

Dell Update

Version 4.x User's Guide



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Dell Update

You can find other product guides and third-party licenses documents for your reference at dell.com/support.

Topics:

- [What's new in Dell Update Version 4.4](#)
- [What's new in Dell Update Version 4.3](#)
- [What's new in Dell Update Version 4.2](#)
- [What's new in Dell Update Version 4.1](#)
- [What's new in Dell Update Version 4.0](#)

What's new in Dell Update Version 4.4

Dell Update provides the following features and enhancements in this release:

- Improved Windows Narrator experience.
- Enhanced security check during file downloads.

What's new in Dell Update Version 4.3

Dell Update provides the following features and enhancements in this release:

- Enabling security enhancement with Dell signature verification for all packages.
- Providing an enhanced user experience of one hour quiet period after the Out Of Box Experience (OOBE).

What's new in Dell Update Version 4.2

Dell Update provides the following features and enhancements in this release:

- Enhanced download mechanism.
- Improved telemetry event logging mechanism.
- Additional toast notifications for reboot.

What's new in Dell Update Version 4.1

Dell Update provides the following features and enhancements in this release:

- Improved scan logic.
- Upgraded security features.
- Updated toast notifications.
- Additional information provided for the BIOS installation failure scenarios.

What's new in Dell Update Version 4.0

Dell Update provides the following features and enhancements in this release:

- Added support for Windows Declarative Componentized Hardware (DCH) drivers.
- Added the **Security Updates** option under **Selected Updates**. These updates improve the security of the system.
- Added the dock service tag to the **Additional Details** icon in the system information view.

- Improved user interface experience.

Install, uninstall, and upgrade Dell Update

This section contains information about the installation, uninstallation, and upgrading Dell Update.

There are two downloads available for Dell Update version 4.4:

- Dell Update for Windows —Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.
- Dell Update—This version of application supports Windows 7, 8, 8.1, 10, and 11 operating systems (32-bit and 64-bit).

Topics:

- [Supported Operating Systems](#)
- [Download Dell Update for Universal Windows Platform \(UWP\)](#)
- [Download Dell Update](#)
- [Install Dell Update for Universal Windows Platform \(UWP\)](#)
- [Uninstall Dell Update for Universal Windows Platform \(UWP\)](#)
- [Uninstall Dell Update](#)
- [Upgrade Dell Update](#)

Supported Operating Systems

Dell Update application supports the following operating systems:

- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 11



NOTE:

Dell Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

Download Dell Update for Universal Windows Platform (UWP)

To download the latest version of the Dell Update for Universal Windows Platform (UWP):

1. Go to dell.com/support
2. Search for Dell Update for Windows.
3. Download **Dell-Update-Application-for-Windows_XXXXX_WIN_y.y.y_A00.EXE** where x represents the software ID and y represents the version number.

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Install Dell Update for Universal Windows Platform (UWP)

1. Open the .exe file that is downloaded from the Dell support site.
 2. Click **Install**.
-  **NOTE:** You must have administrative rights to install Dell Update.
3. On the **Welcome** screen, click **Next**.
 4. On the **License Agreement** screen, select **I accept the terms in the license agreement**, and then click **Next**.
 5. Click **Install** on the **Ready to Install the Program** screen.
 6. On the **Installation Wizard Completed** screen, click **Finish**.

Silent install

To perform a silent installation of Dell Update, run the following command in a command prompt with administrative privileges:

Dell Update for Universal Windows Platform (UWP):

```
Dell-Update-Application-for-Windows_XXXXX_WIN_y.y.y_A00.EXE /s
```

Dell Update:

```
Dell-Update-Application_XXXXX_WIN_y.y.y_A00.EXE /s
```

Optionally, to capture the installation log, run the following command:

Dell Update for Universal Windows Platform (UWP):

```
Dell-Update-Application-for-Windows_XXXXX_WIN_y.y.y_A00.EXE /s /l=C:\log path\log.txt
```

Dell Update:

```
Dell-Update-Application_XXXXX_WIN_y.y.y_A00.EXE /s /l=C:\log path\log.txt
```

Uninstall Dell Update for Universal Windows Platform (UWP)

Dell Technologies recommends uninstalling Dell Update using the following steps:

1. Click **Start**.
2. Select **Control Panel**, and then click **Programs** or **Programs And Features**.
3. Select Dell Update for Windows, and then click **Uninstall**.

You can also uninstall Dell Update using the following steps:

1. Open **Windows Settings**.
2. Select **System**, and then click **Apps and Features**.
3. Select Dell Update for Windows, and then click **Uninstall**.

To uninstall Dell Update run the following command with administrative privileges: Dell-Update-Application-for-Windows_XXXXX_WIN_y.y.y_A00.EXE /passthrough /x /s /v"/qn"

Log path command: Dell-Update-Application-for-Windows_XXXXX_WIN_y.y.y_A00.EXE /passthrough /x /s /v"/qn /l*vx <log path>"

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Upgrade Dell Update

You can upgrade Dell Update in the following ways:

- Manual update—Download and install Dell Update 4.4 from dell.com/support. For information about the installation procedure, see [Install Dell Update](#).

While installing the new version, the installer prompts for an upgrade. Select **Yes** to continue the upgrade.

- Self-update—If the application is already installed, launch the application and click the **CHECK** button on the **Welcome** screen to check for updates. If newer versions of Dell Update are available the latest version of Dell Update is listed under Recommended updates. Select the update, and install the newer version of the application.

 **NOTE:** During the upgrade, application settings are retained.

Features of Dell Update

Topics:

- [Install updates](#)
- [Select updates](#)
- [Suspend BitLocker](#)
- [Give us your feedback](#)

Install updates

To check for, and install updates, do the following:

1. On the **Welcome** screen, click **CHECK**.
The **Checking for updates** task starts, and the **Checking for Updates** screen is displayed.
The **Checking for updates** task includes the following:
 - Checking for component updates
 - Scanning for system devices
 - Determining available updates

The **Checking for Updates** screen provides the status of the system scan. When updates are found, Dell Update prompts you to install the updates.

If no updates are found, a **This system is up-to-date** message is displayed indicating the applications, firmware, and drivers on the system are up to date. Click **CLOSE** to exit Dell Update.
2. Optionally, if you want Dell Update to automatically restart the system after installing updates, select **Automatically restart system (when required)**.
3. Click **INSTALL** to install the selected updates on the system.

 **NOTE:** If you click **CANCEL** during the installation, Dell Update does not roll back the updates that are already applied.

 **NOTE:** Updates that do not comply with the Federal Information Processing Standards (FIPS), are not installed or displayed as available updates when the FIPS mode is enabled on the system.

Select updates

On the **Welcome** screen, Click **CHECK**, to run the **Checking for updates** task. If updates are available for the system, the **Selected Updates** screen is displayed.

The update summary is displayed next to the heading in the format—update type <x of y; z MB> in megabytes (MB):
Based on importance, the updates are described as follows:

- 'x' is the number of updates to be downloaded.
- 'y' is the total number of updates available.
- 'z' is the size of the available updates.
- **Security Updates**—These updates improve the security of the system.
- **Critical Updates**—These updates are important for improving the reliability, security, and availability of the system.
- **Recommended Updates**—These updates are recommended for installation on the system.
- **Optional Updates**—These updates are optional updates.
- **Dell Docking Solution**—These updates are for the Dell docking solution.

If the Dell Docking Solution option is selected, then:

- The updates for the Dell Docking Solution cannot be cleared from **Customize Selection** screen.
- The **Automatically restart the system (when required)** option is selected and cannot be cleared.
- The system may restart multiple times and continue the installation.
- One or more categories (Security, Critical, Recommended, Optional) are selected and cannot be cleared if there are updates that are part of the Dell Docking Solution.
- The Dell Docking Solution option is not displayed if there are no updates available for Dell docking solution.

A warning message is displayed if:

- An update that is to be installed requires an interim version of the utility. If there are multiple dependencies for an update, Dell Update attempts to install the latest version. This task may require multiple update cycles to be completed.
- Certain updates cannot be installed until a power adapter is plugged into the system.

Suspend BitLocker

Dell Update supports the ability to install BIOS updates even if BitLocker Encryption is enabled on the system's boot drive. This provides an option by suspending the BitLocker while updating the BIOS and resuming BitLocker encryption once the BIOS has been upgraded.

Dell Update automatically suspends the BitLocker encryption while upgrading the BIOS of the system.

If BitLocker is enabled, the following options get applied:

- When a BIOS update is available and selected, and the **Automatically suspend BitLocker** option is checked, then the **Automatically restart the system (when required)** option is checked. By default this option is disabled. When the BIOS update is installed, BitLocker is suspended temporarily to apply the BIOS updates. After the BIOS and other updates are installed, the system automatically reboots to complete the BIOS update, and BitLocker is reenabled.
- A BitLocker icon is displayed to the left of the BIOS update, if present, in the list of **Selected Updates** screen.
- You can clear the **Automatically suspend BitLocker** option, the BIOS update is cleared and disabled.

 **NOTE:** Hovering over the icon provides the message: This update is blocked because BitLocker is enabled on this system. If you want to install this update, please check Automatically suspend BitLocker in the BIOS settings pane.

Give us your feedback

You have the option to provide the feedback about the product, by clicking **Give us your feedback** link option from the bottom corner of the left pane on the welcome page.

 **NOTE:** You have the option to publish the feedback anonymously.