

Dell Precision™ Mobile Workstation M40

System Information



Model PP01X



www.dell.com | support.dell.com

Dell Precision™ Mobile Workstation M40

System Information



Notes, Notices, and Cautions

-  NOTE: A NOTE indicates important information that helps you make better use of your computer.
-  NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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Dell Precision™ Mobile Workstation M40 System Information

Your Dell Precision mobile workstation computer accessories box includes a reduced set of paper documentation. This document contains getting started, safety, regulatory, and warranty information about your Dell™ computer as well as information about other Dell documents that are available and how to obtain them.

Other Documents Available

- The *User's Guides* for your computer and other devices provide information on using your computer, installing parts such as memory modules, configuring drivers and utilities, using the system setup program, and using devices. Double-click the **User's Guides** icon on your desktop or the **Start** menu to access the electronic information stored on your hard-disk drive.
- Documentation updates are sometimes included with your computer to describe changes to your computer or software. Always read these updates *before* consulting any other documentation because the updates often contain the latest information.
- Operating system documentation, which is included if you ordered your operating system software from Dell.

Documents on the Web

You can obtain the latest versions of any of the documents on your hard drive as well as other troubleshooting information from the support site at **<http://support.dell.com>**.

Safety and EMC Instructions: Mobile Workstation Computers

The following information defines the meaning of symbols used in the Safety and Electromagnetic Compatibility (EMC) Instructions.



Attention: Caution



Risk of electric shock



Risk of explosion



Aircraft



Risk of fire



Use of this feature may be prohibited on aircraft



Safety Instructions

General

- Do not attempt to service the computer yourself unless you are an authorized service technician. Always follow installation instructions closely.
- If you use an extension power cable with your AC adapter, ensure that the total ampere rating of the products plugged in to the extension power cable does not exceed the ampere rating of the extension cable.



- Do not push objects into air vents or openings of your computer. Doing so can cause fire or electric shock by shorting out interior components.



- Place the AC adapter in a ventilated area, such as a desk top or on the floor, when you use it to run the computer or to charge the battery. Do not cover the AC adapter with papers or other items that will reduce cooling; also, do not use the AC adapter inside a carrying case.

- Do not allow your mobile workstation computer to operate with the base resting directly on exposed skin for extended periods of time. The surface temperature of the base will rise during normal operation (particularly when AC power is present). Allowing sustained contact with exposed skin can cause discomfort or, eventually, a burn.



- Do not use your computer in a wet environment, for example, near a bath tub, sink, or swimming pool or in a wet basement.



- If your computer includes an integrated or optional (PC Card) modem, disconnect the modem cable if an electrical storm is approaching to avoid the remote risk of electric shock from lightning via the telephone line.



- To help avoid the potential hazard of electric shock, do not connect or disconnect any cables or perform maintenance or reconfiguration of this product during an electrical storm. Do not use your computer during an electrical storm unless all cables have been disconnected and the computer is operating on battery power.
- If your computer includes a modem, the cable used with the modem should be manufactured with a minimum wire size of 26 American wire gauge (AWG) and an FCC-compliant RJ-11 modular plug.
- PC Cards may become very warm during normal operation. Use care when removing PC Cards after their continuous operation.
- Before you clean your computer, remove power. Clean your computer with a soft cloth dampened with water. Do not use liquid or aerosol cleaners, which may contain flammable substances.



Power (Safety Instructions, *continued*)



- Use only the Dell-provided AC adapter approved for use with this computer. Use of another AC adapter may cause a fire or explosion.
- Before you connect the computer to an electrical outlet, check the AC adapter voltage rating to ensure that the required voltage and frequency match the available power source.
- To remove power from the computer, turn it off, remove the battery pack, and disconnect the AC adapter from the electrical outlet.



- To help prevent electric shock, plug the AC adapter and peripheral power cables into properly grounded power sources. These power cables may be equipped with three-prong plugs to provide an earth grounding connection. Do not use adapter plugs or remove the grounding prong from the power cable plug. If you use a power extension cable, use the appropriate type, two-prong or three-prong, to mate with the AC adapter power cable.
- Be sure that nothing rests on your AC adapter's power cable and that the cable is not located where it can be tripped over or stepped on.



- If you are using a multiple-outlet power strip, use caution when plugging the AC adapter's power cable into the power strip. Some power strips may allow you to insert the plug incorrectly. Incorrect insertion of the power plug could result in permanent damage to your computer, as well as risk of electric shock and/or fire. Ensure that the ground prong of the power plug is inserted into the mating ground contact of the power strip.



Battery (Safety Instructions, *continued*)



- Use only Dell battery modules that are approved for use with this computer. Use of other types may increase the risk of fire or explosion.



- Do not carry a battery pack in your pocket, purse, or other container where metal objects (such as car keys or paper clips) could short-circuit the battery terminals. The resulting excessive current flow can cause extremely high temperatures and may result in damage to the battery pack or cause fire or burns.
- The battery poses a burn hazard if you handle it improperly. Do not disassemble it. Handle a damaged or leaking battery pack with extreme care. If the battery is damaged, electrolyte may leak from the cells and may cause personal injury.
- Keep away from children.



- Do not store or leave your computer or battery pack near a heat source such as a radiator, fireplace, stove, electric heater, or other heat-generating appliance. When heated to excessive temperatures, battery cells could explode or vent, posing a risk of fire.



- Do not dispose of your computer's battery in a fire or with normal household waste. Battery cells may explode. Discard a used battery according to the manufacturer's instructions or contact your local waste disposal agency for disposal instructions. Dispose of a spent or damaged battery promptly.



Air Travel (Safety Instructions, *continued*)



- Certain Federal Aviation Administration regulations and/or airline-specific restrictions may apply to the operation of your Dell computer while you are onboard an aircraft. For example, such regulations/restrictions may prohibit the use of any personal electronic device (PED) that has the capacity for intentional transmission of radio frequency or other electromagnetic signals while on an aircraft.



- In order to best comply with all such restrictions, if your Dell mobile workstation computer is equipped with Dell TrueMobile™ or some other wireless communication device, please disable this device before you board the aircraft and follow all instructions provided by airline personnel with regard to such device.



- Additionally, the use of any PED, such as a mobile workstation computer, may be prohibited in aircraft during certain critical phases of flight, for example, takeoff and landing. Some airlines may further define the critical flight phase as any time the aircraft is below 3050 m (10,000 ft). Please follow the airline's specific instructions as to when the use of a PED is allowed.

EMC Instructions

- Use shielded signal cables to ensure that you maintain the appropriate EMC classification for the intended environment. For parallel printers, a cable is available from Dell. If you prefer, you can order a cable from Dell at its world-wide website at <http://www.dell.com>.
- Static electricity can harm electronic components inside your computer. To prevent static damage, discharge static electricity from your body before you touch any of your computer's electronic components, such as a memory module. You can do so by touching an unpainted metal surface on the computer's input/output panel.

- Electromagnetic interference (EMI) is any signal or emission, radiated in free space or conducted along power or signal leads, that endangers the functioning of a radio navigation or other safety service or seriously degrades, obstructs, or repeatedly interrupts a licensed radio communications service. Your Dell computer is designed to comply with applicable regulations regarding EMI. Changes or modifications not expressly approved by Dell could void your authority to operate the equipment. Additional regulatory information regarding your computer can be found in your online *User's Guide*.

When Using Your Computer

Observe the following safety guidelines to prevent damage to your computer:

- When setting up the computer for work, place it on a level surface.
- When traveling, do not check the computer as baggage. You can put your computer through an X-ray security machine, but never put your computer through a metal detector. If you have the computer checked by hand, be sure to have a charged battery available in case you are asked to turn on the computer.
- When traveling with the hard-disk drive removed from the computer, wrap the drive in a nonconducting material, such as cloth or paper. If you have the drive checked by hand, be ready to install the drive in the computer. You can put the hard-disk drive through an X-ray security machine, but never put the drive through a metal detector.
- When traveling, do not place the computer in overhead storage compartments where it could slide around. Do not drop your computer or subject it to other mechanical shocks.
- Protect your computer, battery, and hard-disk drive from environmental hazards such as dirt, dust, food, liquids, temperature extremes, and overexposure to sunlight.

- When you move your computer between environments with very different temperature and/or humidity ranges, condensation may form on or within the computer. To avoid damaging the computer, allow sufficient time for the moisture to evaporate before using the computer.
- ➔ NOTICE: When taking the computer from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the computer to acclimate to room temperature before turning on power.
- When you disconnect a cable, pull on its connector or on its strain-relief loop, not on the cable itself. As you pull out the connector, keep it evenly aligned to avoid bending any connector pins. Also, before you connect a cable make sure both connectors are correctly oriented and aligned.
- Handle components with care. Hold a component such as a memory module by its edges, not its pins.
- When removing a memory module from the system board or disconnecting a peripheral device from the computer, wait 5 seconds after turning off the computer before removing the memory module or disconnecting the device to help avoid possible damage to the system board.
- Clean the display with a soft, clean cloth and commercial window cleaner that does not contain wax or abrasives. Apply the cleaner to the cloth; then stroke the cloth across the display in one direction, moving from the top of the display to the bottom. If the display contains grease or some other contaminant, use isopropyl alcohol instead of commercial window cleaner.
- If your computer gets wet or is damaged, follow the procedures described in "Troubleshooting Your Computer" in the *User's Guide* that came with your computer. If, after following these procedures, you confirm that your computer is not operating properly, contact Dell. (See "Getting Help" in the *User's Guide* that came with your computer for the appropriate telephone number.)

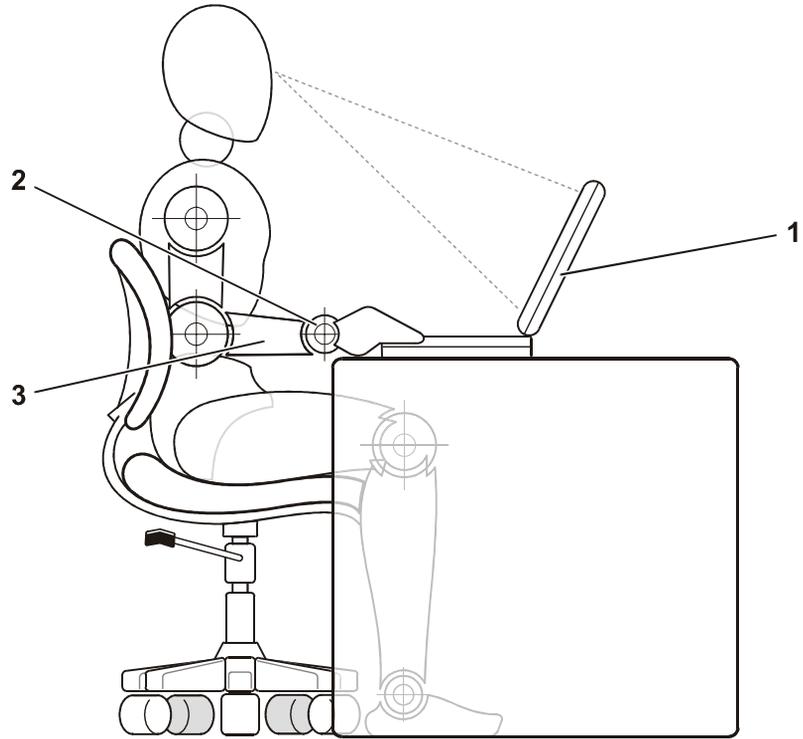
Ergonomic Computing Habits

 CAUTION: Improper or prolonged keyboard use may result in injury.

 CAUTION: Viewing the display or external monitor screen for extended periods of time may result in eye strain.

For comfort and efficiency, observe the following ergonomic guidelines when setting up and using your computer:

- Position your computer directly in front of you as you work.
- Adjust the tilt of the computer's display, its contrast and/or brightness settings, and the lighting around you (such as overhead lights, desk lamps, and the curtains or blinds on nearby windows) to minimize reflections and glare on the display.
- When using an external monitor with your computer, set the monitor at a comfortable viewing distance (usually 510 to 610 millimeters [20 to 24 inches] from your eyes). Make sure the monitor screen is at eye level or slightly lower when you are sitting in front of the monitor.
- Use a chair that provides good lower-back support.
- Keep your forearms horizontal with your wrists in a neutral, comfortable position while using the keyboard, touch pad, track stick, or external mouse.
- Always use the palmrest with the keyboard, touch pad, or track stick. Leave space to rest your hands when using an external mouse.
- Let your upper arms hang naturally at your sides.
- Sit erect with your feet resting on the floor and your thighs level.
- When sitting, make sure the weight of your legs is on your feet and not on the front of your chair seat. Adjust your chair's height or use a footrest, if necessary, to maintain proper posture.
- Vary your work activities. Try to organize your work so that you do not have to type for extended periods of time. When you stop typing, try to do things that use both hands.



-
- 1 Computer positioned directly in front of user
 - 2 Wrists relaxed and flat
 - 3 Arms at desk level
-

When Removing or Installing Memory Modules

Before removing or installing memory modules, perform the following steps in the sequence indicated.

- ➡ **NOTICE:** The only time you should ever access the inside of your computer is when you are installing memory modules.
- ➡ **NOTICE:** Wait 5 seconds after turning off the computer before disconnecting a peripheral device or removing a memory module to help prevent possible damage to the system board.

- 1 Turn off your computer and any attached peripherals.
- 2 Disconnect your computer and peripherals from electrical outlets to reduce the potential for personal injury or shock. Also, disconnect any telephone or telecommunication lines from the computer.
- 3 Remove the main battery from the battery compartment and, if necessary, the secondary battery from the modular bay.
- 4 Ground yourself by touching the unpainted metal surface of the I/O panel on the back of the computer.

While you work, periodically touch the I/O panel to dissipate any static electricity that might harm internal components.

Protecting Against Electrostatic Discharge

Static electricity can harm electronic components inside your computer. To prevent static damage, discharge static electricity from your body before you touch any of your computer's electronic components, such as a memory module. You can do so by touching an unpainted metal surface on the computer's I/O panel.

As you continue to work inside the computer, periodically touch an I/O connector to remove any static charge your body may have accumulated.

You can also take the following steps to prevent damage from electrostatic discharge (ESD):

- When unpacking a static-sensitive component from its shipping carton, do not remove the component from the antistatic packing material until you are ready to install the component. Just before unwrapping the antistatic packaging, be sure to discharge static electricity from your body.
- When transporting a sensitive component, first place it in an antistatic container or packaging.
- Handle all sensitive components in a static-safe area. If possible, use antistatic floor pads and workbench pads.

The following notice may appear throughout your Dell documentation to remind you of these precautions:

 NOTICE: See "Protecting Against Electrostatic Discharge" in your *System Information* guide.

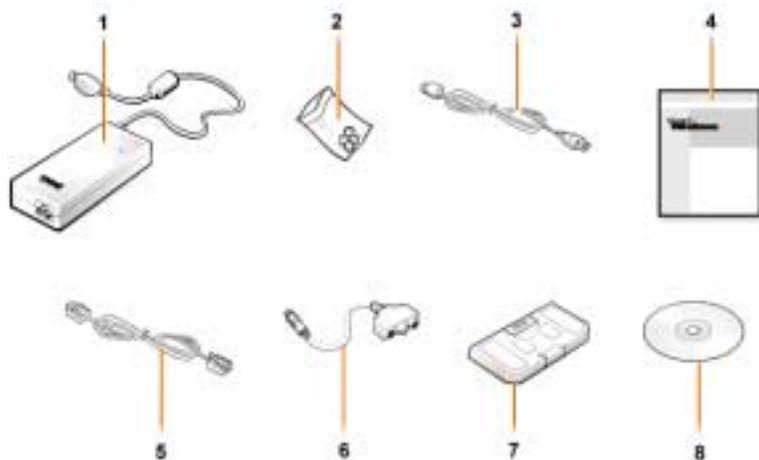
Getting Started

To set up your computer, perform the following steps:

- 1 Unpack the accessories box (see “Accessories Box Contents”).
- 2 Set aside the contents of the accessories box, which you will need to complete the setup of your computer.

The accessories box also contains user documentation and any software or additional hardware (such as PC Cards, drives, or batteries) you have ordered.

Accessories Box Contents



1	AC adapter	5	Cable for modem
2	Track stick caps	6	TV/digital audio adapter cable
3	AC adapter power cable	7	Travel module
4	Operating system documentation	8	<i>Drivers and Utilities</i> CD for your computer

Connecting the AC Adapter

AC Adapter Connection



Turning On the Computer

To turn on the computer, open the computer display and press the power button (see “Power Button”).

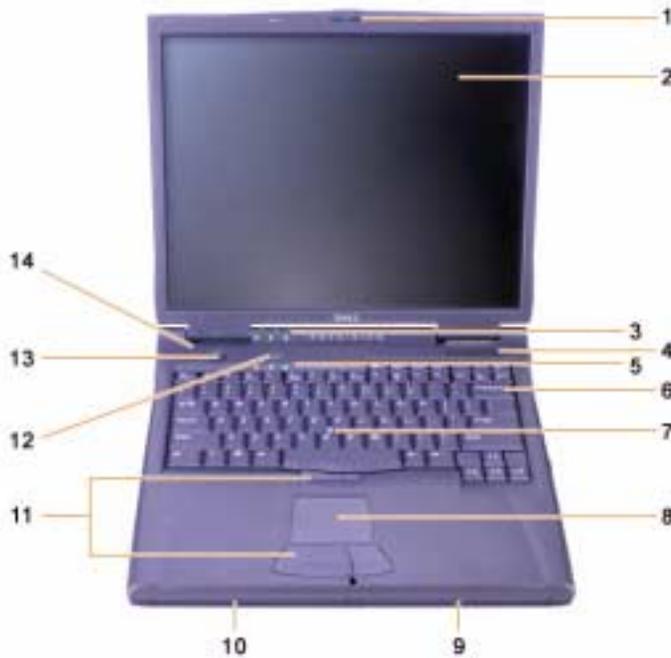
 **NOTE:** Do not dock the computer until it has been turned on and shut down at least once.

Power Button



Computer Components

Front View



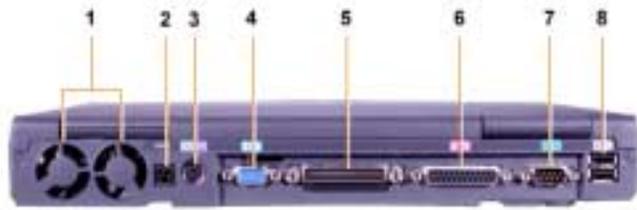
1	Display latch	8	Touch pad
2	Display	9	Battery
3	System status lights	10	Modular bay
4	Air intake	11	Track stick and touch pad buttons
5	Keyboard status lights	12	Dell AccessDirect™ key
6	Keyboard	13	Power button
7	Track stick	14	Internal microphone

Right Side View



1	Speaker	6	IR sensor
2	Network connector	7	IEEE 1394 connector
3	Modem connector	8	PC Card slots
4	Security cable slot	9	Audio jacks
5	Hard-disk drive bay	10	Air intake

Back View



1	Fans	5	Docking connector
2	AC Adapter power connector	6	Parallel connector
3	PS/2 connector (for mouse, keyboard, or keypad)	7	Serial connector
4	Video connector	8	USB connectors

Left Side View



1	Fixed optical drive pull-tab	4	Security cable slot
2	Fixed optical drive	5	Speaker
3	S-video TV-out connector		

Replacing the Main Battery

⚠ CAUTION: Using the wrong battery type may present a risk of fire or explosion. Replace the battery only with the same or equivalent type purchased from Dell.

➡ NOTICE: To avoid data loss, do not replace a battery while the computer is turned on unless the computer is connected to an electrical outlet or a second battery is installed.

➡ NOTICE: Only use lithium ion batteries in your computer. The computer does not support nickel-metal hydride (NiMH) batteries.

Before installing a new battery, check the battery's charge by pressing the battery test button. The battery gauge will not light if the battery is completely drained.

To replace a battery in the battery bay, perform the following steps.



NOTE: For full instructions, see your *User's Guide*.

- 1 Save your work and close all open files and application programs.
- 2 If the computer is docked, undock it.
- 3 If the modular bay contains a battery, go to step 5.



NOTICE: If you choose to replace the battery with the computer in a standby or hibernate mode, you have up to 2 minutes to complete the battery replacement. After 2 minutes, the computer shuts down and you will lose any unsaved data.

- 4 If the only battery in the computer is in the battery bay and that is the battery you want to replace, either connect the computer to an electrical outlet *or* preserve your data in one of these ways.
 - Use suspend mode.
 - Use hibernate mode.



NOTE: For more information about suspend and hibernate modes, see your *User's Guide*.

- 5 Close the computer display, turn the computer over, and remove the battery.

Battery Removal From the Battery Bay



- 6 Slide the new battery firmly into the battery bay. You should hear a click when the battery is fully seated.
- 7 Depending on the power management mode the computer is in, press the power button or open the display to resume normal operation.

Regulatory Notices

FCC Notices (U.S. Only)

Most Dell computers are classified by the Federal Communications Commission (FCC) as Class B digital devices. To determine which classification applies to your computer, examine all FCC registration labels located on the bottom or back panel of your computer, on card-mounting brackets, and on the cards themselves. If any one of the labels carries a Class A rating, your entire computer is considered to be a Class A digital device. If *all* labels carry an FCC Class B rating as distinguished by either an FCC ID number or the FCC logo, (FCC), your computer is considered to be a Class B digital device.

Once you have determined your computer's FCC classification, read the appropriate FCC notice. Note that FCC regulations provide that changes or modifications not expressly approved by Dell could void your authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Class A

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

Class B

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/television technician for help.

The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

- Model number: PP01X
- Company name:

Dell Computer Corporation
One Dell Way
Round Rock, Texas 78682 USA

Modem Regulatory Information

This equipment complies with Part 68 of the FCC rules. On the bottom of your computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for your equipment. If requested, you must provide this information to the telephone company.

The REN is used to determine the quantity of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most areas, the sum of all the RENs on your telephone line should be less than five to ensure proper service from the telephone company. To be certain of the number of devices that you may connect to a line, as determined by the total RENs, contact your local telephone company.

The registration jack Universal Service Order Code (USOC) used by this equipment is RJ-11C. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack that is Part 68 compliant.

This equipment cannot be used on public coin-phone service provided by the telephone company. Connection to party line service is subject to state tariffs.

There are no user serviceable parts on the modem contained in your computer.

If your telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that service may be temporarily discontinued. If advance notice is not practical, the telephone company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of this equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this telephone equipment, refer to the chapter titled "Getting Help" in your computer's *User's Guide* or, for some computers, the section titled "Contacting Dell" in your computer's *User's Guide* to find the appropriate telephone number for obtaining customer assistance. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Fax Branding

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent, identification of the business, other entity, or individual sending the message, and the telephone number of the sending machine or such business, other entity, or individual. The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.

NOM Information (Mexico Only)

The following information is provided on the device(s) described in this document in compliance with the requirements of the official Mexican standards (NOM):

Exporter:	Dell Computer Corporation One Dell Way Round Rock, TX 78682
Importer:	Dell Computer de México, S.A. de C.V. Paseo de la Reforma 2620 - 11° Piso Col. Lomas Altas 11950 México, D.F.
Ship to:	Dell Computer de México, S.A. de C.V. al Cuidado de Kuehne & Nagel de México S. de R.I. Avenida Soles No. 55 Col. Peñon de los Baños 15520 México, D.F.
Supply voltage:	100–240 VAC
Frequency:	50–60 Hz
Current Consumption:	1.5 A
Output voltage:	20 VDC
Output current:	3.5 A

Información para NOM (únicamente para México)

La información siguiente se proporciona en el dispositivo o en los dispositivos descritos en este documento, en cumplimiento con los requisitos de la Norma Oficial Mexicana (NOM):

Exportador:	Dell Computer Corporation One Dell Way Round Rock, TX 78682
Importador:	Dell Computer de México, S.A. de C.V. Paseo de la Reforma 2620 - 11° Piso Col. Lomas Altas 11950 México, D.F.
Embarcar a:	Dell Computer de México, S.A. de C.V. al Cuidado de Kuehne & Nagel de México S. de R.I. Avenida Soles No. 55 Col. Peñon de los Baños 15520 México, D.F.
Voltaje de entrada de alimentación:	100–240 VAC
Frecuencia:	50–60 Hz
Consumo eléctrico:	1.5 A
Voltaje de salida:	20 VDC
Corriente de salida:	3.5 A

Getting Help

Dell provides a number of tools to help you if your computer does not perform as expected. For information on these help tools, see your *User's Guide*.

If you have a computer problem and are unable to access the online *User's Guide*, use the Dell Diagnostics to help you determine the cause of the problem and to help you solve it. The diagnostics are on the *Drivers and Utilities* CD for your computer.

 **NOTE:** Run the diagnostics before you call Dell's technical support because the diagnostic tests provide information you may need when you call.

To start the diagnostics, perform the following steps:

- 1 Turn off the computer.
- 2 Undock the computer if you have it docked.
- 3 Turn on the computer.
- 4 Press < F2 > at the start of the boot routine to access the system setup menu.

 **NOTE:** Write down your current boot sequence in the event that you want to restore it after running the Dell Diagnostics.

- 5 Select the following boot sequence.

 **NOTE:** You can boot only from a CD, CD-RW, or DVD drive installed as a fixed optical drive. You cannot boot from one of these modules installed in the modular bay.

- **Boot First Device: Diskette Drive**
- **Boot Second Device: CD/DVD/CD-RW Drive**
- **Boot Third Device: Internal HDD**

- 6 Insert the *Drivers and Utilities* CD into the CD drive.
- 7 Turn the computer off.
- 8 Turn the computer on.
- 9 When you have completed running the diagnostics, remove the *Drivers and Utilities* CD from the CD drive.

To change the boot sequence, repeat steps 1 through 6, customizing the boot sequence to fit your needs. Then restart your computer.

When you start the diagnostics, the Dell logo screen appears, followed by a message telling you that the diagnostics is loading. After the diagnostics loads, the **Diagnostics Menu** appears.

To select an option from this menu, highlight the option and press <Enter> , or press the key that corresponds to the highlighted letter in the option you choose.

Limited Warranty and Return Policy

Three-Year Limited Warranty (U.S. Only)

Dell Computer Corporation (“Dell”) manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Dell warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The limited warranty term is three years beginning on the date of invoice, as described in the following text.

Damage due to shipping the products to you is covered under this limited warranty. Otherwise, this limited warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Dell, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Dell.

This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Dell system after the system is shipped from Dell; accessories or parts added to a Dell system through Dell’s system integration department; accessories or parts that are not installed in the Dell factory; or DellWare™ products. Monitors, keyboards, and mice that are Dell-branded or that are included on Dell’s standard price list are covered under this limited warranty; all other monitors, keyboards, and mice (including those sold through the DellWare program) are not covered. Batteries for mobile workstation computers are covered only during the initial one-year period of this limited warranty.

Coverage During Year One

During the one-year period beginning on the invoice date, Dell will repair or replace products covered under this limited warranty that are returned to Dell's facility. To request warranty service, you must contact Dell's Customer Technical Support within the warranty period. See the "Getting Help" section in the *User's Guide* that came with your computer to find the appropriate contact information for obtaining customer assistance. If warranty service is required, Dell will issue a Return Material Authorization Number. You must ship the products back to Dell in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Dell will ship the repaired or replacement products to you freight prepaid if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect.



NOTE: Before you ship the product(s) to Dell, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. Dell does not accept liability for lost data or software.

Dell owns all parts removed from repaired products. Dell uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Dell repairs or replaces a product, its warranty term is not extended.

Coverage During Years Two and Three

During the second and third years of this limited warranty, Dell will provide, on an exchange basis and subject to Dell's Exchange Policy in effect on the date of the exchange, replacement parts for the Dell hardware product(s) covered under this limited warranty when a part requires replacement. You must report each instance of hardware failure to Dell's Customer Technical Support in advance to obtain Dell's concurrence that a part should be replaced and to have Dell ship the replacement part. Dell will ship parts (freight prepaid) if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect. Dell will include a prepaid shipping container with each replacement part for your use in returning the replaced part to Dell. Replacement parts are new or reconditioned. Dell may provide replacement parts made by various manufacturers when supplying parts to you. The warranty term for a replacement part is the remainder of the limited warranty term.

You will pay Dell for replacement parts if the replaced part is not returned to Dell. The process for returning replaced parts, and your obligation to pay for replacement parts if you do not return the replaced parts to Dell, will be in accordance with Dell's Exchange Policy in effect on the date of the exchange.

You accept full responsibility for your software and data. Dell is not required to advise or remind you of appropriate backup and other procedures.

General Provisions

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE PRECEDING LIMITATION MAY NOT APPLY TO YOU.

DELL DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

These provisions apply to Dell's three-year limited warranty only. For provisions of any service contract covering your system, refer to your invoice or the separate service contract that you will receive.

If Dell elects to exchange a system or component, the exchange will be made in accordance with Dell's Exchange Policy in effect on the date of the exchange. In any instance in which Dell issues a Return Material Authorization Number, Dell must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the limited warranty.

Three-Year Limited Warranty (Canada Only)

Dell Computer Corporation ("Dell") manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Dell warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is three years beginning on the date of invoice, as described in the following text.

Damage due to shipping the products to you is covered under this limited warranty. Otherwise, this limited warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Dell, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Dell.

This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Dell system after the system is shipped from Dell; accessories or parts added to a Dell system through Dell's system integration department; accessories or parts that are not installed in the Dell factory; or DellWare products. Monitors, keyboards, and mice that are Dell-branded or that are included on Dell's standard price list are covered under this limited warranty; all other monitors, keyboards, and mice (including those sold through the DellWare program) are not covered. Batteries for mobile workstation computers are covered only during the initial one-year period of this limited warranty.

Coverage During Year One

During the one-year period beginning on the invoice date, Dell will repair or replace products covered under this limited warranty that are returned to Dell's facility. To request warranty service, you must contact Dell's Customer Technical Support within the warranty period. See the "Getting Help" section in the *User's Guide* that came with your computer to find the appropriate contact information for obtaining customer assistance. If warranty service is required, Dell will issue a Return Material Authorization Number. You must ship the products back to Dell in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Dell will ship the repaired or replacement products to you freight prepaid if you use an address in Canada, where applicable. Shipments to other locations will be made freight collect.

 NOTE: Before you ship the product(s) to Dell, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. Dell does not accept liability for lost data or software.

Dell owns all parts removed from repaired products. Dell uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Dell repairs or replaces a product, its warranty term is not extended.

Coverage During Years Two and Three

During the second and third years of this limited warranty, Dell will provide, on an exchange basis and subject to Dell's Exchange Policy in effect on the date of the exchange, replacement parts for the Dell hardware product(s) covered under this limited warranty when a part requires replacement. You must report each instance of hardware failure to Dell's Customer Technical Support in advance to obtain Dell's concurrence that a part should be replaced and to have Dell ship the replacement part. Dell will ship parts (freight prepaid) if you use an address in Canada, where applicable. Shipments to other locations will be made freight collect. Dell will include a prepaid shipping container with each replacement part for your use in returning the replaced part to Dell. Replacement parts are new or reconditioned. Dell may provide replacement parts made by various manufacturers when supplying parts to you. The warranty term for a replacement part is the remainder of the limited warranty term.

You will pay Dell for replacement parts if the replaced part is not returned to Dell. The process for returning replaced parts, and your obligation to pay for replacement parts if you do not return the replaced parts to Dell, will be in accordance with Dell's Exchange Policy in effect on the date of the exchange.

You accept full responsibility for your software and data. Dell is not required to advise or remind you of appropriate backup and other procedures.

General Provisions

DELL MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS LIMITED WARRANTY STATEMENT. DELL DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR CONDITIONS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION).

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These provisions apply to Dell's three-year limited warranty only. For provisions of any service contract covering your system, refer to your invoice or the separate service contract that you will receive.

If Dell elects to exchange a system or component, the exchange will be made in accordance with Dell's Exchange Policy in effect on the date of the exchange. In any instance in which Dell issues a Return Material Authorization Number, Dell must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the limited warranty.

" Total Satisfaction " Return Policy (U.S. and Canada Only)

If you are an end-user customer who bought new products directly from a Dell company, you may return them to Dell within 30 days of the date of invoice for a refund or credit of the product purchase price. If you are an end-user customer who bought reconditioned or refurbished products from a Dell company, you may return them to Dell within 14 days of the date of invoice for a refund or credit of the product purchase price. In either case, the refund or credit will not include any shipping and handling charges shown on your invoice. If you are an organization that bought the products under a written agreement with Dell, the agreement may contain different terms for the return of products than specified by this policy.

To return products, you must contact Dell Customer Service to receive a Credit Return Authorization Number. See the “Getting Help” section in the *User’s Guide* that came with your computer to find the appropriate contact information for obtaining customer assistance. To expedite the processing of your refund or credit, Dell expects you to return the products to Dell in their original packaging within five days of the date that Dell issues the Credit Return Authorization Number. You must also prepay shipping charges and insure the shipment or accept the risk of loss or damage during shipment. You may return software for refund or credit only if the sealed package containing the diskette(s) or CD(s) is unopened. Returned products must be in as-new condition, and all of the manuals, diskette(s), CD(s), power cables, and other items included with a product must be returned with it. For customers who want to return, for refund or credit only, either applications software or an operating system that has been installed by Dell, the whole system must be returned, along with any media and documentation that may have been included in the original shipment.

This “Total Satisfaction” Return Policy does not apply to DellWare products, which may be returned under DellWare’s then-current return policy. In addition, reconditioned parts purchased through Dell Spare Parts Sales in Canada are nonreturnable.



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