Frequently Asked Questions

**Q:** Does the Dell Wireless Dock - WiGig communicate to one PC at a time or several?

**A:** One system at a time.

**Q:** If just one, how does it maintain connection to just one device when several WiGig PC’s are within range?

**A:** Either by password protection or by first user to connect. After the first person connects to it, no other user will be able to see or connect to the wireless dock.

**Q:** Are Wake-on-LAN and PXE-Boot supported on the WLD15?

**A:** No, these are features that are planned to be available on the next generation docking systems.

**Q:** Will the WiGig dock work in a room where you have several docks? How is the interference?

**A:** Based on testing, multiple docks can be used in the same room with limited performance impact.

**Q:** How do you connect to a dock? Will a machine always connect to the same dock? How do you change the dock that you connect to?

**A:** Initial setup is through WPS. The dock can be set to auto-connect or manually connect depending on preference. Typically, a user would auto-connect in their office but manually connect to a shared dock in a conference room.

**Q:** How can you switch which machine is docked if you use the docking station as a meeting room dock connected to a projector?

**A:** Automatic Docking should be disabled. First user would have to disconnect using the Intel Wireless Dock Manager to enable the second user to connect.

**Q:** Can I walk around with my notebook once it is connected?

**A:** It is recommended that the notebook remain in one place, but the benefit of a wireless connection is that you can move around with limited performance impacts.

**Q:** What systems are compatible with the Dell Wireless Docking Station WLD15?

**A:** The Dell Wireless Docking Station WLD15 is compatible with the Dell Latitude 7000 Series, Latitude 13 7000 Series 2-in-1 and Latitude 5000 Series with an optionally installed Intel® Tri-Band Wireless-AC 17265 WiGig + WLAN + BT4.0LE Wireless Card and WiGig antenna available only at the time of purchase.

**Q:** If my customer purchased a Dell Wireless Dock D5000 previously will it work with the latest generation of Latitude (E7x50, E5x50)?

**A:** No, the previous dock was based on Wilocity architecture. The new docking solution is based on Intel architecture.

**Q:** How many monitors can be supported and what is the maximum monitor resolution?

**A:** The docking station can support two (2) active external monitors. Please see the table below:

<table>
<thead>
<tr>
<th>No of video ports connected</th>
<th>VGA*</th>
<th>HDMI</th>
<th>Mini DP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>2560 x 1600 p60</td>
<td>Not connected</td>
<td>Not connected</td>
</tr>
<tr>
<td>Single</td>
<td>Not connected</td>
<td>2560 x 1600 p60</td>
<td>Not connected</td>
</tr>
<tr>
<td>Single</td>
<td>Not connected</td>
<td>Not connected</td>
<td>2560 x 1600 p60</td>
</tr>
<tr>
<td>Dual Display</td>
<td>1920 x 1200 p60</td>
<td>1920 x 1200 p60</td>
<td>Not connected</td>
</tr>
<tr>
<td>Dual Display</td>
<td>1920 x 1200 p60</td>
<td>Not connected</td>
<td>1920 x 1200 p60</td>
</tr>
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