Dell™ Inspiron™ 1100, 5100, and 5150 Service Manual

Before You Begin
System Components
 Memory, CD or DVD Drive, Modem, and Mini PCI Card
 Hard Drive
 Keyboard
 Display
 EMI Shield, Video Card, and Palm Rest
 Microprocessor Thermal-Cooling Assembly
 Microprocessor Module
 Speakers
 System Board
 Flashing the BIOS
 Base Plastics
 Pinout Assignments for I/O Connectors

Notes, Notices, and Cautions

NOTE: A NOTE indicates important information that helps you make better use of your computer.

NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

Model PP07L and PP08L

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CAUTION: Before performing the following procedures, read the safety instructions in your Owner's Manual.

CAUTION: To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer's electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the hard drive.
3. Remove the CD or DVD drive.
4. Remove the memory module(s).
5. Remove the modem.
6. Remove the Mini PCI card.
7. Remove the keyboard.
8. Remove the display assembly.
9. Remove the EMI shield.
10. Remove the video card.
11. Remove the palm rest.
12. Remove the microprocessor thermal-cooling assembly.
13. Remove the microprocessor.
14. Remove the speakers.
15. Remove the system board.
Preparing to Work Inside the Computer

**CAUTION:** Only a certified service technician should perform repairs on your computer. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions in the Owner’s Manual that came with the computer.

**CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

**CAUTION:** Handle components and cards with care. Do not touch the components or contacts on a card. Hold a card by its edges or by its metal mounting bracket. Hold a component such as a microprocessor by its edges, not by its pins.

**NOTICE:** To avoid damaging the computer, perform the following steps before you begin working inside the computer.

1. Ensure that the work surface is flat and clean to prevent scratching the computer cover.
2. Save any work in progress and exit all open programs.
3. Turn off the computer and all attached devices.
4. Disconnect the computer from the electrical outlet.
5. Close the display and turn the computer upside down on a flat work surface.

**NOTICE:** To avoid damaging the system board, you must remove the main battery before you service the computer.

6. Slide and hold the battery-bay latch release on the bottom of the computer, and then remove the battery from the bay.

7. To avoid possible damage to the system board, wait 10 to 20 seconds and then disconnect any attached devices.
8. Disconnect all other external cables from the computer.
9. Remove any installed PC Cards from the PC Card slot.

**Recommended Tools**

The procedures in this manual require the following tools:

- #1 Phillips screwdriver
- ¼-inch flat-blade screwdriver
- Small plastic scribe
- Hex nut driver
- Flash BIOS update program CD

**Computer Orientation**

When you are removing and replacing components, photocopy "Screw Identification" as a tool to lay out and keep track of the screws. The placemat provides the number of screws and their sizes.

**Screw Identification**

When you are removing and replacing components, photocopy "Screw Identification" as a tool to lay out and keep track of the screws. The placemat provides the number of screws and their sizes.
<table>
<thead>
<tr>
<th>Component</th>
<th>Quantity</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hard Drive Door</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Modem to System Board</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Optical Drive</td>
<td>1 each</td>
<td></td>
</tr>
<tr>
<td>Keyboard to Computer Base</td>
<td>4 each</td>
<td></td>
</tr>
<tr>
<td>Display Assembly to Back Panel</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Hinge Bracket to Computer Base</td>
<td>4 each</td>
<td></td>
</tr>
<tr>
<td>Display Bezel</td>
<td>5 each</td>
<td></td>
</tr>
<tr>
<td>Screw Covers</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Display Bumpers</td>
<td>3 each</td>
<td></td>
</tr>
<tr>
<td>EMI Shield</td>
<td>1 each</td>
<td></td>
</tr>
<tr>
<td>Top of Palm Rest to Computer Base</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Palm Rest to Base Plastics</td>
<td>12 each</td>
<td></td>
</tr>
<tr>
<td>Video Card to System Board</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Palm Rest to Battery Bay</td>
<td>1 each</td>
<td></td>
</tr>
<tr>
<td>System Board to Base Plastics</td>
<td>3 each, hard drive cage, 2 each, optical drive cage</td>
<td></td>
</tr>
<tr>
<td>Battery Bay Shield to System Board</td>
<td>2 each</td>
<td></td>
</tr>
<tr>
<td>Left Antenna to Hard Drive and Optical Drive Cages (Inspiron™ 5100 and 5150 only):</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Flashing the BIOS
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1. Ensure that the AC adapter is plugged in and that the main battery is installed properly.
2. Insert the BIOS update program CD and turn on the computer.

   Follow the instructions that appear on the screen. The computer continues to boot and updates the new BIOS. When the update is complete, the computer will automatically reboot.

3. Press `F2` during POST to enter the system setup program.
4. Press `F9` to reset the computer defaults.
5. Press `F10` and press `Enter` to save configuration changes.
6. Remove the flash BIOS update program CD from the drive and restart the computer.
Removing the Microprocessor Module

**CAUTION:** Before performing the following procedures, read the safety instructions in your Owner's Manual.

**CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer's electronic components. You can do so by touching an unpainted metal surface.

**NOTICE:** Press and hold the microprocessor down by applying slight pressure to the center of the microprocessor while turning the cam screw to prevent intermittent contact between the cam screw and microprocessor.

**NOTICE:** To avoid damage to the microprocessor, hold the screwdriver so that it is perpendicular to the microprocessor when turning the cam screw.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the EMI shield.
4. For the Inspiron 5150, remove the display panel and then remove the palm rest.
5. Remove the microprocessor thermal-cooling assembly.

**NOTICE:** When removing the microprocessor module, pull the module straight up. Be careful not to bend the pins on the microprocessor module.

6. To loosen the ZIF socket, use a small, flat-blade screwdriver and rotate the ZIF-socket cam screw counterclockwise until it comes to the cam stop.

The ZIF-socket cam screw secures the microprocessor to the system board. Take note of the arrow on the ZIF-socket cam screw.

7. Use a microprocessor extraction tool to remove the microprocessor module.
Installing the Microprocessor Module

**NOTICE:** Ensure that the cam lock is in the fully open position before seating the microprocessor module. Seating the microprocessor module properly in the ZIF socket does not require force.

**NOTICE:** A microprocessor module that is not properly seated can result in an intermittent connection or permanent damage to the microprocessor and ZIF socket.

1. Align the pin-1 corner of the microprocessor module so that it points to the triangle on the system board, and insert the microprocessor module into the ZIF socket.

When the microprocessor module is correctly seated, all four corners are aligned at the same height. If one or more corners of the module are higher than the others, the module is not seated correctly.

**NOTICE:** Hold the microprocessor down while turning the cam screw to prevent intermittent contact between the cam screw and microprocessor.

2. Tighten the ZIF socket by turning the cam screw clockwise to secure the microprocessor module to the system board.
3. Wipe the thermal grease off of the microprocessor thermal-cooling assembly with a clean paper towel.
4. Squeeze all of the contents of the thermal grease packet (provided with the kit) on to the microprocessor thermal-cooling assembly.
5. Replace the microprocessor thermal-cooling assembly.
6. For the Inspiron 5150, replace the palm rest and then replace the display panel.
7. Replace the EMI shield.
8. Replace the keyboard.
9. Update the BIOS using a flash BIOS update program CD.
Display Assembly

**CAUTION:** Before performing the following procedures, read the safety instructions in your Owner’s Manual.

**CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the hard drive.
3. Remove the CD or DVD drive.
4. Remove the keyboard.
5. Close the display.
6. From the back of the computer, remove the two M2.5 x 5-mm screws labeled "circle D."

7. Open the display assembly approximately 180 degrees, and support the display assembly so that it does not open past this position.
8. Remove the two M2.5 x 5-mm screws from each hinge bracket.
9. Pull straight up on the pull-tab that is attached to the display-feed flex cable to disconnect the cable from the system board.

10. Lift the display assembly up and out of the computer base.
1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the display assembly.
4. Use a plastic scribe to pry the five screw covers out of the screw holes located on the front of the bezel.
5. Remove the five M2.5 x 5-mm screws located on the front of the bezel.

**NOTICE:** Carefully separate the bezel from the top cover to avoid damage to the bezel.

6. Starting at the bottom of the display panel, use your fingers to separate the bezel from the top cover and lift the inside edge of the bezel away from the top cover.

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**Display Panel**

**Removing the Display Panel**

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the display assembly.
4. Remove the display bezel.
5. Remove the four M2 x 3-mm screws on the each side of the display panel.
6. Lift the display panel out of the top cover.
7. Disconnect the top flex-cable connector from the display panel connector by peeling up the pull-tab and pulling the tab down and away from the display panel connector.

**NOTICE:** Carefully separate the bezel from the top cover to avoid damage to the bezel.

8. Disconnect the bottom flex-cable connector from the inverter connector on the system board by peeling up the pull-tab and pulling the tab down and away from the inverter connector.
Installing the Display Panel

1. Connect the top flex-cable connector to the display panel connector.
2. Connect the bottom flex-cable connector to the inverter connector.
3. Lay the display panel in the top cover.
4. Route the display-feed flex cable so that it rests in the notch located in the bottom edge of the top cover.
5. Replace the eight M2 x 3-mm screws that secure the display panel to the top cover.
6. Replace the display bezel.

Display Latch Assembly

Removing the Display Latch Assembly

⚠️ **CAUTION:** Before performing the following procedures, read the safety instructions in your Owner's Manual.

⚠️ **CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the display assembly.
4. Remove the display bezel.
5. Remove the two M2.5 x 5-mm screws that secure the display latch assembly to the top cover.
6. Lift the display latch assembly up and out of the top cover.
### Installing the Display Latch Assembly

1. Attach one end of the spring to the spring hook on the left edge of the display latch, and attach the other end of the spring to the spring hook in the top cover.
2. Align the screw holes in the display latch assembly with the screw holes in the top cover.
3. Replace the two M2.5 x 5-mm screws that secure the display latch assembly to the top cover.

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Spring</td>
</tr>
<tr>
<td>2</td>
<td>Spring hook (display latch)</td>
</tr>
<tr>
<td>3</td>
<td>Display latch assembly</td>
</tr>
<tr>
<td>4</td>
<td>M2.5 x 5-mm screws (2)</td>
</tr>
<tr>
<td>5</td>
<td>Top cover</td>
</tr>
<tr>
<td>6</td>
<td>Spring hook (top cover)</td>
</tr>
</tbody>
</table>

![Diagram of the display latch assembly with labeled parts]

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Removing the Hard Drive

**CAUTION:** If you remove the hard drive from the computer when the drive is hot, do not touch the metal housing of the hard drive.

**CAUTION:** Before working inside your computer, read the safety instructions in your Owner's Manual.

**NOTICE:** To prevent data loss, shut down your computer before removing the hard drive. Do not remove the hard drive while the computer is on, in standby mode, or in hibernate mode.

**NOTICE:** Hard drives are extremely fragile; even a slight bump can damage the drive.

**NOTE:** Dell does not guarantee compatibility or provide support for hard drives from sources other than Dell.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Turn the computer over, and remove the two M2.5 x 5-mm hard drive screws.

3. Slide the hard drive out of the computer.

Installing the Hard Drive

1. Remove the new drive from its packaging.

   Save the original packaging for storing or shipping the hard drive.

**NOTICE:** Use firm and even pressure to slide the drive into place. If you use excessive force, you may damage the connector.

2. Insert the drive into the bay, and push the hard drive until it is fully seated in the bay.
3. Replace and tighten the two M2.5 x 5-mm screws.
4. Use the Operating System CD to install the operating system for your computer.
5. Use the Drivers and Utilities CD to install the drivers and utilities for your computer.
Removing the Keyboard

⚠️ CAUTION: Before working inside your Dell™ computer, read the safety instructions in your Owner’s Manual.

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1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Use a small flat-blade screwdriver or plastic scribe to lift the notched right edge of the hinge cover, and pry the cover loose from the hinges and computer base.

3. Lift the hinge cover up and away from the hinges and computer base.
4. Remove the four M2 x 3-mm keyboard screws.

1. notched edge
2. hinge cover

1. M2 x 3-mm screws (4)
2. keyboard
5. Lift the top of the keyboard out of the computer base, and pull the keyboard out at an angle (towards the display). Rest the keyboard face down on the palm rest.

6. Grasp the keyboard flex cable near the connector, and pull up on the flex cable to disconnect it from the interface connector on the system board.

7. Remove the keyboard from the computer base.

**Installing the Keyboard**

**NOTICE:** The keycaps on the keyboard are fragile, easily dislodged, and time-consuming to replace. Be careful when removing and handling the keyboard.

1. Connect the keyboard connector of the replacement keyboard to the interface connector on the system board.

2. Insert the four securing tabs on the keyboard into their respective slots in the palm rest, and lower the keyboard into the computer base.
Ensure that all four securing tabs are engaged before trying to completely seat the keyboard.

3. Replace the four M2 x 3-mm keyboard screws.

4. To replace the hinge cover, first insert the left side of the hinge cover into the notches. Snap down the hinge cover, and ensure that it is flush with the palm rest.
EMI Shield

CAUTION: Before performing the following procedures, read the safety instructions in your Owner’s Manual.

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1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Pull up on the pull-tab that is attached to the display-feed flex cable connector to remove the connector from the system board.
4. Remove the one M2.5 x 8-mm screw that secures the EMI shield to the system board, and pull the EMI shield out of the computer base.

Video Card

Removing the Video Card

CAUTION: Before performing the following procedures, read the safety instructions in your Owner’s Manual.

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1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the EMI shield.
4. Remove the two M2.5 x 8-mm screws that secure the video card to the system board.
5. Pull straight up on the attached pull-tab to lift the video card off of the system board.

Installing the Video Card

1. Align the posts on the video card with the screw holes in the system board.
2. Press down on the two areas on the video card that are labeled "PUSH" until you feel the video card click into place.
3. Replace the two M2.5 x 8-mm screws.

Palm Rest

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1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the hard drive.
3. Remove the CD or DVD drive.
4. Remove the keyboard.
5. Remove the EMI shield.
6. Remove the display assembly.
7. Turn the computer over and remove the twelve M2.5 x 8-mm screws (not labeled).
8. Remove the M2.5 x 4-mm screw from the battery bay.
9. Turn the computer back over and remove the two M2.5 x 5-mm screws from the top of the palm rest.

10. Disconnect the touch pad connector from the system board.

**NOTICE:** Carefully separate the palm rest from the base plastics to avoid damage to the palm rest.

11. Starting at the back center of the palm rest, use your fingers to separate the palm rest from the base plastics by lifting the inside edge of the palm rest.
Pinout Assignments for I/O Connectors

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- **S-Video TV-Out Connector**
- **USB Connector**
- **Video Connector**
- **IEEE 1394 Connector**

### S-Video TV-Out Connector

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
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<tbody>
<tr>
<td>1</td>
<td>GND</td>
</tr>
<tr>
<td>2</td>
<td>GND</td>
</tr>
<tr>
<td>3</td>
<td>DLUMA-L</td>
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<tr>
<td>4</td>
<td>DCRMA-L</td>
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### Composite Video

<table>
<thead>
<tr>
<th>Pin</th>
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</thead>
<tbody>
<tr>
<td>5</td>
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<tr>
<td>6</td>
<td>DCMPS-L</td>
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<tr>
<td>7</td>
<td>COMP/B</td>
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### USB Connector

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<tr>
<td>2</td>
<td>USBP–</td>
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<tr>
<td>3</td>
<td>USBP+</td>
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Video Connector

<table>
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<th>Pin</th>
<th>Signal</th>
<th>Pin</th>
<th>Signal</th>
</tr>
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<td>1</td>
<td>CRT_R</td>
<td>9</td>
<td>5V+</td>
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<tr>
<td>2</td>
<td>CRT_G</td>
<td>10</td>
<td>GND</td>
</tr>
<tr>
<td>3</td>
<td>CRT_B</td>
<td>11</td>
<td>MONITOR_DETECT-</td>
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<tr>
<td>4</td>
<td>NC</td>
<td>12</td>
<td>DDC_DATA</td>
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<tr>
<td>5</td>
<td>GND</td>
<td>13</td>
<td>CRT_HS</td>
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<tr>
<td>6</td>
<td>GND</td>
<td>14</td>
<td>CRT_VS</td>
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<tr>
<td>7</td>
<td>GND</td>
<td>15</td>
<td>DDC_CLK</td>
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<td>8</td>
<td>GND</td>
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IEEE 1394 Connector

<table>
<thead>
<tr>
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<tbody>
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<td>3</td>
<td>TPA-</td>
</tr>
<tr>
<td>4</td>
<td>TPA+</td>
</tr>
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</table>
Removing the Speakers

⚠️ **CAUTION:** Before performing the following procedures, read the safety instructions in your Owner's Manual.

⚠️ **CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer's electronic components. You can do so by touching an unpainted metal surface.

The speakers are located on the left and right corners of the front of the base plastics. Take note of the speaker cable routing so that you can replace the cables properly under or between their routing clips.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the hard drive.
3. Remove the CD or DVD drive.
4. Remove the keyboard.
5. Remove the display assembly.
6. Remove the EMI shield.
7. Remove the palm rest.
8. Disconnect the speaker connector from the system board.

9. Remove the speaker cables from their routing clips with care to avoid damaging the cables.

10. Remove the speakers by pulling them straight up and out of the base plastics.

**NOTICE:** Handle the speakers with care to avoid damaging them.

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>left speaker</td>
<td>2</td>
<td>routing clips (3)</td>
</tr>
<tr>
<td>3</td>
<td>speaker connector</td>
<td>4</td>
<td>right speaker</td>
</tr>
</tbody>
</table>

**NOTICE:** Remove the speaker cables from under or between their routing clips.
**Installing the Speakers**

1. Slide the speakers down into the base plastics.

   💡 **NOTICE:** Ensure that the speaker cables are under or between their routing clips.

   📄 **NOTE:** Speakers face out in the base plastics holders.

   📄 **NOTE:** The right speaker cable is longer than the left speaker cable.

2. Route the speaker cables under or between their routing clips.
3. Connect the speaker connector to the system board.
Removing the System Board

**CAUTION:** Before performing the following procedures, read the safety instructions in your Owner’s Manual.

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The system board’s BIOS chip contains the Service Tag sequence, which is also visible on a barcode label on the bottom of the computer. The replacement kit for the system board includes a CD that provides a utility for transferring the Service Tag sequence to the replacement system board.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the **hard drive**.
3. Remove the **CD or DVD drive**.
4. Remove the **memory module(s)**.
5. Remove the **modem**.
6. Remove the **Mini PCI card**.
7. Remove the **keyboard**.
8. Remove the **display assembly**.
9. Remove the **EMI shield**.
10. Remove the **video card**.
11. Remove the **palm rest**.
12. Remove the **microprocessor thermal-cooling assembly**.
13. Remove the **microprocessor**.
14. Remove the **speakers**.
15. Remove the two M2.5 x 5-mm screws from the battery bay shield, and remove the shield.

![System Board Diagram](image)

1. Battery bay
2. Battery bay shield
3. M2.5 x 5-mm screws (2)
16. Remove the three M2.5 x 5-mm system board screws from the hard drive cage.
17. Remove the two M2.5 x 5-mm system board screws from the optical drive cage.

<table>
<thead>
<tr>
<th></th>
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<tr>
<td>1</td>
<td>hard drive cage</td>
</tr>
<tr>
<td>2</td>
<td>M2.5 x 5-mm screws (3)</td>
</tr>
<tr>
<td>3</td>
<td>optical drive cage</td>
</tr>
<tr>
<td>4</td>
<td>M2.5 x 5-mm screws (2)</td>
</tr>
</tbody>
</table>

18. Remove the two M2.5 x 5-mm screws that secure the left antenna to the hard drive and optical drive cages (Inspiron™ 5100 and 5150 only).

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
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<tr>
<td>2</td>
<td>M2.5 x 5-mm screws (2)</td>
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<td>3</td>
<td>left antenna</td>
</tr>
<tr>
<td>4</td>
<td>hard drive cage</td>
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</tbody>
</table>

19. Remove the two hex nuts that secure the video connector to the base plastics.
Lift the front of the system board out and away from the base plastics.

**Installing the System Board**

1. Insert the video connector on the replacement system board through the back of the base plastics.
2. Replace the two hex nuts that secure the video connector to the base plastics.
3. Replace the two M2.5 x 5-mm screws that secure the left antenna, which is located between the hard drive and optical drive cages, to the system board (Inspiron™ 5100 and 5150 only).
4. Replace the two M2.5 x 5-mm screws that secure the optical drive cage to the system board.
5. Replace the three M2.5 x 5-mm screws that secure the hard drive cage to the system board.
6. Replace the battery bay shield, and reinstall the two M2.5 x 5-mm screws that secure the shield to the system board.
7. Replace the *speakers*.
8. Replace the *microprocessor*.

**NOTICE:** Before you replace the microprocessor thermal-cooling assembly, wipe the thermal grease off of the assembly with a clean paper towel. Squeeze all of the contents of the thermal grease packet (provided with the kit) on to the microprocessor thermal-cooling assembly.

9. Replace the *microprocessor thermal-cooling assembly*.
10. Replace the *palm rest*.
11. Replace the *video card* and *EMI shield* that you removed from the old system board.
12. Replace the *display assembly*.
13. Replace the *keyboard*.
14. Replace the *Mini PCI card*, *modem*, and *memory module(s)* that you removed from the old system board.
15. Replace the *CD or DVD drive*.
16. Replace the *hard drive*.
17. Insert the battery into the battery bay.
18. Connect the AC adapter to the computer and to an electrical outlet.

**NOTICE:** Before turning on the computer, replace all screws and ensure that no stray screws remain inside the computer. Failure to do so may result in damage to the computer.

**NOTE:** After replacing the system board, enter the computer Service Tag sequence into the BIOS of the replacement system board.

19. Turn on the computer.
20. Insert the CD that accompanied the replacement system board into the appropriate drive, and turn on the computer. Follow the instructions on the screen.
CAUTION: Only a certified service technician should perform repairs on your computer. Damage due to servicing that is not authorized by Dell is not covered by your warranty.

NOTICE: Unless otherwise noted, each procedure in this document assumes that a part can be replaced by performing the removal procedure in reverse order.

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<td>19</td>
<td>video card (Inspiron 5100 and 5150 only)</td>
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</table>
Removing the Microprocessor Thermal-Cooling Assembly

**CAUTION:** Before performing the following procedures, read the safety instructions in your Owner's Manual.

**CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer's electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Remove the keyboard.
3. Remove the EMI shield.
4. For the Inspiron 5150, remove the display panel and then remove the palm rest.
5. Disconnect the fan power cable from the system board.
6. Loosen in consecutive order the four captive screws, labeled "1" through "4," that secure the microprocessor thermal-cooling assembly to the system board.
7. Pull up the microprocessor thermal-cooling assembly by the pull-tab to lift the assembly out of the system board.

Installing the Microprocessor Thermal-Cooling Assembly

**NOTICE:** Before you install the replacement microprocessor thermal-cooling assembly, remove the mylar that covers the thermal grease on the assembly.

1. If you are installing a replacement microprocessor thermal-cooling assembly, remove the mylar that covers the thermal grease on the assembly. If you are installing the assembly that you removed in the previous section:
   a. Wipe the thermal grease off of the microprocessor thermal-cooling assembly with a clean paper towel.
   b. Squeeze all of the contents of the thermal grease packet (provided with the kit) on to the microprocessor thermal-cooling assembly.
2. Place the back of the microprocessor thermal-cooling assembly under the palm rest, and lower the assembly onto the system board.
3. Connect the fan power cable to the system board.
4. Tighten the four captive screws, labeled "1" through "4," in consecutive order.
5. For the Inspiron 5150, replace the palm rest and then replace the display panel.
6. Replace the EMI shield.
7. Replace the keyboard.

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Memory

Removing the Memory Modules

⚠️ **CAUTION:** Before working inside your Dell™ computer, read the safety instructions in your Owner’s Manual.

⚠️ **CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

**NOTE:** Memory modules purchased from Dell are covered under your computer warranty.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Turn the computer over, loosen the captive screw (labeled "circle M") in the memory module cover, and lift the cover away from the computer.

3. Use your fingertips to carefully spread apart the securing clips on each end of the memory module connector until the module pops up.
4. Remove the module from the connector.
Installing the Memory Modules

**NOTE:** If the memory module is not installed properly, the computer may not boot properly. No error message indicates this failure.

1. Align the notch in the module edge connector with the tab in the connector slot.
2. Slide the module firmly into the slot at a 45-degree angle, and rotate the module down until it clicks into place. If you do not feel the click, remove the module and reinstall it.
3. Replace the cover and tighten the captive screw.

**NOTICE:** If the memory module cover is difficult to close, remove the module and reinstall it. Forcing the cover to close may damage your computer.

4. Insert the battery into the battery bay, or connect the AC adapter to your computer and an electrical outlet.
5. Turn on the computer.

As the computer boots, it detects the additional memory and automatically updates the system configuration information.

To confirm the amount of memory installed in the computer, click the **Start** button, click **Help and Support**, and then click **Computer Information**.

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**CD or DVD Drive**

Removing the CD or DVD Drive

**CAUTION:** Before working inside your Dell® computer, read the safety instructions in your *Owner’s Manual*.

**CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Turn the computer over, and remove the M2.5 x 8-mm screw labeled "O" next to the memory module cover.
3. Loosen the captive screw (labeled "circle M") in the memory module cover, and lift the cover away from the computer.
4. Press the lever next to the memory module connectors in the direction of the arrow on the lever (towards the drive) to release the drive.

5. Pull the drive out of the bay.

**Installing the CD or DVD Drive**

1. Slide the new drive into the bay until the drive is fully seated.
2. Replace the memory module cover and tighten the captive screw.
3. Replace the M2.5 x 8-mm screw next to the memory module cover.

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**Modem**

**Removing the Modem**

⚠️ CAUTION: Before working inside your Dell™ computer, read the safety instructions in your Owner’s Manual.
CAUTION: To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer."
2. Turn the computer over, loosen the captive screw (labeled "circle C") in the modem/Mini PCI card cover, and lift the cover away from the computer.
3. Remove the two M2 x 3-mm screws securing the modem to the system board, and set them aside.
4. Pull straight up on the attached pull-tab to lift the modem out of its connector on the system board and disconnect the modem cable.

Installing the Modem

1. Connect the modem cable to the modem.

NOTICE: The cable connectors are keyed for correct insertion; do not force the connections.

2. Align the modem with the screw holes, and press the modem into the connector on the system board.
3. Install the two M2 x 3-mm screws to secure the modem to the system board.
4. Replace the cover and tighten the captive screw.

**Mini PCI Card (Inspiron™ 5100 and 5150 Only)**

**Removing the Mini PCI Card**

⚠️ **CAUTION:** Before working inside your Dell™ computer, read the safety instructions in your Owner’s Manual.

⚠️ **CAUTION:** To prevent static damage to components inside your computer, discharge static electricity from your body before you touch any of your computer’s electronic components. You can do so by touching an unpainted metal surface.

1. Follow the instructions in "Preparing to Work Inside the Computer.*

2. Turn the computer over, loosen the captive screw (labeled "circle C") in the modem/Mini PCI card cover, and lift the cover away from the computer.

3. Disconnect the Mini PCI card from the attached cables.

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1. captive screw
2. modem/Mini PCI card cover
3. metal securing tabs (2)
4. Mini PCI card connector
5. Mini PCI card
6. antenna cables
4. Use your fingertips to carefully spread apart the securing tabs on each end of the Mini PCI card connector until the card pops up.

5. Lift the Mini PCI card out of its connector.

**Installing the Mini PCI Card**

- **NOTICE:** To avoid damaging the Mini PCI card, never place cables on top of or under the card.

- **NOTICE:** The connectors are keyed to ensure correct insertion. If you feel resistance, check the connectors and realign the card.

1. Align the Mini PCI card with the connector at a 45-degree angle, and press the Mini PCI card into the connector until it clicks.

2. **NOTE:** To prevent damage to the antenna cables, carefully fold the cables under the Mini PCI card before replacing the cover.

3. Replace the cover and tighten the captive screw.