# Dell Networking W-ClearPass Policy Manager 6.6



**User Guide** 

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This chapter provides an overview of the W-ClearPass 6.6 Policy Manager Access Management System. This chapter includes the following information:

- About the W-ClearPass Access Management System
- Using the Policy Manager Dashboard
- Accessing Configuration Information
- Importing and Exporting Information

# **About the W-ClearPass Access Management System**

This section contains the following information:

- About This Guide
- W-ClearPass Access Management System Overview
- Key Features
- Advanced Policy Management
- W-ClearPass Specifications

# **About This Guide**

Welcome to the W-ClearPass Policy Manager 6.6 User Guide.

The *W-ClearPass Policy Manager 6.6 User Guide* provides a general overview of W-ClearPass Policy Manager features, as well as detailed descriptions of the configuration settings used to manage and monitor your Policy Manager deployment.

#### **Intended Audience**

The intended audience for the *W*-ClearPass Policy Manager 6.6 User Guide includes customers, partners, and field Sales Engineers.

Please note that this document is not a training guide, and it is assumed that the reader has at minimum foundational training in W-ClearPass Essentials and, if possible, Dell Certified Professional (ACCP) certification.

The user of this guide should have a working knowledge of the following:

- AAA technologies (RADIUS, TACACS, 802.1X, MAC address authentication, and Web authentication)
- Layer-2 and Layer-3 networking
- User Identity stores, such as Active Directory



Providing information about network device configurations and capabilities is outside the scope of this guide. For information on these topics, refer to the documentation provided by the vendor of your network equipment.

# **Getting Started**

If you are new to W-ClearPass Policy Manager, refer to the following sections:

- For a general description of W-ClearPass Policy Manager features, refer to the following topics in this section, W-ClearPass Access Management System Overview and Key Features.
- For a description of how to use the Dashboard, see Using the Policy Manager Dashboard on page 26.

- For a list of common configuration tasks and pointers to information about how to perform each task, refer to Accessing Configuration Information on page 29.
- If you are planning a new W-ClearPass Policy Manager deployment, refer to the *W-ClearPass Deployment Guide*. The *W-ClearPass Deployment Guide* is organized in a way that presents the recommended sequence in which W-ClearPass deployment should take place, and makes the major deployment tasks easy to implement.

# W-ClearPass Access Management System Overview

The W-ClearPass Policy Manager<sup>™</sup> Access Management System provides a window into your network and covers all your access security requirements from a single platform. You get complete views of mobile devices and users and have total control over what they can access.

With W-ClearPass, IT can centrally manage network policies, automatically configure devices and distribute security certificates, admit guest users, assess device health, and even share information with third-party solutions—through a single pane of glass, on any network and without changing the current infrastructure.

## **About Policies, Profiles, and Services**

In W-ClearPass Policy Manager, a policy provides the rules that tells W-ClearPass when to execute profiles. Profiles are actions that are taken by W-ClearPass; for example assigning a certain role to a user or enabling command authorization for different types of users on a switch. The actions specified in a policy are the profiles to be activated when specific conditions or *rules* are met.

Then a policy is associated with a service—a service ties all the elements together: authentication sources, authorization sources, role-mapping, and enforcement policies.

## **Role-Based and Device-Based Access**

The W-ClearPass Policy Manager platform provides role-based and device-based network access control for employees, contractors, and guests across any wired, wireless, and VPN infrastructure.

W-ClearPass works with any multivendor network and can be extended to business and IT systems that are already in place.

#### **Self-Service Capabilities**

W-ClearPass delivers a wide range of unique self-service capabilities. Users can securely onboard their own devices for enterprise use or register AirPlay, AirPrint, Digital Living Network Alliance (DLNA), and Universal Plug and Play (UPnP) devices that are enabled for sharing, sponsor guest Wi-Fi access, and even set up sharing for Apple TV and Google Chromecast.

#### **Leveraging Contextual Data**

The power of W-ClearPass comes from integrating ultra-scalable AAA (authentication, authorization, and accounting) with policy management, guest network access, device onboarding, and device health checks with a complete understanding of context.

From this single W-ClearPass policy and AAA platform, contextual data is leveraged across the network to ensure that users and devices are granted the appropriate access privileges.

W-ClearPass leverages a user's role, device, location, application use, and time of day to execute custom security policies, accelerate device deployments, and streamline network operations across wired networks, wireless networks, and VPNs.

# **Third-Party Security and IT Systems**

W-ClearPass can be extended to third-party security and IT systems using REST-based APIs to automate work flows that previously required manual IT intervention. W-ClearPass integrates with mobile device management to leverage device inventory and posture information, which enables well-informed policy decisions.

# **Key Features**

W-ClearPass's key features are as follows:

- Bring Your Own Device (BYOD) Certificate Authority for secure self service onboarding
- Auto Sign-On and single sign-on (SSO) support via Security Assertion Markup Language (SAML) v2.0
- Social network and Cloud application SSO via OAuth2, Facebook, Twitter, LinkdIn, Office365, Google Apps, and so on
- Enterprise reporting, monitoring, and alerting
- Role-based network access enforcement for multivendor Wi-Fi, wired, and VPN networks
- High performance, scalability, High Availability, and load balancing
- A Web-based user interface that simplifies policy configuration and troubleshooting
- Network Access Control (NAC), Network Access Protection (NAP) posture and health checks, and Mobile Device Management (MDM) integration for mobile device posture checks
- Advanced reporting of all user authentications and failures
- HTTP/RESTful APIs for integration with third-party systems, Internet security, and MDM
- Device profiling and self-service onboarding
- Guest access with extensive branding and customization and sponsor-based approvals
- IPv6 administration support

# **Advanced Policy Management**

W-ClearPass advanced policy management support includes:

#### Employee access

W-ClearPass offers user and device authentication based on 802.1X, non-802.1X, and Web Portal access methods. To strengthen security in any environment, you can concurrently use multiple authentication protocols, such as PEAP, EAP-FAST, EAP-TLS, EAP-TTLS, and EAP-PEAP-Public.

For fine-grained control, you can use attributes from multiple identity stores, such as Microsoft Active Directory, LDAP-compliant directory, Open Database Connectivity (ODBC)-compliant SQL database, token servers, and internal databases across domains within a single policy.

Additionally, you can add posture assessments and remediation to existing policies at any time.

#### Device profiling

W-ClearPass provides a profiling service that discovers and classifies all endpoints, regardless of device type. You can obtain a variety of contextual data(such as MAC OUIs, DHCP fingerprinting, and other identitycentric device data) and use this data within policies.

Stored profiling data identifies device profile changes and dynamically modifies authorization privileges. For example, if a printer appears as a Windows laptop, W-ClearPass Policy Manager can automatically deny access.

#### Access for unmanaged endpoints

Unmanaged non-802.1X devices (such as printers, IP phones, and IP cameras) can be identified as *known* or *unknown* upon connecting to the network. The identity of these devices is based on the presence of their MAC address in an external or internal database.

#### Secure configuration of personal devices

W-ClearPass Onboard fully automates the provisioning of any Windows, Mac OS X, iOS, Android, Chromebook, and Ubuntu devices via a built-in captive portal. Valid users are redirected to a templatebased interface to configure required SSIDs and 802.1X settings, and download unique device credentials. Additional capabilities include the ability for IT to revoke and delete credentials for lost or stolen devices, and the ability to configure mobile email settings for Exchange ActiveSync and VPN clients on some device

and the ability to configure mobile email settings for Exchange ActiveSync and VPN clients on sol types.

#### Customizable visitor management

W-ClearPass Guest simplifies work flow processes so that receptionists, employees, and other non-IT staff can create temporary guest accounts for secure Wi-Fi and wired network access. Self-registration allows guests to create their credentials.

#### • Device health checks

W-ClearPass OnGuard, as well as separate OnGuard persistent or dissolvable agents, performs advanced endpoint posture assessments. Traditional NAC (Network Admission Control) health-check capabilities ensure compliance and network safeguards before devices connect.

You can use information about endpoint integrity (such as status of anti-virus, anti-spyware, firewall, and peer-to-peer applications) to enhance authorization policies. Automatic remediation services are also available for non-compliant devices.

# **W-ClearPass Specifications**

#### **W-ClearPass Policy Manager**

- Comprehensive identity-based policy engine
- Posture agents for Windows, Macintosh OS X, and Linux operating systems
- Built-in AAA services: RADIUS, TACACS+, and Kerberos
- Web, 802.1X, and non-802.1X authentication and authorization
- Reporting, analytics, and troubleshooting tools
- External captive portal redirect to multivendor equipment
- Interactive policy simulation and monitor mode utilities
- Deployment templates for any network type, identity store, and endpoint

#### **Framework and Protocol Support**

- RADIUS, RADIUS CoA, TACACS+, Web authentication, and SAML v2.0
- EAP-FAST (EAP-MSCHAPv2, EAP-GTC, EAP-TLS)
- PEAP (EAP-MSCHAPv2, EAP-GTC, EAP-TLS, EAP-PEAP-Public)
- TTLS (EAP-MSCHAPv2, EAP-GTC, EAP- TLS, EAP-MD5, PAP, CHAP)
- EAP-TLS
- PAP, CHAP, MSCHAPv1, MSCHAPv2, and EAP-MD5
- Wireless and wired 802.1X and VPN
- Microsoft Network Access Protection (NAP) and Network Access Control (NAC)
- Windows machine authentication
- MAC address authentication (non-802.1X devices)
- Audit based on port and vulnerability scans

# **Supported Identity Stores**

- Microsoft Active Directory
- Kerberos
- Any LDAP-compliant directory
- Any ODBC-compliant SQL server
- Token servers
- Built-in SQL store
- Built-in static-hosts list

# **Using the Policy Manager Dashboard**

The Policy Manager Dashboard organizes and presents the key information about the status and performance of the current W-ClearPass server or cluster, as well as a set of Quick Links to the most commonly used functions, such as configuring policies, viewing the Access Tracker, and so on.

The Dashboard information is illustrated in interactive bar chart, graph, and table formats.

To customize the Dashboard layout to display the information you most want to see (as described in Table 1), drag and drop from the list of the Widget elements on the left pane to one of the available Dashboard slots in the right pane.

Table 1: Dashboard Widget Summa	ry
---------------------------------	----

Alerts Latest Alerts	<ul> <li>To view the table with latest system level events, drag and drop the <b>Alerts</b> widget to the Dashboard.</li> <li>Clicking on a row drills down to the <b>Event Viewer</b>.</li> </ul>
All Requests Trend all Policy Manager requests	<ul> <li>To view the graph that displays all requests processed by Policy Manager over the past week, drag and drop the All Requests widget.</li> <li>Processed requests include RADIUS, TACACS+, and WebAuth requests.</li> <li>Clicking on each bar in the graph drills down to the Access Tracker page and shows the requests for the selected day.</li> </ul>
Applications Launch other ClearPass Applications	To view the links to the Dell Insight, Guest, and Onboard applications that are integrated with Policy Manager, drag and drop the <b>Applications</b> widget to the Dashboard.
Authentication Status Trend Successful and Failed authentications	<ul> <li>To view a graph of the failed and successful requests over the past week, drag and drop the Authentication Status to the Dashboard.</li> <li>This graph includes RADIUS, WebAuth, and TACACS+ requests. The default data filters Failed Requests and Successful Requests are used to plot this graph.</li> <li>Clicking on each circle on the line graph drills down to the Access Tracker page that shows the failed and successful requests for the day specified.</li> </ul>
Cluster Status Monitor the status of the entire cluster	<ul> <li>To view the status of all nodes in a cluster, drag and drop the Cluster Status widget to the Dashboard. The following fields are shown for each node:</li> <li>Status: Shows the overall health status of the cluster. Green indicates healthy status. Red indicates connectivity problems or high CPU or high memory utilization. The status also shows red when a node is out-of-sync with the rest of the cluster.</li> <li>Host Name: Specifies the name of the host and IP address of the node.</li> <li>Zone: The configured cluster zone.</li> <li>Server Role: Indicates whether the cluster node is a publisher or subscriber.</li> </ul>

	<ul> <li>Last Replication: Date of the last replication.</li> <li>Status: Indicates the status of the cluster node.</li> </ul>
Device Category Device Categories	<ul> <li>To view the chart that shows the graph of all profiled devices categorized into the following categories:</li> <li>Access Points</li> <li>Computer</li> <li>Conflict Indicates a conflict occurred in the categorization of the device.</li> <li>Datacenter Appliance</li> <li>Game Console</li> <li>Monitoring Devices</li> <li>Network Boot Agents</li> <li>Physical Security</li> <li>Printer</li> <li>Router</li> <li>Server</li> <li>Smart Device</li> <li>Switch</li> <li>Unknown Indicates devices that are not included in the Profiler database.</li> <li>VOIP phone</li> </ul>
Device Family Device Family	<ol> <li>To view the device family of a particular device category:</li> <li>Drag and drop the <b>Device Category</b> widget to the Dashboard.</li> <li>From the drop-down, select the device category. The device family is displayed. For example, selecting <b>Computer</b> would show that the device family is <i>Windows</i>.</li> </ol>
Endpoint Profiler Summary Endpoint profiling details	To view a display that shows the number of smart devices, computers, and unmanaged devices, as well as the total number of devices defined by the Endpoint Profiler for this W-ClearPass server, drag and drop the <b>Endpoint Profiler</b> <b>Summary</b> widget to the Dashboard.
Failed Authentications Track the latest failed authentications	<ul> <li>To view the table with the latest failed authentications, drag and drop the Failed Authentications widget to the Dashboard.</li> <li>Clicking on a row drills down to the Access Tracker page and shows failed requests sorted by timestamp, with the latest request displayed on the top.</li> </ul>
Health Status Trend Healthy and Unhealthy requests	<ul> <li>To view the graph of the healthy and unhealthy requests over the past week, drag and drop the <b>Health Status</b> widget.</li> <li><i>Healthy requests</i> are the requests to which the health state was deemed to be healthy based on the posture data sent from the client.</li> </ul>

	<ul> <li>Unhealthy requests are the requests to which the health state was deemed to be quarantined (posture data received but health status is not compliant) or unknown (no posture data received).</li> <li>This includes RADIUS and WebAuth requests. The default data filters Health Requests and Unhealthy Requests are used to plot this graph.</li> <li>Clicking on each circle on the line graph drills down to the Access Tracker page that shows the healthy and unhealthy requests for the last week.</li> </ul>
Latest Authentications Latest Authentications	<ul> <li>To view the table with the latest authentications, drag and drop the Latest Authentications widget to the Dashboard.</li> <li>Clicking on a row in the table drills down to the Access Tracker page that shows requests sorted by timestamp with the latest request displayed on the top.</li> </ul>
MDM Discovery Summary Mobile Device Management discovery details	<ul> <li>To view the charts that show the endpoints discovered, drag and drop the MDM Discovery Summary widget to the Dashboard.</li> <li>The endpoints are displayed in separate charts based on the endpoint's operating system.</li> <li>Clicking a chart drills down to the Configuration &gt; Identity &gt; Endpoints page. The results depends on the operating system selected.</li> <li>For example, if you click the Android devices chart, you can view the list of only Android devices in the Endpoints page.</li> </ul>
OnGuard Clients Summary OnGuard Clients details	To view a display that shows the number of Linux, Mac, and Windows OnGuard clients, as well as the total number of OnGuard clients for this W-ClearPass server, drag and drop the <b>OnGuard Clients Summary</b> to the Dashboard.
Quick Links Launch configuration interfaces with a single click	To view the links to the following configuration tasks, drag and drop the <b>Quick Links</b> widget to the Dashboard: • <b>Start Configuring Policies</b> • <b>Manage Services</b> • <b>Access Tracker</b> • <b>Analysis and Trending</b> • <b>Network Devices</b> • <b>Server Manager</b> • <b>W-ClearPass Guest</b> • <b>W-ClearPass Onboard</b>
Request Processing Time Trend total request processing time	To view the trend of total request processing time, drag and drop the <b>Request Processing Time</b> widget to the Dashboard.

Service Categorization Monitor Service Categorization of authentications	<ul> <li>To view the bar chart with each bar representing a categorized Policy Manager service request, drag and drop the Service Categorization widget to the Dashboard.</li> <li>Clicking on a bar drills down to the Access Tracker that shows the requests that were categorized into a specific service.</li> </ul>
Successful Authentications Track the latest successful authentications	<ul> <li>To view a table with the latest successful authentications, drag and drop the Successful Authentications widget to the Dashboard.</li> <li>Clicking on a row in the table drills down to the Access Tracker page that shows successful requests sorted by timestamp, with the latest request displayed on the top.</li> </ul>
System CPU Utilization CPU usage for last 30 mins	<ul> <li>To view the CPU usage for the last 30 minutes, drag and drop the System CPU Utilization widget to the Dashboard.</li> <li>The widget displays the CPU utilization time in minutes and percentage for System, User, and IO Wait time, indicated by color.</li> <li>CPU utilization is presented in five-minute increments.</li> </ul>
System Summary Snapshot of system usage	To view the Percentage Used statistics for the following components, drag and drop the <b>System Summary</b> widget to Dashboard: Main Memory Swap Memory Disk Swap Disk

# **Accessing Configuration Information**

This section contains the following information:

- Introduction
- Start Here
- Services
- Authentication and Authorization
- Identity
- Posture
- Enforcement
- Network
- Policy Simulation
- Profile Settings

# Introduction

This section provides pointers to information on how to configure the primary configuration tasks in W-ClearPass Policy Manager.

You can access all these configuration tasks via the W-ClearPass Configuration menu.

To access the W-ClearPass Configuration menu, select Configuration.

The W-ClearPass Configuration menu appears (see Figure 1):

Figure 1: W-ClearPass Policy Manager Configuration Menu



# Start Here

The W-ClearPass Policy Manager **Start Here** page provides the ability to create templates for services that will allows you to define baseline policies and require specific data when you create services.

For more information, see Start Here: About Policy Manager Service Templates on page 36.

# Services

The **Services** page provides options to add, modify, and remove a service. For more information, refer to the following sections:

- Services Architecture and Flow on page 35
- Start Here: About Policy Manager Service Templates on page 36
- Configuring Policy Manager Services on page 72

This page also shows the current list and order of services that W-ClearPass Policy Manager keeps track of during authentication and authorization.

# Authentication and Authorization

The **Authentication** page provides options to configure the following components:

- Adding and Configuring Authentication Methods on page 183
- Adding and Configuring Authentication Sources on page 207
- Configuring Authentication Methods for an Existing Service on page 181

# Identity

The **Identity** page provides options on the settings required to configure W-ClearPass Policy Manager Identity settings. For more information, refer to the following sections:

- Configuring Single Sign-On on page 249
- Managing Local Users on page 252
- Adding and Modifying Endpoints on page 259
- Managing Static Host Lists on page 268

# Posture

The **Posture** page provides options to configure posture policies and audit servers. For more information, refer to the following sections:

- Posture Architecture and Flow on page 279
- Creating a New Posture Policy on page 283
- Configuring Audit Servers on page 355

# Enforcement

The **Enforcement** page provides options to configure the Enforcement Profiles globally and to reference in an enforcement policy that is associated with a service.

For more information, refer to the following section:

- Configuring Enforcement Policies on page 371
- Configuring Enforcement Profile on page 373

# Network

The **Network** page provides options to configure the Network Access Device (NAD) that sends network access requests to Policy Manager using the supported RADIUS, TACACS+, or SNMP protocol. The NAD in this context is usually a mobility controller or a switch.

For more information, refer to the following sections :

- Adding a Network Device on page 464
- Adding and Modifying Device Groups on page 474
- Adding and Modifying Proxy Targets on page 473
- Configuring the Ingress Event Sources on page 732

# **Policy Simulation**

The **Policy Simulation** page provides options to configure the Policy Simulation utility that applies a set of request parameters as input against a given policy component.

• For more information, refer to Configuring Policy Simulation on page 425.

# **Profile Settings**

The **Profile Settings** page provides options to configure the following elements:

- Subnet Scans: See Configuring Subnet Scans on page 457 and Initiating a Network Discovery Scan on page 160.
- SNMP Configuration: See SNMP Credentials Configuration on page 154.
- SSH Configuration: See SSH Credentials Configuration on page 156.
- WMI Configuration: See WMI Credentials Configuration.

# **Importing and Exporting Information**

This section contains the following information:

- Importing Information Into W-ClearPass
- Exporting Information From W-ClearPass

The option to import information into or export information from a W-ClearPass server is available from every top-level page in the W-ClearPass Policy Manager user interface.

The **Add**, **Import**, and **Export All** options are displayed in the top-right corner of the configuration and administration pages:



# Importing Information Into W-ClearPass

W-ClearPass Policy Manager allows you to import configuration and administration-related information. This information is stored as an XML file, which can be password protected.

For information about the tags and attributes in the XML file, refer to Appendix B, "Using the W-ClearPass Configuration API" in the *W-ClearPass Deployment Guide*.

To import information into the current W-ClearPass server:

1. Click the Import link.

The **Import from file** dialog box opens.



Import from file		8
Select File:	Browse No file selected.	]
Enter secret for the file (if any):	•••••	]
	_	
	In	nport Cancel

#### 2. Click Browse.

- 3. Browse to the file you want to import.
  - Be sure to select an XML file that is in the correct format.



See Appendix B, "Using the W-ClearPass Configuration API" in the *W-ClearPass Deployment Guide* for more information about the format and contents of XML files.

- 4. **Enter secret for the file (if any)**: If you entered a secret key to encrypt the exported file, enter the same secret key to import the device back.
- 5. Click Import.

# **Exporting Information From W-ClearPass**

W-ClearPass Policy Manager allows you to export configuration and administration-related information from the current W-ClearPass server to an XML file. You can set this file to be password protected (see Table 2 for details).

To export multiple items, select the check boxes in the rows of the specific items that you want to export.

To export information from the current W-ClearPass server:

1. Click the **Export All** link at the top-right corner of the configuration page.

The Export to File dialog opens.

#### Figure 3: Export to File Dialog

©
Yes No
•••••
Export Close

2. Specify the export parameters based on Table 2.

Specify the **Export to file** parameters as described in Table 2:

Table 2: Export to File Dialog Parameters

Parameter	Action/Description
Export file with password protection	To export the file with password protection, choose <b>Yes</b> .
Secret Key/ Verify Secret	You can choose to encrypt the exported data with a key. This protects data such as shared secret from being visible in the exported file. To import it back, you specify the same key with which you exported Enter the secret key. Then reenter the secret key.

#### 3. Click **Export**.

An export dialog named for the selected W-ClearPass function opens:

Figure 4: Export XML File to Zip File Dialog

Opening EnforcementPolicy.zip		
You have chosen to open:		
EnforcementPolicy.zip		
which is: Compressed (zipped) Folder		
from: https://10.2.53.99		
What should Firefox do with this file?		
Open with	Windows Explorer 👻	
Save File		
Do this <u>a</u> utomatically for files like this from now on.		
	OK Cancel	

- 4. Specify to open the zip file or save the XML file to your system.
- 5. Click **OK** to proceed.

## **Export Considerations**

The XML file generated from an export operation has a specific layout that is unique for each function in the ClearPass user interface. If you import an XML file with an incorrect layout (usually because it's from the wrong function), it will be rejected.

Aruba recommends that you note the message displayed when the XML operation is incorrect and what the issue is—typically either because it's from the wrong export file or because it was modified incorrectly before being imported.

This chapter describes the following topics:

- Services Architecture and Flow
- Start Here: About Policy Manager Service Templates
- Viewing the List of Services
- Configuring Policy Manager Services

The Policy Manager policy model groups policy components that serve a specific type of request into the **Services** page.

## **Services Architecture and Flow**

#### Service Classification

Policy Manager services are classified as follows:

- **Parents** of their policy components, which are wrapped hierarchically and coordinated in processing requests.
- **Siblings** of other Policy Manager services within an order that determine the sequence in which they are tested against requests.
- **Children** of Policy Manager, which test requests against their rules to find a matching service for each request.

#### **Service Flow Control**

The flow control for requests follows this sequence:

- 1. Policy Manager tests for the first request-to-service-rule match.
- 2. The matching service coordinates execution of its policy components.
- 3. Those policy components process the request to return enforcement profiles to the network access device and, optionally, return the posture results to the client.

#### **Approaches to Creating a New Service**

There are two approaches to creating a new service in W-ClearPass:

#### Bottom-Up

- 1. Create all the policy components first as needed:
  - Authentication method
  - Authentication source
  - Role-mapping policy
  - Posture policy
  - Audit servers
  - Enforcement profiles
  - Enforcement policy
- 2. Create the service using the **Service** creation wizard.

#### **Top-Down**

1. Start with the **Service** creation wizard.

2. Create the associated policy components as and when required, all in the same flow.

To help you get started, W-ClearPass provides 17 service types or templates. If these service types do not suit your needs, you can create a new service using custom rules (as described in the next sectionStart Here: About Policy Manager Service Templates).

# **Start Here: About Policy Manager Service Templates**

This section includes the following information:

- Creating Templates for W-ClearPass Services
- Service Templates Provided
- Service Templates Supported for High Capacity Guest Mode

W-ClearPass Policy Manager Service templates provide a way to step through the template-creation process so that you can easily create services and configure their specific components, such as role-mapping policies, enforcement policies, associated network devices, and so on.

# **Creating Templates for W-ClearPass Services**

To create templates for services for which you can define baseline policies and require specific data:

1. Navigate to the **Configuration** > **Start Here** page.

The Start Here page opens.
# Figure 5: Start Here Page (Partial View)

Configuratio To configu	in > Start Here re a Service and related policies using the full wizard, go <u>here</u> . Sale	ct Template Category: All Templatos	
靟	802.1X Wired To authenticate users to any wired network via 802.1X.		
1	802.1X Wireless To authenticate users to any wireless network via 802.1X.		
orubo 大D	Aruba 802.1X Wireless To authenticate users to an Aruba wireless network via 802.1X.		
Ş	Aruba Auto Sign-On Service template for accessing SAML based single sign-on enabled applications using network authenticated controllers.	identity through Aruba	
oruba	Aruba VPN access with Posture checks For Aruba VPN clents connecting remotely to the corporate network, with differentiated access based on the	he results of Posture checks.	
2	Certificate/Two-factor Authentication for ClearPass Application Login To use certificate or two-factor authentication to allow access to ClearPass applications.		
83	ClearPass Admin Access (Active Directory) Service template for access to CPPM administration console (Active Directory users).		
	ClearPass Admin SSO Login (SAML SP Service) SAML-based Single Sign-On (SSO) access to CPPM, Insight, Guest and Operator screens via external Identit	y Provider.	
♥	ClearPass Identity Provider (SAML IdP Service) Service template to provide a SAML based single sign-on service that can be used by other applications.		
	Device MAC Authentication To authenticate guest devices based on their MAC address.		
edaroan	EDUROAM service Service template for roaming users to connect to campus networks that are part of the eduroam federation	n.	
1	Encrypted Wireless Access via 802.1X Public PEAP method Service Template for providing encrypted wireless access to (guest) users via fixed 802.1X PEAP credentials	1	
	Guest Access To authenticate guest users logging in via captive portal. Guests must re-authenticate after their session en	ds.	
<b>"</b>	Guest Access - Web Login To authenticate guest users logging in via guest portal.		
	Guest MAC Authentication To authenticate guest users once using captive portal and later to allow logins using cached MAC Address of	the device.	
	Guest Social Media Authentication To authenticate guest users logging in via captive portal with their social media accounts. Guests must re-au ends.	thenticate after their session	
800 AP1	OAuth2 API User Access Service template for API clients authenticating with usemame and password (OAuth2 grant type "password	5	
B	Onboard Service template for authorizing device credential provisioning and onboarding.		
	User Authentication with MAC Caching To authenticate users once using captive portal and later to allow logins using cached MAC Address of the d	rvice.	

2. Select the desired service template.

The configuration dialog for the selected service template opens, as shown in the following example figure:

#### Figure 6: Auto Sign-On Service Template

Service Templates - Aruba Auto Sign-On						
General Authentication Enforcement Details SP Details						
Name Prefix*: ASO-Service-Template						
Description						
For accessing SAML based single sign-on enabled applications using network authenticated identity through Aruba controllers.						
Back to Start Here	Delete Next > Add Service Cancel					

3. Fill in the various fields that are presented in the templates—Policy Manager then creates the configuration elements that are needed for that particular service.

# **Service Templates Provided**

Refer to the following descriptions of the W-ClearPass service templates for configuration details:

- 802.1X Wired, 802.1X Wireless, and Dell 802.1X Wireless Service Template on page 46
- Auto Sign-On Service Template on page 50
- Dell VPN Access with Posture Checks Service Template on page 51
- Certificate/Two-Factor Authentication for W-ClearPass Application Login Service Template on page 53
- W-ClearPass Admin Access Service Template on page 55
- W-ClearPass Admin SSO Login (SAML SP Service) Service Template on page 56
- W-ClearPass Identity Provider (SAML IdP Service) Service Template on page 57
- Device MAC Authentication Service Template on page 58
- EDUROAM Service Template on page 60
- Encrypted Wireless Access via 802.1X Public PEAP Method Service Template on page 62
- Guest Access Service Template on page 63
- Guest Access Web Login Service Template on page 65
- Guest Authentication with MAC Caching Service Template on page 66
- Guest Social Media Authentication Service Template on page 68
- OAuth2 API User Access Service Template on page 70
- Onboard Service Template on page 70

# Service Templates Supported for High Capacity Guest Mode

The following service templates are supported when the **High Capacity Guest (HCG)** mode is enabled:

- W-ClearPass Admin Access (Active Directory)
- W-ClearPass Admin SSO Login (SAML SP Service)
- W-ClearPass Identity Provider (SAML IdP Service)
- Encrypted Wireless Access via 802.1X Public PEAP method
- Guest Access
- Guest Access Web Login
- Guest MAC Authentication
- OAuth2 API User Access

The following service types are supported when the **HCG** mode is enabled:

- MAC Authentication
- RADIUS Authorization

- RADIUS Enforcement
- RADIUS Proxy
- Dell Application Authentication
- Dell Application Authorization
- TACACS+ Enforcement
- Web-based Authentication
- Web-based Open Network Access

# **Viewing the List of Services**

The **Services** page shows the current list and order of services that W-ClearPass Policy Manager follows during authentication and authorization. You can use the configured default service types or you can add additional services. Services included in square brackets "[]" indicate default services.

To view the list of services on the current W-ClearPass server:

Navigate to **Configuration** > **Services**.

The **Services** page opens:

Figure 7: Services Page

Configu Serv Filter:	iration »	Services	▼ contains ▼	+ Go	Clear Filter			♣ Add ▲ Import ▲ Export All Show 100 💌 records
#		Order 🛦	Name		Туре	Template		Status
	1.	1	Radius-generic-suri		RADIUS	RADIUS Enforcement ( Generic )		θ
	2.	2	App-auth		Application	Aruba Application Authentication		Θ
	3. 🔳	3	MAB-suri		RADIUS	MAC Authentication		9
	4. 🔳	4	1X-Wireless		RADIUS	802.1X Wireless		Θ
	5.	5	Health-only		WEBAUTH	Web-based Health Check Only		9
	6.	6	Tacacs-suri		TACACS	TACACS+ Enforcement		Θ
	7. 🔳	7	[Policy Manager Admin Network Login Service]		TACACS	TACACS+ Enforcement		9
	8. 🔳	8	Guest Operator Logins		Application	Aruba Application Authentication		9
	9. 🔳	9	[AirGroup Authorization Service]		RADIUS	RADIUS Enforcement ( Generic )		9
1	.0.	10	[Aruba Device Access Service]		TACACS	TACACS+ Enforcement		•
t	1.	11	[Guest Operator Logins]		Application	Aruba Application Authentication		9
1	2.	12	suri-captive Guest Access		RADIUS	RADIUS Enforcement ( Generic )		9
t	.3. 🔳	13	Web-auth		WEBAUTH	Web-based Authentication		9
	Showing	1-13 of 13					Reorder	Copy Export Delete

The following table describes the **Services** parameters:

#### Table 3: Services Page Parameters

Parameter	Description
Name	Displays the name of the service.
Туре	Displays the type of authentication associated with the service. For example, RADIUS, Web Authentication, and TACACS.
Template	Specifies the type of the service template to create a service.
Status	Displays the status of the service. A green/red icon indicates enabled/disabled state. Click the icon to toggle the status of a service between <b>Enabled</b> and <b>Disabled</b> . <b>NOTE:</b> If a service is in <b>Monitor</b> mode, an [ <i>m</i> ] indicator is displayed next to the <b>Status</b> icon.

For more information, see:

- Adding Services on page 1
- Modifying Services on page 1
- Reordering Services on page 44

# **Viewing Existing Services**

You can view all configured services in a list or drill down to individual services in the **Services** page. You can filter the list of services by phrase or sort the services by order.

To view a list of services:

1. Navigate to **Configuration > Services**.

The Services page opens:

Figure	8:	Services	Page
--------	----	----------	------

Configuration » Services Services				岩 Add 🐣 Import
				Legendary Export All
Filter: Name	▼ contains ▼ +	Go Clear Filler		Show 10 records
# Order 🛆	Name	Туре	Template	Status
1. 🔲 1	[Policy Manager Admin Network Login Service]	TACACS	TACACS+ Enforcement	•
2. 📃 2	[AirGroup Authorization Service]	RADIUS	RADIUS Enforcement ( Generic )	0
3. 🔲 3	[Aruba Device Access Service]	TACACS	TACACS+ Enforcement	Θ
4. 🔲 4	[Guest Operator Logins]	Application	Aruba Application Authentication	Θ
5. 📃 5	[Insight Operator Logins]	Application	Aruba Application Authentication	9
Showing 1-5 of 5				Reorder Copy Export Delete

2. To view a service's details, select the service.

The **Edit Services** page opens to the **Summary** tab. The **Summary** tab provides the detailed information about the selected service configuration.

For example, to add authentication sources and authentication methods, click the **Authentication** tab.

The following figure displays the **Summary** page:

Figure 9: Details f	for an Ind	ividual Service
---------------------	------------	-----------------

ervices - 1X-Wirel	ess				
Summary Service	Authentication	Roles	Enforcement		
Name:	1X-Wireless				
Description:	802.1X Wireless Acc	ess Servi	ce		
Type:	802.1X Wireless				
Status:	Disabled				
Monitor Mode:	Disabled				
More Options:	-				
Service Rule					
Match ALL of the following	g conditions:				
Туре		Na	me	Operator	Value
1. Radius:IETF		NAS	-Port-Type	EQUALS	Wireless-802.11 (19)
2. Radius:IETF		Ser	vice-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)
Authentication:					
Authentication Methods:	1. [EAP PEAP] 2. [EAP FAST] 3. [EAP TLS] 4. [EAP TLS] 5. [EAP MSCHAPv2] 6. [MSCHAP] 7. [PAP]				
Authentication Sources:	1. 172.31.1.11 [Active Directory] 2. [Local User Repository] [Local SQL DB]		ory] ocal SQL DB]		
Strip Username Rules:	user:@				
Roles:					
Role Mapping Policy:	-				
Enforcement:					

# Adding and Removing Services

This section provides the following information:

- Adding a New Service
- Modifying a Service
- Removing a Non-Default Service

You can modify a list of services by creating a new service, copying an existing service, and then modifying or deleting the existing service.

#### Adding a New Service

To add a new service:

1. Navigate to **Configuration** > **Services**.

The **Services** page opens.

Figure 10: Services Page

Configuration » Services				
Services				Add 🛎 Import 🖄 Export All
Filter: Name	▼ contains ▼ +	Go Clear Filter		Show 10 💌 records
# 📃 Order 🛽	Name	Туре	Template	Status
1. 🚺 1	[Policy Manager Admin Network Login Service]	TACACS	TACACS+ Enforcement	9
2. 📃 2	[AirGroup Authorization Service]	RADIUS	RADIUS Enforcement ( Generic )	9
3. 🔲 3	[Aruba Device Access Service]	TACACS	TACACS+ Enforcement	9
4. 🗖 4	[Guest Operator Logins]	Application	Aruba Application Authentication	9
5. 🗾 5	[Insight Operator Logins]	Application	Aruba Application Authentication	9
Showing 1-5 of 5				Reorder Copy Export Delete

#### 2. Click Add.

The **Add Services** dialog opens.

#### Figure 11: Add Services Page

Configuration » Services » A	Configuration » Services » Add						
Services							
Service Authenticatio	on Authorization Roles	Posture Enforcement	Audit Profiler	Summary			
Туре:	DELL W-Series Wireless	▼					
Name:							
Description:	DELL 802.1X Wireless Access S	Service					
Monitor Mode:	Enable to monitor network	Enable to monitor network access without enforcement					
More Options:	Authorization Vosture	Compliance 🗵 Audit End-ho	sts 🗵 Profile Endpoir	its			
Service Rule							
Matches 🔘 ANY or 💿 AL	L of the following conditions:						
Туре	Name	Opera	ator	Value	Û		
1. Radius:IETF	NAS-Port-Type	EQUAL	5	Wireless-802.11 (19)	Be tr		
2. Radius:IETF	Service-Type	BELONG	SS_TO	Login-User (1), Framed-User (2 Authenticate-Only (8)	2), 🗈 🕆		
3. Radius:Aruba	Aruba-Essid-Na	me EXISTS			i i		
4. Click to add							

3. Specify the **Add Services** configuration parameters as described in Table 4, then click **Save**. Note that the available settings vary, depending upon the service type selected.

# Table 4: Add Services Page Parameters

Parameter	Action/Description
Туре	<ul> <li>Select the desired service type from the drop-down list.</li> <li>When working with service rules, you can select from the following namespace dictionaries:</li> <li>Application: The type of application for this service.</li> <li>Authentication: The Authentication method to be used for this service.</li> <li>Connection: Originator address (Src-IP-Address, Src-Port), Destination address (Dest-IP-Address, Dest-Port), and Protocol</li> <li>Device: Filter the service based on a specific device type, vendor, operating system location, or controller ID.</li> <li>Date: Time-of-Day, Day-of-Week, or Date-of-Year</li> <li>Endpoint: Filter based on endpoint information such as enabled/disabled, device, OS, location, and more.</li> <li>Host: Filter based on host Name, OSType, FQDN, UserAgent, CheckType, UniqueID, Agent-Type, and InstalledSHAs,</li> <li>RADIUS: W-ClearPass ships with a number of vendor-specific namespace dictionaries and distinguishes vendor-specific RADIUS namespaces with the notation <i>RADIUS:vendor</i> (sometimes with an additional suffix for a particular device). To add a dictionary for a vendor-specific RADIUS namespace, navigate to Administration &gt; Dictionaries &gt; Radius &gt; Import (link).</li> <li>The notation RADIUS:IETF refers to the RADIUS attributes defined in RFC 2865 and associated RFCs. As the name suggests, RADIUS namespace is only available if the request type is RADIUS.</li> <li>Any other supported namespace: See Rules Editing and Namespaces on page 919 for an exhaustive list of namespaces and their descriptions.</li> <li>To create new services, you can copy or import other services for use <i>as is</i> or as templates, or you can create a new service.</li> </ul>
Name	Enter the name or label for the service you want to create.
Description	Enter a description that provides additional information to identify the service. This field is optional.

#### Table 4: Add Services Page Parameters (Continued)

Parameter	Action/Description
Monitor Mode	Optionally check the <b>Enable to monitor network access without enforcement</b> to allow authentication and health validation exchanges to take place between endpoint and Policy Manager, but without enforcement. In <b>Monitor Mode</b> , no enforcement profiles (and associated attributes) are sent to the network device. Policy Manager also allows <i>Policy Simulation</i> ( <b>Monitoring &gt; Policy Simulation</b> ), where the administrator can test the results of a particular configuration of policy components.
More Options	<ul> <li>Select any of the available check boxes to enable the configuration tabs for those options. The available check boxes varies based on the type of service that is selected and may include one or more of the following:</li> <li>Authorization: Select an authorization source from the drop-down list to add the source or select the Add new Authentication Source link to create a new source.</li> <li>Posture Compliance: Select a Posture Policy from the drop-down list to add the policy or create a new policy by clicking the link. Select the default Posture token. Specify whether to enable auto-remediation of non-compliant end hosts. If this is enabled, then enter the Remediation URL. You can specify the Posture Server from the drop-down list or add a new server by clicking the Add new Posture Server link.</li> <li>Audit End-hosts: Select an Audit Server, either built-in or customized. Refer to Configuring Audit Servers on page 355 for audit server configuration steps. For this type of service, you can perform audit Always, When posture is not available, or For MAC authentication requests.</li> <li>You can specify to trigger an audit always, when posture is not available, or for MAC authentication requests. If For MAC authentication requests is specified, then you can perform an audit For known end-hosts only or For unknown end hosts only, or For all end hosts. Known end hosts are defined as those clients that are found in the authentication source(s) associated with this service. Performing audit on a client is an asynchronous task, which means the audit can be performed only after the MAC authentication request has been completed and the client has acquired an IP address through DHCP. Once the audit results are available, Policy Manager re-applies policies on the network device by one of the following ways:</li> <li>No Action: The audit does not apply policies on the network device after this audit.</li> <li>Do SNMP bounce: This option bounces the switch port or force an 802.1X reauthentication request has the</li></ul>

# Creating a Service by Copying an Existing Service



You can perform a service copy operation only on a Publisher node.

To create a service template by making a copying an existing service:

From the **Services** page, select the check box by a service, then click **Copy**.

### **Modifying a Service**

For full access in modifying a service, you must log in to the Publisher node.

To modify an existing service:

- 1. From the **Services** page, click the check box for the service you want to modify.
  - The **Configuration** > **Services** > **Edit** > <*service name*> dialog opens.

#### Figure 12: Edit Services Dialog

Configuration » S	ervices » Eo	dit - [AirGroup Auth	orization 9	Service]			
Services - [	AirGrou	ip Authorizat	ion Ser	rvice			
Summary	Service	Authentication	Roles	Enforcement			
Service:							
Name:		[AirGroup Author	ization Ser	vice]			
Description:		Authorization ser	vice for Ai	rGroup device acc	ess		
Type:		RADIUS Enforcem	nent ( Gen	eric )			
Status:		Enabled					
Monitor Mode:		Disabled					
More Options:		-					
Service Rule							
Match ALL of t	he following	g conditions:					
Туре			Name		OI	perator	Value
1. Radius:IE	TF		Called-9	Station-Id	EQU	JALS	AirGroup
2. Radius:IE	TF		Service	-Туре	EQU	JALS	Authorize-Only (17
Authentication	:						
Authentication	Methods:	[Allow All MAC Al	JTH]				
Authentication	Sources:	[Guest Device Re	epository]				
Strip Username Rules: -							
Roles:							
Role Mapping Policy: [AirGroup Version Match]							
Enforcement:							
Use Cached Re	sults:	Disabled					
Enforcement Po	olicy:	[AirGroup Enforce	ement Poli	cy]			

- 2. Select the **Service** tab to edit the service information.
- 3. Modify the parameters as needed, then click **Save**.

You can also disable or enable a service from the **Edit Services** dialog page by clicking **Disable** or **Enable** in the lower right of the page.

#### **Removing a Non-Default Service**

To remove a non-default service:

- 1. From the **Services** page, select the check box for the non-default service you want to remove.
- 2. Click Delete.

#### **Reordering Services**

W-ClearPass Policy Manager evaluates requests against the service rules of each service that is configured, in the order in which these services are defined.

The service associated with the first matching service rule is then associated with this request.

To change the order in which service rules are processed, you can change the order of services.

To change the order of the services:

1. Navigate to the **Configuration > Services** page.

The **Services** page appears.

#### Figure 13: Services Page Reorder Button

- 2. Click the **Reorder** button (located on the lower-right portion of the page). The Reorder Services page appears.
- 3. Click the service you want to move to another position in the order (see Figure 14).

In this example, we will move **Guest Operator Logins** at the 5th position to the 2nd position.

#### Figure 14: Selecting the Service to Be Reordered

Config	juration » Services » Reorder						
Reo	Reorder Services						
To reorder services, click on a service you want to move. Click on another service where you want to move the previously selected service.							
Orde	er Name	Service Details:					
1	[Policy Manager Admin Network Login Service]	Name:	[Policy Manager Admin Network Login Service]				
2 [Insight Operator Logins]		Template:	TACACS+ Enforcement				
3 [AirGroup Authorization Service]		Type:	TACACS				
4 [Aruba Device Access Service]		Description:	Service for access to Policy Manager Admin for network users				
5 [Guest Operator Logins]		Status:	Enabled				
		Service Rule					
		( (Connection:NAL AND (Connection:	D-IP-Address EQUALS 127.0.0.1) ) Protocol EQUALS TACACS)				

4. Select the position where you want to move the service (see Figure 15).

#### Figure 15: Selecting the Destination Order Position

Configuration » Servi	ices » Reorder				
Reorder Servi	ices				
Order	Name	Service Details:			
1 [Policy Manag	ger Admin Network Login Service]	Name:	[Policy Manager Admin Network Login Service]		
2 [Guest Opera	tor Logins]	Template:	TACACS+ Enforcement		
3 Radius Servic	e	Type:	TACACS		
		Description:	Service for access to Policy Manager Admin for network users		
		Status:	Enabled		
		Service Rule			
		( (Connection:NAD- AND (Connection:P	( (Connection:NAD-IP-Address EQUALS 127.0.0.1) ) AND (Connection:Protocol EQUALS TACACS)		
	Move Up Move Down				
<back servic<="" td="" to=""><td><u>ces</u></td><td></td><td>Save Cancel</td></back>	<u>ces</u>		Save Cancel		

5. Click the selected destination position (see Figure 16).

The service is now moved to its new position in the services order.

#### Figure 16: Service Moved to New Order Position

Configuration » Services » Reorder Reorder Services						
To reorder services, click on a service you want to move. Click on another service where you want to move the previously selected service.						
Ord	er Name	Service Details:				
1	[Policy Manager Admin Network Login Service]	Name:	[Policy Manager Admin Network Login Service]			
2 [Insight Operator Logins]		Template:	TACACS+ Enforcement			
3 [AirGroup Authorization Service]		Туре:	TACACS			
4 [Aruba Device Access Service]		Description:	Service for access to Policy Manager Admin for network users			
5 [Guest Operator Logins]		Status:	Enabled			
		Service Rule				
		( (Connection:NAD-IP-Address EQUALS 127.0.0.1) ) AND (Connection:Protocol EQUALS TACACS)				

6. Click Save.

You return to the Services page, which shows the service in its new order and displays the message: *Services have been reordered successfully.* 

# **Configuring Service Templates**

Refer to the following descriptions of the W-ClearPass Policy Manager Service Templates for configuration details:

- 802.1X Wired, 802.1X Wireless, and Dell 802.1X Wireless Service Template on page 46
- Auto Sign-On Service Template on page 50
- Dell VPN Access with Posture Checks Service Template on page 51
- Certificate/Two-Factor Authentication for W-ClearPass Application Login Service Template on page 53
- W-ClearPass Admin Access Service Template on page 55
- W-ClearPass Admin SSO Login (SAML SP Service) Service Template on page 56
- W-ClearPass Identity Provider (SAML IdP Service) Service Template on page 57
- Device MAC Authentication Service Template on page 58
- EDUROAM Service Template on page 60
- Encrypted Wireless Access via 802.1X Public PEAP Method Service Template on page 62
- Guest Access Service Template on page 63
- Guest Access Web Login Service Template on page 65
- Guest Authentication with MAC Caching Service Template on page 66
- Guest Social Media Authentication Service Template on page 68
- OAuth2 API User Access Service Template on page 70
- Onboard Service Template on page 70

# 802.1X Wired, 802.1X Wireless, and Dell 802.1X Wireless Service Template

- The **802.1X Wired** service template is designed for wired end-hosts connecting through an Ethernet LAN using IEEE 802.1X authentication. The **802.1X Wired** service template allows configuration of both identity-based and posture-based policies.
- The **802.1X Wireless** template is for wireless end-hosts connecting through an 802.11 wireless access device or controller using IEEE 802.1X authentication. The **802.1X Wireless** template allows configuring both identity-based and posture-based policies.
- The **Dell W-Series 802.1X Wireless** template is designed for wireless end-hosts connecting through a Dell W-Series 802.11 wireless access device or controller using IEEE 802.1X authentication (service rules customized for Dell WLAN controllers).



All three service templates are configured using identical parameters.

#### Figure 17: Service Templates > 802.1X Wired Service Template

Service Templates - 802.1X Wired

General	Authentication	Wired Network Settings	Posture Settings	Enforcement Details		
Name Prefix	(*: [	Dot1x-Wired				
Description For end- creates	bescription For end-hosts connecting through an Ethernet LAN, with authentication via IEEE 802.1X. This template configures AD Authentication Source; joins this node to an AD Domain; creates Enforcement Policy for AD based attributes; creates Network Access Device.					
< <u>Back to S</u>	Start Here					Delete Next > Add Service Cancel

#### Adding a New Service for the Selected Service Template

To add a new service for the selected service template:

- 1. Specify a unique Name Prefix (applies only to the selected template) in the General tab.
- 2. Update the required fields in the Authentication and Enforcement Details sections.
- 3. Click Add Service.

An entry for the new set of configuration is created under the **Services**, **Roles**, **Role Mapping**, **Enforcement Policies** and **Profiles** menus.

NOTE

The sections shown in the figure and listed above are not same for all service templates. It is recommended to customize the respective templates when you add a new service.

Once you add a new service to the service template, the service denoted by the **Name Prefix** appears in the **Select Prefix** drop-down. Selecting a prefix from the drop-down populates the existing configuration for the service.

4. Specify the parameters in the 802.1X Wired, 802.1X Wireless, and Dell W-Series 802.1X Wireless service templates as described in the following table:

 Table 5: 802.1X Wired, 802.1X Wireless, and Dell W-Series 802.1X Wireless Service Template Parameters

Parameter	Action/Description
General	
Select Prefix	<ol> <li>Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Authentication</b> and <b>Enforcement</b> <b>Details</b> sections. The <b>Name Prefix</b> field is not editable.</li> </ol>
Name Prefix	<ol><li>Enter a prefix that is appended to services using this template.</li><li>Use this to identify the services that use templates.</li></ol>
Authenticatior	
Select Authentication Source	<ol> <li>Select any available authentication source from the list. The information updated in the <b>Authentication</b> and <b>Enforcement Details</b> tabs will be auto- populated.</li> </ol>
Active Directory Name	2. Enter the name of the Active Directory. This field is mandatory.
Description	3. Enter a description that helps you to identify the characteristics of this template. This field is mandatory.

**Table 5:** 802.1X Wired, 802.1X Wireless, and Dell W-Series 802.1X Wireless Service Template Parameters (Continued)

Parameter	Action/Description
Server	4. Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Port	5. Enter the TCP port where the server is listening for a connection. This field is mandatory.
ldentity	6. Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.
Password	7. Enter the account password. This field is mandatory.
NetBIOS	8. Enter the server Active Directory domain name. This field is mandatory.
Base DN	9. Enter the DN of the node in your directory tree from which to start searching for records. This field is mandatory.
Enforcement I	Details
Attribute Name	The attributes defined in the <b>Authentication Source</b> are listed here. 1. Configure an optional enforcement policy based on the following attributes: Email Name Phone UserDN Company member of Title For example, you can configure an enforcement policy for a contractor specifying that "If Name equals <contractor_name>, then assign the [Contractor] Role."</contractor_name>
Attribute Value	2. Enter the active directory attribute value for the selected name in the <b>Attribute Name</b> field.
VLAN ID	3. Enter the standard RADIUS-IETF VLAN ID.
Wired Networ	k Settings
Select Switch	1. Select any switch from the drop-down list.
Device Name	2. Enter the name of the device.
IP Address	3. Enter the IP address of the device.
Vendor Name	4. Select the manufacturer of the wired controller.
RADIUS Shared Secret	5. Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.

**Table 5:** 802.1X Wired, 802.1X Wireless, and Dell W-Series 802.1X Wireless Service Template Parameters (Continued)

Parameter	Action/Description	
Enable RADIUS CoA	6. Select to enable RADIUS initiated Change of Authorization (CoA) on the network device.	
RADIUS CoA Port	Specifies the default port 3799 if RADIUS CoA is enabled. 7. Change this value only if you defined a custom port on the network device.	
Wireless Netw	ork Settings	
Wireless Controller Name	1. Enter the name of the wireless controller.	
Controller IP Address	2. Enter the IP address of the wireless controller.	
Vendor Name	3. Select the manufacturer of the wireless controller.	
RADIUS Shared Secret	4. Enter the shared secret that is configured on the controller and Policy Manager to send and receive RADIUS requests.	
Enable RADIUS CoA	5. Select to enable RADIUS initiated CoA on the network device.	
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. 6. Change this value only if you defined a custom port on the network device.	
Posture Settin	gs	
Enable Posture Checks	<ol> <li>Select the check box to perform health checks post authentication. This enables the Host Operating System and Quarantine Message fields.</li> </ol>	
Host Operating System	8. Select the operating system: <b>Windows</b> , <b>Linux</b> , or <b>Mac OS X</b> .	
Quarantine Message	9. Specify the quarantine message that will appear on the client.	

## **Deleting a Service**

To delete a service:

- 1. Select the appropriate service from the **Select Prefix** drop-down.
- 2. Click **Delete**.

All the configured entries under the **Services**, **Authentication Source**, **Roles**, **Role Mapping**, **Enforcement Policies** and **Profiles** menu are deleted if these entities were created from the service template.



When you edit or delete the entities of a service, a message is displayed at the top of the entity page stating that the selected entity was created through the service template.

Do not delete entities used in service configurations that are not created using the service template.

# Auto Sign-On Service Template

The **Auto Sign-On** service template allows you to access the SAML-based single sign on enabled applications (such as Policy Manager, Guest, Onboard, and W-ClearPass Insight) using a network authenticated (802.1X) identity through controllers.

The following figure displays the **Auto Sign-On** service template :

#### Figure 18: Auto Sign-On Service Template

Service Templates - Aruba Auto Sign-On					
General Authentication Enforcement Details SP Details					
Name Prefix*: ASO-Service-Template					
Description	Description				
For accessing SAML based single sign-on enabled applications using network authenticated identity through Aruba controllers.					
Cancel					

Specify the **Auto Sign-On** service template parameters as described in the following table:

Parameter	Action/Description
General	
Select Prefix	Select a prefix from the existing list of prefixes. This field populates the pre-configured information in the <b>Authentication</b> , <b>SP details</b> , and <b>Enforcement Details</b> sections. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Authentication	
Select Authentication Source	Select an authentication source from the list. The information provided in the <b>Authentication</b> , <b>Enforcement Details</b> , and <b>SP details</b> tabs are auto-populated.
Active Directory Name	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Description	Enter a description that helps you to identify the characteristics of this template. This field is mandatory.
Server	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Identity	Enter the DN of the administrator account. This field is mandatory.
NETBIOS	Enter the server Active Directory domain name. This field is mandatory.

**Table 6:** W-ClearPass Auto Sign-On Service Template Parameters

#### Table 6: W-ClearPass Auto Sign-On Service Template Parameters (Continued)

Parameter	Action/Description		
Base DN	Enter the DN of the administrator account. This field is mandatory.		
Password	Enter the account password. This field is mandatory.		
Port	Enter the TCP port where the server is listening for a connection. This value defaults to <b>389</b> . This field is mandatory.		
Enforcement Det	ails		
Create new Enforcement Policy	<ul> <li>Configure an optional enforcement policy based on the following attributes:</li> <li>Department</li> <li>Email</li> <li>Name</li> <li>Phone</li> <li>UserDN</li> <li>company</li> <li>memberOf</li> <li>Title</li> </ul>		
SP Details			
SP URL	Enter the Service Provider (SP) URL.		
Attribute Name Attribute Value	Enter attribute names and assign values to those names. - These name/value pairs are included in SAML responses.		

# **Dell VPN Access with Posture Checks Service Template**

This template authenticates Dell VPN clients connecting remotely to corporate networks. Differentiated access is based on the result of posture checks. This template:

- Configures an Active Directory authentication source
- Joins this node to the Active Directory domain
- Creates an enforcement policy for Active Directory-based attributes
- Creates a Network Access Device (NAD)



Posture checks are not performed if **High Capacity Guest** mode is enabled in the cluster.

You can view only the default user role in the **Dell User Roles for different access privileges** tab if **HCG** mode is enabled in the cluster.

#### The following figure displays the **Dell VPN Access with Posture Checks** service template:

Figure 19: Dell VPN Access with Posture Checks Service Template

Configuration » Start Here						
Service Templates - Aruba VPN access with Posture checks	Service Templates - Aruba VPN access with Posture checks					
General Authentication Aruba Wireless Controller for VPN access Aruba User Roles for different a	ccess privileges					
Name Prefix*: VPN-Service-Template						
Description						
For Aruba VPN clients connecting remotely to the corporate network, with differentiated access based on the results of Posture checks. This template configures an AD Authentication Source; joins this node to the AD Domain; creates Enforcement Policy for AD based attributes; creates Network Access Device.						
Search to Start Here	Delete Next > Add Service Cancel					

Specify the **Dell VPN Access with Posture Checks** service template parameters as described in the following table:

Parameter	Action/Description
General	
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Authentication Dell Wireless</b> <b>Controller for VPN Settings</b> and <b>Dell User Roles for different access privileges</b> sections. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Authentication	
Select Authentication Source	Select an authentication source from the list. The information provided in the <b>Authentication</b> , <b>Dell Wireless Controller for</b> <b>VPN Settings</b> , and <b>Dell User Roles for different access privileges</b> sections are auto-populated.
Active Directory Name	Enter the Active Directory name.
Description	Enter a description that helps you to identify the characteristics of this template.
Server	Enter the host name or the IP address of the Active Directory server.
Identity	Enter the Distinguished Name (DN) of the administrator account.
NetBIOS	Enter the server Active Directory domain name.
Base DN	Enter the Distinguished Name (DN) of the node in your directory tree from which to start searching for records.
Password	Enter the account password.
Port	Enter the TCP port where the server is listening for a connection.
Dell Wireless Controller for	VPN Access

**Table 7:** Dell VPN Access with Posture Checks Service Template Parameters

#### **Table 7:** Dell VPN Access with Posture Checks Service Template Parameters (Continued)

Parameter	Action/Description
Select Wireless Controller	Select a wireless controller from the drop-down list.
Wireless controller name	Enter the name given to the wireless controller.
Controller IP Address	Enter the wireless controller's IP address.
Vendor Name	Select the manufacturer of the wireless controller.
RADIUS Shared Secret	Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.
Enable RADIUS CoA	Select this option to enable RADIUS initiated CoA on the network device.
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.
Dell User Roles for differen	t access privileges - Create a new Enforcement Policy
Initial Role (before posture checks)	Enter the initial role of the client before posture checks are performed.
Quarantined Role (failed posture checks)	Enter the role of clients that fail posture checks.
Healthy Role (passed posture checks)	Enter the role of the client after a posture check is passed and deemed healthy.

# Certificate/Two-Factor Authentication for W-ClearPass Application Login Service Template

This service template allows administrators and operators to log in to W-ClearPass using a smart card and TLS (Transport Layer Security) certificates.

To log in using a smart card and TLS certificates, ensure that the services are configured using the **Certificate/Two-Factor Authentication for ClearPass Application Login** service template.

The following figure displays the **Certificate/Two-Factor Authentication for ClearPass Application Login** service template:

Figure 20: Certificate/Two-Factor Authentication Service Template

Service Templates - Certificate/Two-factor Authentication for ClearPass Application Login

General	Service Rule	Authentication	IdP Details	Enforcement Details	
Name Prefix	<b>(*</b> :	Cert-Two-factor			
Description					
To use c Operator	ertificate or two r screens via Clea	-factor authenticatio arPass Identity Provi	on to allow acce der (IdP).This al	ss to ClearPass application so allows to configure Clea	ns. This configures SAML-based Single Sign-On (SSO) for access to CPPM, Insight, Guest and arPass IdP to support certificate or two-factor authentication for SAML based logins.
< <u>Back to S</u>	Start Here				Delete Next> Add Service Cancel

Specify the **Certificate/Two-Factor Authentication for ClearPass Application Login** service template parameters as described in the following table:

Table 8: W-ClearPass Certificate/Two-Factor Authentication Service Template Parameters	
--	--

Parameter	Action/Description
General	
Select Prefix	<ol> <li>Select a prefix from the existing list of prefixes. This field populates the pre-configured information in the Authentication, SP details, and Enforcement Details sections. The Name Prefix field is not editable.</li> </ol>
Name Prefix	<ol> <li>Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.</li> </ol>
Service Rule	
Application	3. Select the application for which SAML-based Single Sign-On (SSO) should be enabled from the following options: <b>Policy Manager, Guest, Insight</b> , and <b>Onboard</b> .
Authentication	
Select Authentication Source	<ol> <li>Select an authentication source from the list. The information provided in the Authentication, Enforcement Details, and SP details tabs are auto-populated.</li> </ol>
Active Directory Name	5. Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Description	6. Enter a description that helps you to identify the characteristics of this template. This field is mandatory.
Server	7. Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Port	8. Enter the TCP port where the server is listening for a connection. The default value is value defaults to <b>389</b> . This field is mandatory.
Identity	9. Enter the DN of the administrator account. This field is mandatory.
Password	10. Enter the account password. This field is mandatory.
NETBIOS	11. Enter the server Active Directory domain name. This field is mandatory.
Base DN	12. Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.
ldP Details	
Page Name	13. Select the <b>Web Login</b> pages from the drop-down list. For more information, see the next section, Creating a New Web Login Page.
Enforcement Details	·

 Table 8: W-ClearPass Certificate/Two-Factor Authentication Service Template Parameters (Continued)

Parameter	Action/Description
Certificate Attribute - Super Admin Condition	<ul> <li>14. Select the certificate attribute from the drop-down list.</li> <li>15. Enter the value in the <b>Super Admin Condition</b> field that matches the <b>Certificate Attribute</b> value to provide the super administrator access.</li></ul>
Certificate Attribute - Read Only Admin Condition	<ul> <li>16. Select the certificate attribute from the drop-down list.</li> <li>17. Enter the value in the Read Only Admin Condition field that matches the Certificate Attribute value to provide the Read-Only administrator access.</li> </ul>
Certificate Attribute - Help Desk Admin Condition	<ol> <li>Select the certificate attribute from the drop-down list.</li> <li>Enter the value in the Help Desk Admin Condition field that matches the Certificate Attribute value to provide the help desk administrator access.</li> </ol>

### Creating a New Web Login Page

To create a new Web Login page:

1. Click the **Add New Guest Web Login page** link.

This opens the W-ClearPass Guest application in which you can create a new Guest Web Login page.

- To log in using a smart card and TLS certificates, navigate to ClearPass Guest > Configuration > Pages > Web Logins.
- 3. In the Vendor Settings field, select Single Sign On -SAML Identity Provider.
  - a. When you select **Optional Request a client certificate from the user**, but allow none from the **Client Certificate** field, the user needs to provide a certificate, username, and password.
  - b. When you select **Required Require a client certificate from the user** from the **Client Certificate** field, the user needs to provide only certificates for authentication.

This enables the **Authentication** field with the following options:

- **Certificate only No username or password required:** Requires only certificate authentication.
- **Credentials Also require a username and password**: Requires the username and password.

### W-ClearPass Admin Access Service Template

This template is designed for services that authenticate users against Active Directory.

Use Active Directory attributes to determine appropriate privilege levels for W-ClearPass Policy Manager admin access.

The following figure displays the **W-ClearPass Admin Access** service template:

Figure 21: W-ClearPass Admin Access Service Template

Service Templates - ClearPass Admin Access (Active Directory)

General	Authentication	Role Mapping			
Name Prefi	x*:	CPPM_Admin_Access	3		
Description					
Service	that authenticate	s users against Activ	ve Directory (AD) and uses AD attributes to	determine appropriate privilege level for ClearPas	s Policy Manager admin access.
< Back to s	<u>Start Here</u>				Delete Next > Add Service Cancel

Specify the W-ClearPass Admin Access service template parameters as described in the following table:

Parameter	Action/Description	
General		
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Authentication</b> and <b>Role Mapping</b> sections. The <b>Name Prefix</b> field is not editable.	
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.	
Authentication: Creat	te an Active Directory Authentication Source	
Select Authentication Source	Select an authentication source from the list. The information updated in the <b>Authentication</b> and <b>Role Mapping</b> tabs are auto- populated.	
Active Directory Name	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.	
Description	Enter a description that helps to identify the characteristics of this template. This field is mandatory.	
Server	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.	
Port	Enter the TCP port where the server is listening for a connection. This field is mandatory.	
Identity	Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.	
Password	Enter the account password. This field is mandatory.	
NetBIOS	Enter the server Active Directory domain name. This field is mandatory.	
Base DN	Enter the DN of the administrator account. This field is mandatory.	
Role Mapping		
Attribute Name	Select the Active Directory attribute.	
Super Admin Condition	Defines the various privilege levels.	
Read Only Admin Condition		
Help Desk Condition		

**Table 9:** W-ClearPass Admin Access Service Template Parameters

# W-ClearPass Admin SSO Login (SAML SP Service) Service Template

This application service template allows Security Asserting Markup Language (SAML)-based Single Sign-On (SSO) authenticated users to access Policy Manager, Guest, Insight, and Operator pages.

The following figure displays the W-ClearPass Admin SSO Login service template:

Figure 22: W-ClearPass Admin SSO Login (SAML SP Service) Service Template

Service Templates - ClearPass Admin SSO Login (SAML SP Service)

General Service Rule	
Name Prefix*:	CPPM Admin SSO
Description Service that allows SAM	-based Single Sign-On (SSO) for access to CPPM, Insight, Guest and Operator screens via an external SAML Identity Provider (IdP).
<back here<="" start="" td="" to=""><th>Delete Next &gt; Add Service Cancel</th></back>	Delete Next > Add Service Cancel

Specify the **W-ClearPass Admin SSO Login** service template parameters as described in the following table: **Table 10**: W-ClearPass *Admin SSO Login Service Template Parameters* 

Parameter	Action/Description
General	
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Service Rule</b> tab. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Service Rule	
Application	Select the application that single-sign-on-authenticated administrative users can access.

# W-ClearPass Identity Provider (SAML IdP Service) Service Template

This template is designed for services that act as an Identity Provider (IdP). This Identity Provider feature allows the Layer-2 device, RADIUS server, and SAML Identity Provider to work together and deliver application-based single sign-on using network authentication information.

The following figure displays the W-ClearPass Identity Provider (SAML IdP Service) service template:

Figure 23: W-ClearPass Identity Provider (SAML IdP Service)

Service Templates - ClearPass Identity Provider (SAML IdP Service)	
General Authentication SP Details	
Name Prefix*: IdP-SAML	
Description	
To provide a SAML based single sign-on service that can be used by other applications.	
CBack to Start Here	Delete Next > Add Service Cancel

#### Specify the W-ClearPass Identity Provider (SAML IdP Service) service template parameters:

Parameter	Action/Description	
General		
Select Prefix	Select a prefix from the existing list of prefixes. This populates the pre-configured information in the <b>Authentication</b> and <b>SP Details</b> sections. The <b>Name Prefix</b> field is not editable.	
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.	
Authentication		
Select Authentication Source	Select an authentication source from the list, the information updated in the <b>Authentication</b> and <b>SP Details</b> tabs are auto-populated.	
Active Directory Name	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.	
Description	Enter a description that helps you to identify the characteristics of this template. This field is mandatory.	
Server	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.	
Identity	Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.	
NetBIOS	Enter the Active Directory server domain name. This field is mandatory.	
Base DN	Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.	
Password	Enter the account password. This field is mandatory.	
Port	Enter the TCP port where the server is listening for a connection. This field is mandatory.	
SP Details		
SP URL	Enter the Service Provider (SP) URL.	
Attribute Name	Enter the name of the attributes and assign values to those names. These name/value pairs	
Attribute Value		

 Table 11: W-ClearPass Identity Provider (SAML IdP Service) Service Template Parameters

# **Device MAC Authentication Service Template**

This template is designed for authenticating guest devices based on their MAC address.

You can limit the network access for guest devices that do not have user directly associated with them for a specific duration in days or by the bandwidth limit.

The following figure displays the **Device MAC Authentication** service template:

Figure 24: Device MAC Authentication Service Template

Service Templates - Device MAC Authentication			
General Netwo	ork Settings	Device Access Restrictions	
Name Prefix*:	Devi	e_MAC	
Description			
For authenticating guest devices based on their MAC address. Network access can be restricted based on day of the week or bandwidth limit used by the guest device.			
< Back to Start Her	e		Delete Next > Add Service Cancel

Specify the parameters in the **Device MAC Authentication** service template as described in the following table:

Table 12: Device MAC Authentication	n Template Parameters	
-------------------------------------	-----------------------	--

Parameter	Action/Description
General	
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Authentication</b> and <b>SP Details</b> sections. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Network Settings	
Select Device	Select a preconfigured device from the drop-down list. To create a new device, leave this field blank and enter the remaining fields.
Device Name	The name of the device is populated automatically based on the device selected from the <b>Select Device</b> field. If you create a new device, enter the name of the device.
IP Address	The IP address of the device is populated automatically based on the device selected from the <b>Select Device</b> field. If you create a new device, enter the name of the device.
Vendor Name	The name of the manufacturer of the device is populated automatically based on the device selected from the <b>Select Device</b> field. If you create a new device, enter the name of the manufacturer of the device.
RADIUS Shared Secret	Enter the shared secret that is configured on the controllerand in Policy Manager to send and receive RADIUS requests.
Enable RADIUS CoA	Select to enable RADIUS initiated Change of Authorization (CoA) on the network device.
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. Change this value only if you defined a custom port on the network device.

#### Table 12: Device MAC Authentication Template Parameters (Continued)

Parameter	Action/Description	
Device Access Restrictions		
Days allowed for access	Select the days on which network access is allowed.	
Maximum bandwidth allowed per device	Enter a number to set an upper limit for the amount of data in megabytes to which a device is allowed per day. A value of <b>0</b> (zero), the default, means no limit is set.	

### **EDUROAM Service Template**

This template is designed for the following scenarios:

- Local campus users connecting to eduroam from the local wireless network.
- Roaming users from an eduroam campus connecting to their campus network.
- Roaming users connecting from local campus or other campuses that are part of the eduroam federation.



You cannot view the **EDUROAM** service template if the **HCG** mode is enabled in the cluster.

The following figure displays the **EDUROAM** service template:

#### Figure 25: EDUROAM Service Template

Service Templates - EDUROAM service

General	Service Rule	Authentication	Wireless Network Settings	Federation Level RADIUS Server (FLR)	
Name Prefix	Name Prefix*: EDUROAM				
Description Services are generated for: Local campus users connecting to eduroam from the local wireless network; roaming users from an eduroam campus connecting to their campus network; roaming users connecting from local campus or other campuses that are part of the eduroam federation.					
< <u>Back to S</u>	Start Here				Delete Next > Add Service Cancel

Specify the parameters used in the **EDUROAM** service template as described in the following table:

Table 13: EDURUANI Service Template Paramete	: EDUROAM Service Template Paramete
--	-------------------------------------

Parameter	Action/Description
General	
Select Prefix	Select a prefix from the existing list of prefixes. This populates the pre-configured information in the <b>Authentication</b> , <b>Service Rule</b> , <b>Wireless</b> , and <b>Federation Level Radius Server (FLR) tabs</b> . The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Service Rule	

# Table 13: EDUROAM Service Template Parameters (Continued)

Parameter	Action/Description
Enter domain details	Enter the domain name of the network. For example, @edunet.ucla.com. This field is mandatory.
Select Vendor	Select the vendor of the network device. This field is mandatory.
Authentication	
Select Active Directory	Select an authentication source from the list, the information updated in the <b>Authentication</b> , <b>Wireless</b> , and <b>Federation Level Radius Server (FLR)</b> tabs are auto-populated.
Active Directory Name	Enter the hostname or the IP address of the Active Directory server. This field is mandatory.
Description	Enter a description that helps you identify the characteristics of this template. This field is mandatory.
Server	Enter the host name or the IP address of the Active Directory server. This field is mandatory.
Identity	Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.
NetBIOS	Enter the server Active Directory domain name. This field is mandatory.
Base DN	Enter the Distinguished Name (DN) of the administrator account. This field is mandatory.
Password	Enter the account password. This field is mandatory.
Port	Enter the TCP port where the server is listening for a connection. This field is mandatory.
Wireless Network Settings	5
Select wireless controller	Select a wireless controller from the drop-down list.
Wireless controller name	Enter the name given to the wireless controller.
Controller IP Address	Enter the IP address of the wireless controller.
Vendor Name	Select the manufacturer of the wireless controller.
RADIUS Shared Secret	Enter the shared secret that is configured on the controllerand inside Policy Manager to send and receive RADIUS requests.
Enable RADIUS CoA	Select to enable RADIUS initiated CoA on the network device.
RADIUS CoA Port	Specifies the default port 3799 if RADIUS CoA is enabled. Change this value only if you defined a custom port on the network device.

#### Table 13: EDUROAM Service Template Parameters (Continued)

Parameter	Action/Description	
Federation Level RADIUS Server (FLR)		
Host Name	Enter the host name of the federation RADIUS server.	
IP Address	Enter the IP address of the federation RADIUS server.	
Vendor Name	Select the manufacturer of the wireless controller.	
RADIUS Shared Secret	Enter the shared secret that is configured on the controllerand inside Policy Manager to send and receive RADIUS requests.	
Enable RADIUS CoA	Select to enable RADIUS initiated CoA on the network device.	
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.	
RADIUS Authentication Port	Enter the port number for the RADIUS Authentication Port.	
RADIUS Accounting Port	Enter the port number for the RADIUS Accounting Port.	

# Encrypted Wireless Access via 802.1X Public PEAP Method Service Template

This template is designed for providing encrypted wireless access to users using fixed 802.1X PEAP credentials.

This template configures an **EAP PEAP Public** type authentication method and creates an enforcement policy for network access.

The following figure displays the **Encrypted Wireless Access via 802.1X Public PEAP Method** service template:

Figure 26: Encrypted Wireless Access via 802.1X Public PEAP Method Service Template

Service Templates - Encrypted Wireless Access via 802.1X Public PEAP method



Specify the parameters used in the **Encrypted Wireless Access via 802.1X Public PEAP method** service template s described in the following table:

Parameter	Action/Description	
General		
Name Prefix	Enter a prefix that you want to append to services using this template. You can use this to identify services that use templates.	
Wireless Network Settings		
Select wireless controller	Select a wireless controller from the drop-down list.	
Wireless controller name	Enter the name given to the wireless controller.	
Controller IP Address	Enter the IP address of the wireless controller.	
Vendor Name	Select the manufacturer of the wireless controller.	
RADIUS Shared Secret	Enter the shared secret that is configured on the controllerand inside Policy Manager to send and receive RADIUS requests.	
Enable RADIUS CoA	Select to enable RADIUS initiated CoA on the network device.	
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.	
Authentication Method		
Public Username	Enter the public username for the EAP PEAP Public type authentication method.	
Public Password	Enter the password for the EAP PEAP Public type authentication method.	
Access Restrictions	·	
Days allowed for access	Select the days on which network access is allowed.	

Table 14: Encrypted Wireless Access via 802.1X Public PEAP Method Service Template Parameters

# **Guest Access Service Template**

This template is designed for authenticating guest users who log in using captive portal.

Guests must reauthenticate after session expiry. Guest access can be restricted based on day of the week, bandwidth limit, and number of unique devices used by the guest user.

#### The following figure displays the **Guest Access** service template:

#### Figure 27: Guest Access Service Template

Service Templates - Guest Access



Specify the parameters used in the **Guest Access** service template as described in the following table:

Parameter	Action/Description
General	
Select Prefix	Select any one prefix from the existing list of prefixes. This populates the pre-configured information in the <b>Wireless Network Settings</b> and <b>Guest Access Restrictions</b> sections. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Wireless Network Se	ettings
Wireless SSID for Guest access	Enter the SSID value here.
Select wireless controller	Select the wireless controller from the drop-down list if you already configured.
Wireless controller name	Enter the name of the wireless controller.
Controller IP Address	Enter the wireless controller's IP address.
Vendor Name	Select the manufacturer of the wireless controller.
RADIUS Shared Secret	Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.
Enable RADIUS CoA	Select to enable RADIUS initiated CoA on the network device.
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.
Posture Settings	
Enable Posture Checks	Select the check box to perform health checks post authentication. This enables the <b>Host Operating System</b> and <b>Quarantine Message</b> fields.

**Table 15:** Guest Access Service Template Parameters

#### Table 15: Guest Access Service Template Parameters (Continued)

Parameter	Action/Description	
Host Operating System	Select the operating system: Windows, Linux, or Mac OS X.	
Quarantine Message	Specify the quarantine message that will appear on the client.	
Initial Role/ VLAN	Enter the initial role of the client before posture checks are performed.	
Quarantine Role/VLAN	Enter the role of clients that fail posture checks.	
Guest Access Restrictions		
Days allowed for access	Select the days of the week that guest users are allowed network access.	
Maximum bandwidth allowed per user	Enter a number to set an upper limit for the amount of data in Megabytes (MB) to which a user is allowed per day. A value of 0 (zero), the default, means no limit is set.	

# **Guest Access Web Login Service Template**

This service authenticates guests logging in using the Guest portal.

To use this service, create a **Guest Web Login** page that sets the **Pre-Auth Check** option to **AppAuth -Check** using **Dell Application Authentication**.

The following figure displays the **Guest Access Web Login** service template:

Figure 28: Guest Access Web Login Service Template

 Service Templates - Guest Access - Web Login

 Ceneral Service Rule Guest Access Restrictions

 Name Prefix\*:
 Guest Access Web\_Login

 Description

 Create a service that performs an authentication check for guests logging in via guest portal. To use this service, create a Guest web login page with the Pre-Auth Check set to "App Auth - check using Aruba Application Authentication".

 Check to Stort Here
 Delete Next> Add Service Cancel

Specify the **Guest Access Web Login** service template parameters as described in the following table:

Parameter	Action/Description		
General			
Select Prefix	Select any one prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Service Rule</b> and <b>Guest Web Login</b> sections. The <b>Name Prefix</b> field is not editable.		
Name Prefix	Enter a prefix that you want to append to services using this template.		

**Table 16:** Guest Web Login Service Template Parameters

Table 16: Guest Web Login Service Template Parameters (Continued)

Parameter	Action/Description		
	Use this to identify services that use templates.		
Service Rule			
Page name	Enter the name of the <b>Guest Web Login</b> page.		
Add New Guest Web Login page	Click this link to launch a new Web session for the Guest Web Login page.		
Guest Access Restrictions			
Days allowed for access	Select the days of the week that guest users are allowed network access. <b>NOTE:</b> All seven days of the week are enabled by default.		

# **Guest Authentication with MAC Caching Service Template**

This template is designed for authenticating guest accounts based on the cached MAC addresses used during authentication.

A guest can belong to a specific role such as Contractor, Guest, or Employee, and each role can have a different lifetime for the cached MAC address.

The following figure displays the **Guest MAC Authentication** service template:

Figure 29: Guest MAC Authentication Service Template

Service Templates - Guest MAC Authentication

General	Wireless Netv	vork Settings	MAC Caching Settings	Posture Settings	Guest Access Restrictions	
Name Prefix	(*)	Guest_MAC				
Description Guest users first login via captive portal and their MAC addresses are cached. Subsequent logins will use MAC authentication and bypass the captive portal. Network access can be restricted based on day of the week, bandwidth limit or number of unique devices used by the guest. The cache lifetime of the MAC address can vary according to the guest's role (Guest, Employee or Contractor) and after that the guest will have to re-authenticate via captive portal. Posture checks can be enabled, optionally, to validate the client device for AntiVirus, AntiSypware, Firewall status. These results will determine the enforcement for the device.						
< <u>Back to S</u>	itart Here					Delete Next > Add Service Cancel

Specify the **Guest MAC Authentication** service template parameters as described in the following table:

**Table 17:** Guest MAC Authentication Service Template Parameters

Parameter	Action/Description			
General	General			
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Wireless Network Settings</b> , <b>MAC Caching Settings</b> , and <b>Guest Access restrictions</b> tabs. The <b>Name Prefix</b> field is not editable.			
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.			
Wireless Network Settings				

# Table 17: Guest MAC Authentication Service Template Parameters (Continued)

Parameter	Action/Description			
Wireless SSID	Enter the SSID name of your network.			
Wireless Controller Name	Enter the name of the wireless controller.			
Controller IP Address	Enter the wireless controller's IP address.			
Vendor Name	Select the manufacturer of the wireless controller.			
RADIUS Shared Secret	Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.			
Enable RADIUS CoA	Select this check box to enable RADIUS initiated CoA (Change of Authorization) on the network device.			
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.			
MAC Caching Setting	S			
Cache Duration for Employee	<ul> <li>From the Account Expiry Time drop-down, select the MAC caching duration for employees:</li> <li>One Day</li> <li>One Week</li> <li>One Month</li> <li>Six Months</li> <li>NOTE: When this duration expires, users must reauthenticate via the captive portal.</li> <li>NOTE: You must specify the cache duration for at least one role.</li> </ul>			
Cache Duration for Guest	<ul> <li>From the Account Expiry Time drop-down, select the MAC caching duration for guests:</li> <li>One Day</li> <li>One Week</li> <li>One Month</li> <li>Six Months</li> </ul>			
Cache Duration for Contractor	<ul> <li>From the Account Expiry Time drop-down, select the MAC caching duration for contractor</li> <li>One Day</li> <li>One Week</li> <li>One Month</li> <li>Six Months</li> </ul>			
Posture Settings	·			
Enable Posture Checks	Select the check box to perform health checks post authentication. This enables the <b>Host Operating System</b> and <b>Quarantine Message</b> fields.			
Host Operating System	Select the operating system(s): Windows, Linux, or Mac OS X.			
Quarantine Message	Specify the quarantine message that will appear on the client.			

#### Table 17: Guest MAC Authentication Service Template Parameters (Continued)

Parameter	Action/Description		
Initial Role/VLAN	Enter the initial role of the client before posture checks are performed.		
Quarantine Role/VLAN	Enter the role of clients that fail posture checks.		
Access Restrictions			
Enforcement Type	<ul> <li>Select one of the following enforcement types:</li> <li>Dell Role Enforcement</li> <li>VLAN Enforcement</li> <li>Filter ID-Based Enforcement</li> <li>NOTE: Enforcement Type applies to the Captive Portal Access, Employee Access, Guest Access, and Contractor Access fields. At least one of these must be specified.</li> </ul>		
Captive Portal Access	TBD		
Days allowed for access	Select the days of the week that guest users are allowed network access. By default, all seven days of the week are enabled.		
Maximum number of devices allowed per user	Enter the maximum number of devices that users can connect to the network.		
Maximum bandwidth allowed per user	Enter a number to set an upper limit for the amount of data in megabytes to which a user is allowed per day. A value of 0 (zero), the default, means no limit is set.		
Employee Access	TBD		
Guest Access	TBD		
Contractor Access	TBD		

# **Guest Social Media Authentication Service Template**

This template is designed for authenticating guest users logging in through the captive portal with their social media accounts, such as Google, Facebook, LinkedIn, and Twitter. Guests must reauthenticate after the session ends.

#### The following figure displays the **Guest Social Media Authentication** service template:

Figure 30: Guest Social Media Authentication Service Template

Service Templates - Guest Social Media Authentication

General Wireless Net	work Settings Guest Access Restrictions			
Name Prefix*:	Social_Media_Auth			
Description For authenticating guest users who login via captive portal with their social media accounts. Guests must re-authenticate after their session ends. Network access can be restricted based on day of the week or bandwidth limit used by the guest user. Posture checks can be enabled, optionally, to validate the client device for AntiVirus, AntiSypware, Firewall status. These results will determine the enforcement for the device.				
< Back to Start Here		Delete Next> Add Service Cancel		

Specify the **Guest Social Media Authentication** service template parameters as described in the following table:

Parameter	Description		
General			
Select Prefix	Select a prefix from the existing list of prefixes. This populates the preconfigured information in the <b>Wireless Network Settings</b> , <b>MAC Caching Settings</b> , and <b>Guest Access restrictions</b> tabs. The <b>Name Prefix</b> field is not editable.		
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.		
Wireless Network	Settings		
Wireless Controller Name	Enter the name of the wireless controller.		
Controller IP Address	Enter the wireless controller's IP address.		
Vendor Name	Select the manufacturer of the wireless controller.		
RADIUS Shared Secret	Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.		
Enable RADIUS CoA	Select to enable RADIUS initiated CoA (Change of Authorization) on the network device.		
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.		
Guest Access Rest	rictions		

**Table 18:** Guest Social Media Service Template Parameters

 Table 18: Guest Social Media Service Template Parameters (Continued)

Parameter	Description
Social Login Provider	Select the social media network options: Google, Facebook, LinkedIn, and Twitter.
Days allowed for access	Select the days of the week that the guest users are allowed network access. By default, all seven days of the week are enabled.
Maximum bandwidth allowed per user	Specify the maximum amount of data in Megabytes a user is allowed per day. A value of <b>0</b> (zero) means no limit is set (the default).

# **OAuth2 API User Access Service Template**

This template is designed for configurations that supports W-ClearPass Policy Manager authenticating API clients with the username and OAuth2 grant-type password.

- The OAuth2 API User Access service template uses the Guest Operator Logins as the default enforcement policy.
- The Local User Repository and Admin User Repository repositories are used as the default authentication sources.

The following figure displays the **OAuth2 API User Access** service template:

Figure 31: OAuth2 API User Access Service Template

Service Templates - OAuth2 API User Access				
General				
Name Prefix*:	OAuth2_API			
Description				
Service template for API clients authenticating with username and password (OAuth2 grant type "password")				
< Back to Start Here		Delete Next > Add Service Cancel		

Specify the OAuth2 API User Access service template parameter as described in the following table:

Parameter	Description
Name Prefix	Enter a prefix that is appended to services using this template. You can use this prefix to identify the services that use templates.

**Table 19:** OAuth2 API User Access Service Template Parameter

# **Onboard Service Template**

This service creates an Onboard Pre-Authentication service to check the user's credentials before starting the device provisioning process.

This service template also creates an authorization service that checks whether a user's device can be provisioned using Onboard.

To authenticate users prior to device provisioning with Onboard, as well as after device provisioning is completed, use an **Dell 802.1X Wireless** service.



You cannot view the **Onboard** service template if **High Capacity Guest** mode is enabled in the cluster.

# The following figure displays the **Onboard Authorization** service template:

#### Figure 32: Onboard Pre-Authorization Service Template

Service Templates - Onboard

General	Wireless Net	work Settings	Device Access Restrictions	Provisioning Wireless Network Settings	
Name Prefix	<b>(*</b> :	Onboard			
Description Create a device m complete	Description Create an Onboard Pre-Auth service to check the user's credentials prior to starting the device provisioning process. Create an authorization service that checks whether a user's device may be provisioned using Onboard. Use an Aruba 802.1X wireless service to authenticate users prior to device provisioning with Onboard, and also after device provisioning is complete.				
<back s<="" td="" to=""><td>atart Here</td><td></td><th></th><th></th><td>Delete Next &gt; Add Service Cancel</td></back>	atart Here				Delete Next > Add Service Cancel

The following table describes the **Onboard Authorization** service template parameters:

Parameter	Description
General	
Select Prefix	Select a prefix from the existing list of prefixes or enter the name of a new prefix. This populates the preconfigured information in the <b>Wireless Network Settings</b> , <b>Device</b> <b>Access Restrictions</b> , and <b>Provisioning Wireless Network Settings</b> sections. The <b>Name Prefix</b> field is not editable.
Name Prefix	Enter a prefix that you want to append to services using this template. Use this to identify services that use templates.
Wireless Network Settings	
Wireless Controller Name	Enter the name of the wireless controller.
Controller IP Address	Enter the wireless controller's IP address.
Vendor Name	Select the manufacturer of the wireless controller.
RADIUS Shared Secret	Enter the shared secret that is configured on the controller and inside Policy Manager to send and receive RADIUS requests.
Enable RADIUS CoA	Select to enable RADIUS initiated CoA (Change of Authorization) on the network device.
RADIUS CoA Port	Specifies the default port <b>3799</b> if RADIUS CoA is enabled. <b>NOTE:</b> Change this value only if you defined a custom port on the network device.
Device Access Restrictions	
Days allowed for access	Select the days of the week that guest users are allowed network access.

**Table 20:** Onboard Authorization Service Template Parameters

#### Table 20: Onboard Authorization Service Template Parameters (Continued)

Parameter	Description
Provisioning Wireless Network Settings	
Wireless SSID for Onboard Provisioning	Enter the SSID of your network.
Add New Onboard Network Settings	Click the <b>Add New Onboard Network Settings</b> link to launch the Web UI to modify the Onboard network settings.

# **Configuring Policy Manager Services**

You can configure the following types of services in W-ClearPass Policy Manager:

- Dell 802.1X Wireless Service on page 85
- 802.1X Wireless—Identity Only Service on page 84
- 802.1X Wired Service on page 72
- 802.1X Wired—Identity Only Service on page 73
- Cisco Web Authentication Proxy Service on page 95
- MAC Authentication Service on page 96
- RADIUS Authorization Service on page 97
- RADIUS Enforcement (Generic) Service on page 98
- RADIUS Proxy Service on page 98
- Dell W-Series Application Authentication Service on page 99
- Dell W-Series Application Authorization Service on page 100
- W-ClearPass OnConnect Enforcement Service on page 100
- Event-Based Enforcement Service on page 102
- TACACS+ Enforcement Service on page 104
- Web-Based Authentication Service on page 107
- Web-based Health Check Only Service on page 111
- Web-Based Open Network Access Service on page 116

# 802.1X Wired Service

Configure this service for clients connecting through an Ethernet LAN with authentication using IEEE 802.1X.

Except for the NAS-Port-Type service rule value (which is **Ethernet** for an 802.1X Wired service and **Wireless 802.11** for an 802.1X Wireless service), configuration for the rest of the tabs is similar to the Dell 802.1X Wireless service.

For more information, see Dell 802.1X Wireless Service on page 85.

The following figure displays the **Add 802.1X Wired Service** page:
#### Figure 33: Add 802.1X Wired Service Dialog

Configuration » Services » Ad	d					
Services						
Service Authentication	n Roles Enforcement	Accounting Proxy	Summary			
Type:	802.1X Wired	•				
Name:	WiredAccess Service					
Description:	Description: 802.1X Wired Access Service					
Monitor Mode:	Enable to monitor network	access without enforce	ment			
More Options:	Authorization Dosture	Compliance 🔲 Audit En	nd-hosts 🛛 Profile Endpoints 🗹 /	Accounting Proxy		
Service Rule						
Matches  ANY or  ALL of	f the following conditions:					
Туре	Name		Operator	Value		Ť
1. Radius:IETF	NAS-Po	rt-Type	EQUALS	Ethernet (15)		Ť
2. Radius:IETF	Service	Туре	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	B	Ŧ
3. Click to add						

## 802.1X Wired—Identity Only Service

Configure this service for clients connecting through an Ethernet LAN with authentication using IEEE 802.1X.

Configuration for the **802.1X Wired—Identity Only** service is same as the **802.1X Wired** service, except that Posture and Audit policies are not configurable when you use this template.

For more information, see 802.1X Wired Service on page 72.

The following figure displays the 802.1X Wired—Identity Only Service dialog:

Figure 34: 802.1X Wired—Identity Only Service

Services					
Service Authenticatio	n Roles Enforcement Summary				
Туре:	802.1X Wired - Identity Only				
Name:	Dot1x_Wired				
Description:	Description: 802.1X Wired Access Service - Identity Only				
Monitor Mode:	tor Mode: 🖉 Enable to monitor network access without enforcement				
More Options:	More Options: Authorization Profile Endpoints Accounting Proxy				
Service Rule					
Matches  ANY or  ALL of ANY or	f the following conditions:				
Туре	Name	Operator	Value	Ť	
1. Radius:IETF	NAS-Port-Type	EQUALS	Ethernet (15)	Pa ti	
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	Pa t	
3. Click to add					

## **Dell 802.1X Wireless Service**

This section provides the following information:

- Service Configuration on page 74
- Authentication Configuration on page 76
- Roles Configuration on page 79
- Enforcement Configuration on page 80
- Summary Information on page 84

You can configure the following additional Dell 802.1X Wireless Service parameters by checking the appropriate **More Options** check box:

- Authorization Configuration on page 77
- Posture Configuration on page 79
- Audit Configuration on page 81
- Profile Endpoints Configuration on page 82

#### • Accounting Proxy Configuration on page 83

Configure this service for wireless hosts that are connecting through a Dell 802.1X wireless access device or controller using IEEE 802.1X authentication.

Service rules are customized for a typical Dell W-Series Controller deployment.

The Dell WLANW-Series 802.1X service includes a rule that specifies that a Dell ESSID exists.

#### The following figure displays the Add Dell 802.1X Wireless Service dialog:

Figure 35: Add Dell 802.1X Wireless Service Dialog

Service Authenticatio	n Roles Enforcement	Summary				
Туре:	DELL W-Series Wireless	•				
Name:						
Description:	DELL 802.1X Wireless Access	DELL 802.1X Wireless Access Service				
Monitor Mode:	Enable to monitor network	access without enforcement	it			
More Options:	Authorization Posture	Compliance 🔲 Audit End-h	osts 🔲 Profile Endpoints			
Service Rule						
Matches  ANY or  ALL o	of the following conditions:					
Туре	Name	Operator	Value	Ť		
1. Radius:IETF	NAS-Port-Type	EQUALS	Wireless-802.11 (19)	Ē i		
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	e t		
3. Radius:Aruba	Aruba-Essid-Name	EXISTS		i i		
4. Click to add						
< Back to Start Here			Next > Save	Cancel		

## **Service Configuration**

The **Service** tab provides basic configuration parameters for the service.

The **Service Rules** section defines a set of criteria that supplicants must match to trigger the service. Some service templates have one or more rules predefined.

You can click on a service rule to modify any of its options.



EXISTS

#### Figure 36: Add Dell 802.1X Wireless Service > Service Dialog

1. Specify the **Service** tab parameters as described in the following table:

Aruba-Essid-Name

3. Radius:Aruba

4. Click to add...

Parameter	Action/Description	
Туре	Select a service from the drop-down list that defines what type of service can be configured.	
Name	Enter the name of the service.	
Description	Provide additional information that helps to identify the service.	
Monitor Mode	Select this check box to monitor network access activity without enforcement.	
More Options	<ul><li>Check these boxes to access the additional configuration tabs:</li><li>Authorization</li><li>Posture Compliance</li></ul>	
Service Rule		
Туре	Select the service rule type.	
Name	Select the name of the service rule from the drop-down list.	
Operator	Select an appropriate operator from the list of operators for the data type of the attribute. For example, you can select from BELONGS_TO, NOT_BELONGS_TO, CONTAINS, or EQUALS.	
Value	Select the value from the drop-down list. The value list depends on the operator selected.	

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Save Cancel

Next >

Service rules define a set of criteria that supplicants must match to trigger the service. Some service templates have one or more rules predefined.

#### 2. Click a service rule to modify its options.



If you want to administer the same set of policies for wired and wireless access, you can combine the service rule to define one single service. The other option is to keep two services for wired and wireless access, but reuse the policy components (authentication methods, authentication source, authorization source, role mapping policies, posture policies, and enforcement policies) in both services.

### **Authentication Configuration**

The **Authentication** tab contains options for configuring authentication methods and authentication sources.

The following figure displays the Authentication dialog:



Configuration » Services » Ad	d	
Services		
Service Authentication	n Roles Enforcement Summary	
Authentication Methods:	[EAP FEAP] [EAP FAST] [EAP TLS] [EAP TTLS] Select to Add	Move Up Move Down Remove View Details Modify
Authentication Sources:	Select to Add	Move Up Move Down Remove View Details Modify
Strip Username Rules:	Enable to specify a comma-separated list	t of rules to strip username prefixes or suffixes

1. Specify the **Authentication** tab parameters as described in the following table:

Parameter	Action/Description
Authentication Methods	<ul> <li>Select authentication methods using the Select to Add field used for this service depend on the 802.1X supplicants and the type of authentication methods you choose to deploy.</li> <li>Policy Manager automatically selects the appropriate method for authentication, when a user attempts to connect. The common types, which are automatically selected include the following examples:</li> <li>EAP PEAP</li> <li>EAP PEAP</li> <li>EAP FAST</li> <li>EAP TLS</li> <li>EAP MD5 authentication type is not supported if you use W-ClearPass Policy Manager in FIPS mode.</li> <li>The order of authentication is significant, when a client tries to perform an 802.1X authentication. Policy Manager proposes the first authentication method configured. However, the client can accept the authentication method is also configured, then the authentication proceeds, otherwise authentication fails.</li> <li>If most of the clients in the network use a specific authentication method, that authentication method should be configured first in the list. This would reduce the number of RADIUS packets exchanged.</li> <li>Adding and Configuring Authentication Methods on page 183</li> <li>Adding and Configuring Authentication Sources on page 207.</li> </ul>
Authentication Sources	<ul> <li>Specify the authentication sources using the Select to Add field.</li> <li>This can be one or more instances of the following list of authentication sources: <ul> <li>avenda313 [Active Directory]</li> <li>Admin User Repository</li> <li>Blacklist User Repository</li> <li>Endpoints Repository</li> <li>Guest Device Repository</li> <li>Guest User Repository</li> <li>Insight Repository</li> <li>Local User Repository</li> <li>Onboard Devices Repository</li> <li>Social Login Repository</li> <li>Time Source</li> </ul> </li> <li>NOTE: When you attempt to specify more than 23 Services authentication sources, the following error message is displayed: No. of Authentication Sources cannot exceed 23.</li> </ul>
Strip Username Rules	Select the check box to preprocess the user name (to remove prefixes and suffixes) before authenticating and authorizing against the authentication source.

## Authorization Configuration

Use the **Authorization** tab to select the authorization sources for this service.

The **Authorization** tab is not displayed by default. To access this tab, select the **More Options** > **Authorization** check box.

W-ClearPass fetches role-mapping attributes from the authorization sources associated with the service, regardless of which authentication source was used to authenticate the user.

For a given service, role-mapping attributes are fetched from the following authorization sources:

- Authorization sources associated with the authentication source
- Authorization sources associated with the service

The following figure displays the **Authorization** dialog:

Figure 38: Add Dell 802.1X Wireless Service > Authorization Dialog

Configuration	» Services » Ad	d	
Services			
Service	Authentication	n Authorization Roles Enforcement Summary	
Authorizatio	n Details:	Authorization sources from which role mapping attributes are fetched (for each Authentication Source)	
		Authentication Source Attributes Fetched From	
		1. [Admin User Repository] [Local SQL DB] [Admin User Repository] [Local SQL DB]	
		2. [Blacklist User Repository] [Local SQL DB] [Blacklist User Repository] [Local SQL DB]	
Additional authorization sources from which to fetch role-mapping attributes -          evenda313 [Active Directory]		Add new Authentication Source	

2. Specify the **Authorization** parameters as described in the following table:

 Table 23: Add Dell 802.1X Wireless Service > Authorization Parameters

Parameter	Action/Description		
Authentication Source	Displays the authorization sources from which role mapping attributes are fetched for each authentication source.		
Attributes Fetched From	Displays the source of attributes.		
Additional authorization sources from which to fetch role-mapping attributes	<ul> <li>Specify the authorization sources using the Select to Add field.</li> <li>This can be one or more instances of the following list of authorization sources: <ul> <li>Admin User Repository</li> <li>avenda313 [Active Directory]</li> <li>Blacklist User Repository</li> <li>Endpoints Repository</li> <li>Guest Device Repository</li> <li>Guest User Repository</li> <li>Insight Repository</li> <li>Local User Repository</li> <li>Social Login Repository</li> <li>Time Source</li> </ul> </li> <li>NOTE: When you attempt to specify more than 23 Services authorization sources, the following error message is displayed: No. of Authorization Sources cannot exceed 23.</li> </ul>		

For more information on configuring authorization sources, see Adding and Configuring Authentication Methods on page 183.

## **Roles Configuration**

Use the **Roles** tab to associate a role-mapping policy with this service.

The following figure displays the **Dell 802.1X Wireless Service** > **Roles** dialog:

Figure 39: Add Dell 802.1X Wireless Service > Roles Dialog

Configuration » Services » A	ld					
Services						
Service Authenticatio	n Authorization Roles	Enforcement	Summary			
Role Mapping Policy:	[Guest Roles]	▼	Modify			Add new Role Mapping Polic
Role Mapping Policy Details						
Description:	The roles used by Guest.					
Default Role:	[Employee]					
Rules Evaluation Algorithm	first-applicable					
Conditions					Role	
1. (GuestUser:F	ole ID EQUALS 1)				[Contractor]	
2. (GuestUser:F	ole ID EQUALS 2)				[Guest]	
3. (GuestUser:F	ole ID EQUALS 3)				[Employee]	

1. Specify the **Roles** parameters as described in the following table:

Table 24: Add Dell 802.1	X Wireless Service >	Roles Tab Parameters
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Parameter	Action/Description
Role Mapping Policy	Select a role mapping policy from the drop-down list. Policy Manager ships a number of preconfigured roles. <b>NOTE:</b> A service can be configured without a role-mapping policy, but only one role-mapping policy can be configured for each service.
Role Mapping Policy Details	
Description	Provide additional information about the selected role-mapping policy.
Default Role	Specify the role to which Policy Manager defaults when the role-mapping policy does not produce a match.
Rules Evaluation Algorithm	Shows the first matched rule.

For information on configuring role-mapping policies, see Configuring a Role and Role-Mapping Policy on page 272.

#### **Posture Configuration**

The **Posture** tab is not enabled by default. To enable posture checking for this service:

1. Select the **More Options** > **Posture Compliance** check box.

You can enable the posture checking for this kind of service, if you deploy any of the following:

- W-ClearPass Policy Manager in a Microsoft Network Access Protection (NAP)
- Cisco Network Admission Control (NAC) Framework environment
- Dell hosted captive portal that performs posture checks through a dissolvable agent



The **Posture** tab cannot be enabled when **High Capacity Guest** mode is enabled in the W-ClearPass cluster.

The following figure displays the **Posture** dialog:

Figure 40: Add Dell 802.1X Wireless Service > Posture Dialog

Services									
Service	Authentication	Authorization	Roles	Posture	Enforcement	Audit	Profiler	Summary	
Posture Po	licies:								
Posture Poli	icies:	Only NAP agent typeSelect to Add	Posture P	olicies are ap	Remove View Details Modify	ervice			Add new Posture Policy
Default Pos	ture Token:	UNKNOWN (100)	T						
Remediate I	End-Hosts:	Enable auto-reme	diation of r	ion-complian	t end-hosts				
Remediation	URL:								
Posture Se	ervers:								
Posture Ser	vers:	Select to Add			Remove View Details Modify				<u>Add new Posture Server</u>

2. Specify the Wireless Service **Posture** parameters as described in Table 25:

 Table 25: Add Dell 802.1X Wireless Service > Posture Parameters

Parameter	Action/Description
Posture Policies	
Posture Policies	Select the posture policy from the <b>Select to Add</b> drop-down list. If you do not have any preconfigured posture policies, click <b>Add New Posture</b> <b>Policy</b> to create a new posture policy. <b>NOTE:</b> Only NAP agent-type posture policies are applicable for this service.
Default Posture Token	Select the default posture token from the drop-down list.
Remediate End-Hosts	To perform remediation action, when a client is quarantined, select the <b>Enable</b> auto-remediation of non-compliant end-hosts check box.
Remediation URL	To perform the remediation, enter the web link of a server resource.

For more information on configuring posture polices, see Configuring Posture Policy Agents and Hosts on page 285.

#### **Enforcement Configuration**

Use this tab to select an enforcement policy for a service. The following figure displays the **Enforcement** dialog:

Figure 41: Dell 802.1X Wireless Service > Enforcement Dialog

Configuration »	Services » Add	i				
Services						
Service	Authentication	Roles	Enforcement	Summary		
Use Cached R	tesults:	🗸 Use cache	d Roles and Postu	ire attributes f	rom previous sessions	
Enforcement F	Policy:	[Sample Allow	/ Access Policy]	•	Modify	Add new Enforcement Policy
Enforcement	Policy Details					
Description:		Sample polic	y to allow networ	k access		
Default Profile	le:	[Allow Acces	s Profile]			
Rules Evaluat	tion Algorithm:	evaluate-all				
Condi	tions				Enforcement Profiles	
1. Saturda	(Date:Day-of- iy, Sunday)	Week BELON	GS_TO Monday,	Tuesday, Wed	nesday, Thursday, Friday, [Allow Access Profile]	

1. Specify the **Enforcement** parameters as described in the following table:

#### **Table 26:** Dell 802.1X Wireless Service > Enforcement Parameters

Parameter	Action/Description			
Use Cached Results	Select this check box to use cached roles and posture attributes from previous sessions.			
Enforcement Policy	Select the preconfigured enforcement policy from the drop-down list. This is mandatory. If you do not have any preconfigured enforcement policies, click <b>Add New</b> <b>Enforcement Policy</b> to create a new enforcement policy.			
Enforcement Policy Details				
Description	Displays additional information about the selected enforcement policy.			
Default Profile	Displays a default profile applied by W-ClearPass Policy Manager.			
Rules Evaluation Algorithm	Shows the first matched rule.			

For more information, see Configuring Enforcement Policies on page 371.

## **Audit Configuration**

Use the **Audit** tab to enable the Audit checking for this service.

1. To enable the **Audit** tab, select the **Audit End-hosts** check box from the **More Options** field on the **Service** tab.

The Audit dialog opens.

Figure 42: Add Dell 8021X Wireless Service > Audit Dialog

Configuration » Services » Ac	b	
Services		
Service Authenticatio	n Roles Enforcement Audit Summary	
Audit Server:	[Nmap Audit] View Details Modify	Add new Audit Server
Audit Trigger Conditions:	<ul> <li>Always</li> <li>When posture is not available</li> <li>For MAC authentication request</li> <li>For known end-hosts only</li> <li>For unknown end-hosts only</li> <li>For all end-hosts</li> </ul>	
Action after audit:	No Action     Do SNMP bounce     Trigger RADIUS CoA action     [Aerohive - Terminate Session]     View Details     Modify	Add new RADIUS CoA Action

2. Specify the **Audit End-Hosts** parameters as described in the following table:

#### Table 27: Add Dell 802.1X Wireless Service > Audit End-Hosts Parameters

Parameter	Action/Description
Audit Server	<ul> <li>Select the audit server from the following options:</li> <li>Nessus Server: Interfaces with Policy Manager primarily to perform vulnerability scanning.</li> <li>Nmap Audit: Performs specific Nmap audit functions.</li> <li>To view the Policy Manager Entity Details dialog with the summary of audit server details, click the View Details button.</li> <li>To view the Summary tab with audit server details, click the Modify button.</li> </ul>
Audit Trigger Conditions	<ul> <li>Select an audit trigger condition:</li> <li>Always: Always perform an audit.</li> <li>When posture is not available: Perform audit only when posture credentials are not available in the request.</li> <li>For MAC Authentication Request: If you select this option, Policy Manager presents the following three additional settings:</li> <li>For known end-hosts only: Select this option when you want to reject unknown end-hosts and to audit known clients. <i>Known end-hosts</i> are defined as clients that are found in the authentication source(s) associated with this service.</li> <li>For unknown end-hosts and you want to establish the identity of unknown end-hosts and assign roles. <i>Unknown end-hosts</i> are end-hosts that are not found in any of the authentication sources associated with this service.</li> <li>For all end-hosts: For both known and unknown end-hosts.</li> </ul>
Action After Audit	<ul> <li>Specify the audit that can be performed only after the MAC authentication request is completed and the client has acquired an IP address through DHCP. Once the audit results are available, Policy Manager reapplies policies on the network device in one of the following ways:</li> <li>No Action: The audit does not apply policies on the network device after completing this audit.</li> <li>Do SNMP bounce: This option bounces the switch port or forces an 802.1X reauthentication (both done using SNMP). Bouncing the port triggers a new 802.1X or MAC authentication request by the client. If the audit server already has the posture token and attributes associated with this client in its cache, it returns the token and the attributes to W-ClearPass.</li> <li>Trigger RADIUS COA action: This option sends a RADIUS CoA command from W-ClearPass to the network device.</li> </ul>

## **Profile Endpoints Configuration**

The **Profiler** tab is not displayed by default. To access this tab, select the **More Options** > **Profile Endpoints** check box.

The Add Profile Endpoints dialog opens:

#### Figure 43: Add Dell 802.1X Wireless Service > Profile Endpoints Dialog

Configuration	» Services » Add					
Services						
Service	Authentication	Roles	Enforcement	Profiler	Summary	
Endpoint Cla	assification:	Gelect the c Game Consol Network Cam	lassification(s) aft e era	er which an ac	Remove	triggered -
RADIUS CoA	Action:	[Aruba Termi	inate Session]	•	View Details	Modify Add new RADIUS COA Action

1. Specify the **Profile Endpoints** parameters as described in the following table:

Table 28: Add Dell 802.1X Wireless Service > Profile Endpoints Parameters	
---	--

Parameter	Action/Description
Endpoint Classification	Select one or more endpoint classification items from the drop-down list.
RADIUS CoA Action	<ul> <li>Select the RADIUS CoA action from the drop-down list.</li> <li>To view the <b>Policy Manager Entity Details</b> page with the summary of enforcement profile details, click the <b>View Details</b> button.</li> <li>To view the <b>Summary</b> tab with profile details, click the <b>Modify</b> button.</li> <li>To create a new RADIUS CoA action, click the <b>Add New RADIUS CoA Action</b> link.</li> </ul>

#### **Accounting Proxy Configuration**

Use the **Accounting Proxy** tab to broadcast the RADIUS accounting packets to all the proxy targets.

You can configure the proxy targets to which RADIUS server should be forwarded and the attributes to be added in the accounting. This enables the external security solutions to use the RADIUS account event to detect when a user connects and disconnects to the server.

1. To enable the Accounting Proxy tab, select the More Options > Accounting Proxy check box.

The following figure displays the **Add Accounting Proxy** dialog:

Figure 44: Add 802.1X Wireless > Accounting Proxy Dialog

Configuration » Services	Services » Add						
Service	Authentication	Roles	Enforcement	Accounting Proxy	Summary		
Accounting Pro	oxy Targets :	Select to A	dd	Rer View M	move Details odify		Add new Accounting Proxy Target
Type	utes to be adde	d for Accou	nung proxy Nar	ne		= Value	Û
1. Click to	add						

2. Specify the **Accounting Proxy** parameters as described in the following table:

#### Table 29: Add Dell 802.1X Wireless Service > Accounting Proxy Tab Parameters

Parameter	Action/Description
Accounting Proxy Targets	Specify the proxy targets to which the RADIUS server should be forwarded and the attributes to be added in the accounting. Select the accounting proxy target from the <b>Select to Add</b> drop-down list.
Add New Accounting Proxy Target	Click this link to add a new accounting proxy target.
RADIUS attributes to be added	for Accounting Proxy
Туре	<ul> <li>Select the RADIUS attribute type from the drop-down list:</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Hewlett-Packard-Enterprise</li> <li>Radius:Alcatel-Lucent-Enterprise</li> <li>Radius:Microsof</li> <li>Radius:Avenda</li> <li>Radius:Dell</li> </ul>
Name	Select the name of the RADIUS attribute from the drop-down list.
Value	Select the value from the <b>Value</b> drop-down list. The values displayed here depend on the RADIUS attribute <b>Type</b> selected.

#### **Summary Information**

The **Summary** page presents the summary of parameters defined when you created a new service.

## 802.1X Wireless—Identity Only Service

Configuration for this type of service is the same as the **Dell 802.1X Wireless Service**, except that Posture and Audit policies are not configurable when you use this template.

For more information, see 802.1X Wireless Service on page 1.

The following figure displays the **Configuration** > **Services** > **Add 802.1X Wireless—Identity Only Service** dialog:

Figure 45: 802.1X Wireless—Identity Only Service Dialog

Services								
Service Authentica	tion Roles Enforcement Summary							
Туре:	802.1X Wireless - Identity Only							
Name:	Dot1x_Wireless_Identity_Only							
Description:	Description: 802.1X Wireless Access Service - Identity Only							
Monitor Mode:	Enable to monitor network access without enforcement	t						
More Options:	C Authorization Profile Endpoints Accounting Proxy	,						
Service Rule								
Matches   ANY or   AL	L of the following conditions:							
Туре	Name	Operator	Value	Ť				
1. Radius:IETF	NAS-Port-Type	EQUALS	Wireless-802.11 (19)	Re t				
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	te t				
3. Click to add								

## **Dell 802.1X Wireless Service**

#### This section provides the following information:

- Service Configuration on page 85
- Authentication Configuration on page 87
- Roles Configuration on page 90
- Enforcement Configuration on page 91
- Summary Information on page 95

# You can configure the following additional Dell 802.1X Wireless Service parameters by checking the appropriate **More Options** check box:

- Authorization Configuration on page 88
- Posture Configuration on page 90
- Audit Configuration on page 92
- Profile Endpoints Configuration on page 93
- Accounting Proxy Configuration on page 94

Configure this service for wireless hosts that are connecting through a Dell 802.1X wireless access device or controller using IEEE 802.1X authentication.

Service rules are customized for a typical Dell W-Series Controller deployment.

The Dell WLANW-Series 802.1X service includes a rule that specifies that a Dell ESSID exists.

The following figure displays the Add Dell 802.1X Wireless Service dialog:

Figure 46: Add Dell 802.1X Wireless Service Dialog

Туре:	DELL W-Series Wireless	•					
Name:							
Description:	DELL 802.1X Wireless Access	DELL 802.1X Wireless Access Service					
Monitor Mode:	Enable to monitor network	access without enforcement					
More Options:	Authorization Posture	Compliance 🔲 Audit End-hos	sts 🔲 Profile Endpoints				
Service Rule							
Matches  ANY or  ALL	of the following conditions:						
Туре	Name	Operator	Value	Ť			
1. Radius:IETF	NAS-Port-Type	EQUALS	Wireless-802.11 (19)	Er t			
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	te t			
3. Radius:Aruba	Aruba-Essid-Name	Essid-Name EXISTS		Ē i			
4. Click to add							
< Back to Start Here			Next > Save	Cancel			

## Service Authentication Roles Enforcement Summary

#### Service Configuration

The **Service** tab provides basic configuration parameters for the service.

The **Service Rules** section defines a set of criteria that supplicants must match to trigger the service. Some service templates have one or more rules predefined.

You can click on a service rule to modify any of its options.



#### Figure 47: Add Dell 802.1X Wireless Service > Service Dialog

1. Specify the **Service** tab parameters as described in the following table:

Table 30: Add Dell 802.1X Wireles:	s Service > Service Tab Parameters
------------------------------------	------------------------------------

Parameter	Action/Description					
Туре	Select a service from the drop-down list that defines what type of service can be configured.					
Name	Enter the name of the service.					
Description	Provide additional information that helps to identify the service.					
Monitor Mode	Select this check box to monitor network access activity without enforcement.					
More Options	<ul><li>Check these boxes to access the additional configuration tabs:</li><li>Authorization</li><li>Posture Compliance</li></ul>					
Service Rule						
Туре	Select the service rule type.					
Name	Select the name of the service rule from the drop-down list.					
Operator	Select an appropriate operator from the list of operators for the data type of the attribute. For example, you can select from BELONGS_TO, NOT_BELONGS_TO, CONTAINS, or EQUALS.					
Value	Select the value from the drop-down list. The value list depends on the operator selected.					

Service rules define a set of criteria that supplicants must match to trigger the service. Some service templates have one or more rules predefined.

#### 2. Click a service rule to modify its options.



If you want to administer the same set of policies for wired and wireless access, you can combine the service rule to define one single service. The other option is to keep two services for wired and wireless access, but reuse the policy components (authentication methods, authentication source, authorization source, role mapping policies, posture policies, and enforcement policies) in both services.

### **Authentication Configuration**

The **Authentication** tab contains options for configuring authentication methods and authentication sources.

The following figure displays the **Authentication** dialog:



Configuration » Services » Ad	d	
Services		
Service Authentication	n Roles Enforcement Summary	
Authentication Methods:	[EAP FEAP] [EAP FAST] [EAP TLS] [EAP TTLS] Select to Add	Move Up     Add new Authentication Method       Move Down     Remove       View Details     Modify
Authentication Sources:	Select to Add	Move Up     Add new Authentication Source       Move Down     Remove       View Details     Modify
Strip Username Rules:	Enable to specify a comma-separated list	t of rules to strip username prefixes or suffixes

1. Specify the **Authentication** tab parameters as described in the following table:

Parameter	Action/Description
Authentication Methods	<ul> <li>Select authentication methods using the Select to Add field used for this service depend on the 802.1X supplicants and the type of authentication methods you choose to deploy.</li> <li>Policy Manager automatically selects the appropriate method for authentication, when a user attempts to connect. The common types, which are automatically selected include the following examples:</li> <li>EAP PEAP</li> <li>EAP FAST</li> <li>EAP TLS</li> <li>EAP MD5 authentication type is not supported if you use W-ClearPass Policy Manager in FIPS mode.</li> <li>The order of authentication is significant, when a client tries to perform an 802.1X authentication.</li> <li>Policy Manager proposes the first authentication method configured. However, the client can accept the authentication method is also configured, then the authentication proceeds, otherwise authentication fails.</li> <li>If most of the clients in the network use a specific authentication method, that authentication method should be configured first in the list. This would reduce the number of RADIUS packets exchanged.</li> <li>Adding and Configuring Authentication Methods on page 183</li> <li>Adding and Configuring Authentication Sources on page 207.</li> </ul>
Authentication Sources	<ul> <li>Specify the authentication sources using the Select to Add field.</li> <li>This can be one or more instances of the following list of authentication sources: <ul> <li>avenda313 [Active Directory]</li> <li>Admin User Repository</li> <li>Blacklist User Repository</li> <li>Endpoints Repository</li> <li>Guest Device Repository</li> <li>Guest User Repository</li> <li>Insight Repository</li> <li>Local User Repository</li> <li>Social Login Repository</li> <li>Social Login Repository</li> <li>Time Source</li> </ul> </li> <li>NOTE: When you attempt to specify more than 23 Services authentication sources, the following error message is displayed: No. of Authentication Sources cannot exceed 23.</li> </ul>
Strip Username Rules	Select the check box to preprocess the user name (to remove prefixes and suffixes) before authenticating and authorizing against the authentication source.

## Authorization Configuration

Use the **Authorization** tab to select the authorization sources for this service.

The **Authorization** tab is not displayed by default. To access this tab, select the **More Options** > **Authorization** check box.

W-ClearPass fetches role-mapping attributes from the authorization sources associated with the service, regardless of which authentication source was used to authenticate the user.

For a given service, role-mapping attributes are fetched from the following authorization sources:

- Authorization sources associated with the authentication source
- Authorization sources associated with the service

The following figure displays the **Authorization** dialog:

Figure 49: Add Dell 802.1X Wireless Service > Authorization Dialog

Configuration	» Services » Ad	d			
Services					
Service	Authentication	Authorization Roles Enforcement Summary			
Authorization Details: Authorization sources from which role mapping attributes are fetched (for each Authentication Source)					
		Authentication Source Attributes Fetched From			
		1. [Admin User Repository] [Local SQL DB] [Admin User Repository] [Local SQL DB]			
2. [Blacklist User Repository] [Local SQL DB]		2. [Blacklist User Repository] [Local SQL DB] [Blacklist User Repository] [Local SQL DB]			
Additional authorization sources from which to fetch role-mapping attributes -          avenda313 [Active Directory]       Remove         View Details       Modify        Select to Add					

#### 2. Specify the **Authorization** parameters as described in the following table:

**Table 32:** Add Dell 802.1X Wireless Service > Authorization Parameters

Parameter	Action/Description					
Authentication Source	Displays the authorization sources from which role mapping attributes are fetched for each authentication source.					
Attributes Fetched From	Displays the source of attributes.					
Additional authorization sources from which to fetch role-mapping attributes	<ul> <li>Specify the authorization sources using the Select to Add field.</li> <li>This can be one or more instances of the following list of authorization sources: <ul> <li>Admin User Repository</li> <li>avenda313 [Active Directory]</li> <li>Blacklist User Repository</li> <li>Endpoints Repository</li> <li>Guest Device Repository</li> <li>Guest User Repository</li> <li>Insight Repository</li> <li>Local User Repository</li> <li>Social Login Repository</li> <li>Time Source</li> </ul> </li> <li>NOTE: When you attempt to specify more than 23 Services authorization sources, the following error message is displayed: No. of Authorization Sources cannot exceed 23.</li> </ul>					

For more information on configuring authorization sources, see Adding and Configuring Authentication Methods on page 183.

## **Roles Configuration**

Use the **Roles** tab to associate a role-mapping policy with this service.

The following figure displays the **Dell 802.1X Wireless Service** > **Roles** dialog:

Figure 50: Add Dell 802.1X Wireless Service > Roles Dialog

Configuration » Services » A	ld					
Services						
Service Authenticatio	n Authorization Roles	Enforcement	Summary			
Role Mapping Policy:	[Guest Roles]	▼	Modify			Add new Role Mapping Polic
Role Mapping Policy Details						
Description:	The roles used by Guest.					
Default Role:	[Employee]					
Rules Evaluation Algorithm	first-applicable					
Conditions					Role	
1. (GuestUser:F	ole ID EQUALS 1)				[Contractor]	
2. (GuestUser:Role ID EQUALS 2)				[Guest]		
3. (GuestUser:F	ole ID EQUALS 3)				[Employee]	

1. Specify the **Roles** parameters as described in the following table:

Table 33: Add Dell	802.1X Wireless Service >	Roles Tab Parameters
--------------------	---------------------------	----------------------

Parameter	Action/Description
Role Mapping Policy	Select a role mapping policy from the drop-down list. Policy Manager ships a number of preconfigured roles. <b>NOTE:</b> A service can be configured without a role-mapping policy, but only one role-mapping policy can be configured for each service.
Role Mapping Policy Details	
Description	Provide additional information about the selected role-mapping policy.
Default Role	Specify the role to which Policy Manager defaults when the role-mapping policy does not produce a match.
Rules Evaluation Algorithm	Shows the first matched rule.

For information on configuring role-mapping policies, see Configuring a Role and Role-Mapping Policy on page 272.

#### **Posture Configuration**

The **Posture** tab is not enabled by default. To enable posture checking for this service:

1. Select the **More Options** > **Posture Compliance** check box.

You can enable the posture checking for this kind of service, if you deploy any of the following:

- W-ClearPass Policy Manager in a Microsoft Network Access Protection (NAP)
- Cisco Network Admission Control (NAC) Framework environment
- Dell hosted captive portal that performs posture checks through a dissolvable agent



The **Posture** tab cannot be enabled when **High Capacity Guest** mode is enabled in the W-ClearPass cluster.

The following figure displays the **Posture** dialog:

Figure 51: Add Dell 802.1X Wireless Service > Posture Dialog

Services									
Service	Authentication	Authorization	Roles	Posture	Enforcement	Audit	Profiler	Summary	
Posture Po	licies:								
Posture Poli	icies:	Only NAP agent typeSelect to Add	e Posture P	olicies are ap	Remove View Details Modify	ervice			Add new Posture Policy
Default Pos	ture Token:	UNKNOWN (100)	۲						
Remediate B	End-Hosts:	Enable auto-reme	diation of r	ion-complian	t end-hosts				
Remediation	URL:								
Posture Se	ervers:								
Posture Ser	vers:	Select to Add			Remove View Details Modify				Add new Posture Server

2. Specify the Wireless Service **Posture** parameters as described in Table 34:

 Table 34: Add Dell 802.1X Wireless Service > Posture Parameters

Parameter	Action/Description
Posture Policies	
Posture Policies	Select the posture policy from the <b>Select to Add</b> drop-down list. If you do not have any preconfigured posture policies, click <b>Add New Posture</b> <b>Policy</b> to create a new posture policy. <b>NOTE:</b> Only NAP agent-type posture policies are applicable for this service.
Default Posture Token	Select the default posture token from the drop-down list.
Remediate End-Hosts	To perform remediation action, when a client is quarantined, select the <b>Enable</b> auto-remediation of non-compliant end-hosts check box.
Remediation URL	To perform the remediation, enter the web link of a server resource.

For more information on configuring posture polices, see Configuring Posture Policy Agents and Hosts on page 285.

#### **Enforcement Configuration**

Use this tab to select an enforcement policy for a service. The following figure displays the **Enforcement** dialog:

Figure 52: Dell 802.1X Wireless Service > Enforcement Dialog

Configuration »	configuration » Services » Add						
Services							
Service	Authentication	Roles	Enforcement	Summary			
Use Cached R	tesults:	🗸 Use cache	d Roles and Postu	ire attributes f	rom previous sessions		
Enforcement F	Policy:	[Sample Allow	/ Access Policy]	•	Modify	Add new Enforcement Policy	
Enforcement	Policy Details						
Description:		Sample polic	y to allow networ	k access			
Default Profile	le:	[Allow Acces	s Profile]				
Rules Evaluat	Rules Evaluation Algorithm: evaluate-all						
Condi	Conditions Enforcement Profiles						
1. Saturda	(Date:Day-of- iy, Sunday)	Week BELON	GS_TO Monday,	Tuesday, Wed	nesday, Thursday, Friday, [Allow Access Profile]		

1. Specify the **Enforcement** parameters as described in the following table:

#### **Table 35:** Dell 802.1X Wireless Service > Enforcement Parameters

Parameter	Action/Description
Use Cached Results	Select this check box to use cached roles and posture attributes from previous sessions.
Enforcement Policy	Select the preconfigured enforcement policy from the drop-down list. This is mandatory. If you do not have any preconfigured enforcement policies, click <b>Add New</b> <b>Enforcement Policy</b> to create a new enforcement policy.
Enforcement Policy Details	
Description	Displays additional information about the selected enforcement policy.
Default Profile	Displays a default profile applied by W-ClearPass Policy Manager.
Rules Evaluation Algorithm	Shows the first matched rule.

For more information, see Configuring Enforcement Policies on page 371.

## **Audit Configuration**

Use the **Audit** tab to enable the Audit checking for this service.

1. To enable the **Audit** tab, select the **Audit End-hosts** check box from the **More Options** field on the **Service** tab.

The Audit dialog opens.

Figure 53: Add Dell 8021X Wireless Service > Audit Dialog

Configuration » Services » Add								
Services	Services							
Service Authenticatio	n Roles Enforcement Audit Summary							
Audit Server:	[Nmap Audit] View Details Modify	Add new Audit Server						
Audit Trigger Conditions:	Always     When posture is not available     For MAC authentication request     For known end-hosts only     For unknown end-hosts only     For all end-hosts							
Action after audit:	No Action     Do SNMP bounce     Trigger RADIUS CoA action     [Aerohive - Terminate Session]     View Details     Modify	Add new RADIUS CoA Action						

2. Specify the **Audit End-Hosts** parameters as described in the following table:

#### Table 36: Add Dell 802.1X Wireless Service > Audit End-Hosts Parameters

Parameter	Action/Description
Audit Server	<ul> <li>Select the audit server from the following options:</li> <li>Nessus Server: Interfaces with Policy Manager primarily to perform vulnerability scanning.</li> <li>Nmap Audit: Performs specific Nmap audit functions.</li> <li>To view the Policy Manager Entity Details dialog with the summary of audit server details, click the View Details button.</li> <li>To view the Summary tab with audit server details, click the Modify button.</li> </ul>
Audit Trigger Conditions	<ul> <li>Select an audit trigger condition:</li> <li>Always: Always perform an audit.</li> <li>When posture is not available: Perform audit only when posture credentials are not available in the request.</li> <li>For MAC Authentication Request: If you select this option, Policy Manager presents the following three additional settings: <ul> <li>For known end-hosts only: Select this option when you want to reject unknown end-hosts and to audit known clients. <i>Known end-hosts</i> are defined as clients that are found in the authentication source(s) associated with this service.</li> <li>For unknown end-hosts and you want to establish the identity of unknown end-hosts and assign roles. <i>Unknown end-hosts</i> are end-hosts that are not found in any of the authentication sources associated with this service.</li> <li>For all end-hosts: For both known and unknown end-hosts.</li> </ul> </li> </ul>
Action After Audit	<ul> <li>Specify the audit that can be performed only after the MAC authentication request is completed and the client has acquired an IP address through DHCP. Once the audit results are available, Policy Manager reapplies policies on the network device in one of the following ways:</li> <li>No Action: The audit does not apply policies on the network device after completing this audit.</li> <li>Do SNMP bounce: This option bounces the switch port or forces an 802.1X reauthentication (both done using SNMP). Bouncing the port triggers a new 802.1X or MAC authentication request by the client. If the audit server already has the posture token and attributes associated with this client in its cache, it returns the token and the attributes to W-ClearPass.</li> <li>Trigger RADIUS COA action: This option sends a RADIUS COA command from W-ClearPass to the network device.</li> </ul>

## **Profile Endpoints Configuration**

The **Profiler** tab is not displayed by default. To access this tab, select the **More Options** > **Profile Endpoints** check box.

The **Add Profile Endpoints** dialog opens:

#### Figure 54: Add Dell 802.1X Wireless Service > Profile Endpoints Dialog

Configuration	onfiguration » Services » Add							
Services	Services							
Service	Authentication	Roles	Enforcement	Profiler	Summary			
Endpoint Classification:		elect the c Game Consol Network Cam Select	lassification(s) aft e era	er which an ac	tion must be Remove	rriggered -		
RADIUS CoA	Action:	[Aruba Termi	inate Session]	•	View Details	Modify Add new RADIUS CoA Action		

1. Specify the **Profile Endpoints** parameters as described in the following table:

Parameter	Action/Description
Endpoint Classification	Select one or more endpoint classification items from the drop-down list.
RADIUS CoA Action	<ul> <li>Select the RADIUS CoA action from the drop-down list.</li> <li>To view the Policy Manager Entity Details page with the summary of enforcement profile details, click the View Details button.</li> <li>To view the Summary tab with profile details, click the Modify button.</li> <li>To create a new RADIUS CoA action, click the Add New RADIUS CoA Action link.</li> </ul>

#### **Accounting Proxy Configuration**

Use the **Accounting Proxy** tab to broadcast the RADIUS accounting packets to all the proxy targets.

You can configure the proxy targets to which RADIUS server should be forwarded and the attributes to be added in the accounting. This enables the external security solutions to use the RADIUS account event to detect when a user connects and disconnects to the server.

1. To enable the Accounting Proxy tab, select the More Options > Accounting Proxy check box.

The following figure displays the **Add Accounting Proxy** dialog:

Figure 55: Add 802.1X Wireless > Accounting Proxy Dialog

(	ionfiguration » Services » Add								
1	Services								
L	Service	Authentication	Roles	Enforcement	Accounting Proxy	Summary			
	Accounting	Proxy Targets :	Select to A	dd	Rem View I Mo	nove Details dify		Add new Accounting Proxy Target	
l	RADIUS att	ributes to be adde e	d for Accou	unting proxy Nar	ne	_	= Value	÷	
	1. Click	to add							

2. Specify the **Accounting Proxy** parameters as described in the following table:

#### Table 38: Add Dell 802.1X Wireless Service > Accounting Proxy Tab Parameters

Parameter	Action/Description
Accounting Proxy Targets	Specify the proxy targets to which the RADIUS server should be forwarded and the attributes to be added in the accounting. Select the accounting proxy target from the <b>Select to Add</b> drop-down list.
Add New Accounting Proxy Target	Click this link to add a new accounting proxy target.
RADIUS attributes to be added	for Accounting Proxy
Туре	<ul> <li>Select the RADIUS attribute type from the drop-down list:</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Hewlett-Packard-Enterprise</li> <li>Radius:Alcatel-Lucent-Enterprise</li> <li>Radius:Microsof</li> <li>Radius:Avenda</li> <li>Radius:Dell</li> </ul>
Name	Select the name of the RADIUS attribute from the drop-down list.
Value	Select the value from the <b>Value</b> drop-down list. The values displayed here depend on the RADIUS attribute <b>Type</b> selected.

#### **Summary Information**

The **Summary** page presents the summary of parameters defined when you created a new service.

## **Cisco Web Authentication Proxy Service**

This service is a web-based authentication service for guests or agent-less hosts.

The Cisco switch hosts a captive portal and the portal web page that collects username and password information. Subsequently, the switch sends a RADIUS request in the form of a Password Authentication Protocol (PAP) authentication request to Policy Manager.

By default, this service uses the **PAP** authentication method. You can click on the **Authorization** and **Audit End-hosts** options to enable additional tabs.

#### The following figure displays the Cisco Web Authentication Proxy service:

Service Authentica	tion Authorization Roles Enforcement	nt Audit Summary
Туре:	Cisco Web Authentication Proxy	
Name:		
Description:	:	
Monitor Mode:	Enable to monitor network access without	enforcement
More Options:	Authorization Audit End-hosts	
Service Rule		
Matches  ANY or  AL	L of the following conditions:	
Туре	Name	Operator
1. Radius:IETF	NAS-Port-Type	BELONGS_TO
2. Radius:IETF	Service-Type	EQUALS
3. Click to add		

Figure 56: Cisco Web Authentication Proxy Service

Configuring the **Cisco Web Authentication Proxy** service is similar to configuring the **Dell 802.1X Wireless** service except that the Posture Compliance and Profile Endpoints options are not available. For more information on configuration, see Dell 802.1X Wireless Service on page 85.

## **MAC Authentication Service**

The MAC-based authentication service is used for clients without an 802.1X supplicant or a posture agent (such as printers, other embedded devices, and computers owned by guests or contractors).

The network access device sends a MAC authentication request to Policy Manager. Policy Manager can look up the client in a white list or a black list, authenticate, and authorize the client against an external authentication or authorization source, and optionally perform an audit on the client.



You cannot configure posture for this type of service.

The following figure displays the MAC Authentication service configuration dialog.

Service Authenticatio	n Roles Enforcement Summ	ary			
Туре:	MAC Authentication	•			
Name:					
Description:	MAC-based Authentication Service	.:!			
Monitor Mode:	Enable to monitor network access with	hout enforcement			
More Options:	Authorization Audit End-hosts	Profile Endpoints			
Service Rule					
Matches  ANY or  ALL	of the following conditions:				
Туре	Name	Operator	Value		
1. Radius:IETF	NAS-Port-Type	BELONGS_TO	Etherne		
2. Radius:IETF	Service-Type	BELONGS_TO	Login-U		
3. Connection	Client-Mac-Address	EQUALS	%{Radiu		
4. Click to add					

Figure 57: MAC Authentication Service Configuration Dialog

The **Posture** tab is not available for the MAC-based authentication service.

Configuration for the rest of the tabs is similar to the **Dell 802.1X Wireless** service configuration. For details on this service's configuration, see Dell 802.1X Wireless Service on page 85.

## **RADIUS Authorization Service**

Configure the **RADIUS Authorization** service type for services that perform authorization using RADIUS.

When you select this service, the **Authorization** tab is enabled. The following figure displays the **RADIUS Authorization** service configuration dialog:

Figure 58: RADIUS Authorization Service Configuration Dialog

Service Authorizatio	on Roles Enforcement S	ummary				
Туре:	RADIUS Authorization	•				
Name:	Name:					
Description:	escription: Authorization Service using RADIUS					
Monitor Mode:	Enable to monitor network acces	s without enforcement				
More Options:	🗷 Authorization 🛛 Audit End-host	s 🔲 Profile Endpoints				
Service Rule						
Matches  ANY or  ALL	of the following conditions:					
Туре	Name	Operator	Value	1		
1. Radius:IETF	Service-Type	EQUALS	Authorize-Only (17)	Be m		
2. Click to add						
Save         Cancel						

Configuration for this service is the same as the **RADIUS Enforcement (Generic)** service, except that you do not configure authentication or posture with this service type. Refer to RADIUS Enforcement (Generic) Service on page 98 for more information.

## **RADIUS Enforcement (Generic) Service**

Configure the RADIUS Enforcement (Generic) service for any kind of RADIUS request.



The **AirGroup Authorization Service** service is the only **RADIUS Enforcement (Generic)** service that is available by default.

In addition to the default configuration tabs (Service, Authentication, Roles, and Enforcement), from More Options you can also enable the Authorization, Posture Compliance, Audit End Hosts, and Profile Endpoints tabs.

There are no default rules associated with this service type. You can add Rules to handle any type of standard or vendor-specific RADIUS attributes (that is, any attribute that is loaded through the prepackaged vendor-specific or standard RADIUS dictionaries, or through other dictionaries imported into Policy Manager).

The following figure displays the RADIUS Enforcement (Generic) service configuration dialog:

Figure 59: RADIUS Enforcement (Generic) Service Configuration Dialog

Service Authent	ication Roles Enforcement Summary	
Туре:	RADIUS Enforcement (Generic)	
Name:		
Description:		
Monitor Mode:	Enable to monitor network access without enforcement	
More Options:	Authorization Posture Compliance Audit End-hosts Profile Endpoint	S
Service Rule		
Matches   ANY or	ALL of the following conditions:	
Туре	Name Operator	Va
1. Click to add		

Configuring a service for RADIUS requests is similar to configuring the **Dell 802.1X Wireless** service. For details, see Dell 802.1X Wireless Service on page 85.

## **RADIUS Proxy Service**

Configure the **RADIUS Proxy** service for any kind of RADIUS request that needs to be proxied to another RADIUS server (that is, a proxy target).

There are no default rules associated with this service type. You can add rules to handle any type of standard or vendor-specific RADIUS attributes. Typically, proxying is based on the realm or the domain of the user who is trying to access the network.

Configuration of this service is the same as the **RADIUS Enforcement (Generic)** service except that you do not configure Authentication or Posture policies with this service type.

However, you need to configure proxy targets (the servers to which requests are proxied). Requests can be dispatched to the proxy targets randomly, and are load balanced.

However, in **Failover** mode, requests can be dispatched to the first proxy target in the ordered list of targets and subsequently to the other proxy targets if the prior requests failed.

When you select the **Enable proxy for accounting requests**, accounting requests are also sent to the proxy targets.

The following figure displays the **RADIUS Proxy** service configuration dialog:

Service Roles P	roxy Targets Enforcement S	ummary		
Туре:	RADIUS Proxy	•		
Name:				
Description:				
Monitor Mode:	Enable to monitor network access	without enforcement		
More Options:	C Authorization Audit End-hosts	Profile Endpoints		
Service Rule				
Matches  ANY or  ALL	of the following conditions:			
Туре	Name	Operator	Value	Ŵ
1. Click to add				
< Back to Start Here			Next> Save Can	cel

Figure 60: RADIUS Proxy Service Configuration Dialog

For configuration details, see RADIUS Enforcement (Generic) Service on page 98.

## **Dell W-Series Application Authentication Service**

This type of service provides authentication and authorization to users of W-Series W-ClearPass Guest and W-Series W-ClearPass Insight.

You can send Generic Application Enforcement Profile on page 405 to these or other generic applications for authenticating and authorizing the users.

The following figure displays the **Dell W-Series Application Authentication** service configuration dialog:

Service Authenticatio	n Roles E	nforcement Summar	1		
Туре:	DELL W-Series A	pplication Authentication	•		
Name:					
Description:	Authentication S	ervice for Applications			
Monitor Mode:	Enable to moni	tor network access witho	ut enforcement		
More Options:	Authorization				
Service Rule					
Matches   ANY or   ALL	of the following cor	nditions:			
Туре	Name	Oper	ator	Value	Ť
1. Application	Name	EQUAL	5	Enter App Name	ē ti
2. Click to add					
< <u>Back to Start Here</u>				Next >	Save Cancel

Figure 61: Dell W-Series Application Authentication Configuration Dialog

Configuring the **Dell W-Series Application Authentication** service is similar to configuring the **Dell 802.1X Wireless** service except that the *Posture Compliance*, *Audit End-hosts*, and *Profile Endpoints* options are not available.

For configuration details, see Dell 802.1X Wireless Service on page 85.

## **Dell W-Series Application Authorization Service**

This type of service provides authorization for users of Dell applications: W-Series W-ClearPass Guest and W-Series W-ClearPass Insight.

You can send Generic Application Enforcement Profile on page 405 to these or other generic applications for authorizing the users.

The following figure displays the **Dell W-Series Application Authorization** service configuration dialog:

Service       Authorization       Roles       Enforcement       Summary         Type:       DELL W-Series Application Authorization <ul> <li>Name:</li> <li>Description:</li> <li>Authorization Service for Applications</li> <li></li></ul>
Type:       DELL W-Series Application Authorization         Name:
Name:
Description:       Authorization Service for Applications         Monitor Mode:       Enable to monitor network access without enforcement         More Options:       Image: Authorization         Service Rule       Image: Annotation Service Rule         Matches       ANY or Image: Authorization         Type       Name         1. Application       Name         2. Click to add
Monitor Mode:       Enable to monitor network access without enforcement         More Options:       Image: Authorization         Service Rule       Image: Authorization         Matches       ANY or        ALL of the following conditions:         Type       Name       Operator       Value         1. Application       Name       EQUALS       Enter App Name         2. Click to add       Image: Authorization       Image: Authorization       Image: Authorization
More Options:     Image: Authorization       Service Rule       Matches O ANY or O ALL of the following conditions:       Type     Name       Operator     Value       1. Application     Name       2. Click to add
Service Rule         Matches © ANY or © ALL of the following conditions:         Type       Name       Operator       Value         1. Application       Name       EQUALS       Enter App Name         2. Click to add       Value       Value       Value
Matches O ANY or O ALL of the following conditions:         Type       Name       Operator       Value         1. Application       Name       EQUALS       Enter App Name         2. Click to add       Click to add       Click to add
Type         Name         Operator         Value           1.         Application         Name         EQUALS         Enter App Name           2.         Click to add         Click to add         Click to add         Click to add
1.     Application     Name     EQUALS     Enter App Name       2.     Click to add
2. Click to add

Figure 62: Dell W-Series Application Authorization Configuration Dialog

Configuring the Dell W-Series Application Authorization service is similar to configuring the Dell 802.1X Wireless service except that the *Posture Compliance*, *Audit End-hosts*, and *Profile Endpoints* options are not available.

For configuration details, see Dell 802.1X Wireless Service on page 85.

## W-ClearPass OnConnect Enforcement Service

This section provides the following information:

- Adding a W-ClearPass OnConnect Enforcement Service
- Associating the W-ClearPass OnConnect Service with an Enforcement Policy

**W-ClearPass OnConnect Enforcement** is an enforcement model that allows you to use non-802.1X methods for device scans, VLAN placement, and so on. W-ClearPass OnConnect Enforcement allows enforcement in non-802.1X environments without the need for an agent, such as OnGuard, on the endpoint.

For related information, see:

- Enabling W-ClearPass OnConnect Enforcement on a Network Device on page 470
- OnConnect Setting on page 500

When W-ClearPass OnConnect Enforcement is enabled, W-ClearPass performs the following actions:

ncel

- Detects when a new endpoint connects to the network.
- Scans the endpoint to identify the logged-in user and other device-specific information.
- Triggers a Web-based authentication (WebAuth) for the device.
- Performs SNMP-based enforcement to change the network access profile for the device.

#### Adding a W-ClearPass OnConnect Enforcement Service

To add an OnConnect Enforcement service:

1. Navigate to **Configuration** > **Services**.

The **Services** page opens.

2. To add the service, click **Add**.

The **Add Services** dialog opens.

3. From the Type drop-down list, select W-ClearPass OnConnect Enforcement (see Figure 63).

Figure 63: Specifying W-ClearPass OnConnect Enforcement

Configuration » Services » Ad	ld			
Services				
Service Authenticatio	n Authorization Roles Enforcement Sun	nmary		
Туре:	ClearPass OnConnect Enforcement			
Name:	Non-Dot1X Enforcement			
Description:	Service for <u>ClearPass OnConnect</u> non-802.1X enforcement			
Monitor Mode:	Enable to monitor network access without enforcement			
More Options:	Authorization			
Service Rule				
Matches 🔘 ANY or 🧿 ALL	of the following conditions:			
Туре	Name	Operator	Value	Ť
1. Host	CheckType	EQUALS	None	È t
2. Click to add				

- 4. Enter the name or label of the OnConnect Enforcement service.
- Enter the values for any other parameters, including service rules, required for this service.
   For a description of all the parameters in the Service page, see Adding Services on page 1.

#### Associating the W-ClearPass OnConnect Service with an Enforcement Policy

After you create the W-ClearPass OnConnect Enforcement service, you must associate the service with an enforcement policy.

WMI (Windows Management Instrumentation) configuration is used to retrieve the Loggedin User information.

Whenever a domain-joined Windows client connects to an OnConnect-enabled port with the domain user logged in, Authorization attributes for this user are fetched from authorization sources to determine the role of the user; this information is then used in configuring Policy Enforcement. For details on configuring WMI credentials, see WMI Credentials Configuration on page 158.

To associate a W-ClearPass OnConnect Enforcement service with an enforcement policy:

 When finished with the parameter settings on the Add Services > Service page, click Next. The Services > Enforcement page appears.

#### Figure 64: Selecting the W-ClearPass OnConnect Enforcement Policy

Summary Service	Authentication Authorization	Roles Enforcement
Use Cached Results:	Use cached Roles and Posture att	ributes from previous sessions
Enforcement Policy:	Test-SNMP-Enforcement-Policy	Modify     Add new Enforcement Policy
Enforcement Policy Details		
Description:		
Default Profile:	snmp-port-bounce	
Rules Evaluation Algorithm: first-applicable		
Conditions		Enforcement Profiles
1. (Connection:S	rc-IP-Address NOT_EXISTS )	snmp-port-bounce
2. (Authentication:Full-Username NOT_EXISTS )		snmp-port-bounce
(Authorization:AD:UserDN EXISTS ) AND (Connection:NAD-Port-Name EOUALS Fa1/0/7)		vlan6
4. (Authorization:AD:UserDN EXISTS ) AND (Connection:NAD-Port-Name EQUALS Fa1/0/3)		vlan4
5. (Connection:NAD-Port-Name EQUALS Fa1/0/5)		vlan5
6. (Connection:N	AD-Port-Name EQUALS Fa1/0/8)	vlan4

From the **Services** > **Add** > **Enforcement** page, you can either select an existing enforcement policy or create a new one.

- 2. From the **Enforcement Policy** drop-down list, select the appropriate OnConnect Enforcement policy.
  - a. If you have not configured an OnConnect-type Enforcement policy, click **Add New Enforcement Policy** to create a new enforcement policy.
- 3. Specify the values for the remaining parameters as described in Table 39, then click **Save**.

 Table 39: Service Enforcement Page Parameters

Parameter	Description
Use Cached Results	1. Select this check box to use cached roles and posture attributes from previous sessions.
Enforcement Policy	2. From the drop-down list, select the preconfigured enforcement policy. This is a mandatory step.
Enforcement Policy Details	
Description	Displays additional information about the selected enforcement policy.
Default Profile	Displays a default profile applied by .
Rules Evaluation Algorithm	Shows first matched rule and return the role or select all matched rules and return a set of roles.

## **Event-Based Enforcement Service**

The **Event-Based Enforcement** service manages enforcement actions in response to threat-event processing.

When there is a suspicious user, this user could represent a common DOS attack or some other threat. When a threat is detected, W-ClearPass performs enforcement operations as configured; for example, executing a change of authorization (COA) to disconnect a suspicious user from the network.

To add an event-based enforcement service:

1. Navigate to **Configuration** > **Services**.

The Services page appears. The Services page provides options to add, modify, and remove a service.

2. To add the service, click **Add**.

The **Add Services** dialog appears.

3. From the Type drop-down list, select Event-based Enforcement (see Figure 65).

Figure 65: Specifying Event -Based Enforcement

configuration » Services » Add Services				
Service Authentication	Roles Enforcement Summar	1		
Type:	802.1X Wired			
Description:	802.1X Wired - Identity Only 802.1X Wireless 802.1X Wireless - Identity Only Aruba 802.1X Wireless Cisco Web Authentication Provy			
Monitor Mode:	MAC Authentication	enforcement		
More Options:	RADIUS Authorization RADIUS Enforcement ( Generic )	Audit End-hosts Profile Endpoints	Accounting Proxy	
Service Rule	RADIUS Proxy			
Matches 🔘 ANY or 🧿 ALL o	Aruba Application Authentication			
Туре	Aruba Application Authorization	Operator	Value	
1. Radius:IETF	TACACS+ Enforcement	EQUALS	Ethernet (15)	
2. Radius:IETF	Web-based Authentication Web-based Health Check Only	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	
3. Click to add	Web-based Open Network Access			

- 4. Enter the name or label of the event-based enforcement service.
- Enter the values for any other parameters, including service rules, required for this service.
   For a description of all the parameters in the Service page, see Adding Services on page 1.

#### Associating the Service with an Enforcement Policy

After you create the event-based enforcement service, you must associate the service with an enforcement policy. You can do this from the **Services** > **Add** > **Enforcement** page.

1. When finished with the parameter settings on the Add Services > Service page, click Next.

The **Services** > **Enforcement** page appears.

Figure 66: Selecting the Ingress Events Enforcement Policy

Configuration » Services » Ad	d	
Services		
Service Enforcement	Summary	
Use Cached Results:	Use cached Roles and Posture attributes fr	rom previous sessions
Enforcement Policy:	Test-Event-Enf-Policy	Modify Add new Enforcement Policy
Enforcement Policy Details		
Description:		
Default Profile:	[Aruba Terminate Session]	
Rules Evaluation Algorithm:	first-applicable	
Conditions		Enforcement Profiles
1. (Event: Junipe	r-SRX1:attack-name EXISTS )	[Aruba Terminate Session], Update-Endpoint-Threat-Tags

From the **Services** > **Add** > **Enforcement** page, you can either select an existing enforcement policy or create a new one.

- 2. From the **Enforcement Policy** drop-down list, select the appropriate Event Enforcement policy.
- 3. If you have not configured Event-type Enforcement policies, click **Add New Enforcement Policy** to create a new enforcement policy.
- 4. Specify the values for the remaining parameters as described in Table 40, then click **Save**.

#### Table 40: Service Enforcement Page Parameters

Parameter	Description
Use Cached Results	1. Select this check box to use cached roles and posture attributes from previous sessions.
Enforcement Policy	2. From the drop-down list, select the preconfigured enforcement policy. This is mandatory.
Enforcement Policy Details	
Description	Displays additional information about the selected enforcement policy.
Default Profile	Displays a default profile applied by .
Rules Evaluation Algorithm	Shows first matched rule and return the role or select all matched rules and return a set of roles.

## **TACACS+ Enforcement Service**

- Introduction
- Configuring a TACACS+ Multi-Factor Authentication Service

#### Introduction

Configure the TACACS+ Enforcement service for any kind of TACACS+ request.

TACACS+ users can be authenticated against any of the supported authentication source types:

- Local DB
- SQL DB
- Active Directory
- LDAP Directory
- Token Servers with a RADIUS interface

Similarly, you can specify service-level authorization sources from the **Authorization** tab.

You can associate a role-mapping policy with this service via the **Roles** tab.

The result of evaluating a TACACS+ enforcement policy is one or more TACACS+ enforcement profiles. For more information on TACACS+ enforcement profiles, see TACACS+ Based Enforcement Profile on page 419.

#### **Creating a TACACS+ Enforcement Service**

To create a TACACS+ Enforcement service:

1. Navigate to **Configuration** > **Services**, then select the **Add** link.

The TACACS+ Enforcement service configuration dialog opens:

#### Configuration » Services » Add Services Service Authentication Authorization Roles Enforcement Summary Type: TACACS+ Enforcement • Name: TACACS+ Enforcement Description: Monitor Mode: Enable to monitor network access without enforcement Authorization More Options: Service Rule Matches $\bigcirc$ ANY or O ALL of the following conditions: Value Туре Name Operator Ť 🖱 🕆 1. Ŧ 2. Authentication Connection Date Device Host Endpoint

### Figure 67: Adding a New TACACS+ Enforcement Service

2. Specify the **Service** tab parameters as described in the following table:

Table 41: Add TACACS+ En	forcement > Service Tab F	<i>arameters</i>
--------------------------	---------------------------	------------------

Parameter	Action/Description	
Туре	From the drop-down list, select <b>TACACS+ Enforcement</b> .	
Name	Enter the name of the service.	
Description	Provide additional information that helps to identify the service.	
Monitor Mode	The <b>Monitor Mode</b> option is disabled for an enforcement policy.	
More Options	The <b>Authorization</b> tab is not enabled by default. To bring up the <b>Authorization</b> configuration tab, check the <b>Authorization</b> check box.	
Service Rule		
Туре	<ul> <li>Select one of the following service rule types:</li> <li>Authentication</li> <li>Connection</li> <li>Date</li> <li>Device</li> <li>Host</li> <li>Endpoint</li> </ul>	

#### Table 41: Add TACACS+ Enforcement > Service Tab Parameters (Continued)

Parameter	Action/Description
Name	Select the name of the service rule from the drop-down list.
Operator	Select an appropriate operator from the list of operators for the data type of the attribute. For example, you can select from BELONGS_TO, NOT_BELONGS_TO, CONTAINS, or EQUALS.
Value	Select the value from the drop-down list. The value list depends on the operator selected.

#### **Configuring a TACACS+ Multi-Factor Authentication Service**

W-ClearPass provides a way to differentiate between a TACACS+ login authentication and a TACACS+ enable authentication.

To do so, in Service and Policy rule configuration, you can use the **Authentication** type **TacacsAuthenService** parameter. This parameter accepts three values: **None**, **Login**, or **Enable**.

Note that an Enforcement policy can also use the **Authentication: TacacsAuthenService** attribute in the **Rules Editor** > **Conditions** section of the policy configuration.

Creating a TACACS+ Multi-Factor Authentication Service

To apply the TacacsAuthenService parameter in a TACACS+ Enforcement service:

1. Navigate to **Configuration** > **Services**, then select the **Add** link.

The **TACACS+ Enforcement** service configuration dialog opens:

**Figure 68:** Configuring a TACACS+ Multi-Factor Authentication Service

Configuration » Services » Add							
Services							
Service Authentication Authorization Roles Enforcement Summary							
Туре:	TACACS+ Enforcement	•					
Name:	TACACS+_Login_Service	TACACS+_Login_Service					
Description:	TACACS+ login service for multi-factor authentication						
Monitor Mode:	Enable to monitor net	Enable to monitor network access without enforcement					
More Options:	✓ Authorization						
Service Rule							
Matches O ANY or O ALL of the following conditions:							
Туре	Name	2	Operator	Value	8		
1. Authentication	Tacacs	AuthenService 🔹	EQUALS		. 8 +		
2. Click to add				AUTHEN_SVC_NONE AUTHEN_SVC_LOGIN AUTHEN_SVC_ENABLE			

2. Specify the TACACS+ Enforcement Service parameters as described in the following table:

#### Table 42: TACACS+ Enforcement > Service Tab Parameters

Parameter	Action/Description
Туре	From the drop-down list, select <b>TACACS+ Enforcement</b> .
Name	Enter the name of the service.
Description	Provide additional information that helps to identify the service.
Monitor Mode	The <b>Monitor Mode</b> option is disabled for an enforcement policy.
More Options	The <b>Authorization</b> tab is not enabled by default. To bring up the <b>Authorization</b> configuration tab, check the <b>Authorization</b> check box.
Service Rule	
Туре	Select <b>Click to add</b> , then select the <b>Authentication</b> type.
Name	Select TacacsAuthenService.
Operator	Select <b>EQUALS</b> .
Value	<ul> <li>Select one of the following values:</li> <li>AUTHEN_SVC_NONE: Choose this option when the user does not require authentication.</li> <li>AUTHEN_SVC_LOGIN: Choose this option when the user is authenticating in Login mode.</li> <li>AUTHEN_SVC_ENABLE: Choose this option when the user is authenticating in Privileged mode.</li> </ul>

## Web-Based Authentication Service

This section provides the following information:

- About the Web-Based Authentication Service
- Selecting a Web-Based Authentication Service by the OS Name
- Service Rule > Web-Based Authentication Host Attributes

#### **About the Web-Based Authentication Service**

Configure a web-based authentication service for guests or agentless hosts that connect through the W-ClearPass Portal. The user is redirected to the W-ClearPass captive portal by the network device or by a DNS server that is set up to redirect traffic on a subnet to a specific URL.

The web page collects the user name and password, and also optionally collects health information on the following operating systems (see the Attribute Name **OSType** in Table 43 for details):

Linux

- Mac OS X
- Windows 10
- Windows 8
- Windows 7
- Windows Vista
- Windows XP
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2003
- Windows Server 2003 R2

An internal service rule—Connection:Protocol EQUALS WebAuth—categorizes requests into this type of service. You can add additional rules if needed.

In addition, you can select a Web-based Authentication service based on the operating system (OS) name. You can specify or exclude specific OS versions (for details, see the next section, Selecting a Web-Based Authentication Service by the OS Name).

For service configuration details, see Adding and Removing Services on page 41.

To configure a web-based authentication service:

1. Navigate to **Configuration** > **Services**.

The **Services** page opens.

2. Select the **Add** link.

The **Add Services** page opens.

3. From the Type drop-down list, select Web-Based Authentication.

The following service configuration dialog opens:

Figure 69: Web-Based Authentication Service Configuration Dialog

Configuration » Services » Add						
Services						
Service Authentication Authorization Roles Enforcement Summary						
Туре:	Web-based Authentication					
Name:	Web_Auth_Service					
Description:	Authentication service for guests or agentless hosts that connect through the ClearCase Portal					
Monitor Mode:	Enable to monitor network access without enforcement					
More Options:	Authorization Posture Compliance					
Service Rule						
Matches O ANY or O ALL of the following conditions:						
Туре	Name	Operator	Value	Î		
1. Host	CheckType	MATCHES_ANY	Authentication	Pa ti		
2. Click to add						



The Audit End-hosts and Profile Endpoints options are not available for a Web-based Authentication service.

## Selecting a Web-Based Authentication Service by the OS Name

The **Service Rule** > **Host:OSNam**e attribute allows you to select a Web-based Authentication service based on the OS name. You can specify or exclude specific OS versions.

To select a web-based authentication service by the OS name and version:
### 1. From the **Service** tab > **Service Rule** area, select **Click to add**.

Configuration » Services » Add					
Services					
Service Authentication	n Roles Posture	Enforcement 9	Summary		
Туре:	Web-based Authentication	•			
Name:	Web-based Auth and Health				
Description:		.4			
Monitor Mode:	Enable to monitor networ	k access without e	nforcement		
More Options:	Authorization V Posture Compliance				
Service Rule					
Matches O ANY or O ALL	of the following conditions:				
Туре	Name		Operator	Value	Ť
1. Host	CheckType		MATCHES_ANY	Authentication	te te
2. Authentication	Posture		MATCHES_ANY	Capable, Collected, Not-Capable, Unknown	Pa ti
3. Host	OSArch		EQUALS	i386	te t
4. Host	OSType		EQUALS	Windows 10	i i
5. Host	OSName		EQUALS	Microsoft Windows 10	i di
6. Click to add					

Figure 70: Host OS Name Specified in the Web-Based Authentication Service

- 2. Specify the Host OS Architecture attribute as follows:
  - Type=Host
  - Name=OSArch
  - Operator=EQUALS
  - Value=i386 or x86\_64
- 3. Specify the **Host OS Type** attribute as follows:
  - Type=Host
  - Name=OSType
  - Operator=EQUALS
  - Value=Windows 10
- 4. Specify the Host OS Name attribute as follows:
  - Type=Host
  - Name=OSName
  - Operator=EQUALS
  - Value=Microsoft Windows 10

Example Showing How to Differentiate Between Windows 8 and Windows 8.1

- Type=Host
- Name=OSName
- Operator=CONTAINS
- Value=Microsoft Windows 8.1

#### Service Rule > Web-Based Authentication Host Attributes

The following table describes the list of other attributes that can be used to create services based on the client's information.

Table 43:	Service	Rule >	Web-Based	Authentication	Host Attributes
-----------	---------	--------	-----------	----------------	-----------------

	Attribute Name	
Host	AgentType	<ul> <li>Specifies the type of OnGuard Agent. This attribute provides a way to define a separate service for each OnGuard Agent Type. The supported values are:</li> <li>OnGuardAgent: OnGuard Agent</li> <li>OnGuardAgentService: OnGuard Agent running as a service</li> <li>NativeWebAgent: Native Dissolvable Agent</li> <li>JavaWebAgent: Java Dissolvable Agent</li> </ul>
	Agent Version	OnGuard Agent version. This attribute can be used to create a service based on the OnGuard Agent version.
	CheckType	<ul> <li>Specifies the type of check OnGuard Agent is performing based on the Mode setting in the OnGuard Settings page (for details, see OnGuard Settings and OnGuard Custom Web Pages on page 699).</li> <li>For Authenticate with health checks, the value of this attribute is Authentication, Health. The supported values are:</li> <li>Authentication: OnGuard Agent is performing authentication; that is, the request contains credentials.</li> <li>Health: OnGuard Agent is performing health checks; that is, the request contains Posture information.</li> <li>None</li> </ul>
	FQDN	Indicates the Fully Qualified Domain Name of the client.
	HealthCheckLevel	<ul> <li>Indicates the level of health checks performed by OnGuard Agent; that is, whether the user is logged in at the time of health check or not. This attribute can be used to see the health check level when OnGuard Agent is running as Service or BothServiceAndUser.</li> <li>System: The user is <i>not</i> logged in when health checks are being run.</li> <li>User: The user is logged in when health checks are being run.</li> </ul>
	Installed SHAs	Specifies the SHAs installed on the client.
	InterfaceType	<ul> <li>Specifies the type of Network Interface. This attribute can be used to define different services based on Network Interface type. The supported values are:</li> <li>Wired</li> <li>Wireless</li> <li>VPN</li> </ul>
	Name	This is the host name of the client (without the domain name).
	OSArch	<ul> <li>Specifies whether the client is running a 32-bit or 64-bit OS. The supported values are:</li> <li>i386: 32-bit OS</li> <li>x86_64: 64-bit OS</li> </ul>
	OSName	Indicates the full Operating System name. This attribute can be used

Attribute Name	
	to create services for a specific OS. For example, you can use this attribute to differentiate between Windows 8 and Windows 8.1
OSNameVersion	Provides the Windows OS name and the build version. This attribute can be used to create different Posture policies for different Windows 10 versions such as <b>2015 LTSB</b> or <b>2016 LTSB</b> .
OSType	<ul> <li>Specifies the Operating System type. The supported values are:</li> <li>Linux</li> <li>Mac OS X</li> <li>Windows XP</li> <li>Windows 7</li> <li>Windows 8</li> <li>Window 10</li> <li>Windows Server 2003</li> <li>Windows Server 2003 R2</li> <li>Windows Server 2008</li> <li>Windows Server 2008 R2</li> </ul>
SDKType	Specifies the SDK type. For example, you can specify that the SDK type equals <b>V4</b> . For related information, see Upgrading From OnGuard Plugin Version 1.0 to 2.0 on page 740.
SDKVersion	Specifies the SDK version.
ServerCertificateCheck	<ul> <li>This attribute's value shows the status of the W-ClearPass Server Certificate Check performed by OnGuard agent while sending a WebAuth request to the W-ClearPass server.This attribute can also be used in a Service Classification.</li> <li>The value of this attribute can be one of the following:</li> <li><b>Passed</b>: OnGuard Agent successfully verified the W-ClearPass Server Certificate.</li> <li><b>Failed</b>: OnGuard Agent failed to verify the W-ClearPass Server Certificate.</li> </ul>
UserAgent	The value of this attribute contains both <b>Agent Type</b> and <b>Agent Version</b> . For example, OnGuard 6.6.5.89660.

### Table 43: Service Rule > Web-Based Authentication Host Attributes (Continued)

## Web-based Health Check Only Service

This type of service is the same as the **Web-based Authentication** service except that there is no authentication performed; only health check are performed.

- The internal service rule Connection:Protocol EQUALS WebAuth categorizes requests into this type of service.
- The external service rule **Host:CheckType EQUALS Health** is automatically added when you select this type of service.

For more information, see Web-Based Authentication Service on page 107.



To create a Web-based Health Check Only service:

Navigate to Configuration > Services, then select the Add link.
 The Web-Based Health Check Only service configuration dialog opens:

Figure 71: Web-Based Health Check Only Service Configuration Dialog

Configuration » Services » Add					
Services					
Service Roles E	inforcement Summary				
Туре:	Web-based Health Check Only				
Name:	Windows-10-2015-LTSB				
Description:	Web-Based Access - No Authentication; Only Health Check				
Monitor Mode:	Enable to monitor network access without enf	Enable to monitor network access without enforcement			
More Options:	Authorization Posture Compliance				
Service Rule	Service Rule				
Matches 🔘 ANY or 🍳 ALL	of the following conditions:				
Туре	Name	Operator	Value	8	
1. Host	CheckType	MATCHES_ALL	Health		
2. Host	OSNameVersion	CONTAINS	2015 LTSB	Bin ti	
3. Click to add					
<u>Back to Services</u> Next>     Save     Cancel					

2. Specify the **Service** tab parameters as described in the following table:

Parameter	Action/Description	
Туре	From the drop-down list, select Web-based Health Check Only.	
Name	Enter the name of the service.	
Description	Provide additional information that helps to identify the service.	
Monitor Mode	Select the check box to monitor network access activity without enforcement.	
More Options	<ul><li>Check these boxes to access the additional configuration tabs:</li><li>Authorization</li><li>Posture Compliance</li></ul>	
Service Rule		
Туре	<ul> <li>Select one of the following service rule types:</li> <li>Authentication</li> <li>Connection</li> <li>Date</li> <li>Device</li> <li>Host</li> <li>Endpoint</li> </ul>	

 Table 44: Add Web-based Health Check Only Service > Service Tab Parameters

## **Table 44:** Add Web-based Health Check Only Service > Service Tab Parameters (Continued)

Parameter	Action/Description
Name	Select the name of the service rule from the drop-down list.
Operator	Select an appropriate operator from the list of operators for the data type of the attribute. For example, you can select from BELONGS_TO, NOT_BELONGS_TO, CONTAINS, or EQUALS.
Value	Select the value from the drop-down list. The value list depends on the operator selected.

## Service Rule > Web-Based Authentication Host Attributes

The following table describes the list of other attributes that can be used to create host services based on the client's information.

Table 45: Service Rule > Web-Based Health Check Only Host Attribute	es
---	----

	Attribute Name	
Host	AgentType	<ul> <li>Specifies the type of OnGuard Agent. This attribute provides a way to define a separate service for each OnGuard Agent Type. The supported values are:</li> <li>OnGuardAgent: OnGuard Agent</li> <li>OnGuardAgentService: OnGuard Agent running as a service</li> <li>NativeWebAgent: Native Dissolvable Agent</li> <li>JavaWebAgent: Java Dissolvable Agent</li> </ul>
	Agent Version	OnGuard Agent version. This attribute can be used to create a service based on the OnGuard Agent version.
	CheckType	<ul> <li>Specifies the type of check OnGuard Agent is performing based on the Mode setting in the OnGuard Settings page (for details, see OnGuard Settings and OnGuard Custom Web Pages on page 699).</li> <li>For Authenticate with health checks, the value of this attribute is Authentication, Health. The supported values are:</li> <li>Authentication: OnGuard Agent is performing authentication; that is, the request contains credentials.</li> <li>Health: OnGuard Agent is performing health checks; that is, the request contains Posture information.</li> <li>None</li> </ul>
	FQDN	Indicates the Fully Qualified Domain Name of the client.
	HealthCheckLevel	<ul> <li>Indicates the level of health checks performed by OnGuard Agent; that is, whether the user is logged in at the time of health check or not. This attribute can be used to see the health check level when OnGuard Agent is running as Service or BothServiceAndUser.</li> <li>System: The user is <i>not</i> logged in when health checks are being run.</li> <li>User: The user is logged in when health checks are being run.</li> </ul>

## Table 45: Service Rule > Web-Based Health Check Only Host Attributes (Continued)

Attribute Name	
Installed SHAs	Specifies the SHAs installed on the client.

Attribute Name	
InterfaceType	<ul> <li>Specifies the type of Network Interface. This attribute can be used to define different services based on Network Interface type. The supported values are:</li> <li>Wired</li> <li>Wireless</li> <li>VPN</li> </ul>
Name	This is the host name of the client (without the domain name).
OSArch	<ul> <li>Specifies whether the client is running a 32-bit or 64-bit OS. The supported values are:</li> <li>i386: 32-bit OS</li> <li>x86_64: 64-bit OS</li> </ul>
OSName	Indicates the full Operating System name. This attribute can be used to create services for a specific OS. For example, you can use this attribute to differentiate between Windows 8 and Windows 8.1
OSNameVersion	Provides the Windows OS name and the build version. This attribute can be used to create different Posture policies for different Windows 10 versions such as <b>2015 LTSB</b> or <b>2016 LTSB</b> .
OSType	<ul> <li>Specifies the Operating System type. The supported values are:</li> <li>Linux</li> <li>Mac OS X</li> <li>Windows XP</li> <li>Windows 7</li> <li>Windows 8</li> <li>Window 10</li> <li>Windows Server 2003</li> <li>Windows Server 2003 R2</li> <li>Windows Server 2008 R2</li> </ul>
SDKType	Specifies the SDK type. For example, you can specify that the SDK type equals <b>V4</b> . For related information, see Upgrading From OnGuard Plugin Version 1.0 to 2.0 on page 740.

## Table 45: Service Rule > Web-Based Health Check Only Host Attributes (Continued)

 Table 45: Service Rule > Web-Based Health Check Only Host Attributes (Continued)

Attribute Name	
SDKVersion	Specifies the SDK version.
ServerCertificateCheck	<ul> <li>This attribute's value shows the status of the W-ClearPass Server Certificate Check performed by OnGuard agent while sending a WebAuth request to the W-ClearPass server.This attribute can also be used in a Service Classification.</li> <li>The value of this attribute can be one of the following:</li> <li><b>Passed</b>: OnGuard Agent successfully verified the W-ClearPass Server Certificate.</li> <li><b>Failed</b>: OnGuard Agent failed to verify the W-ClearPass Server Certificate.</li> </ul>
UserAgent	The value of this attribute contains both the <b>Agent Type</b> and <b>Agent Version</b> . For example, OnGuard 6.6.7.89660.

## Web-Based Open Network Access Service

Configuration for this service is the same as **Web-based Authentication** service, except that a health check is not performed on the endpoints.

A Terms of Service page (as configured on the W-ClearPass Guest Portal page) is presented to the user.

Network access is granted when you click **Submit Action**.

The **Posture** option is not available for the **Web-Based Authentication** service. For more information, see Web-Based Authentication Service on page 107.

The following figure displays the **Web-based Open Network** service page configuration dialog:

Figure 72: Web-based Open Network Access Service Configuration Dialog

Service Authenticat	ion Roles Enforcement	Summary		
Type:	Web-based Open Network Access			
Name:				
Description:				
Monitor Mode:	Enable to monitor network a	ccess without enforcement		
More Options:	Authorization			
Service Rule				
Matches  ANY or  ALL	of the following conditions:			
Туре	Name	Operator	Value	Ô
1. Host	CheckType	EQUALS	None	Re mi
2. Click to add				
< Back to Start Here			Next	> Save Cancel

For configuration details, see Dell 802.1X Wireless Service on page 85.

The Monitoring features in Policy Manager provide access to live monitoring of components and other functions. W-ClearPass Policy Manager includes the following Monitoring features:

- Network Discovery
  - Profiler and Discovery: Network Discovery on page 153
- Live Monitoring
  - Live Monitoring: Access Tracker on page 117
  - Live Monitoring: Accounting on page 129
  - Live Monitoring: Analysis and Trending on page 146
  - Live Monitoring: OnGuard Activity on page 140
  - Live Monitoring: System Monitor on page 147
- Audit Viewer
  - Audit Viewer on page 167
- Event Viewer
  - Event Viewer on page 169
- Data Filters
  - Data Filters on page 172
- Blacklisted Users
  - Restoring Blacklisted Users to the Network on page 177

# Live Monitoring: Access Tracker

#### This section provides the following information:

- About the Access Tracker
- Customizing the Access Tracker
- Viewing Access Tracker Session Details

## About the Access Tracker

The **Access Tracker** provides a real-time display of per-session access activity on the selected server or domain.

1. To view this page, navigate to **Monitoring > Live Monitoring > Access Tracker**.

The Access Tracker page opens.

## Figure 73: Access Tracker Page

Monitoring » Live Monitoring Access Tracker Dec 0	» Access Tracker 6, 2014 19:10:53 IST				Auto Refresh
T [All Requests]	🧾 Garuda-197 (1	· )	15 Last 1	day before Today	Edit
Filter: Alerts	▼ contains ▼	+	Go Clear Filter		Show 100 - records
# Server	Source	Username	Service	Login Status	Request Timestamp 🔻
1	WEBAUTH	00ff538baadf	Health Only	ACCEPT	2014/12/05 19:45:44
Showing 1-1 of 1					

Table 46 describes the information in the **Access Tracker** page:

Table 46: Access	s Tracker Page	Columns
------------------	----------------	---------

Column	Description
Server	Displays the IP address of the server.
Source	Displays the authentication source for the session. For example, TACACS or web authentication (WEBAUTH).
Username	Displays the username or MAC address of the host.
Service	Displays the name of the service.
Login Status	Displays the status of the request, such as <b>Accept</b> , <b>Reject</b> , or <b>Timeout</b> .
Enforcement Profiles	Displays the names of the enforcement profiles associated with the Service.
Request Timestamp	Displays the date and time when the status was last updated.

## **Customizing the Access Tracker**

To customize the **Access Tracker** parameters:

 From the Access Tracker page, click the Edit button (in the upper-right corner of the page). The Edit Access Tracker page opens.



Monitoring » Live Monitoring	» Access Tracker				
Access Tracker Apr 1	0, 2017 20:32:00 UTC				Auto Refresh
Select Server/Domain: Select Filter: Select Date Range: Available Columns Auth Type Host MAC Address NAS IP Address Monitor Mode Enforcement Profiles NAS Port	Selected Columns Server Source Username Server Login Status Request Timestamp	Up Down	665_PTU_HYPV (10. ) [All Requests] Last 1 day  before Modify Data Filter	Add Show Latest	Save Cancel
Filter: Request ID # Server	✓ contains ▼ Source	+ Go Username	Clear Filter Service	Login Status	Show 10 ▼ records Request Timestamp ▼

2. Modify the **Edit Access Tracker** page parameters as described in the following table, then click **Save**:

Table 47: Edit Access Tr	acker Page Parameters
--------------------------	-----------------------

Parameter	Action/Description
Select Server/ Domain	Displays information for the selected server or domain on the <b>Access Tracker</b> page. To display transactions from all nodes in the Policy Manager cluster, select all the servers.
Select Filter	Select a filter category to filter the displayed data. For a description of available filters, see Data Filters on page 172.
Modify Filter	To modify the current data filter, click the 📝 icon. For more information, see Data Filters on page 172.
Add Filter	To add a data filter, click the <mark>井 Add</mark> icon. The <b>Data Filters</b> page opens. For more information, see Data Filters on page 172.
Select Date Range	To select the start of the range of dates for which the <b>Access Tracker</b> table displays data, click the <b>Last</b> drop-down list. Available options are one to six days, or one week.

Table 47: Edit Access Tracker Page Parameters (Continued)

Parameter	Action/Description
Select Date	To select a date, click the 🕅 icon.
Show Latest	To set the date in the <b>before</b> field to the current date, click <b>Show Latest</b> .
Select Columns	<ul> <li>This section displays the following two fields:</li> <li>Available Columns: Displays the data column available to be displayed in an Access Tracker table.</li> <li>Selected Columns: Displays the data columns currently selected for display. To move a column name from one field to another:</li> <li>Select the column name and click the left or right arrows.</li> <li>To change the order in which the columns are displayed:</li> <li>Click a column name in the Selected Columns field, then click the Up or Down buttons.</li> </ul>

## **Viewing Access Tracker Session Details**

This section provides the following information:

- RADIUS Session
- WebAuth Session
- TACACS+ Session

### **RADIUS Session**

This section provides the following information:

- RADIUS > Summary Tab
- RADIUS > Input Tab
- RADIUS > Output Tab
- RADIUS > Accounting Tab

To view details about a selected RADIUS session:

1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.

#### Figure 75: Access Tracker Page

Monitorin	ıg » Live Monito	oring » Access Tracker				•	-
Acces	s Tracker	Feb 24, 2017 12:32:22 PST				Auto Refresh	
<b>T</b> [A	ll Requests]	qa199.amigopod.arubanetworks	.com (10. )	15	Last 1 week before Today	Edit	-
Filter:	Request ID	▼ contains ▼	🛨 Go Clea	r Filter		Show 100 💌 records	-
#	Server	Source	Username	Service	Login Status	Request Timestamp	
1	. 10.	RADIUS	28:98:7b:01:21:fc	Amigopod-MacAuth-Service	ACCEPT	2017/02/24 04:18:48	
2	. 10.	Application	guest1@arubanetworks.c	om	REJECT	2017/02/24 04:11:24	
3	. 10.	Application	admin	[Guest Operator Logins]	ACCEPT	2017/02/24 04:09:01	
4	. 10.	WEBAUTH	28-98-7B-01-21-FC	Amigopod-WebAuth-Service	ACCEPT	2017/02/23 16:35:41	
5	. 10.	RADIUS	28:98:7b:01:21:fc	Amigopod-MacAuth-Service	ACCEPT	2017/02/23 16:35:34	
6	. 10.	WEBAUTH	28-98-7B-01-21-FC	Amigopod-WebAuth-Service	ACCEPT	2017/02/23 16:28:36	
7	. 10.	WEBAUTH	28-98-7B-01-21-FC	Amigopod-WebAuth-Service	ACCEPT	2017/02/23 16:21:29	
8	. 10.	WEBAUTH	28-98-7B-01-21-FC	Amigopod-WebAuth-Service	ACCEPT	2017/02/23 16:10:03	

2. Click a **RADIUS** session in the **Access Tracker** table.

The Session Details for the selected RADIUS transaction are displayed. The information in this page varies, depending upon the session selected.

### **RADIUS > Summary Tab**

The **Summary** page shows the basic high-level information of the transaction.

Figure 76: Access Tracker > RADI	'US Request Details > Summary Page
----------------------------------	------------------------------------

Request Details		
Summary Input	Output Accounting	
Login Status:	ACCEPT	-
Session Identifier:	R0000059-01-58b024a8	
Date and Time:	Feb 24, 2017 04:18:48 PST	
End-Host Identifier:	28987b0121fc	
Username:	28:98:7b:01:21:fc	
Access Device IP/Port:	10. :0 (AutomationServer / Aruba)	
System Posture Status:	UNKNOWN (100)	
Policies Used -		Ξ
Service:	Amigopod-MacAuth-Service	
Authentication Method:	MAC-AUTH	
Authentication Source:	Local:localhost	
Authorization Source:	[Endpoints Repository]	
Roles:	[User Authenticated]	
Enforcement Profiles:	[Allow Access Profile]	
Service Monitor Mode:	Disabled	
Online Status:	Offline	

## RADIUS > Input Tab

The **Input** tab shows protocol-specific attributes that Policy Manager received in a transaction request, including authentication and posture details (if available).

The **Input** tab also shows computed attributes that Policy Manager derived from the request attributes. All of these attributes can be used in role -mapping rules.

 To view the Input tab, click RADIUS session in the Access Tracker page, then select the Input tab. The Request Details > Input page opens.

Request Details		
Summary Input Output Ac	counting	
Username: 28:98:7b:01:21:	fc	-
End-Host Identifier: 28987b0121fc		
Access Device IP/Port: 10. :0	(AutomationServer / Aruba)	
RADIUS Request	•	Ξ
Computed Attributes	$\odot$	
Authentication:ErrorCode Authentication:Full-Username	0 28:98:7b:01:21:fc	
Authentication:Full-Username-Normalize	ed 28:98:7b:01:21:fc	
Authentication:MacAuth	KnownClient	
Authentication:OuterMethod	MAC-AUTH	
Authentication:Posture	Unknown	
Authentication: Source	[Endpoints Repository]	
Authentication:Status	MAB	
Authentication:Username	28:98:7b:01:21:fc	
Authorization: Sources	[Endpoints Repository]	-

### Figure 77: Access Tracker > RADIUS Request Details > Input Page

### RADIUS > Output Tab

The **RADIUS Request Details** > **Output** tab shows the attributes that were sent to the network device (switch or controller) and the posture-capable endpoint (for example, MAC devices).

You can view the posture response and posture evaluation with accurate results. For example, you can view details such as missing registry keys and the reasons for a failed registry key check.

To view the **Request Details** > **Output** page:

- 1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.
- 2. Click any RADIUS session in the Access Tracker page.
- 3. Select the **Output** tab.

The **RADIUS Request Details** > **Output** page opens:

Figure 78: Access Tracker > RADIUS Request Details > Output Page

Request Details	8
Summary Input	Output Accounting
Enforcement Profiles:	[Allow Access Profile]
System Posture Status:	UNKNOWN (100)
Audit Posture Status:	UNKNOWN (100)
◀ ◀ Showing 1 of 1-100	records ►► Change Status Show Configuration Export Show Logs Close

NOTE

Access Tracker shows an alert if more than two anti-malware products are installed on a client.

### RADIUS > Accounting Tab

The **RADIUS Request Details** > **Accounting** tab shows the account session details, as well as the following information:

- Network Details
- Utilization information
- Authentication Session Details

To view the **RADIUS Request Details** > **Accounting** page:

- 1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.
- 2. Click any RADIUS session in the Access Tracker page.
- 3. Select the **Accounting** tab.

The **Request Details** > **Accounting** page opens:

```
Figure 79: Access Tracker > RADIUS Request Details > Accounting Tab
```

Request Details	6
Summary Input Output	Accounting
Account Session ID:	28:98:7b:01:21:fc28987b0121fc-01
Start Timestamp:	Feb 23, 2017 16:35:34 PST
End Timestamp:	Feb 24, 2017 04:18:49 PST
Status:	Inactive
Termination Cause:	User-Request
Service Type:	Call-Check
Number of Authentication Sessions:	2
Network Details	۲
Utilization	0
Authentication Sessions Details	$\odot$
SessionId Type R00000058-01-58af7fd6 initial R00000059-01-58b024a8 initial	Time Stamp Feb 23, 2017 16:35:34 PST Feb 24, 2017 04:18:48 PST
Showing 1 of 1-100 records	Change Status Show Configuration Export Show Logs Close

### WebAuth Session

WebAuth (Web Authentication) is a single sign-on (SSO) authentication system for web pages and web applications. The first time a user attempts to access a web page protected by WebAuth, they are sent to a central login server and prompted to authenticate. Users are typically asked for a username and password, although other authentication methods are possible.

Once the user has logged in, the weblogin server sends their encrypted identity back to the original web page they were trying to access. Their identity is also stored in a cookie set by the weblogin server and they will not need to authenticate again until their credentials expire, even if they visit multiple protected web sites.

To view details about a selected WebAuth session:

- 1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.
  - The Access Tracker page opens.
- 2. Click a **WebAuth** session in the **Access Tracker** table.

### WebAuth > Summary Tab

The **Request Details** page for the selected WebAuth (Web Authentication) transaction opens to the **Summary** page. The information in this page varies, depending upon the type of session selected.

Request Details		
Summary Input	Output	
Login Status:	ACCEPT	-
Session Identifier:	W000000c-01-58af7fdc	
Date and Time:	Feb 23, 2017 16:35:41 PST	
End-Host Identifier:	28987b0121fc	
Username:	28-98-7B-01-21-FC	
Access Device IP/Port:	-	
System Posture Status:	UNKNOWN (100)	
Policies Used -		Ξ
Service:	Amigopod-WebAuth-Service	
Authentication Method:	Not applicable	
Authentication Source:	[Guest Device Repository]	
Authorization Source:	[Guest Device Repository]	
Roles:	[Employee], [User Authenticated]	
Enforcement Profiles:	[Update Endpoint Known]	
Service Monitor Mode:	Disabled	
Online Status:		-

Figure 80: Access Tracker > WebAuth Request Details > Summary Page

The **WebAuth Request Details** > **Summary** page displays the basic WebAuth session information (login status, date and time, end-host identifier, and so on), as well as providing a section that summarizes the service being applied and details about the policies and profiles in use.

### WebAuth Input Tab

The **Input** tab shows protocol-specific attributes that Policy Manager received in a transaction request, including authentication and posture details (if available).

The **Input** tab also shows computed attributes that Policy Manager derived from the request attributes. All of these attributes can be used in role -mapping rules.

1. To view the **Input** tab, click a WebAuth session in the **Access Tracker** page, then select the **Input** tab.

The **WebAuth Request Details** > **Input** page opens.

Request Details			8
Summary Input	Output		
Username:	28-98-7B-01-21-FC		<u> </u>
End-Host Identifier:	28987b0121fc		
Access Device IP/Port:	-		
Computed Attributes			$\odot$
Authentication: Full-U	sername	28-98-78-01-21-FC	Ξ
Authentication:Full-U	sername-Normalized	28-98-7B-01-21-FC	
Authentication:Postu	re	Unknown	
Authentication:Source	e	[Guest Device Repository]	
Authentication:Status	5	User	
Authentication:Userna	ame	28-98-7B-01-21-FC	
Authorization: Sources	5	[Guest Device Repository]	
Connection:Client-Ma	c-Address	28987b0121fc	
Connection:Client-Mac-Address-Colon		28:98:7b:01:21:fc	
Connection:Client-Ma	c-Address-Dot	2898.7b01.21fc	
Connection:Client-Ma	c-Address-Hyphen	28-98-7b-01-21-fc	-
Showing 4 of 1-10	0 records Þ 🖻 🛛 🛛 C	hange Status Show Configuration Export Show Logs	Close

#### WebAuth > Output Tab

The **WebAuth Request Details** > **Output** tab shows the attributes that were sent to the network device (switch or controller) and the posture-capable endpoint (for example, MAC devices).

You can view the posture response and posture evaluation with accurate results. For example, you can view details such as missing registry keys and the reasons for a failed registry key check. The Output page also provides the RADIUS response summary.

To view the **WebAuth Request Details** > **Output** page:

- 1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.
- 2. Click any WebAuth session in the Access Tracker page.
- 3. Select the **Output** tab.

The **WebAuth Request Details** > **Output** page opens:

Figure 82: Access Tracker > WebAuth Request Details > Output Page

Request Details	8
Summary Input	Output
Enforcement Profiles:	[Update Endpoint Known]
System Posture Status:	UNKNOWN (100)
Audit Posture Status:	UNKNOWN (100)
RADIUS Response	$\odot$
Status-Update:Endpoi	nt Known
<b>◄ ◄</b> Showing 4 of 1-100	records ►► Change Status Show Configuration Export Show Logs Close

## **TACACS+** Session

TACACS+ is a security application that provides centralized validation of users attempting to gain access to a router or network access server. The goal of TACACS+ is to provide a methodology for managing multiple network access points from a single management service.

TACACS+ services are maintained in a database on a TACACS+ daemon running, typically, on a UNIX or Windows NT workstation. You must have access to and must configure a TACACS+ server before the configured TACACS+ features on your network access server are available.

To view details about a selected TACACS+ session:

1. Navigate to the **Monitoring > Live Monitoring > Access Tracker** page.

### The Access Tracker page opens.

Figure 83: Access Tracker Page with TACACS+ Session

Monitoring » Live Monitoring Access Tracker Feb :	» Access Tracker 23, 2017 14:19:53 PST				\varTheta Auto Refresh
T [All Requests]	Clearpass.example	e.com (10. )	15 Last	1 day before Today	Edit
Filter: Request ID	▼ contains ▼	+ Go Cl	ear Filter		Show 10 💌 records
# Server	Source	Username	Service	Login Status	Request Timestamp 🛡
1. 10.	TACACS	admin	[Policy Manager Admin Network Login Service]	ACCEPT	2017/02/23 14:15:32
Showing 1-1 of 1					

### 2. Click a TACACS+ session in the Access Tracker table.

#### TACACS+ > Summary Tab

The Session Details for the selected TACACS+ transaction opens to the **Summary** page.

Figure 84: Access Tracker > TACACS Session Details > Summary Page

TACACS+ Session Details		8	
Summary Request	Policies Authorizations Alerts		
Session ID:	T0000007-01-58af5f04		
Username:	admin		
Time:	Feb 23, 2017 14:15:32 PST		
Status:	AUTHEN_STATUS_PASS		
Authorizations:	1		
Showing 1 of 1-1 reco	rds D Export Show Logs Close		

Table 48 describes the parameters in the TACACS+ Session Details Summary page.

Table 48:	TACACS .	Session	Details >	Summar	y Page	Parameters
-----------	----------	---------	-----------	--------	--------	------------

Field	Action/Description
Session ID	Displays the automatically-generated session ID for the selected TACACS+ session.
Username	Indicates the name of the admin user.
Time	Indicates the time that the TACACAS+ session was initiated.
Status	Indicates the authentication status of the selected TACACS+ session.
Authorizations	Indicates the number of authentication authorizations that have taken place for this session.
Export	To export the TACACS+ summary information, click <b>Export</b> . For details, see Importing and Exporting Information on page 32.
Show Logs	When you click <b>Show Logs</b> , the <b>Request log details for session:</b> < <i>session_number</i> > are displayed.

## TACACS+ > Request Tab

The **TACACS+ Request** page provides the essential information regarding the TACACS+ authentication request.



TACACS+ Session Details	۵
Summary Request	Policies Alerts
Username:	admin
Session ID:	T0000001-01-58b4eba0
Time:	Feb 28, 2017 08:46:48 IST
Status:	AUTHEN_STATUS_FAIL
Request Type :	TACACS_AUTHENTICATION
Message:	-
Client IP :	127.0.0.1:
Remote IP:	10.
A Showing 1 of 1-1 reco	Export Show Logs Close

Table 49 describes the parameters in the **TACACS+ Session Details Request** page.

Table 49: TACACS Sessior	Details > Request I	Page Parameters
--------------------------	---------------------	-----------------

Field	Action/Description
Username	Indicates the name of the admin user.
Session ID	Displays the automatically-generated session ID for the selected TACACS+ session.
Time	Indicates the time that the TACACS+ session was initiated.
Status	Indicates the authorization status of the selected TACACS+ session. The possible values are: AUTHEN_STATUS_PASS AUTHEN_STATUS_FAIL AUTHEN_STATUS_GETDATA AUTHEN_STATUS_GETUSER AUTHEN_STATUS_GETPASS AUTHEN_STATUS_RESTART AUTHEN_STATUS_ERROR AUTHEN_STATUS_FOLLOW
Request Type	<ul> <li>Indicates the type of authentication request. There are three supported request types:</li> <li>TACACS Authentication</li> <li>TACACS Authorization</li> <li>TACACS Accounting</li> </ul>
Message	This is a message to be displayed to the user.
Client IP	This is the IP address of the device (for example, the ArubaOS switch)the remote IP device is attempting to log into.
Remote IP	This is the source IP address of the user device (for example, a laptop) attempting to log into the client device.

### TACACS+ > Policies Tab

The **TACACS+** > **Policies** page provides the details regarding the Policy Manager role mapping policies used, authentication sources, and enforcement policies used (if available).

Figure 86: Access Tracker > TACACS Session Details > Policies Page

TACACS+ Session Details		8
Summary Request	Policies Alerts	
Policies Used -		
Service Name :	[Policy Manager Admin Network Login Service]	
Authentication Source :	-	
Role:	-	
Profiles:	-	
Showing 1 of 1-1 reco	ords  Close Export Show Logs Close	

#### **Table 50:** TACACS Session Details > Policies Used Page Parameters

Field	Action/Description
Service Name	Indicates the name of the W-ClearPass service through which the user is authenticated.
Authentication Source	Specifies the authentication source used bythe client. For more information, see Adding and Configuring Authentication Sources on page 207.
Role	Indicates the Policy Manager role assigned to the client. For more information, see Adding and Modifying Roles on page 274.
Profiles	Indicates the Enforcement Profile configured for this service. For more information, see Configuring Enforcement Profile on page 373.

### TACACS+ > Alerts Tab

The **TACACS+** > **Alerts** page shows information about a session that has an error.

Figure 87: Access Tracker > TACACS+ Session Details > Alerts Page

TACACS+ Session Details	0
Summary Request	Policies Alerts
Authentication Request M	lessages
Error Category:	Authentication failure
Error Code:	User not found
Alerts for this Request :	
Tacacs server User 'admin' not present in [Local User Repository](localhost). Failed to authenticate user=admin	
Showing 1 of 1-1 recon	ds P Export Show Logs Close

## **Table 51:** TACACS Session Details > AlertsPage Parameters

Field	Action/Description			
Authentication Request Messages				
Error Category	Indicates the error category.			
Error Code	Dispays the error code.			
Alerts for This Request				
Alert source	Indicates the source for this alert; in this case, the TACACS+ server.			
Alert message	Displays the alert message.			

# Live Monitoring: Accounting

### This section provides the following information:

- Modifying the Accounting Page Parameters
- RADIUS Accounting Details > Summary Tab
- RADIUS Accounting Record Details > Auth Sessions Tab
- RADIUS Accounting Record Details > Utilization Tab
- RADIUS Accounting Record Details > Details Tab
- TACACS+ Accounting Record Details > Request Tab
- TACACS+ Accounting Record Details > Auth Sessions Tab
- TACACS+ Accounting Record Details > Details Tab

The **Monitoring > Live Monitoring > Accounting** page provides a dynamic report that describes session access, as reported by the network access device by means of RADIUS or TACACS+ accounting records.

The following figure displays the Live Monitoring > Accounting page:

#### Figure 88: Live Monitoring > Accounting Page

Accounting					
T [All Requests]	nb	alu-5175 (10.17.5.175)		Last 1 day before Today	Edit
Filter: Protocol	contains •		+ Go Clear Filter		Show 10 💌 records
Server	Protocol	User	Access Device	Start Time ⊽	
10.17.5.175	RADIUS	nbalu-first	10.17.4.6:0	Jan 07, 2015 12:47:48 IST	
Showing 1-1 of m	ore than 1 records				

The following table describes the **Accounting** parameters:

Table 52. Accounting Page Parameter	Table	52:	Accounting	Page	Parameters
-------------------------------------	-------	-----	------------	------	------------

Parameter	Description
Server	Specifies the IP address of the host name.
Protocol	Specifies the protocol used.
User	Displays the user name.
Access Device	Displays the IP address of the device.
Start Time	Displays the date and time.



You can click any row in the Accounting page to drill down and display the corresponding **Accounting Record Details** page for the selected session. For details, see RADIUS Accounting Details > Summary Tab on page 131 and TACACS+ Accounting Record Details > Auth Sessions Tab on page 138.

## Modifying the Accounting Page Parameters

You can filter or modify the information displayed in this table by creating a filter, or selecting a different server, domain, or time range.

To filter the data currently displayed in the **Accounting** page:

- 1. Navigate to the **Monitoring > Live Monitoring > Accounting** page.
- 2. Click Edit.

### The Edit Accounting Page dialog opens.

## Figure 89: Edit Accounting Page Dialog

Accounting					
Select Server/Dom Select Filter: Select Date Range:	ain:hohu [177 ((2000 000)) [All Requests] : Last 1day ▼ before [		′ ➡ Add Show Latest		
					Save Cancel
rille Bretevel			Go Clear Filter		Show 10 - records
Filter: Protocol	▼ contains ▼				Show to records
Server	Protocol	User	Access Device	Start Time 🔻	
10 17 5 175	RADIUS	nbalu-first	10 17 1 6.0	Jan 07, 2015 12:47:48 IST	
Showing 1-1 of r	more than 1 records				

3. Specify the Edit Accounting Page parameters as described in Table 53:

#### **Table 53:** Edit Accounting Page Parameters

Parameter	Action/Description
Select Server/ Domain	Select the W-ClearPass server for the dashboard data to be displayed.
Select Filter	To constrain the data display, select a filter from the drop-down list. You can select one of the following filters: Protocol User Access Device
Modify	To modify a data filter, click the <b>Modify Data Filter</b> icon 🔂 (as shown in Figure 89).
Add	To create a new data filter, click the <mark> Add</mark> icon.
Select Date Range	Select the number of days prior to the configured date for which the accounting data to be displayed. You can specify the number from one day to a week.
Show Latest	To view the latest information, set the date to <b>Today</b> .
Select Columns	<ul> <li>To move data between Available Columns and Selected Columns, click the right or left arrows.</li> <li>To rearrange columns, click the Up or Down buttons.</li> </ul>

## **RADIUS Accounting Details > Summary Tab**

To drill down and display the corresponding **Accounting Record Details** page for the session, click any row in the **Accounting** page.

The **Accounting Record Details** > **Summary** tab shows a summary view of the transaction including session IDs, timestamp, and network details for the RADIUS protocol.

The following figure displays the **RADIUS Accounting Record Details** > **Summary** page:



Accounting Record Details			
Summary Auth Sessi	ons Utilization Details		
Session ID:	R000003e-01-49b57348		
Account Session ID:	192.168.5.214 11/14/93 08:48:26 01B20000		
Start Timestamp:	Mar 09, 2009 10:51:30 PDT		
End Timestamp:	Still Active		
Status:	Active		
Username:	santhosh		
Termination Cause:	-		
Service Type:	Framed-User		
Network Details -			
NAS IP Address:	192.168.5.214:50101		
NAS Port Type:	Ethernet		
Calling Station ID:	00-14-38-1A-74-56		
Called Station ID:	00-19-56-ED-43-01		
Framed IP Address:	-		
Account Auth:	RADIUS		
	Close		

The following table describes the configuration parameters on the **RADIUS Accounting Record Details** > **Summary** page:

**Table 54:** RADIUS Accounting Record Details Summary Tab Parameters

Parameter	Description
Session ID	Specifies the Policy Manager session identifier. You can correlate this record with a record in <b>Access Tracker</b> .
Account Session ID	Specifies a unique ID for this accounting record.
Start Timestamp End Timestamp	Shows the start time and end time of the session.
Status	Shows the current connection status of the session.
Username	Username associated with this record.
Termination Cause	Specifies the reason for termination of this session.

Parameter	Description	
Service Type	Shows the value of the standard RADIUS attribute service type.	
Network Details		
NAS IP Address	Shows the IP address of the network device.	
NAS Port Type	Shows the access methods. For example, Ethernet, or 802.11 Wireless.	
Calling Station ID	Specifies the MAC address of the client that is supported by Policy Manager.	
Called Station ID	Shows the MAC address of the network device.	
Framed IP Address	Shows the IP address of the client (if available).	
Account Auth	Specifies the type of authentication; for example, RADIUS authentication.	

## **RADIUS Accounting Record Details > Auth Sessions Tab**

This section describes the parameters of the **Accounting Record Details** > **Auth Sessions** tab for the RADIUS protocol.

The following figure displays the the **Accounting Record Details** > **Auth Sessions** page:

**Figure 91:** *RADIUS Accounting Record Details > Auth Sessions Page* 

Accounting Record Deta	ails		8
Summary Auth S	Sessions U	tilization Details	
Number of Authentica	tion Sessions:	3	
Authentication Sessio	ns Details		$\odot$
SessionId	Туре	Time Stamp	
R00000033-01-49b	5571f initial	Mar 09, 2009 10:51:30 PDT	
R00000037-01-49b	56533 re-auth	Mar 09, 2009 11:51:35 PDT	
R0000003e-01-49b	57348 re-auth	Mar 09, 2009 12:51:38 PDT	
			Close

The following table describes the **RADIUS Accounting Record Details >Auth Sessions** parameters:

Parameter	Description
Number of Authentication Sessions	Specifies the total number of authentications (always 1) and authorizations in this session.
Authentication Sessions Details	
Session ID	Displays the Policy Manager session ID.
Туре	Specifies the type of authentication: Initial authentication or reauthentication.
Time Stamp	Specifies the time when the event occurred.

 Table 55: RADIUS Accounting Record Details Auth Sessions Tab Parameters

## **RADIUS Accounting Record Details > Utilization Tab**

This section describes the parameters of the **Accounting Record Details** > **Utilization** tab for the RADIUS protocol.

The following figure displays the **RADIUS Accounting Record Details** > **Utilization** page:

Figure 92: RADIUS Accounting Record Details > Utilization Page

Accounting Record Details					
Summary	Auth Sessio	ons	Utilization	Details	
Active Time:		9027	7 Sec		
Account Dela	y Time:	-			
Account Inpu	it Octets :	2647	7001		
Account Outp	out Octets :	1154	10248		
Account Inpu	it Packets :	1420	00		
Account Out	out Packets :	3786	56		
					Close

The following table describes the configuration parameters on the **RADIUS Accounting Record Details -Utilization** tab:

Parameter	Description
Active Time	Displays the duration of the session that was active.
Account Delay Time	Displays how many seconds the network device has been trying to send this record for (subtract from record time stamp to determine the time this record was actually generated by the device).
Account Input Octets	Specifies the quantity of octets sent to and received from the device port during the session.
Account Output Octets	
Account Input Packets	Specifies the packets sent and received from the device port during the session.
Account Output Packets	

**Table 56:** RADIUS Accounting Record Details > Utilization Tab Parameters

## **RADIUS Accounting Record Details > Details Tab**

This section describes the parameters of the **Accounting Record Details > Details** tab for the RADIUS protocol.

The following figure displays the example of the **RADIUS Accounting Record Details > Details** page:

Figure 93: RADIUS Accounting > Details Page

Accounting Rec	cord Details	8
Summary	Auth Sessions Utilization Details	
Accounting P	Packet Details	<b>)</b>
For Sess	sion Id R0000026b-01-535634fa at Apr 22, 2014 14:53:11 IST	
Cisco-AVPair	dhcp- option=\000\014\000\005Zorro <sup>Apr</sup> 22, 2014 14:53:11 IST	
Cisco-AVPair	tlv=\000\001\000AMozilla/5.0 (Windows NT 6.1; rv:25.0) Gecko/20100101 Eirefox/25.0	
NAS-Identifie	er test-switch Apr 22, 2014 14:53:11 IST	
NAS-Identifie	er test-switch Apr 22, 2014 14:53:21 IST	
Cisco-AVPair	r dhcp- option=\000\014\000\005Zorro <sup>Apr</sup> 22, 2014 14:53:21 IST	
Cisco-AVPair	r tlv=\000\001\000AMozilla/5.0 (Windows NT 6.1; rv:25.0) Cocko/20100101 Firefox/25.0	
NAS-Identifie	er test-switch Apr 22, 2014 14:53:24 IST http-	
Cisco-A\/Pair	r tlv=\000\001\000AMozilla/5.0 Δpr 22 2014 14·53·24 IST	-
	Clo	ose

The following table summarizes the configuration information provided on the **RADIUS Accounting Record Details > Details** page:

 Table 57: RADIUS Accounting Record > Details Page Summary

Parameter	Description
Accounting Packet Details	Shows the details of RADIUS attributes sent and received from the network device during an initial authentication and subsequent reauthentications. Each section in the <b>Details</b> page corresponds to a session in Policy Manager.

## TACACS+ Accounting Record Details > Request Tab

When you navigate to the **Monitoring > Live Monitoring > Accounting** page and select a TACACS+ Accounting record, the **Accounting Record Details** page opens to the **Request** page.

The following figure displays the **TACACS+ Accounting Record Details > Request** page:

Accounting Record Details				
Request Auth Session	os Details			
Session ID:	8-2193619722-1398160916-9			
User Session ID:	T0000005-01-53563e03			
Start Timestamp:	Apr 22, 2014 15:31:56 IST			
End Timestamp:	Apr 22, 2014 15:31:56 IST			
Username:	test			
Client IP :	10.17.4.253:tty14			
Remote IP:	10.20.23.22			
Flags:	4			
Privilege Level:	15			
Authentication Method:	AUTHEN_METH_TACACSPLUS			
Authentication Type:	AUTHEN_TYPE_ASCII			
Authentication Service:	AUTHEN_SVC_LOGIN			
	Clos	е		

Figure 94: TACACS+ Accounting Record Details > Request Page

The following table describes the configuration parameters on the **TACACS+ Accounting Record** > **Request** page:

**Table 58:** TACACS+ Accounting Record Request Page Parameters

Parameter	Description
Session ID	Specifies the <b>Session ID</b> , which is a unique ID associated with a request.
User Session ID	Specifies a session ID that correlates authentication, authorization, and accounting records.
Start and End Timestamp	Shows the start and end times of the session.
Username	Shows the username associated with this record.
Client IP	Shows the IP address and tty (text terminal) of the device interface.
Remote IP	Shows the IP address from which the Administrator is logged in.
Flags	Shows the identifier corresponding to starting, stopping, or updating the accounting record.
Privilege Level	Specifies the privilege level of the Administrator. The range is from <b>1</b> (lowest) to <b>15</b> (highest).

### Table 58: TACACS+ Accounting Record Request Page Parameters (Continued)

Parameter	Description
Authentication Method	Identifies the authentication method used for network access.
Authentication Type	Identifies the authentication type used for network access.
Authentication Service	Identifies the authentication service used for network access.

## TACACS+ Accounting Record Details > Auth Sessions Tab

This section describes the parameters of the **Accounting Record Details** > **Auth Sessions** tab for the TACACS+ protocol.

You can click any row in the **Accounting** page to display the corresponding **Accounting Record Details** page for the session.

- 1. Navigate to the **Monitoring > Live Monitoring > Accounting** page.
- 2. Select a TACACS+ Accounting record.

The Accounting Record Details page opens.

3. To view the Authentication Sessions details, click the **Auth Sessions** tab.

The following figure displays the **TACACS+ Accounting Record Details > Auth Sessions** page:

**Figure 95:** TACACS+ Accounting Record Details > Auth Sessions Page

Accounting Rec	ord Details				8
Summary	Auth Sessions	Utilization	Details		
Number of Au	thentication Sessio	ns: 1			
Authenticatio	on Sessions Details				$\odot$
SessionId	Тур	e Time Stamp	)		
R018f2395-	-01-535773b8 initi	al Apr 23, 201	4 13:33:05	IST	
					Close

The following table summarizes the information available on the **TACACS+ Accounting Record Details** > **Auth Sessions** page:

Parameter	Description
Number of Authentication Sessions	Specifies the total number of authentications (always 1) and authorizations in this session.
Authentication Sessions Details	Denotes whether the request is an authentication or authorization request, and the time at which the request was sent for each request ID.

## TACACS+ Accounting Record Details > Details Tab

This section describes the parameters of the **Accounting Record Details** > **Details** page for the TACACS+ protocol.

You can click any row in the **Accounting** page to display the corresponding **Accounting Record Details** page for the session.

- 1. Navigate to the **Monitoring > Live Monitoring > Accounting** page.
- 2. Select a TACACS+ Accounting record.

The **Accounting Record Details** page opens.

3. To view the sessions details, click the **Details** tab.

The following figure displays the **TACACS+ Accounting Record Details** > **Details** page:

Figure 96: TACACS+ Accounting Record Details > Details Page

Accounting Record Details 8		
Request	Auth Sessions Details	
Accounting	Packet Details	
For 8-219	3619722-1398160916-9 at Apr 22, 2014 15:31:56 IST	
timezone	UTC	
task_id	555	
service	shell	
priv-Ivl	15	
cmd	show configuration <cr></cr>	
service priv-lvl cmd	shell 15 show configuration <cr></cr>	
		Close

The following table summarizes the configuration parameters provided on the **TACACS+ Accounting Record > Details** tab:

Parameter	Description
Accounting Packet Details	Shows command typed ( <b>cmd</b> ), privilege level of the administrator executing the command ( <b>priv-</b> <b>lvl</b> ) and service ( <b>shell</b> ) for each authorization request, as well as the start time, task ID, and the time zone.

# Live Monitoring: OnGuard Activity

This section provides the following information:

- About OnGuard Activity
- Bouncing an Agent Using Non-SNMP
- Bouncing a Client Using SNMP
- Broadcasting a Message to Active Endpoints
- Sending a Message to Selected Endpoints

## **About OnGuard Activity**

The **OnGuard Activity** page shows the real-time status of all endpoints that have W-ClearPass W-OnGuard persistent agent.

This page also presents configuration tools to bounce an endpoint and to send unicast or broadcast messages to all endpoints running the W-OnGuard agent.

To access the **OnGuard Activity** page:

1. Navigate to **Monitoring** > **Live Monitoring** > **OnGuard Activity**.

The **OnGuard Activity** page opens:

#### Figure 97: OnGuard Activity Page

м	Monitoring & Reporting » Live Monitoring » OnGuard Activity							
OnGuard Activity May 16, 2012 17:16:26 PDT  Auto Refresh Bounce Client (u: Broadcast Messa Filter: User  Contains  C			Refresh æ Client (using SNMP) cast Message					
	# [	🛛 User 🛦	Host MAC	Host IP	Host OS	Status	Date and Time	Authentication Records
	1. [	jbond	3C-07-54-3D-C9-9F	10.2.50.66	Mac OS X 10.7.4	9	2012/05/16 17:13:36	View
	2.	mahesh	68-A8-6D-19-A9-9C	10.2.50.70	Mac OS X 10.7.4	9	2012/05/16 14:43:40	View
	з. [	vivek	24-77-03-47-85-18	10.11.8.23	Microsoft Windows	7 😑	2012/05/16 16:32:00	View
	4.	vivek	F0-DE-F1-C1-85-7B	10.2.50.63	Microsoft Windows	7 \varTheta	2012/05/16 15:29:28	View
		Showing 1-4 o	f 4					Send Message Bounce

The following table describes the configuration parameters on the **OnGuard Activity** page:

### Table 61: OnGuard Activity Parameters

Parameter	Description
User	Displays the name of the user.
Host MAC	Displays the MAC address of the host.
Host IP	Displays the IP address of the host.
Host OS	Displays the operating system that runs on the host.
Status	Displays the online status of the host. Green indicates online and red indicates offline.
Date and Time	Displays the date and time at which the user was created.
Authentication Records	Click the <b>Authentication Records</b> > <b>View</b> button to see the <b>Endpoint</b> <b>Authentication Details</b> page with the authentication records.

## **Bouncing an Agent Using Non-SNMP**

This page is used to initiate a bounce on an endpoint's managed interface.



Endpoint bounce only works with endpoints that run the W-OnGuard persistent agent.

Initiating a bounce on the managed interface on the endpoint results in creating tags for the specified endpoint in the **Endpoints** page (navigate to **Configuration** > **Identity** > **Endpoints**).

One or more of the following tags are created:

- Disabled by
- Disabled Reason
- Enabled by
- Enabled Reason
- Info URL

To bounce an agent:

- Navigate to Monitoring > OnGuard Activity. The OnGuard Activity page opens.
- 2. Click a device listed on the **OnGuard Activity** page.

The **Agent and Endpoint Details** page opens.

## Figure 98: Agent and Endpoint Details

Agent and Endpoint details 8				
User:		а		
Host MAC:		fOdef133a1a3		
Host IP:		10.20.23.125		
Status:		Offline		
Agent Type:		OnGuard		
Host OS:		Windows 7		
Registered Policy Manager Server:		HW-4.15-SFO-25K [10.17.4.15]		
Registered at:		2014/03/04 14:33:59		
Last Unregistered at:		2014/04/03 14:56:56		
Last Seen Health Status:		-		
Unhealthy Health Classes:		-		
Description:				
Status: Unkno		wn		
Added by: Policy		Manager		
		Send Message Bounce Close		

The following table describes the configuration parameters on the **Agent and Endpoint Details** page:

Parameter	Description	
Host MAC	Displays the MAC address of the user.	
Description	Optional description of the endpoint.	
Status	Displays the status of the endpoint.	
Added by	Displays the server name.	
MAC Vendor	Vendor name and OS of the endpoint device.	
OnGuard Details		
User	Displays the name of the user.	
Host IP	Displays the IP address of the host.	
Status	Shows the online or offline status of the agent.	
Agent Type	Specifies the type of the OnGuard agent.	

## Table 62: Agent and Endpoint Details Parameters (Continued)

Parameter	Description		
Host OS	Displays the operating system that runs on the endpoint.		
Registered Policy Manager Server	Displays the name and IP address of the Policy Manager server.		
Registered at	Displays the date and time at which the Policy Manager installation was registered.		
Last Unregistered at	Displays the date and time at which the Policy Manager installation was last unregistered.		
Last Seen Health Status	Displays the health status of the endpoint. For example, QUARANTINED or HEALTHY.		
Unhealthy Health Classes	Displays the health classes that are unhealthy.		

### 3. Click Bounce.

The **Bounce Agents** page opens.

#### Figure 99: Bounce Agents Page

Bounce Agents	8
You have select	ed 1 Agent to be bounced
Display Message (Optional):	You have not installed required software on your system. Network access will be blocked until you take corrective action. Please contact help desk after you have taken corrective action.
Web link for more details (Optional):	
Endpoint Status:	<ul> <li>No change in status</li> <li>Allow network access</li> <li>Block network access</li> </ul>
	Bounce Cancel

The following table describes the configuration parameters on the **Bounce Agents** page:

## Table 63: Bounce Agents Page Parameters

Parameter	Action/Description
Display Message (Optional)	An optional message to display on the endpoint using the OnGuard interface.
Web link for more details (Optional)	An optional clickable URL that is displayed along with the Display Message.
Endpoint Status	• <b>No change in status</b> : No change is made to the status of the endpoint. The existing status of <b>Known</b> , <b>Unknown</b> , or <b>Disabled</b> continues to be applied. Access control is granted or denied based on the existing status of an endpoint.

 Table 63: Bounce Agents Page Parameters (Continued)

Parameter	Action/Description
	<ul> <li>Allow network access: Allow network access by white-listing this endpoint. Clicking Allow network access sets the status of the endpoint as Known.</li> <li>NOTE: You must configure Enforcement Policy Rules to allow access to the endpoints with the status Known.</li> <li>Block network access: Block network access by blacklisting this endpoint. Clicking Block network access sets the status of the endpoint to Disabled.</li> <li>NOTE: You must configure Enforcement Policy Rules to allow access to the endpoints with the status Disabled.</li> </ul>

## **Bouncing a Client Using SNMP**

The **Bounce Client (using SNMP)** dialog is used to initiate a bounce operation using SNMP with wired Ethernet switches.



Endpoint bounce only works with endpoints that run the W-OnGuard persistent agent.

## Requirements

To successfully bounce a client using SNMP, the following conditions are required:

- The network device must be added to Policy Manager and SNMP read and write parameters must be configured.
  - For information about adding a network device to W-ClearPass Policy Manager, see Adding a Network Device on page 464.
  - For details about configuring SNMP settings, see SNMP Read Settings Parameters on page 466 and SNMP Write Settings Parameters on page 468.
- SNMP traps (link up and/or MAC notification) must be enabled on the switch port (see W-ClearPass SNMP Traps and OIDs on page 872 and SNMP Trap Details on page 874).
- The DHCP snooper service on a W-ClearPass server must receive DHCP packets from the endpoint to specify the IP address of the endpoint to bounce.
  - For information about configuring the DhcpSnooper service, see W-ClearPass Network Services Options on page 510.
  - For information about configuring the IP helper address, see DHCP Collector on page 453.

## **Bouncing a Client**

To bounce a client using SNMP:

- Navigate to Monitoring > OnGuard Activity. The OnGuard Activity page opens.
- 2. Click the **Bounce Client (using SNMP)** link on the top-right of the **OnGuard Activity** page. The **Bounce Client (using SNMP)** dialog opens.
## Figure 100: Bounce Client (Using SNMP) Dialog

Bounce Client (using SNMP)			8
Client IP or MAC Address:	002312016c39	Go	
Host MAC:			
Host IP:			
Switch IP Address:			
Switch Port:			
Description:			
Status:			
Added by:			
		Bounce	Cancel

- 3. Enter the client IP or MAC Address.
- 4. Click **Go**, then click **Bounce**.

The following table describes the configuration parameters on the **Bounce Client (Using SNMP)** page:

Table 64:	Bounce	Client	(Using	SNMP)	Page	Parameters
	Dounce	Circinc	USING	JINNII	IUSC	i urumeters

Parameter	Action/Description
Client IP or MAC address	Enter the client IP address or MAC address of the bounce client.
Host MAC	Displays the MAC address of the host.
Host IP	Displays the IP address of the host.
Switch IP Address	Displays the IP address of the switch.
Switch Port	Displays the port number of the switch.
Description	Displays the description of the client.
Status	Displays the status of the client.
Added by	Displays the name of the user who added the client.

## **Broadcasting a Message to Active Endpoints**

To broadcast a message to selected active endpoints:

- Navigate to Monitoring > OnGuard Activity. The OnGuard Activity page opens.
- 2. Select the endpoint(s) that you want to broadcast to.
- Click the Broadcast Message link on the top-right of the OnGuard Activity page. The Broadcast Notification to Agents dialog opens.

Figure 101: Broadcast Notification to Agents Dialog

Broadcast Notification to Agents	
You have selecte	ed 2 Agents to be notified
Display Message:	Network policy has changed. Your system will be disassociated from the wireless network in a few minutes.
Web link for more details (Optional):	http://www.jdoe-policy.com/networkchanges.html
	Send Cancel

- 4. Display Message: Enter the text of the message you want to send to the selected active endpoints.
- 5. Web link: Optionally, enter a URL to be included with the Display Message.
- 6. Click Send.

## Sending a Message to Selected Endpoints

To send a message to selected endpoints:

- Navigate to Monitoring > OnGuard Activity. The OnGuard Activity page opens.
- 2. Select one or more devices listed on the **OnGuard Activity** page.
- 3. Click the Send Message button.

The Send Notification to Agents dialog opens.

Figure 102: Send Notifications to Agents

Send Notification to Agents	8
You have selected 3 Agents to be notified	
Display Message:	7
Web link for more details (Optional):	
Send Cancel	

- 4. Display Message: Enter a message to be sent to the selected endpoints
- 5. Web link: Optionally, enter a URL to be included with the message.
- 6. Click Send.

# Live Monitoring: Analysis and Trending

The **Analysis and Trending** page displays requests for the subset of components included in the selected filters over a selected time period: one month, two weeks, one week, one day, 12 hours, 6 hours, 3 hours, or one hour.

The data can be aggregated by **minute**, **hour**, **day**, or **week**. The list at the end of this section shows the perfilter count for the aggregated data.

Each bar corresponding to each filter in the bar graph is clickable. Clicking a bar drills down into the Access Tracker (see Live Monitoring: Access Tracker on page 117) that shows session data for the specific time-slice and for the specific requests.

1. To access this page, navigate to **Monitoring** > **Live Monitoring** > **Analysis and Trending**.





2. Use the following components in the user interface to customize and filter the **Analysis and Trending** page:

Component	Action/Description
Select Server	Select a W-ClearPass node from the cluster.
Update Now!	Click to update the display with the latest available data.
Customize This!	Click to customize the display by adding filters. You can add a maximum of four filters.
Toggle Chart Type	Click to toggle the chart display between line and bar type.
Add New Data Filter	Click to add a data filter in the global filter list. For more information on adding filters, refer to Data Filters on page 172.

# Live Monitoring: System Monitor

The **System Monitor** page has four tabs. Each tab provides one or more charts or graphs that give real-time information about various components.



Auto refresh ensures that the **System Monitor** page is updated for every two minutes. You can see the last updated time in the **Last updated at** field in the **System Monitor** page.

- System Monitor Page
- Process Monitor Page

- Network Monitor Page
- ClearPass Monitor Page

## System Monitor Page

The **System Monitor** page displays charts and graphs that display information about CPU load, CPU usage, memory usage, and disk usage for the selected W-ClearPass server.

To access the **System Monitor** page for the selected W-ClearPass server:

- 1. Navigate to Monitoring > Live Monitoring > System Monitor.
- 2. From the Select Server drop-down, select the desired W-ClearPass server.



#### Table 65: System Monitor Page Report Widgets

Widget	Description
CPU Usage	Percentage of CPU usage for the following: System, User, I/O Wait, and Idle time.
CPU Load	Percentage of CPU load averages in increments of 1, 5, and 15 minutes.
Memory Usage	Percentage of free and total memory in Gigabytes.
Swap Memory Usage	Percentage of free and total swap memory in Gigabytes.
Disk - Usage	Percentage of used and free disk space.
Disk - Swap Usage	Percentage of used and total swap space.

### Figure 104: System Monitor Page

# **Process Monitor Page**

The **Process Monitor** page displays CPU Usage and Main Memory Usage for a selected process or service.

To access the Process Monitor page:

## 1. Navigate to Monitoring > Live Monitoring > System Monitor > Process Monitor.

Figure 105: System Monitoring: Process Monitor Page



- 2. To view CPU Usage and Main Memory usage for the selected process or service, click the **Select Process** drop-down list.
- 3. Select one of the following options :
  - Admin UI service
  - AirGroup notification service
  - Apache web server
  - Async DB write service
  - Async network services
  - W-ClearPass IPsec service
  - DB change notification server
  - DB replication service
  - Domain service
  - Extensions service
  - Ingress logger service
  - Ingress logrepo service
  - Micros Fidelio FIAS
  - Multi-master cache
  - Policy server
  - Radius server
  - Stats aggregation service
  - Stats collection service

- System auxiliary services
- System monitor service
- Tacacs server
- Virtual IP service

## **Network Monitor Page**

The **Network Monitor** page displays information about the selected network traffic type.

To access the **Network Monitor** page:

- 1. Navigate to **Monitoring > Live Monitoring > System Monitor > Network** tab.
- 2. From the **Select** drop-down, select the desired traffic type.

#### Figure 106: Network Monitor Page

Monitoring » Live Monitoring » System Monitor

## System Monitor

Last updated at: Mar 15, 2016 20:16:14 EDT

Time Range: Last 30 minutes

System Monitor	Proce	ss Monitor	Network	ClearPass	
Select:		RADIUS			•
🙆 RADIUS Traffi	C				
40M					
20M				••••••	
	9:50	19:55 20: Tim	:00 20:05 e (minutes)	20:10	20:15
	<ul> <li>Total R</li> </ul>	ADIUS auth traf	ffic on port 164	5	
	← Total R ● Total R	ADIUS accounti ADIUS auth traf	ing traffic on po ffic on port 181	ort 1646 2	
	★ Total R	ADIUS accounti	ing traffic on po	ort 1813	

The Network Monitor page displays network activity (in bytes) for the following traffic types:

- OnGuard
- Database
- Web Traffic
- RADIUS
- TACACS
- SSH
- NTP

# **ClearPass Monitor Page**

The **ClearPass** Monitoring page displays performance monitoring counters and timers for the last 30 minutes of activity for the following W-ClearPass components:

- Service Categorization
- Authentication (RADIUS, TACACS, or WebAuth)
- Authorization
- Role Mapping
- Posture Evaluation
- Audit Scan
- Enforcement
- End-to-End Request Processing (RADIUS, TACACS, or WebAuth)
- Advanced

#### To access the **ClearPass Monitor** page:

#### 1. Navigate to Monitoring > Live Monitoring > System Monitor > ClearPass tab.

- 2. Click the **Select** drop-down.
- 3. Select the desired W-ClearPass performance monitoring counter.

#### Figure 107: System Monitoring: ClearPass Monitor Page



# **Profiler and Discovery**

#### This section provides the following information:

- Profiler and Discovery: Endpoint Profiler
- Profiler and Discovery: Network Discovery

# **Profiler and Discovery: Endpoint Profiler**

If the Profile license is enabled, a list of the profiled endpoints are visible in the **Endpoints Profiler** page.

1. To access the Endpoint Profiler, navigate to the **Monitoring > Profiler and Discovery > Endpoint Profiler** page.

The list of endpoints you view is based on the **Device Category**, **Device Family**, and **Device Name** items that you selected.

Figure 108 shows an example of the graphs available on the Endpoint Profiler page:

Figure 108: Endpoint Profiler Page



- 2. To modify the selection criteria used to list the devices, click **Change Selection**.
- 3. To see graphs that show information about distribution and update frequency for devices and computers, click **Change View**.
- 4. To view endpoint details about a specific device, click a device in the table below the graphs.

The **Endpoint Profiler Details** > **Endpoint** page opens:

### Figure 109: Endpoint Profiler Details

MAC Address	0015c5b16c2f	IP Address	10.13.13.83
Description		Static IP	TRUE
Status	Unknown	Hostname	avenda- 2bbb70ff.india.avendasys.com
Added by	Policy Manager	Device Category	Computer
Added by	r olicy Hanager	Device OS Family	Windows
		Device Name	Windows XP
		Added At	May 06, 2013 15:13:27 IST
		Updated At	May 10, 2013 17:55:06 IST
		Show Fingerprint	
Endpoint Fingerpri	nt Details		
Host User Agent:	Aruba ClearPassOnG	Guard	
Host OS Type:	Windows XP		

5. To return to the **Endpoint Profiler** page, select the **Cancel** button.

# **Profiler and Discovery: Network Discovery**

#### This section provides the following information:

- About Network Discovery
- Adding the Configurations to Query Seed Devices
- SNMP Credentials Configuration
- SSH Credentials Configuration
- SSH Credentials Configuration
- WMI Credentials Configuration
- Initiating a Network Discovery Scan
- About Auto-Refresh
- Importing and Viewing Discovered Network Devices
- Viewing Discovered Endpoints
- Configuring Nmap-Based Endpoint Port Scans

## **About Network Discovery**

Network Discovery uses a configured *seed network device* (typically a switch, router, or controller) to discover endpoints and network devices.

The following information is read from the seed device:

• SNMP information

An SNMP description is necessary for discovering and profiling the network devices. For more information, see SNMP Credentials Configuration on page 154.

• SSH credentials

For Linux server or network device discovery, specify SSH configuration credentials. For more information, see SSH Credentials Configuration on page 156.

WMI credentials

For Windows device discovery, specify WMI (Windows Management Instrumentation) credentials. For more information, see WMI Credentials Configuration on page 158.

Connected endpoints

Information about endpoints connected to the network device (typically MAC addresses of endpoints connected to switch ports). These are added as discovered endpoints. For more information, see Viewing Discovered Endpoints on page 165.

• ARP table

[[[Undefined variable aruba\_style\_guide.Profiler]]] supports Address Resolution Protocol (ARP) probes for network discovery scans. When this option is enabled, the scan will now also probe all available ARP entries. The ARP table provides information about MAC address > IP associations for endpoints that were recently seen by this device. These endpoints are probed further in an attempt to profile those devices. For more information, see Viewing Discovered Endpoints on page 165.

Neighbor network devices

Other network devices connected to the seed device as determined by neighbor discovery protocols such as Cisco Discovery Protocol (CDP) and Link Layer Discovery Protocol (LLDP) (if enabled in your network).

Each of the discovered neighbor network devices are further queried as seed devices; this is repeated for multiple levels in your network up to a specified scan depth. For more information, see Viewing Details on a Discovered Device on page 164.

Services and processes running on an Endpoint

During the subnet scan, Network Discovery and the OnConnect domain-joined Windows client will be queried to retrieve all the services and processes running on the endpoint. This information will be displayed in the W-ClearPass Insight Endpoint reports.

## **Network Discovery High-Level Tasks**

Configuring Network Discovery consists of these major tasks:

- 1. Add the configurations (SNMP, SSH, or WMI) needed to query all the devices in the target network.
- 2. Initiate a network discovery scan.
- 3. Import the discovered network devices into W-ClearPass.
- 4. Review the set of discovered devices and view the connected endpoints and neighbors.

# Adding the Configurations to Query Seed Devices

You must configure SNMP, SSH, and WMI credentials for the devices that you want to discover as part of the network scan. These credentials are used during Network Discovery or an On-Demand subnet scan to profile Linux servers and machines (SSH credentials), Windows servers and machines (WMI credentials), and network devices (SNMP).

# **SNMP Credentials Configuration**

For network device discovery, specify SNMP Read credentials. An SNMP-based scan sends an SNMP request to retrieve the network device information.

To add the SNMP configuration:

- Navigate to Configuration > Profile Settings, then select the SNMP Configuration tab. The Profile Settings > SNMP Configuration page opens.
- 2. Click the **SNMP Configuration** tab.

Figure 110: Adding an SNMP Configuration

Configuration » Profile Settings Profile Settings	On-Demand Subnet Scan
Subnet Scans SNMP Configuration SSH Configuration WMI Configuration	
Specify SNMP configuration used for querying hosts discovered by a Subnet Scan	Add SNMP configuration
IP Subnets/IP Addresses 📴 👘	

## 3. Click Add SNMP Configuration.

The SNMP Configuration dialog opens.

#### Figure 111: SNMP Configuration Dialog

SNMP Configuration		•
IP Subnets/IP Addresses	.: 10.15.0.0/16	
Entries		_
Version User	name Description 🗊	
SNMP Version:	SNMP v2 with community strings	
Description:	SNMP v2 configuration	
Community String:	••••••••••••••••••••••••••••••••••••••	
	Reset Save Entry	
	Save Cance	ł

4. Specify the **SNMP Configuration** parameters as described in Table 66. When finished, click **Save Entry**, then click **Save**.

## Table 66: SNMP Configuration Parameters

Field	Action/Description
IP Subnets/ IP Addresses	<ol> <li>Enter either one or more IP subnets or one or more IP addresses. For multiple entries, separate multiple IP addresses with commas.</li> <li>When you initiate the network discovery scan, W-ClearPass will use the SNMP configuration to fetch the network device information for discovered devices.</li> </ol>
SNMP Version	2. From the drop-down, select the appropriate SNMP version.
Description	3. Optionally, enter a description of this SNMP configuration (recommended).
Community String	4. Enter the community string, then reenter the community string in the <b>Verify</b> field.

# SSH Credentials Configuration

For Linux server or network device discovery, specify SSH (Secure Shell) configuration credentials. When SSH is found for an IP address or subnet, Network Discovery looks for any Linux server or machine associated with that IP address or subnet.

You can configure multiple user names and passwords. These credentials are organized in the order in which they were created.

To configure SSH credentials for a network discovery scan:



The SSH configuration can be for a single IP address or a subnet. These credentials are used when an SSH scan is initiated.

#### 1. Navigate to **Configuration** > **Profile Settings**.

The Profile Settings page opens.

#### Figure 112: Profile Settings Page

Configuration » Prot Profile Settin	file Settings <b>GS</b>			On-Demand Subnet
Subnet Scans	SNMP Configuration	SSH/WMI Configuration		
Specify the IP sub	onets to be scanned for	discovering hosts and their ca	ipabilities -	
Policy Manag	ger Zone	IP Subnet to Scan	Ť	
1. Click to add				
2. Select the s	<b>SSH Configurat</b>	<b>ion</b> tab. Tab		
igure its. 5.	Shi Conjigurution	100		
Configuration » Profile Profile Setting:	Settings S			On-Demand Subnet Sca

Subnet Scans SNMF	Configuration	SSH Configura	ntion V	VMI Configuration			
Specify settings required	for performing SSI	H netscan -					Add Config
IP Subnets/IP Add	resses	D	Ť				
	Specify settings required IP Subnets/IP Add	Specify settings required for performing SSI IP Subnets/IP Addresses	Specify settings required for performing SSH netscan - IP Subnets/IP Addresses	Specify settings required for performing SSH netscan - IP Subnets/IP Addresses	Specify settings required for performing SSH netscan - IP Subnets/IP Addresses	Specify settings required for performing SSH netscan - IP Subnets/IP Addresses	Specify settings required for performing SSH netscan - IP Subnets/IP Addresses

#### 3. Click Add Configuration.

The **SSH Configuration** page opens.

## Figure 114: SSH Configuration Page

SSH/WMI Configurat	ion						
IP Subnets/IP Addres	ses:	10.2.50.0/24					
Type:		SSH	•				
Entries							
Usernar	ne	Descripti	on	Ξ.			
Username:	root	No Comigurado					
Password:	••••	•••••	Verify Password:	•••••			
Enable Password:	••••	•••••	Enable Password Verify:	•••••			
Description: SSH configuration to scan for Linux devices							
				Reset Save Entry			
				Save Cancel			

4. Specify the parameters in the **SSH Configuration** dialog as described in the following table, then click **Save Entry**.

## **Table 67:** SSH Configuration Parameters

Field	Action/Description
IP Subnets/ IP Addresses	1. Enter either one or more IP subnets or one or more IP addresses. For multiple entries, separate multiple IP addresses with commas.
Username	2. Enter the username for the device or subnet specified.
Password	3. Enter the password for the device or subnet specified.
Enable Password	4. Enter the Enable password, then reenter the password in the <b>Enable Password Verify</b> field.
Description	5. Optionally, enter a description of this SNMP configuration (recommended).

- 6. Repeat this procedure for additional entries if needed.
- 7. When finished, click **Save**.

You return to the **Profile Settings** page, where you can see that the SSH configuration has been added successfully (see Figure 115).

### Figure 115: SSH Configuration Added Successfully

Configuration » Profile Settin	ngs	
Profile Settings		
Configuration		8
IP Subnets/IP Addresses:	10.x.x.x/24	
Entries		
Username	Description	Ť
1. root	SSH configuration to discover Linux devices	Ť

## WMI Credentials Configuration

For Windows device discovery, specify WMI (Windows Management Instrumentation) configuration credentials. WMI configuration is necessary to discover Windows systems and device fingerprint details.

WMI a key part of the Windows operating system. It is used to gather system statistics, monitor system health, and manage system components. To work properly, WMI relies on the WMI service. This service must be running and properly configured for your environment.

For WMI, the login format for **username** is usually **domain\username**. Whatever domain you provide, it will be prepended to the username before logging into that machine.

Suppose you have provided an IP subnet address:

- W-ClearPass first checks to see if WMI is configured for that subnet/IP address.
- If WMI is configured, W-ClearPass checks to see if port 135 is open.
- If port 135 is open, W-ClearPass attempts the WMI login with those credentials.

If you provide just one IP address, the WMI login is performed for that particular IP address only.

To configure WMI credentials for a network discovery scan:

#### 1. Navigate to **Configuration** > **Profile Settings**.

The **Profile Settings** page opens.

#### Figure 116: Profile Settings Page

Configuration » Profile Settings Profile Settings	On-Demand Subnet Scan	
Subnet Scans SNMP Configur	ration SSH/WMI Configuration	
Specify the IP subnets to be scann	ed for discovering hosts and their capa	abilities -
Policy Manager Zone	IP Subnet to Scan	ά
1. Click to add		
Figure 117: WMI Configur	ation Tab	
Configuration » Profile Settings Profile Settings		On-Demand Subnet Scan
Subnet Scans SNMP Configuration	SSH Configuration WMI Configurat	tion
Specify settings required for performing	1/h 47	
	WMI netscan -	Add Configuration

## 3. Click Add Configuration.

#### The WMI Configuration page opens.

## Figure 118: WMI Configuration Page

SSH/WMI Configuration							
IP Subnets/IP Addresses:	10.9.52.105						
Туре:	WMI						
Entries							
Username	Description		Ť				
Domain:	No Configuration preser	nt					
Username:	root	_					
Password:	•••••	Verify Password:	•••••				
Description: WMI configuration to scan for Windows devices							
			Reset Save Entry				
			Save Cancel				

4. Specify the WMI Configuration parameters as described in Table 68, then click Save Entry.

#### **Table 68:** WMI Configuration Parameters

Field	Action/Description
IP Subnets/ IP Addresses	<ol> <li>Enter either one or more IP subnets or one or more IP addresses. For multiple entries, separate multiple IP addresses with commas.</li> <li>NOTE: The WMI configuration can be for a single IP address or a subnet. These credentials are used when a WMI scan is initiated.</li> </ol>
Domain	2. Enter the name of the Windows domain for logging into the device(s) that you are scanning.
Username	3. Enter the username for the device or subnet specified.
Password	4. Enter the password for the device or subnet specified.
Description	5. Optionally, enter a description of this SNMP configuration (recommended).

- 6. Repeat this procedure for additional entries if needed.
- 7. When finished, click **Save**.

You return to the **Profile Settings** page, where you can see that the WMI configuration has been added successfully (see Figure 119).

Configuration » Profile Settings

## Profile Settings

#### SSH/WMI configuration added successfully

5	Subnet Scans	SNMP Configuration	SSH/WMI C	onfiguration	
Sp	ecify settings r	equired for performing	SSH/WMI netscar	1 -	
	IP Subnets/	IP Addresses	Туре	Ð	Ť
1	. 10.2.50.0/24	ł	SSH	÷.	Ť
2	. 10.9.52.105		WMI	2	Ť

# Initiating a Network Discovery Scan

**Seed devices** are the initial IP addresses provided by the network administrator to start the network scan. When you initiate a network discovery scan and specify the seed devices, network discovery uses SNMP to:

- Find any other devices connected to the seed devices.
- Profile the connected devices.
- W-ClearPass uses that information to detect more devices in the network. The network discovery scan will proceed to the network depth specified by the **Scan Depth** parameter (described in Table 69 below).
- You can go to those devices and see their neighbor devices.



Running a network discovery scan on seed devices is a time- and resource-consuming operation. Depending on the number of devices associated with the seed device, a complete scan can take more than an hour. It is recommended that the network scan should be done outside of normal business hours or performed on a W-ClearPass node that is not servicing core authentications.

#### To initiate a Network Discovery Scan:

1. Navigate to **Monitoring > Profiler and Discovery > Network Discovery**.

#### The **Network Discovery** page opens.

#### Figure 120: Network Discovery Page

M 1	1onitori Netw	ng » Profiler and Discove ork Discovery	ry » Network Discovery			4 	Start Netw View Endp View Disco	ork Discovery points overed Device	' Scan
	Filter:	Seed Devices	▼ contains ▼	+	Go Clear Filter			Show 10	<ul> <li>records</li> </ul>
	#	Seed Devices	CPPM Server	Start Time	End Time	Endpoints	Devices	Status	Action
	1.	10.73.4.10	cppm-66-b1	2015-11-18 03:28:34	2015-11-18 03:29:16	39	9	COMPLETE	9
	2.	10.73.4.10	cppm-66-b1	2015-11-17 19:32:23	2015-11-17 19:33:05	39	9	COMPLETE	9
	з.	10.73.4.10	cppm-66-b1	2015-11-17 19:24:16	2015-11-17 19:24:58	39	9	COMPLETE	9
	4.	10.73.4.10	cppm-66-b1	2015-11-17 19:20:31	2015-11-17 19:21:13	39	9	COMPLETE	9
	5.	10.73.4.10	cppm-66-b1	2015-11-17 19:06:03	2015-11-17 19:06:45	39	9	COMPLETE	9
	6.	10.73.4.10	cppm-66-b1	2015-11-17 18:46:45	2015-11-17 18:47:27	39	9	COMPLETE	9
	9	Showing 1-6 of 6							

2. Click Start Network Discovery Scan.

The **Initiate Scan** dialog opens.

### Figure 121: Initiating the Seed Devices Scan

Initiate scan	8
Specify seed devices IP to	be scanned for discovering Endpoints and NADs -
CPPM Server:	cppm-66-b1 (10.73.4.139)
Scan Depth:	3 🔻
Seed Devices:	
WARNING: This is an resou hours to complete scan de devices specified.	rce intense and time consuming operation. It can take upto pending on the number of devices associated with the seed
	Start Cancel

3. Enter the appropriate information in the **Initiate Scan** dialog as described in Table 69.

Table 69: Initiating Network Discovery Scan Parame	eters
--	-------

Field	Action/Description
Server	<ol> <li>From the drop-down list, select the W-ClearPass Policy Manager server. If the W-ClearPass server is in a cluster, the list will display the cluster node IP addresses that you can choose.</li> <li>NOTE: Once you select the node, the network discovery scan starts with that node.</li> </ol>
Scan Depth	<ol> <li>Specify the Scan Depth by selecting the desired number from 1 to 5. The Scan Depth numbers indicate the levels of the network you want to scan. The default is Scan Depth 3. The seed devices are, by default, at Scan Depth 1. Starting from the seed device, the next device level is Scan Depth 2, and so on, until the scan reaches the scan depth specified here.</li> </ol>
Seed Devices	<ol> <li>Enter the IP addresses of one or more seed devices from which the network scan should proceed.</li> <li>Separate multiple device IP addresses with commas.</li> </ol>

## 4. Click Start.

You return to the **Network Discovery** page, which now indicates the following:

- The **Start Time** and **End Time** for the seed device scan.
- The number of **Endpoints** and **Devices** connected to the seed device.
- The Status of the scan operation, which shows initially as "Scheduled," then "In Progress," and finally, "Completed."

#### Figure 122: Seed Device Successfully Scanned

١	4onitori	onitoring » Profiler and Discovery » Network Discovery								
I	Network Discovery						Start Netw View Endp View Disc	vork Discovery points overed Device	y Scan es	
	Filter:	Seed Devices	▼ contains ▼	+	Go Clear Filter			Show 10	<ul> <li>records</li> </ul>	
	#	Seed Devices	CPPM Server	Start Time	End Time	Endpoints	Devices	Status	Action	
	1.	10.73.4.10	cppm-66-b1	2015-12-11 16:49:49				SCHEDULED	9	
	2.	10.73.4.10	cppm-66-b1	2015-11-18 03:28:34	2015-11-18 03:29:16	39	9	COMPLETE	9	
	з.	10.73.4.10	cppm-66-b1	2015-11-17 19:32:23	2015-11-17 19:33:05	39	9	COMPLETE		

- 5. You can stop a scheduled seed device scan or restart a completed scan:
  - a. To stop the scan operation, click the **Red Action** button, then click **Yes** to confirm the stop operation.
  - b. To restart a completed scan, click the **Green Action** button.

## **About Auto-Refresh**

When **Auto-Refresh** is enabled (it is enabled by default), W-ClearPass fetches fresh data every few seconds to ensure that the network discovery scan status is always current.

When **Auto-Refresh** is enabled, the button is green. You can disable **Auto-Refresh** by clicking the button, which will then turn red to indicate this feature is disabled.

To enable or disable Auto Refresh:

#### 1. Navigate to **Monitoring > Profiler and Discovery > Network Discovery**.

Figure 123: Network Discovery > Auto Refresh

Monitori	nitoring » Profiler and Discovery » Network Discovery							
Netw	ork Discovery				9 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Auto Refre Start Netw View Endp View Disco	sh ork Discovery points overed Device	/ Scan
Filter:	Seed Devices	▼ contains ▼	+	Go Clear Filter			Show 10	<ul> <li>records</li> </ul>
#	Seed Devices	CPPM Server	Start Time	End Time	Endpoints	Devices	Status	Action
1.	10.	sup-cppm-199	2016-02-22 15:46:40	2016-02-22 15:56:06	444	11	COMPLETED	9
2.	10.	sup-cppm-199	2016-02-22 15:19:22	2016-02-22 15:27:48	786	15	COMPLETED	9

#### 2. Click the Auto Refresh link.

Every **Auto-Refresh** operation accesses the database and reads the data. When there is no network scan occurring, you can disable **Auto-Refresh** as there is no need to access the database every time.

## Importing and Viewing Discovered Network Devices

To import and view discovered network devices:

1. Navigate to Monitoring > Profiler and Discovery > Discovered Devices.

The **Discovered Devices** page opens.





## **Importing Network Devices**

The devices that you import are added to the set of network devices known to W-ClearPass.



You can import devices from the Publisher node only.

To import and add discovered devices to the set of W-ClearPass Network Devices:

- From the list of discovered devices, select a device you wish to import (as shown in Figure 124).
   You can select all of the discovered devices at once by clicking the Name check box.
- 2. Click the **Import** button.

The Network Device Details dialog opens.

#### Figure 125: Importing a Network Device

Network Device Details	0
RADIUS Shared Secret:	Verify:
TACACS+ Shared Secret:	Verify:
Override Vendor:	
Enable RADIUS CoA:	RADIUS CoA Port: 3799
<b>Note:</b> Names with special replaced by underscore	characters other than -, _, { }, [ ], ( ), dot and space will be
	Import Cancel

3. Enter the appropriate information in the **Network Device Details** dialog as described in Table 70.

Table 70	<b>D:</b> Specifying	Network Device	Details for	Importing	Devices
----------	----------------------	----------------	-------------	-----------	---------

Field	Action/Description
RADIUS Shared Secret	1. If using RADIUS, enter the RADIUS Shared Secret for the selected discovered device.
TACACS+ Shared Secret	2. If using TACACS+, enter the TACACS+ Shared Secret for the selected discovered device.
Override Vendor	3. Optionally, to override the discovered vendor type, select this check box.
Vendor	<ul> <li>This field is displayed when you select <b>Override Vendor</b>.</li> <li>4. From the <b>Vendor</b> drop-down, select the name of the vendor type to override the discovered vendor type.</li> </ul>
Enable RADIUS CoA	5. Select this check box to enable RADIUS CoA (Change of Authorization).
RADIUS CoA Port	The default RADIUS CoA port is <b>3799</b> . 6. To change the RADIUS CoA port number, enter the new port number.

#### 7. Click Import.

The selected network device has been added to W-ClearPass. To see the network device listed, navigate to **Configuration** > **Network** > **Devices**.

Figure 126: Network Device Added to W-ClearPass

Configuration » Network » Devices Network Devices	<ul> <li>Add</li> <li>▲ Import</li> <li>▲ Export All</li> <li>♥ Discovered Devices</li> </ul>		
Filter: Name   Contains	+	Go Clear Filter	Show 10 💌 records
# 🔲 Name 🔺	IP or Subnet Address	Description	
1. ArubaSwitch-10.2.51.244	10.2.49.244	Added by Network Discovery	
Showing 1-1 of 1			Export Delete

## Viewing Details on a Discovered Device

To view detailed information about a discovered network devices, including a list of its neighbors in the network:

1. Navigate to **Monitoring > Profiler and Discovery > Discovered Devices**.

The **Discovered Devices** page opens.

2. Click the name of the device of interest.

The **Network Device Details** page opens.

#### Figure 127: Viewing Details fora Discovered Device

Network Device Details		8
Sys Name:	CPPM-HP-2920-I	
Vendor:	Hewlett-Packard-Enterprise	
Sys Location:	#1344#CPPMLab#ROW2#Rack2	
Sys Contact:	dl-cppm-qa@arubanetworks.com	
Sys Description:	HP J9727A 2920-24G-PoE+ Switch, revision WB.16.01.0000x, ROM WB.15.05 (/ws/swbuildm/rel_richmond_qaoff/code/build /anm(swbuildm_rel_richmond_qaoff_rel_richmond)) (Formerly ProCurve)	
Status:	Imported	
Update Time:	Mon Jan 11 2016 16:04:30 GMT-0800 (Pacific Standard Time)	
IP Address:	10. 10.	

#### **Neighbor Device Details:**-

#	IP Address	Name	Port	Device	Description
1.	10.	Cisco-Switch-48.1	23	Switch	Cisco IOS Software, C3750E Software (C3750E-UNIVER
					Close

3. When finished, click **Close**.

## **Viewing Discovered Endpoints**

To view all the discovered endpoints that are connected to the network:

- Navigate to Monitoring > Profiler and Discovery > Network Discovery. The Network Discovery page opens.
- 2. Click View Endpoints.

The Endpoint Profiler opens.

Figure 128: Viewing the Discovered Endpoints Information



3. When finished, click **Back to Network Discovery**.

# **Configuring Nmap-Based Endpoint Port Scans**

The Network Discovery scan feature supports running an Nmap-based scan on a host to detect open ports and also to fingerprint the service(s) running behind those ports. This information is used in the device profile.

The steps to fully configure endpoint port scans using Nmap are as follows:

- 1. Enable Nmap-based endpoint port scans.
  - a. Navigate to Administration > Server Manager > Server Configuration > Cluster-Wide Parameters.

The **Cluster-Wide Parameters** page opens.

b. Select the **Profiler** tab.

#### Figure 129: Cluster-Wide Parameters > Profiler Dialog

Cluster-Wide Parameters		8
General Cleanup Intervals Notifications Standby Publishe	r Virtual IP Mode Data	base Profiler
Parameter Name	Parameter Value	Default Value
Profiler Scan Ports	135,3389 TCP ports	135,3389
Process wired device information from IF-MAP interface	FALSE 💌	FALSE
Enable Endpoint Port Scans using Nmap	FALSE 💌	FALSE
Enable Endpoint Posture scan using WMI	FALSE 🔻	FALSE
Netflow Reprofile Interval	24 hours	24
	Restore Defau	Its Save Cancel

c. Set the Enable Endpoint Port Scans using Nmap parameter to TRUE.

For more information, see Profiler Parameters on page 561.

- 2. Configure SNMP, SSH, WMI settings for the subnets.
  - a. Navigate to **Configuration** > **Profile Settings**.
  - b. Configure SNMP, SSH, WMI settings for the subnets (see Adding the Configurations to Query Seed Devices on page 154).
- 3. Initiate a network discovery scan configuring a seed device with **Probe ARP** entries enabled (see Initiating a Network Discovery Scan on page 160).
- 4. When the Network Discovery scan is completed, select an endpoint (see Viewing the List of Authentication Endpoints on page 259).
  - a. Navigate to **Configuration** > **Identity** > **Endpoints**.
  - b. Select the endpoint of interest.
- 5. To view the list of host services and the list of open ports returned by the network discovery scan for the selected host/endpoint, select the **Fingerprints** tab (see Figure 130).

#### Figure 130: Endpoint Fingerprint Details with Nmap Data

Endpoint Attributes	Fingerprints
Endpoint Fingerprint Details	;
Host Services:	<ul> <li>22 ssh - OpenSSH Version: 5.9</li> <li>49 tcpwrapped</li> <li>80 http - Apache httpd</li> <li>443 http - Apache httpd</li> <li>5432 postgresql - PostgreSQL DB</li> </ul>
Host Open Ports:	22, 49, 80, 443, 5432
SSH device name:	ClearPass 6.6.1.86099 on CP-VA-5K
	Save Cancel

# **Audit Viewer**

This section provides the following information:

- Introduction
- Audit Viewer
- Audit Viewer
- Audit Viewer

## Introduction

Monitoring » Audit Viewer

The **Audit Viewer** page provides a dynamic report on actions, device name, category of Policy Manager component, user, and timestamp. To access the Audit Viewer:

1. Navigate to **Monitoring** > **Audit Viewer**.

The Audit Viewer page opens.

#### Figure 131: Audit Viewer Page

Audit V	udit Viewer							
Filter: Act	ion	▼ contains ▼	+ Co Clear Filter Show 10 • records					
#	Action	Name	Category	User	Timestamp			
21.	REMOVE	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:13:43 PST			
22.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:11:23 PST			
23.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:10:44 PST			
24.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:10:17 PST			
25.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:08:35 PST			
26.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:08:24 PST			
27.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:07:23 PST			
28.	MODIFY	01-02-03-04-05-06	Guest User	admin	Jan 02, 2014 13:05:58 PST			
29.	ADD	9c207b1a566c	Endpoint	apiadmin	Jan 02, 2014 12:43:46 PST			
30.	MODIFY	9C-20-7B-A7-5A-24	Guest User	admin	Jan 02, 2014 12:01:20 PST			
A Show	I ≤ 4 Showing 21-30 of 99 ▶							

2. To display detailed information about the selected event, click any row in the audit viewer.

The Audit Row Details page opens (see ).

The content in the **Audit Row Details** page varies, depending upon type of event you select.

## Add Events

To display additional details that are specific to the new policy component, click a row with the **Add** action type.

#### The Audit Row Details page opens.

Figure 132: Audit Row Details for Add Event

Audit Row Details	8
Enforcement Drafile VA	agent out profile
Enforcement Profile - V4	agent em prome
Profile	
Name	V4 agent enf profile
Туре	Agent
Template	Agent Enforcement
Description	
Attributes	
Bounce Client	false
Message	V4
SDK Type	V4
	Close

For example, if a TACACS enforcement profile is added, the **Audit Row Details** page displays detailed information about that profile.

If a policy is created, the **Audit Row Details** page displays information about the policy.

## **Modify Events**

To display additional details information about the change, including the previous values, the latest, updated values, and the differences between the two, click a row with the **Modify** action type.

Figure 133 shows the Audit Row Details page for a Modify Event.

Figure 133: Audit Row Details for Modify Event

Audit Row Details		8
Old Data New Data	Inline Difference	
Service - CPATS LDAP	FO service	•
Service Details		Ξ
Name	CPATS LDAP FO service	
Description	CPATS Aruba 802.1X Wireless Access for LDAP Failover scenarios	
Туре	RADIUS	
Template	Aruba 802.1X Wireless	
Precedence Order	123	
Status	Enabled	
Monitor Mode	Disabled	-
	Clos	se

When you view a modify event, the **Audit Row Details** window contains the following three tabs:

## Table 71: Audit Row Details > Modify Event Page

Parameter	Description
Old Data	<ul> <li>Displays a summary of details about the original data values.</li> <li>The <b>Profile</b> section shows a summary of the profile values.</li> <li>The <b>Attributes</b> section shows data about the original attributes and values.</li> </ul>
New Data	<ul> <li>Displays a summary of details about the new data values.</li> <li>The <b>Profile</b> section shows a summary of the profile values.</li> <li>The <b>Attributes</b> section shows data about the original attributes and values.</li> </ul>
Inline Difference	<ul> <li>Displays information about what changed. The information is color-coded to indicate the following types of changes:</li> <li>Modified</li> <li>Added</li> <li>Deleted</li> <li>Moved up</li> <li>Moved down</li> </ul>

## **Remove Events**

To display details about attributes that were removed, click a row with the **Remove** action type.

# **Event Viewer**

This section provides the following information:

- About the Event Viewer
- Creating an Event Viewer Report Using Default Values
- Creating an Event Viewer Report Using Custom Values
- Viewing Report Details

# About the Event Viewer

The **Event Viewer** page provides reports about system-level events. All attempted upgrade, patch, and hotfix installations are logged in the Event Viewer, including failed system installation attempts.

Session Idle time-out values for Admin WebUI session time-out and CLI session time-out events generate Event Viewer messages with a description that includes the client IP address and session ID when necessary.

## **Unsupported Admin Access Attempts Logged to the Event Viewer**

If an attempt is made to access W-ClearPass Policy Manager administration command-line interface (CLI) with unsupported SSH protocol versions, or unsupported encryption or cryptographic hash algorithms, W-ClearPass logs those alerts in the Event Viewer. This feature requires the **Ingress Event Engine** option and services to be enabled (for details, see Enabling Ingress Events Processing on page 736).

If an attempt is made to access W-ClearPass Policy Manager administration WebUI with unsupported SSL protocol versions, or unsupported ciphers, W-ClearPass logs those alerts in the Event Viewer. This feature requires the **Ingress Event Engine** option and services to be enabled for the W-ClearPass server (for details, see Enable Ingress Events Processing on page 500).

To access the Event Viewer:

1. Navigate to **Monitoring** > **Event Viewer**.

The Event Viewer page opens.

#### Figure 134: Event Viewer Page

Monitoring Event V	tonitoring » Event Viewer Event Viewer Select Server: eighty84 (10.2.48.84)						
Filter: Sou	rce 💌 contains 💌	+	Go Clear Filter Show 10 records				
#	Source	Level	Category	Action	Timestamp ▼		
1.	Sysmon	ERROR	System	None	Nov 20, 2013 14:05:01 PST		
2.	Admin UI	INFO	Logged in	None	Nov 20, 2013 13:47:31 PST		
3.	Admin UI	INFO	Logged in	None	Nov 20, 2013 13:33:35 PST		
4.	Endpoint Context Server	INFO	MobileIron: Profile details updated	None	Nov 20, 2013 13:22:17 PST		
5.	Endpoint Context Server	INFO	MobileIron: Endpoint details updated	None	Nov 20, 2013 13:22:12 PST		
6.	Endpoint Context Server	INFO	airwatch: Profile details updated	None	Nov 20, 2013 13:21:52 PST		
7.	Endpoint Context Server	INFO	airwatch: Endpoint details updated	None	Nov 20, 2013 13:21:46 PST		
8.	Sysmon	ERROR	System	None	Nov 20, 2013 13:05:02 PST		
9.	Endpoint Context Server	INFO	MobileIron: Profile details updated	None	Nov 20, 2013 12:22:19 PST		
10.	Endpoint Context Server	INFO	MobileIron: Endpoint details updated	None	Nov 20, 2013 12:22:14 PST		
Show	ving 1-10 of 1580 Þ 🍽						

The following table describes the **Event Viewer** parameters:

Table 72: Event Viewer Page Parameters

Parameter	Description
Source	Displays the source of the event. For example, AdminUI or W-ClearPass Updater.
Level	<ul><li>Displays the level of the event from the following options:</li><li>INFO</li><li>WARN</li><li>ERROR</li></ul>
Category	Displays the category of the event. For example, Logged in, System, or AV/AS Updates.

#### Table 72: Event Viewer Page Parameters (Continued)

Parameter	Description
Action	Displays the status of the event action. For example, Success, Failed, Unknown, and None.
Timestamp	Displays the date and time when the event occurred.

## **Creating an Event Viewer Report Using Default Values**

- 1. In the **Filter** field, select **Source** as the filter parameter.
- 2. Click **Go**.

W-ClearPass returns all event records.

## **Creating an Event Viewer Report Using Custom Values**

1. Click the 🛨 icon.

A new filter is added. You can add up to four filters.

- 2. Click Select ANY match.
- 3. In the first **Filter** field, select **Level**.
- 4. Leave the search term set to **contains**.
- 5. Enter **ERROR** in the text field.
- 6. In the second **Filter** field, select **Source**.
- 7. Change the search field to **equals**.
- 8. Enter **SYSMON** in the text field.
- 9. Change the **Show records** value to **20**.
- 10.Click **Go**.

The following figure displays the **Event Viewer** report with custom values:

### Figure 135: Event Viewer Report with Customized Filter

Event V	liewer					Select Server:
Select A	LL matches 🔘 Selec	t ANY match				
Filter: Sou	irce	<ul> <li>contains</li> <li>SYSMON</li> </ul>				
Filter: Lev	el	<ul> <li>equals</li> <li>ERROR</li> </ul>	- +	Go Clear Filter Show 10 records		
#	Source		Level	Category	Action	Timestamp ₹
1.	Sysmon		ERROR	System	None	Nov 20, 2013 14:05:01 PST
2.	Sysmon		ERROR	System	None	Nov 20, 2013 13:05:02 PST
3.	Sysmon		ERROR	System	None	Nov 20, 2013 12:05:02 PST
4.	Sysmon		ERROR	System	None	Nov 20, 2013 11:05:02 PST
5.	Sysmon		ERROR	System	None	Nov 20, 2013 10:05:01 PST
6.	Sysmon		ERROR	System	None	Nov 20, 2013 09:05:02 PST
7.	Sysmon		ERROR	System	None	Nov 20, 2013 08:05:01 PST
8.	Sysmon		ERROR	System	None	Nov 20, 2013 07:05:01 PST
9.	Sysmon		ERROR	System	None	Nov 20, 2013 06:05:01 PST
10.	Sysmon		ERROR	System	None	Nov 20, 2013 05:05:02 PST
Shov	ving 1-10 of 60 Þ 🎽					

# **Viewing Report Details**

To display the **System Event Details** page, click a row in the **Event Viewer** page.

Figure 136: System Event Details Page

System Event Details	
Source	Admin UI
Level	INFO
Category	Logged in
Action	None
Timestamp	Nov 20, 2013 15:05:46 PST
Description	User: admin Role: Super Administrator Authentication Source: Policy Manager Local Admin Users Session ID: baa2c8cc030237b9d562ead2a32909b0 Client IP Address: 10.6.132.189
	Close

The following table describes the **System Event Details** parameters:

**Table 73:** System Event Details Page Parameters

Parameter	Description
Source	Displays the source of the event. For example, Admin UI, RADIUS, and SnmpService.
Level	<ul><li>Displays the level of the event from the following options:</li><li>INFO</li><li>WARN</li><li>ERROR</li></ul>
Category	Displays the category of the event. For example, Request, Authentication, and System.
Action	Displays the action of the events. For example, Success, Failed, Unknown, and None.
Timestamp	Displays the date and time when the event occurred.
Description	Displays additional information about the event, including the session ID, client IP address when pertinent, and the session inactive expiry time.

# **Data Filters**

This section provides the following information:

- About Data Filters
- Adding a Data Filter

# **About Data Filters**

The **Data Filters** page provides a way to limit the number of rows of data shown by defining custom criteria or rules in the following components in Policy Manager:

- Live Monitoring: Access Tracker on page 117
- Syslog Export Filters on page 591
- Live Monitoring: Analysis and Trending on page 146

• Live Monitoring: Accounting on page 129

## **Preconfigured Data Filters**

Policy Manager is preconfigured with the following data filters:

### Table 74: Access Tracker Edit Page Parameters

Data Filter	Description			
RADIUS Requests	Shows all RADIUS requests.			
TACACS Requests	Shows all TACACS requests.			
WebAuth Requests	Shows all Web Authentication requests (requests originated from the Guest Portal).			
Event Requests	Displays all event-based records.			
Failed Requests	Shows all authentication requests that were rejected or faile			
Successful Requests	Shows all authentication requests that were successful.			
Unhealthy Requests	Shows all requests that were not deemed healthy by Policy Manager.			
Healthy Requests	Shows all requests that were deemed healthy by Policy Manager.			
Guest Access Requests	Shows all requests—RADIUS or Web Authentication—where the user was assigned the built-in role <b>Guest</b> .			
W-ClearPass Application Requests	Shows all Application session log requests.			
All Requests	Shows all requests (without any rows filtered).			

## Accessing the Data Filters Page

To access the **Data Filters** page:

 Navigate to Monitoring > Data Filters. The Data Filters page opens.

## Figure 137: Data Filters Page

Monitoring » Da	ita Filters		
Data Filter	rs		🛉 Add 🟝 Import 🏝 Export All
Filter: Name	▼ contains ▼	+ Go Clear Filter	Show 10 💌 records
#	Name 🛦	Description	
1. 🕅	[Active sessions]	All Active sessions	
2.	[All Requests]	All session log requests	
3. 🔳	[ClearPass Application Requests]	All Application session log requests	
4. 🔲	eduroam-SMU-users	breakdown eduroam to SMU and Foreign users	
5. 🗖	[Failed Requests]	All Failed session log requests	
6. 🔲	[Guest Access Requests]	All Guest Login requests	
7. 🔲	[Healthy Requests]	All Healthy session log requests	
8. 🗖	[RADIUS Requests]	All RADIUS requests	
9. 🗖	[Successful Requests]	All Successful session log requests	
10. 🔲	[TACACS Requests]	All TACACS requests	
Showing	1-10 of 12 Þ 🍽		Copy Export Delete

# Adding a Data Filter

To add a data filter:

1. Click the **Add** link in the top-right corner of the page.

The Add Data Filters page opens to the Filter tab.

Figure 138 shows the **Filter** dialog when you choose **Select Attributes**.

Figure '	138: /	Add	Data	Filter >	Filter	Tab	> Select .	Attributes
----------	--------	-----	------	----------	--------	-----	------------	------------

Monitoring » Data Filters » A	dd
Data Filters	
Filter Rules Sum	imary
Name:	All RADIUS Requests
Description:	Filter for all RADIUS requests
Configuration Type:	Specify Custom SQL  Select Attributes
Custom SQL:	
< Back to Data Filters	Next > Save Cancel

## Figure 139 shows the **Filter** dialog when you choose **Specify Custom SQL**.

Monitoring » Data Filters »	Add
Data Filters	
Filter Summary	
Name:	
Description:	h.
Configuration Type:	$\odot$ Specify Custom SQL $\odot$ Select Attributes
Custom SQL:	Specify the JOIN and WHERE conditions to be applied - LEFT OUTER JOIN tips_session_log_details T2 ON T2.session_id = T1.id WHERE T2.type = " and T2.attr_name = " and T2.attr_value = "

Figure 139: Add Data Filter > Filter Tab > Specify Custom SQL

2. Specify the **Add Data Filters** parameters as described in the following table.

 Table 75: Add Data Filters Page > Filter Tab Parameters

Parameter	Action/Description
Name	Enter a name for the data filter.
Description	Optionally,enter a description of this data filter (recommended).
Configuration Type	<ul> <li>Choose one of the following configuration types:</li> <li>Select Attributes</li> <li>Specify Custom SQL</li> </ul>
Select Attributes	This option is selected by default. When you specify <b>Select Attributes</b> , the <b>Rules</b> tab appears. Use the <b>Rules</b> tab to configure rules for this filter.
Specify Custom SQL	When you choose <b>Specify Custom SQL</b> , a default SQL template is displayed. In the text entry field, enter the attributes for the type, attribute name, and attribute value. <b>NOTE:</b> Dell does not recommend that you enable this option without first consulting Support (navigate to <b>Administration</b> > <b>Support</b> > <b>Contact</b> <b>Support</b> ).

## **Rules Tab**

The Rules tab displays when you choose the Select Attributes configuration type on the Filter dialog.

Figure 140: Add Data Filter > Rules Dialog

Monitoring » Data Filters » Add	
Data Filters	
Filter Rules Summary	
Rules Evaluation Algorithm: 🔘 Select ANY match 🔘 Select ALL matches	
Data Filter Conditions:	
Conditions	
1.( Common:Login-Status EQUALS LoggedIn )	
Add Rule Edit Rule Remove Rule	1

Table 76 describes the **Add Filter** > **Rules** tab parameters:

#### Table 76: Add Filter > Rules Tab

Parameter	Action/Description
Rule Evaluation Algorithm	<b>Select ANY match</b> is a logical OR operation of all the rules. <b>Select ALL matches</b> is a logical AND operation of all the rules.
Add Rule	Add a rule to the filter.
Edit Rule	Edit an existing rule.
Remove Rule	When you select an existing rule and click <b>Remove Rule</b> , the selected Rule is deleted immediately (no confirmation prompt appears).

When you click Add Rule or Edit Rule, the Dashboard Filter Rules Editor dialog opens.

Figure 141: Dashboard Filters > Rules Editor

Dashboard Filters				8
Conditions				
Matches  ANY or	ALL of the following conditions	:		
Туре	Name	Operator	Value	Ť
1. Common	Login-Status	EQUALS	LoggedIn	<b>e e</b>
2. Click to add				
				Save Cancel

## Table 77 describes the **Dashboard Filters** > **Rules Edito**r parameters:

Parameter	Action/Description			
Matches	<ul> <li>Specify the match conditions:</li> <li>ANY matches one of the configured conditions.</li> <li>ALL specifies to match all of the configured conditions.</li> </ul>			
Туре	<ul> <li>Select the type of data filter.</li> <li>Common: Attributes common to RADIUS, TACACS, and WebAuth requests and responses.</li> <li>RADIUS: Attributes associated with RADIUS authentication, accounting requests, and responses.</li> <li>TACACS: Attributes associated with TACACS authentication, accounting, policy requests, and responses.</li> <li>Web Authentication Policy: Policy Manager policy objects assigned after the evaluation of policies associated with Web Authentication requests. For example, Auth Method, Auth Source, and Enforcement Profiles.</li> </ul>			
Name	Select the name of the attribute from the <b>Name</b> drop-down list. The <b>Name</b> list varies according to which <b>Type</b> you selected.			
Operator	<ul> <li>Select any subset of string data type operators from the following list:</li> <li>EQUALS</li> <li>NOT_EQUALS</li> <li>LESS_THAN</li> <li>LESS_THAN_OR_EQUALS</li> <li>GREATER_THAN</li> <li>GREATER_THAN_OR_EQUALS</li> <li>CONTAINS</li> <li>NOT_CONTAINS</li> <li>EXISTS</li> <li>NOT_EXISTS</li> </ul>			
Value	The value of the attribute.			

### **Table 77:** Dashboard Filters > Rules Editor Configuration Parameters

# **Restoring Blacklisted Users to the Network**

The **Blacklisted Users** page lists the MAC address and user name of all blacklisted users, the authentication source for that user, and indicates whether the bandwidth limit or session duration limits were exceeded by each blacklisted user.

After a user entry is removed from the blacklisted users list, the user is eligible to access the network.

To access the **Blacklisted Users** page:

1. Navigate to **Monitoring** > **Blacklisted Users**.

Figure 142: Blacklisted Users Page

Filter:	MAC Ac	ldress	✓ contains \$	Go	Clear Filter		Show 20 records
#		MAC Address	User Name	Authentication Source	Bandwidth Limit	Session Duration	Timestamp 🛦
	1. 🗆	FB6755E2BDC0	user1	[Local User Repository]	Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
	2.	7871E5B3793D	user2	[Guest User Repository]	Exceeded	Not Exceeded	Aug 19, 2013 19:20:23 IST
	3. 🗆	06507A6574F8	user3	[Guest Device Repository]	Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
	4.	5F39EA4CCF35	user4	[Endpoints Repository]	Not Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
	5.	BD2813331857	user5	[Onboard Devices Repository]	Exceeded	Not Exceeded	Aug 19, 2013 19:20:23 IST
	6.	FE1AFE26D551	user6	[Admin User Repository]	Not Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
	7. 🗆	C8CB61D93511	user7	[Blacklist User Repository]	Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
	8. 🗆	E17C3B06FF82	user8	[Insight Repository]	Exceeded	Not Exceeded	Aug 19, 2013 19:20:23 IST
	9. 🗆	F5F920B10173	user9	[Local User Repository]	Not Exceeded	Not Exceeded	Aug 19, 2013 19:20:23 IST
1	0.	A6D394659CF3	user10	[Guest User Repository]	Not Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
1	1. 🗆	8249A5FC722A	user11	[Guest Device Repository]	Exceeded	Exceeded	Aug 19, 2013 19:20:23 IST
S	howing	1-11 of 11					Delete

2. To delete a user from this blacklist, select the user row and click **Delete**. The deleted Blacklisted user is now eligible to access the network.

This section provides the following information:

- Supported Authentication Methods on page 179
- Adding and Configuring Authentication Methods on page 183
- Adding and Configuring Authentication Sources on page 207
- Configuring Authentication Methods for an Existing Service on page 181

# **Supported Authentication Methods**

As a first step in the service-based processing, Policy Manager uses an authentication method to authenticate the user or device against an authentication source.

After the user or device is authenticated, Policy Manager fetches attributes for role-mapping policies from the authorization sources associated with this authentication source. For a general overview of Policy Manager authentication and authorization, see Authentication and Authorization Architecture and Flow on page 1.

W-ClearPass Policy Manager supports the following authentication methods:

# **Tunneled EAP Authentication Methods**

- EAP Protected EAP (EAP-PEAP)
- EAP Flexible Authentication Secure Tunnel (EAP-FAST)
- EAP Transport Layer Security (EAP-TLS)
- EAP Tunneled TLS (EAP-TTLS)

## **Non-Tunneled Authentication Methods**

- EAP Message Digest 5 (EAP-MD5)
- EAP Microsoft Challenge Handshake Authentication Protocol version 2 (EAP- MSCHAPv2)
- EAP Generic Token Card (EAP-GTC)
- Challenge Handshake Authentication Protocol (CHAP)
- Password Authentication Protocol (PAP)
- Microsoft CHAP version 1 and 2
- MAC authentication method (MAC-AUTH)
- Authorize authentication

## Authentication and Authorization Architecture and Flow

This section includes the following information:

- Authentication Method
- Authentication Source
- Authorization Source
- Authentication and Authorization Flow of Control

Policy Manager divides the architecture of authentication and authorization into the following three components:

• Authentication method

- Authentication source
- Authorization source

## **Authentication Method**

Policy Manager initiates the authentication handshake by sending available methods in a priority order until the client accepts a method or until the client rejects the last method with the following possible outcomes:

- Successful negotiation returns a method, which is used to authenticate the client against the authentication source.
- Where no method is specified (for example, for unmanageable devices), Policy Manager passes the request to the next configured policy component for this service.
- Policy Manager rejects the connection.



An authentication method is configurable only for some service types. For more information, see Configuring Policy Manager Services on page 72. All 802.1X wired and wireless services have an associated authentication method.

## **Authentication Source**

In Policy Manager, an authentication source is the identity store (Active Directory, LDAP directory, SQL DB, token server, etc.) against which users and devices are authenticated.

Policy Manager first tests whether the connecting entity (the device or user) is present in the ordered list of configured authentication sources.

Policy Manager looks for the device or user by executing the first filter associated with the authentication source. After the device or user is found, Policy Managerthen authenticates this entity against this authentication source. The flow is as follows:

- On successful authentication, Policy Manager moves on to the next stage of policy evaluation, which collects role mapping attributes from the authorization sources.
- Where no authentication source is specified (for example, for unmanageable devices), Policy Manager passes the request to the next configured policy component for this service.
- If Policy Manager does not find the connecting entity in any of the configured authentication sources, it rejects the request.

## **Authorization Source**

After Policy Manager successfully authenticates the user or device against an authentication source, it retrieves role-mapping attributes from each of the authorization sources configured for that authentication source.

It also, optionally, can retrieve attributes from authorization sources configured for the service.
## Authentication and Authorization Flow of Control

The flow of control for authentication takes the following components in sequence:

Figure 143: Authentication and Authorization Flow of Control



# **Configuring Authentication Methods for an Existing Service**

To add or modify an authentication method or source for an existing service:

- Navigate to the Configuration > Services page, then click Add. The Add Services page opens.
- Select the Authentication tab.
   The Add Services > Authentication dialog opens:

## Figure 144: Specifying Authentication Methods and Sources for a Selected Service

Configuration » Services » Ac	ld		
Services			
Service Authenticatio	n Roles Enforcement Summa	ary	
Authentication Methods:	[EAP PEAP] [EAP FAST] [EAP TLS] [EAP TLS] [EAP MSCHAPV2] [SSO] Select to Add	Add new Auth Move Up Move Down Remove Vew Datalis Modify	entication Method
Authentication Sources:	[Admin User Repository] [Local SQL DB] [Insight Repository] [Local SQL DB] [Social Login Repository] [Local SQL DB] Select to Add	Add new Auth Move Up Move Down Remove Vew Dotalis Modify	entication Source
Strip Username Rules:	Enable to specify a comma-separated	d list of rules to strip username prefixes or suffixes	

Specify the Authentication methods and sources for the selected service as described in the following table.
 You can open an authentication method or source from the Configuration > Authentication > Methods or Configuration > Authentication > Sources page.

**Table 78:** Authentication Configuration at the Service Level

Component	Configuration Steps
Sequence of Authentication Methods	<ul> <li>Select a method, then select Move Up, Move Down, or Remove.</li> <li>Select View Details to view the details of the selected method.</li> <li>Select Modify to modify the selected authentication method. This displays a popup with the edit widgets for the select authentication method.</li> <li>To add a previously configured authentication method, select from the Select to Add drop-down list.</li> <li>To configure a new method, click the Add new Authentication Method link. For more information about authentication methods, see Adding and Configuring Authentication Methods on page 183.</li> <li>NOTE: An authentication method is only configurable for some service types. For more information, refer to Configuring Policy Manager Services on page 72.</li> </ul>
Sequence of Authentication Sources	<ul> <li>Select a source, then Move Up, Move Down, or Remove.</li> <li>Select View Details to view the details of the selected authentication source.</li> <li>Select Modify to modify the selected authentication source. This displays the Authentication Source Configuration wizard for the selected authentication source.</li> <li>To add a previously configured authentication source, select from the Select to Add drop-down list.</li> <li>To configure a new authentication source, click the Add new Authentication Source link. For more information about authentication sources, see Adding and Configuring Authentication Sources on page 207.</li> </ul>
Whether to standardize the form in which usernames are present	Select the <b>Enable to specify a comma-separated list of rules to strip usernames</b> check box to pre-process the user name and to remove prefixes and suffixes before authenticating it to the authentication source.

# **Adding and Configuring Authentication Methods**

This section provides the following information:

- Adding a New Authentication Method
- Modifying an Existing Authentication Method

# Adding a New Authentication Method

To add a new authentication method:

- 1. Navigate to **Configuration** > **Authentication** > **Methods**.
  - The Authentication Methods page opens.

#### Figure 145: Authentication Methods Page

Configu	Configuration » Authentication » Methods					
Auth	entio	cation Methods			🖶 Add 🛎 Import 📤 Export All	
Filter:	Name	▼ contains ▼	+	Go Clear Filter	Show 10 💌 records	
#		Name 🛆	Туре	Description		
1		[Allow All MAC AUTH]	MAC-AUTH	Default settings for Allow All MAG	C-AUTH	
2		[Aruba EAP GTC]	EAP-GTC	EAP-GTC method to use with Aru	uba EAP-GTC plugin for Windows	
3.		[Authorize]	Authorize	Default settings for Authorize		
4		[CHAP]	CHAP	Default settings for CHAP		
5		[EAP FAST]	EAP-FAST	Default settings for EAP-FAST		
6		[EAP GTC]	EAP-GTC	Default settings for EAP-GTC		
7.		[EAP MD5]	EAP-MD5	Default settings for EAP-MD5		
8		[EAP MSCHAPv2]	EAP-MSCHAPv2	Default settings for EAP-MSCHAP	Pv2	
9.		[EAP PEAP]	EAP-PEAP	Default settings for EAP-PEAP		
10		[EAP PEAP Public]	EAP-PEAP-Public	Default settings for EAP-PEAP-Pu	ublic	
	Showir	ng 1-10 of 19 Þ 🍽			Export Delete	

#### 2. Click **Add**.

The Add Authentication Method page opens.

Figure 146: Add Authentication Method Page

Add Authentication Method		8
General		
Name:		
Description:		.41
Туре:	Select Authentication type Select Authentication type Authorize CHAP EAP-FAST EAP-GTC EAP-MD5 EAP-MSCHAPv2 EAP-PEAP EAP-PEAP EAP-PEAP-Public EAP-TLS EAP-TLS EAP-TTLS MAC-AUTH	
	MSCHAP PAP	ve Cancel

- 3. Enter the name and description of the new authentication method.
- 4. From the **Type** drop-down, select the type of authentication type.

You can select from the following list of Authentication types:

- Authorize
- CHAP (Challenge Handshake Authentication Protocol)
- EAP-FAST (Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling)
- EAP-GTC (EAP-Generic Token Card)
- EAP-MD5 (EAP-Message Digest 5)
- EAP-MSCHAPv2 (EAP-Microsoft Challenge Handshake Authentication Protocol version 2)
- EAP-PEAP (EAP-Protected Extensible Authentication Protocol)
- EAP-PEAP-Public
- EAP-PWD (EAP-Password)
- EAP-TLS (EAP-Transport Layer Security)
- EAP-TTLS (EAP-Tunneled Transport Layer Security)
- MAC-AUTH (MAC Address Authentication)
- MSCHAP (Microsoft Challenge Handshake Authentication Protocol version 1)
- PAP (Password Authentication Protocol)
- 5. Configure the Authentication Method of interest as described in the following sections:
  - Authorize Authentication Method on page 185
  - CHAP Authentication Method on page 186
  - EAP-FAST Authentication Method on page 187
  - EAP-GTC Authentication Method on page 192
  - EAP-MSCHAPv2 on page 193
  - EAP-PEAP on page 194
  - EAP-PEAP-Public on page 196

- EAP-PWD on page 199
- EAP-TLS on page 200
- EAP-TTLS on page 202
- MAC-AUTH Authentication Method on page 204
- MSCHAP on page 205
- PAP on page 206

# Modifying an Existing Authentication Method

To modify an existing authentication method:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. Click the authentication method of interest.

The Edit Authentication Method page opens.

Figure 147: Edit Authentication	Method Page	(EAP-FAST)
---------------------------------	-------------	------------

Edit Authentication Method 🛛 😵				
General Inner Method	ls	PACs	PAC Provisioning	
Name:	[EA	P FAST]		
Description:		Default settings for EAP-FAST		
Туре:	EAP	-FAST		
, Method Details				
Session Resumption:		🔽 Enabl	e	
Session Timeout:		6	hours	
End-Host Authentication:		Using PACs		
Certificate Comparision:		Do not compare		
			Copy Save Cancel	

3. Modify the selected authentication method(s) as necessary, then click Save.

# **Authorize Authentication Method**

This is an authorization-only method that you can add with a custom name.

To add the Authorize authentication method:

- Navigate to Configuration > Authentication > Methods.
   The Authentication Methods page opens.
- 2. Click **Add**.

The Add Authentication Method configuration dialog opens:

Figure 148: Add Authorize Authentication Method Configuration Dialog

Add Authentication M	ethod	8
General		
Name:	Authorize Auth Method	
Description:	Default settings for Authorize	
Туре:	Authorize	
	Sa	ave Cancel

3. Specify the **Authorize Authentication Method** parameters as described in the following table: **Table 79:** *Authorize Authentication Method Parameters* 

Parameter	Action/Description
Name	Specify the label of the authentication method.
Description	Provide additional information that helps to identify the authentication method.
Туре	Select authentication method type <b>Authorize.</b>

4. Click Save.

# **CHAP** Authentication Method

Policy Manager is packaged with the **Challenge-Handshake Authentication Protocol (CHAP)** authentication method. You can create one or more instances of the CHAP authentication method by assigning a customized name to each one. This method can also be associated to a service as an authentication method.

To add the CHAP authentication method:

1. Navigate to **Configuration** > **Authentication** > **Methods**.

The Authentication Methods page opens.

2. Click **Add**.

The Add Authentication Method configuration dialog opens:

#### Figure 149: Adding CHAP Authentication Method

Add Authentication M	lethod ©
General	
Name:	CHAP Authentication
Description:	Default settings for CHAP
Туре:	CHAP
	Save Cancel

3. Specify the **CHAP** parameters as described in the following table:

#### Table 80: CHAP Parameters

Parameter	Description
Name	Specify the name of the CHAP authentication method.
Description	Provide the additional information that helps to identify the authentication method.
Туре	Select <b>CHAP</b> .

4. Click Save.

# **EAP-FAST** Authentication Method

- General Tab
- Inner Methods Tab
- PACs Tab
- PAC Provisioning Tab

EAP-FAST (Flexible Authentication through Secure Tunneling) is an authentication method that encrypts EAP transactions within a TLS (Transport Layer Security) tunnel.

## **General Tab**

To add the EAP-FAST authentication method to W-ClearPass:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. Select the Add link.

The Add Authentication Method dialog opens to the General tab.

# Figure 150: Adding the EAP-FAST Authentication Method

Add Authentication Method					
General	eneral Inner Methods		PAC Provisioning		
Name:	EA	AP-FAST 6-h	our session timeout		
Description:		Session timeout set to 6 hours			
Туре:	E	AP-FAST	<b>•</b>		
Method Detai	ls				
Session Resu	mption:	🔽 Enabl	e		
Session Time	out:	6	hours		
End-Host Aut	thentication:	Using PA	Cs 💌		
Certificate Comparision:		Do not compare			
			Save	Cancel	

3. Configure the EAP-FAST authentication service as described in Table 81.

Parameter	Action/Description
Name	Specify the name of the authentication method.
Description	Provide the additional information that helps to identify the authentication method.
Туре	Select <b>EAP-FAST</b> .
Session Resumption	Caches EAP-FAST sessions on Policy Manager for reuse if the user/end-host reconnects to the W-ClearPass server within the session-timeout interval. By default, this option is enabled.

**Table 81:** Specifying the EAP-FAST > General Parameters (Continued)

Parameter	Action/Description
Session Timeout	<ul> <li>Caches EAP-FAST sessions on Policy Manager for reuse if the user/end-host reconnects to Policy Manager within the session-timeout interval.</li> <li>Specify the Session Timeout in the number of hours.</li> <li>The default is 6 hours.</li> <li>If the Session Timeout value is set to 0, the cached sessions are not purged.</li> </ul>
End-Host Authentication	<ul> <li>Specify one of the following end-host authentication methods:</li> <li>Using PACS (Protected Access Credentials)</li> <li>Using Client Certificate</li> <li>NOTE: The PACs and PAC Provisioning tabs are available only when you select Using PACs.</li> </ul>
Certificate Comparison	<ul> <li>Specify one of the following Certificate Comparison actions:</li> <li>Do not compare</li> <li>Compare Distinguished Name (DN)</li> <li>Compare Common Name (CN)</li> <li>Compare Subject Altername Subject Name (SAN)</li> <li>Compare CN or SAN</li> <li>Compare Binary</li> </ul>

## 4. Click Save.

### **Inner Methods Tab**

The following figure displays the **EAP-FAST** > **Inner Methods** dialog:

Figure 151: EAP-FAST Authentication Method > Inner Methods Dialog

Add Authentio	cation Method			6
General	Inner Methods	PACs	PAC Provisioning	
Specify inne [EAP MSCH. [EAP MD5] Select a mo To set prefe	r authentication me APv2](Default) ethod erence for a specific	ethods in th	ne preferred order:	efault move
			Save	Cancel



In FIPS mode, the EAP-MD5 authentication method is not supported.

 Table 82: EAP-FAST > Inner Methods Tab Parameters

Parameter	Action/Description
Specify inner authentication methods in the preferred order	<ul> <li>Select a method from the drop-down list:</li> <li>Dell EAP GTC</li> <li>EAP GTC</li> <li>EAP MD5</li> <li>EAP MSCHAPV2 (Default)</li> <li>EAP PWD</li> <li>EAP TLS with OSCP Enabled</li> <li>EAP TLS</li> <li>Functions available in this tab include:</li> <li>To append an inner method to the displayed list, select from the Select a method drop-down list. The list can contain multiple inner methods, which Policy Manager sends in priority order until negotiation succeeds.</li> <li>To remove an inner method from the displayed list, select the method and click Remove.</li> <li>To set an inner method as the default inner method (the method tried first), select a method and click Default.</li> </ul>

### PACs Tab

The **PACs** dialog enables or disables Protected Access Credential (PAC) types. The following figure displays the **EAP-FAST** > **PACs** dialog:

Figure 152	EAP	FAST	PACs	Dialog
------------	-----	------	------	--------

Add Authentication Method		8
General Inner Methods	PACs	PAC Provisioning
Tunnel PAC Expire Time:	1	days 💌
Machine PAC		
Machine PAC Expire Time:	1	lays 💌
Authorization PAC		
Authorization PAC Expire Time:	1	lays 💌
✓ Posture PAC		
Posture PAC Expire Time:	1	lays 💌
		Save Cancel

- 1. Specify the **Expiration Time** (number of **hours**, **days**, **weeks**, **months**, or **years**) for each of the Protected Access Credentials:
  - a. Tunnel PAC Expire Time
  - b. Machine PAC Expire Time
  - c. Authorization PAC Expire Time
  - d. Posture PAC Expire Time
- 2. Select the **PAC Provisioning** tab.

# **PAC Provisioning Tab**

The **PAC Provisioning** dialog controls anonymous and authenticated modes. The following figure displays the **EAP-FAST PAC > Provisioning** dialog:

Figure 153: EAP\_FAST PAC Provisioning Dialog

Add Authentication Method	8
General Inner Methods PACs PAC Provisioning	
In-Band PAC Provisioning	
Allow anonymous mode (requires no server certificate)	
Allow authenticated mode (requires server certificate)	
Accept end-host after authenticated provisioning	
Require end-host certificate for provisioning	
Save Cance	1

- 1. Configure the PAC Provisioning parameters as described in Table 83.
- 2. When finished, click **Save**.

Table 83: EAP_FAST PAC Provisioning Para	meters
--	--------

Parameter	Action/Description	Considerations
In-Band PAC Provision	ing	
Allow anonymous mode	<ul> <li>When in anonymous mode, phase 0 of EAP_FAST provisioning establishes an outer tunnel without end-host/Policy Manager authentication.</li> <li><b>NOTE:</b> This mode is not as secure as the authenticated mode.</li> <li>After an outer tunnel is established, the end-host and Policy Manager perform mutual authentication using MSCHAPv2, then Policy Manager provisions the end-host with an appropriate PAC (tunnel or machine).</li> </ul>	<ul> <li>Authenticated mode is more secure than anonymous provisioning mode. After the server is authenticated, the phase 0 tunnel is established. The end-host and Policy Manager perform mutual authentication and provision on the end-host with an appropriate PAC (tunnel or machine):</li> <li>If both anonymous and authenticated provisioning modes are enabled and the end-host sends a cipher suite that supports server authentication, Policy Manager picks the authenticated provisioning mode</li> </ul>
Allow authenticated mode	Enable to allow authenticated mode provisioning. When <b>Allow authenticated mode</b> is in phase 0, Policy Manager establishes the outer tunnel inside a server- authenticated tunnel. The end-host authenticates the server by validating the Policy Manager certificate.	<ul> <li>If the appropriate cipher suite is supported by the end-host, Policy Manager performs anonymous provisioning.</li> </ul>
Accept end-host after authenticated provisioning	After the authenticated provisioning mode is complete and the end-host is provisioned with a PAC, Policy Manager rejects the end-host authentication. The end-host subsequently re-	None.

Table 83: EAP\_FAST PAC Provisioning Parameters (Continued)

Parameter	Action/Description	Considerations
	authenticates using the newly provisioned PAC. When this field is enabled, Policy Manager accepts the end-host authentication in the provisioning mode itself. The end-host does not have to re- authenticate.	
Required end-host certificate for provisioning	In authenticated provisioning mode, the end-host authenticates the server by validating the server certificate, which results in a protected outer tunnel. The end-host is authenticated by the server inside this tunnel. When this field is enabled, the server can require the end-host to send a certificate inside the tunnel for the purpose of authenticating the end-host.	None.

# **EAP-GTC Authentication Method**

EAP-GTC (Generic Token Card) enables the exchange of clear-text authentication credentials across the network. EAP-GTC carries a text challenge from the authentication server and a reply generated by a security token.

To modify the EAP-GTC authentication method:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. From the list of Authentication Methods, select **EAP GTC**.

The Edit Authentication Method dialog for EAP-GTC opens:

Figure 154: Edit EAP-GTC Authentication Method

Name:		
Description:		- 
Туре:	EAP-GTC	
Method Details		
Challenge:	Password:	

3. Specify the EAP-GTC General parameters as described in the following table:

**Table 84:** EAP-GTC Authentication Method Parameters

Parameter	Action/Description	
Name	If necessary, specify the name of the authentication method.	
Description	Optionally, provide the additional information that helps to identify the authentication method.	
Туре	EAP-GTC is preselected.	
Method Details		
Challenge	Optionally, specify a password.	

4. Click Save.

# EAP-MSCHAPv2

MS-CHAPv2 is an authentication protocol that Microsoft introduced with NT4.0 SP4 and Windows 98. The inner authentication protocol is Microsoft's CHAP (Challenge Handshake Authentication Protocol), meaning it allows authentication to databases that support the MS-CHAPv2 format, including Microsoft NT and Microsoft Active Directory.

To add the EAP-MSCHAPv2 authentication method to W-ClearPass:

- Navigate to Configuration > Authentication > Methods.
   The Authentication Methods page opens.
- 2. Select the Add link.

The Add Authentication Method dialog opens:

Figure 155: Adding the EAP-MSCHAPv2 Authentication Method

Add Authentication M	lethod (
General	
Name:	EAP-MSCHAPV2 Auth Method
Description:	Default settings for EAP-MSCHAPV2 Auth Method
Туре:	EAP-MSCHAPv2
	Save Cancel

3. Specify the EAP-MSCHAPv2 parameters as described in the table below:

#### Table 85: EAP-MSCHAPv2 Parameters

Parameter	Description
Name	Specify the name of the authentication method.
Description	Optionally, provide the additional information that helps to identify the authentication method.
Туре	Select EAP-MSCHAPv2.

## 4. Click Save.

# EAP-PEAP

EAP-Protected Extensible Authentication Protocol (EAP-PEAP) is a protocol that creates an encrypted (and more secure) channel before the password-based authentication occurs.

PEAP is an 802.1X authentication method that uses server-side public key certificate to establish a secure tunnel in which the client authenticates with server. The PEAP authentication creates an encrypted SSL/TLS tunnel between client and authentication server. The exchange of information is encrypted and stored in the tunnel ensuring that the user credentials are kept secure.

## **General Tab**

To add the EAP-PEAP authentication method to W-ClearPass:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. Select the **Add** link.

The Add Authentication Method dialog opens:

#### Figure 156: EAP-PEAP - General Tab

Add Authentication Method		
General Inner Method	ds	
Name:	EAP-PEAP Auth Method	
Description:	Default settings for EAP-PEAP	
Туре:	EAP-PEAP	
Method Details		
Session Resumption:	Enable	
Session Timeout:	6 hours	
Fast Reconnect:	Enable	
Microsoft NAP Support:	Enable	
Cryptobinding:	None	
	Save Cancel	

3. Specify the **EAP-PEAP** > **General** parameters as described in the following table:

## **Table 86:** *EAP-PEAP > General Parameters*

Parameter	Action/Description	
Name	Specify the name of the authentication method.	
Description	Optionally, provide the additional information that helps to identify the authentication method.	
Туре	Select EAP-PEAP.	
Method Details		
Session Resumption	Check the <b>Session Resumption</b> check box if you intend to enable <b>Fast Reconnect</b> .	
Session Timeout	Caches EAP-PEAP sessions on the W-ClearPass server for reuse if the user/client reconnects to the W-ClearPass server within the session timeout interval. If session timeout value is set to 0, the cached sessions are not purged.	
Fast Reconnect	Enable this check box to allow fast reconnect. When <b>Fast Reconnect</b> is enabled, the inner method that takes place inside the server authenticated outer tunnel is also bypassed. This makes the process of reauthentication faster. For <b>Fast Reconnect</b> to work, session resumption must be enabled.	
Microsoft NAP Support	Check this check box to enable Network Access Protection (NAP) on this W-ClearPass server.	
Cryptobinding	<ul> <li>Cryptobinding protects tunnel methods against man-in-the-middle attacks. Cryptographic binding focuses on protecting the server rather than the peer.</li> <li>Specify one of the following cryptobinding options:</li> <li>None (the default)</li> <li>Optional</li> <li>Required</li> </ul>	

4. Click Save.

## **Inner Methods Tab**

The tunneled method is frequently referred to as the "inner method." The **Inner Methods** tab controls the inner methods for the **EAP-PEAP** authentication method.

Figure 157: EAP-PEAP > Inner Methods Tab

Add Authentication Method	8
General Inner Methods	
Specify inner Authentication Methods in the preferred order: [EAP PWD](Default) [Aruba EAP GTC] Default RemoveSelect a method	
To set preference for a specific method, use Default button           Save         Cancel	



In FIPS mode, the EAP-MD5 authentication method is not supported.

Specify the **EAP-PEAP Inner Methods** parameters as described in the following table:

Parameter	Description
Specify inner authentication methods in the preferred order	To append an inner method to the displayed list, select it from the <b>Select a</b> <b>method</b> drop-down list. The list can contain multiple inner methods, which W-ClearPass sends in priority order until negotiation succeeds. Select any method available in the current context from the drop-down list. Inner methods available include: Dell EAP-GTC EAP-GTC EAP-MD5 EAP-MSCHAPv2 EAP-PWD EAP-TLS with OSCP enabled EAP-TLS
Default	To set an inner method as the default (the method tried first), select it and click <b>Default</b> .
Remove	To remove an inner method from the displayed list, select the method and click <b>Remove</b> .

## **EAP-PEAP-Public**

The **EAP-PEAP-Public** method is used for authenticating and providing a secured wireless guest access to the endpoints. To provide a secured wireless guest access, the Wi-Fi Protected Access (WPA) is provided for publicly known username and password. This ensures that every device gets a unique wireless session key that is used

to encrypt the traffic and provide secured wireless access without intruding the privacy of others though the same username and password is shared to all devices.

The **EAP-PEAP-Public** method contains the following two tabs:

- General on page 197
- Inner Methods on page 198

### General

The **General** tab labels the authentication method and defines session details. The following figure is an example of the **EAP-PEAP-Public - General** tab:

Figure 158: EAP-PEAP-Public - General Tab

Add Authentication Method 🛛 😵		
General Inner Method	5	
Name:		
Description:		
Туре:	EAP-PEAP-Public	
Method Details		
Session Resumption:	Enable	
Session Timeout:	6 hours	
Fast Reconnect:	🖉 Enable	
Public Username:		
Public Password:		
	Save Cancel	

The following table describes the EAP-PEAP-Public - General parameters:

**Table 88:** EAP-PEAP-Public - General Tab Parameters

Parameter	Description
Name	Specify the name of the authentication method.
Description	Provide the additional information that helps to identify the authentication method.
Туре	Specify the type of authentication. In this context, select <b>EAP-PEAP-Public</b> .

#### Table 88: EAP-PEAP-Public - General Tab Parameters (Continued)

Parameter	Description
Session Resumption	Caches EAP-PEAP-Public sessions on Policy Manager for reuse if the user/client reconnects to Policy Manager within the session timeout interval. By default, this option is enabled.
Session Timeout	Caches EAP-PEAP-Public sessions on Policy Manager for reuse if the user/client reconnects to Policy Manager within the session timeout interval in hours. If session timeout value is set to 0, the cached sessions are not purged. The default session timeout is 6 hours.
Fast Reconnect	Enable this check box to allow fast reconnect. When fast reconnect is enabled, the inner method that happens inside the server authenticated outer tunnel is also bypassed. This makes the process of re-authentication faster. For the fast reconnect to work, session resumption must be enabled.
Public Username	Enter the Guest username. In this context, enter 'public'.
Public Password	Enter the Guest password. In this context, enter 'public'.

## **Inner Methods**

The **Inner Methods** tab controls the inner methods for the **EAP-PEAP-Public** authentication method. The following figure is an example of the **EAP-PEAP-Public - Inner Methods** tab:

#### Figure 159: EAP-PEAP-Public - Inner Methods Tab

Add Authentication Method			
General	Inner Methods		
Specify inne [EAP MSCH	r Authentication Me APv2](Default)	ethods in the preferred or	der: Default Remove
Select a m	ethod erence for a specific	▼	ton
			Save Cancel



The EAP-MD5 authentication method is not supported if you use W-ClearPass Policy Manager in the FIPS (Administration > Server Manager > Server Configuration > FIPS tab) mode.

#### **Table 89:** EAP-PEAP-Public Inner Methods Tab Parameters

Parameter	Description
Specify inner authentication methods in the preferred order	<ul> <li>Select the inner authentication method available from the drop-down list. In this context, only the EAP-MSCHAPv2 method is available. The following functions are available in this tab:</li> <li>To append an inner method to the displayed list, select it from the drop-down list. The list can contain multiple inner methods, which Policy Manager sends in priority order until negotiation succeeds.</li> <li>To remove an inner method from the displayed list, select the method and click <b>Remove</b>.</li> <li>To set an inner method as the default (the method tried first), select it and click <b>Default</b>.</li> </ul>

## EAP-PWD

EAP-PWD (Password) is an EAP authentication method that uses a shared password for authentication. EAP-PWD addresses the problem of password-based authenticated key exchange using a possibly weak password for authentication to derive an authenticated and cryptographically strong shared secret.

To add the EAP-PWD authentication method:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. Select the **Add** link.

The Add Authentication Method dialog opens:

Figure 160: EAP-PWD Authentication Method Configuration Dialog

Add Authentication Method	
General	
Name:	EAP-PWD Authentication
Description:	Specifies the <u>EAP-PWD</u> authentication method.
Type:	EAP-PWD 💌
Method Details	
Group:	256-bit random ECP group
Server Id:	СРРМ
	Save Cancel

3. Specify the **EAP-PWD** parameters as described in the following table:

#### Table 90: EAP-PWD Parameters

Parameter	Description	
Name	Enter the name of the authentication method.	
Description	Provide the additional information that helps to identify the authentication method.	
Туре	Select EAP-PWD.	
Method Details		
Group	Select the group from the drop-down list. Each party to the exchange derives ephemeral keys with respect to a particular set of domain parameters that is a <i>group</i> . A group can be based on Finite Field Cryptography (FFC) or Elliptic Curve Cryptography (ECC).	
Server ID	Specify the string that identifies the W-ClearPass server to the peer.	

## EAP-TLS

EAP-Transport Layer Security (EAP-TLS) requires an exchange of proof of identities through public key cryptography (such as digital certificates). EAP-TLS secures this exchange with an encrypted TLS tunnel, which helps to resist dictionary or other attacks.

To add the EAP-TLS authentication method:

- Navigate to Configuration > Authentication > Methods. The Authentication Methods page opens.
- 2. Click **Add**.

The Add Authentication Method dialog opens.

Figure 161: EAP-TLS Authentication Method Dialog

Add Authentication Method		8
General		
Name:	EAP-TLS CRL Fallback	<b>^</b>
Description:	This session will use the <u>CR</u> to authenticate in the event the <u>QSCP</u> server is down.	
Туре:	EAP-TLS 💌	
Method Details		_
Session Resumption:	Enable	=
Session Timeout:	6 hours	
Authorization Required:	🗹 Enable	
Certificate Comparison:	Do not compare	
Verify Certificate using OCS	CSP: Required(CRL fallback)	
Override OCSP URL from Clie	lient: Enable	
OCSP URL:		Ŧ
	Save Cancel	

3. Specify the **Add Authentication Method** parameters as described in the following table, then click **Save**.

Table 91: EAP	_TLS Authentication	Method Parameter	S
---------------	---------------------	------------------	---

Parameter	Action/Description
Name	Specify the name of the authentication method.
Description	Provide the additional information that helps to identify the authentication method (recommended).
Method Details	
Туре	Select <b>EAP_TLS</b> .
Session Resumption	Enable this option to cache EAP-TLS sessions on the W-ClearPass server for reuse if the user or client reconnects to the W-ClearPass server within the session timeout interval. This option is enabled by default.
Session Timeout	Specify the duration in hours for the cached EAP-TLS sessions to be retained. The default is 6 hours.

 Table 91: EAP\_TLS Authentication Method Parameters (Continued)

Parameter	Action/Description
Authorization Required	This parameter is enabled by default. Specify whether to perform an authorization check.
Certificate Comparison	<ul> <li>Specify the type of certificate comparison (identity matching) upon presenting Policy Manager with a client certificate:</li> <li>To skip the certificate comparison, choose <b>Do not compare</b>.</li> <li>To compare specific attributes, choose <b>Compare Common Name (CN)</b>, <b>Compare Subject Alternate Name (SAN)</b>, or <b>Compare CN or SAN</b>.</li> <li>To perform a binary comparison of the stored (in the client record in Active Directory or another LDAP-compliant directory) and presented certificates, choose <b>Compare Binary</b>.</li> </ul>
Verify Certificate using OCSP	<ul> <li>If the certificate is to be verified by the Online Certificate Status Protocol (OCSP), select <b>Optional</b> or <b>Required</b>.</li> <li>To not verify the certificate, select <b>None</b>.</li> <li>If an OCSP server is not accessible to perform certificate validation, you can skip the OCSP check and proceed with the CRL validation result by selecting <b>Required</b> (CRL fallback).</li> </ul>
Override OCSP URL from the Client	Select this option to use a different URL for OCSP. After this option is enabled, you can enter a new URL in the <b>OCSP URL</b> field.
OCSP URL	If the <b>Override OCSP URL from the Client</b> field is enabled, enter the replacement URL.

# EAP-TTLS

EAP-Tunneled Transport Layer Security (EAP-TTLS) is designed to provide authentication that is similar to EAP-TLS, but each user does not require a certificate be issued. The certificates are issued only to authentication servers.

The **EAP-TTLS** method contains the following two tabs:

- General Tab on page 203
- Inner Methods Tab on page 204

## **General Tab**

The **General** tab labels the method and defines session details. The following figure is an example of the **EAP-TTLS - General** tab:

Figure 162: EAP-TTLS - General Tab

General       Inner Methods         Name:	Add Authentication Method 8	
Name:	General	Methods
Description:	Name:	
Type: EAP-TTLS  Method Details Session Resumption: I Enable	Description:	
Method Details Session Resumption: 🗹 Enable	Type:	EAP-TTLS 🗸
Session Resumption: 🗹 Enable	Method Details	
	Session Resumption:	🗹 Enable
Session Timeout: 6 hours	Session Timeout:	6 hours
		Save Cancel

The following table describes the **EAP-TTLS - General** parameters:

**Table 92:** EAP-TTLS - General Tab Parameters

Parameter	Description	
Name	Specify the name of the authentication method.	
Description	Provide the additional information that helps to identify the authentication method.	
Туре	Select the type of authentication. In this context, select <b>EAP-TTLS</b> . <b>NOTE:</b> The EAP-MD5 authentication type is not supported if you use W-ClearPass Policy Manager in the FIPS ( <b>Administration &gt; Server Manager &gt; Server Configuration &gt; FIPS</b> tab) mode.	
Method Details		
Session Resumption	Caches EAP-TTLS sessions on Policy Manager for reuse if the user/client reconnects to Policy Manager within the session timeout interval.	
Session Timeout	Specify the duration in hours for the EAP-TTLS sessions to be cached.	

## **Inner Methods Tab**

The **Inner Methods** tab controls the inner methods for the **EAP-TTLS** method. The following figure is an example of the **EAP-TTLS** - **Inner Methods** tab:

Figure 163: EAP\_TTLS - Inner Methods Tab

Edit Authenti	cation Method	8
General	Inner Methods	
Specify inne [EAP MSCH [EAP TLS] [EAP GTC] [PAP]	er authentication methods in the preferred order: [APv2] Default Remove	
Select a me	thod	
To set prete	erence for a specific metrioù, use befault button	
	Save Cancel	

The following table describes the **EAP-TTLS - Inner Methods** parameters:

Parameter	Description
Specify inner authentication methods in the preferred order	<ul> <li>Select any method available in the current context from the drop-down list.</li> <li>Functions available in this tab include:</li> <li>To append an inner method to the displayed list, select it from the drop-down list. The list can contain multiple inner methods, which Policy Manager sends in priority order until negotiation succeeds.</li> <li>To remove an inner method from the displayed list, select the method and click <b>Remove</b>.</li> <li>To set an inner method as the default (the method that tried first), select it and click <b>Default</b>.</li> <li><b>NOTE:</b> The EAP-MD5 authentication type is not supported if you use W-ClearPass Policy Manager in the FIPS (Administration &gt; Server Manager &gt; Server Configuration &gt; FIPS tab) mode.</li> </ul>

## **MAC-AUTH Authentication Method**

The **MAC\_AUTH** authentication type must be used exclusively in a MAC-based authentication service.

When the MAC\_AUTH method is selected, Policy Manager makes internal checks to verify that the request is a **MAC\_Authentication** request and not a spoofed request. In tunneled EAP methods, authentication and posture credential exchanges occur inside a protected outer tunnel.

The MAC-AUTH method contains the **General** dialog that labels the authentication method and defines session details. The following figure is an example of the **MAC-AUTH** > **General** dialog:

Figure 164: Adding MAC-AUTH Authentication Method

Add Authentication Method	8
General	
Name:	
Description:	
Туре:	MAC-AUTH -
Method Details	
Allow Unknown End-Hosts:	Enable
	Save

The following table describes the **MAC-Auth** parameters:

#### Table 94: MAC-Auth Parameters

Parameter	Action/Description			
General				
Name	Specify the name of the authentication method.			
Description	Provide the additional information that helps to identify the authentication method (recommended).			
Туре	Select the <b>MAC-AUTH</b> type of authentication.			
Method Deta	ails			
Allow Unknown End-Hosts	Select this check box to enable further policy processing of MAC authentication requests of unknown clients. If this is not enabled, Policy Manager automatically rejects a request whose MAC address is not in a configured authentication source. This setting is enabled, for example, when you want Policy Manager to trigger an audit for an unknown client. By selecting this check box and enabling audit (see Configuring Audit Servers on page 355), you can trigger an audit of an unknown client.			

## **MSCHAP**

The MS-CHAP authentication method authenticates remote Windows-based workstations, integrating the functionality to which LAN-based users are accustomed with the hashing algorithms used on Windows networks. MS-CHAP uses a challenge-response mechanism to authenticate connections without sending any passwords. The MSCHAP method contains the **General** tab that labels the authentication method and defines session details.

The following figure is an example of the **MSCHAP - General** tab:

Figure 165: MSCHAP - General Tab

Add Authentication Method				
General				
Name:				
Description:				
Туре:	MSCHAP	▼		
		Save Cancel		

The following table describes the **MSCHAP - General** parameters:

**Table 95:** MSCHAP - General Tab Parameters

Parameter	Description
Name	Specify the name of the authentication method.
Description	Provide the additional information that helps to identify the authentication method.
Туре	Select the type of authentication. In this context, select <b>MSCHAP</b> .

# PAP

The Password Authentication Protocol (PAP) is an authentication protocol in which the user name and password are sent to the remote access server in unencrypted form.

The **Add Authentication Method** dialog identifies the authentication method—in this example, PAP—and defines the method details.

## displays the **Add Authentication Method** > **PAP** dialog.

Figure 166: Adding the PAP Authentication Method

Add Authentication Method	8
General	
Name:	
Description:	
Type:	PAP 🔹
Method Details	
Encryption Scheme:	Clear Crypt MD5 SHA1 Aruba-SSO
	Save Cancel

Table 96 describes the **PAP** parameters:

Table 9	<b>6</b> : <i>PAP</i>	Authentication	Method	Parameters
---------	-----------------------	----------------	--------	------------

Parameter	Action/Description
Name	1. Specify the name of the authentication method.
Description	2. Provide the additional information that helps to identify the authentication method.
Туре	3. Select <b>PAP</b> as the <b>Type</b> of authentication.
Method Details	
Enable Aruba- SSO	<ol> <li>Enable or disable Aruba-SSO (Single Sign-On) by specifying True or False. The default is False.</li> </ol>

# Adding and Configuring Authentication Sources

To configure an authentication source for a new service:

1. Navigate to **Configuration > Authentication > Sources**.



Configuration ×	Configuration » Authentication » Sources				
Authentic	ation Sources		'≢ Add ≗ Import ▲ Export All		
Filter: Name	▼ contains ▼	+ Go Clear Filter	Show 10 💌 records		
#	Name 🛆	Туре	Description		
1.	[Admin User Repository]	Local SQL DB	Authenticate users against Policy Manager admin user database		
2.	avenda313	Active Directory			
3. 🗖	[Blacklist User Repository]	Local SQL DB	Blacklist database with users who have exceeded bandwidth or session related limits		
4.	[Endpoints Repository]	Local SQL DB	Authenticate endpoints against Policy Manager local database		
5.	[Guest Device Repository]	Local SQL DB	Authenticate guest devices against Policy Manager local database		
6.	[Guest User Repository]	Local SQL DB	Authenticate guest users against Policy Manager local database		
7. 🔲	[Insight Repository]	Local SQL DB	Insight database with session information for users and devices		
8.	[Local User Repository]	Local SQL DB	Authenticate users against Policy Manager local user database		
9.	[Onboard Devices Repository]	Local SQL DB	Authenticate Onboard devices against Policy Manager local database		
10. 🔽	[Social Login Repository]	Local SQL DB	Authenticate users against Policy Manager social login database		
Showing	g 1-10 of 11 🕨 🕨		Copy Export Delete		

#### 2. Click Add.

The **Add Authentication Sources** page opens. Different tabs and fields appear, depending on the authentication source selected.

Authentication Sou	urces	Select Active Directory Generic LDAP
Name: Description:		Generic SQL DB HTTP Kerberos Okta RADIUS Server SIM File
Туре:	Select	Static Host List Token Server
Use for Authorization:	Enable to use this Authentication Source to also	fetch role mapping attributes
Authorization Sources:	F   Vie	Remove w Details

Figure 168: Add Authentication Source Page

Refer to the following sections to configure these authentication sources:

- Generic LDAP and Active Directory
- Generic SQL DB
- HTTP
- Kerberos
- Okta
- RADIUS Server
- Adding a Static Host List as an Authentication Source
- Token Server

# **Generic LDAP and Active Directory**

This section includes the following information:

- General Configuration on page 209
- Primary Server Configuration on page 211

- Attributes Configuration on page 213
- Summary Information on page 221

Policy Manager can perform NTLM/MSCHAPv2, PAP/GTC, and certificate-based authentications against Microsoft Active Directory and against any LDAP-compliant directory (for example, Novell eDirectory, OpenLDAP, or Sun Directory Server).

Both LDAP and Active Directory-based server configurations are similar. You can retrieve role-mapping attributes by using filters. For configuration details, see Adding and Modifying Role-Mapping Policies on page 275.

Use the following tabs to configure Generic LDAP and Active Directory authentication sources on the **> Add** page:

## **General Configuration**

To add a new Generic LDAP and Active Directory:

#### Navigate to **Configuration > Authentication > Sources**.

The Authentication Sources page opens.

Click Add.

The Add Authentication Sources dialog opens.

Figure	169:	Active	Director	/ or	Generic	LDAP	Configuratio	on Dialog
~							10	

General Primary	Attributes Summary
Name:	
Description:	
Туре:	Active Directory
Use for Authorization:	I Enable to use this authentication source to also fetch role mapping attributes
Authorization Sources:	- Select
Server Timeout:	10 seconds
Cache Timeout:	36000 seconds
Backup Servers Priority:	Add Backup Remove
< Back to Authenticati	ion.Sources Next > Save Cancel

Specify the **Generic Active Directory** or **LDAP > General** parameters as described in the following table:

 Table 97: Active Directory or GEneric LDAP Authentication Source> General Parameters

Parameter	Action/Description
Name	Specify the name of the authentication source.
Description	Provide the additional information that helps to identify the authentication source (recommended).
Туре	Select Active Directory or Generic LDAP.

Parameter	Action/Description
Use for Authorization	Enable this check box to instruct Policy Manager to fetch role-mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role-mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is checked (enabled) by default.
Authorization Sources	<ul> <li>Specify additional sources from which role-mapping attributes are to be fetched.</li> <li>Select a previously configured authentication source from the drop-down list.</li> <li>To add the authentication source to the list of authorization sources, click Add.</li> <li>To remove the authentication source from the list, click Remove.</li> <li>If Policy Manager authenticates the user or device from this authentication sources, then also fetches role-mapping attributes from these additional authorization sources.</li> <li>NOTE: You can specify additional authorization sources at the service level. Policy Manager fetches role-mapping attributes regardless of which authentication source the user or device was authenticated against.</li> </ul>
Server Timeout	Specify the duration in number of seconds that Policy Manager waits before considering this server unreachable. If multiple backup servers are available, this value indicates the duration in number of seconds that Policy Manager waits before attempting to fail over from the primary to backup servers in the order in which they are configured.
Cache Timeout	Specify the duration in number of seconds for which the attributes are cached. Policy Manager caches attributes fetched for an authenticating entity.
Backup Servers Priority	<ul> <li>To add a backup server, click Add Backup.</li> <li>When the Backup 1 tab appears, you can specify connection details for a backup server.</li> <li>To remove a backup server, select the server name and click Remove.</li> <li>To change the server priority of the backup servers, select a server, then select Move Up or Move Down.</li> <li>This is the order in which Policy Manager attempts to connect to the backup servers if the primary server is unreachable.</li> </ul>

**Table 97:** Active Directory or GEneric LDAP Authentication Source> General Parameters (Continued)

# **Primary Server Configuration**

The **Primary** tab defines the settings for the primary server. The following figure is an example of the **Generic Active Directory** > **Primary** tab:

Figure 170: Generic LDAP or Active Directory > Primary Tab

Configuration » Authentication » Sources » Add		
General Primary	Attributes Summary	
Connection Details		
Hostname:		
Connection Security:	None	
Port:	389	
Verify Server Certificate:	☑ Enable to verify Server Certificate for secure connection	
Bind DN:		
Bind Password:		
Base DN:	Search Base Dn	
Search Scope:	SubTree Search -	
LDAP Referrals:	Follow referrals	
Bind User:	□ Allow bind using user password	
Password Attribute:	userPassword	
Password Type:	Cleartext	
Password Header:		
User Certificate :	userCertificate	
<u>Back to Authenticatio</u>	n Sources Next > Save Cancel	

Specify the **Active Directory** or **Generic LDAP > Primary** parameters as described in the following table:

Parameter	Action/Description
Hostname	Specify the hostname or the IP address of the LDAP or Active Directory server.
Connection Security	<ul> <li>For a default nonsecure connection (usually port 389), select None.</li> <li>For a secure connection that is negotiated over the standard LDAP port, select StartTLS. This is the preferred way to connect to an LDAP directory securely.</li> <li>To choose the legacy way of securely connecting to an LDAP directory, select LDAP over SSL or AD over SSL. You must use port 636 for this type of connection.</li> </ul>
Port	Specify the TCP port at which the LDAP or Active Directory server is listening for connections. The default TCP port for LDAP connections is <b>389</b> and the default port for LDAP over SSL is <b>636</b> .
Verify Server Certificate	Select this check box to verify the server certificate as part of authentication.
Bind DN	Specify the DN (Distinguised Name) of the administrator account. Policy Manager uses this account to access all other records in the directory. <b>NOTE:</b> For Active Directory, the bind DN can also be in the administrator@domain format (for example, administrator@acme.com).
Bind Password	Specify the password for the administrator DN entered in the <b>Bind DN</b> field.
NetBIOS Domain Name	Specify the Active Directory domain name for this server. Policy Manager prepends this name to the user ID to authenticate users found in this Active Directory.

**Table 98:** Active Directory or Generic LDAP > Primary Parameters

# Table 98: Active Directory or Generic LDAP > Primary Parameters (Continued)

Parameter	Action/Description
	<b>NOTE:</b> This setting is available only for Active Directory.
Base DN	<ul> <li>Enter the DN (Distinguished Name) of the node in your directory tree from which to start searching for records.</li> <li>1. After entering the values for the fields described above, click Search Base DN to browse the directory hierarchy. The LDAP browser opens. You can navigate to the DN that you want to use as the base DN.</li> <li>2. Click on any node in the tree structure that is displayed to select it as a base DN. Note that the base DN is displayed at the top of the LDAP browser.</li> <li>NOTE: This is also a method to test the connectivity to your LDAP or AD directory. If the values entered for the primary server attributes are correct, you can browse the directory hierarchy by clicking Search Base Dn.</li> </ul>
Search Scope	<ul> <li>Select the scope of the search you want to perform, starting at the base DN.</li> <li>Base Object Search allows you to search at the level specified by the base DN.</li> <li>One Level Search allows you to search up to one level lesser to the immediate children of the base DN.</li> <li>Subtree Search allows you to search the entire subtree under the base DN (including at the base DN level).</li> </ul>
LDAP Referral	Enable this check box to automatically follow referrals returned by your directory server in search results. Refer to your directory documentation for more information on referrals.
Bind User	Enable this check box to authenticate users by performing a bind operation on the directory using the credentials (user name and password) obtained during authentication. For clients to be authenticated by using the LDAP bind method, Policy Manager must receive the password in clear text.
Password Attribute	Enter the name of the attribute in the user record from which user password can be retrieved. <b>NOTE:</b> This is available only for <b>Generic LDAP</b> and is not available for Active Directory.
Password Type	Specify whether the password type is Cleartext, NT Hash, or LM Hash. <b>NOTE:</b> This is available only for <b>Generic LDAP</b> .

#### **Table 98:** Active Directory or Generic LDAP > Primary Parameters (Continued)

Parameter	Action/Description
Password Header	Specify Oracle's LDAP implementation that prepends a header to a hashed password string. If using Oracle LDAP, enter the header in this field to correctly identify and read the password. <b>NOTE:</b> This is available only for <b>Generic LDAP</b> and is not available for Active Directory.
User Certificate	Enter the name of the attribute in the user record from which user certificate can be retrieved.
Always use NetBIOS name	Check this option to always use the NetBIOS name instead of the domain part in the username for authentication. <b>NOTE:</b> This field is available only if you select <b>Active Directory</b> as an authentication source.

## **Attributes Configuration**

The **Attributes** tab defines the Active Directory or LDAP Directory query filters and the attributes to be fetched by using those filters.

The following figures are the examples of the **Active Directory** > **Attributes** tab and the **Generic LDAP Directory** > **Attributes** tab:

General Primary Attribu	utes Summary				
Specify filter queries used to fetch	authentication and authorization at	tributes			
Filter Name	Attribute Name A	lias Name	Enabled As		î
1. Authentication	dn	UserDN	-	D	Ť
	department	Department	Attribute		
	title	Title	Attribute		
	company	company	-		
	memberOf	memberOf	-		
	telephoneNumber	Phone	Attribute		
	mail	Email	Attribute		
	displayName	Name	Attribute		
2. Group	cn	Groups	Attribute	Ð	Ť
3. Machine	dNSHostName	HostName	Attribute		Ť
	operatingSystem	OperatingSystem	Attribute		
	operatingSystemServicePack	OSServicePack	Attribute		
4. Onboard Device Owner	memberOf	Onboard memberOf	-	Ð	Ť
5. Onboard Device Owner Group	cn	Onboard Groups	Attribute	Ð	Ť
			Add	More F	ilters

#### Figure 172: Generic LDAP Directory > Attributes Dialog

General Prima	ry Attributes Su	mmary		
Specify filters used t	o query for authentication	on and authorization attri	butes	
Filter Name	Attribute Name	Alias Name	Enable as role	Ť
1. Authentication	dn	UserDN	false	🛃 🛱
2. Group	cn	groupName	false	D 🗎
			Add Mo	ore Filters
Sack to Authen	tication Sources		Next > Save	Cancel

Specify the **Active Directory** or **LDAP Attributes > Filter Listing Screen** parameters as described in the following table:

Parameter	Action/Description
Filter Name	Specify the name of the filter.
Attribute Name	Specify the name of the LDAP or Active Directory attributes defined for this filter.
Alias Name	Specify the alias name for each attribute name selected for the filter.
Enable As	Specify whether this value to be used directly as a role or attribute in an enforcement policy. This bypasses the step to assign a role in Policy Manager through a role-mapping policy.

The following table describes the available directories:

Table 100: Active Director	y/Generic LDAP	Default Filters
----------------------------	----------------	-----------------

Directory	Default Filters
Active Directory	<ul> <li>Authentication: This filter is used for authentication. The query searches in the objectClass of the type user. This query finds both user and machine accounts in Active Directory:         <ul> <li>(&amp; (objectClass=user) (sAMAccountName=%{Authentication:Username})))</li> </ul> </li> <li>After a request arrives, Policy Manager populates %{Authentication:Username} with the authenticating user or machine. This filter is also configured to fetch the following attributes based on this filter query:         <ul> <li>dn (alias of UserDN): This is an internal attribute that is populated with the user or machine record's DN</li> <li>department</li> <li>title</li> <li>company</li> <li>memberOf: In Active Directory, this attribute is populated with the groups that the user or machine belongs to. This is a multi-valued attribute.</li> <li>telephoneNumber</li> <li>mail</li> <li>displayName</li> <li>accountExpires</li> </ul> </li> <li>Group: This is a filter used for retrieving the name of the groups a user or machine belongs to.             <ul> <li>(distinguishedName=% [memberOf])</li> <li>This query fetches all group records, where the distinguished name is the value returned by the first filter (authentication) described above. The attribute fetched with this filter query is cn, which is the name of the group.</li> </ul></li></ul>
Conoris I DAD	<ul> <li>Machine: This query fetches the machine record in Active Directory.         <ul> <li>(&amp; (objectClass=computer) (sAMAccountName=% {Host:Name}\$))</li> <li>%{Host:Name} is populated by Policy Manager with the name of the connecting host if available. dNSHostName, operatingSystem, and operatingSystemServicePack attributes are fetched with this filter query.</li> </ul> </li> <li>Onboard Device Owner: This is the filter for retrieving the name of the owner the onboard device belongs to. This query finds the user in the Active Directory         <ul> <li>(&amp; (sAMAccountName=% {Onboard:Owner}) (objectClass=user))</li> <li>%{Onboard:Owner} is populated by Policy Manager with the name of the onboarded user.</li> </ul> </li> <li>Onboard Device Owner Group: This filter is used for retrieving the name of the group the onboarded device owner belongs to.                 (distinguishedName=% {Onboard memberOf})                 This query fetches all group records where the DN is the value returned by the Onboard memberOf variable. The attribute fetched with this filter query is cn, which is the name of the Onboard group.</li> </ul>
Generic LDAP Directory	<pre>Authentication: This is the filter used for authentication.   (&amp; (objectClass=*) (uid=%{Authentication:Username}))   When a request arrives, Policy Manager populates %{Authentication:Username} with   the authenticating user or machine. This filter is also set up to fetch the following   attributes based on this filter query:</pre>

#### Table 100: Active Directory/Generic LDAP Default Filters (Continued)

Directory	Default Filters
	<ul> <li>dn (aliased to UserDN): This is an internal attribute that is populated with the user record's DN.</li> <li>Group: This is the filter used for retrieving the name of the groups to which a user belongs.         <ul> <li>(&amp; (objectClass=groupOfNames) (member=%{UserDn}))</li> </ul> </li> <li>This query fetches all group records (of objectClass groupOfNames), where the member field contains the DN of the user record (UserDN, which is populated after the authentication filter query is executed. The attribute fetched with this filter query is cn, which is the name of the group (this is aliased to a more readable name: groupName)).</li> </ul>
Add More Filters	Click this button to open the <b>Authentication Sources &gt; Add</b> page to open the <b>Configure</b> <b>Filter</b> page. From this page, you can define a filter query and the related attributes to be fetched.

## **Browse Configuration**

The **Browse** tab shows an LDAP browser from which you can browse the nodes in the LDAP or Active Directory directory, starting at the base DN. This is presented in the read-only mode.

Selecting a leaf node (a node that has no children) displays the attributes associated with that node.

The following figure is an example of the **Active Directory** or **Generic LDAP Configure Filter** > **Browse** dialog:

Figure 173: Active Directory or Generic LDAP Configure Filter > Browse Dialog

oprimaryGroupID owdLastSet sAMAccountName sAMAccountType	513 513 128746230430312500 alice 805306368	
orimaryGroupID owdLastSet sAMAccountName sAMAccountType	513 128746230430312500 alice 805306368	
owdLastSet SAMAccountName SAMAccountType	128746230430312500 alice 805306368	
SAMAccountName SAMAccountType	alice 805306368	
SAMAccountType	805306368	
, and decounter ype		
sn.	W	
title	Co-ordinator	
ISNChanged	234698	
SNCreated	13073	
	E12	
userCortificate	[P@7b-92921	
userCertificate	[B@/D865621	
userParameters	m. d	
userPrincipalName	atticier@ivieavienietatewscom	
whenChanged	20081224201043.02	
whenCreated	20070405181039.0Z	
	itle ISNChanged ISNCreated ISERCcountControl ISERCertificate ISERParameters ISERPrincipalName whenChanged whenCreated	itleCo-ordinatoruSNChanged234698uSNCreated13973userAccountControl512userCertificate[B@7ba83821userParametersm: duserPrincipalNamealegeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeeee
Specify the **Active Directory** or **Generic LDAP Configure Filter Page > Browse** tab parameter as described in the following table:

 Table 101: Active Directory or Generic LDAP Configure Filter Page > Browse Tab Parameter

Navigation	Action/Description
Find Node	To find the node, enter the DN, then click the <b>Go</b> button.

## **Filter Configuration**

The **Filter** tab provides an LDAP browser interface to define the filter search query.

The following figure is an example of the **Active Directory** or **Generic LDAP Create Filter Page** > **Filter** configuration dialog:

Configure Filter				
Browse Filter Attributes	Configura	ation		
Find Node: CN=Alice W,CN=Users	vs.DC-avends	asys DC+com G	0	
CN=ForeignSecurityPrincipals	*	objectSid	ຶ <sup>™</sup> ∰����@ <sup>®</sup> ®��∪�wjb	��289 <b>€</b> 7▲
- 🛱 CN=Infrastructure		primaryGroupID	513	
-🛱 CN=LostAndFound		pwdLastSet	128746230430312500	
- 🛱 CN=NTDS Quotas		sAMAccountName	alice	
En CN=Program Data		sAMAccountType	805306368	
CN=System     CN=Licore		sn	W	
- CN= vmware	=	title	Co-ordinator	=
		uSNChanged	234698	
- 🛱 CN=Administrator		uSNCreated	13973	-
-🋱 CN=Alice W	-	•		Þ
Selected attributes for filter:				
Name		Value		Ť
1. sAMAccountName	=	uthentication:Username	}	8 8
2. Click to add		%{Authentication:Username}		
			Sav	e Close

Figure 174: Active Directory or Generic LDAP Create Filter Page > Filter Dialog



Policy Manager is preconfigured with filters and selected attributes for Active Directory and generic LDAP directory. Create new filters only if you need Policy Manager to fetch role-mapping attributes from a new type of record.



You can fetch different types of records by specifying multiple filters that use different dynamic session attributes. For example, Policy Manager can fetch the user record associated with %{Authentication:Username} and a machine record associated with %{RADIUS:IETF:Calling-Station-ID} for a given request.

## The following table describes the **Configure Filter Page > Filter** tab parameters:

Parameter	Action/Description
Find Node	To find a node, enter the DN, then click the <b>Go</b> button.
Select the attributes for filter	<ul> <li>This table has a Name and Value column. You can enter the attribute name in the following two ways:</li> <li>By selecting a node, inspecting the attributes, and then manually entering the attribute name by clicking on <b>Click to add</b> in the table row.</li> <li>By selecting an attribute on the right hand side of the LDAP browser. The attribute name and value are automatically populated in the table.</li> <li>The attribute value can be a value that is automatically populated by selecting an attribute from the browser, or it can be manually populated. To aid in populating the value with dynamic session attribute values, a drop-down with the commonly used namespace and attribute names is presented.</li> </ul>

#### **Table 102:** Configure Filter Page > Filter Tab Parameters

## **Creating Filters**

The goal of filter creation is to help Policy Manager find a user or device connecting to the network in LDAP or Active Directory. To create a filter:

1. From the **Filter** tab, click on a node that you want to extract user or device information from.

For example, browse the **Users** container in Active Directory and select the node for a user (Alice, for example). On the right hand side, you can view the attributes associated with that user.

2. Select the attributes that help Policy Manager identify the user or device.

For example, in Active Directory, an attribute called **sAMAccountName** stores the user ID.

The attributes that you select are automatically populated in the **Filter** table displayed below the browser section with their values.

In this example, if you select **sAMAccountName**, the row in the **Filter** table shows this attribute with a value of Alice (assuming you picked Alice's record as a sample user node).

After Step 2, you can have values for a specific record (in this example, Alice's record).

3. Change the value to a dynamic session attribute that helps Policy Manager associate a session with a specific record in LDAP/Active Directory.

For example, if you selected the **sAMAccountName** attribute in Active Directory, click the **Value** field and select **%{Authentication:Username}**.

When Policy Manager processes an authentication request, **%{Authentication:Username}** is populated with the user ID of the user connecting to the network.

4. Add more attributes from the selected node and continue with Step 2.

#### **Attributes Configuration**

The **Attributes** tab defines the attributes to be fetched from the Active Directory or LDAP directory.

You can also enable each attribute as a role, which means the value fetched for this attribute can be used directly in enforcement policies. For more information, see Configuring Enforcement Policies on page 371.

The following figure displays the **Active Directory** or **Generic LDAP Configure Filter > Attributes** tab:

Figure	<b>175:</b> Active	Directory or	Generic LDAP	Configure	Filter >	Attributes	Dialog
--------	--------------------	--------------	--------------	-----------	----------	------------	--------

Configure F	ilter							8
Browse	Filter	Attributes	Configur	ation				
Execute filter query to select attributes for role mapping: Filter Query: (&(sAMAccountName=%{Authentication:Username})(objectClass=user)) Please enter the values for the parameters before executing the query: %{Authentication:Username} = * Execute CN= vmware user CN=Users								
CN=vmware_user,CN=Users CN=ADMIN-PC2,CN=Computers CN=Administrator,CN=Users CN=Alice W,CN=Users CN=Alice_1 A,CN=Users CN=Alice_2 A,CN=Users CN=Alice_3 A,CN=Users CN=Alice_5 A,CN=Users CN=Alice_5 A,CN=Users				9. dep 10. dis 11. dis 12. giv 13. ins 14. las	partment playName tinguishedName enName tanceType tLogoff	HR Alice CN=4 Alice 4 0	W Alice W,CN=Users,E	)C=us,DC=a
CN=atlas,C CN=AV-NPS	N=Computers 664,CN=Comp	s puters I-Computers	Ŧ	15. las ∢	tLogon III	1283	53985513750000	4
	Name		Alia	as Nam	e		Enabled As	
1.	countryCode	e	COL	untryCo	le	=	6abaa <del>-</del>	<b></b>
2.	msNPAllowDi	ialin	ms	NPAllow	Dialin	=	-	<b></b>
3.	userPrincipa	IName	use	erPrincip	alName	=	false –	÷ -
4	Click to add							Save Close

Specify the **Active Directory/LDAP Configure Filter Page > Attributes** tab parameters as described in the following table:

Parameter	Action/Description
Enter values for parameters	Policy Manager parses the filter query (created in the <b>Filter</b> tab and shown at the top of the <b>Attributes</b> tab) and prompts to enter the values for all dynamic session parameters in the query. For example, if you have <b>%{Authentication:Username}</b> in the filter query, you are prompted to enter the value for it. You can enter wildcard character (*) here to match all entries. <b>NOTE:</b> If there are thousands of entries in the directory, entering the wildcard character (*) can take a while to fetch all matching entries.
Execute	<ol> <li>After entering the values for all dynamic parameters, click <b>Execute</b> to execute the filter query. You can see all entries that match the filter query.</li> <li>Click on one of the entries (nodes) to view the list of attributes for that node.</li> <li>Click on the attribute names that you want to use as role mapping attributes.</li> </ol>
Name	Specify the name of the attribute.
Alias Name	Specify the alternative name for the attribute. By default, this is the same as the attribute name.
Enable As	Click this check box to enable this attribute value to be used directly as a role in an enforcement policy. This bypasses the step of assigning a role in Policy Manager through a role-mapping policy.

## **Configuration Tab**

The **Configuration** tab shows the filter and attributes configured in the **Filter** and **Attributes** tabs respectively. From this tab, you can also manually edit the filter query and the attributes to be fetched.

The following figure displays the **Configure Filter > Configuration** dialog:

Figure 176: Configure Filter > Configuration Dialog

Configure Filter				8
Browse Filter	Attributes Configuration			
Filter Name:				
Filter Query:	(& ( <u>sAMAccountName</u> =%{Authenticat	ion: <u>Username</u> })( <u>objec</u>	tClass=user))	
Name	Alias Name	Data type	Enabled As	Ť
1. countryCode	countryCode	String		Ť
2. msNPAllowDialin	msNPAllowDialin	Boolean		Ť
3. userPrincipalName	userPrincipalName	String		Ť
4. Click to add				
			Save	Close

#### **Modify Default Filters**

When you add a new authentication source of type Active Directory or LDAP, a few default filters and attributes are populated.

To modify these predefined filters:

1. Select a filter on the Authentication > Sources > Attributes dialog.

The **Configure Filter** page for the specified filter opens.



A minimum of one filter must be specified for the LDAP and Active Directory authentication source. This filter is used by Policy Manager to search for the user or device record. If not specified, authentication requests are rejected.

ilt	er Name:	Authentication				_
ilt	er Query:	(& ( <u>sAMAccountName</u> =%{Au	thentication:Username}	) ( <u>objectClass</u> =user)) 		
	Name	Alias Name	Data type	Enabled As		Î
1.	dn	UserDN	String	-		Ŵ
2.	department	Department	String	💌 🗖 Role 🛛 Attribute	Ð	Ĩ
3.	title	Title	String	Attribute		Ĩ
4.	company	company	Integer Date-Time			Ĩ
5.	memberOf	memberOf	Boolean	-		Í
5.	telephoneNumber	Phone	String	Attribute		ť
7.	mail	Email	String	Attribute		ĩ
в.	displayName	Name	String	Attribute		ť
9.	Click to add					

Figure 177: Modify Default Filters > Configuration Dialog

The attributes that are defined for the authentication source display as attributes in role-mapping policy Rules Editor under the authorization source namespace.

- 2. From the **Configure Filter** > **Configuration** dialog, select the attribute you wish to modify.
- 3. Change the attribute operator values as needed, then click **Save**.

The operator values that display are based on the **Data Type** specified here.

For example, if you modify the Active Directory **department** to be an integer rather than a string, then the list of operator values populate with values that are specific to integers.

#### **Summary Information**

You can use the **Summary** tab to view configured parameters. The following figure is an example of the **Active Directory** > **Summary** information:

Figure	178: Active	Directory	Authentication	Source >	Summary	Information
--------	-------------	-----------	----------------	----------	---------	-------------

Summary General	Primary Attributes
General:	
Name:	[Blacklist User Repository]
Description:	Blacklist database with users who have exceeded bandwidth or session related limits
Type:	Local
Use for Authorization:	Enabled
Authorization Sources:	-
Primary:	
Server Name:	localhost
Port (Optional):	5432
Database Name:	tipsdb
Login Username:	appuser
Login Password:	*****
Timeout:	10
ODBC Driver:	PostgreSQL
Attributes:	
Filters :	1. SELECT 'password' as user_password, CASE WHEN bandwidth_limit_exceed = TRUE THEN 228 WHEN session_duration_exceed = TRUE THEN 239 WHEN session_count_exceed = TRUE THEN 230 END AS Account_Status FROM tips_post_auth_enf_log WHERE user_id = '%{Authentication:Username}' order by timestamp desc limit 1

# **Generic SQL DB**

Configure the primary and backup servers, session details, filter query, and role-mapping attributes to fetch the Generic SQL authentication sources on the following tabs:

- General Tab on page 222
- Primary Tab on page 224
- Attributes Tab on page 225
- Summary Tab on page 227

W-ClearPass Policy Manager can perform MSCHAPv2 and PAP/GTC authentication against any Open Database Connectivity (ODBC)-compliant SQL database such as Microsoft SQL Server, Oracle, MySQL, or PostgrSQL.

Specify a stored procedure to query the relevant tables and retrieve role-mapping attributes by using filters.

## **General Tab**

Navigate to the **Configuration > Authentication > Sources**, then click **Add**.

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details.

Figure <sup>•</sup>	<b>179:</b> Add	Generic SQL	DB >	General	Tab
---------------------	-----------------	-------------	------	---------	-----

Authentication Sources				
General Primary	Attributes Summary			
Name:				
Description:				
Type:	Generic SQL DB			
Use for Authorization:	$\overline{\mathbb{V}}$ Enable to use this authentication source to also fetch role mapping attributes			
Authorization Sources:	- Select			
Cache Timeout:	36000 seconds			
Backup Servers Priority:	Add Backup Remove			
Save         Cancel				

# The following table describes the **Add General SQL DB** > **General** parameters:

Parameter	Action/Description
Name	Specify the name of the authentication source.
Description	Provide the additional information that helps to identify the authentication source.
Туре	Select <b>Generic SQL DB</b> .
Use for Authorization	Enable this option to request Policy Manager to fetch role-mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role-mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is enabled by default.
Authorization Sources	Specify additional sources from which to fetch role-mapping attributes. Select a previously configured authentication source from the drop-down list and click <b>Add</b> to add to the list of authorization sources. Click <b>Remove</b> to remove the authorization source from the list. If Policy Manager authenticates the user or device from this authentication source, then Policy Manager also fetches role-mapping attributes from these additional authorization sources. <b>NOTE:</b> You can specify additional authorization sources at the service level. Policy Manager fetches role-mapping attributes irrespective of which authentication source the user or device was authenticated against.
Backup Servers	To add a backup server, click <b>Add Backup</b> . From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields as for primary server that are specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.
Cache Timeout	Policy Manager caches attributes fetched for an authenticating entity. This parameter controls the time period for which the attributes are cached.

# **Table 104:** Add Generic SQL DB > General Parameters

# **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **Add General SQL DB > Primary** tab:

Figure 180: Add Generic SQL DB > Primary Tab

Configuration » Au	Configuration » Authentication » Sources » Add			
Authenticati	ion Sou	irces		
General Pr	rimary	Attributes	Summary	
Connection Deta	ails			
Server Name:				
Port (Optional):		(Sp	ecify only if yo	ou want to override the default value)
Database Name:				
Login Username:		admin		
Login Password:		•••••		
Timeout:		10 sec	onds	
ODBC Driver		De starre COL		
ODBC Driver.		PostgreSQL		
Password Type:		Cleartext		

The following table describes the **Generic SQL DB > Primary** parameters:

**Table 105:** Generic SQL DB > Primary Tab Parameters

Parameter	Action/Description
Server Name	Enter the hostname or IP address of the database server.
Port (Optional)	Specify a port value to override the default port.
Database Name	Enter the name of the database from which records can be retrieved.
Login Username	Enter the name of the user used to log into the database. This account must have read access to all the attributes that need to be retrieved by the specified filters.
Password	Enter the password for the user account entered in the <b>Login Username</b> field.

Parameter	Action/Description
Timeout	Enter the duration in seconds that Policy Manager waits before attempting to fail over from primary to backup servers (in the order in which they are configured).
ODBC Driver	<ul> <li>Select the ODBC (Open Database Connectivity) driver to connect to the database.</li> <li>MySQL is supported in versions 6.0 and later. Dell does not ship MySQL drivers by default. If you require MySQL, contact Dell support at dell.com/support to get the required patch. This patch does not persist across upgrades. If you are using MySQL, you should contact Support before upgrading. If you connect to a Microsoft SQL server using Integrated Authentication, the login username in the authentication source, formatted as either domain/username or UPN (User Principal Name), the following characters are supported:</li> <li>Backslash ( \ )</li> <li>At-sign (@)</li> <li>Hyphen</li> <li>Underscore</li> </ul>
Password Type	<ul> <li>Specify how the user password is stored in the database:</li> <li>Cleartext : Stored as clear, unencrypted text.</li> <li>NT Hash: Stored with an NT hash using MD4.</li> <li>LM Hash : Stored with a LAN Manager Hash using DES.</li> <li>SHA: Stored with a Secure Hash Algorighm (SHA) hash.</li> <li>SHA256: Stored with an SHA-256 hash function.</li> </ul>

## **Attributes Tab**

The **Attributes** tab defines the SQL DB query filters and the attributes to be fetched by using those filters. The following figure displays the **Generic SQL DB > Attributes** tab:

Figure 181: Generic SQL DB > Attributes Tab

General Primary	Attributes Summa	ary		
Specify filters used to qu	uery for authentication ar	nd authorization attributes		
Filter Name	Attribute Name	Alias Name	Enabled As	Ť
1. Authentication	department	department	Attribute	🔂 🛱
			Ad	dd More Filters
Sack to Authentica	tion Sources		Next > Sav	e Cancel

The following table describes the **Generic SQL DB > Attributes (Filter List)** parameters:

**Table 106:** Generic SQL DB > Attributes Tab (Filter List) Parameters

Parameter	Action/Description
Filter Name	Specifies the name of the filter.
Attribute Name	Specifies the name of the SQL DB attributes defined for this filter.
Alias Name	Specifies an alias name for each attribute name selected for the filter.

Parameter	Action/Description
Enabled As	Indicates whether the filter is enabled as a role or attribute type. This can also be blank.
Add More Filters	Click this button to open the <b>Configure Filter</b> page. Use this page to define a filter query and the related attributes to be fetched from the SQL DB store. Figure 182 displays the <b>Generic SQL DB &gt; Configure Filter</b> page.

#### **Adding More Filters**

To add more filter queries and their related attributes:

- 1. Click Add More Filters.
  - The **Configure Filter** page opens:

Figure 182: Generic SQL DB > Configure Filter Page

Configure Filter				8
Configuration				
Filter Name:	Authentication			
Filter Query:	SELECT user_credential CASE WHEN enabl WHEN ((sta (expire_time <= now())	(password) AS User_ ed = FALSE THEN 225 art_time > now()) OR )) THEN 226	Password,	▲ ↓
Name	Alias Name	Data type	Enabled As	Ť
1. sponsor_name	Owner	String		Ť
2. Click to add				
			Save C	lose

1. To add a filter and configure its attributes, select **Click to add**.

A new row opens.

- 2. Specify the Name of the filter, Alias Name, Data Type, and optionally, Enabled As attributes.
- 3. Repeat to add additional filters, then click **Save**.

4. Specify the **Add Generic SQL DB > Configure Filter** parameters as described in the following table:

**Table 107:** Add Generic SQL DB > Configure Filter Page Parameters

Parameter	Action/Description
Filter Name	Enter the name of the filter.
Filter Query	Specify an SQL query to fetch the attributes from the user or device record in DB.
Name	Specify the name of the attribute.

Parameter	Action/Description
Alias Name	Specify the name for the attribute. By default, this is the same as the attribute name.
Data Type	Specify the data type for this attribute such as String, Integer, or Boolean.
Enabled As	Specify whether this value to be used directly as a role or attribute in an enforcement policy. This bypasses the step of having to assign a role in Policy Manager through a role-mapping policy.

## **Summary Tab**

Use the **Summary** tab to view the parameters configured. The following figure displays the **Generic SQL DB** > **Summary** tab:

#### **Figure 183:** Add Generic SQL DB > Summary Tab



## HTTP

The HTTP authentication source relies on the GET method to retrieve information. The client submits a request, and then the server returns a response. All request parameters are included in the URL. For example, **URL:** https//hostname/webservice/.../%{Auth:Username}?param1=%{...}&param2=value2. HTTP relies on the assumption that the connection between the client and server is secure and can be trusted.

Configure primary and backup servers, session details, filter query, and role mapping attributes to fetch HTTP authentication sources using the following tabs:

- General Tab on page 228
- Primary Tab on page 229
- Attributes Tab on page 230
- Summary Tab on page 232

## **General Tab**

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details. The following figure displays the **HTTP - General** tab:

Figure 184: HTTP - General Tab

Configuration » Authentication » Sources » Add			
Authentication Sources			
General Primary	Attributes Summary		
Name:			
Description:			
Туре:	HTTP		
Use for Authorization:	$\overline{\mathbb{V}}$ Enable to use this authentication source to also fetch role mapping attributes		
Authorization Sources:	Remove View Details		
Backup Servers Priority:	Add Backup Remove		
< Back to Authenticati	ion Sources Next > Save Cancel		

The following table describes the **HTTP - General** tab parameters:

#### Table 108: HTTP - General Tab Parameters

Parameter Description	
Name	Specify the name of the authentication source.
Description	Provide the additional information that helps to identify the authentication source.
Туре	Select the type of source. In this context, select <b>HTTP</b> .

#### Table 108: HTTP - General Tab Parameters (Continued)

Parameter	Description
Use for Authorization	Enable this option to request Policy Manager to fetch role mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is enabled by default.
Authorization Sources	Specify additional sources from which to fetch role mapping attributes. Select a previously configured authentication source from the drop-down list and click <b>Add</b> to add it to the list of authorization sources. Click <b>Remove</b> to remove the selected additional resource from the list. If Policy Manager authenticates the user or device from this authentication source, then also fetches role mapping attributes from these additional authorization sources. <b>NOTE:</b> You can specify additional authorization sources at the service level. Policy Manager fetches role mapping attributes irrespective of which authentication source the user or device was authenticated against.
Backup Servers	To add a backup server, click <b>Add Backup</b> . From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields applicable for primary server specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.

## **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **HTTP - Primary** tab:

## Figure 185: HTTP - Primary Tab

Authentio	ation Sou	urces	_
General	Primary	Attributes	Summary

Connection Details	
Base URL:	
Login Username:	
Login Password:	
Back to Authentication	Next > Save Cancel

## The following table describes the **HTTP - Primary** tab parameters:

## Table 109: HTTP - Primary Tab Parameters

Parameter	Description
Base URL	Enter the base URL (host name) or IP address of the HTTP server. For example, http:// <hostname> or <fully-qualified domain="" name="">:xxxx, where xxxx is the port to access the HTTP Server.</fully-qualified></hostname>
Login Username	Enter the name of the user used to log into the database. This account must have read access to all the attributes that need to be retrieved by the specified filters.
Password	Enter the password for the user account entered in the <b>Login Username</b> field.

## **Attributes Tab**

The **Attributes** tab defines the HTTP query filters and the attributes to be fetched by using those filters.

Figure 186: HTTP - Attributes Tab

General	Primary	Attributes	Summary			
Specify filte	ers used to qu	ery for authent	ication and au	thorization attributes		
Filter N	ame	Attribute Na	ame	Alias Name	Enabled As	Ť
1. Authent	tication	department		department	Attribute	🛃 🗇
						Add More Filters
Kenter State Kenter State Contract Cont	Authenticat	tion Sources			Next >	Save Cancel

The following table describes the **HTTP - Attributes** tab parameters:

## Table 110: HTTP - Attributes tab (Filter List) Parameters

Parameter	Description
Filter Name	Displays the name of the filter.
Attribute Name	Specifies the name of the SQL DB attributes defined for this filter.
Alias Name	Specifies the name of an alias name for each attribute name selected for the filter.
Enabled As	Indicates whether an attribute is enabled as a role.
Add More Filters	Opens the <b>Configure Filter</b> page. For more information, see Add More Filters on page 231.

#### Add More Filters

The **Configure Filter** page defines a filter query and the related attributes to be fetched from the SQL DB store. The following figure displays the **HTTP Filter Configure** page:

Configure Filter Configuration Filter Name:	employee-details			
Configuration Filter Name:	employee-details			
Filter Name:	employee-details			
Filter Query:				
Filter Query.	/payroll/employees/%(A	uthentication:Username)		*
Name	Alias Name	Data type	Enabled As	
1. department	Departent	String	Attribute	
2. title	Title	String	Attribute	
3. name	Name	String	💌 🗏 Role	Attribute
4. Click to add				

The following table describes the **HTTP Configure - Filter** parameters:

## **Table 111:** HTTP Configure Filter Page Parameters

Parameter	Description
Filter Name	Displays the name of the selected filter.
Filter Query	Specifies the HTTP path (without the server name) to fetch the attributes from the HTTP server. For example, if the full path name to the filter is http server URL = http:// <hostname fqdn="" or="">:xxxx/abc/def/xyz, you enter /abc/def/xyz.</hostname>
Name	Specifies the name of the attribute.
Alias Name	Specifies the alias name for the attribute. By default, this is the same as the attribute name.
Data Type	Specifies the data type for this attribute such as String, Integer, and Boolean.
Enabled As	Specify whether the value to be used directly as a role or attribute in an enforcement policy. This bypasses the step of assigning a role in Policy Manager through a role mapping policy.

Ť Ť 

Save Close

## **Summary Tab**

You can use the **Summary** tab to view configured parameters. The following figure is an example of the **HTTP** - **Summary** tab:

#### Figure 188: HTTP - Summary Tab

Configuration » Authentication » Sources » Add Authentication Sources

General	Primary	Attributes	Summary		
General:					
Name:		Test Auth 9	Test Auth Source		
Description	e -	Authentica	Authenticating against the Local DB		
Туре:		HTTP	нттр		
Use for Aut	thorization:	Enabled	Enabled		
Authorizati	on Sources:	[Local User	[Local User Repository] [Local]		
Primary:					
Base URL:		-			
Login Userr	name:	admin	admin		
Login Passv	word:	******			
Attributes:					
Filters :		÷			

## **Kerberos**

Policy Manager can perform standard PAP/GTC or tunneled PAP/GTC (for example, EAP-PEAP[EAP-GTC]) authentication against any Kerberos 5 compliant server such as Microsoft Active Directory server. It is mandatory to pair this source type with an authorization source (identity store) containing user records.

You can configure Kerberos authentication sources using the following tabs:

- General Tab on page 233
- Primary Tab on page 234
- Summary Tab on page 235

## **General Tab**

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details. The following figure displays the **Kerberos - General** tab:

## Figure 189: Kerberos - General Tab

Authentication S	Sources
------------------	---------

General Primary	Summary
Name:	
Description:	:
Туре:	Kerberos 💌
Use for Authorization:	$\square$ Enable to use this authentication source to also fetch role mapping attributes
Authorization Sources:	- Select
Backup Servers Priority:	Add Backup Remove
< Back to Authenticatio	n Sources Next > Save Cancel

The following table describes the **Kerberos - General** parameters:

#### Table 112: Kerberos - General Tab Parameters

Parameter	Description
Name	Specify the name of the authentication source.
Description	Provide the additional information that helps to identify the authentication source.
Туре	Select the type of source. In this context, select <b>Kerberos</b> .

#### Table 112: Kerberos - General Tab Parameters (Continued)

Parameter	Description
Use for Authorization	Disable in this context.
Authorization Sources	Specify one or more authorization sources from which role mapping attributes to be fetched. Select a previously configured authentication source from the drop-down list and click <b>Add</b> to add it to the list of authorization sources. Click <b>Remove</b> to remove the selected authentication source from the list. <b>NOTE:</b> You can specify additional authorization sources at the service level. Policy Manager fetches role mapping attributes irrespective of which authentication source the user or device was authenticated against.
Backup Servers	To add a backup kerberos server, click <b>Add Backup</b> . From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields applicable for primary server specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.

# **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **Kerberos** - **Primary** tab:

## Figure 190: Kerberos - Primary Tab

Configuration » Authentication » Sources » Add				
Authentication Sour	rces			
General Primary S	Summary			
Connection Details				
Hostname:			]	
Port:	88		]	
Realm:			]	
Service Principal:			]	
Service Principal Password:			]	
Sack to Authentication	Sources		Next >	Save Cancel

#### The following table describes the Kerberos - Primary parameters:

#### Table 113: Kerberos - Primary Tab Parameters

Parameter	Description
Hostname	Specify the name of the host or the IP address of the kerberos server.
Port	Specify the port at which the token server listens for kerberos connections. The default port is 88.
Realm	Specify the domain of authentication. In the case, specify <b>Kerberos</b> domain.
Service Principal Name	Enter the identity of the service principal as configured in the Kerberos server.
Service Principal Password	Enter the password for the service principal.

## **Summary Tab**

You can use the **Summary** tab to view configured parameters. The following figure displays the **Kerberos** - **Summary** tab:

#### Figure 191: Kerberos - Summary Tab

Configuration » Authentication » Sources » Add Authentication Sources

General Primary	Summary			
General:				
Name:	Test Auth Source			
Description:	testing auth source against local DB.			
Type:	Kerberos			
Use for Authorization:	Disabled			
Authorization Sources:	Local User Repository] [Local]			
Primary:				
Hostname:	10.17.4.200			
Port: 88				
Realm:	-			
Service Principal: admin				
Service Principal Password: *******				

# Okta

You can use Okta as an authentication source only for servers of the type Dell Application Authentication. Configure Okta authentication sources on the following tabs:

- General Tab on page 236
- Primary Tab on page 237
- Attributes Tab on page 238
- Summary Tab on page 240

## **General Tab**

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details. The following figure is an example of the **Okta - General** tab:

Figure 192: Okta - General Tab

```
Configuration » Authentication » Sources » Add
```

## Authentication Sources

General	Primary	Attributes	Summary	
Name:				
Description:				
Туре:		Okta		•
Use for Aut	norization:	🗷 Enable	e to use this aut	hentication source
Authorizatio	n Sources:	Select -	-	•
Server Time	out:	10 se	econds	
Cache Time	out:	36000 s	econds	
Backup Serv	vers Priority:			Add Backup
<back td="" to<=""><td>Authenticati</td><td>on Sources</td><td></td><td></td></back>	Authenticati	on Sources		

The following table describes the **Okta - General** parameters:

## Table 114: Okta - General Tab Parameters

Parameter	Description		
Name	Specify the name of the authentication source.		
Description	Provide the additional information that helps to identify the authentication source.		
Туре	Select the type of source. In this context, select <b>Okta</b> .		
Use for Authorization	Enable this check box to request Policy Manager to fetch role mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is enabled by default.		

## Table 114: Okta - General Tab Parameters (Continued)

Parameter	Description
Server Timeout	Specify the duration in number of seconds that Policy Manager waits before considering this server unreachable. If multiple backup servers are available, then this value indicates the duration in number of seconds that Policy Manager waits before attempting to fail over from the primary to the backup servers in the order in which they are configured.
Cache Timeout	Policy Manager caches attributes fetched for an authenticating entity. This parameter controls the duration in number of seconds for which the attributes are cached.
Backup Servers Priority	Click <b>Add Backup</b> to add a backup server. From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields as for primary server that are specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.

# **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **Okta - Primary** tab:

Figure 193: Okta - Primary Tab

Configuration » Authentication » Sources » Add

## Authentication Sources

General	Primary	Attributes	Summary			
Connection	Details					
URL:						
Authorizatio	on Token:					
< <u>Back to</u>	Authenticati	on Sources		Next >	Save	Cancel

The following table describes the **Okta - Primary** parameters:

 Table 115: Okta - Primary Tab Parameters

Parameter	Description		
Connection Details			
URL	Enter the address of the Okta server.		
Authorization Token	Enter the authorization token provided by Okta support.		

## **Attributes Tab**

The **Attributes** tab defines the Okta query filters and the attributes to be fetched by using those filters. The following figure displays the **Okta - Attributes** tab:

## Figure 194: Okta - Attributes Tab

Configuration	» Authentica	tion » Sources	» Add			
Authenti	cation So	urces				
General	Primary	Attributes	Summary			
Specify filter	queries used	to fetch authe	ntication and	authorization attributes		
Filter	Name	Att	ribute Name	Alias Name	Enabled As	<b></b>
1. Group		nan	ie	Groups	-	🔂 🖷
						Add More Filters
< <u>Back to</u>	Authenticat	ion Sources			Next >	Save Cancel

The following table describes the **Okta - Attributes** parameters:

 Table 116: Okta - Attributes Tab Parameters

Parameter	Description
Filter Name	Displays the name of the filter. You can configure only <b>Group</b> for Okta.
Attribute Name	Specifies the name of the LDAP/AD attributes defined for this filter.
Alias Name	Specifies the alias name for each attribute name selected for the filter.
Enable As	Specifies whether value to be used directly as a role or attribute in an enforcement policy. This bypasses the step of assigning a role in Policy Manager through a role mapping policy.
Add More Filters	Click this button to open the <b>Configure Filter</b> page. Refer to Add More Filters on page 239.

#### **Add More Filters**

The **Configure Filter** page defines a filter query and the related attributes to be fetched from the SQL DB store. The following figure displays the **Okta - Configure Filter** page:

onfigure Filter				
Configuration				
Filter Name:	Group			
Filter Query:	/api/v1/users/%{Aut	hentication:OktaUserId}	/groups	н
Name	Alias Name	Data type	Enabled As	Û
1. name	Groups	String	-	Ť
2. Click to add				

Figure 195: Okta - Configure Filter Page

The following table describes the **Okta Configure Filter** parameters:

## Table 117: Okta Configure Filter Page

Parameter	Description
Filter Name	Enter the name of the filter.
Filter Query	Specifies an SQL query to fetch attributes from the user or device record in DB.
Name	Displays the name of the attribute.
Alias Name	Specifies an alias name for the attribute. By default, this is the same as the attribute name.
Data Type	Specifies the data type for this attribute such as String, Integer, and Boolean.
Enabled As	Specify whether this value is to be used directly as a role or attribute in an enforcement policy. This bypasses the step of having to assign a role in Policy Manager through a role mapping policy.

## **Summary Tab**

You can use the **Summary** tab to view configured parameters. The following figure displays the **Okta - Summary** tab:

#### Figure 196: Okta - Summary Tab

Configuration » Authentication » Sources » Add Authentication Sources

General Primary	Attributes Summary		
General:			
Name:	Test Auth Source		
Description:	Authenticating against the Local DB.		
Type:	Okta		
Use for Authorization:	Enabled		
Authorization Sources:	purces: [Local User Repository] [Local]		
Primary:			
URL:	-		
Authorization Token:	Ithorization Token: ********		
Attributes:			
Filters :	1. /api/v1/users/%{Authentication:OktaUserId}/groups		

## **RADIUS Server**

You can use the **RADIUS Server** as an authentication source to allow W-ClearPass to query a third-party **RADIUS Server** for authentication. Configure **RADIUS Server** authentication sources on the following tabs:

- General Tab on page 240
- Primary Tab on page 241
- Attributes Tab on page 242
- Summary Tab on page 243

#### **General Tab**

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details. The following figure displays the **RADIUS Server - General** tab:

Figure 197: RADIUS Server - General Tab

Configuration Authentic	» Authenticat	ion » Sources » <b>UrCES</b>	Add	
General	Primary	Attributes	Summary	
Name:				
Description:				$\Diamond$
Туре:		RADIUS Ser	ver	$\checkmark$
Use for Auth	norization:	✓ Enable t	o use this Auth	entication Source to also fetch role mapping attributes
Authorizatio	n Sources:	Select		Remove View Details
Server Time	out:	10 seco	onds	
Backup Serv	vers Priority:			Move Up Move Down Add Backup Remove
< <u>Back to</u>	Authenticat	ion Sources		Next > Save Cancel

#### The following table describes the Radius Server - General parameters:

Parameter	Description
Name	Specify the name of the authentication source.
Description	Provide the additional information that helps to identify the authentication source.
Туре	Select the type of source. In this context, select <b>RADIUS Server</b> .
Use for Authorization	Enable this check box to request Policy Manager to fetch role mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is enabled by default.
Server Timeout	Specify the duration in number of seconds that Policy Manager waits before considering this server unreachable. If multiple backup servers are available, then this value indicates the duration in number of seconds that Policy Manager waits before attempting to fail over from the primary to the backup servers in the order in which they are configured.
Backup Servers Priority	Click <b>Add Backup</b> to add a backup server. From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields as for primary server that are specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.

#### Table 118: Radius Server - General Tab Parameters

## **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **RADIUS Server** - **Primary** tab:

Figure 198: RADIUS Server - Primary Tab

Configuration » Authentication » Sources » Add

# Authentication Sources

General	Primary	Attributes	Summary			
Connection	Details					
Server Nam	e:					
Port:		1812				
Secret:						
< <u>Back to</u>	Authenticati	ion Sources		Next >	Save	Cancel

## The following table describes the Radius Server - Primary parameters:

 Table 119: RADIUS Server - Primary Tab Parameters

Parameter	Description
Connection Deta	ils
Server Names	Enter the name of the RADIUS Server.
Port	The default port number is 1812. You may enter a different port number if required.
Secret	Enter the secret key for authentication.

#### **Attributes Tab**

The **Attributes** tab defines the Okta query filters and the attributes to be fetched by using those filters. The following figure displays the **RADIUS Server - Attributes** tab:

Figure 199: RADIUS Server - Attributes Tab

Configuration » Authenticat	ion » Sources » Add	
Authentication So	urces	
General Primary	Attributes Summary	
RADIUS Pre Proxy Attri	ibutes:	
Туре	Name	Value
1. Click to add		
RADIUS Post Proxy Att	ributes:	
Туре	Name	Enabled as Role
1. Click to add		
Back to Authenticati	ion Sources	Next > Save Cancel

The following table describes the RADIUS Server - Attributes parameters:

## **Table 120:** RADIUS Server - Attributes Tab Parameters

Parameter	Description
RADIUS Pre- Proxy attributes	<ul> <li>The following attributes that can be set prior to the proxy authentication:</li> <li>Type - Select a type from the drop-down.</li> <li>Name - Select a name from the drop-down.</li> <li>Value - Enter a value in the text box.</li> <li>Save the changes by clicking the Save icon that appears at the end of the row.</li> </ul>
RADIUS Post- Proxy attributes	<ul> <li>The attributes for the post-proxy authentication are identical except that these can be set after the proxy authentication.</li> <li>Type - Select a type from the drop-down.</li> <li>Name - Select a name from the drop-down.</li> <li>Value - Enter a value in the text box.</li> <li>Save the changes by clicking the Save icon that appears at the end of the row.</li> </ul>

## **Summary Tab**

You can use the **Summary** tab to view configured parameters. The following figure displays the **RADIUS Server - Summary** tab:

#### Figure 200: RADIUS Server - Summary Tab

Configuration » Authentica	onfiguration » Authentication » Sources » Add					
Authentication Sources						
General Primary	Attributes Summary					
General:						
Name:	Test Auth Source					
Description:	Testing against the Loca DB.					
Туре:	RadiusServer					
Use for Authorization:	Enabled					
Authorization Sources:	[Local User Repository] [Local]					
Primary:						
Server Name:	10.17.4.197					
Port:	1812	1812				
Secret:	******					
Attributes:						
RADIUS Pre Proxy Attri	butes:					
Туре	Name		Value			
1. Radius:IETF	ARAP-Password		67			
RADIUS Post Proxy Att	ributes:					
Туре	Name			Enabled as Role		
1. Radius:Microsoft	MS-ARAP-PW-Change-Reason	=		true		

# Adding a Static Host List as an Authentication Source

This section provides the following information:

- About Static Host Lists
- Adding a Static Host List as an Authentication Source

## **About Static Host Lists**

You can configure primary and backup servers, session details, and the list of static hosts for **Static Host List** authentication sources.

A static host list often functions, in the context of the service, as a white list or a black list. Therefore, static host lists are configured independently at the global level.

A static host list comprises a named list of MAC addresses or IP addresses, which can be invoked in the following ways:

- In service and role-mapping rules as a component.
- For non-responsive services on the network (for example, printers or scanners), as an authentication source.



Only static host lists of type **MAC Address** are available as authentication sources.

For more information about static host lists, see Managing Static Host Lists on page 268.

# Adding a Static Host List as an Authentication Source

To add a static host list as an authentication source:

## 1. Navigate to **Configuration** > **Authentication** > **Sources**.

The **Authentication Sources** page appears.

Figure 201: Authentication Sources Page

Configuration » Authentica	Authentication » Sources tion Sources		☆ Add ≗ Import ▲ Export All
Filter: Name	▼ contains ▼	🛨 Go Clear Filter	Show 10 💌 records
#	Name 🛦	Туре	Description
1.	[Admin User Repository]	Local SQL DB	Authenticate users against Policy Manager admin user database
2. 📃	avenda313	Active Directory	
з. 🔲	[Blacklist User Repository]	Local SQL DB	Blacklist database with users who have exceeded bandwidth or session related limits
4.	[Endpoints Repository]	Local SQL DB	Authenticate endpoints against Policy Manager local database
5.	[Guest Device Repository]	Local SQL DB	Authenticate guest devices against Policy Manager local database
6.	[Guest User Repository]	Local SQL DB	Authenticate guest users against Policy Manager local database
7. 📃	[Insight Repository]	Local SQL DB	Insight database with session information for users and devices
8.	[Local User Repository]	Local SQL DB	Authenticate users against Policy Manager local user database
9. 📃	[Onboard Devices Repository]	Local SQL DB	Authenticate Onboard devices against Policy Manager local database
10. 🔽	[Social Login Repository]	Local SQL DB	Authenticate users against Policy Manager social login database
Showing	1-10 of 11 Þ 🍽		Copy Export Delete

#### 2. Click the Add link.

The Add Authentication Sources dialog opens.

Figure 202: Specifying a Static Host List as Authentication Source

Configuration » Authentication » Sources » Add					
Authentication Sou	Authentication Sources				
General Static Host L	ists Summary				
Name:					
Description:					
Туре:	Static Host List				
Use for Authorization:	$\hfill\square$ Enable to use this authentication source to also fetch role mapping attributes				
Authorization Sources:	Remove View Details				
Sack to Authenticatio	n Sources Next > Save Cancel				

- 3. Enter the name and description of the static host list.
- 4. In the **Type** field, select **Static Host List**.

In this context, the Use for Authorization and Authorization Sources fields are not configurable.

5. Click **Next**.

The **Static Hosts Lists** dialog appears.

 From the Static Host Lists tab, select a static host list from the drop-down list. The selected static host list is added to the MAC Address Host Lists (see Figure 203).

#### Figure 203: Existing Static Host List Added

General Static Host Li	sts Summary		
MAC Address Host Lists:	Handhelds	^	Remove Add new Static Host List
			View Details
		-	Modify
	Select	•	Add
Sack to Authenticatio	n Sources		Next > Save Cancel

NOTE

Only static host lists of type **MAC Address Host Lists** or **MAC Address Regular Expression** can be configured as authentication sources.

- a. To remove the selected static host list, click **Remove**.
- b. To view the contents of the selected static host list, click **View Details**.
- c. To modify the selected static host list, click Modify.
- 7. Click Save.

## **Token Server**

Policy Manager can perform GTC authentication against any token server than can authenticate users by acting as a RADIUS server (for example, RSA SecurID Token Server) and can authenticate users against a token server and fetch role mapping attributes from any other configured authorization source.

Pair this source type with an authorization source (identity store) containing user records. When using a token server as an authentication source, use the administrative interface to optionally configure a separate authorization server. Policy Manager can also use the RADIUS attributes returned from a token server to create role mapping policies. For more information, see Namespaces on page 919.

You configure primary and backup servers, session details, and the filter query and role mapping attributes to fetch for token server authentication sources on the following tabs:

- General Tab on page 246
- Primary Tab on page 247
- Attributes Tab on page 247
- Summary Tab on page 248

## **General Tab**

The **General** tab labels the authentication source and defines session details, authorization sources, and backup server details. The following figure displays the **Token Server - General** tab:

Figure 204: Token Server - Ge	eneral Tak	b
-------------------------------	------------	---

Configuration » Authentication » Sources » Add			
Authentication Sources			
General Primary	Attributes Summary		
Name:			
Description:	:		
Туре:	Token Server		
Use for Authorization:	${\ensuremath{\overline{\mathbb V}}}$ Enable to use this authentication source to also fetch role mapping attributes		
Authorization Sources:	Remove View Details		
Server Timeout:	10 seconds		
Backup Servers Priority:	Add Backup Remove		
Seck to Authentication	on Sources Next > Save Cancel		

The following table describes the **Token Server - General** parameters:

## Table 121: Token Server - General Tab Parameters

Parameter	Description
Name	Specify the label of the authentication source.
Description	Provide the additional information that helps to identify the authentication source.
Туре	Select the type of authentication. In this context, select <b>Token Server</b> .
Use for Authorization	Enable this check box to instruct Policy Manager to fetch role mapping attributes (or authorization attributes) from this authentication source. If a user or device successfully authenticates against this authentication source, then Policy Manager also fetches role mapping attributes from the same source if the <b>Use for Authorization</b> field is enabled. This check box is enabled by default
Authorization Sources	Specify additional sources from which to fetch role mapping attributes. Select a previously configured authentication source from the drop-down list, and click <b>Add</b> to add it to the list of authorization sources. Click <b>Remove</b> to remove it from the list. If Policy Manager authenticates the user or device from this authentication source, then it also fetches role mapping attributes from these additional authorization sources.

#### Table 121: Token Server - General Tab Parameters (Continued)

Parameter	Description	
	<b>NOTE:</b> You can specify additional authorization sources at the service level. Policy Manager fetches role mapping attributes irrespective of which authentication source the user or device was authenticated against.	
Server Timeout	Specify the duration in seconds that Policy Manager waits before attempting to fail over from primary to backup servers (in the order in which they are configured).	
Backup Servers Priority	To add a backup server, click <b>Add Backup</b> . From the <b>Backup 1</b> tab, you can specify connection details for a backup server (same fields as for primary server that are specified below). To remove a backup server, select the server name and click <b>Remove</b> . Select <b>Move Up</b> or <b>Move Down</b> to change the server priority of the backup servers. This is the order in which Policy Manager attempts to connect to the backup servers.	

## **Primary Tab**

The **Primary** tab defines the settings for the primary server. The following figure displays the **Token Server -Primary** tab:

Figure 205: Token Server - Primary Tab

General Primary	Attributes Summary	
Connection Details		
Server Name:	rsatoken.acme.com	
Port:	1812	
Secret:	•••••	
Back to Authentica	tion Sources	Next > Save Cancel

The following table describes the Token Server - Primary parameters:

 Table 122: Token Server - Primary Tab Parameters

Parameter	Description
Server Name	Displays the host name or the IP address of the token server,
Port	Specifies the UDP port at which the token server listens for RADIUS connections. The default port is 1812.
Secret	Specify the RADIUS shared secret to connect to the token server.

## **Attributes Tab**

The **Attributes** tab defines the RADIUS attributes to be fetched from the token server. These attributes can be used in role mapping policies. Policy Manager loads all RADIUS vendor dictionaries in the **Type** drop-down list with attributes.

#### The following figure is an example of the **Token Server - Attributes** tab:

Figure 206: Token Server - Attributes Tab

General Primary	Attributes Summary		
Туре	Name	Enabled as Role	Ť
1. Radius:IETF	Class	= false	
2. Radius:IETF	Callback-Number	= false	
3.	<b>v</b>		<b>!!</b> )
4. Radius:IETF Radius:Cisco Radius:Microsoft Radius:Aruba			
<b>A Back to Authentica</b>	ation Sources	Next > Sav	e Cancel

See Configuring a Role and Role-Mapping Policy on page 272 for more information. The following table describes the **Token Server - Attribute** parameters:

 Table 123: Token Server - Attribute Tab Parameters

Parameter	Description
Туре	Select the type of authentication source from the drop-down list.
Name	Specifies the name of the token server attributes.
Enabled as Role	Specifies whether value is to be used directly as a role or attribute in an enforcement policy. This bypasses the step of assigning a role in Policy Manager through a role mapping policy.

## Summary Tab

The **Summary** tab provides the summarized view of the parameters configured in the **General**, **Primary**, and **Attributes** tab. The following figure displays the **Summary** tab:

#### Figure 207: Token Servers - Summary Tab

Configuration » Authentication » Sources » Add			
Authentication Sources			
General Primary	Attributes Summary		
General:			
Name:	Test Auth source		
Description:	Authenticating against the Local DB.		
Туре:	TokenServer		
Use for Authorization:	Enabled		
Authorization Sources:	[Local User Repository] [Local]		

This chapter provides information on the following topics:

- Configuring Single Sign-On
- Managing Local Users
- Adding and Modifying Endpoints
- Managing Static Host Lists
- Configuring a Role and Role-Mapping Policy

This chapter provides details on the settings required to configure W-ClearPass Policy Manager Identify settings.

The Policy Manager database supports storage of user records when a particular class of users is not present in a central user repository (for example, when there is neither an Active Directory nor any other database).



To authenticate local users from a particular service, include **Local User Repository** among the authentication sources.

# **Configuring Single Sign-On**

This section provides the following information:

- SAML Service Provider (SP) Configuration
- SAML Identity Provider (IdP) Configuration

The Single Sign-On (SSO) settings on the **Single Sign-On** page allows W-ClearPass users that have signed in to W-ClearPass Policy Manager to access the Onboard, Guest, and Insight applications and Policy Manager administration settings without reauthenticating. W-ClearPass provides single sign-on support using the Security Assertion Markup Language (SAML).

This feature also provides differentiated single sign-on access for Guest web login and Guest Operator login (see Table 124 for details).

# SAML Service Provider (SP) Configuration

To configure single sign-on service provider settings:

Navigate to Configuration > Identity > Single Sign-On.
 The Single Sign-On > SAML SP Configuration dialog opens.

SAML SP Configuration	SAML IdP Configuration		
Identity Provider (IdP) UR			
Enable SSO for			
Insight	Enable access to Insight application		
PolicyManager	Enabled access to Policy Manager administration		
Onboard	Enable access to Onboard device provisioning portals		
Guest	Enable Guest Web Login access for Guest and Onboard applications		
GuestOperators	Enable Guest Operator Login access for Guest and Onboard applications		
Identity Provider (IdP)	Certificate		
Select Certificate:			
Note: IdP certificate must be enabled in Certificate Trust List first, if not listed above.			
CPPM Service Provider	CPPM Service Provider (SP) Metadata		
SP Metadata:	Download		
SP Metadata URI:	http://VM-5-109/networkservices/saml2/sp/metadata/cppm-metadata.xml		
	Reset Save Cancel		

2. Select the application(s) you want users to access with single sign-on.

To complete this task, specify the **SAML SP Configuration** tab parameters as described in Table 124.

3. Create trusted relationships between a Service Provider and Identity Provider by providing the Identity Provider (IdP) URL and IdP certificate.

To complete this task, specify the **SAML IdP Configuration** tab parameters as described in Table 125.

Table 124: Single Sign-On Service Provider Con	nfiguration	Settings
--	-------------	----------

Parameter	Action/Description
ldentity Provider (ldP) URL	1. Enter the URL of the identity provider.
Enable SSO For	<ol> <li>Select the applications to be enabled for single sign-on:         <ul> <li>Insight</li> <li>Policy Manager</li> <li>Onboard device provisioning portals</li> <li>Guest and Onboard Web Login</li> <li>Guest and Onboard Guest Operator Login</li> </ul> </li> <li>If you select only the <b>Guest Operator Login</b>, SSO will be enabled for Operator logins only, and Web logins will use standard non-SSO authentication.</li> <li>If you select only the <b>Guest Web Login</b> option, SSO will be enabled for Web logins only, and Operator logins will use standard non-SSO authentication.</li> <li>If you select both the <b>Guest Operator Login</b> and the <b>Guest Web Login</b> options, Operator logins and Web logins will both use SSO authentication.</li> </ol>
Select Certificate	<ul> <li>3. Select the Identity Provider (IdP) certificate to use for single sign-on. When you select a certificate, the page displays the following information about the certificate:</li> <li>Subject DN</li> <li>Issuer DN</li> <li>Issue Date/Time</li> <li>Expiry Date/Time</li> </ul>

#### Table 124: Single Sign-On Service Provider Configuration Settings (Continued)

Parameter	Action/Description
	<ul> <li>Validity Status</li> <li>Signature Algorithm</li> <li>Public Key Format</li> <li>Serial Number</li> <li>Enabled</li> <li>This field only displays certificates that are enabled in the certificate trust list. See also Certificate Trust List on page 681.</li> </ul>
CPPM Service Provider (SP) Metadata	<ul> <li>SP Metadata:</li> <li>4. To download and view an XML file containing metadata for the Service Provider Uniform Resource Identifier (URI), click Download.</li> <li>Metadata URI :</li> <li>5. View the Uniform Resource Identifier (URI) for the Service Provider metadata resource.</li> </ul>

# SAML Identity Provider (IdP) Configuration

To configure single sign-on identity provider settings:

- 1. Navigate to **Configuration** > **Identity** > **Single Sign-On**.
- 2. Select the **SAML IdP Configuration** tab.

**Figure 209:** Configuring Single Sign-On > Identity Provider Parameters

SAML SP Configuration	SAML IdP Configuration	
<ul> <li>Identity Provider (IdP)</li> <li>ClearPass supports configuents</li> <li>To download metadata for</li> </ul>	Metadata Iration of multiple IdP Portals. a specific IdP, enter the IdP Portal name.	
IdP Portal Name:	Download	
IdP Metadata URI:	http://VM-5-109/networkservices/saml2/idp/cppm-metadata.xml?page=	
Service Provider (SP) Metadata No SAML Service Providers configured		Add SP metadata

3. Specify the **SAML IdP Configuration** parameters as described in the following table:

#### Table 125: Single Sign-On Identity Provider Configuration Settings

Parameter	Action/Description
ldP Portal Name	<ol> <li>Enter the name of the identity provider portal.</li> <li>To download and view an XML file containing metadata for the Identity Provider Uniform Resource Identifier (URI), click <b>Download</b>.</li> </ol>
ldP Metadata URI	3. View the Uniform Resource Identifier (URI) for the IdP metadata resource.
Service Provider (SP) Metadata	<ol> <li>If you upload metadata for an SAML Service Providers, W-ClearPass can upload the SP metadata for validation during the single-sign on process.</li> </ol>
	a. Click Add SP Metadata.
	b. Enter the name of the service provider.
	c. Upload the service provider metadata file.

## Table 125: Single Sign-On Identity Provider Configuration Settings (Continued)

Parameter	Action/Description
CPPM Service Provider (SP) Metadata	<ul> <li>SP Metadata section:</li> <li>5. To download and view an XML file containing metadata for the Service Provider Uniform Resource Identifier (URI), click Download.</li> <li>The Metadata URI:</li> <li>6. View the location of this metadata file.</li> </ul>

# **Managing Local Users**

This section provides the following information:

- Adding a Local User
- Modifying a Local User Account
- Importing and Exporting Local Users
- Setting Password Policy for Local Users
- Disabling Local User Accounts

W-ClearPass Policy Manager lists all local users in the Local Users page.

You can also add, import, export, set password policies, and configure the conditions for disabling accounts for the local users using the links provided at the top-right corner of the **Local Users** page.

# Adding a Local User

To add a local user in the **Local Users** table:

1. Navigate to **Configuration** > **Identity** > **Local Users**.

The Local Users page opens.

### Figure 210: Local Users Page

Configuration » Identity » Local Users			
Local Users	Sc. Clear Eiltor		Add Import Export All Account Settings Show 10 T accords
Filter. Oser 10			
# 🔲 User ID 🛦	Name	Role	Status
1. 🔲 m1	m1	[Employee]	Enabled
Showing 1-1 of 1			Export Delete

2. Click the **Add** link at the top-right corner the page.

The Add Local User page opens (see Figure 211).
### Figure 211: Adding a Local User

Add Local User	
User ID:	
Name:	admin
Password:	••••••
Verify Password:	
Enable User:	Check to enable user)
Change Password:	Check to force change password on next TACACS+ login)
Role:	Select
Attributes	
Attribute	Value
1. Click to add	
	Add Cancel

### 3. Specify the **Add Local User** parameters as described in the following table, then click **Add**:

 Table 126: Adding a Local User Parameters

Parameter	Action/Description
User ID	1. Specify the local user's user ID.
Name	2. Enter the local user's name.
Password/ Verify Password	3. Specify a password for the local user, then verify the password.
Enable User	4. You must enable this check box to enable the local user account. Otherwise, the local user account is disabled.
Change Password	<ol> <li>Enable this check box to allow the user to change the password at the next TACACS+ login (after authenticating with the old password).</li> <li>Once the password is changed successfully, this option is automatically disabled.</li> <li><b>NOTE:</b> The option to change the password on the next login is applicable for network device administration logins using TACACS+ only.</li> </ol>

 Table 126: Adding a Local User Parameters (Continued)

Parameter	Action/Description
Role	6. Select a static role to be assigned to the user from the <b>Role</b> drop-down list.
Attributes	
	<ul> <li>7. To add attributes for the local users, click Click to add A new row is created with a drop-down list in the Attribute column. This field is optional. The list of local user attributes are: <ul> <li>Department</li> <li>Designation</li> <li>Email</li> <li>Phone</li> <li>Sponsor</li> <li>Title</li> </ul> </li> <li>a. To add a custom attribute in the Attribute column, select an attribute from the drop-down list or enter any string.</li> <li>NOTE: If you add a new custom attribute, it is available for selection in the Attribute drop-down list for all local users.</li> </ul>
	b. In the Value column, enter a value for the attribute specified in the corresponding row.
	<b>NOTE:</b> All attributes entered for a local user are available in the role-mapping rules editor under the <b>LocalUser</b> namespace. When you click <b>Add</b> , you return to the <b>Local User</b> page where the following message is displayed: <i>User <username> added successfully</username></i>

# Modifying a Local User Account

To modify a local user account:

- 1. Navigate to the **Configuration > Identity > Local Users** page.
- Click the User ID row that you want to edit.
   The Edit Local User window opens.

#### Figure 212: Modifying a Local User

Edit Local User		8					
User ID:	m1						
Name:	m1						
Password:	•••••						
Verify Password:	•••••						
Enable User:	Check to enable user)						
Change Password:	Change Password: Check to force change password on next TACACS+ login)						
Role:	[Employee]						
Attributes							
Attribute	Value	1					
1. Title	= Director of Sales	Es t					
2. Click to add							
	Save	Cancel					

- 3. Modify any values as necessary in the Edit Local User dialog.
- 4. Click Save.

### Importing and Exporting Local Users

You can import or export the admin user accounts by using the **Import** and **Export All** links at the top-right corner of the **Local Users** page.

For more information, see Importing and Exporting Information on page 32.

After selecting one or more user accounts from the list, you can also export specific user accounts by clicking the **Export** button .



The passwords of the local user accounts are not stored in clear text when exported to an XML file.

### **Setting Password Policy for Local Users**

To set password policies for the local users:

- 1. Navigate to the **Configuration > Identity > Local Users** page.
- 2. Click the **Account Settings** link.

The Account Settings page opens.

Account Settings		8				
Password Policy Dis	able Accounts					
Minimum Length:	1	-				
Complexity:	No password complexity requirement					
Disallowed Characters:						
Disallowed Words (CSV):		Ш				
Additional checks: Additional ch						
Expiry Days:	0					
History:	Must be different from previous passwords (1-99)					
Reminder:	Display reminder message after days (1-365) Message to be displayed					
Note: • Password characters	validation will take effect for users created or modified after changes are	Ŧ				
	Save Ca	incel				

### Figure 213: Account Settings > Password Policy Settings Dialog

3. Specify the **Password Policy** parameters as described in Table 127, then click **Save**.

Table 127:	Password Pol	icy Parameters
------------	--------------	----------------

Parameter	Action/Description
Minimum Length	1. Specify the minimum length required for the password.
Complexity	<ul> <li>2. Select the complexity setting from the <b>Complexity</b> drop-down list. The complexity settings can be one of the following: <ul> <li>No password complexity requirement</li> <li>At least one uppercase and one lowercase letter</li> <li>At least one digit</li> <li>At lease one letter and one digit</li> <li>At least one of each: uppercase letter, lowercase letter, digit</li> <li>At least one of each: uppercase letter, lowercase letter, digit, and symbol</li> </ul> </li> </ul>
Disallowed Characters	<ol> <li>Specify the characters not to be allowed in the password.</li> <li>NOTE: Password characters validation takes effect for users created or modified after changes are saved.</li> </ol>
Disallowed Words (CSV)	<ol> <li>Specify the words not to be allowed in the password. Separate the disallowed words with commas.</li> </ol>
Additional Checks	5. Select any additional checks, if required. The options are:

#### Table 127: Password Policy Parameters (Continued)

Parameter	Action/Description
	<ul> <li>May not contain User ID or its characters in reversed order.</li> <li>May not contain a repeated character four or more times consecutively.</li> </ul>
Expiry Days	<ul> <li>6. Set the password expiration time for local users. The allowed range is 0 to 500 days. The default value is 0.</li> <li>NOTE: If the value is set to 0, the password never expires. For any other value, local users are forced to reset the expired password when they log in. W-ClearPass alerts users five days before the password expires.</li> </ul>
History	<ol> <li>Specify the number of previous passwords for this user to be compared against.</li> <li>This option prevents users from setting a password that was used recently. Valid options are from 1 to 99.</li> </ol>
Reminder	<ol> <li>Configure the reminder message. Setting this option displays a reminder after n days to change the password. The valid options are from 1 to 365. When set, this option only displays a reminder; it does not prompt for a new password. The message to be displayed can be set accordingly.</li> <li>NOTE: The Reminder parameter is applicable for TACACS+ authentication only. The other settings are applied to all users.</li> </ol>

# **Disabling Local User Accounts**

Disabling a local user account can happen in two ways:

• When a local user tries to log in with an invalid password for a configured number of times defined by the **Failed attempts count** parameter, the local user account is locked.



If the mechanism for logging in to W-ClearPass Policy Manager is Certificate + Password, the local user is allowed to enter the password even if the certificate is invalid.

• When the local user tries to log in with an invalid user certificate for a configured number of times defined by the **Failed attempts count** parameter, the local user account is disabled.



A local user's failed login attempts are counted only when the Password\_Mismatch, Password\_Not\_Available, and User\_Authentication\_Failed error messages occur.

- To reset the **Failed attempts count** and enable a disabled local user account, click the **Reset** button (see Table 128).
- For Local users whose accounts are locked due to account settings validations, and whose accounts are enabled again after being locked out, entries are logged in both the Audit Viewer (see Audit Viewer on page 167) and the Event Viewer (see Event Viewer on page 169).

The **Disable Account** check occurs every day at midnight, except for the **Failed attempts count**. Other local user configuration settings are applied to all local users.

To specify the conditions for disabling local user accounts:

1. Navigate to **Configuration** > **Identity** > **Local Users**.

- 2. Click the **Account Settings** link. The **Account Settings** page opens.
- Select the Disable Accounts tab. The Disable Accounts dialog opens.

### Figure 214: Disable Accounts Dialog

Account Settings	•
Password Policy Disab	le Accounts
Days Exceed:	days (1-1000)
Date Exceeds:	
Password not changed for:	days (1-365)
Failed attempts count:	times (1-100)
Reset failed attempts count:	To reset failed attempts count and enable those users, click: Reset
Note: • Disable Account check	happens at midnight everyday except for Failed attempts count.
	Save

4. Specify the **Disable Accounts** parameters as described in Table 128, then click **Save**.

Table 128: Disable Accounts Parameters	Table	128: Disable	Accounts	Parameters
--	-------	--------------	----------	------------

Parameter	Action/Description
Days Exceed	<ol> <li>Specify the number of days before the account is disabled. The range is from 1 to 100 days.</li> </ol>
Date Exceeds	<ol> <li>Specify the date when local users are disabled when the current date exceeds the configured date. The configured date can either be the current system date or a future date. Entering a date prior to the current date is not supported.</li> </ol>
Password not changed for	<ol> <li>Specify the number of days allowed before the password must be changed The range is from 1 to 365 days.</li> </ol>
Failed attempts count	<ol> <li>Specify the number of failed log-in attempts are allowed before the account is disabled.</li> <li>The range is from 1 to 100 attempts.</li> </ol>
Reset failed attempts count	<ol> <li>To reset the failed attempts count to zero and reenable those local users who were disabled after exceeding the failed attempts count, click <b>Reset</b>.</li> </ol>

# **Adding and Modifying Endpoints**

#### This section provides the following information:

- Viewing the List of Authentication Endpoints
- Viewing Endpoint Authentication Details
- Performing Bulk Updates of Endpoint Attributes
- Triggering Actions to Be Performed on Endpoints
- Updating Device Fingerprints From a Hosted Portal
- Manually Adding an Endpoint
- Modifying an Endpoint

#### For related information, see:

- Configuring Endpoint Context Server Actions on page 614
- Adding Vendor-Specific Endpoint Context Servers on page 619

# Viewing the List of Authentication Endpoints

W-ClearPass Policy Manager automatically lists all the endpoints that are authenticated in the **Configuration > Identity > Endpoints** page.

#### Figure 215: Endpoints Page

Configu	ration » Identity » Endpoin	ts										
Endp	oints									+ 2	Add Import Export A	di
Sel	ect ALL matches 🔘 Select	AN	Y match									
Filter:	Device Category	•	equals 🔹	Router								
Filter:	Device OS Family	•	equals 🔻	Cisco	-							
Filter:	Device Name	•	equals 🔻	Cisco Router	-	+	Go Clear Filter			Sho	ow 10 💌	records
#	MAC Address ▲		Но	stname			Device Category	Device OS F	amily Status	P	rofiled	_
	1. 🗹 a4934cb913b0		BO	2-Router			Router	Cisco	Unknown	i Y	es	
	Showing 1-1 of 1						Authentication Records	Bulk Update	Trigger Server Action	Update Fingerprint	Export	Delete

### Table 129: Endpoint Page Parameters

Parameter	Action/Description
Filters	You can choose to select <b>ALL matches</b> or <b>ANY matches</b> . Then you can specify from one to three device filters to refine the endpoint information you wish to view.
MAC Address	Displays the MAC address of the endpoint.
Hostname	Specifies the host name of the endpoint.
Device Category	Indicates the category of the profiled device. For example, Access Points, Computer, Smart Device, VoIP phone, and so on.

#### Table 129: Endpoint Page Parameters (Continued)

Parameter	Action/Description
Device OS Family	Specifies the operating system that the device runs on. For example, when the category is Computer, W-ClearPass shows a Device OS Family of <i>Windows</i> , <i>Linux</i> , or <i>Mac OS X</i> .
Status	Displays the status of the endpoint: • Unknown • Known client • Unknown client • Disabled client
Profiled	Indicates whether the device has been added to the W-ClearPass Profile.

# **Viewing Endpoint Authentication Details**

To view the authentication details of an endpoint:

1. From the **Configuration** > **Identity** > **Endpoints** page, select an endpoint by the clicking the corresponding check box.

The Authentication Records button is now enabled.

2. Click the **Authentication Records** button.

The **Endpoint Authentication Details** page opens.

#### Figure 216: Endpoint Authentication Details

End	point Authentication D	Details					8
MAG	C Address	001644b19320					
	Username	Device	Authentication	Start Time	Policy Manager Server	Session ID	Â
1		10.2.50.29	ACCEPT	2012/04/25 11:23:17	10.2.50.177	R00000175-01-4f984115	
2	TTURNAL MARKET	10.2.50.29	ACCEPT	2012/04/25 11:23:03	10.2.50.177	R00000174-01-4f984107	
3	111100000000000000000000000000000000000	10.2.50.29	ACCEPT	2012/04/25 11:17:45	10.2.50.177	R00000173-01-4f983fc9	E
4	111110000000000000000000000000000000000	10.2.50.29	ACCEPT	2012/04/25 11:17:31	10.2.50.177	R00000172-01-4f983fba	
5	of the Marshell state	10.2.50.29	ACCEPT	2012/04/25 11:11:59	10.2.50.177	R00000171-01-4f983e6e	
6	111100000000000000000000000000000000000	10.2.50.29	ACCEPT	2012/04/25 11:06:39	10.2.50.177	R00000170-01-4f983d2f	
7	Constraints and	10.2.50.29	ACCEPT	2012/04/25 11:06:26	10.2.50.177	R0000016f-01-4f983d22	
				2012/04/25			
							losé

# Performing Bulk Updates of Endpoint Attributes

You can perform bulk updates of endpoint attributes, either for a single endpoint or for multiple endpoints simultaneously.

To perform bulk updates of endpoint attributes:

1. From the **Configuration** > **Identity** > **Endpoints** page, select one or more endpoints by the clicking the corresponding check boxes.

The **Bulk Update** button is now enabled.



In network discovery, when endpoints do not have a MAC address, W-ClearPass creates MAC addresses for them that include the prefix **xa**.

2. Click the **Bulk Update** button.

The Bulk Update Attributes dialog opens.

Figure 217: Configuring Bulk Update Attributes

Bulk Update Attributes		8
4 MAC Address(es) selected for update Attributes		
Attribute	Value	ŵ
1. Click to add		
	Update	Cancel

- 3. To select an attribute you want to update, select **Click to add**, select the attribute from the **Attribute** list, and then specify its **Value**.
- Repeat the selection process for all the attributes you want to update, then click **Update**.
   The multiple attributes that were configured will be updated on all the selected endpoints at once.

## **Triggering Actions to Be Performed on Endpoints**

You can trigger endpoint actions for a single endpoint or for multiple endpoints simultaneously.

To trigger actions that are to be performed on selected endpoints:

1. From the **Configuration** > **Identity** > **Endpoints** page, select one or more endpoints from the **Endpoints** page by clicking the corresponding check boxes.

The Trigger Server Action button is now enabled.

2. Click the Trigger Server Action button.

The Trigger Server Action page opens:

Figure 218: Endpoints > Trigger Server Action Page

Trigger Server Action		8
1 endpo	pint(s) are selected for server action	
Server Action:	Check Point Login - AD User	
Context Server:	localhost 💌	
Server Type:	Generic HTTP	
Action Description:	Inform Check Point that user logged in.	
		_
	Start Action Cance	el

3. Specify the **Trigger Server Action** page parameters as described in the following table, then click **Start Action**:

#### **Table 130:** Trigger Server Action Page Parameters

Parameter	Action/Description
Server Action	<ul> <li>Select the server action from the drop-down list. The available server actions are as follows:</li> <li>Check Point Login - AD User</li> <li>Check Point Logout - Guest User</li> <li>Fortinet Login</li> <li>Fortinet Logout</li> <li>Handle AirGroup Time Sharing</li> <li>Infoblox Login</li> <li>Nmap Scan</li> <li>SNMP Scan</li> </ul>
Context Server	Enter a valid context server name. You can enter an IP address or domain name.
Server Type	Indicates the server type specified when the server was configured.
Action Description	Describes the action that will take place on the endpoint; for example, "Inform Check Point that user logged in."

## **Updating Device Fingerprints From a Hosted Portal**

You can update device fingerprints for a single endpoint or for multiple endpoints simultaneously.

To update device fingerprints from a hosted portal:

1. From the **Configuration** > **Identity** > **Endpoints** page, select one or more endpoints by clicking the corresponding check boxes.

The **Update Fingerprint** button is now enabled.

2. Click the **Update Fingerprint** button.

The **Update Device Fingerprint** page opens. By default, the **Update Type** is set to **Override fingerprint** (see Figure 219).

**Figure 219:** Update Device Fingerprint Page: Override Fingerprint

Update Device Fingerprint		
Specify the device fingerprin	nt for endpoint "00505 " -	
Update Type:	${igodot}$ Override fingerprint ${igodot}$ Add fingerprint rule	
Override profile details for th	ne selected Endpoints	
Specify device profile det	tails	
Device Category:	<b>v</b>	
Device OS Family:	<b>V</b>	
Device Name:	<b>v</b>	
	Save Cancel	

Figure 220 shows the **Update Device Fingerprint** page when you set the **Update Type** to **Add fingerprint rule**.

Figure	220·	Undate	Device	Finger	nrint Pr	nge · Add	Finger	nrint Rule
inguic	220.	opuull	DUNCU	I III BCI	ριπιεί ε	isc.nuu	1 ingcij	Jint Kuic

Update Device Fingerprint		
Specify the device fingerprin	t for endpoint "0050569462d4" -	
Update Type:	Override fingerprint 🧕 Add fingerprint rule	
Update Profile with new fing	erprint rule	
Specify device profile det	ails	
Device Category:	Server	
Device OS Family:	ClearPass 💌	
Device Name:	ClearPass Appliance	
Device fingerprint selecte	ed from "0050569462d4"	
Device profile will be update	ed with the fingerprint rule as follow	
SNMP System Description:	ClearPass CP-VA	
	Save Cancel	

3. Specify the **Update Device Fingerprint** page parameters as described in the following table, then click **Save**:

 Table 131: Update Device Fingerprint Parameters

Parameter	Action/Description
Update Type	<ul> <li>Select one of the following update types:</li> <li>Override fingerprint: Update the device profile details (device category, device OS family, and device name) for the selected endpoint.</li> <li>Add fingerprint rule: Update the device profile with a new fingerprint rule. This information is displayed at the bottom of the Update Device Fingerprint page, as shown in Figure 220.</li> </ul>
Specify Devi	ce Profile Details
Device Category	Select the category the profiled device belongs to.
Device OS Family	Select the operating system configured on the device.
Device Name	Enter the name of the device. You can select the name of the device from the list.

## Manually Adding an Endpoint

To manually add an endpoint:

- 1. From the **Configuration** > **Identity** > **Endpoints** page, click **Add**.
  - The **Add Endpoint** page opens.

### Figure 221: Add Endpoint Page

Add Endpoint		8
MAC Address		
Description:		
Status	ullet Known client $igodow$ Unknown client $igodow$ Disabled client	
Attributes		
Attribute	Value	<b></b>
1. Click to add		
		Add Cancel

2. Specify the **Add Endpoint** page parameters as described in the following table, then click **Save**:

 Table 132: Add Endpoint Page Parameters

Parameter	Action/Description
MAC Address	Specify the MAC address of the endpoint.
Description	Enter a description that provides additional information about the endpoin (recommended).
Status	<ul> <li>Specify the client status as:</li> <li>Known client</li> <li>Unknown client</li> <li>Disabled client</li> <li>You can use the Known client and Unknown client status in role-mapping rules by specifying the Authentication:MacAuth attribute.</li> <li>You can use the Disabled client status to block access to a specific endpoint. This status is automatically set when an endpoint is blocked from the Endpoint Profiler.</li> </ul>
Attributes	Add custom attributes for this endpoint. Select the <b>Click to add</b> row to add custom attributes. You can enter any name in the attribute field. All attributes are of String datatype. The <b>Value</b> field can also be populated with any string. Each time you enter a new custom attribute, it is available for selection in the <b>Attribute</b> drop-down list for all endpoints. All attributes entered for an endpoint are available in the role-mapping Rules Editor.

# **Modifying an Endpoint**

- Modifying an Endpoint
- Configuring the Attributes for the Selected Endpoint
- Endpoint Fingerprint Details Page

To modify an endpoint:

1. From the **Configuration** > **Identity** > **Endpoints** page, click the endpoint of interest from the list of endpoints.

The **Edit Endpoint** page opens.

### Modifying an Endpoint

Figure 222: Edit Endpoint Page

Endpoint Attrib	outes	Fingerprints		
MAC Address	0000	291a90d0	IP Address	10.
Description			Static IP	FALSE
			Hostname	-
		44	Device Category	Computer 💌
Status	K	(nown client	Device OS Family	Linux
	Ö	Disabled client	Device Name	Linux Computer
MAC Vendor	dor VMware Inc		Added At	Jun 23, 2017 00:27:16 UTC
Added by	ed by Policy Manager		Last Profiled At	Jun 23, 2017 00:28:16 UTC
Online Status	Not	Available		
Connection Type	Unkr	nown		
Profile Conflict Detai	ls			
Other Category:		Network Boot Agents		
Other Family: PXE		PXE		
Other Name: PXE				
Resolve Conflict:		Ignore this fingerprint	O Use this fingerpr	rint   Resolve later

2. Specify the **Edit Endpoint** page parameters as described in the following table, then click **Save**:

 Table 133: Edit Endpoint Page Parameters

Parameter	Action/Description
MAC Address	Displays the MAC address of the endpoint.
Description	Enter a description that provides additional information about the endpoint (recommended).
Status	<ul> <li>Indicate the status of the selected endpoint as:</li> <li>Known client</li> <li>Unknown client</li> <li>Disabled client</li> <li>You can use the Known client and Unknown client status in role-mapping rules by applying the Authentication:MacAuth attribute.</li> <li>You can use the Disabled client status to block access to a specific endpoint. This status is automatically set when an endpoint is blocked from the Endpoint Profiler.</li> </ul>
MAC Vendor	Displays the MAC OUI (Organizationally Unique Identifier) information for all endpoints

# Table 133: Edit Endpoint Page Parameters (Continued)

Parameter	Action/Description
	even when no other profiling information is available for an endpoint.
Added by	Displays the name of the W-ClearPass server that added the endpoint.
Online Status	Displays the online status of the endpoint: <ul> <li>Online</li> <li>Not Available</li> </ul>
Connection Type	Indicates the connection type; for example, <b>Wireless</b> . If the connection type is not known, the connection type is displayed as <i>Unknown</i> .
Network SSID	Indicates the SSID of the network in which the endpoint is deployed.
IP Address	Displays the IP address that is associated with the endpoint.
Static IP	Indicates whether the IP address of the endpoint is a static IP address ( <b>True</b> or <b>False</b> ).
Hostname	Displays the host name or the IP address of the endpoint.
Device Category	Select the device category that the endpoint belongs to from the drop-down list.
Device OS Family	Specify the operating system that the endpoint runs on.
Device Name	Select the name of the device from the drop-down list.
Added At	Displays the date and time at which the endpoint was added.
Updated At	Displays the date and time at which the endpoint was updated.
Last Profiled At	Displays the date and time at which the endpoint was added to the W-ClearPass Profile.
Profile Conflict Det	ails
Other Category	Specify if this device can be assigned to an alternate device category.
Other Family	Specify if this device can be assigned to an alternate OS family.
Other Name	Specify if this device can be assigned to an alternate device name.
Resolve Conflict	<ul> <li>Select one of the following options to be executed in the event of a conflict:</li> <li>Ignore the fingerprint</li> <li>Use the fingerprint</li> <li>Resolve later</li> </ul>

### **Configuring the Attributes for the Selected Endpoint**

To configure the endpoint attributes for the selected endpoint:

1. From the Edit Endpoint page, select the Attributes tab.

Figure 223: Adding Endpoint Attributes

Edit Endpoint	_		8
Endpoint Attributes	Fingerprints		
Attribute		Value	÷
1 Compliance	T	-	
Placklisted App			
2. Blacklisted App			
Carrier			
Compliance			
Compromised			
Description			
Device Type			
Device Type			
Disabled By			
Disabled Bosson			
Display Name			
Enabled Beason			
Encountion Enabled			
Guest Role ID			
More choices			
			Save Cancel

2. To add attributes for the selected endpoint, select Click to add...

A new row is created with a drop-down list in the **Attribute** column.

3. To add an attribute to the endpoint, select one or more attributes from the drop-down list, then click **Save**.

NOTE

The **Compliance** attribute is fetched from an Airwatch server and available in the endpoint attributes list. The values for the **Compliance** attribute are **NotAvailable**, **NonCompliant**, or **Compliant**.

### Viewing the Endpoint Fingerprint Details

The information displayed in the **Edit Endpoint** > **Fingerprints** page varies depending on what type of device is selected and whether an Nmap-based network discovery scan has been run (see Configuring Nmap-Based Endpoint Port Scans on page 166).

As shown in Figure 224, the **Endpoint Fingerprints Details** page shows the active and inactive Windows services and processes for the selected Windows endpoint. Service names are listed alphabetically.

Figure 224: Endpoint Fingerprint Details Page

Edit Endpoint	•
Endpoint Attributes	Fingerprints
Endpoint Fingerprint Details	
CDP Device Description:	
SNMP Device Name:	Cisco-Switch-48.1.cppm.test
SNMP System Description:	Cisco IOS Software, C3750E Software (C3750E-UNIVERSALK9-M), Version 15.0(1)SE3, RELEASE SOFTWARE (fc1) Technical Support: http://www.cisco.com/techsupport Copyright (c) 1986-2012 by Cisco Systems, Inc. Compiled Wed 30-May-12 13:41 by prod_rel_team
SNMP Device Type:	Switch
	Save Cancel

# **Managing Static Host Lists**

This section provides the following information:

- About Static Host Lists
- Adding a Static Host List
- Static Hosts Lists Configuration Summary
- Editing a Static Host List
- Importing and Exporting Static Host Lists

### **About Static Host Lists**

You can configure primary and backup servers, session details, and the list of static hosts for **Static Host List** authentication sources.

A static host list often functions, in the context of the service, as a white list or a black list. Therefore, static host lists are configured independently at the global level.

A static host list comprises a named list of MAC addresses or IP addresses, which can be invoked in the following ways:

- In service and role-mapping rules as a component.
- For non-responsive services on the network (for example, printers or scanners), as an authentication source. For more information, see Adding a Static Host List as an Authentication Source on page 243.



Only static host lists of type MAC address are available as authentication sources.

### **Internal Relational Database**

An internal relational database stores the W-ClearPass Policy Manager configuration data as well as locally configured user and device accounts.

The following predefined authentication sources represent the databases used to store local users, guest users, and registered devices respectively:

- [Local User Repository]
- [Guest User Repository]
- [Guest Device Repository]

While regular users reside in an authentication source such as Active Directory (or in other LDAP-compliant stores), you can configure the temporary users, including guest users, in the Policy Manager local repositories.

### **Role Statically Assigned**

For a user account created in a local database, the role is statically assigned to that account. This means you do not need to specify a role-mapping policy for user accounts in the local database.

However, if new custom attributes are assigned to a user account (local or guest) in the local database, these can be used in role-mapping policies.

#### **Preconfigured Filter**

The local user database is pre-configured with a filter to retrieve the password and the expiry time for the account. Policy Manager can perform MSCHAPv2 and PAP/GTC authentication against the local database.

### Adding a Static Host List

To add a static host list to W-ClearPass:

1. Navigate to the **Configuration > Identity > Static Host Lists** page.

The Static Hosts Lists page opens.

Figure 225: Static Host Lists Page

Configuration » Identity » Static Host Lists Static Host Lists # Add Import Export All				
Filter: Name 💌 contain	s 🔻	+ Go	Clear Filter	Show 10 💌 records
# 🔲 Name 🛛	Format	Туре	Description	
1. CPATS SHL MAC List	List	MACAddress	MAC List	
2. CPATS SHL MAC Regex	Regex	MACAddress	MAC Regex	
Showing 1-2 of 2				Export Delete

2. Click **Add**.

The Add Static Host List dialog opens.

### Figure 226: Adding a Static Host List

Add Static Host List	0
Name:	
Description:	
Host Format:	<ul> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>
Host Type	<ul> <li>IP Address</li> <li>MAC Address</li> </ul>
Subnet:	(e.g., 192.168.1.1/24)
	Save Cancel

3. Specify the parameters to add a static host list as described in Table 134, then click **Save**.

Table 134:	Add Static	Host List H	Parameters
------------	------------	-------------	------------

Parameter	Action/Description
Name	1. Enter the name of the static host list.
Description	2. Enter the description that provides additional information about the static host list.
Host Format	<ul> <li>3. Select a format for expression of the address:</li> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>
Host Type	<ul> <li>4. Select a host type:</li> <li>IP Address</li> <li>MAC Address</li> </ul>
Subnet	5. Enter the subnet address.

The new static host list is now available to be added as an authentication source. For details, see Adding a Static Host List as an Authentication Source on page 244.

# **Static Hosts Lists Configuration Summary**

You can use the **Summary** tab to view the static host list's configuration information.

Figure 227: Static Hosts Lists Configuration Summary

Configuration » Authentication » Sources » Add - CPATS Static Host List					
Authentica	Authentication Sources - CPATS Static Host List				
Summary	General	Static Host Lists			
General:					
Name:		CPATS Static Host	List		
Description:		CPATS Static Host	List Auth Source		
Type:	SHL				
Use for Autho	Use for Authorization: -				
Authorization	Authorization Sources:				
Static Host Li	Static Host Lists:				
MAC Address	Host Lists:	1. CPATS SHL MAG 2. CPATS SHL MAG	C List C Regex		

# **Editing a Static Host List**

To edit a static host list:

- Navigate to the Configuration > Identity > Static Host Lists page. The Static Hosts Lists page opens.
- 2. Click on the name of the static hosts list you want to edit.

The Edit Static Host List dialog opens.

Figure 228: Edit Static Host List Dialog

Edit Static Host List		8
Name:	CPATS SHL MAC List	
Description:	MAC List	.41
Host Format:	<ul> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>	
Host Type	<ul> <li>IP Address</li> <li>MAC Address</li> </ul>	
List:	78-da-6e-00-00-09 78-19-f7-00-00-03	Remove Host Add Host
		Save Cancel

3. Make any required changes, then click **Save**.

# **Importing and Exporting Static Host Lists**

You can import static host lists into W-ClearPass or export them to a file.

- Navigate to the Configuration > Identity > Static Host Lists page. The Static Hosts Lists page opens.
- 2. Click on the name of the static hosts list you want to import or export.
- 3. To import a static host list into W-ClearPass, click the **Import** link.
- 4. To export a static host list to a file, click the **Export All** link. For further details, see Importing and Exporting Information on page 32.

# **Configuring a Role and Role-Mapping Policy**

This section includes the following information:

- Preconfigured Roles
- Adding and Modifying Roles on page 274
- Adding and Modifying Role-Mapping Policies on page 275

After authenticating a request, a Policy Manager service invokes its role-mapping policy, resulting in assignment of a role(s) to the client. This role becomes the identity component of enforcement policy decisions.



A service can be configured without a role-mapping policy, but only one role-mapping policy can be configured for each service.

# **Preconfigured Roles**

Policy Manager provides the following preconfigured roles:

- [AirGroup v1]: Role for an AirGroup protocol version 1 request.
- [AirGroup v2]: Role for an AirGroup protocol version 2 request.
- [Aruba TACACS read-only Admin]: Default role for read-only\ access to Dell device.
- [Aruba TACACS root Admin]: Default role for root access to Dell device.
- [BYOD Operator]: Operators with this profile can view and manage their own provisioned devices.
- [Contractor]: Default role for a contractor
- [Device Registration]: Operators with this profile can self-provision their devices for MAC authentication and AirGroup sharing.
- [Employee]: Default role for an employee.
- [Guest]: Default role for guest access.
- [MAC Caching]: Default role applied during MAC caching.
- [Onboard Android]: Role for an Android device being provisioned.
- [Onboard Chromebook]: Role for a Chromebook device being provisioned.
- [Onboard iOS]: Role for an iOS device being provisioned.
- [Onboard Linux]: Role for a Linux device being provisioned.
- [Onboard Mac OS X]: Role for a Mac OS X device being provisioned.
- [Onboard Windows]: Role for a Windows device being provisioned.
- [Other]: Default role for another user or device
- [TACACS API Admin]: API administrator role for Policy Manager admin
- [TACACS Help Desk]: Policy Manager Admin role, limited to views of the Monitoring screens

- [TACACS Network Admin]: Policy Manager Admin role, limited to Configuration and Monitoring screens
- [TACACS Read-only Admin]: Read-only administrator role for Policy Manager Admin
- [TACACS Receptionist]: Policy Manager Guest provisioning role
- [TACACS Super Admin]: Policy Manager Admin role with unlimited access to all user interface screens

# **Identity Roles Architecture and Workflow**

Roles can range in complexity from a simple user group (for example, Finance, Engineering, or Human Resources) to a combination of a user group with some dynamic constraints (for example, "Night Shift Worker," an employee in the Engineering department who logs in through the network device between 8:00 p.m. and 5:00 a.m on weekdays). It can also apply to a list of users.

A Role-Mapping Policy reduces client (user or device) identity or attributes associated with the request to *Role* (*s*) for Enforcement Policy evaluation. The roles ultimately determine differentiated access.

For more information, see Configuring a Role and Role-Mapping Policy on page 272.

Figure 229 illustrates the role-mapping process and workflow.



Figure 229: Role-Mapping Process

A role can be:

- Authenticated through predefined single sign-on rules.
- Associated directly with a user in the Policy Manager *local user* database.
- Authenticated based on predefined allowed endpoints.
- Associated directly with a *static host list*, again through *role mapping*.
- Discovered by Policy Manager through *role mapping*.
   Roles are typically discovered by Policy Manager by retrieving attributes from the *authentication source*.
   *Filter rules* associated with the authentication source tell Policy Manager where to retrieve these attributes.
- Assigned automatically when retrieving attributes from the *authentication source*. Any attribute in the authentication source can be mapped directly to a role.

# Adding and Modifying Roles

Roles exist independently of an individual service and can be accessed globally through the role-mapping policy of any service.

Policy Manager lists all available roles in the **Roles** page.

To add a role:

1. Navigate to **Configuration** > **Identity** > **Roles**.

The **Roles** page opens.

#### Figure 230: Roles Page

Configu Role	iration » S	Identity » Roles		<sup>#</sup> Add 초 Import 초 Export All
Filter:	Name	▼ contains ▼	+ Go Clear Filter	Show 10 💌 records
#		Name 🛦	Description	
	1.	[AirGroup Administrator]	Operators with this role can manage multiple devices that are shared with all users	
	2.	[AirGroup Operator]	Operators with this role can self-provision devices within their personal WLAN	
	з. 🔳	[AirGroup v1]	Role for an AirGroup protocol version 1 request	
	4. 🔳	[AirGroup v2]	Role for an AirGroup protocol version 2 request	
	5.	Aruba-AP		
	6.	[Aruba TACACS read-only Admin]	Default role for read-only access to Aruba device	
	7.	[Aruba TACACS root Admin]	Default role for root access to Aruba device	
	8. 🔳	[BYOD Operator]	Operators with this profile can view and manage their own provisioned devices	
	9.	Computer		
1	.0.	[Contractor]	Default role for a contractor	
	Showing	1-10 of 99 Þ Þ		Export Delete



You can also configure a role from within a role-mapping policy (Add New Role).

2. Click **Add**.

The Add New Role page opens.

Figure 231: Add New Role Page

Add New Role	
Name:	
Description:	
	Save Cancel

3. Define the Add New Role parameters as described in the following table, then click Save.

#### Table 135: Add New Role Page Parameters

Parameter	Action/Description
Name	Enter the name of the role.
Description	Optionally, enter the description that provides additional information about the new role (recommended).

# Adding and Modifying Role-Mapping Policies

This section includes the following information:

- Adding a Role-Mapping Policy
- Mapping Rules
- Modifying a Role-Mapping Policy

### **Adding a Role-Mapping Policy**

To add a role-mapping policy:

#### 1. Navigate to the **Configuration > Identity > Role Mappings** page.

#### The Role Mappings page opens:

#### Figure 232: Role Mappings Page

Configuration > Role Map	• Identity » Role Mappings <b>Dings</b>			<ul> <li>Add</li> <li>▲ Import</li> <li>▲ Export All</li> </ul>
Filter: Name	contains 👻			Show to records
#	Name 🛆	Description	Default Role	
1. 🗖	[AirGroup Version Match]	System-defined mapping to identify the protocol version of an AirGroup request	[AirGroup v1]	
2. 🗐	Automation_Rolemapping		eTIPS_Guest	
3. 🔲	Auto_Rolemapping_4_UnknownClient		eTIPS_Guest	
4. 🗖	AUTO_SHL_MAPPING		eTIPS_Guest	
5. 🔲	Device-Type-Role-Mapping		Computer	
6. 🕅	[Guest Roles]	The roles used by Guest.	[Employee]	
7. 🗖	Onboard Authorization	Maps RADIUS authorization attributes to a role for the Onboard device type	[Guest]	
8. 🗖	rajesh-role		Aruba-AP	
9. 🔲	[SMU]AD-Account-Exist		Aruba-AP	
10.	[SMU] Switch Management TACACS role mapping		[Other]	
Showing	g 1-10 of 16 Þ 🍽		(	Copy Export Delete

#### 2. Click Add.

The Add Role-Mappings page opens to the Policy tab.

The **Policy** tab labels the method and defines the default role. The default role is the role to which Policy Manager defaults if the role-mapping policy does not produce a match for a given request.

Figure 233: Role Mappings > Policy Tab

Configuration » Identity » Rol Role Mappings	e Mappings » Ad	d		
Policy Mapping Rules	Summary			
Policy Name:				
Description:				
Default Role:	[Contractor]	✓ View Details	s Modify	Add new Role
Kack to Role Mapping	5		Next >	Save Cancel

3. Specify the **Role Mappings > Policy** parameters as described in the following table:

#### **Table 136:** *Role Mappings > Policy Parameters*

Parameter	Action/Description
Policy Name	Enter the name of the role-mapping policy.
Description	Enter the description that provides additional information about the role mapping policy.
Default Role	Select the role to which Policy Manager will default when the role-mapping policy does not produce a match.
View Details	To view the details of the default role, click <b>View Details</b> .
Modify	To modify the default role, click <b>Modify</b> .
Add New Role	To add a new role, click <b>Add New Role</b> .

### **Mapping Rules**

The **Mapping Rules** tab selects the evaluation algorithm to add, edit, remove, and reorder rules (see Figure 234).

Figure 234: Role Mapping > Mapping Rules Page

Policy	Mapping Rules	Summary					
Rules Eva	luation Algorithm: 🤇	Select first n	natch 🔘 Select all m	atches			
Role Mapp	ing Rules:						
Cond	litions				Role Name		
1. (Autho OR (Au	rization:[Admin Use Ithorization:[Admin (	r Repository]:R User Repository	tole_Name EQUALS A y]:Role_Name EQUAL	DMIN) S SYSADMIN)	[Contractor]		
2. (Authe OR (Au	ntication:Status EQ Ithorization:[Admin	UALS Machine User Repository	) y]:Role_Name EQUAL	S ADMIN)	[Contractor]		
	Add Rule		Мо	ve Up Move Down		Edit Rule	Remove Rule
< Back	<u>to Role Mappings</u>					Next >	Save Cancel

To add a mapping rule:

1. Click Add Rule.

The **Rules Editor** page opens.

### Figure 235: Rules Editor Page

Rules Editor				8
Conditions Matches  ANY or  ALL of	the following conditions:			
Туре	Name	Operator	Value	Ť
1. Authentication	Status	EQUALS	Machine	
2. Authorization: Avenda AE	memberOf	EQUALS	CorporateAssets	<b>D</b> t
3. Date	department title countryCode	ELONGS_TO	Monday, Tuesday, Wednesday, Thursday, Friday	e t
4. Click to add	msNPAllowDialin			
•	memberOf distinguishedName			•
Actions	name			
Role Name:	ConferenceLaptop	▼		
			Save	Cancel

2. Specify the **Role Mappings Page > Rules Editor** page parameters as described in the following table.

 Table 137: Rules Editor Page Parameters

Parameter	Action/Description
Туре	The Rules Editor appears throughout the Policy Manager interface. It exposes different namespace dictionaries, depending on context. (Refer to Namespaces on page 919.) In the role mapping context, Policy Manager allows attributes from following namespaces: Application Application:ClearPass Application:SSO Authentication Authorization Authorization Authorization source for which attributes have been configured to be fetched (see Adding and Configuring Authentication Sources on page 207). Only those attributes that have been configured to be fetched are shown in the attributes drop-down list. Certificate Connection Date Device Endpoint GuestUser Host LocalUser Onboard TACACS RADIUS: All enabled RADIUS vendor dictionaries.
Name	Displays the drop-down list of attributes present in the selected namespace.
Operator	Displays the drop-down list of context-appropriate (with respect to the attribute data type) operators. For more information about operators, seeOperators on page 930.

#### Table 137: Rules Editor Page Parameters (Continued)

Parameter	Action/Description
Value	Depending on attribute data type, this may be a free-form (one or many line) edit box, a drop- down list, or a time/date widget.



The operator values that display for each type and name are based on the data type specified for the authentication source (from the **Configuration > Authentication > Sources** page). If, for example, you modify the *UserDN Data* type on the authentication sources page to be an integer rather than a string, then the list of operator values here will populate with values that are specific to integers.

### Modifying a Role-Mapping Policy

After you save your role-mapping configuration, it is displayed in the **Mapping Rules** list.

To modify a role-mapping policy:

- 1. Select the rule you wish to modify.
- 2. Then you can move the rule up or down in the list, edit the rule, or remove the rule.
- 3. Click Save.

Chapter 6 Posture

#### This chapter provides the following information:

- Posture Architecture and Flow
- Creating a New Posture Policy
- Configuring Posture Policy Agents and Hosts
- Configuring Posture Policy Plug-ins
- Configuring Posture Policy Rules
- Configuring Posture for Services
- Configuring Audit Servers
- Unified Agent System Tray Status Icons

# **Posture Architecture and Flow**

This section provides the following information:

- Posture Policy
- Audit Servers
- Assessing Client Consistency
- Application Token
- System Token

Policy Manager supports two types of posture checking: posture policies and audit servers.

### **Posture Policy**

Policy Manager supports four pre-configured posture plug-ins for Windows, one plug-in for Linux<sup>®</sup>, and one plug-in for Mac OS<sup>®</sup> X, against which administrators can configure rules that test for specific attributes of client health and correlate the results to return application posture tokens for processing by enforcement policies.



A service can also be configured without any posture policy.

#### **Audit Servers**

Audit servers provide posture checking for unmanageable devices, such as devices lacking adequate posture agents or supplicants. In the case of such clients, the audit server's post-audit rules map clients to roles.

Policy Manager supports two types of audit servers:

- NMAP audit server: Primarily used to derive roles from post-audit rules.
- NESSUS audit server: Primarily used for vulnerability scans (and, optionally, post-audit rules).





# **Assessing Client Consistency**

W-ClearPass Policy Manager uses posture evaluation to assess client consistency with enterprise endpoint health policies, specifically with respect to:

- Operating system version/type
- Registry keys/services present (or absent)
- Antivirus/antispyware/firewall configuration
- Patch level of software components
- Peer-to-Peer (P2P) application checks
- Services to be running or not running
- Processes to be running or not running

# **Application Token**

Each configured health check returns an application token representing health:

- Healthy. Client is compliant: there are no restrictions on network access.
- **Checkup.** Client is compliant; however, there is an update available. This can be used to proactively remediate to healthy state.
- **Transient.** Client evaluation is in progress; typically associated with auditing a client. The network access granted is interim.
- **Quarantine.** Client is out of compliance; restrict network access so the client only has access to the remediation servers.

- **Infected.** Client is infected and is a threat to other systems in the network; network access should be denied or severely restricted.
- **Unknown.** The posture token of the client is unknown.

### System Token

Upon completion of all configured posture checks, Policy Manager evaluates all application tokens and calculates a **system token**, equivalent to the most restrictive rating for all returned application tokens. The system token provides the health posture component for input to the enforcement policy.

# **Unified Agent System Tray Status Icons**

This section provides the following information:

- About the Unified Agent
- Unified Agent System Tray Icons
- OnGuard-Only System Tray Icons

### About the Unified Agent

W-ClearPass Onguard agent is integrated with Dell VIA (Virtual Internet Adapter) to support both VIA functionality and Onguard agent system health status collection. Thus, the integrated product is the called the *Unified Agent*.

NAP (Network Access Protection) is a framework to collect system health status on Microsoft clients.

W-ClearPass supports health status collection for both NAP and OnGuard.

The Unified Agent System Tray icons display the following states of the Unified Agent status:

- OnGuard health status
- Trusted or untrusted network status
- VPN connectivity status
- Error conditions

### **Unified Agent System Tray Icons**

Table 138 describes that icons that indicate the possible states for the Unified Agent.

 Table 138: Unified Agent System Tray Icons

OnGuard Status	Network Type	VPN Status	lcon
Healthy	Trusted	Connected	
Healthy	Trusted	Disconnected	$\bigcirc$
Unhealthy	Trusted	Connected	

 Table 138: Unified Agent System Tray Icons (Continued)

OnGuard Status	Network Type	VPN Status	lcon
Unhealthy	Trusted	Disconnected	ø
Healthy	Untrusted	Connected	
Healthy	Untrusted	Disconnected	۲
Unhealthy	Untrusted	Connected	
Unhealthy	Untrusted	Disconnected	•
Healthy	N/A	Error	۲
Unhealthy	N/A	Error	
Logged Out: No Health Status	N/A	Error	0
Error	Trusted	Connected	0
Error	Trusted	Disconnected	Ø
Error	Untrusted	Connected	
Error	Untrusted	Disconnected	
Error	No Profile	N/A	<b>(2)</b>
Error	N/A	Error	•
Healthy	No Profile	N/A	( <b>0</b> )
Unhealthy	No Profile	N/A	0

 Table 138: Unified Agent System Tray Icons (Continued)

OnGuard Status	Network Type	VPN Status	lcon
Logged Out: No Health Status	No Profile	N/A	()
Logged Out: No Health Status	Trusted	Connected	
Logged Out: No Health Status	Untrusted	Disconnected	<b>Ø</b>

## OnGuard-Only System Tray Icons

Table 139 describes that icons that indicate the possible states for OnGuard-only.

 Table 139:
 OnGuard-Only System Tray Icons

OnGuard Status	Network Type	VPN Status	lcon
Healthy	N/A	N/A	
Unhealthy	N/A	N/A	
Logged Out: No Health Status	N/A	N/A	
Error	N/A	N/A	

# **Creating a New Posture Policy**

This chapter provides the following information:

- About W-ClearPass Posture Policies
- Creating a New Posture Policy

## **About W-ClearPass Posture Policies**

W-ClearPass Policy Manager evaluates the health of the clients that request access using posture policies and an audit server.

All these methods return posture tokens (for example, Healthy and Quarantine) for used by Policy Manager as input into an enforcement policy. You can associate one or more posture methods with a single service.

W-ClearPass Policy Manager forwards all or part of the posture data received from the client to a posture server. Nmap (Network Mapper) or Nessus audit servers provide posture checking for unmanageable devices,

such as devices lacking adequate posture agents or supplicants. For more information on audit servers, see Configuring Audit Servers on page 355.

## **Creating a New Posture Policy**

From the **Posture Policies** page, you can create a new policy or edit an existing policy.

To create a new posture policy:

1. Navigate to **Configuration > Posture > Posture Policies.** 

The **Posture Policies** page displays a list of all existing posture policies.

Figure 237: Postu	re Policies Page
-------------------	------------------

Configurat Posture	on » Posture » Posture Policies • Policies				🗭 Add 🐣 Import உ Export All
Filter: Na	me 🔽 contains 🔻		+	Go Clear Filter	Show 10 💌 records
#	Name 🛆	Description			
1. 🔳	CPATS Linux Posture - Unhealthy Client				
2. CPATS MAC Posture - Unhealthy Client					
3. CPATS Windows Posture - Unhealthy Client					
Showing 1-3 of 3 Copy Export Delete					

#### 2. Click the Add link.

The Add Posture Policies configuration dialog opens.

Figure 238: Add Posture Policies Configuration Dialog

Configuration » Posture » Posture Policies » Add		
Posture Policies		
Policy Posture Plugin	s Rules Summary	
Policy Name:		
Description:		
Posture Agent:	NAP Agent OnGuard Agent (Persistent or Dissolvable)	
Host Operating System:	Windows      C Linux      Mac OS X	
Restrict by Roles:	Remove       Select or type role names       Add	

- 3. Configure the information in the **Add Posture Policies** page as described in Configuring Posture Policy Agents and Hosts on page 285.
  - For information on configuring the posture policy plug-ins, see Configuring Posture Policy Plug-ins on page 288.
  - For information on configuring posture policy rules, see Configuring Posture Policy Rules on page 352.

# **Configuring Posture Policy Agents and Hosts**

This section provides the following information:

- Introduction
- NAP Agent Posture Plug-ins
- OnGuard Agent Posture Plug-ins

### Introduction

To configure posture policy agents and hosts:

1. Navigate to **Configuration > Posture > Posture Policies.** 

The **Posture Policies** page displays a list of all existing posture policies.

#### Figure 239: Posture Policies Page

Configuration » Posture » Posture Policies				-
Posture Policies				🕈 Add 🐣 Import 🏝 Export All
Filter: Name 💌 contains 💌		+	Go Clear Filter	Show 10 💌 records
# 🔲 Name 🛆	Description			
1. CPATS Linux Posture - Unhealthy Client				
2. CPATS MAC Posture - Unhealthy Client				
3. CPATS Windows Posture - Unhealthy Client				
Showing 1-3 of 3				Copy Export Delete

2. Click the **Add** link.

The Add Posture Policies page opens.

Figure 240: Add	d Posture	Policies Page
-----------------	-----------	---------------

Configuration » Posture » Pos	ture Policies » Add	
Posture Policies		
Policy Posture Pluging	Rules Summary	
Policy Name:		
Description:		
Posture Agent:	NAP Agent OnGuard	Agent (Persistent or Dissolvable)
Host Operating System:	Windows O Linux O M	ac OS X
Restrict by Roles:	Select or type role names	Remove Add

3. Use the **Posture Policies** > **Policy** dialog to configure the policy name and description, select a posture agent and host operating system, and specify role restrictions.

Specify the **Add Posture Policy** parameters as described in the following table:

#### Table 140: Add Posture Policy Parameters

Parameter	Action/Description
Policy Name	1. Enter the name assigned to the policy by the W-ClearPass Policy Manager administrator.
Description	2. Specify the description that provides additional information about the posture policy.
Posture Agent	<ol> <li>Select the posture agent type.</li> <li>For detailed information on these agents, see NAP Agent Posture Plug-ins on page 286 and OnGuard Agent Posture Plug-ins on page 286.</li> </ol>
Host Operating System	4. Specify whether the host is using a Windows, Linux, or MAC OS X operating system.
Restrict by Roles	5. Apply the posture policy to the selected roles.

# **NAP Agent Posture Plug-ins**

When you select **NAP Agent** as the Posture agent, you can configure the posture plug-ins as described in Table 141:

Idule 141. WAF Agenil. Windows US Fusiare Flag-ins Subbur
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Plug-in	Description	Windows Support
Windows System Health Validator	The Windows System Health Validator permits or denies client computers to connect to your network. The Windows System Health Validator also restricts client access to computers that have a service pack less than service pack <i>x</i> .	<ul> <li>Windows 10: Yes</li> <li>Windows 8: Yes</li> <li>Windows 7: Yes</li> <li>Windows Vista: Yes</li> <li>Windows XP Svc Pack 3: Yes</li> <li>Windows Server 2008, 2008R2: Yes</li> <li>Windows Server 2012, 2012R2: Yes</li> </ul>
Windows Security Health Validator	The Windows Security Health Validator permits or denies client computers access to your network, subject to checks of the client's system for Firewall, Virus Protection, Spyware Protection, Automatic Updates, and Security Updates. <b>NOTE:</b> If you configure the Windows Security Health Validator posture plug- in for Windows XP, spyware protection is disabled.	<ul> <li>Windows 10: Yes</li> <li>Windows 8: Yes</li> <li>Windows 7: Yes</li> <li>Windows Vista: Yes</li> <li>Windows XP Svc Pack 3: Yes</li> <li>Windows Server 2008, 2008R2: No</li> <li>Windows Server 2012, 2012R2: No</li> </ul>

## **OnGuard Agent Posture Plug-ins**

Select **OnGuard Agent (Persistent or Dissolvable)** as the **Posture Agent** for use in the following scenarios:

- An environment that does not support 802.1X-based authentication. For example, some legacy Microsoft Windows operating systems or legacy network devices.
- An environment configured with an operating system that provides support for 802.1X natively, but does not have a built-in health agent. Macintosh OS X is an example of this type of environment.

When you select the **Posture Agent: OnGuard Agent (Persistent or Dissolvable)**, you can configure the posture plug-ins for:

- Windows (see Table 142)
- Macintosh OS X (see Table 143)
- Linux (see Table 144)

### Table 142: OnGuard Agent Validator Posture Plug-in Windows OS Support

Plug-in	Description	Windows Support
W-ClearPassWindows Universal System Health Validator	The configurable parameter categories for this validator are: Services, Processes, Registry Keys, AntiVirus, AntiSpyware, Firewall, Peer To Peer, Patch Management, Windows HotFixes, USB Devices, Virtual Machines, Network Connections, Disk Encryption, Installed Applications, and File Check.	<ul> <li>Windows 10: Yes</li> <li>Windows 8: Yes</li> <li>Windows 7: Yes</li> <li>Windows Vista: Yes</li> <li>Windows 2003: Yes</li> <li>Windows XP Svc Pack 3: Yes</li> <li>Windows Server 2008, 2008R2: Yes</li> <li>NOTE: Configuration for Windows Server 2008 applies also to Windows Server 2008R2.</li> <li>Windows Server 2012, 2012R2: Yes</li> <li>NOTE: Configuration for Windows Server 2012 applies also to Windows Server 2012</li> </ul>
Windows System Health Validator	The Windows System Health Validator allows you to configure client computers that can connect to your network, and clients that are restricted from your network. Access is determined by a check of the service pack level. You can determine the service pack level.	<ul> <li>Windows 10: Yes</li> <li>Windows 8: Yes</li> <li>Windows 7: Yes</li> <li>Windows Vista: Yes</li> <li>Windows 2003: Yes</li> <li>Windows XP Svc Pack 3: Yes</li> <li>Windows Server 2008, 2008R2: Yes</li> <li>Windows Server 2012, 2012R2: Yes</li> </ul>
Windows Security Health Validator	The configurable parameter categories for this validator allow you to configure parameters that permit or deny client computers access to your network, subject to checks of the client's system for Firewall, Virus Protection, Spyware Protection, Automatic Updates, and Security Updates. <b>NOTE:</b> If you configure the posture plug-in for Windows XP, spyware protection is disabled.	<ul> <li>Windows 10: Yes</li> <li>Windows 8: Yes</li> <li>Windows 7: Yes</li> <li>Windows Vista: Yes</li> <li>Windows 2003: No</li> <li>Windows XP Svc Pack 3: Yes</li> <li>Windows Server 2008, 2008R2: No</li> <li>Windows Server 2012, 2012R2: No</li> </ul>

 Table 143: OnGuard Agent (Persistent or Dissolvable) Posture Plug-ins for Mac OS X

Plug-in	Description
W-ClearPass Macintosh OS X Universal System Health Validator	The configurable parameter categories for this validator are: <ul> <li>Services</li> <li>Processes</li> <li>AntiVirus</li> <li>AntiSpyware</li> <li>Firewall</li> <li>Patch Management</li> <li>Peer-to-Peer</li> <li>USB Devices</li> <li>Virtual Machines</li> <li>Network Connections</li> <li>Disk Encryption</li> <li>Installed Applications</li> <li>File Check</li> </ul>

Table 144: OnGuard Agent (Persistent or Dissolvable) Posture Plug-ins for Linux

Name of the Plug-in	Description
W-ClearPass Linux Universal System Health Validator	<ul> <li>The configurable parameter categories for this validator are:</li> <li>Services</li> <li>AntiVirus</li> </ul>

# **Configuring Posture Policy Plug-ins**

The **Posture Plugins** dialog of the **Posture Policies** page allows you to configure plug-ins for the posture policy. The plug-ins available on this tab vary, depending upon whether the policy is using a Network Access Protection (NAP) agent or the OnGuard Agent (Persistent or Dissolvable) plug-in.

To configure posture policy plug-ins:

1. Navigate to **Configuration > Posture > Posture Policies**.

The **Posture Policies** page appears.

Figure 241: Posture Policies Page

Configuration » Posture » Posture Policies					
Posture Policies				🖶 Add 😤 Import 😩 Export All	
Filter: Name 💌 contains 💌		+	Go Clear Filter	Show 10 💌 records	
# 🔲 Name 🛆	Description				
1. CPATS Linux Posture - Unhealthy Client					
2. CPATS MAC Posture - Unhealthy Client					
3. CPATS Windows Posture - Unhealthy Client					
Showing 1-3 of 3				Copy Export Delete	

2. Click Add.

The Add Posture Policies page appears.

3. In the **Policy** tab, specify the following:
- Policy Name
- Description
- Posture Agent
- Host Operating System
- 4. Select the **Posture Plugins** tab.

The **Add Posture Plugins** page appears.

### Figure 242: Add Posture Plugins Page

Configuration » Posture » Posture Policies » Add							
Posture Policies							
Policy Posture Plugins Rules Summary							
Select one/more plugins:							
Plugin Name	Plugin Configuration	Status					
ClearPass Windows Universal System Health Validator	Configure View	Not Configured					
Windows System Health Validator	Configure View	-					
Windows Security Health Validator	Configure View	-					

You can configure the following posture plug-ins in the **Posture Policies** page:

- ClearPass Windows Universal System Health Validator > OnGuard Agent on page 289
- Windows System Health Validator: NAP Agent on page 349
- Windows System Health Validator: OnGuard Agent on page 328
- Windows Security Health Validator: NAP Agent on page 350
- 5. Select the check box of the plug-in you wish to configure.
- 6. To view the configuration page for the selected plug-in, click **Configure**.

# **Configuring OnGuard Agent Plugins**

If you select the **OnGuard Agent** option in the **Policy** tab of the **Posture Policies** page, the **Posture Plugins** tab allows you to configure different plugin types for hosts running Windows, Linux, and Mac OS X operating systems. Refer to the following topics for details on each plugin type:

- For Windows:
  - ClearPass Windows Universal System Health Validator > OnGuard Agent on page 289
  - Windows System Health Validator: OnGuard Agent on page 328
  - Windows Security Health Validator: OnGuard Agent on page 329
- For Linux: W-ClearPass Linux Universal System Health Validator Plugin on page 330
- For Mac OS X: W-ClearPass Macintosh OS X Universal System Health Validator: OnGuard Agent on page 333

### The following figure displays the **Posture Policies - Posture Plugins** tab:

## Figure 243: OnGuard Agent Plugin Options for Mac OS X

Configuration » Posture » Posture Policies » Add

### **Posture Policies**

Policy	Posture Plugins	Rules	Summary		
Select one	e/more plugins:				
Pl	ugin Name			Plugin Configuration	Status
Cle	arPass Mac OS X Uni	versal Syst	em Health Vali	lator Configure View	-

## ClearPass Windows Universal System Health Validator > OnGuard Agent

To configure the W-ClearPass Windows Universal Health System Health Validator (OnGuard Agent):

1. Navigate to **Configuration > Posture > Posture Policies**, then click **Add**.

## The Add Posture Policies dialog opens.

Figure 244: Adding a Posture Policy

Configuration » Posture » Posture Policies » Add					
Posture Policies					
Policy Posture Pluging	s Rules Summary				
Policy Name:					
Description:					
Posture Agent:	NAP Agent O OnGuard Agent (Persistent or Dissolvable)				
Host Operating System:	Windows C Linux A Mac OS X				
Restrict by Roles:	Select or type role names Add				

- a. Enter the name and a description of the posture policy.
- b. Posture Agent: Choose OnGuard Agent (Persistent or Dissolvable).
- c. Host Operating System: Windows is selected by default.
- d. Click **Next**.

The **Posture Plugins** dialog opens.

Figure 245: Selecting the Windows Posture Plugin

Configuration » Posture » Posture Policies » Add Posture Policies							
Policy Posture Plugins Rules Summary							
Select one/more plugins:							
Plugin Name Plugin Configuration Status							
ClearPass Windows Universal System Health Validator	Configure View	Not Configured					
Windows System Health Validator							
Windows Security Health Validator	Configure View	-					

- 2. In the **Posture Plugins** page, click the check box for **ClearPass Windows Universal System Health Validator**.
- 3. Click **Configure**.

The ClearPass Windows Universal System Health Validator page opens.

- 4. Select the desired version of Windows.
- 5. To enable checks for the selected version, click the **Enable checks for Windows Server** check box.



Figure 246: ClearPass Windows Universal System Health Validator Page

The following list of configuration pages for the selected version of Windows appears (see Figure 246):

- Services on page 291
- Processes on page 296
- Registry Keys on page 299
- AntiVirus on page 302
- AntiSpyware on page 304
- Firewall on page 305
- Peer To Peer on page 307
- Patch Management on page 308
- Windows Hotfixes on page 312
- USB Devices on page 317
- Virtual Machines on page 317
- Network Connections on page 318
- Disk Encryption on page 320
- Installed Applications on page 321
- File Check on page 324
- 6. When finished, click **Save**.

### Services

The **Service** feature allows network admins to determine how the overall health status of the Services health class is determined—whether by using an AND condition (for example, *Group1 AND Group2*) or an OR condition (for example, *Group1 OR Group2*).

Regarding services, for example, admins can run checks such as *Service1 AND Service2 OR Service3 AND Service4*. You can also use the **Services** page to verify the group of services to be present or absent and specify the service groups and services to run on a client. To define Windows Service Groups, specify the evaluation rules, and add or remove specific Windows services on the endpoint:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the **Enable checks for Windows\_OS**.
- 5. Select Services.

The **Services** health class configuration page opens:

Figure 247 displays an example of the **W-ClearPass Widows Universal System Health Validator** > **Services** configuration page and highlights examples of the evaluation rule for groups and the evaluation rule for services:



Configuration » Posture »	Posture Policies » Add	
Posture Policies		
ClearPass Windows Univer	sal System Health Validator	8
Windows Server 2003	Evaluation Rule for Groups	ð
Windows Vista	Remediation checks Auto Remediation Cluser Notification	
Windows Vista	Service Groups for Services to Run Pass Any One Add	
Services	Pass_All_Svc_Group     Pass All     Application Management	
AntiVirus	Pass_Anyone_Svc_Group Pass Any One Application Layer Gateway Service	
Peer To Peer	for Services Groups	
🗘 Windows Hotfixes	Service Groups for Services to Stop Pass All Add Service Group Name Evaluation Rule Services List	Ì
Virtual Machines		
Windows 8		
Quarantine Message		.11
Reset	Save Cance	1

6. Specify the **W-ClearPass Widows Universal System Health Validator** > **Services** configuration parameters as described in the following table:

 Table 145: Services Configuration Parameters

Parameter	Action/Description
Auto Remediation	Enable to allow auto-remediation for service checks. Enabling this option automatically stops or starts services based on the entries in <b>Service to Run</b> and <b>Services to Stop</b> configuration. Auto-remediation for the <b>Services</b> health class is enabled by default.
User Notification	When enabled, a remediation message that includes the groups of services to be present or absent is displayed to the end user.

## Defining the Service Group to Be Present

You can configure the name of the service group and specify the evaluation rule for the service group.

1. To configure the Service Groups for Services to Run, click Add.

The **Add Service Group to Be Present** dialog opens.

Figure 248: Specifying the Service Group Evaluation Rule

ClearPass Windows Univ	ers	sal System Health Validator	8
Windows Server 2003	0	Enable checks for Windows 10	
Windows XP	0		
Windows Vista	0	Service Group to be Present -	
Windows 7	0	Add	
Windows Server 2008		Enter the Service Group Name	
Windows 9	-	Service Group Evaluation Rule Pass All	
windows o	0	Pass All	
Windows 10	•	Services to be Present Pass Any One	Add
🛱 Services		Service Names	
🛱 Processes			
🛱 Registry Keys			
🛱 AntiVirus			
🛱 AntiSpyware	Ξ		
🛱 Firewall			
🛱 Peer To Peer			
🛱 Patch Management			
🛱 Windows Hotfixes			
🛱 USB Devices		Save Cancel	
🛱 Virtual Machines			
	Ŧ		
Quarantine Message			
Reset			Save Cancel

2. Specify the **Add Service Group to Be Present** parameters as described in the following table:

Parameter	Action/Description
Enter the Service Group Name	1. Enter the name of the Service Group.
Service Group Evaluation Rule	<ul> <li>2. Select the appropriate Service Group Evaluation Rule:</li> <li>Pass All: Select this evaluation rule if you want the Services health class to be deemed as <i>healthy</i> only if all the configured service groups are present.</li> <li>Pass All is the equivalent of an AND condition.</li> <li>Pass Any One: Select this evaluation rule if you want the Services Check health class to be deemed as <i>healthy</i> even if any one of the configured service groups are present.</li> <li>Pass Any One is the equivalent of an OR condition.</li> </ul>

### Specifying the Services to Be Present

To specify the services to be present:

- 1. Click the **Services to Be Present** > **Add** button.
  - The Add Services to Run dialog opens.



Vindows Server 2003	0	Enable checks for Windows 10		
Vindows XP	Ø			
Vindows Vista	0	Services to	Run - Add	
Vindows 7	0	Available Services		
Vindows Server 2008	0	Application Laver Gateway Service		
Vindows 8	0	Application Management	Services to run	
Vindows 10	T	Block Level Backup Engine Service Bluetooth Support Service		
🛱 Services	*	Certificate Propagation	>>	
🛱 Processes		Distributed Link Tracking Client		-
🙀 Registry Keys		Extensible Authentication Protocol	L	
🛱 AntiVirus		IPsec Policy Agent Internet Connection Sharing (ICS)		
🛱 AntiSpyware	=	Netlogon		
🛱 Firewall		Delete		
Deer To Peer		Sa	Cancol	
Datch Manageme	nt	50	Culler	
🛱 Windows Hotfixes	3			
C USB Devices				
🛱 Virtual Machines				
Network Connect	ion 🔻			

- 2. Select one or more of the desired services from the **Available Services** list.
- 3. To move the desired services to the **Services to Run** box,click >>, then click **Save**.
- 4. You can also add a service to the list of available services. To do so, enter the service name in the Insert text box, then click **Insert**.

#### Defining the Service Group to Be Absent

You can configure the name of the service group and specify the evaluation rule for the service group.

1. To configure the Service Groups for Services to Be Absent, click Add.

The Add Service Group to Be Absent dialog opens.

Figure	250:	Add	Services	to B	e Absent	: Dialog
--------	------	-----	----------	------	----------	----------

Enable checks for Windows 10		
	Service Group to be Absent - Add	
Enter the Service Group Name		]
Service Group Evaluation Rule	Pass All	
Services to be Absent		Add
Service Names		
	Save Cancel	

2. Specify the Service Groups to Be Absent parameters as described in the following table:

### **Table 147:** Add Service Group to Be Absent Parameters

Parameter	Action/Description
Enter the Service Group Name	1. Enter the name of the Service Group.
Service Group Evaluation Rule	<ol> <li>Select the appropriate Service Group Evaluation Rule:         <ul> <li>Pass All: Select this evaluation rule if you want all service groups to be stopped.</li> <li>Pass All is the equivalent of an AND condition.</li> </ul> </li> <li>Pass Any One: Select this evaluation rule if you want any one of the service groups to be stopped.</li> <li>Pass Any One is the equivalent of an OR condition.</li> </ol>

### 3. Click Add.

The Add Services to Stop dialog opens.

Figure 251: Specifying the Services to Stop

Enable checks for Windows 10	Services to Stop - Add
Available Services Application Layer Gateway Service Application Management Block Level Backup Engine Service Bluetooth Support Service Certificate Propagation Cryptographic Services Distributed Link Tracking Client Extensible Authentication Protocol IPsec Policy Agent Internet Connection Sharing (ICS) Netlogon Delete	Insert Services to stop

- 4. Select one or more of the desired services from the **Available Services** list.
- 5. To move the desired services to the **Services to Stop** box, select the desired services, then click >>.
  - a. To remove services from the **Services to Stop box**, select the services to be removed, then click <<.
- 6. When finished configuring the services to stop, click **Save**.

Figure 252 shows an example of services configured for Windows Server 2003.

### Figure 252: Example of Services Configured

☑Enable checks for V	Vindow	s Server 2003			
Remediation checks		tion	✓User Notification		
Service Groups for Se	rvices	to Run		Pass All 🔹	Add
Service Group Name	Evalu	ation Rule	Services List		Ť
Service-Grp-1-Run- All-services	Pass	All	DHCP Client, File Replication, Indexing Service		Ť
Service-GRP-2-Run- Anyone	Pass	Any One	Indexing Service, Performance Logs and A Smart Card	Alerts,	Ť
Service Groups for Se	rvices	to Stop		Pass Any One	Add
Service-Stop-all-1	Pass	All	Messenger, Performance Logs and A Remote Registry, Routing and Remote Acc Smart Card	lerts, ess,	1
Service-stop- anyone	Pass	Any One	Indexing Service, Messenger, Performance Logs and A Remote Registry, Routing and Remote Acco Smart Card	lerts, ess,	Ť.

#### Processes

The **Processes** page provides a set of parameters to specify which processes to be explicitly present or absent on the system.

To configure Processes:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the **Enable checks for Windows\_OS**.
- 5. Select Processes.

The **Processes** health class configuration page opens:

Figure 253: Processes Configuration Page

Remediation checks	Auto Remediation		User Notification	
Processes to be Present				Add
Process Path		Process Name		- 
Processes to be Absent				Add
Process MD5 Sum		Process Name		Ť

6. Specify the **Processes** configuration parameters as described in the following table:

**Table 148:** Processes Page Parameters

Parameter	Action/Description
Auto Remediation	1. Enable to allow auto-remediation for processes.
User Notification	2. Enable to allow user notifications in the event of process policy violations.

#### **Processes to be Present Parameters**

### 1. In the **Processes to be Present** section, click **Add.**

### The Add Processes to be Present page opens.

### Figure 254: Add Processes to be Present Page

	Process to be Present - Add
Process Location	SystemDrive 💌
Enter the Process name	
Enter the Display name	
	Save Cancel

2. Specify the Processes to be Present parameters as described in the following table, then click **Save**:

### **Table 149:** Processes to be Present Page Parameters

Parameter	Action/Description
Process Location	<ol> <li>Choose from the following locations:</li> <li>System Drive</li> <li>Systemroot</li> <li>Program Files</li> <li>HOMEDRIVE</li> <li>HOMEPATH</li> <li>None</li> </ol>
Enter the Process name	2. Specify the path name containing the process executable name.
Enter the Display name	<ol><li>Enter a user-friendly name for the process. This is displayed in end-user facing messages.</li></ol>

After you save the Processes parameters, the information appears in the **Processes to be Present** section.

### Processes to be Absent Parameters

1. In the **Processes to be Absent** section, click **Add.** 

The Add Processes to be Absent page opens.

Figure 255 shows the configuration parameters for when you select **Process Name** and when you select **MD5 Sum**.

	Process to be Absent - Add
Check Type :	🛛 Process Name 🔘 MD5 Sum
Enter the Process name	
Enter the Display name	
	Save Cancel
	Process to be Absent - Add
Check Type :	Process Name MD5 Sum
MD5 Sum	
Enter the Display name	
	Save Cancel

Figure 255: Process to be Absent Pages: Process Name and MD5 Sum

2. Specify the **Processes to be Absent** parameters as described in the following table, then click **Save**:

**Table 150:** Processes to be Absent Page Parameters

Parameter	Action/Description
Check Type	<ol> <li>Select the type of process check to perform. The agent can look for the following:         <ul> <li>Process Name: The agent looks for all processes that matches with the given name.</li> <li>For example, if notepad.exe is specified, the agent kills all processes whose name matches, regardless of the location from which these processes were started.</li> </ul> </li> <li>MD5 Sum: This specifies one or more (comma-separated) MD5 checksums of the process executable file.</li> <li>For example, if there are multiple versions of the process executable, you can specify the MD5 sums of all versions here.</li> <li>The agent enumerates all running processes on the system, computes the MD5 sum of the process executable file, and matches this with the specified list. One or more of the matching processes are then terminated.</li> </ol>
Enter the Display name	2. Enter a user-friendly name for the process. This display name is displayed in end- user facing messages.

You return to the **Processes Configuration** page, which now shows the values for the processes that were configured:

## Figure 256: Processes Configured

Remediation checks	Auto Remediation		User Notification	
Processes to be Present				Add
Process Path		Process Name		Ť
SystemDrive		\system32\note	epad.exe	ŵ
Processes to be Absent				Add
Process MD5 Sum		Process Name		Ť
-		usurf.exe		Ť
e1ab298bafc8ecca8c322a29 3f0ebc940fa292bb5f1d87dd	9c5fdc68c 544b5d60	UltraSurf		Ť

### **Registry Keys**

The **Registry Keys** page allows you to specify which registry keys are to be explicitly present or absent.

To define the registry keys:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the **Enable checks for Windows\_OS**.
- 5. Select **Registry Keys**.

The **Registry Keys** health class configuration page opens:

Figure 257: Registry Keys Page (Overview)

ClearPass Windows Unive	ers	al System Health Validator					
Windows Server 2003	0	Enable checks for Window	ws 10				
Windows XP	0	Demodiation abanks					
Windows Vista	0	Remediation checks	Auto Reme	ediation		User Notificatio	on
Mile dame of	-	Monitor Mode	Check to	enable Monito	or Mode)		
windows 7	•	Registry keys to be present					Add
Windows Server 2008	•					Romodiation	
Windows 8	0	Кеу	Name	Value	Туре	Message	Regex Pattern 💼
Windows 10							
🛱 Services	*						
🛱 Processes							
🛱 Registry Keys							
AntiVirus		Registry keys to be absent					Add
AntiSovware	=	Koy	Namo	Valuo	Type	Remediation	Bogoy Dattorn
And Dyware	-	key	Name	value	туре	Message	Regex Pattern
💭 Firewall							

6. Specify the **Registry Keys** page parameters as described in the following table:

# Table 151: Registry Keys Page Parameters

Parameter	Action/Description
Auto Remediation	<ol> <li>Enable auto remediation for registry checks.</li> <li>Use this page to automatically add or remove registry keys based on the entries in <b>Registry</b> keys to be present and <b>Registry keys to be absent</b> fields.</li> </ol>
User Notification	2. Enable user notifications for registry check policy violations.
Monitor Mode	<ol> <li>Enable this to set the health status of the <b>Registry Keys</b> health class healthy. This allows administrators to collect information related to missing registry keys without marking the clients as unhealthy even if some registry keys are missing.</li> </ol>
Registry keys to be present	4. To specify a registry key to be added to the <b>Registry keys to be present</b> list, click <b>Add</b> . If the specified registry key is not present, the remediation message that is added in the <b>Registry Keys Page (Detail)</b> window is displayed on <b>OnGuard Agent</b> .
Registry keys to be absent	<ol> <li>To add a registry key to the <b>Registry keys to be absent</b> list, click <b>Add</b>.</li> <li>If the specified registry key is not absent, the remediation message that is added in the <b>Registry Keys Page (Detail)</b> window is displayed on <b>OnGuard Agent</b>.</li> </ol>

6. To configure the **Registry key to Be Present**, click **Add**.

The Edit Registry Key to Be Present dialog opens.

Figure 258: Edit Registry Keys to Be Present Parameters

Enable checks for Windows 10				
Registry k	ey to be Present - Add			
Select the Registry Hive H	KEY_CLASSES_ROOT			
Enter the Registry key Sa	ampleKey			
(eg: Software, SampleVendor, SampleApp,	SampleKey)			
Enter the Registry value name	egistry3			
Select the Registry value data type S	tring -			
Enter the Registry value data				
Enter Regex pattern for Registry (a	ı.)+			
Enter Remediation Message	egistry check failed. Install application ABC			
(To be displayed to end user if registry chec S	k fails) ave Cancel			

7. Specify the **Registry Key to be Present** parameters as described in Table 152, then click **Save**.

# Table 152: Registry Keys Page (Detail)

Parameter	Action/Description
Select the Registry Hive	<ol> <li>Specify the registry hive from the following options:</li> <li>HKEY_CLASSES_ROOT</li> <li>HKEY_CURRENT_USER</li> <li>HKEY_LOCAL_MACHINE</li> <li>HKEY_USERS</li> <li>HKEY_CURRENT_CONFIG</li> </ol>
Enter the Registry key	2. Specify the registry key using the examples given in the GUI.
Enter the Registry value name	3. Specify the name of the registry value.
Select the Registry value data type	<ul> <li>4. Specify the registry value data types. The data type can be any of the following:</li> <li>Multi String</li> <li>String</li> <li>DWORD</li> <li>QWORD</li> <li>Expandable String</li> </ul>
Enter the Registry value data	5. Specify the registry value.
Enter Regex pattern for Registry value	<ol> <li>Enter the Regular Expression (Regex) pattern for the Registry value. A regular expression is a pattern that the regular expression engine attempts to match in input text. A pattern consists of one or more character literals, operators, or constructs.</li> <li>NOTE: Perl regular expressions are supported.</li> </ol>
Enter Remediation Message	7. Specify the custom remediation message to be displayed to end users if the registry check fails.

As shown in Figure 259, after you save the registry configuration settings, the remediation message and *Regular Expression* pattern appears in the **Registry** page.

# Figure 259: Registry Keys Added

Enable checks for Windows 10							
Remediation checks	Auto Remediation				User Notification		
Monitor Mode	🔲 (Che	Check to enable Monitor Mode)					
Registry keys to be present							Add
Key		Name	Value	Туре	Remediation Message	Regex Patt	ernīt
HKEY_CLASSES_ROOT\Samp	leKey	Registry	3	String	Registry check failed. Install application ABC	(a.)+	Ť
Registry keys to be absent							Add
Кеу	Nan	пе	Value	Туре	Remediation Message	Regex Patte	rn 🗊

## AntiVirus

In the **Antivirus** page, you can turn on an Antivirus application.

To define the Antivirus health class:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the **Enable checks for Windows\_OS**.
- 5. Select Antivirus.
  - The Antivirus health class configuration page opens:

Figure 260: Antivirus Page: Enabling Antivirus application



6. Click **An antivirus application is on** to configure the Antivirus application information. When enabled, the **Antivirus** detail page opens.

Figure 261: Antivirus Page: Remediation Checks

Enable checks for Windows 7						
An antivirus-application i	is on					
Remediation checks	Auto Remediation	User Notification	🗹 Display Update URL			
			Add			
Antivirus	Prd Version Eng Vers	ion Dat Version Dat Update	e Last Scan RTP Check			

7. To specify product and version-check information, click Add.

Figure 262: Antivirus Check Configuration Dialog

Enable checks for Windows 7				
Product-specific checks	Uncheck to allow any product)			
Select the antivirusproduct	360 Internet Security			
Product version check	Is Latest 🔹			
Data file version check	Is Latest			
Data file has been updated in	24 Hour(s) 💌			
Last scan has been done before	24 Hour(s) 💌			
Real-time Protection Status Check	©No Check <sup></sup> ●On			
	Save Cancel			

8. Specify the Antivirus health class parameters as described in the following table:

# Table 153: Antivirus Health Class Parameters

Parameter	Action/Description			
An Antivirus Application is On	Click <b>Antivirus application is on</b> to enable testing of health data for configured Antivirus application(s).			
Auto Remediation	Check the <b>Auto Remediation</b> check box to enable auto remediation of anti-virus status. This option is enabled by default.			
User Notification	Check the <b>User Notification</b> check box to enable user notification of policy violation of anti-virus status. This option is enabled by default.			
Display Update URL	Check the <b>Display Update URL</b> check box to show the origination URL of the update. This option is disabled by default.			
Product- specific checks	To configure for product-specific checks, leave the check box checked (the default setting). To allow any Antivirus product, uncheck the check box. All of these checks may not be available for some products. Where checks are not available, they are shown in disabled state			
Select the antivirus product	Select an antivirus product from the drop-down list.			
Product version check	<ul> <li>Select one of the following options:</li> <li>No Check</li> <li>Is Latest: Requires registration with W-ClearPass portal.</li> <li>In Last N Updates: Requires registration with W-ClearPass Portal.</li> </ul>			
Datafile version check	<ul> <li>Select one of the following options:</li> <li>No Check</li> <li>Is Latest: Requires registration with W-ClearPass portal.</li> <li>In Last N Updates: Requires registration with W-ClearPass Portal.</li> </ul>			
Engine version check	<ul> <li>NOTE: The Engine Version Check option is removed from the Antivirus health class in W-ClearPass Posture Policy configuration for plugin version 2.0 (SDK V4) for both Windows and Mac OS. When using plugin version 1.0 (SDK V3), select one of the following options:</li> <li>No Check</li> <li>Is Latest: Requires registration with W-ClearPass portal.</li> <li>In Last N Updates: Requires registration with W-ClearPass Portal.</li> </ul>			

Table 153: Antivirus Health Class Parameters (Continued)

Parameter	Action/Description
Data file has been updated in	Enter the number, then specify the interval in hours, days, weeks, or months.
Last scan has been done before	Enter the number, then specify the interval in hours, days, weeks, or months.
Real-time Protection Status Check	<ul> <li>No Check: W-ClearPass does not use Real-time Protection status value for health evaluation. This means that the client is treated as <i>healthy</i> irrespective of the value of RTP.</li> <li>On: Marked as <i>healthy</i> only if the value of Real-time Protection status is On.</li> </ul>

After you save your Antivirus configuration, it is listed on the **Antivirus** page.

## Figure 263: Antivirus Check Configured

Enable checks for Windows 10						
🗷 An antivirus-application	n is on					
Remediation checks	🗹 Auto Reme	diation	User Notificat	ion	🗹 Display Update	e URL
					Add	
Antivirus	Prd Version	n Eng Versi	on Dat Version	Dat Update	Last Scan RT	P Check
Symantec Endpoint Protection	isLatest	no check	isLatest	24 Hour(	s) 24 Hour(s) on	Ť

### AntiSpyware

In the **AntiSpyware** page, an administrator can specify that an AntiSpyware application must be on. This page allows drill-down to specify information about the AntiSpyware application.



The AntiSpyware health class is not supported in the OnGuard Detection V4 SDK.

To define the Antivirus health class:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the Enable checks for Windows\_OS.
- 5. Select Antivirus.

The Antivirus health class configuration page opens:

Figure 264: AntiSpyware Page (Overview Before)

An antispyware application is on

6. To configure the AntiSpyware application information, click the **An Antipyware Application is On** check box.

When enabled, the **AntiSpyware** detail page opens.

Figure 265: AntiSpyware Page (Detail 1)

An antispyware application is on					
Remediation checks	Auto Remediation	User Notification	Display Update URL		
			Add		
Antispyware	Prd Version Eng Versi	on Dat Version Dat Update	Last Scan Rtp Check 🗊		

7. To specify product and version check information, click **Add**.

#### Figure 266: AntiSpyware Page (Detail 2)

Product-specific checks	Incheck to allow any product)
Select the antispyware product	AVG Anti-Malware [AntiSpyware]
Product version check	Is Latest
Engine version check	Is Latest
Data file version check	No Check 👻
Data file has been updated in	2 Hour(s) -
Last scan has been done before	Hour(s) 👻
Real-time Protection Status Check	No Check ○ On ○ Off
	Save Cancel

8. Specify the AntiSpyware parameters, then click Save.

### Figure 267: AntiSpyware Page (Overview After)

An antispyware application	on is on						
Remediation checks	🗷 Auto Reme	diation	🗷 User Notifica	ition	🗵 Display Up	date URL	
					Add		
Antispyware	Prd Version	Eng Versior	Dat Version	Dat	Lact Coan	Ptp Chock	-
				Update	Last Scall	кир спеск	ш
AVG Anti-Malware [AntiSpyware]	isLatest	isLatest	no check	Update 2 Hour(s)	no check	nocheck	Ť

When you save your AntiSpyware configuration, it appears in the **AntiSpyware** page.

Firewall

In the **Firewall** page, you can specify that a Firewall application must be on and specify information about the Firewall application.

Figure 268: Firewall Page (Overview Before)

A firewall application is on

In the Firewall page, click A Firewall Application is On to configure the Firewall application information.

# Figure 269: Firewall Page (Detail 1)

A firewall application is of a second sec	n	
Remediation checks	Auto Remediation	User Notification
Product-specific checks	(Uncheck to allow any product)	
		Add
Firewall Product Name		Product Version 🛱

When enabled, the **Firewall** detail page appears.

# Figure 270: Firewall Page (Detail 2)

Select the firewall product	BitDefender Internet Security 2009
Product version is at least	12
Save Cancel	

When you save your Firewall configuration, it appears in the **Firewall** page list.

# Figure 271: Firewall Page (Overview After)

A firewall application is o	n		
Remediation checks	Auto Remediation	User Notification	
Product-specific checks	(Uncheck to allow any product)		
		Add	
Firewall Product Name		Product Version	Ť
BitDefender Internet Securit	y 2009	12	Ť

The following table describes the **Firewall** parameters:

**Table 154:** Firewall Page Parameters

Interface	Parameter	Description
Firewall Page	<ul> <li>A Firewall Application is On</li> <li>Auto Remediation</li> <li>User Notification</li> <li>Uncheck to allow any product</li> </ul>	<ul> <li>Check the Firewall Application is On check box to enable testing of health data for configured firewall application(s).</li> <li>Check the Auto Remediation check box to enable auto remediation of firewall status.</li> <li>Check the User Notification check box to enable user notification of policy violation of firewall status.</li> <li>Uncheck the Uncheck to allow any product check box to check whether any firewall application (any vendor) is running on the end host.</li> </ul>
Firewall Page (Detail 1)	<ul><li>Add</li><li>Trashcan icon</li></ul>	<ul> <li>To configure firewall application attributes for testing against health data, click Add.</li> <li>To remove configured firewall application attributes from the list, click the trashcan icon in that row.</li> </ul>
Firewall Page (Detail 2)	Product/Version	<ul> <li>Configure the specific settings for which to test against health data. All of these checks may not be available for some products. Where checks are not available, they are shown in disabled state on the UI.</li> <li>Select the firewall product - Select a vendor from the list</li> <li>Product version is at least - Enter the version of the product.</li> </ul>

**Peer To Peer** 

The **Peer To Peer** page provides a set of widgets for specifying specific peer to peer applications or networks to be explicitly stopped. When you select a peer to peer network, all applications that make use of that network are stopped.

The following figure displays the **Peer To Peer** health class configuration page:

Figure 272: Peer to Peer Page



The following table describes the **Peer to Peer** parameters:

 Table 155: Peer to Peer Page

Parameter	Description
Auto Remediation	Enable to allow auto remediation for service checks (Automatically stop peer to peer applications based on the entries in <b>Applications to stop</b> configuration).
User Notification	Enable to allow user notifications for peer to peer application/network check policy violations.
By Application / By Network	Select the appropriate radio button to select individual peer to peer applications or a group of applications that use specific p2p networks.
Available Applications	This scrolling list contains a list of applications or networks that you can select and move to the <b>Applications to stop</b> panel. Click the >> or << to add or remove, respectively, the applications or networks from the <b>Applications to stop</b> box.

## Patch Management

The **Patch Management** page provides a way to specify that a patch management application must be on. You can also specify information about the patch management application, configure the Product Evaluation Rule, and configure patch management application checks.

To configure patch-management application(s):

- Navigate to Configuration > Posture > Posture Policies, then click Add. The Add Posture Policies dialog opens.
- 2. Select the **Posture Plugins** tab.
- 3. Click the check box for ClearPass Windows Universal System Health Validator.
- 4. Click **Configure**.

The ClearPass Windows Universal System Health Validator page opens.

- 5. Select the desired version of Windows.
- 6. From the selected version of Windows list, select **Patch Management**.
- 7. To enable checks for the selected version, click the **Enable checks for Windows Server** check box.
- 8. Click the **A patch management application is on** check box.

The Patch Management configuration dialog opens.



### Figure 273: ClearPass Windows Universal System Health Validator: Patch Management

9. Specify the Patch Management parameters as described in the following table.

Table 156: Patch Management Pa	rameters
--------------------------------	----------

Parameter	Action/Description
A patch management application is on	To enable testing of health data for configured Antivirus application(s), check the <b>A patch management application is on</b> check box. The Patch Management configuration dialog opens
Remediation Checks	
Auto Remediation	To enable auto-remediation of patch management status, check the <b>Auto Remediation</b> check box .
User Notification	To enable user notification of policy violation of patch management status, check the <b>User Notification</b> check box.
Product Evaluation Rule	
Product Evaluation Rule	<ul> <li>Select the appropriate Product Evaluation Rule:</li> <li>Pass All: Select this product evaluation rule if you want the Patch Management health class to be deemed as <i>healthy</i> only if all the configured patch management products are present.</li> <li>Pass All is the equivalent of an AND condition.</li> <li>Pass Any One: Select this product evaluation rule if you want the Patch Management health class to be deemed as <i>healthy</i> if any one of the configured patch management products are present.</li> </ul>

10.To configure patch management application checks, click Add.

## The Patch Management Health Checks configuration page opens:

ClearPass Windows Univ	ers	al System Health Validator	c
Windows Server 2003	0		_
Windows XP	•	Enable checks for Windo	ws 7
Windows Vista	0	Product-specific checks	✓ (Uncheck to allow any product)
Windows 7		Select Patch Management	
🛱 Services		product	Windows Opdate Agent
🔅 Processes 🎇 Registry Keys		Product Version is at least	
🛱 AntiVirus	=	Status Check Type	No Check
🛱 Firewall 🛱 Peer To Peer		Install Level Check Type	All
🔅 Patch Management		Grace Period	24 Hour(s) 💌
🛱 USB Devices		Scan Interval	2 Hour(s) 💌
Virtual Machines	Ŧ	Save Cancel	
Windows Server 2008	0		
Windows 8	0		
Windows 10	0		
Windows Server 2012	0		
Quarantine Message			h.
Reset			Save

Figure 274: Configuration Page for the Patch Management Application

# 11. Specify these parameters as described in the following table:

All checks might not be available for some products. Where checks are not available, they are shown in a disabled state.

### Table 157: Patch Management Parameters

Parameter	Action/Description
Product-specific checks	To check whether any patch management application (any vendor) is running on the end host, clear the <b>Uncheck to allow any product</b> check box.
Select Patch Management Product	Select a patch management product vendor. This option is enabled <i>only</i> if the <b>Product-specific checks</b> check box is checked.
Product version is at least	Enter the minimally recommended product version number. This option is enabled <i>only</i> if the <b>Product-specific checks</b> check box is checked.
Status Check Type	Specify the <b>Status Check Type</b> to check whether the Patch Agent is enabled. The W-ClearPass Policy Manager server compares the Patch Agent Status sent by OnGuard Agent with the configured value. If the Patch Agent Status value is different from configured value, the client is treated as unhealthy. If <b>Auto-remediation</b> is enabled, OnGuard Agent changes the Patch Agent Status on the client to the configured value. Select any of the following options:

ΝΟΤΕ

 Table 157: Patch Management Parameters (Continued)

Parameter	Action/Description
	<ul> <li>No Check: W-ClearPass Policy Manager server ignores the Patch Agent Status value. This means it will not check the status of the Patch Agent application on the client.</li> <li>Enabled: Patch Agent is turned on and it automatically updates the client.</li> <li>Disabled: Patch Agent is disabled and it <i>will not</i> check for missing patches and update the client.</li> <li>Notify Before Download: Patch Agent is turned on and it notifies the user before downloading updates.</li> <li>Notify Before Install: Patch Agent is turned on and it notifies the user before installing updates.</li> <li>NOTE: The values specific to the selected patch management product are displayed in the Status Check Type field.</li> <li>For example, all five values are displayed for Microsoft Windows Automatic Update. For Microsoft System Center Configuration Manager (SCCM), only No Check, Disabled, and Notify Before Install are displayed.</li> </ul>
Install Level Check Type	<ul> <li>This option is only enabled if the Product-specific checks check box is checked. For Microsoft SCCM, selecting All will return the full list of all missing patches.</li> <li>No Check: W-ClearPass Policy Manager server ignores the Patch Agent Status value. This means it will not check the status of the Patch Agent application on the client.</li> <li>All: Checks for all missing patches and searches for all available patches.</li> <li>NOTE: If you select the Microsoft Windows Update Agent from the Select Patch Management product list and you select an option from the Install Level Check Type list, the results are as follows:</li> <li>All: Returns the full list of missing patches.</li> <li>No Check: Disables the Grace Period and Scan Interval fields.</li> </ul>
Grace Period	Configure the time period for which OnGuard Agent should ignore missing patches. You can specify the grace period in hours, days, weeks, or months. For example, if the <b>Grace Period</b> is set to 3 days, clients will be treated as <i>healthy</i> for three days even if some patches are missing. After three days, OnGuard Agent will treat clients as <i>unhealthy</i> if the patches are still missing. You can enable <b>Auto-remediation</b> to install the missing patches and to treat them as <i>healthy</i> . If you selected <b>No Check</b> from the <b>Install Level Check Type</b> field, <b>Grace</b> <b>Period</b> is disabled.
Scan Interval	Specify the <b>Scan Interval</b> by specifying the number of hours, days, weeks, or months. If you selected <b>No Check</b> from the <b>Install Level Check Type</b> field, <b>Scan</b> <b>Interval</b> is disabled.

When you save your patch management configuration, the configuration information is displayed on the **Patch Management** page:



## Figure 275: Patch Management Configuration Summary

### Windows Hotfixes

There are two Hotfixes evaluation rules that can be applied:

• The **Windows Hotfixes Groups to be Present Evaluation Rule** specifies how to evaluate the health among multiple Hotfixes groups (see Table 158 for details).

For example, if the status of *Group1* is [Hotfix1] AND [Hotfix 2], and the status of *Group2* is [Hotfix3] OR [Hotfix4], the overall health status of the two groups is calculated as follows:

- Pass All: ([Hotfix1] AND [Hotfix2]) AND ([Hotfix3] OR [Hotfix4])
- Pass Any: ([Hotfix1] AND [Hotfix2]) OR ([Hotfix3] OR [Hotfix4])
- The **Windows Hotfixes Group Evaluation Rule** specifies how to evaluate the health for a specific Hotfixes group (see Table 159 for details).

To define Windows Hotfixes Groups, specify the evaluation rules for multiple groups or a single group, and add or remove specific Windows hotfixes on the endpoint:

- 1. Navigate to Configuration > Posture > Posture Policies, then click Add.
- 2. From the Add Posture Policies page, select the Posture Plugins tab.
- 3. Select the W-ClearPass Windows Universal System Health Validator, then click Configure.
- 4. Select the Windows operating system, then check the Enable checks for Windows\_OS.
- 5. Select Windows Hotfixes.

The **Windows Hotfixes** health class configuration page opens:



indows Server 2003	•	Enable checks for Wir	ndows Server 2012	2		
indows XP	0	Windows Hotfixes				
indows Vista	0	Remediation checks	🗹 Auto Reme	ediation	User Notifi	cation
indows 7	0	Monitor Mode	Check to	enable Monitor Mode)		
indows Server 2008	•	Windows Hotfixes Groups	s to be present		Pass All	Ad
indows 8	0	Group Name Ev	valuation Rule	Windows Hotfixes Lis	t	1
indows 10	•					
indows Server 2012						//
🛱 Services						[
© Processes						Windows Hotfixes
🛱 Registry Keys						Present Evaluation
🛱 AntiVirus	Ξ					Rule
AntiSpyware						
🛱 Firewall						
Deer To Peer						
Datch Managemen	t					
🛱 Windows Hotfixes						
USB Devices						
Market 1 1 1 1 1 1	Ŧ					

6. Specify the **Windows Hotfixes** parameters as described in the following table:

	Table 15	8: Windows	s Hotfixes I	Page	Parameters
--	----------	------------	--------------	------	------------

Parameter	Action/Description
Auto Remediation	Enable to allow auto-remediation for hotfix checks. Enabling this automatically triggers updates of the specified hotfixes. Auto-remediation for the Windows Hotfixes health class is enabled by default.
User Notification	Enable to allow user notifications to check for hotfix policy violations.
Monitor Mode	Click to enable <b>Monitor Mode</b> .
Windows Hotfixes Groups to be Present Evaluation Rule	<ul> <li>This evaluation rule specifies whether all groups should be healthy or any one group should be healthy.</li> <li>For example, if there are two Hotfixes Groups:</li> <li>Pass All: Select this evaluation rule to calculate the two group's health status as <i>Group1</i> AND <i>Group2</i>.</li> <li>Pass Any One: Select this evaluation rule to calculate the two group's health status as <i>Group1</i> OR <i>Group2</i>.</li> </ul>

# **Configuring Windows Hotfixes Groups to Be Present**

To configure the Windows Hotfixes Groups to be present:

1. From the **Windows Hotfixes** health class configuration page (see Figure 276), click **Add**. The following Hotfixes dialog opens:



Enable checks for Windows Server 2012	
Windows Hotfixes	
Windows Hotfixes Groups to be present - Add	
Enter the Windows Hotfixes Group Name	
Windows Hotfixes Group Evaluation Rule Pass All	
Hotfixes to be Present	Add
Hotfix KBID	
Save Cancel	

2. Specify the Hotfixes Group parameters as described in the following table:

Table 159: Spe	ecifying Hotfix	es Group to Be	e Present Parameters
----------------	-----------------	----------------	----------------------

Parameter	Action/Description
Enter the Windows Hotfixes Group Name	Enter the name of the Hotfixes Group.
Windows Hotfixes Group Evaluation Rule	<ul> <li>This evaluation rule specifies how to evaluate the health of a specific Hotfixes Group.</li> <li>Select the appropriate Hotfix Group Evaluation Rule:</li> <li>Pass All: Select this evaluation rule if you want all hotfixes groups to be present.</li> <li>Pass All is the equivalent of an AND condition.</li> <li>Pass Any One: Select this evaluation rule if you want any one of the hotfixes groups to be present.</li> <li>Pass Any One is the equivalent of an OR condition.</li> </ul>
Hotfixes to be Present	To add hotfixes to the Hotfixes Group, click <b>Add</b> . The dialog shown in Figure 278 opens.

Figure 278: Specifying the Hotfixes to Be Present

Enable checks for Windows Server 2012		
Windows Hotfixes		
Hotfixes	s to be Present - Add	
Available Hotfixes	Hotfixes to be present	
Critical Important Moderate Low Unspecified Hotfix Info:	KB2721691 (CRITICAL)       KB2727528 (CRITICAL)       KB2729462 (CRITICAL)       KB2729462 (CRITICAL)	*
Title:	Security Update for Windows Server 2012 (KB2753842)	=
Release Date:	12/20/2012 6:00:00 PM	
Updates superseding this update:	KB3164033,KB3087039,KB307 8601,KB3079904,KB3077657,K B3032323,KB2847311	
Updates superseded by this update:	: None	-
	Save	

- 3. From the first list, specify the criticality of the hotfixes:
- Critical
- Important
- Moderate
- Low
- Unspecified

As shown in Figure 278, the list of hotfixes for the selected criticality are displayed.

4. Select one or more of the desired hotfixes from the **Available Hotfixes** list.

As shown in Figure 278, when you select a Hotfix from the list of available hotfixes, information about that hotfix is displayed.

To move hotfixes to the Hotfixes to be present box, select the desired hotfixes, then click >>.
 The selected hotfixes are moved to the Hotfixes to be present box.

Figure 279: Windows Hotfixes Added

Enable checks for Wind	lows Server 2012					
Windows Hotfixes						
	Windows Ho	tfixes Gr	oups to be pr	resent - Ado	d	
Enter the Windows Hotfix	es Group Name					]
Windows Hotfixes Group E	valuation Rule		Pass All		•	
Hotfixes to be Present						Add
Hotfix KBID						
KB2721691 (CRITICAL)						
KB2727528 (CRITICAL)						
KB2729462 (CRITICAL)						
		Save	Cancel			

6. To remove a hotfix from the **Hotfixes to be present** list, select the hotfix to be removed. The **Edit Hotfixes to be Present** dialog opens.

Figure 280: Removing Hotfixes from the Hotfixes to Be Present List

Enable checks	Enable checks for Windows Server 2012					
Windows Hotfixes	3					
		Hotrixe	es to de Pl	resent - Edit		
Available Ho	tfix	es			Hotfixes to be present	
Critical Important Moderate Low Unspecified	*	KB2753842 (CRITICAL) KB2758694 (CRITICAL) KB2761226 (CRITICAL) KB2779030 (CRITICAL) KB2803821 (CRITICAL) KB2832418 (CRITICAL) KB2833958 (CRITICAL)	•	>> <<	KB2721691 (CRITICAL) KB2727528 (CRITICAL) KB2729462 (CRITICAL)	r
			Save	Cancel		

- From the Hotfixes to be present list, select the hotfix(es) you wish to remove and click <<. The selected hotfix is removed from the Hotfixes to be present list.
- 8. When finished, click **Save**.

You return to the **Windows Hotfixes** dialog, where the **Hotfixes to be Present** > **Hotfix KBID** (Knowledge Base Article ID) list displays the updated list.

9. Click **Save**.

The **Windows Hotfixes** page displays a summary of the Hotfixes Group configuration:

# Figure 281: Summary of Hotfixes Groups Configuration

Enable checks for Windows Server 2012					
Windows Hotfixes					
Remediation checks	Auto Remediation		User Notification		
Monitor Mode	Check to enable N	Monitor Mode)			
Windows Hotfixes Groups to be present Pass All				Add	
Group Name	Evaluation Rule	Windows Hotfix	es List	Ť	
Meridian_Hotfix_Group	Pass All	KB2727528 (CRIT KB2729462 (CRIT	FICAL), FICAL)	Ť	

### **USB** Devices

The USB Devices page provides configuration to control USB mass storage devices attached to an endpoint.

### Figure 282: USB Devices

Enable checks for Windo	ws 7	
USB Devices		
Remediation checks	Auto Remediation	User Notification
Remediation Action for USB I No Action	Mass Storage Devices	
Remove USB Mass Storage de Disable USB Mass Storage dev	vices ices	

The following table describes the **USB Devices** parameters:

### Table 160: USB Devices

Parameter	Description
Auto Remediation	Enable to allow auto remediation for USB mass storage devices attached to the endpoint (Automatically stop or eject the drive).
User Notification	Enable to allow user notifications for USB devices policy violations.
Remediation Action for USB Mass Storage Devices	<ul> <li>No Action - Take no action; do not eject or disable the attached devices.</li> <li>Remove USB Mass Storage Devices - Eject the attached devices.</li> <li>Remove USB Mass Storage Devices - Stop the attached devices.</li> </ul>

## **Virtual Machines**

The Virtual Machines page provides configuration to Virtual Machines utilized by your network.

### Figure 283: Virtual Machines

Virtual Machine Detection is on			
Remediation checks	Auto Remediation	User Notification	
<ul> <li>Allow access to clients n</li> <li>Allow access to clients h</li> <li>Remediation Action for client</li> <li>No Action</li> </ul>	unning on Virtual Machine nosting Virtual Machines ts hosting Virtual Machines		

## The following table describes the Virtual Machines parameters:

### Table 161: Virtual Machines

Parameter	Description
Auto Remediation	Enable to allow auto remediation for virtual machines connected to the endpoint.
User Notification	Enable to allow user notifications for virtual machine policy violations.
Allow access to clients running on Virtual Machine	Enable to allow clients that running a VM to be accessed and validated.
Allow access to clients hosting Virtual Machine	Enable to allow clients that hosting a VM to be accessed and validated.
Remediation Action for clients hosting Virtual Machines	<ul> <li>No Action - Take no action; do not stop or pause virtual machines.</li> <li>Stop all Virtual Machines running on Host - Stop the VM clients that are running on Host.</li> <li>Pause all Virtual Machines running on Host - Pause the VM clients that are running on Host.</li> </ul>

### **Network Connections**

The **Network Connections** page provides configuration to control network connections based on connection type.

To configure Network Connections:

- 1. From the W-ClearPass Windows Universal System Health Validator page, enable checks for the selected version of Windows.
- 2. Select Network Connections.
- 3. Enable the  $\ensuremath{\text{Network}}$  Connection Check is on check box.

The **Network Connections** configuration page appears.

Figure 284:	Network	Connections	Configuration	Page
-				<u> </u>

Network Connections C	heck is on	
Remediation checks	Auto Remediation	User Notification
Check for Network Conne	ection Types Configure	
Network Connections Type	Network Connections Allowed	Remediation Action For Network Connections Not Allowed
-	-	-
Allow Bridge Network Con Remediation Action for Bridge	nnection e Network Connection No Action	<b>~</b>
Allow Internet Connectio	n Sharing	
Remediation Action for Inter	net Connection Sharing No Action	<b>.</b>
☑ Allow Adhoc/Hosted Wireless Networks		
Remediation Action for Adho	c/Hosted Wireless Networks No Action	Ψ.

- 4. Select the Check for Network Connection Types check box.
- 5. To specify the type of connection that you want to include, click **Configure**.

The Network Connection Types configuration page appears.

Figure 285: Network Connection Types Configuration Page

Ne	etwork Connection Types
Allowed Network Connections Type Allow C	Only One Network Connection
Network Connections Types	Network Connections Allowed
Others A Wired Wireless	>> <<
Remediation Action For Network Connection	Types Not Allowed No Action
	Save Cancel

The following table describes the **Network Connection Types** configuration parameters:

**Table 162:** Network Connection Type Configuration Parameters

Parameter	Action/Description
Allow Network Connections Type	<ol> <li>Select one of the following options:</li> <li>Allow Only One Network Connection</li> <li>Allow One Network Connection with VPN</li> <li>Allow Multiple Network Connections</li> </ol>
Network Connection Types	<ol> <li>To add or remove Others, Wired, and Wireless network connection types, click &gt;&gt; or &lt;&lt;.</li> </ol>
Remediation Action for Network Connection Types Not Allowed	<ul> <li>3. Specify one of the following</li> <li>No Action: Take no action. Do not eject or disable the attached devices.</li> <li>Disable Network Connections</li> <li>Disconnect Network Connections</li> </ul>
	4. Click <b>Save</b> .

This returns you to the **Network Connections** configuration page. The following table describes the remaining fields on this page.:

Table	163:	Network	Connections	Configuration	Parameters
-------	------	---------	-------------	---------------	------------

Parameter	Action/Description
Auto Remediation	1. Enable to allow auto-remediation for network connections.
User Notification	<ol> <li>Enable to allow user notifications in the event of network connection policy violations.</li> </ol>
Remediation Action for Bridge Network Connection	3. If <b>Allow Bridge Network Connection</b> is disabled, then specify whether to take no action when a bridge network connection exists or to disable all bridge network connections.
Remediation Action for Internet Connection Sharing	4. If <b>Allow Internet Connection Sharing</b> is disabled, then specify whether to take no action when Internet connection sharing exists or to disable Internet connection sharing.
Remediation Action for Adhoc/Hosted Wireless Networks	<ol> <li>If Allow Adhoc/Hosted Wireless Networks is disabled, then specify whether to take no action when an adhoc wireless networks exist or to disable all adhoc/hosted wireless networks.</li> </ol>

## **Disk Encryption**

Disk encryption is a technology which protects information by converting it into unreadable code that cannot be deciphered easily by unauthorized people. Disk encryption uses disk encryption software or hardware to encrypt every bit of data that goes on a disk or disk volume. Disk encryption prevents unauthorized access to data storage.

The following figure displays the **Disk Encryption** health class configuration page:

## Figure 286: Disk Encryption Configuration Page

Enable checks for Windows S	erver 2003	
Product-specific checks	(Uncheck to allow any product)	
Select Disk Encryption product	ArchiCrypt Live	•
Product Version is at least		
Locations to Check	None	
	Save Cancel	

## The following table describes the Disk Encryption parameters:

### **Table 164:** Disk Encryption Parameters

Parameter	Description
User Notification	Enable to allow user notifications for virtual machine policy violations.
Product- specific checks	Clear to allow disk encryption on any product. The Select Disk Encryption product and Product Version is at least fields are disabled after you clear the check box.
Select Disk Encryption product	Select a specific disk encryption product.
Product Version is at least	Search for the production version of the selected product.
Locations to Check	Select location to check. The options are None, System Root Drive, All Drives, or Specific Locations.

### **Installed Applications**

The **Installed Applications** category groups classes that represent software-related objects. Access to these objects is supported by the Windows Installer. Examples of objects in this category are installed products, file specifications, and registration actions.

In the **Installed Applications Configuration** page (see Figure 287), you can turn on the installed applications check and specify information about which installed applications you want to monitor.

Figure 287: Installed Applications for Windows Configuration Page

Enable checks for Windo	ows Server 2003		
Installed Applications Ch	neck is on		
Remediation checks	Auto Remediation	User Notification	
Monitor Mode	Check to enable Monitor	Mode)	
Applications Allowed (Man	latory)		Add
Application Name			<b></b>
Applications Allowed (Optic	onal)		Add
Application Name			
Allow only Mandatory ar	nd Optional Applications		
Applications Not Allowed			Add
Application Name			<b></b>

The following table describes the **Installed Applications Configuration** page parameters:

 Table 165: Installed Applications for Windows Configuration Page Parameters

Parameter	Action/Description
Remediation checks	<b>Auto-Remediation</b> for the Installed Applications health class is not supported.
User Notification	<ol> <li>Enable sending a remediation message with a list of applications to install or uninstall to the user.</li> </ol>
Monitor Mode	2. Enable <b>Monitor Mode</b> to treat all the installed applications as always healthy.

**Table 165:** Installed Applications for Windows Configuration Page Parameters (Continued)

Parameter	Action/Description
Applications Allowed (Mandatory)	<ol> <li>Specify installed applications to be monitored on a mandatory basis.</li> <li>NOTE: Enter the application name as they are shown in Add/Remove Programs.</li> </ol>
Applications Allowed (Optional)	<ul> <li>4. Specify installed applications to be monitored on an optional basis.</li> <li><b>NOTE:</b> Enter the application name as they are shown in Add/Remove Programs.</li> </ul>
Allow only Mandatory and Optional Applications	<ol> <li>Specify that only the mandatory and optional applications are monitored.</li> <li><b>NOTE:</b> All applications that are not either mandatory or optional must be removed or uninstalled.</li> </ol>

## **Enabling Regular Expressions for a Windows Application**

To enable regular expressions for an application:

- 1. From the **ClearPass Windows Universal System Health Validator** > **Configure** page (see Windows Universal System Health Validator on page 1), then select the desired version of Windows.
- 2. Select Installed Applications.
- 3. Click (enable) the **Installed Applications Check is on** check box. The Installed Applications dialog appears (see Figure 287).
- 4. From the desired Applications Allowed category, click Add.

The Add Mandatory Applications dialog for the selected Applications Allowed category appears.

Figure 288: Enabling Regular Expression

Enable checks for Windows 10		
A	pplications Mandatory - Add	
Enter the Application Name	АррАВС	
Enable Regular Expression	Check to enable use of regex in Application Name)	
Remediation Message	Reinstall application	
	Save Cancel	

5. Configure the **Add Mandatory Applications** parameters as described in Table 166.

## Table 166: Mandatory Applications Parameters

Parameter	Action/Description
Enter the Application Name	1. Enter the name of the application.
Enable Regular Expression	<ol> <li>Check (enable) this check box to enable the use of regular expressions in the Application Name.</li> <li>When this field is enabled, W-ClearPass treats the Application Name as regular expression when comparing application names.</li> </ol>
Remediation Message	<ol> <li>Optionally, enter the remediation message that will be displayed to the user in the event of an error.</li> <li>NOTE: Remedition messages can include reasons for remediation, links to helpful URLs and helpdesk contact information.</li> </ol>
	4. Click <b>Save</b> .

You return to the **Installed Applications** dialog, where **Regular Expression Enabled** is set to **true** for the specified application (see Figure 289).

## Figure 289: Regular Expression Enabled

Enable checks for Wind	ows 10		
Installed Applications C	heck is on		
Remediation checks	Auto Remediation	Vser Notification	
Monitor Mode	(Check to enable Monitor Mode)		
Applications Allowed (Mandatory)			Add
Application Name	Regular Expression Enabled	Remediation Message	Ť
AppABC	true	-	Ť
			=

## **File Check**

Use the **File Check** page to verify the group of files to present or absent. In the **File Check** page, you can turn on the file check and specify information about which the files you want to check.
## The following figure displays the **File Check** Health Class configuration page:

## Figure 290: Windows File Check Health Class Configuration

Menable checks for V	Windows Server 2003			
🗷 File Check is On				
Remediation checks	Auto Reme	diation	User Notification	
Monitor Mode	🔲 (Check to e	enable Monitor Mode)		
File Groups to be Pres	ent			Add
File Group Name	Evaluation Rule	Files List		Ť
File Groups to be Abse	ent			Add

The following table describes the File Check Configuration parameters:

Table 167: File Check	Configuration	Parameters
-----------------------	---------------	------------

Parameter	Action/Description
Remediation checks	Auto-remediation for the <b>File Check</b> health class is not supported.
User Notification	1. When enabled, a remediation message that includes the groups of files to be present or absent is displayed to the end user.
Monitor Mode	2. To treat all the file check health classes as always healthy, enable <b>Monitor Mode</b> .
File Groups to be Present	3. To add the files to be present in the <b>File Check</b> health class, click <b>Add</b> .
File Groups to be Absent	4. To add the files to be absent in the <b>File Check</b> health class, click <b>Add</b> .

## Defining the File Group to Be Present

1. To open the **File Group to be Present > Add** page, click **Add**:

You can configure the name of the file group and specify the evaluation rule for the file group. The following figure displays the **File Group to Be Present > Add** dialog:

✓Enable checks f	or Windows Server	r 2003		
		File Group to be I	Present - Add	
Enter the File Grou	p Name			
File Group Evaluati	on Rule	Pass All	•	
Files to be Present				Add
File Location	File Path	File Name	File MD5 Sum	Remediation Message 👘
		Save	Cancel	

The following table describes the **File Group to be Present > Add** parameters:

Table	168:	File	Group	to be	Present	- Add	Parameters
1 4010		1110	Group		11050110	7100	i arameters

Parameter	Action/Description
Enter the File Group Name	1. Enter the name of the file group.
File Group Evaluation Rule	<ol> <li>Select the appropriate File Group Evaluation Rule:</li> <li>Pass All: Select this evaluation rule if you want the File Check health class to be deemed as 'healthy' only if all the configured file groups are present.</li> <li>Pass Any One: Select this evaluation rule if you want the File Check health class to be deemed as 'healthy' even if any one of the configured file groups are present.</li> </ol>

3. To configure the name of the file group and the evaluation rule for the file group, from **File Groups to be Present**, click **Add**.

The following figure displays the **File to Be Present > Add** page:

Figure 291: File to be Present > Add Dialog

Enable check	ks for Windows 7		
		File to be Present - Add	
File L	ocation	SystemDrive 🔹	
Ente	r the File Path		
(eg: 9	SampleVendorSampleAp	p, SampleFolderconfig)	
Ente	r the File Name		
(eg: 5	SampleApp.exe, Sample	File.dll)	
Ente	r the MD5 Sum		
Reme	ediation Message		
		Canaal	
		Save	

The following table describes the **File to be Present > Add** parameters:

Table 103. The lobe riesent - Aud rutumeter	Table 169:	File to be	Present > Add	Parameters
---	------------	------------	---------------	------------

Parameter	Action/Description
File Location	<ol> <li>Select any location of the file from the drop-down list:         <ul> <li>SystemDrive</li> <li>Systemroot</li> <li>ProgramFiles</li> <li>ProgramFiles (x86)</li> <li>HOMEDRIVE</li> <li>HOMEPATH</li> <li>None</li> </ul> </li> </ol>
Enter the File Path	2. Enter the file path as described in the examples from the user interface.
Enter the File Name	3. Enter the name of the file.
Enter the MD5 Sum	Optionally, specify one or more (comma separated) MD5 checksums of the process executable file.
Remediation Message	4. Specify the custom remediation message to be displayed to end users if <b>File check</b> fails.

# 5. When finished, click **Save**.

The parameters configured in the **File to be Present > Add** dialog are reflected in the **File Groups to be Present** page as illustrated in the following figure:

## Figure 292: File Group to be Present Parameters Displayed

Enable checks for	Windows 7					
		File Gro	oup to be Prese	nt - Edit		
Enter the File Group	Name	Group1				
File Group Evaluation	Rule	Pass	All	•		
Files to be Present						Add
File Location	File Path		File Name	File MD5 Sum	Remediation Message	Ť
ProgramFiles (x86)	ProgramFiles (x86)/Internet	Explorer	Internet Explorer	-	IE is successfully installed in your system.	Ē
				_		
			Save Can	cel		

## Windows System Health Validator: OnGuard Agent

This Windows System Health Validator checks for current Windows Service Packs. The OnGuard Agent also supports legacy Windows operating systems such as Windows Server 2003 and Windows Server 2012.

Use the check boxes to enable support of specific operating systems and to restrict access based on the Service Pack level.

To configure the Windows System Health Validator:

- 1. Navigate to **Configuration > Posture > Posture Policies**.
- 2. Click Add.

The Add Posture Policies dialog opens.

- 3. Specify the following:
  - a. Policy Name: Enter the name of the posture policy.
  - b. Posture Agent: Onguard Agent
  - c. Host Operating System: Windows
- 4. Click Next.
- 5. From the **Posture Plugins** tab, select **Windows System Health Validator**, then click the **Configure** button.

The Windows System Health Validator page appears:

## Figure 293: OnGuard Agent: Windows System Health Validator

Windows System Health Validator	8
Client computers can connect to your network, subject to the following checks -	
Windows XP clients are allowed Restrict clients which have Service Pack less than	*
V Windows Server 2008	
Windows Server 2008 clients are allowed Restrict clients which have Service Pack less than	
V Windows Server 2008 R2	
Windows Server 2008 R2 clients are allowed Restrict clients which have Service Pack less than	
V Windows Server 2012	
Windows Server 2012 clients are allowed Restrict clients which have Service Pack less than	
Windows Server 2012 R2	
Windows Server 2012 R2 clients are allowed Restrict clients which have Service Pack less than	Ξ
V Windows Server 2003	
Windows Server 2003 clients are allowed Restrict clients which have Service Pack less than	-
Reset Save Cancel	

- 6. To enable support of specific operating systems, click the corresponding check box.
- 7. Enter the minimum Service Pack level required on the client computer to connect to your network.
- 8. Click Save.

# Windows Security Health Validator: OnGuard Agent

The Windows Security Health Validator checks for the presence of specific types of security applications. You can use the options to restrict access based on the absence of the selected security application types.

To configure the Windows Security Health Validator:

- 1. Navigate to **Configuration** > **Posture** > **Posture** Policies.
- 2. Click Add.

The Add Posture Policies dialog appears. Specify the following:

- a. Policy Name: Enter the name of the posture policy.
- b. Posture Agent: Onguard Agent
- c. Host Operating System: Windows
- 3. Click Next.
- 4. From the **Posture Plugins** tab, select **Windows Security Health Validator**, then click the **Configure** button.

#### The following screen appears:

Vindows 8		checks for Windows 8 nputers can connect to you	ur network, s	ubject to the fol	llowing checks -
Configuration	<b>Firew</b>	rall			
	Client mu	ust have firewall enabled on	the client		
	Virus	Protection			
	Client mu	ust have an antivirus applic	ation.	Check if Ar	ntivirus is up to date
	Spywa	are Protection	- F F		
	Client mu	ust have an antispyware ap	plication.	Check If An	tispyware is up to date
	Autom Check if	natic Updates	led on the cl	ient	
		Automatic opuates is enab		lenc	
	Client m	ust have all available securi ust have checked for new s	ity updates i security upda	nstalled: ates within last:	Important and above  22 hours
Windows 7	Addition	al sources required in your o	deployment:		Window Server Update Services
Vindows Vista	•				
Windows XP	۲				

#### Figure 294: Onguard Agent: Windows Security Health Validator Page

- 5. To enable support of specific operating systems, click the corresponding check box.
- 6. Enter the minimum Service Pack level required on the client computer to connect to your network.
- 7. Click Save.

# W-ClearPass Linux Universal System Health Validator Plugin

The W-ClearPass Linux Universal System Health Validator plugin appears on the Posture Plugins (Configuration > Posture > Posture Policies > Add) tab. Select the Linux host operating system and OnGuard Agent posture agent from the Policy tab in the Posture Policy page. Click Configure to configure antivirus settings and service types.

The OnGuard Dissolvable Agent version of the **ClearPass Linux Universal System Health Validator** plugin supports the following health classes:

- Antivirus on page 331
- Services on page 332

## Antivirus

Use the **Antivirus** page to turn on an Antivirus application. Click **An antivirus application is on** to configure the Antivirus application information. The following figure displays the **Antivirus** health class configuration page:

#### Figure 295: Antivirus Page

🗷 An antivirus-application	is on				
Remediation checks	Auto Remediation		User Notificati	on	
					Add
AntiVirus		Prd Version	Eng Version	Dat Version	Ť
Any Supported AntiVirus		no check	no check	isLatest	Ť

## The following table describes the **Antivirus** parameters:

#### **Table 170:** Antivirus Configuration Parameters

Parameter	Description
Remediation checks	Auto-remediation for the <b>File Check</b> health class is not supported.
User Notification	A remediation message having a list of files to present/absent will be displayed to end user.
Antivirus	Shows the name of the Antivirus configured. Click <b>Add</b> to configure the name of the Antivirus.
Prd Version	Shows the version of the Antivirus.
Eng Version	Shows the version of the engine.
Dat Version	Shows the version of the data file.

Click **Add** to configure the Antivirus product specific checks. The values configured in the **Antivirus Product configuration** pop-up will be displayed in the **Antivirus** page. The following figure is an example of the **Antivirus Product configuration** pop-up:

#### Figure 296: Antivirus Product configuration Pop-up

Product-specific checks	☑(Uncheck to allow any product)
Select the Antivirus product	avast! Antivirus
Product version check	No Check
Engine version check	No Check
Data file version check	No Check 🗨
	Save Cancel

# The following table describes the **Antivirus Product configuration** parameters:

Parameter	Description
Product-specific checks	Select this check box if you want to configure a specific antivirus product. If you want to allow any antivirus product, do not select this field.
Select the Antivirus product	Select the Antivirus from the drop-down list.
Product version check	Select to check the product version from the options: No Check, ls Latest, or ln Last N Updates.
Engine version check	Select to check the engine version from the options: No Check, Is Latest, or In Last N Updates.
Data file version check	Select to check the data file version from the options: No Check, ls Latest, or ln Last N Updates.

Table 171: Antivirus Product configuration Parame	eters
---	-------

## Services

The **Services** page provides a set of widgets for specifying services to run or stop. The following figure displays the **Services** page:

# Figure 297: Services Page

Remediation checks	Auto Remediation	User Notification	
Available Services			
	Insert	Services to run	
		avahi-daemon	
auditd	<u> </u>	cups	
autots			
conman	<		
crond	=		~
dovecot		Services to stop	
haldaemon		ntod	
httpd		nortman	
ntslock	>>	> portinan	
oddjobd			
smb			
spamassasin	<b>T</b>		-
Delete			

The following table describes the **Services** page parameters:

## Table 172: Services Page

Parameter	Description
Auto Remediation	Enable to allow auto remediation for service checks (Automatically stop or start services based on the entries in <b>Service to run</b> and <b>Services to stop</b> configuration).
User Notification	Enable to allow user notifications for service check policy violations.
Available Services	This scrolling list contains a list of services that you can select and move to the <b>Services to run</b> or <b>Services to stop</b> panels (using their associated widgets). This list varies depending on OS types. Click the >> or << to add or remove, respectively, the services from the <b>Service to run</b> or <b>Services to stop</b> boxes.
Insert	To add a service to the list of available services, enter its name in the text box adjacent to this button, then click <b>Insert</b> .
Delete	To remove a service from the list of available services, select it and click <b>Delete</b> .

# W-ClearPass Macintosh OS X Universal System Health Validator: OnGuard Agent

To configure the W-ClearPass Universal System Health Validator for Macintosh OS X:

1. Navigate to **Configuration** > **Posture** > **Posture** Policies, then click **Add**.

# The Add Posture Policies dialog appears.

## Figure 298: Adding a Universal System Health Validator for a Mac OS X Posture Policy

Configuration » Posture » Posture Policies » Add

## Posture Policies

Policy P	osture Plugins	Rules	Summary	
Policy Name:	1	Mac OS X Pos	ire Policy	
Description:				.41
Posture Agent	:: 🤇	NAP Agent  OnGuard Agent (Persistent or Dissolvable)		
Host Operating	g System:	◎ Windows ◎ Linux ◎ Mac OS X		
Restrict by Ro	les:	Remove		
	S	elect or typ	role names Add	

- 2. Specify the following:
  - a. **Policy Name/Description**: Enter the name and a description of the posture policy.
  - b. Posture Agent: Select OnGuard Agent.
  - c. Host Operating System: Select Mac OS X.
- 3. Click **Next**.

The **Posture Plugins** dialog appears.

Figure 299: Selecting the Mac OS X Universal System Health Validator Posture Plug-in

Policy Posture Plugins Rules Summary		
Select one/more plugins: Plugin Name	Plugin Configuration	Status
ClearPass Mac OS X Universal System Health Validator	Configure View	-
Back to Posture Policies	Next >	Save Cancel

- 4. In the **Posture Plugins** page, click the check box for **ClearPass Mac OS X Universal System Health Validator**.
- 5. Click Configure.

The ClearPass Mac OS X Universal System Health Validator configuration page is displayed.

6. To enable checks for Mac OS X, select the **Enable checks for Mac OS X** check box.

The following configuration page appears:

Figure 300: Configuration Page: Mac OS X Universal System Health Validator

ClearPass Mac OS X U	Iniversal System Health Validator	8
Mac OS X 💿	☑ Enable checks for Mac OS X	-
Services Converses AntiVirus AntiSpyware Firewall Patch Managemer Peer To Peer USB Devices Virtual Machines Network Connecti Disk Encryption Installed Applicati	Services         Remediation checks       Auto Remediation         Available Services       Services to run         com.apple ATSServer          com.apple ATSServer          com.apple AtirPortBaseStationAgent       Services to run         com.apple ServerScanner          com.apple Spotlight       Services to stop         com.apple.pboard          Delete	E
<ul> <li>✓ Ⅲ →</li> <li>Quarantine Message</li> </ul>		

Enabling these check boxes display a corresponding set of configuration pages that are described in the following sections.

- Services on page 335
- Processes on page 335
- Antivirus on page 336
- AntiSpyware on page 337
- Firewall on page 338
- Patch Management on page 338
- USB Devices on page 339
- Virtual Machine on page 340
- Network Connections on page 340

- Disk Encryption on page 341
- Installed Applications on page 342
- File Check on page 345

Enable checks for Mac OS X

#### Services

From the **Services** page, you can configure which services to run and which services to stop. See ClearPass Windows Universal System Health Validator > OnGuard Agent on page 289 for description of the fields on this page.

The following figure displays the **Services** health class configuration page:

#### Figure 301: Services Health Class Configuration Page

Services Auto Remediation User Notification Remediation checks Available Services Services to run Insert >> com.apple.ATSServer << com.apple.AirPortBaseStationAgent com.apple.NetworkDiagnostics com.apple.RemoteDesktop.agent com.apple.ServerScanner Services to stop com.apple.Spotlight >> com.apple.UserEventAgent-Aqua ~~ com.apple.pboard Delete

#### Processes

\_

From the **Processes** page, you can view and add processes. Clicking **Enable checks for Mac OS X** provides a set of components to specify the processes that need to be explicitly present or absent on the system.

#### Figure 302: Processes Page

Enable checks for Mac OS	5 X			
Remediation checks	Auto Remediation		User Notification	
Processes to be Present				Add
Process Path		Process Name		Ť
Processes to be Absent				Add
Process MD5 Sum		Process Name		ŵ

Click **Add** to open the page with options to configure the name, location, and display name of the processes. The following figure displays the **Process to be Present - Add** page:

### Figure 303: Processes to be Present - Add Page

Enable checks for Mac OS X

	Process to be Present - Add
Process Location	Applications
Enter the Process name	
Enter the Display name	Cancel

Antivirus

In the **Antivirus** page, you can specify information about the antivirus application. Click on **An antivirusapplication is on** to configure the anti-virus application information.

The following figure displays the **Antivirus** page:

Figure 304: Antivirus Page (Detail 1)

🗹 An antivirus-application is on				
Remediation checks	Auto Remediation	User Notification	🗹 Display Update URL	
			Add	
Antivirus	Prd Version Eng Versi	on Dat Version Dat	Last Scan RTP Check 🖻	

Click **Add** to specify product and version check information in the antivirus configuration page.

Figure 305: Antivirus Configuration Page (Detail 2)

Product-specific checks	(Uncheck to allow any product)
Select the antivirusproduct	avast! Antivirus
Product version check	No Check
Engine version check	No Check
Data file version check	No Check
Data file has been updated in	Hour(s)
Last scan has been done before	Hour(s) 💌
Real-time Protection Status Check	◎No Check On Off
	Save Cancel

When you save your antivirus configuration, it appears in the **Antivirus** page list. See ClearPass Windows Universal System Health Validator > OnGuard Agent on page 289 for antivirus page and field descriptions.

#### AntiSpyware

In the **AntiSpyware** page, an administrator can specify information about the antispyware application. The following figures describe the examples of the **AntiSpyware** page and the **AntiSpyware - Add** page:

#### Figure 306: Anti-Spyware Page

Anticovavaro	Drd Vorsion Eng Vorsi	on Dat Vorsion Dat	Add
Remediation checks	Auto Remediation	User Notification	Display Update URL
An antispyware-applicatio	n is on		
Enable checks for Mac OS	x .		

In the **Antispyware** page, click **An Antispyware Application is On** to configure different configuration elements specific to the antispyware product that you select. When you save the antispyware configuration, it appears in the **Antispyware** page list.

#### Figure 307: Anti-Spyware Add Page

$\blacksquare$ Enable checks for Mac OS X	
Product-specific checks	(Uncheck to allow any product)
Select the antispywareproduct	Dr.Web for Mac
Product version check	No Check
Engine version check	No Check
Data file version check	No Check
Data file has been updated in	Hour(s) 💌
Last scan has been done before	Hour(s) 👻
Real-time Protection Status Check	●No Check ◎On ◎Off
	Save Cancel



The configuration elements are the same for antivirus and antispyware products.

## Firewall

From the **Firewall** page, click **A Firewall Application is On** to configure the firewall application information. The following figure displays the **Firewall** page:

#### Figure 308: Firewall Page

Enable checks for Mac OS	5 X		
A firewall application is or	1		
Remediation checks	Auto Remediation	User Notification	
Product-specific checks	(Uncheck to allow any product)		
			Add
Firewall Product Name		Product Version	Ť

Click **Add** from the **Firewall** page to configure different configuration elements specific to the firewall product that you select. When you save the firewall configuration, it appears in the **Firewall** page list.

Figure 309: Firewall Add Page

✓Enable checks for Mac OS X			
Select the firewallproduct	McAfee Endpoint Protection for Mac		
Product Version is at least			
Save Cancel			

When enabled, the **Firewall** detail page appears. See ClearPass Windows Universal System Health Validator > OnGuard Agent on page 289 for firewall page and field descriptions.

**Patch Management** 

From the **Patch Management** page, you can view and add the patch management product. Select **A patch management application is on** to configure auto remediation and user notification features.

The following figure displays the **Patch Management** page:

Figure 310: Patch Management Page

Enable checks for Mac OS X			
🗷 A patch management app	lication is on		
Remediation checks	Auto Remediation	User Notification	
Product-specific checks	$\square$ (Uncheck to allow any product)		

Click **Add** in the **Patch Management** page to view the configuration options for the specific patch management product. The following figure displays the **Patch Management - Add** page:

Figure 311: Patch Management - Add Page

ClearPass Mac OS X Universal System Health Validator			
		*	
Mac OS X 💿	☑Enable checks for Mac OS X		
🛱 Services			
C Processes	Select Patch Management product DELL Kace Agent		
AntiVirus			
And Spyware	Product Version is at least		
🌣 Patch Manager	Status Check Type No Check 👻		
Deer To Peer			
🛱 USB Devices	Save Cancel		
🛱 Virtual Machine			
🛱 Network Conne			
Disk Encryption		E	
🛱 Installed Applic			

**Peer To Peer** 

From the **Peer To Peer** page, you can view and add peer-to-peer applications. Clicking **A Peer to Peer application is on** provides configuration options to specify peer to peer applications or networks that need to be explicitly stopped. When you select a peer to peer network, all applications that make use of that network are stopped.

The following figure displays the **Peer To Peer** page:

## Figure 312: Peer To Peer Page

Enable checks for Mac OS X

☑ A Peer to Peer application is on			
Remediation checks	Auto Remediation	🗵 User Notification	
● By Application ○ By Ne Available Applications	twork	Applications to stop	
Acqlite Acquisition Bits on Wheels BitTorrent Gotcha! LimeWire Miro Mojo Phex Deisened	E		*
ShakesPeer	-		~

## **USB Devices**

Use this page to configure the **Auto Remediation** and **User Notification** parameters. You can also configure the options to take remediation action for USB mass storage devices or to remove USB mass storage devices from the **Remediation Action for USB Mass Storage Devices** drop-down.

## The following figure displays the **USB Devices** page:

## Figure 313: USB Devices Page

Mac OS X	☑ ■Enable checks for Mac (	DS X	
Services	USB Devices Remediation checks	☑ Auto Remediation	✓ User Notification
AntiSpyware	Remediation Action for USE No Action	Mass Storage Devices	

#### **Virtual Machine**

The **Virtual Machines** page provides configuration options to virtual machines utilized by the network. Select the **Virtual Machine Detection is on** option to enable the **Auto Remediation** and **User Notification** options.

The following figure displays the Virtual Machine page:

## Figure 314: Virtual Machine Page

Enable checks for Mac OS X			
Virtual Machine Detectio	n is on		
Remediation checks	Auto Remediation	User Notification	
<ul> <li>Allow access to clients running on Virtual Machine</li> <li>Allow access to clients hosting Virtual Machines</li> </ul>			
Remediation Action for clients hosting Virtual Machines			

#### **Network Connections**

The **Network Connections** page provides configuration options to control network connections based on connection type. Enabling the **Network Connection Check is on** check box provides the options to specify the remediation checks or user notification.

The following figure displays the **Network connections** page:

#### Figure 315: Network Connections Page

Enable checks for Mac OS X				
Network Connection Che	ck is on			
Remediation checks	Auto Remediation	User Notification		
Check for Network Conne	ction Types Configure			
Network Connection Type	s Network Connections Allowed	Remediation Action For Network Connection Types Not Allowed		
-	-	-		

Select the **Check for Network Connection Types** check box from the **Network Connections** page, and then click **Configure** to specify type of network connection. You can select and allow the network connection types from the **Network Connections Configuration** page as described in the following figure:

Figure 316: Network Connections Configuration Page

Connection  Network Connections Allowed
Network Connections Allowed
-
owed No Action

#### **Disk Encryption**

Disk encryption is a technology that protects information by converting it into unreadable code that cannot be deciphered easily by unauthorized people. Disk encryption uses disk encryption software or hardware to encrypt every bit of data that goes on a disk or disk volume. Disk encryption prevents unauthorized access to data storage.

The following figure displays the **Disk Encryption** page:

#### Figure 317: Disk Encryption Page

Enable checks for Mac	OS X			
A disk encryption appli	cation is on			
Remediation checks	🗌 Auto R	emediation	User Notification	
				Add
Disk Encryption Produc	t Name	Product Version	Locations to Check	<b></b>

Click **A disk encryption application is on** from the **Disk Encryption** page to configure the remediation options. Click **Add** to configure the product specific encryption checks. You can select the **Uncheck to allow any product** check box from the **Product-specific checks** field to not to allow any encryption product to check disk encryption.

## The following image is an example of the **Disk Encryption - Add** page:

## Figure 318: Disk Encryption Add Page

Enable checks for Mac OS X

Product-specific checks	(Uncheck to allow any product)
Select Disk Encryption product	CREDANT Shield
Product Version is at least	
Locations to Check	None
	Save Cancel

# **Installed Applications**

The **Installed Applications** category groups classes that represent software-related objects.

From the **Installed Applications** page, you can specify information about which installed applications you want to monitor.

## Figure 319: Installed Applications Page for Macinstosh OS X

Enable checks for Mac OS X

Installed Applications (	Check is on		
Remediation checks	Auto Remediation	User Notification	
Monitor Mode	Check to enable Monitor	Mode)	
Applications Allowed (Mar	ndatory)		Add
Application Name			<b>T</b>
Applications Allowed (Opt	ional)		Add
Application Name			Ť
Allow only Mandatory	and Optional Applications		
Applications Not Allowed			Add
Application Name			Ť

The following table describes the **Installed Applications for Mac OSX Configuration** page parameters:

Parameter	Action/Description
Remediation checks	<b>Auto-Remediation</b> for the Installed Applications health class is not supported.
User Notification	<ol> <li>Enable sending a remediation message with a list of applications to install or uninstall to the user.</li> </ol>
Monitor Mode	2. Enable <b>Monitor Mode</b> to treat all the installed applications as always healthy.
Applications Allowed (Mandatory)	<ol> <li>Specify installed applications to be monitored on a mandatory basis.</li> <li>NOTE: Enter the application names as they are shown in Add/Remove Programs.</li> </ol>
Applications Allowed (Optional)	<ul> <li>4. Specify installed applications to be monitored on an optional basis.</li> <li><b>NOTE:</b> Enter the application name as they are shown in Add/Remove Programs.</li> </ul>
Allow only Mandatory and Optional Applications	<ol> <li>Specify that only the mandatory and optional applications are monitored.</li> <li>NOTE: All applications that are not either mandatory or optional must be removed or uninstalled.</li> </ol>

**Table 173:** Installed Applications for Mac OS X Configuration Page Parameters

# Enabling Regular Expressions for a Mac OS X Application

To enable regular expressions for an application:

- From the ClearPass Windows Universal System Health Validator > Configure page (see W-ClearPass Macintosh OS X Universal System Health Validator: OnGuard Agent on page 333), select Installed Applications.
- 2. Click (enable) the **Installed Applications Check is on** check box. The Installed Applications dialog appears (see above).
- From the desired Applications Allowed category, click Add. The Mandatory Applications dialog appears for the selected Applications Allowed category (see Figure 320).

# Figure 320: Enabling Regular Expression

ClearPass Mac OS X Univers	al System Health Validator			4
Mac OS X 💿	Enable checks for Mac OS X			k.
<ul> <li>Services</li> <li>Processes</li> <li>AntiVirus</li> <li>AntiSpyware</li> <li>Firewall</li> <li>Patch Management</li> <li>Peer To Peer</li> <li>USB Devices</li> <li>Virtual Machines</li> <li>Network Connections</li> <li>Disk Encryption</li> <li>Installed Applications</li> <li>File Check</li> </ul>	A Enter the Application Name Enable Regular Expression Remediation Message	AppABC	]	
Quarantine Message				
Reset			Save Cance	-

# 4. Configure the **Add Mandatory Applications** parameters as described in Table 174.

## Table 174: Add Mandatory Applications Parameters

Parameter	Action/Description
Enter the Application Name	1. Enter the name of the application.
Enable Regular Expression	<ol> <li>Check (enable) this check box to enable the use of regular expressions in the Application Name.</li> <li>When this field is enabled, W-ClearPass treats the Application Name as regular expression when comparing application names.</li> </ol>
Remediation Message	<ol> <li>Optionally, enter the remediation message that will be displayed to the user in the event of an error.</li> <li>NOTE: Remedition messages can include reasons for remediation, links to helpful URLs and helpdesk contact information.</li> </ol>
	4. Click <b>Save</b> .

You return to the **Installed Applications** dialog, where **Regular Expression Enabled** is set to **true** for the specified application (see Figure 321).

Figure 321: Regular Expression Enabled

ClearPass Mac OS X Univer	sal System Health Validato	r		8
Mac OS X 💿	Enable checks for Ma	c OS X		*
Services     Processes     AntiVirus     AntiSpyware     Firewall	Installed Applications Remediation checks Monitor Mode	Check is on Check is on Check to enable Monitor Mode)	☑ User Notification	
🛱 Patch Management	Applications Allowed (Ma	Regular Expression Enabled	Remediation Message	Add
🛱 Peer To Peer 🏟 USB Devices 🏩 Virtual Machines	АррАВС	true	Please contact the Help Desk	<u>.</u>
Network Connections Disk Encryption	Applications Allowed (Op	tional)		Add
Installed Applications	Application Name	Regular Expression Enabled	Remediation Message	

#### **File Check**

From the **File Check** page, you can turn on the file check feature and specify information about which the files you want to check.

Use the **File Check** page to verify the group of files to be present or absent.

The following figure is an example of the **File Check** health class configuration dialog:

```
Figure 322: Mac OS X File Check Health Class Configuration
```

Auto Remedia	ation nable Monitor Mode) <b>Files List</b>	User Notification	Add च
Auto Remedia	ation nable Monitor Mode) <b>Files List</b>	User Notification	Add चि
Check to en	nable Monitor Mode) Files List		Add
uluation Rule	Files List		Add
aluation Rule	Files List		<u> </u>
			Add
luation Rule	Files List		<u> </u>
	Iluation Rule	Iluation Rule Files List	Iluation Rule Files List

## The following table describes the File Check Configuration parameters:

Table 175: File Check	Configuration	Parameters
-----------------------	---------------	------------

Parameter	Action/Description
Remediation checks	Auto-remediation for the <b>File Check</b> health class is not supported.
User Notification	<ol> <li>When enabled, a remediation message that includes the groups of files to be present or absent is displayed to the end user.</li> </ol>
Monitor Mode	2. To treat all the file check health classes as always healthy, enable <b>Monitor Mode</b> .
File Groups to be Present	3. To add the files to be present in the <b>File Check</b> health class, click <b>Add</b> .
File Groups to be Absent	4. To add the files to be absent in the <b>File Check</b> health class, click <b>Add</b> .

1. To open the **File Group to be Present > Add** page, click **Add**:

You can configure the name of the file group and specify the evaluation rule for the file group. The following figure displays the **File Group to Be Present > Add** dialog:

Figure 323: MacOSX File Group to Be Present > Add Dialog

☑Enable checks f	or Mac OS X				
		File Group to be I	Present - Add		
Enter the File Grou	ip Name				
File Group Evaluati	on Rule	Pass All	•		
Files to be Present	:				Add
File Location	File Path	File Name	File MD5 Sum	Remediation Message	• T
		Save	Cancel		

The following table describes the **File Group to Be Present > Add** parameters:

**Table 176:** File Group to Be Present > Add Parameters

Parameter	Action/Description
Enter the File Group Name	1. Enter the name of the file group.
File Group Evaluation Rule	<ol> <li>Select the appropriate File Group Evaluation Rule:</li> <li>Pass All: Select this evaluation rule if you want the File Check health class to be deemed as 'healthy' only if all the configured file groups are present.</li> <li>Pass Any One: Select this evaluation rule if you want the File Check health class to be deemed as 'healthy' even if any one of the configured file groups are present.</li> </ol>

3. To configure the name of the file group and the evaluation rule for the file group, from **File Groups to be Present**, click **Add**.

The following figure displays the **File to Be Present > Add** page:

Figure 324: File to be Present > Add Dialog

☑Enable checks for Mac OS X	
File to be Present - Add	
File Location Applications •	
Enter the File Path (eg: SampleVendorSampleApp, SampleFolderconfig)	
Enter the File Name (eg: SampleApp.exe, SampleFile.dll)	
Enter the MD5 Sum	
Remediation Message Save Cancel	

The following table describes the **File to Be Present > Add** parameters:

**Table 177:** File to Be Present > Add Parameters

Parameter	Action/Description
File Location	<ol> <li>Select any location of the file from the drop-down list:</li> <li>Applications</li> <li>UserBin</li> <li>UserLocalBin</li> <li>UserSBin</li> <li>None</li> </ol>
Enter the File Path	2. Enter the file path as described in the examples from the GUI.
Enter the File Name	3. Enter the name of the file.

## Table 177: File to Be Present > Add Parameters (Continued)

Parameter	Action/Description
Enter the MD5 Sum	Optionally, you can specify one or more (comma separated) MD5 checksums of the process executable file.
Remediation Message	4. Specify the custom remediation message to be displayed to end users if <b>File check</b> fails.

5. When finished, click **Save**.

The parameters configured in the **File to Be Present > Add** dialog are reflected in the **File Groups to be Present** dialog as illustrated in the following figure:

**Figure 325:** *File Group to Be Present Parameters Displayed* 

Enable checks for	Mac OS X				
		File Group	to be Present -	Add	
Enter the File Group	Name	Group1			
File Group Evaluation	n Rule	Pass All		•	
Files to be Present					Add
File Location	File Path		File Name	File MD5 Sum	Remediation Message 🗑
Applications	Applications/Ke	eynote	Keynote	-	Keynote is 🖷 🛱 successfully installed.
		Sá	ave Cancel		

# **Configuring NAP Agent Plugins**

If your posture policy is using a NAP agent, the **Posture Plugins** tab allows you to configure the following plug-in types:

- Windows System Health Validator: NAP Agent on page 349
- Windows Security Health Validator: NAP Agent on page 350

The following figure displays the NAP Agent - Posture Plugins tab:

Figure 326: NAP Agent - Posture Plugins Options

Configuration » Posture » Posture Policies » Add

#### Posture Policies

Policy	Posture Plugins	Rules	Summary			
Select one/more plugins:						
Plu	ugin Name			Plugin Config	uration	Status
🔲 Wir	ndows System Health	Validator		Configure	View	-
🔲 Wir	ndows Security Health	n Validator		Configure	View	-

# Windows System Health Validator: NAP Agent

The Windows System Health Validator NAP (Network Access Protection) Agent checks for the level of Windows Service Packs.

To configure the minimum service pack level required, perform the following steps:

1. Navigate to **Configuration** > **Posture** > **Posture** Policies.

The **Posture Policies** page appears.

2. Click Add.

The Add Posture Policies > Policy dialog opens.

Figure 327: Adding a Windows NAP Agent Posture Policy

Configuration » Posture » Posture Policies » Add				
Posture Policies				
Policy Posture Plugins Rules Summary				
Policy Name:	Windows System Health Validator - NAP agent			
Description:				
Posture Agent:	OnGuard Agent ○ OnGuard Agent (Persistent or Dissolvable)     OnGuard Agent (Persistent or Dissolvable)			
Host Operating System:	Windows C Linux Area Mac OS X			
Restrict by Roles:	Remove       Select or type role names       Add			

- 3. Specify the following:
  - a. **Policy Name/Description**: Enter the name and description of the posture policy.
  - b. Posture Agent: Select NAP Agent.
  - c. Host Operating System: Select Windows.
- 4. Click **Next**.

The **Posture Policies** > **Posture Plugins** page opens.

Figure 328: Posture Plugins for Windows Health Validators

Configur	Configuration » Posture » Posture Policies » Add					
Postu	re Policies					
Polic	y Posture Plugins Rules Summary					
Select	Select one/more plugins:					
	Plugin Name	Plugin Configuration	Status			
<b>V</b>	Windows System Health Validator	Configure View	Not Configured			
	Windows Security Health Validator	Configure View	-			

5. From the **Posture Plugins** tab, select **Windows System Health Validator**, then click the **Configure** button.

The Windows System Health Validator page appears:

## Figure 329: Onguard NAP Agent: Windows System Health Validator

Windows System Health Validator	8
Client computers can connect to your network, subject to the following checks -	
Windows XP	
Windows XP clients are allowed Restrict clients which have Service Pack less than	
Vindows Server 2008	
Windows Server 2008 clients are allowed Restrict clients which have Service Pack less than	
Windows Server 2008 R2	
Windows Server 2008 R2 clients are allowed Restrict clients which have Service Pack less than	
Windows Server 2012	1
Windows Server 2012 clients are allowed Restrict clients which have Service Pack less than	
Windows Server 2012 R2	Ξ
Windows Server 2012 R2 clients are allowed Restrict clients which have Service Pack less than	
	1
	~
Reset Save Cance	el

- 6. To enable support of specific Windows operating systems, click the corresponding check boxes.
- 7. Enable the **Restrict clients...** check box and specify the minimum Service Pack level required on the client computer to connect to your network.
- 8. Click Save.

You return to the Posture Plugins page where the status of the plug-in is now set to **Configured**.

# Windows Security Health Validator: NAP Agent

The Windows Security Health Validator: NAP (Network Access Protection) Agent checks for the presence of specific types of security applications. You can use the check boxes to restrict access based on the absence of the selected security application types.

To configure the minimum service pack level required, perform the following steps:

1. Navigate to **Configuration** > **Posture** > **Posture** Policies.

The Posture Policies page appears.

2. Click **Add**.

The Add Posture Policies dialog appears.

## Figure 330: Adding Windows Security Health Validator: NAP Agent Posture Policy

Configuration » Posture » Posture Policies » Add

# **Posture Policies**

Policy	Posture Plugins	Rules	Summary	
Policy Nan	ne:	Windows Secu	urity Health Valida	t
Description	n:	Checks for t of security	he presence of applications	
Posture A	gent:	NAP Agen	nt 🔘 OnGuard A	1
Host Oper	ating System:	Windows	🔘 Linux 🔘 Ma	0
Restrict by	y Roles:			
		Select or typ	oe role names	

- 3. Specify the following:
  - a. **Policy Name**: Enter the name of the posture policy.
  - b. Posture Agent: Select NAP Agent.
  - c. Host Operating System: Select Windows.
- 4. Click **Next**.

The **Posture Policies** > **Posture Plugins** page appears.

Figure 331: Selecting Posture Plugins for Windows Security Health Validator: NAP Agent

Configuration » Posture » Posture Policies » Add					
Posture Policies					
Policy Posture Plugins Rules	Summary				
Select one/more plugins:					
Plugin Name		Plugin Configuration	Status		
Windows System Health Validator		Configure View	-		
Windows Security Health Validato	r	Configure View	Not Configured		

- 5. From the **Posture Plugins** page, select **Windows Security Health Validator**, then click **Configure**. The **Windows System Health Validator** page appears:.
- 6. Click the Enable checks for Windows 10 check box.

The Windows Security Health Validator configuration page appears as shown in Figure 332.

## Figure 332: Windows Security Health Validator

Windows Security Health Validator					
Windows 10 🕞	Enable checks for Windows 10				
🛱 Configuration	Client computers can connect to your network, subject to the following checks -				
	Enable to validate firewall status on the client				
	Virus Protection				
	Enable to validate virus protection status on the client				
	Spyware Protection				
	Enable to validate spyware protection status on the client				
	Automatic Updates				
	Enable to validate Automatic Updates status on the client				
	Security Updates				
	Enable to validate Security Updates status on the client				
Windows 8 🔹 🔍					
Windows 7 0					
Windows Vista 🔹 🕚					
Windows XP 0					
Reset	Save Cancel				

- 7. To enable support of specific operating systems, click the corresponding check boxes.
- 8. Click **Save**.

You return to the **Posture Plugins** page where the status of the Windows Security Health Validator plug-in is now **Configured**.

# **Configuring Posture Policy Rules**

Once you have defined the posture hosts, agents, and plugins, you must configure the rules for the posture policy. To configure posture policy rules, navigate to **Configuration > Posture > Posture Policies > Add**, and click the **Rules** tab on the **Posture Policies** window.

## Figure 333: Posture Policy Rules Tab and Rules Editor

Configuration » Posture » Posture Policies » Add

osture Policies			
Policy Posture Plugins	Rules Summary		
Rules Evaluation Algorithm:	First applicable		
Conditions			Posture Token
Add Rule	Move Up	Move Down	Edit Rule Remove Rule
Rules Editor		Ť	8
Conditions			
Select Plugin Checks:	Passes all SHV checks	•	
Select Plugins:	<ul> <li>Windows System He</li> <li>Windows Security H</li> </ul>	alth Validator ealth Validator	
Actions			
Posture Token:	HEALTHY (0)	•	
			Save Cancel

The following table describes the Rules Editor configuration parameters:

Table 178:	Posture	Policy	Rules	Editor	Parameters
------------	---------	--------	-------	--------	------------

Parameter	Description
Select Plugin Checks	<ul> <li>Click select one of the following plugin check types for System Health Validators (SHVs):</li> <li>Passes all SHV checks</li> <li>Passes one or more SHV checks</li> <li>Fails all SHV checks</li> <li>Fails one or more SHV checks</li> </ul>
Select Plugins	Select the plug-in to which the plug-in checks should apply.
Posture Token	Select one of the following posture token types.

# **Configuring Posture for Services**

Policy Manager can forward all or part of the posture data received from the client to a posture server. The posture server evaluates the posture data and returns application posture tokens. Policy Manager supports the Microsoft NPS Server for Microsoft NAP integration. To configure the posture for a service, navigate to the **Add Service (Configuration > Services > Add)** page. The **Posture** tab is not enabled by default. To enable posture checking for this service, select the **Posture Compliance** check box from the **More Options** field on the **Service** tab.

You can enable the posture checking for this kind of service, if you deploy any of the following:

- Policy Manager in a Microsoft Network Access Protection (NAP)
- Cisco Network Admission Control (NAC) Framework environment

• Dell hosted captive portal that performs posture checks through a dissolvable agent

The following figure displays an example on how to configure a posture at the service level:



The **Posture Compliance** check box must be selected on the **Service** tab in order for posture to be enabled.

# Figure 334: Posture Features at the Service Level

Summary	Service	Authentication	Roles	Posture	Enforcement	
Posture Poli	cies:					
Posture Polici	es:	Basic Linux Health	Check		Remove View Details Modify	
Default Postu	re Token:	UNKNOWN (100)				
Remediate End-Hosts:		Enable auto-remediation of non-compliant end-hosts				
Remediation L	URL: http://remediation_internal.us.acme.com					
Posture Serv	/ers:					
Posture Serve	ers:	PS_NPS [RADIUS	6] [Microsoft	NPS]	Remove View Details Modify	

You can configure the following components of a posture:

<b>Table 179:</b> Posture reatures at the Service Leve	<b>Fable 179:</b> P	osture Features	at the Se	ervice Leve
--	---------------------	-----------------	-----------	-------------

Configurable Component	How to Configure
Sequence of Posture Policies	<ul> <li>Select a policy, then select Move Up, Move Down, Remove, or View Details.</li> <li>To add a previously configured policy, select from the Select drop-down list, then click Add.</li> <li>To configure a new policy, click the Add link at the top-right corner of the Configuration &gt; Posture Policies page. For more information, see Configuring Posture Policy Agents and Hosts on page 285.</li> <li>To edit the selected posture policy, click Modify. For more information, see Configuring Posture Policy Agents and Hosts on page 285.</li> </ul>
Default Posture Token	The default posture token is UNKNOWN (100). You can select the default posture token from the drop-down list.
Remediation End- Hosts	Select this check box to enable auto-remediation action on non-compliant endpoints.

## Table 179: Posture Features at the Service Level (Continued)

Configurable Component	How to Configure
Remediation URL	This URL defines where to send additional remediation information to endpoints.
Sequence of Posture Servers	<ul> <li>Select a posture server, then select Move Up, Move Down, Remove, or View Details.</li> <li>To add a previously configured posture server, select from the Select drop-down list, then click Add.</li> <li>To configure a new posture server, click Add link at the top-right corner of the Configuration &gt; Posture Policies page. For more information, see Adding and Modifying Posture Servers.</li> <li>To edit the selected posture server, click Modify. For more information, see Adding and Modifying Posture Servers.</li> </ul>
Enable auto- remediation of non-compliant end- hosts	Select the <b>Enable auto-remediation of non-compliant end-hosts</b> check box to enable the specified remediation server to enable auto-remediation. Remediation server is optional. A popup appears on the client box with the URL of the remediation server.

# **Configuring Audit Servers**

The W-ClearPass Policy Manager server contains default Nessus (v2.X through v6.x) and Nmap (Network Mapping) servers. For enterprises with existing audit server infrastructure, or with external audit servers, Policy Manager supports these servers externally.

For more information, see:

- Default Audit Servers on page 356
- Custom Audit Servers on page 359
- Post-Audit Rules on page 368

# **Audit Service Flow Control**

Audit servers evaluate posture, role, or both for unmanaged or unmanageable clients. One example is clients that lack an adequate posture agent or an 802.1X supplicant. For example, printers, PDAs, or guest users might not be able to send posture credentials or identify themselves.

A Policy Manager Service can trigger an audit by sending a client ID to a pre-configured audit server, and the server returns attributes for role mapping and posture evaluation.

Audit servers are configured at a global level. Only one audit server can be associated with a service. The flowof-control of the audit process is shown in the figure below.



# **Default Audit Servers**

When you configure an audit as part of a Policy Manager service, you can select the default Nessus (Nessus Server) or the Nmap Audit configuration.

# **Adding Auditing to a Service**

To configure an audit server for a new service:

- Navigate to Configuration > Services. The Services page opens.
- 2. Select the **Add** link in the top-right corner. The **Add Services** dialog opens.
- 3. To display the **Audit** tab, select the **More Options** > **Audit End-Hosts** check box.
- 4. In the **Add Services** dialog, select the **Audit** tab.

# The **Add Services** > **Audit** dialog opens.

# Figure 336: Add Services > Audit Dialog

Configuration » Services » Ad	d
Service Authentication	a Polor Enforcement Audit Summary
Service Authentication	
Audit Server:	Select- View Details Modify Add new Audit Server
Audit Trigger Conditions:	<ul> <li>Always</li> <li>When posture is not available</li> <li>For MAC authentication request</li> </ul>
Action after audit:	<ul> <li>No Action</li> <li>Do SNMP bounce</li> <li>Trigger RADIUS CoA action</li> </ul>
< Back to Services	Next > Save Cancel

5. Complete the fields in the **Add Services** > **Audit** tab as described in Table 180, then click **Save**.

Parameter	Action/Description
Audit Server	<ul> <li>Select a server profile from the list:</li> <li>Nessus Server: Performs vulnerability scanning and returns a Healthy/Quarantine result.</li> <li>Nmap Audit: Performs network port scans. The health evaluation always returns a Healthy result. The port scan gathers attributes that allow determination of role(s) through post-audit rules.</li> <li>You can click the View Details button to view the Policy Manager Entity Details dialog with the summary of audit server details.</li> <li>To view the Summary tab with audit server details, click the Modify button.</li> <li>For Policy Manager to trigger an audit on an end-host, it needs to get the IP address of the end-host. The IP address of the end-host is not available at the time of initial authentication for 802.1X and MAC authentication requests. Policy Manager's DHCP snooping service examines the DHCP request and response packets to derive the IP address of the end-host.</li> <li>For this to work, you need to use this service, Policy Manager must be configured as a DHCP "IP Helper" on your router/switch in addition to your main DHCP server. Refer to your switch documentation for "IP Helper" configuration.</li> <li>To audit devices that have a static IP address assigned, it is recommended that you create a static binding between the MAC address and IP address of the endpoint in your DHCP server. Refer to your DHCP server documentation for configuring static bindings.</li> <li>NOTE: Policy Manager does not issue the IP address; it only examines the DHCP traffic to derive the IP address of the end-host</li> </ul>
Audit Trigger Conditions	<ul> <li>Select from the following audit trigger conditions:</li> <li>Always: Always perform an audit.</li> <li>When posture is not available: Perform audit only when posture credentials are not available in the request.</li> <li>For MAC Authentication Request: If you select this option, then Policy Manager presents the following three additional settings:</li> <li>For known end-hosts only: Select this option when you want to reject unknown end-hosts and to audit known clients. Known end-hosts are defined as clients that are found in the authentication source(s) associated with this service.</li> <li>For unknown end-hosts only: Select this option when known end-hosts are assumed to be healthy, but you want to establish the identity of unknown end-hosts and assign roles. Unknown end-hosts are end-hosts that are not found in any of the authentication sources associated with this service.</li> <li>For all end-hosts: For both known and unknown end-hosts.</li> </ul>
Action after audit	<ul> <li>Select an Action after audit.</li> <li>Performing an audit on a client is an asynchronous task, which means the audit can be performed only after the MAC authentication request is completed and the client has acquired an IP address through DHCP. Once the audit results are available, there should be a way for Policy Manager to re-apply policies on the network device. This can be accomplished in one of the following ways:</li> <li>No Action: The audit will not apply policies on the network device after this audit.</li> <li>Do SNMP bounce: This option will bounce the switch port or force an 802.1X/MAC authentication request by the client.</li> </ul>

Parameter	Action/Description
	<ul> <li>If the audit server already has the posture token and attributes associated with this client in its cache, it returns the token and the attributes to Policy Manager.</li> <li><b>Trigger RADIUS CoA action:</b> This option sends a RADIUS CoA command to the network device.</li> </ul>

# **Modifying Default Audit Servers**

To reconfigure default Policy Manager audit servers:

#### 1. Navigate to **Configuration > Posture > Audit Servers**.

#### Figure 337: Audit Servers Page

Configuration » Posture » Audit Servers Audit Servers		🚽 Add 🙎 Import 🏝 Export All
Filter: Name 💌 contains 👻	🖶 Go Clear Filter	Show 10 💌 records
# 🖾 Name 🛦	Description	Туре
1. Nessus Server]	Nessus server running in the Policy Manager server	NESSUS
2. 🔲 [Nmap Audit]	Nmap default configuration	NMAP
Showing 1-2 of 2		Copy Export Delete

2. Select an audit server from the list of available servers.

The Edit Audit Servers page opens.

- 3. Modify the profile, plugins, and/or preferences.
  - In the Audit tab, you can modify the In-Progress Posture Status and Default Posture Status.
  - If you selected a Nessus Server, the **Primary Server** and **Backup Server** tabs allow you to specify a scan profile. In addition, when you add a new scan profile, you can select plugins and preferences for the profile. Refer to Nessus Scan Profiles on page 363 for more information.

The default Policy Manager Nessus audit server ships with approximately 1,000 of the most commonly used Nessus plugins.

#### Rules Tab

In the **Rules** tab, you can create post-audit rules for determining roles based on identity attributes discovered by the audit. For more information on creating post-audit rules, see Post-Audit Rules on page 368.

# **Custom Audit Servers**

This section provides the following information:

- Adding a Nessus Audit Server on page 360
- Required Configuration Updates for External Nessus Servers
- Adding an Nmap Audit Server on page 366

For enterprises with existing audit server infrastructure or preferring custom audit servers, Policy Manager supports Nessus (v2.x through v6.x) and Nmap scans using the NMAP plug-in on external Nessus servers.

# Adding a Nessus Audit Server

W-ClearPass uses the Nessus audit server interface primarily to perform vulnerability scanning. It returns a result of *Healthy* or *Quarantine*.

To add a Nessus audit server:

1. Navigate to **Configuration > Posture > Audit Servers**, then click **Add**.

The Add Audit Servers dialog opens to the Audit tab.

Figure 338: Add Nessus Audit Server > Audit Tab

Configuration » Posture » Audit Servers » Add						
Audit S	ervers					
					_	
Audit	Primary Server	Backup Server	Rules	Summary		
Name:		extern-nessus.acme.c	:om			
Descriptio	on:	External Nessus 3.0	) server			
Type:		◎ NMAP ● NESSUS				
In-Progre	ess Posture Status:	TRANSITION (15)	•			
Default P	osture Status:	UNKNOWN (100)	•			
Kentre Start	to Audit Servers		Next	> Save	Cancel	

2. Specify the **Nessus Audit Server** > **Audit** tab parameters as described in Table 181.

Parameter	Action/Description
Name	Specify the name of the audit server.
Description	Optionally (and recommended), enter the description that provides additional information about the audit server.
Туре	Specify the type of audit server: <b>Nmap</b> (Network Mapper) or <b>Nessus</b> .
In-Progress Posture Status	Specify the posture status during audit.
Default Posture Status	Specify the posture status if evaluation does not return a condition/action match.

**Table 181:** Add Nessus Audit Server > Audit Tab Parameters

The Primary Server and Backup Server tabs specify connection information for the Nessus audit server.
Audit Primary Server	Backup Server Rules Summary
Nessus Server Name:	extern-nessus.acme.com
Nessus Server Port:	1241 (default is 1241)
Username:	admin
Password:	Verify: •••••
Scan Profile:	default  View Details Modify Add/Edit Scan Profile
In-Progress Timeout:	30 seconds
Audit Primary Server	r Backup Server Rules Summary
Backup:	Enable to use backup when primary does not respond
Nessus Server Name:	extern-nessus-backup.acme.com
Nessus Server Port:	1241 (default is 1241)
Username:	admin
Password:	Verify: ••••••
Scan Profile:	default   View Details Modify Add/Edit Scan Profile
In-Progress Timeout:	30 seconds
Back to Audit Servers	Next > Save Cancel

#### Figure 339: Add Nessus Audit Server > Primary and Backup Server Tabs

3. Specify the **Nessus Audit Server** > **Primary Server** tab and **Backup Server** tab parameters as described in Table 182.

 Table 182: Nessus Audit Server > Primary and Backup Server Tabs Parameters

Parameter	Action/Description
Backup	On the <b>Backup Server</b> dialog: For the backup server to be invoked on primary server failover, check the <b>Enable to use backup when primary does not respond</b> check box.
Nessus Server Name	Enter the name of the Nessus server.
Nessus Server Port	Specify the Nessus Server port. The default is <b>1241</b> .
Username	Enter the username for the primary and backup Nessus servers.
Password	Enter the password for the primary and backup Nessus servers.
Scan Profile	You can accept the default scan profile or select <b>Add/Edit Scan Profile</b> to create other profiles and add them to the scan profile list. Refer to Nessus Scan Profiles on page 363.
In-Progress Timeout	Specify the duration (in seconds) before polling for Nmap results. The default is <b>30</b> seconds.

4. Configure the audit server Rules.

The **Rules** tab specifies rules for post-audit evaluation of the request to assign a role. For more information, refer to Post-Audit Rules on page 368.

Modifying a Nessus Audit Server

To modify an existing Nessus audit server:

#### 1. Navigate to **Configuration > Posture > Audit Server**.

The Audit Servers dialog opens.

Figure 340: Selecting a Nessus Audit Server

Configuration » Posture » Audit Servers		
Audit Servers		帚 Add 홈 Import ▲ Export All
Filter: Name 💌 contains 💌	Go Clear Filter	Show 10 💌 records
# 🔲 Name 🛆	Description	Туре
1. [Nessus Server]	Nessus server running in the Policy Manager server	NESSUS
2. Nmap Audit]	Nmap default configuration	NMAP
Showing 1-2 of 2		Copy Export Delete

2. Select the Nessus audit server you wish to modify.

The **Edit Nessus Server** dialog opens to the **Summary** tab, which displays the configuration settings for the selected Nessus server.

Figure 341: Edit Nessus Server > Summary Page

Configuration » Posture » Audit Servers » Edit - [Nessus Server]				
Audit Servers - [Nessus Server]				
_		-		
Summary Audit P	rimary Server	Backup Server	Rules	
Audit:				
Name:	[Nessus Server	]		
Description:	Nessus server i	running in the Policy	/ Manager	server
Type:	NESSUS			
In-Progress Posture Status	: TRANSITION (1	5)		
Default Posture Status:	UNKNOWN (100	))		
Primary Server:				
Nessus Server Name:	localhost			
Nessus Server Port:	1241 (default is	5 1241)		
Username:	aruba			
Password:	****			
Scan Profile:	default			
In-Progress Timeout:	60 seconds			
Backup Server:	Backup Server:			
Backup:	Disabled			
Nessus Server Name:	-			
Nessus Server Port:	0 (default is 12	41)		
Username:	-			
Password:	-			
Scan Profile:	-			
In-Progress Timeout:	0 seconds			
Rules:				
Rules Evaluation Algorithm:	Evaluate all			
Conditions				Role Name

3. Make any necessary configuration changes, then click **Save**.

### **Required Configuration Updates for External Nessus Servers**

To properly support Nessus server configuration on W-ClearPass servers, you must make the following configuration settings on the external Nessus server:

1. On the external Nessus server, set the value for the **disable\_ntp** parameter to **no**.

For example, on a CENTOS/RHEL server running Nessus, you would enter the following command: centos# /opt/nessus/sbin/nessuscli fix --set disable\_ntp=no

2. Restart the Nessus service.

For example:

centos# service nessusd restart

3. If the external Nessus server has Transport Layer Security (TLS) enabled, add the Nessus CA Certificate to the W-ClearPass Certificate Trust List (see Certificate Trust List on page 681).

You can download the Nessus CA certificate from:

https://<nessus\_server\_name>:8834/getcert

#### Nessus Scan Profiles

A scan profile contains a set of scripts (plugins) that perform specific audit functions. To Add/Edit Scan Profiles, select **Add/Edit Scan Profile** (link) from the **Primary Server** tab of the Nessus Audit Server configuration. The **Nessus Scan Profile Configuration** page displays.

Figure 342: Nessus Scan Profile Configuration Page

Configuration » Post	ture » Audit Servers » I	Nessus Scan Profile Configuration - default			
Nessus Scan	Nessus Scan Profile Configuration - default Refresh Plugins List				
	-				
Profile Sele	cted Plugins Prefer	rences			
Select Profile:	default	<b>•</b>			
New Profile Name:	default				
Available Plugins	5:				
<ul> <li>● Filter plugins b</li> <li>● Filter plugins b</li> </ul>	y family: - Select- y ID or name:	Go Clear			
🔲 Id 🛛 Plugin	Name				
Sack to Audit	t Servers	Delete Copy Save Cancel			

You can refresh the plugins list (after uploading plugins into Policy Manager, or after refreshing the plugins on your external Nessus server) by clicking Refresh Plugins List. The Nessus Scan Profile Configuration page provides three views for scan profile configuration:

- The **Profile** tab identifies the profile and provides a mechanism for selection of plugins:
  - From the **Filter plugins by family** drop-down list, select a family to display all available member plugins in the list below. You may also enter the name of a plugin in **Filter plugins by ID** or name text box.
  - Select one or more plugins by enabling their corresponding check boxes (at left). Policy Manager will
    remember selections as you select other plugins from other plugin families.
  - When finished, click the **Selected Plugins** tab.

Profile Selected Plugi	ns Preferences				
Select Profile:	default 👻				
New Profile Name:	default				
Available Plugins:					
Filter plugins by family:	Windows (35) 👻				
◎ Filter plugins by ID or na	me: Go Clear				
🔲 Id 🛛 Plugin Name					
10006 pcAnywhere					
10144 Microsoft SQL T	CP/IP listener is running				
10642 SMB Registry :	10642 SMB Registry : SQL7 Patches				
10673 Microsoft's SQL	Blank Password				
10674 Microsoft's SQL	10674 Microsoft's SQL UDP Info Query				
10761 Detect CIS port	10761 Detect CIS ports				
10763 Detect the HTT	10763 Detect the HTTP RPC endpoint mapper				
10794 pcAnywhere TC	10794 pcAnywhere TCP				
10829 scan for UPNP h	10829 scan for UPNP hosts				
10862 Microsoft's SQL	10862 Microsoft's SQL Server Brute Force				
11067 Microsoft's SQL	11067 Microsoft's SQL Hello Overflow				
11119 SMB Registry :	11119 SMB Registry : XP Service Pack version				
11882 AOL Instant Me	11882 AOL Instant Messenger is Installed				
11883 Gator/GAIN Spy	rware Installed				
Back to Audit Servers	Delete Copy Save Cancel				

# Figure 343: Nessus Scan Profile Configuration - Profile Tab

• The **Selected Plugins** tab displays all selected plugins, plus any dependencies. To display a synopsis of any listed plugin, click on its row.

Profile Selected Plugins	Preferences
Select Profile:	default 👻
New Profile Name:	default
Available Plugins:	
<ul> <li>Filter plugins by family:</li> <li>Filter plugins by ID or name</li> </ul>	Windows (35)
Id Plugin Name	
10006 pcAnywhere	
Microsoft's SQL Server B	Brute Force (10862)
The SQL Server has These accounts ma the database or e	a common password for one or more accounts. Wy be used to gain access to the records in Even allow remote command execution.
Solution: Please :	set a difficult to guess password for these accounts.
Risk factor : Hig	h
	Close
Back to Audit Servers	Delete Copy Save Cancel

Figure 344: Nessus Scan Profile Configuration Profile Tab - Plugin Synopsis



Of special interest is the section of the synopsis entitled **Risks**. To delete any listed plugin, click on its corresponding trashcan icon. To change the vulnerability level of any listed plugin, click on the link to change the level to one of HOLE, WARN, or INFO. This action tells Policy Manager the vulnerability level that is considered to be assigned QUARANTINE status.

#### Figure 345: Nessus Scan Profile Configuration - Selected Plugins Tab

Profile	Selected Plugins	Preferences			
The list of s	elected plugins and	their dependencie	95 -	Clear all selec	ted plugins
Id	Name		Family	Vulnerability	Level 🗊
1. 10132	Kuang2 the Virus		Backdoors	HOLE	Ť
2. 10330	Services		Service detection	HOLE	Ť
3. 14259	Nmap (NASL wrapp	er)	Port scanners	HOLE	Ť
S Back to	o Audit Servers		Dele	ete Copy Save	Cancel

Figure 346: Nessus Scan Profile Configuration Selected Plugins Tab - Vulnerability Level

The list of selected plugins and their dependencies - Clear all selected plugins       Id     Name     Family     Vulnerability Level       1.     10132     Kuang2 the Virus     Backdoors     WARN	Pro	ofile	Selected Plugins	Preferences		
Id     Name     Family     Vulnerability Level       1.     10132 Kuang2 the Virus     Backdoors     HOLE WARN INFO	The l	list of	selected plugins and	their dependencies -	Clear all selected plugin	ıs
1. 10132 Kuang2 the Virus Backdoors WARN INFO		Id	Name	Family	Vulnerability Level	Ì
NOTE	1.	10132	2 Kuang2 the Virus	Backdoors	HOLE WARN INFO NOTE	Ĵ

For each selected plugin, the Preferences tab contains a list of fields that require entries.

In many cases, these fields will be pre-populated. In other cases, you must provide information required for the operation of the plugin.

By way of example of how plugins use this information, consider a plugin that must access a particular service, in order to determine some aspect of the client's status; in such cases, login information might be among the preference fields.

Select Plugin:	Services	
Specify preferences for the s	elected plugin ·	
Number of connections done	in parallel :	6
Network connection timeout	:	5
Network read/write timeout :		5
Wrapped service read timeout :		2
SSL certificate :		Browse_
SSL private key :		Browse_
PEM password :		
CA file :		Browse_
Test SSL based services		Known SSL ports

Figure 347: Nessus Scan Profile Configuration - Preferences Tab

After saving the profile, plugin, and preference information for your new (or modified) plugin, you can go to the **Primary/Backup Servers** tabs and select it from the **Scan Profile** drop-down list.

## Adding an Nmap Audit Server

To create an Nmap (Network Mapping) audit server:

- 1. Navigate to the **Configuration** > **Posture** > **Audit Servers** page, then click **Add**.
- 2. From the Audit tab, select the NMAP radio button in the Type field.

Policy Manager uses the Nmap audit server interface exclusively for network port scans.

- The Health evaluation always returns a status of **Healthy**.
- The port scan gathers attributes that allow determination of role(s) through post-audit rules.

Audit Tab

You can use the **Audit** tab to identify the server and define configuration details. Figure 348 shows an example of the **Audit** tab:

#### Figure 348: NMAP Audit Server > Audit Tab

Configuration » Posture » Audit Servers » Add Audit Servers							
Audit NM	AP Options	Rules	Summary				
Name:		Custom N	MAP Profile				
Description:		Customiz scans	ed <u>NMAP</u> profile	e for custom po	ort		
Type:		NMAP	D NESSUS				
In-Progress Pos	ture Status:	TRANSI	FION (15)	<b>~</b>			
Default Posture	Status:	UNKNOV	VN (100)	-			
Kack to Au	dit Servers			I	Next >	Save	Cancel

The following table describes the parameters configured in the **Audit** tab:

#### Table 183: Audit Tab Parameters

Parameter	Action/Description
Name	Enter the name of the NMAP audit server.
Description	Optionally (and recommended), enter the description of the Nmap audit server.
Туре	Select NMAP.
In-Progress Posture Status	Specify the posture status during audit.
Default Posture Status	Select the posture status if evaluation does not return a condition/action match.

## **NMAP Options Tab**

You can use the **NMAP Options** tab to specify the type of scan configuration.

Figure 349:	Nтар	Server >	NMAP	Options	Tab

Configuration » Posture » Audit Se	Configuration » Posture » Audit Servers » Add		
Audit Servers			
Audit NMAP Options	Rules Summary		
TCP Scan:	None		
	None TCP SYN scan TCP Connect scan TCP Null scan TCP FIN scan TCP Xmas scan TCP Xmas scan TCP Window scan TCP Maimon scan		
UDP Scan:	Enabled		
Service Scan:	Enabled		
Detect Host Operating System:	Enabled		
Port Range:			
Host Timeout:	30 seconds		
In-Progress Timeout:	30 seconds		
Back to Audit Servers	Next > Save Cancel		

#### Table 184: NMAP Options Tab

Parameter	Action/Description
TCP Scan	<ul> <li>Specify the type of TCP scan:</li> <li>TCP SYN scan</li> <li>TCP Connect scan</li> <li>TCP Null Scan</li> <li>TCP FIN scan</li> <li>TCP Xmas scan</li> <li>TCP ACK scan</li> <li>TCP Window scan</li> <li>TCP Maimon scan</li> <li>Refer to Nmap documentation for more information on the TCP scan options.</li> <li>Nmap option: scanflags.</li> </ul>
UDP Scan	To enable UDP (User Datagram Protocol) scanning, check the <b>UDP Scan</b> check box. Nmap option: <b>sU</b> .
Service Scan	To enable Service scanning, check the <b>Service Scan</b> check box. Nmap option: <b>sV</b> .
Detect Host Operating System	To enable host OS detection, check the <b>Detect Host Operating System</b> check box. NMAP option: <b>A</b> .
Port Range	Specify the range of ports to scan. NMAP option: <b>p</b> .
Host Timeout	Specify the time in seconds for the target host to timeout. Nmap option: <b>host-timeout</b>
In-Progress Timeout	Specify the duration (in seconds) before polling for Nmap results.

### **Rules Tab**

The **Rules** tab specifies rules for post-audit evaluation of the request to assign a role. For details, refer to Post-Audit Rules on page 368.

# **Post-Audit Rules**

The **Audit Servers** > **Rules** dialog specifies rules for post-audit evaluation of the request to assign a role.

Figure 350: All Audit Server Configurations > Rules Dialog



**Table 185:** All Audit Server Configurations > Rules Dialog Parameters

Parameter	Action/Description
Rules Evaluation Algorithm	<b>Select first matched</b> rule and return the role or <b>Select all matched</b> rules and return a set of roles.
Add Rule	When you add a rule, the Rules Editor opens. See below for details.
Move Up/Down	Reorder the rules as necessary.
Edit Rule	Opens the selected rule in Edit mode.
Remove Rule	Removes the selected rule.

Figure 351: All Audit Server Configurations > Rules Editor

Rul	es Editor			8
Cor	nditions			
Ma	tches $ ilde{ extbf{ exbf{ extbf{ extbf{ extbf{ extbf{ extbf{ extbf{ extbf{ extbf{ ex$	following condition	s:	
	Name	Operator	Value	Ť
1.	OS-Info	CONTAINS	Linux	Ēr ti
2.		1		<b>.</b> .
3.	Audit-Status			
	Device-Type			
Act	Output-Msgs			
	Network-Apps			
Ro	Mac-Vendor	CACS Help Desk]	▼	
	OS-Info			
	Open-Ports		Sa	ve Cancel

# Description Parameter Conditions The **Conditions** list includes five dictionaries: • Audit-Status • Device-Type Output-Msgs • MAC-Vendor • Network-Apps • Open-Ports OS-Info For more information, refer to Namespaces on page 919. The **Actions** list includes the names of the roles configured in Policy Manager. Actions

To commit a Condition/Action pairing, click **Save**.

## Table 186: All Audit Server Configurations > Rules Editor Parameters

Save

# Chapter 7 Configuring Enforcement Policies and Profiles

This chapter describes the following topics:

- Configuring Enforcement Policies on page 371
- Configuring Enforcement Profile on page 373

Policy Manager controls network access by sending a set of access-control attributes to the request-originating Network Access Device (NAD).

Policy Manager sends these attributes by evaluating an enforcement policy associated with the service.

Each enforcement policy contains a rule or set of rules for matching conditions (role, posture, and time) to actions (enforcement profiles).

For a general overview of network access enforcement policies, see Enforcement Architecture and Flow on page 1.

# **Configuring Enforcement Policies**

One and only one enforcement policy can be associated with each service. Enforcement policies can be added in one of two ways:

- From Configuration > Enforcement > Enforcement Policies.
- From the **Configuration > Services** page as part of the flow of the **Add Service** wizard.

Figure 352: Enforcement Policies Page

Configuration »	Configuration » Enforcement » Policies			
Enforcem	ent Policies			📽 Add 🐣 Import 🏝 Export All
Filter: Name	▼ contains ▼	+ Go	Clear Filter	Show 10 💌 records
#	Name 🛆	Туре	Description	
1.	[Admin Network Login Policy]	TACACS	Enforcement policy controlling access to Policy Manager Admin	
2. 🔲	Agent-enforcement	WEBAUTH		
3. 🗖	[AirGroup Enforcement Policy]	RADIUS	Enforcement policy controlling access for AirGroup devices	
4. 🔲	[Aruba Device Access Policy]	TACACS	Enforcement policy controlling access to Aruba device	
5. 🗖	Automation_Enforcement	RADIUS		
6. 🔲	Automation_Enf_Unknown	RADIUS		
7. 🔳	AUTO_SNMP_ENF	WEBAUTH		
8. 🗖	Copy_of_WLAN-SMU Enfor CPPM2	RADIUS		
9. 🗖	Guest - MAC Caching - Limit 1 Device	RADIUS	Limits guests to maximum 1 device for MAC caching purposes	
10.	Guest - MAC Caching - Limit 2 Devices	RADIUS	Limits guests to maximum 2 devices for MAC caching purposes	
Showing	1 1- 10 of 45 Þ 🏓			Copy Export Delete

1. To add a new enforcement policy, click **Add**.

The Add Enforcement Policy page opens to the Enforcement tab:

Figure 353: Add Enforcement Policy > Enforcement Tab

Configuration » Enforce	ment » Policies » Ad	1
Enforcement Po	licies	
Enforcement Ru	les Summary	
Name:	Employee Acc	ess Enforcement
Description:	Enforcement	policy for employee access
Enforcement Type:	RADIUS	TACACS+  WEBAUTH (SNMP/Agent/CLI/CoA)  Application
Default Profile:	[Allow Access	Profile]  View Details Modify Add new Enforcement Profile
< Back to Enforcen	nent Policies	Next > Save Cancel

2. Specify the **Add Enforcement Policy** > **Enforcement** parameters as described in the following table:

Table 187: Add	Inforcement Polic	cy > Enforcement To	ab Parameters
----------------	-------------------	---------------------	---------------

Parameter	Action/Description
Name	Enter the name of this enforcement policy.
Description	Enter a useful description of this enforcement policy (recommended).
Enforcement Type	<ul> <li>Select one of the following enforcement types:</li> <li>RADIUS</li> <li>TACACS+</li> <li>WebAuth (SNMP/CLI)/CoA</li> <li>Application</li> <li>Event</li> <li>Based on this selection, the <b>Default Profile</b> drop-down lists the associated enforcement profiles.</li> <li><b>NOTE:</b> Web-based Authentication or WebAuth (HTTPS) is the mechanism used by authentications performed via a browser, and authentications performed via W-ClearPass OnGuard.</li> <li>Both SNMP- and CLI- (SSH/Telnet) based enforcement profiles can be sent to the network device based on the type of device and the use case.</li> </ul>
Default Profile	An enforcement policy applies conditions (roles, health, and time attributes) against specific values associated with those attributes to determine the enforcement profile. If none of the rules matches, Policy Manager applies the default profile. To add a new profile, click <b>Add New Enforcement Profile</b> .

3. In the Rules tab, click New Rule to display the Rules Editor:

## Figure 354: Add Enforcement Policy > Rules Editor

Enforcement Rules Summary		
Rules Evaluation Algorithm: 🔘 Select firs	t match 🖲 Select all matches	
Enforcement Policy Rules:		
Conditions		Actions
1. (Tips:Role MATCHES_ANY [	Employee])	[RADIUS] [Allow Access Profile]
2. (Tips:Role EQUALS [Guest]) AND (Tips:Posture EQUALS HEAL	THY (0))	[RADIUS] [Allow Access Profile]
Add Rule	Move Up Move Down	Edit Rule Remove Rule
<u>Back to Enforcement Policies</u>		Next > Save Cancel

# 4. Specify the **Add Enforcement Policy** > **Rules** tab parameters as described in the following table:

## Table 188: Add Enforcement Policy: Rules Editor

Field	Action/Description
Add Rule	Click this button to bring up the Rules Editor.
Move Up/Down	To reorder the rules in the enforcement policy, select an enforcement policy rule, then click <b>Move Up</b> or <b>Move Down</b> .
Remove Rule	To delete a rule, select the rule, then click <b>Remove Rule</b> .

## Table 189: Add Enforcement Policy: Rules Editor

Field	Description
Conditions/Enforcement Profiles	<ul> <li>Select conditions for this rule. For each condition, select a matching action (enforcement profile).</li> <li><b>NOTE:</b> A condition in an enforcement policy rule can contain attributes from the following namespaces: Tips:Role, Tips:Posture, and Date.</li> <li><b>NOTE:</b> The value field for the Tips:Role attribute can be a role defined in Policy Manager, or a role fetched from the authorization source.</li> <li>You can enter role names fetched from the authorization source free-form in the Value field. To commit the rule, click Save.</li> </ul>
Enforcement Profiles	If the rule conditions match, attributes from the selected enforcement profiles are sent to the Network Access Device. If a rule matches and there are multiple enforcement profiles, the enforcement profile disambiguation rules apply. Refer to Configuring Enforcement Profile on page 373 for a list of the default profiles.

# **Configuring Enforcement Profile**

- Adding an Enforcement Profile
- Modifying an Existing Enforcement Profile

You can configure Policy Manager enforcement profiles globally, but they must be referenced to an enforcement policy that is associated with a service.

For information about configuring specific enforcement profiles, see:

- Agent Enforcement Profile on page 376
- Agent Script Enforcement Profile on page 379
- Dell Downloadable Role Enforcement Profile on page 383
- Dell RADIUS Enforcement Profile on page 393
- Cisco Downloadable ACL Enforcement Profile on page 395
- Cisco Web Authentication Enforcement Profile on page 397
- W-ClearPass Entity Update Enforcement Profile on page 399
- CLI-Based Enforcement Profile on page 401
- Filter ID Based Enforcement Profile on page 403
- Generic Application Enforcement Profile on page 405
- HTTP Based Enforcement Profile on page 406
- RADIUS Based Enforcement Profile on page 407
- RADIUS Change of Authorization (CoA) Profile on page 409
- Session Restrictions Enforcement Profile on page 413
- SNMP-Based Enforcement Profile on page 418
- TACACS+ Based Enforcement Profile on page 419
- VLAN Enforcement Profile on page 422

## Adding an Enforcement Profile

To add an enforcement profile:

1. Navigate to **Configuration > Enforcement > Profiles**.

#### The **Enforcement Profiles** page opens:

#### Figure 355: Enforcement Profiles Page



2. Click Add at the top-right corner.

The Add Enforcement Profile dialog opens.

Figure 356: Add Enforcement Profile Dialog

Configuration » Enforcement » Profiles » Add Enforcement Profile Enforcement Profiles				
Profile Attributes	Summary			
Template:	Aruba RADIUS Enforcement			
Name:				
Description:				
Туре:	RADIUS			
Action:	Accept      Reject      Drop			
Device Group List:	Remove View Details Modify			
	Select			

The following table describes the default set of enforcement profiles included with Policy Manager:

 Table 190: Default Enforcement Profiles

Enforcement Profile	Available for These Enforcement Types
[Aerohive - Terminate Session]	RADIUS_CoA
[AirGroup Personal Device]	RADIUS
[AirGroup Response]	RADIUS
[AirGroup Shared Device]	RADIUS
[Allow Access Profile]	RADIUS
[Allow Application Access Profile]	Application
[Aruba TACACS read-only Access]	TACACS
[Aruba TACACS root Access]	TACACS
[Aruba Terminate Session]	RADIUS_CoA
[Cisco - Bounce-Host-Port]	RADIUS_CoA
[Cisco - Disable Host-Port]	RADIUS_CoA
[Cisco - Reauthenticate-Session]	RADIUS_CoA
[Cisco - Terminate-Session]	RADIUS_CoA
[Deny Access Profile]	RADIUS
[Deny Application Access Profile]	Application

 Table 190: Default Enforcement Profiles (Continued)

Enforcement Profile	Available for These Enforcement Types		
[Drop Access Profile]	RADIUS		
[Handle AirGroup Time Sharing]	НТТР		
[HP - Terminate Session]	RADIUS_CoA		
[Juniper Terminate Session]	RADIUS_CoA		
[Motorola - Terminate Session]	RADIUS_CoA		
[Operator Login - Admin Users]	Application		
[Operator Login - Local Users]	Application		
[TACACS API Admin]	TACACS		
[TACACS Deny Profile]	TACACS		
[TACACS Help Desk]	TACACS		
[TACACS Network Admin]	TACACS		
[TACACS Read-only Admin]	TACACS		
[TACACS Receptionist]	TACACS		
[TACACS Super Admin]	TACACS		
[Trapeze - Terminate Session]	RADIUS_CoA		
[Update Endpoint Known]	Post-Authentication		

# Modifying an Existing Enforcement Profile

To modify an existing enforcement profile:

- 1. Navigate to the **Configuration > Enforcement > Profiles** page.
- Click the name of the profile in the Enforcement Profile list that you wish to modify.
   The Edit Enforcement Profile dialog for the selected profile opens. The parameters vary according to which profile is selected.
- 3. Make the necessary changes in the **Profile** and **Attributes** dialogs, then click **Save**.

# **Agent Enforcement Profile**

To configure profile and attribute parameters for an Agent Enforcement profile:

1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

The **Enforcement Profiles** page opens.

2. Click **Add**.

The Add Enforcement Profiles > Profile tab opens.

## 3. From the **Template** drop-down, select **Agent Enforcement**.

The following figure displays the **Agent Enforcement > Profile** dialog:

Figure 357: Agent Enforcement > Profile Tab

Configuration > Enforcement > Profiles > Add Enforcement Profile		
Enforcement Profiles		
Profile Attributes	Summary	
Template:	Agent Enforcement	
Name:		
Description:		
Type:	Agent	
Action:	🐵 Accept 🖱 Reject 🖱 Drop	
Device Group List:	Add new Device	<u>Group</u>

4. Specify the **Add Agent Enforcement > Profile** parameters as described in the following table:

Parameter	Action/Description	
Template	Select the template from the drop-down list. In this context, select <b>Agent Enforcement</b> .	
Name	Enter the name of the enforcement profile.	
Description	Optionally, enter a description of the enforcement profile (recommended).	
Туре	This field is populated automatically with type <b>Agent</b> .	
Action	By default, this field is disabled. It is enabled only when <b>RADIUS</b> type is selected.	
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device groups, you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>	
Add New Device Group	To add a new device group, click the <b>Add New Device Group</b> link. For more information, see Adding and Modifying Device Groups on page 474.	

**Table 191:** Add Agent Enforcement > Profile Parameters

# **Configuring Agent Enforcement Attributes**

Use the **Attributes** tab to configure the attribute name and attribute value for each attribute you add.

Figure 358: Agent Enforcement > Attributes Dialog

Configuration » Enforcement » Profiles » Edit Enforcement Profile - agent-enf			
Enforcement Profiles - agent-enf			
Summary Profile Attributes			
Attribute Name		Attribute Value	Ť
1. Bounce Client	=	false	ŵ
2. Health Check Interval (in hours)		0	Ť
3. Click to add			

Specify the **Agent Enforcement > Attributes** parameters as described in the following table:

#### **Table 192:** Agent Enforcement > Attributes Tab Parameters

Attribute	Action/Description
Attribute Name	<ul> <li>Select one of the following attribute names:</li> <li>Bounce Client: To bounce the network interface, set the value to True.</li> <li>Message: Enter the message that needs to be notified on the endpoint.</li> <li>Session Timeout (in seconds): Configure the agent session timeout interval to periodically evaluate the endpoint's health.</li> <li>OnGuard Agent performs health checks after the specified session timeout interval and updates the health status of the endpoint in Policy Cache.</li> <li>You can specify the session timeout interval from 60 to 600 seconds. The default value is 0. Note that setting the lower value for the session timeout interval results in numerous authentication requests in the Access Tracker page.</li> <li>Health Check Interval (in hours): Specify the health-check interval value in hours for different Agent Enforcement Profiles for different users. The allowed range is of 0 to 1000 hours.</li> </ul>
	<ul> <li>NOTE: The value of the Policy result cache timeout parameter (Administration &gt; Server Manager &gt; Server Configuration &gt; Cluster-Wide Parameters &gt; General tab) must be greater than the highest value of all the Health Check Interval (in hours) values. Note the following information when you set the Health Check Interval parameter:         <ul> <li>You can set this parameter if OnGuard mode is set to Health only.</li> <li>This parameter is valid only for wired and wireless interface types.</li> <li>This parameter is not applicable for the OnGuard Dissolvable Agent, VPN, and Other interface types.</li> </ul> </li> <li>Enable to hide Retry button: To hide the Retry button in the OnGuard Agent, set the</li> </ul>
	<ul> <li>Value to True.</li> <li>Enable to hide Logout button: To hide the Logout button in the OnGuard Agent, set the value to True.</li> <li>Enable to hide Quit option: To hide all Quit options in the OnGuard Agent, set the value to True.</li> </ul>
	<ul> <li>Bounce Delay (in seconds): When Bounce Delay is configured, the network interface is bounced after the specified delay.</li> <li>Show Custom UI for Custom Scripts: Click the check box to set this attribue to True and enable the OnGuard Agent Remediation User Interface for Custom Scripts (for related information, refer to the Custom User Interface parameter in Creating OnGuard Custom Web Pages on page 702).</li> <li>SDK Type: Allows you to specify the V3 or V4 OnGuard Detection SDK (for related information, see Upgrading From OnGuard Plugin Version 1.0 to 2.0 on page 740).</li> </ul>
Attribute Value	The value set depends on the selected <b>Attribute Name</b> .

## **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attribute** tabs.

**Figure 359:** Agent Enforcement > Summary Tab

Enforcement Policies - Agent-enforcement			
Summary Enforcement Rules			
Enforcement:			
Name:	Agent-enforcement		
Description:			
Enforcement Type:	WEBAUTH		
Default Profile:	Agent-initial		
Rules:	Rules:		
Rules Evaluation Algorithm: First applicable			
Conditions Actions			
1. (Tips:Posture EQUALS HEALTHY (0))     Agent-healthy			

# **Agent Script Enforcement Profile**

This section provides the following information:

- Introduction
- Configuring the Agent Script Enforcement Profile
- Configuring Agent Script Enforcement Attributes
- Viewing the Configuration Summary

#### Introduction

**Agent Script Enforcement** profiles allow execution of custom scripts on endpoint devices as part of agent enforcement. All the details of custom script configuration, such as the path of the custom script, the command to be executed, execution level, and so on, are configured in the Agent Script Enforcement profile.

You can select multiple Agent Script Enforcement Profiles in a rule in an enforcement profile. OnGuard Agent executes them one after another.

The Agent Script Enforcement profile is currently supported only with the OnGuard Agent for Windows.

OnGuard Agent applies the Agent Script Enforcement profile (that is, it executes a custom script) after first applying Agent Enforcement profiles (that is, after **Agent Bounce** is executed, if configured).

While applying an Agent Script Enforcement profile, OnGuard Agent does not check to see if a script is already running. It is possible for OnGuard Agent to launch the script multiple times if a previously launched script is still running. This can occur if OnGuard Agent performs multiple health checks (either manually triggered or caused by a change in health status). The script exits after performing its task.

#### **Mandatory Agent Script Attributes**

The following attributes are mandatory when configuring Agent Script Enforcement:

- Path of the Script
- Command to Execute
- Execution Level

#### **Optional Agent Script Attributes**

The following attributes are optional when configuring Agent Script Enforcement:

- SHA256 Checksum
- Wait Time (Seconds) Before Executing Script

- Pass Health Evaluation Results to Script
- Success Message
- Failure Message
- Progress Message
- Description
- Download URL

## **Configuring the Agent Script Enforcement Profile**

To configure an Agent Script Enforcement profile:

- Navigate to Configuration > Enforcement > Profiles. The Enforcement Profiles page opens.
- 2. Click Add.

The Add Enforcement Profiles dialog opens to the Profile tab.

**Figure 360**: *Agent Script Enforcement > Profile Dialog* 

Configuration » Enforcement » Profiles » Add Enforcement Profile			
Enforcement Profile	Enforcement Profiles		
Profile Attributes	Summary		
Template:	Agent Script Enforcement		
Name: Agent_Script_Enforcement			
Description:	Execution of custom scripts on endpoint devices		
Туре:	Agent		
Action:	Accept Reject Drop		
Device Group List:	Added	<u>d new Device Group</u>	

3. Specify the **Add Agent Script Enforcement > Profile** parameters as described in the following table:

**Table 193:** Add Agent Script Enforcement > Profile Parameters

Parameter	Action/Description	
Template	Select the Agent Script Enforcement template.	
Name	Enter the name of the enforcement profile.	
Description	Optionally, enter a description of the enforcement profile (recommended).	
Туре	This field is populated automatically with type <b>Agent</b> .	
Action	This parameter is disabled because it is not applicable to the Agent Script Enforcement Profile.	
Device Group List	This parameter is disabled because it is not applicable to the Agent Script Enforcement Profile.	
Add new Device Group	This parameter is disabled because it is not applicable to the Agent Script Enforcement Profile.	

# **Configuring Agent Script Enforcement Attributes**

Use the **Attributes** tab to configure the attribute name and attribute value for each attribute you add.

The following figure displays the **Agent Enforcement > Attributes** dialog:

Figure 361: Agent Script Enforcement > Attributes Dialog

Configuration » Enforcement » Profiles » Add Enforcement Profile				
Enf	Enforcement Profiles			
Р	rofile Attributes Summary			
-	Attribute Name	Attribute Value		-
-	Path of the Cariat			
1.	Path of the Script	= Enter path here		
2.	Command To Execute	= Enter command here		Ť
з.	<b>•</b>	=		÷
4 Path of the Script				
	Command To Execute			
	SHA256 Checksum			
	Execution Level			
	Wait Time (Seconds) Before Executing Script			
Pass Health Evaluation Results to Script				
	Success Message			
	Failure Message			
	Download URL			

Specify the **Agent Script Enforcement > Attributes** parameters as described in the following table:

# **Table 194:** Agent Script Enforcement > Attributes Parameters

Attribute	Action/Description
Attribute Name	<ul> <li>Select one of the following attribute names:</li> <li>Path of the Script: Complete the path of the script/program, including the filename. This attribute checks for the existence of a file on an endpoint device and also verifies the SHA256 Checksum.</li> <li>Command to Execute: Specify the complete command that OnGuard Agent should execute. You can use the command to launch scripts or pass command line arguments. For example, to launch VBScript (InstallHotfixes.vbs) and pass All as an argument, you would enter the following:</li> <li>cscript /nologo C: VTest\TnstallHotfixes.vbs All</li> <li>If it is not required to pass arguments, set the value of this attribute to the same value specified for Path of the Script.</li> <li>SHA256 Checksum: Specify the SHA256 checksum of the script/program. This attribute accepts comma-separated multiple SHA256 checksums to allow execution of different versions of same script/program as the current logged-on user, select User.</li> <li>To launch the script/program as the system user with admin rights, select System.</li> <li>Wait Time (in second) Before Executing Script: Specify the Une (in seconds) after which OnGuard Agent should launch the script/program.</li> <li>When Wait Time Before Executing Script: Check the check box (which sets the value to true) to enable OnGuard Agent to pass health evaluation results to Stript attribute is set to true, OnGuard Agent passes health evaluation results to Script attribute is set to true, OnGuard Agent apses health evaluation results to Script attribute is set to true. OnGuard Agent apses health evaluation results to Script attribute is set to true, OnGuard Agent passes health evaluation results to Script attribute is set to true. OnGuard Agent passes health evaluation results to the end user when the script/program is launchast.</li> <li>When Wheil Main Time Before Executing Script attribute is set to true. OnGuard Agent passes health evaluation results to the script/program as an argument. The default is false.</li> <li>When th</li></ul>
Attribute Value	The <b>Attribute Value</b> set depends on the selected <b>Attribute Name</b> .

## **Viewing the Configuration Summary**

The **Summary** page summarizes the parameters configured in the **Profile** and **Attribute** tabs.

The following figure displays the **Agent Script Enforcement** > **Summary** page:

#### Figure 362: Agent Script Enforcement > Summary Dialog

Configuration » Enforcement » Profiles » Add Enforcement Profile			
Enforcement Profiles			
Profile Attributes	Summary		
Profile:			
Template:	Agent Script Enforcement		
Name:	Agent_Script_Enforcement		
Description:	Execution of custom scripts on endpoint devices		
Type:	Agent		
Action:	Accept		
Device Group List:	ice Group List: -		
Attributes:			
Attribute Name Attribute Value			
1. Path of the Script     =     Enter path here			
2. Command To Execute = Enter command here			

# Dell Downloadable Role Enforcement Profile

- Profile Configuration on page 383
- Role Configuration Mode: Standard on page 385
- Adding a Stateless Access Control List on page 390
- Adding a Session Access Control List on page 390
- Adding an Ethernet/MAC Access Control List on page 391
- Role Configuration Mode: Advanced on page 392
- Summary Information on page 393

### **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and the device group list, as well as specifying the **Role Configuration Mode—Standard** or **Advanced**.

- **Standard mode**: User-provided options to configure individual components of a role (for example, Policer Profile, Stateless ACL configuration, etc.). The user role is generated based on components added to the configuration.
- Advanced mode: You can enter the entire role configuration as a text under a single attribute.

To configure the Dell Downloadable Role Enforcement Profile:

1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

The Enforcement Profiles page opens in Standard Role Configuration Mode.

# Figure 363: Dell Downloadable Role Enforcement > Profile Page (Standard Mode)

Configuration » Enforcement	: » Profiles » Add Enforcement Profile		
Enforcement Profile			
Profile Role Configu	Summary		
Template:	Aruba Downloadable Role Enforcement		
Name:	Aruba Role Enforcement Profile		
Description:			
Type:	RADIUS		
Action:	Accept C Reject Drop		
Device Group List:	Add new Device Group View Details Modify		
	select		
Role Configuration Mode:	Standard      Advanced     Advanced		

2. Specify the **Dell Downloadable Role Enforcement** > **Profile** parameters as described in the following table:

Parameter	Action/Description	
Template	Select the <b>Dell Downloadable Role Enforcement</b> template.	
Name	Enter the name of the profile	
Description	Enter a description of the profile.	
Туре	This field is automatically populated with: <b>RADIUS</b> .	
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request. The default action is <b>Accept</b> .	
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the Configuration &gt; Network &gt; Device Groups page. After adding one or more device group(s), you can select a group and perform one of the following actions:</li> <li>To delete the selected Device Group List entry, click Remove.</li> <li>To see the device group parameters, click View Details.</li> <li>To change the parameters of the selected device group, click Modify.</li> </ul>	
Add New Device Group	To add a new device group, click the <b>Add New Device Group</b> link. For more information, see Adding and Modifying Device Groups on page 474.	
Role Configuration Mode	Select one of the following modes: • Standard: TBD • Advanced: TBD	

 Table 195: Dell Downloadable Role Enforcement > Profile Parameters

## **Role Configuration Mode: Standard**

When Role Configuration is set to Standard (the default), the Role Configuration tab appears.

The fields on the **Role Configuration** tab require you to select a link to launch a new page where you set role configuration profiles and related parameters.

Enforcement Profiles		
Profile Role Configuration Sum	nary	
Captive Portal Profile:	▼ B <sup>2</sup> ⊕	Add Captive Portal Profile
Policer Profile:	▼ B <sup>2</sup> ±	Add Policer Profile
QoS Profile:		Add QoS Profile
VoIP Profile:	<ul> <li>By a</li> </ul>	Add VoIP Profile
Reauthentication Interval Time (0-4096):	minutes	
VLAN To Be Assigned (1-4094):		
NetService Configuration:	Click the link to add, edit and delete NetService definitions	Manage NetServices
NetDestination Configuration:	Click the link to add, edit and delete NetDestination definitions	Manage NetDestinations
Time Range Configuration:	Click the link to add, edit and delete Time Range definitions	Manage Time Ranges
ACL:		Add Stateless Access Control List
	Move Up	Add Session Access Control List
	Move Down Remove	Add Ethertype/MAC Access Control List
	ACL Type: ACL Name: Ethertype	
User Role Configuration :	Check Summary tab for generated Role Configuration	

Figure 364: Dell Downloadable Role Enforcement Profile > Role Configuration Page

The following table describes the **Role Configuration** parameters:

 Table 196: Role Configuration Parameters

Parameters	Action/Configuration	
Captive Portal Profile	Select the captive portal profile from the drop-down list if already configured. Click the <b>Add Captive Portal Profile</b> link to add a new captive portal profile. For more information, see Captive Portal Profile on page 386.	
Policer Profile	Select the policer profile from the drop-down list if already configured. Click <b>Add Policer Profile</b> link to add a new policer profile. For more information, see Policer Profile on page 387.	
QoS Profile	Select the QoS profile from the drop-down list if already configured. Click <b>Add QoS Profile</b> link to add a new QoS profile. For more information, see QoS Profile on page 387.	
VoIP Profile	Select the VoIP profile from the drop-down list if already configured. Click <b>Add VoIP Profile</b> link to add a new VoIP profile. For more information, see VoIP Profile on page 387.	
Reauthentication Interval Time (0- 4096)	Enter the number of minutes between reauthentication intervals. You can select the range between 0 to 4096 minutes.	
VLAN To Be Assigned (1- 4904)	Enter a number between 1 and 4094 that defines when the VLAN is to be assigned.	
NetService Configuration	Select the <b>Manage NetServices</b> link to add, edit, and delete the NetService definitions. For more information, see NetService Configuration.	

## Table 196: Role Configuration Parameters (Continued)

Parameters	Action/Configuration
NetDestination Configuration	Select the <b>Manage NetDestinations</b> link to add, edit, and delete the NetDestinations definitions. For more information, see NetDestination Configuration.
Time Range Configuration	Select the <b>Manage Time Ranges</b> link to add, edit, and delete time range definitions. For more information, see Time Range Configuration.
NAT Pool Configuration	Select the <b>Manage NAT Pool</b> link to add, edit and delete NAT Pool definitions. For morfe information, see NAT Pool Configuration.
ACL Type	<ul> <li>Select from the following ACL types:</li> <li>Ethertype</li> <li>MAC</li> <li>Session</li> <li>Stateless</li> </ul>
ACL Name	<ul> <li>Click the name of the ACL type.</li> <li>To move the ACL Name to the ACL field, click Add.</li> <li>To modify the order of the names in the ACL list, click Move Up, Move Down.</li> <li>To delete an ACL from the list, click Remove.</li> </ul>
User Role Configuration	Check the <b>Summary</b> tab for the generated role configuration.

## **Captive Portal Profile**

To define the Captive Portal Profile:

1. Click the Add Captive Portal Profile link.

The Add Captive Portal Profile dialog opens:

Figure 365: Add Captive Portal Configuration Profile

Profile Configuration	G
Profile Type:	Captive Portal Profile
Name:	
Attribute	Value
Server Group:	
Default Role:	
Default Guest Role:	
Redirect Pause (0-60 sec):	
User Login:	Yes
Guest Login:	No
Logout Popup Window:	Yes
Use HTTP for Authentication:	No
Logon Wait Minimum Delay (1-10 sec):	
Logon Wait Maximum Delay (1-10 sec):	
	Save Cancel

2. Enter a name of the profile and configure the required attributes.

**Policer Profile** 

To define a Policer Profile:

1. Click the **Add Policer Profile** link.

The Add Policer Profile dialog opens:

Figure 366: Add Policer Configuration Profile

Profile Configuration	0
Profile Type:	Policer Profile
Name:	
Attribute	Value
CBS (Bytes):	
CIR (Kbps):	
EBS (Bytes):	
Exceed Action:	permit
Exceed QoS Profile:	•
Violate Action:	drop
Violate QoS Profile:	
	Save Cancel

2. Enter a name of the profile and configure the required attributes.

#### **QoS Profile**

To define a QoS Profile:

1. Click the Add QoS Profile link.

The Add QoS Profile opens:

Figure 367: Add QosProfle Configuration Profile

Profile Configuration	0
Profile Type:	QoS Profile
Name:	
Attribute	Value
Traffic Class (0-7):	
Drop Precedence:	low 💌
DSCP (0-63):	
802.1p (0-7):	
	Save Cancel

2. Enter a name of the profile and configure the required attributes.

#### **VoIP Profile**

To define a VoIP Profile:

1. Click the **Add VoIP Profile** link.

The **Add VoIP Profile** dialog opens:

#### Figure 368: Add VoIP Configuration Profile

8
VolP Profile
Value
Save Cancel

2. Enter a name for the profile and configure the required attributes.

#### **NetService Configuration**

To define a NetService Configuration profile:

1. Click the **Manage NetServices** link.

The **NetService** dialog opens:

Figure 369: NetService Configuration Profile

NetService	•
Select NetService:	Add NetService 💌
Name:	
Description:	
Protocol:	IP 🔹
IP Protocol Number(0-255):	
Application Level Gateway:	
	Save Delete Cancel

2. Enter a name for the profile and configure the required attributes.

### **NetDestination Configuration**

To define a NetDestination Configuration profile:

 Click the Manage NetDestinations link. The NetDestinations dialog opens:



NetDestination			
Select NetDestination:		Add NetDe	estination
Name:			
Invert:		O Yes O No	)
Rules			
Rule Type	IP Address	End IP Address	Netmask
1	No Rules have	been configured	
Rule Type:		host	•
IP Address:			
Reset Save Rule			
			Save Delete Cancel

2. Enter a name for the profile and configure the required attributes.

#### **Time Range Configuration**

To define a Time Range Configuration profile:

Click the Manage Time Ranges link.
 The Time Range Configuration dialog opens:

Figure 371: Time Range Configuration Profile

Time Range Configuration	•
Select Time Range:	
Select fille Kanger	Add Time Range
Name:	
Туре:	Absolute
Start Date (mm/dd/yyyy):	
Start Time (HH:mm):	
End Date (mm/dd/yyyy):	
End Time (HH:mm):	
	Save Delete Cancel

2. Enter a name for the profile and configure the required attributes.

#### **NAT Pool Configuration**

To define a NAT (Network Address Translation) Pool Configuration profile:

1. Click the Manage NAT Pool Configuration link.

The **NAT Pool Configuration** dialog opens:

|--|

NAT Pool Configuration	0
Select NAT Pool:	Add NAT Pool
Name:	
Start of source NAT range:	
End of source NAT range:	
Destination NAT IP Address:	
	Save Delete Cancel

2. Enter a name for the profile and configure the required attributes.

Adding a Stateless Access Control List

To add a Stateless Access Control List:

 Click the Add Stateless Access Control List link. The Stateless Access Control List Configuration dialog opens:

Figure 373: Stateless Access Control List Configuration Profile

	_		
General Rule Configuratio	n		
Source Traffic Match:	any	•	
Destination Traffic Match:	any		
Service Type:	any	•	
Action:	permit	•	
Blacklist user if ACL gets applied	: No	•	
Log if ACL is applied:	No	•	
Position (1-2000):			
Policer Profile:		•	
QoS Profile:		•	
Time Range:		*	

- 2. Enter a name for the Stateless ACL.
- On the General tab, click the Add Rule link.
   The Rule Configuration dialog opens.
- 4. Enter the required attributes in the **Rule Configuration** dialog.
- 5. Click Save Rule.

Adding a Session Access Control List

To add a Session Access Control List:

1. Click the Add Session Access Control List link.

The Session Access Control List Configuration dialog opens.

- 2. Enter a name for the Session ACL.
- On the General tab, click the Add Rule link.
   The Rule Configuration dialog opens.

#### Figure 374: Session Access Control List Rule Configuration Profile

Session Access Control List Configu	ration		8
General Rule Configuration			
Source Traffic Match:	any	•	
Destination Traffic Match:	any	•	
Service Type:	any	•	
Action:	permit	•	
Blacklist user if ACL gets applied:	No	•	
802.1p Priority (0-7):			
Log if ACL is applied:	No	▼	
Mirror:	No	•	
Position (1-2000):			
Queue Priority:		•	
Time Range:		•	
TOS (0-63):			
			Save Rule Cancel

You can view different fields depending on the **Action** type you choose. For example, if you select the **dualnat** action type, you can view the **Dual NAT Pool** field additionally to specify the action.

- 4. Enter the required attributes in the Rule Configuration dialog.
- 5. Click Save Rule.

Adding an Ethernet/MAC Access Control List

To add an Ethernet/MAC Access Control List:

1. Click the Add Ethernet/MAC Access Control List link.

The Session Access Control List Configuration dialog opens.

The ACL Type is set to **Ethertype**.

Figure 375: Ethernet/MAC Access Control List Configuration Profile

Access Control List Confi	guration	8
ACL Type:		Ethertype 💌
Name:		
Rules		
Action V	alue	ŵ
No Rul	es have been conf	igured
Action:		Permit 💌
Ethertype number:		Any 💌
		Reset Save Rule
		Save Cancel

- 2. Enter a name for the Ethernet/MAC Access Control List.
- 3. Enter the required attributes in the **Rules** section of the page and click **Reset**, then click **Save Rule**.
- 4. When finished, click **Save**.

### **Role Configuration Mode: Advanced**

When you set **Role Configuration Mode** to **Advanced**, the Enforcement Profile page displays the **Attributes** tab (see Figure 376 below).

In **Advanced** mode, the **Aruba Downloadable Role Enforcement** profile provides two dictionaries and two attributes. The supported dictionaries and their associated attributes are:

• Dictionary: Aruba

Attribute: Aruba-CPPM-Role

The Aruba-CPPM-Role attribute supports Mobility Access Switches.

Dictionary: Hewlett-Packard Enterprise

Attribute: HPE-CPPM-Role

The **HPE-CPPM-Role** attribute supports ArubaOS Switches.

NOTE

You can use only one of the Advanced mode dictionaries at any given time; these dictionaries can't both be used at the same time.

To configure the **Aruba Downloadable Role Enforcement** > Advanced attributes:

1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

The **Enforcement Profiles** page opens in Standard Role Configuration Mode.

2. Set the Role Configuration Mode to Advanced.

Figure 376: Downloadable Role Enforcement > Profile Tab (Advanced Mode)

Configuration » Enforcement » Profiles » Add Enforcement Profile			
Enforcement Profile	2S		
Profile Attributes	Summary		
Template:	Aruba Downloadable Role Enforcement		
Name:	Aruba Role Enforcement Profile		
Description:	h.		
Type:	RADIUS		
Action:	Accept      Reject     Drop		
Device Group List:	Add new Device Gr View Details Modify	oup	
	Select		
Role Configuration Mode:	Standard O Advanced		

3. Select the **Attributes** tab.

Figure 377: Configuring HPE-CPPM-Role Attribute

Configuration » Enforcement » Profiles » A	dd Enforcement Profile		
Enforcement Profiles			
Profile Attributes Summary			
Туре	Name	Value	÷
1. Radius:Hewlett-Packard-	HPE-CPPM-Role (27)	class ipv4 "switchclass" 10 match ip 0.0.00 255.255.255 0.0.0.0 255.255.255.255 exit policy user "switchpolicy" = 10 class ipv4 "switchclass" action permit exit aga authorization user-role name "switch0" reauth-period 2 policy switchpolicy exit	۳. ۲
2. Click to add			

The **Aruba** > **Aruba-CPPM-Role** attribute is attribute is selected by default.

- 4. To specify the Hewlett-Packard Enterprise dictionary and attribute:
  - a. Type: Hewlett-Packard Enterprise
  - b. Name: HPE-CPPM-Role (27)
  - c. Value: Enter the appropriate ArubaOS switch commands.
- 5. Click Save.

## **Summary Information**

For a profile in Standard Role Configuration Mode, the **Summary** tab summarizes the parameters configured in the **Profile** and **Role Configuration** tabs.

For a profile in Advanced Role Configuration Mode, the **Summary** tab summarizes the parameters configured in the **Profile** and **Attribute** tabs.

# **Dell RADIUS Enforcement Profile**

This section describes the following Dell RADIUS Enforcement profile features:

- Profile Configuration on page 393
- Attributes Configuration on page 394
- Summary Information on page 395

## **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and device group list. The following figure displays the **Dell RADIUS Enforcement** > **Profile** tab:

#### Figure 378: Dell RADIUS Enforcement > Profile Tab

Enforcement Profile	es	
Profile Attributes	Summary	
Template:	Aruba RADIUS Enforcement	
Name:		
Description:		
Type:	RADIUS	
Action:	Accept © Reject © Drop	
Device Group List:	Add new Device of Vew Details Modify	roup

The following table describes the **Dell RADIUS Enforcement** > **Profile** tab parameters:

**Table 197:** Dell RADIUS Enforcement > Profile Parameters

Parameter	Action/Description
Template	Select Dell RADIUS Enforcement.
Name	Enter the name of the profile. The name is displayed on the <b>Configuration &gt; Enforcement &gt; Profiles</b> page.
Description	Enter a description that provides additional information about the profile. This description is displayed in on the <b>Configuration</b> > <b>Enforcement</b> > <b>Profiles</b> page.
Туре	This field is populated automatically.

**Table 197:** Dell RADIUS Enforcement > Profile Parameters (Continued)

Parameter	Action/Description
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After adding one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	Click this link to add a new device group, For more information, see Adding and Modifying Device Groups on page 474.

# **Attributes Configuration**

Use the **Attribute** tab to configure the attribute type, name, and value for the enforcement profile. The following figure displays the **Dell RADIUS Enforcement** > **Attributes** tab:

Figure 379: Dell RADIUS Enforcement > Attributes Dialog

Enforcen	nent Profil	es			
Profile	Attributes	Summary			
Туре			Name	Value	7
1. Radius:	Aruba	-	Aruba-User-Role (1)	=	B #
2. Click to	add				

The following table describes the **Dell RADIUS Enforcement** > **Attributes** parameters:

**Table 198:** Dell RADIUS Enforcement > Attributes Parameters

Attribute	Action/Description
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Radius:Dell</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius: Hewlett-Packared-Enterprise</li> <li>Radius: Lucent-Alcatel-Enterprise</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>For more information, see RADIUS Namespaces on page 928.</li> </ul>
Name	Select the appropriate <b>Name</b> attribute. The options provided for the <b>Name</b> attribute depend on the <b>Type</b> attribute selected.
Value	Specify the appropriate <b>Value</b> attribute. The options provided for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes selected.

## **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attributes** tab.

Figure 380: Dell RADIUS Enforcement > Summary Tab

Enforcement Profiles				
Profile Attributes	Summary			
Profile:				
Template:	Aruba RADIUS Enforcement			
Name:	RADIUS Enf			
Description:	System-defined profile to re-authenticate session (Aruba RADIUS Enf)			
Type:	RADIUS			
Action:	Accept			
Device Group List:	-			
Attributes:				
Туре	Name Value			
1. Radius:Aruba	Aruba-Admin-Role = %{Authorization:172.31.1.11:Groups}			

# **Cisco Downloadable ACL Enforcement Profile**

Use this page to configure the Cisco Downloadable ACL Enforcement profile.

## **Profile Configuration**

Use the **Profile** tab to configure the Cisco Downloadable ACL Enforcement profile.

The following figure displays the **Cisco Downloadable ACL Enforcement** > **Profile** dialog:

**Figure 381:** *Cisco Downloadable ACL Enforcement > Profile Dialog* 

Enforcement Profiles		
Profile Attributes	Summary	
Template:	Cisco Downloadable ACL Enforcement	
Name:		
Description:		
Туре:	RADIUS	
Action:	Accept C Reject Drop	
Device Group List:	Add new Device of View Details Modely	<u>iroup</u>

Specify the **Cisco Downloadable ACL Enforcement** > **Profile** parameters as described in the following table:

Parameter	Action/Description
Template	Select the <b>Cisco Downloadable ACL Enforcement</b> template.
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configuration &gt; Enforcement &gt;</b> <b>Profiles</b> page.
Description	Enter a description of the profile. The description is displayed in the <b>Description</b> column on the <b>Configuration &gt; Enforcement &gt;</b> <b>Profiles</b> page.
Туре	The field is populated automatically with Type: <b>RADIUS</b> .

**Table 199:** Cisco Downloadable ACL Enforcement > Profile Parameters

Table 199: Cisco Downloadable ACL Enforcement > Profile Parameters (Continued)

Parameter	Action/Description
Action	To define the action to take on the request, click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> .
Device Group List	<ul> <li>Select a Device Group from the drop-down list. The list displays all configured device groups.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After adding one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link. For more information, see Adding and Modifying Device Groups on page 474.

## **Attributes Configuration**

Use the **Attribute** tab to configure the attribute type, name, and value for the enforcement profile.

The following figure displays the **Cisco Downloadable ACL Enforcement > Attributes** dialog:

Figure 382: Cisco Downloadable ACL Enforcement > Attributes Dialog

Er	Enforcement Profiles					
	Profile Attributes Summary					
	Туре	Name		Value		Ť
	1. Radius:Cisco	Cisco-IP-Downloadable-ACL	=	permit ip any any	e <sub>e</sub>	Û
	2. Click to add					

Specify the **Cisco Downloadable ACL Enforcement > Attributes** parameters as described in the following table:

Parameter	Action/Description
Туре	Select one of the following attribute types: Radius:IETF Radius:Cisco Radius: Hewlett-Packared-Enterprise Radius: Alcatel-Lucent-Enterprise Radius:Microsoft Radius:Avenda Radius:Dell For more information, see RADIUS Namespaces on page 928.
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

Table 200: Cisco Downloadable ACL Enforcement > Attributes Parameters
## **Summary Information**

Enforcement Profiles

The **Summary** tab summarizes the parameters configured in the Cisco Downloadable ACL Enforcement profile.

Figure 383: Cisco Downloadable ACL Enforcement > Summary Tab

Profile Attributes	Summary				
Profile:					
Template:	Cisco Downloadable ACL Enforcement				
Name:	Cisco_Enf				
Description:					
Type:	RADIUS				
Action:	Accept				
Device Group List:	-				
Attributes:					
Туре	Name Value				
1. Radius:Cisco	Cisco-IP-Downloadable-ACL = permit ip any any				

## **Cisco Web Authentication Enforcement Profile**

Use this page to configure profile and attribute parameters for the **Cisco Web Authentication Enforcement** profile.

#### **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and device group list.

**Figure 384:** Cisco Web Authentication Enforcement > Profile Tab

Enforcement Profile	les	
Profile Attributes	Summary	
Template:	Cisco Web Authentication Enforcement	
Name:		
Description:		
Type:	RADIUS	
Action:	● Accept ◎ Reject ◎ Drop	
Device Group List:	Ads	I new Device Group
	Select	

Specify the **Cisco Web Authentication Enforcement > Profile** tab parameters as described in the following table:

Parameter	Action/Description	
Template	Select the <b>Cisco Web Authentication Enforcement</b> template.	
Name	Enter the name of the profile.	
Description	Enter a description that provides additional information about the profile (recommended).	
Туре	This field is populated automatically.	

 Table 201: Cisco Web Authentication Enforcement > Profile Tab Parameters

**Table 201:** Cisco Web Authentication Enforcement > Profile Tab Parameters (Continued)

Parameter	Action/Description		
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.		
Device Group       Select a device group from the drop-down list. The list displays all configured device groups are listed in the Configuration > Network > Device         After adding one or more device group(s), you can select a group and take one actions:       To delete the selected Device Group List entry, click Remove.         To see the device group parameters, click View Details.       To change the parameters of the selected device group, click Modify.			
Add new Device Group	Click this link to add a new device group, For more information, see Adding and Modifying Device Groups on page 474.		

# **Attributes Configuration**

Use the **Attributes** tab to configure the attribute name and attribute value. The following figure displays the **Cisco Web Authentication Enforcement > Profile** tab:

Figure 385: Cisco Web Authentication Enforcement > Attributes Tab

Enforcement Profiles						
Profile Attributes Summary						
Туре	Name	Value	8			
1. Radius:Cisco	Cisco-AVPair	= priv-lvl=15	Ba ti			
2. Radius:Cisco	Cisco-AVPair	= proxyacl# 10=permit ip any any	Ba ti			
3. Click to add						

The following table describes the **Cisco Web Authentication Enforcement > Attributes** parameters:

Parameter	Description
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Radius:Aruba</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius: Hewlett-Packared-Enterprise</li> <li>Radius: Lucent-Alcatel-Enterprise</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>For more information, see RADIUS Namespaces on page 928.</li> </ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

#### **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attribute** tabs.

Figure 386: Cisco Web Authentication Enforcement > Summary Tab

Enforcement Profiles

Profile Attributes	Summary				
Profile:					
Template:	Cisco Web Authentication Enforcement				
Name:	Cisco_WebAuth_Enf				
Description:					
Type:	RADIUS				
Action:	Accept				
Device Group List:	-				
Attributes:					
Туре	Name		Value		
1. Radius:Cisco	Cisco-AVPair	=	priv-lvl=15		
2. Radius:Cisco	2. Radius:Cisco Cisco-AVPair		proxyacl# 10=permit ip any any		

## W-ClearPass Entity Update Enforcement Profile

Use this page to configure profile and attribute parameters for the **W-ClearPass Entity Update Enforcement** profile.

#### **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and device group list.

**Figure 387:** *W-ClearPass Entity Update Enforcement > Profile Tab* 

Enforcement Profiles				
Profile Attributes	Summary			
Template:	ClearPass Entity Update Enforcement			
Name:				
Description:				
Туре:	Post_Authentication			
Action:	Accept      Reject     Drop     Drop			
Device Group List:	Add new Devis	<u>;e Group</u>		

Specify the **W-ClearPass Entity Update Enforcement > Profile** parameters as described in the following table:

Parameter	Acvtion/Description	
Template	Select the template from the drop-down list. In this context, select W-ClearPass Entity Update Enforcement.	
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configura</b> > <b>Enforcement &gt; Profiles</b> page.	
Description	Enter a description that provides additional information about the profile. This description is displayed in the <b>Description</b> column on the <b>Configuration</b> > <b>Enforcement</b> > <b>Profiles</b> page.	
Туре	This field is populated automatically.	

**Table 203:** W-ClearPass Entity Update Enforcement > Profile Parameters

**Table 203:** W-ClearPass Entity Update Enforcement > Profile Parameters (Continued)

Parameter	Acvtion/Description		
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.		
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After adding one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>		
Add new Device Group	Click this link to add a new device group, For more information, see Adding and Modifying Device Groups on page 474.		

## **Attributes Configuration**

Use the **Attribute** tab to configure the attribute type, name, and value for the enforcement profile. The following figure displays the **W-ClearPass Entity Update Enforcement > Attributes** tab:

Figure 388: W-ClearPass Entity Update Enforcement Attributes tab

Enforcer	Enforcement Profiles					
Profile	Attributes	Summary				
Туре			Name	Value	Û	
1. Endpo	nt	Ŧ	Device Type	=	B #	
2. Click to	add					

Specify the **ClearPass Entity Update Enforcement > Attributes** parameters as described in the following table:

	Table 204:         W-ClearPass	Entity Update	Enforcement >	Attributes Parameters
--	--------------------------------	---------------	---------------	-----------------------

Attribute	Description
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Endpoint</li> <li>Expire-Time-Update</li> <li>GuestUser</li> <li>Status-Update</li> </ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

## **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attributes** tab.

Figure 389: W-ClearPass Entity Update Enforcement > Summary Tab

Enforcement Profiles

Profile Attributes	Summary		
Profile:			
Template:	ClearPass Entity Update Enforcement		
Name:	Ent_update_Enf		
Description:			
Type:	Post_Authentication		
Action:	Accept		
Device Group List:	-		
Attributes:			
Туре	Name		Value
1. Endpoint	Enabled By	=	Admin
2. Expire-Time-Update	GuestUser	=	User1
3. GuestUser	Location	=	Sunnyvale

# **CLI-Based Enforcement Profile**

Use this page to configure profile and attribute parameters for the **CLI-Based Enforcement** profile. The **CLI-Based Enforcement** profile contains the following tabs:

- Profile Configuration on page 401
- Attributes Configuration on page 402
- Summary Information on page 403

## **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and device group list. The following figure displays the **CLI-Based Enforcement > Profile** tab:

#### Figure 390: CLI-Based Enforcement > Profile Tab

Enforcement Profiles	
Profile Attributes	Summary
Template:	CLI Based Enforcement
Name:	
Description:	
Type:	CLI CLI
Action:	Reject      Reject     Drop     Dop     Dop
Device Group List:	Add new Device Group
	Select-

Specify the **CLI-Based Enforcement > Profile** tab parameters as described in the following table:

Parameter	Action/Description
Template	Select the <b>CLI Based Enforcement</b> template.
Name	Enter the name of the profile.
Description	Enter a description that provides additional information about the profile.
Туре	This field is populated automatically.

 Table 205: CLI Based Enforcement > Profile Parameters (Continued)

Parameter	Action/Description
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the <b>Device Groups</b> ( <b>Configuration &gt; Network &gt; Device Groups</b>) page.</li> <li>After adding one or more device group(s), you can select a group and take one of the following actions: <ul> <li>Click <b>Remove</b> to delete the selected <b>Device Group List</b> entry.</li> <li>Click <b>View Details</b> to see the device group parameters.</li> <li>Click <b>Modify</b> to change the parameters of the selected device group.</li> </ul> </li> </ul>
Add New Device Group	Click this link to add a new device group, For more information, see Adding and Modifying Device Groups on page 474.

## **Attributes Configuration**

Use the **Attribute** tab to configure the attribute type, name, and value for the enforcement profile.

Figure 391: CLI Based Enforcement > Attributes Tab

Enfo	rcement Profiles			
Prot	ile Attributes Summary			
	Attribute Name		Attribute Value	8
1. T	arget Device	=	%{Connection:NAD-IP-Address}	Ĥ
2. C	ommand	=	Enter Command	Ť
3. C	ick to add			

Specify the **CLI Based Enforcement > Attributes** parameters as described in the following table:

 Table 206: CLI Based Enforcement > Attributes Parameters

Attribute	Action/Parameter
Attribute Name	Select <b>Command</b> or <b>Target Device</b> .
Attribute Value	Specify the appropriate <b>Attribute Value</b> . The options provided for the <b>Attribute Value</b> depend on the selected <b>Attribute Name.</b>

## **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attributes** tab. The following figure displays the **CLI-Based Enforcement > Summary** tab:

Figure 392: CLI-Based Enforcement > Summary Tab

Enforcement Profiles

Profile Attributes	Summary
Profile:	
Template:	CLI Based Enforcement
Name:	CLI_Enf
Description:	
Туре:	ai
Action:	Accept
Device Group List:	-
Attributes:	
Attribute Name	Attribute Value
1. Target Device	= %{Connection:NAD-IP-Address}
2. Command	= get

# Filter ID Based Enforcement Profile

This section provides the following information:

- Profile Configuration on page 403
- Attributes Configuration on page 404

Use this page to configure profile and attribute parameters for the Filter ID based enforcement profile. The **Filter ID Based Enforcement** profile contains the following tabs:

#### **Profile Configuration**

The following figure displays the **Filter ID Based Enforcement > Profile** dialog:

Figure 393: Filter ID Based Enforcement Profile Dialog

Enforcement Profiles		
Profile Attributes	Summary	
Template:	Filter ID Based Enforcement	
Name:		
Description:		
Type:	RADIUS	
Action:	Accept	
Device Group List:	Add new Device Group	
	Select-	

Specify the Filter ID Based Enforcement Profile parameters as described in the following table:

**Table 207:** Filter ID Based Enforcement > Profile Parameters

Parameter	Action/Description
Template	Select the Filter ID Based Enforcement template.
Name	Enter the name of the profile. The name is displayed in the Name column on the <b>Configuration</b> > <b>Enforcement</b> > <b>Profiles</b> page.
Description	Enter a description of the profile. The Description is displayed in the Description column on the <b>Configuration &gt; Enforcement &gt; Profiles</b> page.

Parameter	Action/Description
Туре	<b>RADIUS</b> . The field is populated automatically.
Action	Enabled. Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.
Device Group List	<ul> <li>Select a Device Group from the drop-down list. The list displays all configured Device Groups.</li> <li>All configured device groups are listed in the <b>Device Groups</b> page: <b>Configuration &gt; Network</b></li> <li><b>Device Groups</b>. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link and see Adding and Modifying Device Groups on page 474.

# **Attributes Configuration**

The following figure displays the **Filter ID Based Enforcement Profile > Attributes** dialog:

Figure 394: Filter ID Based Enforcement Profile > Attributes Dialog

Enforcement Profiles				
Profile	Attributes	Summary		
Туре		Name	Value	Ū.
1. Radius:	IETF	Filter-Id	= Enter Filter Name	6 <u>9</u> ú
2. Click to	add			

Specify the **Filter ID Based Enforcement > Attributes** parameters as described in the following table:

Parameter	Description
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Radius:Aruba</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius: Hewlett-Packared-Enterprise</li> <li>Radius: Lucent-Alcatel-Enterprise</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>For more information, see RADIUS Namespaces on page 928.</li> </ul>
Name	Select the desired <b>Name</b> attribute. The options displayed for the <b>Name</b> attribute depend on the attribute that was selected.
Value	Specify the appropriate <b>Value</b> . The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> attribute and <b>Name</b> attribute that were selected.

 Table 208: Filter ID Based Enforcement Profile > Attributes Tab Parameters

# **Generic Application Enforcement Profile**

Use this page to configure profile and attribute parameters for the **Generic Application Enforcement** profile. The **Generic Application Enforcement** profile contains the following tabs:

- Profile Configuration on page 405
- Attributes Configuration on page 406
- Summary Information on page 406

#### **Profile Configuration**

Use the **Profile** tab to configure the template, type of the profile, and device group list. The following figure displays the **Generic Application Enforcement > Profile** tab:

Figure 395: Generic Application Enforcement > Profile Tab

Enforcement Profile	Enforcement Profiles		
Profile Attributes	Summary		
Template:	Generic Application Enforcement		
Name:			
Description:			
Type:	Application		
Action:	Accept O Reject Drop		
Device Group List:	Add new Device Group		

Specify the **Generic Application Enforcement > Profile** parameters as described in the following table:

Parameter	Action/Description	
Template	Select the template from the drop-down list. In this context, select Generic Application Enforcement.	
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configuration</b> > <b>Enforcement</b> > <b>Profiles</b> page.	
Description	Enter a description that provides additional information about the profile. This description is displayed in the <b>Description</b> column on the <b>Configuration</b> > <b>Enforcement</b> > <b>Profiles</b> page.	
Туре	This field is populated automatically.	
Action	Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> to define the action taken on the request.	
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the <b>Device Groups</b> ( <b>Configuration &gt; Network &gt; Device Groups</b>) page.</li> <li>After adding one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>	
Add New Device Group	Click this link to add a new device group, For more information, see Adding and Modifying Device Groups on page 474.	

**Table 209:** Generic Application Enforcement > Profile Tab Parameters

### **Attributes Configuration**

Use the **Attribute** tab to configure the attribute type, name, and value for the enforcement profile. The following figure displays the **Generic Application Enforcement > Attributes** tab:

Figure 396: Generic Application Enforcement > Attributes Tab



Specify the **Generic Application Enforcement > Attributes** parameters as described in the following table:

**Table 210:** Generic Application Enforcement > Attributes Parameters

Parameter	Action/Description
Attribute Name	Select an attribute name from the drop-down list. The list has multiple names.
Attribute Value	Displays the options for the <b>Attribute Value</b> depend on the selected <b>Attribute Name</b> .

#### **Summary Information**

The **Summary** tab summarizes the parameters configured in the **Profile** and **Attributes** tab.

Figure 397: Generic Application Enforcement > Summary Tab

Enforcement Profiles		
Profile Attributes	Summary	
Profile:		
Template:	Generic Application Enforcement	
Name:	GEN APP Enf	
Description:	Generic Application Enforcement	
Туре:	Application	
Action:	Accept	
Device Group List:	-	
Attributes:		
Attribute Name	Attribute Value	
1. SSO-Role	= Network Administrator	

# **HTTP Based Enforcement Profile**

Use this page to configure the HTTP based Enforcement Profile.

#### **Profile Configuration**

The following figure displays the HTTP Based Enforcement > Profile dialog:

Figure 398: HTTP Based Enforcement Profile Dialog

Enforcement Profiles		
Profile Attributes	Summary	
Template:	HTTP Based Enforcement	
Name:		
Description:		
Туре:	нттр	
Action:	Accept Deject Drop	
Device Group List:	Add new Device of View Details Modify	roup

Specify the **HTTP Based Enforcement > Profile** parameters as described in the following table:

Parameter	Action/Description	
Template	Select the <b>HTTP Based Enforcement</b> template.	
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configuration &gt;</b> <b>Enforcement &gt; Profiles</b> page.	
Description	Enter a description of the profile. The description is displayed in the <b>Description</b> column on the <b>Configuration &gt; Enforcement &gt; Profiles</b> page.	
Туре	This field is populated automatically with <b>HTTP</b> .	
Action	Disabled.	
Device Group List	<ul> <li>Select a Device Group from the drop-down list.</li> <li>The list displays all configured Device Groups. All configured device groups are listed in the Configuration &gt; Network &gt; Device Groups.page. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click Remove.</li> <li>To see the device group parameters, click View Details.</li> <li>To change the parameters of the selected device group, click Modify.</li> </ul>	
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link and see Adding and Modifying Device Groups on page 474.	

Table 211: HTTP Basea	l Enforcement Pr	ofile Parameters
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## **Attributes Configuration**

Figure 399: HTTP Based Enforcement Attributes Dialog

Enforcement Profiles			
Attribute Name		Attribute Value	Ŧ
1. Target Server	=	Select server	Ť
2. Action	=	Select action	ΰ'
3. Click to add			

## Table 212: HTTP Based Enforcement Attributes Parameters

Parameter	Action/Description
Attribute Name	Select the attribute name: Target Server or Action.
Attribute Value	Specify the appropriate value. The options displayed for the <b>Attribute Value</b> depend on the Attribute Name that was selected.

# **RADIUS Based Enforcement Profile**

Use this page to configure profile and attribute parameters for the RADIUS based enforcement profiles.

## **Profile Configuration**

The following figure displays the **RADIUS Based Enforcement Profile** tab:

Figure 400: RADIUS Based Enforcement > Profile Tab

Enforcement Profi	iles	
Profile Attributes	Summary	
Template:	RADIUS Based Enforcement	
Name:		
Description:		
Type:	RADIUS	
Action:	Accept      Reject      Drop	
Device Group List:	Select-	dd new Device Group

Specify the **RADIUS Based Enforcement Profile** parameters as described in the following table:

Parameter	Action/Description
Template	Select the <b>RADIUS Based Enforcement</b> template.
Name	Enter the name of the profile.
Description	Enter a description of the profile.
Туре	<b>RADIUS</b> . This field is populated automatically.
Action	Enabled. Click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> .
Device Group List	<ul> <li>Select a Device Group from the drop-down list.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link and see Adding and Modifying Device Groups on page 474

**Table 213:** RADIUS Based Enforcement Profile Parameters

#### **Attributes Tab**

The following figure displays the **RADIUS Based Enforcement > Attributes** dialog:

Figure 401: RADIUS Based Enforcement Attributes Dialog

Enforce	ment Profi	les			
Profile	Attributes	Summary			
Туре			Name	Value	<b>T</b>
1. Radius	:Aruba	•	Aruba-AP-Group (10)	=	B #

Specify the **RADIUS Based Enforcement > Attributes** parameters as described in the following table:

Parameter	Description
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Radius:Aruba</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius: Hewlett-Packared-Enterprise</li> <li>Radius: Lucent-Alcatel-Enterprise</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>For more information, see RADIUS Namespaces on page 928.</li> </ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

**Table 214:** RADIUS Based Enforcement > Attributes Parameters

# **RADIUS Change of Authorization (CoA) Profile**

Use this page to configure the RADIUS Change of Authorization (CoA) enforcement profile.

#### **Profile Configuration**

The following figure displays the **RADIUS Change of Authorization (CoA)** > **Profile** tab:

Figure 402: RADIUS Change of Authorization (CoA) > Profile Tab

Enforcement Profil	es
Profile Attributes	Summary
Template:	RADIUS Change of Authorization (CoA)
Name:	
Description:	
Type:	RADIUS_COA
Action:	
Device Group List:	Add new Device Group
	Select

Specify the **RADIUS Change of Authorization (CoA) > Profile** tab parameters as described in the following table:

Table 213. NADIOS Change of Addition 2000 (Cony Profile Parameters		
Parameter	Action/Description	
Template	Select the RADIUS Change of Authorization (CoA) template.	
Name	Enter the name of this enforcement profile.	
Туре	<b>RADIUS_CoA</b> is automatically populated.	

**Table 215:** RADIUS Change of Authorization (CoA) Profile Parameters

## Table 215: RADIUS Change of Authorization (CoA) Profile Parameters (Continued)

Parameter	Action/Description
Action	Disabled.
Device Group List	<ul> <li>Optionally, select a Device Group from the drop-down list.</li> <li>All configured device groups are listed on the <b>Device Groups</b> page: <b>Configuration &gt; Network</b></li> <li><b>Device Groups</b>. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link and see Adding and Modifying Device Groups on page 474.

# **Attributes Configuration**

The following figure displays the **RADIUS Change of Authorization (CoA)** > **Attributes** tab:

Figure 403: RADIUS Change of Authorization (CoA) > Attributes Dialog

Enforcement Profiles				
Profile Attributes St	ummary			
Select RADIUS CoA Template: Cisco - Disable-Host-Port				
Туре	Name	Value	Û	
1. Radius:IETF	Calling-Station-Id	= %{Radius:IETF:Calling-Station-Id}	Pa 17	
2. Radius:Cisco	Cisco-AVPair	= subscriber:command=disable-host-port	Pa 17	
3. Click to add				

The following table describes the **RADIUS Change of Authorization (CoA)** > **Attributes** parameters:

Parameter	Action/Description
Select RADIUS CoA Template	<ul> <li>Select one of the following RADIUS CoA templates:</li> <li>Dell - Change-User-Role</li> <li>Aruba - Change-VPN-User-Role</li> <li>Cisco - Bounce-Host-Port</li> <li>Cisco-Disable-Host-Port</li> <li>Cisco - Reauthenticate-Session</li> <li>Hewlett-Packard-Enterprise - Change-VLAN</li> <li>Hewlett-Packard-Enterprise - Generic-CoA</li> <li>Hewlett-Packard-Enterprise - Port-Bounce-Host-HP</li> <li>IETF- Generic-CoA-IETF</li> <li>IETF - Terminate-Session-IETF</li> </ul>
Туре	<ul> <li>Select one of the following attribute types:</li> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius: Hewlett-Packared-Enterprise</li> <li>Radius: Alcatel-Lucent-Enterprise</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>Radius:Dell</li> </ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Template</b> and <b>Type</b> attributes that were selected.
Value	The content for the <b>Value</b> attribute depends on the <b>Template</b> , <b>Type</b> , and <b>Name</b> attributes that were selected.

# **Session Notification Enforcement Profile**

Use this page to configure the Session Notification Enforcement profile.

You can send notification of a change in IP address to any external context server (such as a firewall) by configuring that server as a generic HTTP server and adding the appropriate generic HTTP context server actions.

The content of the payload to be posted by Policy Manager to the external server is based on the REST API defined by the external server.

# **Profile Configuration**

# The following figure displays the **Session Notification Enforcement > Profile** tab:

Figure 404: Session Notification Enforcement > Profile Configuration Dialog

Configuration » Enforcement » Profiles » Add Enforcement Profile				
Enforcement Profiles				
Profile Attributes	Summary			
Template:	Session Notification Enforcement			
Name:	SessionNotification			
Description:				
Туре:	Post_Authentication			
Action:	Accept      Reject     Drop     Drop			
Device Group List:	Add new Device Group View Details Modify			

The following table describes the **Session Notification Enforcement** > **Profile** parameters:

Table 217: Session Notification Enforcement Profile Tab Parameter	ers
---	-----

Parameter	Action/Description
Template	Select Session Notification Enforcement.
Name	Enter the name of the profile.
Description	Enter a description of the profile (recommended).
Туре	The field is populated automatically with: <b>Post_Authentication</b> .
Action	Disabled.
Device Group List	Select a device group from the drop-down list. All configured device groups are listed in the <b>Device Groups Configuration &gt; Network &gt;</b> <b>Device Groups</b> page.
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link. See Adding and Modifying Device Groups on page 474 for more information.

#### **Attributes Configuration**

The following figure displays the **Session Notification Enforcement > Attributes** dialog:

Figure 405: Session Notification Enforcement > Attributes Configuration Dialog

C	Configuration » Enforcemen	nt » Profiles »	Add Enforcement Profile				
B	Enforcement Profi	les					
	Profile Attributes	Summary					
	Туре		Name		Value		Ť
	1. Session-Check		Username	=	admin	e.	Ŵ
	2. Session-Notify		Logout Action	=		Ē.	Ť
	3. Click to add						

Specify the **Session Notification Enforcement** > **Attributes** parameters as described in the following table:

Parameter	Action/Description
Туре	<ul> <li>Select one of the following Type attributes:</li> <li>Session-Check</li> <li>Session-Notify</li> <li>Palo Alto integration is extended to Guest MAC Caching use cases. Configure the Session-Check attributes as follows:</li> <li>Session-Check::Username = %{Endpoint:Username}</li> <li>NOTE: Post authentication sends the Guest username instead of the MAC address in the user ID updates.</li> <li>Session-Notify: The Name options are: <ul> <li>Login Action</li> <li>Logout Action</li> <li>Server IP</li> <li>Server Type</li> </ul> </li> <li>Server Type options: <ul> <li>Generic HTTP</li> <li>Palo Alto Networks Panorama</li> <li>Palo Alto Networks Firewall</li> </ul> </li> <li>Server IP options: a choice of IP address/hostnames for the corresponding type of server as Value. The Target Server attribute must be specified before you can use the Server IP option.</li> <li>Once the server IP address is selected, you can select Login Action or Logout Action. The list of actions defined for the selected server will be shown as available choices for Value.</li> </ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

 Table 218: Session Notification Enforcement > Attributes Parameters

#### **Summary Information**

This **Summary** tab summarizes the parameters configured for Session Notification Enforcement.

Figure 406: Session Notification Enforcement > Summary Tab

Enforcement Profiles			
Profile Attributes	Summary		
Profile:			
Template:	Session Notification Enforcement		
Name:	SessionNotification		
Description:			
Type:	Post_Authentication		
Action:	Accept		
Device Group List:	-		
Attributes:			
Туре	Name		Value
1. Session-Check	Username	=	admin
2. Session-Notify	Logout Action	=	

## **Session Restrictions Enforcement Profile**

W-ClearPass uses Keep-Alive messages to issue CoA (Change of Authorization) for a Session Restrictions Enforcement Profile if OnGuard Agent is disconnected (see below, Examples of Session-Check Enforcement Profile Configurations). For related information, see OnGuard Global Agent Settings on page 708.

## **Profile Configuration**

To configure Profile and Attribute parameters for a Session Restrictions Enforcement profile:

- Navigate to Configuration > Enforcement > Profiles. The Enforcement Profiles page opens.
- 2. Click Add.

The Add Enforcement Profiles > Profile tab opens.

3. From the Template drop-down, select Session Restrictions Enforcement.

The Add Session Restrictions Enforcement > Profile dialog opens:

Figure 407: Add Session Restrictions Enforcement > Profile Tab

Enforcement Profile	es	
Profile Attributes	Summary	
Template:	Session Restrictions Enforcement	
Name:		
Description:		
Туре:	Post_Authentication	
Action:	Accept Reject Drop	
Device Group List:	Remove       View Details       Modify	Add new Device Group

4. Specify the **Session Restrictions Enforcement > Profile** parameters as described in the following table:

Parameter	Action/Description
Template	Select Session Restrictions Enforcement.
Name	Enter the name of the enforcement profile.
Description	Optionally, enter a description of the enforcement profile (recommended).
Туре	<b>Post_Authentication</b> . The <b>Type</b> field is populated automatically when you select the <b>Session Restrictions</b> <b>Enforcement</b> template.
Action	By default, this field is disabled. It is enabled only when <b>RADIUS</b> type is selected.
Device Group List	<ul> <li>Select a device group from the drop-down list. The list displays all configured device groups. All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device groups, select a group and take one of the following actions:</li> <li>To delete the selected device group list entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link. For more information, see Adding and Modifying Device Groups on page 474.

**Table 219:** Session Restrictions Enforcement Profile Parameters

# **Attributes Configuration**

The following figure displays the **Session Restrictions Enforcement > Attributes** tab:

Figure 408: Session Restrictions Enforcement Profile > Attributes Dialog

Enforcement Profi	es Summary		
Туре	Name	Value	Ť
1. Expiry-Check	Expiry-Action	<ul> <li>Account will not expire (0)</li> </ul>	Ba ti
2. Radius:Cisco	Cisco-AVPair	= proxyacl# 10=permit ip any any	Ba ti
3. Click to add			

1. Specify the **Session Restrictions Enforcement > Attributes** parameters as described in Table 220:

# Table 220: Session Restrictions Enforcement Attributes Parameters

Parameter	Description
Туре	<ul> <li>Select from the following attribute types:</li> <li>Bandwidth-Check</li> <li>Expiry-Check</li> <li>Post-Auth-Check</li> <li>Session-Check</li> </ul>
Name	<ul> <li>The options displayed for the Name attribute depend on the Type attribute that was selected.</li> <li>Type: Bandwidth-Check</li> <li>Allowed-Limit: Defines the total bandwidth limit to be allowed per user or endpoint.</li> <li>Check-Type: Defines the period/interval for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Limit-Units: Defines the metric for bandwidth-based checks. (KB, MB, GB, TB). Applicable only with Allowed-Limit.</li> <li>Start-Date: Defines the start date for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Start-Time: Defines the start date for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Stop-Date: Defines the stop date for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Stop-Time: Defines the stop time for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Stop-Time: Defines the stop time for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Stop-Time: Defines the stop time for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Stop-Time: Defines the stop time for bandwidth-based checks. Applicable only with Allowed-Limit.</li> <li>Type: Expiry-Check</li> <li>Expiry-Action</li> <li>Type: Ession-Check</li> <li>Active-Session-Check</li> <li>Active-Session-Count: Defines the number of active sessions to be allowed per user or endpoint.</li> <li>Allowed-Duration: Defines the total session duration to be allowed per user or endpoint.</li> <li>Allowed-Duration: Defines the total session duration based checks. Applicable only with Allowed-Duration.</li> <li>Start-Date: Defines the start date for duration-based checks. Applicable only with Allowed-Duration.</li> <li>Start-Time: Defines the start date for duration-based checks. Applicable only with Allowed-Duration.</li> <li>Start-Date: Defines the start date for duration-based checks. Applicable only with Allowed-Duration.</li> <li>Start-Date: Defines the start date for duration-based checks. Applicabl</li></ul>

#### Table 220: Session Restrictions Enforcement Attributes Parameters (Continued)

Parameter	Description
	<ul> <li>Username: Defines the username for which session restrictions are enabled. Used when the client MAC address is to be defined as a username.</li> <li>For configuration examples, see the section below, Examples of Session-Check Enforcement Profile Configurations.</li> </ul>
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

#### Examples of Bandwidth-Check Enforcement Profile Configurations

The following are typical examples of **Session Restriction** > **Bandwidth-Check** enforcement profile configurations:

- 1. Allowed-Limit: Users/Endpoints will be disconnected after exceeding the 50 MB daily limit:
  - Bandwidth-Check > Allowed-Limit = 50
  - Bandwidth-Check > Limit-Units = MB
  - Bandwidth-Check > Check-Type = Daily
  - Post-Auth-Check > Action = Disconnect
- 2. **Allowed-Limit**: Users/Endpoints will be disconnected after exceeding 1 GB total bandwidth consumption. Also, users are allowed access to the network only during the defined period (between 9:00 a.m. and 6:00 p.m.).
  - Bandwidth-Check > Allowed-Limit = 1
  - Bandwidth-Check > Limit-Units = GB
  - Bandwidth-Check > Check-Type = Total
  - Bandwidth-Check > Start-Time = 09:00:00
  - Bandwidth-Check > Stop-Time = 18:00:00
  - Post-Auth-Check > Action = Disconnect

Examples of Session-Check Enforcement Profile Configurations

The following are typical examples of **Session Restriction** > **Session-Check** enforcement profile configurations:

- 1. Active Session Count: The Users/Endpoints active session count is set to **5**. Users/Endpoints connecting after the session count reaches **5** are disconnected:
  - Session-Check > Active-Session-Count = 5
  - Post-Auth-Check > Action = Disconnect
- 2. **Agent-Connection**: You can disconnect a session if OnGuard Agent is down:
  - Session-Check > Agent-Connection = Down
  - Post-Auth-Check > Action = Disconnect
- 3. **Session Duration**: The User/Endpoint is allowed access for 60 minutes daily. Users/Endpoints that exceed this session duration limit are disconnected:
  - Session-Check > Allowed-Duration = 60
  - Session-Check > Duration-Units = Minutes
  - Session-Check > Check-Type = Daily

- Post-Auth-Check > Action = Disconnect
- 4. **Session Duration**: The User/Endpoint is allowed access to the network daily for three hours in a specified time period (between 9:00 a.m. and 5:00 p.m.)
  - Session-Check > Allowed-Duration = 3
  - Session-Check >Duration-Units = Hours
  - Session-Check > Check-Type = Daily
  - Session-Check > Start-Time = 09:00:00
  - Session-Check Stop-Time = 17:00:00
  - Post-Auth-Check > Action = Disconnect

# **SNMP-Based Enforcement Profile**

Use this page to configure the SNMP-Based Enforcement profile.

## **Profile Configuration**

The following figure displays the **SNMP Based Enforcement** > **Profile** dialog:

Figure 409: SNMP Based Enforcement > Profile Dialog

Enforcement Profiles	
Profile Attributes	Summary
Template:	SNMP Based Enforcement
Name:	
Description:	
Type:	SNMP
Action:	Accept Reject Drop
Device Group List:	Add new Device Grou

Specify the **SNMP Based Enforcement** > **Profile** parameters as described in the following table:

Parameter	Description
Template	Select the <b>SNMP Based Enforcement</b> template.
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configuration &gt; Enforcement &gt; Profiles</b> page.
Description	Enter a description of the profile (recommended). The description is displayed in the <b>Description</b> column on the <b>Configuration &gt; Enforcement &gt;</b> <b>Profiles</b> page.
Туре	<b>SNMP</b> . The field is populated automatically.

**Table 221:** SNMP Based Enforcement > Profile Tab Parameters

#### **Table 221:** SNMP Based Enforcement > Profile Tab Parameters (Continued)

Parameter	Description
Action	Disabled.
Device Group List	<ul> <li>Select a Device Group from the drop-down list.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link. See Adding and Modifying Device Groups on page 474.

#### **Attributes Configuration**

The following figure displays the **SNMP Based Enforcement** > **Attributes** dialog:

Figure 410: SNMP Based Enforcement > Attributes Dialog

Enforcement Profiles		
Profile Attributes Summary		
Attribute Name	Attribute Value	Ť
1. Click to add		

Specify the **SNMP Based Enforcement** > **Attributes** parameters as described in the following table:

Table 222: S	SNMP Based	nforcement Attributes	Parameters
--------------	------------	-----------------------	------------

Parameter	Action/Description
Attribute Name	<ul> <li>Select from:</li> <li>VLAN ID</li> <li>Session Timeout (in seconds)</li> <li>Reset Connection (after the settings are applied)</li> </ul>
Attribute Value	The options displayed for the <b>Attribute Value</b> depends on the <b>Attribute Name</b> that was selected.

## **TACACS+ Based Enforcement Profile**

Use this page to configure the TACACS+ Based Enforcement profile.

# **Profile Configuration**

The following figure displays the **TACACS+ Based Enforcement > Profile** tab:

Figure 411: TACACS+ Based Enforcement Profile Dialog

Enforcement Prof	files	
Profile Services	Summary	
Template:	TACACS+ Based Enforcement	
Name:		
Description:		
Туре:	TACACS	
Action:	◎ Accept <sup>©</sup> Reject <sup>©</sup> Drop	
Device Group List:	Add ne View Details	<u>ew Device Group</u>

Specify the **TACACS+ Based Enforcement Profile** > **Profile** parameters as described in the following table:

Parameter	Action/Description
Template	Select the TACACS+ Based Enforcement template.
Name	Enter the name of the profile. The name is displayed in the <b>Name</b> column on the <b>Configuration &gt; Enforcement &gt; Profiles</b> page.
Description	Enter a description of the profile (recommended). The description is displayed in the <b>Description</b> column on the <b>Configuration &gt; Enforcement</b> <b>&gt; Profiles</b> page.
Туре	TACACS. The field is populated automatically.
Action	Disabled.
Device Group List	<ul> <li>Select a Device Group from the drop-down list.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link. See Adding and Modifying Device Groups on page 474.

**Table 223**: TACACS+ Based Enforcement > Profile Parameters

# **Services Configuration**

The following figure displays the **TACACS+ Based Enforcement > Services** dialog:

Figure 412: TACACS+ Based Enforcement > Services Dialog

Enforcement Profi	les		
Profile Services	Summary		
Privilege Level:	0 (Minimum)		
Selected Services:	-Select		Export TACACS+ Services Dictionary
Custom Services:	To add new TACACS+ services / attributes, upload the modified dictionary xml -	Update TACACS+ Services Dictionary	
Service Attributes			
Туре	Name	= Value	Ť
1. Click to add			

Specify the **TACACS+ Based Enforcement Profile** > **Service** parameters as described in the following table:

Table 224:	TACACS+	Based	Enforcer	ment >	Services	Parameters

Parameter	Action/Description
Privilege Level	Select a level between <b>0</b> and <b>15</b> , with <b>0</b> being the mininum privilege level and <b>15</b> being the highest.
Selected Services	Select one or more of the following services: Shell PIX Shell PPP:IP PPP:IPX PPP:LCP ARAP cpass:HTTP Wireless-WCS:HTTP CiscoWLC:Common Dell:Common AMP:https NCS:HHHP
Export All TACACS+ Services Dictionaries	Click this link to download the TACACS+ Services dictionary to the local computer.
Authorize Attribute Status	Select one of the following options: <ul> <li>ADD</li> <li>REPLACE</li> </ul>
Custom Services	To add new TACACS+ services / attributes or upload the modified XML dictionary, click the <b>Update TACACS+ Services Dictionary</b> link.
Service Attributes	

#### Table 224: TACACS+ Based Enforcement > Services Parameters (Continued)

Parameter	Action/Description
Туре	<ul><li>Select one of the following Service Attribute types:</li><li>PPP:IP</li><li>Shell</li><li>cpass:HTTP</li></ul>
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

## **VLAN Enforcement Profile**

Use this page to configure the VLAN Enforcement profile.

#### **Profile Configuration**

The following figure displays the **VLAN Enforcement** > **Profile** configuration dialog:

Figure 413: VLAN Enforcement > Profile Configuration Dialog

Enforcement Profil	es	
Profile Attributes	Summary	
Template:	VLAN Enforcement	
Name:		
Description:		
Type:	RADIUS	
Action:	● Accept ◎ Reject ◎ Drop	
Device Group List:	A Remove View Details Modify	Add new Device Group
	Select	

Specify the **VLAN Enforcement** > **Profile** parameters as described in the following table:

Parameter	Description
Template	Select the template from the drop-down list. In this context, select VLAN Enforcement.
Name	Enter the name of the profile.
Description	Enter a description of the profile.
Туре	<b>RADIUS</b> . The field is populated automatically.

**Table 225:** VLAN Enforcement > Profile Parameters

## Table 225: VLAN Enforcement > Profile Parameters (Continued)

Parameter	Description
Action	To define the action taken on the request, click <b>Accept</b> , <b>Reject</b> , or <b>Drop</b> .
Device Group List	<ul> <li>Select a Device Group from the drop-down list.</li> <li>All configured device groups are listed in the <b>Configuration &gt; Network &gt; Device Groups</b> page. After you add one or more device group(s), you can select a group and take one of the following actions:</li> <li>To delete the selected Device Group List entry, click <b>Remove</b>.</li> <li>To see the device group parameters, click <b>View Details</b>.</li> <li>To change the parameters of the selected device group, click <b>Modify</b>.</li> </ul>
Add New Device Group	To add a new a device group, click the <b>Add New Device Group</b> link and see Adding and Modifying Device Groups on page 474.

# **Attributes Configuration**

The following figure displays the **VLAN Enforcement > Attributes** dialog:

## Figure 414: VLAN Enforcement Attributes Dialog

Enforcement Profiles					
Profile Attributes Summary					
Туре	Name		Value		Ť
1. Radius:IETF	Session-Timeout	=	10800	Ba	Û
2. Radius:IETF	Termination-Action	=	RADIUS-Request (1)	B <sub>la</sub>	宙
3. Radius:IETF	Tunnel-Type	=	VLAN (13)	陶	宙
4. Radius:IETF	Tunnel-Medium-Type	=	IEEE-802 (6)	₽ <b>b</b>	宙
5. Radius:IETF	Tunnel-Private-Group-Id	=	Enter VLAN	Ba	Ť
6. Click to add					

Specify the **RADIUS Based Enforcement > Attributes** parameters as described in the following table:

Parameter	Description
Туре	Select one of the following attribute types: Radius:Aruba Radius:IETF Radius:Cisco Radius: Hewlett-Packared-Enterprise Radius: Alcatel-Lucent-Enterprise Radius:Microsoft Radius:Avenda For more information, see RADIUS Namespaces on page 928
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

This chapter describes the following types of simulations:

- Active Directory Authentication Simulation
- Application Authentication Simulation
- Audit Simulation
- Chained Simulation
- Enforcement Policy Simulation
- RADIUS Authentication Simulation
- Role Mapping Simulation
- Service Categorization Simulation

After creating the policies, use the **Policy Simulation** utility in the **Configuration > Policy Simulation** page to evaluate those policies before deployment.

The **Policy Simulation** utility applies a set of request parameters as input against a given policy component and displays the outcome.

The following figure displays the **Policy Simulation** page:

#### Figure 415: Policy Simulation Page

Configuration » Policy Simulation Policy Simulation	E Go Clear I	Filter	♣ Add ▲ Import ▲ Export All Show 10 ▼ records
# 🔍 Name 🛦	Туре	Description	
1. 🔲 aaa	RADIUS Authentication	1	
Showing 1-1 of 1			Copy Export Delete

The following table describes the **Policy Simulation** page parameters:

Parameter	Description
Name	Displays the name of the name of the policy simulation.
Туре	Displays the type of the policy simulation.
Description	Displays additional information about the policy simulation.

Table 227: Policy Simulation Configuration Parameters

# **Active Directory Authentication Simulation**

This section provides the following information:

- Adding an Active Directory Simulation
- Viewing the Simulation Results

This simulation tests authentication against an Active Directory domain or trusted domain to verify that the W-ClearPass Policy Manager domain membership is valid.



The **Attributes** tab is not available for this simulation type.

# Adding an Active Directory Simulation

To add the RADIUS authentication server for the authentication test:

- Navigate to the Configuration > Policy Simulation > Add page. The Add Policy Simulation dialog appears.
- 2. Enter the Name of the simulation.
- From the Type drop-down list, select Active Directory Authentication.
   The following figure displays the Active Directory Authentication Simulation dialog.

Figure 416: Active Directory Authentication - Simulation Tab

.onfiguration » Policy Simulation » Add				
Policy Simulation				
Simulation Results				
Name:				
Description:				
Type:	Active Directory Authentication			
Simulation Details				
Test authentication against	: an Active Directory domain or trusted domain to verify that CPPM's domain membership is proper			
Active Directory Domain:				
Username:				
Password:				

The following table describes the **Active Directory Authentication - Simulation** tab parameters:

Table 228: Active Directory Authentication Simulation Tab Parameters

Parameter	Description
Active Directory Domain	Select the domain(s) to which the node is joined.
Username	Enter the username to login to the domain.
Password	Enter the password to login to the domain.

## **Viewing the Simulation Results**

The **Results** tab for the **Active Directory Authentication** simulation displays a summary of the Authentication test and provides a status message.

The following figure displays the Active Directory Authentication - Results tab:

Figure 417: Active Directory Authentication Results Tab

Configuration » Policy Simulation » Add				
Policy Simu	lation			
Simulation	Results			
Summary -				
Authentication		Active Directory Authentication successful		
Status -				
Status Messag	e(s)	INFO - NT_STATUS_OK: Success (0x0)		

**Table 229:** Active Directory Authentication Results Tab Parameters

Parameter	Description
Summary	Displays the results of the Active Directory Authentication simulation.
Status	Displays the status message.

# **Application Authentication Simulation**

This simulation tests authentication requests generated from W-ClearPass Guest. The following figure displays the **Application Authentication** policy simulation settings available on the **Configuration > Policy Simulation > Add** page:

# **Simulation Tab**

Figure 418: Application Authentication - Simulation Tab

Simulation Attributes	Results			
Name:				
Description:				
Туре:	Application Authentication			
Simulation Details				
Test authentication requests generated from applications like ClearPass Guest and Workspace				
CPPM IP Address/FQDN:	127.0.0.1			
Username:				
Password:				

**Table 230:** Application Authentication Simulation Tab Parameters

Parameter	Description
CPPM IP Address/FQDN	Enter the IP Address or FQDN of the domain(s) to which the node is joined.
Username	Enter the username.
Password	Enter the password.

# **Attributes Tab**

Enter the attributes of the policy component to be tested. The following figure displays the **Application Authentication - Attributes** tab:

Figure 419: Application Authentication - Attributes Tab

Simulation Attributes	Results		
Туре	Name	Value	1
1. Application	Name	= Enter App Name	Ba 8
2. Click to add			

Table 231: Application Authentication - Attributes Tab Parameters

Attribute	Parameter
Туре	Select Application or select Application:ClearPass. See Application Namespace on page 920
Name	The options displayed for the Name Attribute depend on the Type Attribute that was selected.
Value	The options displayed for the Value Attribute depend on the Type Attribute and Name Attribute that were selected.

# **Results tab**

The Results tab of the Application Authentication simulation displays the outcome of the **Authentication Result** and the **Application Authentication Output Attributes**. The following figure displays the **Application Authentication Results** tab:

Figure 420: Application Authentication Results Tab

```
Configuration » Policy Simulation » Edit - APP
```

# Policy Simulation - APP

Simulation	Attributes	Results
Summary -		
Authentication	Result	SUCCESS
Application Au	thentication	Output Attributes -
admin_privilege	s	Super Administrator

Table 232: Application Authentication Results Tab Parameters

Parameter	Description	
Summary	Displays the results of the Active Directory Authentication simulation.	
Application Authentication Output Attributes	Displays the output attributes, such as Super Administrator.	

# **Audit Simulation**

This simulation allows you to specify an audit against a Nessus Server or Nmap Server with its IP address.

The Attributes tab is not available for this simulation type.



Audit simulations can take more than 30 minutes. An *AuditinProgress* status message is displayed until the audit is completed.

#### The following figure displays the **Audit Simulation** tab:

#### Figure 421: Audit Simulation - Simulation Tab

Policy Simu	lation			
Simulation	Results			
Name:				
Description:				
Type:		Audit	•	
Simulation Deta	ails			
Test Network Audit against specified Audit Server for a host machine, given its IP address				
Audit Server:			[Nessus Server]	
Audit Host IP A	Address:			

The following table describes the Audit Simulation - Simulation tab parameters:

#### Table 233: Audit Simulation Tab Parameters

Parameter	Description
Audit Server	Select [Nessus Server] or [Nmap Audit].
Audit Host IP Address	Enter the host IP address of the audit host.

## **Results Tab**

The following figure displays the **Audit Simulation - Results** tab:

Figure 422: Audit Simulation Results Tab

```
Configuration » Policy Simulation » Edit - audit
```

# Policy Simulation - audit

Simulation	Results	
Summary -		
Audit Status		AuditInProgress
Temporary Status		TRANSITION (15)
Audit Timeout		60 seconds
Audit Output A	Attributes -	
Avenda:Audit:	Audit-Status	AUDIT_INPROGRESS

The following table describes the Audit Simulation - Results tab parameters:

#### Table 234: Audit Results Tab Parameters

Parameter	Description
Summary	Displays information about the Audit Status, Temporary Status, and Audit Timeout.
Audit Output Attributes	Displays the Audit-Status such as AUDIT_INPROGRESS.

# **Chained Simulation**

Given the service name, authentication source, user name, and an optional date and time, the chained simulation combines the results of role mapping, posture validation and enforcement policy simulations and displays the corresponding results.

# **Simulation Tab**

The following figure displays the **Chained Simulation Simulation** tab:

#### Figure 423: Chained Simulation Tab

Policy Simulation		
Simulation Attributes	Results	
Name:		
Description:		
Type:	Chained Simulation	
Simulation Details		
Test end-to-end policy eva	luation that includes Role-M	Napping and Enforcement policies given a Service and input details
Service:		[Policy Manager Admin Network Login Service]
Authentication Source:		
Username:		
Test Date and Time:		

The following table describes the Chained Simulation - Results tab parameters:

Table 235: Chained	d Simulation	n Tab Parameter
--------------------	--------------	-----------------

Parameters	Description
Service	<ul> <li>Select from:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[AirGroup Authorization Service]</li> <li>[Aruba Device Access Service]</li> <li>[Guest Operator Logins]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> </ul>
Authentication Source	<ul> <li>Default Value = [Local User Repository] if you select: <ul> <li>[Policy Manager Admin Network Login Service]</li> <li>[Aruba Device Access Service]</li> </ul> </li> <li>Default Value = [Guest Device Repository] if you select: <ul> <li>[AirGroup Authorization Service]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> </ul> </li> <li>Values = [Guest Device Repository] or [Local User Repository] if you select [Guest Operator Logins]</li> </ul>
Username	Enter the username.
Test Date and Time	Click the calendar icon to select a start date and time for simulation test. For more information, see Date Namespaces on page 926

# Attributes Tab

Enter the attributes of the policy component to be tested.

#### Figure 424: Chained Simulation Attributes Tab

 Policy Simulation

 Simulation
 Attributes
 Results

 Type
 Name
 Value
 Image: Classical State
 Image: Classical State

The following table describes the **Chained Simulation Attributes - Results** tab parameters:

 Table 236: Chained Simulation Attributes tab Parameters

Attribute	Parameter	
Туре	Select the type of attributes from the drop-down list.	
Host	See Host Namespaces on page 927	
Authentication	See Authentication Namespaces on page 921	
Connection	See Connection Namespaces on page 925	
Application	See Application Namespace on page 920	
Certificate	See Certificate Namespaces on page 924	
<ul> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>Radius:Aruba</li> <li>Trend:AV</li> <li>Cisco: HIPS</li> <li>Cisco:HOST</li> <li>Cisco:PA</li> <li>NAI:AV</li> <li>Symantec:AV</li> </ul>	See RADIUS Namespaces on page 928	
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.	
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.	

# **Results Tab**

The following figure displays the **Chained Simulation - Results** tab:

Figure 425: Chained Simulation Results Tab

```
Configuration » Policy Simulation » Edit - chain
```

# Policy Simulation - chain

Simulation	Attributes	Results	
Summary -			
Status		Allow Access	
Roles		[User Authen	ticated]
System Postur	e Status	UNKNOWN (1	00)
Enforcement P	rofiles	[TACACS Den	y Profile]

Table 237: Chained Simulation Results Tab Parameters

Parameter	Description
Summary	<ul> <li>Provides the following information about the chained simulation:</li> <li>Status</li> <li>Roles</li> <li>System Posture Status</li> <li>Enforcement Profiles</li> </ul>

# **Enforcement Policy Simulation**

Given the service name (and the associated enforcement policy), a role or a set of roles, the system posture status, and an optional date and time, the enforcement policy simulation evaluates the rules in the enforcement policy and displays the resulting enforcement profiles and their contents.

Authentication Source and User Name inputs are used to derive dynamic values in the enforcement profile that are retrieved from the authorization source. These inputs are optional.

Dynamic roles are attributes that are enabled as a role retrieved from the authorization source. For an example of enabling attributes as a role, see Generic LDAP and Active Directory on page 208.
# **Simulation Tab**

The following figure displays the **Enforcement Policy Simulation** tab:

Figure 426: Enforcement Policy Simulation Tab

Policy Simulation				
Simulation Attributes	Results			
Name:				
Description:				
Туре:	Enforcement I	Policy		
Simulation Details				
Test Enforcement policy rule	es to determin	e which Enfor	cement Profiles will be	output given the input details
Service:			[Policy Manager Admin I	letwork Login Service] 💌
Enforcement Policy:		1	Admin Network Login	Policy]
Authentication Source:				•
Username:				
Roles:			[Machine Authenticated] [User Authenticated] [Guest] [TACACS Read-only Adn [TACACS API Admin]	in]
Dynamic Roles:				Remove Role
System Posture Status:			HEALTHY (0)	•
Test Date and Time:				

The following table describes the **Enforcement Policy Simulation** tab parameters:

Parameter	Description
Service	<ul> <li>Select from:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[AirGroup Authorization Service]</li> <li>[Aruba Device Access Service]</li> <li>[Guest Operator Logins]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> </ul>
Enforcement Policy	<ul> <li>Autofilled with [Admin Network Login Policy] if you select [Policy Manager Admin Network Login Service]</li> <li>Autofilled with [AirGroup Enforcement Policy] if you select [AirGroup Authorization Service]</li> <li>Autofilled with [Aruba Device Access Policy] if you select [Aruba Device Access Service]</li> <li>Autofilled with [Guest Operator Logins] if you select [Guest Operator Logins] service</li> <li>Autofilled with Copy_of_Guest Access Policy if you select Guest Access service</li> <li>Autofilled with Guest Access With MAC Caching Policy if you select Guest Access With MAC Caching</li> </ul>
Authentication Source	<ul> <li>Value = [Local User Repository] if you select:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[Aruba Device Access Service]</li> <li>Value = [Guest Device Repository] if you select:</li> <li>[AirGroup Authorization Service]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> </ul>

# Table 238: Enforcement Policy Simulation tab Parameters (Continued)

Parameter	Description
	Values = [Local User Repository] <i>or</i> [Guest Device Repository] if you select Guest Operator Logins
Username	Enter username.
Roles	Select from: [Machine Authenticated] [User Authenticated] [Guest] [TACACS Read-only Admin] [TACACS API Admin] [TACACS API Admin] [TACACS Help Desk] [TACACS Receptionist] [TACACS Receptionist] [TACACS Network Admin] [TACACS Super Admin] [Contractor] [Other] [Contractor] [Other] [Employee] [MAC Caching [Onboard Android] [Onboard Android] [Onboard Windows] [Onboard Mac OS X] Onboard iOS] [Aruba TACACS root Admin] [Aruba TACACS read-only Admin] [Device Registration] [BYOD Operator] [AirGroup V1] [AirGroup v2]
Dynamic Roles	Add Role: Enter the name of a dynamic role in the Add Role field and click the Add Role button to populate the Dynamic Roles list. Remove role: Highlight a dynamic role and click Remove Role button.
System Posture Status	Select from: • HEALTHY (0) • CHECKUP (10) • TRANSITION (15) • QUARANTINE (20) • INFECTED (30) • UNKNOWN (100) See Posture Namespaces on page 928
Test Date and Time	Click calendar icon to select start date and time for simulation test. See Date Namespaces on page 926

# Attributes tab

Enter the attributes of the policy component to be tested. The following figure displays the **Enforcement Policy - Attributes** tab:

Figure 427: Enforcement Policy Attributes Tab

Policy S	Simulation				
Simulat	on Attributes	Results			
Тур	e		Name	Value	÷
1. Radiu	s:Microsoft	*	MS-BAP-Usage	= Allowed (1)	2. 8
2. Click	to add				

Table 239:	Enforcement	Policy	Attributes	tab	Parameters
------------	-------------	--------	------------	-----	------------

Attribute	Description
Туре:	Select the type of attributes from the drop-down list.
Host	See Host Namespaces on page 927
Authentication	See Authentication Namespaces on page 921
Connection	See Connection Namespaces on page 925
Application	See Application Namespace on page 920
<ul> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>Radius:Aruba</li> </ul>	See RADIUS Namespaces on page 928
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

### **Results Tab**

The following figure displays the **Enforcement Policy - Results** tab:

Figure 428: Policy Simulation Results Tab

Configuration » Policy Simulation » Add				
Policy Simulation				
Simulation Attributes Results				
Summary -				
Deny Access false				
Enforcement Profiles	forcement Profiles [TACACS Deny Profile]			

#### Table 240: Enforcement Policy Results Tab Parameters

Parameter	Description
Deny Access	Displays the output of the Deny Access test.
Enforcement Profile	Displays the name of the Enforcement Profile.

# **RADIUS Authentication Simulation**

This section provides the following information:

- Adding a RADIUS Authentication Simulation
- Setting the Attributes to Be Tested
- Viewing the Simulation Results

Dictionaries in the RADIUS namespace come prepackaged with the W-ClearPass Policy Manager. The administration interface does provide a way to add dictionaries into the system (see RADIUS Dictionary on page 685 for more information).

The RADIUS namespace uses the notation RADIUS: *Vendor*, where *Vendor* is the name of the company that has defined attributes in the dictionary. The same vendor can have multiple dictionaries, in which case the "Vendor" portion includes a suffix or some other unique string by the name of the device to differentiate the dictionaries.

# Adding a RADIUS Authentication Simulation

To add the RADIUS authentication server for the authentication test:

- Navigate to the Configuration > Policy Simulation > Add page. The Add Policy Simulation dialog opens.
- 2. Enter the **Name** of the simulation.
- From the Type drop-down list, select RADIUS Authentication.
   Figure 429 displays the RADIUS Authentication Simulation Details dialog, with the Server parameter set to Remote.

### Figure 429: RADIUS Authentication Simulation Details Dialog

Simulation Details	
Test RADIUS authentication request proces	sing against CPPM
Server:	Remote
CPPM IP Address/FQDN	
Port	
Shared Secret	Shared secret between the target CPPM and this node. This node has to be added as a Network Device on the target CPPM
NAS IP Address (optional):	IP address of the Network Device to populate the NAS-IP-Address attribute in RADIUS request. Note that his setting may have side effects such as a RADIUS CoA being fired to this Network Device
NAS Type:	Type of Network Device to simulate in terms of RADIUS attributes in the request Generic
Authentication outer method:	PAP
Authentication inner method:	
Client MAC Address (optional):	Client MAC address to be populated in the request. Note that this setting may have side effects such as the device getting blacklisted, etc.
Username	
Password	

4. Enter the values for each of the **RADIUS Simulation** parameters as described in Table 241.

|--|

Parameter	Action/Description
Server	1. Specify <b>Local</b> or <b>Remote</b> .
CPPM IP Address or FQDN	<ul><li>This field is displayed only if <b>Remote Server</b> is selected.</li><li>2. Enter the IP address or the fully qualified domain name (FQDN) of the remote W-ClearPass Policy Manager server.</li></ul>
Shared Secret	<ul> <li>Displayed only if <b>Remote Server</b> is selected.</li> <li>3. Enter the shared secret between the target W-ClearPass server and this node. You must add the node as a Network Device on the target W-ClearPass server. (For details, see Adding a Network Device on page 464).</li> </ul>
NAS IP Address (optional)	4. To populate the NAS-IP-Address attribute in a RADIUS request, enter the IP address of the network device.
NAS Type	<ul> <li>5. Select the type of network device to simulate in terms of RADIUS attributes in the request. The NAS types are:</li> <li>Dell Wireless Controller</li> <li>Dell Wired Switch</li> <li>Cisco Wireless Controller</li> <li>Generic</li> </ul>
Authentication outer method	<ul> <li>6. Specify one of the following authentication outer methods:</li> <li>PAP</li> <li>CHAP</li> <li>MSCHAPv2</li> <li>PEAP: Authentication inner method: <i>enabled</i>. Select one of the following PEAP Authentication inner methods:</li> <li>EAP-MSCHAPv2</li> <li>EAP-GTC</li> <li>EAP-TLS</li> </ul>

Parameter	Action/Description
	<ul> <li>TTLS: Authentication inner method field: <i>enabled</i>.</li> <li>Select one of the following TTLS Authentication inner methods:</li> <li>PAP</li> <li>CHAP</li> <li>MSCHAPv2</li> <li>EAP-MSCHAPv2</li> <li>EAP-GTC</li> <li>EAP-TLS</li> <li>TLS</li> </ul>
Client MAC Address (optional)	7. Enter the client MAC address of the network device to populate the NAS-IP address attribute in the RADIUS request.
Username	8. Enter the user name.
CA Certificate (optional)	<ul> <li>This is the optional Root CA certificate needed to verify the RADIUS server's certificate.</li> <li>9. Click <b>Browse</b> and navigate to the optional Root CA certificate. Click <b>Open</b>, then click <b>Upload</b>.</li> </ul>
Client Certificate PKCS12 (PFX)*	This is the client certificate that is used for TLS in PKCS12 (Public-Key Cryptography Standards). Formats: .pfx or .p12 10. Click <b>Browse</b> and navigate to the Client Certificate PKCS12. Click <b>Open</b> , then click <b>Upload</b> .
Passphrase for PFX file*	11. Enter the pass phrase for the selected PFX file.
* These fields are displayed <b>EAP-TLS</b> as the authentication	only if you select <b>TTLS</b> or <b>PEAP</b> as the authentication outer method <i>and</i> you select on inner method.
	12. Click <b>Save</b> , or click <b>Next</b> to proceed to the <b>Attributes</b> tab.

#### Table 241: RADIUS Simulation Tab Parameters (Continued)

## Setting the Attributes to Be Tested



The attributes that you can set depend on the **NAS Type** selected on the **Policy Simulation** page (see Figure 429).

To set the attributes to be tested:

- 1. From the **Attributes** tab, click **Click to add**.
  - The Add Policy Simulation Attributes dialog opens.
- 2. From the **Type** drop-down, select the attribute **Type**.

#### Figure 430: Specifying Policy Simulation Attributes

Configuration » Policy Simulation » Add

# **Policy Simulation**

s	imulation	Attributes	Results	
	Туре			Name
1.			•	
2.	Radius:IETF			
	Radius:Cisco			
	Radius:Hewlett-Packard-Enterprise			
	Radius:Alcatel-Lucent-Enterprise			
	Radius:Microsoft			
	Radius:Avenda			
	Radius:Aruba			

- 3. Select the attribute **Name**.
- 4. Select the attribute **Value**.
- 5. Repeat these steps for each additional attribute you wish to add.
- 6. Click **Save**, or click **Next** to proceed to the **Results** tab.

#### NAS Type: Aruba Wireless Controller

Figure 431: Aruba Wireless Controller Type - Attributes

C	Configuration » Policy Simulation » Add					
Ρ	olicy Simulation					
	Simulation Attributes Results					
	Туре	Name		Value		Ŧ
	1. Radius:IETF	NAS-Port-Type	=	Wireless-802.11 (19)		Ť
	2. Radius:IETF	Service-Type	=	Login-User (1)	ēð	Ť
	3. Radius: Aruba	Aruba-Essid-Name	-	SSID	Ba	÷

#### Table 242: Dell Wireless Controller Required - Attribute Settings

Attribute	Parameter
Line 1: • Type = Radius:IETF • Name = NAS_Bort_Type	
<ul> <li>Value = Wireless-802.11 (19)</li> </ul>	
Line 2:	
<ul> <li>Type = Radius:IETF</li> <li>Name = Service-Type</li> </ul>	
• Value = Login-User (1)	
Line 3:	
• Type = Radius:Aruba	
Name = Dell-Essid-Name	
• value = SSID	

### NAS Type: Aruba Wired Switch Controller

Figure 432: NAS Type: Aruba Wired Switch Controller Attributes Tab

Configuration » Policy Simulation	n » Add		
Policy Simulation			
Simulation Attributes	Results		
Туре	Name	Value	Û
1. Radius:IETF	NAS-Port-Type	= Ethernet (15)	e t
2. Radius:IETF	Service-Type	= Login-User (1)	Pa tr

 Table 243: NAS Type: Aruba Wired Switch Controller—Required Attribute Settings

Attribute	
Line 1: • Type = Radius:IETF • Name = NAS-Port-Type • Value = Ethernet (15)	
Line 2: • Type = Radius:IETF • Name = Service-Type • Value = Login-User (1)	

### NAS Type: Cisco Wireless Switch

Figure 433: NAS Type: Cisco Wireless Switch Attributes

Configuration » Policy Simulatio	n » Add		
Policy Simulation			
Simulation Attributes	Results		
Туре	Name	Value	Î
1. Radius: IETF	NAS-Port-Type	= Wireless-802.11 (19)	Ba 8
2. Radius: IETF	Service-Type	= Framed-User (2)	Ba to

**Table 244:** NAS Type: Cisco Wireless Switch Required Attribute Settings

Attribute	
Line 1: • Type = Radius:IETF • Name = NAS-Port-Type • Value = 802.11(19)	
Line 2: • Type = Radius:IETF • Name = Service-Type • Value = Framed-User(2)	

### **Viewing the Simulation Results**

The following figure displays the **Policy Simulation RADIUS - Results** dialog:

#### Figure 434: Results Tab

Configuration » Policy Simulation » Edit - RAD Policy Simulation - RAD

Simulation Attribut	es Results		
Summary -			
Authentication Result	RADIUS Authentication successful		
Details	View Details in Access Tracker		
Status -			
Status - Status Message(s)	Value: 15 f1 76 30 0e b4 49 af 9b 5f 51 02 30 9e 5d bd b9 0b STA 02:00:00:00:00:01: Received RADIUS packet matched wil RADIUS packet matching with station RADIUS Selectived EAP-Dacket frame EAPOL: SUPP. BE entering state REQUEST EAP: EAP entering state REQUEST EAP: EAP entering state REQUEST EAPIE EAP entering state REQUEST EAPIE EAP entering state REQUEST EAPIE EAP entering state SUCCESS CTRL =-VENT-EAP-SUCCESS EAPIE EAP entering state RUTHENTICATED EAPOL: SUPP_BE ENTERING STATE SUPP_SUPP_SUPP_SUPP_SUPP_SUPP_SUPP_SUPP	00000000000023030 tith a pending request, round td 55 46 9c e4 de 57 15 d5 e6 73 d1 19 5c 6a b8 b6 33 46 7 erver: EAP Success Request Details Summary Input Session Identifier: Date and Time: End-Host Identifier: Iterrane:	30         30         30         31         24         35         32         65         33         37         38         32         00<
		Access Device IP/Port:	127.0.0.1:
		System Posture Status:	UNKNOWN (100)
		Policies Used -	
		Service:	RSA
		Authentication Method:	EAP-TLS
		Authentication Source:	AD:pad.cppmtest.com
		Authorization Source:	RSA
		Roles:	RSA, [User Authenticated]
		Enforcement Profiles:	PANW-10, Public VLAN
		Service Monitor Mode:	Disabled
		Online Status:	Not Available
< Back to Policy Simu	lation		Change Status Export Show Logs Close

#### Table 245: RADIUS Authentication Results Tab Parameters

Parameter	Description
Summary	Displays a summary of the simulation.
Authentication Result	Displays the outcome of the Authentication test.
Details	<ul> <li>Click this link to open a dialog that provides details about the Authentication test. You can take the following actions:</li> <li>Click the Summary, Input, or Output tabs.</li> <li>Click the Change Status, Show Logs, Export, or Close buttons.</li> </ul>
Status Message(s)	Displays the status messages resulting from the test.

# **Role Mapping Simulation**

The role mapping simulation tests Role-Mapping policy rules to determine which roles will be output, given the service name (and associated role mapping policy), the authentication source and the user name.

You can also use role mapping simulation to test whether the specified authentication source is reachable.

### **Simulation Tab**

The following figure displays the **Role Mapping Simulation** tab:

### Figure 435: Role Mapping Simulation Tab

Policy Simulation			
Simulation Attributes	Results		
Name:			
Description:			
Type:	Role Mapping	•	
Simulation Details			
Test Role-Mapping policy ru	Test Role-Mapping policy rules to determine which Roles will be output given the input details		
Service:		[Policy Manager Admin Network Login Service] 💌	
Role Mapping Policy:	Role Mapping Policy: -		
Authentication Source:	Authentication Source:		
Username:			
Test Date and Time:			

 Table 246: Role Mapping Simulation Tab Parameters

Parameter	Description
Service	<ul> <li>Select from:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[AirGroup Authorization Service]</li> <li>[Aruba Device Access Service]</li> <li>[Guest Operator Logins]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> </ul>
Role Mapping Policy	<ul> <li>Field is disabled if you select:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[Aruba Device Access Service]</li> <li>[Guest Operator Logins]</li> <li>Field is auto-filled with [AirGroup Version Match] if you select [AirGroup Authorization Service]</li> <li>Field is autofilled with [Guest Roles] if you select Guest Access</li> <li>Field is autofilled with Guest MAC Authentication Role Mapping if you select Guest Access With MAC Caching</li> </ul>
Authentication Source	<ul> <li>Value = [Local User Repository] if you select:</li> <li>[Policy Manager Admin Network Login Service]</li> <li>[Aruba Device Access Service]</li> <li>Value = [Guest Device Repository] if you select:</li> <li>[AirGroup Authorization Service]</li> <li>Guest Access</li> <li>Guest Access With MAC Caching</li> <li>Values = [Guest Device Repository] or [Local User Repository] if you select [Guest Operator Logins]</li> </ul>
Username	Enter the user name.
Test Date and Time	Click calendar icon to select start date and time for simulation test. For more information, see Date Namespaces on page 926

# **Attributes Tab**

Enter the attributes of the policy component to be tested. The following figure displays the **Role Mapping Simulation Attributes** tab:

Figure 436: Role Mapping Simulation Attributes Tab

Policy Sim	ulation						
Simulation	Attributes	Results					
Туре			Name		Value		Ŧ
1. Radius:IE	TF	•	ARAP-Security-Data	=		ш)	Ŧ

The following table describes the **Role Mapping Simulation Attributes** tab parameters:

Attribute	Parameter
Туре	Select the type of attributes from the drop-down list.
Host	See Host Namespaces on page 927
Authentication	See Authentication Namespaces on page 921
Connection	See Connection Namespaces on page 925
Application	See Application Namespace on page 920
Certificate	See Certificate Namespaces on page 924
<ul> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Microsoft</li> <li>Radius:Avenda</li> <li>Radius:Aruba</li> </ul>	See RADIUS Namespaces on page 928
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

### **Results Tab**

The following figure displays the Role Mapping Simulation - Results tab:

Figure 437: Results Tab

Configuration » Policy Simulation » Edit - test2 Policy Simulation - test2 Simulation Attributes Results

Summary -Roles [User Authenticated]

#### The following table describes the **Role Mapping Simulation - Results** tab parameters:

 Table 248: Role Mapping Results Tab Parameters

Parameter	Description
Summary	Displays the results of the simulation.

# **Service Categorization Simulation**

A service categorization simulation allows you to specify a set of attributes in the RADIUS or Connection namespace and test which configured service the request will be categorized into. The request attributes that you specify represent the attributes sent in the simulated request.

### **Simulation Tab**

The following figure displays the Service Categorization Simulation - Simulation tab:

Figure 438: Service Categorization Simulation Tab

Policy Simulation		
Simulation Attributes	Results	
Name:		
Description:		
Туре:	Service Categorization	
Simulation Details		
Test Service classification	ules to determine which Service will match given the input details	
Test Date and Time:		

Table 249: Service Categorization Simulation Tab Parameter s

Parameter Type	Namespace Details
Test Date and Time	<ul><li>Click calendar widget and select:</li><li>Test start date</li><li>Test start time</li></ul>

### **Attributes Tab**

Enter the attributes of the policy component to be tested. The following figure displays the **Service Categorization Simulation - Attributes** tab:

Figure 439: Service Categorization Attributes Tab

Policy Simulation			
Simulation Attributes	Results		
Туре	Name	Value	Ū
1. Connection	Protocol	= RADIUS	Be tr
2. Authentication	Posture	= Capable	Ba ti
3. Click to add			

 Table 250: Service Categorization Simulation Attributes Tab Parameters

Attribute	Parameter
Туре	Select the type of attributes from the drop-down list.
Host	See Host Namespaces on page 927
Authentication	See Authentication Namespaces on page 921
Connection	See Connection Namespaces on page 925
Application	See Application Namespace on page 920
<ul> <li>Radius:IETF</li> <li>Radius:Cisco</li> <li>Radius:Microsoft</li> <li>Radius:Aruba</li> </ul>	See RADIUS Namespaces on page 928
Name	The options displayed for the <b>Name</b> attribute depend on the <b>Type</b> attribute that was selected.
Value	The options displayed for the <b>Value</b> attribute depend on the <b>Type</b> and <b>Name</b> attributes that were selected.

### **Results Tab**

The following figure displays the **Service Categorization - Results** tab:

Figure 440: Results Tab

# Policy Simulation - service\_cat

Simulation	Attributes	Results		
Summary -				
Service Name				
Status -				
Status Message(s)		No service fo	und for request parame	ters

The following table describes the **Service Categorization Simulation Results** tab parameters:

Table 251: Service Configuration R	Results Tab Parameters
------------------------------------	------------------------

Parameter	Description
Summary	Gives the name of the service.

## **Import and Export Simulations**

Navigate to **Configuration > Policy Simulation** and select the **Import** link. The following figure shows an example of the **Import from file** page.

#### Figure 441: Import Simulations

Import from file	0
Select File:	Browse_
Enter secret for the file (if any):	
	Import Cancel

#### **Table 252:** Import from file page Parameters

Parameter	Description
Select file	Browse to select name of simulations to import.
Enter secret for the file (if any)	If the file was exported with a secret key for encryption, enter the same key here.

#### **Export Simulations**

Click the **Export All** link to export all simulations. The browser displays the **Save As** dialog box in which you can enter the name of the XML file to export all simulations. The following image shows an example of the **Export** page to file page.

#### Figure 442: Export Simulations

Export to file	8
Export file with password protection:	Yes ONO
Secret Key:	
Verify Secret:	
	Export Close

To export a specific simulation, click **Export.** In the **Save As** dialog box, enter the name of the XML file to contain the export data.

#### Table 253: Export Simulations

Parameter	Description
Export file with password protection	Select <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key in this field.
Verify Secret	Enter the same secret key to confirm and complete export.

This chapter contains the following information:

- W-ClearPass Profile Overview
- About the Device Profile
- Endpoint Information Collectors

# **W-ClearPass Profile Overview**

#### This section contains the following information:

- Introduction
- Enabling Endpoint Classification
- Configuring CoA for an Endpoint-Connected Device
- How W-ClearPass Profile Classifies Endpoints
- Fingerprint Dictionaries
- Viewing Live Endpoint Information for a Specific Device

### Introduction

W-ClearPass Profile is a W-ClearPass Policy Manager module that automatically classifies endpoints using attributes obtained from software components called *Collectors*.

W-ClearPass Profile associates an endpoint with a specific user or location and offers an efficient and accurate way to differentiate access by endpoint type (for example, laptop or tablet).

Profiling allows you to gather device type and operating system information by inspecting packets that are sent by these devices in the network. For example, you can identify that a device is a smart device, a laptop, or a printer or IP phone.

You can use this information to implement Bring Your Own Device (BYOD) flows during enforcement, assigning the appropriate privileges and access to users based on their device type and the identity of the user.

# **Enabling Endpoint Classification**

When you enable W-ClearPass Profile on a W-ClearPass server, you enable the server for endpoint classification. This associates each endpoint with a specific user or location and secures access for devices.

To enable W-ClearPass Profile:

- Navigate to Administration > Server Manager > Server Configuration. The Server Configuration page opens.
- 2. Select the W-ClearPass node in the zone that you want to designate as a Profiler.

The System tab for the Server Configuration page opens.

#### Figure 443: Enable Profile Option

System	Services Cont	rol Ser	vice Parameters	System Monitoring	Network F	IPS	
Hostname:			AV-CP65-VA500-1				
FQDN:							
Policy Mana	ger Zone:		default	•			Manage Policy Manager Zones
Enable Profi	le:		🗹 Enable this se	rver for endpoint classifi	cation		
Enable Perfo	ormance Monitor	ing Display:	🗹 Enable this se	rver for performance mo	nitoring display		
Insight Setting:		🗷 Enable Insight	Enable	as Insight Master	Current Master:-		
Span Port:			None				
				IPv4		IPv6	Action
		IP Address		.23			
Manageme	ent Port	Subnet Ma	sk	255.255.255.0			Configure
		Default Ga	teway	.1			
		IP Address					

3. If it is not already enabled, select the **Enable this server for endpoint classification** check box, then click **Save**.

### **Configuring CoA for an Endpoint-Connected Device**

After profiling an endpoint, use the **Profiler** page to configure Change of Authorization (CoA) on the network device to which an endpoint is connected.

The **Profiler** tab is not displayed by default. To access the **Profiler** tab:

- 1. Navigate to **Configuration** > **Services**, then click **Add**.
- 2. Enter the name of the service.
- 3. From the **More Options** field on the **Service** tab, enable the **Profile Endpoints** check box . The **Profiler** tab is added to the **Services** tabs:

#### Figure 444: Adding the Profiler Page

Configuration » Services » Add				
Services				
Service Authentication	n Roles Enforcement	Profiler Summary		
Туре:	MAC Authentication	•		
Name:				
Description:	MAC-based Authentication Serv	ice		
Monitor Mode:	Enable to monitor network ac	cess without enforcement		
More Options:	Authorization Vrofile End	points 🔲 Accounting Proxy	/	
Service Rule				
Matches O ANY or O ALL o	of the following conditions:			
Туре	Name	Operato	- Value	
1. Radius:IETF	NAS-Port-Type	BELONGS_	TO Ethernet (15), (19)	

4. Select the **Profiler** tab.

The **Profiler** page appears.

#### Figure 445: Profiler Page

Service Authenticat	on Roles Enforcement Profiler Summary
Endpoint Classification:	Select the classification(s) after which an action must be triggered - SmartDevice Home Audio/Video Equipment Projectors  Select
RADIUS CoA Action:	[Aruba Terminate Session] View Details Modify Add new RADIUS CoA Action
< Back to Services	Next> Save Cance

5. You can select a set of categories and a CoA profile to be applied when the profile matches one of the selected categories.

CoA is triggered using the selected CoA profile. You can use any option from Endpoint Classification to invoke CoA on a change of any one of the fields (category, family, and name).

Table 254 describes the **Profiler** page parameters:

**Table 254:** Profiler Page Parameters

Parameter	Action/Description
Endpoint Classification	1. Select one or more endpoint classification items from the drop-down list. You can select a new action, or remove a current action.
RADIUS CoA Action	<ol> <li>Select the RADIUS CoA action from the drop-down list.</li> <li>To view the <b>Policy Manager Entity Details</b> page with the summary of enforcement profile details, click <b>View Details</b>.</li> <li>To view the <b>Summary</b> tab with profile details, click <b>Modify</b>.</li> </ol>
Add new RADIUS CoA Action	5. To create a new RADIUS CoA action, click the <b>Add New RADIUS CoA Action</b> link.

6. When finished, click **Save**.

### How W-ClearPass Profile Classifies Endpoints

The W-ClearPass Profile module uses a two-stage approach to classify endpoints using input attributes.

#### **Stage 1: Deriving Device Profiles**

During Stage 1, W-ClearPass Profile derives device profiles using static dictionary lookups. Based on the available attributes available, Stage 1 looks up DHCP, HTTP, ActiveSync, MAC OUI, and SNMP dictionaries and derives multiple matching profiles.

After multiple matches are returned, the priority of the source that provided the attribute is used to select the appropriate profile.

The following list shows the profile order of priority, from highest priority to lowest:

- a. OnGuard/ActiveSync plugin
- b. HTTP User-Agent
- c. SNMP

- d. DHCP
- e. MAC OUI

### **Stage 2: Refining Results**

W-ClearPass Policy Manager includes a set of rules that evaluates a device profile. The Rules engine uses all input attributes and device profiles from Stage 1. The resulting rule evaluation may or may not result in a profile. Stage 2 refines the results of profiling.

### Example

With DHCP options, Stage 1 can identify an Android device. Stage 2 uses rules to combine this with the MAC OUI to further classify an Android device as Samsung Android and HTC Android.

# **Fingerprint Dictionaries**

W-ClearPass Policy Manager uses a set of dictionaries and rules to perform device fingerprinting.

Because these dictionaries can change frequently, W-ClearPass Policy Manager provides a way to automatically update fingerprints from a hosted portal. The device fingerprints are updated from the Dell W-ClearPass Update Portal (for more information, see Software Updates and OnGuard Settings on page 693).

To view the contents of the fingerprints dictionary:

#### 1. Navigate to Administration > Dictionaries > Fingerprints.

The **Device Fingerprints** page opens. This page lists all the device fingerprints recognized by the Profile module.

Administra Device Filter: C	ation » Dictionaries » Fingerprints e Fingerprints ategory contains •	🛨 🛛 Go 🛛 Clear Filter		Add Limport Export All Show 10 records
#	Category 🛆	Family	Name	
1.	Access Points	Aruba	Aruba RAP	
2.	Access Points	Aruba	Aruba AP	
3.	Access Points	HP	HP Wireless Bridge	
4.	Access Points	HP	HP ProCurve AP	
5.	Access Points	HP	HP ProCurve Controller	
6.	Access Points	Motorola	Motorola AP	
7.	Access Points	Ruckus	Ruckus Wireless	
8.	Access Points	Ubiquiti	Ubuntu Wireless	
9.	Access Points	Xirrus	Xirrus AP	
10.	Access Points	Cradlepoint	Cradlepoint Wireless	
Sh	Showing 1-10 of 402 <b>&gt;</b>			

#### **Figure 446:** *Device Fingerprints Page*

2. To view the device fingerprint dictionary attributes, select the device fingerprint of interest. The attributes for the selected Device Fingerprint Dictionary are displayed:

Figure 447: Device Fingerprint Dictionary Attributes Page

Dev	Device Fingerprint Dictionary Attributes		
Cate	egory:	Access Points	
Fam	ily:	Symbol	
Nam	ie:	Symbol AP	
#	Field	Value	
1.	DHCP Option55	[1,3,6,12,15,43,66,67,128,129,130,131,132,133,134,135]	
2.	DHCP Option60	[S24AP]	
з.	Nmap Device Type	[[Symbol, WAP]]	
		Close	

3. To exit, click **Close**.

## Viewing Live Endpoint Information for a Specific Device

The W-ClearPass Live Monitoring feature allows you to view endpoint information in graphic format for the device category, device family, and device name items you selected. You can also examine the endpoint details and attributes about a specific device.

To access the Endpoint Profiler Live Monitoring information:

#### 1. Navigate to Monitoring > Profile and Discovery > Endpoint Profiler.

The Endpoint Profiler opens.

#### Figure 448: Endpoint Profiler



- 2. To view endpoint details about a specific device, click a device in the table below the graphs.
- 3. To return to the Endpoint Profiler page, click Cancel.

For more information, see:

Profiler and Discovery: Endpoint Profiler on page 152

The Cluster Status Dashboard widget shows basic distribution of device types. For more information, see:

Using the Policy Manager Dashboard on page 26

# **About the Device Profile**

A device profile is a hierarchical model consisting of three elements that are derived by the endpoint attributes—*DeviceCategory*, *DeviceFamily*, and *DeviceName*.

 Table 255: Elements of a Device Profile

Endpoint Attributes	Description
DeviceCategory	Denotes the type of the device, for example, Computer, Smart Device, Printer, or Access Point.
DeviceFamily	Classifies devices based on the type of operating system or vendor. For example, when the category is <i>Computer</i> , W-ClearPass Policy Manager shows a device family of Windows, Linux, or Mac OS X.
DeviceName	Denotes the name of the device. Devices in a family are organized based on characteristics such as their operating system version. For example, in a DeviceFamily of <i>Windows</i> , W-ClearPass Policy Manager shows a DeviceName of <i>Windows 8.1</i> or <i>Windows Server 2012</i> .

This hierarchical model provides a structured view of all endpoints accessing the network. In addition to these, a device profile also collects and stores the following:

- IP address
- Host name
- Device vendor (via MAC OUI)
- Timestamp indicating when the device was first discovered
- Timestamp indicating when the device was last seen

# **Endpoint Information Collectors**

*Collectors* are the network elements that provide data in order to profile endpoints. This section provide the following information:

- DHCP Collector
- NetFlow Collector
- W-ClearPass Onboard Collector
- HTTP User-Agent Strings Collector
- MAC OUI Collector
- ActiveSync Plug-in Collector
- W-ClearPass OnGuard Agent
- About the Subnet Scan Collector
- Configuring Subnet Scans
- SNMP Configuration for Wired Network Profiling
- Accessing SSH and WMI Configuration Information

# **DHCP** Collector

Dynamic Host Configuration Protocol (DHCP) attributes such as *option 55* (parameter request list), *option 60* (vendor class), and the options list from the Discover and Request packets can uniquely fingerprint most devices that use the DHCP mechanism to acquire an IP address on the network.

You can configure switches and controllers to forward DHCP Discover, Request, and Inform packets to W-ClearPass. These DHCP packets are decoded by W-ClearPass Policy Manager to arrive at the appropriate device category, OS family, and device name. In addition to fingerprints, DHCP also provides the host name and IP address.

### Sending DHCP Traffic to the W-ClearPass Server

To configure your Dell controller and Cisco switch to send DHCP traffic to the W-ClearPass server, enter the following CLI commands:

```
interface <vlan_name>
ip address <ip_addr> <netmask>
ip helper-address <dhcp_server_IO>
ip helper-address <clearpass_IP> end
end
```

You can configure multiple *ip helper-address* statements to send DHCP packets to servers other than the DHCP server.

# **NetFlow Collector**

NetFlow provides the ability to collect IP network traffic as it enters or exits an interface. By analyzing the data provided by NetFlow, a network administrator can determine things such as the source and destination of traffic, class of service, and the causes of congestion.

The W-ClearPass Policy Manager NetFlow Collector provides the ability to identify the open ports of a device connected to a network by analyzing the received NetFlow packets.

Supported versions are NetFlow v5 through v9 and IPFIX (Internet Protocol Flow Information eXport).

## W-ClearPass Onboard Collector

W-ClearPass Onboard collects authentic device information from all devices during the onboarding process. Onboard then posts this information to the W-ClearPass Profile.

Because the information collected is definitive, W-ClearPass Profile can directly classify these devices into their appropriate category, OS family, and name without having to rely on any other fingerprinting information.

# **HTTP User-Agent Strings Collector**

In some cases, DHCP fingerprinting alone cannot fully classify a device. A common example is the Apple family of smart devices; for example, DHCP fingerprints cannot distinguish between an iPad and an iPhone.

In these scenarios, user-agent strings sent by browsers in the HTTP protocol are useful to further refine classification results.

User-agent strings are collected from the following:

- W-ClearPass Guest
- W-ClearPass Onboard
- Dell controller through an IF-MAP (Interface for Metadata Access Points) interface

# MAC OUI Collector

The MAC OUI (Organization Unique Identifier) is expressed in the first 24 bits of a MAC address for a networkconnected device. Thus, the MAC OUI indicates the specific vendor for that device. The MAC OUI is acquired through various authentication mechanisms, such as 802.1X and MAC address authentication.

The MAC OUI can be useful to more accurately classify endpoints. An example is Android<sup>™</sup> devices where DHCP fingerprints can only classify a device as generic Android, but it cannot provide more details regarding the vendor.

Combining this information with MAC OUI, the W-ClearPass Profiler can classify a device as HTC<sup>™</sup> Android, Samsung<sup>™</sup> Android, or Motorola® Droid, etc.

The MAC OUI is also useful to profile devices such as printers that might be configured with static IP addresses.

# **ActiveSync Plug-in Collector**

You can install the ActiveSync plug-in on Microsoft Exchange servers.

When a device communicates with an Exchange server using the Active Sync protocol, the device provides attributes such as device-type and user-agent.

These attributes are collected by the ActiveSync plug-in and sent to the W-ClearPass Profiler. Profiler uses dictionaries to derive profiles from these attributes.

# W-ClearPass OnGuard Agent

The W-ClearPass OnGuard agent performs advanced endpoint posture assessment. This agent can collect and send operating system details from endpoints during authentication.

The Policy Manager Profiler uses the OnGuard **os\_type** attribute to derive a profile.

## **SNMP Collector**

Endpoint information obtained by reading the Simple Network Management Protocol (SNMP) MIBs of network devices is used to discover and profile static IP devices in the network. For related information, see SNMP Configuration for Wired Network Profiling on page 459.

Table 256 describes the MIBs used by the SNMP Collector.

МІВ	Description
SysDescr	A textual description of the entity used both for profiling switches, controllers, and routers configured in W-ClearPass, and for profiling printers and other static IP devices discovered through SNMP or subnet scans (RFC1213).
cdpCacheTable	Provides the cached information obtained via receiving CDP (Cisco Discovery Protocol) messages from CDP-capable devices. Used to discover neighbor devices connected to the switch or controller configured in W-ClearPass.
lldpRemTable	This table contains one or more rows per physical network connection known to this agent read from LLDP (Link Layer Discovery Protocol)-capable devices. Used to discover and profile neighbor devices connected to the switch or controller configured in W-ClearPass.
ARPtable	Address Resolution Protocol (ARP) information read from the network devices. Used as a means to discover endpoints in the network.

Table 256: SNMP MIBs Used by the SNMP Collector

### **Setting SNMP Community Attributes**

The SNMP-based mechanism is capable of profiling devices only if they respond to SNMP, or if the device advertises its capability via LLDP (Link Layer Discovery Protocol). When performing SNMP reads for a device, W-ClearPass uses SNMP Read credentials configured in the network devices, or defaults to using SNMPv2 with "public" community strings specified.

To specify SNMPv2 with community strings:

- 1. Navigate to **Configuration** > **Network** > **Devices**.
- 2. From the **Network Devices** page, select the appropriate device. The **Edit Device Details** dialog opens.
- 3. Select the SNMP Read Settings tab.

Figure 449: Specifying SNMP v2 with Community Strings

Edit Device Details	
Device SNMP Read S	ettings SNMP Write Settings CLI Settings OnConnect Enforcement Attributes
Allow SNMP Read:	Enable Policy Manager to perform SNMP read operations
Policy Manager Zone:	default
SNMP Read Setting:	SNMP v2 with community strings
Community String:	Verify:
Force Read:	Always read information from this device
Read ARP Table Info:	Read ARP table from this device
	Copy Save Cancel

4. Specify the SNMP Read Settings parameters as described in the following table, then click **Save**.

Table 257: SNMP Read Settings Parameters

Parameter	Action/Description
Allow SNMP Read	If not already enabled, enable the <b>Allow SNMP Read</b> check box. The SNMP Read Settings parameter fields are now enabled for configuration.
Policy Manager Zone	Select the Policy Manager Zone. If no Policy Manager Zone is configured, select <b>default</b> .
SNMP Read Setting	Select SNMPv2 with community strings.

#### Table 257: SNMP Read Settings Parameters (Continued)

Parameter	Action/Description
Community String	Enter the <b>Community String</b> value, then reenter the string to verify it.
Force Read	Enable the <b>Force Read</b> check box to ensure that all W-ClearPass nodes in the cluster will read the SNMP information from this device, regardless of the trap configuration on the device. <b>NOTE:</b> This option is especially useful when demonstrating static IP-based device profiling because the <b>Force Read</b> option does not require any trap configuration on the network device.
Read ARP Table Info	If this is a Layer-3 device, and you want to use the ARP table on this device as a way to discover endpoints in the network, enable the <b>Read ARP Table Info</b> check box. <b>NOTE:</b> Static IP endpoints discovered in this way are further probed via SNMP to profile the device.

### **Configuring the Device Info Poll Interval**

Network devices configured with **SNMP Read** enabled are polled periodically for updates based on the time interval configured in the **Device Info Poll Interval**.

To set the Device Info Poll Interval:

- 1. Navigate to **Administration** > **Server Manager** > **Server Configuration**.
- 2. Select the W-ClearPass server of interest.

The Server Configuration page opens.

- 3. Select the Service Parameters tab.
- 4. From the **Select Service** drop-down, select **W-ClearPass network services**.

The W-ClearPass network services page opens.

Figure 450: Specifying the Device Info Poll Interval

System Services Control Service Parameters System Monitoring	Network FIPS		
Select Service: ClearPass network services 💌			A
Parameter Name	Parameter Value	Default Value	Allowed Values
SnmpService			
SNMP Timeout	4 seconds	4	2-30
SNMP Retries	1 retries	1	1-5
LinkUp Timeout	5 seconds	5	3-15
IP Address Cache Timeout	600 seconds	600	12-1200
Uplink Port Detection MAC Threshold	5	5	0-20
SNMP v2c Trap Community	•••••	public	_
SNMP v3 Trap Username	aruba	aruba	=
SNMP v3 Trap Authentication Protocol	<b>•</b>		
SNMP v3 Trap Privacy Protocol	<b>•</b>		
SNMP v3 Trap Authentication Key			
SNMP v3 Trap Privacy Key			
Device Info Poll Interval	60 minutes	60	10-1500
Certificate Auth			
OCSP Check	None	None	
WebAuthService			
Max time to determine network device where client is connected	0 seconds	0	0-100
PostureService			
Audit Thread Pool Size	20 threads	20	5-40
Audit Result Cache Timeout	600 seconds	600	1-864000 -
Back to Server Configuration			Save Cancel

5. In the **minutes** field, enter the **Device Info Poll Interval**, then click **Save**.

## About the Subnet Scan Collector

A network subnet scan discovers the IP addresses of devices in the network.

The devices discovered in this way are further probed using SNMP to fingerprint and assign a profile to the device. Network subnets to be scanned are configured per Policy Manager Zone.

This is particularly useful in deployments that are geographically distributed. In such deployments, it is recommended that you complete the following tasks:

1. Assign the W-ClearPass Policy Managernodes in a cluster to multiple zones depending on the geographical area served by that node.

To set up Policy Manager Zones, navigate to **Administration** > **Server Manager** > **Server Configuration** > **Manage Policy Manager Zones.** 

2. Then enable the profile for a minimum of one node per zone.

For more information, see Managing Policy Manager Zones on page 541.

# **Configuring Subnet Scans**

When you configure subnet scans, you specify the IP subnets that you want to be scanned for discovering hosts in the network and their capabilities. You have two options:

- Schedule a subnet scan
- Initiate an on-demand subnet scan

### Scheduling a Subnet Scan

To schedule a subnet scan:

1. Navigate to the **Configuration** > **Profile Settings** page.

The **Profile Settings** page opens to the **Subnet Scans** page.

#### Figure 451: Subnet Scans Page

c F	Configuration » Pro Profile Settin	file Settings I <b>GS</b>	On-Demand Subnet Scan				
	Subnet Scans	SNMP Configuration	SSH Configuration	WMI Configuration			
Specify the IP subnets to be scanned for discovering hosts and their capabilities -							Schedule Subnet Scan
	Policy Manage	er Zone IP Subnet to So	can Schedule of Scan	1	D 🔁		

2. Click the Schedule Subnet Scan link.

The Schedule Subnet Scan dialog opens.

#### Figure 452: Scheduling a Subnet Scan

Schedule Subnet Scan	8
Policy Manager Zone:	Iondon 💌
IP Subnet to Scan:	10.2.51.0/24
Start Time of Scan:	
Frequency of Scan:	Hourly
Interval (3-350):	24 Hour(s)
	Add Cancel

3. Configure the **Schedule Subnet Scan** parameters as described in the following table. When finished, click **Add**.

Table 258:	Schedule	Subnet Scan	Parameters
------------	----------	-------------	------------

Parameter	Action/Description
Policy Manager Zone	Select the Policy Manager Zone. <b>NOTE:</b> If Policy Manager Zones have not yet been set up, you can select the <b>default</b> zone, which will allow you to proceed with the subnet scan configuration procedure. For details, see Managing Policy Manager Zones on page 541.
IP Subnet to Scan	Enter the IP addresses for the subnets you wish to scan (using comma-separated values).
Start Time of Scan	Specify the time at which the subnet scan should start the first time. When you click this field, a time calendar opens, from which you can select the start time.
Frequency of Scan	<ul> <li>Choose one of the following options to specify the subnet scan's frequency:</li> <li>Hourly: This is the default setting.</li> <li>Daily</li> <li>Weekly: When you select Weekly, the Select Day of Week field appears. Select the day of the week you want the scans to occur.</li> </ul>
Interval	This option is displayed when you select <b>Hourly</b> for the scan frequency. Specify the profile subnet scan interval in hours. The default value is <b>24 hours</b> . The range is from <b>3</b> to <b>350 hours</b> .

You return to the **Subnet Scans** page, where the IP subnets are listed, along with their Policy Manager zone (if specified) and the subnet scan schedule:

Figure 453:	Subnet Scan	Configured
-------------	-------------	------------

c F	Configuration » Profile Settings     On-Demand Subnet Scan							
	Subnet Scans	SNMP Con	figuration	SSH Configuration	WMI Configuration			
	Specify the IP subnets to be scanned for discovering hosts and their capabilities - Schedule Subnet Scan							
	Policy Manag	jer Zone	IP Subn	et to Scan	Schedule of Scan	🔂 🕸		
	1. bangalore		10.2.51	.0/24	Runs daily, scan starts at	17:00 🗟 🖻		

### **Initiating an On-Demand Subnet Scan**

In cases in which you wish to initiate a subnet scan without saving the configuration, you can run an On-Demand Subnet Scan.

To run an On-Demand Subnet Scan:

1. Navigate to **Configuration** > **Profile Setting**s.

The Profile Settings page opens to the Subnet Scans tab.

Figure 454: Initiating an On-Demand Subnet Scan

Configuration » Pro Profile Settin	file Settings I <b>GS</b>	On-Demand Subnet Scan						
Subnet Scans	SNMP Configura	ation SSH Configur	ation WMI Configuration					
Specify the IP su	Specify the IP subnets to be scanned for discovering hosts and their capabilities - Schedule Subnet Scan							
Policy Mana	ger Zone	IP Subnet to Scan	Schedule of Scan	🗗 🖬				
1. bangalore		10.2.51.0/24	Runs daily, scan starts at	17:00				

2. Click the On-Demand Subnet Scan link.

The Initiate On-Demand Subnet Scan dialog opens.

Figure 455: Initiate On-Demand Subnet Scan Dialog

Initiate On-Demand Subne	t Scan	8
Specify the IP subnets to b	e scanned for discovering hosts and their capabilities now -	
Subnets to scan	10.15.0.0/16, 10.13.0.0/16	
	Submit Cance	

- 3. To discover hosts, specify the IP subnets to be scanned in the **Subnets to scan** text field. Separate multiple subnets with commas.
- 4. Click **Submit**.

The subnet scan progress is shown on the **Profile Settings** page. You can view the subnet scan events in the **Monitoring** > **Event Viewer** page.

#### Figure 456: Subnet Scan Logs

Monitoring » Event Viewer Event Viewer Select Server: Garuda-200 india avendasys.com (10							
Filter:	Source	▼ contains ▼	+ Go Clear Filter			Show 100 • records	
#	Source	Level	Category	Action	Timestamp ₹		
	1. Admin UI	INFO	Subnet Scan Initiated	None	Jan 20, 2015 19:46:54 IST		
	2. Device Profiler	INFO	Scan 10. /16 started	None	Jan 20, 2015 19:46:54 IST		
	3. Device Profiler	INFO	Scan 10.: /16 started	None	Jan 20, 2015 19:46:54 IST		
	4. Device Profiler	INFO	Scan 10.: /16 started	None	Jan 20, 2015 19:46:54 IST		

## **SNMP Configuration for Wired Network Profiling**

For wired network profiling, you can configure a list of multiple SNMP community strings to query static IP address devices discovered by the Profiler.

If a static IP address device does not respond to queries from the default public community string, the SNMP service can use the credentials from this custom list to query the device.

To configure SNMP for wired network profiling:

- 1. Navigate to **Configuration** > **Profile Settings**.
- 2. Click the **SNMP Configuration** tab.

Figure 457: Profile Settings > SNMP Configuration Page

Configuration » Profile Settings Profile Settings			On-Demand Subnet Scan
Subnet Scans SNMP Configuration	SSH Configuration	WMI Configuration	
Specify SNMP configuration used for query	ing hosts discovered by	a Subnet Scan	Add SNMP configuration
IP Subnets/IP Addresses 📝 👘			

#### 3. Click Add SNMP Configuration.

The **SNMP Configuration** dialog opens.

Figure 458: Configuring SNMP Community Strings

SNMP Configuration			8
IP Subnets/IP Addresses:	10.15.0.0/16		
Entries			
Version Usern	ame Description	1	<b>a</b>
	No configuration exists		
SNMP Version:	SNMP v2 with community strings		-
Description:	SNMP v2 configuration		
Community String:	•••••	Verify:	•••••
			Reset Save Entry
			Save Cancel

4. Specify the **SNMP Configuration** parameters as described in the following table, click **Save Entry**, then click **Save**:

 Table 259: SNMP Configuration Parameters

Parameter	Action/Description
IP Subnets/ IP Addresses	Enter one or more IP subnet addresses and their subnet masks. For multiple entries, separate multiple IP addresses with commas.
SNMP Version	From the drop-down, select the appropriate SNMP version.
Description	Optionally, enter a description of this SNMP configuration (recommended).
Community String	Enter the community string, then reenter the communty string in the <b>Verify</b> field.

# Accessing SSH and WMI Configuration Information

For information on configuring SSH and WMI credentials:

#### • SSH credentials

For Linux server or network device discovery, specify SSH configuration credentials. For more information, see SSH Credentials Configuration on page 156.

### • WMI credentials

For Windows device discovery, specify WMI (Windows Management Instrumentation) credentials. For more information, see WMI Credentials Configuration on page 158.

This chapter describes the following tasks that you can perform by using the Policy Manager user interface:

- Adding and Modifying Network Devices on page 464
- Adding and Modifying Device Groups on page 474
- Adding and Modifying Proxy Targets on page 473
- Configuring the Ingress Event Sources on page 732

## Introduction

A Policy Manager device represents a Network Access Device (NAD) that sends network access requests to Policy Manager using the supported RADIUS, TACACS+, or SNMP protocol. You can add or modify a device or a device group from the Policy Manager server.

For related information, see SNMP Private MIB, SNMP Traps, System Events, Error Codes on page 867.

For the Policy Manager server to discover and access the network devices, you must perform the following tasks:

- Configure SNMP read credentials on the network device to enable Policy Manager server to query against network devices or perform SNMP write operations. For details, see SNMP Credentials Configuration on page 154.
- Configure SNMP trap configurations on the network device to send SNMP traps to the Policy Manager server. For details, see SNMP Trap Receivers on page 581.
- Ensure that the same SNMP Trap credentials are configured in the SnmpService section under the Administration > Server Configuration > Service Parameters tab of the Policy Manager user interface.
- Configure SNMPTRAPD on the Policy Manager server to receive SNMP traps. For details, see SNMP Private MIB, SNMP Traps, System Events, Error Codes on page 867.

For SNMP enforcement on the network device, one or more of the following traps must be configured on the device:

- Link Up trap
- Link Down trap
- MAC Notification trap

In addition, the device must also support one or more of the following SNMP MIBs:

- RFC-1213 MIB
- IF-MIB, BRIDGE-MIB
- ENTITY-MIB
- Q-BRIDGE-MIB
- CISCO-VLANMEMBERSHIP-MIB
- CISCO-STACK-MIB
- CISCO-MAC-NOTIFICATION-MIB

These traps and MIBs enable Policy Manager to correlate the MAC address, IP address, switch port, and switch information.

 Configure SSH CLI data on the Policy Manager server to allow a phantom login to network devices. For details, see SSH Credentials Configuration on page 156. • Configure DHCP Relay configuration on the network device to ensure that DHCP requests are forwarded from the clients. For more information, see DHCP Collector on page 453.

# **Adding and Modifying Network Devices**

This section provides the following information:

- Adding a Network Device
- Adding and Modifying Proxy Targets
- Adding and Modifying Device Groups
- Configuring the Ingress Event Sources

A Network Access Device (NAD) must belong to the global list of devices in the Policy Manager database in order to connect to Policy Manager using any of the supported protocols.

The Policy Manager **Network Devices** page displays the device name, IP address or subnet address, and a brief description of each configured device.

1. To view this page, navigate to **Configuration > Network > Devices**.

The Network Devices page opens:

#### Figure 459: Network Devices Page

Configuration •	» Network » Devices <b>Devices</b>			Add Device	6
		Device Dell Controller Building 3 add	ded	Export Device	S
Filter: Name	▼ c	:ontains 📃 🛨	Go Clear Filter		Show 10 • records
#	Name 🔺	IP or Subnet A	Address Description		
1. 🔳	Dell Controller 1	192.168.5.68			
2.	Dell Controller Building 3	192.168.68.17	7		
Showing	g 1-2 of 2			Сору	Export Delete

For information on configuring a new network device, see Adding a Network Device on page 464.

## Adding a Network Device

This section describes how to configure a new network device:

- Device Parameters
- SNMP Read Settings Parameters
- SNMP Write Settings Parameters
- CLI Settings Parameters
- Enabling W-ClearPass OnConnect Enforcement on a Network Device
- Querying and Selecting Port Names for OnConnect Enforcement
- Attributes Parameters

To add a network device:

1. Navigate to the **Configuration** > **Network** > **Devices** page.

The **Network Devices** page opens.

### Figure 460: Network Devices Page

Configuration » Network » Devices		
Network Devices	€ Go Clear Filter	<ul> <li>Import</li> <li>▲ Export All</li> <li>➡ Discovered Devices</li> <li>Show 10 ▼ records</li> </ul>
# 🔲 Name 🛆	IP or Subnet Address Description	n
1. Mahesh	10.	
Showing 1-1 of 1		Export Delete

2. Click the **Add** link at the top-right corner.

The **Add Device** page opens.

### **Device Parameters**

Figure 461: Add Device > Device Dialog

Add Device							8
Device SNMP Read S	ettings SNM	P Write Settings	CLI Se	ettings	OnConnect Enforcement	Attributes	
Name:							
IP or Subnet Address:		(e	.g., 192.1	68.1.10 or	192.168.1.1/24 or 192.168	3.1.1-20)	
Description:		4 4 4 4					
RADIUS Shared Secret:				Verify:			
TACACS+ Shared Secret:				Verify:			
Vendor Name:	Aruba	•					
Enable RADIUS CoA:	RA RA	DIUS CoA Port: 3	799				
						Add Cancel	

3. Enter the **Add Device** > **Device** parameters as described in Table 260:

 Table 260: Add Device > Device Parameters

Parameter	Action/Description
Name	Enter the name of the device.
IP Address or Subnet	Specify the IP address or the subnet of the device. You can use a hyphen to indicate the range of device IP addresses following the format <b>a.b.c.d-e</b> . For example, <b>192.168.1.1-20</b> .
Description	Enter a description that provides additional information to identify the device.
RADIUS Shared Secret	Enter the RADIUS shared secret.

#### **Table 260:** Add Device > Device Parameters (Continued)

Parameter	Action/Description
TACACS+ Shared Secret	Enter the TACACS+ shared secret.
Vendor Name	Specify the name of the vendor to load the dictionary associated with this vendor for this device. This field is optional. <b>NOTE: RADIUS:IETF</b> , the dictionary containing the standard set of RADIUS attributes, is always loaded. When you specify a vendor here, the RADIUS dictionary associated with this vendor is automatically enabled.
Enable RADIUS CoA	To configure the UDP port on the device to send CoA (Change of Authorization) actions, enable RADIUS CoA for this device. <b>RADIUS CoA Port:</b> The default value is <b>3799</b> .

### **SNMP Read Settings Parameters**

Use the **SNMP Read Settings** tab to define values that allow W-ClearPass Policy Manager to read information from the device using SNMPv1, SNMPv2, or SNMPv3.



Large or geographically-spread cluster deployments typically do not require each W-ClearPass node to probe all SNMP configured devices. By default, a W-ClearPass node in a cluster only reads network device information for devices configured to send traps to that node.

#### 1. From the Add Device page, select the SNMP Read Settings tab.

The SNMP Read Settings dialog opens:

Figure 462: Add Device > SNMP Read Settings Dialog

Add Device		8
Device SNMP Read S	ettings SNMP Write Settings CLI Settings OnConnect Enforcement Attributes	
Allow SNMP Read:	Enable Policy Manager to perform SNMP read operations	
Policy Manager Zone:	select	
SNMP Read Setting:	SNMP v2 with community strings	
Community String:	Verify:	
Force Read:	Always read information from this device	
Read ARP Table Info:	Read ARP table from this device	
	Add Cance	ł

2. Enter the **SNMP Read Settings** parameters as described in Table 261:

# Table 261: Add Device > SNMP Read Settings Parameters

Parameter	Action/Description
Allow SNMP Read	Toggle to enable or disable SNMP Read operations.
Policy Manager Zone	<ul> <li>You can assign Network Access Devices to a zone, allowing the SNMP service to poll or query only the NADs that are in its zone.</li> <li>From the Policy Manager Zone drop-down, select the zone assigned to the network device that is being added.</li> <li>OnConnect Enforcement is triggered when a trap from a NAD is received by a W-ClearPass node. If the zone assigned to a W-ClearPass node is not same as the zone configured here, then OnConnect Enforcement is not triggered on that W-ClearPass node.</li> <li>NOTE: This setting can be empty or null.</li> </ul>
SNMP Read Setting	<ul> <li>Specify one of the following SNMP Read Settings:</li> <li>SNMP v1 with community strings</li> <li>SNMP v2 with community strings</li> <li>SNMP v3 with no Authentication</li> <li>SNMP v3 with Authentication using MD5 and no Privacy</li> <li>SNMP v3 with Authentication using MD5 and with Privacy</li> <li>SNMP v3 with Authentication using SHA and no Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> </ul>
Community String	Enter the community string for sending the traps. <b>NOTE:</b> Available in SNMP v2 only.
Verify	Reenter the community string for sending the traps.
Force Read	Enable <b>Force Read</b> to ensure that all W-ClearPass Policy Manager nodes in the cluster read SNMP information from this device regardless of the trap configuration on the device. This option is useful when demonstrating a static IP-based device profiling because this does not require any trap configuration on the network device. <b>NOTE:</b> Available in SNMP v1 and SNMP v2 only.
Read ARP Table Info	Enable this setting on a Layer-3 device if you intend to use the ARP table on this device to discover endpoints in the network. static IP endpoints that are discovered this way are probed using SNMP to profile the device.
Username	Specify the Admin user name to use for SNMP read operations. <b>NOTE:</b> Available in SNMP v3 only.

#### Table 261: Add Device > SNMP Read Settings Parameters (Continued)

Parameter	Action/Description
Authentication Key	Specify the SNMP v3 with authentication option (SHA or MD5). <b>NOTE:</b> The <b>EAP-MD5</b> authentication type is not supported if you run W-ClearPass Policy Manager in FIPS mode. <b>NOTE:</b> Authentication Key is available in SNMP v3 only.
Privacy Key	Specify the SNMP v3 with privacy option. <b>NOTE:</b> Available in SNMP v3 only.
Privacy Protocol	<ul> <li>Choose one of the available privacy protocols:</li> <li>DES-CBC</li> <li>AES-128</li> <li>NOTE: Available in SNMP v3 with Privacy only. Privacy allows for encryption of SNMP v3 messages to ensure confidentiality of data.</li> </ul>

### **SNMP Write Settings Parameters**

Use the **SNMP Write Settings** tab to define values that allow W-ClearPass Policy Manager to write to (manage) the device using SNMPv1, SNMPv2, or SNMPv3.

1. From the Add Device page, select the SNMP Write Settings tab.

The SNMP Write Settings dialog opens:

Figure 463: Add Device > SNMP Write Settings Dialog

Add Device					6
Device SNMP Read Se	ettings SNMP Wi	rite Settings	CLI Settings	OnConnect Enforcement	Attributes
Allow SNMP Write:	Enable Policy Ma	nager to perform	m SNMP write ope	erations	
Default VLAN:	(VLAN sett	ing for port whe	n SNMP-enforced	session expires)	
SNMP Write Setting:	SNMP v2 with commu	inity strings		•	
Community String:			Verify:		
					Add Cancel

2. Enter the **SNMP Write Settings** parameters as described in Table 262.

 Table 262: Add Device > SNMP Write Settings Parameters

Parameter	Action/Description
Allow SNMP Write	Toggle to enable or disable SNMP write.
Default VLAN	Specify the VLAN port setting after the SNMP-enforced session expires.
SNMP Write Setting	<ul> <li>Specify the SNMP Write setting for the device. You can set any of the following options:</li> <li>SNMP v1 with community strings</li> <li>SNMP v2 with community strings</li> </ul>
### Table 262: Add Device > SNMP Write Settings Parameters (Continued)

Parameter	Action/Description
	<ul> <li>SNMP v3 with no Authentication</li> <li>SNMP v3 with Authentication using MD5 and no Privacy</li> <li>SNMP v3 with Authentication using MD5 and with Privacy</li> <li>SNMP v3 with Authentication using SHA and no Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>NMP v3 with Authentication using SHA and with Privacy</li> <li>Interventional statement of the s</li></ul>
Community String	Enter the community string for sending the traps.
Verify	Reenter the community string for sending the traps.

## **CLI Settings Parameters**

Use the **CLI Settings** tab to enable or disable the CLI, and define user names, passwords, and port settings for accessing the CLI.

1. From the **Add Device** page, select the **CLI Settings** tab.

The **CLI Settings** dialog opens:

Figure 464: Add Device > CLI Settings Dialog

Add Device					
Device SNMP Read S	ettings	SNMP Write Settings	CLI Settings	OnConnect Enforcement	Attributes
Allow CLI Access:	Enable P	olicy Manager to perform	CLI operations		
Access Type:	I SSH	© Telnet			
Port:	22				
Username:					
Password:			Verify Passwo	ord:	
Username Prompt Regex:					
Password Prompt Regex:					
Command Prompt Regex:					
Enable Prompt Regex:					
Enable Password:			Verify Passwo	ord:	
					Add Cancel

2. Enter the CLI Settings parameters as described in Table 263:

#### Table 263: Add Device > CLI Parameters

Parameter	Action/Description
Allow CLI Access	Toggle to enable or disable CLI access.
Access Type	Select <b>SSH</b> or <b>Telnet</b> . Policy Manager uses the selected access method to log into the device CLI.
Port	Specify the <b>SSH</b> or Telnet <b>TCP</b> port number.
Username	Enter the username to log into the CLI.
Password	Enter the password to log into the CLI.
Username Prompt Regex	Specify the regular expression for the username prompt. Policy Manager looks for this pattern to recognize the Telnet username prompt.
Password Prompt Regex	Specify the regular expression for the password prompt. Policy Manager looks for this pattern to recognize the Telnet password prompt.
Command Prompt Regex	Specify the regular expression for the command line prompt. Policy Manager looks for this pattern to recognize the Telnet command-line prompt.
Enable Prompt Regex	Specify the regular expression for the command line in the <b>enable</b> prompt. Policy Manager looks for this pattern to recognize the Telnet command-line prompt.
Enable Password	Enter then reenter the credentials for the <b>Enable</b> password in the CLI.

# Enabling W-ClearPass OnConnect Enforcement on a Network Device

**OnConnect Enforcement** is an enforcement model that allows you to use non-802.1X methods for device scans, VLAN placement, and so on. OnConnect Enforcement allows enforcement in non-802.1X environments without the need for an agent (such as OnGuard) on the endpoint.

When this feature is enabled, W-ClearPass performs the following actions:

- Detects when a new endpoint connects to the network.
- Scans the endpoint to identify the logged-in user and other device-specific information.
- Triggers a Web-based authentication (WebAuth) for the device.
- Performs SNMP-based enforcement to change the network access profile for the device.

To enable W-ClearPass OnConnect Enforcement on a network device:

 From the Add Device page, select the OnConnect Enforcement tab. The OnConnect Enforcement dialog opens:

#### Figure 465: Add Device > OnConnect Enforcement Dialog

Add Device						
Device	SNMP Read S	Settings	SNMP Write Settings	CLI Settings	OnConnect Enforcement	Attributes
Enable:		🗹 Enab	ble Policy Manager to perfo	orm OnConnect Er	Iforcement	
Port Names	; (csv):	(e.g., F uplink o	astEthernet 1/0/10). Use r trunk ports will be ignore	 empty string to end.	nable for all ports. Ports deter	mined to be
		Query	Ports Click to query devia	ce for ports list	to Port Names	
						Add Cance

2. Enter the **OnConnect Enforcement** parameters as described in Table 264.

Table 264: Add Device > OnConnect Enfo	prcement Parameters
--	---------------------

Parameter	Action/Description
Enable	Select this check box to enable W-ClearPass OnConnect on the network access device being added.
Port Names	<ul> <li>Specify the names and descriptions of the ports to be enabled for OnConnect Enforcement (see the next section for details). You can do so in two ways:</li> <li>Click Query Ports.</li> <li>You can also a enter port names manually as a comma-separated list.</li> <li>Only the ports added in the Port Names field will have OnConnect Enforcement enabled.</li> <li>For example, if you add the port names Fa1/0/3,Fa1/0/5, when clients connect to any of these ports on the specified network device, OnConnect Enforcement is triggered on that network device.</li> <li>NOTE: An empty string will enable OnConnect on all ports. W-ClearPass will attempt to determine the uplink or upstream trunk ports; however, it is recommended to explicitly remove those ports.</li> </ul>
Query Ports	To display the list of ports on the current server, click <b>Query Ports</b> .
Add to Port Names	Once the list of ports are displayed, select the desired ports from the displayed list, then click <b>Add to Port Names</b> . The selected ports are added to the <b>Port Names</b> field.

## **Querying and Selecting Port Names for OnConnect Enforcement**

To query and select port names for a network access device for OnConnect Enforcement:

- 1. From the **Configuration** > **Network** > **Devices** page, select the network device.
- 2. From the Edit Device Details page, select the SNMP Read Settings tab (see Table 261 above).
- 3. In the Allow SNMP Read parameter, select the Enable Policy Manager to perform SNMP read operations check box.
- 4. Select the **OnConnect Enforcement** tab.
- 5. Click the **Query Ports** button.

The list of ports are displayed, as shown in Figure 466.

### Figure 466: Querying Ports

Edit Device Details				8
Device SNMP Read Se	ettings SNMP Write Settings	CLI Settings	OnConnect Enforcement	L
Enable:	Enable Policy Manager to performance	rm OnConnect En	forcement	
Port Names (csv):	(e.g., FastEthernet 1/0/10). Use a determined to be uplink or trunk p	 empty string to er orts will be ignore	nable for all ports. Ports d.	
	Query Ports Click to query device Gi1/0/1 (ACTIVE) Gi1/0/2 (ACTIVE) Gi1/0/3 (ACTIVE) Gi1/0/4 Gi1/0/5 (ACTIVE) Gi1/0/6	e for ports list	to Port Names	
			Copy Save Cance	el

6. Select the ports to use, then click **Add to Port Names**.

The selected port names are added to the **Port Names** list. Only the ports added in the **Port Names** field will have OnConnect Enforcement enabled.

7. Click Save.

### **Attributes Parameters**

To add custom attributes for this device:

- 1. From the **Add Device** page, select the **Attributes** tab.
  - The **Attributes** dialog opens:

Figure 467: Adding Custom Device Attributes

Add	Device				8
D	evice SNMP Read Settings	SNMP Write Settings	CLI Settings	OnConnect Enforcement	Attributes
	Attribute		Value		Ť
1.	<b>•</b>	=			<b>.</b> .
2.	Controller Id				
	Device Type				
	Device Vendor				
	Location				
	OS Version				
	sysContact				
	sysLocation				
	sysName				
					Add Cancel

2. From the Attribute field, click Click to add....

By default, the following custom attributes appear in the **Attribute** drop down:

- Controller ID
- Device Type
- Device Vendor
- Location
- OS Version
- sysContact
- sysLocation
- sysName
- 3. Select one of the defalt attributes or enter a new attribute.

You can enter any name in the **Attribute** field. All attributes are of string datatype.

4. Specify the attribute's value.

You can populate the **Value** field with any string.

- 5. Repeat this procedure as necessary.
- 6. When finished adding custom attributes, click Add.

All attributes entered for a device are available in the role-mapping Rules Editor under the Device namespace.

# **Adding and Modifying Proxy Targets**

A *proxy server* is a dedicated computer or a software system running on a computer that acts as an intermediary between an endpoint device, such as a computer, and another server from which a user or client is requesting a service. The proxy server can exist in the same machine as a firewall server or it canbe on a separate server, which forwards requests through the firewall.

In W-ClearPass Policy Manager, a *proxy target* represents a RADIUS server (Policy Manager or a third party) that is the target of a proxied RADIUS request.

For example, when a branch office employee visits a main office and logs into the network, Policy Manager assigns the request to the first service in priority order that contains a service rule for RADIUS proxy services and appends the domain to the username.

Proxy targets are configured at a global level. They can be used in configuring RADIUS proxy services. For more information, refer to Configuring Policy Manager Services on page 72.

# Adding a Proxy Target

To add a proxy target:

1. Navigate to **Configuration > Network > Proxy Targets**.

The **Proxy Targets** page opens. Policy Manager lists all configured proxy servers in the **Proxy Targets** page.

2. Click **Add**.

The Add Proxy Target dialog opens.

## Figure 468: Add Proxy Target Dialog

Add Proxy Target	8
Name:	BRANCH OFFICE PROXY
Description:	Branch Office
Hostname:	branch1proxy.clearpass.com
Shared Secret:	•••••
Verify Shared Secret:	•••••
RADIUS Authentication Port:	1812 (Default is 1812)
RADIUS Accounting Port:	1813 (Default is 1813)
	Save Cancel

3. Specify the **Add Proxy Target** parameters as described in the following table, then click **Save**:

Parameter	Action/Description
Name	Enter the name of the proxy target.
Description	Enter the description that provides additional information about the proxy target.
Hostname/Shared Secret	Specify the RADIUS hostname.
Shared Secret Verify Shared Secret	Enter the shared secret, then verify it. <b>NOTE:</b> Use the same shared secret that you entered on the proxy target (refer to your RADIUS server configuration).
RADIUS Authentication Port	Enter the UDP port to send the RADIUS request. The default value for this port is <b>1812</b> .
RADIUS Accounting Port	Enter the UDP port to send the RADIUS accounting request. The default value for this port is <b>1813</b> .

### **Table 265:** Add Proxy Target Parameters

# **Adding and Modifying Device Groups**

Policy Manager groups devices into **Device Groups**, which function as a component in service and role mapping rules. Device groups can also be associated with enforcement profiles; Policy Manager sends the attributes associated with these profiles only if the request originated from a device belong to the device groups.

Administrators configure device groups at the global level. Device groups can contain the members of the IP address of a specified subnet, regular expression-based variation, or devices that are previously configured in the Policy Manager database.

Policy Manager lists all configured device groups in the **Device Groups** page (**Configuration > Network > Device Groups**). The following figure displays the **Network Device Groups** page:

Figure 469: Device Groups Page

Configuration » Network » Device Groups Network Device Groups		📌 Add 🛃 Import 🚣 Export All
Filter: Name 💌 contains 👻	🗰 Go Clear Filter	Show 10 💌 records
# 🔲 Name 🛆	Format Description	
1. 🗖 Admin Switch	Subnet Edge Switches at Admin Buidlin	ng 10.26.0.0/16
2. 🔲 LIB Switch	Subnet 10.23.0.0/16	
3. SBZ Switch	Subnet 10.22.0.0/16	
4. 🔲 SESS Switch	Subnet 10.25.0.0/16	
5. 🔲 SIS Switch	Subnet 10.21.0.0/16	
6. 🔲 SOA Switch	Subnet 10.21.0.0/16	
Showing 1-6 of 6		Export Delete

To add a device group, click **Add** at the top-right corner of the **Network Device Groups** page. Complete the fields in the **Add New Device Group** page as described in the following figure:

Figure 470: Add New Device Group Page

		Test Device droup	
Descrip	ition:	This is a test device group	
Format	:	<ul> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>	
Subnet	:	(e.g., 192.168.1.1/24)	
Add	New Device Gro	ID	8
Nam	ie:	Test Device Group 2	
Desc	cription:	This is a test device group 2	
Forn	nat:	<ul> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>	
Regi	ular Expression:	(e.g., ^192(.[0-9]*){3}\$)	
A	dd New Device G	roup	
N	ame:	Test Device Group 2	
D	escription:	This is a test device group 2	
F	ormat:	<ul> <li>Subnet</li> <li>Regular Expression</li> <li>List</li> </ul>	
Li	ist:	Available Devices - Filter  192.168.150.204  192.168.150.60  192.168.5.12  192.168.5.208  192.168.5.214  Selected Devices Fi  Fi  Fi  Fi  Fi  Fi  Fi  Fi  Fi  Fi	lter

The following table describes the **Add New Device Group** page parameters:

Table 266: Add New Device Group Page

Parameter	Description
Name	Enter the name of the device group.
Description	Enter the description that provides additional information about the device group.
Format	Select the format: Subnet, Regular Expression, or List.
Subnet	Enter a subnet consisting of network address and the network suffix (CIDR notation). For example, 192.168.5.0/24.
Regular Expression	Specify a regular expression that represents all IPv4 addresses matching that expression. For example, ^192(.[0-9]*){3}\$.
List: Available/Selected Devices	Use the widgets to move device identifiers between <b>Available</b> and <b>Selected</b> . Click <b>Filter</b> to filter the list based on the text in the associated text box.

# **Configuring the Ingress Event Sources**

The Event Source is the device that sends Syslog events to W-ClearPass. Any events sent that are not from configured event sources are ignored.

To configure the Event Source (in this example, a Juniper Networks SRX gateway):

1. Navigate to **Configuration** > **Network** > **Event Sources**.

The **Event Sources** page opens.

2. To add the Event Source for the desired vendor, click Add.

The **Add Events Source** dialog opens.

#### Figure 471: Adding an Event Source

Add Events Source	8
Name:	10.17.6.50
Description:	Juniper SRX device that sends events to ClearPass.
IPAddress:	10.17.6.50
Type:	Syslog 💌
Vendor:	Juniper 💌
Enable:	$\checkmark$
	Add Cancel

3. Specify the **Add Event Source** parameters as described in Table 267.

## **Table 267:** Configuring the Event Source Parameters

Parameter	Action/Description
Name	1. Enter the IP address of the device that will send Syslog events to W-ClearPass.
Description	Optionally, enter a description of this Event Source.
IP Address	2. Enter the IP address of the device that will send Syslog events to W-ClearPass.
Туре	3. From the drop-down, select the Event Source <b>Type</b> .
Vendor	4. From the drop-down, select the Event Source <b>Vendor</b> .
Enable	5. Select this check box to enable the device as an Event Source.

## 6. When finished, click **Add**.

The Event Sources page now displays the new Event Sources (see Figure 472).

#### Figure 472: Event Sources Page

Configuration » Network » Events Sources					
Events Sources					📌 Add 🐣 Import 📤 Export All
Filter: Name	▼ contains ▼	+	Go Clear Fil	lter	Show 10 💌 records
# 🔲 Name 🛦	Description	IPAddress	Туре	Vendor	Enabled
1. 10.17.6.50		10.17.6.50	Syslog	Juniper	true
Showing 1-1 of 1					Export Delete

The IP address displayed in Figure 472 is the IP address and host name of the Juniper SRX gateway that sends Syslog events to W-ClearPass.

You can access all W-ClearPass administrative activities, including server configuration, log management, certificate and dictionary maintenance, portal definitions, and administrator user account maintenance from the following Administration sections:

- W-ClearPass Portal
  - W-ClearPass Guest Portal on page 480
- Services
  - Services on page 1
- Users and Privileges
  - Managing Admin Users on page 481
  - Managing Admin Privileges on page 486
- Server Manager
  - Server Configuration on page 494
  - Log Configuration on page 567
  - Downloading Local Shared Folders on page 570
  - License Management on page 571
- External Servers
  - SNMP Trap Receivers on page 581
  - Syslog Targets on page 587
  - Syslog Export Filters on page 591
  - Messaging Setup on page 603
  - Endpoint Context Servers on page 606
  - File Backup Servers on page 669
- Certificates
  - Server Certificates on page 671
  - Certificate Trust List on page 681
  - Certificate Revocation Lists on page 683
- Dictionaries
  - RADIUS Dictionary on page 685
  - TACACS+ Services Dictionary on page 686
  - Device Fingerprints Dictionary on page 688
  - Dictionary Attributes on page 689
  - Applications Dictionaries on page 934
  - Configuring Endpoint Context Server Actions on page 614
- Agents and Software Updates
  - OnGuard Settings and OnGuard Custom Web Pages on page 699
  - Software Updates
  - OnGuard Global Agent Settings on page 708

### OnGuard

- Accessing the OnGuard Support Charts on page 739
- Upgrading From OnGuard Plugin Version 1.0 to 2.0 on page 740
- Native Dissolvable Agent Supported Operating Systems and Browsers on page 759
- Insight Report Tool
  - W-ClearPass Insight Reports on page 769
- Support
  - Contacting Support on page 1
  - Remote Assistance on page 1
  - Accessing Documentation on page 1
  - Accessing the OnGuard Support Charts on page 739
- Cluster Update and Upgrade Tools
  - About the Cluster Update Tool on page 713
  - About the Cluster Upgrade Tool on page 718
- Ingress Events Processing
  - Configuring Processing for Ingress Events on page 1

# **W-ClearPass Guest Portal**

To customize the W-ClearPass Guest Portal content for your enterprise:

1. Navigate to the **Administration > W-ClearPass Portal** page.

The following figure displays the W-ClearPass Guest Portal page:

#### Figure 473: W-ClearPass Guest Portal

Administration » Agents an Guest Portal	d Software Updates » Guest Portal
Name:	default
Portal URL:	https://DELL-OEM/agent/portal/
Select Mode:	Authenticate - no health checks (HTML form)
	Username
	Password :
	Submit
Usage Terms Text:	Enable to show terms and conditions of use
Resource Files:	No resource files were uploaded. A ZIP archive containing resource files is supported
Customize Portal:	
Title	
	- Guest Access Portal - Dell
Logo Image	
e	GUEST PORTAL
Header	
(	Guests must login with the username and password provided to access the network
Footer	
<u>Note</u> : If you can r	not access an enterprise resource, it may be because you are in the quarantine network. Please visit Guest Policy Example for more information
Copyright	
	© Copyright 2012 Aruba Networks. All rights reserved.
	Save Cancel

2. Specify the W-ClearPass Guest Portal parameters as described in the following table, then click **Save**:

Parameter	Action/Description
Select Option	<ul> <li>Select the page that the user first sees after logging in to W-ClearPass:</li> <li>Default Landing Page</li> <li>Application Login Page:</li> <li>Guest Portal</li> </ul>
Page Title	Click and enter the text to appear as the page title in the default landing page.
Logo Image	Click and browse to select an image for the banner in the default landing page.
Top section	Click and enter the text to appear as the header in the default landing page.
Bottom section	Click and enter the text to appear as the footer in the default landing page.
Copyright	Click and enter the copyright text to appear in the default landing page.





Both the HTTP and HTTPS protocols are supported for Guest Portal redirection.

# Managing Admin Users

This section describes the following topics:

- Changing the Administration Password
- Adding an Admin User
- Importing and Exporting Admin Users
- Setting Password Policy for Admin Users
- Disabling Admin User Accounts

# **Changing the Administration Password**

After activating the W-ClearPass appliance, the recommended next task is to change the administration password for the newly-activated W-ClearPass server.

To change the administration password:

 Navigate to Administration > Users and Privileges > Admin Users. The Admin Users page opens.

Figure	474:	Admin	Users	Page
--------	------	-------	-------	------

Administration » Users and Privileges » Admin Users			
Admin Users			<ul> <li>Import</li> <li>Export All</li> <li>Account Settings</li> </ul>
Filter: User ID 💌 contains 🔻	+ Go Clear Filter		Show 10 💌 records
# 🔲 User ID 🛦	Name	Privilege Level	Status
1. 🔲 admin	Super Admin	Super Administrator	Enabled
2. 🔲 apiadmin	API Admin	API Administrator	Enabled
Showing 1-2 of 2			Export Delete

In this page, you can view the administrator details such as user ID, user name, and privilege level.

You can also change the admin password, and add, import, export, and set password policies for the admin users by using the links provided at the top-right corner of this page.

2. Select the Admin user you want to modify.

The Edit Admin User dialog opens.

Figure 475: Changing the Administration Password

Edit Admin User	8
User ID:	admin
Name:	Super Admin
Password:	•••••
Verify Password:	•••••
Enable User:	(Check to enable user)
Privilege Level	Super Administrator
	Save Cancel

3. Change the administration password, then click **Save**.

# Adding an Admin User

To add a new admin user:

- 1. Navigate to Administration > Users and Privileges > Admin Users.
- 2. Click the **Add** link at the top-right corner the page.

The Add Admin User dialog opens.

Figure 476: Adding an Admin User

Add Admin User	8
User ID:	
Name:	
Password:	
Verify Password:	
Privilege Level	Super Administrator
	Super Administrator
	Network Administrator
	Help Desk
	Receptionist

3. Specify the **Add Admin User** parameters as described in the following table, then click **Save**:

Parameter	Action/Description
User ID	1. Specify a user ID for this administrator.
Name	2. Specify the name for the admin user.
Password/ Verify Password	3. Specify a password for the local user, then verify the password.
Enable User	4. You must enable this check box to enable the admin user account (is is enabled by default). Otherwise, the admin user account is disabled.
Privilege Level	<ul> <li>5. From the drop-down list, select one of the following admin user privilege levels:</li> <li>API Administrator</li> <li>Help Desk</li> <li>Network Administrator</li> <li>Read-only Administrator</li> <li>Receptionist</li> <li>Super Administrator</li> </ul>

# Importing and Exporting Admin Users

You can import or export the admin user accounts by using the **Import** and **Export All** links at the top-right corner of the **Admin Users** page.

You can also export specific admin user accounts by using the **Export** button that appears after selecting one or more admin user accounts from the list.

For more information, refer to Importing and Exporting Information on page 32.



The passwords of the admin user accounts are not stored in clear text when exported to an XML file.

# **Setting Password Policy for Admin Users**

To set password policies for the administrators:

- 1. Navigate to Administration > Users and Privileges > Admin Users.
- 2. Click the **Account Settings** link at the top-right corner of the **Admin Users** page. The **Password Policy Settings** dialog opens.

# Figure 477: Admin Users > Setting Password Policy

Account Settings		
Password Policy Disable Accounts		
Minimum Length:	6	
Complexity:	No password complexity requirement	
Disallowed Characters:		
Disallowed Words (CSV):		
Additional checks:	May not contain User ID or its characters in reversed order May not contain repeated character four or more times consecutively	
Expiry Days:	0	
Note: Password characters validation will take effect for users created or modified after changes are saved. Other settings will be applied to all users.		
	Save Cancel	

3. Specify the **Password Policy** parameters as described in Table 270, then click **Save**:

Table 270: Password Polic	y Parameters
---------------------------	--------------

Parameter	Action/Description
Minimum Length	1. Specify the minimum length required for the password.
Complexity	<ul> <li>2. Select the complexity setting from the <b>Complexity</b> drop-down list. The complexity settings can be one of the following: <ul> <li>No password complexity requirement</li> <li>At least one uppercase and one lowercase letter</li> <li>At least one digit</li> <li>At least one digit</li> <li>At least one of each: uppercase letter, lowercase letter, digit</li> <li>At least one of each: uppercase letter, lowercase letter, digit, and symbol</li> </ul> </li> </ul>
Disallowed Characters	3. Specify the characters not to be allowed in the password.
Disallowed Words (CSV)	4. Specify the words not to be allowed in the password
Additional Checks	<ul> <li>5. Select any additional checks, if required. The options are:</li> <li>May not contain User ID or its characters in reversed order.</li> <li>May not contain repeated character four or more times consecutively.</li> </ul>
Expiry Days	<ul> <li>6. Set the password expiry time for the local users. The allowed range is 0 to 500 days. The default value is 0.</li> <li>NOTE: If the value is set to 0, the password never expires. For any other value, local users are forced to reset the expired password when they log in. W-ClearPass alerts users five days before the password expires.</li> </ul>



Password Policy settings are effective only for the users created or modified after the changes are saved.

# **Disabling Admin User Accounts**

The Admin user account can be disabled in two ways:

• When the Admin user tries to log in with an invalid password for a configured number of times defined by the **Failed attempts count** parameter, the Admin user account is locked.



If the mechanism for logging in to W-ClearPass Policy Manager is Certificate + Password, the Admin user is allowed to enter the password even if the certificate is invalid.

- When the Admin user tries to log in with an invalid user certificate for a configured number of times defined by the **Failed attempts count** parameter, the Admin user account is disabled.
- To reset the **Failed attempts count** and enable a disabled Admin user account, click the **Reset** button (see Table 271).
- For Admin users whose accounts are locked due to account settings validations, and whose accounts are enabled again after being locked out, entries are logged in both the Audit Viewer (see Audit Viewer on page 167) and the Event Viewer (see Event Viewer on page 169).

The **Disable Account** check occurs every day at midnight.

To specify the conditions for disabling admin user accounts:

- 1. Navigate to Administration > Users and Privileges > Admin Users.
- Click the Account Settings link at the top-right corner of the Admin Users page. The Account Settings page opens.
- 3. Select the **Disable Accounts** tab.

The **Disable Accounts** dialog opens.

Figure 478: Admin Users > Disable Accounts Dialog

Account Settings		8
Password Policy Disab	le Accounts	
Failed attempts count:	times (1-100)	
Reset failed attempts count:	To reset failed attempts count and enable those users, click: Reset	
	Save	Cancel

4. Specify the **Disable Accounts** parameters as described in Table 271, then click **Save**.

#### Table 271: Admin Users > Disable Accounts Parameters

Parameter	Action/Description
Failed attempts count	<ol> <li>Specify the number of failed log-in attempts are allowed before the account is disabled. The range is from 1 to 100 attempts.</li> </ol>
Reset failed attempts count	2. To reset the failed attempts count to zero and reenable those admin users who were disabled after exceeding the failed attempts count, click <b>Reset</b> .

# **Managing Admin Privileges**

This section provides the following information:

- Overview
- Defining Custom Admin Privileges
- Creating Custom Administrator Privileges on page 489
- Administrator Privilege XML File Structure on page 489
- Administrator Privileges and Task IDs on page 489
- Sample Administrator Privilege XML File on page 493

## Overview

W-ClearPass Policy Manager ships with the following default administrator admin privileges XML files:

- API Administrator
- Help Desk
- Network Administrator
- Read-only Administrator
- Receptionist
- Super Administrator

Each of these default admin privileges administrators, define the admin privileges for Policy Manager and for Insight. The default set of admin privileges cannot be modified.

You can export one or more default files and modify the file to create a customized administrator privileges file.

Customized administrator privileges are defined in an XML file with a specific format and then imported into W-ClearPass Policy Manager on the **Admin Privileges** page.

# **Defining Custom Admin Privileges**

When a different set of admin privileges is needed (for example, if you require different admin privileges for the Report module than the admin privileges defined for the other Insight modules), you must create a new admin privileges administrator.

To define custom admin privileges for W-ClearPass and Insight:

 Navigate to the Administration > Users and Privileges > Admin Privileges page. The Admin Privileges page opens:

### Figure 479: Admin Privileges Page

Administration » Users and Privileges » Admin Privileges Admin Privileges



2. Click the **Add** link.

The Add Admin Privileges dialog opens.

Figure 480: Add Admin Privileges Page: Basic Information Tab

Add Admin Privileges		8
Basic Information	Policy Manager Insight	
Name:		
Description:	44	
Access Type:	Give full access to the Admin 💌	
Allow Passwords:		
		Save Cancel

3. Specify the parameters in the **Basic Information** tab as described in Table 272.

**Table 272:** Add Admin Privileges Parameters: Basic Information Tab

Parameter	Action/Description
Name	1. Enter the name of the Admin Privileges administrator.
Description	2. Provide a description of this new admin privileges administrator.
Access Type	<ul> <li>3. Select one of the following Access Types:</li> <li>Give full access to the Admin</li> <li>Give UI access to the Admin</li> <li>Give API access to the Admin</li> </ul>
Allow Passwords	4. Select this check box if you want to allow password access.

📥 Import

# **Configuring Policy Manager Admin Privileges**

To configure the Policy Manager admin privileges:

1. Select the Policy Manager tab.

The following dialog opens:

Figure 481: Specifying Policy Manager Admin Privileges

Edit	Admin Privileges				8
Ge	eneral Policy Manager	Insight			
	Dashboard	Read	©Read,Write	©Read, Write, Delete	-
[-]	Monitoring	Read	Read, Write	Read, Write, Delete	
[+]	Live Monitoring	Read	Read, Write	Read, Write, Delete	=
[+]	Profiler and Discovery	Read	ORead, Write	Read, Write, Delete	
	Audit Viewer	Read	ORead, Write	Read, Write, Delete	
	Event Viewer	Read	ORead, Write	Read, Write, Delete	
	Data Filters	Read	ORead, Write	Read, Write, Delete	
	Blacklisted Users	Read	Read, Write	Read, Write, Delete	
[-]	Configuration	Read	Read, Write	Read, Write, Delete	
	Start Here	Read	Read, Write	Read, Write, Delete	
	Services	Read	Read, Write	Read, Write, Delete	
[+]	Authentication	Read	Read, Write	Read, Write, Delete	-
				Save C	Cancel

2. Specify the admin privileges for each of the W-ClearPass components, then click **Save**.

# **Configuring Insight Admin Privileges**

To configure the Insight admin privileges:

1. Select the **Insight** tab.

The following dialog opens:

Figure 482: Specifying Insight Admin Privileges

Dashboard	Read	Read, Write	Read, Write, Delete
Report	Read	Read, Write	Read, Write, Delete
Alert	Read	Read, Write	Read, Write, Delete
Admin	Read	Read, Write	Read, Write, Delete

2. Specify the admin privileges for each of the Insight modules, then click **Save**.

# **Creating Custom Administrator Privileges**

To create a custom admin privilege XML file, you must use a plain text or XML editor.

Do not use word processing applications such as Microsoft Word, which introduce tags and corrupt the XML file.

To create a custom administrator privilege:

- 1. Create an XML file that defines a privilege.
- 2. Store the new file.
- 3. Navigate to Administration > Users and Privileges > Admin Privileges.
- 4. Click Import Admin Privileges.
- 5. Import the administrator privilege file you created in step 1.

After you complete steps 1 through 5, the new administrator privileges document is displayed on the **Admin Privileges** page.

# Administrator Privilege XML File Structure

Admin privilege files are XML files with a specific structure. It must have a header at the beginning of the file in the following format:

<?xml version="1.0" encoding="UTF-8" standalone="yes"?>

The root tag is **TipsContents**. It is a container for the data in the XML file which must be in the following format:

<TipsContents xmlns="http://www.avendasys.com/tipsapiDefs/1.0">

</TipsContents>

An optional TipsHeader tag can follow the TipsContents tag. The actual admin privileges information is defined with the AdminPrivilege and AdminTask tags. You can use one AdminPrivilege tag for each admin privilege you want to define. The AdminPrivilege tag contains the following two attributes:

- name
- description

You can have one or more AdminTask tags inside the AdminPrivilege tag. Each AdminTask tag defines a lace within the W-ClearPass Policy Manager application that a user with that privilege can view or change. The AdminTask tag contains one taskid attribute and a single AdminTaskAction tag. The AdminTaskAction tag contains an attribute, type which can take a value, RO (read only) or RW (read/write).

The following sample gives the basic structure of an admin privilege file:

```
<AdminPrivileges>
<AdminPrivilege name="" description="">
<AdminTask taskid="">
<AdminTaskAction type=""/>
</AdminTask>
<AdminTaskAction type=""/>
</AdminTaskAction type=""/>
</AdminTask>
</AdminPrivilege>
</AdminPrivileges>
```

# Administrator Privileges and Task IDs

Every element in the W-ClearPass Policy Manager user interface has a task ID associated with it.

The users have access to the elements based on the permissions set for each task or element. By default, any permission provided for a task is applicable for all its sub-tasks.

For example, if you give RW (read-write) permissions for the task, *Enforcements* (con.en), it is automatically applied to its subtasks, *Policies* (con.en.epo) and *Profiles* (con.en.epr). Hence, you need not explicitly define the same permission for those subtasks.

The following table provides the tasks and subtasks of W-ClearPass Policy Manager and their associated task IDs:

Area (W-ClearPass Policy Manager Menu)	Task ID
Dashboard	dnd
Monitoring	mon
Live Monitoring	mon.li
<ul> <li>Access Tracker</li> </ul>	mon.li.ad
<ul> <li>Accounting</li> </ul>	mon.li.ac
<ul> <li>Onguard Activity</li> </ul>	mon.li.ag
Analysis and Trending	mon.li.sp
Endpoint Profiles	mon.li.ep
System Monitor	mon.li.sy
Audit Viewer	mon.av
Blacklisted Users	mon.bl
Event Viewer	mon.ev
Data Filters	mon.df
Configuration	con
Start Here (Services Wizard)	con.sh
Services	con.se
Service Templates	con.st
Authentication	con.au
Methods	con.au.am
Sources	con.au.as
Identity	con.id

Table 273: Administrator Privileges and Task IDs

Area (W-ClearPass Policy Manager Menu)	Task ID
<ul> <li>Single Sign-On</li> </ul>	con.id.sso
<ul> <li>Local Users</li> </ul>	con.id.lu
Endpoints	con.id.ep
<ul> <li>Static Host Lists</li> </ul>	con.id.sh
Roles	con.id.rs
<ul> <li>Role Mappings</li> </ul>	con.id.rm
Posture	con.pv
<ul> <li>Posture Policies</li> </ul>	con.pv.in
<ul> <li>Posture Servers</li> </ul>	con.pv.ex
<ul> <li>Audit Servers</li> </ul>	con.pv.au
Enforcements	con.en
<ul> <li>Policies</li> </ul>	con.en.epo
Profiles	con.en.epr
Network	con.nw
Devices	con.nw.nd
Device Groups	con.nw.ng
Proxy Targets	con.nw.pr
Policy Simulation	con.ps
Profile Settings	con.prs
Administration	adm
User and Privileges	adm.us
<ul> <li>ClearPass Portal</li> </ul>	adm.po.cp
<ul> <li>Admin Users</li> </ul>	adm.us.au
<ul> <li>Admin Privileges</li> </ul>	adm.us.ap
Server Manager	adm.mg

# Table 273: Administrator Privileges and Task IDs (Continued)

Α	rea (W-ClearPass Policy Manager Menu)	Task ID
	<ul> <li>Server Configuration</li> </ul>	adm.mg.sc
	<ul> <li>Log Configuration</li> </ul>	adm.mg.ls
	<ul> <li>Local Shared Folders</li> </ul>	adm.mg.sf
	Licensing	adm.mg.li
•	External Servers	adm.xs
	<ul> <li>SNMP Trap Receivers</li> </ul>	adm.xs.st
	<ul> <li>Syslog Targets</li> </ul>	adm.xs.es
	<ul> <li>Syslog Export Filters</li> </ul>	adm.xs.sx
	<ul> <li>Messaging Setup</li> </ul>	adm.xs.me
	<ul> <li>Endpoint Context Servers</li> </ul>	adm.xs.cs
	Context Server Actions	adm.di.csa
•	Certificates	adm.cm
	Server Certificate	adm.cm.mc
	Trust List	adm.cm.ctl
	<ul> <li>Revocation List</li> </ul>	adm.cm.crl
•	Dictionaries	adm.di
	RADIUS	adm.di.rd
	Posture	adm.di.pd
	TACACS+ Services	adm.di.td
	<ul> <li>Fingerprints</li> </ul>	adm.di.df
	<ul> <li>Attributes</li> </ul>	adm.di.at
	<ul> <li>Applications</li> </ul>	adm.di.ad
•	Agents and Software Updates	adm.po
	<ul> <li>Onguard Settings</li> </ul>	adm.po.aas
	Software Updates	adm.po.es

# Table 273: Administrator Privileges and Task IDs (Continued)

Table 273: Administrator Privileges and Task IDs (Continued)

Area (W-ClearPass Policy Manager Menu)	Task ID
Support	adm.su
<ul> <li>Contact Support</li> </ul>	adm.su.cs
Remote Assistance	adm.su.ra
<ul> <li>Documentation</li> </ul>	adm.su.doc

# Sample Administrator Privilege XML File

This section provides sample XML files with different admin privileges for various user interface elements:

- Read Only (R) Privileges to All Sections
- Read/Write Access
- Read/Write Permissions

## **Read Only (R) Privileges to All Sections**

The following sample provides Read Only (R) privileges to all the sections (dnd, con, mon, adm):

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<TipsContents xmlns="http://www.avendasys.com/tipsapiDefs/1.0">
<TipsHeader exportTime="Thu Jul 26 17:57:50 IST 2016" version="6.6"/>
 <AdminPrivileges>
  <AdminPrivilege name="Read-only Administrator" description="A read-only administrator is only allowed to read all</p>
configuration elements">
   <AdminTask taskid="con"> //Refers to Configuration
    <AdminTaskAction type="R"/>
   </AdminTask>
   <AdminTask taskid="dnd"> //Refers to DashBoard
    <AdminTaskAction type="R"/>
   </AdminTask>
   <AdminTask taskid="mon"> //Refers to Monitoring
    <AdminTaskAction type="R"/>
   </AdminTask>
   <AdminTask taskid="adm"> //Refers to Administration
    <AdminTaskAction type="R"/>
   </AdminTask>
  </AdminPrivilege>
 </AdminPrivileges>
</TipsContents>
Read/Write Access
The following sample provides Read/Write access only to Guest, Local and Endpoint Repository:
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<TipsContents xmlns="http://www.avendasys.com/tipsapiDefs/1.0">
```

<TipsHeader exportTime="Thu Jul 26 17:57:50 IST 2016" version="6.6"/>

<AdminPrivileges>

<AdminPrivilege name="Read/Write Access to Guest, Local and Endpoint Repository" description="A read-only administrator is only allowed to read all configuration elements">

- <AdminTask taskid="con.id.lu"> //Refers to Local Users Section
- <AdminTaskAction type="RW"/>

</AdminTask>

<AdminTask taskid="con.id.gu"> //Refers to Guest Users Section <AdminTaskAction type="RW"/>

Adminiaskaction type= RW /2

```
</AdminTask>
<AdminTask taskid="con.id.ep"> //Refers to Endpoints Section
<AdminTaskAction type="RW"/>
</AdminTask>
</AdminPrivilege>
</AdminPrivileges>
</TipsContents>
```

## **Read/Write Permissions**

The following sample provides Read/Write permissions to DashBoard/ Monitoring and ReadOnly permissions to Server Configuration:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<TipsContents xmlns="http://www.avendasys.com/tipsapiDefs/1.0">
<TipsHeader exportTime="Thu Jul 26 17:57:50 IST 2016" version="6.6"/>
<AdminPrivileges>
 <AdminPrivilege name="Limited access permission" description="A read-only administrator is only allowed to read</p>
all configuration elements">
   <AdminTask taskid="dnd"> //Refers to DashBoard
   <AdminTaskAction type="RW"/>
   </AdminTask>
   <AdminTask taskid="mon"> //Refers to Monitoring
   <AdminTaskAction type="RW"/>
   </AdminTask>
   <AdminTask taskid="adm.mg.sc"> //Refers to Server Configuration
   <AdminTaskAction type="R"/>
  </AdminTask>
 </AdminPrivilege>
</AdminPrivileges>
</TipsContents>
```

# **Server Configuration**

This section describes the following server configuration tasks:

- Editing Server Configuration Settings on page 495
- Configuration Tasks for Disabled Nodes in a Cluster on page 496
- Synchronizing the Cluster Date and Time with the NTP Server on page 537
- Changing the Cluster-Wide Password on page 540
- Managing Policy Manager Zones on page 541
- Configuring NetEvents Targets on page 543
- Configuring Virtual IP Settings on page 545
- Clearing Machine Authentication Cache on page 545
- Cluster-Wide Parameters on page 547
- Making a Subscriber Node on page 546
- Collecting Logs on page 562
- Backing Up the Policy Manager Database on page 563
- Restoring Policy Manager Configuration Data on page 564
- Performing a System Cleanup on page 565
- Shutting Down or Rebooting the Server on page 566
- Dropping a Subscriber Node on page 567

You can perform numerous server configuration tasks by navigating to **Administration > Server Manager > Server Configuration** page in W-ClearPass Policy Manager.

Figure 483: Server Configuration Page

Administration » Server Manager Server Configuration	» Server Configuration			<ul> <li>Set Date</li> <li>Change</li> <li>Manage</li> </ul>	e & Time Cluster Password Policy Manager Zon	es
Publisher Server: VM-6121 [10.	1			<ul> <li>NetEven</li> <li>Virtual IF</li> <li>Clear Ma</li> <li>Make Su</li> <li>Cluster-1</li> </ul>	ts Targets 2 Settings achine Authenticatior Ibscriber Wide Parameters	n Cache
# Server Name ▲	Management Port	Data Port	Zone	Profile	Cluster Sync	Last Sync Time
1. VM-6121	10.	-	default	Enabled	Enabled	-
Showing 1-1 of 1			Collect	t Logs Backup Re	estore Cleanup St	hutdown Reboot

# **Editing Server Configuration Settings**

This section provides the following information:

- Cluster-Related Options
- Modifying W-ClearPass Server Settings
- Configuration Tasks for Disabled Nodes in a Cluster

To modify the configuration settings of a W-ClearPass server:

 Navigate to the Administration > Server Manager > Server Configuration page. The Server Configuration page opens.

Figure 484: Server Configuration Page



2. Click the W-ClearPass server name of interest.

The **Server Configuration** page for the selected server opens:

#### Figure 485: Server Configuration Page for the Selected Server

System	Services Cont	ol Se	rvice Parameters	System Monitoring	Network	FIPS		
Hostname:			Naresh-CPPM					*
QDN:								
Policy Mana	ger Zone:		default	•			Manage Policy Manager Zones	
Enable Profi	ile:		Enable this s	erver for endpoint clas	sification			
Enable Perf	ormance Monitor	ing Displa	y: 🔽 Enable this s	erver for performance	monitoring di	splay		
Insight Sett	ing:		Enable Insig	ht				
OnConnect	Setting:		Enable OnCo	onnect				
Enable Ingr	ess Events Proce	essing:	Enable Ingre	ess Events processing o	n this server			Ξ
Span Port:			None	•				
				IPv4		IPv6	Action	
		IP Addres	s	10.				
Manageme	ent Port	Subnet M	ask	255.255.255.0			Configure	
		Default G	ateway	10.				
		IP Addres	s					
Data/Exte	rnal Port	Subnet M	ask				Configure	-
		Default G	ateway					
		Primary		10.1.10.10				
DNS Settin	gs	Secondar	Y				Configure	Ŧ
< Back to	o Server Confid	uration						

# **Cluster-Related Options**

For details on the cluster-related options, see Server Configuration Cluster Options on page 537.

# **Modifying W-ClearPass Server Settings**

For details on modifying W-ClearPass server settings, refer to the following sections:

- System Page on page 499
- Services Control Page on page 507
- Service Parameters Page on page 508
- System Monitoring Page on page 523
- Network Page on page 525
- FIPS Page on page 534

# **Configuration Tasks for Disabled Nodes in a Cluster**

You can perform the following configuration tasks only for disabled nodes in a cluster:

- Synchronizing the Cluster Password
- Promoting a W-ClearPass Subscriber Node to Publisher
- Joining a W-ClearPass Server Back to the Cluster

#### Figure 486: Server Configuration Page with Disabled Nodes

Administ Serve	tration » Server Manager » Se er Configuration er Server: vm-69 [10.17.5.69	rver Configuration			❷ Se * Ch ⊮ Ma ⊮ Ne * Vir * Clu	: Date & Time ange Cluster Pass nage Policy Mana Events Targets tual IP Settings ar Machine Authe ster-Wide Paramo	word ger Zones ntication Cache eters
#	Server Name 🛆	Management Port	Data Port	Zone	Profile	Cluster Sync	Last Sync Time
1	. ◎ vm-65	10.17V7V35	-	default	Enabled	Disabled	Jan 16, 2015 14:08:28 IST
2	. vm-66	1011110100	-	default	Enabled	Enabled	Jan 16, 2015 14:26:29 IST
3	0 ym=69			default	Enabled	Enabled	-

For more information on the Service Configuration, see Server Configuration on page 494.

Showing 1-3 of 3

Collect Logs Backup Restore Cleanup Shutdown Reboot Drop Subscriber

## Synchronizing the Cluster Password

Use the **Synchronize Cluster Password** link to synchronize the password of the selected node with cluster. Synchronizing the cluster password will change the appadmin password for all the nodes in the cluster.

The following figure displays the Synchronize Cluster Password with Publisher dialog:

Figure 487: Synchronize Cluster Password with Publisher Dialog

Synchronize Cluster Password with Publisher						
New Password						
Verify Password						
<b>WARNING</b> : WARNING: appadmin password for	Changing Cluster Password will change the all nodes in the cluster.					
	Save Cance	el				

### Promoting a W-ClearPass Subscriber Node to Publisher

Use the **Promote To Publisher** link to promote the selected node as a Publisher node. You can enable this node as a Publisher node using any other active node that is part of the same cluster.

All application licenses will be deactivated; you need to contact Dell Support to reactivate these licenses. The following figure displays the **Promote to Publisher** window:

#### Figure 488: Promote Node to Publisher



### Joining a W-ClearPass Server Back to the Cluster

Use the Join server back to cluster link to join a W-ClearPass server back to the cluster.

You can use this option only for a server that is in the **Cluster Sync** > **Disabled** state.



Only users with Admin access can join a W-ClearPass node back to a cluster.

To join a server back to the cluster:

1. Select a Subscriber node that is in **Disabled** state.

The **Server Configuration > System** tab opens.

#### Figure 489: Server Configuration > Join Server Back to Cluster Link

Administration » Server Manager » Server Configuration - vm-69 Set Time Zone
 Synchronize Cluster Password
 Promote To Publisher Server Configuration - vm-69 (10.....) \* Join server back to cluster Services Control Service Parameters System Monitoring Network FIPS vm-69 Hostname: FODN: Policy Manager Zone: default -Manage Policy Manager Zones Enable Profile: Enable this server for endpoint classification Enable Performance Monitoring Display: 🔲 Enable this server for performance monitoring display Enable Insight Insight Setting: Span Port: -- None --• IPv4 Action IPv6 10.....62 IP Address Management Port Subnet Mask 255.255.255.0 Default Gateway IP Address Data/External Port Subnet Mask Configure Default Gateway Primary 

2. Click the Join server back to cluster link at the top-right corner.

A warning message appears with a prompt to promote the node to **Publisher**. This option can only be triggered from a node that is currently active in the cluster. The following message displays the warning message:

Figure 490: Join Server Back to Cluster Confirmation Dialog

Join server back to cluster	8
Join server 10.17.5.69 back to cluster?	
Promote to Publisher?	
<b>WARNING</b> : All data that is not synced from the failed publisher will be lost (like new guest accounts that does not exist in current running publisher).	
Yes Cancel	

3. Click Yes.

A progress indicator shows the progress of the operation.

The following figure displays the Join server back to cluster progress indicator:

Figure 491: Join Server Back to Cluster Progress Window



4. For a failed Publisher node, the following message will be displayed in the **Dashboard** page:

Figure 492: Publisher Warning Message



## **System Page**

The Server Configuration page opens onto the System page (see Figure 493).

Figure 493: Server Configuration > System Page

System S	Services Con	trol Servic	e Parameters Sy	stem Monitoring Netw	vork FIPS				
Hostname:			Naresh-CPPM						*
FQDN:									
Policy Manager	Zone:		default	•			Manage Policy Manager Zo	nes	
Enable Profile:			Enable this server	for endpoint classification	n				
Enable Perform	nance Monito	oring Display:	Enable this server	for performance monitor	ing display				
Insight Setting:	:		Enable Insight						
OnConnect Set	tting:		Enable OnConnec	t .					
Enable Ingress	Events Prod	cessing:	Enable Ingress Ev	ents processing on this se	erver				Ξ
Span Port:			None	•					
			IF	v4	IPv6		Action		
		IP Address	10						
Management	Port	Subnet Mask	25	5.255.255.0			Configure		
		Default Gate	way 10	l					
		IP Address							
Data/Externa	Nata/External Port Subnet Mask Configure		Configure						
		Default Gate	way						
		Primary	10	.1.10.10					
DNS Settings		Secondary					Configure		Ŧ
< Back to Se	erver Conf	iguration							

1. Specify the Server Configuration > System page parameters as described in the following table, then click **Save**:

Parameter	Action/Description
Hostname	1. Specify the host name of the Policy Manager server. <b>NOTE:</b> You do not need to enter the fully qualified domain name in this field.
FQDN	2. Enter the Fully-Qualified Domain Name (FQDN) of the Policy Manager server.
Policy Manager Zone	<ol> <li>To add or delete zones, select a previously configured zone from the drop-down list, then click the Manage Policy Manager Zones link.</li> <li>For more information on adding or deleting zones, see Adding Policy Manager Zones.</li> </ol>
Enable Profile	<ol> <li>To enable the Policy Manager server to perform endpoint classifications, select the Enable Profile check box.</li> </ol>

**Table 274:** Server Configuration > System Page Parameters

# Table 274: Server Configuration > System Page Parameters (Continued)

Parameter	Action/Description
Enable Performance Monitoring	<ol> <li>To enable the W-ClearPass Policy Manager server to perform performance monitoring, select the Enable Performance Monitoring check box.</li> </ol>
Insight Setting	<ul> <li>6. To enable the Insight reporting tool on this node, select the Enable Insight check box.</li> <li>NOTE:</li> <li>When you enable this check box for Insight on a node in a cluster, the [Insight Repository] configuration is updated automatically to point to the management IP address of that server.</li> <li>When this check box is enabled for other servers in the cluster, they are added as backups for the same authentication source.</li> <li>The order of the primary and backup servers in the [Insight Repository] is the same order in which the user enables Insight on the server.</li> </ul>
Enable as Insight Master	<ol> <li>To specify the current server in the cluster as an Insight Master, select this check box.</li> <li>NOTE: This option is available only when Insight Setting &gt; Enable Insight is enabled.</li> </ol>
OnConnect Setting	<ol> <li>To enable the OnConnect Enforcement on this node, select the Enable OnConnect check box.</li> <li>When you enable OnConnect, a drop-down box appears that allows you to specify whether the selected server is the Primary or Secondary master for agentless OnConnect Enforcement in its zone.</li> <li>NOTE: When you enable the Enable OnConnect check box, you must specify the current W-ClearPass server as a Primary or Secondary Master for OnConnect Enforcement.</li> <li>From the drop-down list, select Primary master or Secondary master. The first server that is enabled for OnConnect Enforcement in a zone is automatically designated as the Primary master for that zone. After other servers in the zone are enabled for OnConnect Enforcement, if the Primary master fails, the designated Secondary master takes over until the Primary master is back on-line. For information on creating an OnConnect Enforcement service, see W-ClearPass OnConnect Enforcement Service on page 100.</li> <li>NOTE: In order for OnConnect Enforcement to be fully functional, OnConnect must be enabled both the W-ClearPass server and on any network devices that you wish to use for OnConnect Enforcement (see Enabling W-ClearPass OnConnect Enforcement on a Network Device on page 470).</li> <li>NOTE: During OnConnect, the domain name and machine name are fetched, along with the logged-in user name. The domain name can be used as an attribute for enforcement policies.</li> </ol>
Enable Ingress Events Processing	10. Check this check box to enable ingress events processing on this server. For more information, see Configuring Processing for Ingress Events.
Enable as Insight Master	11. To specify the current server in a cluster as an Insight Master, select this check box. <b>NOTE:</b> This option is available only when <b>Insight Setting</b> > <b>Enable Insight</b> is enabled.
Span Port	12. If necessary, select a port for DHCP spanning. On selecting a port, the <b>Enable TCP/ARP Fingerprinting</b> check box appears.

### Table 274: Server Configuration > System Page Parameters (Continued)

Parameter	Action/Description
	This field is optional.
Enable TCP/ARP Fingerprinting	<ul> <li>13. To enable TCP/ARP fingerprinting, select the Enable TCP/ARP Fingerprinting check box.</li> <li>This feature allows the Netbridge service to capture TCP and ARP packets and post the derived inputs to the Device Profiler.</li> <li>NOTE: This option appears only when you specify a Span Port.</li> </ul>
Management Port	14. To configure the Management Port parameters, click <b>Configure.</b> The <b>Configure</b> <b>Management Port</b> dialog opens. For details, see Management Port Configuration on page 501.
Data/External Port	15. To configure the Data/External port, click <b>Configure.</b> For details, see Data/External Port Configuration on page 502.
DNS Settings	16. To configure the DNS settings, click <b>Configure</b> . For details, see DNS Settings Configuration on page 502.
AD Domains	Displays a list of the joined Active Directory domains. 17. To join an active directory domain, click <b>Join Domain</b> . For details on joining an AD domain, see Join AD Domain Configuration on page 503.

### **Management Port Configuration**

To configure the W-ClearPass server's Management port:

1. From the Administration > Server Manager > Server Configuration > System > Management Port section, click Configure.

The **Configure Management Port** dialog opens.

Figure 494: Configure Management Port Dialog

Configure Management Port						
Select IP version						
IP Address:	10.1					
Subnet Mask:	255.255.255.0					
Default Gateway:	101					
WARNING: Changing IP of connectivity and require re take effect	letails might cause system to lose network login. Save Server Configuration page for changes to					
	Update Cancel					

- 2. Select IP Version: Select the IP version—IPv4 or IPv6.
- 3. IP Address: Specify the IP address (IPv4 or IPv6) to access the W-ClearPass Policy Manager.
- 4. **Subnet Mask**: Specify the management interface subnet mask for an IPv4 address.
  - IPv6 addresses do not require a netmask as they use Classless Inter-Domain Routing (CIDR).
- 5. **Default Gateway**: Specify the default gateway for the management interface.
- 6. Click **Update**.

### **Data/External Port Configuration**

To configure the W-ClearPass server's Data/External port:

 From the Server Configuration > System > Data/External Port section, click Configure. The Configure Data/External Port dialog opens.

Figure 495: Configure Data/External Port Dialog

Configure Data/External Port					
Select IP version					
IP Address:					
Subnet Mask:					
Default Gateway:					
WARNING: Changing IP of connectivity and require re take effect	letails might cause system to lose network login. Save Server Configuration page for changes to				
	Update Cancel				

- 2. Select IP Version: Select the IP version—IPv4 or IPv6.
- 3. IP Address: Specify the IP address (IPv4 or IPv6) of the W-ClearPass server's data interface.
- 4. **Subnet Mask**: Specify the data interface subnet mask for an IPv4 address. IPv6 addresses do not require a netmask as they use Classless Inter-Domain Routing (CIDR).
- 5. Default Gateway: Specify the default gateway for the data interface.
- 6. Click Update.

### **DNS Settings Configuration**

To configure the W-ClearPass server's Data/External port:

 From the Server Configuration page > System tab > DNS Settings, click Configure. The Configure DNS Setting dialog opens.

Figure 496: Configure DNS Settings Dialog

Configure DNS Settings		8		
Primary:	10.			
Secondary:	10.			
Tertiary:				
Note: Save Server Configuration page for changes to take effect				
	Update Cancel			

### 2. **Primary**: Specify the primary DNS server for name look-up.



A DNS server can be primary for one domain and secondary for another. Only one DNS server should be configured as primary for a domain, but you can have any number of secondary DNS servers.



### 3. **Secondary**: Specify one or more secondary DNS servers for name look-up.

The recommended practice is to configure the primary and secondary DNS servers on separate machines, on separate Internet connections, and in separate geographic locations.

- 4. **Tertiary**: Optionally, in the rare event of both the primary and secondary DNS servers going down, you can configure a tertiary DNS server.
- 5. Click Update.

Join AD Domain Configuration

To join the selected W-ClearPass server to an Active Directory domain:

 From the Server Configuration page > System tab > AD Domains, click Join AD Domain. The Join AD Domain dialog opens.

Figure 497: Join AD Domain Dialog

Join AD Domain				
Enter the FQDN of the controller and the short (NETBIOS) name for the				
domain:				
Domain Controller				
NetBIOS Name				
In case of a controller name conflict  Use specified Domain Controller  Use Domain Controller returned by DNS query  Fail on conflict				
Vse default domain admin user [Administrator]				
Username				
Password				
Save Cancel				

2. **Domain Controller**: Enter the Fully Qualified Domain Name (FQDN) of the domain controller, then press **Tab**.

The following message is displayed: Trying to determine the NetBIOS name...

W-ClearPass searches for the NetBIOS name for the domain.

			7
N	0	т	E

NetBIOS is another term for the short domain name, or the NT4 domain name, also known as the pre-Windows 2000 domain name.

If W-ClearPass determines the NetBIOS name, the NetBIOS Name field is automatically populated.

- 3. In case of a controller name conflict:
  - a. Use specified Domain Controller: Accept the default setting.
  - b. Use default domain admin user [Administrator]: Accept the default setting.



In a production environment, it is likely that an Administrative username that has permissions to join machines to the domain would be used for the default domain admin user. In that case, 1) disable (that is, uncheck) the **Use default domain admin user [Administrator]** check box and 2) enter the Administrative username and password in the fields provided.

c. **Password**: Enter the password for the user account that will join W-ClearPass with the domain, then click **Save**.

Table 275 displays the characters that are allowed and not allowed for the Active Directory username and passoword:

**Table 275:** Characters Allowed and Not Allowed for Active Directory

 Username and Password

Field	Characters Allowed	Not Allowed
Username	~!@#\$%^*+={},.\'"?/	`&()
Password	! @ # \$ % ^ & * ( ) + = { } < , > . ? /	~`[]\ ;:'"

The **Join AD Domain** status screen opens. The screen displays the message "Adding host to AD domain," and the screen displays status during the joining process.

When the joining process completes successfully, you see the message "Added host to the domain."

### 4. Click Close.

You return to the **Server Configuration** page, and it now shows that the W-ClearPass server is joined to the domain.

Now that the W-ClearPass Policy Manager server has joined the domain, the server can authenticate users with Active Directory.

After an Active Directory Domain is added, the domain controller can be setup as a password server. For more information on adding a password server, see Adding a Password Server on page 506.

### Join AD Domain

You can join W-ClearPass Policy Manager to an Active Directory (AD) domain to authenticate users and computers that are members of an Active Directory domain. If you join W-ClearPass to an Active Directory domain, it creates an account for the W-ClearPass node in the Active Directory database.

Users can then authenticate into the network using 802.1X and EAP methods, such as PEAP-MSCHAPv2, with their own Active Directory credentials.

If you need to authenticate users belonging to multiple Active Directory forests or domains in your network, and there is no trust relationship between these entities, then you must join W-ClearPass to each of these untrusted forests or domains.



W-ClearPass does not require to join multiple domains belonging to the same Active Directory forest because a oneway trust relationship exists between those domains. In this case, W-ClearPass can join the root domain.

W-ClearPass can join or leave an Active Directory domain by using the following two buttons in the **Server Configuration** page > **System** tab:

- Join Domain: Click Join Domain to join this W-ClearPass appliance to an Active Directory domain. Password servers can be configured after Policy Manager is successfully joined. For more information on adding a password server, see Adding a Password Server on page 506.
- Leave Domain: If the server is already part of multiple Active Directory domains, click Leave Domain to disassociate this W-ClearPass appliance from an Active Directory domain.



For most use cases, if you have multiple nodes in the cluster, you must join each node to the same Active Directory domain.
# The following figure displays the **Join AD Domain** dialog:

Figure 498: Join AD Domain Dialog

Join AD Domain	0	
Enter the FQDN of domain:	the controller and the short (NETBIOS) name for the	
Domain Controller	AMG-AD.LOCADOMAIN.COM	
NetBIOS Name	AMG-AD	
In case of a contr	oller name conflict	
<ul> <li>Use specified Domain Controller</li> <li>Use Domain Controller returned by DNS query</li> <li>Fail on conflict</li> </ul>		
☑ Use default dom	ain admin user [Administrator]	
Username		
Password	•••••	
	Save Cancel	

Specify the Join AD Domain parameters as described in the following table.

Table	276:	Ioin A	AD D	Domain	Parameters
		,			

Parameter	Action/Description
Domain Controller	Enter the fully qualified name of the Active Directory domain controller.
NETBIOS name (optional)	Enter the NetBIOS name of the domain. Enter this value only if this is different from your regular Active Directory domain name. If this is different from your domain name (usually a shorter name), enter that name here. Contact your Active Directory administrator about the NetBIOS name. <b>NOTE:</b> If you enter an incorrect value for the NetBIOS name, you see a warning message in the user interface. If you see this warning message, leave the domain by clicking on the <b>Leave</b> <b>Domain</b> button (which replaces the <b>Join Domain</b> button once you join the domain). After leaving the domain, join again with the correct NetBIOS name.
Domain Controller name conflict	<ul> <li>Specify the action to take in the event of a domain controller name conflict.</li> <li>In some deployments (especially if there are multiple domain controllers, or if the domain name has been wrongly entered in the last step), the domain controller FQDN returned by the DNS query can be different from what was entered. In this case, you can:</li> <li>Use specified Domain Controller: Continue to use the domain controller name that you entered.</li> <li>Use Domain Controller returned by DNS query: Use the domain controller name returned by the DNS query.</li> <li>Fail on conflict: Abort the Join Domain operation.</li> </ul>

## Table 276: Join AD Domain Parameters (Continued)

Parameter	Action/Description
Use default domain admin user	Check this box to use the Administrator user name to join the domain
Username	Enter the user ID of the domain administrator account. This field is disabled if the <b>Use default domain admin user</b> check box is selected.
Password	Enter the password of the domain administrator account.

## Adding a Password Server

After W-ClearPass successfully joins an Active Directory domain, you can configure a restricted list of domain controllers to be used for MSCHAP authentication. If this is not configured, then all available domain controllers obtained from DNS will be included.

To add a password server:

1. In the **AD Domains** section of the **System** tab, click the Add Password Server icon **P**. This icon appears only after W-ClearPass joins at least one Active Directory domain (see Figure 499).

## Figure 499: Add Password Server icon

A	D Domains:				Join AD Domain
	Domain Controller	NetBIOS Name	Password Servers		Action
1	AMG-AD.LOCALDOMAIN.COM	AMG-AD	-	Ð	Leave AD Domain

## The Configure AD Password Servers page opens.

2. Specify the domain name, NetBIOS Name, and the password servers.

The password servers can be a hostname or an IP address. Use a new line for each entry.

3. Click **Save** to complete adding the password servers.

The following figure displays the **Configure AD Password Servers** dialog with the password servers added to the configuration:

#### Figure 500: Active Directory Password Server Added

Configure AD I	Password Serv	vers	8
Configure a res authentication otherwise	tricted list of if desired. All	domain controllers to be used available domain controllers wo	for MSCHAP ould be included
Domain Contro	oller:	AMG-AD.LOCADOMAIN.COM	]
NetBIOS Name	e:	AMG-AD	]
Password Serv	vers:	10.2.100.120 1.1.1.1	
Note: Enter H one entry per	lostname or IP line	Address in the Password Serv	ers textbox,
		Reset	Save Cancel

# **Services Control Page**

From the **Services Control** page, you can:

- View the status of all the services: Running or Stopped.
- Stop or start Policy Manager services, including any Active Directory domains that the server joins.

The following figure displays the **Services Control** page:

# Figure 501: Services Control Page

Syst	tem Services Control	Service Parameters	System Monitoring	Network FIPS	
	Service Name			Status	Action
1.	AirGroup notification servio	ce		Running	Stop
2.	Async DB write service			Running	Stop
з.	Async network services			Running	Stop
4.	DB change notification ser	ver		Running	Stop
5.	DB replication service			Running	Stop
6.	Micros Fidelio FIAS			Running	Stop
7.	Multi-master cache			Running	Stop
8.	Policy server			Running	Stop
9.	Radius server			Running	Stop
10.	System auxiliary services			Running	Stop
11.	System monitor service			Running	Stop
12.	Tacacs server			Running	Stop
13.	Virtual IP service			Stopped	Start
14.	AMG-AD Domain service			Running	Stop
< в	ack to Server Configuration	n			Save Cancel

## **Service Parameters Page**

Navigate to the **Administration** > **Server Manager** > **Server Configuration** > **Service Parameters** page to change system parameters of the services listed below.

This section describes the following topics:

- Async Network Services Options on page 508
- W-ClearPass IPsec Service on page 509
- W-ClearPass Network Services Options on page 510
- W-ClearPass System Services Options on page 513
- Ingress Logger Service Ports on page 516
- Policy Server Options on page 517
- RADIUS Server Options on page 518
- Stats Collection Service Options on page 521
- System Monitor Service Options on page 522
- TACACS Server Options on page 523

#### The following figure displays the **Service Parameters** page:

#### Figure 502: Service Parameters Page

System Services Control Service Parameters System Monitoring Network FIPS			
Select Service: Async network services			
Parameter Name	Parameter Value	Default Value	
Ingress Event			
Batch Processing Interval	30 seconds	30	
Command Control			
CoA Delay	2 seconds	2	
Enable SNMP Bounce Action FALSE FALSE			
Post Auth			
Number of request processing threads	20 threads	20	
Lazy handler polling frequency	5 minutes	5	
Eager handler polling frequency	30 seconds	30	
Send Posture Data	FALSE 💌	FALSE	
Connection Timeout	10 seconds	10	

#### **Async Network Services Options**

Configure the **Ingress Event**, **Command Control**, and **Post-Auth** parameters for the Async network service.

The following figure displays the **Service Parameters** > **Async network services** parameters:

#### Figure 503: Async Network Services

System Services Control Service Parameters System Monitoring Network	FIPS		
Select Service: Async network services			
Parameter Name	Parameter Value	Default Value	Allowed Values
Post Auth			
Number of request processing threads	20 threads	20	20-100
Lazy handler polling frequency	5 minutes	5	3-10
Eager handler polling frequency	30 seconds	30	3-300
Send Posture Data	FALSE V	FALSE	
Command Control			
CoA Delay	2 seconds	2	0-15
Enable SNMP Bounce Action	FALSE •	FALSE	

## Enter the Service Parameters > Async Network Services parameters as described in Table 277

Parameter	Action/Description
Ingress Event	
Batch Processing Interval	Specify the batch processing interval for ingress event processing. The default interval is <b>30</b> seconds. The range of values is <b>10</b> to <b>300</b> seconds. <b>NOTE:</b> For changes to the Batch Processing Interval to take effect, you must restart the <b>Async Network</b> service.
Post Auth	
Number of request processing threads	Set the number of request processing threads. The default value is <b>20</b> threads, and the range of values is between <b>20</b> and <b>100</b> .
Lazy handler polling frequency	Set the <b>Lazy handler polling frequency</b> (in minutes). The default value is <b>5</b> minutes, and the allowed values are from <b>3</b> to <b>10</b> minutes. <b>Lazy handler polling</b> is employed when an attribute may not require to be updated unless it explicitly asks for it. When it is required, even if there is no available fresh value, it can be fetched by initiating a separate request.
Eager handler polling frequency	Set the <b>Eager handler polling frequency</b> (in seconds). The default value is <b>30</b> seconds, and the allowed values are from <b>10</b> to <b>300</b> seconds. <b>Eager handler polling</b> is employed when an attribute requires the freshest possible value.
Send Posture Data	To send posture data to the Palo Alto Firewall server, set this to <b>TRUE</b> .
Command Control	·
CoA Delay	Set the CoA Delay value (in seconds). The default value is <b>2</b> , and the allowed values are from <b>0</b> to <b>15</b> seconds.
Enable SNMP Bounce Action	Set the Enable SNMP Bounce Action value. The default value is <b>FALSE</b> .

 Table 277: Service Parameters > Async Network Services

#### W-ClearPass IPsec Service

When a network device requests an IPsec connection between the device and a W-ClearPass server, W-ClearPass uses the Online Certificate Status Protocol (OCSP) URI (uniform resource identifier) specified in Figure 504 to contact a third-party server that checks to see if the certificate sent by the requesting device is valid.

If the certificate is confirmed as valid, an IPsec connection between the W-ClearPass server and the requesting network device is established.

To configure the W-ClearPass IPsec service:

- 1. Navigate to **Administration** > **Server Manager** > **Server Configuration**, then select the W-ClearPass server.
- 2. Select the **Service Parameters** tab.

## 3. From the Select Service drop-down, select W-ClearPass IPsec service.

The following dialog opens:

Figure 504: W-ClearPass IPsec Service Dialog

Administration » Server Manager » Server Configuration - CP-101		
Server Configuration - CP-101 (10.		
System Services Control Service Parameters System Monitoring Network	FIPS	
Select Service: ClearPass IPsec service		
Parameter Name	Parameter Value	Default Value
OCSP URI		
Strict CRL Policy no no		

4. Specify the Service Parameters > W-ClearPass IPsec Service parameters as described in Table 278, then click Save.

**Table 278:** Service Parameters > W-ClearPass IPsec Service Parameters

Parameter	Action/Description
OCSP URI	In the <b>Parameter Value</b> field, specify the <b>HTTP</b> or <b>HTTPS URI</b> (uniform resource identifier) for the Online Certificate Status Protocol (OCSP). OCSP enables the W-ClearPass server to determine the revocation state of a certificate presented by a peer—for example a network device requesting an IPsec connection to the W-ClearPass server. <b>NOTE:</b> When you enter the OSCP URI, W-ClearPass checks that 1) the URI is in the proper format (it must start with HTTP or HTTPS and be syntactically correct), and 2) W-ClearPass checks to see if the specified OSCP server IP address or host name is reachable from the W-ClearPass node. A descriptive error message will be displayed in the event of an incorrect OSCP URI.
Strict CRL Policy	<ul> <li>You can enable or disable a strict Certificate Revocation List (CRL) policy. This parameter is disabled by default.</li> <li>To enable Strict CRL Policy, select Yes from the Parameter Value drop-down. When this option is enabled, a fresh Certificate Revocation List must be available in order for a peer connection to succeed.</li> <li>Whenever Strict CRL Policy is modified, existing IPsec tunnels that use Public Key Authentication are brought down and then brought up again.</li> </ul>

W-ClearPass Network Services Options

The W-ClearPass Network Services parameters aggregate service parameters from the following services:

- SNMP Service
- Certificate Authentication Service
- Web Authentication Service
- Posture Service
- DHCP Snooper Service

The following figure displays the **Service Parameters** tab > **W-ClearPass Network Services** parameters (partial view):

System	Services Control	Service Parameters	System Monitoring	Network	FIPS		
Select Servi	ce: Clear	Pass network services 💌					
Parameter N	lame		Par	ameter Valu	e	Default Value	Allowed Values
DhcpSnoop	er						
MAC to IP F	Request Hold time		120	)	seconds	120	60-300
DHCP Requ	est Probation Time		30		seconds	30	10-60
SnmpServi	ce						
SNMP Time	out		4		seconds	4	2-30
SNMP Retri	es		1		retries	1	1-5
LinkUp Time	eout		5		seconds	5	3-15
IP Address	Cache Timeout		600	)	seconds	600	12-1200
Uplink Port	Detection Threshold		5			5	0-20
SNMP v2c T	rap Community		•••	•••		public	
SNMP v3 Trap Username			aru	ba		aruba	
SNMP v3 Tr	ap Authentication Pro	tocol					
SNMP v3 Tr	ap Privacy Protocol			-			
SNMP v3 Tr	ap Authentication Key	4					
SNMP v3 Tr	ap Privacy Key						
Device Info Poll Interval			60		minutes	60	10-1500
WebAuthService							
Max time to determine network device where client is connected			ected 0		seconds	0	0-100
PostureSer	PostureService						
Audit Thread Pool Size			20		threads	20	5-40
Audit Resul	t Cache Timeout		600	)	seconds	600	1-864000
Audit Host Ping Timeout			60		seconds	60	1-300

Figure 505: Service Parameters > W-ClearPass Network Services

The following figure displays the **Service Parameters** tab > **W-ClearPass Network Services** parameters in FIPS mode:

#### Figure 506: Service Parameters > W-ClearPass Network Services in FIPS Mode

System	Services Contro	Service Parameters	System Monitoring	Network FIPS		
Select Ser	vice:	ClearPass network services	]			
Parameter	Name		Parar	neter Value	Default Value	Allowed Values
DhcpSnoo	per					
MAC to IP	Request Hold time		120	seconds	120	60-300
DHCP Req	uest Probation Time	9	30	seconds	30	10-60
SnmpServ	rice					
SNMP Tim	eout		4	seconds	4	2-30
SNMP Ret	ries		1	retries	1	1-5
LinkUp Tim	neout		5	seconds	5	3-15
IP Address	Cache Timeout		600	seconds	600	12-1200
Uplink Port	t Detection Thresh	old	5		5	0-20
SNMP v2c	Trap Community				public	
SNMP v3 1	Trap Username		aruba		aruba	
SNMP v3	Trap Authentication	n Protocol		<b>T</b>		
SNMP v3	Trap Privacy Protoc	ol	SHA			
SNMP v3	Trap Authentication	т Кеу				
SNMP v3	Trap Privacy Key					
Device Inf	o Poll Interval		60	minutes	60	10-1500

Specify the **W-ClearPass Network Services** parameters as described in the following table:

Service Parameters	Action/Description
SnmpService	
SNMP Timeout	Specify the seconds to wait for an SNMP response from the network device.
SNMP Retries	Specify the number of retries for SNMP requests.
LinkUp Timeout	Specify the seconds to wait before processing link-up traps. If a MAC notification trap arrives in this time, the SNMP service does not try to poll the switch for MAC addresses behind a port for link-up processing.
IP Address Cache Timeout	Specify the duration in seconds for which MAC-to-IP lookup response is cached.
Uplink Port Detection Threshold	Specify the limit for the number of MAC addresses found behind a port after which the port is considered an uplink port and not considered for SNMP lookup and enforcement. The default value is <b>5</b> , with a range from <b>0</b> to <b>20</b> .
SNMP v2c Trap Community	Specify the community string that must be checked in all incoming SNMP v2 traps.
SNMP v3 Trap Username	Specify the SNMP v3 Username to be used for all incoming traps.
SNMP v3 Trap Authentication Protocol	Specify the SNMP v3 Authentication protocol for traps. The options are: <b>MD5</b> , <b>SHA</b> , or <b>empty</b> (to disable authentication). <b>NOTE:</b> The <b>EAP-MD5</b> authentication type is not supported if you use W-ClearPass Policy Manager in <b>FIPS</b> mode.
SNMP v3 Trap Privacy Protocol	Specify the SNMP v3 Privacy protocol for traps. The options are: <b>DES_CBC</b> , <b>AES_128</b> , or <b>empty</b> (to disable privacy). <b>NOTE:</b> The <b>DES_CBC</b> privacy protocol is not supported if you use W-ClearPass Policy Manager in <b>FIPS</b> mode.
SNMP v3 Trap Authentication Key	Specify the SNMP v3 authentication key and privacy key for incoming traps.
SNMP v3 Trap Privacy Key	
Device Info Poll Interval	Specify the time (in minutes) between polling for device information.
Certificate Auth	,

**Table 279:** Service Parameters > W-ClearPass Network Services

#### Table 279: Service Parameters > W-ClearPass Network Services (Continued)

Service Parameters	Action/Description
OCSP Check	<ul> <li>Specify one of the following options for initiating an Online Certificate Status Protocol (OCSP) check:</li> <li>None (the default setting)</li> <li>Optional</li> <li>Required</li> </ul>
WebAuthService	
Max time to determine network device where client is connected Specifies the maximum time to wait for Policy Manager to determine the r to which the client is connected. In some usage scenarios where the web authentication request does not of the network device, Policy Manager has to determine the network device t client is connected through an out-of-band SNMP mechanism. The network deduction process can take some time.	
PostureService	
Audit Thread Pool Size	Specify the number of threads to use for connections to audit servers.
Audit Result Cache Timeout	Specify the time (in seconds) for which audit result entries are cached by Policy Manager.
Audit Host Ping Timeout	Specify the number of seconds for which Policy Manager pings an end-host before giving up and deeming the host to be unreachable.
DhcpSnooper	
MAC to IP Request Hold time	Specify the number of seconds to wait before responding to a query to get an IP address corresponding to a MAC address. Any DHCP message received in this time period refreshes the MAC address-to-IP address binding. Typically, an audit service requests a MAC-to-IP mapping as soon the RADIUS request is received, but the client may take some more time to receive the IP address through DHCP. This wait period takes into account the latest DHCP IP address that the client received.
DHCP Request Probation Time	Specify the number of seconds to wait before considering the MAC-to-IP binding received in a DHCPREQUEST message as final. This wait handles cases where a client receives a DHCPNAK for a DHCPREQUEST and receives a new IP address after going through the DHCPDISCOVER process again.

## W-ClearPass System Services Options

You can use the W-ClearPass system service parameters for PHP configuration and for HTTP traffic flowing through a proxy server.

W-ClearPass Policy Manager relies on an HTTP connection for the W-ClearPass Update Portal to download the latest information for system services.

The following figure displays the **Service Parameters** > **W-ClearPass System Services** parameters (partial view):

System Services Control	Service Parameters	System Monitoring	Network Interfaces	
Select Service:	arPass system services 💌			
Parameter Name	Paramete	r Value	Default Value	Allowed Values
PHP System Configuration				
Memory Limit	256	Megabytes	256	256-1024
Form POST Size	10	Megabytes	10	1-256
File Upload Size	5	Megabytes	5	1-256
Input Time	60	seconds	60	0-600
Socket Timeout	60	seconds	60	5-600
Enable zlib output compression	FALSE		FALSE	
Include PHP header in web serve	er response TRUE		TRUE	
HTTP Proxy				
Proxy Server				
Port	3128		3128	
Username				
Password				

Specify the **Service Parameters** > **W-ClearPass System Services** parameters as described in the following table.

**Table 280:** Service Parameters > W-ClearPass System Services

Service Parameter	Action/Description			
PHP System Configura	tion			
Memory Limit	Specify the maximum memory that can be used by the PHP applications.			
Form POST Size	Specify the maximum HTTP POST content size that can be sent to the PHP application.			
File Upload Size	Specify the maximum file size that can be uploaded into the PHP application.			
Input Time	Specify the time limit after which the server will detect no activity from the user and will take some action.			
Socket Timeout	Specify the maximum time for any socket connections.			
Enable zlib output compression	Specify the setting to compress the output files.			
Include PHP header in web server response	Specify the setting to include PHP header in the HTTP responses.			
HTTP Proxy				
Proxy Server	Specify the hostname or IP address of the proxy server.			

# Table 280: Service Parameters > W-ClearPass System Services (Continued)

Service Parameter	Action/Description				
Port	Specify the port at which the proxy server listens for HTTP traffic.				
Username	Specify the user name to authenticate with the proxy server.				
Password	Specify the password to authenticate with the proxy server.				
Database Configuratio	n				
Maximum connections	Specify a number between 300 and 2000 for a maximum number of allowed connections.				
TCP Keepalive Configu	TCP Keepalive Configurations				
Keep Alive Time	Specify a value in seconds from 10 to 86400.				
Keep Alive Interval	Specify a value in seconds from 1 to 3600.				
Keep Alive Probes	Specify a value from 1 to 100 for the number of probes.				
Web Server Configurat	Web Server Configuration				
Maximum Clients	Specify a value from 10 to 20000 for the maximum number of clients allowed.				
Timeout	Specify a server timeout value in seconds from 1 to 60.				
Keep Alive	To enable or disable keep-alive for the web server, select <b>TRUE</b> or <b>FALSE</b> .				
Request Wait	Specify the request wait time in seconds from 1 to 60. The default value is <b>4</b> seconds.				

#### Table 280: Service Parameters > W-ClearPass System Services (Continued)

Service Parameter	Action/Description
Maximum Requests	Specify a number between 0 and 3000 for the maximum number of requests allowed. The default value is <b>500</b> .
Enable Host Header check	<ul> <li>Specify whether to enable the host header check.</li> <li>The default value is TRUE.</li> <li>When you set this value to TRUE, the Host Header Restriction check is enabled and only the allowed or whitelisted host headers are allowed.</li> <li>When you set this value to FALSE, irrespective of Host Headers in the http packet, W-ClearPass Policy Manager redirects to https://<w-clearpass-server>/tips.</w-clearpass-server></li> </ul>
WhiteList Host Names	When the <b>Enable Host Header check</b> value is set to <b>TRUE</b> , the web access is allowed for Whitelist Host Names, hostnames, IP addresses, and VIP addresses in W-ClearPass Policy Manager. The comma separated whitelist host names are allowed to support multiple hostnames. When the <b>Enable Host Header check</b> value is set to <b>TRUE</b> and the <b>WhiteList Host</b> <b>Names</b> field is blank, the web access is allowed only for hostnames, IP addresses, and VIP addresses in W-ClearPass Policy Manager.

## Ingress Logger Service Ports

When Ingress Event Processing is enabled and configured on W-ClearPass (see Configuring Processing for Ingress Events on page 731), logging of ingress events occurs automatically.

By default, the W-ClearPass server listens for Ingress Events on **TCP port 514** and **UDP port 514**.

If necessary, you can change these Syslog Ingress Logger ports.

To change the Syslog Ingress Logger ports:

- 1. Navigate to **Administration** > **Server Manager** > **Server Configuration**, then select the W-ClearPass server.
- 2. Select the Service Parameters tab.
- 3. From the **Select Service** drop-down, select **Ingress Logger Service**.

The following dialog opens:

Figure 508: Ingress Logger Service Dialog

System Services Contr	rol Service Parameters	System Monitoring Network FIPS			
Select Service:	Ingress logger service				
Parameter Name		Parameter Value	Default Value	Allowed Values	
Syslog Configuration	Syslog Configuration				
TCP Port		514	514	1-65535	
UDP Port		514	514	1-65535	

- 4. To change the Ingress Logger **TCP Port**, enter the new port number in the **Parameter Value** field.
- 5. To change the Ingress Logger **UDP Port**, enter the new port number.
- 6. Click Save.

#### **Policy Server Options**

The following figure displays the **Service Parameters** > **Policy Server** dialog:

Figure 509: Policy Server Service Parameters

System Services Control Service Parameters	System Monitoring Network	FIPS				
Select Service: Async network services	Select Service: Async network services 💌					
Parameter Name		Parameter Val	ue	Default Value		
Ingress Event						
Batch Processing Interval		30	seconds	30		
Command Control						
CoA Delay		2	seconds	2		
Enable SNMP Bounce Action		FALSE		FALSE		
Post Auth						
Number of request processing threads		20	threads	20		
Lazy handler polling frequency		5	minutes	5		
Eager handler polling frequency		30	seconds	30		
Send Posture Data		FALSE 💌		FALSE		
Connection Timeout		10	seconds	10		

## Specify the **Service Parameters** > **Policy Server** parameters.

#### **Table 281:** Service Parameters > Policy Server Service

Service Parameter	Action/Description
Machine Authentication Cache Timeout	<ol> <li>Specify the time (in hours) for which machine authentication entries are cached by W-ClearPass Policy Manager. The default is <b>24 hours</b>.</li> </ol>
LDAP Primary Retry Interval	<ul><li>After a primary LDAP server is down, the W-ClearPass server connects to one of the backup servers.</li><li>2. Specify how long the W-ClearPass server waits (in seconds) before it tries to connect to the primary server again.</li></ul>
Audit SPT Default Timeout	3. Specify the time (in seconds) for which an Audit success or error response is cached in the Policy server.
Additional time before session deletion from multi-master cache	<ul> <li>4. Specify the number of seconds the Policy server will wait before deleting the multi-master entry. The default value is <b>0</b>. This parameter handles roaming scenarios where an Accounting-Start occurs without an authentication request. If the value for this parameter is <b>0</b>, the Policy server deletes the multi-master entry when an Accounting-Stop is received. The RADIUS server updates the multi-master entry with attribute values from the accounting request. These can be used in the Change of Authorization (CoA). In a roaming scenario, this NAS information update from the accounting request helps W-ClearPass send the CoA to the correct NAS. </li> </ul>
Number of request processing threads	5. Specify the maximum number of threads used to process requests.
HTTP Thread Pool Size	6. Specify the number of threads allotted for the HTTP thread pool.
Authentication Thread Pool Size	7. Specify the number of threads to use for LDAP/AD and SQL connections.
	8. Click <b>Save</b> .

#### **RADIUS Server Options**

# The following figure displays the **Service Parameters** tab > **RADIUS Server** parameters (partial list):

Figure 510: RADIUS Server Parameters Dialog

System Services Control Service Parameters	System Monitoring Ne	twork FIPS		
Select Service: Radius server	•			
arameter Name	Parame	er Value	Default Value	Allowed Values
Proxy				
Maximum Response Delay	5	seconds	5	1-5
Maximum Reactivation Time	120	seconds	120	60-3600
Maximum Retry Counts	5	retries	5	2-10
Security				
Reject Packet Delay	1	seconds	1	0-5
Maximum Attributes	200	attributes	200	0-512
Process Server-Status Request	FALSE	٣	FALSE	
Main				
Authentication Port	1812 ,	1645	1812, 1645	
Accounting Port	1813 ,	1646	1813, 1646	
Maximum Request Time	30	seconds	30	5-120
Cleanup Time	5	seconds	5	2-10
Local DB Authentication Source Connection Count	32		32	5-150
AD/LDAP Authentication Source Connection Count	64		64	5-300
SQL DB Authentication Source Connection Count	32		32	5-100
Kerberos Authentication Source Connection Count	64		64	5-300
EAP-TLS Fragment Size	1024	bytes	1024	512-1500
Use Inner Identity in Access-Accept Reply	FALSE	•	FALSE	

Specify the **Service Parameters** > **RADIUS server** parameters as described in the following table:

Service Parameter	Action/Description
EAP-FAST	
Master Key Expire Time	Specify the lifetime of a generated EAP-FAST master key.
Master Key Grace Time	Specify the grace period for an EAP-FAST master key after its lifetime expires. The default is <b>3 weeks</b> . If a client presents a PAC (Protected Access Credential) that is encrypted using the master key in this period after its TTL (Time-to-Live), it is accepted and a new PAC encrypted with the latest master key is provisioned on the client.
PACs are valid across cluster	If PACs (Protected Access Credentials) generated by this server are valid across the cluster, set to <b>TRUE</b> (the default setting). If not, select <b>FALSE</b> .
Proxy	
Maximum Response Delay	If the target server has not responded, specify the time delay before retrying a proxy request. The default is <b>5</b> seconds.
Maximum Reactivation Time	Specify the time to elapse before retrying a dead proxy server.
Maximum Retry Counts	If the target server doesn't respond, specify the maximum number of times to retry a proxy request.

**Table 282:** Service Parameters > RADIUS Server Service

# Table 282: Service Parameters > RADIUS Server Service (Continued)

Service Parameter	Action/Description	
Accounting		
Log Accounting Interim- Update Packets	To store the Interim-Update packets in session logs, select <b>TRUE</b> . <b>FALSE</b> is the default setting.	
Thread Pool		
Maximum Number of Threads	Specify the maximum number of threads in the RADIUS server thread pool to process requests.	
Number of Initial Threads	Specify the initial number of threads in the RADIUS server thread pool to process requests.	
Active Directory Errors		
Window Size	Enter a duration during which Active Directory errors are accumulated for possible action. The default is <b>5 minutes</b> .	
Number of Errors	Enter a number to specify the number of Active Directory errors that can occur within the defined Window Size and have the self-healing Recovery Action taken. The default is <b>150</b> .	
Recovery Action	<ul> <li>Select one of the following recovery actions from the drop-down list:</li> <li>None: To initiate no self-recovery action. This is the default.</li> <li>Exit: To restart the RADIUS server. (The monitoring daemon will restart it.)</li> <li>Restart Domain Service: To restart the Domain service.</li> </ul>	
Security		
Reject Packet DelaySpecify the delay time before sending an actual RADIUS Access-Re after the server decides to reject the request.		
Maximum Attributes Specify the maximum number of RADIUS attributes allowed in a reque default is <b>200</b> .		
Process Server-Status Request	<ul> <li>TRUE: Send replies to Status-Server RADIUS packets.</li> <li>FALSE: Do not send replies to Status-Server RADIUS packets. This is the default setting.</li> </ul>	
Main		
Authentication Port	Specify the ports on which the RADIUS server listens for authentication requests. Default values are ports <b>1645</b> and <b>1812</b> . <b>NOTE:</b> You can configure the Authentication Port to different values if desired.	

# Table 282: Service Parameters > RADIUS Server Service (Continued)

Service Parameter	Action/Description	
Accounting Port	Specify the ports on which the RADIUS server listens for accounting requests. The default values are <b>1646</b> and <b>1813</b> . <b>NOTE:</b> You can configure the Accounting Port to different values if desired.	
Maximum Request Time	Specify the maximum time (in seconds) allowed for processing a request after which it is considered timed out. The default is <b>30 seconds</b> .	
Cleanup Time	Specify the time to cache the response sent to a RADIUS request after sending it. The range is from <b>2</b> to <b>10</b> seconds. The default is <b>5</b> seconds. If the RADIUS server gets a duplicate request for which the response is already sent, and the duplicate request arrives within this time period, the cached response is resent.	
Local DB Authentication Source Connection Count	Specify the maximum number of Local DB connections opened.	
AD/LDAP Authentication Source Connection Count	Specify the maximum number of Active Directory and LDAP (Lightweight Directory Access Protocol) connections opened. The range is from <b>5</b> to <b>300</b> . The default is <b>64</b> .	
SQL DB Authentication Source Connection Count	Specify the maximum number of SQL DB.	
Kerberos Authentication Source Connection Count	Specify the maximum number of Kerberos connections opened.	
EAP-TLS Fragment Size	Specify the maximum allowed size (in bytes) for the EAP-TLS fragment.	
Use Inner Identity in Access- Accept Reply	To use the inner identity in the Access-Accept replies, select <b>TRUE</b> . <b>FALSE</b> is the default setting.	
Reject if OCSP response does not have Nonce	To reject an OCSP response without a nonce, select <b>TRUE</b> . Else, select <b>FALSE</b> .	
Include Nonce in OCSP request	<ul> <li>Specify one of the following:</li> <li>TRUE: Select if the OCSP (Online Certificate Status Protocol) request should include the nonce. This is the default value.</li> <li>FALSE: To avoid the EAP-TLS authentication failure, select if the OCSP server does not support the nonce.</li> </ul>	
Enable signing for OCSP Request	To enable signing for OCSP request, select <b>TRUE</b> . This determines whether W-ClearPass should sign an OCSP request with a RADIUS server certificate. The default value is <b>FALSE</b> .	
Check the validity of all	To check the validity of all certificates in the chain against Certificate Revocation	

Service Parameter	Action/Description
certificates in the chain against CRLs	Lists (CRLs), select <b>TRUE</b> . Else, select <b>FALSE</b> .
ECDH Curve	<ul> <li>Select one of the following ECDH curve (Elliptic Curve Diffie-Helman) options from the drop-down list:</li> <li>X9.62/SECG curve over a 256-bit prime field</li> <li>NIST/SECG curve over a 384-bit prime field</li> </ul>
Disable TLS 1.2	To disable Transport Layer Security 1.2 (TLS 1.2), select <b>TRUE</b> . <b>FALSE</b> is the default setting—TLS 1.2 is enabled by default.
Check the validity of intermediary certificates in the chain using OCSP	To check the validity of intermediary certificates in the chain using OCSP, select <b>TRUE</b> . The defaOnline Certificate Status Protocolult is <b>FALSE</b> .
Maximum Number of AD Authentication Processes	To specify the maximum number of Active Directory authentication processes, enter a number between <b>1</b> and <b>5</b> . The default is <b>1</b> .
Verify OCSP Signing Purpose	<ul> <li>Specify one of the following:</li> <li>TRUE: EAP-TLS authentication will fail unless the OCSP signing certificate also has the OCSP signing purpose set.</li> <li>FALSE: The OCSP signing certificate does not need to have the OCSP signing purpose set. This is default setting.</li> </ul>
TLS Session Cache Limit	Specify the number of TLS sessions to cache before purging the cache (used in TLS based 802.1X EAP Methods). The range is from <b>1,000</b> to <b>100,000</b> . The default is <b>10,000</b> .

# Stats Collection Service Options

The following figure displays the **Service Parameters** tab > **Stats Collection Service** parameters:

Figure 511: Stats Collection Service Parameters

System	Services Contro	ol Service Parame	eters	System Monitoring	Network	FIPS	
Select Servi	ce: S	tats collection service	•				
Parameter I	Name			Parame	ter Value		
Stats Colle	ction						
Enable Sta	ts Collection			TRUE	•		
< <u>Back to</u>	Server Configura	<u>ition</u>					Save Cance

The following table describes the **Service Parameters** tab > **Stats Collection Service** parameter:

Service Parameter	Action/Description
Enable Stats Collection	Enable or disable statistics collection and aggregation. The <b>Statistics Collection Service</b> is enabled by default ( <b>TRUE</b> ). If this is not enabled, statistics collection and aggregation services will not run on the node. In addition, if statistics collection and aggregation is not enabled, the following error message is displayed if the admin attempts to start these services: <b>Failed to start Stats collection service - Ignoring service start request as Stats Collection option is disabled on the node</b>
	<b>NOTE:</b> Enabling or disabling this parameter requires a restart of the cpass-statsd-server and cpass-carbon-server.

 Table 283: Service Parameters > Stats Collection Service

## System Monitor Service Options

The following figure displays the **Service Parameters** tab > **System Monitor Service** parameters:

#### Figure 512: System Monitor Service Parameters

System	Service	s Control	Service Parameters	System Monitoring	Network Interfaces	
Select Servi	Select Service: System monitor service 🔽					
Parameter	Name			Parameter Value		Default Value
Free Disk Sp	pace Thres	hold		30	%	30
1 Min CPU load average Threshold		3	%	3		
5 Min CPU load average Threshold		2	%	2		
15 Min CPU load average Threshold		1	%	1		

The following table describes the **Service Parameters** tab > **System Monitor Service** parameters:

Service Parameter	Action/Description
Free Disk Space Threshold	This parameter monitors the available disk space on the current W-ClearPass server node. Specify the <b>Free Disk Space Threshold</b> (the default is <b>30%</b> ). If the available disk free space falls below the specified threshold, the W-ClearPass server sends SNMP traps to the configured trap servers.
1 Min CPU load average Threshold	These parameters monitor the CPU load average of the system, specifying thresholds for 1-minute, 5-minute, and 15-minute averages, respectively.
5 Min CPU load average Threshold	traps to the configured trap servers.
15 Min CPU load average Threshold	

**Table 284:** Services Parameters > System Monitor Service

## **TACACS Server Options**

#### The Service Parameters >TACACS Server dialog provides two parameters:

- TACACS+ Profiles Cache Timeout
- TACACS+ HTTP Thread Pool Size

#### Figure 513: Service Parameters > TACACS+ Server Dialog

System Services Control	Service Parameters	System Monitoring	Network Interfa	aces
Select Service: Tacacs server		•		
Parameter Name	Pa	rameter Value		Default Value
TACACS+ Profiles Cache Timeo	ut 864	400	seconds	86400

Specify the **Service Parameters** > **TACACS server** parameters as described in the following table:

**Table 285:** Service Parameters > TACACS Server

Service Parameter	Action/Description
TACACS+ Profiles Cache Timeout	Specify the time (in seconds) for which TACACS+ profile result entries are cached by W-ClearPass Policy Manager.
TACACS+ HTTP Thread Pool Size	Specify the maximum number of simultaneous requests the server can handle. The default value is <b>100</b> . The range is from <b>5</b> to <b>200</b> . When the server has reached the limit or request threads, it defers processing new requests until the number of active requests drops below the specified amount. Increasing this value reduces HTTP response latency times.

#### **System Monitoring Page**

By configuring the **System Monitoring** parameters, you can ensure that the external Management Information Base (MIB) browsers can browse the system-level MIB objects exposed by the W-ClearPass Policy Manager appliance. The options in this page vary based on the SNMP version that you select.

To configure the System Monitoring parameters:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Select the W-ClearPass server of interest.
- 3. Select the **System Monitoring** tab.

The System Monitoring configuration dialog opens:

# Figure 514: System Monitoring Configuration Dialog

System Services Con	trol Service Parameters	System Monitoring	Network FIPS	
System Location:				
System Contact:				
Engine Id:	6620000004030662			
SNMP Configuration:				
Version:	V3 💌			
Username:		]		
Security Level:	NOAUTH_NOPRIV			
Authentication Protocol:	MD5	]		
Authentication key:			Verify:	
Privacy Protocol:	DES			
Privacy Key:			Verify:	

4. Specify the **System Monitoring** configuration parameters as described in the following table:

Parameter	Action/Description	
System Location	Specify the location of the W-ClearPass Policy Manager appliance.	
System Contact	Specify the contact information of the W-ClearPass Policy Manager appliance.	
Engine ID	A unique identifier for the SNMP v3 agent. The engine ID is used with a hashing function to generate keys for authentication and encryption of SNMP v3 messages. The default value for the Engine ID is <b>6620000004030662</b> . The Engine ID is automatically generated when you enable the stand-alone SNMP agent.	
SNMP Configuration		
Version	Specify the SNMP version from the options <b>V1</b> , <b>V2C</b> , or <b>V3</b> . The SNMP parameters on this page vary based on the SNMP version selected.	
Community String	V1 and V2C: Enter and reenter the community string for sending traps. This is applicable only for SNMP V1 and V2C versions.	
Username	V3 only: Specify the user name to use for SNMP v3 communication.	
Security Level	<ul> <li>V3 only: Select any of the following options:</li> <li>NOAUTH_NOPRIV (No authentication or privacy): When you select this security level, only the SHA authentication protocol is available.</li> <li>AUTH_NOPRIV (Authentication but no privacy): When you select this security level, the MD5 and SHA authentication protocols are available.</li> <li>AUTH_PRIV (Authenticate and keep the communication private): When you select this security level, this security level, the MD5 and SHA authentication protocols are available.</li> </ul>	
Authentication Protocol	V3 only: Select the authentication protocol from <b>MD5</b> or <b>SHA</b> . These protocols vary depending on the security level that you selected in the <b>Security</b> <b>Level</b> field. <b>NOTE:</b> The <b>MD5</b> authentication protocol is not supported in <b>FIPS</b> mode.	

#### Table 286: System Monitoring Parameters (Continued)

Parameter	Action/Description
Authentication key	V3 only: Enter and reenter the authentication key. This field is available only if you selected <b>V3</b> as the SNMP version in the <b>Version</b> field.
Privacy Protocol	V3 only: Select the privacy protocol from <b>DES</b> or <b>AES</b> .
Privacy Key	V3 only: Enter the privacy key.

## **Network Page**

This section provides the following information:

- Defining Application Access Control Restrictions
- Adding an SSH Public Key
- Creating GRE Tunnels
- Creating IPsec Tunnels
- Creating VLANs

To configure the **Server Configuration** > **Network** parameters:

- 1. Navigate to Administration > Server Manager > Server Configuration.
- 2. Select the W-ClearPass server of interest.
- 3. Select the **Network** tab.

The **Server Configuration** > **Network** page opens:

Figure 515: Server Configuration > Network Page

Administration » Server Manager » Server Configuration - CP215					
Server Configuration - CP215 (10.					
System Services C	ontrol Service Parameters	System Monitoring	Network	FIPS	
Application Access Co	Itrol: No Access Restrict	ions added to this node			Restrict Access
SSH Public Keys:	No SSH Public Keys	added for this node			Add Public Key
GRE Tunnels:	No GRE Tunnel crea	ated on this node			Create Tunnel
IPsec Tunnels:	No IPsec Tunnel co	nfigured on this node			Create IPsec Tunnel
VLANs:	No VLANs present				Create VLAN

#### **Defining Application Access Control Restrictions**

Use this function to define specific network resources and allow or deny them access to specific applications. You can create multiple definitions.

To configure network application access control restrictions:

- 1. Navigate to the Administration > Server Manager > Server Configuration.
- 2. Select the W-ClearPass server of interest.
- 3. From the Server Configuration page, select the Network tab.

The **Server Configuration** > **Network** page opens.

4. From the **Application Access Control** option, click **Restrict Access**. The **Restrict Access** dialog opens.

Figure 516: Restrict Access Configuration Dialog

Restrict Access	0
Resource Name	Insight
Access	Allow
Network	Deny access for all except -
Note: Enter hostname, IP a box	address or subnet (CIDR) in the Network text
	Create Cancel

5. Specify the **Restrict Access** parameters as described in the following table, then click **Create**:

**Table 287:** Restrict Access Parameters

Parameter	Action/Description
Resource Name	<ul> <li>Select the application to which you want to allow or deny access:</li> <li>OnGuard</li> <li>W-ClearPass API</li> <li>Policy Manager</li> <li>Graphite</li> <li>Guest Operator</li> <li>Insight</li> </ul>
Access	<ul> <li>Select one of the access control options:</li> <li>Allow: Allows access to the selected application.</li> <li>Deny: Denies access to the selected application.</li> </ul>
Network	Enter one or more host names, IP addresses, or IP subnets (CIDR) per line. The devices defined by what you enter here will be either specifically allowed or specifically denied access to the application you select.

#### Adding an SSH Public Key

W-ClearPass supports public key-based SSH logins. This includes public key management and the ability to enable public key authentication in W-ClearPass on a node-by-node basis.

When you add the SSH public key to the clients, W-ClearPass allows passwordless SSH public key-based authentication to the appadmin W-ClearPass console.



SSH public key-based authentication will continue to work even when the cluster password or the appadmin password have been changed.

To add an SSH public key:

- Navigate to Administration > Server Manager > Server Configuration. The Server Configuration page opens.
- 2. Select the W-ClearPass server for which passwordless SSH is needed. The **Server Configuration** dialog for the selected server opens.
- 3. Select the **Network** tab.
  - The Server Configuration > Network page opens.
- From the SSH Public Keys option, click Add Public Key. The Add Public Key configuration page opens.

## Figure 517: Adding a Public Key

Add Public Key	8
SSH Public Key:	
Example: ssh-rsa AAAAB3NzaC1yc2EA	AAADAQABAAABAQCtHVCYsR8nzBIk2n0xz5KkuF8TsZALgyePdvZ7+B66IgCXds19afgTSRAiHFbBhXZdiM

#### 5. In the **SSH Public Key** window, copy and paste the SSH public key of the client, then click **Save**.



If the SSH public key is regenerated on the client, passwordless public key-based SSH authentication will cease to work. The existing entry for that client must be deleted. Then copy and paste the new SSH public key.

#### 6. From the Server Configuration page, click Save.

The SSH operation to the W-ClearPass server using a public key is now active, and you can perform passwordless SSH to the W-ClearPass server appadmin console.

#### Creating GRE Tunnels

You can use the Generic Routing Encapsulation (GRE) protocol to create a virtual point-to-point link over a standard IP network or the Internet.

To create a GRE tunnel:

- 1. Navigate to the **Administration** > **Server Manager** > **Server Configuration**.
- 2. Select the W-ClearPass server of interest.
- From the Server Configuration page, select the Network tab.
   The Server Configuration > Network page opens.
- 4. From the GRE Tunnels option, click Create Tunnel.

The Create Tunnel dialog opens:

## Figure 518: Creating a GRE Tunnel

Create Tunnel		8
		_
Display Name		
Local Inner IP		
Remote Outer IP		
Remote Inner IP		
Local Outer IP (optional)		
	Create Cance	1

5. Specify the **Create Tunnel** parameters as described in the following table, then click **Create**:

#### Table 288: Create Tunnel Parameters

Parameter	Action/Description
Display Name	Specify the name for the tunnel interface. This name is used to identify the tunnel in the list of network interfaces.
Local Inner IP	Enter the local IP address of the tunnel network interface.
Remote Outer IP	Enter the IP address of the remote tunnel endpoint.
Remote Inner IP	Enter the remote IP address of the tunnel network interface. Enter a value to automatically create a route to this address through the tunnel.
Local Outer IP (Optional)	Optionally, enter the local IP address of the tunnel endpoint.

#### **Creating IPsec Tunnels**

W-ClearPass provides the option to configure rules that can determine which IPsec traffic to tunnel, which traffic to drop, and which traffic to encrypt or bypass (see Figure 520).

Thus, W-ClearPass supports adding traffic selectors based on port number and protocol (TCP/UDP) with rule options *Bypass, Encrypt*, and *Drop* (see Table 290).

To create an IPsec tunnel:

- 1. Navigate to the **Administration** > **Server Manager** > **Server Configuration**.
- 2. Select the W-ClearPass server of interest.
- From the Server Configuration page, select the Network tab.
   The Server Manager > Configuration > Network page opens.
- 4. Click Create IPsec Tunnel.

The Create IPsec Tunnel dialog opens to the General tab.

# Figure 519: Creating an IPsec Tunnel Dialog

Local Interface	10. [MGMT] •	
Remote IP Address	10.	
IPsec Mode	Tunnel	
IKE Version	1	
IKE Phase1 Mode	Main	
Encryption Algorithm	AES128	
Hash Algorithm	HMAC SHA	
Diffie Hellman Group	Group 5	
Authentication Type	Certificate	
IKE Lifetime	180 minutes	
Lifetime	60 minutes	
Peer Certificate Subject DN	C=US, ST=California, L=Sunnyvale, O	
Enabled	0	

5. Specify the **Create IPsec Tunnel** parameters as described in the following table, then click **Create**:

 Table 289: Create IPSec Tunnel Parameters

Parameter	Action/Description
Local Interface	Specify the local Management interface.
Remote IP Address	Specify the IP address of the remote host.
IPsec Mode	Select one of the following IPsec modes:  Tunnel Transport
IKE Version	Select the version of the Internet Key Exchange (IKE) protocol from the options: <b>1</b> or <b>2</b> .
IKE Phase 1 Mode	This parameter is enabled when you select <b>IKE Version 1</b> . <b>IKE Phase 1 Mode</b> is set by default to <b>Main</b> .
PRF	The <b>PRF</b> (pseudorandom function) parameter is enabled when you select <b>IKE</b> <b>Version 2</b> . Select one of the following PRF options: PRF-HMAC-SHA1 PRF-HMAC-SHA256 PRF-HMAC-SHA384 PRF-HMAC-MD5
Encryption Algorithm	Select one of the following encryption algorithms: AES128 AES256

## Table 289: Create IPSec Tunnel Parameters (Continued)

Parameter	Action/Description
Hash Algorithm	Select one of the following hash algorithms: HMAC SHA HMAC-SHA256 HMAC-SHA384 HMAC-MD5
Diffie Hellman Group	<ul> <li>Select one of the following Diffie Hellman groups:</li> <li>Group 5</li> <li>Group 14</li> <li>Group 19</li> <li>Group 20</li> </ul>
Authentication Type	Select one of the following authentication types: <ul> <li>Pre-Shared Key</li> <li>Certificate</li> </ul>
IKE Shared Secret Verify IKE Shared Secret	Enter the IKE secret key, then verify the secret key.
IKE Lifetime	Specify the number of minutes for the lifetime of the IKE. The default is <b>180</b> minutes.
Lifetime	Specify the lifetime of the IPsec tunnel in minutes. The default is <b>60</b> minutes.
Peer Certificate Subject DN	When the authentication type is set to <b>Certificate</b> , you can configure the <b>Peer</b> <b>Subject Certificate DN</b> (Distinguished Name) field, which ensures that the IPsec connection will be successfully established only for peers that have certificates that match the peer certificate subject DN. <b>NOTE:</b> Configuring Peer Certificate Subject DN is optional. If it is configured, the Distinguished Name should match with the peer certificate DN in order to complete the authentication.
Enabled	To enable the IPsec tunnel, click the <b>Enabled</b> check box.

#### **Traffic Selectors**

A traffic selector (also known as a *proxy ID* in IKEv1) is an agreement between IKE peers to permit traffic through a tunnel if the traffic matches a specified pair of local and remote addresses. Only traffic that conforms to a traffic selector is permitted through the associated IPsec security association (SA).

Traffic selectors are retained after a system restart, a service restart of network services, and a service restart of the IPsec service.

To configure the traffic selectors for this IPsec tunnel:

 From the Create IPsec Tunnel dialog, select the Traffic Selectors tab. The Traffic Selectors dialog opens.

Conservation	T (12- 4					
General	Traffic S	selectors				
Encrypt F	lules					
	Protocol		Port		Ť	
		No Rules h	ave been c	onfigured		
Bypass R	ules					
	Protocol		Port		Ť	
		No Rules h	ave been c	onfigured		
Drop Rule	25					
	Protocol		Port		Ť	
		No Rules h	ave been c	onfigured		
Туре:			[	encrypt	•	
Protocol:			Γ	any	•	
Port:				any	•	
					Docot	Savo Dul
					Reset	Save Rul
					0.1	

# Figure 520: Create IPsec Tunnel > Traffic Selectors Dialog

2. Specify the **Traffic Selectors** parameters as described in the following table, then click **Create**.

Parameter	Action/Description
Encrypt Rules	Displays the IPsec tunnel encryption rules configured for this IPsec tunnel.
Bypass Rules	Displays the IPsec tunnel bypass rules configured for this IPsec tunnel.
Drop Rules	Displays the IPsec tunnel drop rules configured for this IPsec tunnel.
Туре	Select one of the following traffic selector types: <ul> <li>Bypass</li> <li>Encrypt</li> <li>Drop</li> </ul>
Protocol	Select one of the following protocols: Any TCP UDP
Port	From the <b>Port</b> drop-down list, select the port.
Reset	To reset the configuration settings to the defaults, click <b>Reset</b> .
Save Rule	To save the current Rule configuration, click <b>Save Rule</b> .

 Table 290: Create IPSec Tunnel > Traffic Selectors Parameters

#### Checking IPsec Tunnel Status

To check the status of an IPsec tunnel:

1. Navigate to the **Server Manager** > **Configuration** > **Network** page.

The **IPsec Tunnels** section displays the configuration summary for each configured IPsec tunnel, along with an **Action** button to provide each IPsec tunnel's current status.

Figure 521: IPsec Tunnel Summary and Action Button to See Tunnel Status

Sys	tem Servi	ces Control	Service Parameters	System M	onitoring	Network	FIPS					
Appl	ication Acces	5 Control:	No Access Restrict	ons added t	o this node			Restrict	Access			
SSH	Public Keys:		No SSH Public Keys	added for t	his node			Add Put	blic Key Click to			
									See			
GRE	Tunnels:		No GRE Tunnel crea	ted on this	node			Create	Tunnel tunnel			
									status			
TPse	c Tunnels:							Create IPs	ec Tunnel			
11.20	Local Interf	co. Domoto I	D IDcoc Modo	TVE	Enonuti	on Upd	h Algorithm	Authentication	Enabled	Action		
	Local Interio	ice kemote i	P IPSec Mode	IKE	Енстури		падопши	Authentication	Eliableu	ACUOI		
1.	mgmt	10.	Tunnel	2	AES256	HMA	C SHA256	Pre-Shared Key	true		<b>F</b>	Ť
VLA	ls:		No VLANs present					Create	VLAN			

2. To see the current status for an IPsec tunnel, click the **Action** button (see Figure 521).

The IPsec Tunnel Status window for the selected tunnel opens:

Figure 522: IPsec Tunnel Status

IPsec Tunnel Status		8
Remote IP Address	10	
Messages		
Security Associations (1 u ipsec-3002[27]: ESTABLI 10. [10. ]. ipsec-3002[27]: IKEv2 SI 29cfb2f1582e1078_r, pre-s minutes ipsec-3002[27]: IKE prop AES_CBC_256/HMAC_SHA2 /MODP_2048	p, 0 connecting): ISHED 105 seconds ago, 10. 1[10. ] PIs: ed2b6427b8973622_i* shared key reauthentication in 44 posal: 2_256_128/PRF_HMAC_SHA2_256	
	Bring Up Bring Down	Cancel

#### Bring Up

If the tunnel is down, **Bring Up** brings up the IPsec tunnel. If you select **Bring Up** when the tunnel is up, W-ClearPass creates a new tunnel.

## Bring Down

If the tunnel is up, **Bring Down** tears down the IPsec tunnel.

If you select **Bring Down** when the tunnel is down (for example, when the tunnel is still negotiating), W-ClearPass stops the tunnel from forming.

#### Understanding the IPsec Tunnel Status Information

A way to quickly decipher the IPsec tunnel status information is as follows:

- If the tunnel status shows ESTABLISHED, only IKE Phase 1 is complete.
- If the tunnel status shows INSTALLED, Rekeying, IKE Phase 2 is complete.

#### Example 1

If tunnel status shows as shown in Figure 523, Phase 1 is complete but Phase 2 is failing. Look at the Audit Viewer events (**Monitoring** > **Audit Viewer**) to find the root cause.

Figure 523: IPsec Tunnel Status: Only IKE Phase 1 Complete

Security Associations (1 up, 0 connecting):
ipsec-3001[21]: <mark>ESTABLISHED</mark> 2 minutes ago, 10. 1[10.: .]10. l[10 ]
ipsec-3001[21]: IKEv2 SPIs: 601f3be10351483c_i* d033dd3590e120ff_r, pre-shared key reauthentication in 45
minutes
ipsec-3001[21]: IKE proposal: AES_CBC_256/HMAC_SHA2_256_128/PRF_HMAC_SHA2_256/MODP_2048
Shunted Connections:
ipsec-bypass-3001-1: 10. /32 === 10. /32[udp/syslog] PASS
Shunted Connections:
ipsec-bypass-3001-2: 10. /32[udp/syslog] === 10. L/32 PASS

Example 2

When the tunnel status displays the information as shown in Figure 524, Phase 2 is also complete.

Figure 524: IPsec Tunnel Status: IKE Phase 1 and Phase 2 Complete

```
      Security Associations (1 up, 0 connecting):

      ipsec-3001[24]: ESTABLISHED
      10 seconds ago, 10.
      1[10.
      1]...10.
      1[10.
      ]

      ipsec-3001[24]: IKEv2 SPIs: 032a75ba9e13b408_i 0bc85e45e5d7de2c_r*, pre-shared key reauthentication in 2 hours

      ipsec-3001[24]: IKE proposal: AES_CBC_256/HMAC_SHA2_256_128/PRF_HMAC_SHA2_256/MODP_2048

      ipsec-3001[20]: INSTALLED, TUNNEL, ESP SPIs: c53510b1_i cb34ca38_o

      ipsec-3001[20]: AES_CBC_256/HMAC_SHA2_256_128, 0 bytes_i, 0 bytes_o, rekeying in 44 minutes

      ipsec-3001[20]: 10.
      /32
```

**Creating VLANs** 

To create VLAN interfaces:

- 1. Navigate to the **Administration** > **Server Manager** > **Server Configuration**.
- 2. Select the W-ClearPass server of interest.
- 3. From the Server Configuration page, select the Network tab.

The Server Configuration > Network page opens.

4. From the VLANS option, click Create VLAN.

The Create VLAN dialog opens:

## Figure 525: Creating a VLAN

Create VLAN		8
Physical Interface	10. [MGMT]	•
VLAN Name		
VLAN ID		
IP Address		
Netmask		
		Create Cancel

5. Specify the **Create VLAN** parameters as described in the following table, then click **Create**:

**Table 291:** Server Configuration > Create VLAN Parameters

Parameter	Action/Description
Physical Interface	Enter the physical port on which to create the VLAN interface. This is the interface through which the VLAN traffic will be routed. <b>NOTE:</b> Make sure your network supports tagged 802.1Q packets on the selected physical interface.
VLAN Name	Enter the name for the VLAN interface. This name is used to identify the VLAN in the list of network interfaces.
VLAN ID	Specify the 802.1Q VLAN identifier. Enter a value between 1 and 4094. The VLAN ID cannot be changed after the VLAN interface has been created. <b>NOTE: VLAN ID 1</b> is often reserved for use by network management components. Avoid using this VLAN ID unless you know it will not conflict with a VLAN already defined in your network.
IP Address	Enter the IP address of the VLAN.
Netmask	Enter the netmask for the VLAN.

## **FIPS Page**

This section provides information on using W-ClearPass Policy Manager in Federal Information Processing Standards (FIPS) 140-2 approved mode.

The U. S. Government developed FIPS 140-2 to define procedures, architectures, cryptographic algorithms, and other security techniques for use in government applications and networks that use cryptography.

When running in FIPS Approved mode, W-ClearPass Policy Manager utilizes a FIPS 140-2 validated cryptographic module. Support is not available for non-approved authentication methods such as EAP-MD5 and MD5 digest algorithms.

For details on the Validated FIPS 140-1 and FIPS 140-2 Cryptographic Modules, see:

http://csrc.nist.gov/groups/STM/cmvp/documents/140-1/140val-all.htm#2577

## **Enabling FIPS Mode Using CLI**

You can enable FIPS mode in W-ClearPass during installation using the CLI or post-installation using the Web UI.

The following figure displays the prompt to enable FIPS mode using the CLI:



```
44) Tajikistan
10) Cyprus
                                27) Lebanon
                               28) Macau
                                                               45) Thailand
11) East Timor
                                                              46) Turkmenistan
12) Georgia
                               29) Malaysia
                               30) Mongolia
                                                              47) United Arab Emirates
13) Hong Kong
                                                              48) Uzbekistan
14) India
                               31) Myanmar (Burma)
15) Indonesia
                               32) Nepal
                                                               49) Vietnam
                                                               50) Yemen
16) Iran
                               33) Oman
17) Iraq
                               34) Pakistan
#? 14
The following information has been given:
          India
Therefore TimeZone='Asia/Kolkata' will be used.
Local time is now: Wed May 14 19:33:41 IST 2014.
Universal Time is now: Wed May 14 14:03:41 UTC 2014.
Is the above information OK?
1) Yes
2) No
#? 1
Do you want to enable FIPS Mode? [yin]: _
```

After enabling FIPS mode using the CLI commands, you can verify whether FIPS mode is enabled or not in the **Configuration Summary** page.

Figure 527: FIPS Mode > Configuration Summary

Configuration	ı S	ummary
Hostname	:	VM-582
Management Port IP Address		
Management Port Subnet Mask		255.255.255.0
Management Port Gateway		
Data Port IP Address		<not configured=""></not>
Data Port Subnet Mask		<not configured=""></not>
Data Port Gateway		<not configured=""></not>
Primary DNS		10.17.4.10
Secondary DNS		<not configured=""></not>
Primary NTP Server		pool.ntp.org
Secondary NTP Server		<not configured=""></not>
Timezone		'Asia/Kolkata'
FIPS Mode		True

## Enabling FIPS Mode in the W-ClearPass User Interface

Alternatively, you can enable or disable the FIPS mode in the W-ClearPass user interface:

- 1. Navigate to Administration > Server Manager > Server Configuration.
- 2. From the **Server Configuration** page, select the server of interest. The **Server Configuration** dialog for the selected server opens.
- 3. Select the **FIPS** tab.

#### Figure 528: Server Configuration > FIPS Tab

System	Services Control	Service Parameters	System Monitoring	Network	FIPS	
FIPS Mode	:	Disabled				Enable
Note: Whe	n FIPS Mode is chan	ged -				
• The d	latabase will be rese	et				
• Curre	ent configuration wil	l be lost				
<ul> <li>This :</li> </ul>	server will be droppe	ed out of cluster (if it is	part of a cluster)			
• Supp	ort for legacy Authe	ntication Methods such	as EAP-MD5 will be d	isabled (whe	n FIPS is	is enabled)
• This	server is restarted					
• You v	will need to log in ag	ain into the Administra	tion UI			

#### **Important Points to Remember**

Note the following important points, when you enable FIPS mode in the W-ClearPass Policy Manager user interface:

• The database is reset when you enable the FIPS mode in W-ClearPass Policy Manager.



Ensure that you backed up your database before enabling FIPS mode.

- Configuration backup file from the W-ClearPass Policy Manager in non-FIPS mode cannot be restored on W-ClearPass Policy Manager in FIPS mode. However, configuration backup file from the W-ClearPass Policy Manager in FIPS mode can be restored on the W-ClearPass Policy Manager in non-FIPS mode.
- The server will be removed from the cluster if FIPS mode is enabled.
- All nodes in a cluster must be either in FIPS or non-FIPS mode. The W-ClearPass Policy Manager nodes in FIPS mode cannot be connected to the cluster whose nodes are in the non-FIPS mode.
- The legacy authentication method such as EAP-MD5 and MD5 digest algorithm are not supported in FIPS mode. You cannot import the certificates that are created with the MD5 authentication type to the Certificates Trust List (Administration > Certificates > Certificate Trust List) page.
- The server reboots when you enable FIPS mode. You need to log in again to the Administration interface.

You can view the status of FIPS mode in the status bar. The following figure displays the **Status** bar with the status of FIPS mode:

#### Figure 529: FIPS Status

萬 Quick Links		× 🔤 🗖	All Requests	× 🔺
🔅 Start Configuring Poli	cies		0.05	
🔅 Manage Services			ts statement of the sta	
Access Tracker			an b	
🔜 Analysis and Trending	3		2 9	
Network Devices			0 22. Apr 24. Apr 26. Apr 28. Apr	
📲 Server Manager			Time	
🕱 ClearPass Guest				*
	Ame 20, 2014 22-50-51 JCT		ClassBase Balling Managers 6.2.1.62000 [EIDC Fachled] on CD	UNA EK alabéan
vea.	Apr 29, 2014 22:50:51 151		ClearPass Policy Manager 6.3.1.62009 [FIPS Enabled] on CP-	HW-5K platfor

You can also view the status of the FIPS mode using the CLI commands. For more information, see Show Commands on page 847.

# **Server Configuration Cluster Options**

This section describes the cluster-related options that are available from the **Administration** > **Server Manager** > **Server Configuration** page.

- Synchronizing the Cluster Date and Time with the NTP Server
- Changing the Cluster-Wide Password
- Managing Policy Manager Zones
- Configuring NetEvents Targets
- Configuring Virtual IP Settings
- Clearing Machine Authentication Cache
- Making a Subscriber Node
- Cluster-Wide Parameters

# Synchronizing the Cluster Date and Time with the NTP Server

To synchronize the date and time on the nodes in a cluster with a Network Time Protocol (NTP) server:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Select the Set Date and Time link.

The Change Date and Time dialog opens to the Date & Time tab.

Figure 530: Change Date and Time > Date & Time Tab

This will change [	ate & Time for all nodes in the cluster	
Date & Time	Time zone on publisher	
Primary Server		*
NTP Server	pool.ntp.west.org	
Key ID	9856	
Key Value	ntp.admin*	
Algorithm	SHA1	
Secondary Serv	er: SHA	Ξ
NTP Server	SHA1 pool.ntp.east.org	
Key ID	6523	
Key Value	ntp.admin*	
Algorithm	SHA1	-
•		
WARNING: After be restarted. This	command execution Policy Manager services need to may take a while.	
	Save Cancel	

3. Specify the **Date & Time** parameters as described in the following table, then click **Save**:

Table 292:	Change D	ate and	Time >	Date &	Time	Parameters
------------	----------	---------	--------	--------	------	------------

Parameter	Description				
Synchronize time with NTP server	To synchronize with a Network Time Protocol (NTP) server, enable this check box (enabled by default). <b>NOTE:</b> You can also specify the date and time for the cluster manually by disabling the <b>Synchronize time with NTP server</b> check box and entering the current date and time in the dialog provided.				
	This will change Date & Time for all nodes in the cluster				
	Synchronize time with NTP server Date Use yyyy-mm-dd 2017-05-06				
Primary Server	and Secondary Server				
NTP Server	Specify the IP address or host name for the Primary NTP server and the Secondary NTP server.				

Parameter	Description
Key ID	The <b>Key ID</b> is a number that specifies the index for key values. The Key ID value can be from 1 to 65534 inclusive. Typically an NTP client and server have to trust the same key index and key value pair for authentication to succeed.
Key Value	The <b>Key Value</b> is a form of shared secret, which both the client and server use for authenticating NTP messages. The <b>Key Value</b> can be: Up to 20-character printable ASCII string Up to 40-character hex value When entering an ASCII string for the <b>Key Value</b> , note that it <i>cannot</i> contain the following characters: <b>&amp;</b> (ampersand) ; (semicolon) (grave accent) (pipe) < (left angle bracket) ((left parenthesis) ) (right parenthesis) Finally, the <b>Key Value</b> ASCII string must start and end with one of the following characters: (quote)
Algorithm	<ul> <li>Select the following encryption type:</li> <li>SHA</li> <li>SHA1</li> <li>NOTE: In FIPS mode, SHA is not a supported encryption type.</li> </ul>

## Table 292: Change Date and Time > Date & Time Parameters (Continued)

Once you have saved the Date & Time configuration, you must restart Policy Manager services.



The Audit Viewer (**Monitoring** > **Audit Viewer**) tracks NTP configuration changes.

- 4. To restart Policy Manager services, navigate to Administration > Server Manager > Server Configuration.
- 5. Select the W-ClearPass server.
- 6. From the Server Configuration page, select the Services Control tab.
- 7. From the **Action** column, click **Start** for each service that needs to be restarted.

# Specifying the Time Zone on the Publisher

To specify the time zone on the Publisher node:

1. Click the **Time Zone on Publisher** tab.

Figure 531: Time Zone on Publisher Dialog

This will change Date & Time for all nodes in the cluster         Date & Time       Time zone on publisher         To change the time zone, select your area from the list below	
To change the time zone, select your area from the list below	
Africa/Abidjan Africa/Accra Africa/Addis_Ababa Africa/Algiers Africa/Asmara Africa/Bamako Africa/Bangui Africa/Banjul Africa/Bissau Africa/Bissau	4
Current time zone: Asia/Kolkata(GMT +5:30)	
WARNING: After command execution Policy Manager services need restarted. This may take a while.	to be

The time zones are listed in alphabetical order.

2. Select the time zone where the Publisher node resides, then click **Save**.



This option is available only on the Publisher. To set the time zone on a Subscriber node, select the specific server and set the time zone from the server-specific page.

# **Changing the Cluster-Wide Password**

To change the cluster-wide password:

- Navigate to Administration > Server Manager > Server Configuration. The Server Configuration page opens.
- 2. Click the **Change Cluster Password** link.

The Change Cluster Password dialog opens.

Figure 532: Change Cluster Password Dialog

Change Cluster Password			
This will change Clus	ter Password for all nodes in the cluster		
New Password			
Verify Password			
<b>WARNING</b> : Changing Cluster Password will change the appadmin password for all nodes in the cluster.			
	Save Cancel		
- 3. Enter the new cluster password, then verify the password.
- 4. Click **Save**.



Changing this password changes the password for the CLI user appadmin as well.

# **Managing Policy Manager Zones**

This section provides the following information:

- About Policy Manager Zones
- Adding Policy Manager Zones
- Mapping Policy Manager Zones

### **About Policy Manager Zones**

W-ClearPass Policy Manager shares a distributed cache of run-time states across all nodes in a cluster. These run-time states include:

- Roles and postures of connected entities
- Connection status of all endpoints running OnGuard
- Endpoint details gathered by OnGuard Agent

W-ClearPass Policy Manager uses this run-time state information to make policy decisions across multiple transactions.

In a deployment where a cluster spans WAN boundaries and multiple geographic zones, it is not necessary to share all of this run-time state across all nodes in the cluster.

For example, when endpoints present in one geographical area are not likely to authenticate or be present in another area, it is more efficient from a network bandwidth usage and processing perspective to restrict the sharing of such run-time state to a given geographical area.

You can configure zones in W-ClearPass Policy Manager to match with the geographical areas in your deployment. There can be multiple zones per cluster, and each zone has a number of Dell Networking W-ClearPass Policy Manager nodes that share their run-time state.

### **Adding Policy Manager Zones**

To add or delete a Policy Manager Zone:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- Click the Manage Policy Manager Zones link.
   Figure 533 displays the Policy manager Zones dialog:

Figure 533: Policy Manager Zones Dialog

Policy Manager Zones	8
Name	<b>a</b>
1. default	Ť
2. Click to add	
	Save Close

- 3. To add a new Policy Manager Zone, click **Click to add...** and enter the name of the Policy Manager Zone to be added, click the **Save** icon, then click **Save**.
- 4. To delete a zone, click the trash can icon— $\overline{w}$ .

## **Mapping Policy Manager Zones**

To configure the Policy Manager Zone you created:

- Navigate to Administration > Agents and Software Updates > OnGuard Settings. The OnGuard Settings page opens.
- 2. Click Policy Manager Zones.

The Mappings for Policy Manager Zones to OnGuard Clients page opens.

Figure 534: Mappings for Policy Manager Zones to OnGuard Clients Page

Mappings for Policy Manager Zones to OnGuard clients				
Policy Manager Zone	Client Su	bnets	Server IPs	
ABC-zone	10.17.0.0	/10	10.17.1.198	
xx6-zone	10.00.00	/8	10.17.4.199	
XYZ-zone	10.20.0.0	/16	10.17.4.109	
Test-zone	10.17.0.0	/8	10.11.4.200	
default	10.20.0.0	/8	10.17 4.200	
anager Zone:		default	<b>v</b>	-
anager Zone: ubnets (e.g., 192.103.1.1/24)	:	default	<b></b>	]
			.:	
ClearPass Server IPs:		10.17.4.196		_
Server IPs (optional):		10.XX.123.X, 10.X	X.2XX.2	
	For Policy Manager Zone     ABC-zone     ABC-zone     XYZ-zone     Test-zone     default      twork Details -     anager Zone:     Jbnets (e.g., 102.100.1.1/24)  ClearPass Server IPs:     Server IPs (optional):	For Policy Manager Zones to OnGuard clie         Policy Manager Zone       Client Su         A8C-zone       10.17.0.0         XK6-zone       10.20.0.0         XTZ-zone       10.20.0.0         Test-zone       10.17.0.0         default       10.20.0.0         twork Details -       anager Zone:         Jbnets (e.g., 102.100.1.1/24):       Ibnets (e.g., 102.100.1.1/24):         ClearPass Server IPs:       Server IPs (optional):	For Policy Manager Zones to OnGuard Clients         Policy Manager Zone       Client Subnets         A8C-zone       10.1770.0,10         xx6-zone       10.20.00/8         XYZ-zone       10.20.00/8         XYZ-zone       10.17.0.0/8         default       10.20.00/8         xtwork Details -       anager Zone:         John Schwerk (e.g., 102.100.1.1/24):       John Schwerk (e.g., 102.100.1.1/24):         ClearPass Server IPs:       10.17.10.0/8         Server IPs (optional):       10.XX.123X.10X	For Policy Manager Zones to OnGuard clients           Policy Manager Zone         Client Subnets         Server IPs           A8C-zone         10.17.0.0/10         10.17.0.09           XK6-zone         10.20.0.0/8         10.17.0.09           XX7-zone         10.20.0.0/16         10.17.0.09           Test-zone         10.17.0.0/8         10.17.0.09           default         10.20.0.0/8         10.17.0.09           twork Details -         anager Zone:         default           Jbnets (e.g., 102.000.1.1/24):         10.000.0/8

3. Specify the **Mappings for Policy Manager Zones to OnGuard Clients** parameters as described in the following table:

### Table 293: OnGuard Settings > Policy Manager Zones Parameters

Parameter	Action/Description
Policy Manager Zone	Lists the Policy Manager zones with radial buttons for selection.
Client Subnets	Displays the client subnet addresses specific to the Policy Manager zone.
Server IPs	Displays the server IP addresses specific to the Policy Manager zone.
Zone Network Details	
Policy Manager Zone	<ol> <li>Select the Policy Manager zone from the drop-down list that are created from the Administration &gt; Server Manager &gt; Server Configuration &gt; Manage Policy Manager Zones page.</li> </ol>
	If no Policy Manager zone is configured, the default Policy Manager zone is displayed in this field.
Client Subnets	2. Specify the client subnets that are configured for the selected Policy Manager zone.
Default W-ClearPass Server IPs	3. Specify the IP address of the default W-ClearPass server.
Override Server IPs	<ul> <li>4. Optionally, specify the IP addresses or the Fully Qualified Domain Name (FQDN) to which you want the OnGuard agent to send request in the sequence.</li> <li>You can specify the data port or load balancer IP address in this field. The IP addresses configured here will override the IP address configured in the <b>Default ClearPass Server IPs</b> field.</li> <li>For example, if you have configured the IP addresses 10.17.XXX.1, 10.17.XXX.2, and 10.17.XXX.3, OnGuard agent will send the request in the same sequence.</li> </ul>

## **Configuring NetEvents Targets**

NetEvents are a collection of information regarding various W-ClearPass Policy Manager users, endpoints, guests, authentications, accounting details, and so on. This information is periodically posted to a server that is configured as the NetEvents target.

If W-ClearPass Insight is enabled on a W-ClearPass Policy Manager server (see Enabling Insight and Specifying a Master Insight Node on page 770), it will receive net events from all other server nodes within the same W-ClearPass cluster.

If you want to post these details to an external server that can aggregate these events or to an external dedicated W-ClearPass Insight server for multiple W-ClearPass clusters, you have to configure an external NetEvents Target.

To configure an external NetEvents Target:

1. Navigate to the Administration > Server Manager > Server Configuration page.

### Figure 535: NetEvents Target Link on Server Configuration Page



2. Click the **NetEvents Targets** link.

The NetEvents Targets configuration dialog opens.

### Figure 536: NetEvents Targets Configuration Dialog

NetEvents Targets	0
External targets can be configured	to which ClearPass NetEvents will be sent periodically
Target URL	Username
	No external targets have been configured.
NetEvent Target Details -	
Target URL:	
Username:	
Password:	Verify Password:
Note: To specify an external Insig	ght server, use http:// <cppm-ip-address>:4231/netwatch/netevents in Target URL</cppm-ip-address>
	Reset Delete Save Close

3. Specify the **NetEvents Targets** parameters as described in the following table, then click **Save**:

Table 294: NetEvents Targets Parameters

Parameter	Action/Description
Target URL	<ol> <li>Enter the HTTP URL for the service that supports posting to the NetEvents target and requires authentication using username and password.</li> <li>To specify an external Insight server, use the following Target URL: https://<w-clearpass-ip-address>netwatch/netevents.</w-clearpass-ip-address></li> </ol>
Username/Password	<ol> <li>Enter the W-ClearPass admin credentials configured for authentication for the HTTP service that is provided in the Target URL.</li> </ol>
Reset button	Resets the values entered in this configuration dialog.
Delete button	Deletes the specified Target URL.

## **Configuring Virtual IP Settings**

You can configure two nodes in a cluster to share a virtual IP address. The virtual IP address is bound to the primary node by default. The secondary node takes over when the primary node is unavailable.



In a virtual machine deployment of W-ClearPass Policy Manager, you must enable forged transmits on the VMWare distributed virtual switch for the Virtual IP feature to be effective.

To configure a virtual IP address:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Click the Virtual IP Settings link.

The Virtual IP Settings dialog opens:

#### Figure 537: Virtual IP Settings

Virtual IP	Settings			*
Configure \	/irtual IPs for Clea	arPass High Availability		
	Virtual IP	Primary Node	Secondary Node	Status
1. 🔘	10.17.4.220	VM-240 [MGMT] 🔎	VM-207 [MGMT]	Enabled
Oindicates	s current node se	rving Virtual IP		
Virtual IP	Details -			
Virtual IP:				
		Node	Interface	Subnet
Primary No	ode:	select 💌	•	
Secondary	/ Node:	select 💌	•	
Enabled:				
				Reset Delete Save Close

3. Specify the Virtual IP Settings parameters as described in the following table, then click Save:

#### Table 295: Virtual IP Settings Parameters

Parameter	Action/Description
Virtual IP	Enter the IP address you want to define as the virtual IP address.
Primary Node	Select the server to use as the primary node.
Secondary Node	Select the server to use as the secondary node.
Interface	When you select the primary node and the secondary node, the <b>Interface</b> field is populated with that node's management interface IP address.
Subnet	The <b>Subnet</b> value for the management interface IP address is automatically populated when you select the primary node and secondary node.
Enabled	This parameter is enabled by default.

## **Clearing Machine Authentication Cache**

The **Clear Machine Authentication Cache** option clears the machine authentication cache from the local node; this operation is synced during battery replication. On confirmation, machine authentication cache is

cleared from all nodes in the cluster.

Once the machine authentication cache is cleared, it takes up to 5 seconds to resync the cache.

To clear machine authentication cache on all the nodes in a cluster:

 Navigate to the Administration > Server Manager > Server Configuration page. The Server Configuration page opens:

Figure 538: Server Configuration Page > Clear Machine Authentication Cache

Administration » Server Manager » Se	rver Configuration					
Server Configuration Publisher Server: Garuda-197 [10.17	.4.197]			9 € • • • • • • • • • • • • • • • • •	Set Date & Time Change Cluster Pas: Manage Policy Mana VetEvents Targets Virtual IP Settings Clear Machine Autho Cluster-Wide Param	sword iger Zones entication Cache eters
# Server Name ▲	Management Port	Data Port	Zone	Profile	Cluster Sync	Last Sync Time
1. 💿 Garuda- 197	10.17.4.197	-	198-zone	Enabled	Enabled	-
2.  Garuda- 198	10.17.4.198	-	198-zone	Enabled	Enabled	Dec 21, 2014 12:23:31 IST
3. 💿 Garuda- 199	10.17.4.199	-	197-zone	Enabled	Enabled	Dec 21, 2014 12:23:31 IS
Showing 1-3 of 3			Collect Logs Backup	Restore 0	Cleanup Shutdown	Reboot Drop Subscriber

2. Click the Clear Machine Authentication Cache link.

The following prompt is displayed:

Are you sure you want to clear machine authentication cache?

3. To proceed with the operation, click **Yes**.

The following message appears: Machine authentication cache cleared from all nodes

## Making a Subscriber Node

In the Policy Manager cluster environment, the Publisher node acts as the master node. A Policy Manager cluster can contain only one Publisher node. Administration, configuration, and database write operations can occur only on the Publisher node.

The Policy Manager appliance defaults to a Publisher node unless it is made a Subscriber node. Cluster commands can be used to change the state of the node, hence the Publisher can be made a Subscriber. When it is a Subscriber, the **Make Subscriber** link is not displayed.

Note the following caveats when adding a Subscriber node:

- As part of this operation, configuration changes are blocked on the Publisher node during the initial cluster sync process.
- All the application licenses on this server will be removed. To add and reactivate these application licenses, contact Support—navigate to Administration > Support > Contact Support for contact information.

To add a Subscriber node:

- On a Publisher node, navigate to the Administration > Server Manager > Server Configuration page. The Server Configuration page opens.
- 2. Click the **Make Subscriber** link.

The Add Subscriber Node page opens:

### Figure 539: Adding a Subscriber Node

Add Subscriber Node	8					
Publisher IP	10.4.33.168					
Publisher Password	•••••					
Restore the loc	Restore the local log database after this operation Do not backup the existing databases before this operation					
<b>WARNING</b> : All application contact support to add and	licenses on this server will be removed. Please I activate these licenses.					
	Save Cancel					

3. Specify the **Add Subscriber Node** parameters as described in the following table, then click **Save**:

Table 296:	Add	Subscriber	Node	Parameters
------------	-----	------------	------	------------

Parameter	Action/Description
Publisher IP	Enter the Publisher node's IP address.
Publisher Password	Specify the Publisher node's password. <b>NOTE:</b> The password specified here is the password for the CLI user <i>appadmin.</i>
Restore the local log database after this operation	To restore the log database after the Subscriber node has been added, select the check box.
Do not backup the existing databases before this operation	If you do not require a backup to the existing databases on this node, select the check box.

## **Cluster-Wide Parameters**

This section describes the following **Cluster-Wide Parameters** features:

- General Parameters
- Cleanup Intervals Parameters
- Notifications Parameters
- Standby Publisher Parameters
- Virtual IP Parameters
- Mode Parameters
- Database Parameters
- Profiler Parameters

### **General Parameters**

You can configure the parameters that apply to all the nodes in a W-ClearPass cluster by configuring the **Cluster-Wide Parameters**.

To configure Cluster-Wide parameters:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Select the Cluster-Wide Parameters link.

The Cluster-Wide Parameters page opens to the General page:

Figure 540: Cluster-Wide Parameters > General Page

Cluster-Wide	e Parameters							8
General	Cleanup Intervals	Notifications	Standby Publisher	· Virtual II	P Mode	Database	Profiler	
Parameter	Name		Pa	arameter Valı	ue	Def	ault Value	-
Policy resu	It cache timeout		5		minutes		5	
Free disk s	pace threshold value		3	)	%		30	
Free memo	ory threshold value		2	)	%		20	
Endpoint C	Context Servers polling in	nterval	6	)	minutes		60	
Automatica	ally check for available s	Software Updates	Г	RUE			TRUE	
Login Bann	er Text							
Admin Ses	sion Idle Timeout		3	)	minutes		30	=
Performance	ce Monitor Rendering Po	rt	8	)			80	
Multi Mast	er Cache Durability		C	)FF 💌			OFF	
CLI Sessio	n Idle Timeout		3	50	minutes		360	
Disable TL	Sv1.0 support		Ν	lone 💌			None	
Disable Ch	ange Password for TAC	ACS	F	ALSE			FALSE	
Disable TL	Sv1.1 support		Ν	lone 💌			None	
TACACS U	ser Prompt Text		U	serName:			UserName:	
			P	assword:				Ŧ
					Resto	re Defaults	Save Can	cel

3. Configure the **Cluster-Wide Parameters** > **General** parameters as described in the following table, then click **Save**.

### **Table 297:** Cluster-Wide Parameters > General Page Parameters

Parameter	Action/Description
Policy result cache timeout	<ul> <li>Specify the duration allowed in minutes to store the role mapping and posture results derived by the policy engine during a policy evaluation.</li> <li>A value of <b>0</b> disables caching.</li> <li>This result can then be used in subsequent evaluation of policies associated with a service, if the <b>Use cached Roles and Posture attributes from previous sessions</b> option is turned on for the service.</li> <li><b>NOTE:</b> The value of the <b>Policy result cache timeout</b> field must be greater than the highest value set in the <b>Health Check Interval (in hours)</b> fields.</li> <li>For example, if you have created the profiles Student-Enforcement-Profile and Staff-Enforcement-Profile with health check interval configured, then the value of the <b>Policy result cache timeout</b> field must be greater than the highest value of the <b>Policy result (in hours)</b> value configured among the following profiles:</li> <li>Global Agent Settings</li> <li>Student-Enforcement-Profile</li> </ul>
Free disk space threshold value	Specify the percentage below which disk usage warnings are issued in the <b>Monitoring</b> > <b>Event Viewer</b> page. For example, a value of 30% indicates that a warning is issued only when the available disk space is 30% or lower. An error message similar to the following may appear in the <b>System Event Details</b> dialog: System is running with low disk space. Aggressive cleanup will be initiated when the available disk space falls below 80%. Current available disk space = 75%
Free memory threshold value	Specify the percentage below which RAM usage warnings are issued in the W-ClearPass Event Viewer. For example, a value of <b>30</b> indicates that a warning is issued only when the available RAM is 30% or lower.
Endpoint Context Servers polling interval	Enter the interval in minutes between polling of endpoint context servers. The default interval is <b>60 minutes</b> .
Automatically check for available Software Updates	Specify whether to enable automatic checking for available software updates. The default it <b>TRUE</b> .
Login Banner Text	Customize the banner text that appears on the W-ClearPass login screen and CLI access window.
Admin Session Idle Timeout	Specify the maximum idle time permitted for admin users, beyond which the session times out. The default value is <b>30 minutes</b> . The allowed range is <b>5</b> to <b>1440</b> minutes (24 hours).

## Table 297: Cluster-Wide Parameters > General Page Parameters (Continued)

Parameter	Action/Description
Performance Monitor Rendering Port	Specify the port for performance monitor rendering. The default value is <b>80</b> .
Multi Master Cache Durability	For the Multi-Master Cache to survive most abrupt shutdowns, set this to <b>Normal</b> or <b>Full</b> . The default value is <b>OFF</b> . <b>NOTE:</b> Enabling this feature may result in some performance degradation.
CLI Session Idle Timeout	Specify the maximum idle time permitted for CLI users, beyond which the session times out. The default value is <b>30 minutes</b> . The allowed range is <b>5</b> to <b>1440</b> minutes (24 hours). When this parameter is changed, the changes take effect when the client opens a new CLI session. Any active CLI sessions will continue to use the old timeout setting—they have to be disconnected and reconnected for the updated timeout value to take effect.
Disable TLSv1.0 support	To disable Transport Layer Security (TLS) v1.0 support, select one of the following options: <ul> <li>None</li> <li>Admin</li> <li>Network</li> <li>All</li> </ul>
Disable Change Password for TACACS	<ul> <li>When logging in for TACACS user authentication:</li> <li>If set to FALSE (the default setting), after entering a blank password, you are presented with an option to change the TACACS user password.</li> <li>If set to TRUE, the option to enter the TACACS user password is displayed. The option to change the TACACS password is not displayed.</li> </ul>
Disable TLSv1.0 support	To disable Transport Layer Security (TLS) v1.1 support, select one of the following options: <ul> <li>None</li> <li>Admin</li> <li>Network</li> <li>All</li> </ul>

## Table 297: Cluster-Wide Parameters > General Page Parameters (Continued)

Parameter	Action/Description					
TACACS User Prompt Text TACACS Password Prompt Text	You can modify the text to be used for the TACACS username and password prompts as needed. The default TACACS prompts are as follows: <i>UserName:</i> <i>Password</i> :					
TACACS Connection Idle Timeout	<ul> <li>An idle TACACS login session is one in which the CLI operational mode prompt is displayed but there is no input from the keyboard. To close idle sessions automatically, you must configure a time limit for each login class.</li> <li>Specify the TACACS Connection Idle Timeout duration in seconds as needed.</li> <li>The default value is <b>900 seconds</b> (15 minutes).</li> <li>The minimum allowed value is <b>60 seconds</b>.</li> <li>The maximum allowed value is <b>172800 seconds</b> (two days).</li> </ul>					
	TACACS User Prompt Text     UserName:     UserName:       TACACS Password Prompt Text     Password:     Password:       TACACS Connection Idle Timeout     900     seconds     900       Restore Defaults					
Console Session Idle Timeout	Specify the Console Session Idle Timeout duration in minutes. • The default value is 360 minutes. • TACACS Connection Idle Timeout 900 seconds 900 Console Session Idle Timeout 10 minutes 360 • Restore Defaults Save Concel • Must have a valid integer value (for example, a setting of 10.5 wouldn't be valid). • The range of valid values is from 5 to 1440 minutes. • The Audit Viewer captures the details about changes in Console Session Idle Timeout: • Audit Row Details 10 • Old Data New Data Inline Difference • Old Data New Data Inline Difference • Console Session Idle Timeout 10 • Default Value 360 • Console Session Idle Timeout 10 • Console Session Idle Timeout					

### **Cleanup Intervals Parameters**

The following figure displays the **Cluster-Wide Parameters** > **Cleanup Intervals** dialog:

luster-Wide Parameters					
General Cleanup Intervals	Notifications	Standby Publishe	r Virtual I	IP Mode	Database Profiler
Parameter Name			Parameter V	alue	Default Value
Maximum inactive time for an endpo	oint		0	days	0
Cleanup interval for Session log det	tails in the databa	ase	7	days	7
Cleanup interval for information sto	red on the disk		7	days	7
Known endpoints cleanup interval			0	days	0
Unknown endpoints cleanup interva	al		0	days	0
Expired guest accounts cleanup int	erval		365	days	365
Profiled Unknown endpoints cleanur	o interval		0	days	0
Static IP endpoints cleanup option			FALSE	•	FALSE
Old Audit Records cleanup interval			7	days	7
Profiled Known endpoints cleanup o	ption		FALSE	•	FALSE
				Resto	re Defaults Save Cancel

Figure 541: Cluster-Wide Parameters > Cleanup Intervals Dialog

1. Specify the **Cluster-Wide Parameters** > **Cleanup Intervals** parameters as described in the following table:

Table 298: Cluster-Wide Po	arameters > Cleanup	Intervals Parameters
----------------------------	---------------------	----------------------

Parameter	Action/Description
Maximum inactive time for an endpoint	Specify the duration in number of days to which an endpoint is retained in the endpoints table since its last authentication. A value of <b>0</b> specifies that no time limit is configured. If the endpoint is not authenticated for this period, the entry is removed from the endpoint table.
Cleanup interval for Session log details in the database	<ul> <li>Specify the duration in number of days to keep the following data in the Policy Manager database:</li> <li>Session logs (found on the Monitoring &gt; Live Monitoring &gt; Access Tracker page)</li> <li>Event logs (found on the Monitoring &gt; Event Viewer page)</li> <li>Machine authentication cache</li> <li>The default value is 7 days.</li> </ul>
Cleanup interval for information stored on the disk	Specify the duration in number of days to keep log files that are written to the disk. The default value is <b>7 days</b> .
Known endpoints cleanup interval	Specify the duration in number of days that W-ClearPass uses to determine when to start deleting known or disabled entries from the Endpoint repository. Known entries are deleted based on the last <b>Added At</b> value for each Endpoint. For example, if this value is <b>7</b> , then known Endpoints that do not have the <b>Added At</b> value within the last 7 days are deleted. The default value is <b>0 day</b> s. This indicates that no cleanup interval is specified.

### Table 298: Cluster-Wide Parameters > Cleanup Intervals Parameters (Continued)

Parameter	Action/Description
Unknown endpoints cleanup interval	Specify the duration in number of days that W-ClearPass uses to determine when to start deleting unknown entries from the Endpoint repository. Unknown entries are deleted based on the last <b>Updated At</b> value for each Endpoint. For example, if this value is 7, then unknown Endpoints that do not have the <b>Updated At</b> value within the last 7 days (stale endpoints) are deleted. The default value is <b>0 days</b> . This indicates that no cleanup interval is specified.
Expired guest accounts cleanup interval	Specify the cleanup interval for expired guest accounts. This indicates the number of days after expiry that the cleanup occurs. A value of <b>0</b> specifies no expired guest accounts cleanup interval. The default value is <b>365 days</b> .
Profiled Unknown endpoints cleanup interval	<ul> <li>Specify the cleanup interval in number of days that W-ClearPass uses to determine when to start deleting profiled unknown entries from the Endpoint repository.</li> <li>Profiled unknown entries are deleted based on their last <b>Updated At</b> value for each Endpoint.</li> <li>For example, if this value is 7, then the Profiled Unknown Endpoints that do not have an <b>Updated At</b> value within the last 7 days are deleted.</li> <li>The default value is <b>0</b>.</li> </ul>
Static IP endpoints cleanup option	Specify whether to enable the option to cleanup static IP endpoints. The default option is <b>FALSE</b> .
Old Audit Records cleanup interval	Specify the cleanup interval in number of days that W-ClearPass uses to determine when to start deleting old audit records from the <b>Audit Viewer</b> page. The default value is 7 days.
Profiled Known endpoints cleanup option	Specify the cleanup interval in number of days that W-ClearPass uses to determine when to start deleting profiled known entries from the Endpoint repository. The default value is <b>FALSE</b> .

### **Notifications Parameters**

The following figure displays the **Cluster-Wide Parameters** > **Notifications** dialog:

Figure 542: Cluster-Wide Parameters > Notifications Dialog

Cluster-Wide Parameters			8
General Cleanup Intervals Notificati	ons Standby Publisher	Virtual IP Mode	Database Profiler
Parameter Name	Par	ameter Value	Default Value
System Alert Level	WA	RN 💌	WARN
Alert Notification Timeout	Dis	abled 💌 hours	2
Alert Notification - eMail Address			.41
Alert Notification - SMS Address			
		Rest	ore Defaults Save Cancel

1. Specify the **Cluster-Wide Parameters > Notifications** parameters as described in the following table:

Parameter	Action/Description
System Alert Level	<ul> <li>Specify the alert notifications that are generated for system events logged at this level or higher.</li> <li>INFO: Alerts that provide Information, Warnings, and Error messages are generated.</li> <li>WARN: Alerts that provide Warnings and Error messages are generated.</li> <li>ERROR: Alerts that provide Error messages only are generated.</li> <li>The default value is WARN.</li> </ul>
Alert Notification Timeout	Specify the timeout in hours that determines how often alert messages are generated and distributed. If you select <b>Disabled</b> , alert generation is disabled. The default value is <b>2 hours</b> .
Alert Notification - eMail Address	Enter a comma-separated list of email addresses to which alert messages are sent.
Alert Notification - SMS Address	Enter a comma-separated list of phone numbers to which alert messages are sent.

**Table 299:** Cluster-Wide Parameters > Notifications Parameters

### **Standby Publisher Parameters**

The Standby Publisher is the Publisher node in the cluster that is configured to come up in the event that the Publisher node goes down.

The following figure displays the **Cluster-Wide Parameters** > **Standby Publisher** dialog:

Figure 543: Cluster-Wide Parameters > Standby Publisher Dialog

Cluster-Wide Parameters							6
General Cleanup Intervals	Notifications	Standby Publisher	Virtual IP	Mode	Database	Profiler	
Parameter Name		Pa	rameter Valu	e	De	fault Value	
Enable Publisher Failover		FA	LSE 💌			FALSE	
Designated Standby Publisher			•			0	
Failover Wait Time		10		minutes		10	
				Resto	re Defaults	Save Cance	el

1. Specify the **Cluster-Wide Parameters** > **Standby Publisher** parameters as described in the following table:

Parameter	Action/Description
Enable Publisher Failover	To authorize a node in a cluster on the system to act as a publisher if the primary publisher fails, select <b>TRUE</b> . The default value is <b>FALSE</b> .
Designated Standby Publisher	Select the server in the cluster to act as the standby publisher. The default value is <b>0</b> . <b>NOTE:</b> If the Standby Publisher is on a different subnet from the Publisher, then ensure that a reliable connection between the two subnets is available to avoid unwanted network segmentation and potential data loss from a false failover.
Failover Wait Time	Specify the time (in minutes) for which the secondary node must wait before it acquires a virtual IP address after the primary node fails. The default failover wait time is <b>10 minutes</b> . This prevents the secondary node from taking over when the primary node is temporarily unavailable during a restart.

### Table 300: Cluster-Wide Parameters > Standby Publisher Parameters

### **Virtual IP Parameters**

The following figure displays the **Cluster-Wide Parameters** > **Virtual IP** dialog:

#### Figure 544: Cluster-Wide Parameters > Virtual IP Dialog

Cluster-Wide	Parameters							8
General	Cleanup Intervals	Notifications	Standby Publisher	Virtual IP	Mode	Database	Profiler	
Parameter	Name		Pai	rameter Valu	e	De	efault Value	
Failover Wa	ait Time		10		seconds		10	
					Resto	re Defaults	Save Can	cel

1. Specify the **Cluster-Wide Parameters > Virtual IP** parameter as described in the following table:

**Table 301:** Cluster-Wide Parameters > Virtual IP Configuration Parameter

Parameter	Action/Description
Failover	Enter the number of seconds for the secondary node to wait after primary node failure before it acquires the virtual IP address.
Wait Time	The default fail-over wait time is 10 seconds in order for the secondary node to take over and respond quickly to authentication access requests.



You can define a virtual IP address with a primary server only (that is, without a secondary server) if required. This can be used to add an additional IP address to the W-ClearPass Policy Manager server without introducing any redundancy.

### **Mode Parameters**

The **Mode** tab in the **Cluster-Wide Parameters** page allows you to enable or disable High Capacity Guest **Mode** and **Common Criteria Mode**.

Figure 545: Cluster-Wide Parameters Page

Cluster-Wide Parameters		8
General Cleanup Intervals	Notifications Standby Publisher Virtual IP M	lode Database Profiler
Parameter Name	Parameter Value	Default Value
High Capacity Guest Mode	FALSE	FALSE
Common Criteria Mode	FALSE 🔻	FALSE
		Restore Defaults Save Cancel

1. Specify the **Cluster-Wide Parameters > Mode** parameters as described in the following table:

**Table 302:** Cluster-Wide Parameters > Mode Parameter

Parameter	Action/Description
High Capacity Guest Mode	To enable or disable <b>High Capacity Guest Mode</b> , select <b>TRUE</b> or <b>FALSE</b> . The default is <b>FALSE</b> .
Common Criteria Mode	<ul> <li>Common Criteria Mode is for specific deployments that require strict compliance to Common Criteria requirements.</li> <li>To enable or disable Common Criteria Mode, select TRUE or FALSE. The default is FALSE.</li> <li>When you set Common Criteria Mode to TRUE, the following Warning message is displayed:</li> <li>WARNING: Setting this value to TRUE enables strict validation of Certificates and changes to modules to comply to Common Criteria requirements.</li> </ul>

### High Capacity Guest Mode

High Capacity Guest mode addresses the high-volume licensing requirements in the public-facing enterprises environment, where a large volume of unique endpoints need wireless access.

Figure 546: High Capacity Guest Mode Page

Cluster-Wide Parameters						8
General Cleanup Intervals	Notifications	Standby Publisher	Virtual IP	Mode	Database	Profiler
Parameter Name		Pa	rameter Value		Defa	ult Value
High Capacity Guest Mode		TF	RUE 💌			FALSE
WARNING : The High Capacity (	Guest (HCG) Mod	e is intended for depl	oyments with	high volun	es of guest ac	cess.
<ul> <li>Enabling HCG Mode will restrict the following -</li> <li>ClearPass Onboard and OnGuard applications will be disabled</li> <li>Only Guest application licenses can be added</li> <li>Posture checks and Host Audit checks are not allowed</li> <li>RADIUS-based authentication methods that are disabled - EAP-FAST, EAP-GTC, EAP-MSCHAPv2, EAP-PEAP, EAP-TLS, EAP-TLS</li> <li>Service Templates to configure 802.1X for wired / wireless or perform Posture checks are not allowed</li> <li>HCG Mode requires ClearPass Insight to be enabled on at least one node in the cluster</li> </ul>						
Common Criteria Mode		FA	LSE 🔻			FALSE
				Restore	Defaults Sav	ve Cancel

The licensing scheme in High Capacity Guest mode supports a high volume of user traffic in the following public-facing enterprises where the number of endpoints changes every day:

- Transportation: Airports and rail stations
- Hospitality: Hotels, casinos, and resorts
- Healthcare: Hospitals, clinics, and health centers
- **Retail**: Shopping malls
- Large public venues: Stadiums, convention centers, and theaters
- Restaurants and coffee shops: Quick-serve restaurants

In enterprise deployments, W-ClearPass Policy Manager licensing accumulates the unique endpoint count for seven days, which can cause the number of licenses to exceed their limit.

To address this license limit in the public-facing enterprises environment, you can enable High Capacity Guest mode on a cluster.

In High Capacity Guest mode, the count of unique endpoints is reset every day, instead of accumulating the count for seven days. In High Capacity Guest mode, only you can view the supported guest authentication methods supported in the **Authentication Methods** page.

### **RADIUS Authentication Methods That Cannot Be Enabled**

When **High Capacity Guest** mode is enabled, you *cannot* enable the RADIUS services with the following authentication methods:

- EAP-FAST
- EAP-GTC
- EAP-MSCHAPv2
- EAP-PEAP
- EAP-TLS
- EAP-TTLS

### **Licensing Restrictions**

You can add only guest licenses to High Capacity Guest mode. This mode is intended to handle only a high volume of guest users in PFE environments. After enabling High Capacity Guest mode, you cannot add enterprise licenses.

If the number of licenses used exceeds the number of licenses purchased, a warning message appears four months after the number is exceeded. The number of licenses used is based on the daily moving average.

In High Capacity Guest mode, a maximum of 2x licenses are allowed. For example, if you use the CP-HW-5K platform (which supports 5,000 licenses), a maximum of 10,000 licenses are allowed.

### **Cluster Restrictions**

When High Capacity Guest mode is enabled in a cluster, the following restrictions apply:

- Configuration settings cannot be moved from one cluster to another cluster that operates in High Capacity Guest mode.
- Restoring configuration is allowed only with the backup files from servers that have High Capacity Guest mode enabled.
- High Capacity Guest mode is intended only for high volumes of guest access.
- Use-case-related settings other than those for High Capacity Guest mode are restricted.
- OnGuard and Onboard access is restricted.
- The default cleanup interval values are reset.

• Only Guest application licenses are supported.

### **Insight Requirement**

High Capacity Guest mode requires W-ClearPass Insight to be enabled on at least one node in the cluster.

1. Specify the default cleanup interval values when High Capacity Guest mode is enabled as described in the following table:

Table 303	: Cleanup	Interval	Values in	High	Capacity	Guest Mode
-----------	-----------	----------	-----------	------	----------	------------

Parameter	Action/Description
Cleanup interval for Session log details in the database	The default value is <b>3days</b> .
Known endpoints cleanup interval	The default value of the known endpoints cleanup interval is <b>3days</b> .
Unknown endpoints cleanup interval	The default value of the unknown endpoints cleanup interval is <b>3days</b> .
Expired guest accounts cleanup interval	The default value of the Expired guest accounts cleanup interval is <b>10 days.</b>
Profiled endpoints cleanup interval	The default value of the Profiled endpoints cleanup interval is <b>3 days</b> .
Old Audit Records cleanup interval	The default value of the Old Audit Records cleanup interval is <b>10 days</b> .
Profiled Known endpoints cleanup option	Specify the cleanup interval in number of days that W-ClearPass uses to determine when to start deleting profiled known entries from the Endpoint repository. The default value is <b>TRUE</b> .

### Service Templates Supported in High Capacity Guest Mode

The following service templates are supported when High Capacity Guest mode is enabled:

- W-ClearPass Admin Access (Active Directory)
- W-ClearPass Admin SSO Login (SAML SP Service)
- W-ClearPass Identity Provider (SAML IdP Service)
- Encrypted Wireless Access via 802.1X Public PEAP method
- Guest Access
- Guest Access Web Login
- Guest MAC Authentication
- OAuth2 API User Access

### Service Types Supported in High Capacity Guest Mode

The following service types are supported when High Capacity Guest mode is enabled:

- MAC Authentication
- RADIUS Authorization
- RADIUS Enforcement

- RADIUS Proxy
- Dell Application Authentication
- Dell Application Authorization
- TACACS+ Enforcement
- Web-based Authentication
- Web-based Open Network Access

#### Authentication Methods Supported in High Capacity Guest Mode

The following authentication methods are used in service templates in High Capacity Guest mode:

- PAP
- CHAP
- MSCHAP
- EAP\_MD5
- MAC\_AUTH
- AUTHORIZE
- EAP\_PEAP\_PUBLIC

#### Common Criteria Mode

Use Common Criteria Mode for deployments that require strict compliance to Common Criteria requirements. Common Criteria is an international standard for security certification.

Figure 547: Cluster-Wide Parameters > Mode > Common Criteria Mode Page

Cluster-Wide Parameters					
Server Certificates must be updated to satisfy CC requirements - Self-signed RADIUS Server Certificate for server "10.17.6.15" is not allowed Self-signed HTTPS Server Certificate for server "10.17.6.15" is not allowed					
General Cleanup Intervals	Notifications	Standby Publisher	Virtual IP	Mode	Database Profiler
Parameter Name		Par	ameter Value	3	Default Value
High Capacity Guest Mode		FAL	SE V		FALSE
Common Criteria Mode		TR	JE 🔻		FALSE
to Common Criteria requirements. Enabling CC Mode will restrict the following - • Only CA issued certificates can be used for ClearPass Server Certificates • All X.509 v3 trusted CA certificates must satisfy the basic constraints • No self-signed certificates will be allowed as Trusted Certificates • All HTTPS communication to external services using X.509 v3 certificates must pass basic constraints checks CC Mode requires all ClearPass servers in the cluster to have enabled FIPS mode Restore Defaults Save Cancel					

Common Criteria Mode has the following restrictions and requirements:

- Common Criteria Mode requires that all the W-ClearPass servers in the cluster must have FIPS mode enabled.
- Server certificates must be updated before you enable Common Criteria Mode .
- Only CA-issued certificates can be used for W-ClearPass server certificates.
- No self-signed certificates are allowed as trusted certificates.
- All X.509 v3 trusted CA certificates must satisfy the basic constraints.

X.509 is an important standard for a public key infrastructure to manage digital certificates and public-key encryption. X.509 is a key part of the Transport Layer Security protocol used to secure web and email communication.

• All HTTPS communication to external services using X.509 v3 certificates must pass the basic constraint checks.

### **Database Parameters**

The following figure displays the **Cluster-Wide Parameters** > **Database** dialog:

Figure 548: Cluster-Wide Parameters > Database Dialog

Cluster-Wide Parameters					
General Cleanup Intervals Notification	ons Standby Publisher	Virtual IP	Mode	Database	Profiler
Parameter Name	Ра	rameter Valu	e	Def	ault Value
Auto backup configuration options	C	onfig 💌			Config
Database user "appexternal" password	••	•••••			
Replication Batch Interval	5		seconds		5
Store Password Hash for MSCHAP authentication	on TI	RUE 🔻			TRUE
Store Local User passwords using reversible en	cryption TI	RUE 🔻			TRUE
			Restore	e Defaults S	ave Cancel

1. Configure the **Cluster-Wide Parameters** > **Database** parameters as described in the following table:

Parameter	Action/Description	
Auto backup configuration options	<ul> <li>Select any of the following auto-backup configuration options:</li> <li>Off: Select this to not to perform periodic backups.</li> <li>Select Off before upgrading W-ClearPass Policy Manager to avoid the interference between Auto backup and migration process.</li> <li>Config: Perform a periodic backup of the configuration database only. This is the default auto backup configuration option.</li> <li>Config SessionInfo: Perform a backup of the configuration database and the session log database.</li> <li>NOTE: It is recommended that you set this option to Off or Config before starting an upgrade. This ensures the Auto Backup process does not interfere with migration post upgrade. If required, you can change this setting back to Config SessionInfo 24 hours after upgrade completion.</li> </ul>	
Database user "appexternal" password	Enter the password for the <b>appexternal</b> username for this connection to the database.	
Replication Batch Interval	Configure the time interval (in seconds) at which the subscribers synchronize with the Publisher. The default value is <b>5 seconds</b> . The allowed range is 1 to 60 seconds.	
Store Password Hash for MSCHAP authentication	To store passwords for admin and local users to Hash and NTLM hash formats (which enables RADIUS MSCHAP authentications against admin or local repositories), set this to <b>TRUE</b> . If you set this to <b>FALSE</b> , RADIUS MSCHAP authentications are not possible because	

**Table 304:** *Cluster-Wide Parameters > Database Parameters* 

### Table 304: Cluster-Wide Parameters > Database Parameters (Continued)

Parameter	Action/Description
	the NTLM hash passwords are removed for all the users. <b>NOTE:</b> When you set this value to <b>TRUE</b> , you must reset all the passwords to reenable RADIUS MSCHAP authentication against the user repositories.
Store Local User Passwords using reversible encryption	To enable cleartext password comparison against local users, set this to <b>TRUE</b> . If you set this to <b>FALSE</b> , cleartext password comparison against local users is not possible because the reversible passwords for local users are removed. <b>NOTE:</b> After setting this value to <b>TRUE</b> , you must reset all the local user passwords to reenable cleartext password comparison against local users.

### **Profiler Parameters**

The following figure displays the **Cluster-Wide Parameters** > **Profiler** dialog:

### Figure 549: Cluster-Wide Parameters > Profiler Dialog

Cluster-Wide Parameters		8
General Cleanup Intervals Notifications Standby Publishe	r Virtual IP Mode Data	base Profiler
Parameter Name	Parameter Value	Default Value
Profiler Scan Ports	135,3389 TCP ports	135,3389
Process wired device information from IF-MAP interface	FALSE 💌	FALSE
Enable Endpoint Port Scans using Nmap	FALSE 💌	FALSE
Enable Endpoint Posture scan using WMI	FALSE 🔻	FALSE
Netflow Reprofile Interval	24 hours	24
	Restore Defau	lts Save Cancel

1. Configure the **Cluster-Wide Parameters** > **Profiler** parameters as described in the following table:

**Table 305:** Cluster-Wide Parameters > Profiler Tab Parameters

Parameter	Action/Description
Profiler Scan Ports	To change the list of ports to scan and add custom fingerprints to classify based on them, enter the new TCP port numbers. The TCP ports scanner checks to see if the specified Profiler Scan Ports are open. The default TCP ports are <b>135</b> and <b>3389</b> .
Process wired device information from IF-MAP interface	Choose whether to process wired device information from the IF-MAP interface. The default is <b>FALSE</b> .
Enable Endpoint Port Scans using Nmap	Set this option to <b>TRUE</b> to enable Endpoint scans using Nmap (Network Mapper). <b>NOTE:</b> The Open Ports scanner is disabled when Nmap-based port scanning is enabled.

### Table 305: Cluster-Wide Parameters > Profiler Tab Parameters (Continued)

Parameter	Action/Description	
	When Nmap scan is enabled, the following warning is displayed: <b>WARNING</b> : Setting this value to <b>TRUE</b> enables active scan of the host for open ports. This can be resource intensive. Also, the <b>Profiler Scan Ports</b> value is ignored when Nmap scan is enabled.	
Enable Endpoint Port Scans using WMI	Set this option to <b>TRUE</b> to enable Endpoint scans using WMI (Windows Management Instrumentation).	
Netflow Reprofile Interval	Specify the interval after which endpoints will be reprofiled. The default value is 24 hours. The minimum value is one hour.	

## **Collecting Logs**

When you need to review performance or troubleshoot issues in detail, Policy Manager can compile and save transactional and diagnostic data into several log files. These files are saved in Local Shared Folders and can be downloaded to your computer (see Downloading Local Shared Folders on page 570).

To collect logs:

### 1. Navigate to Administration > Server Manager > Server Configuration.

The Server Configuration page opens.

2. Click Collect Logs.

The **Collect Logs** dialog opens.

#### Figure 550: Collect Logs Dialog

Collect Logs	8
Output file name (.tar.gz extension will be added)	
Collect the following logs	
<ul> <li>System logs</li> <li>Logs from all Policy Manager services</li> <li>Capture network packets Duration of dump</li> <li>Diagnostic dumps from Policy Manager serving</li> <li>Back up CPPM configuration data</li> <li>Logs from Performance Metrics</li> </ul>	: 60 secs. ices
Specify date range	
For number of days until today	1
Start date in yyyy-mm-dd format	
End date in yyyy-mm-dd format	
Advanced Options for Packet Capture	
	Start Cancel

- 3. Enter an output filename and add the .tar.gz extension to the filename.
- 4. Select the types of logging information you want to collect. The types of logging are:

- System Logs
- Logs from all Policy Manager services
- Capture network packets Duration of dump in seconds.



Use this option only when you want to debug a problem. System performance can be severely impacted.

- Diagnostic dumps from Policy Manager services
- Back up Policy Manager configuration data
- 5. Enter the time period for which you want to collect the information.
  - Specify a number to collect logs for the number of days until the current day.
  - To collect logs for the specified time period, select the **Specify date range** check box and enter a start date and end date in yyyy-mm-dd format in the respective fields.
- 6. Click **Start**.

You'll see the progress of the information collection.

- 7. To finish, click Close
- 8. To save the log file to your computer, click **Download File**.



If you are attempting to open a capture file (.cap or .pcap) using WireShark, untar or unzip the file (based on the file extension). When the entire file is extracted, navigate to the PacketCapture folder. In this folder, you will find a file with a .cap extension. WireShark can be used to open this file and study the network traffic.

## **Backing Up the Policy Manager Database**

The backup file is automatically placed in the *Shared Local Folder* under folder type *Backup Files* (for details, see Downloading Local Shared Folders).

Backup files are in the gzipped tar format (tar.gz extension).

To back up the Policy Manager database:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Click the **Back Up** button.

The Back up Policy Manager Database dialog opens:

Figure 551: Backup Policy Manager Database Dialog

Backup Policy Manager Database	8
☑ Generate file name	
File Name	
<ul> <li>Backup CPPM configuration data</li> <li>Backup CPPM session log data</li> <li>Backup Insight data</li> <li>Do not backup password fields in configuration database</li> </ul>	
Start Canc	el

3. Specify the **Back up Policy Manager Database** parameters as described in the following table, then click **Start**:

**Table 306:** Back up Policy Manager Database Parameters

Parameter	Action/Description
Generate file name	To enable Policy Manager to generate a file name for the database backup, select this check box. This option is enabled by default.
File Name	To manually specify the backup file name, click this check box, then enter the desired file name.
Backup CPPM configuration data	The option to back up Policy Manager configuration data is enabled by default.
Backup CPPM session log data	To enable back up of Policy Manager session log data, select this check box.
Backup Insight data	To enable back up of W-ClearPass Insight data, select this check box.
Do not backup password fields in configuration database	If you don't want to backup the password fields in the configuration database, select this check box.

## **Restoring Policy Manager Configuration Data**

To restore the W-ClearPass Policy Manager configuration data:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Click the **Restore** button.

The Restore Policy Manager Database dialog opens:

Figure 552: Restore Policy Manager Database Dialog

Restore Policy Manager Database		8
Restore file location     Image: Organization     Image: Organization       Upload file:     Image: Organization     Image: Organization       Browse_     No file selected.     Image: Organization		©File is on server
<ul> <li>Restore CPPM configu</li> <li>Restore CPPM session</li> <li>Restore Insight data (</li> <li>Ignore version mismat</li> <li>Restore cluster server</li> <li>Do not backup the ex</li> </ul>	ration data (if it exists in log data (if it exists in th if it exists in the backup) ch and attempt data migr /node entries from backu isting databases before th	the backup) ie backup) ration p nis operation
		Start Cancel

3. Specify the **Restore Policy Manager Database** parameters as described in the following table, then click **Start**:

#### Table 307: Restore Policy Manager Database

Parameter	Action/Description
Restore file location	Select either <b>Upload file to server</b> or <b>File is on server</b> .
Upload file path	Browse to select name of backup file. <b>NOTE:</b> This option is available only when the <b>Upload file to server</b> option is selected.
Shared backup files present on the server	If the files is on a server, select a file from the files in the local shared folders. (See Downloading Local Shared Folders.) <b>NOTE:</b> This is displayed only when the <b>File on server</b> option is selected.
Restore CPPM configuration data (if it exists in the backup)	Select the check box to include an existing configuration data in the restore.
Restore CPPM session log data (if it exists in the backup).	Select the check box to include the log data in the restore.
Restore Insight data (if it exists in the backup)	Select the check box to include Insight reporting data in the restore.
lgnore version mismatch and attempt data migration	Select the check box if you are migrating configuration and/or log data from a backup file that was created with a previous compatible version.
Restore cluster server/node entries from backup.	Select the check box to include the cluster server/node entries in the restore.
Do not backup the existing databases before this operation.	Select the check box if you do not want to backup the existing databases before performing a restore.

## Performing a System Cleanup

You can perform a system cleanup operation to purge the following records:

- System and application log files
- Past authentication records
- Audit records
- Expired guest accounts
- Past auto and manual backups
- Stored reports

To perform a system cleanup:

- 1. Navigate to the **Administration** > **Server Manager** > **Server Configuration** page.
- 2. Click the **Cleanup** button.

#### The Force Cleanup Files dialog opens.

#### Figure 553: Force Cleanup Files Dialog

Force Cleanup Files		8
Cleanup files older than	5	days
Note:This action will perfor purging of:	m system cleanup oper	ration that will result in
<ul> <li>System and application</li> <li>Past authentication re</li> <li>Audit records</li> <li>Expired guest accoun</li> <li>Past auto and manual</li> <li>Stored reports</li> </ul>	on log files ecords ts I backups	

3. Enter the number of days system files can remain before they are removed. The allowed range is 0 to 15 days.

Start Cancel

4. To initiate the cleanup process, click **Start**.

The Force Cleanup Files status report opens:

#### Figure 554: Force Cleanup Files Status Report



### Shutting Down or Rebooting the Server

To shut down the current W-ClearPass server:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Click the **Shutdown** button.

To reboot the current W-ClearPass server:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Click the **Reboot** button.

## **Dropping a Subscriber Node**

To drop a Subscribe node from the cluster:

- 1. Navigate to the Administration > Server Manager > Server Configuration page.
- 2. Select the node you want to drop from the cluster.
- 3. Click the Drop Subscriber button.



This option is not available in a single-node deployment.

# **Log Configuration**

To configure logs for services and system level, navigate to the **Administration > Server Manager > Log Configuration** page.

This section provides the following information:

- Service Log Configuration
- System Level Configuration

## **Service Log Configuration**

The following figure displays the Service Log Configuration dialog:

Figure 555: Log Configuration > Service Log Configuration Tab

Administration » Server Manag	ger » Log Configurati	on		
Log Configuration				
			Select Server: 10.2.50.178	•
Service Log Configuration	System Level			
Select Service:	Policy server	•		
Module Log Level Settings:	Enable to overrid	e default log level		
Default Log Level:	WARN	•		
Module Name			Log Level	
1. Rules Engine			WARN	
2. Xpip Server			WARN	
3. Database			INFO 💌	
4. AD/LDAP			INFO 💌	
5. Request Handling			INFO 💌	
6. Common Framework			INFO 💌	
7. External Posture Valid	ation		INFO 💌	
8. Internal Posture Valida	ation		INFO 💌	
9. Audit Server support			INFO 💌	
10. SOAP API			INFO 💌	

## The following table describes the **Service Log Configuration** parameters:

Parameter	Action/Description
Select Server	<ol> <li>From the Select Server drop-down, specify the server for which you want to configure logs. All nodes in the cluster appear in the drop-down list.</li> </ol>
Select Service	2. Specify the service for which you want to configure logs.
Module Log Level Settings	<ul> <li>3. Select the Module Log Level Settings check box to set the log level for each module individually (listed in decreasing level of verbosity). For optimal performance you must run Policy Manager with the log level set to ERROR or FATAL): <ul> <li>DEBUG</li> <li>INFO</li> <li>WARN</li> <li>ERROR</li> <li>FATAL</li> </ul> </li> <li>If this option is disabled, then all module level logs are set to the default log level.</li> </ul>
Default Log Level	<ul> <li>4. Specify the default logging level for all modules. The Default Log Level drop-down list is available if the Module Log Level Settings option is disabled. Available options include the following: <ul> <li>DEBUG</li> <li>INFO</li> <li>WARN</li> <li>ERROR</li> <li>FATAL</li> </ul> </li> <li>NOTE: Set this option first, and then override any specific modules as necessary.</li> </ul>
Restore Defaults/Save	<ul> <li>5. Click Save to save changes.</li> <li>To restore the default settings, click Restore Defaults.</li> </ul>

## **Table 308:** Log Configuration > Service Log Configuration Parameters

## System Level Configuration

The following figure displays the **System Level** dialog:

Figure 556: Log Configuration - System Level tab

Administration » Server Mana	ger » Log Configuration	
Log Configuration		
		Select Server: 10.2.50.178
Service Log Configuration	System Level	
Number of log files:	6 (default is 6 files)	
Limit each log file size to:	10 MB (default is 10 MB)	
Syslog Settings:		
Syslog Server:		
Syslog Server Port:	514 (default is 514)	
Service Name	Enable Syslog	Syslog Filter Level
1. Policy server		WARN
2. Radius server		WARN
3. Tacacs server		WARN
4. Admin server		WARN
5. Syslog client service		WARN
6. ClearPass network se	rvices 🔲	WARN

The following table describes the **System Level** tab parameters:

Table 309:	Log Configuration	> System	Level Parameters
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Parameter	Action/Description
Select Server	1. Specify the server for which you want to configure logs.
Number of log files	2. Specify the number of log files of a specific module to keep at any given time. When a log file reaches the specified size (see Limit each log file size to), Policy Manager rolls the log over to another file until the specified number of log files is reached. Once the number of log files exceeds the specified value, Policy Manager overwrites the oldest file.
Limit each log file size to	3. Specify the size of each log file before the log rolls over to the next file. The default value is 50 MB.
Syslog Setting	S
Syslog Server	<ol> <li>Specify the name of the syslog server.</li> <li>Policy Manager sends the configured module logs to this syslog server.</li> </ol>
Syslog Server Port	5. Specify the syslog server port number. The default is <b>514</b> .

Table 309: Log Configuration > System Level Parameters (Continued)

Parameter	Action/Description
Enable Syslog	<ol><li>To override the Syslog Filter Level for a service, select the Enable Syslog check box.</li></ol>
Syslog Filter Level	<ol> <li>If desired, change the Syslog Filter Level.</li> <li>The current Syslog Filter level is based on the default log level specified on the Service Log Configuration tab.</li> </ol>
Restore Defaults/Save	<ul> <li>8. Click Save to save your changes.</li> <li>To restore the default settings, click Restore Defaults.</li> </ul>

# **Downloading Local Shared Folders**

The supported W-ClearPass folder types are:

- **Backup files**: Database backup files that are backed up manually.
- Log files: Log files backed up via the method described in Collecting Logs on page 562.
- Automated Backup files: Database backup files that are backed up automatically on a daily basis.

To download a local shared folder:

- Navigate to Administration > Server Manager > Local Shared Folders. The Local Shared Folders page opens.
- 2. Choose a folder type from the **Select folder** drop-down list.

The folders in the selected shared folder are displayed.

### Figure 557: Local Shared Folders Page

Administration » Server Manager » Local Shared Folders

### Local Shared Folders

Select folder: Backup files

#	File Name	File Size	Last Modified Time
1.	subscriber-setup-2-2014-12-29-13-41.tar.gz	3.47 MB	Dec 29, 2014 13:41:22 IST
2.	setup-2014-12-29-04-29-53-backup.tar.gz	4.03 KB	Dec 29, 2014 09:59:55 IST

•

 Select the folder you want to download. The following dialog opens:

Opening auto-backup-tips-2016-08-09-01-10-01.tar.gz								
You have chosen to open:								
auto-backup-tips-2016-08-09-01-10-01.tar.gz								
which is: gzip								
from: https://10.								
What should Firefox do with this file?								
Open with Browse								
Save File								
Do this <u>a</u> utomatically for files like this from now on.								
OK Cancel								

- 4. You can either browse to an application to open the selected folder or save the tar.gz file to your hard disk:
  - a. To open the folder, click **Browse**, select the application to open the tar.gz file, then click **OK**.
  - b. To save the file, select **Save File**, then click **OK**.The file is downloaded to your system.

# **License Management**

This section describes the following topics:

- About License Usage Limits
- Managing Licenses
- Adding an Application License
- Activating a Server License
- Activating an Application License
- Updating a Server License
- Updating an Application License

## **About License Usage Limits**

This section provides an overview of how W-ClearPass handles breaches of the licensing usage limit.

- License utilization is based on the number of unique endpoints (devices) authenticating successfully.
- If the Policy Manager license is exceeded—even if a Guest and/or Onboard license is installed—Policy Manager will not register Guest or Onboard users until the license usage issue is resolved.
- Guest accounts created before the license usage issue will continue to authenticate. However, new guests won't be able to register or authenticate until the license usage issue is resolved.
- On exceeding the license limit, you receive an alert in the W-ClearPass user interface. The alert will remain for one month and reset only when there are no further license usage breaches.
- If you exceed your license count for four out of six months, you will be locked out of the W-ClearPass Policy Manager user interface until the license usage issue is resolved.
- If a license usage breach is an anomaly (that is, it is resolved within a month), the license usage limit alert is not sent.

## **Managing Licenses**

NOTE

The **Licensing** page shows all the licenses that are activated for the entire W-ClearPass Policy Manager cluster. You must have a W-ClearPass Policy Manager base license for every instance of the product.

If the number of licenses used exceeds the number of licenses purchased, you will see a warning four months after the number is exceeded. The number of used licenses is based on the daily average.

On a virtual machine instance of W-ClearPass, the permanent license must be entered.

#### To manage licenses, navigate to **Administration > Server Manager > Licensing**.

#### The Licensing page opens to the License Summary tab:



The Applications tab is activated on adding an application license such as OnGuard, Guest, or Onboard.

### **License Summary Tab**

You can add and activate OnGuard, Guest, Onboard, and W-ClearPass Enterprise licenses.

The **License Summary** tab displays the number of purchased licenses for Policy Manager, OnGuard, Guest, Onboard, and W-ClearPass Enterprise.

Figure 558: Licensing > License Summary Tab

Administ	ation » Server Manager » Licensing						
Licens	Licensing						
	-						
Licen	se Summary Servers						
Cluste	r License Summary						
	License Type	Total Count	Used Count	Updated At			
1	Policy Manager	5000	0	2017/05/15 03:07:02			
2	ClearPass Enterprise	25	0	2017/05/15 03:07:02			
		Note: The licen	se count for ClearPass Enterprise is ir	nclusive of 25 endpoints, for every CPPM node.			

### Licensing > Servers Tab

The **Licensing** > **Servers** tab displays the Policy Manager server IP address, the product type, license type, license activation status, and the date the application license was added.

Figure 559: Licensing > Servers Tab

Administration » Server Manager » Licensing							
Licensing				📌 Add License			
License Summary Servers Applications							
# Server IP Address Product	License Type	Native	Number of Endpoints Duration	Activation Status License Added On			
1 10. Policy Manager	Permanent	No	5000 -	Activated Apr 10, 2017 22:16:37 PDT			

### Licensing > Applications Tab

The **Licensing** > **Applications** tab displays the W-ClearPass Policy Manager application license details such as product type, license type, number of endpoints, license duration, license activation status, and the date the application license was added.

### **Figure 560:** *Licensing* > *Applications Tab*

Administration » Server Manager » Licensing									
Licensing									
License Summary Servers	Applications								
# Product	License Type	Number of Endpoints	Duration	Activation Status License Added (	Dn				
1 Guest	Evaluation	100	30 days	Activated May 24, 2017 11:	40:57 PDT				

## Adding an Application License

To add an application license:

- 1. Navigate to **Administration > Server Manager > Licensing**.
- 2. Click the **Add License** link at the top-right section of the page. The **Add License** page opens.

#### Figure 561: Add License Page

Add License		8				
Product:	Guest					
License Key	GDDV-I					
Terms and Conditions						
Aruba Networks, Inc. End-User Software License Agreement						
IMPORTANT						
YOU SHOULD CAREFULLY ANY SOFTWARE PROGRAI AIRWAVE WIRELESS (CO	READ THE FOLLOWING TERMS BEFORE INSTALLATION OR USE OF MS FROM ARUBA NETWORKS, INC. AND ITS AFFILIATES OR LLECTIVELY. "ARUBA"). INSTALLATION OR USE OF SUCH SOFTWARE	Ŧ				
I agree to the above term	rms and conditions.					
	Add Can	cel				

3. Specify the Add License parameters as described in the following table:

### Table 310: Add License Parameters

Parameter	Action/Description
Product	<ul> <li>Choose a product from the <b>Product</b> drop-down list:</li> <li>OnGuard</li> <li>Guest</li> <li>Onboard</li> <li>W-ClearPass Enterprise</li> </ul>
License Key	Enter the license key.
Terms and Conditions	Click the <b>I agree to the above terms and conditions</b> check box.

The **Add** button is now enabled.

4. Click Add.

You return to the **Licensing** > **License Summary** page, where the new application license is now listed and the following message is displayed:

<Application name> license added successfully.

#### Figure 562: License Added Successfully

Administr	ation » Server Manager » Licensing					
Licens	Licensing					
		Guest license added successfully				
Licens	se Summary Servers Application	ons				
Cluster	r License Summary					
	License Type	Total Count	Used Count	Updated At		
1	Policy Manager	5000	0	2017/05/24 11:4		
2	Guest	100	0	2017/05/24 11:4		
3	ClearPass Enterprise	25	0	2017/05/24 11:4		
			Note: The license count for	ClearPass Enterprise is inclusive o		

When you add an application license, the **Applications** tab is enabled to allow you to activate a new application license.

### **Activating a Server License**

You activate an server license only once, when you first install W-ClearPass Policy Manager on a server.

- Online Activation
- Offline Activation: Creating a Case to Receive the Activation Key

### **Online Activation**

To activate a W-ClearPass Policy Manager server license:

- 1. Navigate to Administration > Server Manager > Licensing.
- 2. Click the **Servers** tab.

A W-ClearPass server that is not yet activated has the keyword **Activate** next to the red circle in the **Activation Status** column.

#### Figure 563: ClearPass Server License

,	Administration » Server Manager » Licensing									
l	Licens	sing								📌 Add License
l										
l										
l										
I.	Licen	se Summary	Servers	Applications						
l	#	Server IP A	ddress	Product	License Type	Native	Number of Endpoints D	uration	Activation Status	License Added On
L	1	10.		Policy Manager	Permanent	No	5000 -		Activate	Apr 10, 2017 22:16:37 PDT

3. Click Activate.

The **Activate License** page opens.

#### Figure 564: Activate License Page

Activate License	8
1	
Online Activation Activate Now	
Offline Activation	1
If you are not connected to the Internet, you can download an Activation Request Token and obtain the Activation Key offline.	
Step 1. Download an Activation Request Token Download	
Step 2. Email the Activation Request Token to Aruba Networks Support (support@arubanetworks.com)	
Step 3. Browse No file selected.	
Upload the Activation Key received from Aruba Networks Support Upload	
	_

#### 4. In the **Online Activation** section, click **Activate Now**.

The W-ClearPass Policy Manager application license is now activated. The **Applications** tab > **Activation Status** column shows a green circle next to the keyword **Activated**.

Figure 565: ClearPass Server License Activated

Administration » Server Manager » Licensing							
Licensing							
License Summary Servers	Applications						
# Server IP Address F	Product	License Type	Native	Number of Endpoints	Duration	Activation Status	License Added On
1 10. F	Policy Manager	Permanent	No	5000	-	Activated	Apr 10, 2017 22:16:37 PDT

### **Offline Activation: Creating a Case to Receive the Activation Key**

If you are not connected to the Internet, you must submit a case through the HP Enterprise My Networking portal:

- 1. In the **Offline Activation** section, click **Download** to download an activation request token from the Policy Manager server.
- 2. Go to the My Networking Portal and log in.
- 3. Click the **Support** link.
- 4. Click Open/View Case.

This will show all the cases you have submitted to Support.

5. Click **Open a New Case**.

The Case Submission form is displayed.

6. In the **Case Submission** > **Problem Details** section, complete all the fields in the Case Submission form as shown in Figure 566.

Figure 566: My Networking > Case Submission Form

Problem details	
* = required fields	
NOTE: Product name, serial number and software version are required in order to submit a case.	
Product Search *	
Begin typing product nu	mber(Ex JC123A) or product name Reset
Search Results	
Product Selected	
SAID # /Packaged Support ID	
Severity	Medium 🗸
Serial number*	
Software version*	
Please describe the problem you are experiencing*	
Troubleshooting steps	
taken	
	<u>.</u>
Attach file (Max size: 6.0	Browse No file selected.

7. To attach the activation token from W-ClearPass, click **Browse** and select the activation request token.

8. Click Create a case.

Figure 567: Create a Case Button



9. The Support team will activate the token and send you the activation key.

10. Click **Browse** to locate the activation key file on your system, then click **Upload**.

## **Activating an Application License**

- Online Activation
- Offline Activation: Creating a Case to Receive the Activation Key
After you add or update an application license, it must be activated. Adding or updating an application license enables the **Applications** tab on the Licensing page.

#### **Online Activation**

1. Navigate to Administration > Server Manager > Licensing.

The Licensing page opens to the License Summary page.

2. Select the **Applications** tab.

The new application licenses are listed. The **Activation Status** column shows a red circle next to the keyword **Activate**.

Figure 568: ClearPass Application Licenses Ready to Be Activated

A	dministration » Server Manager » Licensing								
L	Licensing								
	License Summary Servers Applications								
#		Product	License Type	Number of Endpoints	Duration	Activation Status	License Added On		
	1	Guest	Evaluation	100	30 days	Activate	May 24, 2017 11:40:57 PDT		

#### 3. Click Activate.

The **Activate License** page opens.

Figure 569: Activate License Page

Activate License	8
<ul> <li>Online Activation</li> </ul>	
Activate Now	
Offline Activation	
Online Activation	
If you are not connected to the Internet, you can download an Activation Request	
Token and obtain the Activation Key offline.	
Step 1. Download an Activation Request Token Download	
Step 2. Email the Activation Request Token to Aruba Networks Support	
(support@arubanetworks.com)	
Step 3. Browse No file selected.	
Upload the Activation Key received from Aruba Networks Support Upload	
	2

#### 4. In the Online Activation section, click Activate Now.

The selected application license is now activated. The **Applications** tab > **Activation Status** column shows a green circle next to the keyword **Activated**.

Administration » Server Manager » L	dministration » Server Manager » Licensing								
Licensing									
License Summary Servers	Applications								
# Product	License Type	Number of Endpoints	Duration	Activation Status	License Added On				
1 Guest	Evaluation	100	30 days	Activated	May 24, 2017 11:40:57 PDT				

## Offline Activation: Creating a Case to Receive the Activation Key

If you are not connected to the Internet, you must submit a case through the HP Enterprise My Networking portal:

- 1. In the **Offline Activation** section, click **Download** to download an activation request token from the Policy Manager server.
- 2. Go to the My Networking Portal and log in.
- 3. Click the **Support** link.
- 4. Click Open/View Case.

This will show all the cases you have submitted to Support.

5. Click **Open a New Case**.

The Case Submission form is displayed.

6. In the **Case Submission** > **Problem Details** section, complete all the fields in the Case Submission form as shown in Figure 571.

Figure 571: My Networking > Case Submission Form

Problem details									
* = required fields									
NOTE: Product name, serial number and software version are required in order to submit a case.									
Product Search *									
Begin typing product nu	mber(Ex JC123A) or product name Reset								
Search Results									
Product Selected									
SAID # /Packaged Support ID									
Severity	Medium 🗸								
Serial number*									
Software version*									
Please describe the problem you are experiencing*									
	<u>.</u>								
Troubleshooting steps taken									
	h.								
Attach file (Max size: 6.0 MB)	Browse No file selected.								

7. To attach the activation token from W-ClearPass, click **Browse** and select the activation request token.

8. Click Create a case.

Figure 572: Create a Case Button

	Create a case				
Click "Create a case" button to submit your information. Your web page may					
not refresh for 45-60 seconds while the case information is sub	mitted and				
verified.					

9. The Support team will activate the token and send you the activation key.

10. Click **Browse** to locate the activation key file on your system, then click **Upload**.

### **Updating a Server License**

Licenses typically require updating after they expire; for example, after the evaluation license expires, or when capacity exceeds its licensed amount.

To update a W-ClearPass Policy Manager server license:

#### 1. Navigate to **Administration > Server Manager > Licensing**.

The Licensing page opens.

Figure 573: Licensing Page

Administ	Administration » Server Manager » Licensing								
Licen	Licensing								
Licer	se Summary Servers								
Cluste	r License Summary								
	License Type	Total Count	Used Count	Updated At					
1	1 Policy Manager 5000 0 2017/05/15 03:07:								
2	2 ClearPass Enterprise 25 0 2017/05/15 03:07:02								
	Note: The license count for ClearPass Enterprise is inclusive of 25 endpoints, for every CPPM no								

2. Select the **Servers** tab.

Figure 574: Licensing > Servers Tab

Administration » Server Manager » Licensing							
Licensing							
License Summary Servers Applications							
# Server IP Address Product	License Type	Native	Number of Endpoints Duratio	Activation Status License Added On			
1 10. Policy Manager	Permanent	No	5000 -	Activated Apr 10, 2017 22:16:37 PDT			

3. Click the W-ClearPass server entry.

The **Update License** dialog opens.

Figure 575: Update License Dialog

Update License		8					
Old License Key	TREAS STATEMENT (FILE) (BALANDAR (FERRIGE) WE'RES (FRANKRE) (BALANDE) (BERNER) (BERNER)						
New License Key							
Terms and Conditions							
Aruba Networks, ("Agreement")	Aruba Networks, Inc. End-User Software License Agreement						
IMPORTANT							
YOU SHOULD CAREFULLY F	READ THE FOLLOWING TERMS BEFORE INSTALLATION OR USE OF ANY DM ARUBA NETWORKS, INC. AND ITS AFFILIATES OR AIRWAVE	-					
☑ I agree to the above terms and conditions.							
	Update Can	cel					

- 4. Enter the new license key.
- Click the I agree to the above terms and conditions check box. The Update button is now activated.
- 6. Click Update.

The W-ClearPass server license is updated.

# **Updating an Application License**

Application licenses typically require updating after they expire, for example, after the evaluation license expires, or when capacity exceeds its licensed amount of unique endpoints (devices) that can be authenticated.

To update an application license:

#### 1. Navigate to **Administration > Server Manager > Licensing**.

The **Licensing** page opens.

Figure 576: Licensing Page

Administ	Administration » Server Manager » Licensing							
Licen	Licensing							
1								
Licer	ise Summary Servers Applications							
Cluste	er License Summary							
	License Type	Total Count	Used Count	Updated At				
1	Policy Manager	5000	0	2017/05/24 11:41:19				
2 Guest		100	0	2017/05/24 11:41:19				
3	ClearPass Enterprise	25	0	2017/05/24 11:41:20				
	Note: The license count for ClearPass Enterprise is inclusive of 25 endpoints, for every CPPM node.							

2. Select the **Applications** tab.

#### Figure 577: Licensing Applications Tab

dministration » Server Manager » Licensing							
Licensing							
License Summary Servers Applications							
# Product License Type	Number of Endpoints	Duration	Activation Status License Added On				
1 Guest Evaluation	100	30 days	Activated May 24, 2017 11:40:57 PDT				

3. Select the application license you need to update.

The **Update License** dialog opens.

Figure 578: Update License Dialog

Update License		8					
	THE CONTRACTOR CONTRACTOR AND A DESCRIPTION OF A DESCRIPR						
Old License Key	MALE REPORTED ALL AND ADDRESS AND ADDRESS ADDRES						
New License Key							
Terms and Conditions							
Aruba Networks, (``Agreement")	Aruba Networks, Inc. End-User Software License Agreement ("Agreement")						
IMPORTANT							
YOU SHOULD CAREFULLY	READ THE FOLLOWING TERMS BEFORE INSTALLATION OR USE OF ANY						
SOFTWARE PROGRAMS FF	COM ARUBA NETWORKS, INC. AND ITS AFFILIATES OR AIRWAVE	-					
☑ I agree to the above terms and conditions.							
	Update Cano	el					

- 4. Enter the new license key.
- Click the I agree to the above terms and conditions check box. The Update button is now activated.
- 6. Click **Update**.

The selected application license is updated.

# **SNMP Trap Receivers**

This section provides the following information:

• SNMP Trap Receivers Main Page on page 582

- Adding an SNMP Trap Server on page 582
- Importing an SNMP Trap Server on page 584
- Exporting All SNMP Trap Servers on page 585
- Exporting an SNMP Trap Server on page 586
- Deleting an SNMP Trap Server on page 587

W-ClearPass Policy Manager sends SNMP traps that expose the following server information:

- System up-time: Provides information about how long the W-ClearPass server has been running.
- **Network interface statistics [up/down]**: Provides information about whether the network interface is up or down.
- **Process monitoring information**: Checks for the processes that should be running, including maximum and minimum number of allowed instances. Sends traps if there is a change in value of the maximum and minimum numbers.
- **Disk usage**: Checks for disk space usage of a partition. The agent can check the amount of available disk space and make sure it's above the set limit. The value can be in percentage as well. Sends traps if there is a change in the value.
- CPU load information: Checks for unreasonable load average values. For example, if CPU load average for one minute exceeds the configured value (in percentage), the W-ClearPass server sends a trap to the configured destination.
- Memory usage: Reports the W-ClearPass server's memory usage.

# **SNMP Trap Receivers Main Page**

To view a list of SNMP trap receivers configured on the W-ClearPass Policy Manager server, navigate to **Administration > External Servers > SNMP Trap Receivers**.

The following figure displays the SNMP Trap Receivers page:

#### Figure 579: SNMP Trap Receivers Page

Administration » External Servers SNMP Trap Receivers © Select ALL matches © Select	🖶 Add 홈 Import 홈 Export All			
Filter: Host Address Filter: Description	<ul> <li>contains 192</li> <li>contains snmp</li> </ul>	- + Go	Clear Filter	Show 10 🔻 records
# 🔲 Host Address 🛽		Description		
1. 🔲 192.168.150.3		Trap Receiver 1		
2. 🔲 192.168.150.8		SNMP Trap Receiver 2		
Showing 1-2 of 2				Export Delete

#### About the W-ClearPass SNMP Private MIB

For information about the W-ClearPass SNMP Private MIB, see W-ClearPass SNMP Private MIB on page 867.

### Adding an SNMP Trap Server

A trap is an SNMP message sent from one application to another (which is typically on a remote host).

For SNMP trap server configuration, W-ClearPass provides the **Type** parameter to specify whether the SNMP notification is a standard **Trap** notification or an **Inform** notification (see Figure 580). An **Inform** notification is an acknowledged SNMP trap.

When you send an **Inform** notification, W-ClearPass uses an **SNMP Engine ID** when sending the message. The Engine ID is a unique identifier for the SNMP v3 agent. The engine ID is used with a hashing function to generate keys for authentication and encryption of SNMP v3 messages. The Engine ID is automatically generated when you enable the stand-alone SNMP agent.

The default value for the SNMP Engine ID is *662000004030662*. This value can be changed in the **Engine ID** field configured in the W-ClearPass **Server Configuration** > **System Monitoring** page (for details, see System Monitoring Page on page 523).



To receive traps, the same Engine ID value must be configured on the trap receiver side.

To add an SNMP trap server:

- Navigate to Administration > External Servers > SNMP Trap Receivers. The SNMP Trap Receivers page opens.
- 2. Click the Add link.

The Add SNMP Trap Server dialog opens.

Figure 580: Add SNMP Trap Server Dialog

Add SNMP Trap Server			8
Host Address:	192.x.x.x		
Description:	CentralView SNMP trap server		
SNMP Version:	V3 with Authentication using SHA and with Prive		
Username:	Admin		
Type:	Inform		
Authentication Key:	•••••	Verify:	•••••
Privacy Key:	•••••	Verify:	•••••
Privacy Protocol:	DES-CBC		
Server Port:	162		
			Save Cancel

3. Specify the Add SNMP Trap Server parameters as described in the following table, then click Save:

**Table 311:** Add SNMP Trap Server Parameters

Parameter	Action/Description
Host Address	Enter the trap destination hostname or IP address. <b>NOTE:</b> This server must have an SNMP trap receiver or trap viewer installed.
Description	Enter a short description of the SNMP trap server.
SNMP Version	Select one of the following SNMP versions:

#### Table 311: Add SNMP Trap Server Parameters (Continued)

Parameter	Action/Description
	<ul> <li>SNMP v1 with community strings</li> <li>SNMP v2 with community strings</li> <li>SNMP v3 with no Authentication</li> <li>SNMP v3 with Authentication using MD5 and no Privacy</li> <li>SNMP v3 with Authentication using MD5 and with Privacy</li> <li>SNMP v3 with Authentication using SHA and no Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> <li>SNMP v3 with Authentication using SHA and with Privacy</li> </ul>
Username	Specify the Admin user name for SNMP operations. <b>NOTE:</b> This parameter is available in SNMP v3 only.
Туре	From the <b>Type</b> drop-down, select the type of SNMP notification: <ul> <li>Inform</li> <li>Trap</li> </ul>
Authentication Key	Specify the SNMP v3 with authentication option (SHA or MD5). <b>NOTE:</b> The <b>EAP-MD5</b> authentication type is not supported if you run W-ClearPass Policy Manager in FIPS mode. <b>NOTE:</b> Authentication Key is available in SNMP v3 only.
Privacy Key	Specify the SNMP v3 with privacy option. <b>NOTE:</b> This parameter is available in SNMP v3 only.
Privacy Protocol	<ul> <li>Choose one of the available privacy protocols:</li> <li>DES-CBC</li> <li>AES-128</li> <li>NOTE: This parameter is available in SNMP v3 with Privacy only. Privacy allows for encryption of SNMP v3 messages to ensure confidentiality of data.</li> </ul>
Server Port	Specify the port number for sending the traps. By default, the port number is <b>162</b> . <b>NOTE:</b> Configure the trap server firewall for traffic on this port.

# Importing an SNMP Trap Server

To import an SNMP trap server:

- 1. Navigate to **Administration > External Servers > SNMP Trap Receivers**.
- 2. Click the **Import** link on the top right section of the page. Enter the details based on Table 312.
- 3. Click Import.

#### The following figure displays the **Import from file** pop-up:

#### Figure 581: Import from file Pop-up

Import from file		8
Select File:	Choose File No file chosen	
Enter secret for the file (if any):		
	In	nort Cancel
		port Cancer

The following table describes the **Import from file** parameters:

#### Table 312: Import from file Parameters

Parameter	Description
Select File	Browse to the SNMP Trap Server configuration file to be imported.
Enter secret for the file (if any)	If the file was exported with a secret key for encryption, enter the secret key here.

### **Exporting All SNMP Trap Servers**

This link exports all configured SNMP Trap Receivers. To export all SNMP trap servers:

- 1. Navigate to **Administration > External Servers > SNMP Trap Receivers**.
- 2. Click the **Export All** link on the top right section of the page. Enter the details based on Table 313.
- 3. Click **Export**.
- 4. Enter the XML file name in the **Save As** dialog box.
- 5. Click Save.

#### The following figure displays the **Export to file** pop-up:

#### Figure 582: Export to file Pop-up

Export to file	8
Export file with password protection:	Yes 🔍 No
Secret Key:	•••••
Verify Secret:	
	Export Close

The following table describes the **Export to file** parameters:

**Table 313:** Export to file Parameters

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

# **Exporting an SNMP Trap Server**

To export a single SNMP trap server:

- 1. Navigate to **Administration > External Servers > SNMP Trap Receivers**.
- 2. Select the **Host Address** from the list of check boxes and click **Export**. Enter the details based on Table 314.
- 3. Enter the name of the XML file in the **Save As** dialog.
- 4. Click Save.

The following figure displays the **Export to file** pop-up:

Figure 583: Export to file Pop-up

8
● Yes ◎ No
•••••
Export Close

#### The following table describes the **Export to file** parameters:

 Table 314: Export to file Parameters

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

# **Deleting an SNMP Trap Server**

To delete a single SNMP trap server:

- 1. Navigate to Administration > External Servers > SNMP Trap Receivers.
- 2. Click the check box next to the **Host Address** entry and click **Delete**.
- 3. Click Yes.

# Syslog Targets

W-ClearPass Policy Manager can export session data (see Live Monitoring: Access Tracker on page 117), audit records (see Audit Viewer on page 167) and event records (see Event Viewer on page 169). This information can be sent to one or more syslog targets (servers). You configure syslog targets from this page. To configure syslog target, navigate to **Administration > External Servers > Syslog Targets**.

This section describes the following topics:

- Syslog Targets Main Page on page 587
- Adding a Syslog Target on page 588
- Importing a Syslog Target on page 589
- Exporting All Syslog Target on page 590
- Exporting a Syslog Target on page 590
- Exporting a Syslog Target on page 590

# Syslog Targets Main Page

The following figure displays the **Syslog Targets** page:

#### Figure 584: Syslog Targets Page

Administration » External Servers » Syslog Targets Syslog Targets		Add 홈 Import 홈 Export All
Filter: HostAddress contains -	+ Go Clear Filter	Show 10 records
# 🔲 Host Address 🛆	Description	
1. 🔲 10.0.88.42		
2. 🔲 10.0.88.45		
3. 🔲 10.0.89.100		
Showing 1-3 of 3		Export Delete

The following table describes the **Syslog Targets** parameters:

 Table 315: Syslog Targets Parameters

Parameter	Description
Add	Opens the <b>Add Syslog Target</b> pop-up.
Import	Opens the <b>Import from file</b> pop-up. You can import the syslog target from a file.
Export All	Opens the <b>Export to file</b> pop-up. You can export all the syslog target entries to a file.
Export	Opens the <b>Export to file</b> pop-up. With this option, you can export individual syslog targets.
Delete	Deletes a syslog target server.

# Adding a Syslog Target

To add a syslog target:

- 1. Navigate to Administration > External Servers > Syslog Targets.
- 2. Click the **Add** link on the top right section of the page. Enter the details based on Table 316.
- 3. Click Save.

The following figure displays the **Add Syslog Target** pop-up:

#### Figure 585: Add Syslog Target Pop-up

Add Syslog Target	8
Host Address:	192.168.12.44
Description:	Kangaroo Syslog Target
Protocol:	◉ UDP ◎ TCP
Server Port:	514
	Save Cancel

The following table describes the **Add Syslog Target** parameters:

 Table 316: Add Syslog Target Parameters

Parameter	Description
Host Address	Syslog server hostname or IP address.
Description	Enter a short description of the syslog server.
Protocol	<ul> <li>Select one of the following options:</li> <li>UDP: This option reduces overhead and latency.</li> <li>TCP: this option provides error checking and packet delivery validation.</li> </ul>
Server Port	Port number for sending the syslog messages. Default port number is 514.

# Importing a Syslog Target

To import a syslog target:

- 1. Navigate to Administration > External Servers > Syslog Targets.
- 2. Click the **Import** link on the top right section of the page. Enter the details based on Table 317.
- 3. Click Import.

The following figure displays the **Import from file** pop-up:

Figure 586: Import from file Pop-up

Import from file				8
Colort Filer				]
Select File:	Choose File	No file chosen		
Enter secret for the file (if any):				]
			Im	port Cancel

#### The following table describes the **Import from file** parameters:

#### Table 317: Import from file Parameters

Parameter	Description
Select File	Browse to the Syslog Target configuration file to be imported.
Enter secret for the file (if any)	If the file was exported with a secret key for encryption, enter the same key here.

# Exporting All Syslog Target

To export all syslog targets:

- 1. Navigate to Administration > External Servers > Syslog Targets.
- 2. Click the **Export All** link on the top right section of the page. Enter the details based on Table 318.
- 3. Click **Export**.
- 4. Enter the XML file name in the **Save As** dialog box.
- 5. Click Save.

The following figure displays the **Export to file** pop-up:

#### Figure 587: Export to file Pop-up

Export to file	8
Export file with password protection:	Yes O No
Secret Key:	•••••
Verify Secret:	
	Export Close

The following table describes the **Export to file** parameters:

Table 318:	Export to	file	Parameters
------------	-----------	------	------------

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

# Exporting a Syslog Target

To export a syslog target:

- 1. Navigate to Administration > External Servers > Syslog Targets.
- 2. Select the **Host Address** from the list of check boxes and click **Export**. Enter the details based on Table 318.

- 3. Enter the name of the XML file in the **Save As** dialog.
- 4. Click Save.

The following figure displays the **Export to file** pop-up:

#### Figure 588: Export to file Pop-up

Export to file	8
Export file with password protection	
Secret Key:	Ves No
Verify Secret:	
Verify Beereer	
	Export Close

The following table describes the **Export to file** parameters:

Table 319: Export to file Parameters

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

# **Deleting a Syslog Target**

To delete a syslog target:

- 1. Navigate to Administration > External Servers > Syslog Targets.
- 2. Click the check box next to the Host Address entry and click Delete.
- 3. Click Yes.

# **Syslog Export Filters**

This section describes the following topics:

- About Syslog Export Filters
- Syslog Export Filters Page on page 592
- Adding a Syslog Export Filter on page 592
- Importing a Syslog Filter on page 601
- Exporting All Syslog Filter on page 602
- Exporting a Syslog Filter on page 602
- Deleting a Syslog Filter on page 603

# **About Syslog Export Filters**

Policy Manager can export session data (see Live Monitoring: Access Tracker on page 117), audit records (see Audit Viewer on page 167), and event records (see Event Viewer on page 169).

You configure syslog export filters to instruct Policy Manager where to send this information, and what kind of information should be sent through data filters.

# Syslog Export Filters Page

To configure syslog export filters:

1. Navigate to Administration > External Servers > Syslog Export Filters.

The Syslog Export Filters page opens.

Figure 589: Syslog Export Filters Page

Admini Sysl	istration og EX	» External Servers » S <b>(port Filters</b> L matches	Syslog Exp	oort Filters							<ul> <li>✤ Add</li> <li>▲ Import</li> <li>▲ Export All</li> </ul>	
Filter	: Name	-	- contains	syslog								
Filter	: Descri	ption 👻	<ul> <li>contains</li> </ul>	failed	-							
Filter	: Export	Template -	<ul> <li>contains</li> </ul>	session	-	_						
Filter	: Status	-	• equals	Disabled	-	+	Go	Clear Filte	r		Show 10 - recor	ds
#		Name 🛦			Description					Export Template	Status	
	1.	Audit Syslog Server								Audit Records	Disable	
	2.	Failed Authenticatio	ons Stream	ı	This is the s authetication	yslog e ns to s	export fi syslog ta	lter to strear arget	n all the failed	Session Logs	Disable	
	3. 🔳	Failed Requests Str	eam		Stream all fa	iled rea	quests	to external s	rslog	Session Logs	Disable	
	4.	Logged in Session S	Stream		This is the s session infor	yslog e mation	export fi 1 to the	Iter to strear syslog targe	n all the logged in t.	Session Logs	Disable	
	5. 🔳	Syslog Accounting								Session Logs	Disable	
	6.	Syslog Export Filter	for Audit							Audit Records	Disable	
	Showir	g 1-6 of 6									Export Delete	

The following table describes the **Syslog Export Filters** parameters:

Parameter	Action/Description
Name	Displays the name of the syslog export filter.
Description	Displays the description of the syslog export filter.
Export Template	Displays the name of the <b>Export Template</b> selected in the <b>Add Syslog Export Filter</b> dialog (see Adding a Syslog Export Filter on page 592).
Export Event Format	Displays the <b>Export Event Format Type</b> selected in the <b>Add Syslog Export</b> <b>Filter</b> dialog.
Enable/Disable	Enable or disable the syslog export filter.
Export	Opens the <b>Export to file</b> dialog. With this option, you can export individual syslog export filters.
Delete	Deletes a syslog export filter.

Table	320:	Svslog	Export	Filters	Page	Parameters
1 0010	020.	Systeg	LAPOIL	i nicer 5	1 480	, aranneters

# Adding a Syslog Export Filter

You can use filters to select the data sent from the Log server to the Syslog server. First add a Syslog Filter as described below. You can then export and apply the Syslog filters separately to different kinds of logs.

To add a syslog export filter:

1. Navigate to Administration > External Servers > Syslog Export Filters.

#### 2. From the **Syslog Export Filters** page, click **Add**.

#### The Add Syslog Filters page opens to the General tab.

**Figure 590:** Add Syslog Export Filters Page > General Tab

Administration » External Serv	vers » Syslog Export Filters » Add
Syslog Export Filter	S
General Filter and Col	umns Summary
Name:	Passed RADIUS requests
Description:	stream passed RADIUS requests to <u>syslog</u> filter.
Export Template:	Session Logs
Export Event Format Type:	Standard
Syslog Servers:	Standard LEEF Remove Add new Syslog CEF View Details -Select to Add-
ClearPass Servers:	If specified, syslog messages will only be sent from the selected ClearPass servers. Otherwise, it will be sent from all ClearPass servers in the cluster.



The **Filter and Columns** tab shown in the figure above is only visible if you select **Insight Logs** or **Session Logs** as the export template. For more information, see Filter and Columns Tab on page 597.

The following table describes the **Add Syslog Export Filters** > **General** tab parameters:

#### **Table 321:** Add Syslog Export Filters > General Tab Parameters

Parameter	Action/Description
Name	Enter the name of the syslog export filter.
Description	Enter the description that provides additional information about the syslog export filter (recommended).
Export Template	<ul> <li>Select any one of the templates from the following options:</li> <li>Audit Records</li> <li>Insight Logs</li> <li>Session Logs</li> <li>System Events</li> <li>NOTE: If you select Insight Logs or Session Logs, the Filter and Columns tab is enabled. For more information, see Filter and Columns Tab on page 597.</li> </ul>

#### Table 321: Add Syslog Export Filters > General Tab Parameters (Continued)

Parameter	Action/Description
Export Event Format Type	<ul> <li>Select any one of the export event formats from the following options:</li> <li>Standard: Select this event format type to send the event types in raw syslog format. This is the default event format type.</li> <li>LEEF: Select this event format type to send the event types in Log Enhanced Event Format (LEEF).</li> <li>CEF: Select this event format type to send the event types in Common Event Format (CEF).</li> <li>For sample event format types, see Export Event Format Types—Examples on page 594.</li> </ul>
Syslog Servers	<ul> <li>Syslog servers define the receivers of syslog messages sent by servers in the W-ClearPass cluster.</li> <li>To add a W-ClearPass syslog server, select it from the Select to Add drop-down list.</li> <li>To add a new W-ClearPass syslog server, click the Add New Syslog Target link (for more information, see Adding a Syslog Target on page 588).</li> <li>To view details about a syslog server, select the syslog server, then click View Details.</li> <li>To change details about a syslog server, select the syslog server, then click Modify. For more information, see Adding a Syslog Target on page 588.</li> <li>To remove a syslog server (from receiving syslog messages), select the syslog server, then click Remove.</li> </ul>
W-ClearPass Servers	<ul> <li>You can designate syslog messages to be sent from exactly one server in the W-ClearPass cluster or from all of them.</li> <li>To add a W-ClearPass server, select it from the Select to Add drop-down list.</li> <li>To remove the W-ClearPass server, select the W-ClearPass server, then click Remove.</li> <li>NOTE: When no servers are listed, syslog messages are sent from all servers in the cluster.</li> </ul>

### Export Event Format Types—Examples

This section provides several examples of Standard, LEEF, and CEF event format types for the syslog export filter templates.

#### Standard Event Format Type > Audit Events

# The following example describes the Standard event format type for the **Audit Events** syslog export filter template:

```
Mar 20 21:18:56 10.17.5.228 2017-01-19 21:19:50,118 10.17.5.228 Audit Logs 96 1 0
TimestampFormat=yyyy-MM-dd
HH:mm:ss,S,User=clusteradmin,Category=Endpoint,Action=ADD,EntityName=34a39527afc0,src=10.17.5.
228,Timestamp=Jan 19, 2017 21:18:54 IST
Mar 20 21:20:56 10.17.5.228 2017-01-19 21:21:50,111 10.17.5.228 Audit Logs 97 1 0
TimestampFormat=yyyy-MM-dd HH:mm:ss,S,User=admin,Category=Cluster-wide
Parameter,Action=MODIFY,EntityName=Endpoint Context Servers polling
interval,src=10.17.5.228,Timestamp=Jan 19, 2017 21:20:22 IST
Mar 21 09:28:59 10.17.5.228 2017-01-20 09:29:54,3 10.17.5.228 Audit Logs 99 1 0
TimestampFormat=yyyy-MM-dd HH:mm:ss,S,User=admin,Category=Network
Device,Action=REMOVE,EntityName=1.1.1.1,src=10.17.5.228,Timestamp=Jan 20, 2017 09:29:13 IST
```

#### Standard Event Format Type > System Events

The following example describes the Standard event format type for the **System Events** syslog export filter template:

```
Mar 21 16:46:29 10.17.5.228 2017-01-20 16:47:23,880 10.17.5.228 System Events 0 1 0
TimestampFormat=yyyy-MM-dd HH:mm:ss,S,Description=User: arubasupport\nClient IP Address:
```

10.20.23.178, Category=Logged in, Action=None, Level=INFO, src=10.17.5.228, Component=Support Shell, Timestamp=Jan 20, 2015 16:45:59 IST Mar 21 16:49:10 10.17.5.228 2017-01-20 16:50:05,210 10.17.5.228 System Events 1 1 0 TimestampFormat=yyyy-MM-dd HH:mm:ss,S,Description='Failed to start ClearPass Virtual IP service', Category=start, Action=Failed, Level=WARN, src=10.17.5.228, Component=ClearPass Virtual IP service, Timestamp=Jan 20, 2017 16:48:53 IST 2015-01-20 16:50:05,210 [pool-6-thread-1] [R:] DEBUG com.avenda.tips.syslog.Syslogger - 2017-01-20 16:50:05,210 10.17.5.228 System Events 2 1 0 TimestampFormat=yyyy-MM-dd HH:mm:ss,S,Description=Performed action stop on cpass-domain-server CPATS, Category=stop, Action=Success, Level=INFO, src=10.17.5.228, Component=cpass-domain-server CPATS, Timestamp=Jan 20, 2017 16:48:57 IST 2015-01-20 16:50:05,211 [pool-6-thread-1] [R:] DEBUG com.avenda.tips.syslog.Syslogger - 2017-01-20 16:50:05,211 10.17.5.228 System Events 3 1 0 TimestampFormat=yyyy-MM-dd HH:mm:ss,S,Description=Performed action start on cpass-domain-server CPATS, Category=start, Action=Success, Level=INFO, src=10.17.5.228, Component=cpass-domain-server CPATS, Timestamp=Jan 20, 2017 16:49:00 IST

#### Standard Event Format Type > Session Events

# The following example describes the Standard event format type for the **Session Events** syslog export filter template:

Mar 21 16:31:49 10.17.5.211 2015-01-20 16:32:41,552 10.17.5.211 Radius Session Logs 4 1 0 Common.NAS-IP-Address=10.17.4.7, RADIUS.Acct-Delay-Time=null, RADIUS.Acct-Framed-IP-Address=null,RADIUS.Auth-Source=AD:win2008R2-64bit.bangalore.avendasys.com,RADIUS.Acct-Timestamp=null, RADIUS.Acct-Authentic=null, RADIUS.Auth-Method=EAP-PEAP, EAP-MSCHAPv2, Common.Host-MAC-Address=58a2b5d05ac9, RADIUS.Acct-Termination-Cause=null, RADIUS.Acct-Service-Name=null, RADIUS.Acct-Session-Time=null, TimestampFormat=yyyy-MM-dd HH:mm:ss,S,RADIUS.Acct-NAS-Port=null,Common.Username=test1,RADIUS.Acct-Session-Id=null,RADIUS.Acct-Called-Station-Id=null,RADIUS.Acct-NAS-Port-Type=null,src=10.17.5.211,RADIUS.Acct-NAS-IP-Address=null,Common.Service=Test Post Authentication Rules, RADIUS. Acct-Input-Pkts=null, RADIUS. Acct-Status-Type=null, RADIUS. Acct-Calling-Station-Id=null,Common.Request-Timestamp=2015-01-20 16:31:46+05:30,RADIUS.Acct-Output-Pkts=null,RADIUS.Acct-Output-Octets=null,RADIUS.Acct-Username=null,RADIUS.Acct-Input-Octets=null Mar 21 16:31:49 10.17.5.211 2015-01-20 16:32:41,550 10.17.5.211 Radius Session Logs 3 2 0 Common.NAS-IP-Address=10.17.4.7, RADIUS.Acct-Delay-Time=0, RADIUS.Acct-Framed-IP-Address=10.17.4.148, RADIUS.Auth-Source=AD:win2008R2-64bit.bangalore.avendasys.com, RADIUS.Acct-Timestamp=2015-01-20 16:31:50+05:30, RADIUS.Acct-Authentic=RADIUS, RADIUS.Auth-Method=EAP-PEAP, EAP-MSCHAPv2, Common.Host-MAC-Address=e0f8471a5450, RADIUS.Acct-Termination-Cause=null, RADIUS.Acct-Service-Name=null, RADIUS.Acct-Session-Time=null, TimestampFormat=yyyy-MM-dd HH:mm:ss,S,RADIUS.Acct-NAS-Port=0,Common.Username=test1,RADIUS.Acct-Session-Id=test1E0F8471A5450-54BE336C,RADIUS.Acct-Called-Station-Id=000B8661CD70,RADIUS.Acct-NAS-Port-Type=Wireless-802.11, src=10.17.5.211, RADIUS.Acct-NAS-IP-Address=10.17.4.7, Common.Service=Test Post Authentication Rules, RADIUS.Acct-Input-Pkts=null, RADIUS.Acct-Status-Type=Start,RADIUS.Acct-Calling-Station-Id=E0F8471A5450,Common.Request-Timestamp=2015-01-20 16:31:45+05:30, RADIUS.Acct-Output-Pkts=null Mar 21 16:35:58 10.17.5.228 2015-01-20 16:36:52,346 10.17.5.228 Tacacs authetnications 2 1 0 TACACS.Request-Type=TACACS AUTHORIZATION, TACACS.Enforcement-Profiles=[TACACS Super Admin], TACACS.Acct-Flags=null, TACACS.Authen-Service=AUTHEN SVC NONE, TACACS.Acct-Session-Id=null, TACACS.Remote-Address=10.20.23.178, Common.Request-Timestamp=2015-01-20 16:34:54.647+05:30, TimestampFormat=yyyy-MM-dd HH:mm:ss, S, TACACS.Authen-Action=, TACACS.Authen-Method=AUTHEN METH TACACSPLUS, Common.Username=a, TACACS.Authen-Type=AUTHEN TYPE PAP, TACACS.Auth-Source=[Local User Repository], src=10.17.5.228, TACACS.Privilege-Level=1,Common.Service=[Policy Manager Admin Network Login Service] Mar 21 16:35:58 10.17.5.228 2017-01-20 16:36:52,346 10.17.5.228 Tacacs authetnications 3 1 0 TACACS.Request-Type=TACACS AUTHENTICATION, TACACS.Enforcement-Profiles=[TACACS Super Admin], TACACS.Acct-Flags=null, TACACS.Authen-Service=AUTHEN SVC NONE, TACACS.Acct-Session-Id=null,TACACS.Remote-Address=10.20.23.178,Common.Request-Timestamp=2017-01-20 16:34:54.647+05:30, TimestampFormat=yyyy-MM-dd HH:mm:ss, S, TACACS.Authen-Action=AUTHEN ACTION LOGIN, TACACS.Authen-Method=AUTHEN METH TACACSPLUS, Common.Username=a, TACACS.Authen-Type=AUTHEN TYPE PAP, TACACS.Auth-Source=[Local User Repository], src=10.17.5.228, TACACS.Privilege-Level=1,Common.Service=[Policy Manager Admin Network Login Service]

#### LEEF Event Format Type > Insight Logs

# The following example describes the LEEF event format type for the **Insight Logs** syslog export filter template:

Dec 03 2017 16:50:44.085 IST 10.17.4.208 LEEF:1.0|Dell|ClearPass|6.5.0.69058|0-1-0|Auth.Username=host/Asif-Test-PC2 Auth.Authorization-Sources=null Auth.Login-Status=216 Auth.Request-Timestamp=2017-12-03 16:48:41+05:30 Auth.Protocol=RADIUS Auth.Source=null Auth.Enforcement-Profiles=[Allow Access Profile] Auth.NAS-Port=null Auth.SSID=cppm-dot1x-test TimestampFormat=MMM dd yyyy HH:mm:ss.SSS z Auth.NAS-Port-Type=19 Auth.Error-Code=216 Auth.Roles=null Auth.Service=Test Wireless Auth.Host-MAC-Address=6817294b0636 Auth.Unhealthy=null Auth.NAS-IP-Address=10.17.4.7 src=10.17.4.208 Auth.CalledStationId=000B8661CD70 Auth.NAS-Identifier=ClearPassLab3600

#### CEF Event Format Type > Insight Logs

#### The following example describes the CEF event format type for the **Insight Logs** syslog export filter template:

Dec 03 2017 16:31:28.861 IST 10.17.4.208 CEF:0|Dell|ClearPass|6.5.0.69058|0-1-0|Insight Logs|0|Auth.Username=host/Asif-Test-PC2 Auth.Authorization-Sources=null Auth.Login-Status=216 Auth.Request-Timestamp=2017-12-03 16:28:20+05:30 Auth.Protocol=RADIUS Auth.Source=null Auth.Enforcement-Profiles=[Allow Access Profile] Auth.NAS-Port=null Auth.SSID=cppm-dot1x-test TimestampFormat=MMM dd yyyy HH:mm:ss.SSS zzz Auth.NAS-Port-Type=19 Auth.Error-Code=216 Auth.Roles=null Auth.Service=Test Wireless Auth.Host-MAC-Address=6817294b0636 Auth.Unhealthy=null Auth.NAS-IP-Address=10.17.4.7 src=10.17.4.208 Auth.CalledStationId=000B8661CD70 Auth.NAS-Identifier=ClearPassLab3600

#### **CEF Event Format Type > Audit Logs**

#### The following example describes the CEF event format type for the **Audit Logs** syslog export filter template:

Nov 19 2017 18:22:40.700 IST 10.17.4.221 CEF:0|Dell|ClearPass|6.5.0.68754|13-1-0|Audit Records|5|cat=Role timeFormat=MMM dd yyyy HH:mm:ss.SSS zzz rt=Nov 19, 2014 18:21:13 IST src=Test Role 10 act=ADD usrName=admin

#### LEEF Event Format Type > Audit Logs

#### The following example describes the LEEF event format type for the Audit Logs syslog export filter template:

Nov 19 2017 14:31:10.422 IST 10.17.4.221 LEEF:1.0|Dell|ClearPass|6.5.0.68754|0-1-0|cat=Syslog Export Data devTime=Nov 19, 2014 14:30:35 IST action=ADD src=Audit Events - LEEF usrName=admin devTimeFormat=MMM dd yyyy HH:mm:ss.SSS z

#### **CEF Event Format Type > System Events**

# The following example describes the CEF event format type for the **System Events** syslog export filter template:

Nov 19 2017 17:15:52.348 IST 10.17.4.221 CEF:0|Dell|ClearPass|6.5.0.68754|0-1-0|System Events|10|cat=WebService Error level=ERROR description=No valid subscription ID\nCheck Subscription ID, Network Connectivity, http\_proxy credentials.\nClick on 'Check Status Now' after correcting the configuration. timeFormat=MMM dd yyyy HH:mm:ss.SSS zzz rt=Nov 19, 2017 17:15:12 IST src=ClearPass Firmware Update Checker act=None

#### LEEF Event Format Type > System Events

# The following example describes the LEEF event format type for the **System Events** syslog export filter template:

```
Dec 02 2017 20:38:40.901 IST 10.17.4.206 LEEF:1.0|Dell|ClearPass|6.5.0.68878|295-1-0|cat=start devTime=Dec 02, 2014 20:38:12 IST level=WARN description='Failed to start ClearPass Virtual IP service' action=Failed src=ClearPass Virtual IP service devTimeFormat=MMM dd yyyy HH:mm:ss.SSS z
```

#### CEF Event Format Type > Session Logs

#### The following example describes the CEF event format type for the Session Logs syslog export filter template:

Dec 01 2017 15:28:40.540 IST 10.17.4.206 CEF:0Dell|ClearPass|6.5.0.68878|1604-1-0|Session Logs|0|RADIUS.Acct-Calling-Station-Id=00:32:b6:2c:28:95 RADIUS.Acct-Framed-IP-Address=192.167.230.129 RADIUS.Auth-Source=AD:10.17.4.130 RADIUS.Acct-Timestamp=2014-12-01 15:26:43+05:30 RADIUS.Auth-Method=PAP RADIUS.Acct-Service-Name=Authenticate-Only RADIUS.Acct-Session-Time=3155 TimestampFormat=MMM dd yyyy HH:mm:ss.SSS zzz RADIUS.Acct-NAS-Port=0 RADIUS.Acct-Session-Id=R00001316-01-547c3b5a RADIUS.Acct-NAS-Port-Type=Wireless-802.11 RADIUS.Acct-Output-Octets=578470212 RADIUS.Acct-Username=A\_user2 RADIUS.Acct-NAS-IP-Address=10.17.6.124 RADIUS.Acct-Input-Octets=786315664

#### LEEF Event Format Type > Session Logs

# The following example describes the LEEF event format type for the **Session Logs** syslog export filter template:

Dec 02 2017 15:35:14.944 IST 10.17.4.206 LEEF:1.0Dell|ClearPass|6.5.0.68878|1309854-1-0|RADIUS.Acct-Calling-Station-Id=00:88:57:2d:12:a4 RADIUS.Acct-Framed-IP-Address=192.167.203.170 RADIUS.Auth-Source=AD:10.17.4.130 RADIUS.Acct-Timestamp=2017-12-02 15:32:47+05:30 RADIUS.Auth-Method=PAP RADIUS.Acct-Service-Name=Authenticate-Only RADIUS.Acct-Session-Time=565 TimestampFormat=MMM dd yyyy HH:mm:ss.SSS z RADIUS.Acct-NAS-Port=0 RADIUS.Acct-Session-Id=R000a5038-01-547d8e47 RADIUS.Acct-NAS-Port-Type=Wireless-802.11 RADIUS.Acct-Output-Octets=412895267 RADIUS.Acct-Username=A\_user706 RADIUS.Acct-NAS-IP-Address=10.17.6.124 RADIUS.Acct-Input-Octets=665942581

#### **Filter and Columns Tab**

This section describes the parameters in the **Filter and Columns** page of the **Syslog Export Filters > Add** page.

This page provides two methods for configuring data filters: **Insight Logs** or **Session Logs**. These methods are visible only if you select **Insight Logs** or **Session Logs** as the export template.

#### **Insight Logs**

This section describes the options if you select **Insight Logs** as the export template in the **General** tab.

The **Insight Logs** option is enabled only if you enable Insight on the current W-ClearPass server. To do so, navigate to the **Administration** > **Server Manager** > **Server Configuration** > **System** tab, then enable the **Enable Insight** check box.

Figure 591 displays the **Syslog Export Filters** > **Filter and Columns** > **Insight Logs**.

Figure 591: Syslog Export Filters > Filter and Columns >Insight Logs

Administration » External Servers » Syslog Export Filters » Edit - Insight-EndPoint-Jagan			
Syslog Export Filte	Syslog Export Filters - Insight-EndPoint-Jagan		
- 7 3 1	······································		
General Filter and Co	olumns Summary		
Columns Selection:	Predefined Field Groups - TACACS Authentication TACACS Failed Authentication WEBAUTH WEBAUTH Failed Authentications Application Authentication Endpoints Available Columns - Type: EndpointTag	Selected Columns - Endpoint.MAC-Address Endpoint.IP-Address Endpoint.Device-Category Endpoint.Device-Category Endpoint.Device-Name Endpoint.Corlict Endpoint.Cstatus Endpoint.Status Endpoint.Status Endpoint.Updated-At EndpointTag.Attributes	

As shown in Figure 591, administrators can select **EndpointTag** attributes as a column in Syslog Export Filters.

Custom attributes fetched by users and recorded in an endpoint are sent in syslog export filters to the Syslog server. When there is a update on endpoints, syslog events are generated.



The data collection interval for Insight logs is -4 to -2 minutes from the current time.

Specify the **Syslog Export Filters** > **Filter and Columns** > **Insight Logs** parameters as described in the following table:

Parameter	Action/Description
Columns Selection	Determine the group of reports that you want to include in the syslog filters. The column selection limits the type of records sent to the syslog filters.
	<b>NOTE:</b> You can add only the Insight reports that are already created in Insight. You cannot create a new data filter for Insight logs.
Predefined Field Groups	Select the predefined Insight reports that are grouped for addition.
Selected Columns	After you select an entry from the <b>Available Columns</b> list, click >> to add the selected entry to the <b>Selected Columns</b> list. Click << to remove an entry from the <b>Selected Columns</b> list.

 Table 322: Syslog Export Filters > Filter and Columns > Insight Logs Parameters

#### **Session Logs**

This section describes the options if you select **Session Logs** as the export template in the **General** tab. On selecting **Session Logs**, the following options are available:

- **Option 1** allows you to choose from pre-defined field groups and to select columns based on the Type.
- **Option 2** allows you to create a custom SQL query. You can view a sample template for the custom SQL by clicking the link below the text entry field.



It is recommended to contact support if you choose the option 2. Support can assist you with entering the correct information in this template.

The following figure displays the **Syslog Export Filters - Filter and Columns (Session Logs)** tab.

Figure 592: Syslog Export Filters - Filter and Columns (Session Logs) Tab

Administration » External	Servers » Syslog Export Filters » Add	
Syslog Export Fi	ters	
General Filter an	d Columns Summary	
Ontion 1: For commo	nuse-cases select Data Filter and Columns for export	
Data Filter:	[All Requests] Modify	Add new Data filter
Columns Selection:	Predefined Field Groups - Selected Columns -	
	Logged in users  Failed Authentications RADIUS Accounting TACAC5+ Administration	
	Available Columns - Type: Common 💌 >>	
	Common.Alerts Common.Auerts-Present Common.Auerts-Present Common.Auert-Posture-Token Common.Connection-Status Common.Enforcement-Profiles Common.Error-Code	v
Option 2: For advance	ed use-cases, specify custom SQL query for export :	
Custom SQL:	SELECT "Common.Username", "Common.Service", "Common.Roles", "Common.Host- MAC-Address", "RADIUS.Acct-Framed-IP-Address", "Common.NAS-IP-Address", "Common.Request-Timestamp", "Common.Alerts" FROM dblink (DB-CONNECTION- STRING, 'SELECT T1.user_name as "Common.Username", T1.service_name as "Common.Service", T3.roles as "Common.Roles", T1.host_mac as "Common.Host- MAC-Address", T8 framed in address as "RADIUS.Acct-Framed-IP-Address", As an example, click here to copy a sample SQL	•
Rack to Syclog Fil	torc	
Suck to Syslog Fil		Next > Save Cancel

The following table describes the **Syslog Export Filters** > **Filter and Columns** > **Session Logs** parameters:

Table 323: Syslog Export Filters >	Filter and Columns >	Insight Logs Parameters
------------------------------------	----------------------	-------------------------

Parameter	Action/Description	
Data Filter	Specify the data filter. The data filter limits the type of records sent to the syslog target.	
Modify/ Add New Data Filter	Modify the selected data filter, or add a new one. Specifying a data filter filters the rows that are sent to the syslog target. You may also select the columns that are sent to the syslog target. For more information on adding a data filter, see Adding a Data Filter on page 174.	
Columns Selection	<ul> <li>The column selection limits the type of columns sent to the syslog target.</li> <li>There are predefined field groups, which are column names grouped together for quick addition to the report. For example, <i>Logged in users</i> field group has seven predefined columns. When you click <i>Logged in users</i> the seven columns automatically appear in the Selected Columns list.</li> <li>Additional fields are available to add to the reports. You can select the type of attributes (which are the different table columns available in the session database) from the Available Columns Type drop down list. Policy Manager populates these column names by extracting the column names from existing sessions in the session database.</li> <li>After you select an entry from the Available Columns list, click &gt;&gt; to add the selected entry to the Selected Columns list.</li> <li>Click &lt;&lt; to remove an entry from the Selected Columns list.</li> </ul>	

Parameter	Action/Description
Custom SQL	Specify custom SQL query for export. This option is for advanced use cases. <b>NOTE:</b> If you choose this option, contact Dell Support at <b>Administration</b> > <b>Support</b> > <b>Contact</b> <b>Support</b> . Support can assist you with entering the correct information in this template.

#### **Summary Tab**

This section describes the parameters in the **Summary** tab of the **Administration > External Servers > Syslog Export Filters > Add** page. The following figure displays the **Syslog Export Filters - Summary** tab.

Figure 593: Syslog Export Filters - Summary Tab

imns Summary		
General:		
Session Logs		
10.100.9.86		
-		
a-cases, select Data Filter and Columns for export:		
[Active sessions]		
Option 2: For advanced use-cases, specify custom SQL query for export :		
Next> Save Cancel		

The following table describes the **Syslog Export Filters - Summary** tab parameters:

<b>Fable 324:</b> Syslog Export Fil	ers - Summary	y Tab Parameters
-------------------------------------	---------------	------------------

Parameter	Description		
General	General		
Name	Displays the name of the syslog export filter.		
Description	Displays the description that provides additional information about the syslog export filter.		
Export Template	Displays the template selected as the export template.		
Syslog Servers	Displays the IP address of the syslog server selected during configuration.		
W-ClearPass Servers	Displays the IP address of the W-ClearPass servers selected during configuration.		
Filter and Columns			

 Table 324: Syslog Export Filters - Summary Tab Parameters (Continued)

Parameter	Description
Data Filter	Displays the data filter selected when configuring option 1 in the <b>Filter and Columns</b> tab.
Columns Selection	Displays the predefined field groups and available columns type selected when configuring option 1 in the <b>Filter and Columns</b> tab.
Custom SQL	Displays the SQL query selected when configuring option 2 in the <b>Filter and Columns</b> tab.

# **Importing a Syslog Filter**

To import a syslog target:

- 1. Navigate to Administration > External Servers > Syslog Export Filters.
- 2. Click the **Import** link on the top right section of the page. Enter the details based on Table 325.
- 3. Click Import.

The following figure displays the **Import from file** pop-up:

#### Figure 594: Import from file Pop-up

Import from file	8
Select File: Choose File No file chosen	
Enter secret for the file (if any):	
	Import Cancel

The following table describes the **Import from file** parameters:

#### **Table 325:** Import from file Parameters

Parameter	Description
Select File	Browse to the Syslog Filter configuration file to be imported.
Enter secret for the file (if any)	If the file was exported with a secret key for encryption, enter the same key here.

# **Exporting All Syslog Filter**

To export all syslog filters:

- 1. Navigate to Administration > External Servers > Syslog Export Filters.
- 2. Click the **Export All** link on the top right section of the page. Enter the details based on Table 326.
- 3. Click Export.
- 4. Enter the XML file name in the **Save As** dialog box.
- 5. Click Save.

The following figure displays the **Export to file** pop-up:

#### Figure 595: Export to file Pop-up

Export to file	8
Export file with password protection:	Yes No
Secret Key:	•••••
Verify Secret:	
	Export Close

The following table describes the **Export to file** parameters:

#### Table 326: Export to file Parameters

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

# **Exporting a Syslog Filter**

To export a syslog filter:

- 1. Navigate to Administration > External Servers > Syslog Export Filters.
- 2. Select the **Host Address** from the list of check boxes and click **Export**. Enter the details based on Table 327.
- 3. Enter the name of the XML file in the Save As dialog.
- 4. Click Save.

#### The following figure displays the **Export to file** pop-up:

#### Figure 596: Export to file Pop-up

Export to file	8
Export file with password protection:	Yes 🔍 No
Secret Key:	•••••
Verify Secret:	
	Export Close

The following table describes the **Export to file** parameters:

Table 327: Export to file Parameters

Parameter	Description
Export file with password protection	Choose <b>Yes</b> to export the file with password protection.
Secret Key	Enter the secret key.
Verify Secret	Re-enter the secret key.

### **Deleting a Syslog Filter**

To delete a syslog filter:

- 1. Navigate to Administration > External Servers > Syslog Export Filters.
- 2. Click the check box next to the syslog filter entry and click **Delete**.
- 3. Click Yes.

# **Messaging Setup**

This section provides the following information:

- Configuring Messaging
- Sending a Test Email Message
- Sending a Test SMS Message

W-ClearPass messaging setup provides an interface to configure the Simple Mail Transfer Protocol (SMTP) server for email and SMS notifications.

# **Configuring Messaging**

To configure messaging:

1. Navigate to Administration > External Servers > Messaging Setup.

The **Messaging > SMTP Server** page opens.

#### **Figure 597:** *Messaging* > *SMTP Server Page*

Administration » External Se	rvers » Messaging Setup			
Messaging		📌 Cor	📌 Configure SMS Gateway	
Configure SMTP mail server for email notifications :				
SMTP Server				
SMTP setting				
Server name:		Connection Security:	None •	
User Name:		Port:	25	
Password:		Connection timeout:	30 seconds	
Verify Password:				
Default From address:				
		Send Test E	mail Send Test SMS Save	

2. To configure a new SMS gateway using the W-ClearPass Guest portal, click the **Configure SMS Gateway** link at the top right section of the page.

The following table describes the **Messaging > SMTP Server** page parameters:

#### **Table 328:** Messaging > SMTP Server Page Parameters

Parameter	Action/Description
Server name	1. Enter the Fully Qualified Domain Name (FQDN) or the IP address of the SMTP server.
User Name	<ol> <li>Enter the username if your email server requires authentication for sending email messages.</li> </ol>
Password	3. Enter the password for the specified username, then verify the password.
Default From address	<ol> <li>Enter the email address that must to be displayed as the sender's address in the message.</li> </ol>
Connection Security	<ul> <li>5. To establish the communication with the SMTP server, select from one of the following options:</li> <li>None: Select this option to disable secure communication with the server.</li> <li>SSL: Select this option to have a Secured Socket Layer communication with the server.</li> <li>Start TLS: Select this option to have a Transport Layer Security communication with the server.</li> </ul>
Port	6. Enter the TCP port number that the SNMP server listens on. The default value of the port is <b>25</b> .
Connection timeout	7. Enter the timeout value for connection to the SMTP server (in seconds). The default value is <b>30</b> seconds.

# Sending a Test Email Message

To send a test mail message to the preferred email address:

1. Click Send Test Email.

The Send Test Email dialog opens.

Figure 598: Send Test Email Dialog

 Send Test Email
 Image: admin@cppm.com

 Message:
 This is a test mail.

 Image:
 Image:

- 2. Recipient Email Address: Enter the email address of the recipient.
- 3. **Message**: Enter the test message.
- 4. Click Send Email.

#### Sending a Test SMS Message

To send a test SMS message to the preferred email address:

1. Click Send Test SMS.

The **Send Test SMS** dialog opens.

Figure 599: Send Test SMS Dialog

Send Test SMS

Recipient in International format:	+12481237654
Message:	This is a test message.
	Send SMS Close

2. **Recipient in International format**: Enter the mobile phone number of the recipient in international format.

The recipient's mobile number must be entered in the international format consisting of a + sign, followed by the country code and the mobile phone number (without the first '0' of the number).

8

- 3. **Message**: Enter the test message.
- 4. Click Send SMS.

# **Endpoint Context Servers**

#### This section describes the following topics:

- Introduction
- Endpoint Context Servers Page
- Adding an Endpoint Context Server
- Importing an Endpoint Context Server
- Exporting All Endpoint Context Servers
- Modifying an Endpoint Context Server
- Polling an Endpoint Context Server
- Deleting an Endpoint Context Server

For related information, see:

- Configuring Endpoint Context Server Actions on page 614
- Adding Vendor-Specific Endpoint Context Servers on page 619
- Endpoint Information Collectors on page 452

# Introduction

The mobile device management (MDM) platforms run on MDM servers. These servers provision mobile devices to configure connectivity settings, enforce security policies, restore lost data, and other administrative services. Information gathered from mobile devices can include policy breaches, data consumption, and existing configuration settings.

# **Endpoint Context Servers Page**

 To access the Endpoint Context Servers page, navigate to Administration > External Servers > Endpoint Context Servers.

The Endpoint Context Servers page appears:

Figure 600: Endpoint Context Servers Page

Administration » External Servers » Endpoint Context Servers		
Endpoint Context Servers		🖶 Add 🐣 Import 😩 Export All
Filter: Server Name ▼ contains ▼	+ Go Clear Filter	Show 10 🔻 records
# 🗍 Server Name 🛦	Server Type	Status
1. 🔍 localhost	Generic HTTP	Enabled
Showing 1-1 of 1	Trigge	Poll Export Delete

The following table describes the Endpoint Context Servers categories:

 Table 329: Endpoint Context Server Categories

Parameter	Description
Server Name	Displays the name of the endpoint context server.
Server Type	Displays the type of the endpoint context server.
Status	Displays the status of the endpoint context server: <b>Enabled</b> or <b>Disabled</b> . For non-MDM servers, the status is always displayed as <b>Disabled</b> .

# Adding an Endpoint Context Server

To add an endpoint context server:

- 1. Navigate to Administration > External Servers > Endpoint Context Servers.
- 2. Click the **Add** link at the top right section of the page.

The Add Endpoint Context Server dialog opens.

The fields and parameters that are displayed in the **Add Endpoint Context Server** dialog vary depending on which **Server Type** you select (see **Select Server Type** in Table 330).

#### Figure 601: Adding an Endpoint Context Server

Add Endpoint Context Ser	ver 🛛
Server	
Select Server Type:	Aruba Activate
Server Name:	activate.arubanetworks.com
Server Base URL:	https://activate.arubanetworks.com
Username:	
Password:	Verify:
Device Filter:	RAP*, IAP*
Folder Filter:	*
Validate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel

3. In the Add Endpoint Context Server dialog, specify the parameters as described in Table 330.

4. Click Save.

# Table 330 describes the Add Endpoint Context Servers parameters:

Parameter	Description
Select Server Type	<ol> <li>Choose one of the Server Types (endpoint context server vendors) from the following options. The Server Type you select determines the configuration parameters.</li> <li><u>AirWatch</u></li> <li><u>Aruba Activate</u></li> <li><u>AirWave</u></li> <li><u>Google Admin Console</u></li> <li><u>Generic HTTP</u></li> <li><u>JAMF</u></li> <li>Juniper SRX</li> <li><u>MaaS360</u></li> <li><u>MobileIron</u></li> <li>Palo Alto Networks Firewall</li> <li>Palo Alto Networks Panorama</li> <li><u>SAP Afaria</u></li> <li><u>SOTI</u></li> <li><u>XenMobile</u></li> <li><b>NOTE:</b> You can add more than one endpoint context server of the same type.</li> </ol>
Server Name	2. Enter the name of the server or host.
Server Base URL	<ol> <li>Enter the full URL for the server. The default is the name you entered above with "https://" prepended. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber.</li> </ol>
Username	4. Enter the username.
Password	5. Enter the password of the server or host, then verify the password.
API Key	6. Enter the API key that was provided by the vendor, then verify the API key. This field is not displayed for all endpoint context servers.

# Table 330: Add Endpoint Context Server Parameters

 Table 330: Add Endpoint Context Server Parameters (Continued)

Parameter	Description
Validate Server	<ol> <li>Select the Enable to validate the server certificate check box to validate. By default, this field is disabled.</li> <li>NOTE: Checking this option enables the Certificate tab.</li> </ol>
Enable Server	<ol> <li>Select the Enable to fetch endpoints from the server check box to enable the endpoint context server. By default, this field is disabled.</li> <li>NOTE: The Bypass Proxy field is enabled only if you enable this field. Checking this option enables the Poll Status tab.</li> </ol>
Bypass Proxy	<ul> <li>9. Select the Enable to bypass proxy server check box to bypass the proxy server. By default, this field is disabled. You must enable the Enable Server parameter to enable this field. You can select this option to specify that the endpoint context server should not use the configured proxy settings (if a proxy is used). W-ClearPass then bypasses the proxy server for functions such MDM API, Endpoint Context Server Actions, and Generic HTTP outbound enforcement.</li> <li>NOTE: When this field is enabled, the proxy servers configured in the Administration &gt; Server Manager &gt; Server Configuration &gt; Service Parameters tab &gt; W-ClearPass System Service page will be bypassed. The server discovery occurs without any issues even when the proxy servers are bypassed.</li> </ul>

# Importing an Endpoint Context Server

To import an endpoint context server:

- 1. Navigate to Administration > External Servers > Endpoint Context Servers.
- 2. Click the **Import** link on the top right section of the page.
- 3. Enter the parameters based on Table 331.
- 4. Click Import.

Figure 602 displays the Import from File dialog:

#### Figure 602: Import from File Dialog

Import from file		8
Select File:	Browse No file selected.	
Enter secret for the file (if any):	•••••	
	Import Ca	ancel

The following table describes the **Import from file** parameters:

**Table 331:** Import from File Dialog Parameters

Parameter	Description		
Select File	Browse to the Endpoint Context Server configuration file to be imported.		
Enter secret for the file (if any)	If the file was exported with a secret key for encryption, enter the same key here.		

# **Exporting All Endpoint Context Servers**

To export all endpoint context servers:

- 1. Navigate to **Administration > External Servers > Endpoint Context Servers**.
- 2. Click the **Export All** link on the top right section of the page.

The Export to File dialog opens.

#### Figure 603: Export to File Dialog

Export to file	8
Export file with password protection:	Yes O No
Secret Key:	•••••
Verify Secret:	
	Export Close

- 3. Enter the parameters as described in Table 332.
- 4. Click **Export**.
- 5. Enter the XML file name in the **Save As** dialog box.
- 6. Click Save.

#### Table 332 describes the **Export to file** parameters:

#### Table 332: Export to File Dialog Parameters

Parameter	Action/Description
Export file with password protection	1. To export the file with password protection, choose <b>Yes</b> .
Secret Key	2. Enter the secret key.
Verify Secret	3. Re-enter the secret key.

### Modifying an Endpoint Context Server

To modify an endpoint context server:

- 1. Navigate to Administration > External Servers > Endpoint Context Servers.
- 2. In the **Endpoint Context Servers** main page, click the desired server name entry.
- 3. In the **Modify Endpoint Context Server** dialog, enter the details based on specific **Server Type** (vendor link) listed in Table 330, "Add Endpoint Context Server Parameters."

#### 4. Click Update.



The tabs that appear when you add or modify an endpoint context server vary depending on the type (vendor) of endpoint context server selected.

#### Server Tab

Use the **Server** tab to modify the server name, server base URL, and API key.

You can also use this dialog to validate the server certificate and to bypass proxy servers. The following figure displays the **Modify Endpoint Context Server** > **Server** dialog:

Figure	604:	Modify	Endpoint	Context S	'erver >	Server	Dialog
			,				

Modify Endpoi	nt Context Ser	ver				8
Server	Poll Status	Actions				
Server Type:		airwatch				
Server Name	:	10 17 4 00 7	I 			
Server Base	URL:	L#_ //40.47				
Username:		admin				
Password:		•••••	•••••	Verify Password	•••••	
API Key:		12345				
Validate Serv	/er:	Enable	to validate the serve	er certificate		
Enable Serve	r:	Enable	to fetch endpoints f	rom the server		
Bypass Proxy	<i>r</i> :	Enable	to bypass proxy ser	ver		
					Upd	ate Cancel

The following table describes the **Modify Endpoint Context Server** > **Server** parameters:

Parameter	Action Description		
Server Type	The <b>Server Type</b> cannot be modified.		
Server Name	1. Enter the name of the server or host.		
Server Base URL	<ol> <li>Enter the full URL for the server. The default is the name you entered above with "https://" prepended. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber</li> </ol>		
Username	3. Enter the username of the server or host.		
Password	4. Enter the password of the server or host, then verify the password.		
Validate Server	<ol> <li>Enable this check box to validate the server certificate. By default, this field is disabled.</li> <li>NOTE: Checking this option enables the Certificate tab.</li> </ol>		
Bypass Proxy	<ul> <li>6. Select the Enable to bypass proxy server check box to bypass the proxy server. By default, this field is disabled. You must enable the Enable Server parameter to enable this field. You can select this option to specify that the endpoint context server should not use the configured proxy settings (if a proxy is used). W-ClearPass then bypasses the proxy server for functions such MDM API, Endpoint Context Server Actions, and Generic HTTP outbound enforcement.</li> <li>NOTE: When this field is enabled, the proxy servers configured in the Administration &gt; Server Manager &gt; Server Configuration &gt; Service Parameters tab &gt; W-ClearPass System Services service page will be bypassed. The server discovery occurs without any issues even when the proxy servers are bypassed.</li> </ul>		

Table 333	: Modify Endpoint	Context Server >	Server Parameters
-----------	-------------------	------------------	-------------------

#### **Actions Tab**

Use the **Actions** tab to view the server action that is performed on endpoints and their description. The fields and parameters that are displayed in the **Actions** dialog vary depending on which **Server Type** you select (see the **Select Server Type** vendor links listed in Table 330, "Add Endpoint Context Server Parameters").

For more information about endpoint context server actions configuration, see Configuring Endpoint Context Server Actions on page 614.

The following figure displays an example of the **Modify Endpoint Context Server > Actions** tab:
#### Figure 605: Modify Endpoint Context Server > Actions Tab

Modify Endpoint Context Server				
Server Poll Status Actio	ns			
Name	Description			
Clear Passcode	Reset Passcode on the device			
Enterprise Wipe	Delete only corporate information stored			
Get Apps	Get apps information for the device			
Lock Device	Locks the device			
Remote Wipe	Delete all information stored			
Send Message	Send message to the device			
Send Message (Parameterized)	Send message with parameters to the device			
	Update Cancel			

# **Polling an Endpoint Context Server**

To poll an endpoint context server:



You can poll only one server at a time. You cannot poll multiple server entries. Also, you can only poll MDM-type servers.

#### 1. Navigate to Administration > External Servers > Endpoint Context Servers.

2. In the **Endpoint Context Servers** main page, click the check box next to the server name entry.

Figure 606: Selecting the Trigger Poll Option

Administration » External Servers » Endpoint Context Servers Endpoint Context Servers Filter: Server Name  contains	Go Clear Filter	<ul> <li>dd</li> <li>▲ Import</li> <li>▲ Export All</li> <li>Show 10 ▼ records</li> </ul>
# 🔲 Server Name 🛛	Server Type	Status
1. 🔽 localhost	Generic HTTP	Enabled
Showing 1-1 of 1		Trigger Poll Export Delete

3. Click Trigger Poll.

# **Deleting an Endpoint Context Server**

Deleting an endpoint context server removes the configuration information from the Policy Manager server.

To save the endpoint context server configuration prior to deleting the server:

- 1. Before you delete the endpoint context server, export the server.
- 2. Save the configuration so that you can import it in future if necessary.

To delete an endpoint context server:

- 1. Navigate to Administration > External Servers > Endpoint Context Servers.
- 2. Select the check box next to the server name entry, then click **Delete**.
- 3. To confirm the delete operation, click **Yes**.

# **Configuring Endpoint Context Server Actions**

This section contains the following information:

- Filtering an Endpoint Context Server Action Report
- Configuring Endpoint Context Server Actions
- Adding machine-os and host-type Endpoint Attributes

# **Filtering an Endpoint Context Server Action Report**

Use the Filter controls to configure a search for a subset of Endpoint Context Server Action items.

To filter an endpoint context server action report:

- Navigate to Administration > Dictionaries > Context Server Actions. The Endpoint Context Server Actions page opens (see Figure 607).
- 2. From the Filter drop-down, select a filter: ServerType, Action Name, or HTTP method.
- 3. To add up to four new search fields, click the **Plus** icon.
- 4. Select a search argument.

The search arguments are limited to **contains** or **equals**.

5. Click **Go**.

# **Configuring Endpoint Context Server Actions**

Use the **Endpoint Context Server Actions** page to configure actions that are performed on endpoints, such as locking a device, triggering a remote, or enterprise wipe, and so on.

The **Context Server Actions** page displays the report that shows information about all configured Endpoint Context Server Actions.

To configure endpoint context server actions:

 Navigate to Administration > Dictionaries > Context Server Actions > Endpoint Context Server Actions page.

Figure 607 displays an example of the Endpoint Context Server Actions page:

Figure 607: Endpoint Context Server Actions Page

Adminis	Indministration » Dictionaries » Context Server Actions						
Endp	oin	t Context Serv	ver A	Actions			🚽 Add 🐣 Import 📤 Export All
Filter:	Serv	ver Type	▼ c	ontains 🔻	+ Go C	Clear Filter S	Show 10 💌 records
#		Server Type 🛦		Action Name	HTTP Method	Description	
1.		airwatch		Clear Passcode	POST	Reset Passcode on the dev	ice
2.		airwatch		Send Message	POST	Send message to the devic	e
3.		airwatch		Get Apps	GET	Get apps information for the	e device
4.		airwatch		Remote Wipe	POST	Delete all information store	d
5.		airwatch		Lock Device	POST	Locks the device	
6.		airwatch		Send Message (Parameterized)	POST	Send message with parame	ters to the device
7.		airwatch		Copy-Get Apps	GET	Get apps information for the	e device
8.		airwatch		Copy_of_Send Message (Parameterized)	POST	Send message with parame	ters to the device
9.		airwatch		Enterprise Wipe	POST	Delete only corporate inform	mation stored
10.		Generic HTTP		Fortinet Logout	POST	Inform Fortinet that user lo	gged out.
	Show	ving 1-10 of 40 Þ 🖻				Сору	Export Delete

Table 334 describes the Endpoint Context Server Actions settings:

#### Table 334: Endpoint Context Server Actions Page Settings

Settings	Description
Server Type	Indicates the server type configured when the server action was configured.
Action Name	Indicates the name of the context server action. The available server actions vary depending on what Server Type is specified.
HTTP Method	Specifies the HTTP method selected when the server action was configured.
Description	Provides the description of the server action.

# 2. From the **Endpoint Context Server Actions** page, click a row in the report.

The Endpoint Content Server Details dialog opens.

Figure 608: Endpoint Context Server Details Dialog

Endpoint Context Server Details				
Action Header C	ontent Attributes			
Server Type:	Generic HTTP	<b>^</b>		
Server Name:	localhost 💌			
Action Name:	Check Point Login			
Description:	Inform Check Point that user logged in.	=		
HTTP Method:	POST			
Skip HTTP Auth:	Enable to skip HTTP Basic Authentication			
URL:	/idasdk	*		
	Save Ca	incel		

- 3. Click a tab to view details about the selected Endpoint Context Server action.
- 4. Make any changes required, then click **Save**.

# **Action Tab Parameters**

Use the **Action** tab to specify the server type, action name, HTTP method, and URL for the specified HTTP method.

Table 335 describes the the **Action** tab parameters.

#### Parameter Description Server Type Specifies the server type configured when the server action was configured. You can select the server type from the drop-down list. Lists the context servers specific to the server type selected in the **Server Type** field. This field is Server visible only if you selected the service type **Generic HTTP**. Name Specifies the name of the action configured. Action Name Description Provides additional information about the action specified. HTTP Specifies the HTTP method selected when the server action was configured. Method Skip Select this check box to disable the HTTP basic authentication for endpoint context server actions. HTTP Auth This exposes the context server attributes to be used in context server actions. URL Indicates the URL for the selected HTTP method.

## Table 335: Action Parameters—Endpoint Context Server Details

# **Header Tab Parameters**

Use the **Header** tab to specify the key-value pairs to be included in the HTTP header.

Figure 609: Header Tab—Endpoint Context Server Details

Endp	Endpoint Context Server Details					
Act	tion Hoad	Contont	Attributor			
Spec	ify the key-ya	lue pairs to be inc	cluded in the HT	TP Header -		
#	Header Nar	ne ne		Header Value		_
1.	Content-Type	e	=	application/json		Ť
2.	Click to add					
					Save	Cancel

Table 336 describes the **Endpoint Context Server Details—Header** parameters:

**Table 336:** Header Parameters—Endpoint Context Server Details

Parameter Description	
Header Name	Specify the name of the header to be included in the HTTP header.
Header Value	Specify the value of the header specific to the name to be included in the HTTP header.

# **Content Tab**

Use the **Content** tab to specify a content type and add non-default context server attributes (see Figure 610).

The information in the Content window is the template of what will be posted to the server. The fields preceded by the % sign are replaced with their corresponding values.

Figure 610: Content Tab—Endpoint Context Server Details

Endpoint Context Server	Endpoint Context Server Details			
Action Header	Content Attributes			
Content-Type:	JSON			
Content:	<pre>{"shared_secret": "%{shared_secret}", "request": [{"command":"add_user","username":"%{name}","ip":"%{ip}", "machine_name":"%{machine}","domain":"% {domain}","identity_source":"Aruba ClearPass Policy Manager","timeout":% {timeout},"fetch_roles":1,"fetch_groups":1}]}</pre>	6		
	Save Cance	I		

Table 337 describes the **Endpoint Context Server Details—Content** parameters:

Parameter	Action/Description
Content-Type	<ul> <li>Specify the type of the content. Select from the following options:</li> <li>CUSTOM</li> <li>HTML</li> <li>JSON</li> <li>PLAIN</li> <li>XML</li> </ul>
Content	Specify the content. For example, { "mac": "%{Connection:Client-Mac-Address-NoDelim}","nmap": {"device": "% {DEVICECATEGORY}"}}.

For related information, see Adding machine-os and host-type Endpoint Attributes on page 618).

## **Attributes Tab Parameters**

Use the **Attributes** tab to specify the mapping for attributes used in the content to parameterized values from the request.

**Figure 611:** Attributes Tab—Endpoint Context Server Details

Endp	Endpoint Context Server Details				
Ac	tion Header Conten	t Attributes			
Spec	ify the mapping for attribute	s used in the conte	ent to parameterized values from the request -		
#	Attribute Name		Attribute Value		
1.	%{shared_secret}	=	ŵ		
2.	%{timeout}	=	28800 🛱		
з.	Click to add				
			Save Cancel		

Table 338 describes the Endpoint Context Server Details—Attributes parameters:

Parameter	Description
Attribute Name	Enter attribute names and assign values to those names. These name/value pairs are included in context server actions.
Attribute Value	Enter the value for the selected name in the <b>Attribute Name</b> field.

# Adding machine-os and host-type Endpoint Attributes

To be able to indicate the entire OS family (Android, Windows, Linux, etc.) and the type of device (iPad, iPhone, etc.), you can add the **machine-os** Device Family attribute and the **host-type** Device Type attribute to the default set of endpoint context attributes provided in the Content window:

To add the machine-os and host-type endpoint context attributes:

- Navigate to Administration > Dictionaries > Context Server Actions. The Endpoint Context Server Actions page opens.
- 2. Scroll to and select the **Generic HTTP/Check Point Login** server action.

Figure 612: Selecting the Check Point Login Server Action

Administration » Dictionaries » Context Server Actions Endpoint Context Server Actions

			📥 Export All
Filter: Server Type	▼ contains ▼	Go Clear Fi	Iter Show 10 💌 records
# 📃 Server Type 🛦	Action Name	HTTP Method	Description
11. Generic HTTP	Nmap Scan	POST	Perform Nmap Scan for selected endpoint
12. 🔲 Generic HTTP	Nmap Scan Device Profiler	POST	Nmap Scan Device Profiler
13. Generic HTTP	Check Point Login	POST	Inform Check Point that user logged in.
14. 🔲 Generic HTTP	Check Point Logout	POST	Inform Check Point that user logged out.
15. 🔲 Generic HTTP	Fortinet Login	POST	Inform Fortinet that user logged in.
16. 🔲 Generic HTTP	Fortinet Logout	POST	Inform Fortinet that user logged out.
17. 🔲 Generic HTTP	SNMP Scan	GET	Perform SNMP Scan for selected endpoint
18. 🔲 MaaS360	Block Device in Messaging System	POST	Block the device in Messaging System
19. 🔲 MaaS360	Check Action Status	GET	Check the status of a prior executed action
20. 🔲 MaaS360	Search Action History	GET	Search action history by Device ID.
Showing 11-20 of 40			Copy Export Delete

📌 Add

📥 Import

#### The Endpoint Context Server Details dialog opens.

- 3. Select the **Content** tab (see Figure 613).
- 4. In the **Content** field, add the following attributes (see Figure 613):
  - "machine-os":" %{device\_family}"
  - "host-type":"%{device\_type}"

#### Figure 613: Adding Endpoint Context Server Attributes

Endpoint Context Server	Details	•
Action Header	Content Attributes	
Content-Type:	JSON	•
Content:	{"shared_secret": "%{sl [{"command":"add_user "machine_name":"%{ma "host-type":"%{device_t {domain}","identity_sou Manager","timeout":%{t	hared_secret}", "request": ","username":"%{name}","ip":"%{ip}", achine}", <mark>"machine-os":" %{device_family}",</mark> type}", <sup>1</sup> domain":"% irrce":"Aruba ClearPass Policy timeout},"fetch_roles":1,"fetch_groups":1}]}
		Save Cancel

#### 5. Click Save.

You receive the following message:

Context Server Action "Check Point Login (Generic HTTP)" updated successfully

# **Adding Vendor-Specific Endpoint Context Servers**

This section provides information on the following topics:

- Adding an AirWatch Endpoint Context Server
- Adding an AirWave Endpoint Context Server

- Adding an Aruba Activate Endpoint Context Server
- Adding a ClearPass Cloud Proxy Endpoint Context Server
- Adding a Generic HTTP Endpoint Context Server
- Adding a Google Admin Console Endpoint Context Server
- Integrating W-ClearPass with Infoblox
- Adding a JAMF Endpoint Context Server
- Integrating W-ClearPass with Juniper Networks SRX
- Adding a MaaS360 Endpoint Context Server
- Adding a MobileIron Endpoint Context Server
- Adding a Palo Alto Networks Firewall Endpoint Context Server
- Adding a Palo Alto Networks Panorama Endpoint Context Server
- Adding an SAP Afaria Endpoint Context Server
- Adding a SOTI Endpoint Context Server
- Adding a XenMobile Endpoint Context Server

# Adding an AirWatch Endpoint Context Server

Consult Airwatch's documentation for information about the parameters that you must enter to configure this endpoint.

To add an Airwatch Endpoint Context Server:

- Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page opens.
- 2. Click Add.

The Add Endpoint Context Server page opens. This dialog opens in the Server tab.

3. From the **Select Server Type** drop-down, select **airwatch**.

#### **Server Tab**

The Airwatch Add Endpoint Context Server > Server page opens:

Figure 614: Adding an Airwatch Endpoint Context Server > Server Page

Add Endpoint Context Serv	er	*
Server Actions		
Select Server Type:	airwatch	•
Server Name:		
Server Base URL:		
Username:	admin	
Password:	•••••	Verify:
API Key:		Verify:
Security Details:	Enable to fetch Endpoint Se	ecurity Info
Validate Server:	Enable to validate the serve	er certificate
Enable Server:	Enable to fetch endpoints fr	rom the server
Bypass Proxy:	Enable to bypass proxy service	ver
		Save



Specify the **Add Airwatch Endpoint Context Server > Server** parameters as described in the following table:

Parameter	Action/Description
Select Server Type	Choose <b>AirWatch</b> from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or a hostname.
Server Base URL	Enter the full URL for the server. You can append a custom port, such as for an MDM server: <i>https://yourserver.yourcompany.com:customerportnumber</i>
Username	Enter the user name.
Password	Enter and verify the password.
Verify Password	
API Key	Enter the API key that is provided by the vendor.
Security Details	Enable to fetch endpoint security information.
Validate Server	Enable to validate the server certificate. Checking this option activates the <b>Certificate</b> tab.
Enable Server	Select the <b>Enable to fetch endpoints from the server</b> check box to enable the endpoint context server. By default, this field is disabled. The <b>Bypass Proxy</b> field will be enabled only if you enable this field.
Bypass Proxy	Select the <b>Enable to bypass proxy server</b> check box to bypass the proxy server. When this field is enabled, the proxy servers configured in the <b>Administration</b> > <b>Server</b> <b>Manager</b> > <b>Server Configuration</b> > <b>Service Parameters</b> tab > <b>ClearPass system</b> <b>services</b> service page will be bypassed. The server discovery occurs without any issues even when the proxy servers are bypassed. By default, this field is disabled. You must enable the <b>Enable Server</b> field to enable this field.

**Table 339:** Adding an Airwatch Endpoint Context Server > Server Tab Parameters

# **Actions Tab**

The following figure displays the **Airwatch Add Endpoint Context Server > Actions** page:

Name	Description	
Clear Passcode	Reset Passcode on the device	
Enterprise Wipe	Delete only corporate information stored	
Get Apps	Get apps information for the device	
Lock Device	Locks the device	
Remote Wipe	Delete all information stored	
Send Message	Send message to the device	
Send Message (Parameterized)	Send message with parameters to the device	

**Figure 615:** Adding an Airwatch Endpoint Context Server > Actions Page

Specify the **Airwatch Add Endpoint Context Server > Actions** parameters as described in the following table:

Parameter	Action/Description
Clear Passcode	Reset passcode on the device.
Enterprise Wipe	Delete only stored corporate information.
Get Apps	Get application information for the device.
Lock Device	Lock the associated device.
Remote Wipe	Delete all stored information.
Send Message	Send message to the device.
Send Message (Parameterized)	Send message with parameters to the device.

 Table 340: Adding an Airwatch Endpoint Context Server > Actions Tab Parameters



The **ComplianceStatus** attribute from Airwatch is mapped to the **Compliance** attribute in the Endpoint dictionary. The available Compliance attributes are: **NotAvailable**, **NonCompliant**, or **Compliant**.

# Adding an AirWave Endpoint Context Server

For more information about AirWave, refer to Dell AirWave documentation.

To add an AirWave Endpoint Context Server:

 Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page opens. 2. Click **Add**.

The Add Endpoint Context Server dialog opens.

3. From the **Select Server Type** drop-down, select **AirWave**.

The following dialog is displayed:

Figure	616: Add an	AirWave	Fndpoint	Context Serve	er > Server Dialog
i igaio		/ // // / / / / / /	LIIGPONIC	Context Serve	Screet Dialog

Server Name: Server Base URL: Username: Password:		AirWave
Server Base URL:	Server Name:	
Jsername: Verify Password: Verify Password:	Server Base URL:	
Password: Verify Password:	Jsername:	
	Password:	Verify Password:
Validate Server: Enable to validate the server certificate	/alidate Server:	Enable to validate the server certificate



You can add multiple endpoint context servers of the same type.

- 4. Enter the appropriate values for each of the AirWave Add Endpoint Context Server parameters described in Table 341.
- 5. When satisfied with the settings, click **Save**.

#### **Table 341:** Adding an AirWave Endpoint Context Server > Server Parameters

Parameter	Action/Description
Select Server Type	1. Choose <b>AirWave</b> from the <b>Select Server Type</b> drop-down list.
Server Name	2. Enter a valid server name. You can enter an IP address or hostname.
Server Base URL	3. Enter the full URL for the AirWave server. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber
Username	4. Enter the username for the AirWave server.
Password	5. Enter the password for the server, then verify the password.

**Table 341:** Adding an AirWave Endpoint Context Server > Server Parameters (Continued)

Parameter	Action/Description
Verify Password	
Validate Server	6. Enable <b>Validate Server</b> to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Bypass Proxy	7. Enable <b>Bypass Proxy</b> to bypass the proxy server.

# Adding an Aruba Activate Endpoint Context Server

For more information about Activate, refer to Aruba Activate documentation.

# **Server Tab**

The following figure displays the **Aruba Activate Add Endpoint Context Server > Server** tab:

i <b>gure 617:</b> Adding an Aruba Activate Endpoint Context Server			
Add Endpoint Context Serve			
Server Certificates			
Select Server Type:	Aruba Activate	T	
Server Name:	activate.arubanetworks.com		
Server Base URL:	https://activate.arubanetworks.com	m	
Username:			
Password:		Verify Password:	
Device Filter:	RAP*, IAP*		
Folder Filter:	*		
Validate Server:	Enable to validate the server certificate		
Enable Server:	Enable to fetch endpoints f	rom the server	
Bypass Proxy:	Enable to bypass proxy ser	ver	
		Save Ca	

The following table describes the **Aruba Activate Add Endpoint Context Server > Server** parameters:

Parameter	Action/Description
Select Server Type	1. Choose Aruba Activate from the Select Server Type drop-down list.
Server Name	2. Enter a valid server name. You can enter an IP address or a hostname.
Server Base URL	<ol> <li>Enter the complete URL for the Aruba Activate server.</li> <li>You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber</li> </ol>

 Table 342: Adding an Aruba Activate Endpoint Context Server > Server Parameters

8

incel

Table 342: Adding ar	n Aruba Activate En	dpoint Context Server 🤅	> Server Parameters	(Continued)
----------------------	---------------------	-------------------------	---------------------	-------------

Parameter	Action/Description
Username	4. Enter the username for the Aruba Activate server.
Password	5. Enter the password, then verify the password.
Verify Password	
Device Filter	The <b>Device Filter</b> field is populated with a default regular expression to retrieve only the Remote AP (RAP) and Instant AP (IAP) information.
Folder Filter	The <b>Folder Filter</b> field is set to "*" by default.
Disable Stale Enpoints	6. To disable stale endpoints in the Endpoint database, enable this option.
Validate Server	<ol> <li>Enable Validate Server to validate the server certificate. Checking this option enables the Certificate tab. For information on certificate configuration, see Certificates Tab on page 625.</li> </ol>
Enable Server	8. Enable <b>Enable Server</b> to fetch endpoints from the server.
Bypass Proxy	9. Enable <b>Bypass Proxy</b> to bypass the proxy server.
	10. To save your configuration changes, click <b>Save</b> .

# **Certificates Tab**

The following figure displays the **Aruba Activate Add Endpoint Context Server > Certificates** tab:

**Figure 618**: Adding an Aruba Activate Endpoint Context Server > Certificates

Add Endpoint Context Server 😵
Server Certificates
The following Issuer/Root CA for the server certificates will be added to the Certificate Trust List -
Subject DN
CN=activate.arubanetworks.com, OU=InstantSSL, OU=Issued through Aruba Networks E-PKI Manager, O=Aruba Net , STREET=1344 Crossman Ave., L=Sunnyvale, ST=California, OID.2.5.4.17=94089, C=US
CN=COMODO High-Assurance Secure Server CA, O=COMODO CA Limited, L=Salford, ST=Greater Manchester, C=GB
CN=AddTrust External CA Root, OU=AddTrust External TTP Network, O=AddTrust AB, C=SE
The following Issuer/Root CA for the server certificates will be enabled in the Certificate Trust List -
Subject DN
C=SE, O=AddTrust AB, OU=AddTrust External TTP Network, CN=AddTrust External CA Root
Save Cancel

# Adding a ClearPass Cloud Proxy Endpoint Context Server

The Cloud Proxy is a virtual instance configured in the cloud. This multi-tenant and single instance serves multiple customers having many W-ClearPass server nodes.

Once configured, the W-ClearPass Policy Manager server establishes a Cloud Tunnel to the Cloud Proxy instance given the credentials and Domain. The Domain is required as an identifier to indicate which Cloud Tunnel is applicable for which customer.

You can select individual W-ClearPass nodes in the cluster to establish the Cloud Tunnel, rather than all nodes in the W-ClearPass cluster.

Server Name:	proxy.arubamdm.com
erver Base URL:	wss://proxy.arubamdm.com/proxy
Jsername:	
assword:	Verify Password:
omain:	
alidate Server:	$\square$ Enable to validate the server certificate

Figure 619: Add ClearPass Cloud Proxy Endpoint Context Server Dialog

Specify the ClearPass Cloud Proxy Endpoint parameters as described in the following table: **Table 343:** *Add ClearPass Cloud Proxy Endpoint Context Server Parameters* 

Parameter	Action/Description
Select Server Type	Select <b>ClearPass Cloud Proxy</b> .
Server Name	Enter the host name of the cloud instance that will proxy all requests directed to the W-ClearPass server in the enterprise.
Server Base URL	Enter the full URL for the server. The default URL is the name you entered above with <i>https://</i> prepended. You can append a custom port, such as for an MDM (Mobile Device Management) server: <i>https://yourserver.yourcompany.com:customerportnumber</i>
Username	Enter the username. Username/Password-based authentication is used when you set up a cloud tunnel from the W-ClearPass server to the Cloud Proxy instance.
Password Verify	Enter the password, then verify it.

Parameter	Action/Description
Password	
Domain	Specify a domain identifier used to determine the specific Cloud Tunnel to which the request must be sent by the Cloud Proxy.
Validate Server	Click the <b>Validate Server</b> check box to enable validation of the server certificate.

# Adding a Google Admin Console Endpoint Context Server

Consult Google Developer documentation for information about the parameters that you must enter to configure this endpoint.

# Server Tab

The following figure displays the **Add Endpoint Context Server - Server** (Google Admin Console) tab:

Add Endpoint Context Serve	r	8
Server Certificates		
Select Server Type:	Google Admin Console   Adding the Google Admin Console as an Endpoint Context Server requires a Project to be created in the Google Developer Console	
Client Id:		
Client Secret:		
Google API Access:	Authorize ClearPass You will be redirected to Google to authenticate & authorize ClearPass for access to Google Admin APIs for your domain	
Validate Server:	Enable to validate the server certificate	
Enable Server:	Enable to fetch endpoints from the server	
Bypass Proxy:	Enable to bypass proxy server	
	Save Cancel	1

Figure 620: Add Endpoint Context Server - Server (Google Admin Console) Tab



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the **Add Endpoint Context Server - Server** (Google Admin Console) tab parameters:

Parameter	Description
Select Server Type	Choose Google Admin Console from the drop-down list.
Client ld	Enter the client ID. For example, 9169879216kpl50kxuaq6q6qqwe0i.apps.googleusercontent.com.
Client Secret	Enter the client secret. For example, <b>gMcfg342ePaKgx1ZIXK</b> .
Google API Access	Authenticate and authorize W-ClearPass for access to Google Admin APIs for your domain.
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab. For more information on certificate, see Certificates Tab on page 628.
Enable Server	Enable this field to fetch endpoints from the server.
Bypass Proxy	Select the <b>Enable to bypass proxy server</b> check box to bypass the proxy server. When this field is enabled, the proxy servers configured in the <b>Administration</b> > <b>Server</b> <b>Manager</b> > <b>Server Configuration</b> > <b>Service Parameters</b> tab > <b>ClearPass system</b> <b>services</b> service page will be bypassed. The server discovery occurs without any issues even when the proxy servers are bypassed. By default, this field is disabled.

# **Certificates Tab**

The following figure displays the **Add Endpoint Context Server - Certificates** (Google Admin Console) tab:

Figure 621: Add Endpoint Context Server - Certificates (Google Admin Console) Tab

Add Endpoint Context Server 🛛 😒
Server Certificates
The following Issuer/Root CA for the server certificates will be added to the Certificate Trust List -
Subject DN
CN=Google Internet Authority G2, O=Google Inc, C=US
CN=GeoTrust Global CA, O=GeoTrust Inc., C=US
The following Issuer/Root CA for the server certificates will be enabled in the Certificate Trust List -
Subject DN
C=US, O=Equifax, OU=Equifax Secure Certificate Authority
Save Cancel

# Adding a Generic HTTP Endpoint Context Server

The following figure displays the **Generic HTTP Add Endpoint Context Server > Server** tab:

Figure 622: Adding a Generic HTTP Endpoint Context Server

Add Endpoint Context Ser	ver 📀
Server	
Select Server Type:	Generic HTTP 🔹
Server Name:	
Server Base URL:	
Username:	
Password:	Verify Password:
Validate Server:	Enable to validate the server certificate
Bypass Proxy:	Enable to bypass proxy server
	Same Connel
	Save Cancel



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the **Generic HTTP Add Endpoint Context Server > Server** parameters:

Table 345: Add Er	dpoint Context Server	- Server (Generic HTT	P) Tab Parameters
-------------------	-----------------------	-----------------------	-------------------

Parameter	Action/Description	
Select Server Type	1. Choose <b>Generic HTTP</b> from the Select Server Type drop-down list.	
Server Name	2. Enter a valid server name. You can enter an IP address or a hostname.	
Server Base URL	3. Enter the complete URL for the server. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber	
Username	4. Enter the username for the server.	
Password	5. Enter the password, then verify the password.	
Verify Password		

#### Table 345: Add Endpoint Context Server - Server (Generic HTTP) Tab Parameters (Continued)

Parameter	Action/Description
Validate Server	6. Enable <b>Validate Server</b> to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Bypass Proxy	7. Enable <b>Bypass Proxy</b> to bypass the proxy server.
	8. Click <b>Save</b> to save your changes.

# Integrating W-ClearPass with Infoblox

#### This section provides the following information:

- Adding an Infoblox Endpoint Context Server
- Adding a Context Server Action to the Infoblox Server
- Creating an Infoblox Enforcement Profile
- Configuring an Infoblox RADIUS Enforcement Profile
- Creating an Infoblox Enforcement Policy
- Defining an Infoblox Service
- Authenticating External Devices Against the Infoblox Service
- Creating a Filter to Accept Information from the W-ClearPass Server

Infoblox is a server that provides a host of services, such as DNS, DHCP, and IPAM (IP address management). Infoblox provides a DHCP management system that issues IP addresses to externally authenticated devices and also maintains a MAC address context associated with the newly allocated IP address.

Integrating W-ClearPass with Infoblox typically tags the username context, as well as the external device being authenticated, along with its respective MAC address, which further simplifies IP address management on the Infoblox side.

This section describes the configurations that you must make on the W-ClearPass server in order for the W-ClearPass server to send data to an Infoblox server.

#### Adding an Infoblox Endpoint Context Server

To add an Infloblox endpoint context server:

 Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page opens.

#### Figure 623: Endpoint Context Servers Page

Administration » External Servers » Endpoint Context Servers		
Endpoint Context Servers		📌 Add 🏝 Import 🏝 Export All
Filter: Server Name	+ Go Clear Filter	Show 10 🔻 records
# 🗍 Server Name 🛛	Server Type	Status
1. 🔲 localhost	Generic HTTP	Enabled
Showing 1-1 of 1	Trigg	er Poll Export Delete

## 2. Click Add.

The Add Endpoint Context Server dialog opens. This dialog opens in the Server page.

Figure 624: Adding an Infoblox Endpoint Context Server

Add Endpoint Context Ser	ver		8
Server			
Select Server Type:	Generic HTTP	•	
Server Name:	10.2.51.4		
Server Base URL:	https://10.2.51.4		
Username:	admin		
Password:	•••••	Verify: ••••••	
Validate Server:	Enable to validate the serv	er certificate	
Bypass Proxy:	Enable to bypass proxy ser	ver	
		Sav	e Cancel

- 3. Enter the following information:
  - a. Select Server Type: From the drop-down list, select Generic HTTP.
  - b. Server Name: Enter the IP address of the Infoblox server.
  - c. Server Base URL: As you enter the IP address in the Server Name field, the Server Base URL is populated automatically with the same IP address.
  - d. **Password**: Enter the password for this server, then verify the password.
- 4. When finished defining the parameters in the **Server** page, click **Save**.

You return to the **Endpoint Context Servers** page, where the endpoint context server you added is now listed.

# Adding a Context Server Action to the Infoblox Server

This section describes how to define an Infoblox Login action and specify the URL to post content from the W-ClearPass Policy Manager server to the Infoblox server.

To add a context server action to the Infoblox server:

 Navigate to Administration > Dictionaries > Context Server Actions. The Endpoint Context Server Actions page appears.

Administration » Dictionaries » Context Server Actions Endpoint Context Server Actions Add Add Endpoint Context Server Actions						
Filter:	Serv	/er Type	✓ contains ▼	+ Go Cl	ear Filter Show 100 💌 records	
#		Server Type 🛦	Action Name	HTTP Method	Description	
1.		airwatch	Enterprise Wipe	POST	Delete only corporate information stored	
2.		airwatch	Remote Wipe	POST	Delete all information stored	
					ond message	
14.		Ge	Nmap Scan J	JUST	onler	
15.		Generic HTTP	Check Point Login - Guest User	POST	Inform Check Point that user logged in.	
16.		Generic HTTP	Infoblox Login	POST	This is the Endpoint Context Server Action to send user or device context to Infoblox server	
17.		Generic HTTP	Check Point Logout	POST	Inform Check Point that user logged out.	
18.		Juniper Networks SRX	Juniper Networks SRX Logout	POST	This is the Endpoint Context Server Action to send user or device logout context to Juniper SRX server	

2. Select the Infoblox Login endpoint context server action.

The **Endpoint Context Server Details** dialog for the selected action is displayed.

For descriptions of the parameters in the **Endpoint Context Servers Details** tabs, refer to Configuring Endpoint Context Server Actions on page 614.

Figure 625: Selecting the Infoblox Server for the Endpoint Context Server Action

Endpoint Context Server Det	ails	8		
Action Header C	ontent Attributes			
Server Type:	Generic HTTP 💌	-		
Server Name:	10.2.51.4			
Action Name: Infoblox Login				
Description:	This is the Endpoint Context Server Action to send user or device context to Infoblox server	Ш		
HTTP Method:	POST			
Skip HTTP Auth:	Enable to skip HTTP Basic Authentication			
URL:	/wapi/v2.0/macfilteraddress?	-		
	Save	ancel		

- 3. Server Name: Select the IP address of the Infoblox server.
- 4. **URL**: Note the URL for posting content from the W-ClearPass server to the Infoblox server: */wapi/v2.0/macfilteraddress?*
- 5. Click **Save**.

#### Attributes Sent to the Infoblox Server

6. To view the attributes that will be sent to the Infoblox server, click the **Content** tab.

As shown in Figure 626, the following attributes are sent in JSON format to the Infoblox server:

- Filter name "ClearPass"
- Username and MAC addresses of the authenticated devices

#### Figure 626: Attributes Sent to Infoblox Server

Endpoint Context Server Details				
Action Header	Content Attributes			
Content-Type:	JSON			
Content:	<pre>{"filter":"ClearPass", "mac":"%{Connection:Client-Mac-Address-Colon}", "username":"%{Authentication:Full-Username}", "expiration_time":"21600"}</pre>			
	Save Cancel			

#### 7. Click Cancel.

# **Creating an Infoblox Enforcement Profile**

This section describes how to create a simple HTTP-based enforcement profile named "*Infoblox Notify*" that acts against the Infoblox Login action. For additional details on configuring enforcement profiles, see Configuring Enforcement Profile on page 373.

To create an Infoblox enforcement profile:

#### 1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

The **Enforcement Profiles** page opens.

#### Configuration » Enforcement » Profiles 📌 Add 📥 Import **Enforcement Profiles** 📤 Export All Show 10 records + Go Clear Filter Filter: Name ▼ contains ▼ # 🔲 Name 🛽 Description Туре 1. Aerohive - Terminate Session] RADIUS\_CoA System-defined profile to disconnect user (Aerohive) 2. Agent-Healthy 3. Agent-unhealthy 4. [AirGroup Personal Device] Agent Agent RADIUS System-defined profile for an AirGroup personal device request 5. [ [AirGroup Response] 6. [ [AirGroup Shared Device] RADIUS System-defined profile for any AirGroup request RADIUS System-defined profile for an AirGroup shared device request System-defined profile to allow network access 7. [Allow Access Profile] 8. [Allow Application Access Profile] RADIUS Application System-defined profile to allow access to application 9. Aruba TACACS read-only Access] TACACS System-defined profile for read-only access to Aruba device 10. [Aruba TACACS root Access] TACACS System-defined profile for root access to Aruba device Copy Export Delete Showing 1-10 of 171 Þ 🎽

#### Figure 627: Enforcement Profiles Page

#### 2. Click Add.

The Add Enforcement Profiles dialog appears.

## Figure 628: Adding the Infoblox Enforcement Profile

Configuration » Enforcement » Profiles » Add Enforcement Profile

Profile Attributes	Summary				
Template:	HTTP Based Enforcement				
Name:	Infoblox Notify				
Description:	This is an enforcement profile against the Infoblox Login action.				
Туре:	нттр				
Action:	Accept Reject Drop				
Device Group List:	Remove View Details Modify				
	Select				

# **Enforcement Profiles**

3. Configure the Add Enforcement Profile page as follows:

## a. Template: Select HTTP Based Enforcement.

For details on configuring HTTP-based enforcement profiles, see HTTP Based Enforcement Profile on page 406.

- b. Name: Enter Infoblox Notify.
- c. Description: Optionally, enter a description of this enforcement profile.
- d. Click **Next**.

The Enforcement Profiles Attributes page appears.

Figure 629: Specifying the Target Server and Enforcement Action

Configuration » Enforcement » Profiles » Add Enforcement Profile

### **Enforcement Profiles**

-	Profile Attributes Summa	ry	
	Attribute Name		Attribute Value
1.	Target Server	=	10.2.51.4
2.	Action	=	Infoblox Login
з.	Click to add		

- 4. Configure the **Enforcement Profile Attributes** page as follows:
  - a. Target Server: Select the IP address of the Infoblox server.
  - b. Action: Select Infoblox Login.
  - c. Click Save.

You return to the **Enforcement Profiles** page, where the Infoblox Notify enforcement profile is now listed.

# **Configuring an Infoblox RADIUS Enforcement Profile**

This section describes how to define a RADIUS Enforcement type profile for Infoblox. This profile configures parameters to define tunnel parameters, VLAN ID, and the termination action.



This configuration is specific to the lab environments in which this feature has been tested. The RADIUS: IETF attributes can take any values, depending on the lab environment.

For details on configuring a RADIUS-based enforcement policy, see RADIUS Based Enforcement Profile on page 407.

To define a RADIUS Enforcement profile:

- Navigate to Configuration > Enforcement > Profiles. The Enforcement Profiles page appears.
- 2. Click Add.

The Add Enforcement Profiles dialog appears.

Figure 630: Adding a RADIUS-Based Enforcement Profile

Configuration » Enforcement » Profiles » Add Enforcement Profile

## **Enforcement Profiles**

Profile A	ttributes	Summary				
Template:		RADIUS Bas	ed Enforcement	•		
Name:		Infoblox RAD	Infoblox RADIUS Enforcement			
Description:		RADIUS-ba tunnel para termination	sed enforcement that defines meters, <u>XLAN</u> ID, and action.			
Type:		RADIUS				
Action:		Accept (	🔍 Reject 🔘 Drop			
Device Group L	ist:			*	Remove View Details Modify	
		Select		•		

- 3. Enter the following information:
  - a. Template: Select RADIUS Based Enforcement.
  - b. Name: Enter Infobiox RADIUS Enforcement.
  - c. Description: Optionally, enter a description of this profile.
  - d. Click **Next**.

The Enforcement Profiles **Attributes** page opens. In the following steps, you will add the four RADIUS Enforcement attributes illustrated in Figure 631.

## Figure 631: Adding Attributes to the RADIUS Enforcement Profile

Configuration » Enforcement » Profiles » Add Enforcement Profile

# **Enforcement Profiles**

Profile	Attributes	Summary			
Туре			Name		Value
1. Radius:IET	F		Tunnel-Private-Group-Id	=	data
2. Radius:IET	F		Session-Timeout	=	21600
3. Radius:IET	F		Tunnel-Type	=	VLAN (13)
4. Radius:IET	F		Termination-Action	=	RADIUS-Request (1)
5. Click to ad	ld				

#### Tunnel-Private\_Group-Id

- 4. Click Click to add....
  - a. Type: Select Radius:IETF.
  - b. Name: Select Tunnel-Private\_Group-Id.
  - c. Value: Enter the value configured for the Tunnel-Private\_Group-Id attribute on the controller.

#### **Session-Timeout**

- 5. Click **Click to add...**.
  - a. Type: Select Radius:IETF.
  - b. Name: Select Session-Timeout.
  - c. Value: Enter 21600 (which equals six hours in seconds).

#### Tunnel-Type

- 6. Click Click to add....
  - a. Type: Select Radius:IETF.
  - b. Name: Select Tunnel-Type.
  - c. Value: Select VLAN.

#### Termination-Action

- 7. Click Click to add....
  - a. Type: Select Radius:IETF.
  - b. Name: Select Termination-Action.
  - c. Value: Select RADIUS-Request.
- 8. Click **Save**.

You return to the Enforcement Profiles page. The following message is displayed: *Enforcement profile "Infoblox RADIUS Enforcement" added* 

# **Creating an Infoblox Enforcement Policy**

This section describes how to create an enforcement policy to act against the "Infoblox Notify" and "Infoblox RADIUS Enforcement" profiles so that external devices can authenticate against this policy.

For details on configuring enforcement policies, see Configuring Enforcement Policies on page 371.

To create an Infoblox Enforcement Policy:

# Navigate to Configuration > Enforcement > Policies. The Enforcement Policies page opens.

2. Click **Add**.

The Add Enforcement Policies page appears.

## Figure 632: Adding the Infoblox Enforcement Policy

Configuration » Enforcement » Policies » Add

## **Enforcement Policies**

Enforcement	Rules	Summary		
Name:		Infoblox Policy		
Description:		Enforcement policy to act against the "Infoblox Notify" and "Infoblox RADIUS Enforcement" profiles		
Enforcement Typ	be:	RADIUS	TACACS+ 🔘 WEBAUTH (SNMP/Agent/CLI/CoA) 🔘 Application 🔘 Event	
Default Profile:		[Allow Access	Profile] View Details Modify	

- 3. Enter the following information:
  - a. Name: Enter Infoblox Policy.
  - b. Description: Optionally, enter a description of this profile.
  - c. Enforcement Type: Set by default to RADIUS.
  - d. Default Profile: Select Allow Access Profile.
  - e. Click Next.

The **Rules** page appears.

4. Click Add Rule.

The Rules Editor dialog appears.

Figure 633: Configuring Infoblox Enforcement Policy Rules

Rules Editor				8
Conditions				
Match ALL of the following	conditions:			
Туре	Name	Operator	Value	
1. Tips	Role	EQUALS	[User Authenticated]	Be ti
2. Click to add				
Enforcement Profiles				
Profile Names:	[RADIUS] Infoblox RADIUS Enforcement			
	[HTTP] Infoblox Notify	Move Up Move Down		
		Remove		
	<b></b>			
	Select to Add			
			I	Save Cancel

- 5. In the **Conditions** panel, click **Click to add**, then enter the following information:
  - a. Type: Select Tips.
  - b. Name: Select Role.
  - c. **Operator**: Select **EQUALS**.
  - d. Value: Select User Authenticated.
- 6. In the **Enforcement Profiles** panel:
  - a. Click Select to Add.



- b. Select [RADIUS] Infobiox RADIUS Enforcement.
- c. Click Select to Add.
- d. Select [HTTP] Infoblox Notify.
- 7. Click Save.
- 8. To view the Infoblox enforcement policy summary, click the Summary tab.

Figure 634: Summary of the Infoblox Enforcement Policy

Enforcement Policie	S			
Enforcement Rules	Summary			
Enforcement:				
Name:	Infoblox Policy			
Description: Enforcement policy to act against the "Infoblox Notify" and "Infoblox RADIUS Enforcement" profiles				
Enforcement Type:	RADIUS			
Default Profile:	[Allow Access Profile]			
Rules:				
Rules Evaluation Algorithm:	First applicable			
Conditions		Actions		
1. (Tips:Role EQU	ALS [User Authenticated])	[RADIUS] Infoblox RADIUS Enforcement, [HTTP] Infoblox Notify		

9. Check the summary information to make sure the policy is correct, make any changes if necessary, then click **Save**.

You return to the Enforcement Policies page where the new Infoblox Policy is now listed.

# **Defining an Infoblox Service**

This section describes how to create a Generic RADIUS Enforcement wireless service named "Infoblox Service" for the policy "Infoblox Policy."

To create the wireless service:

1. Navigate to **Configuration** > **Services**.

The **Services** page opens.

2. Click **Add**.

The **Add Services** page opens.

#### Figure 635: Adding an Infoblox Wireless Service

Configuration » Services » Ade	1			
Services				
Service Authentication	Roles Enforcement Summa	агу		
Туре:	802.1X Wireless	•		
Name:	Infoblox Wireliess Service			
Description:	Infoblox Wireless Access Service			
Monitor Mode:	Enable to monitor network access wi	hout enforcement		
More Options:	Authorization Posture Compliance	Audit End-hosts Profile Endpoints 🗖 Ad	counting Proxy	
Service Rule				
Matches  ANY or  ALL of  ALL of	of the following conditions:			
Туре	Name	Operator	Value	1
1. Radius:IETF	NAS-Port-Type	EQUALS	Wireless-802.11 (19)	
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	e t
3. Click to add				

3. Enter the following information:

- a. Type: Select 802.1X Wireless.
- b. Name: Enter Infoblox Wireless Service.
- c. Description: Optionally, enter a description of this service.
- d. In the **Service Rule** panel, set **Matches** to **ANY**, then click **Next**. The **Authentication** page appears.

Figure 636: Specifying Wireless Service Authentication Settings

Configuration » Services » Ad	ld		
Services			
Service Authenticatio	n Roles Enforcement	Summary	
Authentication Methods:	[EAP MSCHAPV2] [EAP PEAP] [EAP FAST] [EAP TLS] [EAP TTLS] Select to Add	Move Rer View Mo	re Up 2 Down nove Details odify
Authentication Sources:	[Insight Repository] [Local SQL DB] Select to Add	Move Move Rer View Mo	re Up bown nove Details vdify
Strip Username Rules:	Enable to specify a comma-se	parated list of rules	to strip username prefixes or suffixes

- 4. Enter the following information:
  - a. **Authentication Methods**: Select the authentication method. This example uses **EAP MSCHAPv2**.
  - b. **Authentication Sources**: Select the authentication source(s). This example uses **Local SQL DB**.
- 5. Select the **Enforcement** tab.

Figure 637: Specifying the Enforcement Policy for the Service

Configuration » Services » Ad	d			
Services				
Service Authentication	n Roles Enforcement	Summary		
Use Cached Results:	Use cached Roles and Postu	ire attributes from previous session	IS	
Enforcement Policy:	Infoblox Policy	Modify		Add new Enforcement Policy
Enforcement Policy Details				
Description:				
Default Profile:	[Allow Access Profile]			
Rules Evaluation Algorithm:	first-applicable			
Conditions			Enforcement Profiles	
1. (Tips:Role EQ	UALS [User Authenticated])		Infoblox RADIUS Enforcement, Infoblox Notify	

- 6. From the **Enforcement Policy** drop down, select **Infoblox Policy**, then click **Next**. The **Infoblox Wireless Service Summary** page is displayed.
- 7. Check the summary information to make sure the service is correct, make any changes if necessary, then click **Save**.

You return to the Services page where the new Infoblox Wireless Service is now listed.

# Authenticating External Devices Against the Infoblox Service

This section defines the configuration on the Infoblox server to receive the MAC address and username context from W-ClearPass.

The following procedure adds an IPv4 network that is used as a DHCP pool to assign IP addresses to the external devices that must be authenticated.

To configure an Infoblox server to authenticate external devices:

1. Log into the Infoblox server.

The Infobiox IPAM Tasks page opens.

Figure 638: Infoblox Server Initial Page

Dashboards	Data Management	Cloud	Smart Fold	lers	Grid	Administration	
Tasks Status							
IPAM Ta	sks						
Add Use	<u>Networks</u> this task to add IPv4/IPv6 netv	vorks to the s	system.	<b>-</b>	Add Hos	<u>sts</u> task to add hosts to the system.	
FXED Add Use syste	Fixed Addresses this task to add IPv4/IPv6 fixed em.	d addresses	to the		<u>Add A R</u> Use this	Record task to add a DNS A resource record to a zone.	
CNAME Add Use zone	CNAME Record this task to add a DNS CNAME a.	i resource re	ecord to a	TXT	Add TX Use this	<u>T Record</u> task to add a DNS TXT resource record to a zon	ie.
MX Use	MX Record this task to add a DNS MX res	ource record	d to a zone.		<u>CSV Im</u> Use this	<u>port</u> task to open CSV Import Manager dialog.	

2. Select the **Data Management** tab, then select the **DHCP** tab.

The **DHCP Networks** page appears.

Figure 639: Adding an IPv4 Network

IPAM DHCP	DNS	File Distributi	ion								
Networks	Members	Leases	IPv4 Filters	Option Spaces	Fingerprints	Templates					
Network	s Shared	Networks	_	_	_	_		_	-	_	_
Quick Filter	None	•	Off Filter	On <u>Show</u>	Filter						
Go to			Go						•	+- 20-	💐 •   🖨
A 1	Network 🔺		Cloud	Usage	Owned	∃у	Delegated To	Comment		IPv4 DHCP Utiliz	Discover Now
□ ☆	📫 <u>10.2.5</u>	1.0/24	Non-c	loud	Grid					1.2% (2/154)	

 To add a new network, click the Plus icon. The Add IPv4 Network Wizard begins.

## Figure 640: Adding an IPv4 Network

Add IPv4 Network Wizard > Step 1 of 6	⊠
Add Network     Add Network using Template     Select Template	•
Cancel Previous Next	Schedule for Later Save & Close 🗸

4. With Add Network selected by default, click Next.

The following screen appears.

## Figure 641: Specifying the Netmask

dd IPv4 Network Wiza	ard > Step 2 of 6		×
Netmask*	/ 24 255.255.255.0	<b>^</b>	* ?
Networks *		0	
	Network		
	10.2.53.0		
Comment			
	Automatically Create Reverse-Mapping Zone		
	Disable for DHCP		
Cloud		-	
Cancel	Previous Next Schedule for Later Save & Cl	ose 🗸	)

- In the Netmask field, specify the netmask for the new network.
   The netmask is set by default to /24 (that is, a Class C IP address), but you can set the netmask to any appropriate netmask value for your network.
- 6. To add an IPv4 network, in the **Networks** panel, click the **Plus** sign (see Figure 641).
- In the Networks field, enter the IP address of the network, then click Next. The Members screen appears.

## Figure 642: Adding Members

d IPv4	Network Wizard >	Step 3 of 6				
Mer	mbers					• 0
	Name	IPv4 Address	IPv6 Address 2001:1868:a004	Comment		
	Intobiox.iocaido	10.2.01.4	2001.1000.0004			
Canc	el	Previo	ous Next		Schedule for Later	Save & Close 👻

8. Click the **Plus** sign.

While adding members for the DHCP pool, the members group from **Data Management** > **DHCP** > **Members** is populated automatically.

9. Click **Next**.

The following screen appears.

Figure 643: Specifying the Lease Time (Session-Timeout Value)

Add IPv4 Network Wizard	d > Step 4 of 6
Lease Time	12 Hours  Unlimited Lease Time Unlimited Lease Time Override
Routers	
	Address 0verride
	10.1.10.10       10.2.51.106       Inherited from Grid Infoblox
Cancel	Previous Next Schedule for Later Save & Close -

10.In the **Lease Time Override** panel, click **Override**.

11. In the Lease Time field, enter 21600; from the drop-down, select Seconds. Then click Next.

The Lease Time value you enter here must correspond to the **Session-Timeout** value defined under Infoblox RADIUS Enforcement (see Figure 631).

The **Extension Attributes** screen opens. No changes are required here.

12.Click Next.

The **Create IPv4 Network** screen opens. You can choose to create the network now or schedule it for a later day and time.



Figure 644: Scheduling Date and	Time for Creating the IPv4 Network
---------------------------------	------------------------------------

Create	IPv4 Netwo	rk				
Ö	Now Later					
	Selected time	e:				
	Start Date	2015-11-23	Start Time	04:03:29 PM	Time Zone	(UTC - 8:00) Pacific Time (US and Car 💌
	Your time:	2015-11-23		04:34:38 PM		(UTC - 8:00) Pacific Time (US and Canada), Tijuana

13. Specify when you choose to create the IPv4 network, then click **Save & Close**.

The new network is created.

Figure 645: New IPv4 Network Created

Dashboards	Data Management	Cloud Smart Fold	lers Grid	Administration		
	DNS File Distribution					
Networks	Members Leases IPv4	Filters Option Spaces	Fingerprints	Templates		
Networks	Shared Networks					
		_				
Quick Filter	one 🔻 O	ff Filter On Show	<u>w Filter</u>			
Go to	Go				-	<b>+</b> •   ⊵   ⊘ •   <b>, -</b>   <b>,</b>
A 1	Network 🔺	Cloud Usage	Owned	l By [	Delegated To	Comment IPv4 DHCP Utiliz
□ ☆	+ <u>10.2.51.0/24</u>	Non-cloud	Grid			3.2% (5/154
A 1	➡ <u>10.2.53.0/24</u>	Non-cloud	Grid			0.0% (0/0)

# Creating a Filter to Accept Information from the W-ClearPass Server

To create a filter to accept information from the W-ClearPass server:

- From the Data Management > DHCP tab, select the newly created network. The Networks page opens.
- 2. Select the **IPv4 Filters** tab.
- 3. To add a filter, click the **Plus** sign.

The Add IPv4 MAC Address Filter dialog opens.

4. In the Name field, enter W-ClearPass.



The name of the filter must correspond to the filter value in the Endpoint Context Server Content page (see Attributes Sent to the Infoblox Server on page 632).

- Optionally, enter a comment to describe this filter, then click Next.
   Step 2 of the Add IPv4 MAC Address Filter wizard appears.
- 6. In the Lease Time fields, enter **21600 Seconds**, then click **Next**.

#### Figure 646: Specifying Lease Time in the IPv4 MAC Address Filter

Lease Time	21600	Seconds 👻		
Options to Merge	with Object (	Options		+ 0
Option Space		Option Name	Value	
No data				



The **Lease Time** value entered here must correspond to the **Session-Timeout** value defined under Infoblox RADIUS Enforcement Profile (see Session-Timeout on page 636).

Step 3 of the IPv4 MAC Address Filter wizard appears.

Figure 647: Specifying the MAC Address Expiration in the IPv4 MAC Address Filter

Add IPv4 MAC Address Filter Wizard > Step 3 of 5	<
Default MAC Address Expiration          Image: Construction of the second seco	
Cancel Previous Next Schedule for Later Save & Close	

7. For the Default MAC Address Expiration setting:

- a. Select the Automatically Expires in button.
- b. Specify 21600 Seconds.
- c. Then click **Next**.

The Extensible attributes screen appears.

8 No changes are required for this step, so click **Next**.

In Step 5, the **Schedule Change** dialog appears.

#### Figure 648:

Add IPv4 MAC Address Filter Wizard Schedule Change Now Later Selected time: Start Date 2015-11-23 Your time: 2015-11-23	I> Step 5 of 5 Start Time 04:45:53 PM () 04:56:19 PM	Time Zone (UTC - 8:00) Pacific Time (US and Car ) (UTC - 8:00) Pacific Time (US and Canada), Tijuana
Cancel	Previous Next	(UIC - 8:00) Pacific Time (US and Canada), Tijuana

- 8. Specify the Schedule Change settings:
  - a. If you wish to run the MAC address filter now, select Now.
  - b. If you wish to schedule the MAC address filter for later, select **Later** and specify the **Start Date** and **Start Time**.
  - c. When finished with the **Schedule Change** settings, click **Save & Close**.

# **Integrating W-ClearPass with Juniper Networks SRX**

This section provides the following information:

- Adding a Juniper Networks SRX Endpoint Context Server
- Adding a Context Server Action to the Juniper SRX Server
- Viewing or Modifying Juniper Networks SRX Endpoint Context Server Actions
- Creating a Juniper SRX Enforcement Profile
- Creating a Juniper SRX Enforcement Policy
- Defining a Juniper SRX Wireless Service

For more information about the parameters that you must enter to configure this endpoint context server, consult Juniper Network's documentation.

Integrating W-ClearPass with Juniper Networks SRX typically tags the username context, as well as the external devices being authenticated, along with its respective MAC address, which further simplifies IP address management on the Juniper SRX server side.

This section describes the configurations that you must make on the W-ClearPass server in order for the W-ClearPass server to send data to a Juniper Networks SRX server.

#### Adding a Juniper Networks SRX Endpoint Context Server

To add a Juniper Networks SRX Endpoint Context Server:

- Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page appears.
- 2. Click Add.

The Add Endpoint Context Server dialog appears. This dialog opens in the Server page.

3. From the Select Server Type drop-down, select Juniper Networks SRX.

Server Page

The following dialog is displayed (see Figure 649).

#### Figure 649: Adding a Juniper Networks SRX Endpoint Context Server > Server Dialog

Server Actions	
Select Server Type:	Juniper Networks SRX
Server Name:	
Server Base URL:	https://
Username:	
Password:	Verify:
Persistent HTTP Connection:	Enable persistent HTTP connection
Validate Server:	Enable to validate the server certificate
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel



You can add multiple endpoint context servers of the same type.

- 4. Enter the appropriate values for each of the Juniper Networks SRX Add Endpoint Context Server parameters described in Table 346.
- 5. When satisfied with the settings, click **Save**.

 Table 346:
 Specifying Juniper Networks SRX Endpoint Context Server - Server Page Parameters

Parameter	Action/Description
Select Server Type	Choose Juniper Networks SRX.
Server Name	Enter a valid server name. You can enter an IP address or a host name.
Server Base URL	Enter the full URL for the server. You can append a custom port, such as for an MDM server: <i>https://yourserver.yourcompany.com:customerportnumber</i>
Username	Enter the user name.
Password	Enter and verify the password.
Verify Password	
Validate Server	Enable the <b>Validate Server</b> check box to validate the server certificate. Enabling this option activates the <b>Certificate</b> tab.
Enable Server	Enable this option to fetch endpoints from the server. Enabling this option activates the <b>Poll Status</b> tab.
Bypass Proxy	Enable this option to bypass the proxy server.

# Adding a Context Server Action to the Juniper SRX Server

#### Figure 650 displays the Juniper Network SRX Add Endpoint Context Server > Actions page:

Figure 650: Adding a Juniper Networks SRX Endpoint Context Server > Actions Page

Administration » External Servers » Endpoint Context Servers

Endpoint Context Serve	rs 📌 Add 🚣 Import
Add Endpoint Context Server	c
Name	Description
Juniper Networks SRX Login	This is the Endpoint Context Server Action to send user or device login context to Juniper SRX server
Juniper Networks SRX Logout	This is the Endpoint Context Server Action to send user or device logout context to Juniper SRX server
	Save Cancel

Table 347 describes the Endpoint Context Server Actions that are available:

Table 347:	Juniper	Networks SRX	' Endpoint	Context Server	<sup>r</sup> Actions
------------	---------	--------------	------------	----------------	----------------------

Action	Description
Juniper Networks SRX Login	Endpoint Context Server action to send a user or device login context to a Juniper SRX server.
Juniper Networks SRX Logout	Endpoint Context Server action to send a user or device logout context to a Juniper SRX server.

# Viewing or Modifying Juniper Networks SRX Endpoint Context Server Actions

To view or modify the Juniper Networks SRX endpoint context server actions:

- 1. Navigate to Administration > Dictionaries > Context Server Actions. The Endpoint Context Server Actions page appears.
- 2. Select the Juniper Networks SRX endpoint context server action of interest. The **Endpoint Context Server Details** dialog for the selected action is displayed.

Action Header	Content Attributes	
Server Type:	Juniper Networks SRX	<b>^</b>
Server Name:	10.2.51.132	
Action Name:	Juniper Networks SRX Logout	
Description:	This is the Endpoint Context Server Action to send user or device logout context to Juniper SRX server	Ξ
HTTP Method:	POST	
Skip HTTP Auth:	Enable to skip HTTP Basic Authentication	
URL:	/api/userfw/v1/post-entry	-
	Save	Cancel

#### Figure 651: Endpoint Context Server Details for the Juniper SRX Action

For descriptions of the parameters in the **Endpoint Context Servers Details** pages, refer to Configuring Endpoint Context Server Actions on page 614.

- 3. If necessary, modify the parameters in the **Action** page, then click **Save**.
- 4. To specify a content type and add non-default context server attributes, select the **Content** tab. Figure 652 shows the content of the Juniper Networks SRX Login action:

Figure 652: Content for the Juniper Networks SRX Login Action

Endpoint Context Server Details			
Action Header	Content	Attributes	
Content-Type:	XML		•
Content:	xml versi<br <source/> A Source:Nov <ip>%{Rad entries&gt;</ip>	<pre></pre>	
			Save Cancel

Figure 653 shows the content of the Juniper Networks SRX Logout action:
#### Figure 653: Content for the Juniper Networks SRX Logout Action

Endpoint Context Server	Details	•
Action Header	Content Attributes	
Content-Type:	XML	•
Content:	<pre></pre>	
		Save Cancel

5. Make any necessary changes to the **Content** page, then click **Save**.

You return to the **Endpoint Context Servers** page, where the endpoint context server you added is now listed.

### **Creating a Juniper SRX Enforcement Profile**

This section describes how to create a a session-notification enforcement profile named "**Juniper SRX Notify**" that acts against the Juniper SRX Login action.

For details on configuring enforcement profiles, see Configuring Enforcement Profile on page 373.

To create a Juniper SRX enforcement profile:

1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

The **Enforcement Profiles** page appears.

**Figure 654:** *Enforcement Profiles Page* 

Configu Enfo	rceme	Enforcement » Profiles ent Profiles			着 Add 🏝 Import 🟝 Export All
Filter:	Name	▼ contains ▼	+ Go	Clear Filter	Show 10 💌 records
#		Name 🛆	Туре	Description	
	1.	[Aerohive - Terminate Session]	RADIUS_CoA	System-defined profile to disconnect user (Aerohive)	
	2.	Agent-Healthy	Agent		
	3. 🔳	Agent-unhealthy	Agent		
	4. 🔳	[AirGroup Personal Device]	RADIUS	System-defined profile for an AirGroup personal device request	
	5. 🔳	[AirGroup Response]	RADIUS	System-defined profile for any AirGroup request	
	6.	[AirGroup Shared Device]	RADIUS	System-defined profile for an AirGroup shared device request	
	7. 🔳	[Allow Access Profile]	RADIUS	System-defined profile to allow network access	
	8.	[Allow Application Access Profile]	Application	System-defined profile to allow access to application	
	9. 🔳	[Aruba TACACS read-only Access]	TACACS	System-defined profile for read-only access to Aruba device	
1	0.	[Aruba TACACS root Access]	TACACS	System-defined profile for root access to Aruba device	
	Showing	1-10 of 171 Þ 🎽		c	opy Export Delete

2. Click **Add**.

The Add Enforcement Profiles dialog appears.

### Figure 655: Adding the Juniper SRX Enforcement Profile

Configuration » Enforcement » Profiles » Add Enforcement Profile

Profile	Attributes	Summary		
Template:		HTTP Based	Enforcement 💌	
Name:		Juniper SRX N	lotify	
Description:		This is an er Juniper <u>SRX</u>	nforcement profile against the Login action.	
Туре:		НТТР		
Action:		Accept	Reject 🔘 Drop	
Device Grou	p List:			Remove View Details Modify
		Select	▼	

# **Enforcement Profiles**

- 3. Configure the Add Enforcement Profile page as follows:
  - a. Template: Select Session Notification Enforcement.

For details on configuring session notification enforcement profiles, see Session Notification Enforcement Profile on page 411

- b. Name: Enter Juniper SRX Notify.
- c. **Description**: Optionally, enter a description of this enforcement profile.
- d. Click Next.

The **Enforcement Profiles Attributes** page appears. In the following steps, you will add the four Session Notify Enforcement attributes illustrated in Figure 656.

Figure 656: Adding Attributes to the Enforcement Profile

configuration » Enforcement » Profiles » Add Enforcement Profile					
Enforcement Profil	es				
Profile Attributes	Summary				
Туре	Name		Value		Ť
1. Session-Notify	Server Type	=	Juniper Networks SRX		Ť
2. Session-Notify	Server IP	=	10.		Ť
3. Session-Notify	Login Action	=	Juniper Networks SRX Login		Ť
4. Session-Notify	Logout Action		er Networks SRX Logout 💌	Ľ	Ť
5. Click to add					

Server Type

- 4. Click Click to add....
  - a. Type: Select Session-Notify.
  - b. Name: Select Server Type.
  - c. Value: Select Juniper Networks SRX.

#### Server IP

- 5. Click Click to add....
  - a. Type: Select Session-Notify.
  - b. Name: Select Server IP.

c. Value: Select the IP address of the Juniper SRX server.

Login Action

- 6. Click **Click to add...**.
  - a. Type: Select Session-Notify.
  - b. Name: Select Login Action.
  - c. Value: Select Juniper Networks SRX Login.

#### **Logout Action**

- 7. Click Click to add....
  - a. Type: Select Session-Notify.
  - b. Name: Select Logout Action.
  - c. Value: Select Juniper Networks SRX Logout.
- 8. Click Save.

You return to the **Enforcement Profiles** page, where the Juniper Networks SRX Notify enforcement profile is now listed.

# **Creating a Juniper SRX Enforcement Policy**

This section describes how to create an enforcement policy to act against the "**Juniper SRX Notify**" profile so that external devices can authenticate against this policy.

For details on configuring enforcement policies, see Configuring Enforcement Policies on page 371.

To create a Juniper SRX Enforcement Policy:

1. Navigate to **Configuration** > **Enforcement** > **Policies**.

The **Enforcement Policies** page appears.

2. Click **Add**.

The Add Enforcement Policies dialog appears.

Figure 657: Adding the Juniper SRX Enforcement Policy

Configuration » Enforcement » Policies » Add						
Enforcement Policie	inforcement Policies					
Enforcement Rules	Summary					
Name:	Juniper SRX Enforcement Policy					
Description:	This is an enforcement policy to act against the "Juniper SRX Notify" enforcement profile.					
Enforcement Type:	RADIUS ◎ TACACS+ ◎ WEBAUTH (SNMP/Agent/CLI/CoA) ◎ Application ◎ Event					
Default Profile:	Select to Add     View Details     Modify	Add new Enforcement Profile				
< Back to Enforcement	Policies	Next > Save Cancel				

- 3. Enter the following information:
  - a. Name: Enter Juniper SRX Enforcement Policy.
  - b. Description: Optionally, enter a description of this profile.
  - c. Enforcement Type: Set by default to RADIUS.
  - d. Default Profile: Select Allow Access Profile.
  - e. Click **Next**.

The **Rules** page opens.

4. Click Add Rule.

The Rules Editor dialog opens.

#### Figure 658: Configuring Juniper SRX Enforcement Policy Rules

Rules Editor					8
Conditions					
Match ALL of the following c	onditions:				
Туре	Name	Ор	erator Value		
1. Tips	Role	EQUALS	[User Authenticated]	Ē	Ť
2. Click to add			-		
Enforcement Profiles					
Profile Names:	[Post Authentication] Juniper SRX Notify				
		Move Down			
		Remove			
	Solort to Add				
	Select to Add				
				Save Can	cel

#### **Specify Conditions**

- 5. In the **Conditions** panel, click **Click to add**, then enter the following information:
  - a. Type: Select Tips.
  - b. Name: Select Role.
  - c. Operator: Select EQUALS.
  - d. Value: Select User Authenticated.

**Specify the Enforcement Profile** 

- 6. In the **Enforcement Profiles** panel:
  - a. Click Select to Add.
  - b. Select [Post Authentication] Juniper SRX Notify.
- 7. Click Save.
- 8. To view the Juniper SRX enforcement policy summary, click the **Summary** tab.

Figure 659: Summary of the Juniper SRX Enforcement Policy

Configuration » Enforcement » Policies » Edit - Juniper SRX Enforcement Policy Enforcement Policies - Juniper SRX Enforcement Policy

Summary	Enforcement	Rules		
Enforcement				
Name:	Name: Juniper SRX Enforcement Policy			
Description:	Description: Enforcement policy to act against the "Juniper SRX Notify" profile			
Enforcement	Туре:	RADIUS		
Default Profile	Default Profile: [Allow Access Profile]			
Rules:				
Rules Evaluat	Rules Evaluation Algorithm: First applicable			
Conditio	ns			Actions
1. (T	ips:Role EQUA	LS [User Aut	henticated])	Juniper SRX Notify

9. Check the summary information to make sure the enforcement policy is correct, make any changes if necessary, then click **Save**.

You return to the Enforcement Policies page where the new Juniper SRX Policy is now listed.

# **Defining a Juniper SRX Wireless Service**

This section describes how to create a n 802.1X wireless service named "Juniper SRX Wireless Service" to be applied to the policy "Juniper SRX Policy."

To create the Juniper SRX wireless service:

1. Navigate to **Configuration** > **Services**.

The Services page appears.

2. Click Add.

The Add Services page appears.

#### Figure 660: Adding a Juniper SRX Wireless Service

Configuration » Services » Ad	Configuration » Services » Add				
Services					
Service Authenticatio	n Roles Enforcement Sum	mary			
Туре:	802.1X Wireless	•			
Name:	Juniper SRX Wireless Service				
Description:	Juniper 802.1X Wireless Access Service				
Monitor Mode:	Enable to monitor network access	without enforcement			
More Options:	Authorization Posture Compliance Audit End-hosts Profile Endpoints Accounting Proxy				
Service Rule					
Matches <a> Any or</a> <a> All</a>	of the following conditions:				
Туре	Name	Operator	Value		Ť
1. Radius:IETF	NAS-Port-Type	EQUALS	Wireless-802.11 (19)	1	ŵ
2. Radius:IETF	Service-Type	BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)	Ē	Ŵ
3. Click to add					

- 3. Specify the following information:
  - a. Type: Select 802.1X Wireless.
  - b. Name: Enter Juniper SRX Wireless Service.
  - c. **Description**: Optionally, enter a description of this service.
  - d. In the **Service Rule** panel, set **Matches** to **ANY**, then click **Next**. The **Authentication** page appears.

### Figure 661: Specifying the Wireless Service Authentication Settings

Configuration » Services » Add

### Services

Service Authenticatio	n Roles Enforcement Summary	
Authentication Methods:	[EAP MSCHAPv2]         [EAP PEAP]         [EAP FAST]         [EAP TLS]         [EAP TTLS]        Select to Add	e Up Down ove Details dify
Authentication Sources:	[Insight Repository] [Local SQL DB]	e Up Down ove Details dify
Strip Username Rules:	Enable to specify a comma-separated list of rules	to strip username prefixes or suffixes

- 4. Specify the following information:
  - a. **Authentication Methods**: Select the authentication method. This example uses **EAP MSCHAPv2** as the authentication method.
  - b. Authentication Sources: Select the authentication source(s).

This example uses [Local User Repository] [Local SQL DB].as the authentication source.

5. Select the **Enforcement** tab.

Figure 662: Specifying the Enforcement Policy for the Juniper SRX Wireless Service

Configuration » Services » Add Services	d			
Service Authentication	n Roles Enforcement	Summary		
Use Cached Results:	Use cached Roles and Postu	re attributes from previous sessions		
Enforcement Policy:	Juniper SRX Enforcement Policy	Modify	Add new Enforcement Policy	
Enforcement Policy Details				
Description:	Enforcement policy to act again	inst the "Juniper SRX Notify" profile		
Default Profile:	[Allow Access Profile]			
Rules Evaluation Algorithm: first-applicable				
Conditions		Enforcement Profile	25	
1. (Tips:Role EQU	JALS [User Authenticated])	Juniper SRX Notify		

- 6. From the **Enforcement Policy** drop-down, select **Juniper SRX Policy**, then click **Next**. The **Juniper SRX Wireless Service Summary** is displayed.
- 7. Check the service summary information to make sure the service is correct, make any changes if necessary, then click **Save**.

You return to the Services page where the new Juniper SRX Wireless Service is now listed.

# Adding a JAMF Endpoint Context Server

Consult the endpoint manufacturer's documentation for information about the parameters that you must enter to configure this endpoint. The following figure displays the **Add Endpoint Context Server - Server** (JAMF) tab:

Select Server Type:	JAMF
Server Name:	
Server Base URL:	
Jsername:	
Password:	Verify Password:
etch Computer Records:	
/alidate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server

Figure 663: Add Endpoint Context Server - Server (JAMF) Tab



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the Add Endpoint Context Server - Server (JAMF) tab parameters:

**Table 348:** Add Endpoint Context Server - Server (JAMF) Tab Parameters

Parameter	Description
Select Server Type	Choose JAMF from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or hostname.
Server Base URL	Enter the full URL for the server. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber.
Username	Enter the username.
Password	Enter and verify the password.
Verify Password	
Fetch Computer Records	Enable to fetch computer records.

**Table 348:** Add Endpoint Context Server - Server (JAMF) Tab Parameters (Continued)

Parameter	Description
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Enable Server	Enable to fetch endpoints from the server.
Bypass Proxy	Enable to bypass proxy server.

# Adding a MaaS360 Endpoint Context Server

Consult the endpoint manufacturer's documentation for information about the parameters that you must enter to configure this endpoint.

### Server Tab

The following figure displays the Add Endpoint Context Server - Server (MaaS360) tab:

Figure 664: Add Endpoint Context Server - Server (MaaS360) Tab

Add Endpoint Context Serve	er Ø
Server Actions	
Select Server Type:	MaaS360
Server Name:	
Server Base URL:	
Username:	
Password:	Verify Password:
Application Access Key:	
Application ID:	
Application Version:	
Platform ID:	
Billing ID:	
Validate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the **Add Endpoint Context Server - Server** (MaaS360) tab parameters:

Parameter	Description
Select Server Type	Choose MaaS360 from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or hostname.
Server Base URL	Enter the full URL for the server. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber.
Username	Enter the username.
Password	Enter and verify the password.
Verify Password	
Application Access Key	Enter the application access key (API key).
Application ID	Enter the application ID.
Application Version	Enter the application version number.
Platform ID	Enter the platform version number.
Billing ID	Enter the billing ID.
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Enable Server	Enable to fetch endpoints from the server.
Bypass Proxy	Enable to bypass proxy server.

 Table 349: Add Endpoint Context Server - Server (MaaS360) Tab Parameters

### **Actions Tab**

The following figure displays the Add Endpoint Context Server - Actions (MaaS360) tab:

8 Add Endpoint Context Server Server Actions Name Description Approve Device in Messaging System Approve the device in Messaging System Block Device in Messaging System Block the device in Messaging System Cancel Pending Wipe Cancel outstanding Remote Wipe sent to the device Assign a given policy to a device Change Device Policy Check Action Status Check the status of a prior executed action Locate Device Get current or last know location of the device Lock Device Locks the device Refresh Device Create a request to refresh the device information Remove Device Mark the device as inactive Reset Device Passcode Reset Passcode on the device Revoke Selective Wipe Cancel Selective Wipe executed on the device Search Action History Search action history by Device ID. Selective Wipe Device Selective Wipe a device Save Cancel

**Figure 665:** Add Endpoint Context Server - Actions (MaaS360) Tab

The following table describes the Add Endpoint Context Server - Actions (MaaS360) tab parameters:

Parameter	Description
Approve Device in Messaging System	Approve the device in Messaging System.
Block Device in Messaging System	Block the device in Messaging System.
Cancel Pending Wipe	Cancel outstanding Remote Wipe sent to the device.
Change Device Policy	Assign a given policy to a device.
Check Action Status	Check the status of a prior executed action.
Locate Device	Get current or last know location of the device.
Lock Device	Lock the device.
Refresh Device	Create a request to refresh the device information.
Remove Device	Mark the device as inactive.
Reset Device Passcode	Reset the pass code on the device.

Table 350: Add Endpoint Context Server - Actions (MaaS360) Tab Parameters

#### Table 350: Add Endpoint Context Server - Actions (MaaS360) Tab Parameters (Continued)

Parameter	Description
Revoke Selective Wipe	Cancel Selective Wipe executed on the device.
Search Action History	Search action history by Device ID.
Selective Wipe Device	Execute a Selective Wipe on a device.
Wipe Device	Delete all information stored on a device.

# Adding a MobileIron Endpoint Context Server

Consult MobileIron's documentation for more information about the parameters that you must enter to configure this endpoint context server.

To add a MobileIron Endpoint Context Server:

- Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page appears.
- 2. Click Add.

The Add Endpoint Context Server dialog appears. This dialog opens in the Server tab.

3. From the Select Server Type drop-down, select MobileIron.

### **Server Page**

The following figure displays the Add Endpoint Context Server - Server (MobileIron) dialog:

Figure 666: Adding a MobileIron Endpoint Context Server - Server Page

Add Endpoint Context Ser	ver 8
Server Actions	
Select Server Type:	MobileIron T
Server Name:	
Server Base URL:	
Username:	
Password:	Verify Password:
Validate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel



You can add multiple endpoint context servers of the same type.

- 4. Enter the appropriate values for each of the MobileIron Add Endpoint Context Server parameters described in Table 351.
- 5. When satisfied with the settings, click **Save**.

Parameter	Description
Select Server Type	1. Choose <b>MobileIron</b> from the drop-down list.
Server Name	2. Enter a valid server name. You can enter an IP address or host name.
Server Base URL	3. Enter the full URL for the server. You can append a custom port, such as for an MDM server: <i>https://yourserver.yourcompany.com:customerportnumber</i>
Username	4. Enter the username.
Password	5. Enter and verify the password.
Verify Password	
Validate Server	6. Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Enable Server	7. Enable to fetch endpoints from the server.
Bypass Proxy	8. Enable to bypass the proxy server.

### Table 351: Adding a MobileIron Endpoint Context Server - Server Page Parameters

### **Actions Page**

The following figure displays the Add Endpoint Context Server - Actions (MobileIron) page:

**Figure 667:** Adding a MobileIron Endpoint Context Server - Actions Page

Server         Actions           Name         Description           Get Labels         Get labels information for the device           Lock Device         Locks the device           Remote Wipe         Delete all information stored           Send Message         Send message to the device           Unlock Device         Unlocks the device	Add Endpoint Context Serve	er	8
Name         Description           Get Labels         Get labels information for the device           Lock Device         Locks the device           Remote Wipe         Delete all information stored           Send Message         Send message to the device           Unlock Device         Unlocks the device	Server		
Get Labels       Get labels information for the device         Lock Device       Locks the device         Remote Wipe       Delete all information stored         Send Message       Send message to the device         Unlock Device       Unlocks the device	Name	Description	
Lock Device       Locks the device         Remote Wipe       Delete all information stored         Send Message       Send message to the device         Unlock Device       Unlocks the device	Get Labels	Get labels information for the device	
Remote Wipe       Delete all information stored         Send Message       Send message to the device         Unlock Device       Unlocks the device	Lock Device	Locks the device	
Send Message       Send message to the device         Unlock Device       Unlocks the device	Remote Wipe	Delete all information stored	
Unlock Device Unlocks the device	Send Message	Send message to the device	
Save Cancel	Unlock Device	Unlocks the device	
Save Cancel			
			Save Cancel

Table 352 describes the Endpoint Context Server Actions that are available:

Parameter	Description
Get Labels	Get label information of the device.
Lock Device	Lock the device.
Remote Wipe	Delete all information stored on the device.
Send Message	Send message to the device.
Unlock Device	Unlock the device.

 Table 352: Adding a MobileIron Endpoint Context Server - Actions Page Parameters

9. When satisfied with the **Action** settings, click **Save**.

# Adding a Palo Alto Networks Firewall Endpoint Context Server

Consult Palo Alto Networks' documentation for more information about the parameters that you must enter to configure this endpoint context server.

To add a Palo Alto Networks Firewall endpoint context server:

- Navigate to Administration > External Servers > Endpoint Context Servers. The Endpoint Context Servers page opens.
- 2. Click **Add**.

The Add Endpoint Context Server dialog opens.

3. From the **Select Server Type** drop-down, select **Palo Alto Networks Firewall**. The following dialog is displayed (see Figure 668).

Figure 668: Add Endpoint Context Server > Palo Alto Networks Firewall Dialog

Add Endpoint Context Server	
Server	
Select Server Type:	Palo Alto Networks Firewall
Server Name:	
Server Base URL:	https://{server_ip}/api/?type=keygen&user={username}&password={password}
Username:	admin
Password:	Verify:
Username Transformation:	None
GlobalProtect:	GlobalProtect Enabled on Palo Alto Networks Firewall
ClearPass Profiler:	Enable sending of endpoint profile information
ClearPass Role:	Enable sending of applicable role information
UserID Post URL:	https://{server_ip}/api/?type=user-id&action=set&key={key}
Validate Server:	Enable to validate the server certificate
	Save Cancel

- 4. Enter the appropriate values for each of the **Palo Alto Networks Firewall > Add Endpoint Context Server** parameters described in Table 353.
- 5. When satisfied with the settings, click **Save**.

#### **Table 353:** Add Endpoint Context Server > Palo Alto Networks Firewall Parameters

Parameter	Action/Description
Select Server Type	Choose Palo Alto Networks Firewall from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or a hostname.
Server Base URL	Enter the server base URL in the following format: https://{server_ip}/api/?type=keygen&user={username}&password={password}
Username	Enter the username.
Password	Enter and verify the password.
Verify Password	
Username Transformation	<ul> <li>Choose one of the following options:</li> <li>None: Do not use any username transformation.</li> <li>Prefix NetBIOS name: Use the Prefix NetBIOS name in UID updates.</li> <li>Use Full Username: Use the full username in UID updates.</li> </ul>
GlobalProtect	Enable this option to send an HIP (Host Information Profiles) report to the firewall. You must enable the GlobalProtect license on the firewall for this to work.
ClearPass Profiler	Select this check box to enable sending of endpoint profile information.
ClearPass Role	Select this check box to enable sending of the applicable role information.
UserID Post URL	Enter the user ID post URL in the following format: https://{server_ip}/api/?type=user-id&action=set&key={key}&cmd={cmd}
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.

### Using the ClearPass Configuration API to Load Endpoint Context Servers

If you use the W-ClearPass Configuration API to load Palo Alto Networks endpoint context servers, you should include the following attributes in the XML file:

- PA\_Panorama\_RegisterDevice
- PA\_Panorama\_SendRoles

# Adding a Palo Alto Networks Panorama Endpoint Context Server

Consult Palo Alto Networks' documentation for more information about the parameters that you must enter to configure this endpoint context server.

To add a Palo Alto Networks Panorama endpoint context server:

1. Navigate to Administration > External Servers > Endpoint Context Servers.

The Endpoint Context Servers page opens.

2. Click Add.

The Add Endpoint Context Server dialog opens.

3. From the **Select Server Type** drop-down, select **Palo Alto Networks Panorama**. The following dialog is displayed:

**Figure 669**: Add Endpoint Context Server > Palo Alto Networks Panorama Dialog

Add Endpoint Context Server	
Server	
Select Server Type:	Palo Alto Networks Panorama
Server Name:	
Server Base URL:	https://{server_ip}/api/?type=keygen&user={username}&password={password}
Username:	admin
Password:	Verify:
Username Transformation:	None 💌
GlobalProtect:	GlobalProtect Enabled on Palo Alto Networks Firewall
ClearPass Profiler:	Enable sending of endpoint profile information
ClearPass Role:	Enable sending of applicable role information
Palo Alto Firewall Serial Numbers:	
	Save Cancel



You can add more than one endpoint context server of the same type. For example, you can add more than one Palo Alto Networks endpoint context server.

- 4. Enter the appropriate values for each of the **Palo Alto Networks Panorama** > **Add Endpoint Context Server** parameters described in Table 354.
- 5. When satisfied with the settings, click **Save**.

 Table 354: Add Endpoint Context Server > Palo Alto Networks Panorama Parameters

Parameter	Description
Select Server Type	Choose Palo Alto Networks Panorama from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or hostname.
Server Base URL	Enter the server base URL in the following format: https://{server_ip} /api/?type=keygen&user={username}&password={password}

#### Table 354: Add Endpoint Context Server > Palo Alto Networks Panorama Parameters (Continued)

Parameter	Description
Username	Enter the username.
Password	Enter and verify the password.
Verify Password	
Username Transformation	<ul> <li>Choose one of the following options:</li> <li>None: Do not use any username transformation.</li> <li>Prefix NETBIOS name: Prefix NetBIOS name in UID updates.</li> <li>Use Full Username: Use full username in UID updates.</li> </ul>
GlobalProtect	Enable to send HIP report to firewall. GlobalProtect license should be enabled on firewall for this to work.
ClearPass Profiler	Select this check box to enable sending of endpoint profile information. This parameter is enabled by default.
ClearPass Role	Select this check box to enable sending of the applicable role information.
Palo Alto Firewall Serial Numbers	Enter the Palo Alto firewall serial numbers.
UserID Post URL	<pre>Enter the user ID post URL in the following format: https://{server_ip}/api/?type=user-id&amp;action=set&amp;key={key} &amp;cmd={cmd}</pre>
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.

# Using the ClearPass Configuration API to Load Endpoint Context Servers

If you use the W-ClearPass Configuration API to load Palo Alto Networks endpoint context servers, you should include the following attributes in the XML file:

- PA\_Panorama\_RegisterDevice
- PA\_Panorama\_SendRoles

# Adding an SAP Afaria Endpoint Context Server

Consult the endpoint manufacturer's documentation for information about the parameters that you must enter to configure this endpoint.

### Server Tab

The following figure displays the Add Endpoint Context Server - Server (SAP Afaria) tab:

Figure 670: Add Endpoint Context Server - Server (SAP Afaria) Tab

Add Endpoint Context Server 😵		
Server Actions		
Select Server Type:	SAP Afaria	
Server Name:		
Server Base URL:		
Username:		
Password:	Verify Password:	
Validate Server:	Enable to validate the server certificate	
Enable Server:	Enable to fetch endpoints from the server	
Bypass Proxy:	Enable to bypass proxy server	
	Save Cancel	



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the Add Endpoint Context Server - Server (SAP Afaria) tab parameters:

Table 355: Add End	Ipoint Context Server	- Server (SAP A	Afaria) Tab P	arameters
--------------------	-----------------------	-----------------	---------------	-----------

Parameter	Description
Select Server Type	Choose SAP Afaria from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or a hostname.
Server Base URL	Enter the full URL for the server. You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber.
Username	Enter the username.
Password	Enter and verify the password.
Verify Password	
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.
Enable Server	Enable to fetch endpoints from the server.
Bypass Proxy	Enable to bypass proxy server.

### **Actions Tab**

The following figure displays the Add Endpoint Context Server - Actions (SAP Afaria) tab:

Server Actions		
Name	Description	
Interprise Wipe	Delete only corporate information stored	
ock Device	Locks the device	
Remote Wipe	Delete all information stored	
Send Message	Send message to the device	

Figure 671: Add Endpoint Context Server - Actions (SAP Afaria) Tab

The following table describes the Add Endpoint Context Server - Actions (SAP Afaria) tab parameters:

Parameter	Description
Enterprise Wipe	Delete corporate information related data.
Lock Device	Lock the associated device.
Remote Wipe	Delete all stored information.
Send Message	Send message to the device.

# Adding a SOTI Endpoint Context Server

Consult the endpoint manufacturer's documentation for information about the parameters that you must enter to configure this endpoint.

The following figure displays the **SOTI Add Endpoint Context Server > Server** dialog:

### Figure 672: Adding a SOTI Endpoint Context Server > Server (SOTI) Dialog

Add Endpoint Context Server	
Server	
Select Server Type:	SOTI
Server Name:	
Server Base URL:	
Username:	
Password:	Verify Password:
Group ID:	(optional)
Validate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel



You can add more than one endpoint context server of the same type.

### The following table describes the **SOTI Add Endpoint Context Server > Server** parameters:

Parameter	Action/Description
Select Server Type	1. Choose <b>SOTI</b> from the <b>Select Server Type</b> drop-down list.
Server Name	2. Enter a valid server name. You can enter an IP address or a hostname.
Server Base URL	<ol> <li>Enter the complete URL for the SOTI server.</li> <li>You can append a custom port, such as for an MDM server: https://yourserver.yourcompany.com:customerportnumber</li> </ol>
Username	4. Enter the username for the SOTI server.
Password	5. Enter the password, then verify it.
Verify Password	
Group ID	6. Enter the group ID. This parameter is optional.
Validate Server	<ol> <li>Enable Validate Server to validate the server certificate.</li> <li>Enabling this option enables the Certificate tab.</li> </ol>

### **Table 357:** Adding a SOTI Endpoint Context Server > Server Parameters

 Table 357: Adding a SOTI Endpoint Context Server > Server Parameters (Continued)

Parameter	Action/Description
Enable Server	8. Enable <b>Enable Server</b> to fetch endpoints from the server.
Bypass Proxy	9. Enable <b>Bypass Proxy</b> to bypass the proxy server.
	10. To save your changes, click <b>Save</b> .

# Adding a XenMobile Endpoint Context Server

Consult the endpoint manufacturer's documentation for information about the parameters that you must enter to configure this endpoint. The following figure displays the **Add Endpoint Context Server - Server** (XenMobile) tab:

Add Endpoint Context Ser	ver 🛛 🕹
Server	
Select Server Type:	XenMobile •
Server Name:	
Server Base URL:	
Username:	
Password:	Verify Password:
Validate Server:	Enable to validate the server certificate
Enable Server:	Enable to fetch endpoints from the server
Bypass Proxy:	Enable to bypass proxy server
	Save Cancel



You can add more than one endpoint context server of the same type. For example, you can add more than one AirWatch endpoint context server.

The following table describes the Add Endpoint Context Server - Server (XenMobile) tab parameters:

#### Table 358: Add Endpoint Context Server - Server (XenMobile) Tab Parameters

Parameter	Description
Select Server Type	Choose XenMobile from the drop-down list.
Server Name	Enter a valid server name. You can enter an IP address or hostname.
Server Base URL	Enter the server base URL in the following format: https://{server_ip}

 Table 358: Add Endpoint Context Server - Server (XenMobile) Tab Parameters (Continued)

Parameter	Description	
	/api/?type=keygen&user={username}&password={password}	
Username	Enter the username.	
Password	Enter and verify the password.	
Verify Password		
Validate Server	Enable to validate the server certificate. Checking this option enables the <b>Certificate</b> tab.	
Enable Server	Enable to fetch endpoints from the server.	
Bypass Proxy	Enable to bypass proxy server.	

# **File Backup Servers**

W-ClearPass Policy Manager provides the ability to push scheduled data securely to an external server. You can push the data using the SFTP and SCP protocols. Navigate to the **Administration** > **External Servers** > **File Backup Servers** page and click the **Add** link at the top-right corner. The **Add File Backup Server** page opens.

### The following figure displays the Add File Backup Server page:

Add File Backup Sei	ver	۲
Host:		
Description:		
Protocol:	● SFTP ◎ SCP	
Port:	22	
Username:		
Password:		
Verify Password:		
Timeout:	30	
Remote Directory:		
ClearPass Servers:	If specified, files will only be backed up from the selected ClearPass servers. Otherwise, it will be backed up from all ClearPass servers in the cluster.	
	Select to Add	
	Save Cancel	

Figure 674: File Backup Servers - Add File Backup Server Page

The following table describes the **Add File Backup Server** page parameters:

 Table 359: Add File Backup Server Page Parameters

Parameter	Description
Host	Enter the name or IP address of the host.
Description	Enter the description that provides additional information about the File Backup server.
Protocol	<ul> <li>Specify the protocol to be used to upload the generated reports to an external server. You can select from the following protocols:</li> <li>SFTP (SSH File Transfer Protocol)</li> <li>SCP (Session Control Protocol)</li> </ul>
Port	Specify the port number. The default port is 22.
Username	Enter the user name and password of the host server.

#### Table 359: Add File Backup Server Page Parameters (Continued)

Parameter	Description	
Password	Enter the user name of the host server.	
Verify Password	Enter the password of the host server.	
Timeout	Specify the timeout value in seconds. The default value is 30 seconds.	
Remote Directory	Specify the location in this field to which the files to be copied. A folder will be automatically created in the file path that you specify based on the selected ClearPass servers in the <b>ClearPass Servers</b> field.	
ClearPass Servers	Specify the W-ClearPass servers. If a servers are specified, files will only be backed up from the selected ClearPass servers. Otherwise, it will be backed up from all ClearPass servers in the cluster. You can select the servers from the <b>Select to Add</b> drop-down list.	

# **Server Certificates**

This section describes the following topics:

- Server Certificate Page on page 671
- Server Certificate Type on page 672
- Creating and Installing a Self-Signed Certificate on page 676
- Importing a Server Certificate on page 679
- Exporting a Server Certificate on page 680

# Server Certificate Page

The information provided on the **Server Certificate** page depends on whether the *RADIUS Server Certificate* type or the *HTTPS Service Certificate* type is assigned to the selected server.

To configure the server certificate:

1. Navigate to Administration > Certificates > Server Certificate.

The following figure displays the Server Certificate page:

#### Figure 675: Server Certificate Page

Administration » Certificates » Server Certificate		
Server Certificate		<ul> <li>Create Self-Signed Certificate</li> <li>Create Certificate Signing Request</li> <li>Import Server Certificate</li> <li>Export Server Certificate</li> </ul>
Select Server: CP-101	Select Type: RADIUS Server Certificate	
Subject:	O=PolicyManager, CN=CP-101	
Issued by:	O=PolicyManager, CN=CP-101	
Issue Date:	Apr 10, 2017 20:06:27 PDT	
Expiry Date:	Apr 10, 2018 20:06:27 PDT	
Validity Status:	Valid	
Details:	View Details	

2. Specify the Server Certificate parameters as described in the following table:

#### Table 360: Server Certificate Parameters

Parameter	Action/Description
Create Self- Signed Certificate	Opens the <b>Create Self-Signed Certificate</b> page where you can create and install a Self-Signed Certificate. For more information, see Creating and Installing a Self-Signed Certificate on page 676.
Create Certificate Signing Request	Opens the <b>Create Certificate Signing Request</b> page where you can create and install a Certificate Signing Request. For more information, see Creating a Certificate Signing Request on page 674.
lmport Server Certificate	Opens the <b>Import Server Certificate</b> page where you can import a certificate that has been exported previously. For more information, see Importing a Server Certificate on page 679.
Export Server Certificate	On clicking this link, the self-signed certificate is downloaded. For more information, see Exporting a Server Certificate on page 680.
Select Server	Select a server in the cluster for server certificate operations.
Select Type	<ul> <li>Select a certificate type. The options are:</li> <li>RADIUS Server Certificate</li> <li>HTTPS Server Certificate</li> <li>The availability of two certificate types (internally signed and publicly signed) can provide deployment flexibility.</li> </ul>
View Details	Click to view the certificate details.

# Server Certificate Type

W-ClearPass Policy Manager provides two types of server certificates.

### **RADIUS Server Certificate**

This page displays the parameters configured when a self-signed certificate with a RADIUS Server Certificate is created and installed.

The following figure displays the RADIUS **Server Certificate** page:

### Figure 676: RADIUS Server Certificate Page

Administration » Certificates » Server Certificate			
Server Certificate		<ul> <li>              ← Create Self-Signed Certificate              </li> <li>             ← Create Certificate Signing Request             </li> <li></li></ul>	
Select Server: CP-101	•	Select Type: RADIUS Server Certificate	
Subject:	O=PolicyManager, CN=CP-101		
Issued by:	O=PolicyManager, CN=CP-101		
Issue Date:	Apr 10, 2017 20:06:27 PDT		
Expiry Date:	Apr 10, 2018 20:06:27 PDT		
Validity Status:	Valid		
Details:	View Details		

#### The following table describes the RADIUS Server Certificate parameters:

#### **Table 361:** RADIUS Server Certificate Parameters

Parameter	Description
Subject	Displays Organization and Common Name.
lssued by	Displays Organization and Common Name.
lssue Date	Displays the date the self-signed certificate is installed.
Expiry Date	Displays the date (in days) when the self-signed certificate expires.
Validity Status	Displays the validity status of the self-signed certificate.
Details	Click the <b>View Details</b> button to view details about the certificate, such as Signature Algorithm, Subject Public Key Info, and more.

### **HTTPS Server Certificate**

The **HTTPS Server Certificate** page displays the parameters configured after a self-signed certificate with an HTTPS Server Certificate is created and installed.

The page contains data about the server certificate, Intermediate CA Certificate, and Root CA Certificate.

To see details about Signature Algorithm, Public Key Info, and more, click the View Details button.

The following figure displays the HTTPS Server Certificate page:

#### Figure 677: HTTPS Server Certificate Page



The following table describes the **HTTPS Server Certificate** parameters:

Parameter	Action/Description
Subject	Displays Organization and Common Name.
lssued by	Displays Organization and Common Name that issued the server certificate.
lssue Date	Displays the date the self-signed certificate is installed.
Expiry Date	Displays the date when the self-signed certificate expires.
Validity Status	Displays the validity status of the self-signed certificate.
Details	To view details about the certificate, such as Signature Algorithm and Subject Public Key Info, click the <b>View Details</b> button.

# **Creating a Certificate Signing Request**

After you select a server and a certificate type, you can create a certificate signing request. This task creates a self-signed certificate to be signed by a CA (Certificate Authority).

To create a certificate signing request:

- 1. Navigate to Administration > Certificates > Server Certificate.
- 2. Select a server.
- 3. Click the Create Certificate Signing Request link.

The Create Certificate Signing Request dialog opens:

# Figure 678: Create Certificate Signing Request Dialog

Create Certificate Signing Reque	st	8
Common Name (CN):	Garuda-197	
Organization (O):	Acme Systems	
Organizational Unit (OU):	Engineering	
Location (L):	Sunnyvale	
State (ST):	CA	
Country (C):	US	
Subject Alternate Name (SAN):	email:admin-sunnyvale@acme.com	
Private Key Password:	•••••	
Verify Private Key Password:	•••••	
Private Key Type:	2048-bit RSA •	
Digest Algorithm:	SHA-512 V	
	MD5 SHA-1 SHA-224 SHA-256 SHA-384 SHA-512	

4. Specify the **Create Certificate Signing Request** parameters as described in Table 363, then click **Submit**.

Parameter	Action/Description	
Common Name (CN)	Enter the name associated with this entity. This can be a host name, IP address, or other name. The default is the fully-qualified domain name (FQDN). This field is mandatory.	
Organization (O)	Enter the name of the organization. This field is optional.	
Organizational Unit (OU)	Enter the name of the department, division, section, or other meaningful name. This field is optional.	
Location (L) State (ST) Country (C)	Optionally, enter the name of the location, state, country.	
Subject Alternate Name (SAN)	<ul> <li>Optionally, enter the alternative names for the specified Common Name in one of the following formats:</li> <li>email: email_address</li> <li>URI: uri</li> <li>IP: ip_address</li> <li>dns: dns_name</li> </ul>	

Table 363: Create Certificate Signing Request Parameters (Continued)

Parameter	Action/Description
	rid: id
Private Key Password Verify Private Key Password	Enter the private key password, then verify it.
Private Key Type	<ul> <li>Select the length for the generated private key types from the following options:</li> <li>1024-bit RSA</li> <li>2048-bit RSA. This is the default.</li> <li>4096-bit RSA</li> <li>X9.62/SECG curve over a 256 bit prime field</li> <li>NIST/SECG curve over a 384 bit prime field</li> </ul>
Digest Algorithm	<ul> <li>Select the message digest algorithm from the following options:</li> <li>SHA-1</li> <li>SHA-224</li> <li>SHA-256</li> <li>SHA-384</li> <li>SHA-512. This is the default.</li> </ul>

After you create a **Certificate Signing Request** form and click **Submit**, the generated certificate signing request is displayed.

- 5. Copy the certificate and paste it into the Web form as part of the enrollment process.
- 6. To save the Certificate Signing Request file and the private key password file, click **Download CSR and Private Key Files**.

# **Creating and Installing a Self-Signed Certificate**

After you select a server and a certificate type, you can create and install a self-signed certificate.



When Common Criteria mode is enabled, the **Create-Self Signed Certificate** option for both HTTPS and RADIUS certificates is not available from the **Administration** > **Certificates** > **Server Certificate** page (for more information, see Mode Parameters on page 556).

# **Creating a Self-Signed Certificate**

To create a self-signed certificate:

- 1. Navigate to Administration > Certificates > Server Certificate.
- 2. Select a server.
- 3. Click the **Create Self-Signed Certificate** link. The **Create Self-Signed Certificate** page opens.

# Figure 679: Create Self-Signed Certificate Page

Create Self-Signed Certificate	8
Selected Server:	CP-101
Selected Type:	RADIUS Server Certificate
Common Name (CN):	CP-101
Organization (O):	Synergy Systems
Organizational Unit (OU):	Engineering
Location (L):	Boston
State (ST):	MA
Country (C):	US
Subject Alternate Name (SAN):	email: admin@synsys.com
Private Key Password:	•••••
Verify Private Key Password:	•••••
Private Key Type:	2048-bit RSA
Digest Algorithm:	SHA-512 💌
Valid for:	180 days
	Submit Cancel

# 4. Configure the **Create Self-Signed Certificate** parameters as described in Table 364.

Table 304. Create Self-Signed Certificate Futameter.	Table 3	64: Create	Self-Signed	Certificate	Parameters
--	---------	------------	-------------	-------------	------------

Parameter	Action/Description		
Selected Server	Displays the name of the selected server on the <b>Server Certificate</b> page.		
Selected Type	Displays the selected certificate type for the server on the <b>Server Certificate</b> page.		
Common Name (CN)	Enter the name associated with this entity. This can be a host name, IP address, or other meaningful name. This field is mandatory.		
Organization (O)	Enter the name of the organization. This field is optional.		
Organizational Unit (OU)	Enter the name of the department, division, section, or other meaningful name. This field is optional.		
Location (L)	Enter the name of the location, state, country, and/or other meaningful name. These fields are optional.		
State (ST)			
Country (C)			
Subject Alternate Name (SAN)	Enter the alternative name for the specified Common Name. <b>NOTE:</b> Enter the Subject Alternate Name in one of the following formats: email: <i>email_address</i>		

### Table 364: Create Self-Signed Certificate Parameters (Continued)

Parameter	Action/Description
	<ul> <li>URI: uri</li> <li>IP: ip_address</li> <li>dns: dns_name</li> <li>rid: id</li> <li>This field is optional.</li> </ul>
Private Key Password	Enter the Private Key password, then verify the password.
Verify Private Key Password	
Private Key Type	<ul> <li>Select the length for the generated private key types from the following options:</li> <li>1024-bit RSA</li> <li>2048-bit RSA</li> <li>4096-bit RSA</li> <li>X9.62/SECG curve over a 256 bit prime field</li> <li>NIST/SECG curve over a 384 bit prime field</li> <li>The default private key type is <b>2048-bit RSA</b>.</li> </ul>
Digest Algorithm	<ul> <li>Select the message digest algorithm from the following options:</li> <li>MD5</li> <li>SHA-1</li> <li>SHA-224</li> <li>SHA-256</li> <li>SHA-384</li> <li>SHA-512</li> <li>NOTE: The MD5 algorithm is not available in FIPS mode.</li> </ul>
Valid for	Enter the certificate duration in number of days. The default is <b>180</b> days.

### 5. Click Submit.

The Create Self-Signed Certificate dialog opens (as shown in Figure 680 below).

# Installing a Self-Signed Certificate

This page displays a summary of the values specified in the **Create Self-Signed Certificate** page and provides the **Install** button to install the self-signed certificate.

1. Check the summary values for the Self-Signed Certificate.

### Figure 680: Create Self-Signed Certificate Page

Create Self-Signed Certificate		8
Selected Server:	CP-101	
Selected Type:	RADIUS Server Certificate	
Subject DN:	L=Boston, C=US, ST=MA, O=Synergy Systems, OU=Engineering, CN=CP-101	
Issuer DN:	L=Boston, C=US, ST=MA, O=Synergy Systems, OU=Engineering, CN=CP-101	
Subject Alternate Name (SAN):	email: admin@synsys.com	
Issue Date/Time:	Jun 05, 2017 14:22:53 PDT	
Expiry Date/Time:	Dec 02, 2017 13:22:53 PST	
Validity Status:	Valid	
Signature Algorithm:	SHA512WithRSAEncryption	
Public Key Format:	X.509	
	Install Cancel	

2. Click Install.

After you click **Install**, Policy Manager generates a message about the status of the certificate installation.

If the installation is successful the page displays the message:

Server Certificate updated successfully.

3. Because all services are restarted after a successful certificate installation, you must click **Logout**, then log in to the W-ClearPass client to continue.

# Importing a Server Certificate

W-ClearPass does not support importing the HTTPS Server Certificate chain or RADIUS Server Certificate chain in P7b Base64 format. A P7B file contains only certificates and chain certificates (intermediate certificate authorities), not the private key.

To import a server certificate into the current W-ClearPass server:

- 1. Navigate to Administration > Certificates > Server Certificate.
- 2. Click the Import Server Certificate link.

The **Import Server Certificate** dialog opens:

### Figure 681: Import Server Certificate Dialog

Import Server Certificate	•
Selected Server:	CP-101
Selected Type:	RADIUS Server Certificate
Certificate File:	Browse No file selected.
Private Key File:	Browse No file selected.
Private Key Password:	•••••
	Import Cancel



For security reasons, certificates signed using SHA1RSA are not recommended. Importing certificates signed with stronger keys, such as RSA with a length of more than 1024 bits, is recommended.

#### 3. Specify the **Import Server Certificate** parameters as described in the following table:

#### Table 365: Import Server Certificate Parameters

Parameter	Action/Description
Selected Server	Displays the name of the selected W-ClearPass server.
Selected Type	Displays the type of server certificate that was selected.
Certificate File	Browse to the certificate file to be imported.
Private Key File	Browse to the private key file to be imported.
Private Key Password	Enter the private key password that was entered when the server certificate was configured.

#### 4. Click Import.

# **Exporting a Server Certificate**

To export a server certificate from the current W-ClearPass server:

- 1. Navigate to Administration > Certificates > Server Certificate.
- 2. Click the **Export Server Certificate** link.

The Open ServerCertificate dialog opens.

3. Open or save the file as necessary.

The default location for a server certificate to be exported is:

- C:/ <user>/Downloads/<HTTPSServerCertificate.zip>
- or <RADIUSServerCertificate.zip>.

The zip file includes the server certificate (.crt file) and the private key (.pvk) file.

# **Certificate Trust List**

The Certificate Trust List page displays a list of trusted Certificate Authorities (CA). On this page, you can add, view, or delete a certificate.

This section describes the following topics:

- Certificate Trust List Main Page on page 681
- Adding a Certificate on page 682
- Viewing a Certificate Detail on page 682
- Deleting a Certificate on page 682



You cannot import the certificates that are created with the **MD5** digest algorithm to the **Certificate Trust List** in the **FIPS** mode.

# **Certificate Trust List Main Page**

To display a list of trusted Certificate Authorities (CA), navigate to **Administration > Certificates > Trust** List.

The following figure displays the **Certificate Trust List** page:

#### Figure 682: Certificate Trust List Main Page

Administration » Certificate Trus		🕂 Add	
Filter: Subject	✓ contains ✓		Show 10 💌 records
# 🗖 Subj	ect ∆	Validity	Enabled
1. 🔲 CN=Ad	IdTrust External CA Root,OU=AddTrust External TTP Network,O=AddTrust AB,C=SE	valid	Disabled
2. 🔲 CN=Alc	catel Contact Center Solutions,OU=PKI Authority,O=Alcatel,C=FR	valid	Enabled
3. 🔲 CN=Ald	catel Enterprise Solutions,OU=PKI Authority,O=Alcatel,C=FR	valid	Disabled
4. 🔲 CN=Alc	catel IP Touch,OU=PKI Authority,O=Alcatel,C=FR	valid	Enabled
5. 🔲 CN=Ce	rtum CA,O=Unizeto Sp. z o.o.,C=PL	valid	Disabled
6. 🔲 CN=CO	MODO High-Assurance Secure Server CA,O=COMODO CA Limited,L=Salford,ST=Greater Manchester,C=GB	valid	Disabled
7. 🔲 CN=Dig	giCert Global Root CA,OU=www.digicert.com,O=DigiCert Inc,C=US	valid	Disabled
8. 🔲 CN=Dig	giCert High Assurance EV Root CA,OU=www.digicert.com,O=DigiCert Inc,C=US	valid	Disabled
9. 🔲 CN=DO	DD CA-25,OU=PKI,OU=DoD,O=U.S. Government,C=US	valid	Disabled
10. 🔲 CN=DO	DD CA-26,OU=PKI,OU=DoD,O=U.S. Government,C=US	valid	Disabled
Showing 1-10 o	of 58 🕨 🕅		Delete

The **Certificate Trust List** (**Administration** > **Certificates** > **Trust List**) page can include the following certificates:

- DoD (Department of Defense) certificates These are disabled by default. To enable this certificate, select a
  DoD certificate and click **Enable** in the **View Certificate Details** pop-up. A DoD certificate allows a
  browser to trust Web sites whose secure communications are authenticated by a DoD agency.
- Alcatel root certificate These are disabled by default. To enable this certificate, select a DoD certificate and click **Enable** in the **View Certificate Details** pop-up. An Alcatel root certificate allows Alcatel Lucent IP phones to authenticate using EAP-TLS.

### The following table describes the **Certificate Trust List** parameters:

#### **Table 366:** Certificate Trust List Parameters

Parameter	Description
Subject	Displays the Distinguished Name (DN) of the subject field in the certificate.
Validity	Indicates whether the CA certificate is valid or expired.
Enabled	Indicates whether the CA certificate is enabled or disabled.

# Adding a Certificate

- 1. Navigate to Administration > Certificates > Trust List.
- 2. Click the **Add** link on the top right section of the page.
- 3. On the **Add Certificate** pop-up, click **Choose File** to browse the certificate file.
- 4. Click **Add Certificate**.

The following figure displays the **Add Certificate** pop-up:

#### Figure 683: Add Certificate Pop-up

Add Certificate	8
Certificate File:	Browse
	Add Certificate Cancel

The following table describes the **Add Certificate** parameters:

#### Table 367: Add Certificate Parameters

Parameter	Description
Certificate File	Click <b>Choose File</b> to browse the certificate file.

# Viewing a Certificate Detail

To view the details of a certificate, click any one of the entries from the certificate trust list. From the **View Certificate Details** pop-up, clicking the **Enable** button enables the CA certificate. When you enable a CA certificate, Policy Manager considers the entity whose certificate is signed by this CA to be trusted.

# **Deleting a Certificate**

To delete a certificate:

- 1. Navigate to Administration > Certificates > Trust List.
- 2. Select the check box to the left of the certificate.
- 3. Click Delete.

# **Certificate Revocation Lists**

This section provides the following information:

- About Certificate Revocation Lists
- Updating All Certificate Revocation Lists
- Adding a Certificate Revocation List
- Deleting a Certificate Revocation List

# **About Certificate Revocation Lists**

A certificate revocation list (CRL) is a list of digital certificates that have been revoked by the issuing Certificate Authority (CA) before their scheduled expiration date and should no longer be trusted.

Certificate revocation lists are a type of blacklist and they are used by various endpoints, including Web browsers, to verify whether a certificate is valid and trustworthy.

Digital certificates are used in the encryption process to secure communications, most often by using the Transport Layer Security (TLS) or the Secure Sockets Layer (SSL) protocols. The certificate, which is signed by the issuing certificate authority, also provides proof of the identity of the certificate owner.

# **Updating All Certificate Revocation Lists**

When certificates are revoked by an external certificate authority, there is a need to be able to verify that Policy Manager's authentication of that certificate fails, which requires an up-to-date certificate revocation list on the W-ClearPass server if the Online Certificate Status Protocol (OCSP) is not in use.

You can poll all configured CRLs for an immediate update regardless of the schedule for each CRL.

To immediately update all certificate revocation lists:

- Navigate to Administration > Certificates > Revocation Lists. The Certificate Revocation Lists page opens.
- 2. Click the Check Now button.

All the updated CRLs are displayed immediately. The information in the **Last Checked Time** column is also updated for each newly-checked CRL.

# Adding a Certificate Revocation List

To add a certificate revocation list:

1. Navigate to Administration > Certificates > Revocation Lists.

The Certificate Revocation Lists page opens:

Figure 684: Certificate Revocation Lists Page

Administration » Certificates » Revocation Lists		
Certificate Revocation Lists	- Add	Revocation List
Filter: Issuer DN	Clear Filter Show	w 10 🔻 records
# 🔲 Issuer DN 🔺	Last Update	Update Status
1. 🔲 CN=MARGI-CA,O=MARGI,C=MK	17-May-12 14:45:50 PDT	ОК
Showing 1-1 of 1		Delete

2. Click the **Add** link on the top-right section of the page.

The Add Certificate Revocation List dialog opens:

Figure 685: Add Certificate Revocation List Dialog

Add Certificate Revocation List		8
© File		
Distribution File:	Choose File No file chosen	
URL		
Distribution URL:		
Auto Update:	Opdate whenever CRL is updated	
	$\bigcirc$ Periodically update every 2 days	
		Save Cancel

3. Configure the **Add Certificate Revocation List** parameters as described in Table 368, then click **Save**.

**Table 368:** Add Certificate Revocation List Parameters

Parameter	Action/Description
File	Enable the <b>File</b> button to use a distribution file as the Certificate Revocation List distribution point. <b>File</b> is enabled by default.
Distribution File	To select the distribution file to fetch the certificate revocation list, click <b>Browse</b> and select the CRL distribution file.
URL	Enable the <b>URL</b> button to use a URL as the CRL distribution point. Selecting <b>URL</b> enables the <b>Distribution URL</b> option.
Distribution URL	Specify the distribution URL to fetch the certificate revocation list.
Auto Update	<ul> <li>To update the CRL at intervals specified in the list, select Update whenever CRL is updated.</li> <li>To check periodically and at the specified frequency (in hours), select Periodically update every hour(s).</li> </ul>
Bypass Proxy	To bypass the proxy server, click the <b>Enable to bypass proxy server</b> option.

# **Deleting a Certificate Revocation List**

To delete a certificate revocation list:

- 1. Navigate to **Administration > Certificates > Revocation Lists**.
- 2. Select the check box to the left of the certificate revocation list.
- 3. Click **Delete.**
# **RADIUS Dictionary**

This page includes the list of available vendor dictionaries. To configure RADIUS dictionaries, navigate to **Administration > Dictionaries > RADIUS**.

The following figure displays the **RADIUS Dictionaries** page:

### Figure 686: RADIUS Dictionaries

Adminis RADI	tration » Dictionaries » RADIUS US Dictionaries		۸	Import Dictionary
Filter:	Vendor Name	<b>⊕</b> Go Clea	r Filter	Show 10 • records
#	Vendor Name 🛦	Vendor ID	Vendor Prefix	Enabled
1	. 3com	43	3com	true
2	3GPP	10415	3GPP	false
3	Acc	5	Acc	false
4	Acme	9148	Acme	true
5	ADSL-Forum	3561	ADSL-Forum	true
6	Aerohive	26928	Aerohive	false
7	Airespace	14179	Airespace	false
8	. Alcatel	3041	Alcatel	true
9	Alcatel-Lucent-Service-Router	6527	Alcatel-Lucent-Service-Router	true
10	Alteon	1872	Alteon	false
5	Showing 1-10 of 111 Þ 🍽			

Click on a row view the dictionary attributes, to enable or disable the dictionary, and to export the dictionary. For example, click on vendor IETF to see all IETF attributes and their data type. The following figure displays the RADIUS IETF dictionary attributes pop-up:

#### Figure 687: RADIUS Attributes Pop-up

RAD	RADIUS Attributes					
Ven	dor Name:	IETF (0)				
#	Attribute Name		ID	Туре	In/Out 🔶	
1.	User-Name		1	String	in out	
2.	User-Password		2	String	in	
з.	CHAP-Password		3	String	in	
4.	NAS-IP-Address		4	IPv4Address	in	
5.	NAS-Port		5	Integer32	in	
6.	Service-Type		6	Integer32	in out	
7.	Framed-Protocol		7	Integer32	in out	
8.	Framed-IP-Address		8	IPv4Address	in out	
9.	Framed-IP-Netmask		9	IPv4Address	in out	
10.	Framed-Routing		10	Integer32	out 🗸	
				Disable	Export Close	

The following table describes the **RADIUS Attributes** parameters:

Table 369:	RADIUS	Dictionary	/ Attributes	Parameters
------------	--------	------------	--------------	------------

Parameter	Description
Export	Click to save the dictionary file in XML format. You can make modifications to the dictionary and import the file back into Policy Manager.
Enable/Disable	Enable or disable this dictionary. Enabling a dictionary makes it appear in the Policy Manager rules editors (Service rules, Role mapping rules, etc.).

## **Import RADIUS Dictionary**

You can add additional dictionaries using the Import too. To add a new vendor dictionary, navigate to **Administration > Dictionaries > RADIUS**, and click the **Import** link. To edit an existing dictionary, export an existing dictionary, edit the exported XML file, and then import the dictionary. To view the contents of the RADIUS dictionary, sorted by Vendor Name, Vendor ID, or Vendor Prefix, navigate to **Administration > Dictionaries > RADIUS**.

The following figure displays the **Import from file** pop-up:

Figure 688: Import RADIUS Dictionary Pop-up

Import from file	8
Select File:	Browse_
Enter secret for the file (if any):	
	Import Cancel

The following table describes the **Import from file** parameters:

 Table 370:
 Import from file Parameters

Parameter	Description
Select File	Browse to select the file that you want to import.
Enter secret for the file (if any)	If the file that you want to import is password protected, enter the secret here.

# **TACACS+ Services Dictionary**

To view the contents of the TACACS+ service dictionary, navigate to **Administration > Dictionaries > TACACS+ Services** and sort by Name or Display Name. To add a new TACACS+ service dictionary, click the **Import** link. To add or modify attributes in an existing service dictionary, select the dictionary, export it, make edits to the XML file, and import it back into Policy Manager.

The following figure displays the TACACS+ Services Dictionaries page:

### Figure 689: TACACS+ Services Dictionaries Page

Administ	Administration » Dictionaries » TACACS+ Services TACACS+ Services Dictionaries				
Filter:	Name Contains -	+ Go Clear Filter		Show 10 • records	
#	Name 🛆		Display Name		
1	AMP:https		AMP:https		
2	. 🔲 arap		ARAP		
3	Aruba:common		Aruba:Common		
4	ciscowlc:common		CiscoWLC:Common		
5	. 🗖 cpass:http		cpass:HTTP		
e	junos-exec		junos-exec		
7	NCS:HTTP		NCS:HTTP		
ε	. 🗖 pixshell		PIX Shell		
ç	. 🔲 ppp:ip		PPP:IP		
10	. 🗖 ppp:ipx		PPP:IPX		
9	howing 1-10 of 13 Þ Þ			Export Delete	

### The following table describes the **TACACS+ Services Dictionaries** parameters:

#### Table 371: TACACS+ Services Dictionaries Parameters

Parameter	Description
Import	Click to open the <b>Import Dictionary</b> pop up. Import the dictionary (XML file).
Export All	Export all TACACS+ services into one XML file containing multiple dictionaries.

To export a specific service dictionary, select a service and click **Export**. To see all the attributes and their data types, click a service row. For example, click shell service to see all shell service attributes and their data type.

The following figure displays the **TACACS+ Service Dictionary Attributes** pop-up:

Figure	690:	TACACS+ Service	Dictionary	Attributes Pop-up
--------	------	-----------------	------------	-------------------

TAC	TACACS+ Service Dictionary Attributes					
Disp	lay Name:	Shell				
#	Name	Display Name	Туре	Allowed Values		
1.	acl	Access control list	String	-		
2.	autocmd	Auto command	String	-		
з.	callback-line	Callback line	String	-		
4.	callback-rotary	Callback rotary	String	-		
5.	idletime	Idle time	Unsigned32	-		
6.	nocallback-verify	No callback verify	String	true, false		
7.	noescape	No escape	String	true, false		
8.	nohangup	No hangup	String	true, false		
9.	priv-lvl	Privilege level	Unsigned32	-		
10.	timeout	Timeout	Unsigned32	-		
				Close		

# **Device Fingerprints Dictionary**

The **Device Fingerprints** page shows a listing of all the device fingerprints recognized by the Profile module. These fingerprints are updated from the Dell W-ClearPass Updates Portal (see Software Updates and OnGuard Settings on page 693 for more information).

To view the contents of the Device Fingerprints Dictionary:

1. Navigate to **Administration > Dictionaries > Fingerprints**.

The **Device Fingerprints** page opens.

Figure	691:	Device	Fingerprints	Page
--------	------	--------	--------------	------

	ation » Dictionaries » Fingerprints Pringerprints			Add Amport Export All		
Filter: C	Category Contains +		Namo	Show 10 • records		
1		Aruba	Aruba RAR			
	Access Points	Aruba	Aruba AR			
2.	Access Points	Aruba				
3.	Access Points	HP	HP WIREless Bridge			
4.	Access Points	HP	HP ProCurve AP			
5.	Access Points	HP	HP ProCurve Controller			
6.	Access Points	Motorola	Motorola AP			
7.	Access Points	Ruckus	Ruckus Wireless			
8.	Access Points	Ubiquiti	Ubuntu Wireless			
9.	Access Points	Xirrus	Xirrus AP			
10.	Access Points	Cradlepoint	Cradlepoint Wireless			
Sh	Showing 1-10 of 402					

2. To drill down and view additional details about the category, click on a line in the Device Fingerprints list. The **Device Fingerprint Dictionary Attributes** page opens.

Figure 692: Device Fingerprint Dictionary Attributes Page

Device Fingerprint Dictionary Attributes					
Cat	egory:	Access Points			
Fam	ily:	HP			
Nam	ie:	HP ProCurve AP			
#	Field	Value			
1.	DHCP Option55	[1,28,2,3,15,6,12,43, 1,121,3,6,15,33,43,138]			
2.	DHCP Option60	[Colubris-AP, [HP, MSM]]			
з.	SNMP System Descript	ion [[ProCurve, Access, Point], [HP, AP]]			
			Class		
			Close		

# **Dictionary Attributes**

This section contains the following information:

- Introduction
- Adding a Dictionary Attribute
- Modifying Dictionary Attributes
- Importing Dictionary Attributes
- Exporting All Dictionary Attributes
- Exporting Selected Dictionary Attributes

## Introduction

The **Attributes** dictionary page allows you to specify unique sets of criteria for local users, guest users, endpoints, and devices. This information can then be used with role-based device policies for enabling appropriate network access.

To view the contents of the attributes dictionary:

1. Navigate to Administration > Dictionaries > Attributes.

The dictionary **Attributes** page opens:

## Figure 693: Dictionary Attributes Page

Adminis Attril	bute Nam	n » Dictionaries » Attributes	+	Go Clear Filter		₩ / ▲ I ▲ I	Add import Export All
#		Name 🛆	Entity		Data Type	Is Mandatory	Allow Multiple
1		AD Membership	Endpoint		String	No	Yes
2		[airgroup_enable]	GuestUser		String	No	No
3		[airgroup_shared]	GuestUser		String	No	No
4		[airgroup_shared_group]	GuestUser		String	No	No
5		[airgroup_shared_location]	GuestUser		String	No	No
6		[airgroup_shared_role]	GuestUser		String	No	No
7		[airgroup_shared_time]	GuestUser		String	No	No
8		[airgroup_shared_user]	GuestUser		String	No	No
9		[Blacklisted App]	Endpoint		Boolean	No	No
10		[Calling-Station-ID]	Endpoint		MACAddress	No	No
	Showi	ng 1-10 of 69 Þ 🏓					Export Delete

Table 372 describes the dictionary **Attributes** parameters:

 Table 372: Dictionary Attributes Parameters

Parameter	Action/Description
Filter	Use the Filter drop-down list to create a search based on the <b>Name, Entity, Data Type, Is</b> <b>Mandatory</b> , or <b>Allow Multiple</b> settings.
Name	The name of the attribute.
Entity	Indicates whether the attribute applies to a Local User, Guest User, Device, or Endpoint.
Data Type	Indicates whether the data type is String, Integer, Boolean, List, Text, Date, MAC address, or IPv4 address.
ls Mandatory	Indicates whether the attribute is required for a specific entity.
Allow Multiple	Indicates whether multiple attributes are allowed for an entity.

# Adding a Dictionary Attribute

To add a dictionary attribute:

1. From the Attributes page, click **Add**.

The **Add Attribute** dialog appears.

### Figure 694: Add Attribute Dialog

Add Attribute	
Entity	GuestUser
Name	[vendor]
Data Type	String
Is Mandatory	◎ Yes <sup>©</sup> No
Allow Multiple	Ves 🖲 No
Default Value (optional)	conferenceroom (Enter String without special characters e.g., firstfloor)
	Add Cancel

2. Specify the **Add Attribute** parameters as described in the following table, then click **Add**.

Table 373: Attribute	Setting Parameters
----------------------	--------------------

Parameter	Action/Description
Entity	Specify whether the attribute applies to a Device, Endpoint, Guest User, Local User, or Onboard.
Name	Enter a unique ID for this dictionary attribute.
Data Type	From the drop-down, specify the data type.
ls Mandatory	Specify whether the attribute is required for a specific entity.
Allow Multiple	Specify whether multiple attributes are allowed for an entity. <b>NOTE:</b> Multiple attributes are not permitted if <b>Is Mandatory</b> is specified as <b>Yes</b> .
Default Value	Optionally, specify whether the default value is true or false.

## **Modifying Dictionary Attributes**

To modify dictionary attributes in a service dictionary:

- 1. From the **Attributes** page, select the dictionary attribute.
  - The **Edit Attribute** page opens.
- 2. Make any necessary changes, then click **Save**.

## **Importing Dictionary Attributes**

To import attributes:

1. From the menu at the top right section of the page, click **Import**.

The **Import from File** dialog opens.

Figure 695: Importing Dictionary Attributes

Import from file		8
Select File:	Browse No file selected.	
Enter secret for the file (if any):	•••••	
	Im	port Cancel

2. Enter the **Import from File** parameters as described in Table 374.

#### Table 374: Import From File Parameters

Parameter	Description
Select File	Browse to select the file that you want to import.
Enter secret for the file (if any)	If the file that you want to import is password protected, enter the secret here.

#### 3. When finished, click **Import**.

E		_	=
			-
			7
	_	_	

The imported file is in XML format. To view a sample of this XML format, export a dictionary file and open it in an XML viewer.

## **Exporting All Dictionary Attributes**

To export all the dictionary attributes at once:

- 1. From the **Attributes** page, select **Export All**.
  - The Export to File dialog opens.

### Figure 696: Exporting Dictionary Attributes

Export to file	8
Export file with password protection:	Yes O No
Secret Key:	•••••
Verify Secret:	
	Export Close

2. Specify the **Export to File** parameters as described in Table 375.

#### Table 375: Export to File Parameters

Parameter	Action/Description
Export file with password protection	The <b>Yes</b> option is enabled by default. If you wish to disable password protection when exporting a file, select <b>No</b> .
Secret Key	If the file that you want to import is password protected, enter the secret here. Then verify the secret key.

3. When finished, click **Export**.

The **TagDictionary.xml** file is created.

4. Download the file.

## **Exporting Selected Dictionary Attributes**

To export selected dictionary attributes:

- On the Attributes dictionary page, select one or more attribute entries. The Export and Delete buttons on the lower right are now enabled.
- 2. Click Export.

The **Export to File** dialog opens.

- 3. Specify the **Export to File** parameters as described in Table 375.
- 4. When finished, click **Export**.

The **TagDictionary.xml** file is created.

5. Download the file.

# **Software Updates and OnGuard Settings**

### This section provides the following information:

- Software Updates on page 693
- OnGuard Settings and OnGuard Custom Web Pages on page 699
- OnGuard Global Agent Settings on page 708

# **Software Updates**

### This section provides the following information:

- About Software Updates
- Software Updates Page on page 694
- Install Update Dialog Box on page 696
- Reinstalling a Patch on page 698
- Uninstalling a Skin on page 698
- Updating the Software on page 1

# **About Software Updates**

This section describes the W-ClearPass Policy Manager server software update process.

Use the Software Updates page to register for and receive live updates for:

- Posture updates, including antivirus, antispyware, and Windows updates
- Profile data updates, including Fingerprints
- Software upgrades for the W-ClearPass family of products
  - Patch binaries, including Onboard, Guest plug-ins, and skins

You can also:

- Reinstall a patch in the event the previous installation attempt fails.
- Uninstall a skin.

The W-ClearPass Policy Manager checks for available updates to the W-ClearPass Webservice server. The administrator can download and install these updates directly from the **Software Updates** page. The first time the Subscription ID is saved, W-ClearPass Policy Manager performs the following:

- Contacts the Webservice to download the latest Posture & Profile Data updates.
- Checks for any available firmware and patch updates.

## **Software Updates Page**

To update the software on the current W-ClearPass server:

Navigate to Administration > Agents and Software Updates > Software Updates.
 Figure 697 displays the Software Updates page:

#### Figure 697: Software Updates Page

Administration » Agents and Software Updates	Software Upda	ates » Software Update	es			ণ্ট Cluster ৷ গ্রু Cluster ৷	Jpgrade Jpdate
You are	not signed u	p for live updates; en	ter your Subs	cription ID and sa	ve.		
Subscription ID							
Subscription ID:	xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	000000-000000-0000000					
						Sa	ve Reset
Posture & Profile Data U	pdates						
Update Type	Data Versio	n Data Created	Last	Update La	st Updated	Update S	tatus
AntiVirus & AntiSpyware Updates	-	-	-	-		Needs Up	date
Windows Hotfixes Updates	1.1530	2016/01/20 12:16:16	File	20	16/01/23 09:51:02	Updated 2	2 days ago
Endpoint Profile Fingerprint	s 2.342	2016/01/14 10:00:09	File	20	16/01/23 09:51:08	Updated 2	2 days ago
User-Agents Updates	-	-	-	-		Needs Up	date
						Impo	ort Updates
To manually import Posture & Pro	file Data Updates	s, refer to Help for this page	e.				
Firmware & Patch Updat	es						
Update Name Type		Version	Size (MB)	Update Release	l Last Checked	Status	Delete
						Impo	ort Updates
* Needs Restart + Restarts Administration UI ! Last Installed, available for Re-	Install						
						Check	Status Now

# Table 376 describes the **Software Updates** parameters:

# Table 376: Software Updates Parameters

Parameter	Action/Description				
Subscription	Subscription ID				
Subscription ID	<ol> <li>Enter the Subscription ID provided to you. This text box is enabled only on a Publisher node. You can opt out of automatic downloads at any time by saving an empty Subscription ID.</li> </ol>				
Save	2. To save the <b>Subscription ID</b> , click <b>Save</b> . This button is enabled only on a Publisher node.				
Reset	Performs an "undo" of any unsaved changes you have made in the <b>Subscription</b> <b>ID</b> field. <b>NOTE:</b> Reset does not clear the text box.				
Posture & Pr	rofile Data Updates				
lmport Updates	<ul> <li>If this W-ClearPass Policy Manager server is not able to reach the Webservice server, use Import Updates to import (upload) the Posture and Profile Data into this server.</li> <li>3. You can download the data from the Webservice server by accessing the following URL:</li> <li>https://clearpass.dell-pcw.com/cppm/appupdate/cppm_apps_updates.zip</li> <li>4. When prompted for authentication credentials, enter the provided Subscription ID for both the username and the password.</li> <li>NOTE: In a W-ClearPass cluster, the Import Updates option is available on the Publisher node only.</li> </ul>				
Firmware &	Patch Updates				
lmport Updates	<ul> <li>5. If the server is not able to reach the Webservice server, click Import Updates to import the latest signed Firmware and Update patch binaries (obtained via support or other means) into this server. These patch binaries will appear in the table and can be installed by clicking the Install button. When logged in as <i>appadmin</i>, you can manually install the Upgrade and Patch binaries imported via the CLI using the following commands:</li> <li>system update (for patches)</li> <li>system upgrade (for upgrades)</li> <li>If a patch requires a prerequisite patch, that patch's Install button will not be enabled until the prerequisite patch is installed.</li> </ul>				
Install	<ul> <li>The Install button appears after the update has been downloaded.</li> <li>6. Click Install.</li> <li>When you click Install, the installation of the update starts and the Install Update dialog box appears, showing the log messages that are generated.</li> </ul>				
Re-Install	7. Click <b>Re-Install</b> to reinstall a patch in the event the previous attempt to install fails. Reinstalling a patch is available only for the last installed patch.				

### Table 376: Software Updates Parameters (Continued)

Parameter	Action/Description
Uninstall	8. To uninstall a skin, click <b>Uninstall</b> (for details, see Uninstalling a Skin). <b>NOTE:</b> You cannot uninstall cumulative or point patch updates.
Needs Restart	The <b>Needs Restart</b> link appears when an update needs a reboot of the server in order to complete the installation. Clicking this link displays the <b>Install Update</b> dialog box, which shows the log messages generated during the installation.
Installed	The <b>Installed</b> link appears when an update has been successfully installed. Clicking this link displays the <b>Install Update</b> dialog box, which shows the log messages generated during the installation.
Install Error	This link appears when an update install encounters an error. Clicking this link displays the <b>Install Update</b> dialog box, which shows the log messages generated during the install.
Other	
Check Status Now	Click this button to perform an on-demand check for available updates. <b>Check Status</b> <b>Now</b> applies to updates only on a publisher node, as well as Firmware & Patch Updates.
Delete	Use this option to delete a downloaded update.

The Firmware & Patch Updates table shows only the data that is known to webservice or imported using the **Import Updates** button.

# Install Update Dialog Box

The **Install Update** dialog box shows the log messages generated during the installation of an update. This dialog appears when you click the **Install** button.

If the dialog is closed, you can bring it up again by any one of the three following methods:

- Clicking the **Install in progress...** link while the installation is in progress.
- Clicking the Installed, Install Error link.
- Clicking the **Needs Restart** link when the installation is completed.

### The following figure displays the **Install Update** dialog box:

### Figure 698: Install Update Dialog Box

ta Und		
ita opu	Install Update 🛛 😵	
		Last Up
are Upda	Installed - CPPM-x86_64-20120927-dummy-patch-1-patch.bin	2012/10
dates	Installing natch from=CPPM-v86_64-20120927-dummy-natch-1-natch hin	2012/10
erprints	Extracting patch	2012/10
	INFO: Preparing	
	INFO: Running pre-install scripts	
	INFO: Applying patch	
Jpdates	INFO: Running post-install scripts INFO: Patching complete with status - 0	
ne	Exiting with 0	ed Last Ch
20927-d		2012/10
M versio	Reboot Clear & Close Close	2012/10
21012-d		2012/10
20927-du	mmy-patch-2 0.0022 2012/09/27	2012/10
hch Trans	ations 0.1179 2012/06/06	2012/10

The following table describes the **Install Update** parameters:

Parameter	Action/Description
Reboot	<ol> <li>To initiate a reboot of the server, click <b>Reboot</b>. The <b>Reboot</b> button appears only for updates that require a reboot to complete the installation.</li> </ol>
Clear & Close	<ol> <li>To delete the log messages and close the dialog, click Clear &amp; Close. Clear &amp; Close also removes the corresponding row from the Firmware &amp; Patch Updates table. To delete the log messages from a failed installation, click Clear &amp; Close.</li> <li>After the log messages are cleared, attempt the installation again.</li> </ol>
Close	4. To close the dialog box, click <b>Close</b> .

## **Webservice Operations**

System Events (as seen on the **Monitoring > Event Viewer** page) show records for events, such as communication failures with Webservice, successful or failed download of updates, and successful or failed installation of updates.

The W-ClearPass Policy Manager server contacts the Webservice server every hour in the background to download any newly available Posture & Profile Data updates. The current list of firmware and patch updates is queried from Webservice every day at a random minute between 4:00 a.m and 5:00 a.m.

Any new list of firmware and update patches that are available are noted by the Policy Manager server automatically and shown in the user interface that they are available for download and installation.

The Webservice itself is refreshed with the Antivirus and Antispyware data hourly, with Windows Updates daily. Fingerprint data and Firmware & Patches are refreshed as and when new ones are available.

An event is generated and displayed in the **Event Viewer** with the list of new updates that are available.

If the event affects an SMTP server, Alert Notification email addresses are configured, and an email from the Publisher node is sent with the list of downloaded images.

## **Reinstalling a Patch**

The **Reinstall Patch** feature allows the administrator to reinstall a patch in the event the previous attempt to install fails.

You can only reinstall the last installed patch, which is indicated by a "!" symbol next to it in the Firmware & Patch Updates table on the **Administration > Agents and Software Updates > Software Updates** page.

To reinstall a patch or software update:

- 1. Navigate to Administration > Agents and Software Updates > Software Updates.
- 2. In the Firmware & Patch Updates section, click the Installed, Install Error, or Needs Restart link.
- 3. To reinstall the patch or software update, click **Re-Install**.

The **Install Update** screen closes and the reinstallation process begins. A window displays, showing the installation progress via log messages.

## **Uninstalling a Skin**

To uninstall a skin:

- 1. Navigate to Administration > Agents and Software Updates > Software Updates.
- 2. In the Firmware & Patch Updates section, select the installed skin that you want to uninstall.

Figure 699: Viewing the Installed Link for a Skin

Guest Skin	Accenture v2 Skin	1.0.1-0	1.3173	2016/08/10	2016/09/08 23:21:18	Download	-
Guest Skin	Gartner Skin	0.1.6-0	0.2923	2013/10/01	2016/09/08 23:21:18	Download	-
Guest Skin	Wi-Fi Alliance Skin	1.0.0-0	0.3722	2014/05/21	2016/09/08 23:21:57	Installed	-
							Import Updates

3. Click the **Installed** link.

The **Install Update** dialog opens.

Figure 700: Install Update Dialog

Install Update	8
Installed - 69skin-farmers	-telephone-co-0.1.7-v2.noarch.rpm
warning: /var/avenda/platform/ New skin plugin installed: skin-f Successfully added plugin: 0.1.7	'store/updates/69skin-farmers-telephone-c farmers-telephone-co-0.1.7 7
•	4
	Uninstall Close

4. To uninstall the skin, click **Uninstall**.

The **Install Update** screen closes and the software is uninstalled.

# **OnGuard Settings and OnGuard Custom Web Pages**

This section provides the following information:

- Introduction
- About the OnGuard Custom Interface and the Remediation Process
- Configuring OnGuard Settings
- Creating OnGuard Custom Web Pages

## Introduction

Use the **OnGuard Settings** page to configure the agent deployment packages.

When you save the OnGuard configuration, W-ClearPass creates agent deployment packages for the Windows and Macintosh OS X operating systems and provides the packages at a fixed URL on the W-ClearPass Policy Manager hardware or virtual appliance.

You can then publish this URL to the user community or download the agent deployment packages to another location.

To view the OnGuard Support Charts, see Accessing the OnGuard Support Charts on page 739.

## About the OnGuard Custom Interface and the Remediation Process

OnGuard provides the ability to show end users a custom interface, or wizard, that guides them through the remediation process if their device is quarantined.

When this feature is enabled and OnGuard needs to run a custom remediation script, the wizard tells the user why the device was denied network access, describes the tasks that are required to fix the problem, and lets

the user choose whether to execute the remedial script or not. While the script is being executed and new health checks are run, progress messages are displayed.

The pages of the wizard are created using W-ClearPass Guest's Web Pages configuration forms, and can be customized with logo, text, and images (for details, refer to the **Custom User Interface** parameter in Table 378 and Creating OnGuard Custom Web Pages).

**Enabling the Custom User Interface** 

To enable configuration of the custom user interface and use the options in the **Agent Remediation User Interface Customization** area, see the next section, Configuring OnGuard Settings.

**Creating Custom Web Pages** 

To create and design the custom web pages the end user sees, use the options provided in the **Agent Remediation User Interface Customization** area, see Creating OnGuard Custom Web Pages on page 702.

Configuring the Show Custom User Interface for Custom Scripts Attribute

To configure the Show Custom UI for Custom Scripts attribute:

- 1. Navigate to **Configuration** > **Enforcement** > **Profiles**, then select the **Agent Script Enforcement** profile.
- 2. Specify the **Success Message**, **Failure Message**, **Progress Message**, and **Description** attributes, as well as other script-related attributes (for details, see Configuring Agent Script Enforcement Attributes on page 381).

## **Configuring OnGuard Settings**

To configure the OnGuard settings:

1. Navigate to Administration > Agents and Software Updates > OnGuard Settings.

The **OnGuard Settings** page opens:

#### Figure 701: OnGuard Settings Page

Administration » Agents and	Software Updates » OnGuard Settings -			
OnGuard Settings -		🗟 Global Agent Settings 🗟 Policy Manager Zones		
Agent Version:	6.6.7.96593			
Agent Installers				
Agent Installers updated a	Jun 27, 2017 15:56:46 IST			
Installer Mode:	Do not install/enable Aruba VIA component			
	Agent will be used only to authenticate/perform health checks for client machines. This setting wi	not install the Aruba VIA component. If already installed, then the VIA component will be disabled on the client machine.		
	Note - This WILL remove any existing/installed Aruba VIA client			
🎒 Windows	https://10.17.7.51/agent/installer/windows/ClearPassOnGuardInstall.exe (Full Install - EXE	32MB		
	https://10.17.7.51/agent/installer/windows/ClearPassOnGuardInstall.msi (Full Install - MSI	32MB		
📹 Mac OS X	https://10.17.7.51/agent/installer/mac/ClearPassOnGuardInstall.dmg (Full Install)	20MB		
🛟 Ubuntu	https://10.17.7.51/agent/installer/ubuntu/ClearPassOnGuardInstall.tar.gz (Full Install)	19MB		
Native Dissolvable Age	nt Apps			
Nindows	https://10.17.7.51/agent/webagent/windows/OnGuard Windows Health Checker.exe	17MB		
📹 Mac OS X	https://10.17.7.51/agent/webagent/mac/OnGuard Mac Health Checker.dmg	11MB		
🔥 Ubuntu	https://10.17.7.51/agent/webagent/ubuntu/OnGuard Ubuntu Health Checker-x86.tar.gz(32-bit)	4MB		
	https://10.17.7.51/agent/webagent/ubuntu/OnGuard Ubuntu Health Checker.tar.gz (64-bit)	4MB		
Agent Customization				
Managed Interfaces:	Vired Wireless VPN Other			
Mode:	Authenticate with health checks			
	Username Text: Username			
	Password Text: Password			
Agent action when an upda	Agent action when an update is available: Ignore			
Agent Remediation User Interface Customization				
Custom User Interface:	Custom User Interface:			
Native Dissolvable Age	Native Dissolvable Agent Customization			
Managed Interfaces:	Managed Interfaces: V Wireless VN Chter			
		Sava Cancal		
		Save Cancer		

2. Configure the **OnGuard Settings** parameters as described in Table 378, then click **Save**.

## Table 378: OnGuard Settings Parameters

Parameter	Action/Description	
Global Agent Settings	Configure the global agent settings parameters for OnGuard agents. For more information, see OnGuard Global Agent Settings on page 708.	
Policy Manager Zones	Configure the network (subnet) for a Policy Manager Zone. For more information on configuring Policy Manager zones, see Managing Policy Manager Zones on page 541.	
Agent Version	Indicates the current version of the OnGuard agent.	
Agent Installers		
Installer Mode	<ul> <li>Specify the action to be taken from the following options when the Dell VIA component is used to provide VPN-based access:</li> <li>Do not install/enable Aruba VIA component</li> <li>Install and enable Aruba VIA component</li> </ul>	
Windows	Use the download link to download OnGuard Agent for Windows. <b>NOTE:</b> This binary file is provided in .exe and .msi formats.	
Mac OS X	Use the download link to download OnGuard Agent for Mac OS X. <b>NOTE:</b> This binary file is in .DMG format.	
Ubuntu	Use the download link to download Ubuntu Agent for Linux. <b>NOTE:</b> This binary file is in .tar.gz format.	
Native Dissolvable A	gent Apps	
Windows	Click the URL to download Native Dissolvable Agent for Windows.	
Mac OS X	Click the URL to download Native Dissolvable Agent for Mac OS X.	
Ubuntu	Click the URL to download Native Dissolvable Agent for Ubuntu. <b>NOTE:</b> You can download the .tar.gz files specific to 32-bit and 64-bit systems.	
Agent Customization	·	
Managed Interfaces	<ul> <li>Select the type(s) of interfaces that OnGuard will manage on the endpoint. Select from the following options:</li> <li>Wired</li> <li>Wireless</li> <li>VPN</li> <li>Other</li> </ul>	
Mode	Select one of the following options:	

## Table 378: OnGuard Settings Parameters (Continued)

Parameter	Action/Description
	<ul> <li>Authenticate - no health checks: OnGuard collects username/password but does not perform health checks on the endpoint.</li> <li>Check health - no authentication: OnGuard does not collect username/password.</li> <li>Authenticate with health checks: OnGuard collects username/password and also performs health checks on the endpoint.</li> <li>Username/Password Text:         <ul> <li>The label for the Username and Password fields on the OnGuard agent.</li> </ul> </li> <li>NOTE: This setting is not valid for the Check health - no authentication mode.</li> </ul>
Username Text	The label for the <b>Username</b> field on the OnGuard agent. This setting is not valid for the <b>Check health - no authentication</b> mode.
Password Text	The label for the <b>Password</b> field on the OnGuard agent. This setting is not valid for the <b>Check health - no authentication</b> mode.
Agent action when an update is available	<ul> <li>Determines what the agent does when an update is available.</li> <li>Select one of the following options:</li> <li>Ignore: W-ClearPass Policy Manager ignores the available update.</li> <li>Notify User: W-ClearPass Policy Manager notifies the user that an update is available.</li> <li>Download and Install: W-ClearPass Policy Manager automatically downloads and installs an update when it is available.</li> </ul>
Agent Remediation U	lser Interface Customization
Custom User Interface	<ul> <li>When you select the Configure check box, the Agent Remediation User Interface</li> <li>Customization dialog opens (see Figure 703):</li> <li>Web Pages: To create the OnGuard custom web pages and define the properties for the web pages, click the Create link for the corresponding web page (for details, see the next section, Creating OnGuard Custom Web Pages).</li> </ul>
Native Dissolvable A	gent Customization
Managed Interfaces	<ul> <li>The Native Dissolvable Agent performs health checks for one of the selected interfaces.</li> <li>This feature ensures that, if both wired and wireless interfaces are connected, the OnGuard Agent will send health requests through the correct interface.</li> <li>Select the type(s) of managed interfaces that are supported for the Native Dissolvable Agent.</li> <li>Select from the following options:</li> <li>Wired</li> <li>Wireless</li> <li>VPN</li> <li>Other</li> </ul>

# **Creating OnGuard Custom Web Pages**

- HTML Content for OnGuard Custom Web Pages
- Important Points
- OnGuard Custom Script Exit Codes

To create the OnGuard custom web pages:

- Navigate to Administration > Agents and Software Updates > OnGuard Settings. The OnGuard Settings page opens.
- 2. Scroll down to the Agent Remediation User Interface Customization section.

Agent Customization	
Managed Interfaces:	Vired Wireless VPN Other
Mode:	Authenticate with health checks
	Username Text: Username
	Password Text: Password
Agent action when an update is available:	Ignore
Agent Remediation User Interface Cus	tomization
Custom User Interface: Configure	
Native Dissolvable Agent Customization	n
Managed Interfaces: 🗹 Wired 🗹 V	Vireless VPN Other
	Save Cancel

3. To enable the **Custom User Interface** configuration dialog, click (enable) the **Configure** check box.

Figure 702: Agent Remediation User Interface Customization Dialog

Agent Remediation User Interface Customization		
Custom User Interface:	Configure	
Web Pages:	OnGuard Start Page (Page Name in Guest - onguard_start)	🕂 <u>Create</u>
	OnGuard Progress Page (Page Name in Guest - onguard_progress)	🐈 <u>Create</u>
	OnGuard Finish Success Page (Page Name in Guest - onguard_finish_success)	🐈 Create
	OnGuard Finish Error Page (Page Name in Guest - onguard_finish_error)	🐈 <u>Create</u>
	OnGuard Finish Reboot Page (Page Name in Guest - onguard_finish_reboot)	🐈 <u>Create</u>
Window Behaviour:	Always On Top 🗹 Allow Minimize 📝 Allow Close	
Window Size:	Height: 50 Width: 50 Unit: %	

4. Click the **Create** link for the OnGuard custom web page you want to create.

For details, see HTML Content for OnGuard Custom Web Pages on page 705.

The **Create Web Page (New)** > **Web Page Settings** configuration dialog opens.



Figure 703: Configuring a New OnGuard Custom Web Page

5. Specify the required parameters (**Name**, **Page Name**, and **Skin**, as well as **Title** if desired), then click **Create Page**.

The OnGuard custom web page is created.

- 6. Window Behavior:
  - **Always on Top**: The custom user interface window will always be on top of any other windows present.
  - Allow Minimize: When set to True, the custom user interface window can be minimized.
  - Allow Close: Prevents users from closing the custom user interface window. If set to True, users will be allowed to close the custom custom user interface window; however, the execution of custom scripts will continue in the background.



Even if the **Allow Close** option is enabled, OnGuard Agent disables the **Close** button of the custom custom user interface while it is loading a page.

7. **Window Size**: Specify the window height and width, as well as whether the window size should be a percentage of the the client's screen or defined by the size in pixels.

## HTML Content for OnGuard Custom Web Pages

- OnGuard Start Page
- OnGuard Progress Page
- OnGuard Finish Success Page
- OnGuard Finish Error Page
- OnGuard Finish Reboot Page

This section provides the required names for each OnGuard custom web page as well as the recommended HTML content.

Be sure to use the **Page Names** specified here as W-ClearPass Policy Manager and OnGuard Agent look for pages with these names. Text in *italics* should not be changed.

#### **OnGuard Start Page**

The OnGuard Start Page is the initial web page shown to the end user when script execution begins. This page might include a **Next** button.

Page Name: onguard\_start

#### HTML:

Your device does not meet Minimum Specifications, which is required before you can connect to the Network.

The following is required:

<div id="tasks\_list">

</div>

Please click the **Next** button below to start the remediation needed.

You will be connected to the Network after verification that your device meets all Minimum Security Specifications.

<button id="next\_button" type="button" onclick=""/>Next</button>

If the **Next** button is missing on the OnGuard Start Page, OnGuard Agent will move to the OnGuard Progress Page after 30 seconds. This time duration is not configurable.

#### **OnGuard Progress Page**

The OnGuard Progress Page shows the progress and status of custom scripts that are being executed.

**Page Name:** *onguard\_progress* 

HTML:

Please do not disconnect your device.

<div id="task\_progress\_list">

</div>

OnGuard Finish Success Page

The OnGuard Finish Success Page is shown after all the scripts have executed successfully and a system reboot is not necessary. This page includes a **Close** button.

Page Name: onguard\_finish\_success

HTML:

We will now rescan your system to verify that it meets Minimum Security Specifications and then connect you to the Network.

If you are not connected in five minutes, please contact <b>12334</b> or <a href="https://www.google.com">click here</a> .

<button id="close\_button" type="button" onclick=""/>Close</button>

**OnGuard Finish Error Page** 

The OnGuard Finish Error Page is shown if at least one of the scripts returns *Failure* and a reboot is not required. This page includes a **Close** button.

Page Name: onguard\_finish\_error

### HTML:

Remediating your device to meet Minimum Security Specifications was unsuccessful because:

```
<div id="failed_tasks">
```

</div>

Please visit this <a href="https://www.google.com">Support Page</a> to get assistance.

<b>You are not yet connected to the Network.</b>

<button id="close\_button" type="button" onclick=""/>Close</button>

**OnGuard Finish Reboot Page** 

Page Name: onguard\_finish\_reboot

The OnGuard Reboot Page is shown after all the scripts have executed successfully and a system reboot is necessary. This page includes a **Reboot** button.

### HTML:

We will now rescan your system to verify that it meets Minimum Security Specifications and <b>reboot your system</b>, then connect you to the Intel Network.

If you are not connected in five minutes, please contact <b>12334</b> or visit this <a href="https://www.google.com">Support Page</a> to get assistance.

<button id="reboot\_button" type="button" onclick=""/>Reboot</button>

## **Important Points**

This section provides important notes regarding OnGuard Agent behavior when using the Custom User Interface for Custom Scripts.



In ClearPass Policy Manager 6.6.7, this feature is supported for Windows Persistent Agent only.

- 1. OnGuard Agent checks the custom script's exit code to compute the custom scripts status.
- 2. OnGuard Agent determines the final page based on the script's exit codes and the client's health status. For details, see the next section, OnGuard Custom Script Exit Codes on page 707.
- 3. This feature is not supported when OnGuard is running as a service.
- 4. The custom user interface loads a fresh web page from W-ClearPass Guest every time. It does not cache the pages.
- 5. If the user closes the custom user interface while the script is executing, OnGuard Agent continues executing scripts without the custom user interface.

- 6. Administrators will have to refresh or open the **OnGuard Settings** page again after creating web pages in W-ClearPass Guest (**Administration** > **Agents and Software Updates** > **OnGuard Settings**).
- 7. If the W-ClearPass Server Certificate is not validated when W-ClearPass loads the web page for the first time, the custom user interface displays the following security alert:

Figure 704: Server Certificate Not Validated Security Alert

Security	Alert
ß	The identity of this web site or the integrity of this connection cannot be verified.
	<ul> <li>The security certificate was issued by a company you have not chosen to trust. View the certificate to determine whether you want to trust the certifying authority.</li> <li>The security certificate date is valid.</li> </ul>
	The name on the security certificate is invalid or does not match the name of the site
	The security certificate uses a strong signature.
	Do you want to proceed?
	Yes No View Certificate

8. A new option, **Server Communication Mode**, has been added in **Global Agent Settings** that you can configure to avoid receiving a Server Certificate security alert (see the **Server Communication Mode** parameter description in Global Agent Settings Parameters for OnGuard Agents on page 709).

## **OnGuard Custom Script Exit Codes**

The OnGuard custom script exit codes are comprised of **Success Codes** and **Failure Codes** as described below:

Success Codes (0 to 63)

The range available to Administrators to define their own Success Codes = 3(0x03) to 63(0x3F).

- Script executed successfully = 0 (0x00)
- Reboot (Reboot is required) = 2 (0x02)

Failure Codes (65 to 255)

The range available to Administrators to define their own Failure Codes = 65 (0x41) to 255 (0xFF).

• Script executed successfully but its exit code indicates failure = 64 (0x40)

OnGuard Agent Codes (256 onwards):

- Unknown error = 256 (0x100)
- Timeout: Script did not finish execution in expected time = 257 (0x101)
- Failed to read exit code of script = 258 (0x102)
- OnGuard failed to execute script = 259 (0x103)
- Script file not found = 260 (0x104)
- Script file did not pass validation checks = 261 (0x105)

- Failed to download script file = 262 (0x106)
- Execution level is set to "User" but the user is not logged on, so OnGuard was not able to launch the script = 263 (0x107)

# **OnGuard Global Agent Settings**

This section provides the following information:

- About Global Agent Settings
- Global Agent Settings Parameters for OnGuard Agents
- Global Agent Settings: Run OnGuard As Parameter

## **About Global Agent Settings**

Use the **Global Agent Settings** page to configure the global parameters for OnGuard agents.

- 1. Navigate to the Administration > Agents and Software Updates > OnGuard Settings page.
- 2. Click the **Global Agent Settings** link at the top-right corner.

The **Configure Global Agent Settings** page opens.

Figure 705: Configure Global Agent Settings Page

Configure Global Agent Settings		8
Name	Value	تا ت
1. Server Certificate Validation	= Required	Ť
2. Cache Credentials Interval(in days)	= 15	Ť
3. Enable to install VPN component	= false	Ξ
4. Click to add		
		Save Cancel

- 3. To add additional Global Agent Settings parameters, select **Click to add..**.
- 4. Name: Select the desired Global Agent Setting (see Table 379).
- 5. Value: Specify the appropriate value.
- 6. Repeat these steps as necessary for each additional setting, then click **Save**.

# **Global Agent Settings Parameters for OnGuard Agents**

Table 379 describes the **Global Agent Settings** parameters for OnGuard agents:

|--|

Parameter	Action/Description
Name	Allowed Subnets for Wired access: Add a comma-separated list of IP addresses or subnet addresses.
	<b>Allowed Subnets for Wireless access</b> : Add a comma-separated list of IP addresses or subnet addresses.
	<b>Cache Credentials Interval (in days):</b> Select the number of days the user credentials should be cached on OnGuard agents.
	<b>Delay to bounce after Logout (in minutes):</b> Specify the number of minutes that should elapse before OnGuard bounces the interface if OnGuard remains disconnected.
	<b>Enable OnGuard requests load-balancing:</b> Enable this option to balance the load of OnGuard authentication requests across W-ClearPass Policy Manager servers in a cluster.
	<b>Enable access over Remote Desktop Session:</b> Enable this option to allow OnGuard access through a Remote Desktop session.
	<b>Enable to hide Logout button:</b> Enable this option to hide the <b>Logout</b> button on OnGuard agent.
	Enable to install VPN component: Enable this option to install the OnGuard VPN component.
	<b>Enable to use Windows Single-Sign On</b> : Enable this option to allow use of a user's Windows credentials for authentication.
	<b>Keep-alive Interval (in seconds):</b> Specify a keep-alive interval for OnGuard agents. The connected OnGuard Agents periodically send heart-beat (Keep-Alive) messages to W-ClearPass Policy Manager. This interval is defined by the <b>Keep-alive Interval (in seconds)</b> parameter. The default value is <b>60</b> seconds.
	W-ClearPass uses Keep-Alive messages to:
	<ul> <li>Issue CoA (Change of Authorization) for a Session Restrictions Enforcement Profile if OnGuard Agent is disconnected:</li> </ul>
	Session-Check > Agent-Connection = Down
	<ul> <li>Post-Auth-Check &gt; Action = Disconnect</li> <li>For related information, see Session Restrictions Enforcement Profile on page 413.</li> </ul>
	<b>OnGuard Health Check Interval (in hours):</b> Specify the number of hours that OnGuard will skip health checks for healthy clients.
	<b>NOTE:</b> Note the following information when you set the <b>OnGuard Health Check Interval</b> parameter:
	Set this parameter if OnGuard mode is set to <i>health</i> only.
	<ul> <li>This parameter is valid only for wired and wireless interface types.</li> </ul>
	I his parameter is not applicable for the OnGuard Dissolvable Agent, VPN, and Other interface types.
	You can also specify the health-check interval in the <b>Agent Enforcement</b> profile ( <b>Configuration</b>

**Table 379:** Configure Global Settings Parameters (Continued)

Parameter	Action/Description					
	> Enforcement > Profiles > Add) to create different Agent Enforcement Profiles for different users.					
	<b>Run OnGuard As</b> : For details, see the next section, Global Agent Settings: Run OnGuard As Parameter.					
	<b>Server Certificate Validation</b> : Enables the W-ClearPass OnGuard Unified Agent to validate the W-ClearPass Server Certificate when it sends a WebAuth health request to W-ClearPass.					
	<ul> <li>Server Communication Mode: Based on the value of this attribute, OnGuard Agent will use the <i>IP address, HostName</i>, or <i>FQDN</i> (Fully Qualified Domain Name) to communicate with the W-ClearPass server.</li> <li>Select one of the following values: <ul> <li>IP</li> <li>Hostname</li> <li>FQDN</li> </ul> </li> </ul>					
	<b>Support Team Email Address:</b> Enter an email address that automatically populates the <b>To</b> field in the user's email client when they send logs.					
	<b>Use Current OS Language (Windows Only)</b> : Enables W-ClearPass OnGuard Agent to use the current user's display language, if supported, overriding the language selected at installation time. This parameter applies only to Windows clients.					
Value	Enter the value for the parameters selected in the <b>Name</b> drop-down.					

## **Global Agent Settings: Run OnGuard As Parameter**

You can configure OnGuard to run health checks even if a user is not logged in.

1. Navigate to Administration > Agents and Software Updates > OnGuard Settings.

The OnGuard Settings page appears.

2. Click Global Agent Settings.

The Global Agent Settings dialog appears.

## Figure 706: Global Agent Settings Dialog

Configure Global Agent Settings		8
Name	Value	Î
1. Server Certificate Validation	= Required	Ť
2. Cache Credentials Interval(in d	ays) = 15	Ť
3. Enable to install VPN compone	nt = false	Ē
4. Run OnGuard As	= Agent	<b>–</b> 🗄 🖶 🖶
5. Click to add	Agent	
	BothServiceAndAgent	Save Cancel

- 3. Click Click to add....
- 4. Name: Select Run OnGuard As.

5. Value: Select the appropriate option as described in Table 380.

Table 380 describes the available values for the **Run OnGuard As** parameter.

6. Click Save.

Value	Description
Agent	Health checks are performed by the OnGuard Agent after the user logs in to the client.
Service	OnGuard Agent performs health checks as soon as the client boots up, that is, even before the user logs in to the client. When a user logs in to the client, the user can view the most recent health check results via the OnGuard Agent user interface. The user can perform health checks again by clicking the <b>Retry</b> button. For details, see the next section, Limitations for the Run OnGuard As Parameter.
BothService AndAgent	When the user is not logged in to the client, the ClearPass OnGuard Agent service performs health checks. As soon as the user logs in to the client, the W-ClearPass OnGuard Agent service stops health checks and the OnGuard Agent user interface initiates health checks.

### **Table 380:** Global Agent Settings: Run OnGuard As Parameters

## Limitations for the Run OnGuard As Parameter

When the Run OnGuard As parameter is set to Service, the following limitations pertain:

- 1. In **Service** mode, OnGuard always runs in **Health Only** mode; that is, OnGuard always sends the client's MAC Address as User Name.
- 2. If a user is not logged in, some of the health checks and auto-remediation may fail in **Service** mode. These health checks are user-level checks, such as Registry Keys (HKCU), Processes, and Installed Applications (user applications).
- 3. When OnGuard Agent is running in **Service** mode, the OnGuard user interface is used only to display messages and provide the **Retry** button (to perform health checks).
- 4. The **Enable to Hide Quit Option** does not have any effect in **Service** mode as the **Quit** button is only for exiting the OnGuard user interface.

# **Using W-ClearPass Dictionaries**

This section provides the following information:

- RADIUS Dictionary on page 685
- TACACS+ Services Dictionary on page 686
- Device Fingerprints Dictionary on page 688
- Dictionary Attributes on page 689
- Applications Dictionaries on page 934
- Configuring Endpoint Context Server Actions on page 614

This chapter contains the following information:

- About the Cluster Update Tool
- About the Cluster Upgrade Tool

# **About the Cluster Update Tool**

This section provides instructions for updating a W-ClearPass cluster with Patch and Skin releases using the Cluster Update tool.

The Cluster Update tool automates the process of updating your W-ClearPass cluster. The cluster Publisher node is updated first. You can select one or more Subscriber nodes to be updated automatically after the Publisher update is complete.

After you initiate the Cluster Update, no manual actions are required until the Publisher and all the selected Subscriber nodes have been updated.

This section includes the following information:

- About the Cluster Update Feature
- Before Updating the Cluster
- Updating the Cluster
- Viewing Update Status

# About the Cluster Update Feature

The Cluster Update feature performs the following actions:

• Copies the update image to the selected Subscriber nodes.

Subscriber nodes copy the update image over an HTTPS connection to the Publisher.

If you want to avoid the copy on one or more Subscriber nodes, log in to the Subscriber and trigger a download of the update image in the Update portal; alternatively, upload the update image through the Update Portal before initiating the cluster update.

- The Publisher is updated and rebooted (reboot is initiated only if it is mandatory).
- After the Publisher update completes, the Update utility will be accessible again to review progress and log messages.
- The Cluster Update is now initiated on the selected Subscriber nodes; after completion, the Subscriber nodes are rebooted (reboot is initiated only if it is mandatory).
- Where possible, multiple Subscriber nodes are updated in parallel.
- After all selected Subscriber nodes have been updated, you can select and trigger a Cluster Update for any additional Subscriber nodes.

## Time Required for Subscriber Update

The time required for a Subscriber nodes update depends on the following factors:

- Hardware or Virtual Appliance model. In the case of Virtual Machine installations, update times vary significantly based on the IOPS (I/O per second) performance of your virtual machine infrastructure.
- For Subscriber nodes, bandwidth and latency of the network link between the Subscriber and Publisher.

# **Before Updating the Cluster**

Before updating the W-ClearPass cluster, complete the following tasks:

- 1. Before starting the Cluster Update, plan for sufficient downtime and review the Release Notes for the current W-ClearPass Policy Manager release.
- 2. Confirm that Relevant Patch updates are available under software updates before starting the cluster update. Please download the patches either from Webservice or by uploading directly to Software Updates.



Only patches listed under Software Updates are shown in the Cluster Update.

- 3. Confirm that your Cluster sync and replications are fine before starting the Cluster Update.
- 4. When a particular node's version information is set to "UNKNOWN", it means the Publisher is not able to contact the remote node. (If a node has been disabled and gone out of sync, the Cluster Update Interface might not detect the disabled status until the patch failure has occurred, after which the failed/inaccessible node is marked as UNKNOWN).

Confirm the status of the cluster sync and service status of "Async network services" in such cases.

5. In virtual machine environments, W-ClearPass Policy Manager Virtual Machine host date/time settings should be in sync with that of the VMware vSphere, Microsoft Hyper-V server, or KVM hypervisor that is hosting the instance. Otherwise, you might see inconsistent data in "Time Taken" columns of the Update Interface.

## **Updating the Cluster**

To update the cluster:

1. Navigate to Administration > Agents and Software Updates > Software Updates > Cluster Update.

#### Figure 707: Cluster Update

Administration » Agent	s and Softw	are Updates » Software	Updates » Cluste	r Update				
Cluster Update								
		Latest ClearPass	; Update(s) is no	t present. D	ownload the Update(s) fror	n Software Up	dates Portal.	
Update Info					Current/Previous Updat	e Steps		
Update Image Name				Ψ.	Update Image Name		Not Executed	
Update type		-			Steps		Status	Time taken(HH:MM:SS)
Release comments		-			Copy update image to sub	scribers	Not Executed	-
Size(GB)		-			Update Publisher		Not Executed	-
Reboot required		-			Update selected subscribe	ers	Not Executed	-
Database Info								
Config DB Size	0.04 GB							
Publisher Details								
Server Name		Management IP	Version	Zone	Insight(Size)	Last Step	Update Stat	us View Logs
665_PTU_HYPV		10.	6.6.5.92514	default	Disabled (0.01 GB)	-	-	View Logs
Subscriber Details								
# Server Name		Management IP	Version	Zone	Insight(Size)	Last Step	Update Stat	us View Logs
< Back to Software	<u>Updates</u>							

2. Before you start the update, verify that the W-ClearPass update is downloaded and available in the Software Updates portal.

If the update is not available, the Cluster Update page displays the following message advising you to download it:

Latest ClearPass Update(s) is not present. Download the Update(s) from Software Updates Portal.

3. If you are prompted to log in, use your W-ClearPass Policy Manager administrator credentials. The **Cluster Update** page opens.



Update Info				Current/Previous Upo	late Steps –		
Update Image Name Dummy Patch 3 for ClearPass 6.6.0 with services restart			Update Image Name		Dummy Patch 1 for ClearPass 6.6., No Reboot enabled		
Update type	Patch	<u>Relea</u>	se Notes	Steps		Status	Time taken(HH:MM:SS)
Release comments	Dummy Patch 3 for ClearPa services	ss 6.6.0, with rest	tart of	Copy update image to su	bscribers	Completed	00:00:17
Size(GB)	0.00 GB			Update Publisher		Completed	00:01:02
Reboot required	No			Update selected subscrib	ers	Completed	00:02:02
Publisher Details							
Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Update St	atus View Logs
vm-655	10.	6.6.0.79478	default	Enabled (0.01 GB)	-	-	View Logs
Subscriber Details							
# Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Update St	atus View Logs
1. VM-654	10.	6.6.0.79478	default	Disabled (0.01 GB)	-	-	View Logs

This page includes the information described below in Table 381.

Table 381: Information on the Cluster Update	Page
--	------

Field	Description			
Update Info	Describes the patch update details, provides a link to the Release Notes, includes release-specific comments, and specifies if a reboot is required for the patch.			
Database Info	Shows the size of the Configuration database.			
Publisher Details	Information for the Publisher and for all Subscriber nodes in the cluster. Information includes the management IP address, version number, zone, Insight database size.			
Subscriber Details	last update step completed, and update status.			
Update Steps	During the cluster update, this area shows the status of each stage in the process. A each stage completes, it shows how long it took to complete.			
View Logs	In each Publisher and Subscriber row, this link provides detailed status and log messages for each update stage.			

4. Select the **Update Image Name** from the drop-down list.

When the update is available locally and all Subscriber nodes have been patched, the **Start Update** link is available in the upper-right corner.

### 5. Click Start Update.

The Start Cluster Update window opens.



Start Cluster Update			0
Publisher Details			
Management IP	Server Name	Version	Zone
10.	vm-655	6.6.0.79478	default
Note: Publisher has not been upo	lated; it will be update	ed with any selected s	ubscribers
Subscriber Details			
Select subscribers to update:			
# 🗌 Management IP	Server Name	Version	Zone
1. 🗌 10.	VM-654	6.6.0.79478	default
Install Option			
Force install patch update:			
			Undate Close
			opuate close



You can update the entire cluster or just a subset of Subscriber nodes.

- 6. In the Start Cluster Update window, use the check boxes to select the Subscriber nodes to update.
- 7. To force the update, select **Force install patch update** under **Install Option**.
- 8. Click Update.

This initiates the automated update process. No further manual steps are required until all selected Subscriber nodes have been updated. The Publisher is always updated and rebooted first.

The Cluster Update page will not be available while the Publisher is rebooted. When the Publisher update is complete, you can use the Cluster Update page to monitor update progress.

## **Viewing Update Status**

After the Publisher Update is complete, you can monitor the Update status of the Subscriber nodes at **Administration > Agents and Software Updates > Software Updates > Cluster Update**.

There are two ways to monitor the update's progress:

1. On the **Cluster Update** page, progress indicators in the **Update Steps** area show the status of some of the main steps.

Indicators in the **Publisher Details** and **Subscriber Details** areas also show when the Publisher or each subscriber is in progress or completed.

When the update is complete, these areas should show a successful update status for the Publisher and every subscriber.

Figure 710: Status Indicators in the Update Steps Area

				U	pdate in pr	ogress for 2 node(s)				
Update Info						Current/Previous Upda	ate Steps			
Update Image Name	MySQL driver updates			~	Update Image Name	MySQL driver up		pdates		
Update type	Patch Release Notes				se Notes	Steps		Status	Time	taken(HH:MM:S
Release comments	MySQL driver updates				Copy update image to su	ubscribers	Completed	00:00:	17	
Size(GB)	0.00 GB				Update Publisher		🥙 In Progress	-		
Reboot required	Yes					Update selected subscrit	bers	Not Executed	÷7.	
Database Info										
Config DB Size	0.03 GB									
Publisher Details —										
Server Name		Manage	ment IP	Version	Zone	Insight(Size)	Last Step	Update	Status	View Logs
		10.		6.6.0.79829	default	Disabled (0.01 GB)	Update	😤 In Pro	ogress	View Logs
VM-206										
VM-206 Subscriber Details										
VM-206 Subscriber Details # Server Name		Manage	ment IP	Version	Zone	Insight(Size)	Last Step	Update	Status	View Logs

If you navigate to another page, and then navigate back to the Software Updates page, a status link will be provided.

Figure 711: In Progress Status Link

Administration » Agen Software Upda	ts and Software Update <b>tes</b>	One or more node in cluster is under upgrade/updat s » Software Updates	e ** Cluster Upgrade ** Cluster Update
Subscription ID	You are not sign	ed up for live updates; enter your Subscription ID and save.	- obser opdate
Subscription ID:			
			Save Reset

Clicking the link takes you back to the **Cluster Update** page.

 For detailed progress information, click the View Logs button in the Publisher's or Subscriber's row. The Logs window opens. This window includes tabs for the Download, Upgrade, Reboot, and Onboot logs.

You can view detailed status in these logs during and after the update.



This option is not available while the Publisher is rebooted and data migration is in progress. It is available again when the Publisher update is complete.



logs							
Server				MySQL driver upda	tes Update St <mark>e</mark> ps		
Server Name:	ver Name: VM-206			Name	Status	Time taken(HH:MM:SS)	
Management IP:	10.			Download	Completed	00:00:02	
Version:	6.6.0.79829			Update	Completed	00:01:03	
Cluster Role:	ter Role: Publisher			Reboot	🔅 In Progress	*	
Zone: default				Onboot	-		
Insight(Size):	Disabled (0.01	GB)					
			574 ( SIII				
Download	Update Rel	boot	Onboot				
og Filename: 1-Update-2016-02-23-18-0		03-46.log					
Installing Extracting INFO: Prep INFO: Runn INFO: App INFO: Reac INFO: Runn INFO: Pato Time taken	g patch from g patch paring ning pre-ins lying patch ording patch ning post-in ching comple n to install	m=CPPM  h nstall ete wi l this	scripts scripts th status - patch is 0	0821-mysql-support-6 0 minute(s) and 1 seco	6-patch.bin ond(s).		
Exiting w	ith O					Cie	

oys					
Server			MySQL driver upda	tes Update Steps	
Server Name:	VM-206		Name	Status	Time taken(HH:MM:SS)
Management IP:	10.		Download	Completed	00:00:02
/ersion:	6.6.0.79829		Update	Completed	00:01:03
Cluster Role:	Publisher		Reboot	Completed	00:05:40
Zone:	default		Onboot	Completed	00:07:03
Insight(Size):	Disabled (0.01 GB)				
		<b>a t a b</b>			
Download	update Reboot	UNDOOL			
.og Filename:	1-Upload-2	2016-02-23-18-0	3-29.log		
Node is r Publisher Publisher	eachable. Node: Backup of Node: Backup of	executables executables	started. completed.		
Update in	age download star	cted.			

# **About the Cluster Upgrade Tool**

This section includes the following information:

- Cluster Upgrade Process Overview
- Before You Upgrade
- Installing the Cluster Upgrade Tool
- Launching the Cluster Upgrade Tool
- Upgrading the W-ClearPass Cluster

- Viewing Upgrade Status
- Steps in the Upgrade Tool's Automated Workflow
- Troubleshooting Tips

## Introduction

This section provides instructions for upgrading a W-ClearPass cluster using the Cluster Upgrade Tool.

The Cluster Upgrade Tool is a simple user interface that automates the upgrade procedure for a W-ClearPass cluster. When the Upgrade is initiated, no manual actions are required until the Publisher and all selected Subscribers have been upgraded.

This release of the tool can be used to upgrade W-ClearPass 6.3.6, 6.4.7, 6.5.x, and 6.6.x systems to W-ClearPass 6.6. It cannot be used to upgrade to an earlier version of the Cluster Upgrade Tool.

If you have an earlier version of the Cluster Upgrade Tool already installed, you can install this version directly over the earlier version of the tool; no cleanup steps are needed.

# **Cluster Upgrade Process Overview**

These tasks summarize the Cluster Upgrade process:

- 1. Download the upgrade image to the **Software Updates Portal**.
- 2. Install the Cluster Upgrade Tool (see Installing the Cluster Upgrade Tool).
- 3. Launch the Cluster Upgrade Tool and specify the Subscriber nodes to be upgraded (see Launching the Cluster Upgrade Tool).
- 4. Initiate the Upgrade procedure (see Upgrading the W-ClearPass Cluster). The Cluster Upgrade tool automatically performs the upgrade.
- 5. After the upgrade, verify that the Publisher and all Subscriber nodes in the cluster are back in sync and all services are accessible (see Viewing Upgrade Status).



Cloning a virtual machine to facilitate a W-ClearPass deployment is not recommended or supported.

## **Before You Upgrade**

Before you begin the cluster upgrade process, ensure that the following tasks have been completed:

- 1. Review this section and the latest Release Notes for W-ClearPass 6.6.
- 2. Plan for adequate downtime for the upgrade.

Use the upgrade time estimates in Sample Times Required for Upgrade on page 728 as a guide.

- 3. Install the Cluster Upgrade Tool on the Publisher node of your 6.3.6, 6.4.7, 6.5.x, and 6.6.x version.
- 4. Before installing the Cluster Upgrade Tool on the Publisher, verify that W-ClearPass services are up and running on both the Publisher and all Subscriber nodes. Verify again after installing the tool.
- 5. If the cluster password contains special characters, change it temporarily to only use alphanumeric characters (letters and numbers) before installing this patch.

You can change the cluster password back to the old password after the cluster upgrade completes.

6. HTTP, HTTPS, and SSH port traffic must be allowed between the cluster nodes. This is required in order for the tool to be able to communicate between nodes.

Verify that the following ports are in an open state between the cluster nodes:

Port 80 (HTTP)

- Port 443 (HTTPS)
- Port 22 (SSH)
- 7. Confirm that the Publisher node and all Subscriber nodes in the cluster are in sync before starting the upgrade.
- 8. On the Software Updates page, enter the Subscription ID.
- 9. On the Publisher node, download the W-ClearPass 6.6 upgrade image from the **Software Updates** portal (see Software Updates and OnGuard Settings on page 693).

The Upgrade tool automates the process of copying over the upgrade image to the selected subscribers in the cluster.

- 10. If you are upgrading on a reverted system (retrying an upgrade), you will need to replace the contents of certain directories first before triggering the new upgrade. Please contact Support (see Contacting Support on page 1), who will assist you with the following tasks:
  - a. Copying the contents of the /var/avenda/platform/store/updates/backup/\* directory to the /var/avenda/platform/store/updates/ directory.
  - b. Clearing the contents of the /var/avenda/tips/upgrade/db/\* directory.
  - c. Restarting the **cpass-admin-server** on the Publisher.
- 11. When a particular node's version information is set to "UNKNOWN," it means the Publisher is not able to contact the remote node.

If a node has been disabled and gone out of sync, the Cluster Upgrade interface might not detect the status until the patch failure has occurred, after which the failed or inaccessible node is marked as UNKNOWN.

In such cases, confirm the status of the cluster sync and the service status of **Async network services** (navigate to the **Administration** > **Server Manager** > **Server Configuration** > **Service Parameters** page, then select **Async network services** from the Select Service drop-down).

 In virtual machine environments, W-ClearPass Policy Manager virtual machine host date and time settings should be in sync with that of the VMware vSphere Hypervisor server, Microsoft Hyper-V server, or KVM hypervisor server that is hosting the instance. Otherwise, you might see inconsistent data in "Time Taken" columns of the Upgrade interface.

# Installing the Cluster Upgrade Tool

The Cluster Upgrade Tool is released as separate patches for each of the W-ClearPass 6.3.6, 6.4.7 and 6.5.\* versions. It can be downloaded and installed either through Policy Manager's Software Updates portal or from the Dell Support Center (<u>https://download.dell-pcw.com</u>).



The Upgrade Tool can only be installed on the Publisher node.

To install the Upgrade Tool through the Software Updates Portal:

- 1. Log in to W-ClearPass Policy Manager on the Publisher and navigate to **Administration > Agents and Software Updates > Software Updates**.
- 2. If you have not already entered the **Subscription ID**, do so now.
- In the row for the W-ClearPass Cluster Upgrade Tool patch, click the **Install** button.
   When the installation is complete, the Admin service will be restarted. You do not need to reboot.
- 4. To review the Release Notes for the tool, click the patch's row.

The More Information window opens.

5. Click the **Release Notes URL** link.

The Support Center's **Release Notes** page opens in a new tab.
### Figure 713: The Link to the Cluster Upgrade Tool Release Notes

Firmware & Pa	atch Updates							
Update Type	Name	Version	Size (MB)	Update Released	Las	t Checked	Status	Delete
Upgrade	W-ClearPass Upgrade version 6.5.0.71095 <sup>*</sup>	More Info	ormation		8	/08/18 12:51:07	Download	-
Upgrade	W-ClearPass Upgrade version 6.4.0.66756 <sup>*</sup>	Update:	: Cluster Upgrade	Tool for W-ClearPass 6	.5.0	/08/18 12:51:07	Download	-
Patch	Dell Leap second Fix Patch <sup>*</sup>	. Upgrade	s Version 2			/08/18 12:51:07	Download	-
Patch	W-ClearPass Patch - Support DER format upgrade and update images in CLI	- Descrip	tion: This tool a	automates the process arPass cluster Install	of	/08/18 12:51:07	Download	-
Patch	Cluster Upgrade Tool for W-ClearPass 6.4.0 Upgrades <sup>+</sup>	. patch on upgrade	the Publisher and your cluster.	launch the Upgrade Too	to	/08/18 12:51:07	Download	-
Patch	Cluster Upgrade Tool for W-ClearPass 6.5.0 Upgrades Version 2 <sup>+</sup>	Release	• Notes URL: <u>Click</u>	Here		/08/18 12:51:07	Install	Delete
		$\frown$		Close				Import Updates
* Needs Restart								

#### \* Needs Restart + Restarts Administration UI

### If the Publisher Is Not Set Up

To install the Upgrade Tool if the Publisher is not set up to display available updates:

- 1. On the Dell Support Site (https://download.dell-pcw.com), manually download the Cluster Upgrade Tool.
- 2. On the Publisher's Software Updates portal, use the Import Updates link to upload it.
- 3. Install the Upgrade Tool as described above.

### Launching the Cluster Upgrade Tool

After the Cluster Update Tool is installed, you can launch the Cluster Upgrade tool either from the Software Updates portal or through your Web browser.

To launch the Cluster Upgrade Tool from the Software Updates portal:

- In W-ClearPass Policy Manager, navigate to Administration > Agents and Software Updates > Software Updates.
- 2. In the upper-right of the page, click **Cluster Upgrade**.

The **Cluster Upgrade** page opens.

### An Alternative Way to Open the Upgrade Tool

An alternative way to open the tool is as follows:

- In W-ClearPass Policy Manager, navigate to Administration > Agents and Software Updates > Software Updates.
- 2. In the Firmware & Patch Updates area, click the row of the W-ClearPass Cluster Upgrade Tool patch.
- 3. In the More Information window that opens, click the Upgrade Tool link.

Figure 714: The Link to the Cluster Upgrade Tool

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Tilliniware of Fe	aten opuates							
Update Type	Name	Version	Size (MB)	Update Released	Las	Checked	Status	Delete
Upgrade	W-ClearPass Upgrade version 6.5.0.71095 <sup>*</sup>	More Infe	ormation		8	/08/18 12:51:07	Download	-
Upgrade	W-ClearPass Upgrade version 6.4.0.66756 <sup>*</sup>	Update	: Cluster Upgrade	Tool for W-ClearPass 6	.5.0	/08/18 12:51:07	Download	-
Patch	Dell Leap second Fix Patch*	_ Upgrade	s Version 2			/08/18 12:51:07	7 Download	-
Patch	W-ClearPass Patch - Support DER format upgrade and update images in CLI	- Descrip	tion: This tool	automates the process	of	/08/18 12:51:07	7 Download	-
Patch	Cluster Upgrade Tool for W-ClearPass 6.4.0 Upgrades <sup>+</sup>	. patch or upgrade	the Publisher and vour cluster.	I launch the <u>Upgrade Too</u>	d to	/08/18 12:51:07	Download	-
Patch	Cluster Upgrade Tool for W-ClearPass 6.5.0 Upgrades Version 2 <sup>+</sup>	Release	• Notes URL: <u>Clic</u>	k Here		/08/18 12:51:07	7 Install	Delete
		-		Close				Import Updates
* Needs Restart + Restarts Administra	ation UI				_			

### **Opening the Tool Via Your Web Browser**

To open the Cluster Upgrade Tool directly through your Web browser:

- 1. Enter https://<W-ClearPass-Publisher-IP-address>/upgrade in your browser's address bar.
- 2. If you are prompted to log in, use your W-ClearPass Policy Manager administrator credentials. The **Cluster Upgrade Utility** page opens.

Figure 715: The Cluster Upgrade Utility Page

Cluster Upgrade Utility							
Upgrade Info				Upgrade Steps			
Upgrade Image Name	-			Steps		Status	Time taken(HH:MM:SS)
Release comments	* ·			Prepare subscribers		Completed	00:01:10
Size(GB)	-			Copy upgrade image to subscribers		Not Executed	-
Database Info				Upgrade Publisher		Not Executed	-
Config DB Size	0.27 GB			Upgrade selected subscribers		Not Executed	-
Publisher Details							
Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Upgrade Status	View Logs
VM-206	10.	6.3.5.66826	default	Disabled (0.03 GB)		-	View Logs
Subscriber Details							
# Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Upgrade Status	View Logs
1. VM-207	10.	6.3.5.66826	default	Enabled (0.01 GB)	-	-	View Logs
2. VM-209	10.	6.3.5.66826	default	Disabled (0.01 GB)	÷		View Logs

This page includes the information described below in Table 382.

Table 382:	Information	on the	Cluster L	Ipgrade	Utility Page
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Field	Description
Upgrade Info	Describes the upgrade image's name and size, provides a link to the Cluster Upgrade Tool Release Notes, and includes release-specific comments.
Publisher Details	Information for the Publisher and for all Subscriber nodes in the cluster. Information includes the management IP address, version number, zone, Insight database size, last upgrade step completed, and upgrade status.
Subscriber Details	
Database Info	Shows the size of the Configuration database.
Upgrade Steps	During the cluster upgrade, this area shows the status of each stage in the process. As each stage completes, it shows how long it took to complete.
View Logs	In each Publisher and Subscriber row, this link provides detailed status and log messages for each upgrade stage.
Help	Briefly describes the actions performed by the tool.

3. If the cluster password contains special characters, change it temporarily to only use alphanumeric characters (letters and numbers) before installing this patch.

The cluster password can be changed back to the old password after the cluster upgrade completes.



Cluster Upgrade	Utility						
	Please make sure Cluster I	Password doesn't co	ontain special cl	aracters like (@ : /) before sta	rting Upgrade fro	m Cluster Upgrade Tool.	
Upgrade Info				Upgrade Steps			
Upgrade Image Name	-			Steps		Status	Time taken(HH:MM:SS)
Release comments	-			Prepare subscribers		Completed	00:01:18
Size(GB)	-			Copy upgrade image to subsc	ribers	Not Executed	-
Database Info				Upgrade Publisher		Not Executed	-
Config DB Size	0.04 GB			Upgrade selected subscribers		Not Executed	-
Publisher Details							
Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Upgrade Status	View Logs
VM-6-56	10.	6.5.5.78974	default	Disabled (0.01 GB)	-	-	View Logs
Subscriber Details —							
# Server Name	Management IP	Version	Zone	Insight(Size)	Last Step	Upgrade Status	View Logs
1. VM-6-57	10.	6.5.5.78974	default	Disabled (0.01 GB)	-	-	View Logs

**Figure 717:** *More Information > Special Characters Note* 

Firmware & Pa	atch Updates	More Information 8
Update Type	Name	<b>Update:</b> ClearPass Cluster Upgrade Tool for 6.6.0
Upgrade	ClearPass Upgrade version $6.6.0.79478^*$	Upgrades.
Patch	ClearPass Cluster Upgrade Tool for 6.6.0 Upgrades. <sup>+!</sup>	<b>Description:</b> This tool automates the process of
		patch on the Publisher and launch the <u>Upgrade Tool</u> to upgrade your cluster
* Needs Restart + Restarts Administra ! Last Installed, availa	tion UI Ible for Re-Install	<b>Note</b> - If the cluster password contains special characters, please change it temporarily to only use alpha-numeric characters (letters and numbers) before installing this patch. The cluster password can be changed back to the old password after the cluster upgrade completes.
		Release Notes URL: <u>Click Here</u>
		Close

### Upgrading the W-ClearPass Cluster

To upgrade the W-ClearPass cluster:

- 1. Navigate to Administration > Agents and Software Updates > Software Updates > Cluster Upgrade.
- 2. Before you start the upgrade, verify that the W-ClearPass 6.6 Upgrade Image is downloaded and available in the Software Updates portal.

If the upgrade image is not available, the **Cluster Upgrad**e page displays a message advising you to download it.

#### Figure 718: The Message Advising that the Upgrade Image Must Be Downloaded

Upgrade Info —					Upgrade Steps				
nage Name	-				Steps		Status	Time take	n(HH:MM:SS
lease comments	-				Prepare subscribers		Not Executed	-	
ze(GB)	-				Copy upgrade image to	subscribers	Not Executed	-	
. ,					Upgrade Publisher		Not Executed	-	
Database Info —					Upgrade selected subs	ribers	Not Executed	-	
onfig DB Size	0.06 GB								
	0.00 00								
Publisher Details									
Publisher Details Gerver Name		Management IP	Version	Zone	Insight(Size)	Last Step	Upgrade	Status V	liew Logs
ublisher Details erver Name		Management IP -	Version -	Zone	Insight(Size)	Last Step	Upgrade -	Status V	<b>'iew Logs</b> View Logs
ublisher Details erver Name ubscriber Detai	ls	Management IP -	Version -	Zone -	Insight(Size) -	Last Step	Upgrade -	Status V	<b>View Logs</b>

3. When you open the Cluster Upgrade Tool, it immediately prepares the subscribers for upgrade by automatically installing the required additional API support.

This is a background process and does not require any actions from the user. A progress indicator is shown during this stage.



To install the patch for API support on Subscriber nodes, these nodes must be able to access the Publisher over HTTP, or they must be able to access the publisher over HTTPS using its host name and validate the certificate that is presented (that is, trust the issuer and match the host name in the certificate Common Name (CN)).

When the 6.6 upgrade image is available locally and all Subscriber nodes have been patched, the **Start Upgrade** link is available (in the upper-right corner).

4. Click Start Upgrade.

The Start Cluster Upgrade window opens.

#### Figure 719: The Start Cluster Upgrade Window

Start Cluster Upgrade				8
Publisher Details				
Management IP	Server Name	Version	Zone	
10.	HW-210	6.3.6.67943	default	
Note: Publisher has not been upgra	aded; it will be upgra	ded with any selecte	ed subscribers	
Subscriber Details				
Select subscribers to upgrade:				
# Management IP	Server Name	Version	Zone	
1. 🗌 10.	HW-500-227	6.3.6.67943	default	
2. 🗌 10.	VM-5235	6.3.6.67943	default	
3. 🗌 10.	VM-5241	6.3.6.67943	default	
4. 🗌 10.	VM-5242	6.3.6.67943	default	
5. 🗌 10.	VM-6-63	6.3.6.67943	default	
6. 🗌 10.	VM-6-64	6.3.6.67943	default	
7. 🗌 10.	VM-6-65	6.3.6.67943	default	
Database options				
LogDB backup and restore options:	Access tracker reco	rds are backed up but	will not be restored 🗸	
	Do not backup acce	ss tracker records	wiil not be restored	A

You can upgrade the entire cluster or just a subset of Subscriber nodes.

- 5. In the **Start Cluster Upgrade** window, use the check boxes to select the Subscriber nodes to upgrade.
- 6. In the LogDB backup and restore options drop-down list:
  - a. If you need a backup of the Access Tracker records to potentially restore after upgrade, select **Access tracker records are backed up but will not be restored**.

This option will increase the overall upgrade time.

- b. If you do not need a backup of the Access Tracker records, select **Do not back up access tracker records.**
- 7. Click Upgrade.

The Upgrade Tool begins the automated upgrade process.

No further manual steps are required until all selected subscribers have been upgraded. For information on the automated process, see Steps in the Upgrade Tool's Automated Workflow on page 727.

The Publisher is always upgraded and rebooted first. The Upgrade Tool will not be available while the publisher is rebooted and data migration is in progress.

- 8. When the Publisher upgrade is complete, navigate to the **Cluster Upgrade Utility** page to monitor upgrade progress, as described in Viewing Upgrade Status on page 726.
- 9. After a successful upgrade, confirm that all the Subscriber nodes in the cluster are back in sync and all the services are accessible.
- 10. Verify that any preexisting Standby Publisher settings are restored:

Navigate to: Administration > Server Manager > Server Configuration > Cluster-Wide Parameters link > Standby Publisher tab.

### **Viewing Upgrade Status**

After the Publisher Upgrade is complete, you can monitor the Upgrade status of the Subscriber nodes at **Administration > Agents and Software Updates > Software Updates > Cluster Upgrade**.

The tool provides two ways to monitor the upgrade's progress:

1. On the **Cluster Upgrade** page, progress indicators in the **Upgrade Steps** area show the status of some of the main steps.

Indicators in the **Publisher Details** and **Subscriber Details** areas also show when the Publisher or each Subscriber node is in progress or completed.

When the upgrade is complete, these areas should show a successful upgrade status for the Publisher and every Subscriber node.

Upgrade Steps       ease Notes       features       Prepare subscriber       Copy upgrade image       Upgrade Publisher       Upgrade selected s	e to subscribers	Status Completed Completed K In Progress	Time taken(HH:MM:S 00:00:00 00:00:02 -
features Steps features Prepare subscribers Copy upgrade image Upgrade Publisher Upgrade selected s	e to subscribers	Status Completed Completed K In Progress	Time taken(HH:MM:S 00:00:00 00:00:02 -
features Prepare subscribers Copy upgrade imag Upgrade Publisher Upgrade selected s	e to subscribers	Completed Completed In Progress	00:00:00 00:00:02 -
Copy upgrade imag Upgrade Publisher Upgrade selected s	e to subscribers	Completed % In Progress	00:00:02
Upgrade Publisher Upgrade selected s	the sufficient	🌼 In Progress	-
Upgrade selected s	de a colta a con		
	IDSCRIDERS	Not Executed	-
Zone Insight(Siz	e) Last Step	Upgrade	Status View Logs

Figure 720: Status Indicators in the Upgrade Steps Area

If you navigate to another page, and then navigate back to the Software Updates page, a status link will be provided.

#### Figure 721: In Progress Status Link

Administration » Agents an	One or more node in cluster is under upgrade/update     Software Updates > Software Updates	
Software Updates		Cluster Upgrade
	You are not signed up for live updates; enter your Subscription ID and save.	
Subscription ID		
Subscription ID:		
		Save Reset

Clicking the link takes you back to the **Cluster Upgrade** page.

2. For detailed progress information, click the **View Logs** button in the Publisher's or Subscriber's row.

The **Logs** window opens. This window includes tabs for the **Patch**, **Download**, **Upgrade**, **Reboot**, and **Onboot** logs.

You can view detailed status in these logs during and after the upgrade.



This option is not available while the Publisher is rebooted and data migration is in progress. It is available again when the Publisher upgrade is complete.

Name       Status       Time taken(HH:MM:SS)         Server Name:       VM-207         Management       10.         P:       10.         Patch       Completed       00:02:20         Download       © Completed       00:08:21         Cluster Role:       Publisher       Onboot       © Completed       00:05:19         Onboot       © Completed       00:08:08       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Patch       Iseachable.       Patch       Iseachable.       Patch       Iseachable.         Patch       Iseachable.       Patch       Iseachable.       Patch       Iseachable.         Patch       Ise					Tasks		
Perch Walle.       VH 207         Anagement       10.         Perch       Completed       00:02:20         Anagement       10.         Perch       Completed       00:02:20         Download       Completed       00:00:49         Upgrade       Completed       00:08:21         Reboot       Hata migration       Completed       00:08:21         Onboot       Completed       00:08:08       00:08:08         Patch       Download       Upgrade       Completed       00:08:08         Patch       Download       Upgrade       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Completed       00:08:08         Onboot       Completed       00:08:08       Reboot       Reboot       Reboot       Reboot         Onboot       Completed       00:08:08       Reboot       Reboot <th>Sonvor Namo:</th> <th>VM-207</th> <th></th> <th></th> <th>Name</th> <th>Status</th> <th>Time taken(HH:MM:SS)</th>	Sonvor Namo:	VM-207			Name	Status	Time taken(HH:MM:SS)
Download       Ocmpleted       00:00:49         Version:       6.6.0.79478         Cluster Role:       Publisher         Zone:       default         nsight(Size):       Enabled (0.01 GB)         Patch       Download       Upgrade         Reboot + data migration       Completed       00:05:19         Onboot       Completed       00:08:08         Patch       Download       Upgrade       Reboot         Onboot       Completed       00:08:08    Patch install started. system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p2016-02-08 18:08:55 http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis Connecting to 10.17.4.207:80 connected. HTTP request sent, awaiting response 200 GK Length: 14679 (14K) [application/zip] Saving to: & & & & & & & & & & & & & & & & & & &	lanagement	10			Patch	Completed	00:02:20
Arrsion:       6.6.0.79478         Cluster Role:       Publisher         Zone:       default         insight(Size):       Enabled (0.01 GB)         Patch       Download         Upgrade       Reboot         Onboot       Completed         00:08:21         Reboot + data migration       Completed         00:08:08             Patch       Download         Upgrade       Reboot         Onboot       Completed         Oo:08:08             Patch install started.         system update -i       http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-pt             -2016-02-08       18:08:55       http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis             -2016-02-08       18:08:55       http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis    Connecting to 10.17.4.207:80. HTTP request sent, awaiting response 401 Unauthorized Reusing existing connection to 10.17.4.207:80. HTTP request sent, awaiting response 200 OK Length: 14679 (14K) [application/zip] Saving to: & CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå	P:	10.			Download	Completed	00:00:49
Cluster Role:       Publisher         Zone:       default         insight(Size):       Enabled (0.01 GB)         Patch       Download         Upgrade       Reboot         Onboot       Completed         00:08:08           Patch         Download       Upgrade         Reboot       Onboot             Checking if patch is required.           Node is reachable.       Patch install started.         system update -i       http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-ptch.2016-02-08 18:08:55       -2016-02-08 18:08:55         http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis         Connecting to 10.17.4.207:80         Connecting to 10.17.4.207:80         HTTP request sent, awaiting response 200 OK         Length: 14679 (14K) [application/zip]         Saving to: & CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå	/ersion:	6.6.0.79478			Upgrade	Completed	00:08:21
Zone:       default       Onboot       Completed       Ontotal         Insight(Size):       Enabled (0.01 GB)       Completed       00:08:08         Patch       Download       Upgrade       Reboot       Onboot         .og Filename:       18-Patch-2016-02-08-18-07-41.log         Checking if patch is required.       Node is reachable.         Patch install started.       system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p         -2016-02-08       18:08:55-       http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis         -2016-02-08       18:08:55 onnected.       http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis         Connecting to 10.17.4.207:80       connected.       http: request sent, awaiting response 200 OK         HTPT request sent, awaiting response 200 OK       Length: 14679 (14K) [application/zip]       Saving to: & CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå	Cluster Role:	Publisher			Reboot + data migration	Completed	00:05:19
Insight(Size):       Enabled (0.01 GB)         Patch       Download       Upgrade       Reboot       Onboot         .og Filename:       18-Patch-2016-02-08-18-07-41.log         Checking if patch is required.       Node is reachable.         Patch install started.       system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p        2016-02-08       18:08:55       http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis         Connecting to 10.17.4.207:80       connected.       HTTP request sent, awaiting response 200 OK         HTTP request sent, awaiting response       200 OK       Length: 14679 (14K) [application/zip]         Saving to: åCPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå       Starte async-netd-apis-aruba-patch.zip.signedå	Zone:	default			Onboot	Completed	00.08.08
Download         Upgrade         Reboot         Onboot           og Filename:         18-Patch-2016-02-08-18-07-41.log           Checking if patch is required.         Node is reachable.           Patch install started.         system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p          2016-02-08         18:08:55         http://USERNAME:*password*@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis          2016-02-08         18:08:55         http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis           Connecting to 10.17.4.207:80         connected.         HTTP request sent, awaiting response 200 Unauthorized           Reusing existing connection to 10.17.4.207:80         HTTP request sent, awaiting response 200 OK         Length: 14679 (14K) [application/zip]           Saving to: & CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå         Saving to: & CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå	nsight(Size):	Enabled (0.01 GB)			UNDOOL	Completed	00.00.00
og Filename:       18-Patch-2016-02-08-18-07-41.log         Checking if patch is required.       Node is reachable.         Patch install started.       system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p        2016-02-08 18:08:55-       http://USERNAME:*password*@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis        2016-02-08 18:08:55-       http://USERNAME:*password*@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis         Connecting to 10.17.4.207:80       connected.         HTTP request sent, awaiting response       200 OK         Length: 14679 (14K) [application/zip]       Saving to: åCPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedå	Patch Do	woload Ungrade	Reboot	Onboo	t		
<pre>cog Filename: 18-Patch-2016-02-08-18-07-41.log Checking if patch is required. Node is reachable. Patch install started. system update -i http://USERNAME:PASSWORD@10.17.4.207/st ore/updates/CPPM-x86_64-20150220-update-async-netd-apis-aruba-p 2016-02-08 18:08:55- http://USERNAME:*password*@10.17.4.207/store/updates/CPPM-x86_64-20150220-update-async-netd-apis Connecting to 10.17.4.207:80 connected. HTTP request sent, awaiting response 400 Unauthorized Reusing existing connection to 10.17.4.207:80. HTTP request sent, awaiting response 200 OK Length: 14679 (14K) [application/zip] Saving to: &amp;CPPM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signed&amp;</pre>							
Checking if patch is required. Node is reachable. Patch install started. system update -i http://USERNAME:PASSWORD010.17.4.207/st ore/updates/CPFM-x86_64-20150220-update-async-netd-apis-aruba-j 2016-02-08 18:08:55 http://USERNAME:*password*010.17.4.207/store/updates/CPFM-x86_64-20150220-update-async-netd-apis- Connecting to 10.17.4.207:80 connected. HTTP request sent, awaiting response 401 Unauthorized Reusing existing connection to 10.17.4.207:80. HTTP request sent, awaiting response 200 OK Length: 14679 (14K) [application/zip] Saving to: âCPFM-x86_64-20150220-update-async-netd-apis-aruba-patch.zip.signedâ							
	Checking i	f patch is required.					
	Checking i Node is re Patch inst system up 2016-02- Connecting HTTP reque Reusing ex HTTP reque Length: 14 Saving to:	<pre>f patch is required. achable. all started. date -i http://USERNI 08 18:08:55 http:, to 10.17.4.207:80 st sent, awaiting res isting connection to st sent, awaiting res for (14% [applicatic aCPPM-x86_64-201502]</pre>	AME:PASSWOR //USERNAME: . connected sponse 4 10.17.4.20 sponse 2 on/zip] 20-update-a	D@10.17. *passwor 01 Unaut 7:80. 00 OK sync-net	4.207/st ore/updates/CPPM d*@10.17.4.207/store/upda horized d-apis-aruba-patch.zip.si	-x86_64-20150220-up tes/CPPM-x86_64-201 gnedâ	date-async-netd-apis-aruba- 50220-update-async-netd-api
	Checking i Node is re Patch inst system up 2016-02- Connecting HTTP reque Reusing ex HTTP reque Length: 14	<pre>f patch is required. achable. all started. date -i http://USERN. 00 18:08:55 http:, to 10.17.4.207:80 st sent, awaiting re: isting connection to st sent, awaiting re: 679 (14K) [applicati</pre>	AME: PASSWOR //USERNAME: . connected sponse 4 10.17.4.20 sponse 2 on/zip] 20-undto-2	D010.17. *passwor 01 Unaut: 7:80. 00 OK	4.207/st ore/updates/CPPM d*@10.17.4.207/store/upda horized	-x86_64-20150220-up tes/CPPM-x86_64-201	date-async-netd-apis-aruba 50220-update-async-netd-ap

#### Figure 722: Details Displayed on the Logs Window

### Steps in the Upgrade Tool's Automated Workflow

This section describes the steps that are automatically completed by the Cluster Upgrade Tool.

1. To prepare the Subscriber nodes for upgrade, a patch that provides required API support is automatically installed by the Upgrade Tool on every Subscriber.

The Cluster Upgrade Tool uses remote API calls to control and monitor upgrade progress on the Subscriber nodes.



To install the patch for API support on the Subscribers, Subscribers must be able to access the Publisher over HTTP, or they must be able to access the Publisher over HTTPS using its hostname and validate the certificate that is presented (trust the issuer and match the hostname in the certificate CN).

2. After you select the Subscriber nodes and click **Upgrade**, the upgrade image is copied to the Subscribers you selected.

The Subscriber nodes copy the upgrade image over an HTTPS connection to the Publisher.

If the upgrade image is already present on a Subscriber node (you have downloaded it from the Software Updates portal, or uploaded it in the Software Updates portal), the existing upgrade image on the Subscriber node will be used for the upgrade.

- 3. If the Standby Publisher settings were configured, they are temporarily disabled. This setting is restored after all Subscriber nodes have been upgraded.
- 4. The Publisher is the first to be upgraded and rebooted. Configuration database and Insight database migration is performed on reboot.
- 5. When the Publisher upgrade is complete, you can use the **Cluster Upgrade Utility** page to review log messages.
- 6. When the Publisher upgrade is complete, upgrade is initiated on each selected Subscriber node. When possible, multiple Subscribers are upgraded in parallel. When each Subscriber node is complete, the Subscriber is rebooted.

- 7. During the parallel upgrade process, upgrade of the first Subscriber node begins five minutes after the Publisher upgrade is completed.
- 8. Upgrade of the second Subscriber node begins five minutes after the upgrade of the first Subscriber begins. This pattern continues sequentially for all Subscriber nodes in the cluster, with a five-minute delay between each start time.
- 9. When each Subscriber is rebooted, it is added back into the cluster. Insight data is migrated and restored.
- 10. When all selected Subscriber nodes have been upgraded, you can select and trigger the upgrade operation for any additional Subscribe nodes.
- 11. When all the Subscriber nodes in the cluster have been upgraded, the Standby Publisher settings are restored.

Detailed information for each of these steps is available in the Logs window during and after upgrade.

### Sample Times Required for Upgrade

To help you estimate how much time the upgrade might take, Table 383 shows representative numbers for upgrade times under test conditions. Keep in mind that the figures here are only examples. The actual time required for your upgrade depends on several factors:

- Your hardware or virtual appliance model. In the case of virtual machine installations, upgrade times vary significantly based on the IOPS performance of your virtual machine infrastructure.
- The size of the configuration database to be migrated.
- For W-ClearPass Insight nodes, the size of the Insight database.
- For Subscriber nodes, the bandwidth and latency of the network link between the Subscriber and the Publisher.

Hardware Model	Config DB Size	Insight DB Size	Publisher Upgrade Time	Subscriber Upgrade Time	Insight Restoration Time
CP-500	100 MB	5 GB	50 minutes	50 minutes	20 minutes
	200 MB	5 GB	60 minutes	60 minutes	20 minutes
CP-5K	100 MB	5 GB	50 minutes	50 minutes	15 minutes
	200 MB	5 GB	60 minutes	60 minutes	15 minutes
СР-25К	200 MB	5 GB	30 minutes	30 minutes	15 minutes
	500 MB	10 GB	40 minutes	40 minutes	20 minutes

### Table 383: Sample Times Required for Upgrade

### **Troubleshooting Tips**

- If you encounter errors while upgrading a Subscriber, use a manual upgrade procedure to upgrade the Subscriber after the root cause for the upgrade failure has been fixed.
- If you need to revert to the previous version of W-ClearPass, you can do so manually from the CLI for individual Subscribers (see Cluster Commands on page 821).

Be aware that all status and progress information will be reset when the Publisher is reverted to a previous version. You can initiate the upgrade again from the Cluster Upgrade Tool.

Chapter 13 Configuring Processing for Ingress Events

This chapter includes the following information:

- Enabling Ingress Event Dictionaries
- Configuring the Ingress Event Sources
- Configuring an Event-Based Enforcement Service
- Configuring the Ingress Receiving Ports
- Enabling Ingress Events Processing

## **Overview**

This chapter provides the procedures for configuring W-ClearPass Policy Manager to process ingress threatrelated events.

The W-ClearPass Ingress Event Engine processes inbound threat-related events—which are Syslog events received from any third-party vendor device—and performs enforcements and actions based on defined policies.

## **Enabling Ingress Event Dictionaries**

By default, a set of ingress event dictionaries are available and initially set to disabled. You must enable the ingress event dictionaries before you proceed.

To enable an ingress event dictionary:

1. Navigate to Administration > Dictionaries > Ingress Events.

The Ingress **Events Dictionaries** page opens, where the set of ingress event dictionaries are displayed. By default, they are disabled.

Figure 723: Viewing Ingress Event Dictionaries

Administration » Dictionaries Ingress Events Dic	; » Ingress Events :tionaries			🙎 Import 🙎 Export All
Filter: Vendor	▼ contains ▼	+ Go Clear Fil	ter	Show 10 records
# Vendor ▲		Format Name	Prefix	Enabled
1. Juniper		Juniper-SRX-Syslog-Format1	Juniper-SRX1	true
Showing 1-1 of 1				Export Delete

2. To enable a dictionary, select the Ingress Events Dictionary for the appropriate vendor. The **Events Attributes** dialog opens.

### Figure 724: Enabling an Ingress Events Dictionary

Administration » Dictionaries » Ingress Events

### Ingress Events Dictionaries

Filter: Vendor	Events Attributes		8
# Vend			
1. 🔲 Junip	Vendor:	Juniper	
2. 🔲 Junin	Format Name:	Juniper-SRX-Syslog-Format2-test	
	Prefix:	Juniper-SRX1-test	
Showing 1-2	Description:	Juniper SRX Log Format-test	
	Format:	<priority>VERSION TIME HOSTNAME APPLICATIONNAME PID ERRMSG [OID NV_PAIRS]</priority>	
	# Attribute Name	Туре	
	1.priority	Integer	
	2.version	Integer	Ξ
	3.time	Time	
	4.hostName	String	
	5. applicationName	String	
	6.pid	String	
	7.errMsg	String	
	8.name	String	
	9.OID	String	
	10.epoch-time	String	
	11.message-type	String	
	12.source-address	IPv4Address	
	13.source-port	String	-
		Enable Export Clo	se

3. To enable the selected ingress events dictionary, click **Enable**.

You return to the Ingress Events Dictionaries page. The dictionary information is no longer displayed in red and the **Status** column is set to **Enabled**.

## **Configuring the Ingress Event Sources**

The Event Source is the device that sends Syslog events to W-ClearPass. Any events sent that are not from configured event sources are ignored.

To configure the Event Source (in this example, a Juniper Networks SRX gateway):

- Navigate to Configuration > Network > Event Sources. The Event Sources page opens.
- To add the Event Source for the desired vendor, click Add. The Add Events Source dialog opens.

#### Figure 725: Adding an Event Source

10.17.6.50
Juniper <u>SRX</u> device that sends events to <u>ClearPass</u> .
10.17.6.50
Syslog 💌
Juniper 💌

3. Specify the **Add Event Source** parameters as described in Table 384.

#### **Table 384:** Configuring the Event Source Parameters

Parameter	Action/Description
Name	1. Enter the IP address of the device that will send Syslog events to W-ClearPass.
Description	Optionally, enter a description of this Event Source.
IP Address	2. Enter the IP address of the device that will send Syslog events to W-ClearPass.
Туре	3. From the drop-down, select the Event Source <b>Type</b> .
Vendor	4. From the drop-down, select the Event Source <b>Vendor</b> .
Enable	5. Select this check box to enable the device as an Event Source.

#### 6. When finished, click **Add**.

The **Event Sources** page now displays the new Event Sources (see Figure 726).

### Figure 726: Event Sources Page

Configuration » Network » Eve Events Sources	nts Sources				Add Å Import Å Export All
Filter: Name	▼ contains ▼	+	Go Clear Fil	ter	Show 10 💌 records
# 🔲 Name 🔺	Description	IPAddress	Туре	Vendor	Enabled
1. 10.17.6.50		10.17.6.50	Syslog	Juniper	true
Showing 1-1 of 1					Export Delete

The IP address displayed in Figure 726 is the IP address and host name of the Juniper SRX gateway that sends Syslog events to W-ClearPass.

# **Configuring the Ingress Receiving Ports**

The ingress receiving ports are the TCP (Transmission Control Protocol) and UDP (User Datagram Protocol) ports on the W-ClearPass server where the events source sends threat-related events.

By default, the ingress receiving port is **514** for both TCP and UDP. You can modify the ingress receiving ports to a custom value as necessary.

To confirm or change the ingress receiving ports on the W-ClearPass server:

- 1. Navigate to Administration > Server Manager > Server Configuration.
- 2. From the list of W-ClearPass servers, select the appropriate server.
- The Server Configuration page opens.
- 3. Select the Service Parameters tab.
- 4. From the Select Service drop-down, choose Ingress syslog service as shown in Figure 727.

Figure 727: Selecting the Ingress Syslog Service

```
Administration » Server Manager » Server Configuration - VM-6-54
System Services Control
                               Service Parameters
                                                    System Monitoring
                                                                        Network
                                                                                     FIPS
 Select Service:
                          Ingress syslog service
                                                -
                          Async network services
                                                                                                Default Value
                                                                                                                   Allowed Values
 Parameter Name
                                                         Parameter Value
                          ClearPass network services
 Syslog Configuration
                          ClearPass system services
 TCP Port
                                                         514
                                                                                                514
                                                                                                                   1-65535
                          Policy server
 UDP Port
                                                         514
                                                                                                514
                                                                                                                   1-65535
                          Radius server
                          Stats collection service
                          System monitor service
                          Tacacs server
```

As you can see in Figure 727, the parameter value for both the TCP and UDP receiving ports is set to the default value of **514**.

- 5. If you wish to modify the parameter values for one or both of the receiving ports, enter the new value(s).
- 6. When satisfied with the settings, click **Save**.

## **Configuring an Event-Based Enforcement Service**

This section provides the following information:

- Introduction
- Adding an Event-Based Enforcement Service
- Associating the Enforcement Service with an Enforcement Policy

### Introduction

This section describes how to add the **Event-Based Enforcement** service that manages enforcement actions in response to threat-event processing.

When there is a suspicious user, this user could represent a common DOS attack or some other threat. When a threat is detected, W-ClearPass performs enforcement operations as configured, for example, executing a change of authorization (COA) to disconnect a suspicious user from the network.

### Adding an Event-Based Enforcement Service

To add an event-based enforcement service:

1. Navigate to **Configuration** > **Services**.

The Services page opens. The Services page provides options to add, modify, and remove a service.

2. To add the event-based enforcement service, click **Add**.

The Add Services dialog opens.

3. From the Type drop-down list, select Event-based Enforcement (see Figure 728).

### Figure 728: Specifying Event -Based Enforcement

Configuration » Services » Add					
Services					
Service Authenticatio	n Roles	Enforcement	Summary		
Type:	802.1X Wired		-		
Name:	802.1X Wired	802.1X Wired - Identity Only 802.1X Wireless 802.1X Wireless 802.1X Wireless - Identity Only Aruba 802.1X Wireless Cisco Web Authoritication Prove			
Description:	802.1X Wirele 802.1X Wirele Aruba 802.1X Cisco Web Au				
Monitor Mode:	ACC Authentication Frozy RADIUS Authorization RADIUS Enforcement ( Generic )			enforcement	
More Options:				Audit End-hosts 🔲 Profile Endpoints 🔲	Accounting Proxy
Service Rule	RADIUS Proxy	RADIUS Proxy			
Matches O ANY or O ALL	<ul> <li>Aruba Applica</li> </ul>	 tion Authentication			
Туре	Aruba Applica	tion Authorization		Operator	Value
1. Radius:IETF	TACACS+ Enf	orcement		EQUALS	Ethernet (15)
2. Radius:IETF	Web-based A Web-based H	uthentication ealth Check Only		BELONGS_TO	Login-User (1), Framed-User (2), Authenticate-Only (8)
3. Click to add	Web-based O	pen Network Access			

For configuration information for each of the available service types, see Configuring Policy Manager Services on page 72.

- 4. Enter the name or label of the event-based enforcement service.
- 5. Enter the values for any other parameters, including service rules, required for this service. For a description of all the parameters in the **Service** page, see Adding Services on page 1.
- 6. Click **Next**.

The Add Services > Enforcement tab opens.

### Associating the Enforcement Service with an Enforcement Policy

After you create the event-based enforcement service, you must associate the service with an enforcement policy.

To associate an event-based enforcement server with an enforcement policy:

1. When finished with the parameter settings on the **Add Services** > **Service** page, click **Next**.

The **Add Services** > **Enforcement** page opens.

### Figure 729: Specifying the Event-Based Enforcement Policy

Configuration » Services » Ad	d			
Services				
	Enforcement policy "Event-based enforcement policy" has been added			
Service Enforcement	Summary			
Use Cached Results:	Use cached Roles and Posture attributes from previous sessions			
Enforcement Policy:	Enforcement Policy: Event-based enforcement policy Modify			
Enforcement Policy Details				
Description:				
Default Profile:	[HPE Bounce Host-Port]			
Rules Evaluation Algorithm:	first-applicable			
Conditions Enforcement Profiles				
1. (Date:Day-o	f-Week BELONGS_TO Wednesday) [HPE Bounce Host-Port]			

From the **Add Services** > **Enforcement** page, you can either select an existing enforcement policy or create a new one.

- 2. From the **Enforcement Policy** drop-down list, select the appropriate Event Enforcement policy.
- 3. If you have not configured Event-type Enforcement policies, click **Add New Enforcement Policy** to create a new enforcement policy.
- 4. Specify the values for the remaining parameters as described in Table 385, then click **Save**.

 Table 385: Service Enforcement Page Parameters

Parameter	Action/Description			
Use Cached Results	<ol> <li>Select this check box to use cached roles and posture attributes from previous sessions.</li> </ol>			
Enforcement Policy	2. From the drop-down list, select the preconfigured enforcement policy. This is mandatory.			
Enforcement Policy Details				
Description Displays additional information about the selected enforcement policy.				
Default Profile	Displays a default profile applied by .			
Rules Evaluation Algorithm	Shows first matched rule and return the role or select all matched rules and return a set of roles.			

# **Enabling Ingress Events Processing**

The final task is to enable ingress events processing.

To enable ingress events processing on the W-ClearPass server:

- 1. Navigate to Administration > Server Manager > Server Configuration.
- 2. From the list of W-ClearPass servers, select the appropriate server. The **Server Configuration** page appears.
- 3. Select the appropriate server.

#### The Server Configuration dialog appears.

#### Figure 730: Enabling Ingress Event Processing

System	Services Control	Service Parameters	System Monitoring	Network	FIPS		
Hostname:		manisha-183					
FQDN:							
Policy Manager Zone:		default					
Enable Profile:		Enable this se	Enable this server for endpoint classification				
Enable Performance Monitoring Display:		splay: 🗹 Enable this se	Tenable this server for performance monitoring display				
Insight Setting:		Enable Insight	t 🛛 🗹 Enable	as Insight Mas	ter Current	Master:manisha-183(10.2.50.183)	
Enable Ingress Events Processing:		: 🛛 🗹 Enable Ingres	s Events processing on t	his server			
Span Port:		None	•				

#### 4. Click the Enable Ingress Events Processing check box.

The following warning dialog is displayed, alerting you to the impact on system performance that may occur when you enable ingress events processing.

Figure 731: Warning Dialog for Enabling Ingress Events Processing



5. To proceed with ingress events processing on this server, click Yes.

For details on the **Server Configuration** > **System Tab** parameters, see System Page on page 499.

## Chapter 14 OnGuard Dissolvable and Native Agents

This appendix includes the following information:

- Introduction
- Accessing the OnGuard Support Charts
- Upgrading From OnGuard Plugin Version 1.0 to 2.0
- Native Agents Only Mode
- Native Agents with Java Fallback Mode
- Configuring Web Agent Flow Java Only Mode
- Native Dissolvable Agent Supported Operating Systems and Browsers
- OnGuard Dissolvable Agent Supported Browsers and Java Versions

## Introduction

W-ClearPass OnGuard controls compromised devices by detecting and blocking access to unsecure or unhealthy devices. The client is denied access to network resources across wired, wireless, and remote networks when it is determined as unsecure, which is accomplished by running an extensive posture assessment.

The OnGuard Agent is supported by Windows, Linux, and Mac OS X devices.

You can configure the OnGuard Dissolvable Agent flow in different modes to perform health scans on endpoints. This section provides information on the end-to-end flow and how to configure OnGuard Dissolvable Agent in the following modes:

- **Native agents only**: Native Dissolvable Agent communicates with W-ClearPass Guest to send information about endpoints such as status, health status, remediation messages and so on. This communication is independent of the operating systems and browsers.
- Native agents with Java fallback: The configuration for the Native agents with Java fallback mode is similar to the Native agents only mode. The posture assessment is performed based on the user's preference.
- Java Only: The communication is dependent on the browsers and the Java Runtime Environment (JRE) versions installed. For the supported Java versions and browsers, see OnGuard Dissolvable Agent Supported Browsers and Java Versions on page 762.

## **Accessing the OnGuard Support Charts**

For information about the OnGuard Agent Support Charts that are included with W-ClearPass Policy Manager, navigate to:

### Administration > Support > Documentation > OnGuard Agent Support Charts

There are two sets of support charts provided:

- OnGuard Agent Support Charts for Plugin Version 1.0 (OnGuard Detection V3 SDK)
- OnGuard Agent Support Charts for Plugin Version 2.0 (OnGuard Detection V4 SDK)

NOTE

The plugin version 2.0 support charts pertain to the V4 SDK.



Administration » Support » Documentation						
Documentation						
Use the links below to access the online documentation						
Getting Started Guide         OnGuard Agent Support Charts for           View the Getting Started Guide in a new window (PDF document).         OnGuard Agent Support Charts for						
User Guide View the User Guide in a new window (PDF document).	Charts for Plugin Version 1.0 OnGuard Agent Support Charts for Plugin Version 2.0					
ClearPass Policy Model Open the online documentation in a new browser window.	Provides information about OnGuard Agent Support Charts for Plugin Version 2.0			oport		
Command Line Interface	Product	Operating System				
Open the online documentation in a new browser window.	ew browser window.		Windows	Linux		
Use Cases Open the online documentation in a new browser window.	AntiMalware	Click here	Click here	N/A		
CNMD Drivete MID CNMD Terror Statem	Firewall	Click here	Click here	N/A		
Events, and Error Codes Open the online documentation in a new browser window.	Disk Encryption	<u>Click here</u>	Click here	N/A		
ClearPass APIs Guide Open the online documentation in a new browser window.	Peer-to-Peer	<u>Click here</u>	Click here	N/A		
-	Patch Management	Click here	Click here	N/A		
	Virtual Machine	Click here	Click here	N/A		

## **Upgrading From OnGuard Plugin Version 1.0 to 2.0**

### This section contains the following information:

- Overview
- Creating a New Enforcement Profile to Set the SDK Type
- Modifying an Existing Enforcement Policy for OnGuard Plugin v2.0
- Creating a New Posture Policy for OnGuard Plugin v2.0 Agents
- Creating a WebAuth Service for OnGuard Plugin v2.0 Agents
- Important Points

### **Overview**

The W-ClearPass OnGuard Agents for Windows and macOS support OnGuard plugin version 2.0, which provides faster performance, enhanced product detection, and more efficient resource allocation.

W-ClearPass supports both the 1.0 and 2.0 plugin versions by default, but because plugin version 2.0 includes significant enhancements, we recommend that you upgrade from version 1.0 to 2.0.

The new OnGuard plugin version 2.0 is based on the **OESIS V4 SDK**, while the earlier plugin version 1.0 is based on the **OESIS V3 SDK**. OnGuard continues to use plugin version 1.0 and your existing V3 SDK policies until you explicitly upgrade to plugin version 2.0, as described in this section.

To upgrade to plugin version 2.0, you will first upgrade the OnGuard agents, after which you create a new enforcement profile, enforcement policy, and a Web Auth service. Finally, you will need to modify any existing V3 SDK enforcement policies to use the V4 SDK.

### Creating a New Enforcement Profile to Set the SDK Type

The first task in upgrading to the OnGuard plugin version 2.0 is to create a new enforcement profile where you set the attribute **SDK Type** to **V4**.

To create the OnGuard plugin version 2.0 enforcement profile:

1. Navigate to **Configuration** > **Enforcement** > **Profiles**.

### The **Enforcement Profiles** page opens.

2. Click the **Add** link.

The Add Enforcement Profile dialog opens.

### Figure 733: Adding a V4 Agent Enforcement Profile

Configuration » Enforcement » Profiles » Add Enforcement Profile			
Enforcement Profile	S		
Profile Attributes	Summary		
Template:	Agent Enforcement		
Name:	V4 Agent Enforcement		
Description:			
Туре:	Agent		
Action:	Accept Reject Drop		
Device Group List:	Remove       View Details       Modify		

3. Specify the Add V4 Agent Enforcement Profile parameters as described in the following table:

Table 386: Ada	' V4 Agent Enfor	cement Profile	Parameters
----------------	------------------	----------------	------------

Parameter	Action/Description
Template	Select <b>Agent Enforcement</b> .
Name	Enter a name for this enforcement profile.
Description	Optionally (but recommended), add a description of this enforcement profile.
Туре	When you select the <i>Agent Enforcement</i> template, the enforcement profile <b>Type</b> is set automatically to <b>Agent</b> .
Action	Keep the default action: <b>Accept</b> .
Device Group List	The <b>Device Group List</b> is no longer pertinent and this option is grayed out.

### 4. Click Next.

The **Attributes** dialog opens.

Cor Er	Configuration » Enforcement » Profiles » Add Enforcement Profile Enforcement Profiles Profile Attributes Summary				
	Attribute Name		Attribute Value	Ť	
	1. Bounce Client	=	false	Ť	
	2. Message	=	V4 SDK	Ť	
	3. SDK Type	=	V4	Ť	
	4. Click to add				

- 5. Optionally (but recommended), specify a message in the Message attribute.
- 6. Select Click to add, then make the following selections:
  - Attribute Name: **SDK Type**
  - Attribute Value: V4
- 7. Click Save.

The new enforcement profile is added.

### Modifying an Existing Enforcement Policy for OnGuard Plugin v2.0

If you have an existing enforcement policy of the WebAuth service that is being used for OnGuard plugin version 1.0: V3 SDK, you must modify the enforcement policy to support OnGuard plugin version 2.0.

To modify an existing enforcement policy to support OnGuard plugin version 2.0:

#### 1. Navigate to **Configuration** > **Enforcement** > **Policies**.

The Enforcement Policies page opens.

Figure 735: Enforcement Policies Page

Configu Enfor	ration CeM	» Enforcement » Policies ent Policies			🛉 Ac 🏝 In 🏝 Ex	ld nport (port A	11
Filter:	Name	▼ contains ▼	+	Go Clear Filter	Show	10 💌	records
#		Name 🛦	Туре	Description			
1		[Admin Network Login Policy]	TACACS	Enforcement policy controlling access to Policy Manager Admin			
2		[AirGroup Enforcement Policy]	RADIUS	Enforcement policy controlling access for AirGroup devices			
3		[Aruba Device Access Policy]	TACACS	Enforcement policy controlling access to Aruba device			
4		Enf	WEBAUTH				
5		[Guest Operator Logins]	Application	Enforcement policy controlling access to Guest application			
6		[Insight Operator Logins]	Application	Enforcement policy controlling access to Insight application			
7		[Sample Allow Access Policy]	RADIUS	Sample policy to allow network access			
8		[Sample Deny Access Policy]	RADIUS	Sample policy to deny network access			
S	howin	g 1-8 of 8			Сору Е	xport	Delete

2. Select the enforcement policy of the WebAuth service that is being used for the OnGuard plugin version 1.0.

The Edit Enforcement Policies page opens.

3. Select the **Enforcement** tab.

Figure 736: Modifying the V3 Enforcement Policy

Configuration » Enforcemen	Configuration » Enforcement » Policies » Edit - Enf Policy V4				
Enforcement Polici	Enforcement Policies - Enf Policy V4				
Summary Enforcem	Summary Enforcement Rules				
Name:	Enf Policy V4				
Description:	Enforcement policy of the WebAuth service to be used for the V4 <u>SDK</u> .				
Enforcement Type:	WEBAUTH				
Default Profile:	[Agent] Unhealthy  View Details  Modify	Add new Enforcement Profile			

- 4. Update the **Name** and **Description** if necessary.
- 5. Click Modify.
- 6. Select the **Attributes** tab.

Figure 737: Changing the SDK Type Attribute to V4

Configuration » Enforcement » Profiles » Edit Enforcement Profile - Unhealthy Enforcement Profiles - Unhealthy				
Summary Profile Attributes				
Attribute Name	Attribute Value	Ť		
1. Bounce Client =	false	Ť		
2. Message =	Hello	Ť		
3 SDK Type	V3	B #		
4. Click to add	V3			
	V4			

7. Change the **SDK Type > Attribute Value** to **V4**, then click **Save**.

The Enforcement Policy has been updated to support the OnGuard plugin version 2.0: V4 SDK. When the agent next performs a health check, it picks OnGuard plugin version 2.0.

### Creating a New Posture Policy for OnGuard Plugin v2.0 Agents

The supported posture policy for the OnGuard plugin version 2.0 is required because many third-party products that were not supported by OnGuard plugin version 1.0 are supported by OnGuard plugin version 2.0. Also, the names of some of the antivirus products that are recognized by the OnGuard plugin version 1.0 are changed in OnGuard plugin version 2.0.



The configuration procedure for creating a posture policy for V4 SDK agents is identical to the configuration for V3 SDK agents.

When you create a new posture policy, by default the new posture policy uses V4 support charts (see Accessing the OnGuard Support Charts on page 739).

To create a posture policy for OnGuard plugin version 2.0 V4 SDK agents:

1. Navigate to **Configuration** > **Posture** > **Posture** Policies.

The Add Posture Policies page opens.

Figure 738: Creating a Posture Policy for OnGuard Plugin Version 2.0 V4 SDK Agents

Configuration » Posture » Pos	Configuration » Posture » Posture Policies » Add				
Posture Policies	Posture Policies				
Policy Posture Plugin	Policy Posture Plugins Rules Summary				
Policy Name:	V4 Posture Policy				
Description:	Posture policy for V4 SDK				
Posture Agent:	NAP Agent  OnGuard Agent (Persistent or Dissolvable)				
Host Operating System:	◎ Windows © Linux © Mac OS X				
Plugin Version:	2.0				
Restrict by Roles:	Select or type role names				

2. Specify the Add V4 Posture Policy parameters as described in the following table:

### Table 387: Adding V4 Posture Policy Parameters

Parameter	Action/Description
Policy Name	Enter the name of this posture policy.
Description	Optionally (but recommended), add a description of this posture policy.
Posture Agent	Specify <b>OnGuard Agent</b> (the default).
Host Operating System	Specify <b>Windows</b> (the default).
Plugin Version	Plugin version <b>2.0</b> is specified by default. This is the plugin version required by the V4 SDK.
Restrict by Roles	Configure the roles as required by your installation. For more information on role configuration, see Adding and Modifying Roles on page 274.

#### 3. Click Next.

The **Posture Plugins** page opens.

Figure 739: Selecting the Posture Plugin

Configu	Configuration » Posture » Posture Policies » Add				
Postu	ire Policies				
Polic	y Posture Plugins Rules Summary				
Select	one/more plugins:				
	Plugin Name	Plugin Configuration	Status		
	ClearPass Windows Universal System Health Validator	Configure View	Not Configured		
	Windows System Health Validator	Configure View	-		
	Windows Security Health Validator	Configure View	-		

4. Click the check box for the W-ClearPass Windows Universal System Health Validator, then click Configure:



ClearPass Windows Unive	ersa	l System Health Validator			8
Windows Server 2003	0	Enable checks for Windows 1	10		
Windows XP	0	A firewall application is on			
Windows Vista	0	Remediation checks	Auto Remediation	Vser Notification	
Windows 7	0	Product-specific checks	(Uncheck to allow any product)		
Windows Server 2008	0				
Windows 8	0				
Windows 10					
🛱 Services					
🛱 Processes					
Registry Keys					
	Ξ				
Ö Peer To Peer					
🛱 Patch Management					
🛱 Windows Hotfixes					
C USB Devices					
Virtual Machines	~				
windows Server 2012	•				_
Quarantine Message					.41
Reset				Save Canc	el

5. Specify the **W-ClearPass Windows Universal System Health Validator** parameters as described in the following table:

 Table 388: Add V4 Posture Plugin Parameters

Parameter	Action/Description
Windows OS list	Select the Windows version of choice.
Enable checks for Windows <version></version>	Select the check box for <b>Enable checks</b> for the selected version of Windows.
Firewall	From the list of Windows checks, select <b>Firewall</b> .
Firewall application	Select the check box for <b>A firewall application is on</b> .
Product-specific checks	To allow any firewall product, uncheck <b>Product-specific checks</b> .

6. Click Save.

Once you have defined the posture hosts, agents, and plugins, you must configure the rules for the posture policy.

7. Select the **Rules** tab, then click **Add Rule**.

The Rules Editor opens.

### Figure 741: Configuring OnGuard Plugin Version 2.0 Posture Policy Rules

Rules Editor	
Conditions	
Select Plugin Checks:	Passes all SHV checks
Select Plugins:	ClearPass Windows Universal System Health Validator
Actions	
Posture roken	
	Save Cancel

8. Specify the **Rules Editor** parameters as described in the following table, then click **Save**:

Table 389: Rules Editor Parameters

Parameter	Action/Description
Conditions	
Select Plugin Checks	<ul> <li>Select <b>Passes all SHV</b> checks (the default setting).</li> <li>The following plugin check types are available for System Health Validators (SHVs):</li> <li>Passes all SHV checks</li> <li>Passes one or more SHV checks</li> <li>Fails all SHV checks</li> <li>Fails one or more SHV checks</li> </ul>
Select Plugins	Select the plugin to which the plugin checks should apply. In this case, the <b>W-ClearPass Windows Universal System Health Validator</b> plugin has been automatically selected.
Actions	
Posture Token	<ul> <li>Select HEALTHY (0) (the default setting).</li> <li>The following Posture Token settings are available:</li> <li>HEALTHY (0)</li> <li>CHECKUP (10)</li> <li>TRANSITION (15)</li> <li>QUARANTINE (20)</li> <li>INFECTED (30)</li> <li>UNKNOWN (100)</li> </ul>

The following figure displays a summary of all the settings for this posture policy:

Figure 742: Summary of V4 SDK Agents Posture Policy

Configuration » Posture » Pos Posture Policies - V Summary Policy	sture Policies » Edit - V4 Posture windows 4 Posture windows Posture Plugins Rules				
Policy:					
Policy Name:	V4 Posture windows				
Description:					
Posture Agent:	Web Agent				
Host Operating System:	WINDOWS 12				
Plugin Version:	2.0				
Restrict by Roles:					
Posture Plugins: The list of selected plugins:					
Plugin Name		Plugin Configuration	Status		
1. ClearPass Windows U	niversal System Health Validator	View	Configured		
Rules:					
Rules Evaluation Algorithm	: First applicable				
Conditions			Posture Token		
1. Passes all SHV checks -	ClearPass Windows Universal System Health Validator		HEALTHY		

### Creating a WebAuth Service for OnGuard Plugin v2.0 Agents

The final task is to create a WebAuth service for OnGuard plugin version 2.0 V4 SDK Agents. To do so:

- 1. Navigate to **Configuration** > **Services**.
- 2. Click Add.

#### The Add Services page opens.

Configuration » Services » Ac	ld			
Services				
Service Authenticatio	n Authorization Roles	Enforcement Summary		
Туре:	Web-based Authentication	•		
Name:	WebAuth Service V4 Agents			
Description:		ai		
Monitor Mode:	Enable to monitor network acc	cess without enforcement		
More Options:	Authorization Dosture Cor	mpliance		
Service Rule				
Matches O ANY or O ALL	of the following conditions:			
Туре	Name	Operator	Value	Ť
1. Host	CheckType	MATCHES_ANY	Authentication	Pa ti
2. Host	▼ SDKType	▼ EQUALS	▼ V4	<b>•</b> 🗎 🗎
3. Click to add				

- 3. Type: Select Web-based Authentication.
- 4. Name: Enter the name for this service.
- 5. Service Rule:
  - a. Matches: Leave the default setting, **ALL of the following conditions**.
  - b. Select **Click to add..** and specify the following attributes:
  - c. Type: Select Host.
  - d. Name: Select **SDKType**.
  - e. Operator: Select EQUALS.
  - f. Value: Select V4.
- 6. Select the Authentication tab and specify the authentication source(s).
- 7. Select the **Enforcement** tab and select the enforcement policy created in the previous section.
- 8. Click Save.

9. From the **Services** page, click **Reorder**, then place the service for the V4 SDK *before* the service for the V3 SDK.

This ensures that WebAuth requests with the V4 SDK are evaluated by the service configured for the V4 SDK.

### **Important Points**

- 1. After installing W-ClearPass 6.6.7, OnGuard Agent is configured to use the OnGuard plugin version 2.0: OESIS V4 SDK by default. Thus, to fully configure the OnGuard plugin version 2.0, you must follow the procedure described above in Creating a WebAuth Service for OnGuard Plugin v2.0 Agents.
- 2. To locate the support charts for OnGuard plugin version 2.0, navigate to Administration > Support > Documentation > OnGuard Agent Support Charts for Plugin Version 2.0.
- 3. The *Plugin Version* field in the **Posture Policy** > **Summary** tab indicates the version and related SDK as follows (see Figure 742):
  - Plugin Version 1.0: OESIS V3 SDK
  - Plugin Version 2.0: OESIS V4 SDK
- 4. The names of some of the third-party products (for example, *AntiVirus*, *Firewall*, and *Patch Management*) have changed in the OnGuard plugin version 2.0, so be sure to test the OnGuard plugin version 2.0 Service and Posture policies in your lab before applying them in a production environment.
- 5. In OnGuard plugin version 2.0 Posture Policy for Windows and MacOS, **AntiVirus** and **AntiSpyware** health classes are merged into the **AntiVirus** health class.
- 6. The following features/checks are *not* supported with the OnGuard plugin version 2.0:
  - AntiVirus health class: Engine Version Check, Display Update URL, Disable RTP Check (see AntiVirus on page 302).
  - Patch Management health class: Selected On Server and Security options in the Install Level Check Type (see Patch Management on page 308).
- 7. Note that new posture policies created on W-ClearPass Policy Manager 6.6.7 and later will be for OnGuard plugin version 2.0: OESIS V4 SDK.
- 8. W-ClearPass Policy Manager 6.6.7 and later does not allow creating a new Posture Policy for OnGuard plugin version 1.0: OESIS V4 SDK. However, you can import a Posture Policy for OnGuard plugin version 1.0 from the previously released versions of W-ClearPass.
- 9. Make sure that the Agent Enforcement profile has the required SDK Type configured—**V3** or **V4** (see Modifying an Existing Enforcement Policy for OnGuard Plugin v2.0 on page 742).
- 10. Make sure to use the posture policy having Plugin Version 2.0, if V4 SDK is enabled. Similarly for V3 SDK, use the posture policy with Plugin Version 1.0 (see Creating a New Posture Policy for OnGuard Plugin v2.0 Agents on page 743).
- 11. You can change the **SDK Type** from **V4** to **V3** by modifying the Agent Enforcement profile to have **V3** as the **SDK Type**. In this case, be sure to configure the service posture policy is set to **Plugin Version 1.0** (see Creating a New Enforcement Profile to Set the SDK Type on page 740).
- 12.OnGuard Agent sends two WebAuth requests when the **SDK Type** is changed on a client. The first request uses the previously configured **SDK Type**, and the second request is for the new **SDK Type**.
- 13. If an Agent Enforcement Profile without the **SDK Type** attribute is applied, it will not reset the **SDK Type** on the client; that is, once the **SDK Type** is changed on the client by the Agent Enforcement profile, it will not change until a new Agent Enforcement profile having a different **SDK Type** is applied.
- 14. If the **Host:SDK Type** attribute is missing in WebAuth Requests, it indicates that OnGuard Agent is using the **V3** SDK as versions prior to OnGuard Agents version 6.6.7 do not send the **Host:SDK Type** attribute.

15.You can check the value of the Host:SDKType attribute in Monitoring > Access Tracker > Input > Computed Attributes.

## **Native Agents Only Mode**

The Native Dissolvable Agent communicates with W-ClearPass Guest portal to send information about endpoints, such as status, health status, remediation messages, and so on. This communication is independent of the operating systems and browsers.

Native Dissolvable Agent supports the following browsers and operating systems:

Table 390: Supp	orted Operati	ing Systems	and l	Browsers
-----------------	---------------	-------------	-------	----------

OS	Browsers
Windows	<ul> <li>Internet Explorer</li> <li>FireFox</li> <li>Google Chrome</li> </ul>
Mac OS X	<ul><li>Safari</li><li>FireFox</li><li>Google Chrome</li></ul>
Linux	• FireFox

W-ClearPass Policy Manager hosts the Native Dissolvable Agent binary files with OnGuard Persistent Agent installers.

You can use the links to download the binaries in the **OnGuard Settings** page for Windows (.exe) and Mac OS X (.DMG).

Navigate to: Administration > Agents and Software Updates > OnGuard Settings.

### **Configuring Workflow in Native Agents Only Mode**

In W-ClearPass Guest, the web login page is enhanced to avoid an additional web authentication service and simplifies the configuration on dissolvable agent flow with the policy-initiated login method.

To configure the OnGuard Dissolvable Agent in Native agents only mode:

1. In the Login Method field, select the Policy-initiated - An enforcement policy will control a change of authorization option .

The following figure displays the policy-initiated login method in the **Web Login Editor** page:

Figure 743: Policy-Initiated Log-in Method

Web Login (we	bagent)			
Use this form to make changes to the Web Login <b>webagent</b> .				
	Web Login Editor			
* Name:	webagent Enter a name for this web login page.			
Page Name:	webagent Enter a page name for this web login. The web login will be accessible from "/guest/page_name.php".			
Description:	Comments or descriptive text about the web login.			
* Vendor Settings:	Aruba Networks  Select a predefined group of settings suitable for standard network configurations.			
Login Method:	Policy-initiated – An enforcement policy will control a change of authroization  Select how the user's network login will be handled. Server-initiated logins require the user's MAC address to be available, usually from the captive portal redirection process.			
Security Hash:	Do not check - login will always be permitted Select the level of checking to apply to URL parameters passed to the web login page. Use this option to detect when URL parameters have been modified by the user, for example their MAC address.			

2. Select the **Require a successful OnGuard health check** option in the **Health Check** field. If you select this field, the guest needs to pass a health check before accessing the network. Select the **Native agents only** mode in the **Client Agents** field:

Figure 744: Native Agents Only Mode



### End-to-End Flow in Native Agents Only Mode

The following steps describe the end-to-end flow of the OnGuard Dissolvable Agent running on Native agents only mode:

- 1. You are redirected to the W-ClearPass Guest Portal where you can download the native agent installer.
- 2. After accepting the terms and conditions for collecting end point posture assessment scan checks and performing remediation actions, run the Native Agent Installer.

The following figure shows an example of the Native Dissolvable Agent Login page:

Figure	745:	Native	Dissolvable	Agent	- Login	Page
--------	------	--------	-------------	-------	---------	------





The **Terms** specified in the **Login** page are optional. You can configure this optionally by selecting the **Require a Terms and Conditions confirmation** check box in the **Terms** field in the W-ClearPass Guest Login Form.

3. The figure similar to the following OnGuard Agent download prompt appears when you log in for the first time to the Native Dissolvable Agent:



	Results	
Status	Detecting agent	
Progress	0%	
🕹 Down	load ClearPass OnGuard Agent	You do not seem to have the OnGuard Agent installed, do you want to go download it now?
		OK Cancel



The download options are available only when you log in for the first time. Alternatively, you can download the OnGuard agent by clicking the **Download W-ClearPass OnGuard Agent** link.

### 4. To download the OnGuard Agent, click **OK**.

The figure shows an example of the OnGuard Windows Health Checker binary download window:

#### Figure 747: Native Dissolvable Agent Binary Downloader

Results				
A newer version of ClearPass OnGuard WebAgent is required. 🤱 Click to download				
100%				
STEP	Opening	OnGuard Windows Health Chec	ker.exe	×
1 () Download ClearPass OnGuard Agent 🔨	You hav	ve chosen to open:		
	<b>•</b> •	nGuard Windows Health Check	er.exe	
2 () Launch ClearPass OnGuard Agent	v fi	/hich is: Binary File (10.4 MB) rom: https://10.17.4.196		
	Would y	you like to save this file?		
			Save File	Cancel

- 5. To download the OnGuard agent, click **Save File**.
- 6. To install the OnGuard agent, click **Run**.



Results	
1 Please download and install the agent	
0%	
1 Download ClearPass OnGuard Agent 🖌	Onan File - Cocuriby Warning
2 Daunch ClearPass OnGuard Agent	Do you want to run this file?
	Publisher:
	Run Cancel
	I → Always ask before opening this file
	While files from the Internet can be useful, this file type can

If you are running Windows OS, Internet Explorer provides options to **Run** or **Save**. FireFox and Chrome browsers provide option to save the .exe files.



If you are running Mac OS X, FireFox provides options to open the binary with **DiskImageMounter** or save the .DMG files.

Safari and Google Chrome browsers provide the option to **Save** only.

- 7. From the Launch Application page, select the W-ClearPass OnGuard Web Agent application.
- 8. To register and perform auto-launch of native OnGuard agent on successive log-ins, select **Remember my choice for onguardwebagent links**, then click **OK**.

Figure 749: Native Dissolvable Agent Application Launcher

Launch Application	×
This link needs to be opened with an ap Send to:	plication.
ClearPass OnGuard Web Agent	
Choose an Application	<u>C</u> hoose
<u>Remember my choice for onguardy</u> OK	vebagent links. Cancel

9. The following progress screen appears and shows the progress:

#### Figure 750: Native Dissolvable Agent Installation Progress



10.After the successful installation, the health check scanning is initiated. The following figure shows an example of the progress indicator:

#### Figure 751: Health Check Progress

Results
€ <sub>∎°</sub> Scan is in progress, please wait
30%

11. After the health check scanning is completed, the figure similar to the following example appears with the health check results if the client is unhealthy:



Results					
X You have failed the scan tests. Please review the results and take appropriate actions.					
ClearPass Windows SHV:					
• This Client or Operating System is not allowed by policy.					
100%					

12. Take the appropriate actions to fix the issues listed in remediation and agent enforcement messages, then click **Scan Again**.

Repeat this step until the client becomes healthy. Once the client is healthy, you can access the destination URL.

13. You can track the events with the end-to-end flow in the **Access Tracker** page.

The following figure shows an example of the Access Tracker page with the Native Dissolvable Agent flow:

#### Figure 753: Access Tracker Page

Scan Again

STEI

10.17 7	RADIUS	suribabu	1X-Wireless	ACCEPT	2014/07/10 16:07:12
10.17.4.197	WEBAUTH	7cd1c373c4e4	Health-only	ACCEPT	2014/07/10 16:07:03
10.17 197	RADIUS	suribabu	1X-Wireless	ACCEPT	2014/07/10 16:06:30

The Auto-launch feature works in the **Native agents only** and **Java Only** modes without user intervention to click pop-ups and options that are described in the complete end-to-end flow above, except configuring **Terms** in the W-ClearPass Guest **Login** page.

### **Auto-Login**

The Native Dissolvable Agent supports the **Auto-Login** method, which eliminates the **Require a Terms and Conditions confirmation** check box in the **Guest Web Login** page by avoiding the web page and submitting automatically.

### Troubleshooting

In Windows, Native Dissolvable Agent flow logs are available at:

#### %appdata%Aruba Networks/ ClearPassOnguard Temp/Logs

In MAC OS X, the Native dissolvable agent flow logs are available at:

#### ~/Library/Logs/ClearPassOnGuardTemp/logs.

## Native Agents with Java Fallback Mode

This section provides the following information:

- Configuring Native Agents with Java Fallback Mode
- End-to-End Flow in Native Agents with Java Fallback Mode

The configuration steps for **Native agents with or Java fallback** work flow is similar to the **Native agents only** mode work flow. The posture assessment is performed based on your selection.

### **Configuring Native Agents with Java Fallback Mode**

To configure the OnGuard Dissolvable Agent in **Native agents with Java fallback** mode:

1. From the drop-down list in the Login Method field, select the Policy-initiated - An enforcement policy will control a change of authorization option.

The following figure shows an example configuration of the Policy-initiated **Login** method:

Figure 754: Policy-Initiated Log-in Method

Web Login (webagent)					
Use this form to make	changes to the Web Login <b>webagent</b> .				
	Web Login Editor				
* Name:	webagent Enter a name for this web login page.				
Page Name:	webagent Enter a page name for this web login. The web login will be accessible from "/guest/page_name.php".				
Description:	Comments or descriptive text about the web login.				
* Vendor Settings:	Aruba Networks   Select a predefined group of settings suitable for standard network configurations.				
Login Method:	Policy-initiated – An enforcement policy will control a change of authroization  Select how the user's network login will be handled. Server-initiated logins require the user's MAC address to be available, usually from the captive portal redirection process.				
Security Hash:	Do not check - login will always be permitted  Select the level of checking to apply to URL parameters passed to the web login page. Use this option to detect when URL parameters have been modified by the user, for example their MAC address.				

2. In the Health Check field, select the Require a successful OnGuard health check option.

If you select this field, the guest needs to pass a health check before accessing the network.

3. In the Client Agents field, select the Native agents with Java fallback mode:

Figure 755: Native Agents with Java Fallback Mode



### End-to-End Flow in Native Agents with Java Fallback Mode

The posture assessment is performed based on your selection.

If you select Java, the Java applet is downloaded and posture assessment is performed. The native agent link is provided in **Java launcher** to avoid the JRE files loaded into the system.

The following figure shows an example of the **Native agents with Java fallback** options:

Figure 756: Native Dissolvable Agents with Java Fallback

	Results				
Status	Detecting agent				
Progress	0%				
🛶 Launch ClearPass OnGuard Agent					
🛶 Launo	h Java Agent				
🔱 Down	load ClearPass OnGuard Agent				

## **Configuring Web Agent Flow - Java Only Mode**

You can configure a new web agent flow in two different locations (W-ClearPass Policy Manager and W-ClearPass Guest) to perform health scan on endpoints.

### **Configuring Web Agent Flow in W-ClearPass Policy Manager**

Use the following steps to configure a new web agent flow in W-ClearPass Policy Manager:

 Create a 802.1X service to perform RADIUS authentication and enforce restricted or full access based on end point posture assessments. The following figure shows an example of the Web Agent Flow - 802.1X Service page:

#### Figure 757: Web Agent Flow - 802.1X Service

Configuration » Services » Edit - 1X-Wireless

### Services - 1X-Wireless

Summary	Service	Authentication	Roles	Enforcement	
Use Cached Results:					
Enforcement Policy: Radius-enforcement  Modify					
Enforcement	Policy Details				
Description:					
Default Profi	e:	suri-cp-role			
Rules Evalua	tion Algorithm:	first-applicable			
Conditions Enforcement Profiles					
1.	(Tips:Posture 1	EQUALS HEALTHY	(0))		suri-auth-role

2. Create a service named **Web-based Health Check Only** on the W-ClearPass Policy Manager server. The following figure shows an example of the **Web Agent Flow - Health Only** page:

#### Figure 758: Web Agent Flow - Health Only

Configuration » Services » Edi	t - Health-Only			
Services - Health-O	nly			
	,			
Summary Service	Roles Posture	Enforcement	prior to excessing the reduced	
Use Cached Results:	Use cached Roles and	d Posture attributes f	from previous sessions	
Enforcement Policy:	Web-CoA-enforcement	-	Modify	Add new Enforcement
Enforcement Policy Details				
Description:				
Default Profile:	Web-CoA-init			
Rules Evaluation Algorithm:	first-applicable			
Conditions			Enforcement P	rofiles
1. (Tips:Posture L	EQUALS HEALTHY (0))		[Aruba Terminate	Session], Entity-updatelasthealthstate
2. (Tips:Posture /	VOT_EQUALS HEALTHY	(0))	Entity-updatelast	healthstate

3. Create a simple Web Auth service to authenticate users against W-ClearPass Guest user database to accept or perform App authentication request after completing a sandwich flow. The following figure shows an example of the **Web Agent Flow - Services Web Auth** page:

Figure 759: Web Agent Flow - Services Web Auth

Configuration » Services » Ed Services - Web-aut	lit - Web-auth h						
Summary Service	Authentication	Roles	Posture	Er	nforcement		
Authentication Sources:	[Guest User Repository] [Local SQL DB] AD-Pegasus [Active Directory] [Local User Repository] [Local SQL DB] Select to Add		*	Move Up Move Down Remove View Details Modify		Add	
Strip Username Rules:	Enable to spec	cify a comm	na-separated	list o	of rules to st	rip username	prefixes or suffixes

### Configuring Web Agent Flow in W-ClearPass Guest

Use the following steps to create a web agent flow in W-ClearPass Guest:
# 1. Click **Create a new web login page** on the right corner of the W-ClearPass Guest UI. The following figure shows an example of the **Web Login Editor** page:

#### Figure 760: Web Login Editor

#### Web Login (new)

Use this form to create a new Web Login.

	Web Login Editor
* Name:	Webagent Enter a name for this web login page.
Page Name:	Webagent Enter a page name for this web login. The web login will be accessible from "/guest/page_name.php".
Description:	Comments or descriptive text about the web login.
* Vendor Settings:	Aruba Networks Select a predefined group of settings suitable for standard network configurations.
Login Method:	Server-initiated — Change of authorization (RFC 3576) sent to controller ▼ Select how the user's network login will be handled. Server-initiated logins require the user's MAC address to be available, usually from the captive portal redirection process.
Security Hash:	Do not check – login will always be permitted  Select the level of checking to apply to URL parameters passed to the web login page. Use this option to detect when URL parameters have been modified by the user, for example their MAC address.

- 2. Select the **Anonymous Do not require a username or password** option from the drop-down.
- 3. Check the **Enable bypassing the Apple Captive Network Assistant** option in the **Prevent CNA** field.
- 4. Select the Local match a local account option in the Pre-Auth Check field.
- 5. Check the **Require Terms and Conditions confirmation** option in the **Terms** field.
- 6. Specify the destination URL to which the client must be redirected after health checks in the **Default destination** field.

#### Figure 761: Web Login - Login Form

Login Form Options for specifying the	behaviour and content of the login form.
Authentication:	Anonymous - Do not require a username or password Select the authentication requirement. Access Code requires a single code (username) to be entered. Anonymous allows a blank form requiring just the terms or a Log In button. A pre-existing account is required. Access Code and Anonymous require the account to have the Username Authentication field set.
Auto-Generate:	Auto-generate the anonymous account The account will be created without a session limit or expiration time, and with the Guest role (ID 2).
* Anonymous User:	The account to use for anonymous authentication. The password will be visible within the HTML. It is recommended to increase the account Session Limit to the number of guests you wish to support.
Prevent CNA:	Enable bypassing the Apple Captive Network Assistant The Apple Captive Network Assistant (CNA) is the pop-up browser shown when joining a network that has a captive portal. Note that this option may not work with all vendors, depending on how the captive portal is implemented.
Custom Form:	Provide a custom login form If selected, you must supply your own HTML login form in the Header or Footer HTML areas.
Custom Labels:	Override the default labels and error messages If selected, you will be able to alter labels and error messages for the current login form.
* Pre-Auth Check:	Local – match a local account   Select how the username and password should be checked before proceeding to the NAS authentication.
Terms:	Require a Terms and Conditions confirmation If checked, the user will be forced to accept a Terms and Conditions checkbox.
Default Destination Options for controlling the	e destination clients will redirect to after login.
* Default URL:	http://example.com Enter the default URL to redirect clients. Please ensure you prepend "http://" for any external domain.
Override Destination:	Force default destination for all clients If selected, the client's default destination will be overridden regardless of its value.

7. Select the **Local - match a local account** option in the **Post Authentication** field. The following figure shows an example of the **Web Login - Post-Authentication** page:

#### Figure 762: Web Login - Post-Authentication

Post-Authentication Actions to perform after	a successful pre-authentication.
Health Check:	Require a successful OnGuard health check If selected, the guest will be required to pass a health check prior to accessing the network.

The following figure shows an example of the final web agent flow:

10.17.4.197	RADIUS	Suribabu	1X-Wireless	ACCEPT	2014/03/07 16:36:07
10.17.4.197	WEBAUTH	21886813	Web-auth		ACCEPT 2014/03/07 16:35:59
10.17.4.197	WEBAUTH	f0b47912ab19	Health-Only	ACCEPT	2014/03/07 16:35:58
10.17.4.197	RADIUS	suribabu	1X-Wireless	ACCEPT	2014/03/07 16:33:46

For more information, refer to W-ClearPass Guest Online Help.

# Native Dissolvable Agent Supported Operating Systems and Browsers

This section provides information on the supported operating systems and browsers for the Native Dissolvable Agent. The versions given in the following table are tested and are up-to-date at the time of this release:

Operating System	Browser	Test Results	Known Issues	Tested Versions							
Windows Op	Windows Operating System Support										
Windows 10 64-bit	Chrome	Passed		W-ClearPass Policy Manager6.6.0.79875 , Chrome 48.X							
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Firefox 44.X							
	Internet Explorer	Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-11.X							
Windows 10 32-bit	Chrome	Passed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager6.6.0.79875 , Chrome 48.X							
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Firefox 44.X							
	Internet Explore	Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-8.X							
Windows 8.1 64-bit	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Chrome 49.X							
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Firefox 44.X							
	Internet Explorer	Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-11.x							
Windows 7 64-bit	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X							
	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X							
	IE	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, IE-11.x							
Windows 8 64-bit	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Chrome 48.X							
	Firefox	Passed		W-ClearPass Policy Manager							

 Table 391: Native Dissolvable Agent Supported Browsers and Java Versions

Operating System	Browser	Test Results	Known Issues	Tested Versions
				6.6.0.79875 , Firefox 44.X
	lnternet Explorer	Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-10.X
Windows 8 32-bit	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Chrome 48.X
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875 , Firefox 44.X
	Internet Explorer	Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-10.X
Windows 2008 64-bit	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 41.X
	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
IE 8.X 32-bit Passed		Passed		W-ClearPass Policy Manager 6.6.0.79875 , IE-8.x
Windows XP SP3	Chrome	Not supported	None	W-ClearPass Policy Manager6.6.0.79875, Chrome 34.X
	Firefox	Not supported	None	W-ClearPass Policy Manager6.6.0.79875, Firefox 30.X
	IE 8.X 32-bit	Not supported		W-ClearPass Policy Manager 6.6.0.79875, IE-8.x
Windows 2003 32-bit	Chrome	Not supported		W-ClearPass Policy Manager 6.6.0.79875, Chrome 35.X
	Firefox	Not supported		W-ClearPass Policy Manager 6.6.0.79875, Firefox 30.X
	IE	Not supported		W-ClearPass Policy Manager 6.6.0.79875, IE-8.x
Windows Vista	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X
	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE 7.X 32-bit	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, IE-7.X

# Table 391: Native Dissolvable Agent Supported Browsers and Java Versions (Continued)

Operating System	Browser	Test Results	Known Issues	Tested Versions					
Mac OS X Support									
Mac OS X 10.11	Safari 9.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Safari 9.X					
	Firefox 44.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X					
	Chrome 48.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-48.x					
Mac OS X 10.10	Safari 9.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Safari 9.X					
	Firefox 44.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X					
	Chrome 48.x	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-48.x					
Mac OS X 10.9	Safari	Passed		W-ClearPass Policy Manager 6.6.0.79875, Safari 7					
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44					
	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-48.					
Mac OS X 10.8	Vlac OS X     Safari     Passed       10.8			W-ClearPass Policy Manager6.6.0.79875, Safari-6.x					
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox-43.x					
	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-47.x					
Mac OS X 10.7.5	Safari	Passed		W-ClearPass Policy Manager6.6.0.79875, Safari-6.x					
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox-44.x					
	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-48.x					
Mac OS X 10.11	Safari	Passed		W-ClearPass Policy Manager 6.6.0.79875, Safari 9.X					

Table 391: Native Dissolvable Agent Supported Browsers and Java Versions (Conti	nued)
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Operating System	Browser	Test Results	Known Issues	Tested Versions
	Firefox	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Chrome	Passed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-48.X
Unbuntu Op	erating System S	upport		
Ubuntu 12.04 32-bit LTS	Firefox	Passed		W-ClearPass Policy Manager6.6.0.79875, Firefox-38.x
	Chrome	No support		W-ClearPass Policy Manager 6.6.0.79875, Chrome 39.X
Ubuntu 12.04 64-bit LTS	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox-34.x
	Chrome	No support		W-ClearPass Policy Manager 6.6.0.79875, Chrome 39.X
Ubuntu 14.04 32-bit LTS	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox-38.x
	Chromium	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 39.X
Ubuntu 14.04 64-bit LTS	Firefox	Passed	None	W-ClearPass Policy Manager 6.6.0.79875, Firefox-44.X
213	Chromium	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 39.X1 and Chromium 39.X

For more information on known issues, refer to the *W*-ClearPass Policy Manager 6.6 Release Notes.

# OnGuard Dissolvable Agent Supported Browsers and Java Versions

This section provides information on supported browsers and Java versions for the OnGuard Dissolvable Agent. The versions given in the following table are tested and are up-to-date at the time of this release:

	Table 3	<b>92</b> : On	Guard	Dissolvable	Agent	Supported	Browsers	and J	ava	Versions
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Operating System	Browser	Java Version	Test Results	Known Issues	Tested Versions
Windows 10 64-bit	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 41.X
	Firefox 44.x	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Internet Explorer 11.x	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE- 11.x
Windows 10 32-bit	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 414
	Firefox 44.x	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Internet Explorer 11.x	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE11.x
Windows 7 64- bit	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE	8u73	Passed		W-ClearPass Policy Manager6.6.0.79875, IE- 11.X
Windows 7 32- bit	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 44.X

Table 392: OnGuard Dissolvable	Agent Supported Browse	ers and Java Versions	(Continued)
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Operating System	Browser	Java Version	Test Results	Known Issues	Tested Versions
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE- 11.X
Windows 8 64- bit	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE 32-bit	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE- 10.X
Windows 8 32- bit	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE- 10.X
Windows 8.1 64-bit	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome 44.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 40.X
	IE	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, IE- 11.X
Windows 8.1 32-bit	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.80940, Chrome 49.X

Table 392: OnGuard Dissolvab	le Agent Supported Brov	vsers and Java Versions (Co	ontinued)
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Operating System	Browser	Java Version	Test Results	Known Issues	Tested Versions
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.80940, Firefox 45.X
	IE	8u73	Passed		W-ClearPass Policy Manager 6.6.0.80940, IE- 11.x
Windows 2008 64-bit	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 41.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE	8u73	Passed		W-ClearPass Policy Manager6.6.0.79875, IE- 7.x
Windows Vista	Chrome	8u73	Failed	Health data collection does not work in a 64-bit JRE/ browser	W-ClearPass Policy Manager 6.6.0.79875, Chrome 48.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	IE	8u73			W-ClearPass Policy Manager 6.6.0.79875, IE- 9.X
Windows 2003 32-bit	Chrome	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875, Chrome 35.X
	Firefox	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875, Firefox 30.X
	IE	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875, IE 8.X
Windows XP 32-bit	Chrome	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875,

Table 392: OnGuard Dissolvable	Agent Supported Browsers	and Java Versions (Continued)
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Operating System	Browser	Java Version	Test Results	Known Issues	Tested Versions
					Chrome 35.X
	Firefox	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875, Firefox 30.X
	IE	8u73	Not supported		W-ClearPass Policy Manager 6.6.0.79875, IE- 8.x
Mac 10.11	Safari	8u73	Passed	Java plug-in must be enabled to "Run in Unsafe Mode"	W-ClearPass Policy Manager 6.6.0.79875, Safari 9.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-44.x
Mac 10.10	Safari	8u73	Passed	Java plug-in must be enabled to "Run in Unsafe Mode"	W-ClearPass Policy Manager 6.6.0.79875, Safari 9.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-44.x
Mac 10.9.5	Safari	8u73	Passed	Java plug-in must be enabled to "Run in Unsafe Mode"	W-ClearPass Policy Manager 6.6.0.79875, Safari 7.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X

Table 392: OnGuard Dissolvable Agent Supported Browsers and Ju	ava Versions (Continued)
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Operating System	Browser	Java Version	Test Results	Known Issues	Tested Versions
	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-44.x
Mac 10.8	Safari	8u73	Passed	Java plug-in must be enabled to "Run in Unsafe Mode"	W-ClearPass Policy Manager6.6.0.79875, Safari 6.X
	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
	Chrome	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Chrome-44.x
Unbuntu	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
Fedora	Firefox	8u73	Failed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
CentOS	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.79875, Firefox 44.X
RedHat	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.7987, Firefox 44.X
Suse	Firefox	8u73	Passed		W-ClearPass Policy Manager 6.6.0.7987, Firefox 44.X

For more information on Known Issues, refer to W-ClearPass Policy Manager 6.6 Release Notes.

This chapter describes how to use the W-ClearPass 6.6 Insight Reporting tool.

This chapter includes the following information:

- About W-ClearPass Insight
- About the Insight Dashboard
- Searching the Insight Database
- Creating Alerts
- Creating Reports
- Insight Report Categories Reference
- Administration Operations
- Managing Insight Admin Privileges

# About W-ClearPass Insight

This section presents an overview of W-ClearPass Insight. It provides the following information:

- Introduction
- Enabling Insight and Specifying a Master Insight Node
- Launching Insight

# Introduction

W-ClearPass Insight is an application for use with W-ClearPass Policy Manager that is capable of aggregating data from multiple Policy Manager appliances that contain archived network access logs.

You can access each application within the W-ClearPass suite with a single login. You need only sign in once for access to W-ClearPass Policy Manager, Insight, Onboard, and Guest. For more information, see Launching Insight below.

- Insight makes it easy to add many different types of report "widgets" that will produce reports that provide the specific kinds of information you need to monitor and understand what is occurring on the network. You can create customized reports to track detailed authentication records, audit trails, and details on network-access trends (see About the Insight Dashboard on page 772).
- The Insight Search feature allows you to search for clients, users, W-ClearPass servers, and network access devices (see Searching the Insight Database on page 781).
- This chapter illustrates how to generate customized reports that analyze authentication information, device profiling, client health and posture data, as well as guest and BYOD use cases (for details, see Creating Reports on page 789 and Insight Report Categories Reference on page 798).
- This chapter also describes how to configure alerts that allow you to receive near-real-time messages regarding anomalous network activity. Alerts can be delivered via SMS or email notification to multiple recipients.

You can also set up a User Watchlist (a list of VIPs, executives or devices that warrant special tracking) that you can monitor for authentication failures or other key events (see Creating Alerts on page 783).

• Finally, this chapter provides information on how to configure operational elements about file transfers, as well as database and report data retention (see Administration Operations on page 813).

#### **Browsers Supported**

W-ClearPass Insight uses a Web-based management interface. The following browsers are supported:

- Apple Safari 6.2.x, 7.1.x, 8.0
- Google Chrome 47.x, 48.x
- Microsoft Edge 25.x
- Microsoft Internet Explorer 11.0
- Mozilla Firefox 43, 44

# Enabling Insight and Specifying a Master Insight Node

Before you can use Insight, you must enable it on the current W-ClearPass server.

If multiple nodes in a cluster have Insight enabled, one node should be configured as an Insight Master.

Insight Reports, Alerts, and Administration settings can be configured on a Master Insight node only. To be able to generate a report, enabling the node as an Insight Master (even in a single-node cluster) is mandatory.

To enable Insight :

- 1. Navigate to Administration > Server Manager > Server Configuration.
- 2. From the list of W-ClearPass servers, click the server on which you want to enable Insight.
  - The **Server Configuration** > **System** page opens.

Figure 763: Server Configuration > System Page

System Services Co	ntrol Servi	ce Parameters	System Monitoring	Network	FIPS		
Hostname:		Naresh-CPPM					-
FQDN:							
Policy Manager Zone:		default	-			Manage Policy Manager	r Zones
Enable Profile:		Enable this s	server for endpoint clas	sification			
Enable Performance Moni	itoring Display:	Enable this s	server for performance	monitoring dis	play		
Insight Setting:		✓ Enable Insig	ht 🔲 Enabl	e as Insight Ma	aster Current Master:-		
OnConnect Setting:		Enable OnC	onnect				
Enable Ingress Events Pr	ocessing:	Enable Ingre	ess Events processing o	on this server			Ξ
Span Port:		None	▼				
			IPv4		IPv6	Action	
	IP Address		10.				
Management Port	Subnet Mask		255.255.255.0			Configure	
	Default Gate	way	10.				
	IP Address						
Data/External Port	Subnet Mask					Configure	
	Default Gate	way					
	Primary		10.1.10.10				
DNS Settings	Secondary					Configure	~

- a. Enable Insight: Select this check box to enable W-ClearPass Insight on the current server.
- b. Enable as Insight Master: Select this check box to specify this server as an Insight Master.



To enable replication of Insight configurations across a cluster, you must configure one W-ClearPass server in the cluster as an Insight Master node.

3. Click Save.

# Launching Insight

To launch W-ClearPass Insight:

- 1. Use one of the following methods to launch W-ClearPass Insight.
  - Log in to Policy Manager, and then select **Insight** in the **Dashboard > Applications** widget. This opens
    Insight in a new tab.
  - Access Policy Manager by pointing the browser to https://<W-ClearPass-host-name>/tips, then select the ClearPass Insight link (see Figure 764).
  - Point the browser to https://<W-ClearPass-host-name>/insight.
- 2. Enter the default username and password, then click **Login** to launch Insight.

Figure 764 displays the W-ClearPass Access page:

#### Figure 764: W-ClearPass Access Page

Username: Password: Login
Launch 戰 ClearPass Insight application
Launch 🕵 ClearPass Guest application
Launch 🐌 ClearPass Onboard application

# About the Insight Dashboard

This section provides the following information:

- Dashboard Overview
- Adding a Report Widget to the Dashboard Landing Page
- Removing a Report Widget from the Dashboard Landing Page
- Creating a Report or Alert From the Dashboard
- Specifying the Date Range for Data Collection
- Authentication Dashboard
- Endpoints Dashboard
- Guest Dashboard
- Network Dashboard
- Posture Dashboard
- System Dashboard
- System Monitor Dashboard

## **Dashboard Overview**

The **Dashboard Landing Page** opens immediately when you successfully log in to W-ClearPass Insight. The Dashboard includes report widgets that provide a summarized and graphical view of your network analytics.

- You can customize the Dashboard to display the report widgets that you use most often by adding widgets to the Dashboard Landing Page; you can also remove any report widget from the Dashboard Landing Page as needed.
- You can create reports and alerts from any of the Dashboard pages.

Figure 765: Insight Dashboard Landing Page

aruba	Total Auth 2.85K	Failed Auth 0	Unique Endpoint:	s <b>497</b>	Unique Users 255	ALERTS	292 admin Super Administrato	or 🛛 🕐
					Q s	earch using Username/Endpoin	t/ClearPass Server/Network	Device
Dashboard	Dashboard	From: February 08, 2016 00	:00 To: February 08, 2016 1	7:48			1d 1w 1m	Custom 🗸
Authentication								
Endpoints	Authentication C	onico		~	Top 10 MAC Address	Authoritications	Max Failed	~
Guest	Addientications	ervice			TOP TO MAC Address	Authentications	Max Falled	
Network			ClearPass Server A	· ·	MAC Address	Percentage	Count	
Posture					00cfc4bd4c95		5	
System					001b72734711		5	
System Monitor					002c9d4890d5		5	
Reports					00b1812461fe		5	
		-1 (212)0			00327602c3be		5	
Alerts	Demo-si	VT (2.13 K)			005a1b64e54f		5	
Administration					00d6819e8425		5	
huministration					00a699694960		5	

The following report widgets are included by default on the **Dashboard Landing** page:

- Authentication Trend
- Authentication Distribution
- Authentication Service
- Top 10 MAC Address Authentications

# Adding a Report Widget to the Dashboard Landing Page

When you add a report widget to the Dashboard Landing page, that widget will appear in the Landing page, and the widget will also continue to be available on its Dashboard category page (for example, if you added the **Top 10 Restarted Services** widget from the System Dashboard, the **Top 10 Restarted Services** widget would be present in both the Dashboard Landing page and the System Dashboard).

To add a report widget to the Dashboard Landing page:

- 1. From any of the Dashboard category pages, click the arrow icon in the right corner of the widget title bar.
- 2. Select Add to Dashboard (see Figure 766).

That report widget will appear when you return to the Dashboard Landing page.

Figure 766: Adding a Widget to the Dashboard Landing Page



3. To view the newly-added widget, return to the Dashboard Landing page.

# Removing a Report Widget from the Dashboard Landing Page

You can only remove a report widget from the **Dashboard Landing Page**. Report widgets cannot be deleted from Dashboard category pages (for example, if you choose to remove the Top 10 MAC Address Authentications widget from the Landing page, it will remain in the set of report widgets provided in the Authentication Dashboard).

To remove a report widget from the Dashboard Landing page:

- 1. From the Dashboard Landing Page, locate the widget you want to remove.
- 2. Click the arrow icon in the right corner of the widget title bar.
- 3. From the menu, select Remove from Dashboard (see Figure 767).





When you refresh the page, that widget will disappear from the Dashboard.

# Creating a Report or Alert From the Dashboard

The widgets on the **Dashboard** include links to the **Creat Reports** and **Create Alerts** pages.

To define and to receive a regular report of data for that Dashboard:

• To open the **Create Reports** wizard from the Dashboard, click the down-arrow icon in the widget title bar and select **Create Report**.

To define and to receive alerts when customized thresholds are reached:

• To open the **Creat Alerts** wizard from the Dashboard, click the down-arrow icon in the widget title bar and select **Create Alert**.

Figure 768: Opening the Reports or Alerts Wizard from the Dashboard

Dashboard From: 2016-01-26 00:00 To: 16:50



For detailed procedures to create reports and alerts, see Creating Reports on page 789 and Creating Alerts on page 783.

# Specifying the Date Range for Data Collection

By default, the Insight widgets, including those on the **Dashboard** page as well as all the other Insight widgets, such as Endpoints, Guest, Posture, and so on, display information collected over the previous seven days. The **System Monitor** widget is an exception as it displays data for the previous two hours.

You can modify the Authentication, Endpoints, Guest, Posture, and System widgets to display widget data for today, one week, one month, or a custom date and time range.

To specify the date range to have data collected for a Dashboard widget:

- To specify data collection for today, one week, or one month, from the upper right corner of the Dashboard, select **Today**, **1w** (for one week), or **1m** (for one month) as desired.
   The Dashboard widgets then display the information for the specified number of days.
- 2. To specify a customized period for Insight data collection, click the **Custom** button. You are prompted to specify the start and end dates for your date range, as shown in Figure 769.

#### Figure 769: Specifying a Custom Date Range

					10	1	w	1m	Custom
Custom Date									
28/12/2015	to	End	Date		-				Apply
DD/MM/YYYY		<		Janu	uary 2	016		>	
		Su	Мо	Tu	We	Th	Fr	Sa	
		27	28	29	30	31	1	2	
		3	4	5	6	7	8	9	
		10	11	12	13	14	15	16	
		17	18	19	20	21	22	23	
		24	25	26	27	28	29	30	
		21	1	2	2	л	5	6	

Select the Start Date and End Date from the calendar, then click Apply.
 The Dashboard widgets then display the information for the specified range of dates.

### **Authentication Dashboard**

Authentication Dashboard widgets focus on authentication analytics and include widgets on trends, distribution, status, service, alerts, and statistics.

To access the Authentication Dashboard, navigate to **Dashboard** > **Authentication**.

#### Figure 770: Authentication Dashboard



The following widgets are included by default on the Authentication Dashboard:

- Authentication Trend
- Authentication Distribution

- Authentication Service
- Authentication Status
- Top 10 MAC Address Authentications
- Top 20 NAD Authentications
- Top 10 Authentication Errors
- Latest 10 Authentication Alerts

For more information about the Authentication reports and the widgets provided for each report, see Authentication Category Reports on page 798.

# **Endpoints Dashboard**

The Endpoints Dashboard widgets provide analytics that focus on Endpoint trends, distribution, device profile, and bandwidth usage.

To access the Authentication Dashboard, navigate to **Dashboard** > **Endpoints**.





The following widgets are included by default on the **Endpoints Dashboard:** 

- Authentication Trend
- Authentication Distribution
- Authentication Service
- Top 10 MAC Address Authentications

For more information about the Authentication reports and the widgets provided for each report, see Authentication Category Reports on page 798.

# **Guest Dashboard**

To access the Guest Dashboard, navigate to **Dashboard** > **Guest**.

Figure 772: Guest Dashboard



The following widgets are included by default on the **Guest Dashboard**:

- Guests Authentication Trend
- Unique Guest Authentication
- Guests Provisioned
- Guest Device Category
- Guest Device Family
- Guest Device Name
- Top 20 Bandwidth Guest Users

For more information about the Guest reports and the widgets provided for each report, see Guest Authentication Category Reports on page 802.

# **Network Dashboard**

To access the Network Dashboard, navigate to **Dashboard** > **Network**.

Figure 773: Network Dashboard: NAD Vendor Distribution

Network Dashboard

From: 2016-01-18 00:00 To: 2016-01-22 23:59

NAD Vendor Distribution

Aruba(1)

Hewlett-Packard-Ente...(1)

Acrue(1)

3com(1)

Aktatel(1)

CheckPoint(1)

KRX(1)

Local-Web(1)

Isanni(1)

Others(2)

The following widget is included on the **Network Dashboard**:

NAD Vendor Distribution

This widget displays the list of all the NAD (Network Access Device) vendors, including the number of NADs by each vendor. Each vendor is associated with a unique color, and those colors are reflected in the circle graph that displays the distribution percentage each NAD vendor represents.

1d 1w 1m

For more information about the Network reports, see Network Category Reports on page 805.

# Posture Dashboard

The Posture Dashboard widgets focus on device health status and device profiles. To access the Posture Dashboard, navigate to **Dashboard** > **Posture**.

Figure 774: Posture Dashboard



The following widgets are included by default on the **Posture Dashboard**:

- Health Status
- Unhealthy Devices

For more information about the Posture-related reports, see OnGuard Category Reports on page 806.

### System Dashboard

To access the System Dashboard, navigate to **Dashboard** > **System**.

Figure 775: System Dashboard

System Dashboard From: 2016-02-02 00:00 To: 11:08



The following widgets are included by default on the System Dashboard:

- Cluster-Wide License Summary
- Policy Manager License Usage
- Guest License Usage Trend
- Top 10 Restarted Services

For more information about the System-related reports, see System Category Reports on page 811.

### System Monitor Dashboard

The System Monitor Dashboard widgets focus on health, including Authentication health, processing time, and CPU, memory, and disk usage.



You cannot pin System Monitor widgets to the Dashboard.

To access the System Monitor Dashboard, navigate to **Dashboard** > **System Monitor**.

1m

1w

Custom 🗸

#### Figure 776: System Monitor Dashboard

#### System Monitor Dashboard 2016-01-22 13:04 to 15:04

```
2h Custom 🗸
```



The following widgets are included by default on the System Monitor Dashboard:

- Authentication Health
- End-to-End Request Processing Time
- Memory Usage
- Swap Memory Usage
- Disk Usage
- CPU Usage
- CPU Load

The **System Monitor** Dashboard differs from the other Dashboard pages in that it can show data for two hours only (**2h**).

To define a custom two-hour time slot:

1. Click the **Custom** drop-down list.

Figure 777: Specifying the Hour to Start System Monitor Scan

S	ystem l	Monito	r Dashb	ooard 2	016-01-22 13:0	4 to 15:04		2h Custom 🗸
						Last 2 hours from:		
	0.5					2016-01-22	12	Apply
	0	13:10	13:20	13:30	13:40	YYYY-MM-DD	НН	
				—	Enforcement Time	— Service Categorization Tim	ne 🛛 Radius Auth Time	

- 2. Select the starting date.
- 3. Click the **HH** field, then use the up- and down-arrows to specify the hour to start the system monitor scan. For example, specifying **13** in the **HH** field indicates that the start time for the two-hour period is **1:00 p.m**.
- 4. Click Apply.

# Searching the Insight Database

This section provides the following information:

- About Insight Search
- Search Example

## **About Insight Search**

Use the Insight Search feature to query the Insight database.

You can search for the following entities:

- Endpoint IP address (Framed-IP-Address)
- Clients by MAC address, hostname, or IP address
- User name
- W-ClearPass servers by name or IP address
- Network access devices by name or IP address

You can add clients and users to the Watchlist from Search results. For details, see Adding or Removing Users from the Watchlist on page 788.

The Insight Search window is always available at the top of every page.



Search works on all pages except the Report Configuration and Alert Configuration pages.

#### Figure 778: Search Window

aruba	Total Auth 2.8	Failed A	uth 2	Unique Endpoints	497	Unique Users	256	ALERTS 🐵 admin Super Administrator 3
							[	Q Search using Username/Endpoint/ClearPass Server/Network Device
Dashboard	D	ashboard	From: Februar	y 10, 2016 00:00 To: Fet	bruary 10, 20	016 17:33		1d 1w 1m Custom 🗸
Authentication								

# Search Example

Let's take the example of searching for a MAC address:

1. Start entering the MAC address into the Search window.

As you type in the MAC address in this example, Search discovers that there are two MAC addresses with the same initial characters:



	Q 0097	
Part la suit	More than 2 results as Endpoint MAC Address	h
<b>Dashboard</b> From: February 10, 2016 00:00 To: February 10, 2016 17:43		

- 2. To locate the desired MAC address:
  - a. Click on the suggestion and see which MAC address you are looking for from the list displayed.
  - b. Or refine your search by typing more characters to further specify the search entity.

In this example, the MAC address is identified as an Endpoint.

Figure 780: Locating and Identifying the Search Object

		Q 00975358014c	
Deckhoord		00975358014c as Endpoint MAC Address	h
Dasnboard	From: February 10, 2016 00:00 To: February 10, 2016 17:43		

3. Select the search object.

The Endpoint MAC Address report is automatically displayed (see Figure 781). It includes the following information about the Endpoint:

- Summary
- Overview
- Device Profile
- OnGuard Health Information
- Authentication Status Trend

Figure 781: Report of Search Result

#### Endpoint MAC Address: 00975358014c

#### Time Range : Last One Week

mmary		Overvi	ew		
		ENDPOI	INT INFO		<b>^</b>
		IP Addi	ress	192.167.165.248	
	36	MAC A	ddress	00975358014c	
	Total Authentications	spt		UNKNOWN	=
		status		Unknown	
		Userna	ame	A_user10	
		host_n	ame	Unknown	
		is_onlir	ne	Offline	
		static_i	ip	true	
		mac_ve	endor	-	
		NETWO	DV DETAILS		<b>T</b>
e Profile		Ongua	rd		
E PROFILE		ONGUA	RD HEALTH INFO		
ated At	2016-02-10T16:45:21-05:00	Health	v	-	

# **Creating Alerts**

This section provides the following information:

- Introduction
- Creating New Alerts
- Modifying the User Watchlist
- Adding or Removing Users from the Watchlist

# Introduction

Alerts provide network managers with near-real-time messages on anomalous network activity. Such activity could consist of:

• Irregular authentication activity

- Irregular network device access activity
- Users attempting privileged commands on network devices
- Irregular activity on the W-ClearPass servers

Reports and alerts include templates for easy configuration. These templates allow you to quickly configure and monitor network activity. In addition to email notifications, you can also send alerts to mobile devices via SMS, providing the capability to receive mission-critical information on the go.



Any Error-level System Event/Event Viewer entries in W-ClearPass servers are notified with a System Alert Notification.

### **Creating New Alerts**

To create a new alert:

1. Navigate to the **Alerts** page.

Figure 782: Alerts Configuration Page

Dashboard	Aler	Alerts Configuration							
Reports									
Alerts	Confi	iguration							
Configuration	мү со	ONFIGURED	ALERTS						
Watchligt	#		NAME 🔺	TEMPLATE -	DESCRIPTION -	NOTIFICATION	ENABLE -	MUTE -	
Administration	1	•	User WatchList	User WatchList	List of users who are monitored for authentication failures		DISABLED	UNMUTED	.01
	5 V per page • Critical • Warning Page: Go						Go < 1	>	

- **Enable** button: From the switch, you can enable or disable the selected alert.
- Mute button: Allows you to mute alert output while you work to address the alert.
- 2. Click Create New Alert.

#### Figure 783: Creating a New Alert

**Create New Alert** 

Create New Alert		
Settings		
Alert Name	Category	Notifications
Name	Authentication	Notify by Email
Description	Failed Authentication	
Description	Total Authentication	
		ti
h.		Notify by SMS
		Configure Messaging Setup in Policy Manager to enable Notifications
Trigger		
Severity Threshold	Interval	
• Critical 👻 #	# Minutes ~	
Alert Summary		

3. Enter the information for each Alert parameter as described in Table 393.

#### **Table 393:** Create New Alert Parameters

Alert Field	Action/Description			
Alert Name	1. Enter the name of the alert.			
Description	2. Optionally, enter a summary description of the alert.			
Category	<ul> <li>3. Select the alert Category, then specify the desired alert type in the selected category: <ul> <li>Authentication</li> <li>Failed Authentication</li> <li>Total Authentication</li> <li>System</li> <li>TACACS</li> <li>a. TACACS Commands</li> <li>b. TACACS Failures</li> </ul> </li> </ul>			
Notifications	<ul> <li>4. Specify report notifications.</li> <li>Notify by Email. When you select this option, enter the list of email addresses to be notified. The alert notification is sent whenever the trigger threshold is met.</li> <li>NOTE: Enabling Notify by Email is mandatory.</li> <li>Notify by SMS. When you select this option, enter the phone numbers of each recipient. The alert notification is sent whenever the trigger threshold is met.</li> <li>NOTE: A warning message appears if you have not configured the SMTP mail server for email notifications. To do so, from the Policy Manager, navigate to Administration &gt; External Servers &gt; Messaging Setup.</li> </ul>			
Trigger Severity	<ul> <li>5. From the Trigger Severity drop-down, select one of the following:</li> <li>Critical</li> <li>Warning</li> </ul>			
Trigger Threshold	<ol> <li>Specify Threshold and Interval values as criteria for determining whether an alert is necessary.</li> <li>For example, if you specify the threshold as 25 and the interval as 15 minutes, once the threshold of 25 is met within 15 minutes, an alert is triggered.</li> </ol>			
Trigger Interval	7. Specify the <b>Interval</b> , then select <b>Minutes</b> or <b>Hours</b> .			
Alert Summary	When you have configured the alert settings, the <b>Alert Summary</b> displays the settings for your review.			
	8. Click <b>Save</b> .			

# Modifying the User Watchlist

A Watchlist is a list of VIPs, executives, and devices known to be problematic that are monitored for authentication failures. W-ClearPass collects all user authentication status.

When W-ClearPass finds a user defined in the Watchlist that both fails to authenticate and also matches the Watchlist triggers (severity, threshold, and interval), an alert notification is sent to the notification list via email

or to mobile devices via SMS. This allows the authentication failure to be resolved proactively before the problem is reported by the user.

The Watchlist generates an alert only when an unsuccessful authentication for a specific device occurs.

#### **Default Watchlist Trigger Settings**

The default Watchlist trigger settings are as follows:

- Severity = Critical
- Threshold = 1
- Interval = 30 seconds



You cannot edit the The Watchlist trigger settings.

To modify the User Watchlist:

1. From the Insight navigation panel, choose **Alerts**, then select **Watchlist**.

The User Watchlist opens (see Figure 784).

#### Figure 784: User Watchlist

# Alerts Configuration

_									
Cor	Configuration								
MY	CONFI	GURE	D ALERTS						
#			NAME 🔺	TEMPLATE 👻	DESCRIPTION 👻	NOTIFICATION	ENABLE 👻	MUTE -	
1		٠	User WatchList	User WatchList	List of users who are monitored for authentication failures		DISABLED	UNMUTED	101
5	5 v per page • Critical • Warning Page: Go < 1 >								

The users who are currently on the Watchlist are displayed. By default, the User Watchlist includes the **Authentication Trend** report widget.

#### 2. Click Modify Watchlist.

The Edit Alert page appears.

Create New Alert

## Figure 785: Modifying the User Watchlist

#### Edit Alert

Settings					
Alert Name	Category	Notifications			
user watchlist	WatchList > User WatchList	✓ Notify by Email			
Description		neela.lochani@gmail.com			
List of users who are monitored for authentication					
failures.		1			
		Notify by SMS			
Filter					
Username Y Huser12 Y	admin <sup>×</sup> sbodo				
Trigger					
Severity Threshold	Interval				
• Warning V 1	5 Hours Y				
Alert Summary					
Notify when authentication failures exceeds 1 in 5 hour					

3. Enter the desired settings for each **User Watchlist** parameter as described in Table 394.

Table 394:	Modify	User	Watchlist	Parameters
------------	--------	------	-----------	------------

Alert Field	Action/Description				
Alert Name	1. Optionally, you can modify the name of the User Watchlist.				
Description	2. Optionally (and recommended), enter a summary description of the User Watchlist.				
Category	The <b>Category</b> is set to <b>Alert</b> > <b>User Watchlist</b> . This is not an editable field.				
Notifications	<ul> <li>Specify Watchlist notifications.</li> <li>Notify by Email. When you select this option, enter the list of email addresses to be notified. The alert notification is sent whenever the threshold is met.</li> <li>Notify by SMS. When you select this option, enter the phone numbers of each recipient. An SMS message is sent with an alert notification whenever threshold is met.</li> <li>NOTE: A warning message appears if you have not configured the SMTP mail server for email notifications. To do so, navigate to Administration &gt; External Servers &gt; Messaging Setup.</li> </ul>				
Filter: Username	<ul><li>The User Watchlist has only one filter: <b>Username</b>.</li><li>4. From the Username drop-down, select one or more users to add to the Watchlist.</li></ul>				

 Table 394: Modify User Watchlist Parameters (Continued)

Alert Field	Action/Description
	Filter
	Username Y H_user12 Y admin Y sbodo
	H_user10       Trigger     H_user14       Severity     Threst       Warning     1       H_user2       H_user20
Alert Summary	When you have configured the Watchlist settings, the <b>Alert Summary</b> displays the settings for your review.
Save your changes	5. Click <b>Save</b> .

# Adding or Removing Users from the Watchlist

You can use the Insight Search function to add users to or remove users from the Watchlist.

#### Adding a User to the Watchlist

To add a user to the Watchlist:

1. In the Insight Search window, enter the name of the user.

The Insight **User Information** page for the selected user is displayed.

Figure 786: Insight User Information Page

#### Username: A\_user10 🏫

Device Netwo	ork Details			Authenticatio	on	on Status Distribu	on Status Distribution
MAC Address	Roles						
00368f6af10c	[Employee],[User Authenti	icated]					
0090804beb8c	[Employee],[User Authenti	icated]					
				— Success		ul Authentic (27 )	ul Authentic (27 )
					Ī		
_				_		_	
Device Detail	s		_	_			
MAC Address	Hostname	IP Address	Device Category	Device Family		Device Name	Device Is Name Online

Time Range : Last One Week

2. To add a user to the Watchlist, click the star icon next to the username as shown in Figure 786.

The **User Information** page now displays the following information:

Figure 787: User Successfully Added to Watchlist

<ul> <li>A_user10 added to</li> </ul>	user watchlist successfully	. Please configure sms/email notifications.					
Dashboard	Username	: A_user10 ★					
Reports							
Alexte	Device Netwo	Device Network Details					
Administration	MAC Address	Roles					
	00368f6af10c	[Employee],[User Authenticated]					
	0090804beb8c	[Employee],[User Authenticated]					

The star icon color is now set to orange, indicating the user has been added to the Watchlist. The following message is displayed:

<User> added to User Watchlist successfully. Please configure SMS and email notifications.

### Removing a User from the Watchlist

To remove a user from the Watchlist:

1. In the Insight Search window, enter the name of the user.

The Insight **User Information** page for the selected user opens.

Figure 788: Removing a User from the Watchlist

# Username: A\_user10 ★



2. Click the orange star icon next to the username.

The user is removed from the Watchlist. The star icon is now white. You receive the following message: <*User> removed from User Watchlist successfully.* 

# **Creating Reports**

This section provides the following information:

- Overview
- Settings Configuration
- Report Filters Configuration
- Specifying the Logo and Branding
- Report Summary Page
- Configured Reports Page
- Viewing Reports

#### **Overview**

The **Reports** page provides a method for creating reports with data filters and customized time ranges up to the previous two months.

#### Figure 789: Reports Page

Repor	ts						Crea	te New Report
Yeste	rday		Feb 07	Today • auth-2 16:10 auth • Auth 16:05 Auth	Feb 08	Tomorrow	,	Feb 09
Created	l Report	s						
#		NAME 👻	DESCRIPTION	▼	TEMPLATE 👻		LAST RUN AT 🔻	
1	•	auth-2	auth		Auth Overview		2016-02-08 16:10	≙ ৬
2	•	Auth	Auth		Auth Overview		2016-02-08 16:05	础
3	•	Accounting - Static			Accounting - Bandwidth and	Session	2016-02-04 07:18	읍 ♣
5 ~	per p	oage 🛛 Error 🔍 In Pr	rogress • Co	ompleted		Pag	e: Go <	1

#### **Run Reports Now or on a Specified Schedule**

You can set up reports to run immediately or you can schedule a report to run on a daily, weekly, or monthly basis. Although Insight reports show data over the previous two-month period, Insight can retain data for up to two years.

#### **Select Report Filters**

Many reports allow you to select filters that include a simple AND condition. For example, you can use filters to create a report that displays data for RADIUS Authentications from the Active Directory AND the Guest User Repository source.

#### PDF, CSV, and HTML Report Formats Are Available

After a report is configured and run, the report is available for download in PDF and CSV formats. You can also open a report and view it in HTML format.



Deleting a configured report deletes both the report configuration and all related report output.

# **Settings Configuration**

To create a new report:

- 1. From the Insight navigation panel, click **Reports**.
- 2. Select Create New Report.
  - The Settings page of the Create New Report Wizard opens.

Figure 790: Create New Report Wizard: Settings

reate New Report								
		Step 1:	Settings			Next: I	Filters, Raw Data, Brandin	
ireate New Report		-		-	-	-	_	
What would you like to see in your ne	w Report?		Natifi	sations		Ontions		
Name	Authentication			Notify by Email		Include ra	w data in output	
<b>Description</b> Description	Accounting - Bandwid Auth By AuthSrc Auth By ClearPass Auth Overview Auth Trend Failed Auth	ith And Session	Notify by SMS Configure Messaging Setup Manager to enable Notificat		// Setup in Policy tifications	Enable rer Configure the Admi the remo	ite copy he Remote Directory in stration section to specify copy destination.	
Repeat Scheduled Report	Preset	Date						
No Repeat	✓ Custom Date ✓	Start Date	)	Start Time HH:MM	to Y	End Date YYY-MM-DD	End Time HH:MM	
Report Summary								

3. Enter the appropriate information as described in Table 395.

Table 395	: Specifying	the Report Sett	tings Parameters
-----------	--------------	-----------------	------------------

Report Parameter	Action/Description			
Report Name	1. Enter the name of the report.			
Description	2. Optionally, enter a summary description of the report.			
Category	<ul> <li>3. Select the report Category, then specify the desired report type in the selected category: <ul> <li>Authentication</li> <li>Endpoint</li> <li>Guest Authentication</li> <li>Network</li> <li>OnGuard</li> <li>Onboard</li> <li>RADIUS Authentication</li> <li>System</li> <li>TACACS</li> </ul> </li> </ul>			

 Table 395: Specifying the Report Settings Parameters (Continued)

Report Parameter	Action/Description
	<b>NOTE:</b> For detailed information about what report types are provided for each report category, see Insight Report Categories Reference on page 798.
Notifications	<ul> <li>4. Optionally, specify report notifications.</li> <li>Notify by Email. When you select this option, enter the list of email addresses to be notified.</li> <li>Notify by SMS. When you select this option, enter the phone numbers of each recipient (separated by commas).</li> <li>NOTE: A warning message appears if you have not configured the SMTP mail server for email notifications. To do so, from the Policy Manager, navigate to Administration &gt; External Servers &gt; Messaging Setup. For details, see Messaging Setup on page 603.</li> </ul>
Options	<ul> <li>NOTE: Before you can enable one or both of these two options, you must configure the File Transfer Settings (including the Remote Directory) in the Administration section. For more information, see File Transfer Settings Configuration on page 814.</li> <li>Include raw data in output <ul> <li>A full set of raw data is customizable in the CSV reports only.</li> </ul> </li> <li>Enable remote copy <ul> <li>This option lets you copy reports to the location specified in the Administration section.</li> <li>Remote Directory setting.</li> </ul> </li> </ul>
Repeat Scheduled Report	<ul> <li>5. Specify whether you want to generate this report Daily, Weekly, or Monthly. The default is No Repeat.</li> <li>To rerun a No Repeat report or a static report, edit and save the report. Insight will then automatically run the report.</li> <li>When you create a report with the No Repeat option selected, the report runs when you click Save.</li> <li>When you create a periodic report (Daily, Weekly, or Monthly), the report is run according to the specified schedule.</li> </ul>
Preset Date Range	<ul> <li>6. You can choose to specify a Preset Date Range for this report: <ul> <li>Custom Date</li> <li>When you select Custom Date, specify the Start Date and Time and the End Date and Time.</li> <li>Today</li> <li>Since Yesterday</li> <li>This Week</li> <li>Within Last Week</li> <li>Within Last 2 Weeks</li> <li>This Month</li> <li>Within Last Month</li> </ul> </li> <li>When you select one of these date range options (with the exception of Custom Date), Insight automatically populates the Start Date/Time and End Date/Time settings.</li> </ul>
Report Summary	When you have configured the report settings, the <b>Report Summary</b> displays them for your review.
	7. Click <b>Next</b> .
# **Report Filters Configuration**

When you complete the **Settings** page in the **Create New Report** wizard and click **Next**, the page that opens allows you to configure the filters for your report. Each type of report has a specific set of filters available.

Report filters apply the data fetched from the database, then Insight displays the result in the report. The filters that are available depend on the report category you specify.

If you don't apply a filter, Insight includes all the data in the generated report that matches the report category.

Figure 791: Specifying a Report Filter

Filters					
What would you like to see in your new Report?					
Field	Field Value				
ClearPass Server V Clea					
	<u>Clea</u> rPass-183				

To specify a report filter:

- 1. Field: From the Field drop-down, select the parameter you wish to filter on.
- 2. **Value**: From the **Value** drop-down, select the appropriate value.

As you enter characters in the **Value** field, Insight searches for the matching value.

# Specifying the Logo and Branding

When you complete the report filters configuration, scroll to the **Logo and Branding** section on the same page.

The initial Logo and Branding screen presents a prompt, asking if you want to change the logo:

Figure 792: Prompt for Changing the Logo



- 1. If you don't wish to change the logo, simply click **Next** to proceed.
- If you do want to change the logo, click the check box.
   The Logo and Branding configuration section opens:

## Figure 793: Logo and Branding Section

**Create New Report** 

```
Sample Report
```

Logo and Branding	
Select your Logo and Branding template for the export	
server your cogo and shaheing template ior are export	
Select Template	
Default Logo and Branding 🗸	
Page Title	
Authentication by NAD: Sales Dept.	
Top Section	
Aruba Header	
la.	
Logo Image Replace Image	
Bottom Section	
Footer	
i socci	
Copyright	
Copyright NewSales, Inc. 2016	
Save Template	
Sure remplate	

Next

To specify the logo and branding information:

1. Enter the information as described in Table 396, then click **Next**.

**Table 396:** Specifying Logo and Branding Parameters

Report Parameter	Action/Description
Select Template	1. From the drop-down, select the logo and branding template.
Page Title	2. Enter the page title.
Top Section	3. Enter the header for the top of the page.
Logo Image	4. To browse to the appropriate logo image, click <b>Replace Image</b> .
Bottom Section	5. Enter the footer text.
Copyright	6. Enter the copyright information. For example, "Copyright 2016 NewSales, Inc."
Save Template	7. To save the new branding and logo settings, click <b>Save Template</b> .

# **Report Summary Page**

When you complete the Logo and Branding section, the Report Summary is displayed.

Figure 794: Report Summary

Report Summary		Sample Report
« Prev: Filters, Raw Data, Bran	nding Step 3: Report Summary	
Report Summary		Edit Report 🧬
Report Name	Auth by NAD 2	
Description	Authentication by NAD	
Category	Network > Auth by NAD	
Notifications	Notify by Email: james.jones@sales.com Notify by SMS: 4089202649	
Schedule	Report contains data from 2016-02-01 10:00 AM to 2016-02-08 4:15 PM	
Filters	1. NAD: 10.17.4.89	
Raw Data Columns	None	
Logo & Branding	Default Logo and Branding	

- 1. Review the Report Summary.
  - a. If you wish to change any aspect of the report, click **Edit Report**.

The **Report Summary** dialog opens. You can edit the current report settings as needed.

- b. Make any necessary changes, then click **Save**.
- When the report settings are satisfactory, click Save.
   Insight generates the report. You return to the Configured Reports page.

# **Configured Reports Page**

To see the set of configured reports, select **Reports** > **Configuration**.

The **Configured Reports** page opens.

Figure 795: Configured Reports Page

Re	oort	s Co	onfiguratio	n				Create New Report
Cor	nfigur	ation			-		-	
#		0	NAME 🔺	DESCRIPTION 👻		TEMPLATE 👻	ENABLE 👻	
1		•	Accounting - Static			Accounting - Bandwidth and Session		合 ጶ  ≐
2		•	Auth	Auth		Auth Overview		ᠿ ጶ ि⊕ 💼
3		•	auth-2	auth		Auth Overview		ᠿ ጶ ि ≐
4		•	Auth by NAD 2			Auth by NAD		ᠿ ጶ ि ≐
5		•	Auth by NAD - Static			Auth by NAD	ENABLED	ᠿ ጶ ि ≐
5	~	per	page 🛛 Erro	or • In Progress • Complet	ted	Page:	Go	1 2 3 >
•	_	_				III		•
Тор	) 10 Re	port b	ased on time take	n 30 Days		Top 10 Report Types 30 Days		
т	уре		Percenta	ge	Count (secs)			
	Auth b	y NAC			9 secs			
	Systen	n Even	its		6 secs	RADIUS - Endpoint Ov (1 )		
	Auth C	vervi	ew		6 secs	RADIUS - Auth Overvi (1 )		

The blue dot next to a report name indicates that the report generation is complete.

From this view, you can edit, copy, or delete a configured report.

This page also provides two report widgets:

#### • Top 10 Reports Time to Run 30 Days

This widget lists the ten reports that took the longest (in seconds) to run over the last 30 days.

• Top 10 Reports Last 30 Days

This widget lists the ten most frequently run reports over the last 30 days.

## **Viewing Reports**

To view a generated report:

- 1. From the navigation panel, click **Reports**.
- 2. Scroll to the Created Reports section.

#### Figure 796: Created Reports

Rep	orts				Create No	ew Report
Crea	ted Re	ports	_	_	-	
#	•	NAME 👻	DESCRIPTION -	TEMPLATE 👻	LAST RUN AT 🔻	
1	•	Auth by NAD 2		Auth by NAD	2016-02-09 17:57	€ ₹
2	•	test 444		Failed Auth	2016-02-09 17:25	<b>₽</b>
3	•	tets123		Failed Auth	2016-02-09 14:37	Ċ⊐ ↓
4	•	Radius Auth Overview		RADIUS - Auth Overview	2016-02-09 03:50	<b>⊕</b>
5	•	Auth Trend - Static		Auth Trend	2016-02-09 03:48	<b>⊕</b>
5	~	per page 🛛 🗧 Erro	r • In Progress • Completed	Page: Go	< 1 2	3 >

- 3. To download the zip file that contains the reports in PDF and CSV formats, click the **Download** icon (as shown in Figure 796).
- 4. To view the desired report in HTML format (which opens in new tab), click the name of the report. The generated report is displayed (see Figure 797).

Figure 797: Report Displayed in HTML Format

ort Name: authentication			
ort Template: Auth By ClearPass	14 DCT		
ıba Header			
uthentication Statistics			
	5	0	1000/
5	5	0	100%
5 Total Auth	5 Successful Auth	O Failed Auth	<b>100%</b> Successful Auth Percentage
5 Total Auth	5 Successful Auth	<b>O</b> Failed Auth	<b>100%</b> Successful Auth Percentage
5 Total Auth	5 Successful Auth	<b>O</b> Failed Auth	<b>100%</b> Successful Auth Percentage
5 Total Auth	5 Successful Auth	0 Failed Auth	100% Successful Auth Percentage
5 Total Auth 0% Failed Auth Percentage	5 Successful Auth 1 ClearPass Servers	0 Failed Auth	100% Successful Auth Percentage 1

# **Insight Report Categories Reference**

This section provides the following information:

- Introduction
- Authentication Category Reports
- Endpoint Category Reports
- Guest Authentication Category Reports
- Network Category Reports
- OnGuard Category Reports
- Onboard Category Report
- RADIUS Authentication Category Reports
- System Category Reports
- TACACS Category Reports

## Introduction

This section provides detailed information about each of the report types and their associated widgets available for each Insight Report category. The Insight report templates are organized into categories, where each category has multiple report types that each contain a unique set of report data.

The following sections describe each report category, including the available reports within each category, and the contents of each report.

# **Authentication Category Reports**

The reports available in the Authentication category described in Table 397 provide the list of authentications that occurred during the report duration.

Additional authentication statistics are displayed on the **Authentication Dashboard**. For more information, see Authentication Dashboard on page 776.

## Table 397: Authentication Category Reports

Report Type	Report Widgets
Accounting—Bandwidth and Session Provides the statistics using the accounting data generated during report duration. This report allows you to filter the report data by: W-ClearPass server Network access device IP address Device category Device family Device name SSID Endpoint IP address User name	<ul> <li>This report type includes the following bandwidth and session information:</li> <li>Bandwidth Statistics: Total Bandwidth, Average Bandwidth, Maximum Bandwidth, Maximum Upstream Bandwidth, Maximum Downstream Bandwidth, Sessions, Maximum Duration, Users, Endpoints</li> <li>Upstream Bandwidth and Downstream Bandwidth Trend</li> <li>Total Bandwidth and Average Bandwidth Trend</li> <li>Average Session Time Trend</li> <li>Unique Session Trend</li> <li>Top 10 Device Categories with Most Bandwidth Consumed</li> <li>Top 10 Device Categories with Most Sessions</li> <li>Top 10 Device Families with Most Bandwidth Consumed</li> <li>Top 10 Device Families with Most Bandwidth Consumed</li> <li>Top 10 Device Families with Most Duration</li> <li>Top 10 Device Families with Most Sessions</li> <li>Top 10 Device Families with Most Duration</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Users with Most Sessions</li> <li>Top 10 Users with Most Duration</li> <li>Domain Summary: Provides an overview of authentications per domain.</li> </ul>
Authentication by Authentication Source Provides the statistics for successful and failed authentications per authentication source.	<ul> <li>This report type includes the following information:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution Across Authentication Source</li> <li>Authentication Distribution Across Authorization Source</li> <li>Authentication Distribution Across Authentication Source</li> </ul>
Authentication by W-ClearPass Provides the statistics for successful and failed authentications per W-ClearPass servers in a cluster.	<ul> <li>This report type includes the following information:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution—Error Types</li> <li>Authentication Distribution Across Service</li> <li>Top 10 W-ClearPass with Most Authentications</li> <li>Top 10 W-ClearPass with Most Failed Authentications</li> <li>Top 10 W-ClearPass with Most MAC Address Authentications</li> <li>Top 10 W-ClearPass with Most Users</li> <li>NOTE: This report allows you to filter the report data by W-ClearPass Policy Manager server.</li> </ul>

# Table 397: Authentication Category Reports (Continued)

Report Type	Report Widgets
Authentication Overview Provides statistics in general for the report duration, such as total authentications per day, unique devices authentications trend by day, authentication distribution based on authentication status, service, W-ClearPass server, SSID, VLAN, enforcement profile, authentication source, and top 10 users with most authentications, and so on.	<ul> <li>This report type includes the following information:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Authentication Status Trend</li> <li>Unique Devices Authentication Trend</li> <li>Unique Users Authentication Trend</li> <li>Authentication Distribution Across Auth Status</li> <li>Authentication Distribution Across Cluster</li> <li>Authentication Distribution Across Service</li> <li>Authentication Distribution Across SID</li> <li>Authentication Distribution Across SID</li> <li>Authentication Distribution Across Role</li> <li>Authentication Distribution Across Role</li> <li>Authentication Distribution Across Authentication Source</li> <li>Top 10 Users with Most Authentications</li> <li>Top 10 MAC Addresses with Most Authentications</li> <li>Top 10 Auth Sources with Most Authentications</li> <li>Top 10 Authorization Sources</li> <li>Top 20 NADs with Most Authentications</li> <li>Top 10 Enforcement Profiles Users</li> <li><b>NOTE:</b> This report allows you to filter the report data by</li> <li>W-ClearPass Policy Manager host name, Network Attached Device (NAD) IP address, SSID, and Error Code.</li> </ul>
Authentication Trend Provides authentication trend statistics for today and yesterday, today and the same day a week ago, and so on.	<ul> <li>This report type includes the following information:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Authentication Trend for Today and Yesterday</li> <li>Authentication Trend for Today and Same Day Week Ago</li> <li>Total Authentication for 1 Month (per month)</li> <li>NOTE: This report allows you to filter the report data by</li> <li>W-ClearPass Policy Manager host name, Network Access Device (NAD) IP address, and SSID.</li> </ul>
Failed Authentication Provides statistics based on failed authentications.	<ul> <li>This report type includes the following information:</li> <li>Error Statistics</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution—Error Types</li> <li>Failed Authentication Distribution across Service</li> <li>Failed Authentication Distribution across Authentication Source</li> <li>Top 10 Errors with Most Failed Authentications</li> <li>Top 20 NADs with Most Failed Authentications</li> <li>Top 10 W-ClearPass Servers with Most Failed Authentications</li> <li>Top 10 Users with Most Failed Authentications</li> </ul>

Report Type	Report Widgets
	<ul> <li>Top 10 Endpoints with Most Failed Authentications</li> <li>Top 10 Services with Most Failed Authentications</li> <li><b>NOTE:</b> This report allows you to filter the report data by</li> <li>W-ClearPass Policy Manager host name, Network Access</li> <li>Device (NAD) IP address, SSID, and Error Code.</li> </ul>

# **Endpoint Category Reports**

The Endpoint category provides information on endpoints discovered during the report duration.

The reports available in the Endpoint category described in Table 398 contain data that can also be found in the Endpoints widgets on the **Endpoints Dashboard**.

For additional information about the Endpoints Dashboard, see Endpoints Dashboard on page 777.

 Table 398: Endpoint Category Reports

Report Type	Report Widgets
Endpoint Authentication Overview	<ul> <li>This report type includes the following information for all endpoint types:</li> <li>Endpoint Statistics</li> <li>Endpoints Distribution Across Device Category</li> <li>Endpoints Distribution Across Device Family</li> <li>Endpoints Distribution Across Device Name</li> <li>Top 10 Users with Most Endpoints</li> <li>Top 10 Device Categories with Most Endpoints</li> <li>Top 10 Device Names with Most Endpoints</li> <li>Top 10 Device Families with Most Endpoints</li> <li>Top 10 Device Families with Most Endpoints</li> <li>MOTE: This report also allows you to filter the report data by Network Access Device (NAD) IP address, Device Category, Device Family, Device name, and SSID.</li> </ul>
Endpoint Overview	<ul> <li>This report type includes the following information for all endpoint types:</li> <li>Top 10 Reports Time to Run 30 Days</li> <li>Top 10 Reports Last 30 Days</li> </ul>
Guest—Endpoint Overview	<ul> <li>This report type includes the following information for endpoints using Guest Authentication:</li> <li>Endpoint Statistics</li> <li>Endpoints Distribution Across Device Category</li> <li>Endpoints Distribution Across Device Family</li> <li>Endpoints Distribution Across Device Name</li> <li>Top 10 Users with Most Endpoints</li> <li>Top 10 Device Categories with Most Endpoints</li> <li>Top 10 Device Names with Most Endpoints</li> <li>Top 10 Device Families with Most Endpoints</li> </ul>

#### Table 398: Endpoint Category Reports (Continued)

Report Type	Report Widgets
	<b>NOTE:</b> This report also allows you to filter the report data by Network Access Device (NAD) IP address, Device Category, Device Family, Device name, and SSID.
RADIUS—Endpoint Overview	<ul> <li>This report type includes the following information for endpoints using RADIUS authentication:</li> <li>Endpoint Statistics</li> <li>Endpoints Distribution Across Device Category</li> <li>Endpoints Distribution Across Device Family</li> <li>Endpoints Distribution Across Device Name</li> <li>Top 10 Users with Most Endpoints</li> <li>Top 10 Device Categories with Most Endpoints</li> <li>Top 10 Device Names with Most Endpoints</li> <li>Top 10 Device Families with Most Endpoints</li> <li>MOTE: This report also allows you to filter the report data by Network Access Device (NAD) IP address, Device Category, Device Family, Device name, and SSID.</li> </ul>

# **Guest Authentication Category Reports**

The reports available in the Guest Authentication category described in Table 399 provide statistics based on Guest authentications from the Guest database. The statistics for authentication trend and usage for guest users are drawn from the accounting data.

Additional authentication statistics are displayed on the **Guest Dashboard**. For additional information about the Guest Dashboard, see Guest Dashboard on page 778.

## Table 399: Guest Authentication Category Reports

Report Type	Report Widgets
Guest—Auth Overview	<ul> <li>This report includes the following report widgets:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Authentication Status Trend</li> <li>Unique Devices Authentication Trend</li> <li>Unique Guests Authentication Trend</li> <li>Authentication Distribution Across Authentication Status</li> <li>Authentication Distribution Across Cluster</li> <li>Authentication Distribution Across Service</li> <li>Authentication Distribution Across SULAN</li> <li>Authentication Distribution Across SID</li> <li>Authentication Distribution Across SID</li> <li>Authentication Distribution Across Roles</li> <li>Authentication Distribution Across Roles</li> <li>Authentication Distribution Across Authentication Source</li> <li>Top 10 Guests with Most Authentications</li> <li>Top 10 IPs with Most Authentications</li> <li>Top 10 IPs with Most Authentications</li> <li>Top 10 ClearPass Roles Assigned</li> <li>Top 10 Authentication Sources with Most Authentications</li> <li>Top 10 Authentication Sources with Most Authentications</li> <li>Top 10 Authentication Sources with Most Authentications</li> <li>Top 10 ClearPass Roles Assigned</li> <li>Top 10 Authorization Sources with Most Authentications</li> <li>Top 20 NADs with Most Authentications</li> <li>Top 10 Enforcement Profiles Used</li> <li><b>NOTE:</b> This report also allows you to filter the report data by W-ClearPass host name and Network Access Device (NAD) IP address.</li> </ul>
Guest—Auth Trend	<ul> <li>This report includes the following report widgets:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Authentication Trend for Today and Yesterday</li> <li>Authentication Trend for Today and Same Day Week Ago</li> <li>Total Authentication for One Month</li> <li>Sponsor List</li> <li>NOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name and Network Access Device (NAD) IP address.</li> </ul>
Guest—Auth by W-ClearPass	<ul> <li>This report type includes the following information guest authentications by W-ClearPass:</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution—Error Types</li> <li>Authentication Distribution Across Service</li> <li>Top 10 W-ClearPass with Most Authentications</li> <li>Top 10 W-ClearPass with Most Failed Authentications</li> <li>Top 10 W-ClearPass with Most MAC Authentications</li> <li>Top 10 W-ClearPass with Most Guests</li> </ul>

# Table 399: Guest Authentication Category Reports (Continued)

Report Type	Report Widgets
	<b>NOTE:</b> This report also allows you to filter the report data by W-ClearPass Policy Manager host name.
Guest—Social Login	<ul> <li>This report type includes the following information for guest authentication for Social Logins:</li> <li>Social Authentication Trend</li> <li>Endpoint Distribution Across Social Providers</li> <li>Authentication Distribution Across Authentication Source</li> <li><b>NOTE:</b> This report also allows you to filter the report data by W-ClearPass host name and Network Access Device (NAD) IP address.</li> </ul>
Guest Accounting—Bandwidth and Session This report allows you to filter the report data by: • W-ClearPass server • Network access device IP address • Device category • Device family • Device name • SSID • Endpoint IP address • User name	<ul> <li>This report type includes the following bandwidth and session information:</li> <li>Bandwidth Statistics: Total Bandwidth, Average Bandwidth, Maximum Bandwidth, Maximum Upstream Bandwidth, Maximum Downstream Bandwidth, Sessions, Maximum Duration, Guests, Endpoints</li> <li>Upstream Bandwidth and Downstream Bandwidth Trend</li> <li>Total Bandwidth and Average Bandwidth Trend</li> <li>Average Session Time Trend</li> <li>Unique Session Trend</li> <li>Top 10 Device Categories with Most Bandwidth Consumed</li> <li>Top 10 Device Categories with Most Sessions</li> <li>Top 10 Device Categories with Most Duration</li> <li>Top 10 Device Families With Most Bandwidth Consumed</li> <li>Top 10 Device Families With Most Sessions</li> <li>Top 10 Device Families With Most Duration</li> <li>Top 10 Device Families With Most Duration</li> <li>Top 10 Device Families With Most Duration</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Bandwidth Consumed</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Sessions</li> <li>Top 10 Endpoints with Most Duration</li> <li>Top 20 Guests with Most Bandwidth Consumed</li> <li>Top 10 Guests with Most Sessions</li> <li>Top 10 Guests with Most Sessions</li> <li>Top 10 Guests with Most Duration</li> </ul>
Guest Devices—Expired	<ul> <li>The <i>Guest Devices—Expired</i> report lets you view information about expired guest devices.</li> <li>This report type includes the following report widgets:</li> <li>Guest Expiry Statistics</li> <li>Guest Expiry List (MAC Address and Device Name)</li> </ul>
Guest Users and Devices— Expired	<ul> <li>The <i>Guest Users and Devices—Expired</i> report lets you view information about expired guest accounts and devices.</li> <li>This report type includes the following report widgets:</li> <li>Guest Expiry Statistics</li> <li>Guest Expiry List (MAC Address and Visitor Name)</li> </ul>
Guest Users—Expired	<ul> <li>The <i>Guest Users—Expired</i> report lets you view information about expired guest accounts.</li> <li>This report type includes the following report widgets:</li> <li>Guest Expiry Statistics</li> <li>Guest Expiry List</li> </ul>

# **Network Category Reports**

The reports available in the Network category described in Table 400 contain data about network access devices and ives details on authentication trends such as successful and failed authentications on a per-day basis.

Similar information can also be found in the Network widgets on the **Network Dashboard**. For additional information, see Network Dashboard on page 779.

Table 40	0: Network	Category	Reports
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Report Type	Report Widgets
Authentication by NAD	<ul> <li>This report type includes the following information for Network Access Devices (NADs) using guest authentication.</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution Across NAD Ports</li> <li>Top 20 NADs with Most Authentication</li> <li>Top 20 NADs with Most Authentications</li> <li>Top 20 NADs with Most Failed Authentications</li> <li>Top 20 NADs with Most MAC Addresses</li> <li>Top 20 NADs with Most Users</li> <li>NOTE: This report also allows you to filter the report data by NAD IP address.</li> </ul>
Guest—Authentication by NAD	<ul> <li>This report type includes the following information for Network Access Devices (NADs) using guest authentication</li> <li>Authentication Statistics</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution Across NAD Ports</li> <li>Top 20 NADs with Most Authentication</li> <li>Top 20 NADs with Most Authentications</li> <li>Top 20 NADs with Most Failed Authentications</li> <li>Top 20 NADs with Most Guests</li> <li>NOTE: This report also allows you to filter the report data by NAD IP address.</li> </ul>
RADIUS—Auth by NAD	<ul> <li>This report type includes the following information for Network Access Devices (NADs) using guest authentication:</li> <li>Authentication Statistics</li> <li>Authentication Distribution Across NAD Ports</li> <li>Top 20 NADs with Most Authentication</li> <li>Top 10 Services with Most Authentications</li> <li>Top 20 NADs with Most Failed Authentications</li> <li>Top 20 NADs with Most MACs</li> <li>Top 20 NADs with Most Users</li> <li>NOTE: This report also allows you to filter the report data by NAD IP address.</li> </ul>

# **OnGuard Category Reports**

The reports available in the OnGuard category provide analysis on the devices' posture and health status. These widgets contain data that can also be found in the Posture widgets on the **Posture Dashboard**. For additional information, see Posture Dashboard on page 779.

Report Type	Report Widgets
Apple Mac Endpoint Posture	<ul> <li>This report type includes the following posture information for Apple/Macintosh endpoints:</li> <li>OnGuard Statistics</li> <li>OnGuard Device Authentication Trend</li> <li>OnGuard Device Distribution Across Health Status</li> <li>Antispyware Product Name</li> <li>Antspyware Dat File Version</li> <li>Antispyware Engine Version</li> <li>OnGuard Device Distribution Across Antispyware Real-Time Protection Status</li> <li>Antispyware Version</li> <li>OnGuard Device Distribution Across Antispyware Real-Time Protection Status</li> <li>Antivirus Product Name</li> <li>Antivirus Dat File Version</li> <li>Antivirus Engine Version</li> <li>OnGuard Device Distribution Across Antivirus RealTimeProtection Status</li> <li>Antivirus Product Name</li> <li>OnGuard Device Distribution Across Antivirus RealTimeProtection Status</li> <li>Antivirus Version</li> <li>Disk Encryption Product Name</li> <li>Disk Encryption Product Name</li> <li>OnGuard Device Distribution Across Firewall Status</li> <li>Firewall Product Name</li> <li>OnGuard Device Distribution Across P2P Application Name</li> <li>OnGuard Device Distribution Across P2P Application Name</li> <li>OnGuard Device Distribution Across P2P Application Name</li> <li>OnGuard Device Distribution Across P4th Agent Name</li> <li>Missing Patches Count</li> <li>OnGuard Device Distribution Across Patch Agent Status</li> <li>OnGuard Device Distribution Across Patch Agent Status</li> <li>OnGuard Device Distribution Across Client Operating System</li> <li>OnGuard Device Distribution Across Client Running as VM</li> <li><b>NOTE:</b> This report also allows you to filter the report data by System Posture Token (SPT).</li> </ul>
Endpoint Posture Overview	<ul> <li>This report type includes the following endpoint posture information:</li> <li>OnGuard Statistics</li> <li>OnGuard Device Distribution Across Health Status</li> <li>Unhealthy OnGuard Device Distribution Across Device Family</li> <li>OnGuard Device Distribution Across Agent Type</li> <li>OnGuard Device Distribution Across Agent Version</li> <li>Health Class</li> <li>Missing Hotfixes</li> <li>NOTE: This report also allows you to filter the report data by System Posture Token (SPT).</li> </ul>
Linux Endpoint Posture	<ul> <li>This report type includes the following posture information for endpoints using a Linux operating system:</li> <li>OnGuard Statistics</li> <li>OnGuard Device Authentication Trend</li> </ul>

# Table 401: OnGuard Category Reports (Continued)

Report Type	Report Widgets
	<ul> <li>OnGuard Device Distribution Across Health Status</li> <li>Antivirus Product Name</li> <li>Antivirus Dat File Version</li> <li>Antivirus Engine Version</li> <li>OnGuard Device Distribution Across Antivirus RealTimeProtection Status</li> <li>Antivirus Version</li> <li>NOTE: This report also allows you to filter the report data by System Posture Token (SPT).</li> </ul>
Windows Endpoint Posture	<ul> <li>This report type includes the following posture information for endpoints using a Windows operating system:</li> <li>OnGuard Statistics</li> <li>OnGuard Device Authentication Trend</li> <li>OnGuard Device Distribution Across Health Status</li> <li>Antispyware Product Name</li> <li>Antspyware Dat File Version</li> <li>Antispyware Engine Version</li> <li>OnGuard Device Distribution Across Antispyware Real-Time Protection Status</li> <li>Antispyware Version</li> <li>Antivirus Dat File Version</li> <li>OnGuard Device Distribution Across Antivirus RealTimeProtection Status</li> <li>Antivirus Version</li> <li>OnGuard Device Distribution Across Antivirus RealTimeProtection Status</li> <li>Antivirus Version</li> <li>Disk Encryption Product Name</li> <li>Disk Encryption Product Name</li> <li>OnGuard Device Distribution Across Firewall Status</li> <li>Firewall Product Name</li> <li>OnGuard Device Distribution Across P2P Application Name</li> <li>OnGuard Device Distribution Across P2P Status</li> <li>OnGuard Device Distribution Across P4th Agent Name</li> <li>Missing Patches Count</li> <li>OnGuard Device Distribution Across Status</li> <li>OnGuard Device Distribution Across Patch Agent Status</li> <li>OnGuard Device Distribution Across Patch Agent Status</li> <li>OnGuard Device Distribution Across Status</li> <li>OnGuard Device Distribution Across Vath Agent Status</li> <li>OnGuard Device Distribution Across Patch Agent Status</li> <li>OnGuard Device Distribution Across Client Running as VM</li> <li>NOTE: This report also allows you to filter the report data by System Posture Token (SPT).</li> </ul>

# **Onboard Category Report**

The reports available in the Onboard category provides analysis on onboarded devices during the report period, such as the active users and devices count, revoked devices count, onboarded devices distribution based on device type, and Onboard enrollment details.

#### Table 402: Onboard Report Content

Report Type	Report Widgets
Onboard Certificate	<ul> <li>This report type includes the following certificate information:</li> <li>Onboard statistics for numbers of revoked devices, active devices, and users</li> <li>Latest Onboard Device Distribution</li> <li>Active Onboard Device Distribution</li> <li>Top 10 Users with Most Active Devices</li> </ul>
Onboard Enrollment	<ul> <li>This report type provides the following information:</li> <li>Total Devices Onboarded</li> <li>Onboarded Devices Enrollment Trend</li> <li>Onboarded Devices</li> <li>Unique Users and Their Associated Total Number of Devices</li> <li>Unique Onboarded Devices</li> </ul>

# **RADIUS Authentication Category Reports**

The reports available in the RADIUS Authentication provide detailed analysis on authentication trends on successful and failed RADIUS authentication.

Additional authentication statistics are displayed on the **Authentication Dashboard**. For additional information, see Authentication Dashboard on page 776.

Report Type	Report Widgets
RADIUS—Authentication by Authentication Source	<ul> <li>This report type includes the following information for RADIUS authentication:</li> <li>Authentication statistics for numbers and percentages of authentications successes and failures</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution Across Authentication Source</li> <li>Authentication Distribution Across Authentication Source</li> <li>Failed Authentication Distribution Across Authentication Source</li> <li>Failed Authentication Distribution Across Authentication Source</li> <li>Failed Authentication Distribution Across Authentication Source</li> <li>NOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name.</li> </ul>
RADIUS—Authentication by W-ClearPass	<ul> <li>This report type includes the following information for RADIUS authentication:</li> <li>Authentication Statistics, including numbers and percentages of authentications successes and failures</li> <li>Total Authentication Trend</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution Error Types</li> <li>Authentication Distribution Across Service</li> <li>Top 10 W-ClearPass with Most Authentications</li> <li>Top 10 W-ClearPass with Most Failed Authentications</li> <li>Top 10 W-ClearPass with Most MAC Addresses</li> <li>Top 10 W-ClearPass with Most Users</li> <li>NOTE: This report also allows you to filter the report data by authentication source.</li> </ul>
RADIUS—Authentication Overview	<ul> <li>This report type includes the following information for RADIUS authentication:</li> <li>Authentication statistics, including numbers and percentages of authentications successes and failures, and numbers of users, endpoints, network devices, roles, W-ClearPass servers and enforcement profiles</li> <li>Total Authentication Trend</li> <li>Authentication Status Trend</li> <li>Unique Devices Authentication Trend</li> <li>Unique Users Authentication Trend</li> <li>Authentication Distribution Across Auth Status</li> <li>Authentication Distribution Across Service</li> <li>Authentication Distribution Across SSID</li> </ul>

 Table 403: RADIUS Authentication Category Reports (Continued)

Report Type	Report Widgets
	<ul> <li>Authentication Distribution Across Enforcement Profiles</li> <li>Authentication Distribution Across Role</li> <li>Authentication Distribution Across Auth Source</li> <li>Top 10 Users with Most Authentications</li> <li>Top 10 MACs with Most Authentications</li> <li>Top 10 Services with Most Authentications</li> <li>Top 10 V-ClearPass Roles Assigned</li> <li>Top 10 Authorization Sources</li> <li>Top 20 NADs with Most Authentications</li> <li>Top 10 Enforcement Profiles Used</li> <li>NOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name, Network Access Device (NAD) IP address, SSID and authentication service name.</li> </ul>
RADIUS—Authentication Trend	<ul> <li>This report type includes the following information:</li> <li>Authentication Statistics, including authentication data for the previous day and week</li> <li>Total Authentication Trend</li> <li>Authentication Trend for Today and Yesterday</li> <li>Authentication Trend for Today and Same Day Week Ago</li> <li>Total Authentication for 1 Month (per month)</li> <li><b>NOTE:</b> This report also allows you to filter the report data by W-ClearPass Policy Manager name, Network Access Device (NAD) IP address, and SSID.</li> </ul>
RADIUS—Failed Authentication	<ul> <li>This report type includes the following information:</li> <li>Error Statistics</li> <li>Failed Authentication Trend</li> <li>Authentication Distribution—Error Types</li> <li>Failed Authentication Distribution Across Service</li> <li>Failed Authentication Distribution Across Authentication Sources</li> <li>Top 10 Errors with Most Failed Authentications</li> <li>Top 10 W-ClearPass Servers with Most Failed Authentications</li> <li>Top 20 NADs with Most Failed Authentications</li> <li>Top 10 Users with Most Failed Authentications</li> <li>Top 10 Users with Most Failed Authentications</li> <li>Top 10 Endpoints with Most Failed Authentications</li> <li>Top 10 Services with Most Failed Authentications</li> <li>Top 10 Services with Most Failed Authentications</li> <li>MOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name, Network Access Device (NAD) IP, SSID, and Error Code.</li> </ul>

# System Category Reports

The reports available in the **System** category provide information about system-level events, such as configuration changes performed on the W-ClearPass server (configuration audit), license usage, and system events.

Additional system statistics are displayed on the **System Dashboard**. For additional information about the System Dashboard, see System Dashboard on page 780.

## Table 404: System Category Reports

Report Type	Report Widgets
Configuration Audit	<ul> <li>This report type includes the following information for each configuration audit record:</li> <li>Name of change</li> <li>Action (for example, modify, add, or delete)</li> <li>Category</li> <li>Updated by</li> <li>Update timestamp</li> </ul>
License Usage	<ul> <li>This report type includes the following licensing information:</li> <li>License Statistics, including the total licenses and used licenses for Policy Manager, Guest, W-ClearPass Enterprise, Onboard, and OnGuard</li> <li>Endpoints Trend</li> <li>Policy Manager License Usage Trend</li> <li>Guest License Usage Trend</li> <li>Policy Manager License Distribution</li> <li>Policy Manager License Usage</li> <li>Guest License Usage Distribution Across Cluster</li> <li>Onboard License Usage Distribution Across Cluster</li> <li>W-ClearPass Enterprise License Usage Distribution Across Cluster</li> <li>WOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name.</li> </ul>
System Events	<ul> <li>This report type includes the following information for each system event :</li> <li>W-ClearPass host name</li> <li>Source of Event</li> <li>Event Category</li> <li>Event Level</li> <li>Timestamp</li> <li>Description</li> <li>NOTE: This report also allows you to filter the report data by W-ClearPass Policy Manager host name.</li> </ul>

# **TACACS Category Reports**

The reports available in the TACACS category provide TACACS authentication trends such as successful and failed TACACS authentication and command authorizations.

#### Table 405: TACACS Reports Content

Report Type	Report Widgets
TACACS—Authentication	<ul> <li>This report type includes the following licensing information</li> <li>TACACS statistics, including the numbers and percentages of successful and failed authentications, and the numbers of users, W-ClearPass servers, and network devices.</li> <li>Total Authentication Trend</li> <li>Authentication Status Trend</li> <li>Authentication Trend For Today and Yesterday</li> <li>Command List</li> <li>Authentication Distribution Across Authentication Status</li> <li>Authentication Distribution Across Cluster</li> <li>Top 10 Errors with Most Failed Authentications</li> <li>Top 20 NADs with Most Authentications</li> <li>NOTE: This report also allows you to filter the report data by W-ClearPass server and NAD IP address.</li> </ul>

# **Administration Operations**

This section provides the following information:

- Overview
- File Transfer Settings Configuration
- Database Settings Configuration

#### **Overview**

You can use the **Administration** page to do the following tasks:

- Specify the number of days to retain information in the database.
- Test the new notification settings to review Insight log files.
- Store reports offline using SCP or SFTP.

To access the **Administration** page:

 From the Insight navigation pane, click Administration. The Administration page appears.



Dashboard	Administration				
Reports					
Alerts	Settings				
Administration	File Transfer Settings				
	Host	Protocol	Port	Username	Password
	Host	SCP	22	admin	•••••
		SFIP			
	Timeout		Remote Directory		
	30	seconds			
	Test				
	Database Settings				
	Database Retention	Report Retention	CSV Repo	ort Limit	
	30 Days	60	Days 50000	Rows	

## **Support Information**

- Insight database migration is supported.
- Configuration migration is not supported.
- Database retention default: 30 days
- Report retention default: 60 days
- CSV report limit: 50,000 rows

# File Transfer Settings Configuration

You can specify the file transfer settings for uploading generated Insight reports to a FileStore.

To configure the File Transfer settings:

1. Navigate to the **Administration** page.

#### Figure 799: Specifying the Insight File Transfer Settings

Host	Protocol	Port	Username	Password
Host	<ul><li>SCP</li><li>SFTP</li></ul>	22	admin	•••••
Timeout		Remote Direct	tory	

- 2. In the File Transfer Settings section, enter the appropriate values as described in Table 406.
- 3. When finished, click **Save**.

**File Transfer Settings** 

 Table 406:
 Insight File Transfer Parameters

Parameter	Action/Description
Host	1. Specify the IP address of the destination host FTP server.
Protocol	<ul> <li>2. Specify the protocol to be used to upload the generated reports to a FileStore. You can select from the following protocols:</li> <li>SCP (Session Control Protocol)</li> <li>SFTP (SSH File Transfer Protocol)</li> </ul>
Port	3. Specify the destination port number. The default destination port is <b>22</b> .
Username/Password	4. Enter the username and password of the host FTP server.
Timeout	5. Specify the timeout value in seconds. The default value is <b>30 seconds</b> .
Remote Directory	<ul> <li>6. Specify the location where the generated reports are to be copied. If the remote directory location is same as default root of FTP, you can leave this field blank.</li> <li>NOTE: To copy reports to a remote directory, you must enable the <b>Reports</b> &gt; Create New Report &gt; Enable remote copy option.</li> </ul>

# **Testing File Transfer Configuration**

When you have configured the Insight file transfer settings, you can then test to see if file transfer is operational.

To test the Insight file transfer configuration:

- 1. Review the File Transfer Settings to ensure they are correct.
- 2. Click the **Test** button.

You see the message: File Transfer Settings testing in progress...

#### Then the following screen appears:

#### Figure 800: Successful File Transfer Test

File Transfer Settings					
Host	Protocol		Port	Username	Password
10.1	SCP		22	root	•••••
	SFIP				
Timeout			Remote Directory		
30		seconds	/tmp/test		
Test tgz file has been in remote directory	copied to 'te	st' folder			

You are now ready to commence transferring Insight files to the FTP server as needed.

# **Database Settings Configuration**

To configure the Insight database parameters:

1. Navigate to the **Administration** page.

The **Database Settings** section is at the bottom of the **Administration** page.

Figure 801: Specifying the Insight Database Settings

Database Settings						
Database Retention		Report Retention		CSV Report Limit		
30	Days	60	Days	50000	Rows	
						Cancel Save

- 2. In the **Database Settings** section, enter the appropriate values as described in Table 407.
- 3. When finished, click **Save**.

#### Table 407: Insight Database Parameters

Parameter	Action/Description
Database Retention	<ol> <li>Specify the number of days to retain the database.</li> <li>The supported range is from 1 to 730 days. The default value is 30 days.</li> </ol>
Report Retention	<ol> <li>Specify the number of days to retain the generated reports.</li> <li>The supported range is from 1 to 365 days. The default value is 60 days.</li> </ol>
CSV Report Limit	3. Specify the number of rows for a CSV report. The supported range is from <b>1</b> to <b>50,000</b> rows. The default value is <b>50000</b> rows.

# **Managing Insight Admin Privileges**

This section provides the following information:

- Overview
- Viewing the Default Insight Admin Privileges
- Defining Custom Insight Admin Privileges
- Insight UI Differences for Read-Only Users

## Overview

W-ClearPass supports multilevel Insight administrators, each with a different level of administrative access to Insight.

W-ClearPass provides a default Admin Privileges Read-only Administrator. The default sets of admin privileges cannot be modified.

Each of the Insight modules (Dashboard, Reports, Alerts, and Administration) can have three privilege levels or no privileges:

- Read-only
- Read and Write
- Read, Write, and Delete

In the case of a user with no Insight admin privileges, the navigation panel on the left side of the Insight user interface is not visible.

## Viewing the Default Insight Admin Privileges

The settings for the default admin privileges cannot be modified.

To view the default Insight admin privileges defined in W-ClearPass:

1. Navigate to Administration > Users and Privileges > Admin Privileges.

### The Admin Privileges page opens.

#### Figure 802: Admin Privileges Page

Adminis Adm	in Priv	<ul> <li>Vsers and Privileges » Admin Privileges</li> <li>vileges</li> </ul>		Limport Export All
Filter:	Name	▼ contains ▼	+ Go Clear Filter	Show 10 records
#		Name 🛦	Description	
	1.	API Administrator	An API administrator is only allowed API access to read/write all configuration elements	
	2.	Help Desk	A help desk person logs in to troubleshoot problems reported by end users	
	3. 🗐	Network Administrator	A network administrator is allowed to configure all the policies in the system	
	4. 🔳	Read-only Administrator	A read-only administrator is only allowed to read all configuration elements	
	5.	Receptionist	A receptionist is allowed access to main monitoring screens	
	6.	Super Administrator	A super administrator is allowed read/write access to all configuration elements	
	7. 🔳	Suri read only Administrator	A Suri super administrator is allowed read/write access to all configuration elements	
	8.	Suri Super Administrator	A Suri super administrator is allowed read/write access to all configuration elements	
	Showing	1-8 of 8		Export Delete

- To view the Read-only admin privileges for Insight, select **Read-only Administrator**. The **Edit Admin Privileges** dialog opens.
- 3. Select the **Insight** tab.

The default Insight admin privileges for the Read-only Administrator are displayed.

#### Figure 803: Insight Read-Only Administrator Admin Privileges

Edit Admin Privilege	S		
General Polic	cy Manager Insig	Jht	
Dashboard	<ul> <li>Read</li> </ul>	Read, Write	Read, Write, Delete
Report	Read	Read, Write	Read, Write, Delete
Alert	<ul> <li>Read</li> </ul>	Read, Write	Read, Write, Delete
Admin	Read	Read, Write	Read, Write, Delete
			Save Cancel

As shown in Figure 803, the default admin privileges for the Insight Read-only Administrator specifies Read-only access to all of the Insight modules—Dashboard, Reports, Alerts, and Administration.

## **Defining Custom Insight Admin Privileges**

As described above, W-ClearPass provides a default Read-only Administrator. The default sets of admin privileges cannot be modified.

When a different set of admin privileges is needed (for example, if you require different admin privileges for the Report module than the admin privileges defined for the other Insight modules), you must create a new admin privileges administrator.

Insight privileges can be defined from two locations:

- Operator Profiles in W-ClearPass Guest
- Admin Privileges in W-ClearPass

To define custom admin privileges for Insight:

- Navigate to Administration > Users and Privileges > Admin Privileges. The Admin Privileges page opens.
- 2. Click the Add link.

The Add Admin Privileges dialog opens.

#### Figure 804: Add Admin Privileges Dialog: Basic Information Tab

Name:		
Description:		
Access Type:	Give full access to the Admin 💌	
Allow Passwords:		

3. Specify the parameters in the **Basic Information** tab as described in Table 408.

Table 408: Add Admin Privileges Parameters: Basic Information Tab

Parameter	Action/Description
Name	1. Enter the name of the Admin Privileges administrator.
Description	2. Provide a description of this new admin privileges administrator.
Access Type	<ul> <li>3. Select one of the following Access Types:</li> <li>Give full access to the Admin</li> <li>Give UI access to the Admin</li> <li>Give API access to the Admin</li> </ul>
Allow Passwords	4. Select this check box if you want to allow password access.

## **Specifying Insight Admin Privileges**

To specify the Insight admin privileges for the new administrator:

 When you complete the **Basic Information** parameters, select the **Insight** tab. The **Add Admin Privileges** > **Insight** dialog opens.

#### Figure 805: Add Admin Privileges > Insight Dialog

<b>Basic Information</b>	Policy Manager	Insight	
Dashboard	Read	Read, Write	Read, Write, Delete
Report	©Read	Read, Write	Read, Write, Delete
Alert	©Read	Read, Write	Read, Write, Delete
Admin	Read	Read, Write	Read, Write, Delete



You must configure the admin privileges for Policy Manager also, otherwise the changes to the Insight admin privileges cannot be saved.

2. Specify the desired admin privileges for each of the Insight modules, then click **Save**.

# **Insight UI Differences for Read-Only Users**

When Insight is accessed by a user who has Read-only privileges for all four Insight modules (Dashboard, Reports, Alerts, and Administration), that user is not allowed to create or delete reports.

As shown in Figure 806, when a Read-only administrator logs in to Insight, the **Create New Report** button is not visible.

Likewise, the **Delete** icon on the **Configured Reports** table is not visible for a Read-only administrator.

Figure 806: Create New Report Button Not Present for Read-Only User

Dashboard	Configured Reports				
Reports					
Configuration	Configuration				
Alerts	# 📃 O NAME 🔺 DESCRIPTION 🗵 TEMPLATE 👻 ENABLE 🗸				
Administration	1 🔲 • CPASS-System- Events System Events ENABLED 🗎 🖈 🕞 着				

Various action buttons, icons, and so on throughout the Insight user interface are shown only to users who are allowed to execute the actions provided by their admin privilege level.

Refer to the following sections to perform various tasks using the Command Line Interface (CLI):

- Cluster Commands on page 821
- Configure Commands on page 824
- Miscellaneous Commands on page 836
- Network Commands on page 830
- Service Commands on page 845
- Show Commands on page 847
- SSH Timed Account Lockout
- System Commands on page 856

# **Cluster Commands**

The Policy Manager command line interface includes the following cluster commands:

- cluster drop-subscriber
- cluster list
- cluster make-publisher
- cluster make-subscriber
- cluster reset-database
- cluster set-cluster-passwd
- cluster sync-cluster-passwd

## cluster drop-subscriber

Use the **drop-subscriber** command to remove a specific subscriber node from the cluster.

#### **Syntax**

```
cluster drop-subscriber [-f] [-i <IP address>] -s
```

Table 409 describes the required and optional parameters for the **drop-subscriber** command:

Table 409: Drop-Subscriber Command Parame	ters
---	------

Parameter/Flag	Action/Description
-f	Enter the -f parameter to force W-ClearPass to drop even the nodes that are down.
-i < <i>IP Address</i> >	Specify the Management IP address of the node. If this IP address is not specified and the current node is a Subscriber, Policy Manager drops the current node.
-S	Restricts resetting the database on the dropped node. By default, Policy Manager drops the current node—if it's a Subscriber—from the cluster.

The following example removes the IP address 192.xxx.1.1 from the cluster: [appadmin]# cluster drop-subscriber -f -i 192.xxx.1.1 -s

## cluster list

Use the **cluster list** command to list all the nodes in the cluster.

#### **Syntax**

cluster list

#### **Example**

The following example lists all the nodes in a cluster:

[appadmin]# cluster list

## cluster make-publisher

Use the **cluster make-publisher** command to promote a specific subscriber node to be the publisher node in the same cluster.



When running this command, do not close the shell or interrupt the command execution.

## Example

The following example promotes a subscriber node to publisher node status:

#### [appadmin]# cluster make-publisher

Continue? [y | Y]: y

To continue the **make-publisher** operation, enter y.

#### cluster make-subscriber

Run the **cluster make-subscriber** command on a standalone Publisher to make the standalone node a Subscriber node and add it to the cluster.

#### **Syntax**

```
cluster make-subscriber -b -i <IP address> [-1]
```

Table 410 describes the required and optional parameters for the make-subscriber command:

Table 410: Cluster Make-Subscriber Command Parameters

Parameter/Flag	Action/Description
-b	Generates a backup of the publisher before you make it a subscriber in the event the <b>make-subscriber</b> process fails and you need to restore the Publisher.
-i <ip address=""></ip>	Specify the Publisher's IP address. This field is mandatory.
-l	Restores the local log database after this operation. This field is optional.

The following example converts the node with IP address 192.xxx.1.1 to a subscriber node: [appadmin]# cluster make-subscriber –i 192.xxx.1.1 -l

## cluster reset-database

Use the **reset-database** command to reset the local database and erase its configuration.



Running this command erases the Policy Manager configuration and resets the database to its default configuration—all the configured data will be lost.

When running this command, do not close the shell or interrupt the command execution.

## Syntax

cluster reset-database

## Example

The following example reset the database:

To continue the **reset-database** operation, enter **y**.

# cluster set-cluster-passwd

Use the **cluster set-cluster-passwd** command to change the cluster password on all nodes in the cluster. You may only issue this command from the publisher node.



Setting the cluster password changes the **appadmin** password for all the nodes in the cluster

#### Syntax

cluster set-cluster-passwd

The following example changes the cluster password on publisher nodes:

[appadmin]# cluster set-cluster-passwd cluster set-cluster-passwd

Continue? [y | n]: y

Enter Cluster Passwd: college.162

Re-enter Cluster Passwd: college.162

INFO - Password changed on local (publisher) node Cluster password changed

## cluster sync-cluster-passwd

Use the **cluster sync-cluster-passwd** command to synchronize the cluster (**appadmin**) password currently set on the publisher with all the subscriber nodes in the cluster.



Synchronizing the cluster password changes the **appadmin** password for all the nodes in the cluster

#### Syntax

cluster sync-cluster-passwd

#### **Example**

The following example synchronizes the cluster password: [appadmin]# cluster sync-cluster-passwd Continue? [y|n]: y

Enter Password: college.205

Re-enter Password: college.205

# **Configure Commands**

The W-ClearPass Policy Manager command line interface includes the following **configure** commands:

- configure date
- configure dns
- configure fips-mode
- configure hostname
- configure ip
- configure ip6
- configure mtu
- configure timezone

## configure date

Use the **configure date** command to specify the cluster's primary and secondary NTP (Network Time Protocol) servers, the key index, key value, encryption type, and optionally, the time zone for the Publisher

node.



The Audit Viewer (**Monitoring** > **Audit Viewer**) tracks NTP configuration changes.

### Syntax

```
configure date -p <ntp_server1> [-a <key-index> -v <key-value> -t <encryption-type>] [-s <ntp_
server2> [-a <key-index> -v <key-value> -t <encryption-type>]] [-z <timezone>]
```

#### The following table describes the parameters for the **configure date** command:

Table 411: Configure	Date	Command	Parameters
----------------------	------	---------	------------

Flag/Parameter	Action/Description
-p <ntp_server1> -p <ntp_server2></ntp_server2></ntp_server1>	Specify the primary and secondary NTP server names or IP addresses. <b>NOTE:</b> You can specify a destination node with an IPv6 address enabled.
-a <key-index></key-index>	The <b>Key Index</b> (also referred to as the <b>Key ID</b> ) is a number that specifies the index for key values. The <b>key-index</b> value can be from 1 to 65534 inclusive. Typically an NTP client and server have to trust the same key index and key value pair for authentication to succeed.
-v <key-value></key-value>	The <b>Key Value</b> is a form of shared secret, which both the client and server use for authenticating NTP messages. The <b>Key Value</b> can be: Up to 20-character printable ASCII string Up to 40-character hex value When entering an ASCII string for the <b>Key Value</b> , note that it <i>cannot</i> contain the following characters: <b>&amp;</b> (ampersand) ; (semicolon) (grave accent) (left angle bracket) ((left parenthesis) ) (right parenthesis) Finally, the <b>Key Value</b> ASCII string must start and end with one of the following characters: (apostrophe) " (quote)
-t <encryption-type></encryption-type>	<ul> <li>Select one of the two options for Encryption Type:</li> <li>SHA</li> <li>SHA1</li> <li>NOTE: In FIPS mode, SHA is not a supported encryption type.</li> </ul>
-z <timezone></timezone>	Specify the time zone on the Publisher node. To view the list of supported time zones, enter <b>show all-timezones</b> . This field is optional.

The following example configures the *key-index*, *key-value*, and *encryption type* for the primary and secondary NTP servers:

```
[appadmin]# configure date -p ntpl.cppm.main -a 24 -v cp1234567890 -t SHA -s ntp2.cppm.main -a
16 -v cp53.56 -t SHA1
```

#### **Example 2**

The following example synchronizes with the primary NTP server. Note that in this example, the *key-value* is a hex code. Using a hex code for the *key-value* is supported only in the CLI, not in the user interface.

```
[appadmin]# configure date -p ntpl.cppm.main -a 96 -v 6bf60ca1876b57248311aa07c7783d391be95d6c
-t SHA1
```

#### configure dns

Use the **configure dns** command to configure DNS servers. You must specify a minimum of one DNS server; you can specify a maximum of three DNS servers.

#### **Syntax**

```
configure dns <primary> [secondary] [tertiary]
```

#### **Example 1: DNS Server**

The following example configures a DNS server:

[appadmin]# configure dns 192.168.xx.1

#### **Example 2: Primary and Secondary DNS Servers**

The following example configures the primary and secondary DNS servers. You can configure IPv6 address as described in this example.

[appadmin]# configure dns 192.168.xx.1 2001:4860:4860::8888

#### **Example 3: Primary, Secondary, and Tertiary DNS Servers**

The following example configures primary, secondary, and tertiary DNS servers: [appadmin]# configure dns 192.168.xx.1 2001:4860:4860::8888 192.168.xx.2

## configure fips-mode

Use the **configure fips-mode** command to enable or disable **FIPS** (Federal Information Processing Standard) mode.



Running this command erases the W-ClearPass Policy Manager configuration settings and returns the database to the default configuration. All configured data will be lost. This command also shuts down all running applications and reboots the system.

#### Syntax

```
configure fips-mode [0|1]
```

The following table describes the parameters for the **configure fips-mode** command:

#### Table 412: Configure fips-mode Command Parameters

Flag/Parameter	Action/Description
0	To disable <b>FIPS</b> mode, enter <b>0</b> . Read the warning message carefully before enabling or disabling <b>FIPS</b> mode.
1	To enable <b>FIPS</b> mode, enter <b>1</b> .

## **Example 1**

The following example disables **FIPS** mode:

Clicking **y** in this example disables **FIPS** mode.

# configure hostname

Use the **configure hostname** command to configure the hostname.

## **Syntax**

configure hostname <hostname>

#### Example

The following example configures a hostname:

[appadmin]# configure hostname sun.us.dellnetworks.com

# configure ip

Use the **configure ip** command to configure the IPv4 address of the management interface or the data interface, netmask, and gateway address.

#### **Syntax**

```
[appadmin]# configure ip <mgmt|data> <ipaddress> netmask <netmask address> gateway <gateway
address>
```

The following table describes the parameters used in the **configure ip** command:

Table 413: Configure IP Command Parameters

Flag/Parameter	Action/Description
ip <mgmt data> <ip address=""></ip></mgmt data>	Specify the network interface type: <i>management port interface</i> or <i>data point interface</i> . < <b>ip address</b> > specifies the IPv4 address of the host.
netmask < <i>netmask</i> >	Specify the netmask for the IP address.
gateway < <i>gateway address</i> >	Specify the IP address for the network gateway.

#### **Example**

The following example configures the IP address for the data interface, the netmask for that address, and the gateway address:

[appadmin]# configure ip data 192.168.xx.12 netmask 255.255.255.0 gateway 192.168.xx.1

# configure ip6

Use the **configure ip6** command to configure the IPv6 address, netmask, and gateway address of the host.

#### **Syntax**

configure ip6 <mgmt|data> <IPv6 address/PrefixLen> gateway <gateway address>

configure ip6 <mgmt|data> <IPv6 address> netmask <netmask> gateway <gateway address>

The following table describes the parameters used in the **ip6** command:

#### **Table 414:** Configure ip6 Command Parameters

Flag/Parameter	Action/Description
ip6 < <i>mgmt</i>  data> <ip address=""></ip>	Specifies the network interface type: management interface or data interface.
netmask < <i>netmask</i> >	Specifies the netmask. For example, ffff:ffff:ffff:0000:0000:0000:0000.
gateway < <i>gateway address</i> >	Specifies the gateway address. For example, fe90:0000:0000:020c:29ff:fe7e:d3a2.

#### Example

The following example configures the IPv6 management interface, netmask, and gateway address:

[appadmin]# configure ip6 mgmt fe90:0000:0000:0000:020c:29ff:fe7e:d3e1 netmask
ffff:ffff:ffff:ffff:0000:0000:0000:gateway fe90:0000:0000:0000:020c:29ff:fe7e:d3a1

#### configure mtu

Use the **configure mtu** command to set the MTU (Maximum Transmission Unit) for the management and data port interfaces.



Running this command might cause the W-ClearPass server to lose network connectivity.
### **Syntax**

configure mtu <mgmt|data> <mtu-value>

The following table describes the **configure mtu** command parameters:

, ,	
Flag/Parameter	Action/Description
mtu < <i>mgmt</i>  data>	Specify the network interface types: <i>management port interface</i> or <i>data port interface</i> .
<mtu value=""></mtu>	Specify the MTU value in bytes. The default value is <b>1500</b> bytes.

#### Table 415: Configure mtu Command Parameters

### **Example 1**

The following example configures the MTU management interface:

### **Example 2**

The following example configures the MTU data port value:

# Example 3

Use the **show ip** command to display the settings of the MTU management and data port interfaces:

Device Type       :       Management Port         IPv4 Address       :       10.2.xx.86         Subnet Mask       :       255.255.255.0         Gateway       :       10.2.xx.1         IPv6 Address       :       2607:f0d0:1002:0011:0000:0000:0000         Subnet Mask       :       fff:ffff:ffff:ffff:0000:0000:0000:0000	[appadmin]# show ip		
IPv4 Address       :       10.2.xx.86         Subnet Mask       :       255.255.255.0         Gateway       :       10.2.xx.1         IPv6 Address       :       2607:f0d0:1002:0011:0000:0000:0000         Subnet Mask       :       ffff:ffff:ffff:ffff:0000:0000:0000         Gateway       :       2607:f0d0:1002:0011:0000:0000:0000	Device Type	:	Management Port
Subnet Mask       :       255.255.0         Gateway       :       10.2.xx.1         IPv6 Address       :       2607:f0d0:1002:0011:0000:0000:0000         Subnet Mask       :       ffff:ffff:ffff:ffff:0000:0000:0000:000	IPv4 Address	:	10.2.xx.86
IPv6 Address       : 2607:f0d0:1002:0011:0000:0000:0000         Subnet Mask       : ffff:ffff:ffff:ffff:0000:0000:0000         Gateway       : 2607:f0d0:1002:0011:0000:0000:0000	Subnet Mask Gateway	: :	255.255.255.0 10.2.xx.1
	IPv6 Address Subnet Mask Gateway	: : :	2607:f0d0:1002:0011:0000:0000:0000:0002 ffff:ffff:ffff:ffff

Hardware Address MTU	: :	00:0C:29:70:27:40 1499
Device Type	:	Data Port
IPv4 Address Subnet Mask Gateway IPv6 Address Subnet Mask Gateway Hardware Address MTU	: : : : :	<not configured=""> <not configured=""> <not configured=""> fe80:0000:0000:020c:29ff:fe70:274a ffff:ffff:ffff:ffff:0000:0000:0000 fe80:0000:0000:020c:29ff:fe70:2741 00:0C:29:70:27:4A 1498</not></not></not>
DNS Information	:===:	
Primary DNS :	1(	).2.xx.3
Secondary DNS :	10	0.1.xx.50
Tertiary DNS :	1(	0.1.xx.200

# configure timezone

Use the **configure timezone** command to interactively configure the time zone.

#### **Syntax**

configure timezone

### **Example**

#### The following example configures the time zone interactively:

# **Network Commands**

The W-ClearPass Policy Manager command line interface includes the following **network** commands:

- network ip6
- network ip
- nslookup
- Network Commands on page 830
- network ping6
- network reset
- network traceroute6
- network traceroute

# network ip6

Use the **network ip6** command to add, delete, or list custom routes to the data or management interface routing table in IPv6 networks.

### Syntax: network ip6 add

network ip6 add <mgmt|data> [-i <id>] <[-s <SrcAddr>] [-d <DestAddr>]> [-g <ViaAddr>]

The following table describes the required and optional parameters for the **network ip6** command:

 Table 416: Network IP6 Add Command Parameters

Flag/Parameter	Description
<mgmt data></mgmt data>	Specifies the management or the data interface.
-i <id></id>	Specifies the ID of the network IP rule. If this ID is not specified, the system generates an ID automatically. <b>NOTE:</b> This ID determines the priority in the ordered list of rules in the routing table.
-s <srcaddr></srcaddr>	Specifies the source interface IPv6 address or netmask from where the network IPv6 rule is specified. For example, fe82::20c:29ff:fe7e:d3e1. A valid IPv6 address or a netmask or 0/0 values are allowed. This parameter is optional.
-d <destaddr></destaddr>	Specifies the destination interface IPv6 address or netmask where the network IPv6 rule is specified. A valid IPv6 address or a netmask or 0/0 values are allowed. This parameter is optional.
-g <viaaddr></viaaddr>	Specifies the via or gateway IPv6 address through which the network traffic should flow. A valid IPv6 address is allowed. This parameter is optional.

#### Example: Adding an IPv6 Custom Route

You can use an IPv6 address when adding a custom route.

The following example adds a custom route:

[appadmin]# network ip6 add data -s fe82::20c:29ff:fe7e:d3e1/d3e24

### Syntax: network ip6 del

This command deletes an IPv6 custom route.

network ip6 del <-i <id>>

### Syntax: network ip6 list

This command lists all custom routing rules.

network ip6 list

#### Example: Listing All IPv6 Custom Routing Rules

The following example lists all custom routing rules:

[appadmin]# network ip6 list

```
------
IP Rule Information
```

0: from all lookup local
13000: from all to fe82::20c:99ff:fe7e:d3e1 lookup mgmt
13001: from all to fe82::20c:99ff:fe7e:d3e4 lookup mgmt
13002: from all to fe82::20c:99ff:fe7e:d3e7 lookup mgmt
13003: from all to fe82::20c:99ff:fe7e:d3e8 lookup mgmt
13004: from all to fe82::20c:99ff:fe7e:d3e9 lookup mgmt
13005: from all to fe82::20c:99ff:fe7e:d3ea lookup static
32766: from all lookup main

### Syntax: network ip6 reset

network ip6 reset

This command resets the routing table to the factory default settings and all custom routes are removed.

### network ip

Use the **network ip** command to add, delete, or list custom routes to the data or management interface routing table.

### Syntax: network ip add

network ip add <mgmt|data|greN|vlanN> [-i <id>] <[-s <SrcAddr>] [-d <DestAddr>]> [-g
<ViaAddr>]

The following table describes the required and optional parameters for the **network ip add** command:

Flag/Parameter	Description
<mgmt data ="" gren<br=""  =""> vlanN&gt;</mgmt>	<ul> <li>Configures the management interface, data interface, the name of the GRE tunnel, or the VLAN number.</li> <li><gren>: N specifies the GRE tunnel number ranging from 1,2,3N.</gren></li> <li><vlann>: N specifies the VLAN number.</vlann></li> </ul>
-i <id></id>	Specifies the ID of the network IP rule. If this ID is not specified, the system generates an ID automatically. <b>NOTE:</b> This ID determines the priority in the ordered list of rules in the routing table.
-s <srcaddr></srcaddr>	Specifies the IP address or network. For example, 192.168.xx.0/24 or 0/0 (for all traffic) of traffic originator. You must specify only one source IP address. This parameter is optional.
-d <destaddr></destaddr>	Specifies the destination IP address or network. For example, 192.168.xx.0/24 or 0/0 (for all traffic). You must specify only one destination IP address. This parameter is optional.
-g <viaaddr></viaaddr>	Specifies the via or gateway IP address through which the network traffic should flow. A valid IP address is allowed. This parameter is optional.

### Table 417: Network IP Add Command Parameters

### Syntax: network ip del

network ip del <-i <id>>>

The following table describes the parameter for the **network ip del** command:

#### Table 418: Network IP Del Command Parameters

Flag/Parameter	Description
-i <id></id>	Specifies the ID of the rule to delete.

### Syntax: network ip list

network ip list

This command lists all routing rules.

**Example: Adding a Custom Route** 

The following example adds a custom route:

[appadmin]# network ip add data -s 192.168.xx.0/24

#### **Example: Listing All Custom Routes**

The following example lists all custom routes:

[appadmin]# network ip list

IP Rule Information

0: from all lookup local 10020: from all to 10.xx.4.0/24 lookup mgmt 10040: from 10.xx.4.200 lookup mgmt 10060: from 10.xx.5.200 lookup data 32766: from all lookup main 32767: from all lookup default

#### Syntax: network ip reset

network ip reset

This command resets the routing table to the factory default settings. All custom routes are removed.

### nslookup

Use the **network nslookup** command to get the IP address of the host using DNS.

#### Syntax: network nslookup

network nslookup -q <record-type> <host>

The following table describes the required and optional parameters for the nslookup command:

Flag/Parameter	Description
<record-type></record-type>	<ul> <li>Specifies the type of DNS record. The record types available are:</li> <li>A</li> <li>AAAA</li> <li>CNAME</li> <li>PTR</li> <li>SRV</li> </ul>
<host></host>	Specifies the host or domain name to be queried.

 Table 419: Network Nslookup Command Parameters

#### **Example: Obtaining Address of Host or Domain**

The following examples obtain the IPv4 and IPv6 addresses of the host or domain using DNS:

[appadmin]# nslookup sun.us.dellnetworks.com
[appadmin]# network nslookup 2001:4860:4860::8888

#### **Example: Querying for SRV Records**

The following example queries a host or domain for SRV records:

[appadmin]# nslookup -q SRV dellnetworks.com

#### **Syntax**

Use the **AAAA** flag with the **-q** option to perform network nslookup with IPv6 destinations.

```
nslookup -q AAAA <IPv6_addr>
```

#### **Example: Nslookup for IPv6 Address**

The following example performs network nslookup for the destination with an IPv6 address:

# network ping6

Use the **network ping6** command to test the reachability of the network host.

#### Syntax: network ping6

network ping6 [-i <SrcIPv6Addr>] [-t] <host>

The following table describes the required and optional parameters for the **network ping6** command:

Table 420: Network Ping6 Command Parameters

Flag/Parameter	Description
-i <srcipv6addr></srcipv6addr>	Specifies the originating IPv6 address for the ping. This field is optional.
-t	Use this parameter to ping indefinitely. This field is optional.
<host></host>	Specifies the host to be pinged.

#### Example

The following example pings an IPv6 network host to test its reachability:

[appadmin]# network ping6 -i fe82::20c:29ff:fe7e:d3e1 -t sun.us.

```
dellnetworks
.com
```

# network ping

Use the **network ping** command to test the reachability of the network host.

### Syntax: network ping

network ping [-i <SrcIpAddr>] [-t] <host>

The following table describes the required and optional parameters for the **network ping** command:

 Table 421: Network Ping Command Parameters

Flag/Parameter	Description
-i <srcipaddr></srcipaddr>	Specifies the originating IP address for the ping. This field is optional.
-t	Use this parameter to ping indefinitely. This field is optional.
<host></host>	Specifies the host to be pinged.

### **Example: Testing Reachability**

The following example pings a network host to test the reachability:

[appadmin]# network ping -i 192.168.xx.10 -t sun.us.dellnetworks.com

# network reset

Use the **network reset** command to reset the network data and management ports. You can use this command to reset both IPv4 and IPv6 addresses.

### Syntax: network reset

```
network reset <data[v4|v6]/mgmt>
```

The following table describes the required and optional parameters for the **network reset** command:

 Table 422: Network Reset Command Parameters

Flag/Parameter	Description
data [v4 v6]	Specifies the name of network data port to reset, as well as whether it is an IPv4 or IPv6 address. This parameter is mandatory.
mgmt	Specifies the name of network management port to reset.

#### Example

The following example resets the IPv6 network data port:

[appadmin]# network reset data v6

### network traceroute6

Use the **network traceroute6** command to print the route taken to reach the IPv6 network host.

#### Syntax: network traceroute6

network traceroute6 <host>

The following table describes the required and optional parameters for the **network traceroute6** command:

#### Table 423: Network Traceroute6 Command Parameters

Flag/Parameter	Description
<host></host>	Specifies the name of network host. You can specify the host with an IPv6 address.

#### Example

The following example prints the route taken to reach the network host:

[appadmin]# network traceroute6 sun.us.dellnetworks.com

### network traceroute

Use the **network traceroute** command to print the route taken to reach the network host.

#### Syntax: network traceroute

network traceroute <host>

The following table describes the required parameter for the **network traceroute** command:

#### Table 424: Network Traceroute Command Parameters

Flag/Parameter	Description
<host></host>	Specifies the name of the network host.

#### Example

The following example prints the route taken to reach the network host:

[appadmin]# network traceroute sun.us.dellnetworks.com

# **Miscellaneous Commands**

The Policy Manager command line interface includes the following miscellaneous commands:

- ad auth on page 837
- ad netjoin on page 837
- ad netleave on page 838
- ad passwd-server
- ad testjoin on page 839
- alias on page 839
- backup on page 840
- dump certchain on page 841

- dump logs on page 841
- dump servercert on page 842
- exit on page 842
- help on page 842
- krb auth on page 843
- krb list on page 843
- Idapsearch on page 843
- quit on page 844
- restore on page 844

# ad auth

Use the **ad auth** command to authenticate the user against Active Directory.

### **Syntax**

ad auth <username> -n <domain NetBIOS name>

#### The following table describes the parameters for the **ad auth** command:

### Table 425: AD Auth Command Parameter

Flag/Parameter	Description
<username></username>	Specifies the username of the authenticating user. This is a mandatory parameter.
<domain netbios<br="">name&gt;</domain>	Specifies the domain name. This field is optional.

### **Example**

The following example authenticates the user against Active Directory:

[appadmin]# ad auth jbrown -n cppm.sanfran1

# ad netjoin

Use the **ad netjoin** command to join the host to the domain.

### **Syntax**

```
ad netjoin <domain-controller.domain-name> [domain NetBIOS name] [domain REALM name] [ou=<object container>]
```

The following table describes the parameters for the **ad netjoin** command:

Table 426: AD Netjoin Command Parameters

Parameter	Action/Description
<domain-controller. domain-<br="">name&gt;</domain-controller.>	Specify the complete Fully Qualified Domain Name (FQDN) of the domain controller, including its hostname. For example, if <b>atlas.org</b> is the Domain FQDN and <b>DC01.atlas.org</b> is one of its domain controllers, then this argument would be correctly expressed as <b>DC01.atlas.org</b> This field is mandatory.
[domain NetBIOS name]	Specify the NetBIOS name of the domain (optional argument). You can specify this argument if the derived NetBIOS name is different from the actual name. This is an optional argument.
[domain REALM name]	You can specify this argument if the derived REALM is different from the actual. This is an optional argument.
[ou= <object container="">]</object>	If the computer account must be created in a different OU, this argument specifies the Object Container . For example 'ou=Domain Computer' OR 'ou=Domain Computer+Linux Hosts'. Note the usage of the separator '+' to specify the OU hierarchy.

### **Example**

The following example joins the host to the domain:

[appadmin]# ad netjoin DC01.atlas.org.dellnetworks.com

# ad netleave

Use the **ad netleave** command to remove the host from the domain.

### **Syntax**

```
ad netleave <domain NetBIOS name> [-f]
```

Flag/Parameter	Description
<domain name="" netbios=""></domain>	Specifies the host to be joined to the domain. This field is mandatory.
-f	Forces the removal of Active Directory domain membership even if the operation fails.

### Table 427: AD Netleave Command Parameters

# Example

The following example removes the host from the domain:

[appadmin]# ad netleave balsamcollege.edu -f

# ad passwd-server

Use the **ad passwd-server** command to do the following tasks:

- Set the password servers.
- List the configured password servers.

• Reset the password servers.

#### **Syntax**

ad passwd-server <server> <list> <reset>

**Table 428:** AD passwd-server Command Parameters

Flag/Parameter	Description
set -n <domain name="" netbios=""> -s <server1> [Server2 Server3 Server4]</server1></domain>	Sets the password servers. The <b>-n</b> parameter specifies the domain name. The <b>-s</b> parameter specifies one or more password server names.
list -n <domain name="" netbios=""></domain>	Lists the configured password servers.
reset -n <domain name="" netbios=""></domain>	Resets the password servers.

### **Example**

The following example sets the configured password servers:

```
[appadmin]# ad passwd-server set -n balsamcollege.edu -s cppm.campus1
```

# ad testjoin

Use the **ad testjoin** command to test if the **ad netjoin** command succeeded. This command also tests whether Policy Manager is a member of the Active Directory domain.

### **Syntax**

ad testjoin <domain NetBIOS name>

#### Table 429: AD Netjoin Command Parameter

Flag/Parameter	Description
<domain name="" netbios=""></domain>	Specifies the host to be joined to the domain. This field is mandatory.

#### **Example**

The following example tests if the **ad testjoin** command succeeded:

[appadmin]# ad testjoin balsamcollege.edu

### alias

Use the **alias** command to create or remove aliases.

#### **Syntax**

alias <name>=<command>

The following table describes the parameters for the **alias** command:

#### Table 430: Alias Command Parameters

Flag/Parameter	Description
<name>=<command/></name>	Sets <name> as the alias for <command/>.</name>
<name>=</name>	Removes the association.

#### **Example 1**

This example set the alias "**sh**" for the **show** command:

[appadmin]# alias sh=show

### **Example 2**

This example removes the alias "**sh**":

[appadmin]# alias sh=

# backup

Use the **backup** command to create a backup of Policy Manager configuration data. If no arguments are entered, the system automatically generates a filename and backs up the configuration to this file.

### **Syntax**

backup [-f <filename>] [-c] [-l] [-r] [-w] [-P]

The following table describes the parameters for the **backup** command:

#### **Table 431:** Backup Command Parameters

Flag/Parameter	Description
[-f <filename>]</filename>	Specifies the backup target. If not specified, Policy Manager automatically generates a filename. This field is optional.
-C	Backs up W-ClearPass Policy Manager configuration data.
-1	Backs up W-ClearPass Policy Manager session log data.
-r	Backs up Insight data.
-P	Does not backup password fields from the configuration database. This field is optional.
-W	Backs up only the most recent records from the log database (the last one week).

### Example

[appadmin]# backup -f PolicyManager-data.tar.gz Continue?[y|Y]: y

# dump certchain

Use the **dump certchain** command to remove the certificate chain of any SSL-secured server.

### **Syntax**

```
dump certchain <hostname:port-number>
```

The following table describes the parameter for the **dump certchain** command:

 Table 432: Dump Certchain Command Parameter

Flag/Parameter	Description
<hostname:port-number></hostname:port-number>	Specifies the hostname and SSL port number.

# **Example 1**

The following example dumps the certificate chain of an SSL-secured server:

[appadmin]# dump certchain ldap.acme.com:636

# dump logs

Use the **dump logs** command to remove Policy Manager application log files.

### Syntax

```
dump logs -f <output-file-name> [-s yyyy-mm-dd] [-e yyyy-mm-dd] [-n <days>] [-t <log-type>] [-
h]
```

The following table describes the parameters for the **dump logs** command:

Table 433: Dump Logs Command Parameters

Flag/Parameter	Description
-f <output-file-name></output-file-name>	Specifies the target for concatenated logs.
-s yyyy-mm-dd	Specifies the start date range. The default value is today's date. This field is optional.
-e yyyy-mm-dd	Specifies the end date range. The default value is today's date. This field is optional.
-n <days></days>	Specifies the duration in days (from today). This field is optional.
-t <log-type></log-type>	Specifies the type of log to collect. This field is optional.
-h	Specifies the print help for available log types.

# **Example 1**

The following example dumps Policy Manager application log files:

[appadmin]# dump logs -f tips-system-logs.tgz -s 2007-10-06 -e 2007-10-17 -t SystemLogs

### Example 2

The following example prints help for the available log types:

[appadmin]# dump logs -h

## dump servercert

Use the **dump servercert** command to remove the server certificate of an SSL-secured server.

### **Syntax**

dump servercert <hostname:port-number>

The following table describes the parameter for the **dump servercert** command:

#### **Table 434:** Dump Servercert Command Parameter

Flag/Parameter	Description
<hostname:port-number></hostname:port-number>	Specifies the hostname and SSL port number.

### **Example**

The following example removes the server certificate of the specified SSL-secured server:

[appadmin]# dump servercert ldap.acme.com:636

### exit

Use the exit command to exit the shell.

### **Syntax**

exit

### **Example**

The following example exits the shell:

[appadmin]# exit

# help

Use the **help** command to display the list of supported commands:

#### **Syntax**

help <command>

### **Example**

The following example displays the list of supported commands:

[appadmin]#	help
help	
alias	Create aliases
backup	Backup Policy Manager data
cluster	Policy Manager cluster related commands
configure	Configure the system parameters
dump	Dump Policy Manager information
exit	Exit the shell
help	Display the list of supported commands
netjoin	Join host to the domain
netleave	Remove host from the domain
network	Network troubleshooting commands
quit	Exit the shell
restore	Restore Policy Manager database
service	Control Policy Manager services
show	Show configuration details

# krb auth

User the **krb auth** command to perform a Kerberos authentication against a Kerberos server (such as Microsoft Active Directory).

### **Syntax**

krb auth <user@domain>

The following table describes the parameter for the **krb auth** command:

#### Table 435: Kerberos Authentication Command Parameter

Flag/Parameter	Description
<user@domain></user@domain>	Specifies the username and domain.

### **Example**

The following example performs a kerberos authentication against a kerberos server:

[appadmin]# krb auth mike@corp-ad.acme.com

### krb list

Use the **krb list** command to list the cached Kerberos tickets.

#### **Syntax**

krb list

### Example

The following example lists the cached Kerberos tickets:

[appadmin]# krb list

# Idapsearch

Use the Linux **Idapsearch** command to find objects in an LDAP directory. Note that only the Policy Managerspecific command line arguments are listed. For other command line arguments, refer to **Idapsearch** man pages on the Internet.

### **Syntax**

ldapsearch -B <user@hostname>

The following table describes the parameters for the **ldapsearch** command:

Table 436: LDAP Search Command Paramete	er
---	----

Flag/Parameter	Description
-В	Finds the bind DN (Distinguished Name) of the LDAP directory.
<user@hostname></user@hostname>	Specifies the username and the full qualified domain name of the host.

## **Example**

The following example finds objects in an LDAP directory: [appadmin]# ldapsearch -B admin@corp-ad.acme.com

### quit

Use the **quit** command to exit the shell.

#### **Syntax**

quit

#### **Example**

The following command quits the shell:

[appadmin]# quit

#### restore

Use the **restore** command to restore Policy Manager configuration data from the backup file.

#### Syntax 1

restore user@hostname:/<backup-filename> [-1] [-i] [-b] [-c] [-r] [-n|-N] [-s]

### Syntax 2

restore http://hostname/<backup-filename>[-1] [-i] [-b] [-c] [-e] [-n|-N] [-s]

### Syntax 3

restore <backup-filename>[-1] [-i] [-b] [-c] [-e] [-n|-N] [-s]

#### The following table describes the parameters for the **restore** command:

#### Table 437: Restore Command Parameters

Flag/Parameter	Description
<ul> <li>user@hostname:/<backup- filename&gt;</backup- </li> <li>http://hostname/<backup- filename&gt;</backup- </li> <li><backup-filename></backup-filename></li> </ul>	Specifies the filepath of the the restore source.
-b	Does not backup the current configuration data before the restore operation starts.
-C	Restores W-ClearPass Policy Manager configuration data.
-1	If it exists in the backup file, restores the W-ClearPass Policy Manager log database. This field is optional.
-i	Ignores version mismatch errors and attempts data migration. This field is

#### Table 437: Restore Command Parameters (Continued)

Flag/Parameter	Description
	optional.
-n	Retains local node configuration data, such as certificates, after the restore operation (default).
-N	Does not retain local node configuration data after the restore operation.
-r	Restores Insight data if it exists in the backup.
-S	Restores cluster server/node entries from the backup file. Node entries are in a disabled state upon restore. This field is optional.

### Example

The following example restores Policy Manager configuration data from the backup file:

```
[appadmin]# restore user@hostname:/tmp/cppm1-backup.tgz -l -i -c -s
```

# **Service Commands**

The Policy Manager CLI includes the following **service** <*action*> commands:

- service list
- service restart
- service start
- service status
- service stop

### service <action> <service-name>

Use the **service** <action> <service-name> command to control the specified Policy Manager service.

### **Syntax**

```
service <action> <service-name>
```

#### Table 438: Service Action Command Parameters

Service Parameter	Description
action	<ol> <li>Choose an action:</li> <li><i>list</i></li> <li>restart</li> <li>start</li> <li>status</li> <li>stop</li> </ol>
service-name	<ul> <li>2. Choose a service:</li> <li>cpass-policy-server</li> <li>cpass-tacacs-server</li> <li>cpass-radius-server</li> <li>cpass-admin-server</li> <li>cpass-dbwrite-server</li> <li>cpass-dbcn-server</li> <li>cpass-repl-server</li> <li>cpass-system-auxiliary-server</li> <li>cpass-system-server</li> <li>cpass-domain-server_</li> <li>cpass-domain-server_</li> <li>cpass-domain-server_</li> <li>airgroup-notify</li> <li>fias_server</li> <li>cpass-async-netd</li> <li>cpass-systogger-server</li> <li>cpass-igssyslog-server</li> <li>cpass-igslogger-server</li> <li>cpass-igslogger-server</li> <li>cpass-carbon-server</li> <li>cpass-carbon-server</li> </ul>

#### **Example**

```
[appadmin]# service list all
Policy server [ cpass-policy-server ]
Admin UI service [ cpass-admin-server ]
System auxiliary services [ cpass-system-auxiliary-server ]
Radius server [ cpass-radius-server ]
Tacacs server [ cpass-tacacs-server ]
Async DB write service [ cpass-dbwrite-server ]
DB change notification server [ cpass-dbcn-server ]
DB replication service [ cpass-repl-server ]
```

```
System monitor service [ cpass-sysmon-server ]
Async network services [ cpass-async-netd ]
Multi-master cache [ cpass-multi-master-cache-server ]
Virtual IP service [ cpass-vip-service ]
Stats collection service [ cpass-statsd-server ]
```

```
Stats aggregation service [ cpass-carbon-server ]
ClearPass IPsec service [ cpass-ipsec-service ]
AirGroup notification service [ airgroup-notify ]
```

```
Micros Fidelio FIAS [ fias_server ]
Ingress logger service [ cpass-igslogger-server ]
Ingress syslog service [ cpass-igssyslog-server ]
```

# **Show Commands**

The Policy Manager command line interface includes the following **show** commands:

- show all-timezones
- show date
- show dns
- show domain
- show fipsmode
- show fipsmode
- show hostname
- show ip
- show license
- show ntp
- show sysinfo
- show timezone
- show version

### show all-timezones

Use the **show all-timezones** command to view all available time zones.

#### **Syntax**

show all-timezones

### **Example**

The following displays an example of the **show all-timezones** command output:

```
[appadmin]# show all-timezones
America/Aruba
America/Barbados
America/Belem
America/Belize
[More]
```

### show date

Use the **show date** command to view the system date, time, and time zone information.

#### **Syntax**

show date

#### **Example**

The following displays an example of the **show date** command output:

[appadmin]# show date

```
Wed Jan 27 14:33:39 UTC 2016
```

# show dns

Use the **show dns** command to view DNS (Domain Name System) servers.

#### **Syntax**

show dns

#### **Example**

The following example of **show dns** command output displays the DNS servers configured for the current W-ClearPass server:

```
[appadmin]# show dns
DNS Information
Primary DNS : 192.xxx.5.3
Secondary DNS : <not configured>
Tertiary DNS : <not configured>
```

## show domain

Use the **show domain** command to view the Active Directory Domain controller information.



The **show domain** command is operational only when the current W-ClearPass server is joined to an Active Directory domain.

#### **Syntax**

show domain

### Example

The following displays an example of the **show domain** command output:

[appadmin]# show domain

```
Domain Information

Domain Name : COLLEGE152.COM

Domain NETBIOS Name : COLLEGE152

Domain Server IP Address : 10.xx.110

Domain Server Name : balsam.college152.com

Domain Status : online
```

# show fipsmode

Use the **show fipsmode** command to find whether **FIPS** (Federal Information Processing Standard) mode is enabled or disabled.

### Example

The following example shows that **FIPS** mode is enabled:

[appadmin]# show fipsmode FIPS Mode: Enabled

# show hostname

Use the **show hostname** command to view the hostname of the current W-ClearPass server.

### Syntax

show hostname

### Example

The following displays an example of the **show hostname** command:

[appadmin]# show hostname

cppm.chicago.1

# show ip

Use the **show ip** command to view the IPv4, IPv6, and DNS information of the host.

### **Syntax**

show ip

# Example

The following example of the **show ip** command displays the IPv4, IPv6, and DNS information of the host:

### show license

Use the **show license** command to view the Policy Manager license information.

#### **Syntax**

show license

### **Example**

The following displays an example of the **show license** command output:

[appadmin]# show license

```
_____
Application
                 : PolicyManager
License key
                 : VKQO-MW62AB-VMVF-B7GNJX-OHUABC-IAAM-RTQUPQ-WODIFNJI-CD7N-I1325A
License key type : Permanent
License added on : 2016-01-12
                 : 2016-01-11 10:16:38
                : <not applicable>
Validity
                 : 5000 users
Issued for
                : JCC
Customer id
                  : <not applicable>
Licensed features
_____
Application
                  : PolicyManager
License key
                 : VKQO-MW62AB-VMVF-B7GNJX-OHUABC-IAAM-RTQUPQ-WODIFNJI-CD7N-I1325A
License key type
                 : Permanent
License added on
                 : 2016-01-11 10:16:38
                : <not applicable>
Validity
Issued for
                  : 5000 users
           : JCC
Customer id
Licensed features
                  : <not applicable>
_____
```

### show ntp

Use the **show ntp** command to view the IP addresses of the primary and secondary Network Time Protocol (NTP) servers configured for the current W-ClearPass server.

#### **Syntax**

show ntp

### Example

The following displays an example of the **show ntp** command output:

[appadmin]# show ntp

NTP Server Information Primary NTP : 10.xx.x.1 Secondary NTP :

# show sysinfo

Use the **show sysinfo** command to view the node uptime, disk utilization, and memory utilization information:

#### **Syntax**

show sysinfo

### Example

The following displays an example of the **show sysinfo** command output:

```
[appadmin]# show sysinfo
System Uptime : 1 day, 23:29:15.510000
_____
Disk Utilization
_____
         115.48 GB
Total
      :
Free
      : 5.42 GB (6%)
_____
Memory Utilization
_____
         4.00 GB
Total
      :
      : 1.36 GB (36%)
Free
_____
```

### show timezone

Use the **show timezone** command to view the current system time zone.

#### **Syntax**

show timezone

## Example

The following displays an example of the **show timezone** command output:

[appadmin]# show timezone

Timezone is set to 'Asia/Kolkata'

### show version

Use the **show version** command to view the Policy Manager software version and the hardware model.

#### **Syntax**

show version

### **Example**

The following displays an example of the **show version** command output:

```
[appadmin]# show version
Policy Manager software version : 6.6(4).6649
Policy Manager model number : ET-5010
```

# SSH Timed Account Lockout

This section provides the following information:

- Introduction
- SSH Account Lockout Configuration
- SSH Account Lockout Alerts
- SSH Account Lockout Behavior

# Introduction

The **SSH Timed Account Lockout** feature provides an administrator with the ability to configure the number of successive unsuccessful authentication attempts for administrators attempting to authenticate remotely.

When the defined number of unsuccessful authentication attempts has occurred, the CLI account is locked and administrators cannot log in to the system via the CLI until one of the following conditions are met:

- Prevent the offending remote administrator from successfully authenticating until an action is taken by a local administrator.
- Prevent the offending remote administrator from successfully authenticating until time period defined by the administrator has elapsed.

### **Node-Specific**

This feature is node-specific. In a cluster with multiple nodes, SSH timed account lockout must be configured on each node in the cluster.



The **cluster reset-database** command does not impact this feature.

### **Account Lockout Persistence**

- The SSH timed account lockout feature configuration persists across reboots, updates and upgrades.
- The account lock status persists across reboots.

### SSH Account Lockout Configuration

The **SSH Timed Lockout** options are exposed as a part of the **ssh** command set.

Figure 807: SSH Command Set

[appadmin@123]#	ssh	
lockout	SSH lockout configuration	options
unlock	Unlock the SSH locked out	account

### **SSH Lockout**

The **ssh lockout** command set provides ability to configure SSH lockout configuration options. This command exposes three options :

- count
- duration
- reset

Figure 808: SSH Lockout Command Set

[appadmin@123]#	ssh lockout	
Usage:		
count duration reset	Lockout attempts Lockout duration Reset SSH lockout	configuration

#### **SSH Lockout Count**

Sets the maximum number of failed login attempts before the account is locked out. The default is 5.

Fiaure	809:	SSH	Lockout	Count	Command
Iguie	003.	2211	LUCKUUL	Count	Commun



#### **Syntax**

ssh lockout count <N>

**Example** ssh lockout count 3

### **SSH Lockout Duration**

Sets the amount of time in minutes that the account will remain locked after the number of SSH password login attempts exceeds the SSH lockout count.

Figure 810: SSH Lockout Duration Command

#### **Syntax**

ssh lockout duration <N minutes>

#### Example

ssh lockout duration 3

#### **SSH Lockout Reset**

Resets the SSH lockout count and duration to factory defaults and disables this feature.



The SSH timed account lockout feature is disabled by default.

#### Figure 811: SSH Lockout Reset Command

```
[appadmin@123]# ssh lockout reset
INFO: SSH lockout reset for the user appadmin
```

#### **SSH Unlock**

Unlocks any SSH locked accounts.

When the account is locked, you can perform this operation by logging into the system via the console or from a host that is enabled for SSH public key authentication with W-ClearPass.

Figure 812: SSH Unlock Command

[appadmin@123]# ssh unlock INFO: Unlocked S<u>S</u>H lockout for the user appadmin

### Show SSH

Shows the SSH lockout configuration settings and the active SSH client sessions.

Figure 813: Show SSH Command

[appadmin@123]# show ssh
SSH lockout details
SSH lockout count : 7 attempts SSH lockout duration : 900 secs
SSH sessions
Client IP Address = 10.2.51.216 : Session Count = 3 Client IP Address = 10.6.132.117 : Session Count = 2 Client IP Address = 10.2.50.158 : Session Count = 1

# SSH Account Lockout Alerts

Alerts for SSH lockout events are logged in to the Event Viewer when any of the following conditions are present:

- SSH lockout configurations are performed
- Account is locked
- Account is unlocked
- Failed SSH login attempts

# SSH Account Lockout Behavior

The SSH account lockout feature is disabled by default.

- 1. To enable SSH account lockout:
  - Perform the **ssh lockout count** or **ssh lockout duration** configuration options.
- 2. To disable the feature, perform **ssh lockout reset**.
- 3. If the SSH account lockout feature is configured with **failed attempts=3** and **unlock time = 5 minutes:** 
  - CLI access via SSH (password-based) authentication is locked on three consecutive failed login attempts.
  - If the failed password attempt continues (even after the account is locked), the unlock time shifts for the next five minutes (as in this example) from the current time from the last failed login attempt.
  - Successful password-based SSH logins are rejected during the lockout period.
  - Console-based logins are allowed during the lockout period.
  - SSH logins via public key methods are allowed during the lockout period.
- 4. Administrators can use any of the above options to reset the SSH account lockout by issuing the **ssh unlock** command.
- 5. After the lockout period, successful SSH logins are accepted and the account is unlocked.

# System Commands

The Policy Manager command line interface (CLI) includes the following **system** commands:

- system apps-access-reset
- system boot-image
- system cleanup
- system create-api-client
- system gen-recovery-key
- system gen-support-key
- system install-license
- system morph-vm
- system refresh-license
- system reset-server-certificate
- system restart
- system shutdown
- system sso-reset
- system start-rasession
- system status-rasession
- system terminate-rasession
- system update
- system upgrade

### system apps-access-reset

Use the **system apps-access-reset** command to reset the access control restrictions for Policy Manager.

#### **Syntax**

system apps-access-reset

### **Example**

The following example reset the access control restrictions for Policy Manager:

[appadmin]# system apps-access-reset Policy Manager application access is restored

# system boot-image

Use the **system boot-image** command to set system boot image control options.

#### **Syntax**

system boot-image [-1] [-a <version>]

The following table describes the required and optional parameters for the **system boot-image** command:

#### Table 439: Boot-Image Command Parameters

Flag/Parameter	Description
-I	Lists the boot images installed on the system.
-a <version></version>	Sets the active boot image version in <i>A.B.C.D</i> syntax. This field is optional.

### Example

The following example sets the system boot image control options:

[appadmin]# system boot-image -l

### system cleanup

Use the **system cleanup** command to perform a system cleanup operation that purges the following records:

- System and application log files
- Past authentication records
- Audit records
- Expired guest accounts
- Past auto and manual backups
- Stored reports

#### **Syntax**

```
system cleanup <num_days>
```

The following table describes the required parameter for the **system cleanup** command:

#### **Table 440:** System Cleanup Command Parameter

Flag/Parameter	Description
<num_days></num_days>	This is the cleanup interval that specifies the number of days to retain the data. This field is mandatory.

### Example

The following example performs a system cleanup operation that retains records for four days:

[appadmin]# system cleanup 4

- INFO Starting system cleanup
- INFO Purging diagnostic dumps
- INFO Detected empty core directory
- INFO Performing system cleanup tasks
- INFO Purging platform logs
- INFO Purging application logs
- INFO Performing database cleanup tasks
- INFO Completed system cleanup

# system create-api-client

#### Use the **system create-api-client** command create a new API client.

### Syntax

system create-api-client <Client\_ID> <Client\_Secret>

# Example

The following example creates an API client and specifies the client ID and client secret:

system create-api-client Win.139 college52

# system gen-recovery-key

Use the **system gen-recovery-key** command to generate the recovery key for the system.

### Example

The following example generates the recovery key for the system:

```
[appadmin]# system gen-recovery-key
Recovery key='04U2FsdGVkX18To8NDWayziQ17LzKA17DW5y+AZvGj41c='
```

# system gen-support-key

Use the **system gen-support-key** command to generate the support key for the system.

### Syntax

system gen-support-key

# Example

The following example generates the support key for the system:

[appadmin]# **system gen-support-key** system gen-support-key Support key='01U2FsdGVkX1+/WS9jZKQajERyzXhM8mF6zAKrzxrHvaM='

# system install-license

Use the **system install-license** command to replace the current license key with a new one.

# Syntax

system install-license <license-key>

The following table describes the required parameter for the **system install-license** command:

#### Table 441: System Install-License Command Parameter

Flag/Parameter	Description
<li>license-key&gt;</li>	Specifies the newly issued license key. This field is mandatory.

### **Example**

The following example replaces the current license key with a new one:

[appadmin]# system install-license API11-3117-90982-007

### system morph-vm

Use the **system morph-vm** command to convert an evaluation virtual machine (VM) to a production virtual machine .

With this command, licenses are still required to be installed after the morph operation is completed.

To convert an evaluation virtual machine to a production virtual machine:

- 1. Determine the type of the appliance to which you want to morph your evaluation virtual machine .
- 2. Procure the license for the target virtual appliance.
- 3. Shut down the virtual machine.
- 4. Determine the required capacity of an additional hard disk and attach it to the target virtual appliance.
- 5. Adjust the CPU and Memory settings for the evaluation virtual machine to match the target virtual appliance.
- 6. Boot the virtual machine.
- 7. Execute the **system morph-vm** command.

The configuration data from the evaluation virtual machine will be migrated to the newly-attached disk. The node will reboot as a virtual machine of the selected appliance model.

8. Log in to the user interface and enter the permanent license.

The evaluation virtual machine is now a production virtual machine .

#### **Syntax**

system morph-vm <CP-VA-500 | CP-VA-5K | CP-VA-25K>

The following table describes the parameters for the **system morph-vm** command:

#### Table 442: System Morph-VM Command

Flag/Parameter	Description
<vm-version></vm-version>	<ul> <li>This is the updated W-ClearPass version of the virtual appliances. The following options are available:</li> <li>CP-VA-500</li> <li>CP-VA-5K</li> <li>CP-VA-25K</li> <li>This field is mandatory.</li> </ul>

### Example

The following example converts an evaluation virtual machine to a production CP-25K virtual appliance:

[appadmin]# system morph-vm CP-VA-25K

### system refresh-license

Use the system refresh-license command to refresh the license count information.

#### **Syntax**

system refresh-license

#### **Example**

The following example refreshes the license count information:

[appadmin]# system refresh-license

**INFO: Refreshing license count information** 

INFO: Successfully refreshed license count information

### system reset-server-certificate

Use the **system reset-server-certificate** command to reset the HTTP server certificate or RADIUS server certificate or both.

After executing the command, the Policy Manager services are restarted to reflect the changes.

### **Syntax**

System reset-server-certificate

### Example

The following example resets both HTTP and RADIUS server certificates:

[appadmin]# system reset-server-certificate

### system restart

Use the **system restart** command to restart the system.



Executing this command shuts down all running applications and reboots the system.

#### **Syntax**

system restart

### **Example**

The following example restarts the system with a confirmation before proceeding:

# system shutdown

Use the system shutdown command to shut down the current W-ClearPass server.



Executing this command shuts down all running applications and powers off the system.

#### **Syntax**

system shutdown

### **Example**

The following example shuts down the system with a confirmation before proceeding:

### system sso-reset

Use the system sso-reset command to reset the Single Sign-On (SSO) configuration.

#### **Syntax**

system sso-reset

### system start-rasession

Use the system start-rasession command to start a Remote Assistance (RA) session.

#### **Syntax**

system start-rasession [duration\_hours | duration\_mins | contact\_id | cppm\_server\_ip]

The following table describes the parameters for the **system start-rasession** command:

#### Table 443: System Start Remote Assistance Session Command Parameters

Flag/Parameter	Action/Description
duration_hours	<ol> <li>Specify the session duration in hours. You can specify values from 0 to 12.</li> </ol>
duration_mins	<ol> <li>Specify the session duration in minutes.</li> <li>You can specify values from 0 to 59.</li> </ol>
contact_id	3. Enter the username ID part of the Dell TAC or Engineering contact.
cppm_server_ip	4. Specify the W-ClearPass Policy Manager server IP address.

### system status-rasession

Use the system status-rasession command to view the status of a Remote Assistance session.

#### **Syntax**

system status-rasession <session\_id>

### Example

The following example displays the status of a Remote Assistance session 3001:

[appadmin]# system status-rasession 3001

### system terminate-rasession

Use the **system terminate-rasession** command to terminate a running Remote Assistance session.

#### **Syntax**

```
system terminate-rasession <session_id>
```

# Example

The following example terminates a running RemoteAssist session 3001:

[appadmin]# system terminate-rasession 3001

# system update

The **system update** command provides options to manage system patch updates.

### **Syntax**

```
system update [-i [-f] <user@hostname:/<filename> | http://hostname/<filename>>]
```

system update [-f]

system update [-1]

The following table describes the required and optional parameters for the **system update** command:

#### **Table 444:** System Update Command Parameters

Flag/Parameter	Description
-i user@hostname:/ <filename>   http://hostname/<filename></filename></filename>	Installs the specified patch on the system. This field is optional.
-f	Reinstalls the patch in the event of a problem with the initial installation attempt. This field is optional.
-1	Lists the patches installed on the system. This field is optional.



This command supports Secure Copy (SCP), HTTPS, HTTP, and local uploads.

### Example

The following example of the system update command will reinstall the patch if necessary and list the patches currently installed on the W-ClearPass server:

[appadmin]# system update -f -l

### system upgrade

The **system upgrade** command upgrades the system. This command provides you with the following system upgrade options:

- From a Linux server
- From a Web server
- Performing an offline upgrade

### **Syntax**

- Upgrading from a Linux server system upgrade user@hostname:/<filepath> [-w] [-l] [-L]
   See Example 1: Upgrading from a Linux Server.
- Upgrading from a Web server
   system upgrade http://hostname/<filepath> [-w] [-l] [-L]
   See Example 2: Upgrading from a Web Server.
- Performing an offline upgrade system upgrade <filepath> [-w] [-l] [-L]
   See Example 3: Performing an Offline Upgrade.

#### Table 445: System Upgrade Command Parameters

Flag/Parameter	Description
-w	Restores last (one) week of access tracker records after the upgrade.
-1	Restores all access tracker records from this version.
-L	Does not backup or restore access tracker records from this version.
<filepath></filepath>	Enter the filepath using the syntax provided in the two examples below. This field is mandatory.



This command supports Secure Copy (SCP), HTTPS, HTTP, and local uploads.



If none of these **system upgrade** command options are specified, Access Tracker records are backed up, but they are not restored by default.

### **Example 1: Upgrading from a Linux Server**

To upgrade the Policy Manager image from a Linux server:

- 1. Upload the upgrade image to a Linux server.
- 2. Use the following syntax to upload the upgrade image:

```
system upgrade user@hostname:/<filepath> [-w] [-l] [-L]
```

For example:

[appadmin]# system upgrade admin@sun.us.dellnetworks.com:/tmp/PolicyManager-x86-64-upgrade-71.tgz

### **Example 2: Upgrading from a Web Server**

To upgrade the Policy Manager image from a Web server:

- 1. Upload the upgrade image to a Web server.
- 2. Use the following syntax to upload the upgrade image:

```
system upgrade http://hostname/<filepath> [-w] [-l] [-L]
```

For example:

[appadmin]# system upgrade http://sun.us.dellnetworks.com/downloads/PolicyManager-x86-64upgrade-71.tgz

### **Example 3: Performing an Offline Upgrade**

To perform an offline upgrade:

- 1. Log in to the Dell Download site: <u>download.dell-pcw.com</u>.
- 2. Navigate to the ClearPass > Policy Manager > Current Release > Upgrade folder.
- 3. In the **Description Remarks** section, click the link for the appropriate upgrade. The upgrade file is uploaded to your local system.
- 4. Navigate to the W-ClearPass Policy Manager Software Updates page at Administration > Agents and Software Updates > Software Updates.
5. In the **Firmware & Patch Updates** section of the **Software Updates** page, click the **Import Updates** button.

The **Import from File** dialog appears.

6. Browse to the location of the upgrade file on your system, then click **Import**.

The selected upgrade file is uploaded to the W-ClearPass Policy Manager.

- 7. Log in to the Policy Manager command line interface (CLI) with the following user name: *appadmin*.
- 8. Initiate the upgrade process by entering the following command:

```
system upgrade <filepath> [-w] [-l] [-L]
```

For example:

#### [appadmin] # system upgrade CPPM-upgradeimage.bin

9. After the upgrade process is complete, restart the machine by issuing the following command in the CLI: system restart

The Policy Manager restarts and boots up to the most recent version of W-ClearPass Policy Manager.

# Appendix B SNMP Private MIB, SNMP Traps, System Events, Error Codes

This appendix contains the following information:

- W-ClearPass SNMP Private MIB
- SNMP Trap Details
- Important System Events
- Error Codes

# W-ClearPass SNMP Private MIB

This section contains the following information:

- Introduction
- System MIB Entries
- RADIUS Server MIB Entries
- Policy Server MIB Entries
- Web Authentication Server MIB Entries
- TACACS+ Server MIB Entries
- Network Traffic MIB Entries

## Introduction

A MIB (Management Information Base) is a collection of definitions that define the properties of the managed object within the device to be managed. The various pieces of information are accessed by a protocol such as SNMP.

This section describes the MIB objects exposed and traps sent through the W-ClearPass Policy Manager Private SNMP MIB.

## **System MIB Entries**

Table 446 describes the CPPMSystemTableEntry MIB objects.

#### Table 446: CPPMSystemTableEntry System MIB Objects

MIB Object	Description
cppmClusterNodeType	W-ClearPass cluster node type indicating whether the node is a Publisher or Subscriber
cppmNwDataPortIPAddress	W-ClearPass server data port IP address
cppmNwDataPortMACAddress	W-ClearPass server data port MAC address
cppmNwMgmtPortIPAddress	W-ClearPass server management port IP address

 Table 446:
 CPPMSystemTableEntry System MIB Objects (Continued)

MIB Object	Description	
cppmNwMgmtPortMACAddress	W-ClearPass server management port MAC address	
cppmSystemDiskSpaceFree	Amount of disk space free (in bytes) in the W-ClearPass server	
cppmSystemDiskSpaceTotal	Total amount of disk space available (in bytes) in the W-ClearPass server	
cppmSystemHostname	W-ClearPass server host name	
cppmSystemMemoryFree	Amount of memory free (in bytes) in the W-ClearPass server	
cppmSystemMemoryTotal	Total amount of memory available (in bytes) in the W-ClearPass server	
cppmSystemModel	Model of the W-ClearPass server	
cppmSystemNumCPUs	Total number of CPUs in the W-ClearPass server	
cppmSystemSerialNumber	Serial number of the W-ClearPass server	
cppmSystemUptime	Amount of time the W-ClearPass server has been up	
cppmSystemVersion	Product version of the W-ClearPass server	

## **RADIUS Server MIB Entries**

## RadiusServerTableEntry

Table 447 describes the *RadiusServerTableEntry* objects.

 Table 447: RadiusServerTableEntry Objects

MIB Object	Description
radAuthRequestTime	Total time taken for an end-to-end RADIUS request
radPolicyEvalTime	Time taken for policy evaluation from the RADIUS server perspective
radServerCounterCounts	Total number of successful RADIUS authentications
radServerCounterFailure	Total number of failed RADIUS authentications
radServerCounterSuccess	Total number of successful RADIUS authentications

#### RadiusServerAuthTableEntry

*RadiusServerAuthTableEntry* exposes the following counters that refer to *authSourceName* wherever applicable (see Table 448). Counters and delays reflect details that are logged into Graphite.

Table 448: RadiusServerAuthEntry MIB MIB Objects

MIB Object	Description
radAuthCounterCount	Total number of RADIUS authentications
radAuthCounterFailure	Total number of failed RADIUS authentications
radAuthCounterSuccess	Total number of successful RADIUS authentications
radAuthCounterTime	Time taken to perform RADIUS authentications
radAuthSourceName	Name of the RADIUS server authentication source

## **Policy Server MIB Entries**

## PolicyServerTableEntry

*PolicyServerTableEntry* exposes the following MIB objects (see Table 449). Counters and delays reflect details logged into Graphite.

Table 449: PolicyServer LableEntry Object	Table 449:	PolicyServerTal	bleEntry Objects
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MIB Object	Description	
psAuditPolicyEvalCount	Audit policy evaluation count	
psAuditPolicyEvalTime	Audit policy evaluation time	
psAuthCounterFailure	Number of failed Policy Server authentications	
psAuthCounterSuccess	Number of successful Policy Server authentications	
psAuthCounterTotal	Total number of Policy Server authentications	
psEnforcementPolicyEvalCount	Enforcement policy evaluation count	
psEnforcementPolicyEvalTime	Enforcement policy evaluation time	
psPosturePolicyEvalCount	Posture policy evaluation count	
psRestrictionPolicyEvalCount	Authorization restriction policy evaluation count	
psRolemappingPolicyEvalCount	Role mapping policy evaluation count	

#### Table 449: PolicyServerTableEntry Objects (Continued)

MIB Object	Description	
psRolemappingPolicyEvalTime	Role mapping policy evaluation time	
psPosturePolicyEvalTime	Posture policy evaluation time	
psRestrictionPolicyEvalTime	Restriction policy evaluation time	
psServicePolicyEvalCount	Service policy evaluation count	
psServicePolicyEvalTime	Service policy evaluation time	
psSessionlogTime	Policy Server session logging time	

## PolicyServerProtoTableEntry

*PolicyServerProtoTableEntry* exposes MIB objects for the counter values for the RADIUS, TACACS, WEBAUTH, and APPLICATION protocols.

Table 450: P	PolicyServerProtoTab	<i>leEntry MIB Objects</i>
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MIB Object	Description	
psPolicyEvalTime	Policy evaluation time for the protocol	
psProtocolName	Name of the protocol	

## PolicyServerAutzTableEntry

*PolicyServerAutzTableEntry* exposes MIB objects for authorization counters (see Table 451).

Table 451:	PolicyServe	rAutzTabl	leEntry MIB	Objects
------------	-------------	-----------	-------------	---------

MIB Object	Description	
psAutzCounterCount	Total number of Policy Server authorizations	
psAutzCounterFailure	Number of failed Policy Server authorizations	
psAutzCounterSuccess	Number of successful Policy Server authorizations	
psAutzCounterTime	Time taken to perform Policy Server authorizations	
psAutzAuthSourceName	Name of the Policy Server authorization source	

## Web Authentication Server MIB Entries

*WebAuthProtoTableEntry* exposes MIB objects for the WebLogin, AppLogin, SamIIdp, and SamISp web authentication protocols.

 Table 452:
 WebAuthProtoTableEntry MIB Objects

MIB Object	Description	
waAuthCounterAuthTime	Time taken for web authentication	
waAuthCounterCount	Total number of web authentications	
pwaAuthCounterFailure	Number of failed web authentications	
waAuthCounterSuccess	Number of successful web authentications	
waAuthCounterTime	Total time taken for web login	
waPolicyEvalTime	Time taken to perform policy evaluation	
waProtocolName	Name of the protocol	
pwaServicePolicyEvalTime	Time taken to perform service policy evaluation	

## **TACACS+ Server MIB Entries**

#### TacacsAuthTableEntry

*TacacsAuthTableEntry* exposes MIB objects for TACACS+ authentication counters.

Table 453: TacacsAuthTableEntry Objects

MIB Object	Description
tacAuthCounterAuthTime	Time taken for TACACS+ authentications
tacAuthCounterCount	Total number of TACACS+ server authentications
tacAuthCounterFailure	Number of failed TACACS+ server authentications
tacAuthCounterSuccess	Number of successful TACACS+ server authentications
tacAuthCounterTime	Total time taken for TACACS+ login
tacPolicyEvalTime	Time taken to perform policy evaluation
tacServicePolicyEvalTime	Time taken to perform service policy evaluation

#### **TacacsAutzTableEntry**

TacacsAutzTableEntry exposes MIB objects for TACACS+ authorization counters.

Table 454: TacacsAuthTableEntry Objects

MIB Object	Description
tacAutzCounterCount	Total number of TACACS+ server authorizations
tacAutzCounterFailure	Number of failed TACACS+ server authorizations
tacAutzCounterSuccess	Number of successful TACACS+ server authorizations
tacAutzCounterTime	Total time taken for TACACS+ authorizations

## **Network Traffic MIB Entries**

*NetworkTrafficTableEntry* exposes MIB objects for network protocol and applications. These MIB objects cover the following:

- agent\_controller (6658)
- db (5432)
- http (80)
- https (443)
- ntp (123)
- radius (1645, 1646, 1812, 1813)
- ssh (22)
- tacacs (49)

#### Table 455: TacacsAuthTableEntry Objects

MIB Object	Description
nwAppPort	Application port
nwAppName	Application name
nwTrafficTotal	Total network traffic in bytes

# W-ClearPass SNMP Traps and OIDs

This section provides the following information:

- Introduction
- W-ClearPass SNMP Traps

## Introduction

This section describes the traps that W-ClearPass Policy Manager supports as part of the W-ClearPass SNMP Private MIB.

Table 456 provides the description and OID (Object Identifier) for each W-ClearPass SNMP trap. OIDs uniquely identify managed objects in a MIB hierarchy.

## W-ClearPass SNMP Traps

**Table 456**: SNMP Traps Supported by the SNMP Private MIB

SNMP Trap	Description and OID
cppmLicenseExpiry	<ul> <li>Indicates that one or more licenses associated with a W-ClearPass application &lt;<i>cppmNodeApplicationName&gt;</i> on the W-ClearPass server will expire in &lt;<i>cppmLicenseDaysRemaining&gt;</i> days.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1001</li> </ul>
cppmActivationExpiry	<ul> <li>Indicates that one or more licensing activations associated with the &lt;<i>cppmNodeApplicationName&gt;</i> on the ClearPass Server will expire in &lt;<i>cppmActivationDaysRemaining&gt;</i> days.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1002</li> </ul>
cppmNodeCertExpiry	<ul> <li>Indicates that a server certificate associated with the &lt;<i>cppmNodeCertApplicationName&gt;</i> on the ClearPass Server will expire in &lt;<i>cppmCertDaysRemaining&gt;</i> days.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1003</li> </ul>
cppmLowDiskSpace	<ul> <li>Indicates that the system is running low on disk space as indicated by &lt;<i>cppmDiskSpaceRemaining</i>&gt; with the units specified in &lt;<i>cppmResourceUnit</i>&gt;.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1004</li> </ul>
cppmLowMemory	<ul> <li>Indicates that the system is running low on memory as indicated by &lt;<i>cppmMemoryRemaining</i>&gt; with the units specified in &lt;<i>cppmResourceUnit</i>&gt;.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1005</li> </ul>
cppmClusterNodeAddNotification	<ul> <li>Indicates the addition of a W-ClearPass node to the cluster.</li> <li>&lt;<i>cppmClusterServerIp</i>&gt; indicates the IP address of the node added to the cluster.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1006</li> </ul>
cppmClusterNodeDelNotification	<ul> <li>Indicates that a W-ClearPass node has been deleted from the cluster.</li> <li>&lt;<i>cppmClusterServerIp</i>&gt; indicates the IP address of the node removed from the cluster.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1007</li> </ul>
cppmClusterNodePromNotification	<ul> <li>Indicates the promotion of a W-ClearPass node to Publisher status.</li> </ul>

#### Table 456: SNMP Traps Supported by the SNMP Private MIB (Continued)

SNMP Trap	Description and OID
	<ul> <li>&lt;<i>ccppmClusterServerIp</i>&gt; indicates the IP address of the node promoted to Publisher.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1008</li> </ul>
cppmClusterNodeDbldNotification	<ul> <li>Indicates that a W-ClearPass node in the cluster has been disabled.</li> <li>&lt;<i>cppmClusterServerIp</i>&gt; indicates the IP address of the disabled node.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1009</li> </ul>
cppmClusterNodeNSyncNotification	<ul> <li>Indicates the W-ClearPass node in the cluster that is in the outof-sync state.</li> <li>&lt;<i>cppmClusterServerIp</i>&gt; indicates the IP address of the outof-sync node.</li> <li>&lt;<i>cppmClusterOutOfSyncMinutes</i>&gt; indicates the number of minutes that the node has been out-of-sync.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1010</li> </ul>
cppmClusterPwdChangedNotification	<ul> <li>Indicates that the cluster password has been changed.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1011</li> </ul>
cppmConfigReset	<ul> <li>Indicates that the W-ClearPass node's configuration has been reset.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1012</li> </ul>
cppmConfigRestore	<ul> <li>Indicates that the W-ClearPass node's configuration has been restored.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1013</li> </ul>
cppmUpdateNotification	<ul> <li>Indicates that the CPPM node's installation has been updated.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1014</li> </ul>
cppmUpgradeNotification	<ul> <li>Indicates that the CPPM node's installation has been upgraded.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1015</li> </ul>
cppmClusterLicenseUsage	<ul> <li>Indicates the W-ClearPass cluster license utilization details.</li> <li>&lt;<i>clearpassServerApplicationName</i>&gt; indicates the name of the application.</li> <li>&lt;<i>clearpassClusterLicenseTotalCount</i>&gt; indicates the application's total cluster-wide license count.</li> <li>&lt;<i>clearpassClusterLicenseUsageCount</i>&gt; indicates the count of the application's used cluster-wide licenses.</li> <li>OID: .1.3.6.1.4.1.14823.1.6.1.1.200.1016</li> </ul>

# **SNMP Trap Details**

W-ClearPass Policy Manager leverages native SNMP support from the UC Davis 'net-SNMP' MIB package to send trap notifications for the following events.

In these trap OIDs, the value of X varies from 1 through N, depending on the number of process states that are being checked. Details about specific OIDs associated with the processes are listed in this section.

For more information, see:

- SNMP Daemon Trap Events on page 875
- W-ClearPass Processes Stop and Start Events on page 876
- Network Interface up and Down Events on page 875
- Disk Utilization Threshold Exceed Events on page 876
- CPU Load Average Exceed Events for 1, 5, and 15 Minute Thresholds on page 888
- SNMP Daemon Traps on page 875
- Process Status Traps on page 876
- Network Interface Status Traps on page 875
- Disk Space Threshold Traps on page 876
- CPU Load Average Traps on page 888

## **SNMP Daemon Traps**

This section contains OIDs for various trap events that are sent from W-ClearPass Policy Manager.

.1.3.6.1.6.3.1.1.5.1 ==> Coldstart trap indicating the reinitialization of the **netsnmp** daemon and its configuration file may have been altered.

.1.3.6.1.6.3.1.1.5.2 ==> Warmstart trap indicating the reinitialization of the **netsnmp** daemon and its configuration file is not altered.

Figure 814: SNMP daemon traps example

25-Mar-13 10.162.111.30 public 1.3.6.1.4.1.8072.3.2.10 1.3.6.1.2.1.1.3.0 = 26 1.3.6.1.6.3.1.1.4.1.0 = 1.3.6.1.6.3.1.1.5.1

## **SNMP Daemon Trap Events**

OIDs: .1.3.6.1.6.3.1.1.5.1 ==> Cold Start .1.3.6.1.6.3.1.1.5.2 ==> Warm Start

## Network Interface up and Down Events

OIDs:

.1.3.6.1.6.3.1.1.5.3 ==> Link Down

.1.3.6.1.6.3.1.1.5.4 ==> Link Up

## **Network Interface Status Traps**

.1.3.6.1.6.3.1.1.5.3 ==> Indicates the linkdown trap with the 'ifAdminStatus' and 'ifOperStatus' values set to 2.

.1.3.6.1.6.3.1.1.5.4 ==> Indicates the linkup trap with the 'ifAdminStatus' and 'ifOperStatus' values set to 1.

In each case, the 'ifIndex' value is set to 2 for management interface and 3 for the data port interface.

Figure 815: Network interface status traps example

25-Mar-13 01:57 PM	10.162.111.30	public	1.3.6.1.4.1.8072.3.2.10	1.3.6.1.2.1.1.3.0 = 44 1.3.6.1.6.3.1.1.4.1.0 = 1.3.6.1.6.3.1.1.5.3 1.3.6.1.2.1.2.2.1.1.3 = 3 1.3.6.1.2.1.2.2.1.7.3 = 2 1.3.6.1.2.1.2.2.1.8.3 = 2
25-Mar-13 01:57 PM	10.162.111.30	public	1.3.6.1.4.1.8072.3.2.10	136.12.1.130 = 44 13.6.16.3.1.14.10 = 1.3.6.16.3.1.15.4 13.6.12.12.2.1.12 = 2 13.6.12.12.2.1.72 = 1 1.3.6.12.12.2.1.82 = 1

# W-ClearPass Processes Stop and Start Events

OIDs:

.1.3.6.1.4.1.2021.8.1.2.X ==> Process Name

.1.3.6.1.4.1.2021.2.1.101.X ==> Process Status Message

# **Disk Space Threshold Traps**

.1.3.6.1.4.1.2021.9.1.100.1 ==> Error flag indicating the disk or partition is under the minimum required space configured for it. Value of 1 indicates the system has reached the threshold and 0 indicates otherwise.

.1.3.6.1.4.1.2021.9.1.2.1 ==> Name of the partition which has met the above condition.

Figure 816: Disk Space Threshold Traps Example

25-Mar-13 01:57 PM	10.162.111.30	public	1.3.6.1.2.1.1.3.0 = 44 1.3.6.1.6.3.1.1.4.1.0 = 1.3.6.1.2.1.88.2.0.2 1.3.6.1.2.1.88.2.1.1.0 = dskTable 1.3.6.1.2.1.88.2.1.3.0 = 1.3.6.1.2.1.88.2.1.3.0 = 1.3.6.1.2.1.88.2.1.5.0 = 1 1.3.6.1.2.1.88.2.1.5.0 = 1 1.3.6.1.4.1.2021.9.1.2.1 = / 1.3.6.1.4.1.2021.9.1.101.1 = /: less than 99% free (= 13%)
25-Mar-13 01:57 PM	10.162.111.30	public	1.3.6.1.2.1.1.3.0 = 43 1.3.6.1.6.3.1.1.4.1.0 = 1.3.6.1.2.1.88.2.0.3 1.3.6.1.2.1.88.2.1.1.0 = memory 1.3.6.1.2.1.88.2.1.2.0 = 1.3.6.1.2.1.88.2.1.3.0 = 1.3.6.1.2.1.88.2.1.4.0 = 1.3.6.1.4.1.2021.4.100.0 1.3.6.1.2.1.88.2.1.5.0 = 0 1.3.6.1.4.1.2021.4.2.0 = swap 1.3.6.1.4.1.2021.4.2.0 = swap 1.3.6.1.4.1.2021.4.101.0 =

# **Disk Utilization Threshold Exceed Events**

OIDs:

.1.3.6.1.4.1.2021.9.1.100.1 ==> Error flag for disk partition .1.3.6.1.4.1.2021.9.1.2.1 ==> Name of the partition

# **Process Status Traps**

## RADIUS server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

- .1.3.6.1.2.1.88.2.1.3.0:
- .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.5
- .1.3.6.1.2.1.88.2.1.5.0:3
- .1.3.6.1.4.1.2021.8.1.2.5: cpass-radius-server

.1.3.6.1.4.1.2021.8.1.101.5: Radius server [ cpass-radius-server ] is stopped

#### **RADIUS server start SNMP trap**

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

- .1.3.6.1.2.1.88.2.1.1.0: extTable
- .1.3.6.1.2.1.88.2.1.2.0:
- .1.3.6.1.2.1.88.2.1.3.0:
- .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.5
- .1.3.6.1.2.1.88.2.1.5.0:0
- .1.3.6.1.4.1.2021.8.1.2.5: cpass-radius-server

.1.3.6.1.4.1.2021.8.1.101.5: Radius server [ cpass-radius-server ] is running

#### Admin Server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2 .1.3.6.1.2.1.88.2.1.1.0: extTable .1.3.6.1.2.1.88.2.1.2.0: .1.3.6.1.2.1.88.2.1.3.0: .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.1 .1.3.6.1.2.1.88.2.1.5.0: 3 .1.3.6.1.4.1.2021.8.1.2.1: cpass-admin-server .1.3.6.1.4.1.2021.8.1.2.1: cpass-admin-server

#### Admin Server start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

- .1.3.6.1.2.1.88.2.1.1.0: extTable
- .1.3.6.1.2.1.88.2.1.2.0:
- .1.3.6.1.2.1.88.2.1.3.0:
- .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.1
- .1.3.6.1.2.1.88.2.1.5.0:0
- .1.3.6.1.4.1.2021.8.1.2.1: cpass-admin-server
- .1.3.6.1.4.1.2021.8.1.101.1: Admin server [ cpass-admin-server ] is running

#### System Auxiliary server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.2

- .1.3.6.1.2.1.88.2.1.5.0:3
- .1.3.6.1.4.1.2021.8.1.2.2: cpass-system-auxiliary-server

.1.3.6.1.4.1.2021.8.1.101.2: System auxiliary service [cpass-system-auxiliary-server] is stopped

#### System Auxiliary server start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

- .1.3.6.1.2.1.88.2.1.1.0: extTable
- .1.3.6.1.2.1.88.2.1.2.0:
- .1.3.6.1.2.1.88.2.1.3.0:
- .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.2
- .1.3.6.1.2.1.88.2.1.5.0:0
- .1.3.6.1.4.1.2021.8.1.2.2: cpass-system-auxiliary-server
- .1.3.6.1.4.1.2021.8.1.101.2: System auxiliary service [cpass-system-auxiliary-server] is running

#### Policy server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

- .1.3.6.1.2.1.88.2.1.1.0: extTable
- .1.3.6.1.2.1.88.2.1.2.0:
- .1.3.6.1.2.1.88.2.1.3.0:
- .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.3
- .1.3.6.1.2.1.88.2.1.5.0:3
- .1.3.6.1.4.1.2021.8.1.2.3: cpass-policy-server
- .1.3.6.1.4.1.2021.8.1.101.3: Policy server [ cpass-policy-server ] is stopped

#### Policy server start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3 .1.3.6.1.2.1.88.2.1.1.0: extTable .1.3.6.1.2.1.88.2.1.2.0: .1.3.6.1.2.1.88.2.1.3.0: .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.3 .1.3.6.1.2.1.88.2.1.5.0: 0 .1.3.6.1.4.1.2021.8.1.2.3: cpass-policy-server .1.3.6.1.4.1.2021.8.1.101.3: Policy server [ cpass-policy-server ] is running

#### Async DB write service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2 .1.3.6.1.2.1.88.2.1.1.0: extTable .1.3.6.1.2.1.88.2.1.2.0: .1.3.6.1.2.1.88.2.1.3.0: .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.6 .1.3.6.1.2.1.88.2.1.5.0: 1 .1.3.6.1.4.1.2021.8.1.2.6: cpass-dbwrite-server .1.3.6.1.4.1.2021.8.1.101.6: Async DB write service [ cpass-dbwrite-server ] is stopped

Async DB write service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.6

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.6: cpass-dbwrite-server

.1.3.6.1.4.1.2021.8.1.101.6: Async DB write service [ cpass-dbwrite-server ] is running

#### **DB replication service stop SNMP trap**

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2 .1.3.6.1.2.1.88.2.1.1.0: extTable .1.3.6.1.2.1.88.2.1.2.0: .1.3.6.1.2.1.88.2.1.3.0: .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.7 .1.3.6.1.2.1.88.2.1.5.0: 1 .1.3.6.1.4.1.2021.8.1.2.7: cpass-repl-server .1.3.6.1.4.1.2021.8.1.2.7: cpass-repl-server

**DB** replication service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3 .1.3.6.1.2.1.88.2.1.1.0: extTable .1.3.6.1.2.1.88.2.1.2.0: .1.3.6.1.2.1.88.2.1.3.0: .1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.7

- .1.3.6.1.2.1.88.2.1.5.0:0
- .1.3.6.1.4.1.2021.8.1.2.7: cpass-repl-server
- .1.3.6.1.4.1.2021.8.1.101.7: DB replication service [cpass-repl-server] is running
- **DB** Change Notification server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.8

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.8: cpass-dbcn-server

.1.3.6.1.4.1.2021.8.1.101.8: DB change notification server [ cpass-dbcn-server ] is stopped

#### **DB** Change Notification server start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.8

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.8: cpass-dbcn-server

.1.3.6.1.4.1.2021.8.1.101.8: DB change notification server [cpass-dbcn-server] is running

#### Async netd service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.9

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.9: cpass-async-netd

.1.3.6.1.4.1.2021.8.1.101.9: Async netd service [cpass-async-netd] is stopped

#### Async netd service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.9

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.9: cpass-async-netd

.1.3.6.1.4.1.2021.8.1.101.9: Async netd service [cpass-async-netd] is running

Multi-master Cache service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.10

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.10: cpass-multi-master-cache-server

.1.3.6.1.4.1.2021.8.1.101.10: Multi-master cache [ cpass-multi-master-cache-server ] is stopped Multi-master Cache service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

 $.1.3.6.1.2.1.88.2.1.4.0;\,.1.3.6.1.4.1.2021.8.1.100.10$ 

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.10: cpass-multi-master-cache-server

.1.3.6.1.4.1.2021.8.1.101.10: Multi-master cache [cpass-multi-master-cache-server] is running
AirGroup Notification service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.11

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.11: airgroup-notify

.1.3.6.1.4.1.2021.8.1.101.11: AirGroup notification service [airgroup-notify] is stopped AirGroup Notification service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.11

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.11: airgroup-notify

.1.3.6.1.4.1.2021.8.1.101.11: AirGroup notification service [airgroup-notify] is running Micros Fidelio FIAS service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

 $.1.3.6.1.2.1.88.2.1.4.0;\,.1.3.6.1.4.1.2021.8.1.100.12$ 

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.12: fias\_server

.1.3.6.1.4.1.2021.8.1.101.12: Micros Fidelio FIAS [fias\_server] is stopped

Micros Fidelio FIAS service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

 $.1.3.6.1.2.1.88.2.1.4.0;\,.1.3.6.1.4.1.2021.8.1.100.12$ 

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.12: fias\_server

.1.3.6.1.4.1.2021.8.1.101.12: Micros Fidelio FIAS [fias\_server] is running
TACACS server stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

 $.1.3.6.1.2.1.88.2.1.4.0;\,.1.3.6.1.4.1.2021.8.1.100.4$ 

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.4: cpass-tacacs-server

.1.3.6.1.4.1.2021.8.1.101.4: TACACS server [ cpass-tacacs-server ] is stopped

#### **TACACS server start SNMP trap**

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.4

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.4: cpass-tacacs-server

.1.3.6.1.4.1.2021.8.1.101.4: TACACS server [cpass-tacacs-server] is running
Virtual IP service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.13

.1.3.6.1.2.1.88.2.1.5.0:1

.1.3.6.1.4.1.2021.8.1.2.13: cpass-vip-service

.1.3.6.1.4.1.2021.8.1.101.13: ClearPass Virtual IP service [cpass-vip-service] is stopped

Virtual IP service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0:

.1.3.6.1.2.1.88.2.1.3.0:

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.13

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.13: cpass-vip-service

.1.3.6.1.4.1.2021.8.1.101.13: ClearPass Virtual IP service [cpass-vip-service] is running Stats Collection service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0

.1.3.6.1.2.1.88.2.1.3.0

 $.1.3.6.1.2.1.88.2.1.4.0;\,.1.3.6.1.4.1.2021.8.1.100.15$ 

.1.3.6.1.2.1.88.2.1.5.0:3

.1.3.6.1.4.1.2021.8.1.2.15: cpass-statsd-server

.1.3.6.1.4.1.2021.8.1.101.15: Stats collection service [cpass-statsd-server] is stopped

Stats Collection service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0

.1.3.6.1.2.1.88.2.1.3.0

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.15

.1.3.6.1.2.1.88.2.1.5.0:0

.1.3.6.1.4.1.2021.8.1.2.15: cpass-statsd-server

.1.3.6.1.4.1.2021.8.1.101.15: Stats collection service [ cpass-statsd-server ] is running

Stats Aggregation service stop SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.2

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0

.1.3.6.1.2.1.88.2.1.3.0

.1.3.6.1.2.1.88.2.1.4.0: .1.3.6.1.4.1.2021.8.1.100.14

.1.3.6.1.2.1.88.2.1.5.0:1

.1.3.6.1.4.1.2021.8.1.2.14: cpass-carbon-server

.1.3.6.1.4.1.2021.8.1.101.14: Stats aggregation service [cpass-carbon-server] is stopped stats Aggregation service start SNMP trap

snmpTrapOID: .1.3.6.1.2.1.88.2.0.3

.1.3.6.1.2.1.88.2.1.1.0: extTable

.1.3.6.1.2.1.88.2.1.2.0

.1.3.6.1.2.1.88.2.1.3.0

```
.1.3.6.1.2.1.88.2.1.5.0:0
```

.1.3.6.1.4.1.2021.8.1.2.14: cpass-carbon-server

.1.3.6.1.4.1.2021.8.1.101.14: Stats aggregation service [cpass-carbon-server] is running.

# CPU Load Average Exceed Events for 1, 5, and 15 Minute Thresholds

OIDs

.1.3.6.1.4.1.2021.9.1.100.1 ==> Error flag for disk partition

.1.3.6.1.4.1.2021.9.1.2.1 ==> Name of the partition

## **CPU Load Average Traps**

OIDs

.1.3.6.1.4.1.2021.10.1.100.1 ==> Error flag on the CPU load-1 average. Value of 1 indicates the load-1 has crossed its threshold and 0 indicates otherwise.

.1.3.6.1.4.1.2021.10.1.2.1 ==> Name of CPU load-1 average



1.3.6.1.2.1.1.3 1.3.6.1.2.1.1.3 1.3.6.1.6.3.1.1 1.3.6.1.2.1.82 1.3.6.1.2.1.82 01:57 PM 10.162.111.30 public 1.3.6.1.2.1.882 1.3.6.1.4.1.202 1.3.6.1.4.1.	1 = 44 1.10 = 1.3.6.1.2.1.88.2.0.3 1.10 = IaTable 1.20 = 1.4.0 = 1.3.6.1.4.1.2021.10.1.100.1 1.5.0 = 0 10.1.2.1 = Load-1 1.0.1.101.1 =
--	---

.1.3.6.1.4.1.2021.10.1.100.2 ==> Error flag on the CPU load-5 average. Value of 1 indicates the load-5 has crossed its threshold and 0 indicates otherwise.

.1.3.6.1.4.1.2021.10.1.2.2 ==> Name of CPU load-5 average

Figure 818: CPU load-5 average example



.1.3.6.1.4.1.2021.10.1.100.3 ==> Error flag on the CPU load-15 average. Value of 1 indicates the load-15 has crossed its threshold and 0 indicates otherwise.

.1.3.6.1.4.1.2021.10.1.2.3 ==> Name of CPU load-15 average.



# **Important System Events**

This section provides the following information:

- Admin User Interface Events
- Admin Server Events
- Async Service Events
- W-ClearPass/Domain Controller Events
- W-ClearPass System Configuration Events
- W-ClearPass Update Events
- Cluster Events
- Command Line Events
- Database Replication Services Events
- Licensing Events
- Policy Server Events
- RADIUS/TACACS+ Server Events
- Service Names
- SNMP Events
- Support Shell Events
- System Auxiliary Service Events
- System Monitor Events

This topic describes the important System Events logged by W-ClearPass. These messages are available for consumption on the administrative interface, and in the form of a syslog stream. The events below are in the following format

<Source>, <Level>, <Category>, <Message>

Elements listed below within angle brackets (for example, *<content>*) are variable, and are substituted by W-ClearPass as applicable (such as an IP address).

For the list of available service names, refer to Service Names on page 892.

## **Admin User Interface Events**

#### **Critical Events**

"Admin UI", "ERROR" "Email Failed", "Sending email failed"

"Admin UI", "ERROR" "SMS Failed", "Sending SMS failed"

"Admin UI", "WARN", "Login Failed", "User:<X>"

"Admin UI", "WARN", "Login Failed", description

### **Info Events**

"Admin UI", "INFO", "Logged out"
"Admin UI", "INFO", "Session destroyed"
"Admin UI", "INFO", "Logged in", description
"Admin UI", "INFO", "Clear Authentication Cache", "Cache is cleared for authentication source <X>"
"Admin UI", "INFO", "Clear Blacklist User Cache", "Blacklist Users cache is cleared for authentication source <X>"
"Admin UI", "INFO", "Server Certificate", "Subject:<X>", "Updated"
"Install Update", "INFO", "Installing Update", "File: <X>", "Success"
"Admin UI", "INFO" "Email Successful", "Sending email succeeded"
"Admin UI", "INFO" "SMS Successful", "Sending SMS succeeded"

## **Admin Server Events**

#### **Info Events**

"Admin server", "INFO", "Performed action start on Admin server"

## **Async Service Events**

#### **Info Events**

"Async DB write service", "INFO", "Performed action start on Async DB write service" "Multi-master cache", "INFO", "Performed action start on Multi-master cache" "Async netd service", "INFO", "Performed action start on Async netd service"

## W-ClearPass/Domain Controller Events

#### **Critical Events**

"netleave", "ERROR", "Failed to remove <HOSTNAME> from the domain <DOMAIN\_NAME>"

"netjoin", "WARN", "configuration", "<HOSTNAME> failed to join the domain <DOMAIN NAME> with domain controller as <DOMAIN CONTROLLER>"

#### **Info Events**

"Netjoin", "INFO", "<HOSTNAME> joined the domain <REALM>" "Netjoin", "INFO", "<HOSTNAME> removed from the domain <DOMAIN\_NAME>"

## **W-ClearPass System Configuration Events**

#### **Critical Events**

"DNS", "ERROR", "Failed configure DNS servers = <X>" "datetime", "ERROR", "Failed to change system datetime." "hostname", "ERROR", "Setting hostname to <X> failed" "ipaddress", "ERROR", "Testing cluster node connectivity failed" "System TimeCheck ", " WARN ,", "Restarting CPPM services as t

"System TimeCheck ", " WARN ," , "Restarting CPPM services as the system detected time drift , Current system time= 2016-07-13 17:00:01, System time 5 mins back = 2016-06-20 16:55:01"

## **Info Events**

"Cluster", "INFO", "Setup", "Database initialized"
"hostname", "INFO", "configuration", "Hostname set to <X>"
"ipaddress", "INFO", "configuration", Management port information updated to - IpAddress = <X>, Netmask = <X>, Gateway = <X>"
"IpAddress", "INFO", "Data port information updated to - IpAddress = <X>, Netmask = <Y>, Gateway = <Z>"
"DNS", "INFO", "configuration", "Successfully configured DNS servers - <X>"
"Time Config", "INFO", "Remote Time Server", "Old List: <X>\nNew List: <Y>"
"timezone", "INFO", "configuration", "Successfully changed system datetime.\nOld time was <X>"

# W-ClearPass Update Events

#### **Critical Events**

"Install Update", "ERROR", "Installing Update", "File: <X>", "Failed with exit status - <Y>"

"ClearPass Firmware Update Checker", "ERROR", "Firmware Update Checker", "No subscription ID was supplied. To find new plugins, you must provide your subscription ID in the application configuration"

#### **Info Events**

"ClearPass Updater", "INFO", "Hotfixes Updates", "Updated Hotfixes from File" "ClearPass Updater", "INFO", "Fingerprints Updates", "Updated fingerprints from File" "ClearPass Updater", "INFO", "Updated AV/AS from ClearPass Portal (Online)" "ClearPass Updater", "INFO"," Updated Hotfixes from ClearPass Portal (Online)"

## **Cluster Events**

## **Critical Events**

"Cluster", "ERROR", "SetupSubscriber", "Failed to add subscriber node with management IP=<IP>"

#### **Info Events**

"AddNode", "INFO", "Added subscriber node with management IP=<IP>" "DropNode", "INFO", "Dropping node with management IP=<IP>, hostname=<Hostname>"

## **Command Line Events**

#### **Info Events**

"Command Line", "INFO", "User:appadmin"

## **Database Replication Services Events**

#### Info Events

"DB replication service", "INFO", "Performed action start on DB replication service" "DB replication service", "INFO", "Performed action stop on DB replication service" "DB change notification server", "INFO", "Performed action start on DB change notification server" "DB replication service", "INFO", "Performed action start on DB replication service"

## **Licensing Events**

## **Critical Events**

"Admin UI", "WARN", "Activation Failed", "Action Status: This Activation Request Token is already in use by another instance\nProduct Name: Policy Manager\nLicense Type: <X>\nUser Count: <Y>"

### **Info Events**

"Admin UI", "INFO", "Add License", "Product Name: Policy Manager\nLicense Type: <X>\nUser Count: <Y>"

## **Policy Server Events**

#### Info Events

"Policy Server", "INFO", "Performed action start on Policy server" "Policy Server", "INFO", "Performed action stop on Policy server"

## **RADIUS/TACACS+ Server Events**

#### **Critical Events**

"TACACSServer", "ERROR", "Request", "Nad Ip=<X> not configured"

"RADIUS", "WARN", "Authentication", "Ignoring request from unknown client <IP>:<PORT>"

"RADIUS", "ERROR", "Authentication", "Received packet from <IP> with invalid Message-Authenticator! (Shared secret is incorrect.)"

"RADIUS", "ERROR", "Received Accounting-Response packet from client <IP Address> port 1813 with invalid signature (err=2)! (Shared secret is incorrect.)"

"RADIUS", "ERROR", "Received Access-Accept packet from client <IP Address> port 1812 with invalid signature (err=2)! (Shared secret is incorrect.)"

#### **Info Events**

"RADIUS", "INFO", "Performed action start on Radius server"

"RADIUS", "INFO", "Performed action restart on Radius server

"TACACS server", "INFO", "Performed action start on TACACS server"

"TACACS server", "INFO", "Performed action stop on TACACS server"

## **Service Names**

- AirGroup notification service
- Async DB write service
- Async network services
- DB change notification server
- DB replication service
- Micros Fidelio FIAS
- Multi-master cache
- Policy server
- RADIUS server

- System auxiliary services
- System monitor service
- TACACS server
- Virtual IP service
- [YourServerName] Domain service

## **SNMP Events**

#### **Critical Events**

"SNMPService", "ERROR", "ReadDeviceInfo", "SNMP GET failed for device <X> with error=No response received\nReading sysObjectId failed for device=<X>\nReading switch initialization info failed for <X>"

"SNMPService", "ERROR", "Error fetching table snmpTargetAddr. Request timed out. Error reading SNMP target table for NAD=10.1.1.1 Maybe SNMP target address table is not supported by device? Allow NAD update. SNMP GET failed for device 10.1.1.1 with error=No response received Reading sysObjectId failed for device=10.1.1.1 Reading switch initialization info failed for 10.1.1.1"

#### **Info Events**

"SNMPService", "INFO", "Device information not read for <Ip Address> since no traps are configured to this node"

## **Support Shell Events**

#### **Info Events**

"Support Shell", "INFO", "User:customersupport"

## **System Auxiliary Service Events**

#### **Info Events**

"System auxiliary service", "INFO", "Performed action start on System auxiliary service"

## **System Monitor Events**

#### **Critical Events**

"Sysmon", "ERROR", "System", "System is running with low memory. Available memory = <X>%"

"Sysmon", "ERROR", "System", "System is running with low disk space. Available disk space = <X>%"

"System TimeCheck", "WARN", "Restart Services", "Restarting CPPM services as the system detected time drift. Current system time= <X>, System time 5 mins back = <Y>"

#### **Info Events**

"<Service Name>", "INFO", "restart", "Performed action restart on <Service Name>" "SYSTEM", "INFO", "<X> restarted", "System monitor restarted <X>, as it seemed to have stopped abruptly" "SYSTEM", "ERROR", "Updating CRLs failed", "Could not retrieve CRL from <URL>." "System monitor service", "INFO", "Performed action start on System monitor service"

"Shutdown" "INFO" system "System is shutting down" Success

# **Error Codes**

Table 457 describes the W-ClearPass Policy Manager error codes:

 Table 457:
 W-ClearPass Policy Manager Error Codes

Code	Description	Туре
0	Success	Success
101	Failed to perform service classification	Internal Error
102	Failed to perform policy evaluation	Internal Error
103	Failed to perform posture notification	Internal Error
104	Failed to query authstatus	Internal Error
105	Internal error in performing authentication	Internal Error
106	Internal error in RADIUS server	Internal Error
201	User not found	Authentication failure
202	Password mismatch	Authentication failure
203	Failed to contact Authentication Source	Authentication failure
204	Failed to classify request to service	Authentication failure
205	Authentication Source not configured for service	Authentication failure
206	Access denied by policy	Authentication failure
207	Failed to get client MAC Address in order to perform Web authentication	Authentication failure
208	No response from home server	Authentication failure
209	No password in request	Authentication failure
210	Unknown CA in client certificate	Authentication failure
211	Client certificate not valid	Authentication failure
212	Client certificate has expired	Authentication failure
213	Certificate comparison failed	Authentication failure
214	No certificate in authentication source	Authentication failure
215	TLS session error	Authentication failure
216	User authentication failed	Authentication failure
217	Search failed due to insufficient permissions	Authentication failure

Code	Description	Туре
218	Authentication source timed out	Authentication failure
219	Bad search filter	Authentication failure
220	Search failed	Authentication failure
221	Authentication source error	Authentication failure
222	Password change error	Authentication failure
223	Username not available in request	Authentication failure
224	CallingStationID not available in request	Authentication failure
225	User account disabled	Authentication failure
226	User account expired or not active yet	Authentication failure
227	User account needs approval	Authentication failure
228	User account has exceeded bandwidth limit	Authentication failure
229	User account has exceeded session duration limit	Authentication failure
230	User account has exceeded session count limit	Authentication failure
5001	Internal Error	Command and Control
5002	Invalid MAC Address	Command and Control
5003	Invalid request received	Command and Control
5004	Insufficient parameters received	Command and Control
5005	Query - No MAC address record found	Command and Control
5006	Query - No supported actions	Command and Control
5007	Query - Cannot fetch MAC address details	Command and Control
5008	Request: MAC address not online	Command and Control
5009	Request: No MAC address record found	Command and Control
6001	Unsupported TACACS parameter in request	TACACS Protocol
6002	Invalid sequence number	TACACS Protocol
6003	Sequence number overflow	TACACS Protocol

## Table 457: W-ClearPass Policy Manager Error Codes (Continued)

Code	Description	Туре
6101	Not enough inputs to perform authentication	TACACS Authentication
6102	Authentication privilege level mismatch	TACACS Authentication
6103	No enforcement profiles matched to perform authentication	TACACS Authentication
6201	Authorization failed as session is not authenticated	TACACS Authorization
6202	Authorization privilege level mismatch	TACACS Authorization
6203	Command not allowed	TACACS Authorization
6204	No enforcement profiles matched to perform command authorization	TACACS Authorization
6301	New password entered does not match	TACACS Change Password
6302	Empty password	TACACS Change Password
6303	Change password allowed only for local users	TACACS Change Password
6304	Internal error in performing change password	TACACS Change Password
9001	Wrong shared secret	RADIUS Protocol
9002	Request timed out	RADIUS Protocol
9003	Phase 2 PAC failure	RADIUS Protocol
9004	Client rejected after PAC provisioning	RADIUS Protocol
9005	Client does not support posture request	RADIUS Protocol
9006	Received error TLV from client	RADIUS Protocol
9007	Received failure TLV from client	RADIUS Protocol
9008	Phase 2 PAC not found	RADIUS Protocol
9009	Unknown Phase 2 PAC	RADIUS Protocol
9010	Invalid Phase 2 PAC	RADIUS Protocol
9011	PAC verification failed	RADIUS Protocol
9012	PAC binding failed	RADIUS Protocol
9013	Session resumption failed	RADIUS Protocol
9014	Cached session data error	RADIUS Protocol

## Table 457: W-ClearPass Policy Manager Error Codes (Continued)

Code	Description	Туре
9015	Client does not support configured EAP methods	RADIUS Protocol
9016	Client did not send Cryptobinding TLV	RADIUS Protocol
9017	Failed to contact OCSP Server	RADIUS Protocol
9018	RADIUS protocol error	RADIUS Protocol
9019	Client sent conflicting identities	RADIUS Protocol

## Table 457: W-ClearPass Policy Manager Error Codes (Continued)

This appendix contains several specific W-ClearPass Policy Manager use cases. Each one explains what it is typically used for, and then describes how to configure Policy Manager for that use case.

- 802.1X Wireless Use Case on page 899
- Web Based Authentication Use Case on page 905
- MAC Authentication Use Case on page 912
- TACACS+ Use Case on page 915
- Single Port Use Case on page 917

# 802.1X Wireless Use Case

The basic Policy Manager Use Case configures a Policy Manager Service to identify and evaluate an 802.1X request from a user logging into a Wireless Access Device. The following image illustrates the flow of control for this service:

#### Figure 820: Flow of Control, Basic 802.1X Configuration Use Case



Policy Manager ships with fourteen preconfigured services. In this use case, you select a service that supports 802.1X wireless requests. Follow the steps below to configure this basic 802.1X service that uses **[EAP FAST]**, one of the pre-configured Policy Manager authentication methods, and **Active Directory Authentication Source (AD)**, an external authentication source within your existing enterprise.



Policy Manager fetches attributes used for role mapping from the authorization sources (that are associated with the authentication source). In this example, the authentication and authorization source are one and the same.

Policy Manager tests client identity against role-mapping rules, appending any match (multiple roles acceptable) to the request for use by the enforcement policy. In the event of role-mapping failure, Policy Manager assigns a default role. This use case create the role mapping policy **RMP\_DEPARTMENT** that distinguishes clients by department and the corresponding roles **ROLE\_ENGINEERING** and **ROLE\_FINANCE**, to which it maps.

Policy Manager can be configured for a third-party posture server, to evaluate client health based on vendorspecific credentials, typically credentials that cannot be evaluated internally by Policy Manager (that is, not in the form of internal posture policies). Currently, Policy Manager supports the following posture server interface: **Microsoft NPS (RADIUS)**.



For purposes of posture evaluation, you can configure a posture policy (internal to Policy Manager), a posture server (external), or an audit server (internal or external). Each of the first three use cases demonstrates one of these options; here, the posture server.

# **Configuring a Service**

- 1. Navigate to **Configuration > Services.**
- 2. Click the 🚽 Add icon to add a service. The **Configuration > Services > Add** window opens.
- 3. If it is not already selected, click the **Service** tab and define basic service information.
  - a. Enter a name for the service in the **Name** field.
  - b. Click the Type drop-down list and select 802.1X Wireless.
  - c. (Optional) click the Monitor Mode checkbox to allow handshakes to occur (for monitoring purposes), but without enforcement.
  - d. Click **Next** to display the **Authentication** tab.
- 4. Configure authentication.
  - a. In the Authentication Methods field, select [EAP Fast].
  - b. In the Authentication Sources field, click the Select to Add drop-down list and select the following sources.
    - [Local User Repository] [Local SQL DB]
    - [Guest User Repository] [Local SQL DB]
    - [Guest Device Repository] [Local SQL DB]
    - [Endpoints Repository] [Local SQL DB]
    - [Onboard Devices Repository] [Local SQL DB]
    - [Admin User Repository] [Local SQL DB]
    - [Active Directory]
  - c. (Optional) Select **Strip Username Rules** to pre-process the user name (to remove prefixes and suffixes) before sending it to the authentication source.

## **Creating a New Role Mapping Policy**
To create a new Role Mapping policy:

- 1. Click the **Roles** tab.
- 2. Click Add new Role Mapping Policy. The Role Mappings page opens.

Figure 821: Role Mapping Navigation and Settings

Service	Authentication	Authorization	Roles	Posture	Enforcement	Audit	Profiler	Summary
Role Mappin	g Policy:	Select		-	Modify	A	dd new Role	Mapping Policy
Role Mappir	ng Policy Details							
Description	:	-						
Default Role	e:	-						
Rules Evalu	ation Algorithm:	-						
Cond	litions				Role			
< Back to	<u>Services</u>						Next > S	Save Cancel

3. Add a new role, navigate to the **Policy** tab. Enter the **Policy Name**, For example, ROLE\_ENGINEER and click **Save**. Repeat the same step for ROLE\_FINANCE. The following figure displays the **Policy** tab:

Configuration	on » Identity » Role appings	Mappings » Ac	d				
Policy	Mapping Rules	Summary					
Policy Nan	ne:	RMP_DEPART	MENT				
Descriptio	n:						
Default Ro	ble:	[Guest]		View Details	Modify	Add n	ew Ro
	Add New Role					8	
Kenter Start	Name:	RO	LE_FINANCE				Cance
	Add New Role	2					8
	Name:		ROLE_ENGINEE	R			
	Description:						
					Save	Cancel	

- 4. Click the **Next** button in the **Rules Editor**.
- 5. Create rules to map client identity to a role. From the **Mapping Rules** tab, select the **Rules Evaluation Algorithm** radio button. The following figure displays the **Mapping Rules** tab:

Figure 823: Mapping Rules Tab

Configuration » Identity »	Role Mappings » Add			
Role Mappings				
Policy Mapping Rul	es Summary			
Rules Evaluation Algorithm	m: 🔘 Select first match 💿	Select all matches		
Role Mapping Rules:				
Conditions			Role Name	
1. (Authorization: AD: dep	oartment CONTAINS enginee	ir)	Role_Engineer	
2. (Authorization: AD: dep	partment CONTAINS finance	)	ROLE_FINANCE	1
Add Rule	Move Up	Move Down	Edit Rule	Remove Rule
Rules Editor				8
Conditions				
Matches  ANY or  ALL	of the following conditions			
Туре	Name	Operator	Value	<b></b>
1. Authorization: AD	department	CONTAINS	finance	Ē i
2. Click to add				
Actions	[			
Role Name:	[Contractor]			
	[Employee]			Save Cancel
	[Guest] [Other]			
	[TACACS API Admin]	venin		
	[TACACS Help Desk] [TACACS Network Admin]			
	[TACACS Read-only Adm	in]		
	[TACACS Super Admin]			
Sack to Role Mappi	ngs		Next >	Save Cancel

- 6. Select the **Select all matches** radio button.
- 7. Match the conditions with the role name. Click the **Add Rule** button. The **Rules Editor** pop-up opens. Upon completion of each rule, click the **Save** button in the **Rules Editor**.
- 8. Click the **Save** button.
- 9. Add the new role mapping policy to the service from the **Roles** tab. The following figure displays the **Roles** tab:

Figure 824: Roles Tab

Service Authentication	Authorization Roles	Posture	Audit	Enforcement	Summary
Role Mapping Policy:	RMP_DEPARTMENT	Modify	1	Add ne	w Role Mapping Policy
Role Mapping Policy Details					
Description:	-				
Default Role:	[Guest]				
Rules Evaluation Algorithm:	evaluate-all				
Conditions		Role	e		
1. (Authorization:AD:depar	tment CONTAINS engineer)	Role_Engineer			
2. (Authorization:AD:depar	tment CONTAINS finance)	ROLE_FINANC	E		
Back to Services				Next	Save Cancel

#### 10.Select **Role Mapping Policy**, for example, RMP\_DEPARTMENT. Click **Next**.

11.Add an **Micrsoft NPS** external posture serverto the 802.1X service. Click the **Posture** tab. The following figure displays the **Posture** tab:

Figure	825:	Posture	Tab
		1 0510110	100

Service Authenticat	ion Authorization	Roles	Posture	Enforcement	Audit	Profiler	Summary
Posture Policies:							
Posture Policies:	Select to Add		×	Remove View Details Modify			
Default Posture Token:	UNKNOWN (100)	Ŧ					
Remediate End-Hosts:	Enable auto-reme	diation of n	on-compliant	end-hosts			
Remediation URL:							
Posture Servers:							
Posture Servers:			~	Remove View Details Modify			
	Select to Add		•				
< Back to Services						Next >	Save Cancel

12. Click Add new Posture Server to add a new posture server.

13. Configure the following posture settings examples:

- Name (freeform): PS\_NPS
- Server Type radio button: Microsoft NPS
- Default Posture Token (selector): UNKOWN

The following figure displays the **Posture Server** tab:

#### Figure 826: Posture Server Tab

Posture Server Prim	ary Server Backup Server Summary
Name:	
Description:	
Server Type:	Microsoft NPS
Default Posture Token:	UNKNOWN (100)
Back to Services	Next > Save 0

#### 14.Click Next.

15.Configure connection settings in the **Primary/ Backup Server** tabs by entering the connection information for the RADIUS posture server. The following figure displays the **Primary Server** tab:

Figure 827: Primary Server Tab

Posture Server Prima	ry Server Backup Server Summary
RADIUS Server Name:	
RADIUS Server Port:	(default is 1812)
Shared Secret:	Verify:
Timeout:	5 seconds
Back to Services	Next > Save Cancel

16.Click **Next** from primary server to backup server. Click **Save**.

17.Add the new posture server to the service. From the **Posture** tab, enter the **Posture Servers**, for example, **PS\_NPS**, then click the **Add** button. The following figure displays the **Posture** tab:

Figure 828: Posture Tab

Service Authentica	ation Authorization R	oles Posture	Enforcement	Audit	Profiler	Summary
Posture Policies:						
Posture Policies:	Select-		Remove View Details Modify Add	Ado	d new Postur	e Policy
Default Posture Token:	UNKNOWN (100)					
Remediate End-Hosts:	Enable auto-remediati	on of non-compliant	end-hosts			
Remediation URL:						
Posture Servers:						
Posture Servers:	PS_NPS [RADIUS]	×	Remove View Details Modify	Add	new Posture	e Server
	Select	~	Add			
< Back to Services					Next >	Save Cancel

18. Click the **Next** button. Assign an enforcement policy.

19. Enforcement policies contain dictionary-based rules for evaluation of Role, Posture Tokens, and System Time to evaluation profiles. Policy Manager applies all matching enforcement profiles to the request. In the case of no match, Policy Manager assigns a default enforcement profile. The following figure displays the **Enforcement** tab:

Table 458: Enforcement Policy Navigation and Settings

Service Authentication	Roles Posture Enforcement Audit Profiler Summary
Use Cached Results:	Use cached Roles and Posture attributes from previous sessions
Enforcement Policy:	[Sample Allow Access Policy]   Modify  Add new Enforcement Policy
Enforcement Policy Details	
Description:	Sample policy to allow network access
Default Profile:	[Allow Access Profile]
Rules Evaluation Algorithm:	evaluate-all
Conditions	Enforcement Profiles
1. (Date:Day-of-Week BE Sunday)	LONGS_TO Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, [Allow Access Profile]
< <u>Back to Services</u>	Next > Save Cancel

- 20. From the **Enforcement** tab, select the **Enforcement Policy**. For instructions about how to build an enforcement policy, refer to Configuring Enforcement Policies on page 371.
- 21.Save the service.

# Web Based Authentication Use Case

This Service supports known Guests with inadequate 802.1X supplicants or posture agents. The following figure illustrates the overall flow of control for this Policy Manager Service.

Figure 829: Flow-of-Control of Web-Based Authentication for Guests



# **Configuring a Service**

Perform the following steps to configure Policy Manager for WebAuth-based Guest access.

- 1. Prepare the switch to pre-process WebAuth requests for the Policy Manager *Dell WebAuth* service.
- Refer to your Network Access Device documentation to configure the switch such that it redirects HTTP requests to the *Dell Guest Portal*, which captures username and password and optionally launches an agent that returns posture data.
- 2. Create a WebAuth-based Service.

#### Table 459: Service Navigation and Settings

Navigation	Settings				
Create a new Service: • Services > • Add Service >	Configuration » Services Services			i noort ≜ Import ≜ Export Al	
Name the Service and select a pre- configured Service	Configuration » Services » Services Service Authentica	Add tion Authorization	Roles Posture	Enforcement Summary	
Type:	Туре:	Web-based Authentica	tion 💌		
• Service (tab) >	Name:				
• <b>Type</b> (selector):	Description:	Web Based Authentic	ation for Guests		
Authorization >	Monitor Mode:	Enable to monitor r	etwork access without e	enforcement	
Autrentication >	More Options:	Authorization 🛛 🖗	osture Compliance		
Nomo/Doccrintio	Service Rule				
	Matches  ANY or  AL	L of the following condition	ns:		
<b>n</b> (treeform) >	Туре	Name	Operator	Value	Û
<ul> <li>Upon completion,</li> </ul>	1. Host	CheckType	MATCHES_ANY	Authentication	eð m
click <b>Next</b> .	Z. Click to add				
	< Back to Services			Next > Sa	ve Cancel

- 3. Set up the Authentication.
  - a. Method: The Policy Manager WebAuth service authenticates WebAuth clients internally.
  - b. Source: Administrators typically configure Guest Users in the local Policy Manager database.
- 4. Configure a Posture Policy.



For purposes of posture evaluation, you can configure a Posture Policy (internal to Policy Manager), a Posture Server (external), or an Audit Server (internal or external). Each of the first three use cases demonstrates one of these options. This use case demonstrates the Posture Policy.

As of the current version, Policy Manager ships with five pre-configured posture plugins that evaluate the health of the client and return a corresponding posture token.

To add the internal posture policy *IPP\_UNIVERSAL\_XP*, which (as you will configure it in this Use Case, checks any Windows<sup>®</sup> XP clients to verify the most current Service Pack).

# Table 460: Local Policy Manager Database Navigation and Settings

Navigation	Settings
Select the local Policy	Consistent Automatications and Automatications and a second
Manager database:	Authentication Sources: [[localLiser Repository]] local SOL DB]
Authentication (tab) >	Move Op Move Down
<ul> <li>Sources (Select drop down</li> </ul>	View Details
list): Il ocal Liser	Select to Add
Repositoryl >	Strip Username Rules: I Enable to specify a comma-separated list of rules to strip username prefixes or suffixes
	If username precedes domain name, use user: <separator>(e.g., user:@) Otherwise, use <separator>:user (e.g., \:user)</separator></separator>
<ul> <li>Strin Username Pules</li> </ul>	Sect to Services New Connect
(check box) >	
<ul> <li>Enter an example of</li> </ul>	
preceding or following	
separators (if any) with the	
phrase "user" representing	
the username to be	
returned. For	
authentication. Policy	
Manager strips the	
specified separators and	
any paths or domains	
beyond them.	
<ul> <li>Upon completion, click</li> </ul>	
Next (until you reach	
Enforcement Policy).	

# Table 461: Posture Policy Navigation and Settings

Navigation	Setting
Create a	Service Authentication Authorization Roles Posture Enforcement Summary
Posture Policy: • <b>Posture</b> (tab) > • Enable	Posture Policies: Posture Policies: View Details Modify Modify
Validation Check (check box) >	Select to Add       Default Posture Token:       UNKNOWN (100)       Remediate End-Hosts:       Remediation URL:
<ul> <li>Add new Internal Policy (link)</li> </ul>	Posture Servers: Posture Servers: -Selectto Add
-	< <u>Back to Services</u> Next > Save Cancel
operating system: • Policy (tab) > • Policy Name (freeform):	Policy reality     IPP_UNVERSAL       Description:     Policy to check health of Windows XP endpoints       Posture Agent:     O NAP Agent (Persistent or Dissolvable)       Host Operating System:     Image: Construct of Mac OS X
IPP_ UNIVERSAL >	Back to Services     Next >   Save   Cancel
<ul> <li>Host Operating System (radio buttons): Windows &gt;</li> <li>When finished working in the Policy tab, click Next to open the Posture Plugins tab</li> </ul>	

# Table 461: Posture Policy Navigation and Settings (Continued)

t a to: ssture ugins (tab) able indows saith stem lidator > mfigure utton) > windows System Health Valdator windows System Health Valdator window
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# Table 461: Posture Policy Navigation and Settings (Continued)

Navigation	Setting
<ul> <li>When finished working in the <b>Posture</b> <b>Plugin</b> tab click <b>Next</b> to move to the Rules tab)</li> </ul>	
Set rules to correlate validation results with posture tokens:	Policy         Posture Plugins         Rules         Summary           Rules Evaluation Algorithm:         First applicable         Posture Token           1         Passes all SHV checks - Windows System Health Validator         HEALTHY           2         Fails one or more SHV checks - Windows System Health Validator         QUARANTINE           2         Fails one or more SHV checks - Windows System Health Validator         QUARANTINE
<ul> <li>Rules (tab) &gt;</li> <li>Add Bule</li> </ul>	Add Kule Move Up Move Down Lait Kue Kemove Kue
Add Rule     (buttop)	Conditions
(Dullon)	Select Plugin Checks: Passes all SHV checks
<ul><li>(augog</li></ul>	Select Plugins: 🔲 Windows System Health Validator
<ul> <li>Rules Editor</li> </ul>	Actions
(quqqq) >	Posture Token: HEALTHY (0)
Conditions/	Save Cancel
Actions:	
match	Back to Services Next > Save Cancel
Conditions (Select Plugin/ Select Plugin checks) to Actions (Posture Token)> In the <b>Rules</b> <b>Editor</b> , upon completion of each rule, click the <b>Save</b> button > When finished working in the <b>Rules</b> tab, click the	
tab, click the <b>Next</b> button.	

#### Table 461: Posture Policy Navigation and Settings (Continued)

Navigation	Setting
Add the new Posture Policy to the Service: Back in <b>Posture</b> (tab) > <b>Internal</b> <b>Policies</b> (selector): <b>IPP_</b> <b>UNIVERSAL_XP</b> , then click the <b>Add</b> button	Service       Authentication       Authorization       Roles       Posture       Enforcement       Summary         Posture Policies:
	Default Posture Token:       UNKNOWN (100)         Remediate End-Hosts:       Enable auto-remediation of non-compliant end-hosts         Remediation URL:       Desture Soncer:
	Posture Servers: Posture Servers: Select- Add new Posture Server View Details Modify Add new Posture Server
	Back to Services  Next > Save Cancel

The following fields deserve special mention:

- Default Posture Token. Value of the posture token to use if health status is not available.
- Remediate End-Hosts. When a client does not pass posture evaluation, redirect to the indicated server for remediation.
- **Remediation URL.** URL of remediation server.
- 5. Create an Enforcement Policy.

Because this Use Case assumes the *Guest* role, and the *Dell Web Portal* agent has returned a posture token, it does not require configuration of Role Mapping or Posture Evaluation.



The SNMP\_POLICY selected in this step provides full guest access to a Role of [Guest] with a Posture of Healthy, and limited guest access.

#### Table 462: Enforcement Policy Navigation and Settings

Navigation	Setting
Add a new Enforcement Policy: • Enforcement	Service         Authentication         Authorization         Roles         Posture         Enforcement         Summary           Use Cached Results:         Use cached Roles and Posture attributes from previous sessions         Enforcement Policy:         SNMP Policy         Modify         Add new Enforcement Policy
(tab) > • Enforcement Policy (selector):	Enforcement Policy Details         Description:       -         Default Profile:       Restricted SNMP VLAN         Rules Evaluation Algorithm:       evaluate-all
<ul> <li>SNMP_POLICY</li> <li>Upon completion, click</li> <li>Save.</li> </ul>	Conditions     Enforcement Profiles       1.     (Tips:Role EQUALS Guest)       AND (Tips:Posture EQUALS HEALTHY (0))     Restricted SNMP VLAN

6. Save the Service.

Click **Save**. The Service now appears at the bottom of the **Services** list.

# **MAC Authentication Use Case**

This service supports Network Devices, such as printers or hand-helds.

In this service, an audit is initiated on receiving the first MAC Authentication request. A subsequent MAC Authentication request (triggered after the audit, or triggered after a short session timeout) uses the cached results from the audit to determine the posture and role(s) for the device.

The following diagram illustrates the overall flow of control for this Policy Manager service.

Figure 830: Flow-of-Control of MAC Authentication for Network Devices



# **Configuring the Service**

To configure W-ClearPass for MAC-based network device access:

 First create a MAC Authentication Service by navigating to Configuration > Services. The Services page opens.

#### 2. Click the **Add** link.

The Add Services dialog opens.

Service Authenti	cation Roles Enforcement Summary	1	
Туре:	MAC Authentication	•	
Name:			
Description:	MAC-based Authentication Service		
Monitor Mode:	Enable to monitor network access witho	ut enforcement	
More Options:	Authorization Audit End-hosts P	rofile Endpoints	
Service Rule			
Matches   ANY or	ALL of the following conditions:		
Туре	Name	Operator	Value
1. Radius:IETF	NAS-Port-Type	BELONGS_TO	Etherne
2. Radius:IETF	Service-Type	BELONGS_TO	Login-U
3. Connection	Client-Mac-Address	EQUALS	%{Radi
4. Click to add			

Figure 831: MAC Authentication Service Configuration Dialog

3.

 Table 463: MAC Authentication Service Navigation and Settings

Navigation	Settings				
Create a new Service: • Services > • Add Service (link) >	Configuration » Services Services				₹ Add ▲ Import ▲ Export All
Name the Service and select a pre-configured Service Type:	Configuration » Services » A Services	dd			
<ul> <li>Service (tab) &gt;</li> </ul>	Service Authenticatio	on Authorization Roles	Enforcement	Audit Profiler Summ	ary
<ul> <li>Type (selector): MAC</li> </ul>	Туре:	MAC Authentication			
Authentication >	Name:				
<ul> <li>Name/Description</li> </ul>	Description:	MAC-based Authentication ser	vice		
(freeform) >	Monitor Mode:	Enable to monitor network a	ccess without enford	cement	
<ul> <li>Upon completion click</li> </ul>	More Options:	Authorization Audit End	hosts 🗵 Profile End	dpoints	
	Service Rule	- f elso follourino ano ditiones			
Next to configure	Type	Name	Operator	Value	8
Authentication	1. Radius:IETF	NAS-Port-Type	BELONGS_TO	Ethernet (15), Wirele: 802.11 (19)	<sup>35-</sup> B 🕆
	2. Radius:IETF	Service-Type	EQUALS	Call-Check (10)	Ba 🕆
	3. Connection	Client-Mac-Address	EQUALS	%{Radius:IETF:User-	Name} 🖻 🕆
	4. Click to add				
	Back to Services			Next > Sav	ve Cancel

4. Set up Authentication.

You can select any type of authentication/authorization source for a MAC Authentication service. Only a static host list of type **MAC Address List** or **MAC Address Regular Expression** shows up in the list of authentication sources (of type **Static Host List**).

For more information on static host list, see Managing Static Host Lists on page 268. You can also select any other supported type of authentication source.

#### Table 464: Authentication Method Navigation and Settings

Navigation	Settings
Select an Authentication Method and two authentication sources—one of type <b>Static Host List</b> and the other of type <b>Generic</b>	Service         Authentication         Authorization         Roles         Enforcement         Audit         Profiler         Summary           Authentication         Methods:         [MAC-AUTH]         More Up More Down Remove View Details Modify         Add new Authentication Method           -Select-         C         Add         Add
<ul> <li>LDAP server (that you have already configured in Policy Manager):</li> <li>Authentication (tab) &gt;</li> </ul>	Authentication Sources:       Handhelds [Statc HostList]       Move Up Move Down       Add new Authentication Source         Remove View Details Modify       Move Down       Remove View Details Modify         Strip Username Rules:       Enable to specify a comma-separated list of rules to strip username prefixes or suffixes
<ul> <li>Methods (This method is automatically selected for this type of service): [MAC AUTH] &gt;</li> <li>Add &gt;</li> </ul>	Save Cancel
<ul> <li>Sources (Select drop- down list): Handhelds</li> <li>[Static Host List] and</li> <li>Policy Manager Clients</li> <li>White List [Generic LDAP]</li> <li>&gt;</li> </ul>	
<ul> <li>Add &gt;</li> <li>Upon completion, Next (to Audit)</li> </ul>	

5. Configure an Audit Server.

This step is optional if no Role Mapping Policy is provided, or if you want to establish health or roles using an audit. For more information, see Configuring Audit Servers on page 355.

An audit server determines health by performing a detailed system and health vulnerability analysis (Nessus).

You can also configure the audit server (Nmap or Nessus) with post-audit rules that enable Policy Manager to determine client identity.

## Table 465: Audit Server Navigation and Settings

Navigation	Settings			
<ul> <li>Configure the Audit Server:</li> <li>Audit (tab) &gt;</li> <li>Audit End Hosts (enable) &gt;</li> <li>Audit Server (selector): NMAP</li> <li>Trigger Conditions (radio button): For MAC authentication requests</li> <li>Reauthenticate client (check box): Enable</li> </ul>	Service       Authentication       Authorization       Roles       Enforcement       Audit       Profiler       Summary         Audit Server:       [Nmap Audit]       View Details       Modify       Add new. Audit Server         Audit Trigger Conditions:       A lways       When posture is not available       Image: Condition of the posture is not available         Ø For Mac authentication request       For known end-hosts only       For all end-hosts       Image: Condition of the posture is not available         Action after audit:       No Action       No Action       Image: Condition of the posture is not available         Ø Do SNMP bounce       Trigger RADIUS CoA action       Image: Condition of the posture is not available       Image: Condition of the posture is not available         Ø Back to Services       Next > Save       Cancel			

Upon completion of the audit, Policy Manager caches Role (Nmap and Nessus) and Posture (Nessus), then resets the connection (or the switch reauthenticates after a short session timeout), triggering a new request,

which follows the same path until it reaches Role Mapping/Posture/Audit; this appends cached information for this client to the request for passing to Enforcement.

6. Select the Enforcement Policy *Sample\_Allow\_Access\_Policy*:

 Table 466: Enforcement Policy Navigation and Settings

Navigation	Setting
<ul> <li>Select the Enforcement Policy:</li> <li>Enforcement (tab) &gt;</li> <li>Use Cached Results (check box): Select Use cached Roles and Posture attributes from previous sessions &gt;</li> <li>Enforcement Policy (selector): UnmanagedClientPolicy</li> <li>When you are finished with your work in this tab, click Save.</li> </ul>	Service       Authentication       Authorization       Roles       Enforcement       Audit       Profiler       Summary         Use Cached Results:       Ivage Cached Roles and Posture attributes from previous sessions       Enforcement Policy:       UnmangedClientPolicy       Ivadity       Add new Enforcement Policy         Enforcement Policy:       UnmangedClientPolicy       Ivadity       Add new Enforcement Policy         Enforcement Policy Details       Description:       Enforcement Policy for Unmanaged Clients       Default Profile:       [Deny Access Profile]         Rules Evaluation Algorithm:       first-applicable       Enforcement Policy       Ivadity       Add new Enforcement Policy         Conditions       Enforcement Policy       WiRELESS_EMPLOYEE_NETWORK       [Vips:Role EQUALS Printers)       WiRELESS_EMPLOYEE_NETWORK         1. (Tips:Role EQUALS Printers)       WiRELESS_GUEST_NETWORK       [Vips:Role EQUALS Role_Engineer]       WIRELESS_GUEST_NETWORK         3. (Tips:Role EQUALS Role_Engineer)       WIRELESS_GUEST_NETWORK       [Vips:Role EQUALS Colest]       WIRELESS_CAPTIVE_NETWORK         5. (Tips:Role EQUALS Lonknown Client)       WIRELESS_CAPTIVE_NETWORK       [Vips:Role EQUALS Unknown Client]       WIRELESS_CAPTIVE_NETWORK

Unlike the 802.1X service, which uses the same Enforcement Policy (but uses an explicit Role Mapping Policy to assess Role), in this use case, Policy Manager applies post-audit rules against attributes captured by the Audit server to infer Role(s).

7. Click Save.

The service now appears at the bottom of the **Services** list.

# TACACS+ Use Case

This Service supports Administrator connections to Network Access Devices via TACACS+. The following image illustrates the overall flow of control for this Policy Manager Service.



# **Configuring the Service**

Perform the following steps to configure Policy Manager for TACACS+-based access:

- 1. Navigate to **Configuration > Services.**
- 2. Click the 🚽 Add icon to add a service. The **Configuration > Services > Add** window opens.
- 3. If it is not already selected, click the **Service** tab and define basic service information.
  - a. Enter a name for the service in the **Name** field.
  - b. Click the **Type** drop-down list and select the preconfigured service type that matches your Policy Manager Admin Network Login Service.
  - c. Click **Next** to display the **Authentication** tab.
- 4. Define the Authentication settings for the service. Authentication methods can be left to their default values, as the Policy Manager TACACS+ service authenticates TACACS+ requests internally.
  - a. In the Authentication Sources section, click the Select to Add drop-down list.

- b. Select **AD** (Active Directory). For this use case example, Network Access Device authentication data will be stored in the Active Directory.
- 5. Click the **Enforcement** tab and select an Enforcement Policy.
  - a. Click the Enforcement Policy drop-down list and select the Enforcement Policy **[Admin Network Login Policy]** that distinguishes the two allowed roles (**Net Admin Limited** and **Device SuperAdmin**).
- 6. Click **Save.** The Service now appears at the bottom of the **Services** list.

# **Single Port Use Case**

This Service supports all three types of connections on a single port.

The following figure illustrates both the overall flow of control for this hybrid service, in which complementary switch and Policy Manager configurations allow all three types of connections on a single port:





The Policy Manager administration User Interface allows you to create different types of objects:

- Service rules
- Role mapping policies
- Internal user policies
- Enforcement policies
- Enforcement profiles
- Post-audit rules
- Proxy attribute pruning rules
- Filters for Access Tracker and activity reports
- Attributes editing for policy simulation

When editing all these elements, you are presented with a tabular interface with the same column headers:

- **Type** Type is the namespace from which these attributes are defined. This is a drop-down list that contains namespaces defined in the system for the current editing context.
- **Name** Name is the name of the attribute. This is a drop-down list with the names of the attributes present in the namespace.
- **Operator** Operator is a list of operators appropriate for the data type of the attribute. The drop-down list shows the operators appropriate for data type on the left (that is, the attribute).
- **Value** The value is the value of the attribute. Again, depending on the data type of the attribute, the value field can be a free-form one-line edit box, a free-form multi-line edit box, a drop-down list containing pre-defined values (enumerated types), or a time or date widget.

In some editing interfaces (for example, enforcement profile and policy simulation attribute editing interfaces) the operator does not change; it is always the EQUALS operator.

Providing a uniform tabular interface to edit all these elements enables you to use the same steps while configuring these elements. Also, providing a context-sensitive editing experience (for names, operators and values) takes the guess-work out of configuring these elements.

The following sections describe namespaces, variables, and operators:

- Namespaces on page 919
- Variables on page 929
- Operators on page 930

# **Namespaces**

Multiple namespaces are displayed in the rules editing interfaces, depending upon what you are editing. For example, multiple namespaces are displayed when you are editing posture policies you work with the posture namespace; when you are editing service rules you work with, among other namespaces, the RADIUS namespace, but not the posture namespace.

For detailed information about the available namespaces, see the following topics:

- Application Namespace on page 920
- Audit Namespaces on page 921

- Authentication Namespaces on page 921
- Authorization Namespaces on page 923
- Certificate Namespaces on page 924
- Connection Namespaces on page 925
- Date Namespaces on page 926
- Device Namespaces on page 926
- Endpoint Namespaces on page 927
- Guest User Namespaces on page 927
- Host Namespaces on page 927
- Local User Namespaces on page 927
- Posture Namespaces on page 928
- RADIUS Namespaces on page 928
- TACACS Namespaces on page 929
- Tips Namespaces on page 929

## **Application Namespace**

The Application namespace has one name attribute. This attribute is an enumerated type currently containing the following string values:

- Guest
- Insight
- PolicyManager
- Onboard
- W-ClearPass

The Application: ClearPass namespace has the following string values available for the Name field:

- AssertionConsumerUrl
- Configuration-Profile-ID
- Device-Compromised
- Device-ICCID
- Device-IMEI
- Device-MAC
- Device-MDM-Managed
- Device-NAME
- Device-OS
- Device-PRODUCT
- Device-SERIAL
- Device-UDID
- Device-VERSION
- IDDP-COOKIE-TIMEOUT-MINS
- IDPURL
- MDM-Data-Roaming
- MDM-Voice-Roaming
- Onboard-Max-Devices

- Page-Name
- Provisioning-Settings-ID
- SAMLRequest
- SAMLResponse
- Session-Timeout
- User-Email-Address

## **Audit Namespaces**

The dictionaries in the audit namespace come pre-packaged with the product. The Audit namespace has the notation *Vendor*: Audit, where *Vendor* is the name of the company that has defined attributes in the dictionary.

Examples of dictionaries in the audit namespace are AvendaSystems: Audit or Qualys: Audit.

The Audit namespace appears when editing post-audit rules. See Audit Servers for more information.

The Avenda Systems: Audit namespace appears when editing post-audit rules for NESSUS and NMAP audit servers.

The following figure displays the Audit Namespace attributes:

#### Table 467: Audit Namespace Attributes

Attribute Name	Values
Audit-Status	<ul> <li>AUDIT_ERROR</li> <li>AUDIT_INPROGRESS</li> <li>AUDIT_SUCCESS</li> </ul>
Device-Type	Type of device returned by an NMAP port scan.
Output-Msgs	The output message returned by Nessus plugin after a vulnerability scan.
Network-Apps	String representation of the open network ports (http, telnet, etc.).
Mac-Vendor	Vendor associated with MAC address of the host.
OS-Info	OS information string returned by NMAP.
Open-Ports	The port numbers of open applications on the host.

## **Authentication Namespaces**

The authentication namespace can be used in role mapping policies to define roles based on the type of authentication method used or the status of the authentication.

# Authentication Namespace Editing Context

The following table describes the **Authentication Namespace Attributes** parameters:

Attribute Name	Values
InnerMethod	<ul> <li>CHAP</li> <li>EAP-GTC</li> <li>EAP-MD5</li> <li>EAP-MSCHAPv2</li> <li>EAP-TLS</li> <li>MSCHAP</li> <li>PAP</li> <li>NOTE: The EAP-MD5 authentication type is not supported if you use the W-ClearPass Policy Manager in the FIPS mode.</li> </ul>
OuterMethod	<ul> <li>CHAP</li> <li>EAP-FAST</li> <li>EAP-MD5</li> <li>EAP-PEAP</li> <li>EAP-TLS</li> <li>EAP-TTLS</li> <li>MSCHAP</li> <li>PAP</li> <li>NOTE: The EAP-MD5 authentication type is not supported if you use the W-ClearPass Policy Manager in the FIPS mode.</li> </ul>
Phase1PAC	<ul> <li>None - No PAC was used to establish the outer tunnel in the EAP-FAST authentication method</li> <li>Tunnel - A tunnel PAC was used to establish the outer tunnel in the EAP-FAST authentication method</li> <li>Machine - A machine PAC was used to establish the outer tunnel in the EAP-FAST authentication method; machine PAC is used for machine authentication (See EAP-FAST in Adding and Configuring Authentication Methods on page 183).</li> </ul>
Phase2PAC	<ul> <li>None - No PAC was used instead of an inner method handshake in the EAP-FAST authentication method</li> <li>UserAuthPAC - A user authentication PAC was used instead of the user authentication inner method handshake in the EAP-FAST authentication method</li> <li>PosturePAC - A posture PAC was used instead of the posture credential handshake in the EAP-FAST authentication method</li> </ul>
Posture	<ul> <li>Capable - The client is capable of providing posture credentials</li> <li>Collected - Posture credentials were collected from the client</li> <li>Not-Capable - The client is not capable of providing posture credentials</li> <li>Unknown - It is not known whether the client is capable of providing credentials</li> </ul>
Status	<ul> <li>None - No authentication took place</li> <li>User - The user was authenticated</li> <li>Machine - The machine was authenticated</li> <li>Failed - Authentication failed</li> </ul>

 Table 468: Authentication Namespace Attributes

Table 468: Authentication Namespace Attributes (Continued)

Attribute Name	Values
	AuthSource-Unreachable - The authentication source was unreachable
MacAuth	<ul> <li>NotApplicable - Not a MAC Auth request</li> <li>Known Client - Client MAC address was found in an authentication source</li> <li>Unknown Client - Client MAC address was not found in an authentication source</li> </ul>
Username	The username as received from the client (after the strip user name rules are applied).
Full- Username	The username as received from the client (before the strip user name rules are applied).
Source	The name of the authentication source used to authenticate the user.

## **Authorization Namespaces**

Policy Manager supports multiple types of authorization sources. Authorization sources from which values of attributes can be retrieved to create role mapping rules have their own separate namespaces (prefixed with Authorization).

### Authorization editing context

Role mapping policies

### **AD Instance Namespace**

For each instance of an Active Directory authentication source, there is an AD instance namespace that appears in the rules editing interface. The AD instance namespace consists of all the attributes that were defined when the authentication source was created. These attribute names are pre-populated. For Policy Manager to fetch the values of attributes from Active Directory, you need to define filters for that authentication source (see Adding and Configuring Authentication Sources on page 207 for more information).

### Authorization

The authorization namespace has one attribute: sources. The values are pre-populated with the authorization sources defined in Policy Manager. Use this to check for the authorization source(s) from which attributes were extracted for the authenticating entity.

### LDAP Instance Namespace

For each instance of an LDAP authentication source, there is an LDAP instance namespace that appears in the rules editing interface. The LDAP instance namespace consists of all the attributes that were defined when the authentication source was created. These attribute names are pre-populated. For Policy Manager to fetch the values of attributes from an LDAP-compliant directory, you need to define filters for that authentication source (see Adding and Configuring Authentication Sources on page 207).

### **RSAToken Instance Namespace**

For each instance of an RSA Token Server authentication source, there is an RSA Token Server instance namespace that appears in the rules editing interface. The RSA Token Server instance namespace consists of attributes names defined when you created an instance of this authentication source. The attribute names are pre-populated for administrative convenience.

#### Sources

This is the list of the authorization sources from which attributes were fetched for role mapping. Authorization namespaces appear in Role mapping policies.

#### **SQL Instance Namespace**

For each instance of an SQL authentication source, there is an SQL instance namespace that appears in the rules editing interface. The SQL instance namespace consists of attributes names defined when you created an instance of this authentication source. The attribute names are pre-populated for administrative convenience. For Policy Manager to fetch the values of attributes from a SQL-compliant database, you need to define filters for that authentication source.

## **Certificate Namespaces**

The certificate namespace can be used in role mapping policies to define roles based on attributes in the client certificate presented by the end host. Client certificates are presented in mutually authenticated 802.1X EAP methods (EAP-TLS, PEAP/TLS, EAP-FAST/TLS).

## **Certificate Namespace Editing Context**

Role mapping policies

Table 469: Certificate	Namespace Attributes
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Attribute Name	Values
Version	Certificate version
Serial-Number	Certificate serial number
<ul> <li>Subject-C</li> <li>Subject-CN</li> <li>Subject-DC</li> <li>Subject-DN</li> <li>Subject-GN</li> <li>Subject-GN</li> <li>Subject-L</li> <li>Subject-O</li> <li>Subject-OU</li> <li>Subject-SN</li> <li>Subject-UID</li> </ul>	Attributes associated with the subject (user or machine, in this case). Not all of these fields are populated in a certificate.
<ul><li>Issuer-C</li><li>Issuer-CN</li></ul>	Attributes associated with the issuer (Certificate Authorities or the enterprise CA). Not all of these fields are populated in a certificate.

#### Table 469: Certificate Namespace Attributes (Continued)

Attribute Name	Values
<ul> <li>Issuer-DC</li> <li>Issuer-DN</li> <li>Issuer-emailAddress</li> <li>Issuer-GN</li> <li>Issuer-L</li> <li>Issuer-O</li> <li>Issuer-OU</li> <li>Issuer-SN</li> <li>Issuer-UID</li> </ul>	
<ul> <li>Subject-AltName- DirName</li> <li>Subject-AltName-DNS</li> <li>Subject-AltName- EmailAddress</li> <li>Subject-AltName- IPAddress</li> <li>Subject-AltName-msUPN</li> <li>Subject-AltName- RegisterdID</li> <li>Subject-AltName-URI</li> </ul>	Attributes associated with the subject (user or machine, in this case) alternate name. Not all of these fields are populated in a certificate.

## **Connection Namespaces**

The connection namespace can be used in role mapping policies to define roles based on where the protocol request originated from and where it terminated.

## **Connection Namespace Editing Contexts**

- Role mapping policies
- Service rules

The following table describes the **Connection Namespace Pre-defined Attributes** parameters:

#### Table 470: Connection Namespace Pre-defined Attributes

Attribute	Description
Src-IP-Address	Src-IP-Address and Src-Port are the IP address and port from which the request (RADIUS, TACACS+, etc.) originated.
Src-Port	
Dest-IP-Address	Dst-IP-Address and Dst-Port are the IP address and port at which Policy Manager received the request (RADIUS, TACACS+, etc.).
Dest-Port	
Protocol	Request protocol: RADIUS, TACACS+, WebAuth.

#### Table 470: Connection Namespace Pre-defined Attributes (Continued)

Attribute	Description
NAD-IP-Address	IP address of the network device from which the request originated.
Client-Mac-Address	MAC address of the client.
<ul> <li>Client-Mac-Address-Colon</li> <li>Client-Mac-Address-Dot</li> <li>Client-Mac-Address-Hyphen</li> <li>Client-Mac-Address-Nodelim</li> </ul>	Client MAC address in different formats.
Client-IP-Address	IP address of the client (if known).

## **Date Namespaces**

The date namespace has three pre-defined attributes:

- Day-of-Week
- Date-of-Year
- Time-of-Day

For Day-of-Week, the supported operators are BELONG\_TO and NOT\_BELONGS\_TO, and the value field shows a multi-select list box with days from Monday through Sunday.

The Time-of-Day attribute shows a time icon in the value field.

The Date-of-Year attribute shows a date, month and year icon in the value field.

The operators supported for Date-of-Year and Time-of-Day attributes are the similar to the ones supported for the integer data type.

### **Date Namespace Editing Contexts**

- Enforcement policies
- Filter rules for Access Tracker and Activity Reports
- Role mapping policies
- Service rules

### **Device Namespaces**

The Device namespace has four pre-defined attributes:

- Location
- OS-Version
- Device-Type
- Device-Vendor

Custom attributes also appear in the attribute list if they are defined as custom tags for the device.

These attributes can be used only if you have pre-populated the values for these attributes when a network device is configured.

# **Endpoint Namespaces**

Use these attributes to look for attributes of authenticating endpoints, which are present in the Policy Manager endpoints list. The Endpoint namespace has the following attributes:

- Disabled By
- Disabled Reason
- Enabled By
- Enabled Reason
- Info URL

## **Guest User Namespaces**

The GuestUser namespace has the attributes associated with the guest user (resident in the Policy Manager guest user database) who authenticated in this session. This namespace is only applicable if a guest user is authenticated. The GuestUser namespace has six pre-defined attributes:

- Company-Name
- Designation
- Email
- Location
- Phone
- Sponsor

Custom attributes also appear in the attribute list if they are defined as custom tags for the guest user.



These attributes can be used only if you have pre-populated the values for these attributes when a guest user is configured in Policy Manager.

## **Host Namespaces**

The Host namespace has the following predefined attributes:

- Name\*
- OSType\*
- FQDN\*
- UserAgent\*\*
- CheckType\*\*
- UniqueID
- AgentType\*
- InstalledSHAs\*
- \* Only populated when request is originated by a Microsoft NAP-compatible agent.

\*\* Only present if Policy Manager acts as a Web authentication portal.

## Local User Namespaces

The LocalUser namespace has the attributes associated with the local user (resident in the Policy Manager local user database) who authenticated in this session. This namespace is only applicable if a local user is authenticated.

The LocalUser namespace has four pre-defined attributes:

- Designation
- Email
- Phone
- Sponsor

Custom attributes also appear in the attribute list if they are defined as custom tags for the local user.

These attributes can be used only if you have pre-populated the values for these attributes when a local user is configured in Policy Manager.

## **Posture Namespaces**

The dictionaries in the posture namespace are pre-packaged with the product. The administration interface provides a way to add dictionaries into the system (see Posture Dictionary.) Posture namespace has the notation *Vendor*: Application, where *Vendor* is the name of the Company that has defined attributes in the dictionary, and Application is the name of the application for which the attributes have been defined. The same vendor typically has different dictionaries for different applications.

Some examples of dictionaries in the posture namespace are:

- W-ClearPass:LinuxSHV
- Microsoft:SystemSHV
- Microsoft:WindowsSHV
- Trend:AV

#### **Posture Namespace Editing Context**

- Filter rules for Access Tracker and Activity Reports
- Internal posture policies actions Attributes marked with the OUT qualifier
- Internal posture policies conditions Attributes marked with the IN qualifier
- Policy simulation attributes

### **RADIUS Namespaces**

Dictionaries in the RADIUS namespace come pre-packaged with the product. The administration interface does provide a way to add dictionaries into the system (See RADIUS Dictionary on page 685 for more information). RADIUS namespace has the notation RADIUS:Vendor, where Vendor is the name of the Company that has defined attributes in the dictionary. Sometimes, the same vendor has multiple dictionaries, in which case the "Vendor" portion has the name suffixed by the name of device or some other unique string.

IETF is a special vendor for the dictionary that holds the attributes defined in the RFC 2865 and other associated RFCs. Policy Manager comes pre-packaged with a number of vendor dictionaries.

Some examples of dictionaries in the RADIUS namespace are:

- RADIUS:Aruba
- RADIUS:IETF
- RADIUS:Juniper
- RADIUS:Microsoft

## **RADIUS Namespace Editing Contexts**

- Filter rules for Access Tracker and Activity Reports
- Policy simulation attributes
- Post-proxy attribute pruning rules
- RADIUS Enforcement profiles: All RADIUS namespace attributes that can be sent back to a RADIUS client (the ones marked with the OUT or INOUT qualifier)
- Role mapping policies
- Service rules: All RADIUS namespace attributes that can appear in a request (the ones marked with the IN or INOUT qualifier)

# **TACACS** Namespaces

The TACACS (Terminal Access Controller Access-Control System) namespace has the attributes associated with attributes available in a TACACS+ request. Available attributes are:

- AuthSource
- AvendaAVPair
- UserName

## **Tips Namespaces**

The pre-defined attributes for the Tips namespace are *Role* and *Posture*. Values are assigned to these attributes at run-time after Policy Manager evaluates role mapping and posture related policies.

#### Role

The value for the Role attribute is a set of roles assigned by either the role mapping policy or the post-audit policy. The value of the Role attribute can also be a dynamically fetched "Enable as role" attribute from the authorization source. The posture value is computed after Policy Manager evaluates internal posture policies, and gets posture status from posture servers or audit servers.

#### Posture

The value for the Posture attribute is one of the following:

- CHECKUP
- HEALTHY
- INFECTED
- QUARANTINE
- TRANSITION
- UNKNOWN

### **Tips Namespace Editing Context**

**Enforcement policies** 

# **Variables**

Variables are populated with the connection-specific values. Variable names (prefixed with % and enclosed in curly braces; for example, %{Username}") can be used in filters, role mapping, enforcement rules, and enforcement profiles.

Policy Manager does in-place substitution of the value of the variable during run-time rule evaluation.

The following built-in variables are supported in Policy Manager:

Variable	Description
%{attribute- name}	attribute-name is the alias name for an attribute that you have configured to be retrieved from an authentication source. See Adding and Configuring Authentication Sources on page 207.
% {RADIUS:IETF:MAC- Address-Colon}	MAC address of client in aa:bb:cc:dd:ee:ff format
% {RADIUS:IETF:MAC- Address-Hyphen}	MAC address of client in aa-bb-cc-dd-ee-ff format
% {RADIUS:IETF:MAC- Address-Dot}	MAC address of client in aabb.ccdd.eeff format
% {RADIUS:IETF:MAC- Address-NoDelim}	MAC address of client in aabbccddeeff format

Table 471: Policy Manager Variables



You can also use any other dictionary-based attributes (or namespace attributes) as variables in role mapping rules, enforcement rules, enforcement profiles, and LDAP or SQL filters. For example, you can use %{RADIUS:IETF:Calling-Station-ID} or %{RADIUS:Airespace:Airespace-Wlan-Id} in rules or filters.

# **Operators**

The rules editing interface in Policy Manager supports a rich set of operators.

The type of operators presented are based on the data type of the attribute for which the operator is being used. Where the data type of the attribute is not known, the attribute is treated as a string type.

The following table lists the operators presented for common attribute data types:

 Table 472: Attribute Operators

Attribute Type	Operators
String	<ul><li>BELONGS_TO</li><li>NOT_BELONGS_TO</li></ul>
	<ul><li>BEGINS_WITH</li><li>NOT_BEGINS_WITH</li></ul>
	<ul><li>CONTAINS</li><li>NOT_CONTAINS</li></ul>
	<ul><li>ENDS_WITH</li><li>NOT_ENDS_WITH</li></ul>
	<ul><li>EQUALS</li><li>NOT_EQUALS</li></ul>
	<ul><li>EQUALS_IGNORE_CASE</li><li>NOT_EQUALS_IGNORE_CASE</li></ul>
	<ul> <li>EXISTS</li> <li>NOT_EXISTS</li> <li>MATCHES_REGEX</li> <li>NOT_MATCHES_REGEX</li> </ul>
Integer	<ul><li>BELONGS_TO</li><li>NOT_BELONGS_TO</li></ul>
	<ul><li>EQUALS</li><li>NOT_EQUALS</li></ul>
	<ul><li>EXISTS</li><li>NOT_EXISTS</li></ul>
	<ul><li>GREATER_THAN</li><li>GREATER_THAN_OR_EQUALS</li></ul>
	<ul><li>LESS_THAN</li><li>LESS_THAN_OR_EQUALS</li></ul>
Time or Date	<ul> <li>EQUALS</li> <li>NOT_EQUALS</li> <li>GREATER_THAN</li> <li>GREATER_THAN_OR_EQUALS</li> <li>LESS_THAN</li> <li>LESS_THAN_OR_EQUALS</li> <li>IN_RANGE</li> </ul>

 Table 472: Attribute Operators (Continued)

Attribute Type	Operators
Day	<ul><li>BELONGS_TO</li><li>NOT_BELONGS_TO</li></ul>
List (Example: Role)	<ul><li>EQUALS</li><li>NOT_EQUALS</li></ul>
	<ul><li>MATCHES_ALL</li><li>NOT_MATCHES_ALL</li></ul>
	<ul><li>MATCHES_ANY</li><li>NOT_MATCHES_ANY</li></ul>
	<ul><li>MATCHES_EXACT</li><li>NOT_MATCHES_EXACT</li></ul>
Group (Example: Calling-Station-Id, NAS-IP- Address)	<ul><li>BELONGS_TO_GROUP</li><li>NOT_BELONGS_TO_GROUP</li></ul>
	and all string data types

The following table describes all operator types:

# Table 473: Operator Types

Operator	Description
BEGINS_WITH	For string data type, true if the run-time value of the attribute begins with the configured value. Example: RADIUS:IETF:NAS-Identifier BEGINS_WITH "SJ-"
BELONGS_TO	For string data type, true if the run-time value of the attribute matches a set of configured string values. Example: RADIUS: IETF: Service-Type BELONGS_TO Login-User, Framed- User, Authenticate-Only For integer data type, true if the run-time value of the attribute matches a set of configured integer values. Example: RADIUS: IETF:NAS-Port BELONGS_TO 1, 2, 3 For day data type, true if run-time value of the attribute matches a set of configured days of the week. Example: Date: Day-of-Week BELONGS_TO MONDAY, TUESDAY, WEDNESDAY When Policy Manager is aware of the values that can be assigned to BELONGS_TO operator, it populates the value field with those values in a multi-select list box; you can select the appropriate values from the presented list. Otherwise, you must enter a comma separated list of values.
BELONGS_TO_GROUP	For group data types, true if the run-time value of the attribute belongs to the configured group (either a static host list or a network device group, depending on the attribute). Example: RADIUS:IETF:Calling-Station-Id BELONGS_TO_GROUP

Operator	Description
	Printers.
CONTAINS	For string data type, true if the run-time value of the attribute is a substring of the configured value. Example: RADIUS:IETF:NAS-Identifier CONTAINS "VPN"
ENDS_WITH	For string data type, true if the run-time value of the attribute ends with the configured value. Example: RADIUS:IETF:NAS-Identifier ENDS_WITH "DEVICE"
EQUALS	True if the run-time value of the attribute matches the configured value. For string data type, this is a case-sensitive comparison. Example: RADIUS:IETF:NAS-Identifier EQUALS "SJ-VPN-DEVICE"
EQUALS_IGNORE_CASE	For string data type, true if the run-time value of the attribute matches the configured value, regardless of whether the string is upper case or lower case. Example: RADIUS:IETF:NAS-Identifier EQUALS_IGNORE_CASE "sj-vpn-device"
EXISTS	For string data type, true if the run-time value of the attribute exists. This is a unary operator. Example: RADIUS:IETF:NAS-Identifier EXISTS
GREATER_THAN	For integer, time and date data types, true if the run-time value of the attribute is greater than the configured value. Example: RADIUS:IETF:NAS-Port GREATER_THAN 10
GREATER_THAN_OR_EQUALS	For integer, time and date data types, true if the run-time value of the attribute is greater than or equal to the configured value. Example: RADIUS:IETF:NAS-Port GREATER_THAN_OR_EQUALS 10
IN_RANGE	For time and date data types, true if the run-time value of the attribute is less than or equal to the first configured value and less than equal to the second configured value. Example: Date:Date-of-Year IN_RANGE 2007-06-06,2007-06-12
LESS_THAN	For integer, time and date data types, true if the run-time value of the attribute is less than the configured value. Example: RADIUS:IETF:NAS-Port LESS_THAN 10
LESS_THAN_OR_EQUALS	For integer, time and date data types, true if the run-time value of the attribute is less than or equal to the configured value. Example: RADIUS:IETF:NAS-Port LESS_THAN_OR_EQUALS 10
MATCHES_ALL	For list data types, true if all of the run-time values in the list are found in the configured values. Example: Tips:Role MATCHES_ALL HR, ENG, FINANCE. In this example, if

Operator	Description
	the run-time values of Tips:Role are HR,ENG,FINANCE,MGR,ACCT the condition evaluates to true.
MATCHES_ANY	For list data types, true if any of the run-time values in the list match one of the configured values. Example: Tips:Role MATCHES_ANY HR, ENG, FINANCE
MATCHES_EXACT	For list data types, true if all of the run-time values of the attribute match all of the configured values. Example: Tips:Role MATCHES_ALL HR, ENG, FINANCE. In this example, if the run-time values of Tips:Role are HR,ENG,FINANCE,MGR,ACCT the condition evaluates to false, because there are some values in the configured values that are not present in the run-time values.
MATCHES_REGEX	For string data type, true if the run-time value of the attribute matches the regular expression in the configured value. Example: RADIUS:IETF:NAS-Identifier MATCHES_REGEX sj-device[1-9]-dev*

# **Applications Dictionaries**

Application dictionaries define the attributes of the Onboard Policy Manager application and the type of each attribute.

When Policy Manager is used as the Policy Definition Point (PDP), it uses the information in these dictionaries to validate the attributes and data types sent in a WEB-AUTH request.

# **Viewing an Application Dictionary**

To view the contents of the application dictionary:

1. Navigate to **Administration > Dictionaries > Applications**.

The **Applications Dictionaries** page appears.

Figure 834: Applications Dictionaries Page

Administration » Dictionaries » Applications		📥 Import
		Å Export All
Filter: Application Name 🔽 contains 🔻	+ Go Clear Filter	Show 10 💌 records
# Application Name ▲	Description	
1. ClearPass	ClearPass Application Attributes	
2. 🔲 SSO	SSO Application Attributes	
Showing 1-2 of 2		Export Delete

2. To see the application attributes, click the name of an application.

The Application Attributes dialog box appears.

#### Figure 835: Application Attributes Dialog

Appli	ication Attributes		8
Appli	ication Name:	ClearPass	
Desc	cription:	Onboard and WorkSpace Application Attributes	
#	Attribute Name	Attribute Type	-
1.	AssertionConsumerUrl	String	
2.	Configuration-Profile-I	D Integer	=
з.	Device-Compromised	Boolean	
4.	Device-ICCID	String	
5.	Device-IMEI	String	
6.	Device-MAC	String	
7.	Device-MDM-Managed	Boolean	
8.	Device-Name	String	
9.	Device-OS	String	
10.	Device-Product	String	_
i		Export Can	cel

# **Deleting an Application Dictionary**

In general, there is no need to delete an application dictionary. They have no effect on Policy Manager performance.

To delete an application dictionary:

- 1. Navigate to **Administration > Dictionaries > Applications**.
- 2. Click the check box next to an application name.
- 3. Click **Delete**.