

Dell SonicWALL Documentation

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Product Documentation Information

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The Dell SonicWALL Support website provides access to hundreds of documents relating to Dell SonicWALL and legacy SonicWALL products.

To look for Dell SonicWALL documents, open the Support page: <http://www.sonicwall.com/us/en/support.html>

The screenshot shows the Dell SonicWALL Support website. The top navigation bar includes the Dell logo, 'SonicWALL', and links for 'Products', 'Solutions', 'How to Buy', 'Support', 'Sign In', and 'Register'. A search bar is located on the right. Below the navigation bar, the page title is 'Support for Dell™ SonicWALL™ Products and Services'. On the left, a 'Support' sidebar is visible, with 'Product Documentation' highlighted in a red box. The main content area features a 'Service Bulletins' section with a link to 'SRA Series Filter Weakness and Bypass Vulnerability'. Below this is a 'Knowledge Base Search' section with a search input field and a 'Search...' button. A horizontal menu below the search bar includes icons for 'Network Security', 'SSL VPN Secure Remote Access', 'Email Security', 'Backup & Recovery', 'Endpoint Security', and 'Management & Reporting'. The bottom section is divided into 'Top Support Topics' and 'Recent Video Tutorials'. The 'Top Support Topics' list includes: 'How To Open Ports To Allow Access To A Server Behind The Dell SonicWALL Device. (SonicOS Enhanced)', 'UTM SSL VPN: How To Set Up SSL VPN (NetExtender Access) On SonicOS Enhanced 5.2 Or Higher', and 'Configuring L2TP Client Client To Connect To Dell SonicWALL WAN GroupVPN (OS Enhanced)'. The 'Recent Video Tutorials' section shows a video player with the SonicWALL logo and the text 'DYNAMIC SECURITY FOR THE GLOBAL NETWORK™' and 'How to Configure Standard Ports on a SonicWALL Firewall'.

In the left navigation pane, click on the product line you are interested in and then click the specific product series from the expanded list.

The product support page for that series displays.

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On the **Support Documents** tab, click the document title to download the PDF. Video tutorials are also available for some products.

The screenshot shows the Dell SonicWALL Product Support page. The navigation menu on the left includes 'Support', 'Product Documentation', 'Network Security', 'NSA E-Class Series', 'NSA Series', 'PRO Series', 'TZ Series', 'WXA Series', 'SonicPoint Series', 'Gateway Anti-Virus, Anti-Spyware & Intrusion Prevention', 'SSL VPN Secure Remote Access', 'Email Security Appliances and Software', 'Management & Reporting', 'Backup & Recovery', 'Content Security Management', 'Client Software', 'Legacy Products', 'Self-Help Resources', 'Support Services', 'Professional Services', and 'Guidelines & Policies'. The main content area is titled 'Product Support' and features a banner for 'E-Class NSA Series Appliances'. Below the banner, there are sections for 'Support Documents' and 'Knowledge Base'. The 'Support Documents' section shows a list of product guides, including 'SonicOS 5.8.1 Log Events Reference Guide' (23 Oct 2012), 'SonicOS Enhanced 5.5 Layer 2 Bridge Bypass Feature Module' (18 May 2012), 'SonicOS 5.8.1 Rev E Administrator's Guide' (19 Apr 2012), 'SonicWALL Scrutinizer 9.0 Administrator's Guide' (6 Mar 2012), 'SonicWALL Mobile Connect for Android User Guide' (27 Feb 2012), and 'SonicOS 5.8 NetFlow Reporting Feature Module' (7 Jan 2012). The 'Knowledge Base' section shows a list of technical notes, including 'Configuring SonicOS 5.8.1.8 for Amazon VPC Tech Note' (8 Oct 2012).

The **Knowledge Base** tab provides a way to search for topics or keywords, and provides links to short knowledge base articles or to other documentation resources.

The screenshot shows the Dell SonicWALL Knowledge Base search interface. The page features a search bar and a 'Refine search by product' section. The search bar contains the text 'UTM/Firewall/VPN'. The 'Refine search by product' section includes a dropdown menu with 'UTM/Firewall/VPN' selected, a 'Select your topic within product' dropdown, and a 'Select your sub-topic' dropdown. The search results are sorted by 'Relevance'. The page also includes a 'Search Using Text' section with radio buttons for search criteria: 'Any words match', 'All words match', 'Exact phrase matches', 'Match KBID', and 'Keywords Only'. There is also a checkbox for 'Search Archived Items'. At the bottom, there are links for 'Search Tips', 'Can't Find It?', 'What's New', 'What's Hot', and 'Need Help?'.