



Statement of Volatility - Dell Cloud and Color Laser Printers

Dell Color Cloud Multifunction Printer | H625cdw Dell Color Cloud Multifunction Printer | H825cdw Dell Color Smart Multifunction Printer | S2825cdn

To Whom It May Concern

1. Dell Cloud and Color Printers contain both volatile and non-volatile (NV) components. Volatile components lose their data immediately upon removal of power from the component. Non-volatile components continue to retain their data even after the power has been removed from the components.

Memory Application	Memory Size	Memory Type	Volatile / Non-Volatile	User Data	Remarks
Firmware, Usage Statistics, Configuration	NA	EEPROM	Non-Volatile	No	User data is not stored in EEPROM.
Running Code	NA	FLASH	Non-Volatile	Yes	User data is not stored in FLASH.
Base Memory	1024 MB	DDR3-SDRAM	Volatile	Yes	Stored print job stored in DDR3-SDRAM
Optional Memory	NA	DDR3-SDRAM	Volatile	No	
Drum	NA	NA	Volatile	Yes	Last print job latent image from user overwritten with next print job.
Fuser	NA	NA	Volatile	Yes	Print job and user data remains as photogene on the surface of the fuser roll.
Hard Disk	NA	NA	Non-Volatile	NA	Secure print job stays on hard disk; periodic force erase available

Note:

- Flash memory may be used and contains no user data.
- EEPROM may be used and contains no user data.
- User Data utilized by memory type.

All other components on the motherboard will lose data once power is removed from the system. Primary power loss (unplugging the power cord) will cause user data on the memory to be lost.

2. All Dell mono and color laser printers do not have to print any blanks pages to address any security concerns regarding the transfer rollers retaining the image of the job after printing.

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