

Statement of Volatility – Dell EMC PowerEdge MX840c

The Statement of Volatility provides you the information related to volatile and non-volatile components of different configurations of Dell EMC PowerEdge servers. Volatile components lose their data when power cord is removed from the system, whereas, non-volatile components continue to retain their data when the power has been removed from the component.

The following table provides information of different configurations of the PowerEdge MX840c.

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal operation? | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------------------------------------------------------|---------------------------------|----------|-------------------------|------------------------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | | | | Planar | | | | |
| PCH Internal CMOS RAM | Non-Volatile | 1 | U_PCH | 256 Bytes | Battery-backed CMOS RAM | No | Real-time clock and BIOS configuration settings | | N/A – BIOS only control | Perform the following steps: 1) Set NVRAM_CLR jumper to clear BIOS configuration settings at boot and reboot system; 2) AC power off system, remove coin cell battery for 30 seconds, replace battery and power back on; 3) restore default configuration in F2 system setup menu. |
| BIOS Password (part of PCH internal CMOS RAM) | | | | 16 bytes (out of 256 bytes used for PCH Internal CMOS RAM) | | Yes | Password to change BIOS settings | Keyboard | N/A – BIOS only control | Place shunt on J_PSWD_NVRAM jumper pins 4 and 6. AC power off is required after placing the shunt. |

| Primary BIOS SPI Flash | Non- Volatile | 1 | U1 | 32MB | SPI Flash | No | Boot code | SPI interface via PCH | Software write protected | Not possible with any utilities or applications and system is not functional if corrupted/removed. |
|------------------------------------------|------------------|---------------------|-------------------------------------|------------------------------------------------------|-----------|-----|--------------------------------|-------------------------------------|-------------------------------|-------------------------------------------------------------------------------------------------------------|
| CPU Vcore Regulators | Non- Volatile | 2 | PAAU1, PBAU1 | 16 KB | ROM | No | Operational parameters | Programmed at factory via I2C | No write protect | Not user clearable |
| Vmem Regulators | Non- Volatile | 2 | PAEU1, PBEU1 | 16 KB | ROM | No | Operational parameters | Programmed at factory via I2C | no write protect | Not user clearable |
| System CPLD RAM | Volatile | 1 | U_CPL D1 | 240Kb | RAM | No | Not utilized | Not utilized | Not accessible | Not accessible |
| System CPLD FLASH | Non- Volatile | 1 | U_CPL D1 | 256Kb | FLASH | No | Power on System Firmware | Firmware update | BIOS Security Protocols | Not user clearable |
| System Memory: RDIMM and LRDIMM | Volatile | Up to 12 per CPU | CPU<2: 1>_CH< 5:0>_D <1:0> | Up to 32GB per RDIMM UP to 128GB Per LRDIMM | DRAM | Yes | System OS RAM | System OS | OS Control | Reboot or power down system |

| System Memory: NVDIMMM-N | Non- Volatile | Up to 6 per CPUs 1 and 2 (12 total in system) | CPU<2: 1>_CH< 5:0>_D 1 | 16GB per NVDIMM-N | Flash – NVDIMM | No | Data integrity | When system initiates a Save (AC loss, shutdown, etc.), NVDIMM-N controller will transfer data from DRAM to FlashNeither system nor SOS can access the flash, only a system initiated Save will trigger the NVDIMM-N controller to transfer data from DRAM to flash | Neither system nor OS can access the flash, only a system initiated Save will trigger the NVDIMM-N controller to transfer data from DRAM to flash | Using BIOS menu option, select NVDIMM factory reset |
|--------------------------------|------------------|--------------------------------------------------------|---------------------------------|--------------------------------------|----------------------|-----|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Internal USB Key | Non- Volatile | Up to 1 | J_USB_ INT | Varies (not factory installed) | Flash | Yes | General purpose USB key drive | USB interface via PCH. Accessed via system OS | No write protect | Can be cleared in system OS |
| CPU | Volatile | 2 | CPU1 / CPU2 | Various | Cache + registers | Yes | Processor cache + registers | Various | Various | Remove A/C |
| FRU | Non- volatile | 1 | U9 | 512B | FRU | No | Planar manufacturin g information | Programmed at ICT during production | No write protect | Not user clearable |

| PIROM | Non- Volatile | 2 | CPU1 / CPU2 | 256 Bytes | EEPROM | No | Processor info + scratchpad | SMBus interface to iDRAC | 128 bytes protected by Intel/128 bytes not protected | Not user clearable |
|----------------------|------------------|---|----------------|-----------|-----------|----|-----------------------------------|--------------------------------|------------------------------------------------------------------|--------------------|
| Recovery BIOS SPI | Non- Volatile | 1 | U5 | 16MB | SPI Flash | No | Recovery image | SPI interface via iDRAC | No write protect | Not user clearable |

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| | | | | | | PEM | | | | |
| CPU Vcore Regulators | Non-Volatile | , | PAAU1, PBAU1 | 16 KB | ROM | No | Operational | Programmed at factory via I2C | No write protect | Not user clearable |
| Vmem Regulators | Non-Volatile | | PAEU1, PBEU1 | 16 KB | ROM | No | Inerational | Programmed at factory via I2C | no write protect | Not user clearable |
| System CPLD RAM | Volatile | 1 | U_CPLD1 | 74Kb | RAM | No | Not utilized | Not utilized | Not accessible | Not accessible |
| System CPLD FLASH | Non-Volatile | 1 | U_CPLD1 | 256Kb | FLASH | No | System | | BIOS Security Protocols | Not user clearable |
| System Memory: RDIMM and LRDIMM | Volatile | • | CPU<4:3>_CH <5:0>_D<1:0> | | DRAM | Yes | System OS RAM | System OS | OS Control | Reboot or power down system |

| CPU | Volatile | 0 or 2 | CPU3 / CPU4 | t arrous | Cache + registers | | Processor cache + registers | Various | Various | Remove A/C |
|-----|----------|--------|-------------|----------|----------------------|----|--------------------------------|---------------|------------------|--------------------|
| FRU | Non- | | U2 | 512B | FRU | No | Planar | Programmed | no write protect | Not user clearable |
| | volatile | | | | | | manufacturing | at ICT during | | |
| | | 1 | | | | | information | production | | |
| | | | | | | | | | | |

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
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| | | | | | | iDRAC DC | | | | |
| iDRAC SPI Flash | Non- Volatile | 1 | U46 | 4 MB | SPI Flash | No | iDRAC Uboot (bootloader) | SPI interface via iDRAC | Embedded iDRAC subsystem firmware actively controls sub area based write protection as needed. | Not completely user clearable; however, user data, lifecycle log and archive, SEL, fw image repository can be cleared via Delete Configuration and Retire System, accessible in Lifecycle Controller interface |

| BMC eMMC | Non-Volatile | 1 | U_eMMC1 | 8GB | eMMC NAND Flash | No | Operational iDRAC FW, Lifecycle Controller (LC) USC partition, LC service diags, LC OS drivers, USC firmware | NAND Flash interface via iDRAC | Embedded FW write protected | Not completely user clearable; however, user data, lifecycle log and archive, SEL, fw image repository can be cleared via Delete Configuration and Retire System, accessible in Lifecycle Controller interface |
|--------------|------------------|---|--------------------|-----------------------------------------|----------------------|-----|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| iDRAC DDR | Volatile | 1 | U_IDRAC9_D RAM1 | 4Gb | DRAM | No | iDRAC local memory | iDRAC Firmware | No write protect | Remove A/C |
| iDRAC | Volatile | 1 | U_IDRAC9 | For CPU: 128KB + Register s | Cache + registers | No | Processor cache + registers | iDRAC Firmware | No write protect | Remove A/C |
| vFlash (uSD) | non- volatile | 1 | P2 | 16GB | NAND flash | yes | populate out-of- band or optionally connect to the host as mass storage and boot mechanism | User can provide data to iDRAC (entirely in the iDRAC domain) to be pushed into vFlash | No write protect | (1) card may be physically removed and destroyed or cleared via standard means on a separate computer |
| | | | | | | | | | | OR (2) User has access to the card in the host domain and may clear it manually |

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|--------------------------|---------------------------------|----------|-------------------------|--------------------------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------------|------------------------------|
| | | | | | | 6x2.5" Universa | al BP | | | |
| SEP internal flash | Non- Volatile | 1 | U_SEP | Flash:64KB+ 4KB EEPROM: 2KB | Integrated Flash+EEPRO M | No | Firmware + FRU | I2C interface via iDRAC | Program write protect bit | Not user clearable |

| ltem | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------------------------|---------------------------------|----------|-------------------------|--------------------------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------------|------------------------------|
| | | | | | | 8x2.5" Universa | al BP | | | |
| SEP internal flash | Non- Volatile | 1 | U_SEP | Flash:64KB+ 4KB EEPROM: 2KB | Integrated Flash+EEPRO M | No | Firmware + FRU | I2C interface via iDRAC | Program write protect bit | Not user clearable |

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------|------------------------------|
| | | | | | | H745P MX | | | | |
| NVSRAM | Non-volatile | 1 | U1087 | 128KB | NVSRAM | No | Configuration data | ROC writes configuration data to NVSRAM | no write protect. Not visible to Host Processor | Not user clearable |
| FRU | Non-volatile | 1 | U1019 | 8КВ | FRU | No | Card manufacturing information | Programmed at ICT during production. | no write protect | Not user clearable |
| SPD | Non-volatile | 1 | U22 | 256B | SPD | No | Memory configuration data | Pre- programmed before assembly | no write protect. Not visible to Host Processor | Not user clearable |
| Flash | Non-volatile | 1 | U1086 | 16MB | Flash | No | Card firmware | Pre- programmed before assembly. Can be updated using Dell/Broadco m tools | no write protect. Not visible to Host Processor | Not user clearable |

| Backup Flash | Non-volatile | 1 | U1100 | 8GB | Backup Flash | data during power loss | DDR data to | Processor | Flash can be cleared by powering up the card and allowing the controller to flush the contents to VDs. If the VDs are no longer available, cache can be cleared by going into controller bios and selecting Discard Preserved Cache. |
|--------------|--------------|---|-------------|-----|--------------|---------------------------|---------------|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SDRAM | Volatile | 9 | U1077-U1085 | 8GB | SDRAM | 1/0 | this memory - | no write protect. Not visible to Host Processor | Cache can be cleared by powering off the card |

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------------------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|-------------------------------------------------------|------------------------------|
| | | | | | | H730p MX | | | | |
| NVSRAM | Non-volatile | 1 | U1033 | 128КВ | NVSRAM | No | data | U | no write protect. Not visible to Host Processor | Not user clearable |
| FRU | Non-volatile | 1 | U1019 | 256B | FRU | No | manufacturing | Programmed at ICT during production | no write protect | Not user clearable |
| 1-Wire EEPROM | Non-volatile | 1 | U1004 | 128B | 1-Wire EEPROM | No | | ROC writes data to this memory | no write protect. Not visible to Host Processor | Not user clearable |
| Serial Boot ROM | Non-volatile | 1 | U1020 | 8КВ | Serial Boot ROM | No | | Pre- programmed before assembly | no write protect. Not visible to Host Processor | Not user clearable |

| Flash | Non-volatile : | 1 | U1049 | 16MB | Flash | No | | | no write protect. Not visible to Host Processor | Not user clearable |
|--------------|----------------|---|-------------|------|--------------|----|---------------------------|---------------|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Backup Flash | Non-volatile : | 1 | U1059 | 4GB | Backup Flash | | data during power loss | DDR data to | Not visible to Host Processor | Flash can be cleared by powering up the card and allowing the controller to flush the contents to VDs. If the VDs are no longer available, cache can be cleared by going into controller bios and selecting Discard Preserved Cache. |
| SDRAM | Volatile 5 | 5 | U1043-U1047 | 2GB | SDRAM | | 1/0 | this memory - | | Cache can be cleared by powering off the card |

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------------------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|-------------------------------------------------------|------------------------------|
| | | | | | | HBA330 MX | | | | |
| FRU | Non-volatile | 1 | U1019 | 256B | FRU | No | Card manufacturing information | Programmed at ICT during production | no write protect | Not user clearable |
| Serial Boot ROM | Non-volatile | 1 | U1020 | 8KB | Serial Boot ROM | No | Bootloader | Pre- programmed before assembly | no write protect. Not visible to Host Processor | Not user clearable |
| Flash | Non-volatile | 1 | U1031 | 16MB | Flash | No | Card firmware | | no write protect. Not visible to Host Processor | Not user clearable |

| ltem | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|--------------------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|-------------------------------------------------------|------------------------------|
| | | | | | | HBA330 MMZ | | | | |
| FRU | Non-volatile | 1 | U1019 | 8КВ | FRU | | Card manufacturing information | Programmed at ICT during production | no write protect | Not user clearable |
| Serial Boot ROM | Non-volatile | 1 | U1020 | 8КВ | Serial Boot ROM | No | Bootloader | Pre- programmed before assembly | no write protect. Not visible to Host Processor | Not user clearable |

| Flash | Non-volatile 1 | U1031 | 16MB | Flash | No | Card firmware | Pre- | no write protect. | Not user clearable |
|-------|----------------|-------|------|-------|----|---------------|---------------|---------------------|--------------------|
| | | | | | | | programmed | Not visible to Host | |
| | | | | | | | before | Processor | |
| | | | | | | | assembly. Can | | |
| | | | | | | | be updated | | |
| | | | | | | | using | | |
| | | | | | | | Dell/Broadco | | |
| | | | | | | | m tools | | |

| Item | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|-------------------------------------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------------|------------------------------|
| | | | | | | ТРМ | | | | |
| Trusted Platform Module (TPM) | Non-Volatile | 1 | U_TPM | 128 Bytes | EEPROM | | encryption keys | • | SW write protected | F2 Setup option |

| ltem | Non- Volatile or Volatile | Quantity | Reference Designator | Size of memory | Type of memory (e.g. Flash PROM, EEPROM) | Can user programs or operating system write data to it during normal | What is the Purpose? (e.g. boot code) | How is data written to this memory? | How is memory write- protected? | How is memory cleared? |
|------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------------|------------------------------|
| | | | | | | BOSS_IDSDM | | | | |

| iDSDM (uSD1, uSD2) | non-volatile | 2 | | 16GB, 32GB, 64GB | NAND Flash | | Provides mass storage | | protect switch on | card may be physically removed and destroyed or |
|-----------------------|--------------|---|-------|---------------------|------------|--------------------------------------------|------------------------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | 2 | | | | | are exposed to the user via an internally connected, non- removable USB mass storage device | | cleared via standard means on a separate computer OR (2)User has access to the card in the host domain and may clear it manually |
| SPI Flash | Non-Volatile | 1 | U_SPI | 1MB | SPI Flash | indirectly connected to iDRAC. iDRAC | and state data for IDSDM. | initiate a firmware update of the IDSDM device. | to write any SPI NOR area outside of the primary | iDRAC may issue a clear command to erase all contents of the SPI NOR, but doing this will leave the IDSDM non- functional. |

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|------|---------------------------------|----------|-------------------------|-------------------|------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------|------------------------------------|------------------------------|
| | | | | | | BOSS_M.2 SAT | A/PCI-E riser card | | | |

| SPI FLASH | Non-Volatile 1 | U17 | 1024КВ | FLASH EEPROM | No | Boot code, FW | By programming the image via firmware update process | N/A | Use Flash tool, type "go.nsh w y" |
|-----------|----------------|------|--------|-----------------|-----|--------------------|---------------------------------------------------------------------------------------------------|-----|--------------------------------------|
| TFRU | Non-Volatile 1 | UDFN | 64KB | FLASH EEPROM | Yes | Thermal monitoring | During Manufacturing , by programming the image via firmware update process. | N/A | By writing to Flash |

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