





Dell Wireless 5821E Qualcomm Snapdragon X20 Global Gigabit LTE Install Guide

Installing your SIM card and activating your mobile broadband Service

 **WARNING:** The module's RF function is locked by default. Contact Dell support or a Dell authorized technician to enable the module.

 **WARNING:** Before performing any of the steps in this document, read and follow the safety information that shipped with your computer.

 **CAUTION:** Do not install or remove the Dell Mobile Broadband card or Subscriber Identity Module (SIM) card when your computer is powered on.

 **NOTE:** To access the Internet, you need a Subscriber Identity Module SIM card and an account with a mobile broadband service provider.



1. Install the SIM Card



CAUTION: To avoid damage to the SIM card from electrostatic discharge, do not touch the SIM card connectors during installation or removal.

To install the SIM card:



NOTE: The SIM card slot location varies by computer model. See your computer's documentation for location and access instructions.

Insert the SIM card into the slot.

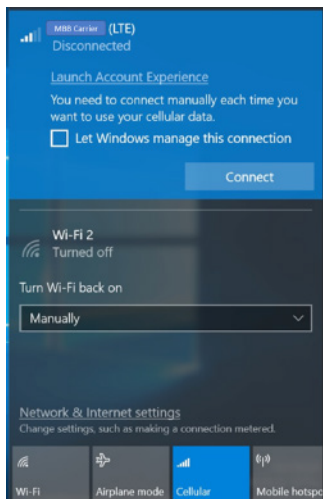
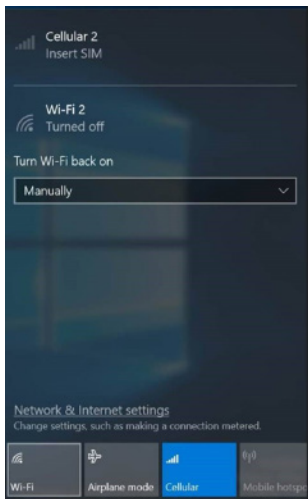
To connect to the network, go to **View Available Networks** and select **cellular** to turn on the cellular radio.

2. Connect to the Windows 10 network

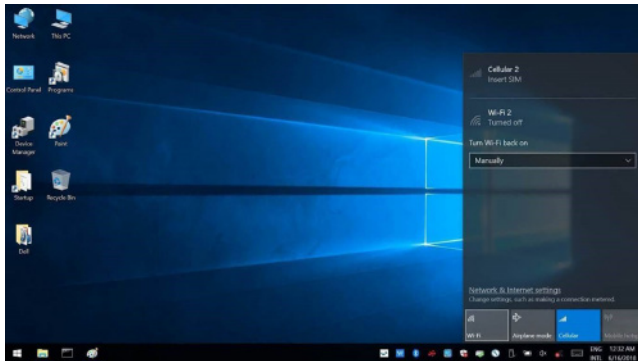


NOTE: To activate your mobile broadband service, contact the service provider with the following information:

- a. Select the **Network icon** from the taskbar and then select **cellular**. The cellular page displays.



- b. Select **Cellular** from **Network & Internet settings** to expand the options.



- c. Select **Advanced Options** and the options are displayed.



- d. Make a note of the **International Mobile Equipment Identity (IMEI)** and the **Integrated Circuit Card Identifier (ICCID)**.



3. Install the Drivers

- a. Go to **Dell.com/support**.
- b. Enter the computer **Service Tag** or select your computer from **Select a product**.
- c. Click **Get drivers** and select **View All Drivers** to go to the **Drivers and Downloads** page.
- d. Select your operating system from the drop-down menu.
- e. Select the driver for your mobile broadband card from the **Modem/Communications** group.
- f. Download the driver.
- g. Run the installer, and follow the installation instructions.

Regulatory Notices

For regulatory information and safety best practices, see the Regulatory Compliance homepage on **Dell.com** at the following location:

Dell.com/regulatory_compliance.