

DELL(TM) OPENMANAGE(TM) SYSTEMS MANAGEMENT CONSOLES INSTALLATION README
#####

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CRITICALITY
#####

2 = Recommended

COMPATIBILITY/MINIMUM REQUIREMENTS
#####

Supported Microsoft(R) Windows(R), Red Hat(R) Enterprise Linux(R), and SUSE(R) Linux Enterprise Server operating systems. See the "Dell OpenManage Installation and Security User's Guide" on the "Dell Systems Management Tools and Documentation" DVD for details.

RELEASE HIGHLIGHTS - FEATURES
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INSTALLATION
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* On systems running Microsoft Windows operating systems, run "setup.exe" from the "SYSMGMT/ManagementStation/Windows" directory of "Dell Systems Management Tools and Documentation" DVD.
NOTE: This step is not required if the DVD runs automatically.

* On systems running Red Hat Enterprise Linux operating systems, navigate to the "SYSMGMT/ManagementStation/linux/bmc" directory on the "Dell Systems Management Tools and Documentation" DVD and/or the "SYSMGMT/ManagementStation/linux/rac" subdirectory on the DVD and execute the following RPM command (from the DVD or software package) to install Baseboard Management Controller (BMC) management station or Remote Access Controller (RAC) management station:

```
rpm -Uhv *.rpm
```

* By default, the Red Hat Enterprise Linux and SUSE Linux Enterprise Server operating systems place a generic "ipmish" under /usr/bin directory. But, the Avocent "ipmish" that BMC utilities install, is placed under the /usr/sbin directory. For executing the correct ipmish provided by Avocent, login as root or use the "su -" command."

NOTE: Beginning OM 6.1, the “Dell OpenManage Software Quick Installation Guide” is no longer available in printed form. However, you can still access the Quick Installation Guide on the “Dell Systems Management Tools and Documentation” DVD and on the Dell Support website at support.dell.com.”

USER NOTES FOR ALL SUPPORTED WINDOWS OPERATING SYSTEMS

* On systems supporting Windows operating systems, you can only upgrade features that are already installed. You can add features from "Add/Remove Programs" after applying the upgrade.

* After an "Unattended Installation" completes, a new console window must be opened. The CLI commands must be executed from that window. It is not possible to execute CLI commands from the same console window in which Management Station was installed.

* In the prerequisite checker screen, you may get the message, "An error occurred while attempting to execute a Visual Basic Script. Please confirm that Visual Basic files are installed correctly." This error occurs when the Prerequisite Checker invokes the Dell OpenManage "vbstest.vbs" (a Visual Basic [VB]) script to verify the installation environment and fails for some reason.

The possible causes are:

1. Incorrect Internet Explorer "Security" settings.

Ensure that "Active Scripting" is enabled by clicking "Tools" -> "Internet Options" -> "Security" -> "Custom Level" -> "Scripting" -> "Active Scripting" -> "Enable"

Ensure that "Scripting of Java Applets" is enabled by clicking "Tools" -> "Internet Options" -> "Security" -> "Custom Level" -> "Scripting" -> "Scripting of Java Applets" -> "Enable"

2. Windows Scripting Host (WSH) has disabled the running of VB scripts.

By default, WSH is installed during the operating system installation. WSH can be configured to prevent scripts with a ".VBS" extension from being run. On the Desktop,

right-click "My Computer" and then go to "Open" -> "Tools" -> "Folder Options" -> "File Types." Look for the extension "VBS" and verify that "File Types" is set to "VBScript Script File". If not, click "Change" and choose "Microsoft Windows Based Script Host" as the application that runs the script.

3. WSH is the wrong version, is corrupted, or is not installed.

By default, WSH is installed during operating system installation. To download the current WSH version, go to the Microsoft MSDN website.

4. The Scrrun.dll file may not be registered. Register it manually by running the following command:

```
"regsvr32 Scrrun.dll"
```

* During systems management software installation on managed systems or management stations, if the Pre-req checker displays a blank Internet Explorer screen, the probable cause is a corrupted Internet Explorer installation. In such cases, browsing to any site displays the message, "The requested lookup key was not found in any active activation context." Ensure that you install Internet Explorer correctly before installing your systems management software. (289721).

KNOWN ISSUES

ISSUES FOR ALL SUPPORTED WINDOWS OPERATING SYSTEMS

* Dell OpenManage Install does not support Windows "Advertised" installation - the process of automatically distributing a program to client computers for installation, through the Windows group policies. (144364)

* When launching the "Quick Installation Guide" or "User's Guide" from the "Prerequisite Checker", a Windows message will appear indicating that the page is blocked due to enhanced security configuration. You must add the IP address of the local machine to the "Trusted Sites" list for the pages to be displayed or lower your security settings. (134991)

* If the Prerequisite Checker hangs while installing Microsoft Visual Studio run time from the Prerequisite on Windows Server 2008, go to the Control Panel and check for the "Microsoft Visual C++ 2005 Redistributable" entry.

If this entry is present, this program is already installed, exit from the Prerequisite Checker. Now, re-run the Prerequisite Checker. If

this entry is not present goto ManagementStation\windows\
ManagementStation\support folder and install using the file
vcredist_x86.exe. (163517)

* When you upgrade to a later version, if your system date is earlier
than the date at which the installed files were created, the upgrade
fails. (187920)

ISSUES FOR ALL SUPPORTED WINDOWS SERVER 2008

* On the Windows Server 2008 operating system, if you install ITA
directly from the msi package, the installation may fail with an error
message. To avoid this, run the Visual Studio runtime available
within the support folder prior to installing ITA.

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