



Installing Your Dell™ Mobile Broadband Card

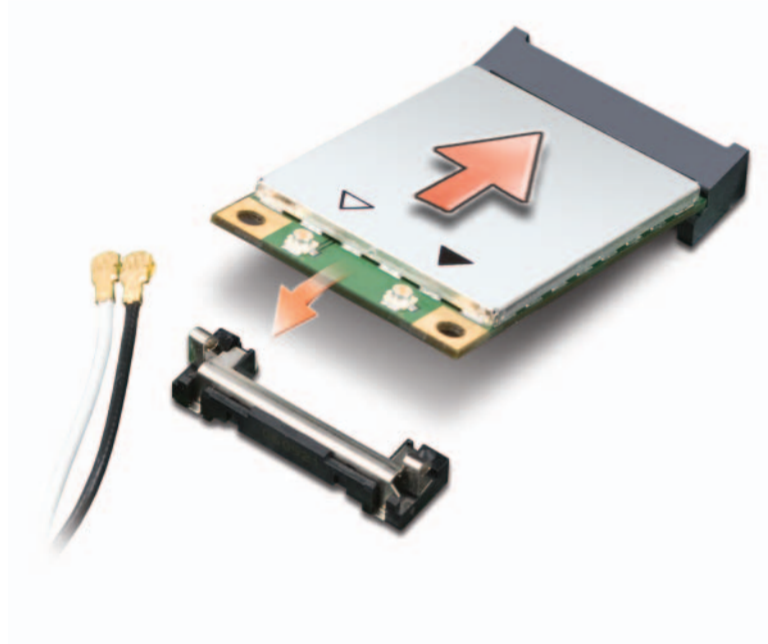
⚠ CAUTION:

Before performing any of the steps listed below, read and follow the safety instructions in the *Product Information Guide* that ships with your computer.

🔔 **NOTICE:** The Dell Mobile Broadband Card does not support hot swap. Ensure that the computer is turned off prior to installing or removing the device.



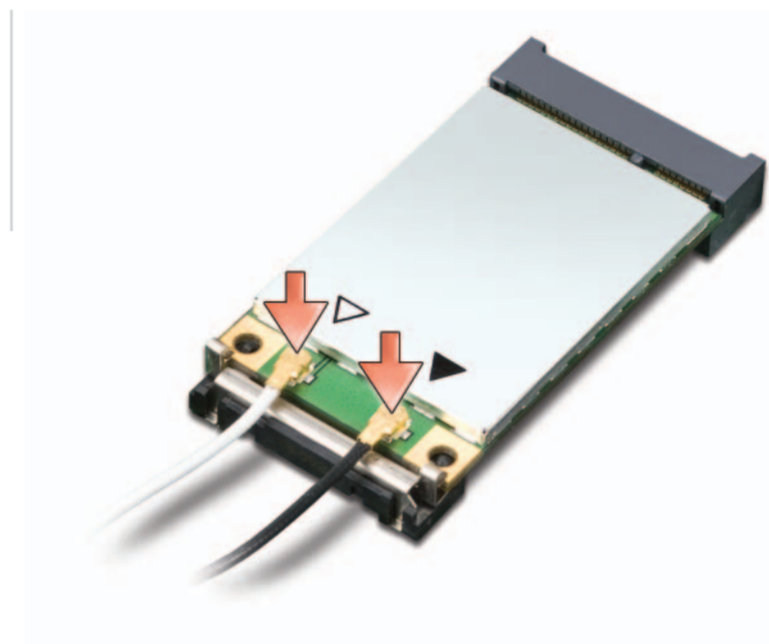
1



Mobile Broadband card slot locations vary by computer model. See your computer *User's Guide* for location and access instructions. After accessing the card slot, move the antenna cables out of the way and insert the Mobile Broadband card as shown.

- 🔔 **NOTICE:** Electrical and electronic devices are sensitive to electrostatic discharge (ESD). Exposure to ESD can harm your device and potentially cause it not to function properly. Ensure that you are properly grounded before handling your Dell Mobile Broadband Card.
- 🔔 **NOTE:** If your computer has a card installed, remove it by disconnecting the attached cables and lifting it out of its connector while pulling outwards on the two card stabilizers.

2



Connect the appropriate antenna cables to the Mobile Broadband card you are installing. To do so, connect the white with gray striped cable to the connector on the card marked by a white triangle. Connect the black with gray striped cable to the connector on the card marked by a black triangle.

3



Replace the communications door or the keyboard and affix the regulatory label that matches the color of the bottom of the computer in the space provided.

- 🔔 **NOTICE:** To ensure regulatory compliance, it is a requirement to attach the label to the bottom of the computer.
- 🔔 **NOTE:** The label layout and placement may not match as shown.

4



Turn on the computer, insert the *Dell Mobile Broadband Driver CD*, and select **Install Software** from the menu.



5 You must first activate your mobile broadband service before accessing the Internet.

If you activated your mobile broadband service when you purchased your new Dell computer, proceed to step 6.

OR

For online activation process, proceed to step 6.

NOTE: When you activate your free trial service and/or your paid subscription, the Dell™ Mobile Broadband Card Utility will send an activation notification from your computer to Dell. This will let Dell know the serial number of your activated card (ESN) and will be used only to let Dell know that your card has been activated. No other information will be sent. Dell will not combine this information with any information that personally identifies you. Dell will treat the serial number information in accordance with Dell's Privacy Policy, which may be found at www.dell.com/us/en/gen/misc/policy_000_policy.htm.

OR

Call the Dell toll-free activation number: **1-800-228-6303**

NOTE: Ensure that your portable computer, equipped with a Dell Mobile Broadband card, is turned on when calling the activation number. During activation, you are asked to access information about your Dell Mobile Broadband card.

Once you receive your activation information, proceed to step 6.

NOTE: The following details are needed for activation with Sprint:

Consumer/Individual account

All of the following information should relate to the account holder.

- Full name (existing customers must provide the name as shown on your Sprint bill)
- User name, if different from the applicant
- Address for primary place of use (can not be a P.O. box)
- Billing address (can not be a P.O. box)
- E-mail address
- Social Security Number
- Date of birth
- Account password consisting of six characters or more, with both numbers and letters (for existing accounts, have your password ready in advance)
- Electronic Serial Number (ESN)*

Business/Company account

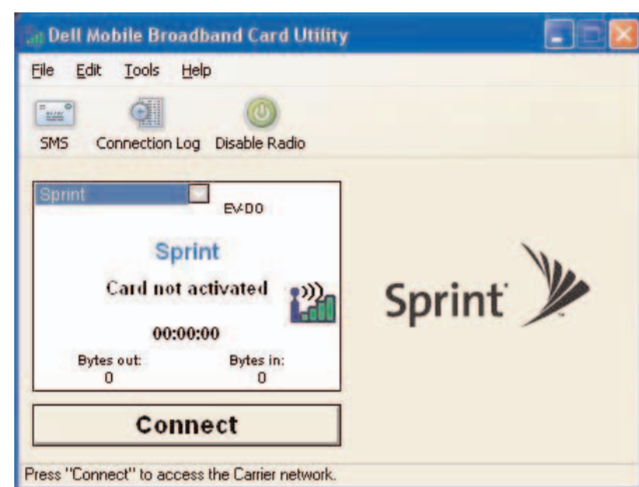
- Company Name (existing customers must provide the company name as shown on Sprint bill)
- Tax ID #
- Company's point of contact name(s) and phone number(s)
- Billing address (can not be a P.O. box)
- User name
- User's credit card information (card #, expiration date, 3 digit CVV2 code)
- E-mail address
- Account password consisting of six characters or more, with both numbers and letters (for existing accounts, have your password ready in advance)
- Electronic Serial Number (ESN)*

* The ESN number can be found by launching Dell Mobile Broadband Card Utility and clicking on **File** → **Device Properties**.

6

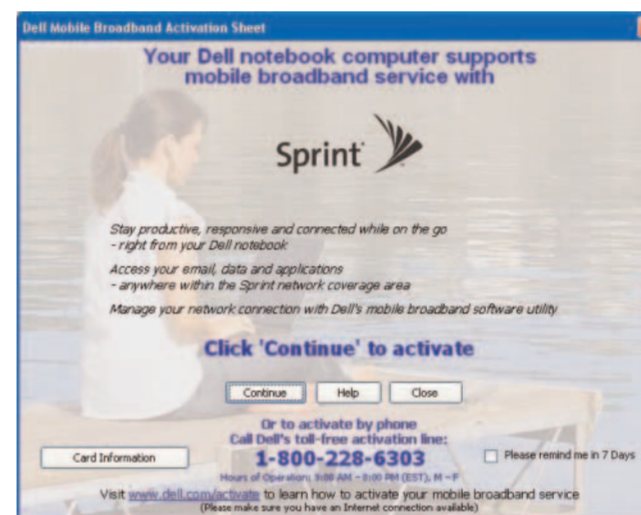


Double-click the **Dell Mobile Broadband Card Utility** desktop icon to proceed.

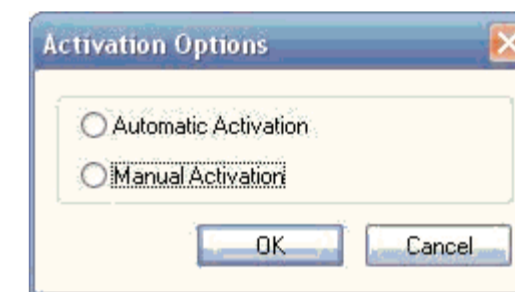


Click **Connect** to proceed with the activation of your Sprint® Mobile Broadband Service.

7



Click **Continue** to proceed.



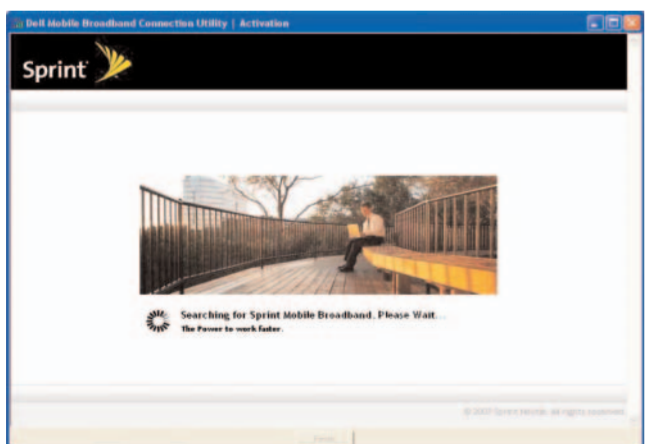
NOTE: If you already received your activation information when you purchased your new Dell computer or over the phone, choose **Manual Activation**. If you do not have your activation information, choose **Online Activation**.

In the **Activation Options** dialog box, choose the appropriate option and click **OK**.

Depending on your choice, proceed to the appropriate section in step 8.

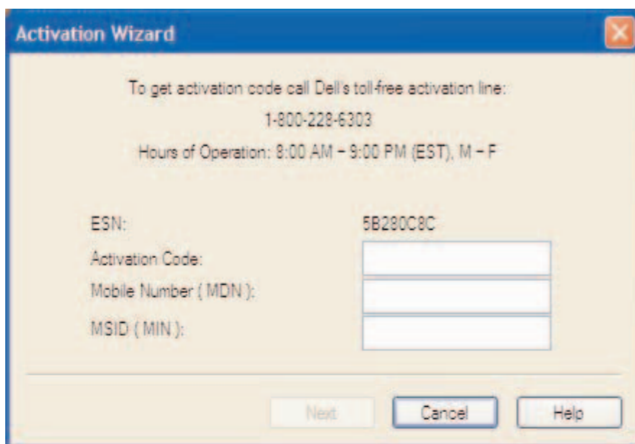
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Online Activation



Follow the online activation instructions to complete service activation.

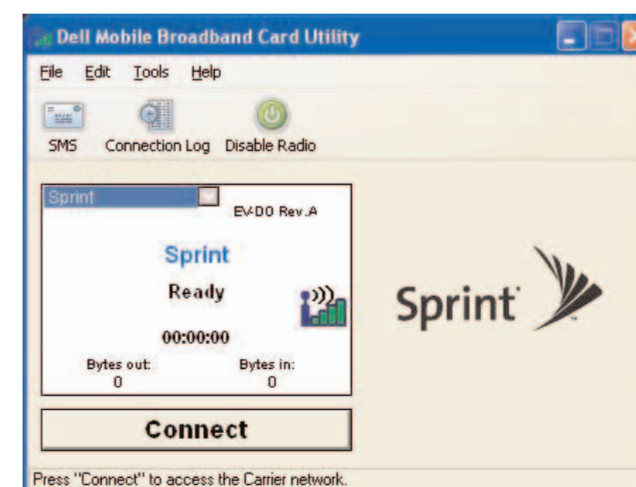
Manual Activation



Enter Activation Code, Mobile Number (MDN), and MSID (MIN).

Click **Next** and follow the remaining Activation Wizard instructions to complete the activation process.

9



Click **Connect** to access the Sprint Mobile Broadband Service.

Use your preferred browser to access the Internet. If you have problems activating your Sprint Mobile Broadband Service, call **1-800-228-6303**.