NOTE: The library must be offline from any user and all media must be removed from the drives before license keys are installed or any configuration modifications are made. Please refer to the Dell PowerVault TL2000/TL4000 User’s Guide for instructions to take the library offline and to eject media from the drives.

Enabling path failover on your library is a 4 step process:

1) Upgrade the library and drive firmware to the latest versions. The firmware can be found at http://support.dell.com.

2) Enable path failover on the library via the license key if not already licensed. Please refer to Figure 4-21 in the Dell PowerVault TL2000/TL4000 User’s Guide for activation instructions. The User’s Guide can be found at http://support.dell.com.

If you purchased path failover at the time you purchased your library, a hard copy of the license key is provided with your library as a backup. If there are any issues with the license key for failover purchased with the library, visit http://www.dell.com/tapeautomation to obtain your license key. You will need the library serial number and worldwide node name to obtain the license key. Refer to the following tables in the Dell PowerVault TL2000/TL4000 User’s Guide for instructions on locating this information:
- Table 1.2 for library serial number
- Table 5.6 for library worldwide node name

If this does not resolve your issue, please contact Dell technical support.

3) Enable additional control paths to the library if necessary. Refer to Figure 4-20 in the Dell PowerVault TL2000/TL4000 User’s Guide for instructions.

4) Refer to the Dell PowerVault TL2000/TL4000 Failover Configuration Guide on the PowerVault TL2000/TL4000 Path Failover Documentation CD provided with the library or the failover authorization code kit for information on path failover configurations and instructions for configuring failover.

May 2010