Dell PowerVault Network Attached Storage (NAS) Systems
Administrator's Guide
Notes, Cautions, and Warnings

NOTE: A NOTE indicates important information that helps you make better use of your computer.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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2012 - 06

Rev. A03
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Overview

Dell Network Attached Storage (NAS) systems run the Microsoft Windows Storage Server 2008 R2 operating system, which provides a user interface for:

- Initial system configuration
- Unified storage appliance management
- Simplified setup
- Management of storage and shared folders

Windows Storage Server 2008 R2 is specially tuned to provide optimal performance for NAS. It provides enhancements in share and storage management scenarios, as well as integration of storage appliance management components and functionality.

Windows Storage Server 2008 R2 provides an efficient and unified file management by extending and consolidating the management interface. This includes the following features and functionalities:

- File Server Resource Manager (FSRM) provides support for performing additional administration tasks.
- Share and Storage Management is a snap-in that allows the provisioning of shares via Server Message Block (SMB) and Services for Network File System (NFS) protocols.
- Services for Network File System is a feature that enables NFS systems to access files on the NAS system.
- Remote Desktop for Administration provides a Windows Server Remote Administration applet that enables browser-based remote access to the management console from non-Microsoft clients.
- Single Instance Storage (SIS) improves remote management up to 20 volumes per server. It also supports unSIS or removal of SIS from a volume.

iSCSI Deployment

iSCSI is a useful and relatively inexpensive way to provide storage for new applications or to provide a network pool of storage for existing applications. iSCSI SANs and iSCSI storage devices are popular for a variety of reasons. They offer the ability to do the following:

- Leverage existing investments in Ethernet infrastructures and expertise.
- Leverage existing investments in IP protocol.
- Offer dynamic capacity expansion.
- Simplify SAN configuration and management.
- Centralize management through storage consolidation.
- Provide scalable performance.
- Provide higher storage utilization.
- Present volumes as a block storage device.

NOTE: To configure the iSCSI for PowerVault storage systems, see technet.microsoft.com/en-us/library/ee344838(v=ws.10).
Dell Supported Hardware And Software

• Dell PowerVault NX3200 supports Microsoft Windows Storage Server 2008 R2, Standard Edition, x64 With SP1
• Dell PowerVault NX3300 supports Microsoft Windows Storage Server 2008 R2, Enterprise Edition, x64 With SP1

Preinstalled Roles And Services Configurations On Your System

• **File Services**—manages shared folders and allows users access to files on your system from the network.
• **FSRM**—allows users to generate reports, configure quotas, and define file screening properties.
• **SIS**—reduces storage space by consolidating duplicate files on your storage system.

_[NOTE: SIS is not available on Windows Storage Server 2008 R2 Workgroup Edition x64 With SP1.]

• **Print Services**
• **Web Server (IIS)**—provides a feature called **WebRDP**, WebRDP allows systems running Windows or any other operating system to access the system using a web browser.
• **Remote Desktop**
• **SNMP Services**
• **SNMP Service and WMI Provider**
• **Windows Server Backup**—allows backup and recovery of operating system, applications, and data. Backups can be scheduled to run once, daily, and weekly.
• **Firewall Ports**
Applications To Manage Your NAS System

Initial Configuration Of Your NAS System

To configure your NAS system:

1. Connect your NAS system to the appropriate network. The cabling is dependent on the type of Network Interface Card (NIC) that was purchased with your system. NX3300 systems should be deployed with a minimum of two systems clustered to the appropriate network.

   **NOTE:** The steps for configuring Microsoft clusters services for Windows Storage Server 2008 R2 SP1 and Windows Server 2008 R2 SP1 are similar. For more information, see support.dell.com/support/edocs/systems/clusters.

2. Connect one end of the power cable to the NAS system and the other end to a power source.

3. Connect a keyboard, monitor, and mouse to the NAS system.

4. Press the power button to turn on the NAS system.

5. Log on to the NAS system as administrator.

   The default password is Stor@ge!. 

6. The Dell PowerVault NAS Initial Configuration Wizard guides you with:
   a. An option for changing the default password.
   b. Selecting and configuring the back-end storage software, if applicable.
   c. Selecting and configuring the default system language, if needed.
   d. Confirming the settings.
   e. Rebooting the system, if necessary.

7. The Server Manager window opens each time an administrator logs on. If Server Manager does not open, you can open it by clicking Start → Administrative Tools → Server Manager.

   Using Server Manager, you can perform the following tasks:
   - Initial computer configuration
   - Configure networking
   - Change computer name

Using Server Manager To Configure Your NAS System

The Server Manager console is an expanded Microsoft Management Console (MMC) that contains several configuration and management tools at a single location. It serves as the single point of management for your storage system.

The Server Manager main window allows you to view:

- A detailed snapshot of your server’s identity information
- Selected security configuration options
- Installed roles and features
The **Resources and Support** area of the Server Manager main window contains links to the latest documentation and downloads and allows you to participate in feedback programs that help improve future versions of Microsoft Windows Storage Server 2008 R2.

The **Server Summary** area displays details about your server that are particularly useful during troubleshooting, such as the system’s name, network addresses, and the product ID of the operating system running on the system.

From the **Server Summary** area, you can view and modify network connections, modify system properties, and configure Remote Desktop.

**Server Manager Roles And Features**

The **Server Summary** area also contains four major sections with collapsible sub-sections.

**Table 1. Factory Default Sections and the Sub-links for Your System**

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<td></td>
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**Server Summary Roles**

The **Roles Summary** section lists roles that are installed on the computer. The icon on the left of each role displays the current general operational status of the role.

Click the name of the role in the **Roles Summary** section to open the home page for that role.
Share And Storage Management

Share and Storage Management provides a centralized location to manage folders and volumes that are shared on the network:

- To create Server Message Block (SMB) shares, see "Creating Server Message Block Shares".
- To create the NFS shares, see "Creating the NFS Share".

**NOTE:** Volume operations are only available when Virtual Disk Service (VDS) hardware providers are installed on the solution. VDS is not supported on this NAS system.

File Server Resource Manager

FSRM is a suite of tools for Windows Storage Server 2008 R2 that allows administrators to understand, control, and manage the quantity and type of data that is stored on their system. By using FSRM, administrators can place quotas on folders and volumes, actively screen files, and generate comprehensive storage reports. This set of advanced instruments not only helps the administrator efficiently monitor existing storage resources, but it also aids in the planning and implementation of future policy changes. For more information, see "Creating Quotas and File Screens".

Storage Report Management

The Storage Reports Management node of the FSRM MMC snap-in allows you to:

- Schedule periodic storage reports to identify trends in disk usage.
- Monitor attempts to save unauthorized files for all users or a selected group of users.
- Generate storage reports instantly.

Disk Management

Disk Management is a system utility for managing hard disks and the volumes or partitions that they contain. Disk Management allows you to initialize disks, create volumes, and format volumes with the FAT, FAT32, or NTFS file systems. It also helps perform most disk-related tasks without restarting the system or interrupting users. Most configuration changes take effect immediately.

Enabling Distributed File System Management

Distributed File System (DFS) is not enabled on your system by default. To enable DFS:

1. Click **Start** → **All Programs** → **Administrative Tools** → **Server Manager**.
   Alternatively, you can click **Start** and type **Server Manager** in the **Search programs and files** box.

   The **Server Manager** window is displayed.

2. Locate and click **Add Role Services**.
   Alternatively you can right-click **Files Services** and click **Add Role Services**.

   The **Add Role Services** window is displayed.

3. Select the **Distributed File System** check box and complete the wizard.
Namespaces

DFS namespaces allow you to group shared folders that are located on different servers into one or more logically structured namespaces. Each namespace appears to users as a single shared folder with a series of subfolders. However, the underlying structure of the namespace can consist of numerous shared folders that are located on different servers and in multiple sites.

Creating A Namespace

To create a namespace:

1. Click Start → All Programs → Administrative Tools → Server Manager.
   Alternatively, you can click Start and type Server Manager in the Search programs and files box.
   The Server Manager window is displayed.

2. Locate and click Add Role Services.
   Alternatively you can right-click Files Services and click Add Role Services.
   The Add Role Services window is displayed.

3. Select the Distributed File System check box and click Next.
   The Create a DFS Namespace window is displayed.

4. Type a name in the Enter a name for this namespace field and complete the wizard.

Replication

DFS Replication is a multiple-master replication engine that can replicate data between multiple servers over limited-bandwidth network connections.

Creating A New Replication Group

To create a new replication group:

1. Click Start → All Programs → Administrative Tools → Server Manager.
   Alternatively, you can click Start and type Server Manager in the Search programs and files box.
   The Server Manager window is displayed.

2. Locate and click Add Role Services.
   Alternatively you can right-click Files Services and click Add Role Services.
   The Add Role Services window is displayed.

3. Select the DFS Replication check box and complete the wizard.

Group Diagnostics

The tools in this section assist in diagnosing or notifying issues with your system. For more information about using these tools, right-click Snap-in within Server Manager and click Help.

Storage Configuration Tools

Configuration tools help the administrator in optimizing certain administrative duties. For more information about using these tools, right-click Snap-in within Server Manager and click Help.
Windows Server Backup

Windows Server Backup is a feature in Windows Server 2008 R2 that provides a set of wizards and tools for you to perform basic backup and recovery tasks for the server it is installed on. This feature has been redesigned and introduces new technology. The previous backup feature (\Ntbackup.exe) in earlier versions of Windows is no longer available. For more information, see "Performing Backup of Your Server".

Managing Your NAS System

The following management tools are pre-installed on your system:

- Dell OpenManage Server Administrator
- Remote Desktop for Administration

Dell OpenManage Server Administrator

Dell OpenManage Server Administrator provides a comprehensive, one-to-one system management solution in two ways:

- **Integrated web browser-based GUI**—through the Server Administrator home page
- **Command line interface (CLI)**—through the operating system

Server Administrator allows you to manage NAS systems on a network locally and remotely. Server Administrator provides information about:

- Systems that are operating properly and systems that have problems
- Systems that require updates
- Systems that require remote recovery operations

Server Administrator Integrated Features

Server Administrator provides easy-to-use management and administration of local and remote systems through a comprehensive set of integrated management services. Server Administrator resides solely on the managed system and is accessible both locally and remotely from the Server Administrator home page. Server Administrator ensures the security of its management connections through Role-Based Access Control (RBAC), authentication, and industry-standard Secure Sockets Layer (SSL) encryption.

Server Administrator Home Page

The Server Administrator home page provides a web browser-based system management from the managed node or from a remote host through a LAN, dial-up service, or wireless network. When the NAS system is installed and configured on the managed node, you can perform remote management functions from any system that has a supported web browser and connection. Additionally, the Server Administrator home page provides extensive, context-sensitive online help.
Server Administrator Instrumentation Service

The Instrumentation Service provides rapid access to detailed fault and performance information gathered by industry-standard systems management agents. It also allows remote administration of monitored systems, including shutdown, startup, and security.

Server Administrator Remote Access Service


Server Administrator Storage Management Service

The Storage Management Service provides storage management information in an integrated graphical view. The Storage Management Service enables you to view the status of local storage attached to a monitored system using PowerEdge Expandable RAID Controller (PERC). Virtual Disks (generally called LUNs) can also be created using this service.

Server Administrator Logs

Server Administrator displays logs of commands issued to or by the system, monitored hardware events, POST events, and system alerts. You can view logs on the home page, print, or save them as reports, and send them by e-mail to a designated service contact.

Remote Desktop For Administration

You can remotely administer a storage appliance by using Remote Desktop for Administration (formerly known as Terminal Services in Remote Administration mode). You can use it to administer a computer from virtually any computer on your network. Based on the terminal services technology, remote desktop for administration is specifically designed for server management.

Remote desktop for administration does not require the purchase of special licenses for client computers that access the server. It is not necessary to install Terminal Server Licensing when using remote desktop for administration.

You can use remote desktop for administration to log on to the server remotely with any of the following features:

- Remote Desktop Connection
- Remote Web Administration
- Microsoft Windows Server Remote Administration Applet

For more information, see Remote Desktop for Administration, which is also available in Windows Server 2008 R2 Help.

**NOTE:** For secure connections, it is recommended to obtain a certificate for the server and use HTTPS connections to connect to Windows Storage Server 2008 R2.
To Create And Save A Remote Desktop Connection

Administrators can fully administer computers running Windows Storage Server 2008 R2 from a Windows-based computer by using Remote Desktop Connection. To facilitate access, administrators can create a remote desktop connection and save it to the desktop of the computer that is used for administration.

To create and save a remote desktop connection to Windows Storage Server 2008 R2:

1. Click Start → Run.
2. In the Run dialog box, type MSTSC and click OK.
3. In the Remote Desktop Connection window, type the computer name or IP address of the storage appliance, and click Options.
4. In the Remote Desktop Connection window, click Save As in the Connection Settings box.
5. In the Save As window, type a name for the connection, and leave the extension as .rdp.
6. In the Save-in drop-down menu, select Desktop and click Save.

Updating Your NAS System

To update your NAS system with the latest software:

1. Go to support.dell.com and download the latest PowerVault NAS appliance software and all Dell Update Packages that correspond to your system.
2. Double-click the downloaded file and follow the wizard that guides you through the process.

Reinstalling The NAS Operating System

CAUTION: It is recommended that you backup the internal disk drives on your system before reinstalling the NAS Operating System.

1. Insert your Dell PowerVault NASOperating System Reinstall resource media and shut down the system.
2. Restart your NAS system and boot from the resource media.

NOTE: Your NAS system boots to the resource media by default. You may need to change the boot order if this was modified in the past.

The operating system reinstallation begins and proceeds without any user intervention if no errors are encountered. This process takes around 30 to 45 minutes to complete. Errors encountered are flagged on the front
panel LCD of your device. To resolve issues, see the *Dell PowerVault Network Attached Storage (NAS) Systems Troubleshooting Guide* on the Dell Support website at [support.dell.com/manuals].

3. After the operating system reinstallation is complete, **PowerVault NAS Initial Configuration Wizard** appears on your desktop.

4. The **PowerVault NAS Initial Configuration Wizard** guides you through the following steps:
   - Installing the NAS Appliance software
   - Changing the default administrator password
   - Installing the back-end storage software (when applicable)
   - Selecting and installing the language pack if needed

5. After the **PowerVault NAS Initial Configuration Wizard** completes, proceed to the Server Manager.
Using Your NAS System

Creating A Server Message Block Share

Server Message Block (SMB) protocol is an access control for Microsoft Windows-based file systems and is implemented by granting permissions to individual users and groups.

To create an SMB share using Server Manager:

1. Click Start → Programs → Administrative Tools → Share and Storage Management. Alternatively, go to Server Manager → Roles → File Services → Share and Storage Management. The Share and Storage Management (Local) window is displayed.
2. On the right pane, select Provision Share.
3. Browse and select the volume that you want to enable as an SMB share and run the wizard.
4. Select SMB as the share protocol. The folder name is displayed as share name followed by the share path.
5. Specify the SMB settings and SMB permissions in the subsequent screens. Review Settings and Create Share allows you to revise the share settings before you actually create it.
6. After reviewing the share settings, click Create to create the share.
7. Close the confirmation screen.

Modifying Message Block Shares

To modify the properties of an existing share:

1. Select the share from the middle pane of Share and Storage Management.
2. Right-click and select Properties.
3. Select different tabs to change the properties.

The newly-created SMB shared folder can be accessed from a Windows-based client.

NFS Share

Network File System (NFS) protocol provides access control (for UNIX-based file systems) and is implemented by granting permissions to specific client systems and groups, using network names.

Before creating the NFS share, the administrator must configure Identity Mapping. The identity mapping source can be any one of the following:

- Microsoft Active Directory domain name server (Microsoft Windows Server 2003 domain controller or Microsoft Windows Server 2008 R2 domain controller)
- User Name Mapping (UNM) server
- Active Directory Lightweight Directory Services (AD LDS)

Choose the appropriate option from the four available options, perform the actions, and proceed to the configuration steps followed by steps for creating NFS share.
Windows 2003 Domain Controller As Identity Mapping Source

1. Go to the Windows 2003 Domain Controller and install Identity Management for UNIX.

   **NOTE:** You may need the Windows 2003 SP 2 resource media.

   If required, insert the Windows 2003 SP 2 resource media and perform the following:

2. Click Add or Remove Programs → Add or Remove Windows Components → Active Directory Services.

3. Click Details.

4. Select Identity Management for UNIX and click Next to complete the installation.

   **NOTE:** Reboot your system after the installation is complete.

Windows 2008 Domain Controller As Identity Mapping Source

To install and configure Identity Management for UNIX:


   **NOTE:** Windows 2008 Domain Controller needs to be rebooted to activate this service.

2. Go to NFS client, note down the user name, group name, UID, and GID details.

3. Go to the Domain Controller.

4. Open Active Directory Users and Computers, and create the UNIX user name and group.

5. Add the user to the group created in the previous step.

6. Select the newly-created user, go to Properties → UNIX Attributes. Modify the UID, GID, shell, home directory, and domain details (captured earlier from the NFS client).

7. Select the newly-created group, check the GID (ensure it matches the UNIX GID), modify the UNIX properties, add the members (users that you added in the previous step) and click Apply.


9. Click Start → Programs → Administrative Tools → Services for Network File System (NFS).

10. Select Services for NFS, right-click Properties → Active Directory domain name as your Identity mapping source, type the Windows 2008 domain name and click Apply.

User Name Mapping Server As Identity Mapping Source

To Install and configure User Name Mapping:

1. On the NAS system, click Start → Administrative Tools → Services for Network File System (NFS).

2. In the window that appears, right-click Services for NFS and select Properties.

3. Select User Name Mapping as the Identity mapping source and type the Hostname of your User Name Mapping server in the space provided.

4. Go to the UNM server, copy the password, and group the files you collected in the previous step to a local disk.

5. Go to Add or Remove Programs → Add Windows Components → Select Other Network File and Print Services.

6. Click Details.

7. Select Microsoft Services for NFS, click Details and select User Name Mapping.

8. Click Next and complete the installation.
9. Go to the NFS client, obtain the /etc/passwd and /etc/group files and copy them to a USB key.
10. Go to the UNM server and copy the UNIX files from the USB key to a local hard disk. Open Microsoft Services for NFS.
11. Select User Name Mapping and right-click Properties.
12. Go to UNIX User Source tab and select the Use Password and Group Files option.
13. Click the Browse button, select the password and group files that you had copied in the previous step.
14. Go to the Simple Mapping tab, select the Use simple maps option, and click Apply.
15. Select User Maps, and right-click Create Map.
16. Click List Windows Users and List UNIX Users options. Map the users (select one user at a time) and add to the list. Repeat this step for other listed users.
17. Open Group Maps → Create Maps.
18. List Windows & UNIX groups, map them and add to the list.
19. Open the .maphosts file (C:\Windows\msnfs and C:\Windows\amd64\cmponents\v2 and look for the .maphosts file) and add the NFS server details (IP 4 address or host name, if DNS exists) and save the file.

Active Directory Lightweight Directory Services As Identity Mapping Source

Active Directory Lightweight Directory Services (AD LDS) is used for identity mapping on computers that run Windows Server 2008 R2 in an environment where no Active Directory exists to support user mapping.

Before you start AD LDS mapping:
- Determine the users and groups on the UNIX-based computer that must be mapped to users and groups on the Windows-based computer.
- Get the UID and GID for each UNIX user, and the GID for each UNIX group.
- Create a user or group on the Windows-based computer for each UNIX user or group to be mapped.

NOTE: Each UID and GID requires a unique mapping. You cannot use one-to-many or many-to-one mappings.

Configuring AD LDS For Services For NFS

To configure AD LDS for services for NFS you must:
1. Install the AD LDS server role.
2. Create a new AD LDS instance.
3. Extend the AD LDS schema to support NFS user mapping.
4. Set a default instance name for AD LDS instances.
5. Update the active directory schema.
6. Add user and group account maps from a UNIX-based computer to a Windows-based computer.
7. Authorize appropriate access to the ADS LDS namespace object.
8. Configure the mapping source.

Installing The AD LDS Server Role

To install the AD LDS Server Role:
1. Click Start → Administrative Tools → Server Manager.
2. In the console tree, right-click the Roles node, and click Add Roles to start the Add Roles Wizard.
3. In the Add Roles Wizard, read the information in the Before You Begin window and click Next.

   **NOTE:** The Before You Begin window is not displayed if the Skip this page by default check box is selected.

4. On the Select Server Roles window, select the Active Directory Lightweight Directory Services check box, and click Next.

   **NOTE:** If additional features are required for installing AD LDS, a pop-up window appears. Click Add Required Features to continue, and click Next.

5. On the Active Directory Lightweight Services window, review the summary information, and click Next.

6. On the Confirm Installation Selections window, read any informational messages, and click Install.

7. Review the Installation Results window to verify that the installation succeeded.

8. Click Close to exit the wizard.

The Active Directory Lightweight Directory Services node is created under the Roles node in the console tree.

**Creating A New AD LDS Instance**

To create a new AD LDS Instance:


3. On the Setup Options window, select a unique instance, and click Next.

4. On the Instance Name window, type a name for the instance, and click Next.

   **NOTE:** For this example, you can use nfsadldsinstance as the instance name.

5. On the Ports window, fill in the LDAP port number and SSL port number text boxes, and click Next.

   **NOTE:** The default LDAP port number is 389 and the default SSL port number is 636.

6. On the Application Directory Partition window, select the Yes, create an application directory partition.

7. In the Partition name text box, use the following format to type a partition name that does not already exist in this instance: CN=<Partition>,DC=<Computer name>

   **NOTE:** By convention, this string is based on the fully qualified domain name; for example, if the instance name is nfsadldsinstance and the server name is server1, the partition name would be represented as follows: CN=nfsadldsinstance,DC=server1.

8. After typing the partition name, click Next.

9. On the File Locations window, in the Data files and the Data recovery files text boxes, type or browse to the locations where you want to store files associated with AD LDS, and click Next.

10. On the Service Account Selection window, select Network service account, and click Next.

   **NOTE:** If the computer is not a member of a domain, a notification message appears. It warns you that this AD LDS instance cannot replicate data with AD LDS instances on other computers while using this service account.

11. Click Yes to continue or No to cancel.

12. On the AD LDS Administrators window, select the currently logged on user: <Username> option, and click Next.

13. On the Importing LDIF Files window, select the check box for each LDIF file name that you want to import, and click Next.

   **NOTE:** MS-InetOrgPerson.LDF and MS-User.LDF are required.

14. On the Ready to Install LDF and MS-User.LDF are required.

15. Click Finish to exit the wizard.
To verify if an active AD LDS instance exists, start `Services.msc`. Each AD LDS instance is listed. `Add/Remove Programs` should also show that AD LDS is present.

### Extending The AD LDS Schema To Support NFS User Mapping

To extend the AD LDS schema to support NFS mapping:

1. Click `Start`, right-click `Command Prompt`, and click `Run as administrator` to open an elevated command prompt.
2. Navigate to the `C:\WINDOWS\ADAM` directory, and type the following command:
   ```
   ldifde -i -u -f MS-AdamSchemaW2K8.LDF -s localhost:389 -j . -c "cn=Configuration,dc=X" #configurationNamingContext
   ```

   This command imports the `MS-AdamSchemaW2K8.LDF` file.

   **NOTE:** This example uses the default LDAP port number 389 for the AD LDS instance. The strings `"cn=Configuration,dc=X"` and `#configurationNamingContext` should not be modified.

### Setting A Default Instance Name For AD LDS Instances

To set a default Instance Name for AD LDS Instance:

1. Click `Start` → `Administrative Tools` → `ADSI Edit` to open `ADSI Edit`.
2. In the console tree, right-click `ADSI Edit` and click `Connect to`.
   This opens the Connection Settings dialog box.
   a. Under `Connection Point`, select the `Select a well known Naming Context` option, and select `Configuration` from the drop-down menu.
   b. Under `Computer`, choose the `Select or type a domain or server option`, and type the following in the text box: `localhost:389`.

   **NOTE:** This example uses the default LDAP port number 389. If you specified a different port number in the `Active Directory Lightweight Directory Services Setup Wizard`, use that value instead.

3. Click `OK`. `ADSI Edit` refreshes to display the new connection.
4. In the resulting tree, under the `Configuration` node, click `CN=Configuration`, click `CN=Sites`, click `CN=Default-First-Site-Name`, click `CN=Servers`, click `CN=server1\nfsadldsinstance`, and click `CN=NTDS Settings`.
5. Right-click `CN=NTDS Settings`, and click `Properties`.
6. In the `Properties` dialog box, click `msDs-DefaultNamingContext`, and click `Edit`.
7. In the `String Attribute Editor`, in the `Value` text box, type `CN=nfsadldsinstance, dc=server1`, and click `OK`.

### Updating The Active Directory Schema

To update the active directory schema:

1. Click `Start`, right-click `Command Prompt`, and click `Run as administrator` to open an elevated command prompt.
2. Navigate to the `C:\WINDOWS\ADAM` directory, and type the following command:
   ```
   regsvr32 schmmgmt.dll
   ```
   This command enables the Active Directory plug-in, `schmmgmt.dll`.
3. Click `Start` → `Run`, and type `MMC` to open the Microsoft Management Console (MMC).
4. On the `File` menu, click `Add/Remove Snap-in`.
5. In the Add or Remove Snap-ins dialog box, click Active Directory Schema.
6. Click Add, and click OK.
7. Right-click the Active Directory Schema node, and click Change Active Directory Domain Controller to connect to the AD LDS instance that was previously created.
8. In the Change Directory Server dialog box, under Change to, click This Domain Controller or AD LDS instance.
9. In the Name column, replace the placeholder text <Type a Directory Server name[:port] here> with the server and port number (for example, localhost:389).
10. Click OK.
11. Add the gidNumber and uidNumber attributes to the user class as follows:
   a. Expand the Active Directory Schema node, expand the Classes node, right-click User, and click Properties.
   b. In the Properties dialog box, click the Attributes tab.
   c. Click Add to open the Select Schema Object dialog box.
   d. Click gidNumber, and click OK.
   e. Click Add to open the Select Schema Object dialog box.
   f. Click uidNumber, and click OK.
   g. Click OK.
12. Add the gidNumber attribute to the group class as follows:
   a. Expand the Active Directory Schema node and the Classes node.
   b. Right-click Group, and click Properties.
   c. In the group Properties dialog box, click the Attributes tab.
   d. Click Add to open the Select Schema Object dialog box.
   e. Click gidNumber, and click OK.
   f. Click OK.
13. Close the MMC, and click Save.

Adding User And Group Account Maps From A UNIX-Based Computer To A Windows-Based Computer

The following steps are included in this procedure:

- Connecting to the Distinguished Name or Naming Context. Follow this procedure to set a default naming context and create a container to hold your account mappings from UNIX to the Windows operating system.
- Adding User Account Maps. Follow this procedure to create a user-class object in the CN=Users container, to map the uidNumber, gidNumber, and sAMAccountName attributes.
- Adding Group Account Maps. Follow this procedure to create a group-class object in the CN=Users container, to map the gidNumber and sAMAccountName attributes.

Connecting To The Distinguished Name Or Naming Context

To connect to the distinguished naming context:

1. Click Start → Administrative Tools → ADSI Edit to open ADSI Edit.
2. In the console tree, right-click ADSI Edit and click Connect to.
   This opens the Connection Settings dialog box.
3. Under Connection Point, select the Select a well known Naming Context option.
4. Click Default naming context from the drop-down menu.
5. Under **Computer**, select the **Select or type a domain or server** option, and type the server name and port number into the text box, separated by a colon (for example, localhost:389).

6. Click **OK**.

   **ADSI Edit** refreshes to display the new connection.

7. In the resulting tree, under the **Default naming context** node, right-click the partition name, point to **New**, and click **Object**.

   NOTE: For this example, under the Default naming context [localhost:389], select the following properties:

   CN=nfsadldsinstance, DC=server1.

8. In the **Create Object** dialog box, select the **Container** class, and click **Next**.

9. In the **Value** text box, type **Users**, and click **Next**.

   This value specifies the name of the container object that is used to hold your user account mappings.

10. Click **Finish**.

### Adding User Account Maps

To add user account maps:

1. In **ADSI Edit**, expand the **Default naming context** node, and expand the partition name.
2. Right-click **CN=Users**, point to **New**, and click **Object**.
3. In the **Create Object** dialog box, select the **User** class, and click **Next**.
4. In the **Value** text box, type the user’s name, and click **Next**.

   NOTE: The user’s name is not associated with the Windows or UNIX user, and can be a random entry.

5. Click the **More Attributes** button to edit the uidNumber, gidNumber, and sAMAccountName attributes of this user account.

   NOTE: The uidNumber and gidNumber represent the UID and GID of the UNIX user who is being mapped, and sAMAccountName must match the name of a local Windows user on the computer that is running Server for NFS. If, after selecting the More Attributes button, the uidNumber and gidNumber do not appear, close and open the **ADSI Edit MMC**.

6. Click **OK**.

### Adding Group Account Maps

To add group account maps:

1. In **ADSI Edit**, expand the **Default naming context** node, and expand the partition name.
2. Right-click **CN=Users**, point to **New**, and click **Object**.
3. In the **Create Object** dialog box, select the **Group** class, and click **Next**.
4. Ensure that the group object’s name matches the name of the group account for which group account mapping is desired.

5. Set the gidNumber and sAMAccountName attributes for the new group object.

   NOTE: The gidNumber is the GID of the UNIX group that is being mapped, and sAMAccountName must match the name of a local group on the Windows-based computer that is running Server for NFS. If, after selecting the More Attributes button, the uidNumber and gidNumber do not appear, close and open the **ADSI Edit MMC**.

6. Click **OK**, and click **Finish** to exit the wizard.
Authorizing Appropriate Access To The ADS LDS Namespace Object

To connect to the Configuration partition:

1. Click **Start**, right-click **Command Prompt**, and click **Run as administrator** to open an elevated command prompt.

2. Navigate to the `C:\WINDOWS\ADAM` directory, and run the `dsacls` command to grant the **Everyone** group read access to the mapping data store as follows:
   
   ```
   dsacls "\server1:389\CN=nfsadldsinstance,dc=server1" /G everyone:GR /I:T
   ```

3. Optionally, if you are setting up a shared AD LDS store to allow multiple NFS servers to query the account mapping database, add the mapping data store to the ACL to allow Read permissions for the Anonymous Logon account as follows:
   
   ```
   dsacls "\server1:389\CN=nfsadldsinstance,dc=server1" /G "anonymous logon":GR /I:T
   ```

   **NOTE:** You can skip this step if there is no shared access between computers to the mapping data store.

Configuring The Mapping Source

To configure the mapping source:

1. Click **Start**, right-click **Command Prompt**, and click **Run as administrator** to open an elevated command prompt.

2. Run the following command, where `<Computer>` is the name of the computer where the AD LDS instance was created, and where `<Port>` is the port that the AD LDS instance uses:
   
   ```
   nfsadmin mapping config adlookup=yes addomain=<Computer>:<Port>
   ```

   **NOTE:** For this example, use the following:
   
   ```
   nfsadmin mapping config adlookup=yes addomain=server1:389
   ```

3. Test the setup by accessing the NFS resources and verifying that the user and group account mappings work as expected.

Debug Notes For NFS Account Mapping Problems

Server for NFS can be made to log account mapping failures to the Windows Event Log service by setting the following registry key:

```
HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\nfsserver\Parameters \VerboseMappingFailureLogging INVALID USE OF SYMBOLS REG_DWORD = 1
```

After you create the key, you must restart the Server for NFS.

Restarting The Server For NFS

To restart the server for NFS:

1. Click **Start**, right-click **Command Prompt**, and click **Run as administrator** to open an elevated command prompt.

2. Run the following command:
   
   ```
   nfsadmin server stop && nfsadmin server start
   ```
Creating The NFS Share

Before creating the NFS share, see "topic NFS Share".

**NOTE:** Ensure that you complete the prerequisites and configuration steps before creating the NFS share.

To create an NFS share:

1. Click **Start** → **Programs** → **Administrative tools** → **Share and Storage Management**, or click **Server Manager** → **Roles** → **File Services** → **Share and Storage Management**.
2. On the right pane, select **Provision Share**.
3. Browse and select the volume that you want to enable as an NFS share and follow the wizard.
4. Select **NFS** as the share protocol.
   - The folder name is displayed as share name followed by the share path. Specify the **NTFS/NFS** settings and permissions in the next screens.

**NOTE:** While creating the share, modify the NTFS settings to add the newly-created group details with specific permissions. (This adds all new users that you included in that group).

5. Before the NFS share is created, **Review settings and Create** Share allows you to revise the share settings before you actually create it.
6. Click **Create** to proceed.
7. Close the confirmation screen.
8. Go to **NFS client** and perform an **NFS mount**.

**NOTE:** Only the UNIX user (who was added in the domain user list) has access to the NFS share. If you have enabled Anonymous access for the NFS share, all UNIX users have access to the share.

Creating Quotas And File Screens Using Share And Storage Management Wizard

Quotas and File Screens can be created using the **Share and Storage Management Wizard** while creating an NFS or SMB share.

**NOTE:** You can either use File Server Resource Manager (FSRM) from Administrative Tools or Share and Storage Management for your Quotas and File Screen operations.

1. Run the **Provision Share wizard**, create **NFS** or **SMB** share, and run through the wizard.
   - After the **Share Permission** screen, the **Quota Policy** screen is displayed.
2. Select the **Apply Quota** check box and select an option for **Derive properties from this quota template**.
3. Click **Next** to go to the **File Screen Policy** screen.
4. Select the **Apply File Screen** check box and select an option for **Derive properties from this file screen template**.
   - **Review settings and Create Share** lists the Quota Policy and File Screen Policy details.
5. To make changes, click the **Previous** button otherwise click **Create**.
   - The selected options (NFS/SMB Share, Quota, and File Screen) are created.
Creating Quotas And File Screens Using File Server Resource Manager

Quotas and File Screens can be created using the wizard File Server Resource Manager.

NOTE: You can either use File Server Resource Manager (FSRM) from Administrative Tools or Share and Storage Management for your Quotas and File Screen operations.

2. Click Quota Management to display Quotas and Quota Template.
3. Click quota, either right-click or use the Create Quota option from the right pane.
4. Follow the wizard, select the path (volume or folder in which you want to create the quota), set your preferred Quota Properties and click Create.
   The newly-created quota is displayed in the central pane.
5. Select any of the existing quotas and right-click or use the options in right pane to change the quota properties.
6. Click File Screening Management → File Screens.
7. Either right-click or use Create File Screen option from the right pane.
8. Follow the wizard, select the path (volume or folder in which you want to create the file screen), select your preferred File Screen Properties and click Create.
   The newly-created file screen is displayed in the central pane.
9. Select any of the existing file screens and right-click or use the options in right-most panes to change the file screen properties.

Creating A New Volume

To create a new volume:

NOTE: Backup Operator or Administrator is the minimum membership required to perform this configuration.

1. From your NAS system or remote desktop, open disk management, select the Rescan Disks option.
   The central pane lists the LUNs of storage located on your NAS system.

   NOTE: The default status for the newly-created LUN in Disk management is Unknown and Offline.
2. Select the Disk, right-click, and select the Online option.
   Now the disk is seen as Unknown and Not Initialized.
3. Select the Disk, right-click, and select the Initialize Disk option. In the Initialize Disk dialog box, select the disk(s) to initialize.
   A pop-up window to select the partition style for the selected disks is displayed with the following options:
   - MBR (Master Boot Record)
   - GPT (GUID Partition Table)
4. Select a partition style and click OK.

   NOTE: The disk is initialized as a basic disk.
5. In the middle pane, select the disk and run the New Simple Volume… wizard.
6. Select the volume size, assign the drive letter, choose the file system type, type in the volume label, select the format option, and complete the volume create operation.
Managing A Volume

Disk Management can be used to manage disks and volumes.

- You can initialize disks, create volumes, and format volumes with the FAT, FAT32, or NTFS file systems using Disk Management.
- Disk Management enables you to perform most disk-related tasks without restarting the system or interrupting users. Most configuration changes take effect immediately.

Extending A Volume

You can add more space to existing primary partitions and logical drives by extending them into adjacent un-allocated space on the same disk. To extend a basic volume, it must be raw or formatted with the NTFS file system.

Extending A Basic Volume Using The Windows Interface

**NOTE:** If you do not have un-allocated space in your disk, use Dell OpenManage Server Administrator to extend your LUN before you extend your volume.

To extend a basic volume using the Windows interface:

1. In Disk Management, right-click the Basic Volume you want to extend.
2. Click Extend Volume.
3. Follow the instructions on your screen. Choose the disk, type in the amount of space and complete the wizard.

Extending A Basic Volume Using CLI

To extend a basic volume using CLI:

1. Open a command prompt window and type `diskpart`.
2. At the DISKPART prompt, type `list volume`.
3. Make note of the basic volume you want to extend.
4. At the DISKPART prompt:
   a) `type select volume <volume number>` to select the basic volume number that you want to extend into contiguous, empty space on the same disk
   b) `type extend [size=<size>]` to extend the selected volume by size megabytes (MB).

Example:

```
C:\Users\administrator.NAS3K>diskpart Microsoft DiskPart version 6.0.6001
Copyright (C) 1999-2007 Microsoft Corporation.
On computer: R01-4
DISKPART> list volume
The Table below lists the volume:

<table>
<thead>
<tr>
<th>Volume</th>
<th>#</th>
<th>Letter</th>
<th>Label</th>
<th>File System</th>
<th>Type</th>
<th>Size</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume</td>
<td>0</td>
<td>C</td>
<td>OS</td>
<td>NTFS</td>
<td>Partition</td>
<td>119 GB</td>
<td>Healthy</td>
</tr>
<tr>
<td>Volume</td>
<td>1</td>
<td>E</td>
<td>NTFS</td>
<td>Partition</td>
<td>816 GB</td>
<td>Healthy</td>
<td></td>
</tr>
<tr>
<td>Volume</td>
<td>#</td>
<td>Letter</td>
<td>Label</td>
<td>File System</td>
<td>Type</td>
<td>Size</td>
<td>Status</td>
</tr>
<tr>
<td>--------</td>
<td>---</td>
<td>--------</td>
<td>-------</td>
<td>-------------</td>
<td>------------</td>
<td>----------</td>
<td>----------</td>
</tr>
<tr>
<td>Volume</td>
<td>2</td>
<td>D</td>
<td></td>
<td>FAT</td>
<td>Removable</td>
<td>985 MB</td>
<td>Healthy</td>
</tr>
<tr>
<td>Volume</td>
<td>3</td>
<td>F</td>
<td></td>
<td></td>
<td>Removable</td>
<td>0 B</td>
<td>No Media</td>
</tr>
<tr>
<td>Volume</td>
<td>4</td>
<td>H</td>
<td>3TB</td>
<td>NTFS</td>
<td>Partition</td>
<td>2877 GB</td>
<td>Healthy</td>
</tr>
</tbody>
</table>

DISKPART> select volume 4
Volume 4 is the selected volume.
DISKPART> extend size=30000
DiskPart successfully extended the volume.

**Shrinking A Volume**

You can decrease the space used by primary partitions and logical drives by shrinking them into adjacent, contiguous space on the same disk. For example, if you discover that you need an additional partition but do not have additional disks, you can shrink the existing partition from the end of the volume to create new un-allocated space that can then be used for a new partition.

To shrink a volume:

1. In **Disk Manager**, right-click the **Basic Volume** you want to shrink.
2. Click **Shrink Volume...**
3. Follow the instructions on your screen.

**NOTE:** You can only shrink basic volumes that have no file system or use the NTFS file system.

**Additional Considerations When Shrinking A Volume**

- When you shrink a partition, unmovable files (for example, the page file or the shadow copy storage area) are not automatically relocated and you cannot decrease the allocated space beyond the point where the unmovable files are located.
- If the number of bad clusters detected by dynamic bad-cluster remapping is too high, you cannot shrink the partition. If this occurs, you should consider moving the data and replacing the disk.
- Do not use a block-level copy to transfer the data. The block-level copy also copies the bad sector table and the new disk treats the same sectors as bad even though they are normal.
- You can shrink primary partitions and logical drives on raw partitions (those without a file system) or partitions using the NTFS file system.

**Deleting A Volume**

To delete a volume:

**CAUTION:** You must delete all shares and shadow copies from your volume before deleting it. If a volume is removed before all shares of that volume have been removed, the Server Manager might not display shares correctly.

In **Disk Management**, right-click the **Basic Volume** you want to delete and select the **Delete Volume...** option. Selecting **Yes** on the confirmation screen deletes the volume.
Additional Information When Deleting A Volume

New features of disk management include:

- **Simpler partition creation**—When you right-click a Volume, you can choose whether to create a basic, spanned, or striped partition directly from the menu.
- **Disk conversion options**—When you add more than four partitions to a basic disk, you are prompted to convert the disk to dynamic or to the GUID Partition Table (GPT) partition style.
- **Extend and shrink partitions**—You can extend and shrink partitions directly from the Windows interface.

Enabling Or Disabling SIS On A Volume

SIS is a solution for managing duplicate files. It helps recover disk space by reducing the amount of redundant data stored on a volume. It identifies identical files and stores only a single copy of the file in the SIS Common Store while replacing duplicate files with link (pointers) to the file in the SIS Common Store.

SIS is enabled or disabled on individual volumes on your storage appliance. When you disable SIS on a volume that is using SIS, the Groveler service is stopped. SIS can also be paused or disabled temporarily by pausing the Groveler service or changing its priority by using the Sisadmin.exe utility.

Membership in the local Administrators group, or equivalent, is the minimum requirement to complete this procedure.

**NOTE**: SIS is not available on Windows Storage Server 2008 R2 Workgroup Edition x64 With SP1.

Enabling SIS On A Volume

To enable SIS on a volume:

1. On the **Volumes** tab in **Share and Storage Management**, click the volume for which you want to enable SIS.
2. In the **Actions** pane, click **Properties**.
3. On the **Advanced** tab, select the **Enable SIS on this volume** check box and click **OK**.

Disabling SIS On A Volume

To disable SIS on a volume:

1. On the **Volumes** tab in **Share and Storage Management**, click the **Volume** for which you want to disable SIS.
2. In the **Actions** pane, click **Properties**.
3. On the **Advanced** tab, clear the **Enable SIS on this volume** check box, and click **OK**.

Enabling And Configuring Shadow Copies Of Shared Folders

If you enable Shadow Copies of Shared Folders on a volume using the default values, tasks are scheduled to create shadow copies at 7:00 A.M. and noon. The default storage area is on the same volume, and its size is 10 percent of the available space.

You can only enable Shadow Copies of Shared Folders on a per-volume basis; you cannot select specific shared folders and files on a volume to be copied or not copied.

**NOTE**: Creating shadow copies is not a replacement for creating regular backups.
CAUTION: There is a limit of 64 shadow copies per volume. When this limit is reached or when storage area limits are reached, the oldest shadow copy is deleted. When deleted, the shadow copy cannot be retrieved.

1. Open Server Manager → Disk Management.
2. Right-click the volume and select the Properties tab. Click the Shadow Copies tab.
3. Click the volume where you want to enable Shadow Copies of Shared Folders and click Enable.
4. To change the storage location, space allocation, and schedule, click Settings.

Performing Backup Of Your Server Using Microsoft Windows Server Snap-In

1. Click Start → Administrative Tools → Server Manager.
2. In the left pane, expand Storage and click Windows Server Backup.
   The following backup options are available:
   - Enabling backups to be run on a regular schedule using the Backup Schedule Wizard.
   - Creating a one-time backup using the Backup Once Wizard.

   **NOTE:** The Backup Once Wizard is intended for you to create backups that supplement regularly-scheduled backups. It is recommended that you do not use the Backup Once Wizard as the only means of creating backups.

   You can recover a backup of a scheduled backup or one-time backup using the Recover Wizard.

Choosing Volumes To Backup

To create a backup, you need to specify the volumes that you want to include. The volumes you select impact what you can recover. You have the following volume and recovery options.

<table>
<thead>
<tr>
<th>Volume Options</th>
<th>Recovery Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full server (all volumes)</td>
<td>Back up all volumes if you want to be able to recover the full server—all the files, data, applications, and the system state.</td>
</tr>
<tr>
<td>Critical volumes</td>
<td>Back up just critical volumes (volumes containing operating system files) if you only want to be able to recover the operating system or system state.</td>
</tr>
<tr>
<td>Non-critical volumes</td>
<td>Back up just individual volumes if you only want to be able to recover files, applications, or data from that volume.</td>
</tr>
</tbody>
</table>

Choosing A Storage Location

To store the backups that you create, you need to specify a location. Depending on the type of storage you specify, you should be aware of the following issues.

<table>
<thead>
<tr>
<th>Storage Type</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shared Folder</td>
<td>If you store your backup in a remote shared folder, your backup is overwritten each time you create a new backup. Do not choose this option if you want to store a series of backups. If the backup process fails while you are trying to create a backup to a shared folder that already contains a backup, you might be left without any backups. To work around this, you can create subfolders in the shared folder to store your backups.</td>
</tr>
<tr>
<td>Media Type</td>
<td>Backup Storage Options</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>----------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>DVD, other optical media, or</td>
<td>If you store your backup on optical or removable media, you can only recover entire</td>
</tr>
<tr>
<td>removable media</td>
<td>volumes, not applications or individual files. In addition, backing up to media that</td>
</tr>
<tr>
<td></td>
<td>has less than 1 GB of free space is not supported.</td>
</tr>
<tr>
<td>Local hard disk</td>
<td>If you store your backup on an internal hard disk, you can:</td>
</tr>
<tr>
<td></td>
<td>• Recover files, folders, applications, and volumes.</td>
</tr>
<tr>
<td></td>
<td>• Perform system state and operating system recoveries if the backup used contains all</td>
</tr>
<tr>
<td></td>
<td>the critical volumes.</td>
</tr>
<tr>
<td></td>
<td>However, you cannot perform an operating system recovery if the backup is on the</td>
</tr>
<tr>
<td></td>
<td>same physical disk as one or more critical volumes.</td>
</tr>
<tr>
<td></td>
<td>Also, the local disk you choose is dedicated for storing your scheduled backups and is</td>
</tr>
<tr>
<td></td>
<td>not visible in Windows Explorer.</td>
</tr>
<tr>
<td>External hard disk</td>
<td>If you store your backup on an external hard disk, you can:</td>
</tr>
<tr>
<td></td>
<td>• Recover files, folders, applications, and volumes.</td>
</tr>
<tr>
<td></td>
<td>• Perform system state and operating system recoveries if the backup used contains all</td>
</tr>
<tr>
<td></td>
<td>the critical volumes.</td>
</tr>
<tr>
<td></td>
<td>• Easily move backups offsite for disaster protection.</td>
</tr>
<tr>
<td></td>
<td>If you store your scheduled backups on an external hard disk, the disk is dedicated for</td>
</tr>
<tr>
<td></td>
<td>storing your backups and is not visible in Windows Explorer.</td>
</tr>
<tr>
<td></td>
<td>This enables users to move disks offsite for disaster protection and ensure backup</td>
</tr>
<tr>
<td></td>
<td>integrity.</td>
</tr>
</tbody>
</table>