About Warnings

WARNING: A WARNING indicates potential damage to hardware or loss of data if instructions are not followed.

Dell™ OptiPlex™ 960
Setup and Features Information

Mini Tower — Front and Back View

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<table>
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</table>

1. hard drive activity light
2. network link integrity light
3. WiFi (optional) light
4. diagnostic lights

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Desktop — Front and Back View

5  power button, power light
6  CD/DVD drive
7  CD/DVD drive eject button
8  CD/DVD filler panel
9  flex bay (for optional floppy drive or memory card reader)
10 USB 2.0 connectors (4)
11 headphone connector
12 microphone connector
13 power supply check button
14 power supply check light
15 cover release latch and padlock ring
16 security cable slot
17 power connector
18 back panel connectors
19 expansion-card slots (4)
5 USB 2.0 connectors (2) 6 microphone connector
7 headphone connector 8 flex bay (for optional floppy drive, memory card reader, or second 3.5-inch hard disk drive)
9 hard drive activity light 10 link integrity light
11 WiFi (optional) light 12 diagnostic lights
13 expansion card slots (4) 14 power supply check button
15 power supply check light 16 cover release latch and padlock ring
17 security cable slot 18 power connector
19 back panel connectors

Small Form Factor— Front and Back View
Back Panel Connectors — Mini Tower, Desktop, and Small Form Factor

1. Power button, power light
2. Slimline flex bay (for optional floppy drive or memory card reader)
3. CD/DVD drive (slimline)
4. CD/DVD drive eject button
5. Dell badge
6. Headphone connector
7. Microphone connector
8. USB 2.0 connectors (2)
9. Hard drive activity light
10. Link integrity light
11. WiFi (optional) light
12. Diagnostic lights
13. Expansion card slots (2)
14. Power supply check button
15. Power supply check light
16. Cover release latch and padlock ring
17. Security cable slot
18. Power connector
19. Back panel connectors

1. PS2 mouse connector
2. Parallel (printer) connector
3. Serial connector
4. Link integrity light
5. Network adapter connector
6. Network activity light
7. Space for optional wireless connector
8. Line-out connector
9. Line-in/microphone connector
10. USB 2.0 connectors (6)
11. VGA video connector
12. eSATA connector
13. DisplayPort connector
14. PS2 keyboard connector
Quick Setup

⚠️ **WARNING:** Before you begin any of the procedures in this section, read the safety information that shipped with your computer. For additional best practices information see www.dell.com/regulatory_compliance.

⚠️ **NOTE:** Some devices may not be included if you did not order them.

1. Connect the monitor using one of the following cables:
   a. The dual-monitor Y-adapter cable.
   b. The white DVI cable.
   c. The blue VGA cable.
   d. The blue VGA cable to DVI adapter.
1. Connect a USB device, such as a keyboard or mouse.

2. Connect the network cable (optional).

3. Connect the modem (optional).

4. Connect the power cable(s).

5. The DisplayPort cable.

6. DVI to DisplayPort connector.
6 Press the power buttons on the monitor and the computer.

Specifications

**NOTE:** The following specifications are only those required by law to ship with your computer. For a complete and current listing of the specifications for your computer, go to support.dell.com.

### Video

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
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<tbody>
<tr>
<td>Integrated</td>
<td>Intel® Graphics Media Accelerator 4500</td>
</tr>
<tr>
<td></td>
<td>Microsoft Windows® XP: up to 1 GB maximum (shared system memory)</td>
</tr>
<tr>
<td></td>
<td>Microsoft Windows Vista®: up to 1.7 GB maximum (shared system memory)</td>
</tr>
<tr>
<td>Discrete</td>
<td>ATI Radeon HD3450 256M</td>
</tr>
<tr>
<td></td>
<td>ATI Radeon HD3470 256M</td>
</tr>
</tbody>
</table>

**NOTE:** Support for discrete full-height video cards is available on Mini Tower and Desktop via PCIe x16 graphics card slot. Support for half-height video cards is available on Desktop and Small Form Factor via PCIe x16 graphics card slot.

### Drives

**Externally accessible:**

<table>
<thead>
<tr>
<th>CD/DVD Drive:</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>Mini Tower</td>
<td>two external 5.25-inch bays</td>
</tr>
<tr>
<td>Desktop</td>
<td>one external 5.25-inch bay</td>
</tr>
<tr>
<td>Small Form Factor</td>
<td>one external 5.25-inch slimline bay</td>
</tr>
<tr>
<td>Mini Tower</td>
<td>one 3.5-inch external bay for floppy drive or 19-in-1 media card reader</td>
</tr>
<tr>
<td>Desktop</td>
<td>one 3.5-inch external bay for floppy drive or 19-in-1 media card reader</td>
</tr>
<tr>
<td>Small Form Factor</td>
<td>one 3.5-inch external bay for slimline floppy drive or 19-in-1 media card reader</td>
</tr>
</tbody>
</table>
Drives (continued)

Internally accessible:  
- **Mini Tower** — two 3.5-inch hard disk drives (HDDs) or two 2.5-inch HDDs  
- **Desktop** — two 3.5-inch HDDs or two 2.5-inch HDDs  
- **Small Form Factor** — one 3.5-inch HDD or two 2.5-inch HDDs

Available devices:  
- **Mini Tower** — two external 5.25-inch bays, one external 3.5-inch bay, two internal 3.5-inch bays  
- **Desktop** — one external 5.25-inch bay, one external 3.5-inch bay, one internal 3.5-inch bay  
- **Small Form Factor** — one external 5.25-inch slimline bay, one external 3.5-inch slimline bay, one internal 3.5-inch bay

**NOTE:** The desktop platform can accommodate two 3.5-inch HDDs, provided no floppy drive is used.

**NOTE:** The desktop platform may use the internal 3.5-inch bay with two 2.5-inch HDDs or the external 3.5-inch bay as an additional internal 3.5-inch HDD bay for RAID configurations.

**NOTE:** The CD/DVD drives are determined by the number of external 5.25-inch bays.

Controls and Lights

Front of computer:
- **Power button**  
  - push button
- **Power light**  
  - Blue light — Blinking blue in sleep state; solid blue for power-on state.
  - Amber light — The blinking amber indicates a problem with the system board. A solid amber light when the computer does not start indicates that the system board cannot start initialization. This could be a system board or a power supply problem.
- **Drive activity light**  
  - Blue light — A blinking blue light indicates the computer is reading data from or writing data to the SATA hard drive or CD/DVD drive.
- **Network link integrity light**  
  - Off (no light) — The computer is not detecting a physical connection to the network.
- **Diagnostic lights (four)**  
  - Blinking amber, solid amber, or off. Used to troubleshoot system issues. See your Service Manual for information about diagnostic light codes.
- **Wi-Fi indicator**  
  - Blue light — A solid blue light indicates the wireless network is powered on.
Controls and Lights (continued)

Rear of computer:

Link integrity light (on integrated network adapter)

Link integrity light color is based on the link speed:
- 10 - Green
- 100 - Orange
- 1000 - Amber/Yellow
- Off (no light) — The computer is not detecting a physical connection to the network.

Network activity light (on integrated network adapter)

Yellow blinking light.

Power

DC power supply:

**NOTE:** See the safety information that shipped with your computer for important voltage-setting information.

Voltage 115/230 VAC, 50/60 Hz

Power

- **Mini Tower** — 305 W (standard); 255 W (EPA)
- **Desktop** — 255 W (standard or EPA)
- **Small Form Factor** — 235 W (standard or EPA)

Current consumption

- **Mini Tower** — 3.6 A/1.8 A
- **Desktop** — 4.0 A/2.0 A
- **Small Form Factor** — 3.5 A/1.8 A

Coin-cell battery 3 V CR2032 lithium coin cell

Physical

Height

- **Mini Tower** — 40.8 cm (16.06 in)
- **Desktop** — 39.7 cm (15.61 in)
- **Small Form Factor** — 29.0 cm (11.40 in)

Width

- **Mini Tower** — 18.7 cm (7.36 in)
- **Desktop** — 10.9 cm (4.30 in)
- **Small Form Factor** — 8.5 cm (3.35 in)

Depth

- **Mini Tower** — 43.1 cm (16.96 in)
- **Desktop** — 34.8 cm (13.70 in)
- **Small Form Factor** — 32.4 cm (12.74 in)
Physical (continued)

Weight
- Mini Tower — at least 11.5 kg (25.3 lb)
- Desktop — at least 7.5 kg (16.5 lb)
- Small Form Factor — at least 5.9 kg (13.0 lb)

Environmental

Temperature:
- Operating: 10° to 35°C (50° to 95°F)
- Storage: -40° to 65°C (-40° to 149°F)

Relative humidity: 20% to 80% (noncondensing)

Altitude:
- Operating: -15.2 to 3048 m (-50 to 10,000 ft)
- Storage: -15.2 to 10,668 m (-50 to 35,000 ft)

Airborne contaminant level: G2 or lower as defined by ISA-S71.04-1985

Finding More Information and Resources

If you need to: See:

Find safety best practices information for your computer review Warranty information, Terms and Conditions (U.S only), Safety instructions, Regulatory information, Ergonomics information, and End User License Agreement.

The safety and regulatory documents that shipped with your computer and also see the Regulatory Compliance Homepage at www.dell.com/regulatory_compliance.