

Dell® Auto-Discovery Network Setup Specification

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Auto-Discovery Network Setup Specification

148 **1 Purpose**

149 The Dell Auto-Discovery Network Setup Specification (DCIM2003) was prepared by Dell Enterprise
150 Product Group Engineering. The Auto-Discovery feature enables the remote provisioning of servers out-
151 of-the-box without the need for an individual setup of every server. The information in this specification is
152 sufficient for a server administrator to prepare the network infrastructure for automated discovery and
153 remote configuration. Specifically, this document describes a set of procedures that can be used for the
154 Integrated Dell Remote Access Controller (iDRAC) service processor in the Dell server to receive an IP
155 address of a trusted provisioning server. This IP address is used to establish communication to receive a
156 username and password for subsequent configurations using WS-Management Web Services protocol
157 (WS-Man) or iDRAC RACADM command line utility from a remote console. Therefore, the end goal of
158 this set of procedures is the acquisition (discovery) of an IP address by the iDRAC service processor of a
159 management console that is hosting a provisioning server.

160 **2 Scope**

161 The procedures described in this document detail what occurs after the power and Ethernet cables are
162 attached to the server until the time that a management console provisioning server IP address is
163 discovered by the server service processor (iDRAC). The document does not cover the details of remote
164 configuration, since it occurs after the discovery phase using WS-Man or the remote RACADM command-
165 line utility for the iDRAC, for information on these topics consult the *iDRAC Web Services Interface Guide*
166 or the *iDRAC RACADM Users Guide*. An alternative to Auto-Discovery is to set up a static IP address
167 and user credentials at the server for every machine in the installation. The advantage this set of
168 procedures provides is the ability to set up a specified remote provisioning user account *without* being
169 present at every server. Using this procedure provides the added benefit of populating the management
170 console inventory systems with service tags and iDRAC IP address of new servers that are ready to be
171 provisioned as they are initially connected to the management network and plugged into AC power,
172 although this is not the topic of this paper. This document specifies the first step: the discovery of a
173 management console provisioning server IP address by a newly installed and powered Dell server.

174 **3 Audience**

175 The target audiences for this specification are the following groups:

- 176 1. Server administrators responsible for Dell server installations
- 177 2. Network administrators servicing Dell server installations

178 This is required information for the implementation of Auto-Discovery installations, as it describes the
179 DHCP and DNS servers configuration requirements on either the management network or the network
180 connected to the iDRAC service processor.

181 **4 References**

- 182 RFC 2782, *A DNS RR for specifying the location of services (DNS SRV)*
183 RFC 2131, *Dynamic Host Configuration Protocol*
184 RFC 1035, *Domain Names – Implementation and Specification*
185 RFC 2132, *DHCP Options and BOOTP Vendor Extensions*

186 **5 Acronyms**

187 CA – Certificate Authority

188 CN – Common Name

189 iDRAC – Integrated Dell Remote Access Controller

190 WS-Man – or WS-Management – Web Services for Management (DMTF Standard)

191 DMTF – Distributed Management Task Force, Inc.

192 DHCP – Dynamic Host Configuration Protocol

193 DNS – Domain Name Service

194 SOAP – Simple Object Access Protocol

195 SSL – Secure Sockets Layer

196 TLS – Transport Layer Security (successor to SSL)

197 **6 Overview**

198 **6.1 Recent Enhancements to Auto-Discovery**

199 The following enhancements have been made to Auto-Discovery since its initial release:

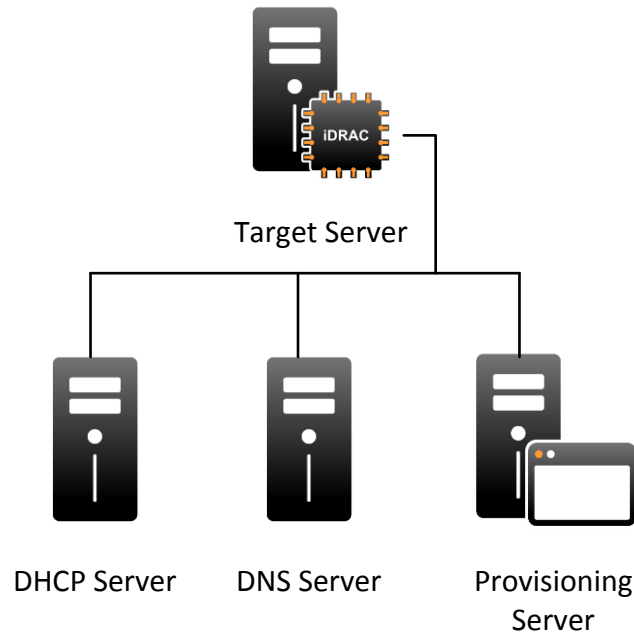
- 200 • Manually setting the provisioning server addresses in the iDRAC Configuration Utility.
- 201 • WSMAN method to put a server back in factory default Auto-Discovery state (this is covered in
202 the *Re-Initiate Auto-Discovery* whitepaper).
- 203 • Customer provided certificates can be used for both signing the iDRAC and authenticating the
204 provisioning server.
- 205 • The status of Auto-Discovery can now be monitored on the server LCD.
- 206 • After Auto-Discovery is complete the provisioning server can request to be notified if the IP
207 address of the iDRAC changes.

208 **6.2 Supported Provisioning Servers**

209 The following is a sample of some of the provisioning servers that support Auto-Discovery:

- 210 • Dell Lifecycle Controller Integration (DLCI) – [http://en.community.dell.com/techcenter/os-](http://en.community.dell.com/techcenter/os-applications/w/wiki/dell-lifecycle-controller-integration-for-configuration-manager.aspx)
211 [applications/w/wiki/dell-lifecycle-controller-integration-for-configuration-manager.aspx](http://en.community.dell.com/techcenter/os-applications/w/wiki/dell-lifecycle-controller-integration-for-configuration-manager.aspx)
- 212 • Dell provided VCenter plugin - [http://en.community.dell.com/techcenter/systems-](http://en.community.dell.com/techcenter/systems-management/w/wiki/1961.dell-management-plug-in-for-vmware-vcenter.aspx)
213 [management/w/wiki/1961.dell-management-plug-in-for-vmware-vcenter.aspx](http://en.community.dell.com/techcenter/systems-management/w/wiki/1961.dell-management-plug-in-for-vmware-vcenter.aspx)
- 214 • Dell Management Console (DMC) - [http://en.community.dell.com/techcenter/systems-](http://en.community.dell.com/techcenter/systems-management/w/wiki/dell-management-console.aspx)
215 [management/w/wiki/dell-management-console.aspx](http://en.community.dell.com/techcenter/systems-management/w/wiki/dell-management-console.aspx)
- 216 • Several Others – contact your management console provider

217 **6.3 Auto Discovery Workflow**



218
219

Figure 1 - Auto Discovery Network Diagram

220 **6.4 Basic Setup**

221 The discovery of a management console (with an Auto-Discovery provisioning server) by a newly installed
222 server consists of several alternatives. One of the following must be implemented for this feature to work:

- 223
- Provisioning server address must manually be set in iDRAC settings.
 - The DHCP server must specify a list of comma separated provisioning server addresses (and optionally ports) of the management console(s)¹ in a vendor specific option (option 43) data in response to the DHCP REQUEST sent out by iDRAC. This can be a full qualified domain name, hostname or IP.
 - The DNS server must specify a service option *_dcimprovsrv* that specifies the hostnames and ports that resolves to IP addresses.
 - The DNS server must specify an IP address for a server with the following known name: *DCIMCredentialServer*.
- 224
225
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¹ NOTE: The IP address specified is the location of a service that will respond to an SSL connection setup, and provide server WS-Man login credentials; it is intended that the remote management console with an Auto-Discovery provisioning server performs this duty. However, it is possible that a completely independent service on a different machine could fill this role.

233 **When a Dell® PowerEdge server is ordered with the Auto-Discovery option enabled**, the iDRAC will
234 come from the factory with DHCP enabled and no default credentials for a remote login. Following the
235 acquisition of an provisioning server address for the management console \with one of the above
236 alternatives, the iDRAC uses the discovered address to initiate a TLS connection (the handshake) that
237 receives a new username and password. The receipt of this username and password is the end goal of
238 the discovery and handshake process. These credentials are used by the remote console for subsequent
239 configuration using WS-Man or remote RACADM. **Figure 2** illustrates the provisioning server address
240 discovery process that iDRAC uses to acquire the provisioning server address prior to attempting to setup
241 an TLS handshake with the provisioning server.

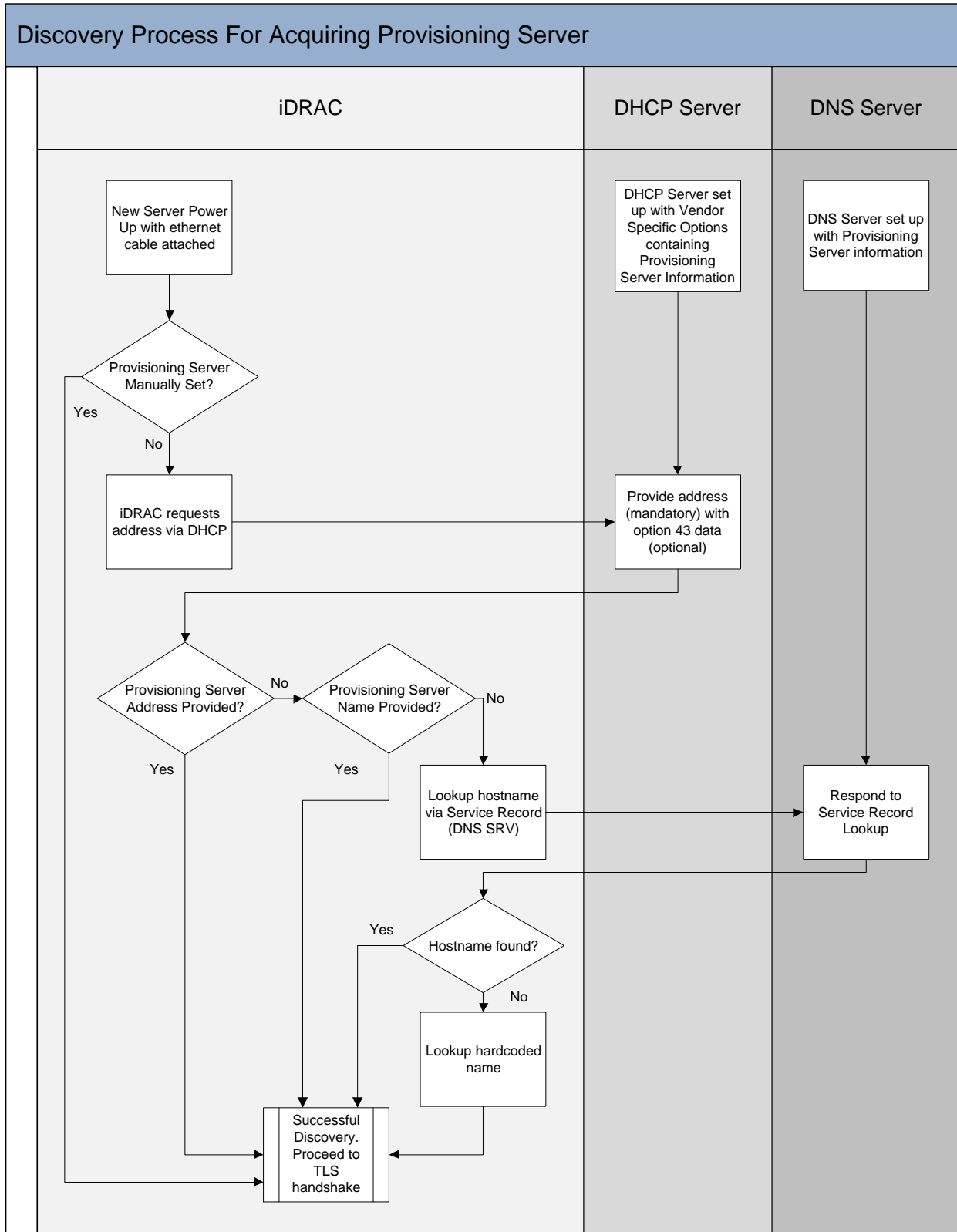
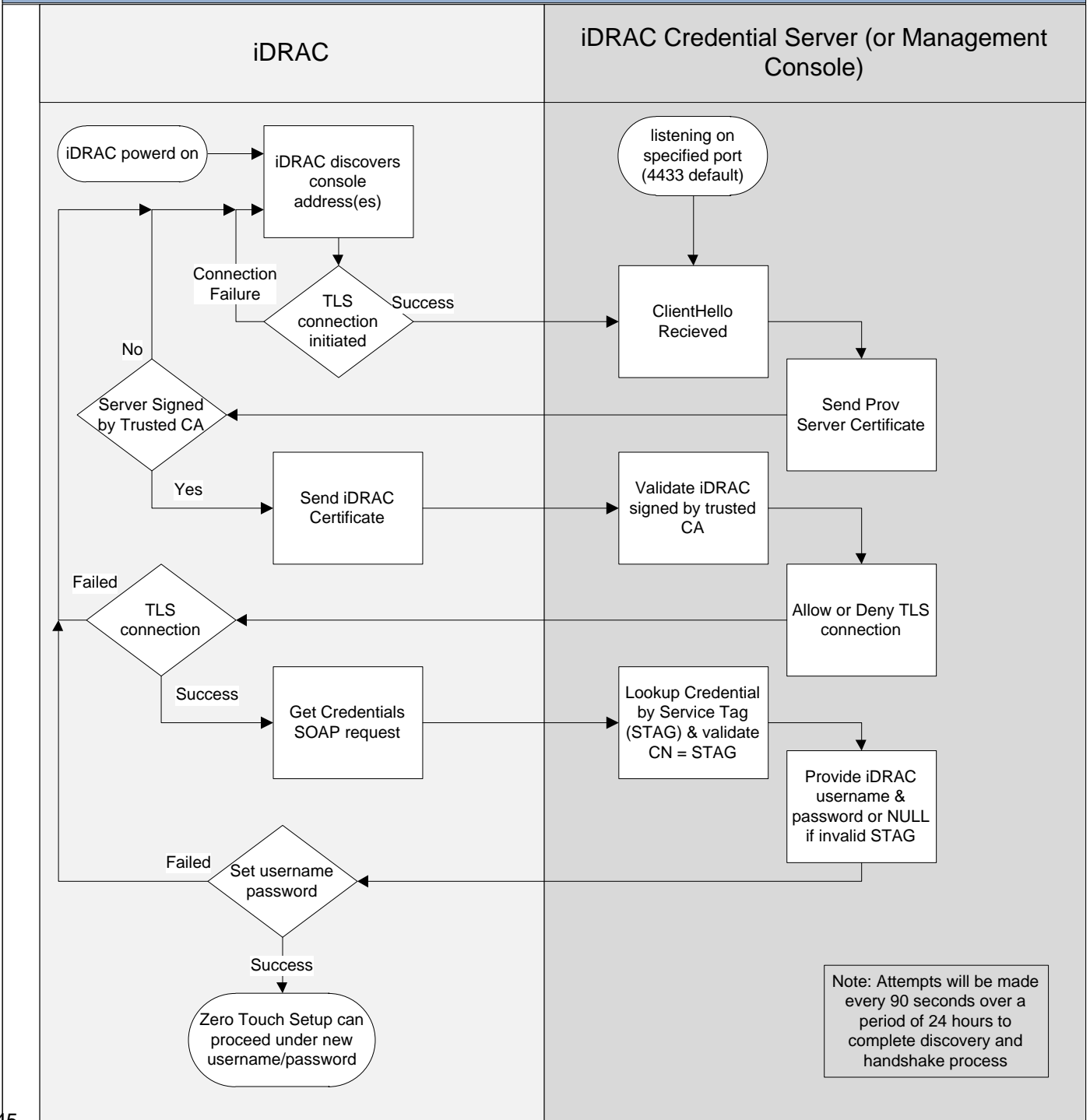


Figure 2 - Discovery Process For Acquiring Provisioning Server

iDRAC Handshake to Acquire Login Credentials for Remote Enablement



245
246

247

Figure 3 - iDRAC Handshake to Acquire Login Credentials for Remote Enablement

248 7 Auto-Discovery Implementation Alternatives

249 If more than one discovery method is used simultaneously, the provisioning server address acquisition
250 sequence is the following:

- 251 1. Provisioning Server Set in iDRAC settings
- 252 2. DHCP Vendor Scope Option
- 253 3. DNS SRV record
- 254 4. Default Host A record

255 7.1 Manually Setting the Provisioning Server

256 This is not zero touch but if DHCP and DNS services are not available, or if there is a desire to skip the
257 discovery process, the iDRAC can have the provisioning server set manually. This can be done in either
258 the iDRAC settings page (Cntl E on 11th generation servers and F2 on 12th generation servers) or the
259 System Services/Lifecycle Controller Page (F10) during boot. For more information on manually setting
260 the provisioning server see [Checking iDRAC Configuration Settings \(11th generation servers\)](#)

261 7.2 Provide Provisioning Server information within DHCP scope options

262 To enable the Auto-Discovery feature, the default iDRAC NIC setting out of the box is required to be
263 DHCP rather than statically assigned IP address. The iDRAC sets a vendor class identifier (option 60) in
264 the DHCPREQUEST message to *LifecycleController*. This enables DHCP servers to optionally respond
265 uniquely to the iDRAC.

266 There are three possible valid responses and outcomes to the DHCPREQUEST sent by the iDRAC:

- 267 • The request times out and an IP address is unobtainable. The iDRAC retains its DHCP setting
268 indefinitely with no login credentials. To change this setting, you would have to be physically
269 present at the server. ²
- 270 • The DHCP server responds, but does not provide any option 43 data. In this case the iDRAC
271 attempts to locate a server using DNS (see Figure 2).
- 272 • Option 43 data is present and includes an IP address and or hostname to use for the handshake.
273 The data will have a format that can easily be set up on a Windows or Linux DHCP server. The
274 sub option number for option 43 is "1" (see RFC2132) and has this format:

275 (FQDN | Hostname | IP Address)[:port] [, (FQDN | Hostname | IP Address)[:port]] [, ...]

276 **NOTE:** If the iDRAC is using a custom trusted CA to validate the provisioning provisioning server,
277 the value of sub option 1 for that provisioning server must match the CN value in the provisioning
278 server certificate or the TLS connection will fail. For example if the CN=provserv1.dell.com the
279 sub option 1 value must also be provserv1.dell.com

280 Where either the hostname or the ipaddress are provided, followed optionally by a port number.
281 Examples of string values are as follows (no spaces allowed) :

- 282 • **Provisioning.dell.com:4433** (resolve using DNS, TCP port specified.)

² The iDRAC Configuration Utility using ctrl-E during boot up provides an opportunity for a static IP address and user credentials to be specified. Also, local RACADM commands can be used.

- 283 • **192.168.0.125:4433** (server IP address specified for DHCP with TCP port specified.)
- 284 • **192.168.0.126** (use specified server IP address, host name is ignored, no port specified,
285 default TCP port will be used.)
- 286 • **Provisioning,Provisioning2:4433,Provisioning3** (resolve using DNS for all, 2nd server has TCP
287 port specified.)
- 288 • **192.168.0.120,Provisioning2** (specified address resolved by DNS both with no TCP port
289 specified)

290 The data returned by the DHCP server can be keyed off the vendor class identifier provided by
291 iDRAC (*LifecycleController*).

292 **7.2.1 Linux DHCP Server Configuration**

293 A dhcpd.conf file snippet for a Linux server, where the example hostname:port =
294 "provisioning.dell.com:2800", would look like this:

295

```
option space DELL;  
option DELL.provsvr code 1 = string;  
class "LifecycleController" {  
    match if option vendor-class-identifier = "LifecycleController";  
    vendor-option-space DELL;  
    option DELL.provsvr "provisioning.dell.com:2800";  
}
```

296

297

298 **Figure 4 – Linux DHCP Server Configuration**

299 **7.2.2 Windows DHCP Server Configuration**

300 The following figure illustrates an example DHCP Server configuration where the provisioning server is
301 set to "provisioning.dell.com:2800".

Windows Server 2003 Microsoft DHCP Version: 5.2.3790.3959 Configuration

1. Select the server name on left tree.
2. Click **Action->Define Vendor Classes:**
 - a. Click **Add**.
 - b. Display Name : LifecycleController
 - c. Under ASCII: LifecycleController
 - d. Click **OK**.
 - e. Click **Close**.
3. Click **Action->Set Predefined Options:**
 - a. Select **LifecycleController** in Option class dropdown.
 - b. Click on **Add** for the following items:
 - Name : LifecycleController
 - Data type : String
 - Code : 1
 - Click **OK**
 - c. Click on **OK**
4. Expand server tree and scope.
5. Select **Scope Options** on left tree.
6. Click **Action->Configure Options:**
 - a. Click **Advanced** tab.
 - b. Select **LifecycleController** in Vendor class dropdown.
 - c. Under **Available Options**, check 001 LifecycleController.
 - d. Under String value, enter provisioning server string: for example, **provisioning.dell.com:2800**

302

303

304 **7.3 DNS SRV**

305 Alternatively, if the DHCP scope option discovery methodology is not desired, the iDRAC can recognize a
306 DNS service record that specifies a list of both the hostname and port. The iDRAC will lookup the
307 `_DCIMProvSrv.` record to determine the hostnames and ports of the Provisioning Servers. See the
308 reference RFC 2782, *A DNS RR for specifying the location of services (DNS SRV)* for relevant
309 specifications.

310 **7.3.1 Linux DNS SRV Configuration**

311 The following is an example of a DNS server configuration file entry in Linux
312 (`/etc/bind/pri/<primary.zone>`):

Linux DNS SRV Configuration Example

```
_DCIMProvSrv._tcp.example.com 86400 IN SRV 1 100 4433 DellProvisioningServer1  
_DCIMProvSrv._tcp.example.com 86400 IN SRV 2 100 4433 DellProvisioningServer2
```

313

314

Figure 6 – Linux DNS SRV Configuration

315 7.3.2 Windows DNS SRV Configuration

316 The following steps set up a service record on a Windows Server 2003 DNS Server
317 Version:5.2.3790.3959 using the DNS snap-in to administer a DNS server:
318

Windows Server 2003 DNS Server Version:5.2.3790.3959 Configuration

- 1) Under **Server** expand the forward lookup zone.
- 2) Select the zone listed under the zone.
- 3) Go to **Actions** (or right click).
- 4) Select **Other new records**.
- 5) For **Select a resource record type:**, select a service location (SRV).
- 6) Click on **create record**.
- 7) Enter the Domain information (tcp.dell.com).
- 8) Service type, enter **_dcimprovsrv**.
- 9) For the protocol, leave the default of **_tcp**
- 10) Enter a priority value where the lower the number the higher the priority; enter **1**.
- 11) Enter the weight value; if this record should be used more than another enter **90**.
- 12) Enter a port number; the default is **4433**. To use a different port number, enter it here. To use another port, it would have to be configured on the provisioning server as well.
- 13) Enter the host offering this service; enter **provisioningserver**.

319

Figure 7 - Windows DNS SRV Configuration

320

321

322 7.4 DNS server resolution of hardcoded name DCIMCredentialServer

323 If the name (Host A record) DCIMCredentialServer is entered into the DNS tables, the iDRAC requests
324 and recognize this name. This method of discovery will be iteratively attempted, along with the other
325 provisioning server IP address discovery methodologies, every 90 seconds for 24 hours (see note in
326 Figure 3 - iDRAC Handshake to Acquire Login Credentials for Remote Enablement) before timing out.

327 **Note:** The DCIMCredentialServer name is the last option used to locate a provisioning server. If the
328 DHCP scope or DNS SRV records resolve then the DCIMCredentialServer will not be used.

329 8 Security

330 After the iDRAC determines the address of the Provisioning Service, it is ready to perform the handshake
331 step in the Auto-Discovery process (see Figure 3 - iDRAC Handshake to Acquire Login Credentials for
332 Remote Enablement). It will make a Web service call using SOAP (simple object access protocol) to the
333 Provisioning Service. This call is made over a secure connection using TLS (Transport Layer Security).
334 By using TLS, it is possible for the deployment console Provisioning Service to authenticate the iDRAC,
335 and for the iDRAC to authenticate the Provisioning Service.

336 Following the successful TLS connection, a web service call is made from the Provisioning Service to the
337 deployment console where the input parameter is the server service tag and the output parameters,
338 returned to the iDRAC by the Provisioning Service, are an iDRAC admin username and password

339 credentials. These iDRAC admin credentials are used for subsequent remote access and configuration
340 using WS-Man Web service requests or remote IPMI, CLI, and iDRAC GUI interfaces. The deployment
341 console can optionally check the service tag against a pre-approved list of service tags that are
342 authorized to be provisioned. At this point in the process, the deployment console knows which service
343 tags have come online.

344 Two certificates are used for the mutually authenticated encrypted TLS (Transport Layer Security)
345 connection between the Lifecycle Controller and the Provisioning Service. The iDRAC handshake client
346 encryption certificate is signed with a Dell certificate authority root certificate for which the public key is
347 made available by Dell to console software partners that incorporate an Auto-Discovery Provisioning
348 Service. The handshake client encryption certificate is generated during the factory build of the server
349 and is unique to every system. The default hostname (Common Name) embedded in the handshake
350 client encryption certificate will be the service tag of the server.

351 A DellProvisioningServer certificate signed by *Dell Lifecycle Controller Provisioning Server Root CA* and
352 private key is provided by Dell to console software partners. During the initial handshake connection, the
353 iDRAC will verify that the certificate provided by the Provisioning Server is properly signed.

354 **8.1 Authentication Options**

355 Auto-Discovery uses full TLS mutual authentication. This means that the iDRAC must authenticate the
356 provisioning server and the server must authenticate the iDRAC before any information is exchanged.

357 **8.1.1 Dell Provisioning default server certificate**

358 When Auto-Discovery is enabled with no additional configuration the iDRAC authenticates the
359 provisioning server with the Dell Provisioning Server CA cert. In this mode, the iDRAC can not validate
360 the CN of the provisioning server certificate against the hostname of the machine.

361 **8.1.2 Dell iDRAC default CA**

362 When Auto-discovery is enabled with no additional configuration the provisioning server authenticates the
363 iDRAC using the default iDRAC CA cert and the service tag of iDRAC. Each iDRAC has a client
364 certificate based on its service tag which is created in the factory. If the service tag of the machine does
365 not match the certificate it will not authenticate. Additionally the provisioning server checks the service
366 tag against a list of configured service tags before creating an admin account on the iDRAC.

367 **8.1.3 Customer provided server CA certificate**

368 A customer may optionally provide a provisioning server CA. If a provisioning server CA is provided, only
369 servers with credentials signed by this CA are allowed by the iDRAC for the purposes of Auto-Discovery.
370 The iDRAC additionally validates the CN of the server certificate against the hostname used to make the
371 TLS connection.

372 **8.1.4 Customer provided iDRAC CA**

373 A customer may optionally provide an iDRAC CA certificate. If an iDRAC CA is provided, only iDRACs
374 with credentials signed by this CA are allowed by provisioning server purposes of Auto-Discovery. See
375 the *Web Services Interface Guide* for details on how to sign an iDRAC Auto-Discovery client certificate.

376 **8.2 Factory Options**

377 You can order Dell Servers with Auto-Discovery enabled out of the factory. When Auto-Discovery is
378 enabled the default iDRAC admin account is disabled.

379 **8.3 Provisioning Service Options**

380 After TLS authentication, it is the provisioning servers responsibility to create an account on the iDRAC
381 that can be used to perform future configuration. The provisioning server only creates an account if the
382 server service tag matches its list of service tags to provision. Note that the account that the provisioning
383 server creates can be unique for each server, and that this account can be deleted or disabled once
384 Active Directory or LDAP is configured.

385 **8.4 Auto-Discovery Re-Init**

386 If a server is being moved to another provisioning service, then the user can use the current credentials to
387 load new certificates (the iDRAC certificate and the provisioning server CA cert mentioned in the
388 Authentication section). For more information refer to the *Re-Initiate Auto-Discovery Whitepaper*
389 (*unreleased*).

390 **8.5 If Auto-Discovery fails**

391 Auto-Discovery automatically retries up to 24 hours. After 24 hours if the issue is network related then
392 power-cycling the server restarts Auto-Discovery and it should complete. If the problem is related to the
393 TLS certificate, then you need to go into the BIOS and enable an admin account. Once this account is
394 enabled, you can manually add the server to the provisioning service or you can add new certificates on
395 the iDRAC using the Re-Initiate Auto-Discovery procedures detailed in the user guide.

396 **8.6 Best Practices**

397 It is recommended that the provisioning server validate the service tag sent in every request against the
398 CN of the iDRAC certificate. Additionally the service tag should be validated against your inventory. The
399 provisioning server should generate unique temporary credentials for each iDRAC and use them only
400 long enough to setup a directory method of authentication. After that those credentials should be
401 disabled and deleted. If customer provided certificates are used the certificates should be removed using
402 LCWipe if the system is decommissioned or sold. After provisioning is complete the provisioning server
403 can set a static IP on the iDRAC or enable IPChange notifications to make sure it always has
404 management connectivity.

405 **9 IP Change Notification**

406 After Auto-Discovery completes and a user account is created it will be disabled. If the system is power
407 cycled after that auto discovery will not run again. To handle a situation where a system would lose its
408 DHCP lease and the IP address of the iDRAC would change the provisioning server can request that the
409 iDRAC send IPChange Notification SOAP messages using the same mutually authenticated TLS method
410 if the IP address of the iDRAC changes. This makes sure the console always knows the IP of the
411 system's iDRAC.

412 **10 Trouble Shooting Auto-Discovery**
 413 **10.1 Trouble Shoot With Physical Access to the System/iDRAC**
 414 **10.1.1 Auto Discovery Status on the LCD**

LCD: View -> Drac IP -> Auto Discovery
 Status | Time Remaining | Time Complete | Error

Status:
 Running | Stopped | Suspended | Complete

Time Remaining:
 00:00:00 [Stopped | Suspended | Complete]
 23:19:01 [Running - 24 Hour Countdown]

Time Complete:
 Complete: 12-17-09 16:33:31 GMT [Time Complete]
 Stopped: 12-17-09 16:33:31 GMT [Time Stopped]
 Stopped: 00-00-00 00:00:00 GMT [Never Run]
 Running
 Suspended

Error:
 Blocked Admin Account Enabled

IPMI Table:

Request Data	1	Sub Command: Get Auto Discovery Flag (0x12)
Response Data	1	Completion code 0 - Success
	2	Auto Discovery Status value 0x00 - not running 0x01 - running 0x02 - failed
	3	Progress Code 1. NotRunning (Default) 2. No Error 3. <Reserved> 4. Blocked Admin Account Enabled 5. Blocked Active Directory Enabled 6. Blocked IPv6 Enabled 7. No IP on NIC 8. No Provisioning Server Found 9. <Reserved> 10. No Service Tag 11. SSL Connection Failed, No Service at IP/Port 12. SSL Connection Refused 13. SSL connection failed Server Authentication 14. SSL Connection Failed Client Authentication 15. SSL Connection Failed Other 16. SOAP Failure 17. No Credentials Returned 18. Failed to Create Account
	4	Reserved
	5-8	Seconds before timeout
	9-10	Reserved

415
 416 **Figure 8 – Auto Discovery LCD Status**
 417
 418

419 **Auto Discovery Progress Codes and Corrective Actions**

420 The following codes are displayed on the Server LCD and in the iDRAC RACLOG

421

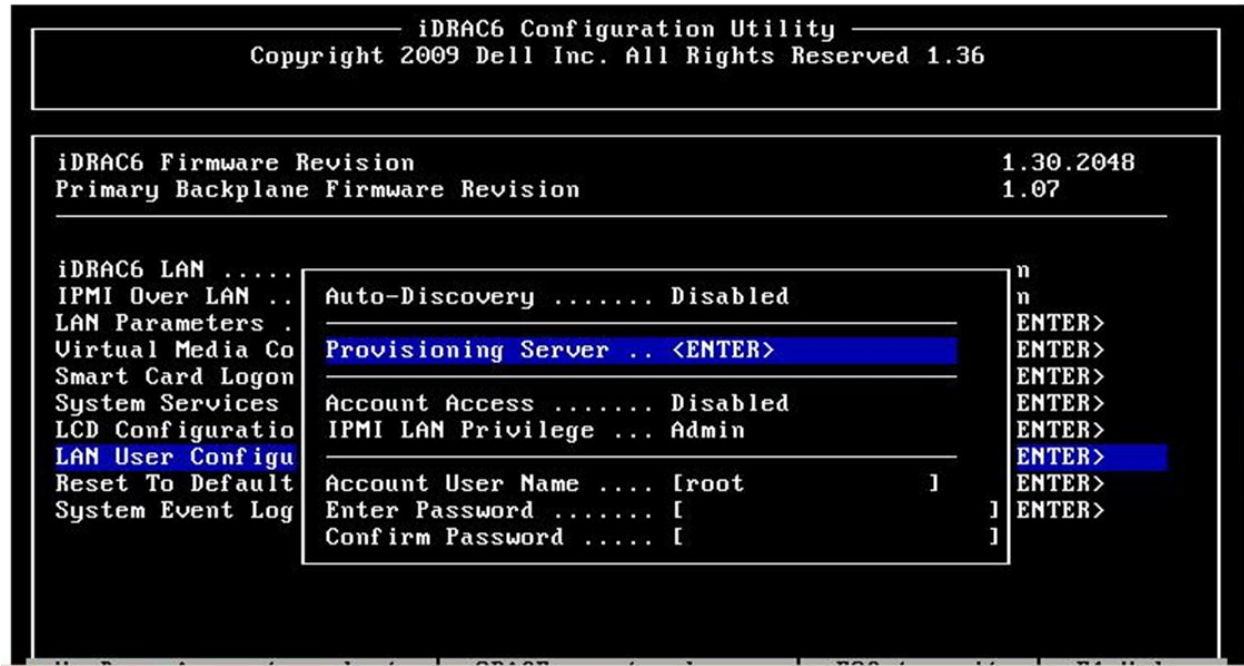
Status	Description	Corrective action
0	stopped	N/A
1	running	see info
2	suspended	see info
3	complete	N/A
Info	Description	Corrective action
1	Stopped (default)	N/A
2	Started	N/A
3	Auto Discovery disabled	enable discovery
4	Blocked Admin Account Enabled	disable all admin accounts
5	Blocked Active Directory Enabled	disable active directory
6	Blocked IPv6 Enabled	disable IPv6
7	Blocked No IP on NIC	enable the NIC
8	No Provisioning Server Found	check the value of psinfo in the BIOS
9	Blocked Provisioning Server Unreachable/Invalid address	check the value of psinfo in the BIOS
10	No Service Tag	boot the server. If the problem remains contact tech support
11	TLS connection failed no service at IP/port	check the value of psinfo in the BIOS, or vendor option on DHCP server
12	TLS Connection refused	check the value of psinfo in the BIOS, or vendor option on DHCP server
13	TLS connection failed (server authentication)	server certificate is invalid or not signed by the trusted server CA cert installed on the idrac. Either replace the provisioning server certificate or upload a new server cert on the idrac
14	TLS connection failed (client authentication)	idrac client certificate was not signed by a CA trusted by the provisioning server. Either add the idrac CA to the trusted list or generate a new certificate on the iDRAC
15	TLS connection failed other	enable a root account through BIOS to retrieve the iDRAC tracelog. Contact tech support
16	SOAP failure	The provisioning server does not support the getCredentials() SOAP call. Verify that the provisioning server supports auto discovery and the provisioning server information is set correctly in the DHCP vendor option, DNS SRV record, or BIOS
17	No credentials returned	Check that the service tag is in the list of known servers on the provisioning server
18	Failed to create account	make sure that all 16 iDRAC account are not already used

422

Figure 9 - Auto Discovery Progress Codes Corective Actions Table

423 **10.1.2 Checking Auto-Discovery Settings through iDRAC Configuration (11th Generation**
424 **Servers)**

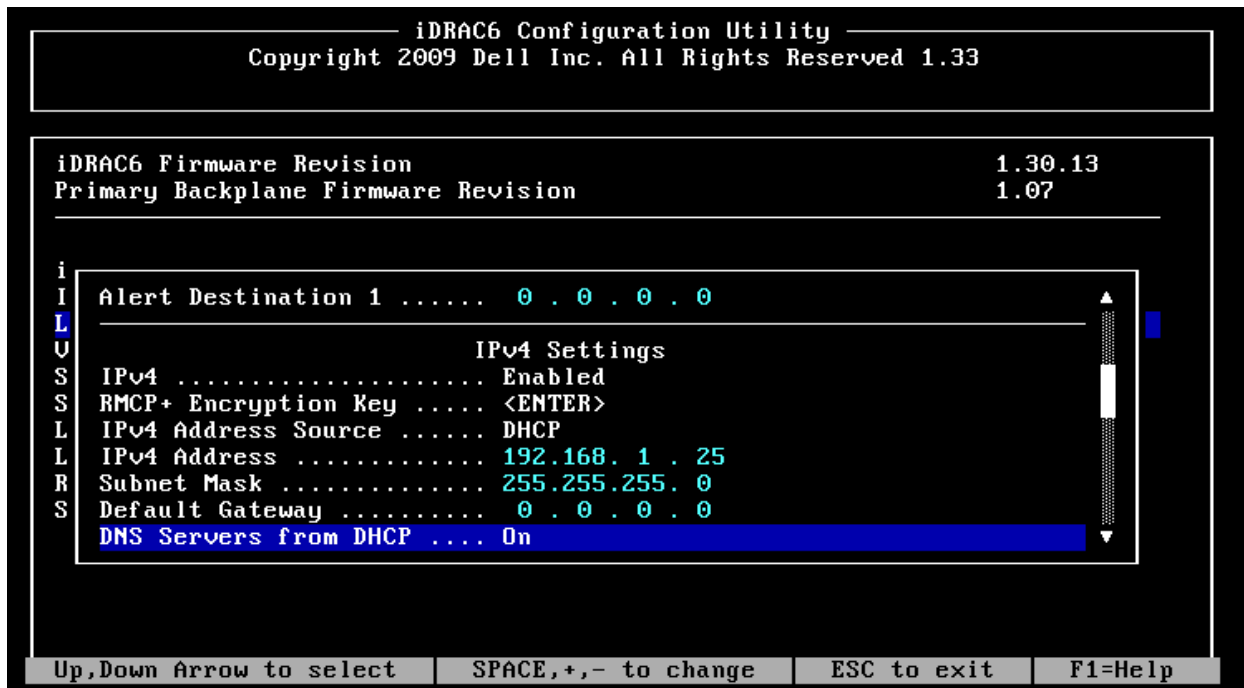
- 425
- 426 1) Reboot the system and enter CTRL-E during the system boot when the “Press CTRL-E for
427 Remote Access Setup within 5 seconds....” message appears to enter the iDRAC Configuration
428 Utility.
 - 429 2) Make sure the Auto-Discovery setting is Enabled and Account Access setting is Disabled. The
430 following screenshot depicts the iDRAC Configuration settings needed.



431
432 **Figure 10 – 11G iDRAC Configuration Utility – Auto-Discovery & User**

433

- 434 3) Check that the iDRAC has an IP address leased from DHCP. The following screenshot depicts
435 the iDRAC Configuration Utility settings needed.
436



437

438

Figure 11 - 11G iDRAC Configuration Utility – Lan Parameters

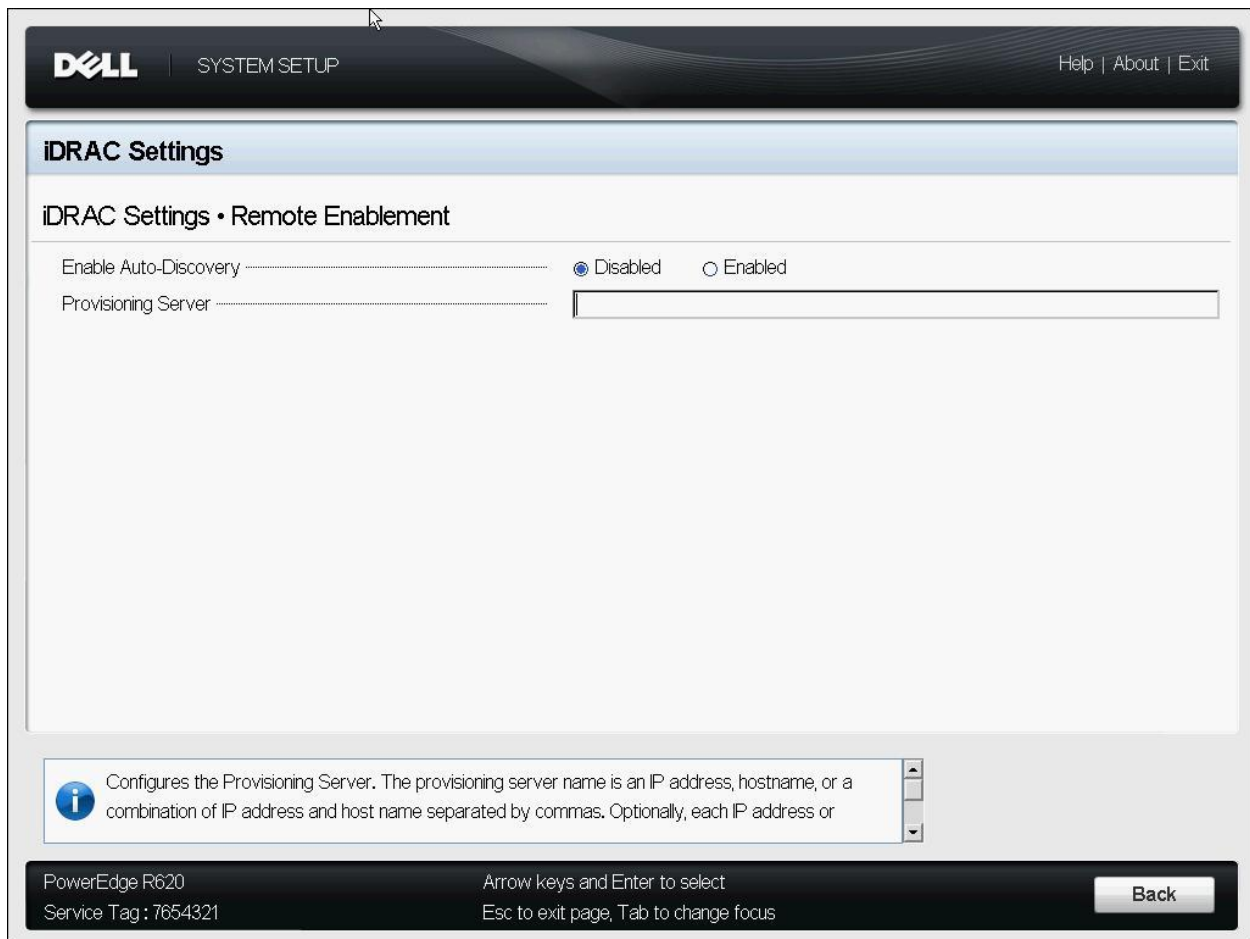
439 **10.1.3 Checking Auto-Discovery Settings through system setup (12G)**

440

441 1) Reboot the system and press F2.

442

2) Make sure the Auto-Discovery setting is Enabled



443

444

Figure 12 - 12G System Setup – iDRAC – Auto-Discovery

445

3) Make sure Account Access setting is Disabled

DELL | SYSTEM SETUP | Help | About | Exit

iDRAC Settings

iDRAC Settings • User Configuration

User ID	2
Enable User	<input type="radio"/> Disabled <input checked="" type="radio"/> Enabled
User Name	root
LAN User Privilege	Administrator
Serial Port User Privilege	Administrator
Change Password	

i Indicates whether the login state of the user is enabled or disabled. User 2 is enabled by default.

PowerEdge R620 | Service Tag : 7654321 | Arrow keys and Enter to select | Esc to exit page, Tab to change focus | **Back**

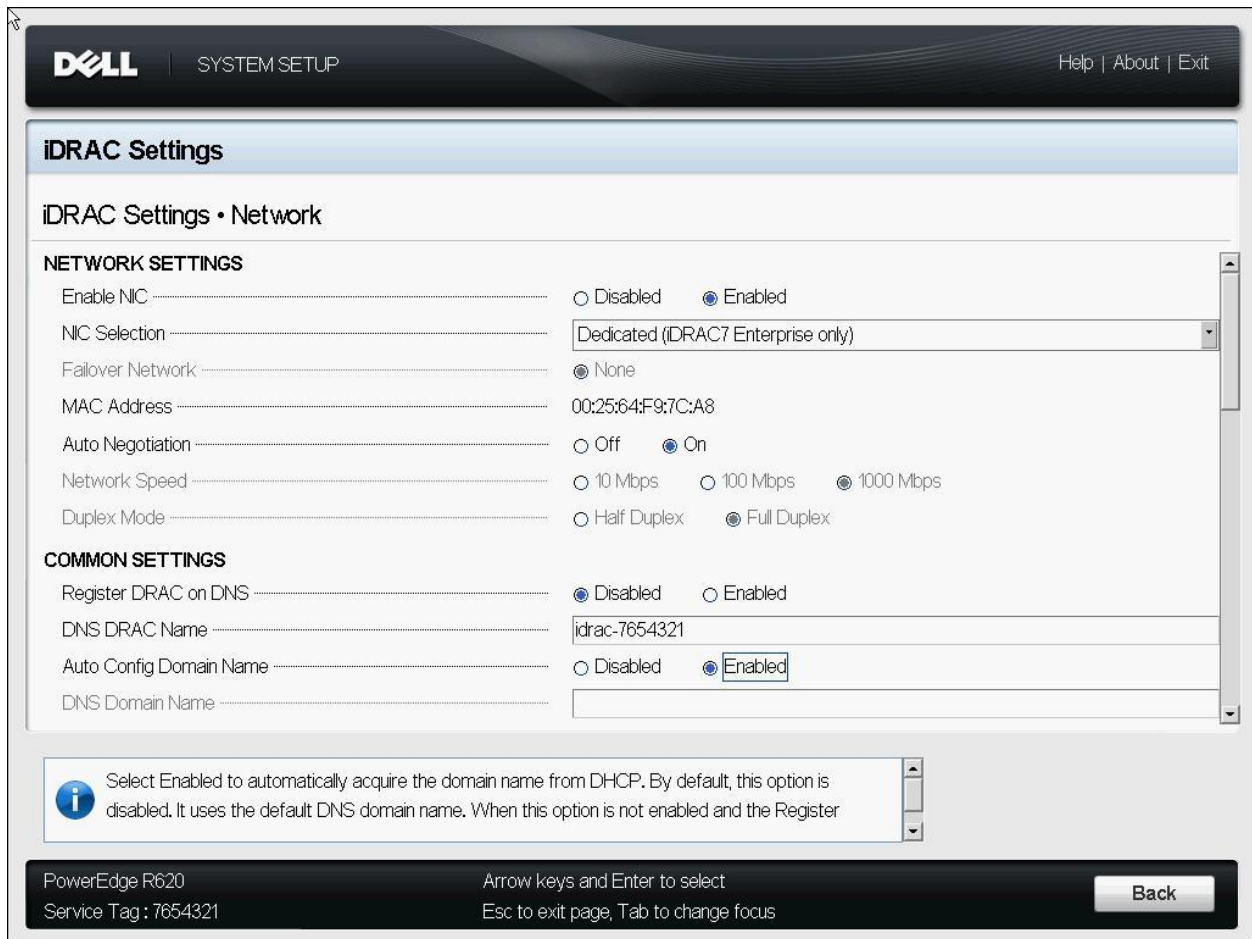
446

447

Figure 13 - 12G System Setup – iDRAC - User Config

448

4) Make sure iDRAC network settings are correct



449

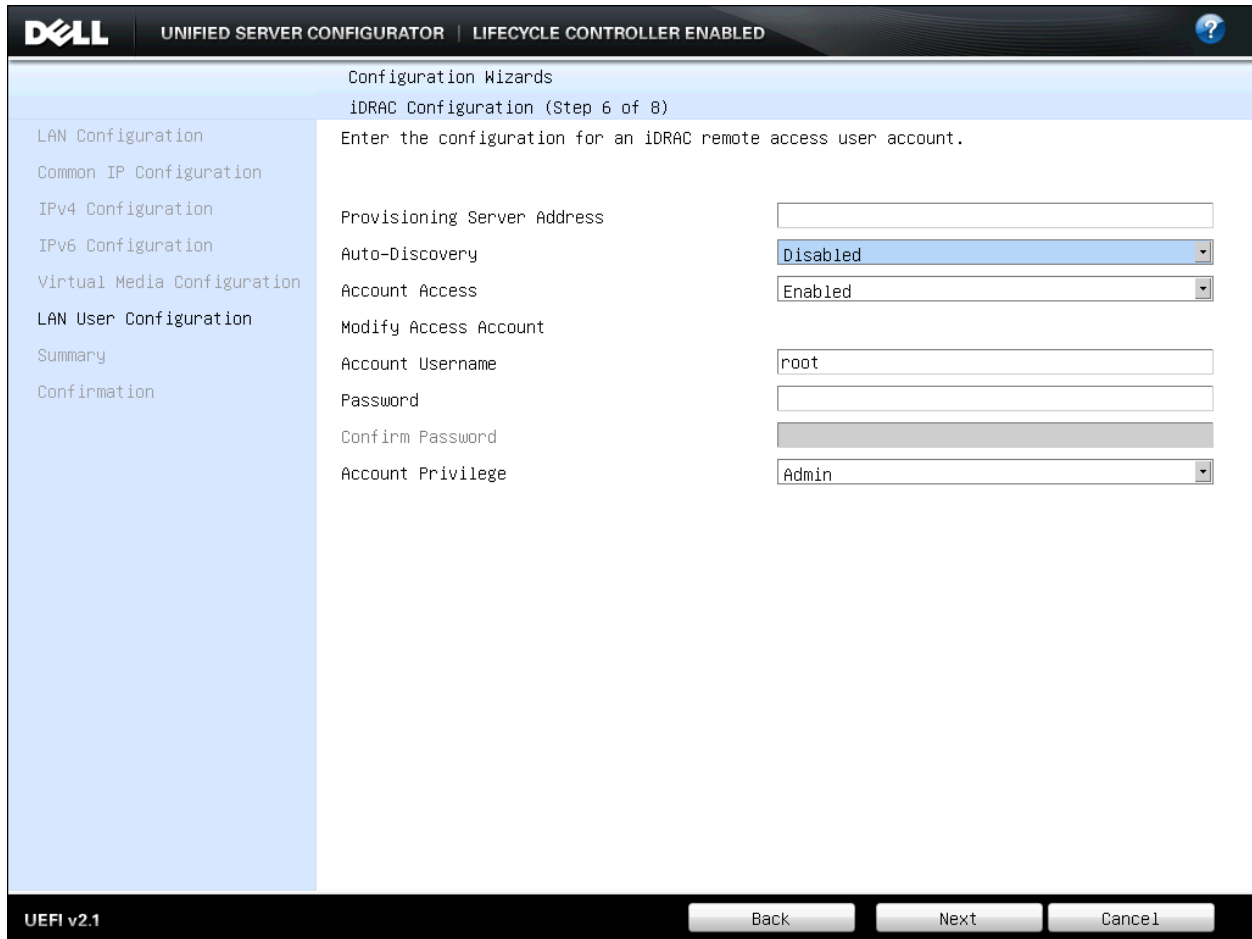
450

Figure 14 - 12G System Setup - iDRAC - Network

451 **10.1.4 Checking Auto-Discovery Settings through Lifecycle Controller**

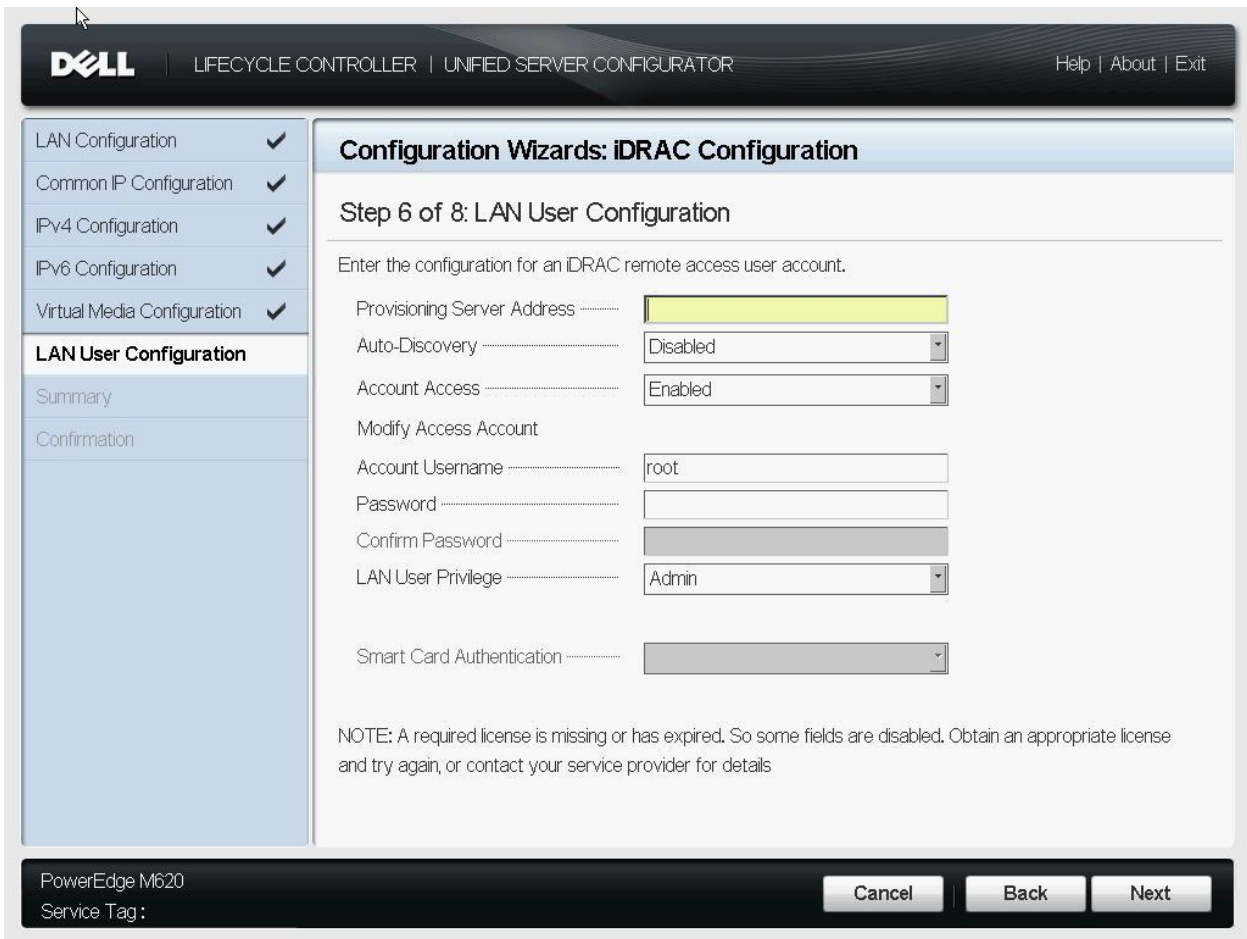
- 452
453 1) Reboot the system and press F10
454 2) Start the iDRAC configuration wizard
455 3) The Auto-Discovery settings are in step 6
456

457 This is a screen shot from the 11th generation server Lifecycle Controller.



458
459 **Figure 15 - Lifecycle Controller - iDRAC – Auto-Discovery (11th Generaton Server)**

460 This is a screen shot from the 12th generation server Lifecycle Controller.



461
462 **Figure 16 - Lifecycle Controller - iDRAC – Auto-Discovery (12th generation server)**

463 10.2 Without Physical Access to the System/iDRAC

464 10.2.1 Verify DHCP Lease

465
466 Verify the iDRAC got a DHCP lease on the DHCP server. Refer to the documentation or Help information
467 available for the DHCP server being used for the specific steps to check what IP addresses are leased
468 out to which MAC addresses.

469 10.2.2 Verify DNS Entries

470
471 Verify the DNS entries on the DNS server. If DHCP is not being used and a hostname is specified in the
472 SNS Service Record, make sure the hostname is resolvable using ping or nslookup.

473 When using nslookup, if SRV is being used:
474 nslookup
475 >set type=srv
476 >_dcimprovsrv._tcp.<yourdomain>.com
477

478 If the default hostname “DCIMCredentialServer” is being used, make sure the DNS entry is resolvable.

479

nslookup DCIMCredentialServer.<yourdomain>.com

480 **10.2.3 Checking the iDRAC RACLOG**

481

482 If this is a modular system, enable the admin account from the CMC. The iDRAC RACLOG can be
483 accessed using the iDRAC remote Graphical User Interface(GUI) or the remote racadm command line
484 utility. See the *iDRAC6 User Guide* for instructions on how to view the RACLOG using the iDRAC GUI.
485 To access the RACLOG using the remote racadm utility, invoke the “racadm getraclog” command (see
486 the *iDRAC6 Users Guide* for details on invoking this command) and check the Auto-Discovery related
487 messages. See the section [Auto Discovery Status on the LCD](#) for a complete listing of Auto-Discovery
488 related messages, more detailed descriptions of the conditions that caused the messages to be
489 generated, and recommended response actions.

490 **11 Manual Configuration of iDRAC for Re-Initiating Auto-Discovery**

491 For testing purposes, the iDRAC Auto-Discovery process can be re-initiated by physically visiting the
492 server and manually configuring the iDRAC. The quickest way to manually configure a system to perform
493 Auto-Discovery is to:

- 494 1. Enter the iDRAC6 Configuration Utility by pressing CTRL-E (11Gth generation server) or System
495 Setup by pressing F2 (12th generation server) when the server is booting.
- 496 2. Reset the iDRAC to factory settings.
- 497 3. Set the iDRAC LAN Source Address to DHCP.
- 498 4. Enable Auto-Discovery.
- 499 5. Set Account Access to Disabled.

500 **Note:** see [Trouble Shoot With Physical Access to the System/iDRAC](#) for screen shots.

501 This matches the settings if the iDRAC was shipped from the factory with Auto-Discovery Enabled. The
502 following are the iDRAC6 Configuration Utility settings from the factory:

- 503 1) Domain Name from DHCP: On
- 504 2) iDRAC Source Address: DCHP
- 505 3) DNS Server IP Address: On
- 506 4) Account Access (for default “root” account): Disabled
- 507 5) Auto-Discovery: Enabled

508 These settings support the following Auto-Discovery network environments: DHCP only and DHCP with
509 DNS. Once the server main network port (that is shared with the iDRAC) is connected into in the network
510 where DHCP, DNS, and the Provisioning Server are accessible and AC power is connected to the
511 system, the Auto-Discovery process begins once the iDRAC completes its boot process. The server itself
512 does not need to be turned on.

513 **12 Advanced iDRAC Auto-Discovery Configuration**

514 Most users do not need to configure these advanced settings for Auto-Discovery. These capabilities
515 require one touch of the system to function properly.

516 **12.1 Simultaneous Auto-Discovery Methodologies**

517 If more than one discovery methodology is used simultaneously, the provisioning server address
518 acquisition sequence is the following:

- 519 1) Vendor Scope Option
- 520 2) DNS SRV record
- 521 3) Default Host A record.

522 The method selected to provision the server determines the appropriate iDRAC6 configuration utility
523 settings (accessible during boot using Ctrl-E).

524 Depending upon the desired environment, the settings can be filled out in a different ways. All settings
525 must contain valid information; the domain name and IP addresses must be accurate for their
526 environment. No setting can be left empty for Auto-Discovery to succeed, with one exception, *DCHP*
527 *Only*.

528 If the discovery methodology is *DHCP Only* and is using the Vendor Scope option with a Specified IP
529 address (port optional), the only setting in the iDRAC Configuration Utility that needs to be populated is
530 the *IP4 address DHCP*. The Domain Name and Domain Server IP settings do not need to have any
531 information or be enabled.

532 **12.2 Using Static IP addresses**

533 It is possible to configure iDRAC to use a static IP address and then proceed with Auto-Discovery to set
534 up user credentials. In this case, the Auto-Discovery feature becomes “one-touch” provisioning for the
535 environment. This method might be preferred if the you want to predetermine the locations and fixed IP
536 addresses of their machines. If a static IP address is entered through the BIOS setup and iDRAC
537 configuration screen (11th generation servers) or System Setup (12th generation servers), *and* there are
538 no user accounts supplied, the discovery process attempts to locate the provisioning server through
539 DNS. If a user account is supplied, the initial discovery and handshake becomes unnecessary, and the
540 remote console may use these credentials for configuration using WS-Man or remote RACADM.

541 **12.3 iDRAC Auto-Discovery Configuration Settings**

542 This section covers the seven methods to configure a server based on the network environment using the
543 four discovery implementation alternatives.

544 The iDRAC Configuration Utility(11th generation servers) or iDRAC System Settings (12th generation
545 servers) settings are dependent on the provisioning method listed for the following items:

- 546 • Domain Name - On / off / manual
- 547 • iDRAC Source - DHCP / Specified
- 548 • DNS Server IP Address - On / off / manual

549 For the Domain Name and DNS Server IP address settings:

- 550 • On – the field Domain Name from the DHCP or DNS Server from DHCP is set to ON.
- 551 • Off – the field Domain Name from the DHCP or DNS Server from DHCP is set to OFF.
- 552 • Manual – the fields are set to OFF, and the user has entered information manually in the other
553 fields.

554 The following settings listed here are only the LAN parameter settings. The iDRAC6 LAN must be
555 enabled; select the Auto-Discovery field, and disable the Root account in the LAN User section in the

556 iDRAC6 Configuration Utility for Auto-Discovery to begin running. This does not apply if the feature is
557 included in the server when it was ordered.

558 **12.3.1 Auto-Discovery option from the factory**

559 The following are the iDRAC6 Configuration Utility settings from the factory:

- 560 1) Domain Name from DHCP: On
- 561 2) iDRAC Source: DCHP
- 562 3) DNS Server IP Address: On
- 563 4) Account Access (for default "root" account): Disabled
- 564 5) Auto-Discovery: Enabled

565 These settings allow for the widest range for the administrators. It supports the following network
566 environments: DHCP only and DHCP with DNS. The server could be provisioned by any of the three
567 methods. Once the server is plugged into in the network cable and the AC power cord, the Auto-
568 Discovery process begins once the iDRAC completes its boot process. The server does not need to be
569 powered on.

570 **12.3.2 DHCP only, using Vendor scope option with Specified IP address**

571 The iDRAC6 Configuration Utility settings have the following fields set:

- 572 1) Domain Name from DHCP: OFF
- 573 2) iDRAC Source: DCHP
- 574 3) DNS Server IP Address: OFF

575 These settings can be configured manually with IP4 address set to DHCP, no Domain Name and no DNS
576 Server information set. The provisioning server Vendor Scope option would have a specified IP address.
577 DNS services are not required for this method. It works with DNS services enabled; however, in a typical
578 setup there would be no DNS.

579 **12.3.3 DHCP w/ DNS using Vendor Scope option using Name resolution**

580 The iDRAC6 Configuration Utility settings have the following fields set

- 581 1) Domain Name from DHCP: On
- 582 2) iDRAC Source: DCHP
- 583 3) DNS Server IP Address: On

584 All settings for the above fields would be set to DHCP, or could be manually configured; but all settings
585 would need to be configured. The provisioning server Vendor Scope option would have a DNS Name, No
586 SRV record, and no Default Host A record is set.

587 **12.3.4 DHCP w/ DNS using SRV record**

588 The iDRAC6 Configuration Utility settings have the following fields set:

- 589 1) Domain Name from DHCP: On
- 590 2) iDRAC Source: DCHP
- 591 3) DNS Server IP Address: On

592 All settings for the above fields would be set to DHCP, or could be manually configured; but all fields
593 would need to be configured. The provisioning server DNS SRV record with a fully-qualified domain name
594 needs to be present, but there is no Vendor Scope option and no default host A record is set.

595

596 **12.3.5 DHCP w/ DNS using Default Host A record**

597 The iDRAC6 Configuration Utility settings have the following fields set:

- 598 1) Domain Name from DHCP: On
- 599 2) iDRAC Source: DHCP
- 600 3) DNS Server IP Address: On

601 All settings for the above fields would be set to DHCP, or could be manually configured; but all fields
602 would need to be configured. The provisioning server has a default host, but no Vendor Scope option. A
603 record and DNS SRV are not set.

604 **12.3.6 DNS only using SRV record**

605 The iDRAC6 Configuration Utility settings have the following fields set:

- 606 1) Domain Name from DHCP: Manually set (ex. domainname.com)
- 607 2) iDRAC Source: 192.168.0.120
- 608 3) DNS Server IP Address: Manually set (ex. 192.168.0.2)

609 All settings for the above fields would need to be manually set to complete configuration for Auto-
610 Discovery. The provisioning server has no DHCP services running, no Vendor Scope option, and no
611 default host. A record is set.

612 **12.3.7 DNS only using Default Host A record**

613 The iDRAC6 Configuration Utility settings have the following fields set:

- 614 1) Domain Name from DHCP: Manually set (ex. domainname.com)
- 615 2) iDRAC Source: 192.168.0.120
- 616 3) DNS Server IP Address: Manually set (ex. 192.168.0.2)

617 All settings for the above fields would need to be manually set to complete configuration for Auto-
618 Discovery. The provisioning server has no DHCP services running, no Vendor Scope option, and no SRV
619 record are set up.

620 13 SOAP Messages

621 13.1 getCredentials

```
622 <?xml version="1.0" encoding="UTF-8" ?>
```

```
623 <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/" xmlns:SOAP-
624 ENC="http://schemas.xmlsoap.org/soap/encoding/" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
625 instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
626 xmlns:ns2="http://www.dell.com/HandshakeSoap" xmlns:ns3="http://www.dell.com/HandshakeSoap12"
627 xmlns:ns4="http://www.dell.com/IPChangeReportSoap" xmlns:ns1="http://www.dell.com/"
628 xmlns:ns5="http://www.dell.com/IPChangeReportSoap12">
```

```
629     <SOAP-ENV:Body>
```

```
630         <ns1:getCredentials>
```

```
631             <ns1:clientIdentifier />
```

```
632         </ns1:getCredentials>
```

```
633     </SOAP-ENV:Body>
```

```
634 </SOAP-ENV:Envelope>
```

635 13.2 getCredentialsResponse

```
636 <?xml version="1.0" encoding="UTF-8" ?>
```

```
637 <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/" xmlns:SOAP-
638 ENC="http://schemas.xmlsoap.org/soap/encoding/" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
639 instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
640 xmlns:ns2="http://www.dell.com/HandshakeSoap" xmlns:ns3="http://www.dell.com/HandshakeSoap12"
641 xmlns:ns4="http://www.dell.com/IPChangeReportSoap" xmlns:ns1="http://www.dell.com/"
642 xmlns:ns5="http://www.dell.com/IPChangeReportSoap12">
```

```
643     <SOAP-ENV:Body>
```

```
644         <ns1:getCredentialsResponse>
```

```
645             <ns1:getCredentialsResult>
```

```
646                 <ns1:UserID />
```

```
647                 <ns1>Password />
```

```
648             </ns1:getCredentialsResult>
```

```
649         </ns1:getCredentialsResponse>
```

```
650     </SOAP-ENV:Body>
```

```
651 </SOAP-ENV:Envelope>
```

652 13.3 setIPChange

```
653 <?xml version="1.0" encoding="UTF-8" ?>
654 <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/" xmlns:SOAP-
655 ENC="http://schemas.xmlsoap.org/soap/encoding/" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
656 instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
657 xmlns:ns2="http://www.dell.com/HandshakeSoap" xmlns:ns3="http://www.dell.com/HandshakeSoap12"
658 xmlns:ns4="http://www.dell.com/IPChangeReportSoap" xmlns:ns1="http://www.dell.com/"
659 xmlns:ns5="http://www.dell.com/IPChangeReportSoap12">
660     <SOAP-ENV:Body>
661         <ns1:setIPChange>
662             <ns1:clientIdentifier />
663             <ns1:IpAddr />
664         </ns1:setIPChange>
665     </SOAP-ENV:Body>
666 </SOAP-ENV:Envelope>
667
```

668 13.4 setIPChangeResponse

```
669 <?xml version="1.0" encoding="UTF-8" ?>
670 <SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/" xmlns:SOAP-
671 ENC="http://schemas.xmlsoap.org/soap/encoding/" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
672 instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema"
673 xmlns:ns2="http://www.dell.com/HandshakeSoap" xmlns:ns3="http://www.dell.com/HandshakeSoap12"
674 xmlns:ns4="http://www.dell.com/IPChangeReportSoap" xmlns:ns1="http://www.dell.com/"
675 xmlns:ns5="http://www.dell.com/IPChangeReportSoap12">
676     <SOAP-ENV:Body>
677         <ns1:setIPChangeResponse>
678             <ns1:setIPChangeResult>
679                 <ns1:AckNak />
680             </ns1:setIPChangeResult>
681         </ns1:setIPChangeResponse>
682     </SOAP-ENV:Body>
683 </SOAP-ENV:Envelope>
684
685
```